

Reader guides

Abbreviations	218
Glossary	219
Annual report 2008–09 errors and omissions	221
Compliance index	222
Lists of tables, figures and snapshots	223
Index	225

Abbreviations

ABS	Australian Bureau of Statistics
ACT	Australian Capital Territory
AIHW	Australian Institute of Health and Welfare
AIHW Act	<i>Australian Institute of Health and Welfare Act 1987</i>
APS	Australian Public Service
ARCPOH	Australian Research Centre for Population Oral Health
BEACH	Bettering the Evaluation and Care of Health
CAC Act	<i>Commonwealth Authorities and Companies Act 1997</i>
CIHI	Canadian Institute for Health Information
COAG	Council of Australian Governments
DoHA	Australian Government Department of Health and Ageing
EL	Executive Level
FaHCSIA	Australian Government Department of Families, Housing, Community Services and Indigenous Affairs
GP	general practitioner
HIV	human immunodeficiency virus
HTML	Hypertext Markup Language
ICT	information and communications technology
IT	information technology
METeOR	the AIHW's Metadata Online Registry
MoU	memorandum of understanding
NSW	New South Wales
OECD	Organisation for Economic Co-operation and Development
PBS	Portfolio Budget Statement
PDF	Portable Document Format
RTF	Rich Text Format
SA	South Australia
WA	Western Australia
WHO	World Health Organization

Glossary

COAG	The Council of Australian Governments is the peak intergovernmental forum in Australia, comprising the Prime Minister, state premiers, territory chief ministers and the President of the Australian Local Government Association. (See < http://www.coag.gov.au > for more information.)
COAG building blocks	The building blocks endorsed by COAG underpin the Closing the Gaps targets for overcoming Indigenous disadvantage. (See < http://www.aihw.gov.au/closingthegap/resources/building-blocks.cfm > for more information.)
data linkage	The bringing together (linking) of information from two or more different data sources that are believed to relate to the same entity—for example, the same individual or the same institution. This can provide more information about the entity and in certain cases it can provide a time sequence, helping to ‘tell a story’, show ‘pathways’ and perhaps unravel cause and effect. The term is used synonymously with ‘record linkage’.
disability (for Commonwealth Disability Strategy purposes)	When commencing employment at the AIHW, employees are asked to self-identify and self-report their disability by responding to the question ‘Do you have a disability that is likely to last 2 years or more?’
financial results	The results shown in the financial statements of this AIHW annual report.
full-time equivalent (staff numbers)	A standard measure of the number of workers that takes account of the number of hours that each works. During 2009–10 AIHW staff members considered full time were committed to working 37 hours and 5 minutes per week.
indicator	A key statistical measure selected to help describe (indicate) a situation concisely, to track change, progress and performance, and to act as a guide to decision making.
Indigenous (person)	A person of Aboriginal and/or Torres Strait Islander descent who identifies as an Aboriginal and/or Torres Strait Islander.
Indigenous status (of a person)	Whether a person identifies as being of Aboriginal or Torres Strait Islander origin.
outcomes (of the AIHW)	The results, impacts or consequences of actions by the Commonwealth public sector on the Australian community. This may include proposed or intended results, impacts or consequences of actions.
outcome (health outcome)	A health-related change due to a preventive or clinical intervention or service. (The intervention may be single or multiple, and the outcome may relate to a person, group or population, and may be partly or wholly due to the intervention.)

outputs	Goods or services produced by the AIHW for external organisations or individuals, including goods or services produced for areas of the Commonwealth public sector external to the AIHW.
performance indicators (of the AIHW)	Measures (indicators) that can relate to the AIHW's effectiveness in achieving the Australian Government's objectives.
performance indicators (of the health system)	Measures that can relate to the health system as a whole or to parts of it such as hospitals, health centres and so forth. The measures include accessibility, effectiveness, efficiency and sustainability, responsiveness, continuity of care and safety.
Portfolio Budget Statements	Statements prepared by Australian Government portfolios to explain the Budget appropriations in terms of outputs and outcomes. The AIHW contributes to the statements of the Health and Ageing portfolio, usually published in May each year.

Annual report 2008–09 errors and omissions

There are no known errors and omissions in the
AIHW's *Annual report 2008–09* to report.

Compliance index

The index below shows compliance with information requirements contained in the *Commonwealth Authorities and Companies Act*

1997 and in particular Part 2 of Schedule 1 of the *Commonwealth Authorities and Companies (Report of Operations) Orders 2008*.

Report of Operations requirements	Reference in Schedule 1	Page in this report
Audited financial statements	Clause 10 (1d)	176–215
Australian National Audit Office	Clause 11 (b)	xiii, 14, 176
Board committees	Clause 15 (2), (3)	5–6
Commonwealth Ombudsman	Clause 11 (b)	30
Corporate governance practices	Clause 15 (1)	xii–xiii, 1–6, 137–144
Director's particulars	Clause 14 (1a), (1b)	145–148
Director's review of operations and future prospects	Clause 10 (1), (2)	ix–xi
Disability strategies	Clause 8	46
Disclosure requirements for government business enterprises	Clause 13	Not applicable
Enabling legislation – objectives and functions	Clause 8 (a)	116–133
Environmental performance and environmentally sustainable development	Clause 17 (2)	48–49
Financial results	Clause 10 (1)	xv–xvi, 28–30, 176–215
Freedom of information	Clause 17 (1b)	30, 173–175
Functions and powers	Clause 8 (a)	xii, 2, 16, 120–121, 137–144
Government policies notified by the minister	Clause 12 (1b)	2, 5
Indemnities and insurance premiums for offers	Clause 16	14
Judicial decisions and decisions of administrative tribunals	Clause 11 (a)	30
Letter of transmittal	Clause 4	iii
Location of major activities and facilities	Clause 9	51
Ministerial directions	Clause 12 (1a)	2
Occupational health and safety	Clause 17 (1b)	50–51
Organisational structure	Clause 9	9
Outcomes (Portfolio Budget Statement)	Clause 10 (1), (2)	xiii, 16
Outputs (Portfolio Budget Statement)	Clause 10 (1), (2)	xiii, 16
Performance indicators	Clause 10 (1), (2)	16, 23–28
Performance outcome	Clause 10 (1), (2)	16–30
Performance review	Clause 10 (1), (2)	53–114
Privacy legislation	Clause 17 (1b)	6, 130–132, 175
Responsible minister	Clause 8 (b)	xii
Review of operations and future prospects	Clause 10 (1), (2)	ix–xi, xv–xvi, 28–30
Risk management	Clauses 10 (1b), 15 (3d)	14
Significant events	Clause 10 (1c)	5
Statement on governance	Clause 15	xii–xiii, 1–6, 137–144
Strategic plan	Clause 10 (1a(ii))	16–23
Subsidiaries of the authority	Clauses 9, 17 (2)	Not applicable

Lists of tables, figures and snapshots

Tables

Table 1: Financial results, 2008–09 and 2009–10	xv
Table 2: Members of the AIHW Board and their attendance at meetings, 2009–10	4
Table 3: Members of the AIHW Ethics Committee and their attendance at meetings, 2009–10	6
Table 4: Research projects considered by the AIHW Ethics Committee, 2009–10	7
Table 5: Performance indicator data supplied for 2008–09 COAG reporting	23
Table 6: Income and expenditure, 2008–09 and 2009–10	28
Table 7: Balance sheet summary, 2008–09 and 2009–10	30
Table 8: Email notification service subscriptions, 30 June 2009 and 30 June 2010	33
Table 9: Top 10 publication sales, 2008–09 and 2009–10	34
Table 10: Top 10 publications downloaded from the AIHW website, 2008–09 and 2009–10	35
Table 11: Media coverage, 2006–07 to 2009–10	36
Table 12: Top 10 publications for media coverage, 2009–10	37
Table 13: Parliamentary Hansard citations, 2009–10	40
Table 14: Category of staff employment, 30 June 2009 and 30 June 2010	42
Table 15: Level of staff employment, 30 June 2009 and 30 June 2010	43
Table 16: Staff long service awards, 2009–10	46
Table 17: Director's awards, 2009–10	46
Table 18: In-house learning and development courses for staff, 2009–10	47

Figures

Figure 1: Publications released, 1987–88 to 2009–10, and media releases, 1997–98 to 2009–10	xv
Figure 2: Major revenue sources, 1987–88 to 2009–10, with projections, 2010–11 to 2013–14	xvi
Figure 3: Staff numbers, 1988–2010	xvi
Figure 4: Accountability framework	2
Figure 5: Organisation chart, 30 June 2010	9
Figure 6: Outcome and program structure under the Portfolio Budget Statements 2009–10	17
Figure 7: Revenue sources, 2004–05 to 2009–10	29
Figure 8: Visits to the AIHW website, 2001–02 to 2009–10	35

Snapshots

The AIHW's work for COAG	12
Consistent data: a national resource	20
Indicator development workshop	24
Australia's welfare 2009	26
Review of <i>Australian hospital statistics</i> reports	33
Australia's health 2010	38
Australian Leadership Awards Fellowship	44
Privacy Awareness Week	48
Risk of invasive breast cancer	66
Cardiovascular disease, diabetes and chronic kidney disease prevention	67
A snapshot of men's health in regional and remote Australia	72
Problem gambling among those seeking homelessness services	78
Pathways through aged care services	86
The health of prisoners	99
Child protection	100
Closing the Gap Clearinghouse	103
New data collection guidelines for Indigenous status	104
Australia's mothers and babies	113

Index

A

- AAP references, 36
- Aboriginal and Torres Strait Islander Health Data Principles Review, 105
- Aboriginal and Torres Strait Islander Health Performance Framework 2008 report*, 35
- Aboriginal and Torres Strait Islander Health Performance Report, 114
- Aboriginal and Torres Strait Islander Program Evaluation and Capacity Building Unit, 102
- Aboriginal Australians, *see* Indigenous Australians
- ABS, *see* Australian Bureau of Statistics
- accommodation management, 51
- accountability, 2–9, 137–55
 - reporting, 12
- ACT Health, 44, 62
- Acting Director, 7
- acts, *see* legislation
- Adcorp Australia, 30
- Adelaide University, 109
- administrative data, 58
 - see also* data linkage
- administrative tribunal decisions, 30
- admitted patients, *see* hospitals
- Adoptions Australia 2008–09*, 97
- Adult Vaccination Survey, 74
- advertising and market research, 30
- aged care, 86, 87, 95–6
 - remote Indigenous communities, 12, 101
- Ageing and Aged Care Unit, 95–6
- AIHW access magazine*, 33
- AIHW Corporate Plan: strategic directions 2007–2010*, 16–23, 42
- air pollution, 75
- alcohol, 69, 111
 - use in pregnancy, 114
- allergic rhinitis, 75
- annual report 2008–09, 23
 - errors and omissions, 221
- annual reports
 - AIHW, 12
 - aged care services, 96
 - SAAP National Data Collection, 78
- annual work plans, 10, 12, 54
- antenatal care, 105
- appropriation funding, xv–xvi, 28–30
- ARCPOH ‘Data watch’ journal articles, 110
- arthritis, 71
- Asia-Pacific National Health Accounts Development project, 57
- Asia Pacific Privacy Authorities, 48
- assets, 29–30
- Assisted reproductive technology in Australia and New Zealand 2007*, 114
- asthma, 34, 75, 107
 - children, 37, 107
- Audit and Finance Committee, 4, 5, 6, 13, 14
- audits, 14
- AusAID, 44
- Australian and New Zealand Society of Nephrology, 39
- Australian Association of Gerontology, 39
- Australian Bureau of Statistics (ABS), 10, 44, 98
 - confidentialised unit record files, 74, 89
 - disability data, 88, 89
 - homeless methodology review, 81
 - Quality Framework, 18
- Australian Cancer Database, 66
- Australian Cancer Incidence 1982–2005 data cubes, 65
- Australian Cancer Incidence and Mortality ‘books’, 65
- Australian Centre for Asthma Monitoring, 75, 107
- Australian Collaborating Centre for the WHO Family of International Classifications, 91
- Australian Commission on Safety and Quality in Health Care, 59
- Australian Council for Health, Physical Education and Recreation, 36, 39
- Australian General Practice Statistics and Classification Centre, 75, 108
- Australian Health Practitioner Regulation Agency, 90
- Australian hospital statistics 2007–08*, 34, 37
- Australian hospital statistics 2008–09*, 33, 61
 - Australia’s hospitals 2008–09 at a glance*, 32, 61
 - media coverage, 37
 - sales, 34
- Australian Housing and Urban Research Institute, 39
- Australian Institute of Criminology, 98
- Australian Institute of Family Studies, 10, 103
- Australian Institute of Health Act 1987*, 2
- Australian Institute of Health and Welfare Act 1987*, xii, 2, 6, 10, 116–33
 - requirement to publish reports on Australia’s health and Australia’s welfare, xiv
- Australian Institute of Health and Welfare Ethics Committee Regulations 1989, 135–6
- Australian Institute of Health and Welfare Regulations 2006, 134
- Australian Leadership Awards Fellow, 44
- Australian National Audit Office, 14
- Australian National Infant Feeding Survey, 73
- Australian Public Service Commission, 44, 47
 - Indigenous Cadetship Program, 46
- Australia’s health 2004*, 35
- Australia’s health 2006*, 35
- Australia’s health 2008*, 34, 35
- Australia’s health 2010*, 23, 24, 38
 - conference coinciding with launch, 38, 39
 - ‘in brief’ companion publication, 32, 34, 36

- legislative requirement, xiv
- media coverage, 37
- sales, 34
- worksheets, 36
- Australia's health 2010* contributions
 - Ageing and Aged Care Unit, 95
 - Australian Centre for Asthma Monitoring, 107
 - Cancer and Screening Unit, 65
 - Cardiovascular, Diabetes and Kidney Unit, 68
 - Child and Youth Welfare Unit, 97
 - Children, Youth and Families Unit, 99
 - Data Linkage Unit, 87
 - Drug Surveys and Services Unit, 69
 - Expenditure and Economics Unit, 56
 - Functioning and Disability Unit, 88
 - Health Care Safety and Quality Unit, 58
 - Health Performance Indicators Unit, 60
 - Hospitals Unit, 61
 - Indigenous Community and Health Service Reporting Unit, 101
 - Labour Force Unit, 90
 - Mental Health Services Unit, 62
 - Musculoskeletal Diseases Unit, 71
 - National Injury Surveillance Unit, 111
 - National Perinatal Statistics Unit, 114
 - Population Health Unit, 73
 - Respiratory Conditions and Primary Care Unit, 75
- Australia's hospitals 2008–09 at a glance*, 32, 61
- Australia's mothers and babies 2007*, 113
- Australia's welfare 2007*, 34, 35
- Australia's welfare 2009*, 23, 24
 - conference coinciding with launch, 26, 39
 - contributions to, 73, 78, 79, 81, 87, 95, 97, 99
 - legislative requirement, xiv
 - media coverage, 37
 - sales, 34
 - website downloads, 35
 - worksheets, 36
- Autism Spectrum Disorder Register, 89
- awards and recognition, 46–7

B

- babies, *see* births
- balance sheet, 29–30
- bicycles, 49
- births, 113–14
 - pregnancy, 68, 114
- birthweight, 105
- bisphosphonates, 71
- Board, 2, 4, 5–7, 16, 54, 145–8
- body weight, 111
- bowel cancer screening, 37, 65
- breast cancer, 37, 65, 66
- BreastScreen Australia, 65, 66
- budget, *see* finance
- burden of disease, 35
 - asthma, 107
- Business Group, 54

C

- Canada, 44
- Canadian Institute for Health Information, 44
- cancer, 27, 35, 37, 65–6
 - Cancer and Screening Unit, 64, 65–6
 - Cardiovascular, Diabetes and Kidney Unit, 67–8
 - Care pathways of older Australians, 87, 95
 - carers, 89, 96, 98
 - cash and term deposits, 29–30
 - cash flow, 29
 - cervical cancer, 65, 66
- Chair, 2, 6
 - attendance at meetings, 4
 - report, viii
- Charter of Corporate Governance, 5, 137–44
- Child and Youth Welfare Unit, 85, 97–8
- child protection, 87, 97, 100
 - media coverage, 37
 - publication sales, 34
 - remote Indigenous communities, 12, 101
 - unit record collection, 19
 - website downloads, 35
- children, 34, 35, 37, 97–100
 - asthma, 37, 107
 - in community housing, 79
 - diabetes, 68
 - with disability, 88
 - Indigenous, 105
 - infant feeding, 73
 - mortality, 105
 - oral health, 110
 - physical activity patterns, 73
 - see also* young people
- Children, Youth and Families Unit, 98–100
- Children's Headline indicators, 99, 114
- chronic disease, 73, 114
 - respiratory, 75
- chronic kidney disease, 67, 68
- chronic obstructive pulmonary disease, 75
- classification, 91
 - health financing, 57
 - injuries, 112
 - mental health interventions, 62
 - perinatal, 114
 - staff, 43
- classroom resources, *see* education resources
- Closing the Gap Clearinghouse, 36, 102, 103

- Closing the Indigenous Data Gap program, 18, 75, 102–3
- COAG, *see* Council of Australian Governments
- collaborations and partnerships, 11–12, 19, 106–14
- conference papers and presentations by collaborating unit staff, 170–2
 - journal articles produced by collaborating unit staff, 163–6
 - National Partnership for Hospital and Health Workforce Reform, 60
- Collective Agreement 2008–2012, 50
- Comcare, 14
- Comcover, 14
- committees, 11, 156
- Ageing and Aged Care Unit, 96
 - Board, 4, 5–7, 13, 14; *see also* Ethics Committee
 - Cancer and Screening Unit, 66
 - Cardiovascular, Diabetes and Kidney Unit, 68
 - Child and Youth Welfare Unit, 98
 - Children, Youth and Families Unit, 100
 - Data Linkage Unit, 87
 - Dental Statistics and Research Unit, 110
 - Drug Surveys and Services Unit, 70
 - Expenditure and Economics Unit, 57
 - Functioning and Disability Unit, 89
 - Health Care and Safety Quality Unit, 59
 - Health Performance Indicators Unit, 60
 - Homelessness Data Collection Unit, 78
 - Hospitals Unit, 61
 - Housing and Homelessness Analytics and Research Unit, 81
 - Housing and Homelessness Integration Unit, 83
 - Housing Unit, 80
 - Indigenous Community and Health Service Reporting Unit, 101
 - Indigenous Data Gaps Unit, 103
 - Indigenous Determinants and Outcomes Unit, 105
 - Learning and Development Advisory Committee, 47
 - Mental Health Services Unit, 63
 - Metadata Information Services – Information Environment Unit, 91–2
 - Musculoskeletal Diseases Unit, 71
 - National Injury Surveillance Unit, 112
 - National Perinatal Statistics Unit, 114
 - Occupational Health and Safety, 50
 - Population Health Unit, 74
 - Respiratory Conditions and Primary Care Unit, 75
 - Specialist Homelessness Services Project, 84
- Commonwealth Authorities and Companies Act 1997*, 2, 5, 12
- Commonwealth Authorities and Companies (Report of Operational Orders) 2008, 2, 222
- Commonwealth Disability Strategy, 46
- Commonwealth Grants Commission, 57
- Commonwealth Ombudsman, 30
- Commonwealth State/Territory Disability Agreement, 88, 89
- communications, xiv–xv, 32–40
- deliverables and indicators, 27–8
 - in-house training, 32, 47
 - strategic direction, 22–3
 - see also* internet and websites; publications
- Communications, Media and Marketing Unit, 54
- community aged care packages, 95, 96
- Community and Disability Services Ministers' Advisory Council, 97
- community housing, 79
- community mental health, 62
- community services data dictionary, 25, 93
- Community Services Integration and Justice Health Unit, 85
- Competitive Neutrality policy, 5
- computing, *see* information and communication technology
- conferences and other forums, 39
- associated with launches, 26, 38, 39
 - child protection workshop, 97
 - indicator development workshop, 24
 - papers and presentations, 78, 79, 81, 83, 166–72
 - for staff, 32, 48
- confidentialised unit record files, *see* unit record files
- consultative arrangements, 173
- see also* committees
- contract management, *see* externally funded projects
- corporate governance and management, 2–14, 137–57
- corporate plan, 16–23, 42
- corticosteroids, 107
- Council of Australian Governments (COAG), 7, 12, 18, 22, 23, 60, 73, 87
- aged care performance indicators, 96
 - chronic kidney disease performance indicator, 68
 - Closing the Indigenous Data Gap program, 18, 19, 75
 - funding for AIHW role, 28
 - housing and homelessness performance indicators, 18, 23, 78, 79, 81
 - Indigenous projects and programs, 12, 18, 23, 75, 102–3, 104, 114
 - National Healthcare Agreement, 18, 57, 58, 60, 90, 114
 - publications, 34
- 'Counting the homeless' report series, 37
- court decisions, 30
- Crisis Accommodation Program 2008–09*, 79
- cultural appreciation sessions, 46
- custody orders, children on, 97
- cystic fibrosis, 75
- ## D
- data access, 22, 26
- Data and Information Technology Unit, 21, 54
- data cubes, 27
- aged care services, 96
 - Alcohol and Other Drug Treatment Services National Minimum Data Set, 69
 - cancer, 65
 - Commonwealth State/Territory Disability Agreement National Minimum Data Set, 88

- health expenditure, 56
 - mental health, 62
 - data dictionaries, 20, 25, 35
 - data linkage, 22, 86–7, 96
 - Indigenous data guidelines, 102
 - injury surveillance, 112
 - Data Linkage Unit, 85, 86–7, 96
 - data sets, 27, 59, 60, 90, 105
 - see also national minimum data sets
 - data-sharing agreements, 11, 157
 - data standards, 11, 20
 - COAG aged care performance indicators, 96
 - deliverables and indicators, 24–6
 - early childhood education, 98
 - early childhood education sector, 100
 - health care safety and quality, 58–9
 - National Performance Reporting System, 18
 - see also national minimum data sets
 - data storage system, 21–2
 - 'Data watch' journal articles, 110
 - Davidson Trahaire Corpsych, 50
 - DCIS, 66
 - deaths, see mortality
 - deliverables, 23–8
 - dementia, 87, 95, 96
 - Dementia Collaborative Research Centre, 96
 - Dental Statistics and Research Unit, 69, 109–10
 - Department of Education, Employment and Workplace Relations, 11, 83
 - Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA), x, 10, 101
 - Department of Health and Ageing (DoHA), ix, 10, 83, 108
 - aged care performance indicator, 96
 - memorandum of understanding, x, 10
 - primary health performance indicators, 101
 - radiotherapy service planning, 66
 - Department of Immigration and Citizenship, 44, 83
 - Department of the Treasury, 10, 89
 - Department of Veterans' Affairs, 73, 83
 - Deputy Director, 7
 - diabetes, 35, 37, 67, 68, 114
 - Director, 7, 91
 - Board membership, 5; attendance at meetings, 4
 - remuneration, 6
 - report by, ix–xi
 - Director's awards, 46–7
 - disability, see functioning and disability
 - Disability in Australia*, 34
 - Disability Strategy, 46
 - disease and injury expenditure, 57
 - Division Head, 7
 - documents, 173–4
 - see also publications
 - Drug Surveys and Services Unit, 69–70
 - drug treatment services, 69
 - drug use, 35, 37, 69
 - Indigenous, 39, 105
 - injury related to, 111
 - drugs (medications), 69
 - arthritis and osteoporosis, 71
 - cardiovascular, 68
 - obstructive airways disease, 107
 - ductal carcinoma in situ, 66
- E**
- e-health, 20, 91
 - ear, nose and throat services, 105
 - Early Childhood Development Information Strategy, 100
 - early childhood education, 98, 100
 - Earth House 2010, 49
 - ecologically sustainable development, 48–9
 - Economics and Health Services Group, 55–63
 - education
 - children on guardianship or custody orders, 97
 - early childhood, 98, 100
 - education resources, 23, 36
 - email notification service subscriptions, 33, 36
 - effectiveness of publications, 32
 - electoral roll-matching suitability project, 73
 - email notification service, 32–3, 36
 - Employee Assistance Program, 50
 - employees, see staff
 - employment vacancies email notification service subscriptions, 33
 - end-stage kidney disease, 68
 - energy conservation, 49
 - Enhanced Mortality Database for Estimating Indigenous Life
 - Expectancy report, 102
 - environmental health, 73
 - environmental management, 48–9
 - equity (financial), 29, 30
 - establishment, 2
 - estimates hearings, 40
 - Ethics Committee, 6–7, 22, 27, 73, 149–52
 - regulations, 135–6
 - Excel, 27
 - Executive, 7–8, 13, 153–5
 - Executive Level (EL) staff, 43
 - Executive Unit, 7, 54
 - expenditure, see finance; health expenditure
 - Expenditure and Economics Unit, 56–7
 - external study, 48
 - externally funded projects, xv, xvi, 13–14, 28, 29
 - memorandums of understanding, x, 101
 - eye health, 73
 - labour force, 90
 - publications for people with vision impairment, 32

F

- falls, 111
- families, 97, 99
- feedback
 - effectiveness of publications, 32
 - Working @ AIHW video, 44
- females, *see* women
- finance, xv–xvi, 13–14, 28–30, 177–206
 - Audit and Finance Committee, 4, 5, 6, 13
 - Budget estimates hearings, 40
 - COAG work, 18
 - see also* health expenditure
- Finance Minister's (CAC Act Procurement) Directions 2009, 2, 5
- Finance Minister's Orders, 2
- Financial and Commercial Services Unit, 14
- financial assets, 29–30
- financial statements, 14, 177–215
- flagship publications, *see* *Australia's health; Australia's welfare*
- Flinders University, 111
- folic acid, 73, 114
- food and nutrition, 73
- Foreign Exchange Risk Management Policy, 5
- forums, *see* conferences and other forums
- foster carers, 98
- fraud control, 5, 14
- freedom of information, 173–5
- From corrections to community*, 97
- full-time equivalent staff, xvi, 42–3
- full-time staff, 42
- functioning and disability, 88–9
 - COAG indicators, 18, 23
 - publication format for people with vision impairments, 32
 - remote Indigenous communities, 12, 101
- Functioning and Disability Unit, 76, 88–9
- functions, xii, 2, 5–6
- Funding sources for admitted patients in Australian hospitals*, 57

G

- gambling, 78
- gender of staff, xvi, 42, 43
- general policies notified to AIHW, 3–5
- general practice, 34, 37, 75, 108, 109
- General Record of Incidence of Mortality books, 73
- geographical analyses, 105, 107
- gestational diabetes, 68, 114
- 'Getting the messages out better', *see* communications
- Governance and Communications Group, 7, 10, 14, 54, 85
- governance and management, 2–14, 137–57
- Government-funded specialist homelessness services*, 78
- graduate recruitment, 44
- Green Group, 49
- Growing Up in Australia longitudinal study, 37, 39, 107
- guardianship orders, children on, 97
- gynaecological cancer, 66

H

- HACC, 87
- Hansard references, 40
 - indicator, 27–8
- harassment contact officers, 45
- Health and Safety Management Arrangements, 50
- Health and wellbeing of young Australians*, 35, 99, 100
- 'Health at a glance 2010' report, 58
- Health Care Safety and Quality Unit, 58–9
- health data dictionary, 25, 35, 93
- health expenditure, 34, 37, 56–7
 - arthritis and musculoskeletal conditions, 71
 - chronic kidney disease, 68
- Health Financing Policy Reform in Asia-Pacific project, 57
- Health Group, 7, 64–75
- health labour force, *see* labour force
- The health of Australia's prisoners 2009*, 98, 99
- Health Performance Indicators Unit, 59–60
- Health Registers and Cancer Monitoring Unit, 64
- Healthcare Agreement, 18, 57, 58, 60, 90, 114
- A healthier future for all Australians*, 19
- Healthy for Life project, 101
- hearing, 66
- heart disease, 67–8
- heart failure, 68
- Hewitt's Best Employers in Australia and New Zealand, 45
- hip fractures, 71
- Home and Community Care (HACC), 87
- Home Economics Victoria Teaching Association, 36
- homelessness, *see* housing and homelessness
- Homelessness Data Collection Unit, 77–8
- hospitals, 32, 33, 61
 - cardiovascular admissions, 68
 - chronic kidney disease admissions, 68
 - dementia services, 87, 95
 - expenditure, 57
 - funding sources for admitted patients, 57
 - injury admissions, 111
 - media coverage, 37
 - mortality ratios, 112
 - National Hospitals and Health Reform Commission response, 19
 - non-admitted patients, 60
 - Online Hospital Data Validator Pilot, 21
 - outcome indicators, 58
 - publications sales, 34
 - residential aged care users, 87, 95, 96
- Hospitals Unit, 21, 61
- Hospitals Website Unit, 54
- House of Representatives committees, 40
- Housing and Disability Group, 76
- housing and homelessness, 19, 76–84
 - COAG indicators, 18, 23, 78, 79, 81
 - conference, 39

- ‘Counting the homeless 2006’ report series, 37
 - online availability indicator, 25–6
 - Housing and Homelessness Analytics and Research Unit, 81
 - Housing and Homelessness Coordination Unit, 81
 - Housing and Homelessness Group, 76–84
 - Housing and Homelessness Information Management Group, 81
 - Housing and Homelessness Integration Unit, 76, 82–3
 - Housing and Homelessness Policy Research Working Group, 81, 83
 - Housing Unit, 79–80
 - Hypertext Markup Language (HTML), 32
- I**
- immigrants, 95
 - immunisation (vaccination), 74
 - Improving Sexual Health in Aboriginal and Torres Strait Islander Demonstration Projects, 105
 - in-house style guide, 32
 - Incidence of Type 1 diabetes in Australia 2000–2006*, 37
 - incidents under s.68 of *Occupational Health and Safety Act 1991*, 51
 - Incorporating HACC use into aged care pathways*, 87
 - indicators, *see* performance indicators
 - Indigenous Australians, 11, 95, 101–5, 109
 - Aboriginal and Torres Strait Islander Health Performance Framework 2008 report*, 35
 - asthma, 107
 - cancer, 65
 - COAG projects and programs, 12, 18, 23, 75, 102–3, 104, 114
 - drug use, 39, 69
 - gambling, 78
 - health expenditure on, 56, 57
 - hospital data, 57, 61
 - housing and homelessness, 78, 79, 80
 - injuries, 111
 - Measuring the social and emotional wellbeing of Aboriginal and Torres Strait Islander peoples*, 34
 - oral health, 110
 - perinatal statistics, 114
 - Reconciliation Action Plan, 45–6
 - services expenditure framework, 10
 - Indigenous Cadetship Program, 46
 - Indigenous Community and Health Service Reporting Unit, 101
 - Indigenous Data Gaps Unit, 102–3
 - Indigenous Determinants and Outcomes Unit, 104–5
 - Indigenous status information, 104
 - pathology request forms, 75, 102
 - infant feeding, 73
 - infant mortality, 105
 - influenza, 75
 - Pandemic Vaccination Survey, 73
 - information and communication technology, ix–x, 21–2, 49, 54
 - e-health, 20, 91
 - training, ix, 21, 47
 - see also* internet
 - Information and Communications Technology Operations, 21, 22
 - Information and Statistics Group, 85–93
 - Information and Strategy Group, 85
 - information environment strategic direction, 20–22
 - Information Governance Unit, 54
 - Information Services and Publishing Unit, 54
 - Information Statistics Group, 76
 - Information Technology Services, 21
 - inhaled corticosteroids, 107
 - injuries, 111–12
 - health expenditure, 57
 - hip fractures, 71
 - Insulin-treated diabetes in Australia 2000–2007*, 68
 - insurance policies, 14
 - interest income, 28, 29
 - Intergovernmental Agreement on Federal Financial Relations, 18, 93, 110
 - internal audits, 14
 - international comparisons, 73
 - international organisations, 48, 57
 - OECD, 56, 58, 59, 73
 - WHO, 57, 73, 91
 - international relations, xi, 44
 - International Statistical Classification of Diseases and Related Health Problems, 112, 114
 - internet and websites, 32–3, 35–6
 - ‘Asthma snapshot’, 107
 - Chronic Disease Indicators database, 73
 - Closing the Gap Clearinghouse, 36, 102, 103
 - data sets available, 27
 - diabetes indicators web pages, 68
 - hospital performance information, 19
 - METeOR, 20, 25–6, 27, 93
 - MyHospitals, ix
 - National Centre for Monitoring Arthritis and Musculoskeletal Conditions web pages, 71
 - online references to AIHW, 36, 37
 - publications available, 23, 25, 27–8, 35; formats, 32
 - security, 21
 - Working @ AIHW video, 44
 - see also* data cubes
 - intranet, 36, 49
 - investment policy, 29
 - iodine fortification, 73, 114
- J**
- journal articles, 107, 110, 163–6
 - judicial decisions, 30
 - juvenile justice, 85, 87, 97, 98

K

key relationships, xiii, 10–12
 key strategic directions, 16–23, 42
 kidney disease, chronic, 67, 68
 kitchen waste, 49

L

labour force, 90
 dental, 110
 National Registration and Accreditation Scheme, 91
 Labour Force Unit, 85, 90
 land transport accidents, 111, 112
 leadership and management courses, 47
 learning and development, *see* education resources; staff learning and development; training
 Learning and Development Advisory Committee, 47
 leave, 14, 29
 staff on long-term, 42
 legal actions, 30
 legislation, xii, 2, 5, 6, 10, 116–36
 financial management, 2, 13
 reporting requirements, xiv, 12, 22, 30, 48–9, 51
 liabilities, 29–30
 liability insurance, 14
 life expectancy, Indigenous, 102
 lighting, 49
 linkage of data, *see* data linkage
 location of offices, 51
 long service awards, 46
 long-term leave, staff on, 42

M

Making progress, 34, 37
 males, *see* men
 management and governance, 2–14, 137–57
 management and leadership courses, 47
 mandatory folate and iodine fortification, 73, 114
 market research and advertising, 30
 marketing campaigns, 34, 36
 maternal health, 113–14
 gestational diabetes, 68, 114
Measuring the social and emotional wellbeing of Aboriginal and Torres Strait Islander peoples, 34
 media coverage, 36–7
 indicator, 27–8
 media marketing organisations, payments to, 30
 media releases, xiv, xv, 36, 44
 Medical Adviser, 7
 medical indemnity, 58–9
 medical labour force, *see* labour force
 medicines/medications, *see* drugs
 meetings

Board and subcommittees, 4, 6, 13, 14
 Executive Committee, 7
 Green Group, 49
 MoU management groups, 10
 Occupational Health and Safety Committee, 50
 membership
 Board and subcommittees, 4, 5–6, 145–52
 Executive Committee, 7
 statistical consultancy panel, 48
 memorandums of understanding, x, 10
 schedules, 13–14
 men, 37, 72
 staff members, xvi, 42, 43
 mental health, 34, 62–3
 chronic disease comorbidity, 73
 disability comorbidity, 88
 musculoskeletal conditions comorbidity, 71
 Mental Health Services Unit, 62–3
 Metadata Information Services – Information Environment Unit, 91–2
 Metadata Information Services – METeOR and Metadata Unit, 93
 Metadata Infrastructure Services Unit, 85
 METeOR (Metadata Online Registry), 20, 25–6, 27, 93
 midwifery, 90
 migrants, 95
 minimum data sets, *see* national minimum data sets
 Minister, 3–5
 launches by, 38
 reports tabled by, 23
 Minister for Families, Housing, Community Services and Indigenous Affairs, 26
 Minister for Indigenous Health, Rural and Regional Health and Regional Services Delivery, 72
 ministerial directions, 2
 mission statement, v
Monitoring the impact of air pollution on asthma in Australia, 75
 mortality, 27, 73
 cancer, 65
 cardiovascular, 68
 diabetes, 68
 in hospitals, 112
 Indigenous, 102, 105
 from injuries, 111, 112
 maternal, 114
 National Death Index, 85, 87
 palliative care, 62
 Pathways in Aged Care cohort study, 86
 perinatal, 114
 mothers, 113–14
 pregnancy, 68, 114
 Murdoch University, 81
 Musculoskeletal Diseases Unit, 70–1
myhospital website, ix

N

- National Aboriginal and Torres Strait Islander Health Officials Network, 11
- National Advisory Group of Aboriginal and Torres Strait Islander Health Information and Data, 11
- National Affordable Housing Agreement, 18, 19, 79
- National best practice guidelines for collecting Indigenous status in health data sets*, 104
- National Bowel Cancer Screen Program, 37, 65
- National Cancer Statistics Clearing House (Australian Cancer Database), 66
- National Centre for Monitoring Arthritis and Musculoskeletal Conditions, 48, 71
- National Centre for Social and Economic Modelling, 81
- National Closing the Gap Clearinghouse, 36, 102, 103
- National Code of Practice for the Construction Industry, 2
- national committees, *see* committees
- National community services data dictionary*, 25, 93
- National Community Services Information Management Group, 97
- National Data Development and Standards Unit, 85
- National Death Index, 85, 87
- National Diabetes Register, 68
- National Diabetes Services Scheme, 68
- National Disability Agreement, 18, 89
- National Drug Strategy Household Survey, 37
- National E-Health Transition Authority, 21
- National Health and Medical Research Council, 87, 95
- National health data dictionary*, 25, 35, 93
- National Health Survey, 88
- National Healthcare Agreement, 18, 57, 58, 60, 90, 114
- National Hospitals and Health Reform Commission, 19
- National Housing Conference, 79
- National Indigenous Drug and Alcohol Committee, 39
- National Indigenous Reform Agreement, 18, 102, 104, 114
- National Injury Surveillance Unit, 111–12
- national minimum data sets, 27
 - alcohol and other drug treatment services, 69
 - disability services, 88, 89
 - homelessness, 83
 - juvenile justice, 98
 - mental health, 62
 - non-admitted patients, 60
 - perinatal, 114
 - primary health care, 75
- National Neonatal Hearing Screening Program, 66
- National Opioid Pharmacotherapy Statistics Annual Data collection, 69
- National Partnership Agreement on Homelessness, 19, 81
- National Partnership Agreement on Remote Service Delivery for Aboriginal and Torres Strait Islander peoples, 12, 101, 114
- National Partnership for Hospital and Health Workforce Reform, 60
- National Performance Reporting Framework, 18
- National Perinatal Statistics Unit, 113–14
- National Prisoner Health Indicators, x
- National Registration and Accreditation Scheme, 91
- National Reporting Framework for Indigenous Housing, 79
- Neonatal Hearing Screening Program, 66
- neural tube defects, 114
- new information environment strategic direction, 20–22
- news feed services, 32–3
- NHMRC, 87, 95
- non-admitted patients, 60
- non-English-speaking countries, people born in, 95
- non-government organisations, 62
- non-ongoing staff, 42, 43
- Northern Territory Emergency Response Child Health Check Initiative, 105
- nursing, 90
- nutrition, 73

O

- Oakton, 14
- OATSIH services, 101
- obesity, 111
- occupational health and safety, 50–1
- Occupational Health and Safety Committee, 50
- occupational placements, 44
- office accommodation, 51
- older people, 34, 35, 95–6
 - aged care, 86, 87, 95–6; remote Indigenous communities, 12, 101
 - asthma, 75, 107
 - falls, 111
- Ombudsman, 30
- ongoing staff, 42, 43
- Online Communications Unit, 54
- Online Hospital Data Validator Pilot, 21
- opioid pharmacotherapy, 69
- Oracle database, 22
- oral health, 109–10
- organic kitchen waste, 49
- organisation and structure, 5–9, 54, 145–55
 - Data and Information Technology Unit, 21, 54
 - Health Group, 64
 - Housing and Homelessness Group, 76, 81
 - Information and Statistics Group, 85
 - outcome and program, 17
 - Social and Indigenous Group, 94, 102
- organisation chart, 9
- Organisation for Economic Co-operation and Development (OECD), 56, 73
 - 'Health at a glance 2010' report, 58
 - patient safety indicators, 59
- osteoporosis, 71
- outcome and program, 16–28
- Ovarian cancer in Australia*, 65
- overseas-born people, 95
- overseas employees, 44

P

- Pacific Islands, 44
- palliative care, 62
- Pandemic Vaccination Survey, 74
- Papua New Guinea, 44
- Parliament, 40
 - tabling of documents, 23
- parliamentary committees, 40
- part-time staff, 42, 43
- partnerships, *see* collaborations and partnerships
- pathology, 109
 - request forms, 75, 102
- Pathways in Aged Care cohort study, 86, 87
- patients, *see* hospitals
- pay increases, 47
- payables, 29, 30
- PDF, 32
- People Unit, 42, 50
 - see also* staff
- performance against planned outcomes
 - Ageing and Aged Care Unit, 95
 - Cancer and Screening Unit, 65
 - Cardiovascular, Diabetes and Kidney Unit, 68
 - Child and Youth Welfare Unit, 97
 - Children, Youth and Families Unit, 99
 - Data Linkage Unit, 87
 - Dental Statistics and Research Unit, 110
 - Drug Surveys and Services Unit, 69
 - Expenditure and Economics Unit, 56
 - Functioning and Disability Unit, 88
 - Health Care Safety and Quality Unit, 58
 - Health Performance Indicators Unit, 60
 - Homelessness Data Collection Unit, 78
 - Hospitals Unit, 61
 - Housing and Homelessness Analytics and Research Unit, 81
 - Housing and Homelessness Integration Unit, 83
 - Housing Unit, 79
 - Indigenous Community and Health Service Reporting Unit, 101
 - Indigenous Data Gaps Unit, 102
 - Indigenous Determinants and Outcomes Unit, 105
 - Labour Force Unit, 90
 - Mental Health Services Unit, 62
 - Metadata Information Services – Information Environment Unit, 91
 - Metadata Information Services – METeOR and Metadata Unit, 93
 - Musculoskeletal Diseases Unit, 71
 - National Injury Surveillance Unit, 111
 - National Perinatal Statistics Unit, 114
 - Population Health Unit, 73
 - Respiratory Conditions and Primary Care Unit, 75
- performance indicators, 23–8, 59–60
 - chronic disease, 73
 - hospital standardised mortality ratios, 112
 - hospitals, 58
 - indicator development workshop, 24
 - National Disability Agreement, 18, 89
 - OECD ‘Health at a glance 2010’ report, 58
 - palliative care, 62
 - primary health, 101
 - see also* Council of Australian Governments
- performance management, 45
- performance report, 16–30
- perinatal statistics, 113–14
 - see also* births
- Pharmaceutical Benefits Scheme, 71
- pharmaceuticals, *see* drugs
- physical activity, 73
- PIAC project, 87
- A picture of Australia’s children 2009*, 34, 35, 37
- pneumonia, 75
- policies notified to AIHW, 3–5
- policy relevance, 16–20
- population health, 39, 72–4
 - expenditure, 56
- Population Health Unit, 72–4
- Portable Document Format (PDF), 32
- Portfolio Budget Statements, xv, 12, 16
- portfolio membership, v
- pregnancy, 68, 114
- press references, 36, 37
- press releases, xiv, xv, 36, 44
- Prevention of cardiovascular disease, diabetes and chronic kidney disease*, 67
- primary health care, 34, 37, 75, 108, 109
- prisoners, x, 85, 97, 98, 99
- privacy, 22, 26–7
- Privacy Awareness Week, 48
- private hospitals, *see* hospitals
- private sector medical indemnity, 58
- Problem gambling among those seeking homelessness services*, 78
- procurement, *see* purchasing
- Productivity Commission, 12, 40, 61
 - Indigenous Expenditure Framework, 57
- program and outcome, 16–28
- Progress of the Northern Territory Emergency Response Child Health Check Initiative*, 105
- proof of concept, 21, 62
- Protective Security Manual, 5
- provisions, 29, 30
- public dentistry, 110
- public health, *see* population health
- Public Health Association Australia, 39
- public hospitals, *see* hospitals
- Public rental housing 2008–09*, 79
- public sector medical indemnity, 58

publication releases/launches, xiv–xv, 34
Australia's health 2010, 38
Australia's welfare 2009, 23, 26
 email notification service subscriptions, 33
A snapshot of men's health in regional and remote Australia, 72

publication sales, 34

publications, x, xiv–xv, 10, 32, 158–72
 Ageing and Aged Care Unit, 95, 96
 Australian Centre for Asthma Monitoring, 107
 Australian General Practice Statistics and Classification Centre, 108
 Cancer and Screening Unit, 65, 66
 Cardiovascular, Diabetes and Kidney Unit, 67–8
 Child and Youth Welfare Unit, 97, 98
 Children, Youth and Families Unit, 99, 100
 Data Linkage Unit, 86, 87
 deliverables and indicators, 23–8
 Dental Statistics and Research Unit, 110
 Drug Surveys and Services Unit, 69
 Expenditure and Economics Unit, 56, 57
 Functioning and Disability Unit, 88, 89
 Health Care and Safety Quality Unit, 58, 59
 Health Performance Indicators Unit, 60
 Homelessness Data Collection Unit, 78
 Hospitals Unit, 61
 Housing Unit, 79, 80
 Indigenous Community and Health Service Reporting Unit, 101
 Indigenous Data Gaps Unit, 102
 Indigenous Determinants and Outcomes Unit, 104, 105
 Labour Force Unit, 90
 Mental Health Services Unit, 62
 Metadata Information Services – Information Environment Unit, 91
 Metadata Information Services – METeOR and Metadata Unit, 93
 Musculoskeletal Diseases Unit, 71
 National Injury Surveillance Unit, 111, 112
 National Perinatal Statistics Unit, 113–14
 Population Health Unit, 72–4
 Respiratory Conditions and Primary Care Unit, 75
 strategic directions, 16–23
see also annual reports; *Australia's health*; *Australia's welfare*

purchasing, 13, 14
 advertising and market research, 30
 Finance Minister's (CAC Act Procurement) Directions 2009, 2, 5
 website content management system (CMS), 36

Q

qualifications of staff, 43
 quality of data, *see* data standards
 quality of health care, 58–9
 questions on notice, 40

R

radio references, 36, 37
 radio therapy, 66
 railway trains, 112
 readability of publications feedback, 32
 Reconciliation Action Plan, 45–6
 recruitment, *see* staff recruitment
 recycling, 49
Refining national asthma indicators, 107
 regional profiles, 101
 Registered Health Professional Labor Force Data Set Specification, 90
 regulations, 134–6
 relationship management, xiii, 10–12
 remote and regional Australia
 health expenditure, 57
 Indigenous communities, 12, 101, 114; health expenditure, 56
 men's health, 37, 72
 Remuneration Committee, 4, 6
 reporting, xiv, 12, 23, 30, 48–9, 51
 see also annual reports; performance indicators
 reports, *see* publications
 residential aged care, 87, 95, 96
 younger people in, 88
 Residential Mental Health Care National Minimum Data Set, 62
 Respiratory and Musculoskeletal Diseases Unit, 64
 respiratory conditions, 75, 107
 see also asthma
 Respiratory Conditions and Primary Care Unit, 75
 responsible Minister, 2
 revaluation reserve, 29
 revenue, *see* finance
 revenue contracts, 13–14
 rheumatoid arthritis, 71
 rhinitis, allergic, 75
 Rich Text Format (RTF), 32
 risk factors (health), 73
 risk management, 14
Risk of invasive breast cancer in women diagnosed with ductal carcinoma in situ in Australia between 1995 and 2005, 66
 Royal District Nursing Service of South Australia, 39
 Royal Melbourne Institute of Technology, 81
 rural Australia, *see* remote and regional Australia

S

SAAP, 19, 78, 87
 safety, 50–1
 health care, 58–9
 Safety Monitoring Committee, 65
 salary increases, 47
 sales of publications, 34
 Samoan Ministry of Health, 44
 SAS platform, 21, 47

- school dental services, 110
 secondary education sector, *see* education resources
 seminars, *see* conferences and other forums
 Senate committees, 40
 Senior Executive Service (SES) staff, 43
 separations of executive staff, 7
 server infrastructure, 21–2
 sex of staff, xvi, 42, 43
 sexual health, 105
 showers, 49
 significant events, 5
 'A snapshot of arthritis in Australia 2010', 71
A snapshot of men's health in regional and remote Australia, 37, 72
 'A snapshot of osteoporosis in Australia 2010', 71
 Social and Indigenous Group, 94–105
 Social Policy Research Centre Conference, 79
 Specialist Homelessness Establishments National Minimum Data Set, 83
 Specialist Homelessness Services National Minimum Data Set, 83
 Specialist Homelessness Services Project, 76, 84
 spinal cord injury, 112
 sponsorship of overseas employees, 44
 staff, xvi, 42–52
 - conference papers and presentations, 166–70
 - executive, 7–9, 153–5
 - expenditure relating to, 28–9
 - journal articles, 163
 - liability insurance policy, 14
 staff awards, 46–7
 staff learning and development, 47–8
 - cultural appreciation, 46
 - information technology training, ix, 21, 47
 - workplace behaviour, 45
 - workplace safety, 50
 - writing capacity seminars and workshops, 32
 staff recruitment, 30, 44, 46
 - induction course, 47, 48, 50
 - workstation assessments for new staff, 50
 staff survey, 43, 45, 47
 stakeholders, xiii, 10–12
 standards, *see* data standards
 state and territory governments, 11
 - parliamentary relations, 40
 State of Our Public Hospitals/Australian hospital statistics project, 61
State owned and managed Indigenous housing 2008–09, 79
 Statistical and Analytical Methods Advisory Committee, 48
 statistical consultancy panel, 48
 statistical manual, 48
Statistics on drug use in Australia 2006, 35
 Steering Committee for the Review of Government Service Provision, 18, 60, 61, 79, 97
 strategic directions, 16–22, 42
 strengthening policy relevance strategic direction, 16–20
 structure, *see* organisation and structure
 Studybank Program, 48
 style guide, 32
 substance use, 105
 - see also* drug use
 suicide, 112
 Supported Accommodation Assistance Program (SAAP), 19, 78, 87
 surgery, 105
 surplus, xv
 Survey of Disability, Ageing and Carers, 89
 Survey of Mental Health and Wellbeing, 88
 Swinburne University of Technology, 81
 Sydney University, 108
- T**
- tabled documents, 23
 teaching resources, *see* education resources
 telephone system, x
 television references, 36, 37
 term deposits and cash, 29, 30
 tobacco, 69
 Torres Strait Islanders, *see* Indigenous Australians
 training
 - homelessness sector workers, 19
 - METeOR users, 93
 - see also* staff learning and development
 trains, 112
 transport accidents, 111, 112
 travel procedures, 14
 Treasury, 10, 89
 tribunal decisions, 30
 Type 1 diabetes, 37, 68
- U**
- unit record files, 74, 89
 - child protection, 19
 - homelessness, 78
 United States Center for Health Statistics, xi
 universities, 11, 81, 157
 University of Adelaide, 109
 University of Canberra, 48, 81
 University of New South Wales, 113
 University of Sydney, 108
 Unix server virtualisation, 22
- V**
- vaccination, 74
 values, v
 Victorian Department of Human Services, Housing Division, 39
 Victorian Homelessness Data Collection, 78
 video, 44
 Vietnam Veterans Nominal Roll data, 73
 vision, *see* eye health

W

- waiting times for public dentistry, 110
- waste management, 49
- water saving devices, 49
- websites, *see* internet
- weight, 111
- welfare
 - children and young people, 97–100
 - data dictionary, 25, 93
 - email notification service subscriptions for publication releases, 33
 - expenditure, 57
 - indicators, 60
 - National community services data dictionary*, 25, 93
 - see also* aged care; *Australia's welfare*; housing and homelessness
- Windows services, 22
- women
 - heart disease, 68
 - mothers, 113–14; pregnancy, 68, 114
 - staff, xvi, 42, 43
- Woolcock Institute of Medical Research, 107
- work groups, 7, 54–114
- work plans, 10, 12, 54
- workbooks and worksheets, 27, 36, 73
- Working @ AIHW video, 44
- workplace behaviour, 45
- workplace diversity, 45, 46
- workplace health and safety, 50–1
- workshops, *see* conferences and other forums
- workstations, 22
 - assessments, 50
- World Health Organization (WHO), 57, 73, 91
- writing, 32
- Writing for the AIHW*, 32

Y

- Young Australians: their health and wellbeing*, 35
- young people, 34, 35, 37, 97–100, 114
 - in community housing, 79
 - dental health, 110
- younger people in residential aged care, 88