SAAP National Data Collection

Annual report 2000–01

New South Wales supplementary tables

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SAAP NDCA REPORT SERIES 6

SAAP National Data Collection

Annual report 2000–01

New South Wales supplementary tables

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Preface

This publication contains statistical tables and charts in relation to New South Wales and is intended to supplement the fifth (2000–01) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Data Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 92% of agencies in New South Wales provided data in 2000–01 is testimony to their collective commitment to, and confidence in, the collection. A 92% participation rate was also recorded in 1999–00. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 76% in 1999–00 to 77% in 2000–01.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this fifth annual report and the release of 2000–01 data are one step towards this goal.

Australian Institute of Health and Welfare SAAP Coordination and Development Committee

Acknowledgments

This publication was prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Rosemary Karmel, Louise Catanzariti, Joan Reid and Felicity Murdoch. Justin Griffin and Ching Choi provided helpful comments during the preparation of the report.

Table programming and production were carried out by Colin Farlow, Qasim Shah and Cathy Hotstone. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Anne Giovanetti, Melinda Hecker, Stirling Lewis, Trent Harlow, Athena Pawlowski, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Data Sub-committee and the New South Wales Department of Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Amanda Nobbs and Ainsley Morrissey in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the New South Wales Department of Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

	Not applicable
_	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> .		
Accompanying child requiring assistance	A child aged under 18 years who requires and/or receives <i>support</i> or <i>supported accommodation</i> from a SAAP <i>agency</i> and whose parent or guardian is a <i>client</i> of the same <i>agency</i> .		
Accompanying child support period	An <i>accompanying child requiring assistance</i> may require and/or receive assistance during one or more <i>support period(s)</i> provided to a parent or guardian. Each <i>support period</i> in which the child requires and/or receives assistance is termed an <i>accompanying child support period</i> .		
	Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i> , it is not possible to assess the length of support for an <i>accompanying child requiring assistance</i> .		
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.		
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.		
Client	A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:		
	• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i> , on a given day; or		
	• is accommodated by a SAAP <i>agency;</i> or		
	• enters into an <i>ongoing support relationship</i> with a SAAP <i>agency</i> .		
Closed accompanying child support period	An accompanying child support period associated with a closed support period.		
Closed support period	A <i>support period</i> that had finished before the end of the reporting period -30 June.		

English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.			
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English</i> proficiency group 1.			
Homeless person	A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:			
	• damages, or is likely to damage, their health; or			
	• threatens their safety; or			
	• marginalises them through failing to provide access to:			
	- adequate personal amenities, or			
	 the economic and social supports that a home normally affords; or 			
	• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or			
	 has no security of tenure – that is, they have no legal right to continued occupation of their home. 			
	A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.			
Ongoing support relationship	A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.			
	An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i> .			
	This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.			
Recurrent allocations	Amounts of money specifically allocated during the reporting period by a State or Territory department either:			
	• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or			
	 for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase. 			

Referral	For the purposes of the National Data Collection, a formal referral process—not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.		
Support	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i> . For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.		
Support period	A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i> . The <i>support period</i> is considered to finish when:		
	• the <i>client</i> ends the relationship with the <i>agency;</i> or		
	• the <i>agency</i> ends the relationship with the <i>client</i> .		
	If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i> .		
Supported accommodation	Accommodation paid for, or provided directly by, a SAAP <i>agency</i> . The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds—at a motel, for example.		

1 Introduction

This publication is one of eight State and Territory supplements that accompany the fifth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the main report. Included in that Appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

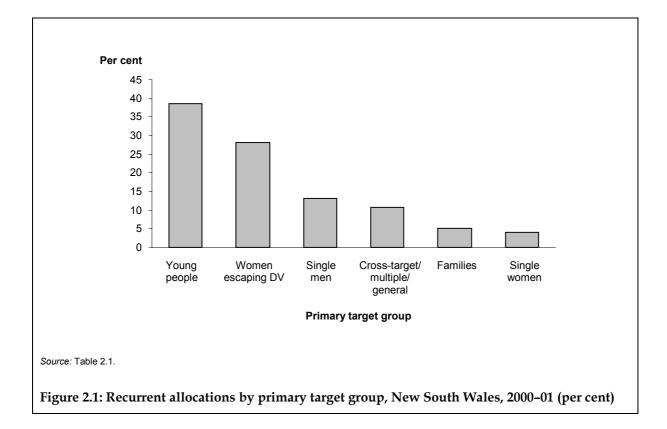
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000–01.

Data presented here primarily relate to the financial year ending 30 June 2001. However, comprehensive data on services provided to children accompanying clients to SAAP agencies have only been available since January 2001, and consequently tables using this data refer to the 6 month period from this date. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 5 years that the National Data Collection has been conducted (see Chapter 8). It should be noted that, while most estimates have been adjusted for client nonconsent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (NDCA@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, New South Wales, 2000–01

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Central Coast	15	3.7	3,297,000	3.9	219,800
Central West	15	3.7	2,236,000	2.6	149,100
Far North Coast	20	5.0	3,301,000	3.9	165,100
Hunter	34	8.4	6,415,000	7.6	188,700
Illawarra	21	5.2	3,855,000	4.6	183,600
Mid North Coast	15	3.7	2,963,000	3.5	197,500
Nepean	30	7.4	6,490,000	7.7	216,300
New England	19	4.7	3,367,000	4.0	177,200
Orana/Far West	22	5.5	3,204,000	3.8	145,600
Riverina/Murray	19	4.7	3,259,000	3.9	171,500
Southern Highlands	18	4.5	3,025,000	3.6	168,000
Sydney, Cumberland/Prospect	28	6.9	4,653,000	5.5	166,200
Sydney, Inner West	38	9.4	8,776,000	10.4	230,900
Sydney, North	18	4.5	4,039,000	4.8	224,400
Sydney, South-East	53	13.2	17,029,000	20.1	321,300
Sydney, South-West	38	9.4	8,533,000	10.1	224,500
Unspecified ^(a)	n.a.	n.a.	120,000	0.1	n.a.
Total	403	100.0	84,561,000	100.0	209,800
Primary target group					
Young people	180	44.7	32,687,000	38.7	181,600
Single men only	43	10.7	11,199,000	13.2	260,400
Single women only	21	5.2	3,507,000	4.1	167,000
Families	24	6.0	4,395,000	5.2	183,100
Women escaping domestic violence	86	21.3	23,695,000	28.0	275,500
Cross-target/multiple/general	49	12.2	9,078,000	10.7	185,300
Total	403	100.0	84,561,000	100.0	209,800
Recurrent allocations to agencies	403	100.0	84,561,000	92.1	209,800
Other			7,292,000	7.9	
Total recurrent funds			91,853,000	100.0	

(a) An additional \$120,000 allocated to agencies in New South Wales from the Partnerships Against Domestic Violence Program could not be allocated across 'region'.

Notes

1. 'Recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.

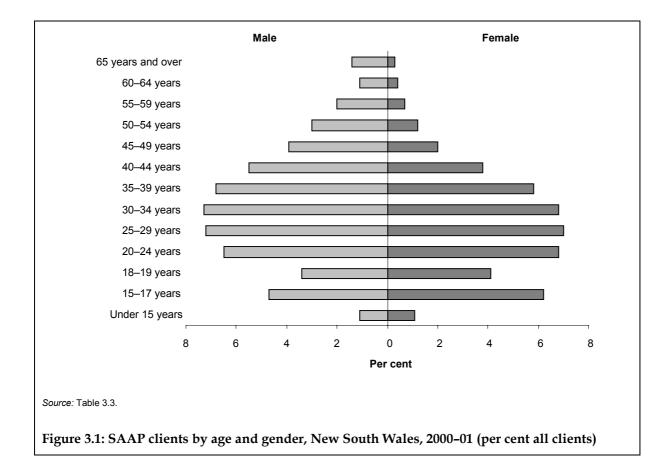
2. 'Total recurrent funds' includes \$268,000 provided through the Partnerships Against Domestic Violence Program, of which \$155,000 was allocated to agencies.

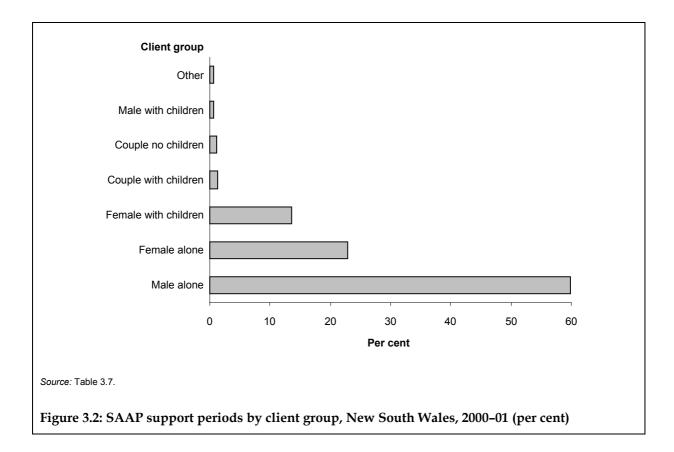
3. Not all agencies operated throughout the year. At 30 June 2001, 396 agencies were operating.

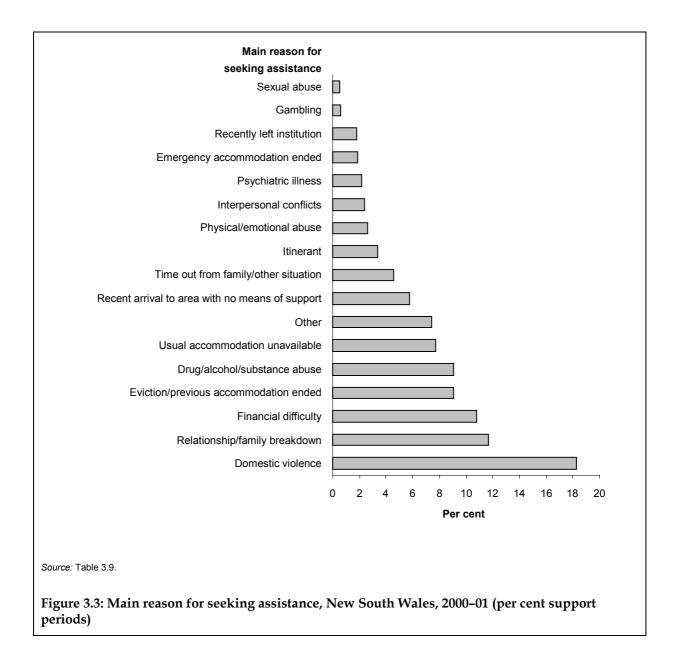
Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key charts







3.2 Tables

Table 3.1: SAAP support periods and clients, New South Wales, 2000-01

Support periods (number)	48,650
Clients (number)	25,500
Mean number of support periods per client	2.03
Clients per 10,000 population 10+	45

Notes

1. Number excluded due to errors and omissions (weighted): 0.

'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June 2000 (final estimates).

3. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in New South Wales.

4. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within New South Wales.

5. Support period figures have been weighted to adjust for agency non-participation.

6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

Date	сс	cw	FNC	HUN	ILL	MNC	NEP	NE	Total
15 July 2000	120	80	130	320	230	120	190	140	3,650
15 August 2000	130	100	130	350	260	140	260	200	3,910
15 September 2000	130	100	130	370	250	130	240	190	3,780
15 October 2000	130	90	130	330	260	110	200	220	3,690
15 November 2000	110	90	150	380	250	110	200	220	3,750
15 December 2000	120	100	140	390	240	120	180	250	3,720
15 January 2001	130	100	150	360	200	120	180	230	3,510
15 February 2001	120	110	130	420	240	140	200	250	3,680
15 March 2001	130	100	120	440	270	130	180	250	3,780
15 April 2001	120	110	100	430	300	140	180	210	3,600
15 May 2001	120	120	90	460	330	150	170	220	3,750
15 June 2001	100	130	90	430	340	140	170	210	3,750

Table 3.2: Number of SAAP support periods active on the 15th of the month, by month and region, New South Wales, 2000–01

Date	OFW	RM	SH	S/CP	S/IW	S/N	S/SE	S/SW	Total
15 July 2000	100	190	110	200	290	180	1,020	210	3,650
15 August 2000	80	180	110	240	310	180	1,030	210	3,910
15 September 2000	90	170	130	220	290	190	980	190	3,780
15 October 2000	110	170	130	190	290	140	1,020	190	3,690
15 November 2000	110	180	140	190	290	170	950	200	3,750
15 December 2000	100	150	150	200	280	170	920	230	3,720
15 January 2001	100	140	160	200	290	130	820	220	3,510
15 February 2001	130	140	170	220	270	140	810	220	3,680
15 March 2001	120	160	160	200	310	150	850	220	3,780
15 April 2001	90	150	150	190	270	150	840	200	3,600
15 May 2001	110	170	140	180	280	140	870	220	3,750
15 June 2001	140	160	150	190	240	130	930	210	3,750

Notes

1. Number excluded due to errors and omissions: 184.

2. Figures are unweighted and have not been adjusted for agency non-participation.

3. Acronyms for regions are explained in Appendix A1.2.

	Percentage of	of all clients	Percentage of	gender group		
Age	Male	Female	Male	Female	Тс	otal
	%	%	%	%	%	Number
Under 15 years	1.1	1.1	2.1	2.4	2.2	550
15–17 years	4.7	6.2	8.7	13.4	10.9	2,750
18–19 years	3.4	4.1	6.3	8.8	7.4	1,850
20-24 years	6.5	6.8	12.1	14.7	13.3	3,350
25–29 years	7.2	7.0	13.4	15.3	14.2	3,550
30–34 years	7.3	6.8	13.6	14.6	14.1	3,500
35–39 years	6.8	5.8	12.7	12.6	12.6	3,150
40-44 years	5.5	3.8	10.2	8.2	9.3	2,350
45–49 years	3.9	2.0	7.2	4.4	5.9	1,500
50–54 years	3.0	1.2	5.5	2.5	4.1	1,050
55–59 years	2.0	0.7	3.7	1.5	2.7	650
60–64 years	1.1	0.4	2.1	0.9	1.5	400
65 years and over	1.4	0.3	2.6	0.6	1.7	400
Total	53.8	46.2	100.0	100.0	100.0	
Total (number)	13,500	11,600	13,500	11,600		25,100
Mean age (years)			33.8	29.4		31.8
Median age (years)			32	28		30

Table 3.3: SAAP clients, by age and gender, New South Wales, 2000-01

Notes

1. Number excluded due to errors and omissions (weighted): 405.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Birthplace	Male	Female	То	otal	New South Wal	es population
	%	%	%	Number	%	Number
Australia	83.3	82.6	83.0	20,700	75.5	4,685,400
Oceania (excluding Australia)	4.9	3.8	4.4	1,100	2.3	142,150
UK, Ireland and associated islands	3.7	1.7	2.8	700	5.4	332,900
Other Europe and the former Soviet Union	3.3	2.4	2.9	700	6.3	390,250
South-East, North-East and Southern Asia	2.2	5.7	3.8	950	6.7	415,700
Other (including the Middle East, Africa, the Americas and				800	3.8	
Caribbean)	2.7	3.7	3.2			238,300
Total	100.0	100.0	100.0		100.0	
Total (%)	53.7	46.3	100.0			
Total (number)	13,400	11,550		24,950		6,204,750

Table 3.4: SAAP clients: birthplace by gender, New South Wales, 2000-01

Notes

1. Number excluded due to errors and omissions (weighted): 516.

2. 'New South Wales population' refers to the estimated resident population at 30 June 1996.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999.

Cultural and linguistic diversity	Male	Female	т	otal	New South popula	
	%	%	%	Number	%	Number
Clients						
Indigenous Australians	11.6	20.5	15.7	3,850	1.8	109,950
Australian-born non-Indigenous people	72.1	62.4	67.5	16,600	73.7	4,575,500
People born overseas, English proficiency group 1	7.8	4.2	6.1	1,500	7.7	480,100
People born overseas, English proficiency groups 2–4	8.5	13.0	10.6	2,600	16.7	1,039,250
Total	100.0	100.0	100.0		100.0	
Total (%)	53.5	46.5	100.0			
Total (number)	13,150	11,450		24,550		6,204,750
Support periods	Mea	n number per c	lient	Total Number		
Indigenous Australians	2.24	1.88	2.03	7,650		
Australian-born non-Indigenous people	2.38	1.67	2.07	32,050		
People born overseas, English proficiency group 1	2.50	1.54	2.19	2,950		
People born overseas, English proficiency groups 2–4	1.94	1.39	1.63	4,100		
Total	2.34	1.67	2.03			
Total support periods (%)	61.8	38.2	100.0			
Total support periods (number)	28,900	17,850		46,800		

Table 3.5: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, New South Wales, 2000–01

Notes

1. Number excluded due to errors and omissions (weighted): 918 clients.

2. For the full derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section 1.4 of the main report). English proficiency groups are based on country of birth—see Glossary.

3. 'New South Wales population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999; ABS 1998.

Number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	То	tal
			м	ale clients	i			%	Number
1	68.1	61.1	62.4	60.9	56.5	56.8	63.8	58.3	7,850
2	22.2	20.7	21.0	19.7	18.7	16.8	16.8	18.8	2,550
3	5.1	8.9	7.4	8.0	8.7	8.4	5.1	8.3	1,150
4	2.2	3.5	3.9	3.2	5.1	3.9	5.3	4.4	600
5	1.2	2.2	1.8	2.3	3.1	2.5	1.7	2.7	350
6+	1.2	3.7	3.5	5.9	7.9	11.6	7.3	7.5	1,000
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	2.1	8.7	6.3	12.1	49.8	18.4	2.6	100.0	
Total (number)	300	1,150	850	1,650	6,750	2,500	350		13,500
Mean number of									
support periods	1.55	1.85	1.83	1.97	2.40	2.89	2.44		2.34
Per 10,000 population	11	86	92	72	68	34	9		49
population				male clien		•••	Ū		
1	73.7	64.4	63.3	65.2	67.3	72.6	76.4	66.9	7,750
2	15.2	18.3	21.3	20.1	18.9	15.4	9.7	18.7	2,150
3	5.5	8.5	8.9	6.6	7.4	5.3	3.4	7.3	850
4	2.8	4.2	2.9	3.3	3.0	2.6	_	3.1	350
5	0.5	2.2	0.9	2.0	1.4	2.0	_	1.6	200
6+	2.3	2.4	2.7	2.8	2.1	2.1	10.5	2.3	250
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	2.4	13.4	8.8	14.7	50.6	9.3	0.6	100.0	
Total (number)	300	1,550	1,000	1,700	5,850	1,100	50.0		11,600
Mean number of		-,	-,	.,	-,	.,			,
support periods	1.53	1.72	1.72	1.71	1.65	1.62	2.32		1.67
Per 10,000									
population	11	119	117	78	60	15	2		41
				All clients					
1	70.9	62.9	62.9	63.1	61.5	61.6	66.1	62.3	15,600
2	18.7	19.3	21.2	19.9	18.8	16.4	15.5	18.8	4,700
3	5.3	8.7	8.2	7.3	8.1	7.5	4.8	7.9	1,950
4	2.5	3.9	3.4	3.3	4.1	3.5	4.4	3.8	950
5	0.8	2.2	1.3	2.2	2.3	2.4	1.4	2.2	550
6+	1.8	3.0	3.1	4.3	5.2	8.7	7.8	5.1	1,300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	2.2	10.9	7.4	13.3	50.2	14.2	1.7	100.0	
Total (number)	550	2,750	1,850	3,350	12,600	3,550	400		25,100
Mean number of support periods	1.54	1.78	1.77	1.84	2.05	2.50	2.42		2.03
Per 10,000 population	11	104	105	76	65	25	5		45

Table 3.6: SAAP clients: number of support periods per client by age and gender of client, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 405.

 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2000 (final estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	-	Total
	aione	alone	cinicien	cinicien	ciniaren	cilluren	Other	TOtal	%	Number
Central Coast	31.6	33.2	0.4	1.8	1.2	30.9	0.9	100.0	2.0	850
Central West	37.5	25.8	6.0	5.0	1.7	23.4	0.5	100.0	3.0	1,300
Far North Coast	29.6	30.6	4.4	2.6	1.4	30.6	0.5	100.0	4.3	1,850
Hunter	40.7	28.6	1.2	1.4	0.3	27.2	0.6	100.0	4.5 5.4	2,350
Illawarra	52.0	25.6	1.9	2.9	0.5	17.1	0.0	100.0	3.1	1,350
Mid North Coast	23.6	40.4	1.9	2.9	1.5	29.9	0.1	100.0	3.1	1,300
					1.5			100.0		,
Nepean	27.6	32.8	2.9	4.1		29.9	1.6		2.6	1,150
New England	39.1	29.3	2.9	3.5	0.8	23.4	1.1	100.0	4.9	2,100
Orana/Far West	45.8	31.4	1.9	1.9	0.6	17.3	1.1	100.0	5.4	2,300
Riverina/Murray	60.1	18.3	0.7	0.6	0.3	19.7	0.4	100.0	5.0	2,150
Southern Highlands	51.0	19.3	1.0	2.7	0.3	24.9	0.9	100.0	2.9	1,250
Sydney/Cumberland/ Prospect	79.6	8.3	0.8	0.9	0.3	9.8	0.4	100.0	6.8	2,950
Sydney/Inner West	65.4	17.6	0.2	0.4	0.3	14.8	1.3	100.0	5.8	2,500
Sydney North	47.0	30.4	0.1	1.2	0.6	19.2	1.6	100.0	2.2	950
Sydney South-East	79.6	18.2	0.4	0.1	0.5	0.9	0.2	100.0	37.8	16,250
Sydney South-West	40.2	32.7	1.2	2.3	1.9	21.0	0.7	100.0	5.8	2,500
Total (%)	59.8	22.8	1.2	1.3	0.7	13.6	0.6	100.0	100.0	
Total (number)	25,750	9,800	550	550	300	5,850	250			43,050

Table 3.7: SAAP support periods: region by client group, New South Wales, 2000-01 (per cent)

Notes

1. Number excluded due to errors and omissions (unweighted): 1,910.

2. Figures are unweighted and have not been adjusted for agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/ multiple/ general	T	otal
	hh	, ,	,		pg	J	%	Number
Male alone, under 25	44.4	9.7	3.5	5.9	0.4	7.3	13.8	6,500
Male alone, 25+	2.8	86.4	2.9	11.1	1.0	58.4	46.3	21,750
Female alone, under 25	39.7	0.5	24.5	6.7	9.6	4.4	10.8	5,100
Female alone, 25+	1.5	1.5	39.1	10.5	38.3	15.1	11.7	5,500
Couple, no children	2.4	0.4	0.8	3.5	0.3	2.4	1.3	600
Couple with children	1.3	0.1	1.0	11.7	0.6	2.4	1.2	600
Male with children	0.6	0.5	0.6	2.6	0.3	1.2	0.7	300
Female with children	6.2	0.6	27.2	46.3	48.9	8.3	13.5	6,350
Other	1.2	0.3	0.4	1.9	0.6	0.5	0.6	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	18.7	38.2	1.7	2.9	17.6	20.9	100.0	
Total (number)	8,750	17,950	800	1,350	8,300	9,850		46,950

Table 3.8: SAAP support periods: client group, by primary target group of agency, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 1,641.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total %
Usual accommodation unavailable	11.4	7.5	11.0	4.4	14.7	10.1	11.1	3.5	6.1	7.7
Time out from family/other situation	7.7	2.7	8.7	3.0	3.5	1.3	1.8	2.7	10.0	4.6
Relationship/family breakdown	18.8	7.0	22.5	5.4	11.3	5.2	18.6	8.1	15.7	11.7
Interpersonal conflict	3.1	1.7	2.8	2.9	0.3	1.9	2.2	2.1	2.2	2.4
Physical/emotional abuse	1.5	0.5	3.8	4.5	1.5	1.3	3.6	4.3	6.6	2.6
Domestic violence	1.2	0.7	10.4	37.9	2.1	5.5	5.4	53.2	12.9	18.3
Sexual abuse	0.1	_	1.2	1.1	_	0.8	0.7	0.7	0.7	0.5
Financial difficulty	9.7	16.5	7.5	6.6	32.6	25.0	24.0	6.0	7.4	10.8
Gambling	0.3	1.7	_	0.5	0.3	_	—	0.1	0.6	0.6
Eviction/previous accommodation ended Drug/alcohol/	15.0	7.0	11.5	5.5	12.0	19.6	12.3	6.2	8.7	9.1
substance abuse Emergency accommodation ended	7.3	21.6	4.1 2.2	6.1	4.2	3.4 4.9	6.4 2.8	1.2	1.4 3.8	9.1
Recently left institution	3.0	3.2	1.0	1.2	0.6	1.2	1.2	0.2	_	1.8
Psychiatric illness	1.7	3.6	1.3	4.8	_	0.6	1.6	0.2	_	2.2
Recent arrival to area with no means of support	5.4	11.3	2.8	3.7	4.0	8.2	2.2	2.6	8.2	5.8
Itinerant	2.8	4.4	3.5	5.0	6.1	2.2	0.6	1.4	4.8	3.4
Other	8.8	8.7	5.6	6.3	5.6	8.8	5.5	6.2	10.8	7.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (per cent)	18.1	27.4	15.5	13.7	1.5	1.8	0.8	20.4	0.7	100.0
Total (number)	5,300	8,050	4,550	4,000	450	500	250	6,000	200	29,400

Table 3.9: SAAP support periods: main reason for seeking assistance by client group, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 2,234.

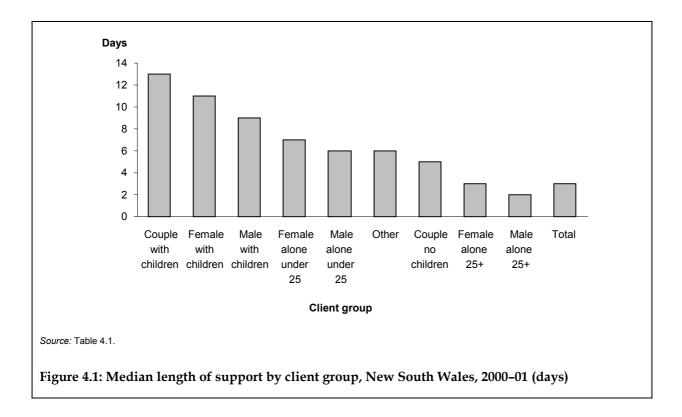
2. Excludes high-volume records because not all items were included on the high-volume form.

3. The percentage reporting 'gambling' as their main reason may be an underestimate: this reason was not collected for the first half of the year by agencies using the electronic reporting tool.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

4 Support provided

4.1 Key chart



4.2 Tables

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	with	Male with children	Female with children	Other	т	otal
										%	Number
Less than 1 day	9.7	11.4	12.6	19.4	15.4	13.7	15.1	11.7	16.7	12.4	5,400
1 day	18.2	29.9	14.3	17.8	19.1	9.0	15.9	9.9	15.8	22.1	9,600
2 days	7.5	9.1	7.2	8.2	5.9	5.1	3.9	6.6	8.3	8.1	3,550
3 days	6.5	9.4	5.3	6.8	2.4	6.5	5.4	4.4	5.9	7.5	3,250
4 days	3.5	3.8	3.3	3.5	5.5	1.5	1.6	3.3	1.4	3.6	1,550
5 days	2.7	2.9	3.0	3.8	4.2	1.7	1.3	2.9	1.4	3.0	1,300
6 days	3.1	2.4	2.4	2.0	4.2	2.5	2.3	2.8	2.8	2.5	1,100
7 days	3.1	2.8	2.5	2.9	6.1	5.8	2.9	2.9	1.9	2.9	1,250
>1–2 weeks	10.8	9.3	9.2	8.7	7.1	7.6	9.8	10.3	6.7	9.5	4,150
>2-4 weeks	10.0	6.7	9.9	8.9	11.6	5.2	13.0	10.0	6.6	8.2	3,600
>4-13 weeks	14.7	8.4	16.2	10.8	11.9	21.4	12.9	18.7	18.0	12.0	5,200
>13-26 weeks	4.7	2.2	6.3	3.9	3.0	8.6	6.1	8.0	6.3	4.0	1,750
>26–52 weeks	2.9	0.9	4.4	2.2	3.2	6.9	5.9	5.3	5.1	2.4	1,050
>52 weeks	2.7	0.8	3.6	1.0	0.2	4.5	3.9	3.0	2.8	1.7	750
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	13.6	47.5	10.4	12.0	1.2	1.1	0.7	12.9	0.6	100.0	
Total (number)	5,900	20,600	4,500	5,200	500	500	300	5,600	250		43,350
Mean length (days)	44	19	52	28	25	69	62	56	58		33
Median length (days)	6	2	7	3	5	13	9	11	6		3

Table 4.1: SAAP closed support periods: length of support by client group, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 1,628.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	alone	no	Couple with children	Male with children	with	Other	То	otal
										%	Number
1 day	23.0	33.6	20.2	25.0	25.7	13.3	19.6	13.7	26.2	27.3	8,900
2 days	9.3	10.4	10.1	12.0	9.3	8.2	6.9	8.2	12.8	10.1	3,300
3 days	8.6	10.8	7.2	9.6	4.7	9.9	6.7	6.4	10.1	9.4	3,100
4 days	4.7	4.4	5.1	5.1	8.7	3.4	2.5	4.6	2.8	4.6	1,500
5 days	3.2	3.2	3.5	5.9	6.7	1.5	1.4	3.8	2.8	3.6	1,200
6 days	4.4	2.8	4.2	2.7	7.8	4.4	3.7	4.3	5.5	3.4	1,100
7 days	3.9	3.2	3.0	3.5	10.8	8.9	4.6	4.1	4.8	3.6	1,150
>1–2 weeks	12.6	10.7	11.7	10.6	6.5	9.5	11.2	13.1	8.1	11.3	3,700
>2-4 weeks	11.6	7.4	12.3	10.3	8.9	6.5	16.8	12.3	6.7	9.4	3,050
>4–13 weeks	12.9	9.1	13.5	11.1	6.8	17.9	15.3	17.6	10.0	11.3	3,700
>13-26 weeks	3.0	2.5	4.8	2.3	3.0	6.3	6.1	5.9	1.0	3.2	1,050
>26-52 weeks	1.8	1.0	2.5	1.3	0.7	6.7	3.0	4.0	5.1	1.7	550
>52 weeks	1.0	0.7	1.8	0.5	0.4	3.6	2.1	2.1	4.2	1.1	350
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	13.5	51.8	9.3	10.6	1.1	0.9	0.6	11.8	0.4	100.0	
Total (number)	4,400	16,900	3,050	3,450	350	300	200	3,850	150		32,650
Mean length (days)	25	19	35	19	17	55	42	44	58		25
Median length (days)	6	3	6	4	5	8	10	9	4		4
Accommodation starting and endin on the same date (number)	g 200	1,800	200	350	<25	<25	<25	100	<25		2,650

Table 4.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 1,445.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Length of accommodation	Crisis/ short-term accommodation	Medium-/ long-term accommodation	Other SAAP	Unknown	1	Fotal
					%	Number
1 day	31.8	0.8	7.7	27.7	29.8	9,950
2 days	9.7	0.8	3.2	6.0	9.1	3,050
3 days	8.6	0.9	4.1	4.4	8.0	2,700
4 days	4.9	0.9	2.7	3.9	4.6	1,550
5 days	3.9	0.7	2.3	2.5	3.7	1,250
6 days	3.4	2.3	18.1	3.2	3.4	1,150
7 days	3.6	1.0	14.0	4.6	3.5	1,200
>1–2 weeks	11.7	5.2	15.4	10.7	11.3	3,800
>2–4 weeks	9.4	8.5	9.0	9.9	9.3	3,150
>4–13 weeks	10.3	25.9	12.7	15.1	11.2	3,750
>13-26 weeks	1.9	20.4	5.9	6.4	3.1	1,050
>26–52 weeks	0.5	18.0	3.2	3.6	1.7	550
>52 weeks	0.2	14.7	1.8	2.0	1.1	400
Total	100.0	100.0	100.0	100.0	100.0	
Total (%)	91.7	6.2	0.7	1.8	••	
Total (number)	30,650	2,050	250	600		33,450
Mean length (days)	15	181	38	41		26
Median length (days)	3	101	7	7		4
Total accommodation (nights)	452,150	374,650	9,100	25,200		861,100
All accommodation starting and ending on the same date (number)	2,750	50	<25	250		2,800

Table 4.3: SAAP closed support periods in which clients were accommodated: total length of accommodation, by type of accommodation provided, New South Wales, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 490.

2. Clients were able to be accommodated on more than one occasion in each support period, so percentages across types of accommodation provided do not total 100.

3. Figures have been weighted to adjust for agency non-participation.

Table 4.4: SAAP support periods: services provided to clients, by client group, New South Wales, 2000-01 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	alone	Couple no children	with	Male with children	Female with children	Other	Total
Housing/accommodation	85.7	93.8	80.7	80.0	81.1		77.4	81.5	70.5	87.4
SAAP/CAP accommodation	79.0	92.8	71.0	76.5	68.2		67.2	73.5	58.4	83.0
Assistance to obtain/maintain short- term accommodation	14.0	11.6	14.8	12.9	16.5		11.0	12.8	11.5	12.7
Assistance to obtain/maintain independent housing	10.9	4.6	15.8	10.4	18.6	26.7	20.3	29.3	18.2	11.3
Financial/employment	28.5	25.7	34.0	24.0	30.0	39.0	43.2	43.0	26.1	29.5
Assistance to obtain/maintain government payment	7.9	2.0	10.0	5.4	4.6	6.6	6.7	14.0	8.4	5.8
Employment/training assistance	6.4	1.2	6.7	1.1	2.5	3.3	3.2	2.7	2.1	2.8
Financial assistance/material aid	18.8	22.8	24.3	19.8	24.3	34.2	35.5	34.5	18.7	23.8
Financial counselling	6.9	7.3	7.1	4.8	4.6	11.9	8.0	11.1	3.4	7.5
Counselling	33.0	25.1	46.2	48.0	23.8	34.3	37.6	69.5	39.6	37.3
Incest/sexual assault	1.0	0.4	3.3	3.4	0.3	1.4	1.4	4.4	4.6	1.7
Domestic violence	1.4	0.5	7.8	21.1	1.6	5.5	4.3	38.8	13.9	9.1
Family/relationship	10.6	2.5	16.3	13.0	6.5	11.9	9.4	21.3	17.4	9.1
Emotional/other	30.3	23.9	42.5	44.7	21.7	31.8	34.8	62.0	33.9	34.5
Assist. with problem gambling	0.4	1.3	0.2	0.5	_	0.8	0.4	0.6	0.4	0.8
General support/advocacy	73.3	75.7	73.1	72.2	62.5	63.3	73.0	78.5	67.8	74.7
Living skills/personal development Assist. with legal issues/court	29.5	10.3	31.7	7.1	6.8	8.3	12.2	12.4	17.8	15.2
support	6.4	1.2	8.4	14.4	2.6	6.7	9.6	22.6	6.0	7.3
Advice/information	57.7	46.4	57.3	57.3	51.1	54.4	56.2	67.8	52.4	53.5
Retrieval/storage/removal of belongings	29.9	55.1	22.0	21.5	12.1		21.9	18.0	22.2	37.7
Advocacy/liaison on behalf of client	31.1	7.6	39.0	30.8	22.2			44.9	29.5	22.7
Brokerage services	9.7	2.2	13.4	5.7	25.9	22.6	23.0	10.1	12.0	6.7
Specialist services	18.7	25.9	23.8	21.9	13.5		21.0	33.0	27.2	24.8
Psychological services	1.6	0.6	1.4	1.2	0.6	0.5	0.9	1.1	1.4	1.0
Psychiatric services	1.4	1.6	0.8	1.6	0.6	0.2	2.1	1.2	0.8	1.4
Pregnancy support	_	_	2.8	0.8	0.7		0.5	3.2	3.6	0.9
Family planning support	0.3	0.1	1.6	0.1	0.9			2.2	1.6	0.6
Drug/alcohol support/ intervention	9.0	14.9	6.8	5.9	7.6	3.2	7.3	4.7	9.0	10.5
Physical disability services	_	0.2	0.1	0.4	_	0.2	0.5	0.3	0.4	0.2
Intellectual disability services	0.4	0.1	0.3	0.2	_	_	_	0.2	_	0.2
Culturally appropriate support	1.9	0.5	4.9	9.2	1.5		3.2	16.1	4.7	4.3
Interpreter services	0.3	0.4	0.5	3.5	_	0.5	0.6	3.8	3.2	1.2
Assist. with immigration issues	0.1	0.2	0.4	1.5	0.5		_	2.4	2.0	0.7
Health/medical services	9.4	12.8	13.5	7.7			11.5	14.8	14.5	11.9
Basic support and services n.e.s.	79.7	94.3	70.8	78.4			63.7	73.3	63.6	83.7
Meals	72.4	85.4	58.9	68.0	46.7		49.3	53.9	52.4	72.8
Laundry/shower facilities	68.9	88.3	56.2	68.2	41.2			56.8	46.6	73.7
Recreation	36.6	23.4	31.9	16.9	10.2			31.6	28.8	26.2
Transport	33.5	13.3	43.9	29.0	24.4			55.2	35.2	27.4
Other	9.4	34.4	7.8	16.5	6.7		11.4	9.2	13.8	21.7
No services provided	0.9	0.3	1.9	0.4				0.8	_	0.7
Total (number)	6,350	21,300	4,950	5,250	600	600	300	6,100	300	45,650

Notes

1. Number excluded due to errors and omissions (weighted): 2,937 (including cases with no information on service requirements or provision).

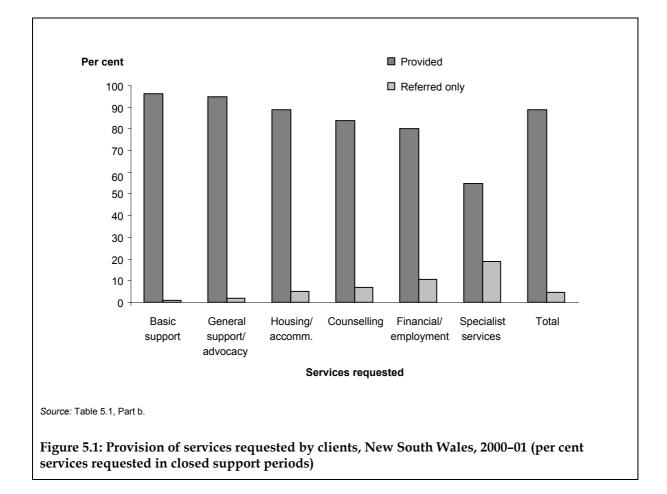
2. Clients were able to receive multiple services, so percentages do not total 100.

 The percentages reporting assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

5 Meeting the needs of clients

5.1 Key chart



5.2 Tables

Table 5.1 SAAP services requested by clients in closed support periods, by provision, New South Wales, 2000–01

Part a: Individual types of SAAP services requested in closed support periods, by provision (per cent closed support periods)

	Not	provided			Provided			Closed
	Neither				Provided			support
	provided nor	Referred		Provided	and			periods (number)
Type of service	referred on	on	Subtotal	only	referred on	Subtotal	Total	
Housing/accommodation								
SAAP/CAP accommodation	1.6	1.1	2.7	94.7	2.6	97.3	100.0	37,800
Assistance to obtain/maintain short-term accommodation	13.9	11.7	25.6	61.8	12.6	74.4	100.0	7,100
Assistance to obtain/maintain independent housing	21.9	19.2	41.1	39.8	19.0	58.8	100.0	7,000
Financial/employment								
Assistance to obtain/maintain								
benefit/pension	10.9	18.2	29.1	47.2	23.7	70.9	100.0	3,200
Employment/training assistance	21.8	29.2	51.0	30.7	18.2	48.9	100.0	1,900
Financial assistance/material aid	4.4	6.1	10.5	81.0	8.5	89.5	100.0	10,050
Financial counselling	13.8	7.0	20.8	69.6	9.5	79.1	100.0	3,200
Counselling								
Incest/sexual assault	17.8	24.9	42.7	42.0	15.2	57.2	100.0	1,150
Domestic violence	10.1	9.8	19.9	67.5	12.6	80.1	100.0	4,700
Family/relationship	14.3	13.3	27.6	59.6	12.8	72.4	100.0	4,850
Emotional/other	5.0	2.0	7.0	86.6	6.3	92.9	100.0	13,200
Assistance with problem gambling	24.4	14.8	39.2	37.2	23.6	60.8	100.0	500
General support/advocacy								
Living skills/personal development	8.9	1.8	10.7	85.9	3.4	89.3	100.0	6,050
Assistance with legal issues/court support	10.7	14.7	25.4	50.1	24.5	74.6	100.0	3,750
Advice/information	1.7	0.3	2.0	93.4	4.6	98.0	100.0	21,300
Retrieval/storage/removal of belongings	1.7	0.7	2.4	96.0	1.5	97.5	100.0	14,950
Advocacy/liaison on behalf of client	3.2	0.9	4.1	88.0	7.9	95.9	100.0	9,400
Brokerage services	3.7	6.4	10.1	84.0	5.9	89.9	100.0	2,850
Specialist services								
Psychological services	41.5	28.4	69.9	20.4	9.8	30.2	100.0	1,300
Psychiatric services	38.0	33.5	71.5	15.4	13.0	28.4	100.0	2,050
Pregnancy support	16.3	19.6	35.9	40.4	23.7	64.1	100.0	600
Family planning support	16.2	24.0	40.2	40.8	19.0	59.8	100.0	400
Drug/alcohol support or rehabilitation	44.5	10.0	54.5	35.5	9.9	45.4	100.0	8,450
Physical disability services	17.6	21.6	39.2	40.0	20.8	60.8	100.0	150
Intellectual disability services	33.5	30.4	63.9	22.4	13.7	36.1	100.0	150
Culturally appropriate support	6.6	8.2	14.8	72.7	12.5	85.2	100.0	1,950
Interpreter services	5.9	13.1	19.0	64.6	16.4	81.0	100.0	550
Assistance with immigration issues	13.8	12.9	26.7	43.7	29.6	73.3	100.0	350
Health/medical services	8.2	25.7	33.9	52.7	13.4	66.1	100.0	7,100
Basic support and services n.e.s.								,
Meals	2.8	0.4	3.2	95.5	1.3	96.8	100.0	29,900
Laundry/shower facilities	1.5	0.1	1.6	97.8	0.6	98.4	100.0	32,250
Recreation	3.3	0.5	3.8	94.5	1.8	96.3	100.0	10,350
Transport	7.4	3.3	10.7	86.9	2.4	89.3	100.0	12,000
Other	0.9	0.7	1.6	96.8	1.6	98.4	100.0	7,850

(continued)

Table 5.1 (continued): SAAP services requested by clients in closed support periods, by provision, New South Wales, 2000–01

Part b: Broad types of SAAP services requested in closed support periods, by provision

	No		_	Provided					
Broad type of service	Neither provided nor referred on	Referred on	Sub- total	Provided only	Provided and referred on	Sub- total	Total	Distinct services required	Assoc. closed support periods
		%	distinct	services rec	quested			Number	Number
Housing/accommodation	6.0	5.0	11.0	82.8	6.2	89.0	100.0	51,900	39,600
Financial/employment	8.9	10.8	19.7	67.9	12.4	80.3	100.0	18,350	13,050
Counselling	8.9	7.1	16.0	74.5	9.6	84.1	100.0	24,450	15,050
General support/advocac	y 3.4	1.9	5.3	89.2	5.6	94.8	100.0	58,200	29,850
Specialist services	26.5	18.7	45.2	42.3	12.5	54.8	100.0	22,950	16,800
Basic support and service	es n.e.s. 2.8	0.7	3.5	95.2	1.3	96.5	100.0	92,350	36,250
Total (%)	6.6	4.6	11.2	83.2	5.6	88.8	100.0		
Total (number)	17,600	12,300	29,900	223,100	15,150	238,250		268,200	43,400

Notes

1. Number excluded due to errors and omissions (weighted): 1,577 closed support periods (including cases with no information on service requirements or provision).

2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.

3. The numbers relating to assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.

4. Figures have been weighted to adjust for agency non-participation.

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other		Total
Broad type of service			%	unmet nee	ds			%	Number
Housing/accommodation	16.3	18.1	36.3	26.5	24.3	22.7	24.7	17.8	3,050
Financial/employment	8.0	11.3	12.7	25.5	9.5	11.2	14.0	9.3	1,600
Counselling	6.9	19.9	11.8	18.4	6.8	23.6	18.3	12.2	2,100
General support/advocacy	7.8	15.3	8.8	12.2	20.3	19.0	11.8	11.1	1,900
Specialist services	43.9	22.3	17.6	11.2	17.6	14.4	17.2	34.6	5,900
Basic support and services n.e.s.	17.1	13.1	12.7	6.1	21.6	9.1	14.0	15.0	2,550
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	17,100
Summary totals									
Total unmet needs (%)	62.1	22.5	0.6	0.6	0.5	13.0	0.6	100.0	
Total unmet needs (number)	10,600	3,850	100	100	100	2,200	100		17,100
Total closed support periods with unmet needs (%)	68.9	18.6	0.7	0.6	0.3	10.3	0.5	100.0	
Total closed support periods with unmet needs (number)	6,450	1,750	50	50	50	950	50		9,350
Total closed support periods (%)	60.7	22.6	1.2	1.2	0.7	13.1	0.6	100.0	
Total closed support periods (number)	25,600	9,500	500	500	300	5,550	250		42,150

Table 5.2: SAAP services requested by clients in closed support periods that were neither provided nor referred on: broad type of service by client group, New South Wales, 2000–01

Notes

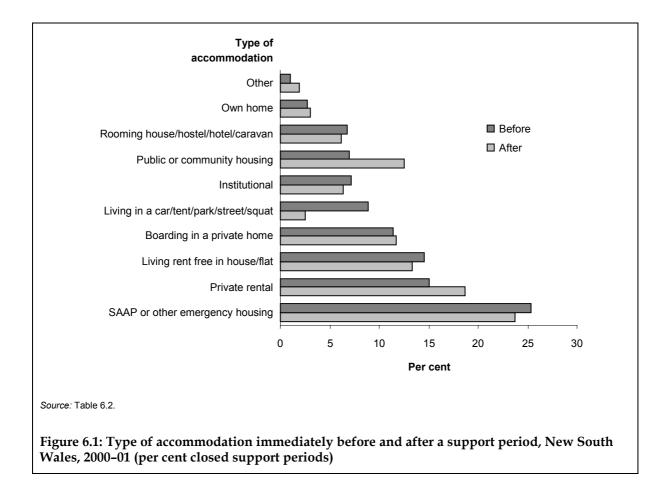
1. Number excluded due to errors and omissions (weighted): 519 identified unmet needs.

2. Number excluded due to errors and omissions (weighted): 3,026 closed support periods (including cases with no information on service requirements or provision).

3. Figures have been weighted to adjust for agency non-participation.

6 Circumstances of clients before and after support

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: source of income immediately before and after a support period, New South Wales, 2000–01 (per cent)

Source of income	Closed support periods in needed assistance to obta pension or bene	in/maintain a	All closed support periods		
	Before	After	Before	After	
No income	26.2	9.1	11.7	8.3	
No income, awaiting pension/benefit	5.3	5.6	2.0	1.7	
Government pension/benefit	60.5	78.3	79.1	81.8	
Other	7.9	7.0	7.1	8.2	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	2,900	2,600	25,650	21,700	
Number with missing data	150	450	2,650	6,550	
Total (number)	3,050	3,050	28,300	28,300	

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.2: SAAP closed support periods: type of accommodation immediately before and after a
support period, New South Wales, 2000-01 (per cent)

	Closed support period clients needed assi obtain/maintain indepen	stance to	All closed support periods		
Type of accommodation	Before	After	Before	After	
SAAP or other emergency housing	27.0	19.9	25.4	23.7	
Living rent-free in house/flat	11.6	8.3	14.5	13.3	
Private rental	17.9	26.9	15.1	18.7	
Public or community housing	6.5	17.5	7.0	12.5	
Rooming house/hostel/ hotel/caravan	6.8	7.3	6.8	6.2	
Boarding in a private home	15.0	12.9	11.4	11.7	
Own home	1.7	1.1	2.7	3.0	
Living in a car/tent/park/ street/squat	6.4	1.2	8.9	2.5	
Institutional	6.0	2.8	7.2	6.4	
Other	1.1	2.1	1.0	1.9	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	6,550	5,100	25,500	16,950	
Number with missing data	350	1,800	2,750	11,300	
Total (number)	6,900	6,900	28,300	28,300	

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Living situation	Before	After
With parent(s)	12.2	9.9
With foster family	0.6	0.7
With relatives/friends short-term	15.9	13.1
With relatives/friends long-term	3.3	5.4
With spouse/partner with/without children	18.7	12.2
Alone with children	8.0	16.6
Alone	19.5	19.6
With other unrelated persons	20.2	20.7
Other	1.5	2.0
Total	100.0	100.0
Total (number with valid data)	25,800	17,550
Number with missing data	2,450	10,700
Total (number)	28,300	28,300

Table 6.3: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2000–01 (per cent)

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP closed support periods: employment status immediately before and after a support period, New South Wales, 2000–01 (per cent)

Employment status	Closed support period clients needed assis employment and t	stance in	All closed support periods		
	Before	After	Before	After	
Employed full-time	2.0	7.9	3.0	3.9	
Employed part-time/casual	6.7	13.0	5.4	6.1	
Unemployed (looking for work)	56.6	44.5	36.2	33.2	
Not in labour force	34.7	34.6	55.4	56.8	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	1,900	1,500	25,350	20,450	
Number with missing data	50	450	2,900	7,850	
Total (number)	1,950	1,950	28,300	28,300	

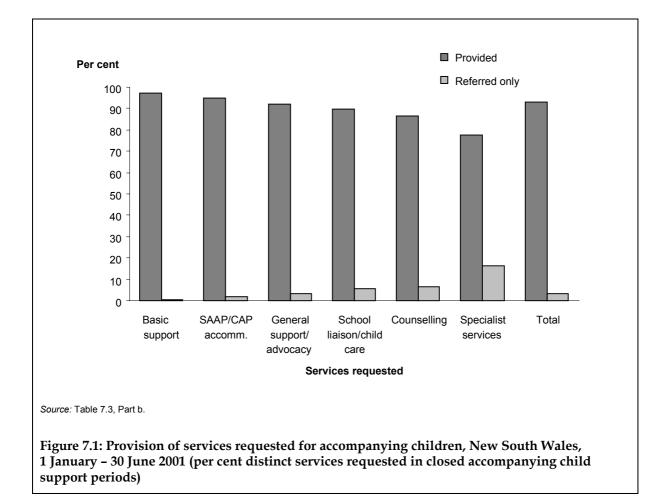
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

7 Support to accompanying children

7.1 Key chart



7.2 Tables

Table 7.1: Accompanying child support periods, by age and by gender of child, New South Wales, support periods active 1 January – 30 June 2001

	Accompanying	child support periods
Age	%	Number
0–4 years	48.8	2,750
5–12 years	41.5	2,300
13–15 years	7.6	450
16, 17 years	2.1	100
Total	100.0	5,600
Gender		
Male	49.9	2,300
Female	50.1	2,300
Total	100.0	4,600

Notes

1. Number excluded due to errors and omissions in age (unweighted): 192.

2. Number excluded due to errors and omissions in gender (unweighted): 1,200.

3. Table excludes high-volume records because not all items were included on the high-volume form.

4. Figures are unweighted and have not been adjusted for agency non-participation.

Type of service	Couple with children	Male with children	Female with children		Total
••	cinititen	%	cindien	%	Number
Accompanying child support periods	E0 7		70.6		
Accommodation	58.7	69.4	73.6	72.6	4,050
SAAP/CAP accommodation	58.7	69.4	73.6	72.6	4,050
School liaison/child care	18.9	17.1	43.0	41.1	2,300
School liaison	7.7	4.5	14.7	14.1	800
Child care	11.5	12.6	36.8	34.9	1,950
Counselling	14.1	23.4	30.4	29.4	1,650
Help with behavioural problems	4.8	2.7	11.1	10.6	600
Sexual/physical abuse counselling/support	—	4.5	3.0	2.9	150
Skills education	1.0	—	3.7	3.5	200
General counselling/support	9.9	21.6	24.4	23.6	1,300
General support/advocacy	46.8	49.5	34.5	35.5	1,950
Access arrangements	2.2	4.5	3.2	3.2	200
Advice/information	19.6	10.8	20.7	20.4	1,150
Brokerage services	26.9	27.0	6.9	8.4	450
Advocacy	13.1	13.5	16.1	15.9	900
Specialist services	11.2	10.8	19.8	19.2	1,050
Culturally sensitive services	_	1.8	11.6	10.7	600
Health/medical services	11.2	9.0	10.6	10.6	600
Basic support and other services n.e.s.	52.2	57.7	73.6	72.0	4,000
Meals	20.5	40.5	54.5	52.3	2,900
Showers/hygiene	10.3	29.7	44.7	42.4	2,350
Recreation	18.3	19.8	38.0	36.5	2,050
Transport	34.6	30.6	51.1	49.7	2,750
Other	14.4	9.0	10.7	10.9	600
No services provided directly by agency	4.5	7.2	4.3	4.4	250
Total accompanying child support					
periods (%)	5.6	2.0	92.3	100.0	
Total accompanying child support					
periods (number)	300	100	5,150	••	5,550
Support periods with accompanying childr	en requiring assista	ince			
Total support periods (%)	5.3	2.5	92.0	100.0	
Total support periods (number)	150	50	2,700		2,900
Mean number of accompanying children requiring assistance	2.01	1.50	1.91		1.91

Table 7.2: Accompanying child support periods: services provided to accompanying children, by client group, New South Wales, support periods active 1 January – 30 June 2001

Notes

1. Number excluded due to errors and omissions (unweighted): 217 accompanying child support periods.

2. Number excluded due to errors and omissions (unweighted): 102 support periods.

3. Table excludes high-volume records because not all items were included on the high-volume form.

4. 'Accompanying child support periods' includes cases where it was reported that support and/or accommodation were needed by, provided to or referred on for the accompanying child.

5. Accompanying children were able to receive multiple services, so percentages do not total 100.

6. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.

7. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.

8. In a very small number of support periods, people in the 'other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.

9. Figures are unweighted and have not been adjusted for agency non-participation.

Table 7.3: SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, support periods active 1 January – 30 June 2001

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

	Ν	ot provided			Provided			Closed
Type of service	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal	a Total	accompany- ing child support periods (number)
Accommodation								
SAAP/CAP Accommodation	3.0	2.1	5.1	91.1	3.8	94.9	100.0	3,500
School liaison/child care								
School liaison	8.0	8.1	16.1	65.9	18.0	83.9	100.0	700
Child care	3.4	4.7	8.1	86.3	5.6	91.9	100.0	1,700
Counselling								
Help with behavioural problems	8.6	9.2	17.8	62.7	19.5	82.2	100.0	550
Sexual/physical abuse counselling/support	11.6	21.0	32.6	41.4	26.0	67.4	100.0	200
Skills education	12.5	4.0	16.5	73.0	10.5	83.5	100.0	200
General counselling/support	4.5	3.4	7.9	83.3	8.8	92.1	100.0	1,200
General support/advocacy								
Access arrangements	12.0	16.3	28.3	55.4	16.3	71.7	100.0	200
Advice/information	4.1	1.6	5.7	85.1	9.2	94.3	100.0	950
Brokerage services	1.6	1.1	2.7	90.6	6.6	97.2	100.0	450
Advocacy	5.1	3.6	8.7	76.5	14.8	91.3	100.0	750
Specialist services								
Culturally sensitive services	6.4	3.9	10.3	81.8	7.9	89.7	100.0	600
Health/medical services	6.2	27.7	33.9	42.5	23.7	66.2	100.0	650
Basic support and other service.	vices							
Meals	1.3	0.2	1.5	96.1	2.3	98.4	100.0	2,650
Showers/hygiene	1.9	_	1.9	97.5	0.6	98.1	100.0	2,150
Recreation	2.5	0.5	3.0	94.3	2.7	97.0	100.0	1,700
Transport	2.1	0.4	2.5	95.6	1.9	97.5	100.0	2,350
Other	3.8	6.2	10.0	82.8	7.2	90.0	100.0	400
Further other	3.1	9.4	12.5	58.8	28.8	87.6	100.0	150

(continued)

Table 7.3 (continued): SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, support periods active 1 January – 30 June 2001

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	No	t provided		I	Provided				Assoc. closed accompany- ing child support periods
Broad type of service	Neither provided nor referred on	Referred on	Sub- total	Provided only	Provided and referred on	Sub- total	Total	Distinct services Total requested	
		%	distinct	services req	uested			Number	Number
Accommodation	3.0	2.1	5.1	91.1	3.8	94.9	100.0	3,500	3,500
School liaison/child care	4.7	5.7	10.4	80.4	9.2	89.6	100.0	2,400	2,000
Counselling	7.0	6.4	13.4	73.4	13.2	86.6	100.0	2,100	1,500
General support/advocacy	4.6	3.4	8.0	81.0	11.1	92.1	100.0	2,300	1,700
Specialist services	6.3	16.3	22.6	61.3	16.1	77.4	100.0	1,250	1,100
Basic support and other services n.e.s.	2.0	0.7	2.7	94.8	2.5	97.3	100.0	9,400	3,450
Total (%)	3.5	3.3	6.8	86.9	6.3	93.2	100.0		
Total (number)	750	700	1,450	18,200	1,350	19,550		20,950	4,500

Notes

1. Number excluded due to errors and omissions (unweighted): 0 closed accompanying child support periods.

2. Figures in this table exclude high-volume records because not all items were included on the high-volume form.

3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.

4. Figures are unweighted and have not been adjusted for agency non-participation.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred on: broad type of service, by client group, New South Wales, 1 January – 30 June 2001

	Couple with children	Male with children	Female with children	Tot	al
Broad type of service	% unmet needs				Number
Accommodation	5.3	14.8	14.4	14.2	100
School liaison/child care	21.1	14.8	15.5	15.6	100
Counselling	5.3	18.5	20.3	19.9	150
General support/advocacy	26.3	22.2	13.8	14.5	100
Specialist services	10.5	3.7	10.9	10.6	100
Basic support and other services n.e.s.	31.6	25.9	25.0	25.2	200
Total	100.0	100.0	100.0	100.0	750
Summary totals					
Total unmet needs (%)	2.6	3.7	93.7	100.0	
Total unmet needs (number)	<25	50	700		750
Total closed accompanying child support periods with unmet needs (%)	4.0	2.1	93.9	100.0	
Total closed accompanying child support periods with unmet needs (number)	<25	<25	350		350
Total closed accompanying child support periods (%)	4.6	2.0	93.3	100.0	
Total closed accompanying child support periods (number)	200	100	4,250		4,550
Total closed support periods with accompanying children with unmet needs (%)	4.2	1.9	93.9	100.0	
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	250		250
Total closed support periods with accompanying children requiring assistance (%)	4.6	2.5	92.6	100.0	
Total closed support periods with accompanying children requiring assistance (number)	100	50	2,250		2,400

Notes

1. Number excluded due to errors and omissions (unweighted): 12 unmet needs for accompanying children.

2. Number excluded due to omissions (unweighted): 149 closed accompanying child support periods.

3. Number excluded due to omissions (unweighted): 72 closed support periods with accompanying children requiring assistance.

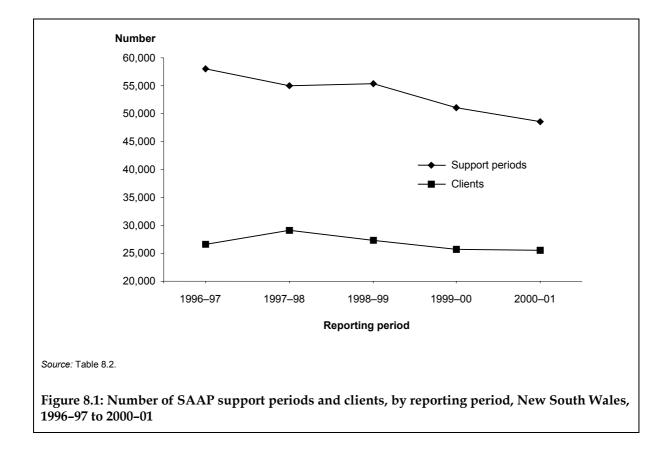
4. Table excludes high-volume records because not all items were included on the high-volume form.

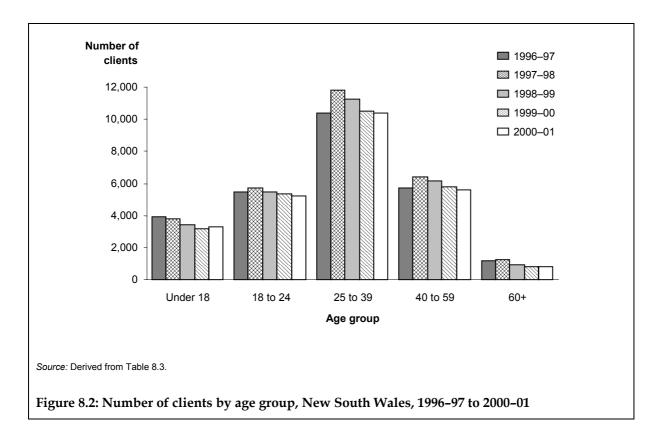
5. In a very small number of support periods people in the 'other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.

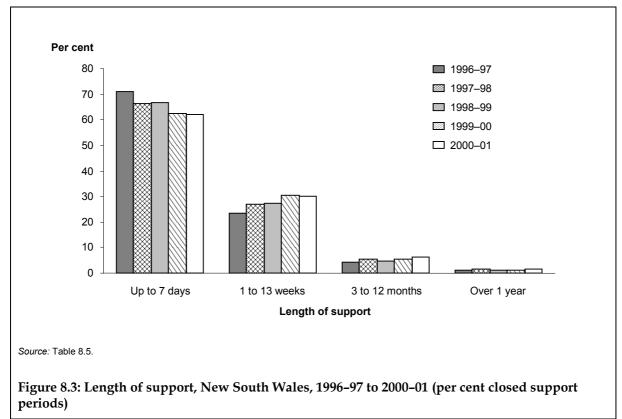
6. Figures have not been weighted to adjust for agency non-participation.

8 Support from 1996–97 to 2000–01

8.1 Key charts







8.2 Tables

Table 8.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2000–01 dollars, by reporting period, New South Wales, 1996–97 to 2000–01

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
		Curren	t \$	
1996–97	80,112,000	72,679,000	1,250	2,730
1997–98	81,554,000	78,829,000	1,430	2,710
1998–99	81,528,000	78,320,000	1,410	2,870
1999–00	84,905,000	80,398,000	1,570	3,120
2000–01	91,853,000	84,561,000	1,740	3,320
		Constant 20	00–01 \$	
1996–97	88,803,000	80,564,000	1,390	3,020
1997–98	88,968,000	85,995,000	1,560	2,950
1998–99	87,188,000	83,758,000	1,510	3,070
1999–00	87,622,000	82,971,000	1,620	3,220
2000–01	91,853,000	84,561,000	1,740	3,320

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.

2. Support period figures have been weighted to adjust for agency non-participation.

3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

4. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (Table 2.1; AIHW 2001: Table 2.1).

Sources: SAAP Administrative Data and Client Collections; AIHW 1997; AIHW 1999; AIHW 2000; AIHW 2001; FaCS unpublished data; ABS 2001b.

	1996–97	1997–98	1998–99	1999–00	2000–01
Support periods (number)	57,950	54,950	55,400	51,150	48,650
Clients (number)	26,650	29,100	27,300	25,800	25,500
Mean number of support periods per client	2.54	2.15	2.15	2.07	2.03
Clients per 10,000 population 10+	50	54	50	46	45

Table 8.2: SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2000–01

Notes

1. Number excluded due to errors and omissions (weighted): 0.

2. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in New South Wales.

 Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within New South Wales.

4. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June just prior to the reporting period.

5. Support period figures have been weighted to adjust for agency non-participation.

6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2001a.

Table 8.3: SAAP clients: age of client by reporting period, New South Wales, 1996–97 to 2000–01 (per cent)

Age of client	1996–97	1997–98	1998–99	1999–00	2000–01
Under 15 years	3.0	2.7	2.5	2.2	2.2
15–17 years	11.7	10.4	10.0	10.2	10.9
18–19 years	7.0	7.0	7.0	7.4	7.4
20-24 years	13.5	12.7	13.1	13.4	13.3
25–29 years	14.3	14.6	14.5	14.2	14.2
30–34 years	12.8	13.5	14.3	14.1	14.1
35–39 years	11.9	12.6	12.4	12.7	12.6
40-44 years	8.4	9.0	9.8	9.7	9.3
45–49 years	6.2	6.0	6.0	6.1	5.9
50-54 years	4.3	4.3	4.3	4.1	4.1
55–59 years	2.6	2.8	2.6	2.6	2.7
60–64 years	1.7	1.6	1.5	1.5	1.5
65 years and over	2.7	2.6	2.0	1.7	1.7
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	26,600	29,100	27,250	25,650	25,350
Mean age (years)	32.0	32.4	32.1	32.0	31.8
Median age (years)	30	30	30	30	30

Notes

1. Number excluded due to errors and omissions (weighted): 334.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Existence of					
support plan	1996–97	1997–98	1998–99	1999–00	2000–01
Support plan	46.5	54.4	54.4	56.8	58.3
All goals achieved	n.a.	n.a.	n.a.	n.a.	8.2
Most or some goals achieved	n.a.	n.a.	n.a.	n.a.	30.4
No goals achieved	n.a.	n.a.	n.a.	n.a.	5.0
No information given	n.a.	n.a.	n.a.	n.a.	14.6
No support plan	23.9	18.5	16.0	17.5	20.4
Not appropriate	29.5	27.1	29.6	25.7	21.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	23,550	26,450	26,150	25,350	23,600

Table 8.4: SAAP closed support periods: existence of a support plan by reporting period, New South Wales, 1996–97 to 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 14,553.

2. Table excludes high-volume records because not all items were included on the high-volume form.

3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

4. Figures have been weighted to adjust for agency non-participation.

Length of support	1996–97	1997–98	1998–99	1999–00	2000–01
Less than 1 day	15.8	14.6	14.7	12.1	12.6
1 day	34.2	27.1	25.7	24.1	24.0
2 days	7.1	7.4	7.4	7.1	7.3
3 days	4.6	6.2	7.2	7.3	6.4
4 days	3.1	3.7	3.8	3.8	3.6
5 days	2.3	2.7	2.9	3.1	3.0
6 days	2.0	2.3	2.5	2.4	2.5
7 days	1.8	2.2	2.5	2.6	2.8
>1–2 weeks	6.8	8.0	8.7	9.7	9.5
>2-4 weeks	5.7	7.2	7.6	8.8	8.3
>4-13 weeks	11.0	11.8	10.9	12.0	12.2
>13-26 weeks	2.9	3.5	3.2	3.7	3.9
>26-52 weeks	1.5	1.8	1.6	1.9	2.3
>52 weeks	1.0	1.6	1.2	1.3	1.7
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	53,450	50,800	51,950	47,400	44,950
Mean length (days)	23	29	27	30	33
Median length (days)	1	3	3	3	3

Table 8.5: SAAP closed support periods: length of support by reporting period, New South Wales, 1996–97 to 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 3,294.

2. Figures have been weighted to adjust for agency non-participation.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the main report. Additional information relevant only to the tables for New South Wales follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, New South Wales, 2000–01

	Agend	cies	I	Forms returned			
		Participation					
	Total	rate	Total	Consent	Valid consent		
Region	Number	%	Number	%	%		
Central Coast	15	100.0	885	83.8	82.4		
Central West	15	100.0	1,344	86.2	84.0		
Far North Coast	20	85.0	1,939	64.8	63.4		
Hunter	34	94.1	2,416	88.7	87.2		
Illawarra	21	100.0	1,471	87.4	86.0		
Mid North Coast	15	93.3	1,370	88.0	85.4		
Nepean	29	82.8	1,292	64.7	63.7		
New England	19	94.7	2,186	83.8	80.5		
Orana/Far West	21	81.0	2,452	77.7	76.3		
Riverina/Murray	19	94.7	2,248	85.0	83.4		
Southern Highlands	18	83.3	1,278	84.8	84.1		
Sydney, Cumberland/Prospect	28	92.9	3,046	81.5	80.4		
Sydney, Inner West	36	94.4	2,614	82.0	81.2		
Sydney, North	18	100.0	997	79.6	75.2		
Sydney, South-East	50	92.0	16,821	71.8	71.0		
Sydney, South-West	38	94.7	2,595	74.6	73.6		
Total	396	92.4	44,954	77.4	76.1		
Primary target group							
Young people	177	92.1	8,419	73.3	72.2		
Single men only	43	93.0	17,081	76.3	75.4		
Single women only	21	90.5	800	50.8	47.3		
Families	24	100.0	1,337	78.5	77.0		
Women escaping domestic							
violence	84	95.2	7,992	76.4	74.4		
Cross target/multiple/general	47	85.1	9,325	86.1	84.8		
Total	396	92.4	44,954	77.4	76.1		

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in Glossary).

4. Of the 44,954 forms returned, 15,734 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the main report), high-volume agencies accounted for 17,050 of the 48,650 support periods.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the main report.

Region

Sixteen administrative regional classifications developed by the New South Wales Department of Community Services are used in the report. The names of these regions have been abbreviated in the tables and are as follows:

- Central Coast (CC)
- Central West (CW)
- Far North Coast (FNC)
- Hunter (HUN)
- Illawarra (ILL)
- Mid North Coast (MNC)
- Nepean (NEP)
- New England (NE)
- Orana/Far West (OFW)
- Riverina/Murray (RM)
- Southern Highlands (SH)
- Sydney, Cumberland/Prospect (S/CP)
- Sydney, Inner West (S/IW)
- Sydney, North (S/N)
- Sydney, South-East (S/SE)
- Sydney, South-West (S/SW).

Appendix 2 SAAP NDCA Client Collection forms

General and high volume forms

References

ABS (Australian Bureau of Statistics) 1998. Experimental projections, Aboriginal and Torres Strait Islander population, June 1991 – June 2001. ABS cat. no. 3231.0. Canberra: ABS.

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AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 New South Wales. AIHW cat. no. HOU 11. Canberra: AIHW (SAAP NDCA report. Series 2).

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