## 4 Job characteristics

### 4.1 Numbers of jobs

During the 12 months to 30 June 1997 clients receiving open employment support held a total of 16,191 jobs. This represents an increase of $19 \%$ (or 2,642 jobs) from a total of 13,549 jobs held in the 12 months to 30 June 1996.
Some clients with support were also involved in work experience. Such trials occur where an individual is placed in a job primarily to receive experience in the workplace, usually without an expectation of ongoing work and often receiving no payment of wages. These trials are not defined as jobs and are not discussed in this report.
Some people were included on the NIMS database who had no recorded support although they were recorded as being in a job during 1995-1996 or 1996-97. As with clients whose support ended prior to 1 July 1995, such workers without support are not discussed further in this report.
Just over half ( 12,431 or $51 \%$ ) of clients receiving open employment support in 1996-97 had at least one job during this time, a slight increase over 1995-96. Of these working clients ('workers'), $79 \%$ had only one job during the year, $16 \%$ had two jobs and the remaining $6 \%$ had three or more jobs (Table 4.1). The distribution of number of jobs per client was similar in 1995-96.

Table 4.1: Number of jobs per client during 1995-96, 1996-97

| Number of jobs | 1995-96 |  |  | 1996-97 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of clients | \% of clients | \% of workers | Number of clients | \% of clients | \% of workers |
| None (non-workers) | 10,278 | 49.8 | - | 12,159 | 49.4 | - |
| One | 8,051 | 39.0 | 77.8 | 9,797 | 39.8 | 78.8 |
| Two | 1,695 | 8.2 | 16.4 | 1,943 | 7.9 | 15.6 |
| Three | 420 | 2.0 | 4.1 | 470 | 1.9 | 3.8 |
| Four | 116 | 0.6 | 1.1 | 133 | 0.5 | 1.1 |
| Five | 36 | 0.2 | 0.3 | 51 | 0.2 | 0.4 |
| Six | 15 | 0.1 | 0.1 | 12 | 0.0 | 0.1 |
| Seven | 5 | 0.0 | 0.0 | 8 | 0.0 | 0.1 |
| Eight | 3 | 0.0 | 0.0 | 7 | 0.0 | 0.1 |
| Nine | - | - | - | 2 | 0.0 | 0.0 |
| Ten or more ${ }^{(\mathrm{a})}$ | 5 | 0.0 | 0.0 | 8 | 0.0 | 0.1 |
| Total with jobs (workers) | 10,346 | 50.2 | 100.0 | 12,431 | 50.6 | 100.0 |
| Total number of jobs | 13,549 |  |  | 16,191 |  |  |
| Total clients | 20,624 |  |  | 24,590 |  |  |

(a) In 1995-96 includes 4 clients with 10 jobs and 1 client with 15 jobs, and in 1996-97 includes 3 clients with 10 jobs, 2 clients with 13 jobs and 1 client each with 16, 18 and 19 jobs respectively.

In both 1995-96 and 1996-97 jobs were spread across all industry sectors, with the leading employers being in manufacturing ( $15 \%$ each year) and retail trade ( $13 \%$ and $14 \%$ respectively), followed by health and community services ( $9 \%$ each year) and hospitality ( $8 \%$ each year; Table 4.2). The distribution of jobs across industry of employer differed slightly between 1995-96 and 1996-97. There were minor increases in the percentage of jobs in retail and personal and other services and corresponding decreases in the percentage of jobs in manufacturing and a range of other industries (Figure 4.1).

Table 4.2: Number of jobs by industry of employer, 1995-96, 1996-97

| Industry | 1995-96 |  | 1996-97 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number | \% | Number | \% |
| Agriculture/forestry/fishing | 855 | 6.3 | 959 | 5.9 |
| Mining | 26 | 0.2 | 34 | 0.2 |
| Manufacturing | 2,069 | 15.3 | 2,354 | 14.5 |
| Electricity/gas/water supply | 48 | 0.4 | 65 | 0.4 |
| Construction | 239 | 1.8 | 290 | 1.8 |
| Wholesale trade | 464 | 3.4 | 594 | 3.7 |
| Retail trade | 1,772 | 13.1 | 2,209 | 13.6 |
| Clothing/textiles/footwear | 197 | 1.5 | 182 | 1.1 |
| Hospitality | 1,061 | 7.8 | 1,237 | 7.6 |
| Fast food | 665 | 4.9 | 762 | 4.7 |
| Transport/storage | 291 | 2.1 | 407 | 2.5 |
| Communication services | 247 | 1.8 | 278 | 1.7 |
| Finance and insurance | 115 | 0.8 | 157 | 1.0 |
| Property/business services | 510 | 3.8 | 618 | 3.8 |
| Government/defence | 673 | 5.0 | 753 | 4.7 |
| Education | 432 | 3.2 | 544 | 3.4 |
| Health/community services | 1,216 | 9.0 | 1,457 | 9.0 |
| Cultural/recreational services | 261 | 1.9 | 301 | 1.9 |
| Personal and other services | 832 | 6.1 | 1,071 | 6.6 |
| Other | 1,576 | 11.6 | 1,919 | 11.9 |
| Total | 13,549 | 100.0 | 16,191 | 100.0 |



Source: Table 4.2.
Figure 4.1: Percentage of jobs by industry, 1995-96, 1996-97

In 1996-97, over three-fifths ( $62 \%$ ) of all jobs were as labourers/related workers (Table 4.3, Figure 4.2). Clerks ( $13 \%$ ) and sales/personal staff ( $12 \%$ ) were the other main occupational categories. The distribution of job occupation was similar in 1995-96 although a slightly higher percentage of jobs were as labourers/related workers ( $64 \%$ ) in the earlier year.
In both years, people with an intellectual/learning disability were more likely than average to be employed as labourers/related workers-three-quarters ( $75 \%$ ) of people having this disability type had this occupation (6,385 of 8,556 in 1996-97 and 5,721 of 7,653 in 1995-96; Table 4.3, Figure 4.3). In 1995-96, people with a physical or vision disability were more likely than average to be employed as clerks ( 437 of 1,441 or $30 \%$ and 241 of 556 or $43 \%$ ). This was also the case in 1996-97; however, the proportion of people with a vision disability who were clerks fell to $35 \%$ in the latter year (219 of 629).

Table 4.3: Number of jobs by primary disability type and occupation of client, 1995-96, 1996-97


[^0]

Source: Table 4.3.
Figure 4.2: Percentage of jobs by occupation group, 1995-96, 1996-97


Source: Table 4.3.
Figure 4.3: Number of jobs by primary disability for four most common occupation groups, 1995-96, 1996-97

Nearly two-thirds ( $64 \%$ ) of all jobs in the 12 months to 30 June 1997 were on a permanent regular basis-similar to the percentage in the 12 months to 30 June 1996 (63\%; Table 4.4, Figure 4.4).

Table 4.4: Number of jobs by employment basis, 1995-96, 1996-97

| Employment basis | 1995-96 |  | 1996-97 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number | \% | Number | \% |
| Permanent-regular | 8,490 | 62.7 | 10,278 | 63.5 |
| Temporary—regular | 1,925 | 14.2 | 2,308 | 14.3 |
| Permanent-irregular | 1,588 | 11.7 | 1,987 | 12.3 |
| Temporary-irregular | 1,002 | 7.4 | 1,082 | 6.7 |
| Temporary-seasonal | 315 | 2.3 | 322 | 2.0 |
| Permanent-seasonal | 229 | 1.7 | 214 | 1.3 |
| Total | 13,549 | 100.0 | 16,191 | 100.0 |



Source: Table 4.4.
Figure 4.4: Number of jobs by employment basis, 1995-96, 1996-97

### 4.2 Wages of jobs

About half ( $51 \%$ ) of all jobs in 1996-97 had a weekly wage of $\$ 200$ or less, a slight increase from $49 \%$ of jobs with this wage range in 1995-96 (Table 4.5, Figure 4.5). Between 1995-96 and 1996-97 there were marginal increases in the percentage of jobs in all wage ranges between $\$ 51$ and $\$ 250$, and decreases in the percentage of jobs with wages in all the ranges between $\$ 251$ and $\$ 400$. The percentage of jobs paying over $\$ 500$ per week rose from $2 \%$ in 1995-96 to 3\% in 1996-97.

Table 4.5: Number of jobs by weekly wages, 1995-96, 1996-97

| Weekly wage | 1995-96 |  | 1996-97 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number | \% | Number | \% |
| \$1-50 | 1,896 | 14.2 | 2,249 | 14.0 |
| \$51-100 | 1,582 | 11.8 | 2,071 | 12.9 |
| \$101-150 | 1,449 | 10.8 | 1,767 | 11.0 |
| \$151-200 | 1,692 | 12.6 | 2,081 | 13.0 |
| \$201-250 | 1,445 | 10.8 | 1,797 | 11.2 |
| \$251-300 | 1,299 | 9.7 | 1,403 | 8.8 |
| \$301-350 | 1,356 | 10.1 | 1,448 | 9.0 |
| \$351-400 | 1,367 | 10.2 | 1,444 | 9.0 |
| \$401-450 | 697 | 5.2 | 849 | 5.3 |
| \$451-500 | 348 | 2.6 | 448 | 2.8 |
| >\$500 | 248 | 1.9 | 452 | 2.8 |
| Total ${ }^{(a)}$ | 13,549 | 100.0 | 16,191 | 100.0 |

(a) Total includes 171 jobs in 1995-96 and 182 jobs in 1996-97 where weekly wage was unknown.


About three-quarters ( $76 \%$ ) of all jobs in 1996-97 were recorded as having an award wage, with $9 \%$ having a wage below the award, $2 \%$ above the award and $13 \%$ not based on an award wage (Table 4.6). The distribution of wage level was similar to that in 1995-96 although a marginally higher percentage of jobs were not based on an award wage in 1996-97 and a correspondingly lower percentage were award wage.
In 1996-97, workers with a managerial occupation were more likely than average to have a wage based on the award ( 30 from 55 jobs or $55 \%$ ). They were also by far the most likely to have a wage that was not based on any award ( 20 from 55 jobs or $36 \%$ ). Tradespersons were
the most likely to have a wage level of 10-49\% ( 64 from 1,022 jobs or 6\%). These patterns were similar in 1995-96.
Of the four largest occupation groups, jobs in sales/personal service and clerk positions were more likely to be paid at award wage level. This finding applied in both 1995-96 and 1996-97.

Table 4.6: Number of jobs by occupation and wage level, 1995-96, 1996-97

| Occupation | 10-49\% | 50-79\% | 80-99\% | Award wage | Above award | Not based on award | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1995-96 |  |  |  |  |  |  |
| Managers | - | - | 1 | 17 | 3 | 17 | 38 |
| Professionals | - | 1 | - | 196 | 5 | 36 | 238 |
| Para-professionals | - | 2 | 1 | 183 | 6 | 39 | 231 |
| Tradespersons | 57 | 41 | 17 | 641 | 15 | 83 | 854 |
| Clerks | 28 | 85 | 32 | 1,424 | 41 | 150 | 1,760 |
| Sales/personal service | 20 | 54 | 14 | 1,304 | 27 | 139 | 1,558 |
| Plant/machine operators/drivers | 2 | 5 | - | 182 | 5 | 39 | 233 |
| Labourers/related workers | 323 | 418 | 116 | 6,516 | 173 | 1,090 | 8,636 |
| Total ${ }^{(a)}$ | 430 | 606 | 181 | 10,464 | 275 | 1,593 | 13,549 |
| Total \% | 3.2 | 4.5 | 1.3 | 77.2 | 2 | 11.8 | 100.0 |
|  | 1996-97 |  |  |  |  |  |  |
| Managers | - | - | 1 | 30 | 4 | 20 | 55 |
| Professionals | 2 | 3 | 2 | 249 | 14 | 45 | 315 |
| Para-professionals | 0 | 3 | 3 | 288 | 12 | 39 | 345 |
| Tradespersons | 64 | 36 | 19 | 787 | 21 | 95 | 1,022 |
| Clerks | 38 | 99 | 36 | 1,650 | 50 | 223 | 2,096 |
| Sales/personal service | 36 | 68 | 23 | 1,655 | 31 | 188 | 2,001 |
| Plant/machine operators/drivers | 2 | 7 | 3 | 239 | 6 | 46 | 303 |
| Labourers/related workers | 391 | 502 | 163 | 7,394 | 186 | 1,413 | 10,049 |
| Total ${ }^{(b)}$ | 533 | 718 | 250 | 12,297 | 324 | 2,069 | 16,191 |
| Total \% | 3.3 | 4.4 | 1.5 | 75.9 | 2.0 | 12.8 | 100.0 |

(a) Total includes 1 job with award wage where the occupation was unknown.
(b) Total includes 5 jobs with award wage where the occupation was unknown.

### 4.3 Job hours per week

Over a third ( $35 \%$ ) of all jobs in the 12 months to 30 June 1997 were for 35 hours or more per week, while $36 \%$ were for less than 20 hours per week (Table 4.7, Figure 4.6). The distribution of hours was different in the 12 months to 30 June 1996, when there were a higher proportion of jobs of 35 hours or more ( $39 \%$ ) and a lower proportion of jobs with less than 20 hours per week ( $34 \%$ ).
In 1996-97, workers with a psychiatric disability or acquired brain injury were more likely than average to work in jobs of less than 20 hours per week ( 1,433 of 3,226 or $44 \%$, and 266 of 632 or $42 \%$ respectively; Table 4.8). Workers with a sensory disability (vision, hearing, speech or deaf and blind) were more likely than average to work in full-time jobs of 35 or more hours per week. These findings were similar in 1995-96. (For further analysis of weekly hours, please refer to NIMS Data Briefing no. 10.)

Table 4.7: Number of jobs by hours worked per week, 1995-96, 1996-97

| Hours per week | 1995-96 |  | 1996-97 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number | \% | Number | \% |
| 1-4 | 1,061 | 7.8 | 1,183 | 7.3 |
| 5-9 | 1,289 | 9.5 | 1,795 | 11.1 |
| 10-14 | 1,082 | 8.0 | 1,556 | 9.6 |
| 15-19 | 1,024 | 7.6 | 1,299 | 8.0 |
| 20-24 | 2,492 | 18.4 | 3,074 | 19.0 |
| 25-29 | 684 | 5.0 | 827 | 5.1 |
| 30-34 | 693 | 5.1 | 806 | 5.0 |
| 35-39 | 3,735 | 27.6 | 4,088 | 25.2 |
| 40 | 1,402 | 10.3 | 1,443 | 8.9 |
| >40 | 87 | 0.6 | 120 | 0.7 |
| Total | 13,549 | 100 | 16,191 | 100.0 |



Source: Table 4.7.
Figure 4.6: Number of jobs by hours worked per week, 1995-96, 1996-97

Table 4.8: Number of jobs by primary disability type of client and hours worked per week, 1995-96, 1996-97

| Primary disability | Hours per week |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1-4 | 5-9 | 10-14 | 15-19 | 20-24 | 25-29 | 30-34 | 35-39 | 40 | $>40$ | Total |
|  | 1995-96 |  |  |  |  |  |  |  |  |  |  |
| Intellectual/learning | 606 | 704 | 599 | 562 | 1,444 | 408 | 404 | 2,074 | 814 | 38 | 7,653 |
| Psychiatric | 238 | 279 | 245 | 219 | 445 | 110 | 123 | 532 | 195 | 17 | 2,403 |
| Physical | 97 | 144 | 111 | 108 | 259 | 83 | 77 | 392 | 154 | 16 | 1,441 |
| Acquired brain injury | 50 | 49 | 44 | 49 | 94 | 24 | 20 | 113 | 55 | 4 | 502 |
| Neurological | 33 | 55 | 26 | 34 | 60 | 26 | 23 | 99 | 36 | 4 | 396 |
| Vision | 12 | 21 | 21 | 22 | 94 | 17 | 16 | 299 | 53 | 1 | 556 |
| Hearing | 22 | 31 | 34 | 28 | 88 | 15 | 27 | 205 | 89 | 7 | 546 |
| Speech | 3 | 5 | 1 | 2 | 6 | 1 | 3 | 19 | 5 | 0 | 45 |
| Deaf and blind | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 2 | 1 | 0 | 7 |
| Total | 1,061 | 1,289 | 1,082 | 1,024 | 2,492 | 684 | 693 | 3,735 | 1,402 | 87 | 13,549 |
| Total \% | 7.8 | 9.5 | 8.0 | 7.6 | 18.4 | 5.0 | 5.1 | 27.6 | 10.3 | 0.6 | 100.0 |
|  | 1996-97 |  |  |  |  |  |  |  |  |  |  |
| Intellectual/learning | 634 | 907 | 763 | 665 | 1,658 | 459 | 450 | 2,195 | 776 | 49 | 8,556 |
| Psychiatric | 302 | 432 | 403 | 296 | 635 | 128 | 161 | 595 | 246 | 28 | 3,226 |
| Physical | 114 | 229 | 188 | 168 | 355 | 123 | 103 | 481 | 156 | 20 | 1,937 |
| Acquired brain injury | 54 | 85 | 69 | 58 | 117 | 32 | 18 | 126 | 66 | 7 | 632 |
| Neurological | 47 | 65 | 48 | 40 | 97 | 31 | 21 | 103 | 37 | 5 | 494 |
| Vision | 9 | 31 | 38 | 26 | 101 | 23 | 20 | 313 | 63 | 5 | 629 |
| Hearing | 19 | 40 | 43 | 40 | 102 | 26 | 31 | 253 | 92 | 5 | 651 |
| Speech | 3 | 5 | 4 | 4 | 8 | 5 | 2 | 17 | 5 | 1 | 54 |
| Deaf and blind | 1 | 1 | 0 | 2 | 1 | 0 | 0 | 5 | 2 | 0 | 12 |
| Total | 1,183 | 1,795 | 1,556 | 1,299 | 3,074 | 827 | 806 | 4,088 | 1,443 | 120 | 16,191 |
| Total \% | 7.3 | 11.1 | 9.6 | 8.0 | 19.0 | 5.1 | 5.0 | 25.2 | 8.9 | 0.7 | 100.0 |

Note: Totals may not add exactly due to rounding of hours.

As might be expected, weekly wages were closely related to the number of hours worked per week (Table 4.9). In 1996-97, nearly three-quarters (4,053 of 5,537 or 73\%, see bottom shaded area) of jobs of 35 hours or more had weekly wages in the range of $\$ 251$ to $\$ 500$. Most ( 2,636 of 3,052 or $86 \%$, see left shaded area) jobs of 20-24 hours per week had weekly wages between $\$ 101$ and $\$ 300$. However, a sizeable percentage of jobs had very low wages for the hours worked. For example, $8 \%$ ( 593 of 7,164 , see top shaded area) of jobs of 25 hours or more had weekly wages of $\$ 150$ or less, which equates to $\$ 6$ or less per hour. The distribution of weekly hours and wages was quite similar in 1995-96 although the percentage of jobs of 35 hours or more with weekly wages in the range of $\$ 251$ to $\$ 500$ was higher in the earlier year ( 3,893 of 5,097 or $76 \%$ ).

Table 4.9: Number of jobs by weekly wage and hours worked per week, 1995-96, 1996-97

| Weekly wage | Hours |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1-4 | 5-9 | 10-14 | 15-19 | 20-24 | 25-29 | 30-34 | 35-39 | 40 | >40 | Total ${ }^{(a)}$ |
|  | 1995-96 |  |  |  |  |  |  |  |  |  |  |
| <\$50 | 998 | 435 | 151 | 59 | 69 | 27 | 24 | 113 | 18 | 2 | 1,896 |
| \$51-100 | 57 | 723 | 383 | 165 | 144 | 36 | 22 | 35 | 16 | 1 | 1,582 |
| \$101-150 | 3 | 114 | 430 | 283 | 317 | 77 | 58 | 130 | 35 | 1 | 1,448 |
| \$151-200 | 0 | 11 | 93 | 390 | 792 | 100 | 48 | 187 | 70 | 1 | 1,692 |
| \$201-250 | 0 | 4 | 13 | 85 | 743 | 151 | 88 | 260 | 100 | 1 | 1,445 |
| \$251-300 | 0 | 0 | 5 | 23 | 294 | 177 | 177 | 452 | 164 | 7 | 1,299 |
| \$301-350 | 0 | 0 | 0 | 9 | 59 | 75 | 134 | 788 | 288 | 3 | 1,356 |
| \$351-400 | 0 | 0 | 1 | 1 | 29 | 20 | 90 | 828 | 382 | 16 | 1,367 |
| \$401-450 | 0 | 0 | 0 | 1 | 17 | 14 | 32 | 457 | 165 | 11 | 697 |
| \$451-500 | 0 | 0 | 0 | 0 | 3 | 2 | 11 | 213 | 104 | 15 | 348 |
| >\$500 | 0 | 0 | 0 | 2 | 1 | 3 | 8 | 152 | 57 | 25 | 248 |
| Total | 1,058 | 1,287 | 1,076 | 1,018 | 2,468 | 682 | 692 | 3,615 | 1,399 | 83 | 13,378 |
| Total \% | 7.9 | 9.6 | 8 | 7.6 | 18.4 | 5.1 | 5.2 | 27 | 10.5 | 0.6 | 100.0 |
|  | 1996-97 |  |  |  |  |  |  |  |  |  |  |
| <\$50 | 1,108 | 566 | 206 | 75 | 102 | 34 | 34 | 111 | 12 | 1 | 2,249 |
| \$51-100 | 67 | 990 | 528 | 182 | 154 | 42 | 31 | 56 | 20 | 1 | 2,071 |
| \$101-150 | 3 | 193 | 616 | 346 | 358 | 67 | 55 | 98 | 30 | 1 | 1,767 |
| \$151-200 | 1 | 24 | 163 | 480 | 899 | 126 | 46 | 253 | 84 | 5 | 2,081 |
| \$201-250 | 0 | 6 | 20 | 157 | 951 | 185 | 95 | 281 | 100 | 2 | 1,797 |
| \$251-300 | 0 | 0 | 9 | 31 | 428 | 208 | 162 | 421 | 141 | 3 | 1,403 |
| \$301-350 | 0 | 0 | 2 | 13 | 89 | 100 | 194 | 789 | 256 | 5 | 1,448 |
| \$351-400 | 0 | 0 | 0 | 6 | 44 | 36 | 102 | 874 | 365 | 17 | 1,444 |
| \$401-450 | 0 | 0 | 0 | 1 | 18 | 17 | 51 | 576 | 170 | 16 | 849 |
| \$451-500 | 0 | 0 | 0 | 0 | 4 | 5 | 19 | 286 | 118 | 16 | 448 |
| >\$500 | 0 | 0 | 0 | 1 | 5 | 5 | 13 | 240 | 141 | 47 | 452 |
| Total | 1,179 | 1,779 | 1,544 | 1,292 | 3,052 | 825 | 802 | 3,985 | 1,437 | 115 | 16,009 |
| Total \% | 7.4 | 11.1 | 9.6 | 8.1 | 19.1 | 5.2 | 5.0 | 24.9 | 9.0 | 0.7 | 100.0 |

(a) Totals exclude 171 jobs in 1995-96 and 182 jobs in 1996-97 for which weekly wage was unknown.

Note: Totals may not add exactly due to rounding of hours.

### 4.4 Reasons for jobs ending

A total of 6,247 jobs ended in the 12 months to 30 June 1997, including 289 jobs which were held by clients who withdrew from open employment support during this period and whose subsequent job history is unknown (Table 4.10). For the remaining 5,958 jobs ending in the 12 month period, the most common reasons for ending a job were resignation for reasons other than career development ( $32 \%$ ) and completion of employment contract ( $24 \%$; Table 3.22). Together, retrenchment or dismissal were given as reasons for a job ending in over a quarter ( $26 \%$ ) of cases. There have been slight decreases in the proportion of dismissals, retrenchments and work trials since 1995-96 (Figure 4.7).

Table 4.10: Number of completed jobs by job end reason, 1995-96, 1996-97

|  | 1995-96 |  |  | 1996-97 |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Job end reason | Number | $\%$ | Number | $\%$ |  |
| Employment contract completed | 1,323 | 23.7 | 1,422 | 23.9 |  |
| Resigned—career development | 631 | 11.3 | 614 | 10.3 |  |
| Resigned—other | 1,752 | 31.4 | 1,893 | 31.8 |  |
| Retrenched | 760 | 13.6 | 805 | 13.5 |  |
| Dismissed | 688 | 12.3 | 731 | 12.3 |  |
| Work trial | 336 | 6.0 | 289 | 4.9 |  |
| Not specified | 86 | 1.5 | 204 | 3.4 |  |
| Total ${ }^{(a)}$ | $\mathbf{5 , 5 7 6}$ | $\mathbf{1 0 0 . 0}$ | $\mathbf{5 , 9 5 8}$ | $\mathbf{1 0 0 . 0}$ |  |

(a) Totals exclude 235 jobs in 1995-96 and 289 jobs in 1996-97, which were held by clients who withdrew from open employment support during this period and whose subsequent job history is unknown.


### 4.5 Duration of jobs

The total number of jobs in the 12 months to 30 June $1996(13,549)$ was made up of 7,738 jobs current at 30 June 1996 and 5,811 jobs that ended between 1 July 1995 and 30 June 1996. Similarly, the total jobs in 1996-97 $(16,191)$ represent the sum of 9,944 jobs current at 30 June 1997 and 6,247 jobs completed in the 12 months to 30 June 1997. The duration of jobs is examined for these two groups separately.
Of the jobs current at the end of 1995-96,56\% had commenced in the 12 months to 30 June 1996, that is, were of 12 months or less duration (Table 4.11). Another $14 \%$ had commenced in the first 6 months of 1995 and had been under way for 12 to 18 months. The remaining $30 \%$ commenced in 1994 or earlier, before the introduction of the NIMS system, and were of 18 months or more duration.

Table 4.11: Number of jobs current at 30 June 1996 by employer's industry type and duration of job

| Industry type | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Agriculture/forestry/fishing | 86 | 94 | 41 | 27 | 53 | 17 | 21 | 35 | 374 |
| Mining | 4 | 4 | 0 | 2 | 2 | 3 | 0 | 2 | 17 |
| Manufacturing | 187 | 187 | 114 | 103 | 160 | 100 | 130 | 211 | 1,192 |
| Electricity/gas/water supply | 4 | 2 | 3 | 3 | 6 | 4 | 4 | 2 | 28 |
| Construction | 30 | 16 | 6 | 6 | 20 | 7 | 15 | 13 | 113 |
| Wholesale trade | 51 | 39 | 20 | 25 | 25 | 20 | 28 | 29 | 237 |
| Retail trade | 229 | 155 | 131 | 115 | 123 | 76 | 90 | 134 | 1,053 |
| Clothing/textiles/footwear | 22 | 15 | 12 | 15 | 11 | 13 | 14 | 13 | 115 |
| Hospitality | 93 | 98 | 70 | 55 | 81 | 52 | 66 | 63 | 578 |
| Fast food | 80 | 65 | 40 | 51 | 78 | 40 | 46 | 37 | 437 |
| Transport/storage | 55 | 22 | 14 | 18 | 22 | 12 | 14 | 14 | 171 |
| Communication services | 17 | 22 | 13 | 23 | 42 | 8 | 13 | 12 | 150 |
| Finance and insurance | 18 | 11 | 7 | 10 | 10 | 10 | 5 | 9 | 80 |
| Property/business services | 51 | 50 | 31 | 27 | 30 | 20 | 19 | 26 | 254 |
| Government/defence | 51 | 59 | 30 | 35 | 67 | 27 | 53 | 126 | 448 |
| Education | 63 | 56 | 14 | 19 | 40 | 14 | 18 | 39 | 263 |
| Health/community services | 135 | 115 | 88 | 68 | 106 | 68 | 83 | 96 | 759 |
| Cultural/recreational services | 36 | 20 | 15 | 7 | 31 | 6 | 15 | 15 | 145 |
| Personal and other services | 109 | 77 | 48 | 65 | 68 | 25 | 34 | 26 | 452 |
| Other | 182 | 155 | 84 | 119 | 116 | 61 | 75 | 80 | 872 |
| Total | 1,503 | 1,262 | 781 | 793 | 1,091 | 583 | 743 | 982 | 7,738 |
| Total \% | 19.4 | 16.3 | 10.1 | 10.2 | 14.1 | 7.5 | 9.6 | 12.7 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound; e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.

Of the jobs current at 30 June 1997, just over half ( $52 \%$ ) had commenced in the previous 12 months (Table 4.12). Nearly $14 \%$ were of 12 to 18 months duration and $9 \%$ of 18 to 24 months duration. A quarter ( $25 \%$ ) of jobs had been under way for over 24 months, many of these having commenced prior to the introduction of NIMS.

Table 4.12: Number of jobs current at 30 June 1997 by employer's industry type and duration of job

| Industry type | Duration (months) ${ }^{(\mathrm{a})}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Agriculture/forestry/fishing | 95 | 95 | 45 | 39 | 67 | 45 | 44 | 47 | 477 |
| Mining | 3 | 3 | 1 | 2 | 0 | 2 | 4 | 2 | 17 |
| Manufacturing | 231 | 213 | 125 | 125 | 175 | 134 | 180 | 288 | 1,471 |
| Electricity/gas/water supply | 8 | 4 | 6 | 3 | 2 | 5 | 6 | 3 | 37 |
| Construction | 45 | 30 | 21 | 11 | 23 | 3 | 16 | 17 | 166 |
| Wholesale trade | 69 | 61 | 37 | 31 | 43 | 27 | 32 | 40 | 340 |
| Retail trade | 231 | 200 | 172 | 130 | 227 | 142 | 132 | 174 | 1,408 |
| Clothing/textiles/footwear | 17 | 15 | 5 | 6 | 15 | 13 | 15 | 14 | 100 |
| Hospitality | 131 | 126 | 68 | 64 | 93 | 72 | 71 | 100 | 725 |
| Fast food | 61 | 62 | 41 | 40 | 72 | 53 | 78 | 70 | 477 |
| Transport/storage | 47 | 56 | 38 | 22 | 34 | 18 | 21 | 18 | 254 |
| Communication services | 38 | 30 | 17 | 16 | 24 | 17 | 26 | 27 | 195 |
| Finance and insurance | 12 | 21 | 12 | 13 | 17 | 12 | 20 | 15 | 122 |
| Property/business services | 78 | 79 | 41 | 29 | 63 | 33 | 30 | 35 | 388 |
| Government/defence | 61 | 66 | 30 | 37 | 50 | 31 | 63 | 159 | 497 |
| Education | 67 | 63 | 22 | 36 | 40 | 18 | 33 | 50 | 329 |
| Health/community services | 164 | 161 | 97 | 92 | 133 | 84 | 110 | 154 | 995 |
| Cultural/recreational services | 35 | 35 | 16 | 13 | 27 | 15 | 20 | 22 | 183 |
| Personal and other services | 139 | 116 | 75 | 67 | 83 | 64 | 51 | 50 | 645 |
| Other | 208 | 178 | 103 | 104 | 168 | 108 | 122 | 127 | 1,118 |
| Total | 1,740 | 1,614 | 972 | 880 | 1,356 | 896 | 1,074 | 1,412 | 9,944 |
| Total \% | 17.5 | 16.2 | 9.8 | 8.8 | 13.6 | 9.0 | 10.8 | 14.2 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound, e.g. ' $3-6$ months' excludes exactly 3 months but includes exactly 6 months.

The percentage of current jobs of 12 months or less duration has declined between 1995-96 and 1996-97 and the percentage of jobs of 24 months or more duration has increased (Tables 4.11, 4.12, Figure 4.8). The median duration for current jobs increased from 44 weeks in 1995-96 to 48 weeks in 1996-97.


Source: Tables 4.11, 4.12.
Figure 4.8: Duration of current jobs, 1995-96, 1996-97

The duration of current jobs varied among industries (Tables 4.11, 4.12). For instance, of those industries for which there were a substantial number of current jobs (more than 400) in 1996-97, the lowest proportion of jobs of more than 12 months duration was in personal and other services ( 248 of 645 or $38 \%$ ) and agriculture, forestry and fishing ( 203 of 477 or $43 \%$ ). The greatest proportion of current jobs over 12 months duration was in government / defence ( 303 of 497 or $61 \%$ ) and fast food ( 273 of 477 or $57 \%$; Table 4.12).


[^1]Figure 4.9: Duration of complete and current jobs, 1996-97

Table 4.13: Number of jobs completed between 1 July 1995 and 30 June 1996, by employer's industry type and duration of job

| Industry type | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Agriculture/forestry/fishing | 295 | 95 | 41 | 17 | 16 | 10 | 3 | 4 | 481 |
| Mining | 5 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 9 |
| Manufacturing | 409 | 155 | 110 | 49 | 54 | 39 | 32 | 29 | 877 |
| Electricity/gas/water supply | 8 | 5 | 1 | 2 | 1 | 1 | 0 | 2 | 20 |
| Construction | 63 | 27 | 14 | 3 | 9 | 6 | 1 | 3 | 126 |
| Wholesale trade | 102 | 42 | 22 | 10 | 25 | 8 | 8 | 10 | 227 |
| Retail trade | 332 | 146 | 73 | 44 | 53 | 19 | 27 | 25 | 719 |
| Clothing/textiles/footwear | 43 | 15 | 8 | 4 | 5 | 0 | 3 | 4 | 82 |
| Hospitality | 215 | 112 | 56 | 25 | 34 | 21 | 13 | 7 | 483 |
| Fast food | 90 | 32 | 27 | 20 | 27 | 15 | 9 | 8 | 228 |
| Transport/storage | 60 | 30 | 6 | 9 | 6 | 6 | 2 | 1 | 120 |
| Communication services | 44 | 20 | 12 | 7 | 8 | 1 | 3 | 2 | 97 |
| Finance and insurance | 18 | 6 | 3 | 0 | 3 | 3 | 1 | 1 | 35 |
| Property/business services | 127 | 45 | 26 | 19 | 16 | 11 | 8 | 4 | 256 |
| Government/defence | 75 | 56 | 21 | 14 | 25 | 13 | 5 | 16 | 225 |
| Education | 66 | 40 | 23 | 12 | 12 | 5 | 6 | 5 | 169 |
| Health/community services | 166 | 117 | 45 | 33 | 44 | 22 | 19 | 11 | 457 |
| Cultural/recreational services | 43 | 24 | 20 | 10 | 10 | 1 | 4 | 4 | 116 |
| Personal and other services | 185 | 92 | 33 | 18 | 31 | 6 | 9 | 6 | 380 |
| Other | 303 | 169 | 72 | 46 | 54 | 28 | 16 | 16 | 704 |
| Total | 2,649 | 1,232 | 613 | 342 | 433 | 215 | 169 | 158 | 5,811 |
| Total \% | 45.6 | 21.2 | 10.6 | 5.9 | 7.4 | 3.7 | 2.9 | 2.7 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound, e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.

The distribution of completed job duration differed in 1996-97 compared with 1995-96 (Tables 4.13, 4.14). Slightly lower proportions of completed jobs in 1996-97 were of less than 6 months duration and higher proportions of completed jobs were for longer duration. The median duration for completed jobs increased from 15 weeks in 1995-96 to 16 weeks in 1996-97.
As might be expected, completed jobs were, on average, of shorter duration than current jobs (Figure 4.9). Government/defence accounted for a higher than average proportion of both current and completed jobs of 12 months or more duration ( $61 \%$ and $30 \%$ respectively in 1996-97).

Table 4.14: Number of jobs completed between 1 July 1996 and 30 June 1997 by employer's industry type and duration of job

| Industry type | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Agriculture/forestry/fishing | 270 | 86 | 53 | 24 | 27 | 11 | 6 | 5 | 482 |
| Mining | 10 | 1 | 2 | 1 | 1 | 1 | 0 | 1 | 17 |
| Manufacturing | 391 | 175 | 102 | 39 | 66 | 42 | 33 | 35 | 883 |
| Electricity/gas/water supply | 15 | 4 | 2 | 2 | 0 | 1 | 4 | 0 | 28 |
| Construction | 65 | 18 | 16 | 3 | 7 | 3 | 6 | 6 | 124 |
| Wholesale trade | 125 | 44 | 31 | 11 | 18 | 11 | 10 | 4 | 254 |
| Retail trade | 318 | 182 | 84 | 66 | 63 | 28 | 35 | 25 | 801 |
| Clothing/textiles/footwear | 26 | 21 | 8 | 4 | 9 | 5 | 5 | 4 | 82 |
| Hospitality | 208 | 112 | 48 | 30 | 45 | 24 | 29 | 16 | 512 |
| Fast food | 88 | 50 | 35 | 22 | 44 | 19 | 18 | 9 | 285 |
| Transport/storage | 75 | 26 | 17 | 11 | 9 | 6 | 4 | 5 | 153 |
| Communication services | 29 | 21 | 5 | 10 | 5 | 10 | 3 | 0 | 83 |
| Finance and insurance | 7 | 12 | 6 | 3 | 4 | 0 | 2 | 1 | 35 |
| Property/business services | 122 | 31 | 15 | 18 | 17 | 12 | 9 | 6 | 230 |
| Government/defence | 81 | 56 | 27 | 15 | 37 | 13 | 14 | 13 | 256 |
| Education | 80 | 50 | 30 | 15 | 17 | 6 | 9 | 8 | 215 |
| Health/community services | 144 | 118 | 51 | 49 | 46 | 21 | 16 | 17 | 462 |
| Cultural/recreational services | 45 | 30 | 16 | 5 | 8 | 8 | 3 | 3 | 118 |
| Personal and other services | 191 | 95 | 40 | 26 | 39 | 15 | 15 | 5 | 426 |
| Other | 355 | 157 | 93 | 55 | 71 | 30 | 28 | 12 | 801 |
| Total | 2,645 | 1,289 | 681 | 409 | 533 | 266 | 249 | 175 | 6,247 |
| Total \% | 42.3 | 20.6 | 10.9 | 6.5 | 8.5 | 4.3 | 4.0 | 2.8 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound; e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.

Of the four largest occupation groups, tradespersons were the most likely to have had a current job for more than 12 months ( 273 of 517 or $53 \%$ in 1995-96, and 338 of 637 or $53 \%$ in 1996-97; Tables 4.15, 4.16). Sales / personal service workers were the least likely to have current jobs for more than 12 months in both 1995-96 (354 of 919 or 39\%) and 1996-97 (564 of 1,237 or $46 \%$ ), and this proportion had increased between the two periods.

Table 4.15: Number of jobs current at 30 June 1996 by occupation type and duration of job

| Occupation | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total ${ }^{(b)}$ |
| Managers | 7 | 5 | 4 | 1 | 3 | - | 4 | 6 | 30 |
| Professionals | 28 | 28 | 14 | 14 | 32 | 12 | 7 | 28 | 163 |
| Para-professionals | 33 | 34 | 11 | 12 | 36 | 6 | 5 | 13 | 150 |
| Tradespersons | 77 | 83 | 42 | 42 | 72 | 48 | 80 | 73 | 517 |
| Clerks | 207 | 191 | 81 | 108 | 183 | 72 | 82 | 168 | 1,092 |
| Sales/personal service | 193 | 145 | 110 | 117 | 132 | 75 | 67 | 80 | 919 |
| Plant/machine operators/drivers | 36 | 17 | 14 | 12 | 22 | 6 | 11 | 16 | 134 |
| Labourers/related workers | 922 | 759 | 505 | 487 | 611 | 363 | 487 | 598 | 4,732 |
| Total | 1,503 | 1,262 | 781 | 793 | 1,091 | 583 | 743 | 982 | 7,738 |
| Total \% | 19.4 | 16.3 | 10.1 | 10.2 | 14.1 | 7.5 | 9.6 | 12.7 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound; e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.
(b) For 1995-96, the total includes 1 job for 24-36 months with unknown occupation.

Table 4.16: Number of jobs current at 30 June 1997 by occupation type and duration of job

| Occupation | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total ${ }^{(b)}$ |
| Managers | 4 | 3 | 3 | 6 | 7 | 3 | 6 | 11 | 43 |
| Professionals | 32 | 39 | 23 | 22 | 34 | 15 | 35 | 39 | 239 |
| Para-professionals | 38 | 59 | 26 | 29 | 37 | 11 | 18 | 18 | 236 |
| Tradespersons | 87 | 100 | 59 | 53 | 94 | 58 | 71 | 115 | 637 |
| Clerks | 225 | 214 | 116 | 118 | 188 | 107 | 166 | 220 | 1,354 |
| Sales/personal service | 206 | 205 | 145 | 117 | 175 | 135 | 127 | 127 | 1,237 |
| Plant/machine operators/drivers | 35 | 26 | 17 | 18 | 36 | 12 | 18 | 19 | 181 |
| Labourers/related workers | 1,113 | 965 | 582 | 517 | 785 | 555 | 632 | 863 | 6,012 |
| Total | 1,740 | 1,614 | 972 | 880 | 1,356 | 896 | 1,074 | 1,412 | 9,944 |
| Total \% | 17.5 | 16.2 | 9.8 | 8.8 | 13.6 | 9.0 | 10.8 | 14.2 | 100.0 |

[^2]Tradespersons also had the highest percentage of completed jobs of greater than 12 months duration in both 1995-96 (85 of 337 or $25 \%$ ) and 1996-97 (96 of 385 or $25 \%$; Tables $4.17,4.18$ ).

Table 4.17: Number of jobs completed between 1 July 1995 and 30 June 1996 by occupation type and duration of job

| Occupation | Duration (months) ${ }^{(\mathrm{a})}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Managers | 1 | 3 | 3 | 0 | 0 | 1 | 0 | 0 | 8 |
| Professionals | 30 | 19 | 7 | 6 | 5 | 1 | 5 | 2 | 75 |
| Para-professionals | 36 | 20 | 5 | 2 | 8 | 4 | 2 | 4 | 81 |
| Tradespersons | 123 | 71 | 39 | 19 | 35 | 15 | 18 | 17 | 337 |
| Clerks | 266 | 155 | 70 | 48 | 61 | 28 | 20 | 20 | 668 |
| Sales/personal service staff | 275 | 147 | 61 | 39 | 53 | 26 | 21 | 17 | 639 |
| Plant/machine operators | 57 | 12 | 9 | 8 | 4 | 5 | 2 | 2 | 99 |
| Labourers/related workers | 1,861 | 805 | 419 | 220 | 267 | 135 | 101 | 96 | 3,904 |
| Total | 2,649 | 1,232 | 613 | 342 | 433 | 215 | 169 | 158 | 5,811 |
| Total \% | 45.6 | 21.2 | 10.6 | 5.9 | 7.4 | 3.7 | 2.9 | 2.7 | 100.0 |

(a) Monthly ranges are exclusive of lower bound and inclusive of upper bound, e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.

Table 4.18: Number of jobs completed between 1 July 1996 and 30 June 1997 by occupation type and duration of job

| Occupation | Duration (months) ${ }^{(a)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0-3 | 3-6 | 6-9 | 9-12 | 12-18 | 18-24 | 24-36 | >36 | Total |
| Managers | 5 | 3 | 2 | 1 | 0 | 0 | 0 | 1 | 12 |
| Professionals | 21 | 20 | 11 | 6 | 11 | 2 | 3 | 2 | 76 |
| Para-professionals | 27 | 32 | 15 | 9 | 12 | 9 | 3 | 2 | 109 |
| Tradespersons | 154 | 75 | 38 | 22 | 23 | 19 | 33 | 21 | 385 |
| Clerks | 291 | 168 | 77 | 59 | 73 | 33 | 24 | 17 | 742 |
| Sales/personal service staff | 287 | 188 | 94 | 57 | 65 | 28 | 24 | 21 | 764 |
| Plant/machine operators | 58 | 25 | 13 | 5 | 8 | 4 | 3 | 6 | 122 |
| Labourers/related workers | 1,802 | 778 | 431 | 250 | 341 | 171 | 159 | 105 | 4,037 |
| Total | 2,645 | 1,289 | 681 | 409 | 533 | 266 | 249 | 175 | 6,247 |
| Total \% | 42.3 | 20.6 | 10.9 | 6.5 | 8.5 | 4.3 | 4.0 | 2.8 | 100.0 |

[^3]
[^0]:    (a) Total for 1995-96 includes 1 job for a client with an intellectual/learning disability whose occupation was unknown. Total for 1996-97 includes 5 jobs where occupation of client was unknown ( 3 jobs for clients with an intellectual/learning disability, 1 job for a client with a physical disability and 1 job for a client with a vision disability).

[^1]:    Source: Tables 4.12, 4.14

[^2]:    (a) Monthly ranges are exclusive of lower bound and inclusive of upper bound; e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.
    (b) For 1996-97 the total includes 5 jobs with unknown occupation (3 of 3-6 months, 1 of 6-9 months and 1 of 24-36 months duration).

[^3]:    (a) Monthly ranges are exclusive of lower bound and inclusive of upper bound; e.g. '3-6 months' excludes exactly 3 months but includes exactly 6 months.

