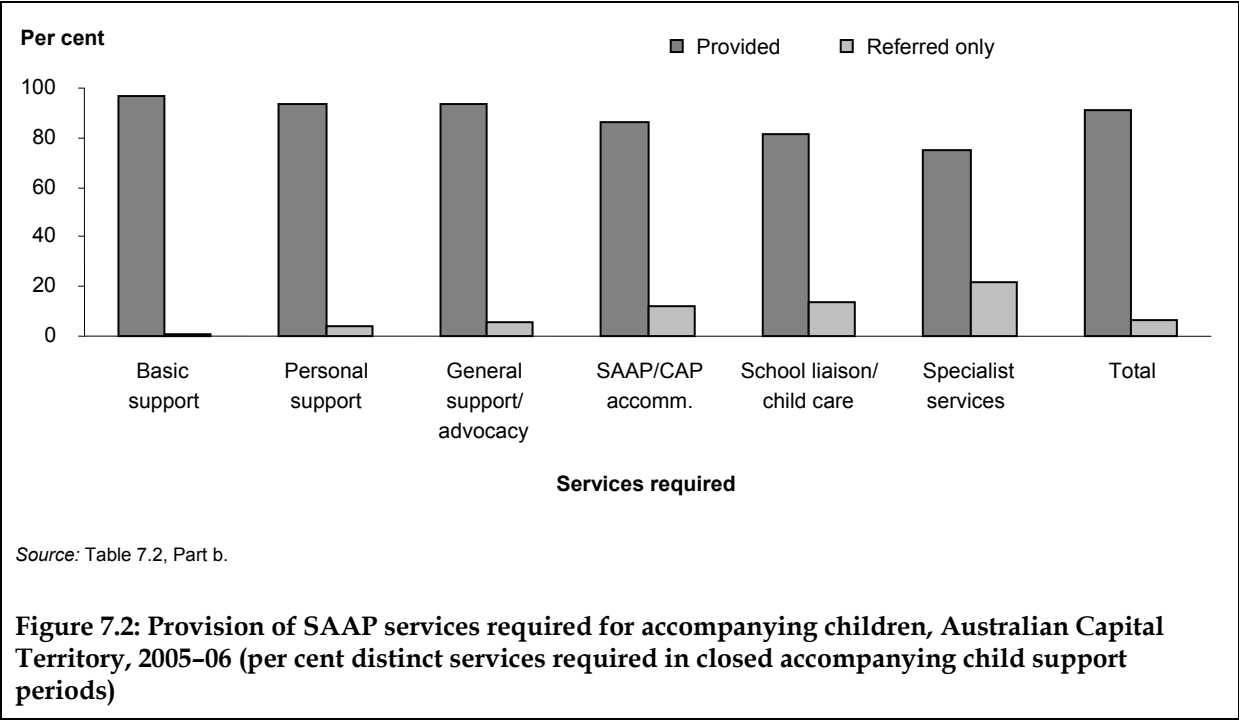
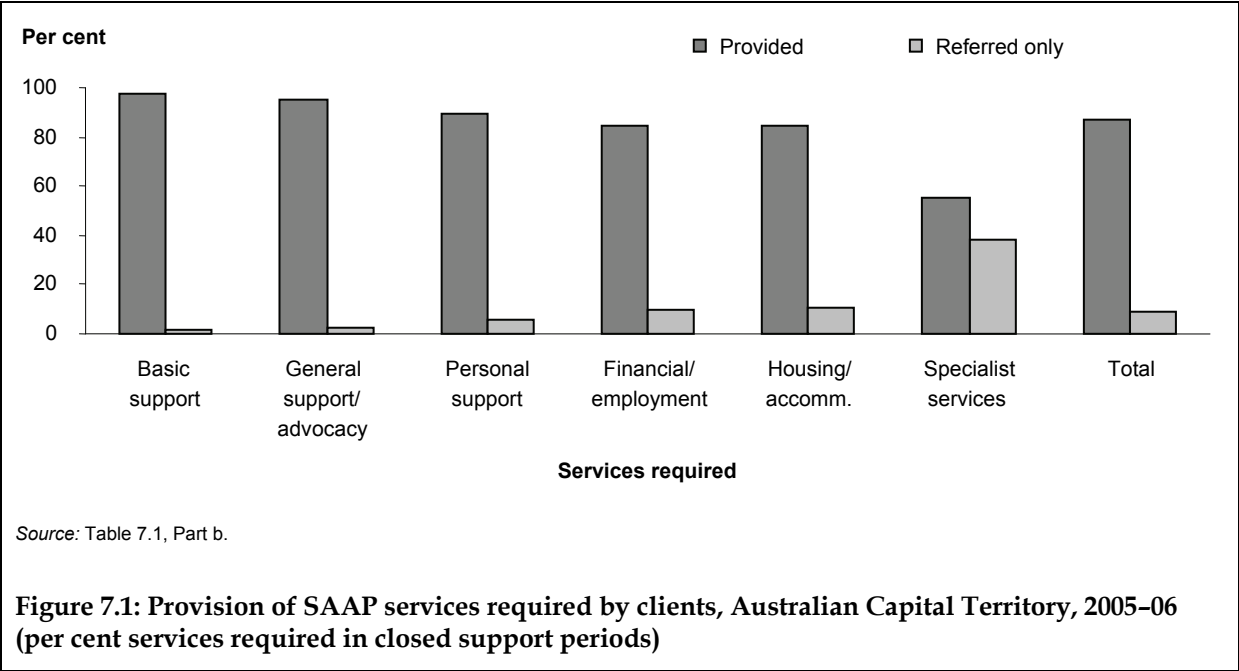


7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2005–06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	2.8	7.0	9.8	86.5	3.7	90.2	100.0	1,700
Assistance to obtain/maintain short-term accommodation	7.0	16.5	23.5	32.3	44.2	76.5	100.0	300
Assistance to obtain/maintain medium-term accommodation	10.8	15.7	26.5	36.9	36.6	73.5	100.0	400
Assistance to obtain/maintain independent housing	6.6	11.9	18.5	62.7	18.9	81.6	100.0	1,150
Financial/employment								
Assistance to obtain/maintain government allowance	6.6	10.3	16.9	51.4	31.7	83.1	100.0	350
Employment/training assistance	15.8	26.1	41.9	34.0	24.1	58.1	100.0	250
Financial assistance/material aid	2.0	3.4	5.4	80.9	13.7	94.6	100.0	1,000
Financial counselling and support	8.5	14.7	23.2	42.6	34.1	76.7	100.0	250
Personal support								
Incest/sexual assault	6.2	37.0	43.2	12.3	44.4	56.7	100.0	100.0
Domestic/family violence	10.8	14.7	25.5	39.9	34.6	74.5	100.0	350
Family/relationship	8.6	6.7	15.3	53.4	31.3	84.7	100.0	500
Emotional	2.1	0.7	2.8	85.6	11.6	97.2	100.0	1,450
Assistance with problem gambling	(*)—	(+)(*)—	43.4	(*)—	(+)(*)—	56.5	100.0	<25
General support/advocacy								
Living skills/personal development	3.6	1.4	5.0	80.3	14.7	95.0	100.0	900
Assistance with legal issues/court support	7.3	20.3	27.6	32.1	40.2	72.3	100.0	250
Advice/information	1.6	0.3	1.9	82.7	15.4	98.1	100.0	1,450
Retrieval/storage/removal of personal belongings	5.6	1.3	6.9	84.1	9.1	93.2	100.0	500
Advocacy/liaison on behalf of client	2.4	1.2	3.6	81.3	15.2	96.5	100.0	1,000
Specialist services								
Psychological services	8.6	35.7	44.3	41.0	14.8	55.8	100.0	200
Specialist counselling	17.4	42.2	59.6	5.6	34.8	40.4	100.0	150
Psychiatric services	9.6	70.4	80.0	8.7	11.3	20.0	100.0	100
Pregnancy support	(*)—	(+)(*)—	9.8	22.4	67.8	90.2	100.0	150
Family planning support	(*)—	(+)(*)—	15.2	28.6	56.3	84.9	100.0	100
Drug/alcohol support or intervention	13.5	34.3	47.8	25.7	26.5	52.2	100.0	250
Physical disability services	(*)—	(+)(*)—	38.5	(+)(*)—	(*)—	61.6	100.0	<25
Intellectual disability services	—	53.8	53.8	(*)—	(+)(*)—	46.2	100.0	<25
Culturally specific support	(*)—	(+)(*)—	23.3	42.2	34.5	76.7	100.0	100
Interpreter services	(*)—	(+)(*)—	22.9	28.6	48.6	77.2	100.0	50
Assistance with immigration issues	(*)—	(+)(*)—	23.5	26.5	50.0	76.5	100.0	50
Health/medical services	4.4	48.8	53.2	21.0	25.7	46.7	100.0	700
Basic support								
Meals	1.0	1.9	2.9	95.2	1.9	97.1	100.0	1,200
Laundry/shower facilities	1.3	0.5	1.8	97.4	0.8	98.2	100.0	1,150
Recreation	1.3	0.5	1.8	94.9	3.4	98.3	100.0	1,100
Transport	1.9	1.3	3.2	94.0	2.8	96.8	100.0	750
Other	(*)—	(+)(*)—	13.6	76.1	10.2	86.3	100.0	100

(continued)

Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Australian Capital Territory, 2005-06

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	5.3	10.4	15.7	68.4	15.9	84.3	100.0	3,500	2,050
Financial/ employment	5.7	9.4	15.1	63.6	21.3	84.9	100.0	1,850	1,150
Personal support	4.9	5.7	10.6	68.7	20.7	89.4	100.0	2,450	1,500
General support/ advocacy	3.1	2.1	5.2	78.8	16.0	94.8	100.0	4,100	1,750
Specialist services	7.0	38.1	45.1	23.9	31.1	55.0	100.0	1,950	1,000
Basic support	1.3	1.3	2.6	95.1	2.3	97.4	100.0	4,300	1,500
Total (%)	4.0	8.6	12.7	71.8	15.5	87.3	100.0
Total (number)	750	1,550	2,300	13,000	2,800	15,800	..	18,100	2,250

Notes

1. Number excluded due to errors and omissions (weighted): 50 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)__' or '(+)(*)__'. A '(*)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2005-06

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	1.7	11.8	13.5	83.5	2.9	86.4	100.0	600
School liaison/child care								
School liaison	9.1	8.0	17.1	47.7	35.2	82.9	100.0	100
Child care	3.0	16.6	19.6	32.5	47.9	80.4	100.0	200
Personal support								
Help with behavioural problems	2.2	3.8	6.0	27.5	66.5	94.0	100.0	200
Sexual/physical abuse counselling/support	(*)—	(+)(*)—	36.4	27.3	36.4	63.7	100.0	50
Skills education	(*)—	(+)(*)—	5.3	22.0	72.7	94.7	100.0	150
Structured play/skill development	(+)(*)—	(*)—	3.0	50.0	47.0	97.0	100.0	200
General support/advocacy								
Access arrangements	3.0	24.6	27.6	25.4	47.0	72.4	100.0	150
Advice/information	(*)—	(+)(*)—	2.7	42.2	55.1	97.3	100.0	300
Advocacy	(*)—	(+)(*)—	2.1	59.5	38.3	97.8	100.0	350
Specialist services								
Specialist counselling	12.0	56.0	68.0	10.0	22.0	32.0	100.0	50
Culturally specific services	(*)—	(+)(*)—	4.6	38.5	56.9	95.4	100.0	50
Health/medical services	(*)—	(+)(*)—	20.6	11.5	67.9	79.4	100.0	200
Basic support services								
Meals	2.5	—	2.5	87.7	9.7	97.4	100.0	300
Showers/hygiene	4.0	—	4.0	(+)(*)—	(*)—	95.9	100.0	250
Recreation	(+)(*)—	(*)—	3.9	83.0	13.0	96.0	100.0	300
Transport	2.9	1.3	4.2	88.8	7.0	95.8	100.0	350
Other	—	3.0	3.0	59.4	37.6	97.0	100.0	200

(continued)

Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Australian Capital Territory, 2005-06

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.7	11.8	13.5	83.5	2.9	86.4	100.0	600	600
School liaison/ child care	5.1	13.6	18.7	37.7	43.6	81.3	100.0	250	250
Personal support	2.4	4.2	6.6	34.3	59.1	93.4	100.0	550	300
General support/ advocacy	1.3	5.6	6.9	46.6	46.6	93.2	100.0	800	450
Specialist services	2.8	21.9	24.7	16.7	58.6	75.3	100.0	350	250
Basic support	2.6	0.9	3.5	83.9	12.6	96.5	100.0	1,350	500
Total (%)	2.4	6.7	9.1	60.1	30.8	90.9	100.0
Total (number)	100	250	350	2,350	1,200	3,550	..	3,950	800

Notes

1. Number excluded due to errors and omissions (weighted): 454 (closed accompanying child support periods with no information on service requirements or provision). In 446 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)' or '(+)(*)'. A '(+)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	16.7	24.7	40.0	23.3	66.7	30.2	33.3	25.5	200
Financial/employment	16.7	16.2	20.0	13.7	—	10.5	—	14.3	100
Personal support	11.1	15.5	—	23.3	16.7	18.6	16.7	16.4	100
General support/ advocacy	22.2	16.2	—	15.1	—	19.8	16.7	17.4	150
Specialist services	27.8	22.9	10.0	8.2	16.7	10.5	33.3	18.7	150
Basic support and services n.e.s.	5.6	4.6	30.0	16.4	—	10.5	—	7.7	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	700
Summary totals									
Total unmet needs (%)	13.1	47.9	1.5	10.7	0.9	25.1	0.9	100.0	..
Total unmet needs (number)	100	350	<25	100	<25	200	<25	..	700
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	16.5	47.6	0.8	10.2	1.2	22.8	0.8	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	50	150	<25	50	<25	50	<25	..	250
Total closed support periods (%)									
Total closed support periods (%)	42.0	22.2	2.7	8.7	5.0	18.0	1.5	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	900	500	50	200	100	400	50	..	2,200

Notes

1. Number excluded due to errors and omissions (weighted): 10 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 6 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 125 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2005–06

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	7.7	—	10.8	—	9.2	<25
School liaison/child care	15.4	—	16.9	—	14.9	<25
Personal support	30.8	33.3	9.2	—	14.9	<25
General support/advocacy	15.4	—	12.3	—	11.5	<25
Specialist services	—	33.3	9.2	—	10.3	<25
Basic support	30.8	33.3	41.5	—	39.1	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100</i>
Summary totals						
Total unmet needs (%)	14.9	10.3	74.7	—	100.0	..
Total unmet needs (number)	<25	<25	50	—	..	100
Total closed accompanying child support periods with unmet needs (%)	17.0	12.8	70.2	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	50	—	..	50
Total closed accompanying child support periods (%)	18.0	12.5	68.6	0.9	100.0	..
Total closed accompanying child support periods (number)	150	100	550	<25	..	800
Total closed support periods with accompanying children with unmet needs (%)	21.2	6.1	72.7	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	50	—	..	50
Total closed support periods with accompanying children requiring assistance (%)	20.7	12.6	65.5	1.3	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	50	250	<25	..	400

Notes

1. Number excluded due to errors and omissions (weighted): 2 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 457 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

