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SAAP NDC REPORT
SERIES 13

Homeless people in SAAP

**SAAP National Data Collection
annual report
2007–08**

**South Australia
supplementary tables**

April 2009

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Preface

This publication contains statistical tables and charts in relation to South Australia and is intended to supplement the Series 13 (2007-08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The first national report, containing 1996-97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

The Australian Institute of Health and Welfare manages the SAAP National Data Collection Agency, and works closely with SAAP agencies which collect and provide data, and the SAAP Information Subcommittee, to produce these reports. The SAAP Coordination and Development Committee is responsible for the national direction of SAAP and provides valuable support in the reporting process.

From 1 January 2009, the SAAP V Agreement between the Australian Government and the states and territories will be replaced by the National Affordable Housing Agreement, and a new National Partnership Agreement on Homelessness. The new agreements emphasise the ongoing importance of a sound evidence base for policy development and program management.

Penny Allbon

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Alison Verhoeven and the SAAP Information Subcommittee provided helpful comments on the draft report.

This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the South Australian Department for Families and Communities, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs
I & I	Innovation and Investment Fund
NDC	National Data Collection
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified

1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to South Australia only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2009). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

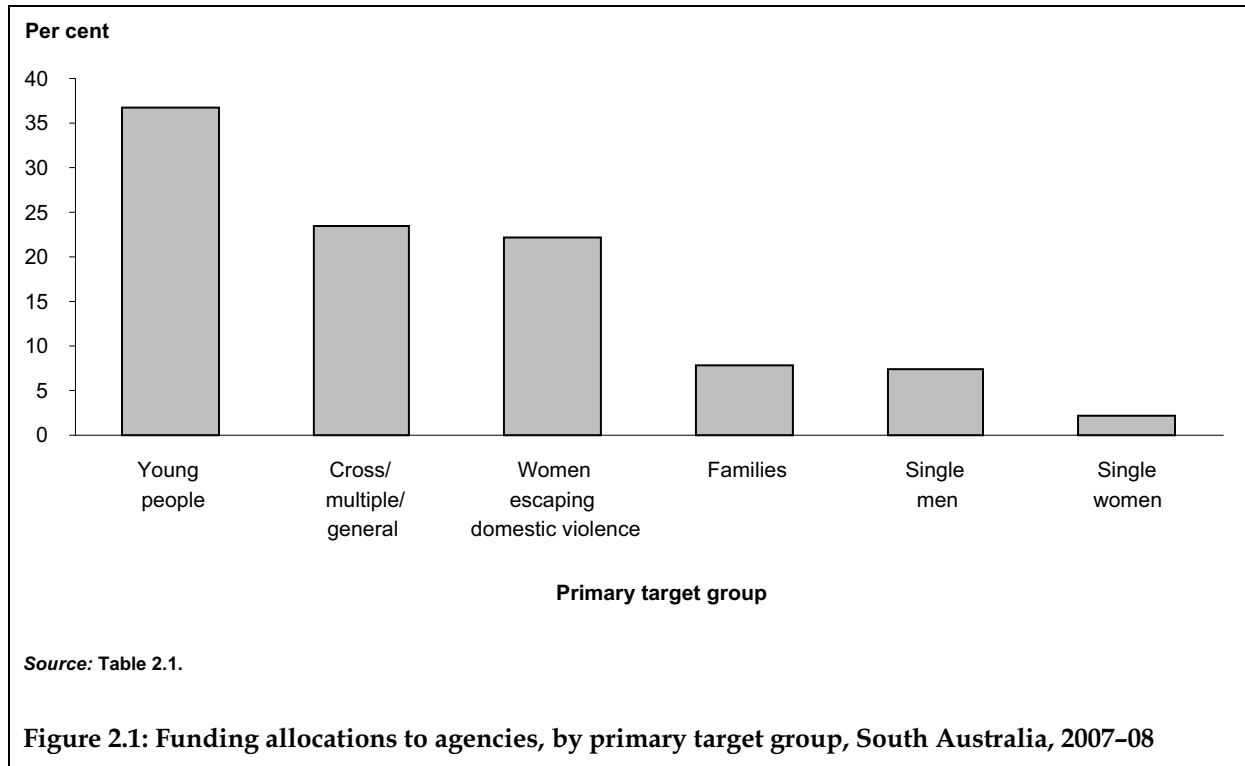
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for South Australia. Appendix 3 contains a copy of the client form used to collect data in 2007–08.

Data presented here primarily relate to the financial year ending 30 June 2008. In addition, a number of tables contain data for the 12 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Tables

Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, South Australia, 2007–08

	Agencies (number)	Agencies (%)	Funding allocation (\$) ^(a)	Funding allocation (%) ^(a)	Mean funding per agency (\$)
Region^(b)					
Eastern Adelaide	33	26.0	9,842,000	29.4	298,200
Western Adelaide	18	14.2	6,483,000	19.4	360,200
Northern Adelaide	17	13.4	4,927,000	14.7	289,800
Southern Adelaide	15	11.8	4,429,000	13.2	295,300
Eyre and Western	10	7.9	2,002,000	6.0	200,200
Yorke and Mid North	8	6.3	1,219,000	3.6	152,400
Far North	9	7.1	1,668,000	5.0	185,300
Barossa	2	1.6	232,000	0.7	115,800
Fleurieu and Kangaroo Island	1	0.8	126,000	0.4	126,300
Murray and Mallee	8	6.3	1,522,000	4.5	190,200
Limestone Coast	6	4.7	1,003,000	3.0	167,200
Adelaide Hills	—	—	—	—	—
Total	127	100.0	33,452,000	100.0	263,400
Primary target group					
Young people	24	18.9	12,275,000	36.7	511,500
Single men only	10	7.9	2,519,000	7.5	251,900
Single women only	3	2.4	752,000	2.2	250,800
Families	13	10.2	2,658,000	7.9	204,500
Women escaping domestic violence	28	22.0	7,426,000	22.2	265,200
Cross-target/multiple/general	49	38.6	7,821,000	23.4	159,600
Total	127	100.0	33,452,000	100.0	263,400
Funding allocations to agencies(a)	127	100.0	33,452,000	96.9	263,400
Other funding allocations	1,087,000	3.1	..
Total	34,539,000	100.0	..

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2009). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

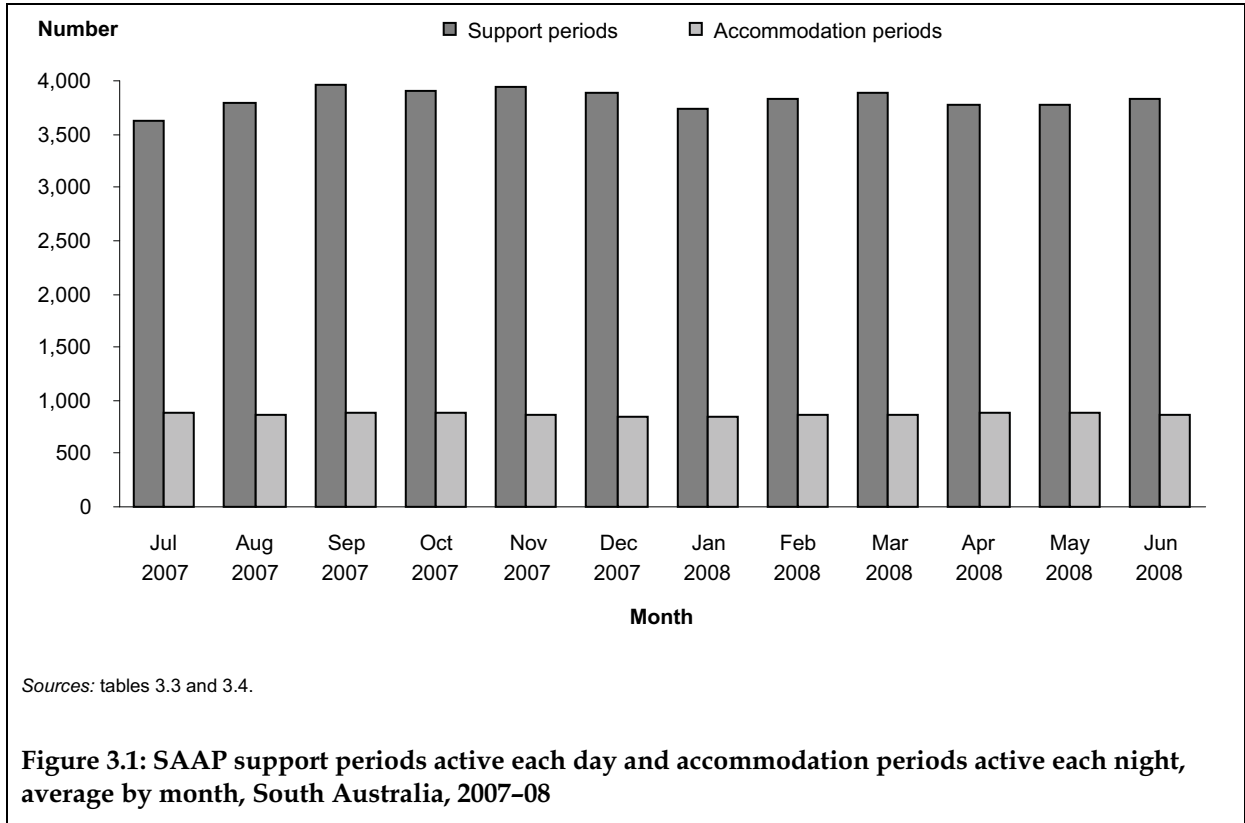
Notes

1. At 30 June 2008, 125 agencies were funded.
2. Total funding allocations include \$49,000 provided by the South Australian funding department in addition to SAAP funding agreement between South Australia and the Australian Government.
3. Not all funded agencies are required to participate in the Client Collection (refer to Appendix 2, Table A2.1 and AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

3 Level of support

3.1 Key chart



3.2 Tables

Table 3.1: SAAP support periods and clients, South Australia, 2007–08

Support periods	21,900
With accommodation	6,400
Without accommodation	15,500
Clients	13,000
Mean number of support periods per client	1.69
Clients per 10,000 population aged 10+ years ^(a)	91

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.2: SAAP accompanying child support periods and accompanying children, South Australia, 2007–08

Accompanying child support periods	14,100
With accommodation ^(a)	3,100
Without accommodation ^(a)	11,100
Accompanying children	9,900
Mean number of accompanying child support periods per accompanying child	1.43
Accompanying children per 10,000 population aged 0–17 years ^(b)	282

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2007–08

Date	Eastern Adelaide	Western Adelaide	Northern Adelaide	Southern Adelaide	Eyre and Western	Yorke and Mid North	Far North
July 2007	1,160	380	660	470	200	110	210
August 2007	1,240	390	710	490	210	120	190
September 2007	1,270	410	780	490	220	140	220
October 2007	1,230	400	760	480	230	160	210
November 2007	1,260	410	780	470	220	180	180
December 2007	1,220	400	770	480	210	190	180
January 2008	1,200	380	720	480	180	180	160
February 2008	1,220	390	720	490	210	190	170
March 2008	1,250	380	730	490	220	190	160
April 2008	1,210	350	740	480	190	190	180
May 2008	1,210	360	760	470	180	190	180
June 2008	1,250	350	790	470	190	180	150
Support periods: total number of days	448,890	140,520	272,010	175,860	75,170	61,890	66,540

(continued below)

Date	Barossa	Fleurieu and Kangaroo Island	Murray and Mallee	Limestone Coast	Adelaide Hills	Total
July 2007	30	30	250	110	—	3,620
August 2007	40	20	250	130	—	3,790
September 2007	40	20	250	120	—	3,960
October 2007	40	30	270	100	—	3,900
November 2007	40	30	260	110	—	3,940
December 2007	40	30	250	110	—	3,880
January 2008	40	30	250	100	—	3,730
February 2008	40	30	250	110	—	3,830
March 2008	40	30	270	110	—	3,880
April 2008	40	20	260	110	—	3,770
May 2008	50	20	280	110	—	3,780
June 2008	50	20	280	110	—	3,830
Support periods: total number of days	14,360	9,140	95,190	40,720	—	1,400,270

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Regions are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2007–08

Date	Eastern Adelaide	Western Adelaide	Northern Adelaide	Southern Adelaide	Eyre and Western	Yorke and Mid North	Far North
July 2007	190	100	160	170	60	40	70
August 2007	190	100	170	170	60	40	60
September 2007	200	100	170	170	60	30	50
October 2007	200	90	190	160	70	40	60
November 2007	180	100	190	160	60	40	60
December 2007	180	100	180	150	60	50	50
January 2008	170	100	170	160	50	50	50
February 2008	170	110	180	160	60	50	60
March 2008	170	110	180	160	60	50	50
April 2008	170	100	190	170	60	50	60
May 2008	170	110	200	170	50	40	50
June 2008	170	110	200	170	50	50	40
Accommodation periods: total number of nights	63,880	36,470	64,420	57,940	20,700	15,030	19,680

(continued below)

Date	Barossa	Fleurieu and Kangaroo Island	Murray and Mallee	Limestone Coast	Adelaide Hills	Total
July 2007	<5	—	50	40	—	890
August 2007	<5	—	40	50	—	870
September 2007	<5	—	40	50	—	880
October 2007	<5	—	50	40	—	890
November 2007	<5	—	50	40	—	870
December 2007	<5	—	40	40	—	850
January 2008	<5	—	40	40	—	840
February 2008	<5	—	40	40	—	870
March 2008	<5	—	40	40	—	870
April 2008	<5	—	40	40	—	880
May 2008	<5	—	40	40	—	890
June 2008	<5	—	40	30	—	860
Accommodation periods: total number of nights	960	—	15,120	14,110	—	308,320

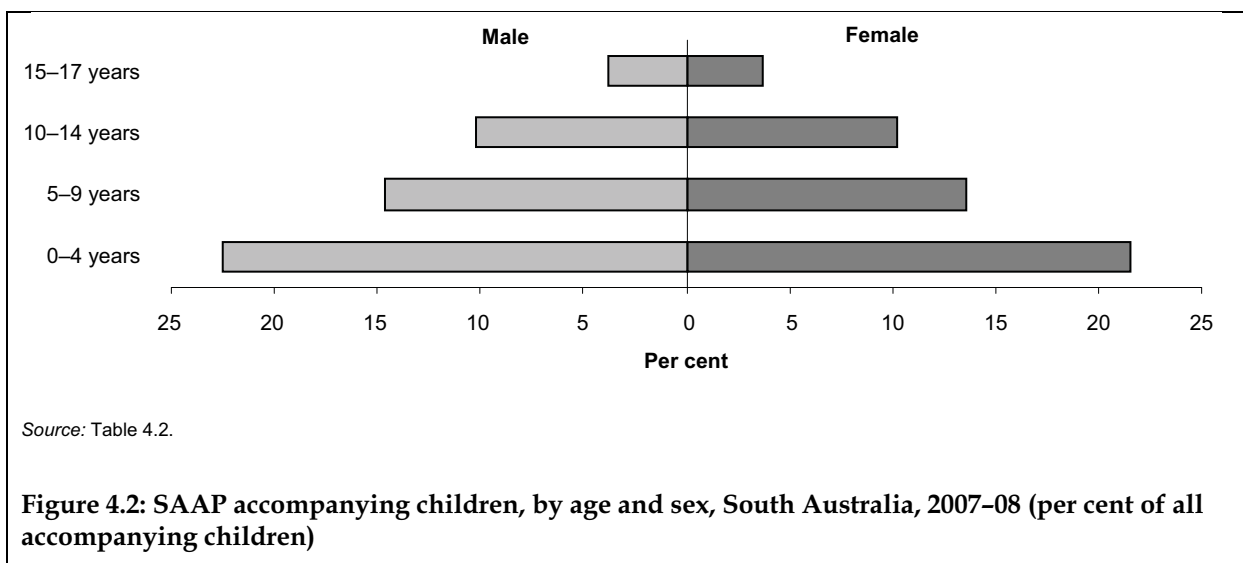
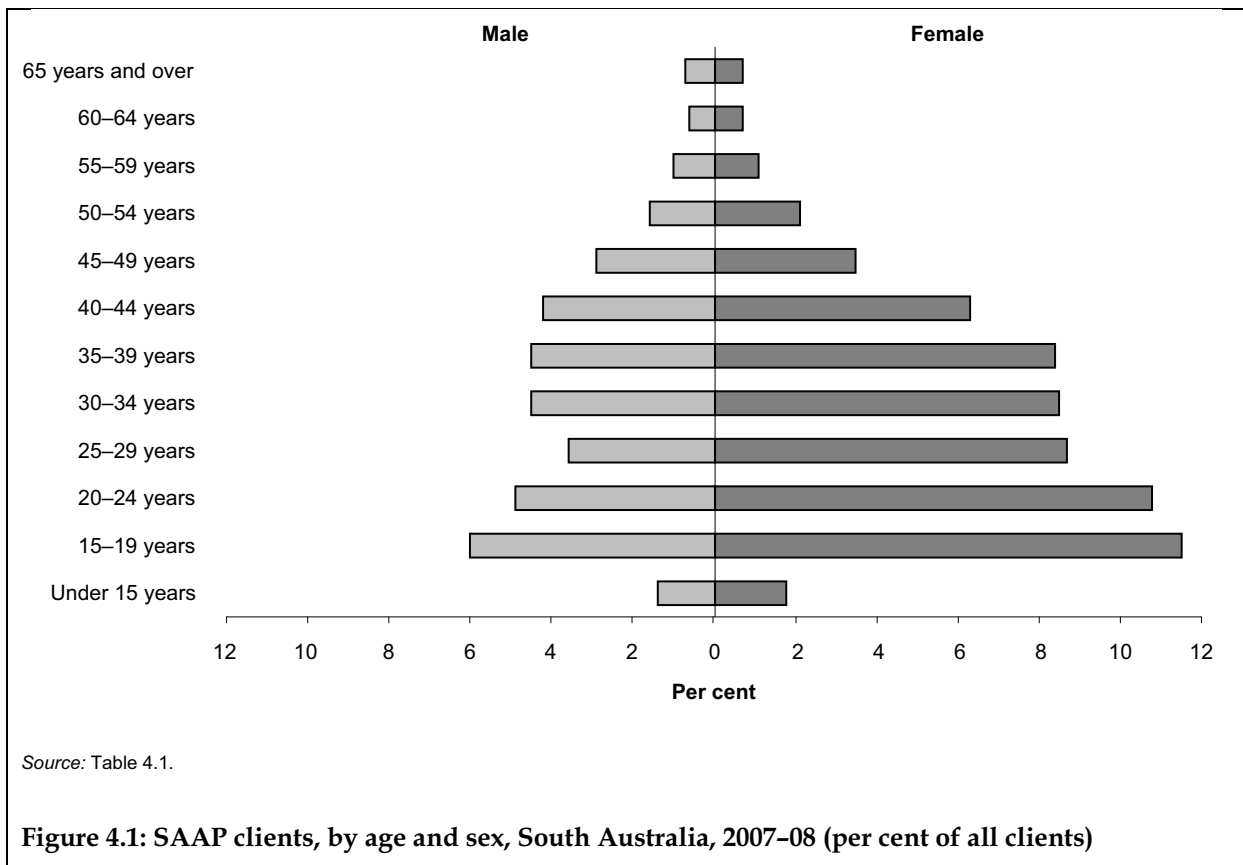
Notes

1. Number excluded due to errors and omissions (unweighted): 47.
2. Regions are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

4 Age, sex, country of birth and cultural and linguistic diversity

4.1 Key charts



4.2 Tables

Table 4.1: SAAP clients: age, by sex, South Australia, 2007–08

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	1.4	1.8	3.9	2.9	3.2	400
15–19 years	6.0	11.5	16.6	17.9	17.4	2,300
20–24 years	4.9	10.8	13.6	16.8	15.6	2,000
25–29 years	3.6	8.7	10.1	13.6	12.4	1,600
30–34 years	4.5	8.5	12.7	13.3	13.1	1,700
35–39 years	4.5	8.4	12.5	13.1	12.9	1,700
40–44 years	4.2	6.3	11.7	9.9	10.5	1,400
45–49 years	2.9	3.5	8.0	5.5	6.4	800
50–54 years	1.6	2.1	4.4	3.3	3.7	500
55–59 years	1.0	1.1	2.8	1.7	2.1	300
60–64 years	0.6	0.7	1.8	1.1	1.3	200
65 years and over	0.7	0.7	2.0	1.0	1.4	200
<i>Total</i>	<i>35.9</i>	<i>64.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	4,700	8,300	4,700	8,300	..	13,000
Mean age (years)	32.6	30.5	..	31.2
Median age (years)	32	29	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 1,700 (600 males, 1,100 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children: age, by sex, South Australia, 2007–08

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	22.5	21.5	44.1	43.9	44.0	4,400
5–9 years	14.6	13.6	28.6	27.7	28.2	2,800
10–14 years	10.2	10.2	19.9	20.7	20.3	2,000
15–17 years	3.8	3.7	7.4	7.6	7.5	700
<i>Total</i>	<i>51.0</i>	<i>49.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	5,000	4,800	5,000	4,800	..	9,900
Mean age (years)	6.2	6.3	..	6.3
Median age (years)	5	5	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client, by age and sex, South Australia, 2007–08 (per cent)

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	86.9	68.0	76.9	72.6	77.4	84.4	74.0	3,400
2	8.5	16.4	11.7	15.3	12.3	11.7	14.2	700
3+	4.6	15.6	11.5	12.0	10.3	3.9	11.8	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	3.9	16.6	13.6	47.0	17.1	2.0	100.0	..
Total (number)	200	800	600	2,200	800	100	..	4,700
Mean number of support periods	1.38	1.92	1.68	1.65	1.56	1.36	..	1.67
Per 10,000 population^(a)	18	141	112	102	39	9	..	66
Female clients								
1	88.8	72.3	69.3	68.8	81.4	90.0	71.8	6,000
2	4.8	14.9	16.2	17.9	11.0	10.0	15.8	1,300
3+	6.4	12.7	14.5	13.2	7.6	—	12.4	1,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	2.9	17.9	16.8	49.9	11.6	1.0	100.0	..
Total (number)	200	1,500	1,400	4,100	1,000	100	..	8,300
Mean number of support periods	1.35	1.70	1.78	1.74	1.48	1.26	..	1.70
Per 10,000 population^(a)	23	288	258	196	46	6	..	115
All clients								
1	88.0	70.9	71.7	70.1	79.6	87.1	72.6	9,400
2	6.4	15.4	14.8	17.0	11.6	10.8	15.2	2,000
3+	5.6	13.7	13.6	12.8	8.8	2.0	12.2	1,600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	3.2	17.4	15.6	48.8	13.5	1.4	100.0	..
Total (number)	400	2,300	2,000	6,300	1,800	200	..	13,000
Mean number of support periods	1.36	1.78	1.75	1.71	1.52	1.31	..	1.69
Per 10,000 population^(a)	20	213	184	149	42	7	..	91

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2007 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, South Australia, 2007–08 (per cent)

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	75.8	76.0	79.4	82.2	77.1	7,600
2	15.2	15.8	14.8	12.5	15.1	1,500
3+	9.0	8.2	5.8	5.3	7.9	800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	44.0	28.2	20.3	7.5	100.0	..
Total (number)	4,400	2,800	2,000	700	..	9,900
Mean number of accompanying child support periods	1.47	1.44	1.37	1.34	..	1.43
Per 10,000 population of applicable age group^(a)	477	293	199	117	..	282

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.5: SAAP clients: country of birth, by sex, South Australia, 2007–08 (per cent)

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	89.1	88.8	88.9	11,200
Oceania and Antarctica (excluding Australia)	1.4	1.1	1.2	200
Europe	4.5	3.8	4.0	500
North Africa and the Middle East	1.6	1.6	1.6	200
Asia	1.9	3.1	2.7	300
Americas	0.5	0.4	0.4	100
Sub-Saharan Africa	1.0	1.1	1.1	100
Total	100.0	100.0	100.0	..
Total (number)	4,500	8,100	..	12,600

Notes

1. Number excluded due to errors and omissions (weighted): 327.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.6: SAAP accompanying children: country of birth, South Australia, 2007–08

Country of birth	Per cent	Number
Australia (including external territories)	96.6	9,300
Oceania and Antarctica (excluding Australia)	0.2	<50
Europe	0.4	<50
North Africa and the Middle East	1.0	100
Asia	0.9	100
Americas	0.1	<50
Sub-Saharan Africa	0.8	100
Total	100.0	9,600

Notes

1. Number excluded due to errors and omissions (weighted): 290.
2. The number of accompanying children in this table relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, South Australia, 2007–08

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
Clients				
Aboriginal and Torres Strait Islander peoples	14.7	22.2	19.5	2,400
Other Australian-born people	74.3	66.5	69.3	8,600
People born overseas, English proficiency group 1	4.4	2.7	3.3	400
People born overseas, English proficiency groups 2–4	6.6	8.6	7.9	1,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	36.0	64.0	100.0	..
Total (number)	4,500	8,000	..	12,400
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.58	1.95	1.85	4,500
Other Australian-born people	1.70	1.66	1.67	14,400
People born overseas, English proficiency group 1	1.66	1.47	1.56	600
People born overseas, English proficiency groups 2–4	1.53	1.52	1.53	1,500
<i>Total</i>	<i>1.67</i>	<i>1.70</i>	<i>1.69</i>	<i>..</i>
Total support periods (row %)	35.5	64.5	100.0	..
Total support periods (number)	7,400	13,500	..	21,000

Notes

1. Number excluded due to errors and omissions (weighted): 534 clients; 848 support periods.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.8: SAAP accompanying children: cultural and linguistic diversity, South Australia, 2007–08

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	23.7	2,200
Other Australian-born children	72.9	6,800
Children born overseas, English proficiency group 1	0.5	<50
Children born overseas, English proficiency groups 2–4	2.9	300
Total	100.0	9,400

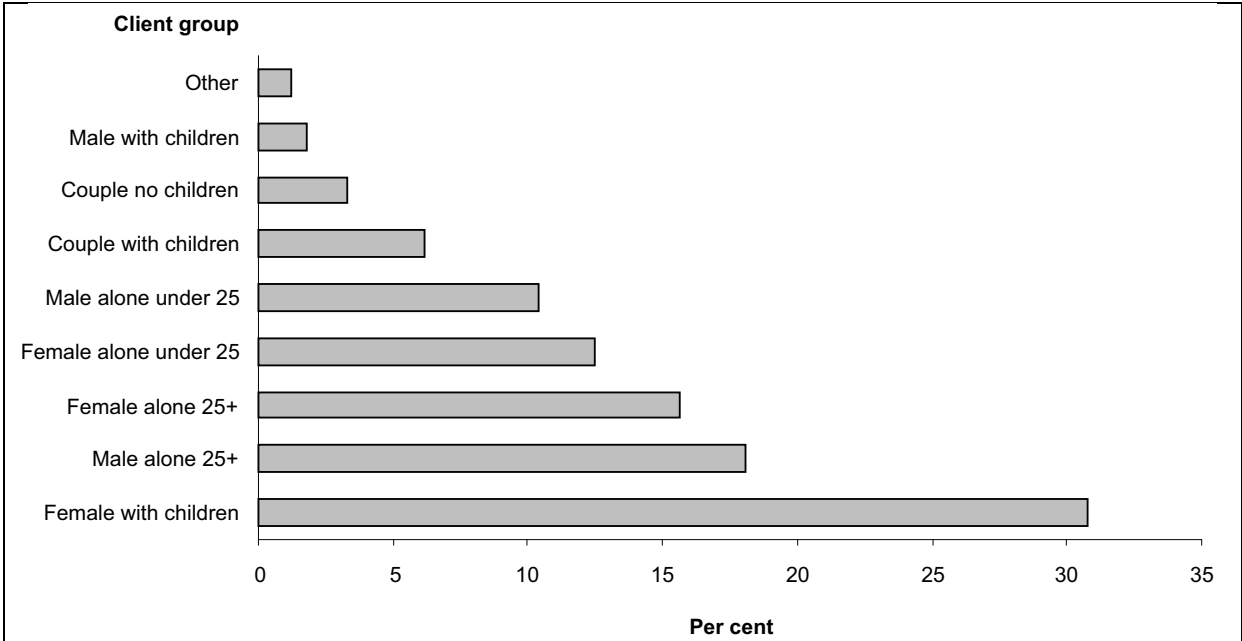
Notes

1. Number excluded due to errors and omissions (weighted): 499.
2. The number of accompanying children in this table relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

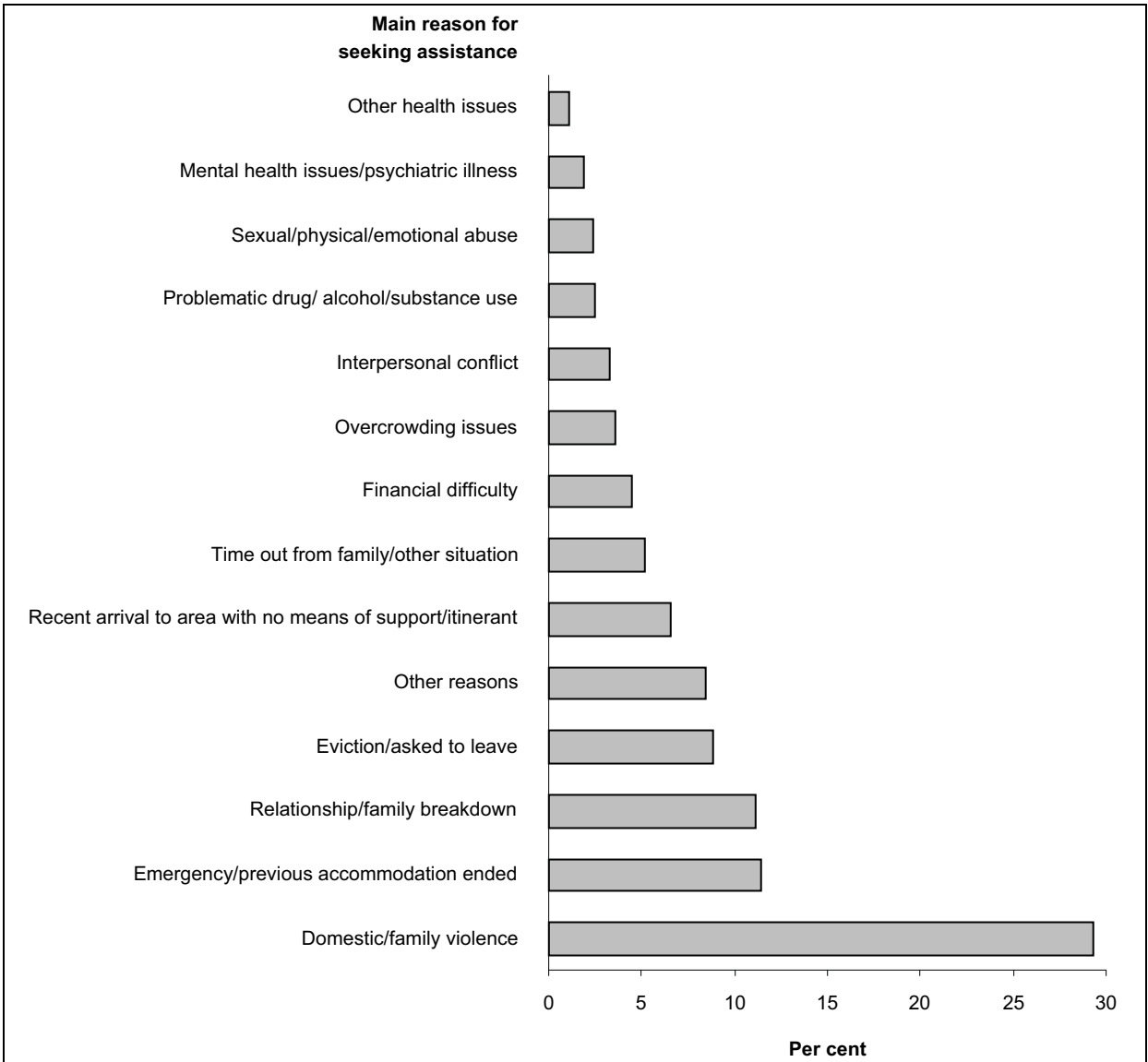
5 Client groups and reasons for seeking assistance

5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, South Australia, 2007-08



Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, South Australia, 2007-08 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: client group, by region, South Australia, 2007–08 (per cent)

Client group	Eastern Adelaide	Western Adelaide	Northern Adelaide	Southern Adelaide	Eyre and Western	Yorke and Mid North	Far North
Male alone	38.8	25.9	14.3	23.8	18.1	20.8	12.5
Female alone	26.1	28.4	21.3	20.5	36.2	29.1	48.6
Couple no children	2.2	1.9	3.4	3.1	7.2	6.8	4.8
Couple with children	5.2	3.9	10.2	7.7	4.2	8.7	3.7
Male with children	1.7	1.7	2.5	2.6	0.4	2.5	1.2
Female with children	25.3	36.7	48.3	37.6	25.7	32.1	29.1
Other	0.7	1.4	—	4.6	8.2	—	0.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (row %)	48.3	6.9	12.1	7.2	3.7	2.8	9.5
Total (number)	9,300	1,300	2,300	1,400	700	500	1,800

(continued below)

Client group	Barossa	Fleurieu and Kangaroo Island	Murray and Mallee	Limestone Coast	Adelaide Hills	Total	
						%	Number
Male alone	31.1	10.0	18.8	21.0	—	28.3	5,400
Female alone	23.3	32.5	27.5	29.3	—	28.1	5,400
Couple no children	5.8	22.5	6.8	3.0	—	3.3	600
Couple with children	9.7	7.5	8.7	6.6	—	6.1	1,200
Male with children	2.9	—	2.9	2.8	—	1.9	400
Female with children	27.2	27.5	35.2	37.2	—	31.2	6,000
Other	—	—	0.1	—	—	1.1	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	0.5	0.2	6.0	2.8	—	100.0	..
Total (number)	100.0	<50	1,200	500	—	..	19,200

Notes

1. Number excluded due to errors and omissions (unweighted): 639.
2. Districts are explained in Appendix 2, Section A2.2.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group, by primary target group of agency, South Australia, 2007–08 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.8	15.1	—	2.3	0.7	6.3	10.4	2,200
Male alone, 25+	0.3	82.6	—	0.8	0.9	41.6	18.1	3,900
Female alone, under 25	38.9	0.2	13.2	1.9	7.9	5.9	12.5	2,700
Female alone, 25+	0.7	0.8	79.7	1.6	32.6	13.8	15.6	3,300
Couple no children	4.4	—	0.3	1.6	0.6	8.3	3.3	700
Couple with children	2.6	0.3	—	29.6	0.6	6.5	6.2	1,300
Male with children	0.5	0.4	—	7.6	0.3	2.6	1.8	400
Female with children	18.4	0.6	6.8	50.2	54.9	14.7	30.8	6,600
Other	0.3	—	—	4.4	1.5	0.2	1.2	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	20.7	9.4	2.5	13.0	30.5	23.8	100.0	..
Total (number)	4,400	2,000	500	2,800	6,500	5,100	..	21,400

Notes

1. Number excluded due to errors and omissions (weighted): 453.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, South Australia, 2007–08 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	10.2	3.1	10.0	2.5	10.2	4.8	3.3	4.0	1.2	5.2
Relationship/ family breakdown	26.1	6.9	25.1	5.5	10.0	4.9	13.1	6.7	9.6	11.1
Interpersonal conflict	7.2	4.7	4.5	2.3	3.3	2.1	1.0	1.6	6.1	3.3
Sexual/ physical/emotional abuse	2.0	1.0	6.0	3.3	1.2	1.0	1.1	2.0	1.8	2.4
Domestic/family violence	3.8	2.2	20.9	55.0	5.6	4.2	7.5	51.8	42.6	29.3
Financial difficulty ^(a)	3.6	7.5	1.7	3.8	8.0	7.4	4.2	3.7	1.2	4.5
Overcrowding issues	2.3	1.2	4.0	1.4	5.9	12.0	9.0	4.3	3.2	3.6
Eviction/asked to leave	12.4	8.8	8.0	4.6	10.6	19.5	17.3	7.1	13.0	8.8
Emergency/previous accommodation ended	12.4	16.4	7.1	5.7	12.8	26.5	24.3	8.9	8.5	11.4
Mental health issues/ psychiatric illness	2.0	4.5	0.7	2.4	0.9	1.1	1.6	0.9	1.1	1.9
Problematic drug/ alcohol/substance use	1.1	9.6	1.4	1.6	1.7	0.7	2.6	0.4	—	2.5
Other health issues	0.3	2.1	0.9	1.2	1.6	1.6	1.1	0.8	—	1.1
Recent arrival to area with no means of support/itinerant	8.4	14.6	3.9	2.8	13.7	8.4	10.9	3.1	5.1	6.6
Other reasons ^(b)	8.1	17.5	5.9	8.0	14.4	5.9	3.2	4.6	6.5	8.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (row %)	10.4	17.8	12.6	15.7	3.2	6.1	1.8	31.2	1.1	100.0
Total (number)	2,200	3,700	2,600	3,300	700	1,300	400	6,500	200	20,800

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

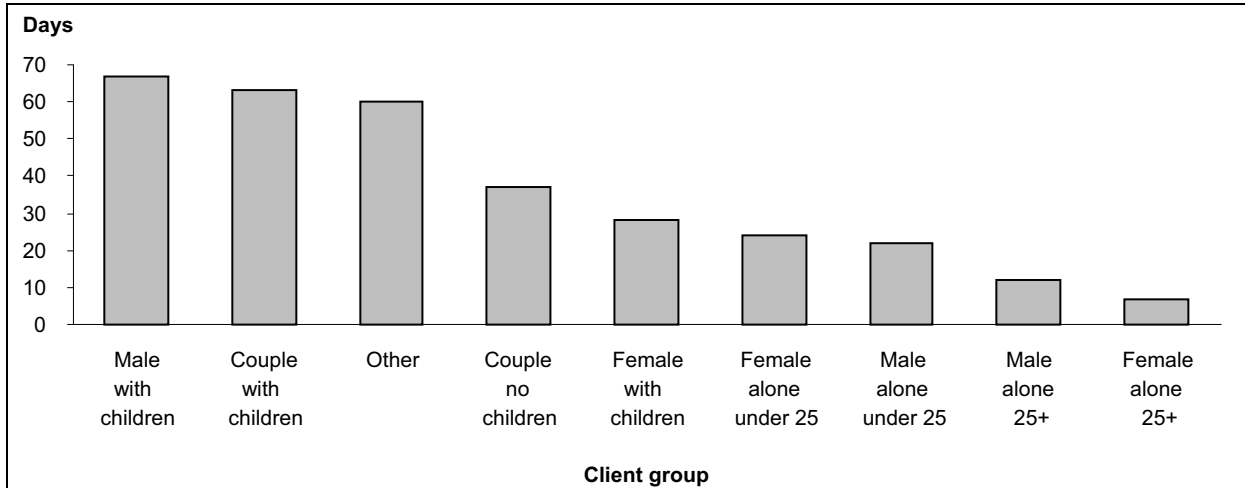
Notes

1. Number excluded due to errors and omissions (weighted): 1,010.
2. In order to ensure confidentiality, some main reason categories in this table have been combined. Please refer to the national report (AIHW 2009) for an expanded list at the South Australia level.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

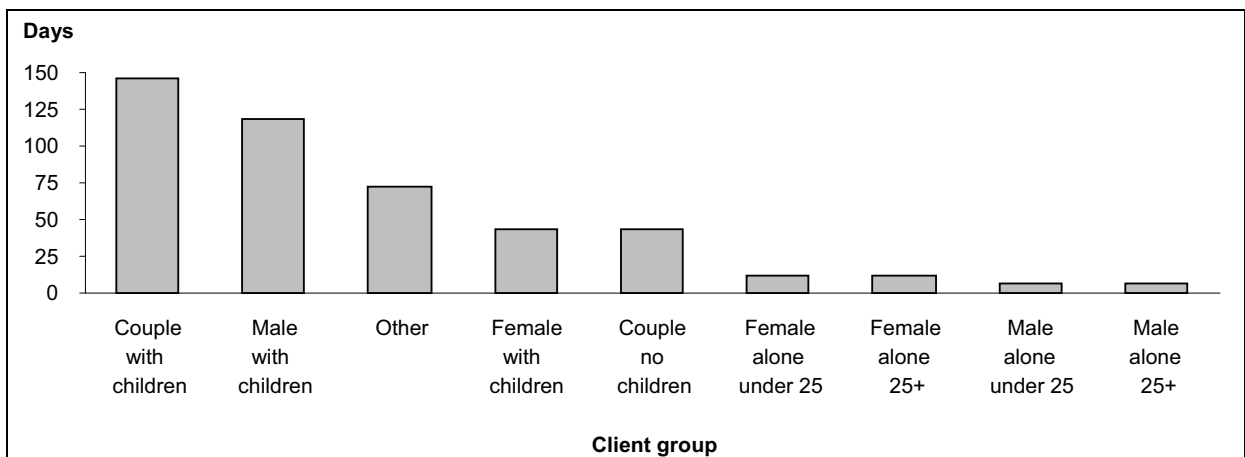
6 Support provided

6.1 Key charts



Source: Table 6.1.

Figure 6.1: Median length of support, by client group, South Australia, 2007-08



Source: Table 6.2.

Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, South Australia, 2007-08

6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, South Australia, 2007–08 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less	34.1	41.3	34.8	51.8	23.8	12.7	14.5	35.2	26.4	36.9	6,400
>1–13 weeks	41.9	39.8	40.8	33.3	49.3	55.0	49.1	41.1	43.8	40.8	7,100
>13–26 weeks	12.2	7.9	12.3	6.9	14.2	16.9	20.5	11.9	14.0	10.9	1,900
>26 weeks	11.9	11.0	12.1	8.1	12.7	15.3	15.9	11.8	15.8	11.4	2,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	10.3	18.7	12.0	17.1	3.1	5.8	1.8	30.0	1.1	100.0	..
Total (number)	1,800	3,200	2,100	3,000	500	1,000	300	5,200	200	..	17,300
Mean length (days)	79	71	77	57	97	117	119	79	126	..	77
Median length (days)	22	12	24	7	37	63	67	28	60	..	21

Notes

1. Number excluded due to errors and omissions (weighted): 294.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2007–08 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 week or less ^(a)	52.9	56.0	41.3	37.4	20.0	11.1	13.6	23.7	11.7	42.8	2,100
>1–13 weeks	32.8	38.6	35.8	51.9	45.7	23.7	23.7	39.3	51.9	38.7	1,900
>13–26 weeks	7.1	2.3	10.4	3.4	14.5	23.2	28.4	15.7	31.2	7.9	400
>26 weeks	7.2	3.0	12.5	7.3	19.7	42.0	34.4	21.4	5.2	10.5	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	16.7	33.6	12.9	12.3	2.6	2.7	1.1	17.5	0.5	100.0	..
Total (number)	800	1,700	600	600	100	100	100	900	<50	..	4,900
Mean length (days)	48	25	70	46	132	187	197	110	72	..	61
Median length (days)	7	6	12	12	43	146	119	44	73	..	11
Accommodation starting and ending on the same date (number)	<50	<50	<50	<50	—	—	—	<50	<50	..	100
Total closed support periods with accommodation	900	1,700	700	600	100	100	100	900	<50	..	5,000

(a) Excludes accommodation starting and ending on the same date.

Notes

1. Number excluded due to errors and omissions (weighted): 143.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, South Australia, 2007–08 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	71.9	66.9	58.3	35.9	50.6	43.2	44.6	39.3	21.6	50.1
SAAP/CAP accommodation	46.2	49.2	32.8	20.7	25.2	19.6	21.8	21.5	14.6	30.4
Assistance to obtain/maintain short-term accommodation	26.4	8.0	21.0	8.7	9.4	5.8	5.4	8.8	5.0	11.8
Assistance to obtain/maintain medium-term accommodation	26.3	35.0	14.7	5.2	6.4	8.9	7.3	7.6	2.3	15.0
Assistance to obtain/maintain independent housing	18.3	11.9	21.2	16.0	23.2	25.3	24.0	20.9	2.3	18.4
Financial/employment	32.3	23.1	28.2	25.0	28.7	25.9	28.5	26.2	5.2	26.2
Assistance to obtain/maintain government allowance	11.2	5.1	10.6	10.1	5.2	3.3	3.8	8.5	1.0	8.1
Employment/training assistance	7.6	1.9	6.8	2.9	4.2	3.4	2.5	2.3	0.5	3.6
Financial assistance/material aid	25.1	16.9	20.4	15.4	21.4	21.2	24.0	20.5	3.0	19.4
Financial counselling and support	9.4	6.4	8.8	4.1	6.7	9.6	10.2	9.0	2.2	7.7
Personal support	51.7	69.1	59.9	77.3	48.4	63.8	66.6	78.0	63.6	69.0
Incest/sexual assault	3.1	0.4	7.9	1.9	0.4	0.1	1.1	2.5	2.8	2.5
Domestic/family violence	3.8	2.3	17.2	43.8	6.0	6.4	8.2	47.2	31.1	25.5
Family/relationship	14.6	7.9	18.3	12.4	9.2	16.6	20.9	17.3	23.7	14.5
Emotional support	48.7	66.7	52.6	59.7	44.8	57.8	59.0	62.6	39.2	58.9
Assistance with problem gambling	0.3	1.3	0.2	0.6	0.2	0.2	0.4	0.2	—	0.5
General support/advocacy	82.7	81.4	85.0	88.1	76.1	83.5	81.5	88.7	83.8	85.3
Living skills/personal development	27.7	19.8	24.1	12.7	18.7	9.4	13.1	11.3	6.1	16.5
Assistance with legal issues/court support	5.7	4.0	8.1	16.9	3.4	3.9	6.0	15.4	—	10.2
Advice/information	76.9	76.0	79.2	81.5	71.9	76.9	73.7	82.4	61.4	79.0
Retrieval/storage/removal of personal belongings	25.2	46.6	10.2	8.8	12.0	2.6	4.6	4.1	1.5	15.7
Advocacy/liaison on behalf of client	40.2	29.4	46.6	48.7	44.9	33.2	32.8	46.7	66.0	42.3
Specialist services	14.5	22.8	26.9	43.1	24.3	11.9	13.8	32.3	24.7	27.8
Psychological/psychiatric services	2.8	1.6	4.8	5.0	1.5	0.2	1.2	4.0	0.6	3.3
Specialist counselling	1.6	7.4	8.8	23.9	6.0	1.5	4.7	19.5	17.3	12.9
Pregnancy/family planning support	2.2	0.2	5.9	1.1	1.0	3.4	1.7	4.3	—	2.8
Drug/alcohol support or intervention	4.1	11.6	3.6	6.1	2.5	2.6	5.3	1.8	0.5	4.8
Physical/intellectual disability services	0.5	0.4	0.3	0.5	0.5	0.5	—	0.2	0.6	0.3
Culturally specific services	3.4	1.7	6.2	5.9	10.2	4.4	3.7	7.5	5.8	5.4
Interpreter services/assistance with immigration issues	0.9	0.1	1.5	1.1	0.9	0.4	0.4	0.8	—	0.8
Health/medical services	5.1	11.2	7.0	10.0	10.8	2.8	3.6	6.2	2.9	7.5
Basic support/other services n.e.s.	49.9	70.2	34.7	34.5	40.6	17.3	23.6	26.7	53.9	39.4
Meals	37.0	57.2	21.8	20.6	29.7	8.1	11.3	12.6	3.0	25.8
Laundry/shower facilities	36.4	53.7	20.9	19.8	26.2	4.4	6.7	12.6	1.0	24.4
Recreation	18.0	2.5	14.5	11.2	1.4	1.2	1.9	7.6	9.3	8.6
Transport	22.4	12.1	20.1	15.4	12.6	8.5	11.9	15.4	24.6	15.7
Other	6.5	6.4	7.6	8.0	8.1	5.9	3.2	9.1	48.2	8.1
No services provided directly	6.2	4.0	5.0	2.1	6.3	3.3	4.0	2.2	0.5	3.5
Total (number)	2,200	3,700	2,600	3,300	700	1,200	400	6,300	200	20,600

Notes

1. Number excluded due to errors and omissions (weighted): 1,249 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the South Australia level).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2007–08 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	21.7	27.4	28.7	—	27.9
SAAP/CAP accommodation	21.7	27.4	28.7	—	27.9
School liaison/child care	4.0	8.0	10.8	—	10.0
School liaison/child care	4.0	8.0	10.8	—	10.0
Personal support	3.6	9.9	10.6	—	9.9
Help with behavioural problems	2.6	7.0	6.2	—	5.9
Sexual/physical abuse support	0.4	1.0	1.2	—	1.1
Skills education/structured play/skill development	2.8	6.4	7.7	—	7.2
General support/advocacy	68.9	68.2	71.5	80.0	71.2
Access arrangements	0.3	0.3	2.7	—	2.3
Advice/information	68.0	65.3	61.3	80.0	62.2
Advocacy	16.0	15.0	27.7	30.0	26.0
Specialist services	4.4	8.6	8.5	—	8.1
Specialist counselling	1.1	1.9	1.4	—	1.4
Culturally specific services	2.5	4.1	5.1	—	4.8
Health/medical services	1.3	2.5	4.4	—	4.0
Basic support/other services n.e.s.	10.5	20.1	29.7	20.0	27.4
Meals	5.5	10.8	17.6	20.0	16.1
Showers/hygiene	3.1	10.5	17.7	—	16.0
Recreation	1.8	1.9	12.7	20.0	11.2
Transport	3.9	5.1	12.6	20.0	11.5
Other	3.6	3.5	9.7	—	8.8
No services provided directly by agency	8.6	5.1	6.1	—	6.3
Total (number)	900	300	7,600	<50	8,800

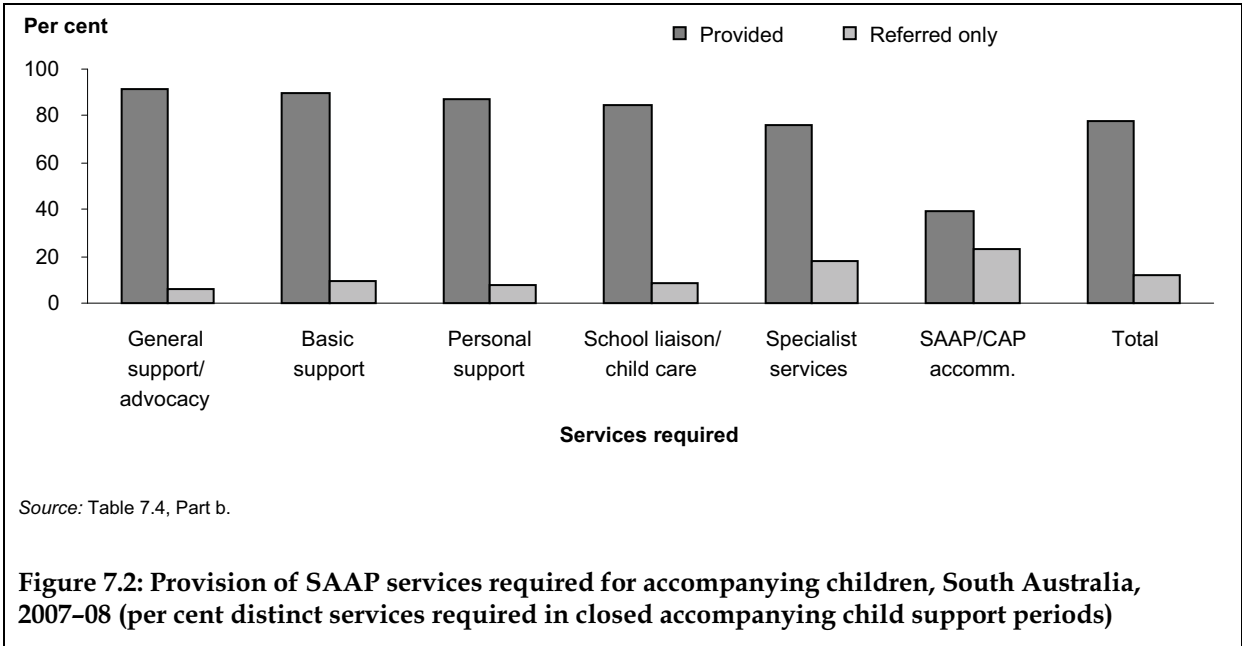
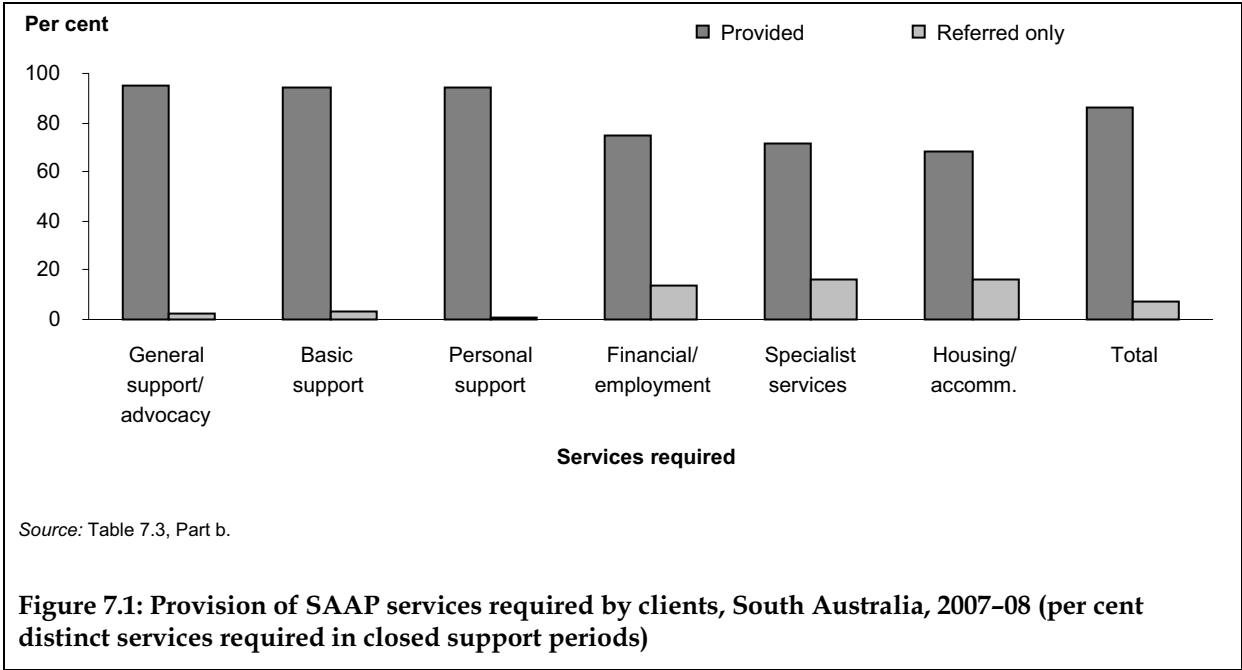
Notes

1. Number excluded due to errors and omissions (weighted): 5,289 (including accompanying child support periods with no information on service requirements or provision). In 4,918 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the South Australia level).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, South Australia, 2007–08 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	87.2	87.5	71.4	56.0	82.4	88.7	87.1	64.0	60.5	72.6
SAAP/CAP accommodation	67.5	54.8	52.8	37.5	37.0	53.0	49.0	43.8	50.9	48.8
Assistance to obtain/maintain short-term accommodation	29.7	17.2	24.5	12.4	24.9	6.9	9.9	9.6	6.8	15.7
Assistance to obtain/maintain medium-term accommodation	33.1	51.4	18.8	10.8	22.8	20.4	24.3	10.6	6.4	22.6
Assistance to obtain/maintain independent housing	23.1	15.8	23.4	17.9	28.8	35.3	35.0	21.5	4.9	21.3
Financial/employment	36.6	21.8	34.4	28.3	33.9	26.4	30.5	28.6	5.6	28.7
Assistance to obtain/maintain government allowance	12.6	5.1	12.3	11.7	5.4	3.2	5.8	7.9	2.8	8.6
Employment and training assistance	12.8	2.0	11.0	3.5	6.3	4.0	4.3	2.7	2.1	5.0
Financial assistance/material aid	27.1	15.9	22.6	19.5	23.8	17.7	24.9	21.4	4.3	20.5
Financial counselling and support	12.6	8.6	11.3	7.4	10.7	12.4	11.5	9.5	1.3	9.6
Personal support	54.6	72.9	64.4	78.7	51.3	67.1	71.1	79.8	59.5	71.9
Incest/sexual assault	3.2	0.3	6.8	1.9	0.6	0.5	1.0	1.4	1.4	2.0
Domestic/family violence	5.9	2.7	20.3	45.1	7.1	6.1	8.9	48.9	26.0	27.2
Family/relationship	16.9	8.1	20.3	12.6	12.9	15.4	22.9	15.4	24.3	14.5
Emotional support	50.6	70.4	53.9	59.2	45.9	61.3	63.4	61.7	38.0	60.0
Assistance with problem gambling	0.5	1.5	0.3	0.7	0.6	0.3	0.4	0.2	—	0.6
General support/advocacy	85.1	84.5	88.4	90.4	79.5	86.1	86.3	90.2	84.2	87.7
Living skills/personal development	30.6	19.3	25.8	12.8	22.4	8.8	13.0	9.4	5.1	16.4
Assistance with legal issues/court support	9.1	4.1	10.6	19.1	4.7	3.8	4.9	16.3	0.7	11.7
Advice/information	79.4	80.1	81.4	83.8	74.7	80.7	78.6	83.9	69.5	81.7
Retrieval/storage/removal of belongings	29.4	51.7	11.6	10.1	13.2	2.3	5.3	4.6	0.7	17.7
Advocacy/liaison on behalf of client	41.4	27.9	49.7	51.3	47.0	42.5	43.7	48.7	72.8	44.5
Specialist services	22.4	27.7	34.5	49.5	32.0	13.8	19.6	35.2	24.6	33.2
Psychological/psychiatric services	6.2	4.7	6.2	6.4	3.4	1.1	1.4	4.0	0.7	4.8
Specialist counselling	5.2	8.2	13.0	29.6	7.6	1.7	8.7	22.5	17.5	16.2
Pregnancy/family planning support	2.6	0.2	8.0	1.4	3.2	4.0	2.1	2.5	—	2.6
Drug/alcohol support or intervention	8.6	15.4	5.9	8.4	4.4	3.0	6.8	1.7	1.5	6.8
Physical/intellectual disability services	1.2	0.8	0.8	0.7	1.7	0.9	—	0.2	3.0	0.7
Culturally specific services	3.9	2.0	6.2	5.9	11.6	4.1	4.2	6.1	6.8	5.1
Interpreter services/assistance with immigration issues	0.5	0.2	0.9	1.0	1.1	0.3	0.6	1.1	2.1	0.8
Health/medical services	11.2	13.9	11.0	13.2	14.7	3.2	7.6	6.0	6.8	10.0
Basic support/other services n.e.s.	52.9	72.9	37.4	37.7	43.4	16.5	23.0	27.3	50.2	41.4
Meals	41.4	62.8	24.5	22.5	33.3	8.3	11.7	12.5	0.7	28.2
Laundry/shower facilities	41.5	59.1	23.4	20.7	30.3	4.6	7.7	11.0	0.7	26.3
Recreation	19.1	2.0	16.2	12.1	1.6	0.8	1.4	5.8	11.6	8.4
Transport	23.2	10.4	22.1	18.2	12.9	6.0	9.4	15.7	21.4	16.0
Other	6.1	7.1	6.8	8.2	7.5	5.8	4.5	7.2	44.4	7.5
No needs recorded	0.2	0.3	0.3	0.1	—	—	—	0.1	0.7	0.2
Total (number)	1,800	3,100	2,000	2,900	500	1,000	300	5,100	200	16,900

Notes

- Number excluded due to errors and omissions (weighted): 699 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the South Australia level).
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, South Australia, 2007–08 (per cent closed accompanying child support periods)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	73.3	72.5	58.6	80.0	60.7
SAAP/CAP accommodation	73.3	72.5	58.6	80.0	60.7
School liaison/child care	4.3	7.2	10.0	—	9.3
School liaison/child care	4.3	7.2	10.0	—	9.3
Personal support	3.9	8.0	9.4	—	8.7
Help with behavioural problems	2.6	6.4	4.8	—	4.6
Sexual/physical abuse support	0.5	1.2	1.1	—	1.1
Skills education/structured play/skill development	2.0	5.6	6.4	—	5.9
General support/advocacy	81.0	74.9	76.5	80.0	76.9
Access arrangements	0.9	0.8	2.5	—	2.3
Advice/information	79.6	72.1	65.3	80.0	67.0
Advocacy	33.6	27.1	31.9	30.0	31.9
Specialist services	6.8	10.4	8.3	—	8.2
Specialist counselling	2.6	2.8	2.5	—	2.5
Culturally specific services	2.6	5.2	3.7	—	3.6
Health/medical services	1.7	3.2	3.4	—	3.2
Basic support/other services n.e.s.	11.6	22.3	32.1	20.0	29.6
Meals	6.2	12.4	18.4	20.0	16.9
Showers/hygiene	3.2	12.0	16.8	—	15.2
Recreation	1.7	1.2	11.7	20.0	10.3
Transport	3.9	4.4	15.0	20.0	13.5
Other	3.1	3.2	7.3	—	6.7
No needs recorded	0.3	0.8	0.4	—	0.4
Total (number)	700	300	6,100	<50	7,100

Notes

1. Number excluded due to errors and omissions (weighted): 4,213 (including closed accompanying child support with no information on service requirements or provision). In 3,857 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the South Australia level).
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods, by provision, South Australia, 2007–08

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Housing/accommodation									
SAAP/CAP accommodation	18.7	17.6	36.3	60.4	3.3	63.7	100.0	8,200	
Assistance to obtain/maintain short-term accommodation	10.8	16.3	27.1	55.4	17.6	73.0	100.0	2,800	
Assistance to obtain/maintain medium-term accommodation	15.9	16.6	32.5	25.5	42.0	67.5	100.0	4,000	
Assistance to obtain/maintain independent housing	12.3	13.4	25.7	52.4	21.9	74.3	100.0	3,700	
Financial/employment									
Assistance to obtain/maintain government allowance	4.4	12.1	16.5	60.3	23.1	83.4	100.0	1,400	
Employment and training assistance	32.9	14.0	46.9	41.1	12.0	53.1	100.0	800	
Financial assistance/material aid	5.4	11.6	17.0	71.3	11.7	83.0	100.0	3,500	
Financial counselling and support	19.8	19.7	39.5	46.7	13.8	60.5	100.0	1,600	
Personal support									
Incest/sexual assault	6.7	8.8	15.5	70.2	14.3	84.5	100.0	400	
Domestic/family violence	4.9	1.3	6.2	91.2	2.6	93.8	100.0	4,600	
Family/relationship	13.4	2.8	16.2	77.6	6.2	83.8	100.0	2,400	
Emotional support	2.0	0.3	2.3	96.2	1.4	97.6	100.0	10,100	
Assistance with problem gambling	17.9	15.5	33.4	46.4	20.2	66.6	100.0	100	
General support/advocacy									
Living skills/personal development	9.9	1.4	11.3	83.5	5.2	88.7	100.0	2,800	
Assistance with legal issues/court support	7.9	8.1	16.0	52.2	31.8	84.0	100.0	2,100	
Advice/information	1.2	0.1	1.3	96.1	2.5	98.6	100.0	13,900	
Retrieval/storage/removal of belongings	2.4	2.3	4.7	93.2	2.1	95.3	100.0	3,000	
Advocacy/liaison on behalf of client	1.9	4.9	6.8	81.8	11.3	93.1	100.0	7,400	
Specialist services									
Psychological/psychiatric services	16.2	27.5	43.7	45.5	10.8	56.3	100.0	800	
Specialist counselling	5.9	11.7	17.6	77.2	5.3	82.5	100.0	2,600	
Pregnancy/family planning support	17.1	8.2	25.3	59.6	15.1	74.7	100.0	400	
Drug/alcohol support or intervention	25.1	17.9	43.0	44.1	12.9	57.0	100.0	1,100	
Physical/intellectual disability services	37.4	26.4	63.8	17.6	18.7	36.3	100.0	100	
Culturally specific services	4.1	4.5	8.6	84.4	7.1	91.5	100.0	900	
Interpreter services/assistance with immigration issues	13.3	22.7	36.0	41.4	22.7	64.1	100.0	100	
Health/medical services	14.5	21.0	35.5	42.7	21.9	64.6	100.0	1,700	
Basic support/other services n.e.s.									
Meals	1.3	1.9	3.2	95.4	1.4	96.8	100.0	4,800	
Laundry/shower facilities	0.9	0.3	1.2	98.1	0.7	98.8	100.0	4,500	
Recreation	1.9	1.1	3.0	94.9	2.0	96.9	100.0	1,600	
Transport	6.2	10.1	16.3	81.1	2.6	83.7	100.0	2,800	
Other	1.7	4.7	6.4	85.5	8.0	93.5	100.0	1,100	

(continued)

Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, South Australia, 2007-08

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	15.6	16.4	32.0	50.5	17.5	68.0	100.0	18,700	12,200
Financial/ employment	11.4	13.7	25.1	60.4	14.4	74.8	100.0	7,300	4,900
Personal support	4.5	1.2	5.7	91.6	2.8	94.4	100.0	17,600	12,100
General support/ advocacy	2.8	2.3	5.1	87.9	7.0	94.9	100.0	29,200	14,900
Specialist services	12.9	15.9	28.8	59.4	11.8	71.2	100.0	8,000	5,500
Basic support/ other services n.e.s.	2.2	3.1	5.3	92.7	2.0	94.7	100.0	14,900	7,000
Total (%)	7.0	7.0	14.0	77.5	8.5	86.0	100.0
Total (number)	6,700	6,600	13,300	74,100	8,100	82,200	..	95,600	17,100

Notes

1. Number excluded due to errors and omissions (weighted): 713 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, South Australia, 2007–08

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	37.7	23.2	60.9	37.2	1.9	39.1	100.0	4,300
School liaison/child care								
School liaison/child care	6.1	8.6	14.7	69.6	15.6	85.2	100.0	700
Personal support								
Help with behavioural problems	7.9	7.0	14.9	63.6	21.5	85.1	100.0	300
Sexual/physical abuse counselling/support	2.9	16.2	19.1	36.8	44.1	80.9	100.0	100
Skills education/structured play/skill development	4.4	7.6	12.0	80.2	7.8	88.0	100.0	400
General support/advocacy								
Access arrangements	8.1	11.4	19.5	33.6	47.0	80.6	100.0	200
Advice/information	2.4	0.3	2.7	96.5	0.8	97.3	100.0	4,800
Advocacy	0.7	18.5	19.2	76.5	4.3	80.8	100.0	2,300
Specialist services								
Specialist counselling	12.9	36.2	49.1	30.1	20.9	51.0	100.0	200
Culturally specific services	0.4	0.8	1.2	89.9	8.8	98.7	100.0	300
Health/medical services	6.3	22.8	29.1	39.8	31.1	70.9	100.0	200
Basic support/ other services n.e.s.								
Meals	—	7.1	7.1	90.0	2.9	92.9	100.0	1,200
Showers/hygiene	0.1	0.5	0.6	98.7	0.7	99.4	100.0	1,100
Recreation	0.1	1.2	1.3	96.7	1.9	98.6	100.0	700
Transport	2.3	29.6	31.9	67.4	0.7	68.1	100.0	1,000
Other	1.6	6.2	7.8	86.0	6.2	92.2	100.0	500

(continued)

Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, South Australia, 2007–08

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	37.7	23.2	60.9	37.2	1.9	39.1	100.0	4,300	4,300
School liaison/ child care	6.5	8.9	15.4	69.4	15.2	84.6	100.0	700	700
Personal support	5.5	7.6	13.1	71.5	15.4	86.9	100.0	900	600
General support/ advocacy	2.0	6.3	8.3	88.8	3.0	91.8	100.0	7,200	5,500
Specialist services	5.8	17.8	23.6	56.8	19.6	76.4	100.0	700	600
Basic support/ other services n.e.s.	0.7	9.3	10.0	87.9	2.1	90.0	100.0	4,500	2,100
Total (%)	10.6	11.6	22.2	73.6	4.2	77.8	100.0
Total (number)	1,900	2,100	4,000	13,500	800	14,300	..	18,400	7,100

Notes

1. Number excluded due to errors and omissions (weighted): 4,171 (closed accompanying child support periods with no information on service requirements or provision). In 3,857 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, South Australia, 2007–08

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	23.4	28.5	29.1	39.1	38.9	77.9	77.2	60.9	66.4	45.4	2,700
Financial/ employment	20.4	14.5	18.8	8.7	16.1	7.9	5.2	8.5	4.7	12.8	800
Personal support	14.0	12.3	17.9	16.1	12.6	2.3	4.7	11.7	4.3	12.2	700
General support/ advocacy	17.9	12.3	14.1	15.1	10.1	5.2	10.1	9.6	9.6	11.9	700
Specialist services	20.7	23.8	16.6	15.4	19.4	5.6	2.7	7.6	11.9	14.1	800
Basic support/ other services n.e.s.	3.5	8.5	3.4	5.5	3.0	1.0	—	1.7	3.1	3.5	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>6,000</i>
Summary totals											
Total unmet needs (%)	14.4	14.7	14.8	9.0	4.1	10.0	3.1	28.3	1.5	100.0	..
Total unmet needs (number)	900	900	900	500	200	600	200	1,700	100	..	6,000
Total closed support periods with unmet needs (%)											
Total closed support periods with unmet needs (%)	9.1	9.7	10.6	10.3	3.3	15.2	3.9	35.7	2.0	100.0	..
Total closed support periods with unmet needs (number)											
Total closed support periods with unmet needs (number)	300	300	300	300	100	500	100	1,100	100	..	3,000
Total closed support periods (%)											
Total closed support periods (%)	10.4	18.4	12.1	17.3	3.1	5.7	1.7	30.2	1.1	100.0	..
Total closed support periods (number)											
Total closed support periods (number)	1,800	3,100	2,000	2,900	500	1,000	300	5,100	200	..	16,900

Notes

1. Number excluded due to errors and omissions (weighted): 108 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 54 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 699 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, South Australia, 2007–08

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	Per cent unmet needs					
Accommodation	89.5	94.6	81.2	100.0	83.9	1,600
School liaison/child care	0.5	—	3.1	—	2.3	<50
Personal support	1.3	—	3.3	—	2.6	100
General support/advocacy	8.3	5.4	7.5	—	7.5	100
Specialist services	—	—	2.8	—	2.0	<50
Basic support/other services n.e.s.	0.3	—	2.2	—	1.7	<50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,900</i>
Summary totals						
Total unmet needs (%)	21.3	6.3	71.9	0.5	100.0	..
Total unmet needs (number)	400	100	1,400	<50	..	1,900
Total closed accompanying child support periods with unmet needs (%)	22.3	6.6	70.6	0.5	100.0	..
Total closed accompanying child support periods with unmet needs (number)	400	100	1,200	<50	..	1,800
Total closed accompanying child support periods (%)	10.0	3.9	85.9	0.2	100.0	..
Total closed accompanying child support periods (number)	700	300	6,100	<50	..	7,100
Total closed support periods with accompanying children with unmet needs (%)	20.2	8.6	70.6	0.6	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	200	100	700	<50	..	900
Total closed support periods with accompanying children requiring assistance (%)	9.4	4.6	85.8	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	300	200	3,100	<50	..	3,700

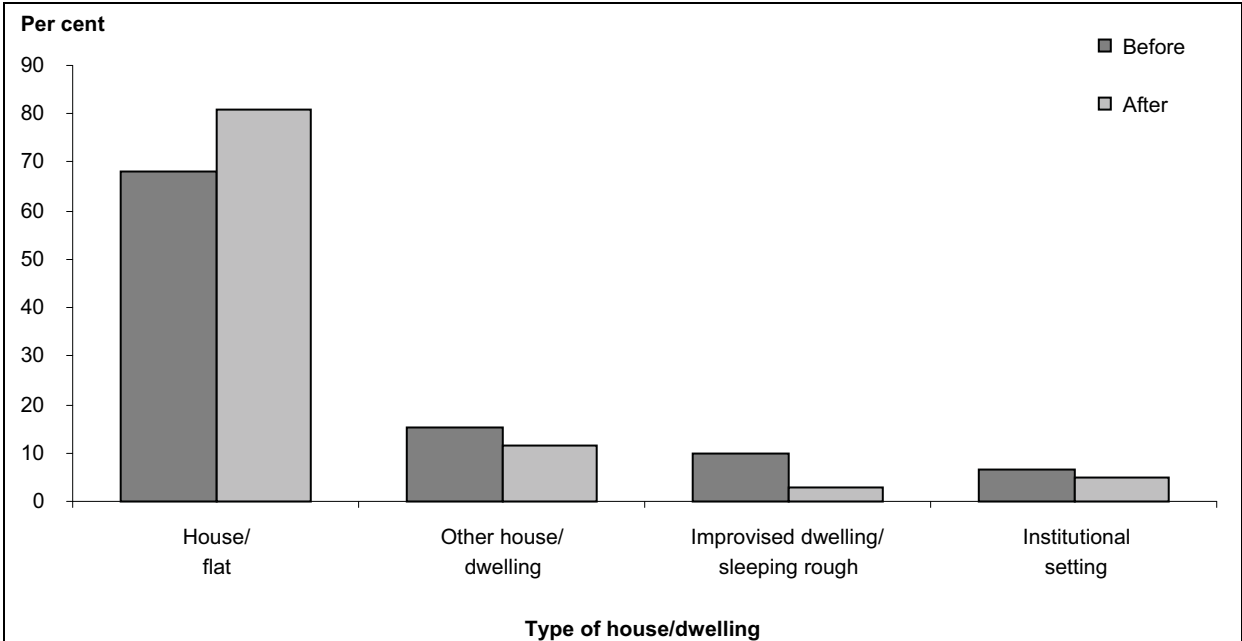
Notes

1. Number excluded due to errors and omissions (weighted): 12 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 12 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 4,213 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 9 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 28 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



Source: Table 8.5.

Figure 8.1: Type of house/dwelling immediately before and after a support period, South Australia, 2007-08 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, South Australia, 2007–08 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	19.8	9.0	10.2	7.5
Government payments	72.5	84.7	80.3	82.9
Other	7.8	6.3	9.4	9.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,400</i>	<i>1,300</i>	<i>16,800</i>	<i>14,300</i>
Number with 'Client left without providing any information'	..	100	..	1,600
Number with 'Don't know'	<50	100	700	1,400
Number with missing data	<50	<50	100	300
Total (number)	1,500	1,500	17,600	17,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, South Australia, 2007–08 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	10.7	17.1	10.2	11.7
Unemployed (looking for work)	29.7	30.8	22.1	21.2
Not in labour force	59.7	52.1	67.7	67.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>800</i>	<i>600</i>	<i>16,300</i>	<i>13,400</i>
Number with 'Client left without providing any information'	..	200	..	1,800
Number with 'Don't know'	<50	100	1,300	2,200
Number with missing data	<50	<50	100	300
Total (number)	800	800	17,600	17,600

Notes

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, South Australia, 2007-08 (per cent)

After support	1 week or less	>1-13 weeks	>13-26 weeks	>26 weeks	Total	
					Per cent	Number
Main source of income						
No income	7.4	7.6	7.9	6.6	7.5	1,100
Government payments	82.4	84.0	81.2	81.7	82.9	11,900
Other	10.2	8.3	10.9	11.7	9.7	1,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	37.8	40.0	10.5	11.8	100.0	..
Total (number)	5,400	5,700	1,500	1,700	..	14,300
Employment status						
Employed full time/part time	9.4	11.4	14.7	17.4	11.7	1,600
Unemployed (looking for work)	24.4	22.2	13.7	13.7	21.2	2,800
Not in labour force	66.2	66.4	71.6	68.9	67.1	9,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	39.1	39.1	10.0	11.8	100.0	..
Total (number)	5,200	5,200	1,300	1,600	..	14,300

Notes

1. Number excluded due to errors and omissions (weighted): 3,298 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 4,223 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, South Australia, 2007-08 (per cent)

Student status	5-17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	45.8	43.2	95.9	95.6	90.2	90.4
Primary/secondary student	47.6	48.1	0.9	0.8	6.3	5.5
Post-secondary student/employment training	6.6	8.6	3.2	3.6	3.6	4.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,800</i>	<i>1,300</i>	<i>14,100</i>	<i>12,000</i>	<i>15,900</i>	<i>13,300</i>
Number with 'Client left without providing any information'	..	400	..	1,300	..	1,700
Number with 'Don't know'	100	200	1,300	1,900	1,400	2,100
Number with missing data	<50	<50	200	300	200	400
Total (number)	1,900	1,900	15,600	15,600	17,500	17,500

Notes

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, South Australia, 2007–08 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough ^(a)	9.4	2.0	10.0	2.7
House/flat	70.9	85.5	68.3	80.9
Other house/dwelling ^(b)	11.4	7.5	15.2	11.5
Institutional setting ^(c)	8.3	5.0	6.5	5.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,600</i>	<i>2,800</i>	<i>17,000</i>	<i>11,500</i>
Number with 'Client left without providing any information'	..	400	..	3,200
Number with 'Don't know'	100	300	500	2,700
Number with missing data	<50	100	100	300
Total (number)	3,600	3,600	17,600	17,600

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, South Australia, 2007–08 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	4.4	2.4	4.3	8.2
SAAP/CAP medium/long-term accommodation	1.6	4.6	1.4	5.3
Other SAAP/CAP funded accommodation	2.1	0.7	4.1	1.4
Institutional setting	7.8	4.4	5.7	3.9
Improvised dwelling/sleeping rough	8.7	1.4	9.2	2.4
Other, no tenure	1.3	1.1	2.3	1.7
Purchasing/purchased own home	4.1	2.2	5.7	5.8
Private rental	22.5	36.8	20.7	25.5
Public housing rental	15.7	23.9	10.8	15.4
Community housing rental	2.7	6.4	6.3	10.4
Rent-free accommodation	8.0	4.3	9.7	6.3
Boarding	21.1	11.9	19.8	13.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,200</i>	<i>2,500</i>	<i>15,900</i>	<i>10,800</i>
Number with 'Client left without providing any information'	..	400	..	3,300
Number with 'Don't know'	200	400	1,400	3,100
Number with missing data	200	300	400	500
Total (number)	3,600	3,600	17,600	17,600

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, South Australia, 2007–08 (per cent)

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
All closed support periods						
Improvised dwelling/sleeping rough ^(a)	3.6	2.8	1.2	1.4	2.7	300
House/flat	78.6	78.3	87.2	89.0	80.9	9,300
Other house/dwelling ^(b)	13.2	12.9	7.5	6.0	11.5	1,300
Institutional setting ^(c)	4.5	6.1	4.1	3.5	5.0	600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	34.9	40.1	11.1	13.8	100.0	..
Total (number)	4,000	4,600	1,300	1,600	..	11,500
Closed support periods in which clients were accommodated						
Improvised dwelling/sleeping rough ^(a)	2.9	3.1	—	—	2.0	100
House/flat	63.1	67.3	90.4	94.7	75.1	2,000
Other house/dwelling ^(b)	20.0	20.2	6.8	3.4	14.9	400
Institutional setting ^(c)	14.0	9.3	2.7	1.9	8.0	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	24.4	41.6	13.4	20.7	100.0	..
Total (number)	600	1,100	400	500	..	2,600

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. Number excluded due to errors and omissions (weighted): 6,162 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,497 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, South Australia, 2007–08 (per cent)

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					Per cent	Number
All closed support periods						
SAAP/CAP crisis/short-term accommodation	13.7	6.9	3.6	1.4	8.2	900
SAAP/CAP medium/long-term accommodation	3.9	7.3	3.8	4.2	5.3	600
Other SAAP/CAP funded accommodation	1.9	1.3	0.6	0.7	1.4	100
Institutional setting	3.0	4.9	3.7	3.2	3.9	400
Improvised dwelling/sleeping rough	3.4	2.4	0.7	1.2	2.4	300
Other, no tenure	1.4	2.0	2.1	1.0	1.7	200
Purchasing/purchased own home	6.7	5.1	6.6	4.9	5.8	600
Private rental	17.5	30.6	34.5	23.5	25.5	2,700
Public housing rental	9.5	11.8	21.9	35.2	15.4	1,700
Community housing rental	16.0	8.1	3.9	8.4	10.4	1,100
Rent-free accommodation	8.4	4.9	5.6	5.8	6.3	700
Boarding	14.4	14.6	13.0	10.5	13.8	1,500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	35.2	39.5	11.3	14.1	100.0	..
Total (number)	3,800	4,300	1,200	1,500	..	10,800
Closed support periods in which clients were accommodated						
SAAP/CAP crisis/short-term accommodation	7.1	6.5	2.2	2.2	5.2	100
SAAP/CAP medium/long-term accommodation	7.3	9.9	3.8	4.6	7.4	200
Other SAAP/CAP funded accommodation	2.2	2.7	1.5	0.7	2.0	100
Institutional setting	8.5	5.7	2.5	1.4	5.1	100
Improvised dwelling/sleeping rough	3.2	2.3	—	—	1.7	<50
Other, no tenure	—	0.5	0.4	1.5	0.6	<50
Purchasing/purchased own home	2.9	2.2	2.6	2.6	2.5	100
Private rental	14.9	23.5	38.7	29.6	24.7	600
Public housing rental	5.4	11.2	20.7	29.3	14.8	400
Community housing rental	12.1	11.7	7.0	13.5	11.6	300
Rent-free accommodation	12.9	5.4	3.2	2.8	6.4	200
Boarding	23.5	18.5	17.4	11.6	18.2	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	24.3	41.8	13.3	20.6	100.0	..
Total (number)	600	1,000	300	500	..	2,500

Notes

1. Number excluded due to errors and omissions (weighted): 6,853 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,638 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2007–08 (per cent)

Living situation	Before	After
With parent(s)	8.3	6.3
With foster family	0.4	0.2
With relatives/friends temporary	18.9	11.7
With relatives/friends long-term	4.5	5.6
With spouse/partner	9.3	7.8
With spouse/partner and child(ren)	12.5	11.7
Alone	18.3	22.0
Alone with child(ren)	15.0	24.9
With other unrelated persons	12.1	9.3
Other	0.6	0.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>17,200</i>	<i>11,900</i>
Number with 'Client left without providing any information'	..	3,100
Number with 'Don't know'	300	2,300
Number with missing data	100	300
Total (number)	17,600	17,600

Notes

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.10: SAAP closed support periods: existence of a case management plan, South Australia, 2007–08

Case management plan	Per cent	Number
Yes	69.7	10,400
No, client did not agree to one	6.0	900
No, support period too short	23.4	3,500
No, other reason	1.0	100
Total	100.0	15,000

Notes

1. Number excluded due to errors and omissions (weighted): 2,861.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, South Australia, 2007–08

Achievement of goals	Per cent	Number
All goals achieved	37.1	3,800
Most or some goals achieved	57.6	6,000
No goals achieved	5.4	600
Total	100.0	10,400

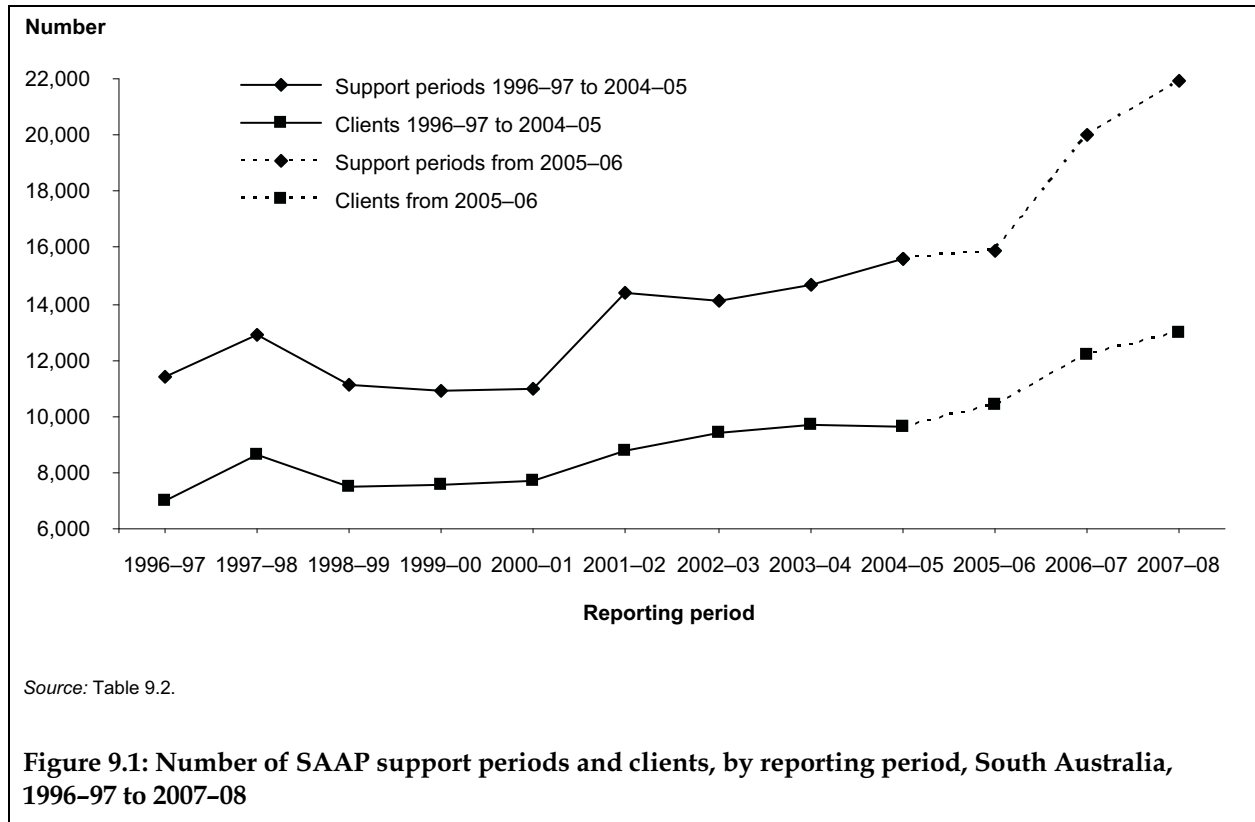
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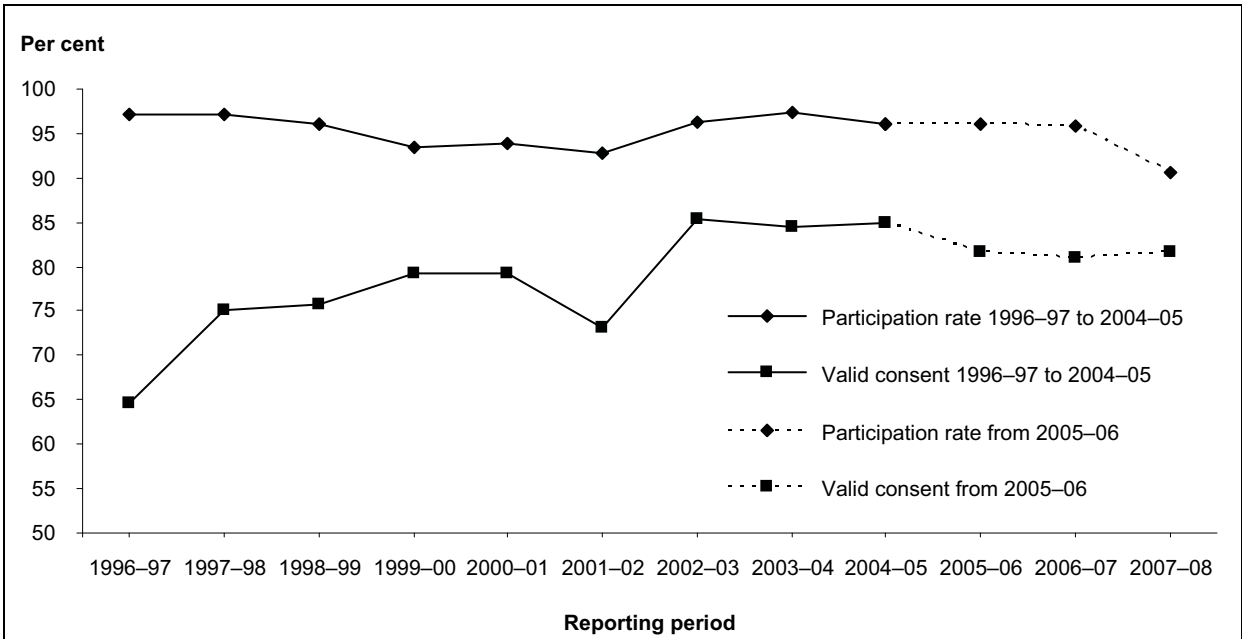
1. Number excluded due to errors and omissions (weighted): 63.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

9 Support from 1996–97 to 2007–08

9.1 Key charts





Source: Table 9.4.

Figure 9.2: Agency participation rate and valid consent, by reporting period, South Australia, 1996-97 to 2007-08

9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2007–08 dollars, by reporting period, South Australia, 1996–97 to 2007–08

Reporting period	Total funding ^{(a)(b)}	Funding to agencies ^{(a)(b)}	Funding per support period ^{(b)(c)}	Funding per client ^{(b)(c)}
Current \$				
1996–97	20,903,000	18,066,000	1,590	2,580
1997–98	21,280,000	19,905,000	1,540	2,300
1998–99	22,363,000	21,530,000	1,940	2,860
1999–00	22,398,000	20,865,000	1,920	2,740
2000–01	24,045,000	21,929,000	1,990	2,860
2001–02	24,743,000	23,063,000	1,600	2,610
2002–03	25,527,000	24,070,000	1,710	2,560
2003–04	26,114,000	24,684,000	1,680	2,550
2004–05	26,637,000	25,924,000	1,660	2,690
2005–06	27,222,000	26,408,000	1,660	2,540
2006–07 ^(d)	32,756,000	31,718,000	1,590	2,600
2007–08 ^(d)	34,539,000	33,452,000	1,530	2,580
Constant 2007–08 \$				
1996–97	30,241,000	26,137,000	2,290	3,730
1997–98	30,308,000	28,350,000	2,190	3,280
1998–99	30,731,000	29,587,000	2,670	3,930
1999–00	28,843,000	26,869,000	2,470	3,530
2000–01	29,505,000	26,908,000	2,440	3,510
2001–02	30,007,000	27,970,000	1,940	3,160
2002–03	31,084,000	29,310,000	2,080	3,110
2003–04	30,564,000	28,890,000	1,960	2,980
2004–05	28,590,000	27,825,000	1,780	2,890
2005–06	29,291,000	28,414,000	1,790	2,730
2006–07 ^(d)	33,335,000	32,278,000	1,610	2,650
2007–08 ^(d)	34,539,000	33,452,000	1,530	2,580

(a) 'Total funding' and 'Funding to agencies' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships against Domestic Violence Program (AIHW 2001a:Table 2.1, 2001b:Table 2.1). 'Total funding' and 'Funding to agencies' for 2006–07 and 2007–08 include state allocations in addition to the SAAP agreement between this government and the Australian Government (Tables 2.1; AIHW 2008:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 and 2007–08 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2009:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2008; FaHCSIA unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2007-08 (number)

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Support periods	11,400	12,900	11,100	10,900	11,000	14,400	14,100	14,700	15,600	15,900	20,000	21,900
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Clients	7,000	8,600	7,500	7,600	7,700	8,800	9,400	9,700	9,600	10,400	12,200	13,000
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	500	700	600	700	600	800	800	800	800	700	900	900
<i>Errors and omissions</i>	277	254	284	167	176	98	61	47	109	174	84	52
Daily average support periods	1,200	1,600	1,600	1,900	1,800	2,300	2,300	2,300	2,400	2,600	3,400	4,200
<i>Errors and omissions</i>	617	295	17	21	138	221	14	1	—	—	—	—

Notes

1. In 2005-06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in South Australia. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2009:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, South Australia, 2001–02 to 2007–08 (number)

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07	2007–08
Accompanying child support periods	9,200	9,800	9,100	9,300	10,300	13,700	14,100
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Accompanying children	4,900	5,400	4,900	7,100	7,000	9,400	9,900
<i>Errors and omissions</i>	—	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	600	700	500	600	600	700	800
<i>Errors and omissions</i>	55	34	32	99	120	63	57
Daily average accompanying child support periods	1,600	1,800	1,600	1,700	1,700	2,600	3,100
<i>Errors and omissions</i>	180	2	—	—	—	—	—

Notes

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in South Australia. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001–02, 2002–03 and 2004–05, data that enabled the number of accompanying children to be estimated were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2009:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, South Australia, 1996-97 to 2007-08

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08
Agencies ^(a) (number)	68	72	76	77	82	82	80	77	76	77	96	118
Agency participation rate (%)	97.1	97.2	96.1	93.5	93.9	92.7	96.3	97.4	96.1	96.1	95.8	90.7
Records returned (number)	10,884	12,315	10,656	10,158	10,362	13,349	13,210	14,191	15,003	15,249	19,228	19,827
Records returned with consent (%)	66.8	77.8	78.8	81.0	81.1	75.2	87.3	86.3	87.1	87.0	87.2	87.0
Records returned with valid consent ^(b) (%)	64.6	75.1	75.8	79.3	79.2	73.2	85.4	84.6	84.9	81.6	81.0	81.7

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2 and AIHW 2006:Glossary). Note that in 2005-06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

Notes

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

2. Refer to AIHW 2009:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in South Australia. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2009) for details of the I & I Fund.

A1.1 Tables

Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, South Australia, 2007–08 (number)

Support periods	1,000
With accommodation	100
Without accommodation	900
Clients	800

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in South Australia.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, South Australia, 2007–08 (number)

Accompanying child support periods	900
With accommodation ^(a)	100
Without accommodation ^(a)	800
Accompanying children	700

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in South Australia.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, South Australia, 2007–08

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–24 years	13.5	24.4	51.0	33.2	37.9	300
25–44 years	10.1	43.2	38.1	58.9	53.4	400
45–64 years	2.8	5.2	10.5	7.1	8.0	100
65 years and over	0.1	0.6	0.5	0.9	0.8	<50
<i>Total</i>	26.5	73.5	100.0	100.0	100.0	..
Total (number)	200	600	200	600	..	800
Mean age (years)	23.7	29.3	..	27.8
Median age (years)	24	30	..	29

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in South Australia.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, South Australia, 2007–08

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–9 years	38.4	41.0	80.7	78.1	79.4	500
10–17 years	9.2	11.5	19.3	21.9	20.6	100
<i>Total</i>	47.5	52.5	100.0	100.0	100.0	..
Total (number)	300	400	300	400	..	700
Mean age (years)	5.2	5.6	..	5.4
Median age (years)	4	5	..	4

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in South Australia.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, South Australia, 2007–08 (per cent)

Cultural and linguistic diversity	Male	Female	Total	
			Per cent	Number
Aboriginal and Torres Strait Islander peoples	9.7	12.9	12.0	100
Other Australian-born people	84.1	75.6	77.9	600
People born overseas, English proficiency group 1	3.4	2.2	2.5	<50
People born overseas, English proficiency groups 2–4	2.9	9.3	7.5	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	27.3	72.7	100.0	..
Total (number)	200	600	..	800

Notes

1. Number excluded due to errors and omissions (unweighted): 34.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in South Australia.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, South Australia, 2007–08

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	14.3	100
Other Australian-born children	80.6	500
Children born overseas, English proficiency group 1	1.1	<50
Children born overseas, English proficiency groups 2–4	4.1	<50
Total	100.0	700

Notes

1. Number excluded due to errors and omissions (unweighted): 24.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in South Australia.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2009). Additional information relevant only to the tables for South Australia follows.

A2.1 Agency participation

Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, South Australia, 2007–08

	Agencies(a)		Records returned		
	Total	Participation rate	Total	Consent	Valid consent ^(b)
Region	Number	%	Number	%	%
Eastern Adelaide	29	93.1	9,618	86.4	83.4
Western Adelaide	18	83.3	1,358	85.8	79.5
Northern Adelaide	17	76.5	2,376	81.6	77.0
Southern Adelaide	14	92.9	1,465	92.1	89.0
Eyre and Western	9	88.9	728	92.6	87.4
Yorke and Mid North	7	100.0	554	76.0	69.1
Far North	8	100.0	1,848	96.6	76.6
Barossa	2	100.0	104	99.0	89.4
Fleurieu and Kangaroo Island	1	100.0	76.0	100.0	94.7
Murray and Mallee	8	100.0	1,167	77.8	75.4
Limestone Coast	5	100.0	533	97.9	92.5
Adelaide Hills	—	—	—	—	—
Total	118	90.7	19,827	87.0	81.7
Primary target group					
Young people	22	90.9	4,155	83.7	80.0
Single men only	10	100.0	1,947	99.7	98.9
Single women only	3	100.0	488	78.3	76.4
Families	13	100.0	2,535	91.9	87.6
Women escaping domestic violence	25	96.0	5,998	93.1	84.1
Cross-target/multiple/general	45	82.2	4,704	75.3	70.6
Total	118	90.7	19,827	87.0	81.7

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, South Australia, 2007–08

	Records returned		
	Total	Consent	Valid consent ^(a)
Region	Number	Per cent	Per cent
Eastern Adelaide	4,804	93.8	84.3
Western Adelaide	984	92.3	75.3
Northern Adelaide	2,496	89.6	80.5
Southern Adelaide	1,215	92.3	76.4
Eyre and Western	354	94.4	78.5
Yorke and Mid North	364	78.8	62.1
Far North	958	94.8	61.3
Barossa	70	100.0	85.7
Fleurieu and Kangaroo Island	24	100.0	91.7
Murray and Mallee	1,058	84.8	74.1
Limestone Coast	474	98.1	84.8
Adelaide Hills	—	—	—
Total	12,801	91.9	78.8
Primary target group			
Young people	1,082	84.3	65.4
Single men only	1	100.0	—
Single women only	50	92.0	84.0
Families	3,771	93.0	87.4
Women escaping domestic violence	6,227	94.8	78.9
Cross-target/multiple/general	1,670	83.1	67.7
Total	12,801	91.9	78.8

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2009).

Region	<p>Twelve administrative regional classifications developed by the South Australian Department for Families and Communities are used in this report. The names of these regions are as follows:</p> <ul style="list-style-type: none">• Eastern Adelaide• Western Adelaide• Northern Adelaide• Southern Adelaide• Eyre and Western• Yorke and Mid North• Far North• Barossa• Fleurieu and Kangaroo Island• Murray and Mallee• Limestone Coast• Adelaide Hills.
Rounding	<p>Refer to AIHW 2009:Section A2.4.</p>

Appendix 3 Client Collection form



CLIENT FORM

JULY 2007 – JUNE 2008

★ indicates questions that *require* the *informed consent* of the client.

AGENCY ID

SUPPORT PERIOD

Date commenced

Date finished

SUPPORT PERIOD ONGOING AT 30 JUNE 2008 Yes 1

CONSENT OBTAINED Yes 1 No 2

- Where a name is not long enough please fill in any remaining squares with a 2.
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

★ **ALPHA CODE**

Letters of first name

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

★ **DATE OF BIRTH OF CLIENT**

day unknown month unknown estimated year

1 Sex of client

female 1
male 2

2 Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3
couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1
couple without child(ren) 2

OTHER
please specify _____ 999

3 Source of referral/information

please tick one box only

self 13
family/friends 16
school/other education institution 2
community services department 3
police/legal unit/correction institution 17
health services 18
psychiatric unit 7
telephone/crisis referral agency 8
SAAP agency/worker 9
other government department 10
other non-government organisation 11
other (please specify) _____ 999
don't know/no information 0

IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 4 Country of birth of client**

Australia 1

other (please specify) _____

*** 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no 1

yes, Aboriginal 2

yes, Torres Strait Islander 3

yes, both 4

*** 6 Presenting reasons for seeking assistance**

please tick as many circles as apply

Interpersonal relationships

time out from family/other situation 2

relationship/family breakdown 3

interpersonal conflict 4

sexual abuse 7

domestic/family violence 6

physical/emotional abuse 5

Financial

gambling 20

budgeting problems 23

rent too high 24

other financial difficulty 21

Accommodation

overcrowding issues 27

eviction/asked to leave 25

emergency accommodation ended 11

previous accommodation ended 26

Health

mental health issues 28

problematic drug/alcohol/substance use 10

psychiatric illness 13

other health issues 29

Other reasons

gay/lesbian/transgender issues 30

recently left institution 12

recent arrival to area with no means of support 14

itinerant 15

other (please specify) _____ 999

don't know/no information 0

*** 7 Main presenting reason for seeking assistance**

please write only ONE code number from Question 6

eg

*** 8 Main income source before and after support**

please tick one box only in each column

Before After

No income

no income 1

registered/awaiting benefit 2

Government payments

newstart 4

youth allowance 33

community development employment project (CDEP) 8

ABSTUDY 31

Austudy payment for students aged 25 years and over 28

disability support pension 12

age pension 13

parenting payment 34

DVA payment (pension or support) 35

other type of allowance or benefit 36

Other income

workcover/compensation 19

maintenance/child support 20

wages/salary/own business 21

spouse/partner's income 22

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 9 Labour force status before and after support**

please tick one box only in each column

Before After

employed full time (35 hours per week or more) 1

employed part time (less than 35 hours per week) 2

unemployed (looking for work) 4

not in labour force (see manual) 5

client left without providing any information 98

don't know 99

*** 10 Student status before and after support**

please tick one box only in each column

Before After

not a student 1

primary/secondary school student 2

post-secondary student/employment training 3

client left without providing any information 98

don't know 99

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 11 Type of house/dwelling immediately before and after this support period**

please tick one box only in each column **Before** **After**

- Improvised dwelling/sleeping rough**
- improvised dwelling/car/tent/squat 1
- street/park/in the open 2
- House/dwelling**
- house/flat 3
- caravan 4
- boarding/rooming house 5
- hostel/hotel/motel 6
- Institutional setting**
- hospital 7
- psychiatric institution 8
- prison/youth training centre 9
- other institutional setting 10
- client left without providing any information 98
- don't know 99

*** 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

please tick one box only in each column **Before** **After**

- SAAP/CAP funded accommodation**
- SAAP/CAP crisis/short term accommodation (including THM crisis) 1
- SAAP/CAP medium/long term accommodation 2
- other SAAP/CAP funded accommodation (eg hostel, motel etc) 3
- No tenure**
- institutional setting 4
- improvised dwelling/sleeping rough 5
- other (no tenure) (please specify) _____ 6
- Tenure**
- purchasing/purchased own home 7
- private rental 8
- public housing rental 9
- community housing rental (including THM transitional) 10
- rent-free accommodation 11
- boarding 12
- client left without providing any information 98
- don't know 99

*** 13 Who was the client living with immediately before and after this support period?**

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with foster family 4
- with relatives/friends temporary 16
- with relatives/friends long-term 17
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- living with other unrelated persons 13
- other (please specify) _____ 999
- client left without providing any information 98
- don't know 99

*** 14 Location of client's last home**

suburb/town

state

postcode

overseas 9998

don't know/no information 0

15 Was a case management plan agreed to by the end of the support period?

please tick one box only

- yes 1 **Go to question 16**
- no, client did not agree to one 4 **Go to question 17**
- no, support period too short 5 **Go to question 17**
- no, other (please specify) _____ 6 **Go to question 17**

16 To what extent were the client's case management goals achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

17 Support to client

please tick as many circles as apply

	Needs identified by worker	Provided	Referral arranged	
Housing/accommodation				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
Financial/employment				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
Personal support				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
General support/advocacy				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
Specialist services				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
Basic support				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details

Note: If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

1 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

7 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

2 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

8 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

3 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

9 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

4 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

10 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

5 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

11 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

6 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

12 Type of accommodation
please tick one box only

Date of accommodation
please complete all boxes

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

D	D	M	M	Y	Y	Y	Y

other SAAP 9

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

<p>* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)</p> <ul style="list-style-type: none"> • For short names fill in with 2's. • For missing names fill in with 9's. <p>* DATE OF BIRTH OF CHILD(REN)</p> <ul style="list-style-type: none"> • Complete date as best you can. • If day unknown, tick box "day unknown". • If month unknown, tick box "month unknown". • If year unknown, provide best estimate and tick box "estimated year". 	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																																																																																																																																				
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Note: If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p>																																																																																																																																																																																																																																																
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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2007 AND 31 DECEMBER 2007

- In the first week of July 2007 and in the first week of January 2008, you should notify the NDCA of clients who are still being supported as at 30 June 2007 and 31 December 2007.
- For clients who are ongoing at 30 June 2007, transfer the information from the old 2006–2007 form to the new 2007–2008 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2007. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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