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SAAP NDC REPORT
SERIES 13

Homeless people in SAAP

**SAAP National Data Collection
annual report
2007–08**

**New South Wales
supplementary tables**

April 2009

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Preface

This publication contains statistical tables and charts in relation to New South Wales and is intended to supplement the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

The Australian Institute of Health and Welfare manages the SAAP National Data Collection Agency, and works closely with SAAP agencies which collect and provide data, and the SAAP Information Subcommittee, to produce these reports. The SAAP Coordination and Development Committee is responsible for the national direction of SAAP and provides valuable support in the reporting process.

From 1 January 2009, the SAAP V Agreement between the Australian Government and the states and territories will be replaced by the National Affordable Housing Agreement, and a new National Partnership Agreement on Homelessness. The new agreements emphasise the ongoing importance of a sound evidence base for policy development and program management.

Penny Allbon

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

Acknowledgments

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Alison Verhoeven and the SAAP Information Subcommittee provided helpful comments on the draft report.

This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the New South Wales Department of Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

| | |
|---------|--|
| ABS | Australian Bureau of Statistics |
| AIHW | Australian Institute of Health and Welfare |
| CAP | Crisis Accommodation Program |
| DV | domestic violence |
| FaHCSIA | Department of Families, Housing, Community Services and Indigenous Affairs |
| I & I | Innovation and Investment Fund |
| NDC | National Data Collection |
| NDCA | National Data Collection Agency |
| No. | number |
| SAAP | Supported Accommodation Assistance Program |

Symbols in tables

| | |
|--------|---|
| .. | not applicable |
| — | nil or rounded to zero (including null cells) |
| n.a. | not available |
| n.e.s. | not elsewhere specified |

1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 13 (2007–08) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2009). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2009). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

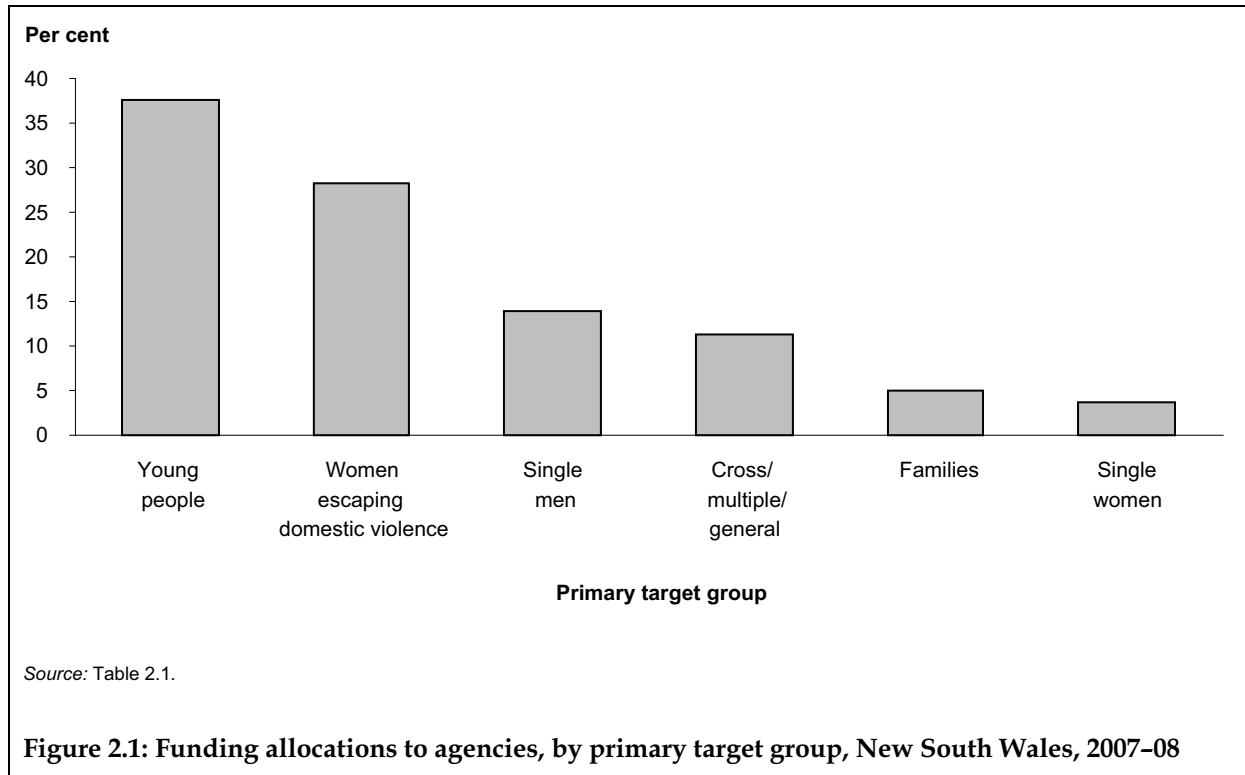
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 3 contains a copy of the client form used to collect data in 2007–08.

Data presented here primarily relate to the financial year ending 30 June 2008. In addition, a number of tables contain data for the 12 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Tables

Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, New South Wales, 2007–08

| | Agencies (number) | Agencies (%) | Funding allocation (\$) ^(a) | Funding allocation (%) ^(a) | Mean funding per agency (\$) |
|--|----------------------|-----------------|--|---|------------------------------------|
| Region^(b) | | | | | |
| Central Coast | 17 | 4.3 | 4,693,000 | 4.0 | 276,000 |
| Central West | 14 | 3.5 | 3,256,000 | 2.8 | 232,600 |
| Far North Coast | 21 | 5.3 | 4,963,000 | 4.2 | 236,300 |
| Hunter | 37 | 9.3 | 8,701,000 | 7.4 | 235,200 |
| Illawarra | 20 | 5.0 | 5,381,000 | 4.6 | 269,100 |
| Macarthur | 13 | 3.3 | 3,842,000 | 3.3 | 295,500 |
| Mid North Coast | 16 | 4.0 | 4,065,000 | 3.4 | 254,000 |
| Nepean | 22 | 5.5 | 5,384,000 | 4.6 | 244,700 |
| New England | 19 | 4.8 | 4,661,000 | 3.9 | 245,300 |
| Orana/Far West | 24 | 6.0 | 4,762,000 | 4.0 | 198,400 |
| Riverina/Murray | 17 | 4.3 | 4,628,000 | 3.9 | 272,300 |
| Southern Highlands | 17 | 4.3 | 4,222,000 | 3.6 | 248,400 |
| Blacktown/Baulkham Hills | 20 | 5.0 | 6,564,000 | 5.6 | 328,200 |
| Sydney, Cumberland/Prospect | 21 | 5.3 | 4,138,000 | 3.5 | 197,000 |
| Sydney, Inner West | 30 | 7.5 | 10,887,000 | 9.2 | 362,900 |
| Sydney, North | 15 | 3.8 | 5,212,000 | 4.4 | 347,500 |
| Sydney, South-East | 49 | 12.3 | 24,146,000 | 20.4 | 492,800 |
| Sydney, South-West | 26 | 6.5 | 8,633,000 | 7.3 | 332,000 |
| Total | 398 | 100.0 | 118,137,000 | 100.0 | 296,800 |
| Primary target group | | | | | |
| Young people | 171 | 43.0 | 44,543,000 | 37.7 | 260,500 |
| Single men only | 39 | 9.8 | 16,512,000 | 14.0 | 423,400 |
| Single women only | 18 | 4.5 | 4,347,000 | 3.7 | 241,500 |
| Families | 24 | 6.0 | 5,775,000 | 4.9 | 240,600 |
| Women escaping domestic violence | 93 | 23.4 | 33,438,000 | 28.3 | 359,500 |
| Cross-target/multiple/general | 53 | 13.3 | 13,523,000 | 11.4 | 255,100 |
| Total | 398 | 100.0 | 118,137,000 | 100.0 | 296,800 |
| Funding allocations to agencies ^(a) | 398 | 100.0 | 118,137,000 | 97.2 | 296,800 |
| Other funding allocations | .. | .. | 3,394,000 | 2.8 | .. |
| Total | .. | .. | 121,532,000 | 100.0 | .. |

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2009). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

Notes

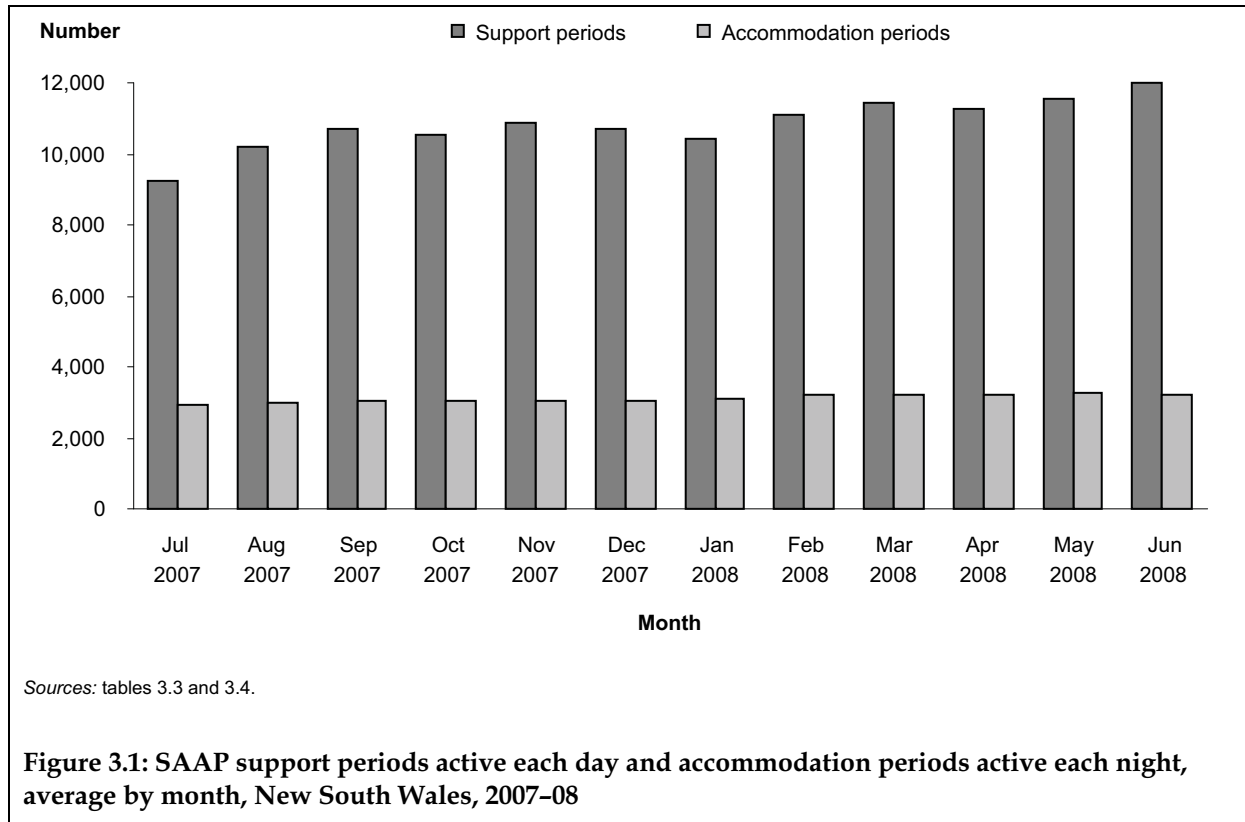
1. At 30 June 2008, 396 agencies were funded.

2. Not all funded agencies are required to participate in the Client Collection (refer to Appendix 2, Table A2.1 and AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

3 Level of support

3.1 Key chart



3.2 Tables

Table 3.1: SAAP support periods and clients, New South Wales, 2007–08

| | |
|---|--------|
| Support periods | 64,500 |
| With accommodation | 26,300 |
| Without accommodation | 38,200 |
| Clients | 37,700 |
| Mean number of support periods per client | 1.71 |
| Clients per 10,000 population aged 10+ years ^(a) | 62 |

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.2: SAAP accompanying child support periods and accompanying children, New South Wales, 2007–08

| | |
|--|--------|
| Accompanying child support periods | 25,400 |
| With accommodation ^(a) | 9,200 |
| Without accommodation ^(a) | 16,200 |
| Accompanying children | 19,000 |
| Mean number of accompanying child support periods per accompanying child | 1.34 |
| Accompanying children per 10,000 population aged 0–17 years ^(b) | 117 |

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2007–08

| Date | CC | CW | FNC | HUN | ILL | MAC | MNC | NEP | NE | OFW |
|--|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------|
| July 2007 | 220 | 410 | 360 | 560 | 750 | 320 | 410 | 400 | 410 | 170 |
| August 2007 | 230 | 430 | 390 | 580 | 780 | 330 | 590 | 420 | 460 | 190 |
| September 2007 | 220 | 450 | 450 | 690 | 800 | 300 | 640 | 420 | 480 | 210 |
| October 2007 | 240 | 390 | 460 | 740 | 810 | 290 | 620 | 410 | 480 | 210 |
| November 2007 | 260 | 370 | 500 | 900 | 820 | 310 | 510 | 400 | 480 | 220 |
| December 2007 | 250 | 370 | 510 | 930 | 720 | 310 | 360 | 420 | 460 | 230 |
| January 2008 | 240 | 330 | 520 | 860 | 700 | 310 | 330 | 410 | 470 | 240 |
| February 2008 | 270 | 350 | 550 | 960 | 730 | 310 | 400 | 420 | 470 | 260 |
| March 2008 | 280 | 410 | 510 | 1,010 | 730 | 320 | 420 | 450 | 500 | 290 |
| April 2008 | 250 | 450 | 500 | 1,010 | 720 | 320 | 380 | 450 | 500 | 250 |
| May 2008 | 250 | 470 | 480 | 1,020 | 740 | 330 | 450 | 450 | 520 | 270 |
| June 2008 | 230 | 470 | 470 | 1,040 | 740 | 320 | 620 | 470 | 510 | 250 |
| Support periods: total number of days | 90,650 | 149,240 | 173,450 | 313,820 | 275,610 | 114,860 | 174,930 | 155,990 | 174,840 | 85,210 |

(continued below)

| Date | RM | SH | B/BH | S/CP | S/IW | S/N | S/SE | S/SW | Total |
|--|----------------|----------------|----------------|----------------|----------------|----------------|------------------|----------------|------------------|
| July 2007 | 490 | 420 | 240 | 330 | 660 | 370 | 2,260 | 480 | 9,250 |
| August 2007 | 530 | 420 | 240 | 370 | 640 | 410 | 2,580 | 540 | 10,170 |
| September 2007 | 550 | 440 | 240 | 400 | 630 | 390 | 2,800 | 570 | 10,680 |
| October 2007 | 520 | 450 | 260 | 410 | 580 | 370 | 2,820 | 500 | 10,540 |
| November 2007 | 540 | 440 | 270 | 440 | 610 | 410 | 2,850 | 550 | 10,890 |
| December 2007 | 520 | 440 | 280 | 450 | 650 | 420 | 2,840 | 530 | 10,700 |
| January 2008 | 510 | 420 | 280 | 450 | 640 | 440 | 2,850 | 470 | 10,450 |
| February 2008 | 540 | 420 | 290 | 450 | 690 | 460 | 2,970 | 520 | 11,080 |
| March 2008 | 570 | 390 | 320 | 460 | 760 | 460 | 3,040 | 540 | 11,460 |
| April 2008 | 570 | 390 | 300 | 450 | 740 | 420 | 3,060 | 530 | 11,290 |
| May 2008 | 550 | 410 | 310 | 440 | 770 | 420 | 3,130 | 550 | 11,570 |
| June 2008 | 590 | 420 | 330 | 430 | 780 | 440 | 3,280 | 580 | 11,980 |
| Support periods: total number of days | 197,990 | 154,030 | 102,460 | 155,290 | 248,480 | 152,590 | 1,051,170 | 194,240 | 3,964,860 |

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2007-08

| Date | CC | CW | FNC | HUN | ILL | MAC | MNC | NEP | NE | OFW |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| July 2007 | 100 | 80 | 120 | 150 | 240 | 70 | 70 | 100 | 100 | 50 |
| August 2007 | 100 | 70 | 130 | 150 | 240 | 70 | 60 | 100 | 120 | 50 |
| September 2007 | 100 | 80 | 130 | 150 | 250 | 80 | 70 | 110 | 120 | 40 |
| October 2007 | 110 | 70 | 130 | 140 | 250 | 80 | 70 | 100 | 120 | 30 |
| November 2007 | 120 | 70 | 130 | 130 | 250 | 90 | 70 | 110 | 110 | 40 |
| December 2007 | 110 | 80 | 120 | 130 | 240 | 90 | 60 | 120 | 110 | 50 |
| January 2008 | 110 | 70 | 120 | 140 | 230 | 90 | 60 | 130 | 110 | 50 |
| February 2008 | 100 | 70 | 120 | 150 | 240 | 100 | 70 | 130 | 110 | 50 |
| March 2008 | 100 | 70 | 110 | 150 | 240 | 100 | 70 | 130 | 110 | 50 |
| April 2008 | 100 | 80 | 110 | 140 | 250 | 90 | 80 | 130 | 100 | 50 |
| May 2008 | 100 | 90 | 120 | 140 | 250 | 90 | 70 | 120 | 100 | 50 |
| June 2008 | 90 | 80 | 120 | 140 | 250 | 100 | 80 | 130 | 90 | 50 |
| Accommodation periods: total number of nights | 36,440 | 26,660 | 43,040 | 50,770 | 86,450 | 30,730 | 24,570 | 41,420 | 37,940 | 16,520 |

(continued below)

| Date | RM | SH | B/BH | S/CP | S/IW | S/N | S/SE | S/SW | Total |
|--|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|------------------|
| July 2007 | 130 | 70 | 80 | 150 | 210 | 110 | 940 | 180 | 2,950 |
| August 2007 | 120 | 70 | 70 | 160 | 200 | 120 | 960 | 180 | 2,990 |
| September 2007 | 130 | 70 | 70 | 170 | 200 | 110 | 1,010 | 180 | 3,060 |
| October 2007 | 130 | 70 | 70 | 170 | 180 | 110 | 1,030 | 170 | 3,020 |
| November 2007 | 130 | 80 | 70 | 160 | 180 | 120 | 1,020 | 170 | 3,050 |
| December 2007 | 130 | 90 | 70 | 160 | 180 | 120 | 1,060 | 160 | 3,070 |
| January 2008 | 140 | 90 | 70 | 160 | 180 | 120 | 1,080 | 160 | 3,110 |
| February 2008 | 140 | 90 | 80 | 170 | 190 | 120 | 1,110 | 160 | 3,190 |
| March 2008 | 150 | 90 | 80 | 160 | 200 | 120 | 1,120 | 160 | 3,200 |
| April 2008 | 150 | 90 | 80 | 170 | 200 | 110 | 1,140 | 170 | 3,220 |
| May 2008 | 140 | 90 | 80 | 180 | 190 | 110 | 1,170 | 160 | 3,250 |
| June 2008 | 130 | 100 | 90 | 170 | 180 | 110 | 1,160 | 150 | 3,200 |
| Accommodation periods: total number of nights | 47,370 | 29,740 | 26,450 | 58,400 | 67,560 | 40,850 | 377,230 | 58,130 | 1,100,270 |

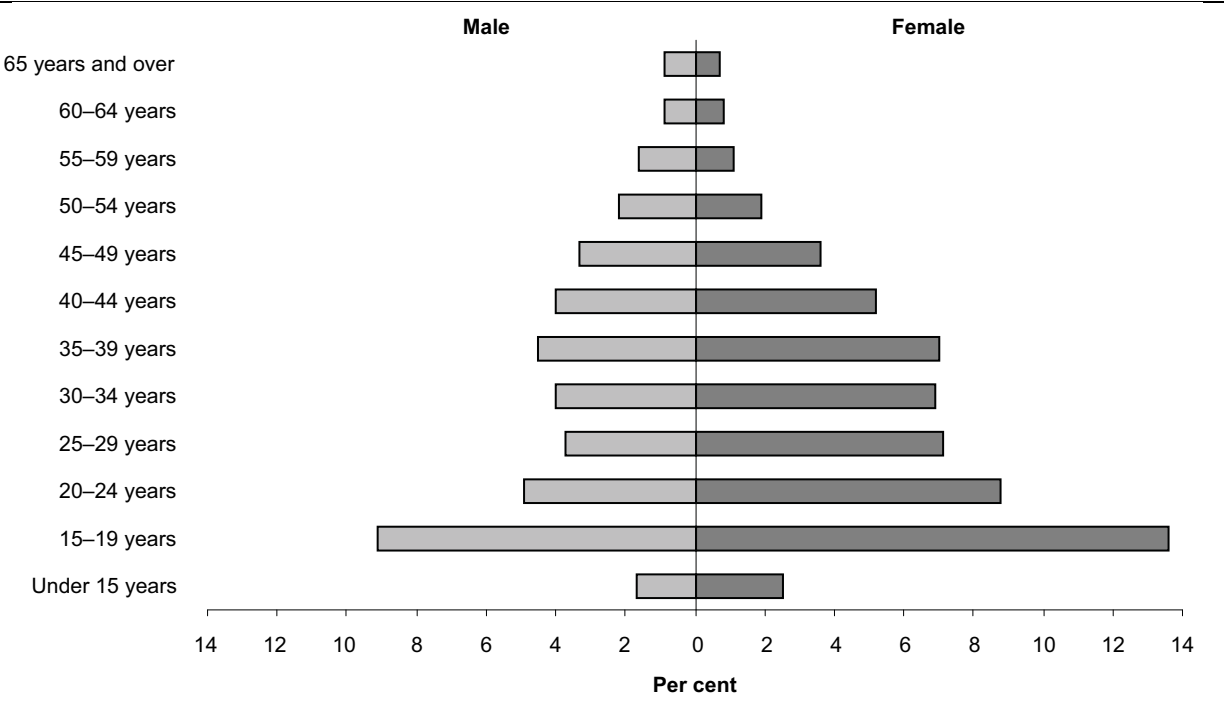
Notes

1. Number excluded due to errors and omissions (unweighted): 189.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2009:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

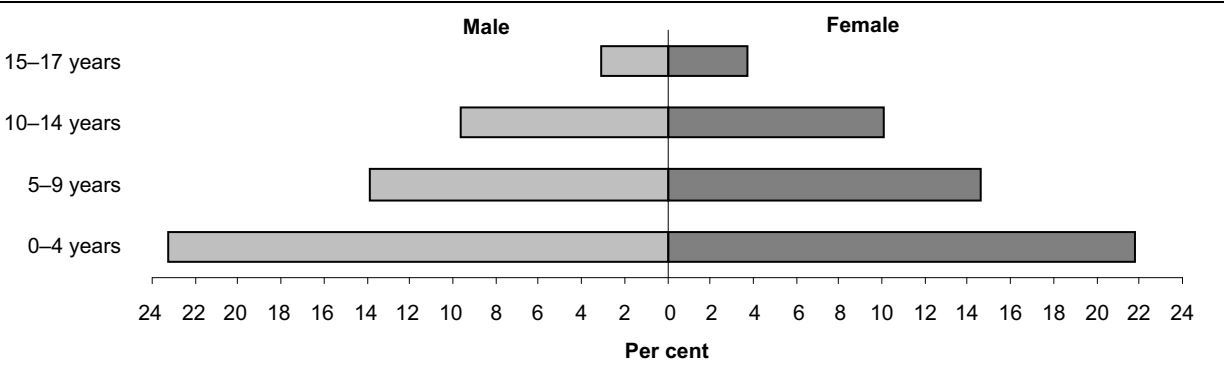
4 Age, sex, country of birth and cultural and linguistic diversity

4.1 Key charts



Source: Table 4.1.

Figure 4.1: SAAP clients, by age and sex, New South Wales, 2007-08 (per cent of all clients)



Source: Table 4.2.

Figure 4.2: SAAP accompanying children, by age and sex, New South Wales, 2007-08 (per cent of all accompanying children)

4.2 Tables

Table 4.1: SAAP clients: age, by sex, New South Wales, 2007–08

| Age | Percentage of all clients | | Percentage of sex group | | Total | |
|---------------------------|---------------------------|---------------|-------------------------|---------------|--------------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| Under 15 years | 1.7 | 2.5 | 4.2 | 4.2 | 4.2 | 1,600 |
| 15–19 years | 9.1 | 13.6 | 22.3 | 23.0 | 22.7 | 8,600 |
| 20–24 years | 4.9 | 8.8 | 12.0 | 14.9 | 13.7 | 5,200 |
| 25–29 years | 3.7 | 7.1 | 9.0 | 12.0 | 10.8 | 4,100 |
| 30–34 years | 4.0 | 6.9 | 9.9 | 11.7 | 10.9 | 4,100 |
| 35–39 years | 4.5 | 7.0 | 11.1 | 11.9 | 11.6 | 4,400 |
| 40–44 years | 4.0 | 5.2 | 9.8 | 8.7 | 9.2 | 3,500 |
| 45–49 years | 3.3 | 3.6 | 8.1 | 6.0 | 6.9 | 2,600 |
| 50–54 years | 2.2 | 1.9 | 5.5 | 3.2 | 4.1 | 1,600 |
| 55–59 years | 1.6 | 1.1 | 3.8 | 1.9 | 2.7 | 1,000 |
| 60–64 years | 0.9 | 0.8 | 2.1 | 1.3 | 1.6 | 600 |
| 65 years and over | 0.9 | 0.7 | 2.2 | 1.2 | 1.6 | 600 |
| <i>Total</i> | <i>40.8</i> | <i>59.2</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 15,400 | 22,300 | 15,400 | 22,300 | .. | 37,700 |
| Mean age (years) | .. | .. | 32.3 | 29.8 | .. | 30.8 |
| Median age (years) | .. | .. | 31 | 28 | .. | 29 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 6,900 (2,800 males, 4,100 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children: age, by sex, New South Wales, 2007–08

| Age | Percentage of all accompanying children | | Percentage of sex group | | Total | |
|---------------------------|---|--------------|-------------------------|--------------|--------------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| 0–4 years | 23.3 | 21.8 | 46.7 | 43.4 | 45.0 | 8,500 |
| 5–9 years | 13.9 | 14.6 | 27.9 | 29.1 | 28.5 | 5,400 |
| 10–14 years | 9.6 | 10.1 | 19.3 | 20.2 | 19.7 | 3,700 |
| 15–17 years | 3.1 | 3.7 | 6.1 | 7.4 | 6.8 | 1,300 |
| <i>Total</i> | <i>49.8</i> | <i>50.2</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 9,400 | 9,500 | 9,400 | 9,500 | .. | 19,000 |
| Mean age (years) | .. | .. | 6.0 | 6.3 | .. | 6.2 |
| Median age (years) | .. | .. | 5 | 6 | .. | 5 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client, by age and sex, New South Wales, 2007–08 (per cent)

| Number of support periods | Under 15 years | 15–19 years | 20–24 years | 25–44 years | 45–64 years | 65+ years | Total | |
|--|----------------|--------------|--------------|---------------|--------------|--------------|--------------|---------------|
| | | | | | | | % | Number |
| Male clients | | | | | | | | |
| 1 | 85.0 | 74.0 | 77.6 | 70.3 | 70.9 | 76.3 | 72.9 | 11,200 |
| 2 | 6.0 | 11.4 | 12.5 | 14.0 | 13.8 | 12.7 | 12.9 | 2,000 |
| 3+ | 9.0 | 14.5 | 9.9 | 15.7 | 15.3 | 10.9 | 14.3 | 2,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 4.2 | 22.3 | 12.0 | 39.8 | 19.5 | 2.2 | 100.0 | .. |
| Total (number) | 600 | 3,400 | 1,900 | 6,100 | 3,000 | 300 | .. | 15,400 |
| Mean number of support periods | 1.57 | 1.86 | 1.64 | 1.99 | 2.01 | 1.74 | .. | 1.90 |
| Per 10,000 population^(a) | 20 | 144 | 77 | 63 | 35 | 8 | .. | 51 |
| Female clients | | | | | | | | |
| 1 | 81.3 | 74.2 | 78.0 | 79.2 | 82.4 | 91.3 | 78.5 | 17,500 |
| 2 | 10.3 | 12.7 | 13.4 | 13.2 | 11.2 | 6.1 | 12.7 | 2,800 |
| 3+ | 8.5 | 13.0 | 8.5 | 7.7 | 6.4 | 2.6 | 8.8 | 2,000 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 4.2 | 23.0 | 14.9 | 44.3 | 12.4 | 1.2 | 100.0 | .. |
| Total (number) | 900 | 5,100 | 3,300 | 9,900 | 2,800 | 300 | .. | 22,300 |
| Mean number of support periods | 1.57 | 1.74 | 1.53 | 1.55 | 1.47 | 1.33 | .. | 1.58 |
| Per 10,000 population^(a) | 28 | 227 | 141 | 100 | 32 | 5 | .. | 72 |
| All clients | | | | | | | | |
| 1 | 82.8 | 74.1 | 77.9 | 75.8 | 76.4 | 83.1 | 76.2 | 28,700 |
| 2 | 8.5 | 12.2 | 13.1 | 13.5 | 12.6 | 9.7 | 12.7 | 4,800 |
| 3+ | 8.7 | 13.6 | 9.0 | 10.7 | 11.0 | 7.2 | 11.1 | 4,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | .. |
| Total (row %) | 4.2 | 22.7 | 13.7 | 42.4 | 15.3 | 1.6 | 100.0 | .. |
| Total (number) | 1,600 | 8,600 | 5,200 | 16,000 | 5,800 | 600 | .. | 37,700 |
| Mean number of support periods | 1.57 | 1.79 | 1.57 | 1.72 | 1.75 | 1.55 | .. | 1.71 |
| Per 10,000 population^(a) | 24 | 184 | 109 | 82 | 34 | 6 | .. | 62 |

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2007 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, New South Wales, 2007-08 (per cent)

| Number of accompanying child support periods | 0-4 years | 5-9 years | 10-14 years | 15-17 years | Total | |
|--|--------------|--------------|--------------|--------------|--------------|---------------|
| | | | | | % | Number |
| 1 | 84.9 | 86.5 | 87.9 | 89.9 | 86.3 | 16,400 |
| 2 | 11.0 | 9.5 | 9.0 | 8.3 | 10.0 | 1,900 |
| 3+ | 4.1 | 4.0 | 3.1 | 1.8 | 3.7 | 700 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 45.0 | 28.5 | 19.7 | 6.8 | 100.0 | .. |
| Total (number) | 8,500 | 5,400 | 3,700 | 1,300 | .. | 19,000 |
| Mean number of accompanying child support periods | 1.34 | 1.35 | 1.32 | 1.27 | .. | 1.34 |
| Per 10,000 population of applicable age group^(a) | 194 | 123 | 82 | 46 | .. | 117 |

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2007 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007.

Table 4.5: SAAP clients: country of birth, by sex, New South Wales, 2007–08 (per cent)

| Country of birth | Male | Female | Total | |
|--|---------------|---------------|--------------|---------------|
| | | | % | Number |
| Australia (including external territories) | 85.2 | 84.0 | 84.5 | 30,400 |
| Oceania and Antarctica (excluding Australia) | 4.0 | 3.6 | 3.7 | 1,300 |
| Europe | 4.1 | 2.8 | 3.4 | 1,200 |
| North Africa and the Middle East | 2.1 | 2.8 | 2.6 | 900 |
| Asia | 2.6 | 5.0 | 4.0 | 1,400 |
| Americas | 0.9 | 0.8 | 0.8 | 300 |
| Sub-Saharan Africa | 1.1 | 1.0 | 1.0 | 400 |
| Total | 100.0 | 100.0 | 100.0 | .. |
| Total | 14,700 | 21,300 | .. | 35,900 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,766.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.6: SAAP accompanying children: country of birth, New South Wales, 2007–08

| Country of birth | Per cent | Number |
|--|--------------|---------------|
| Australia (including external territories) | 95.6 | 17,500 |
| Oceania and Antarctica (excluding Australia) | 1.3 | 200 |
| Europe | 0.4 | 100 |
| North Africa and the Middle East | 1.1 | 200 |
| Asia | 1.0 | 200 |
| Americas | 0.1 | <50 |
| Sub-Saharan Africa | 0.5 | 100 |
| Total | 100.0 | 18,300 |

Notes

1. Number excluded due to errors and omissions (weighted): 669.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, New South Wales, 2007–08

| Cultural and linguistic diversity | Male | Female | Total | |
|--|------------------------|---------------|--------------|---------------|
| | Per cent | Per cent | Per cent | Number |
| Clients | | | | |
| Aboriginal and Torres Strait Islander peoples | 14.3 | 20.9 | 18.2 | 6,400 |
| Other Australian-born people | 70.2 | 62.3 | 65.5 | 23,100 |
| People born overseas, English proficiency group 1 | 5.5 | 3.6 | 4.4 | 1,500 |
| People born overseas, English proficiency groups 2–4 | 10.0 | 13.2 | 11.9 | 4,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 40.9 | 59.1 | 100.0 | .. |
| Total (number) | 14,400 | 20,800 | .. | 35,300 |
| Support periods | Mean number per client | | | Total number |
| | | | | |
| Aboriginal and Torres Strait Islander peoples | 1.84 | 1.68 | 1.73 | 11,000 |
| Other Australian-born people | 1.96 | 1.56 | 1.74 | 40,100 |
| People born overseas, English proficiency group 1 | 1.96 | 1.63 | 1.80 | 2,800 |
| People born overseas, English proficiency groups 2–4 | 1.69 | 1.51 | 1.57 | 6,600 |
| <i>Total</i> | <i>1.92</i> | <i>1.58</i> | <i>1.72</i> | <i>..</i> |
| Total support periods (row %) | 45.6 | 54.4 | 100.0 | .. |
| Total support periods (number) | 27,600 | 32,900 | .. | 60,500 |

Notes

1. Number excluded due to errors and omissions (weighted): 2,448 clients; 3,966 support periods.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.8: SAAP accompanying children: cultural and linguistic diversity, New South Wales, 2007–08

| Cultural and linguistic diversity | Per cent | Number |
|--|--------------|---------------|
| Aboriginal and Torres Strait Islander children | 27.8 | 5,000 |
| Other Australian-born children | 67.2 | 12,000 |
| Children born overseas, English proficiency group 1 | 1.1 | 200 |
| Children born overseas, English proficiency groups 2–4 | 3.9 | 700 |
| Total | 100.0 | 17,800 |

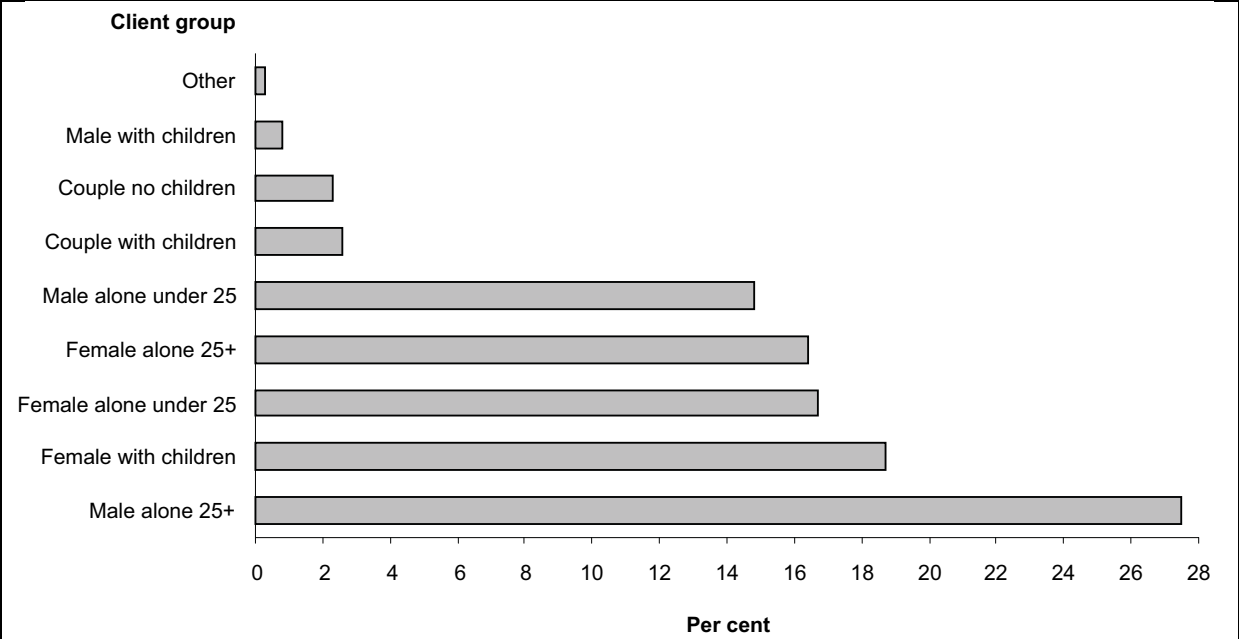
Notes

1. Number excluded due to errors and omissions (weighted): 1,114.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

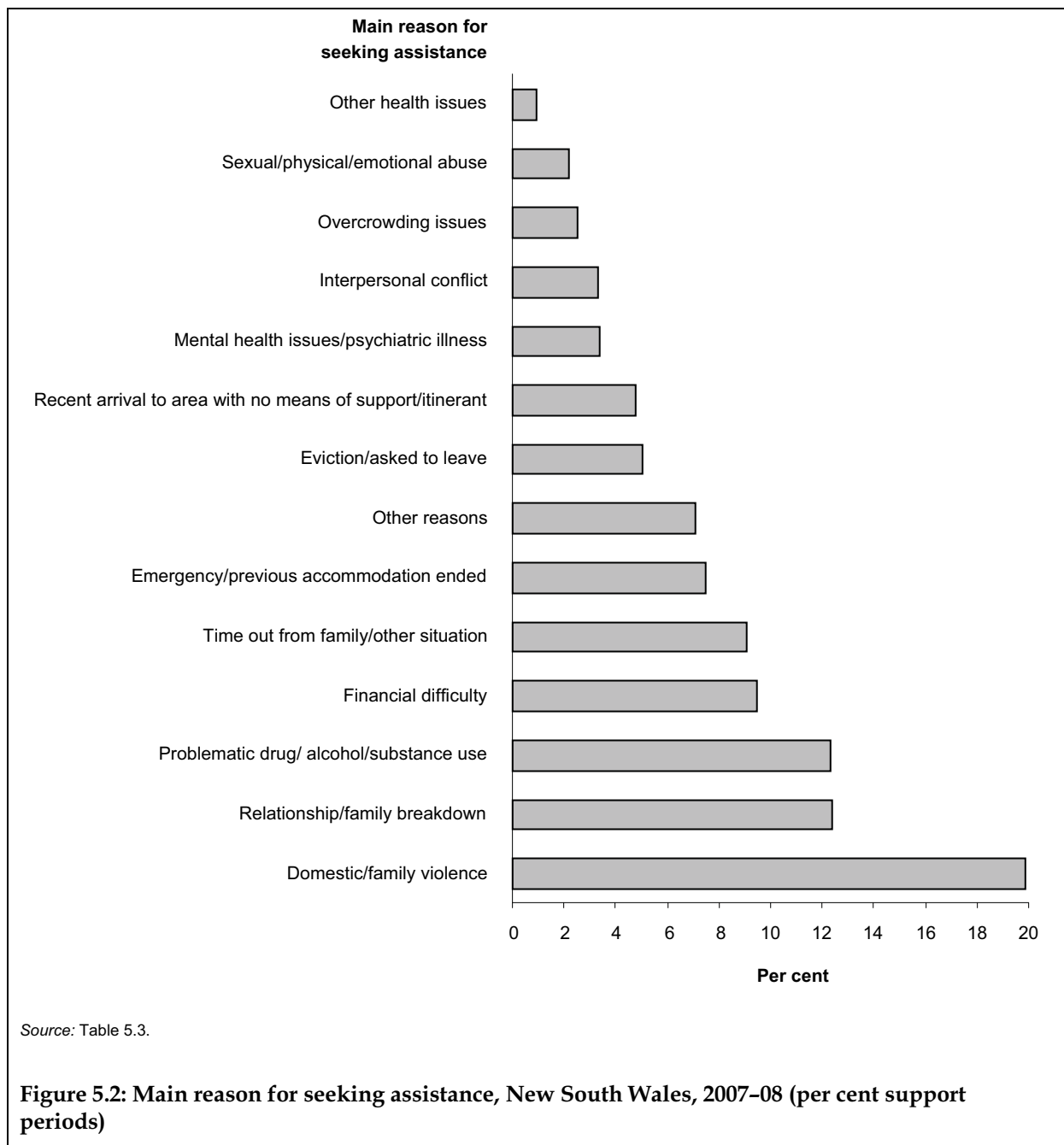
5 Client groups and reasons for seeking assistance

5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, New South Wales, 2007-08



5.2 Tables

Table 5.1: SAAP support periods: client group, by region, New South Wales, 2007–08 (per cent)

| Client group | CC | CW | FNC | HUN | ILL | MAC | MNC | NEP | NE | OFW |
|-----------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Male alone | 25.5 | 24.4 | 21.1 | 28.2 | 26.0 | 19.3 | 21.2 | 25.1 | 25.6 | 25.4 |
| Female alone | 38.1 | 38.7 | 33.1 | 36.5 | 32.4 | 29.5 | 49.0 | 30.4 | 41.7 | 41.0 |
| Couple no children | 2.1 | 4.2 | 6.2 | 2.9 | 3.5 | 2.9 | 3.4 | 2.9 | 3.2 | 4.8 |
| Couple with children | 3.3 | 5.0 | 6.2 | 3.5 | 7.1 | 4.0 | 4.1 | 4.7 | 2.4 | 2.8 |
| Male with children | 1.1 | 0.9 | 2.4 | 0.6 | 1.9 | 2.2 | 1.3 | 2.0 | 1.2 | 0.9 |
| Female with children | 29.7 | 26.7 | 31.0 | 27.8 | 28.2 | 41.0 | 20.6 | 34.4 | 25.8 | 24.8 |
| Other | 0.2 | — | 0.1 | 0.6 | 0.9 | 1.1 | 0.3 | 0.5 | — | 0.3 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (row %) | 2.9 | 3.2 | 3.9 | 8.0 | 4.9 | 2.5 | 6.4 | 2.3 | 4.2 | 3.0 |
| Total (number) | 1,600 | 1,800 | 2,200 | 4,500 | 2,800 | 1,400 | 3,600 | 1,300 | 2,300 | 1,700 |

(continued below)

| Client group | RM | SH | B/BH | S/CP | S/IW | S/N | S/SE | S/SW | Total | |
|-----------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|--------------|---------------|
| | | | | | | | | | % | Number |
| Male alone | 37.0 | 33.0 | 17.8 | 68.7 | 40.3 | 31.8 | 71.4 | 30.8 | 41.8 | 23,400 |
| Female alone | 33.4 | 26.2 | 38.4 | 22.6 | 38.4 | 48.0 | 24.2 | 39.2 | 33.3 | 18,600 |
| Couple no children | 1.7 | 3.8 | 1.7 | 0.7 | 0.5 | 0.2 | 0.6 | 2.0 | 2.1 | 1,200 |
| Couple with children | 2.7 | 5.2 | 2.1 | 1.0 | 0.5 | 0.5 | 0.5 | 1.4 | 2.5 | 1,400 |
| Male with children | 0.5 | 1.4 | 0.2 | 0.6 | 0.2 | 0.6 | 0.4 | 0.2 | 0.8 | 500 |
| Female with children | 24.4 | 29.9 | 39.6 | 6.4 | 19.7 | 18.7 | 2.9 | 25.2 | 19.2 | 10,800 |
| Other | 0.3 | 0.4 | 0.2 | — | 0.4 | 0.1 | — | 1.3 | 0.3 | 200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 5.3 | 3.2 | 2.5 | 7.2 | 5.8 | 3.7 | 25.2 | 5.9 | 100.0 | .. |
| Total (number) | 3,000 | 1,800 | 1,400 | 4,000 | 3,200 | 2,000 | 14,100 | 3,300 | .. | 56,000 |

Notes

1. Number excluded due to errors and omissions (unweighted): 2,890.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group, by primary target group of agency, New South Wales, 2007–08 (per cent)

| Client group | Young people | Single men only | Single women only | Families | Women escaping DV | Cross-target/multiple/general | Total | |
|------------------------|---------------|-----------------|-------------------|--------------|-------------------|-------------------------------|--------------|---------------|
| | | | | | | | % | Number |
| Male alone, under 25 | 39.5 | 8.9 | 0.6 | 4.6 | 1.6 | 5.8 | 14.8 | 9,300 |
| Male alone, 25+ | 1.7 | 87.6 | 1.0 | 30.2 | 1.6 | 39.7 | 27.5 | 17,300 |
| Female alone, under 25 | 42.4 | 0.3 | 12.2 | 6.2 | 11.0 | 6.3 | 16.7 | 10,500 |
| Female alone, 25+ | 1.3 | 1.2 | 48.1 | 19.7 | 36.4 | 24.5 | 16.4 | 10,300 |
| Couple no children | 3.5 | 0.3 | 1.8 | 3.5 | 0.9 | 3.8 | 2.3 | 1,400 |
| Couple with children | 2.7 | 0.4 | 2.0 | 10.6 | 1.2 | 3.4 | 2.6 | 1,600 |
| Male with children | 0.5 | 0.2 | 0.3 | 3.4 | 0.3 | 1.4 | 0.8 | 500 |
| Female with children | 7.9 | 1.1 | 34.0 | 21.6 | 46.6 | 14.6 | 18.7 | 11,700 |
| Other | 0.5 | — | — | 0.1 | 0.2 | 0.5 | 0.3 | 200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 28.6 | 19.9 | 3.0 | 7.4 | 23.7 | 17.4 | 100.0 | .. |
| Total (number) | 17,900 | 12,500 | 1,900 | 4,600 | 14,900 | 10,900 | — | 62,700 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,735.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, New South Wales, 2007–08 (per cent)

| Main reason for seeking assistance | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total |
|---|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|--------------|---------------|
| Time out from family/ other situation | 13.2 | 5.2 | 12.8 | 10.5 | 8.9 | 5.3 | 5.3 | 7.7 | 9.6 | 9.1 |
| Relationship/ family breakdown | 21.2 | 5.6 | 24.4 | 6.9 | 13.6 | 8.9 | 17.5 | 9.7 | 15.0 | 12.4 |
| Interpersonal conflict | 5.0 | 2.5 | 5.1 | 2.8 | 2.5 | 2.7 | 3.3 | 2.3 | 3.9 | 3.3 |
| Sexual/ physical/emotional abuse | 1.4 | 0.7 | 3.8 | 3.4 | 1.7 | 2.4 | 0.8 | 2.7 | 5.1 | 2.2 |
| Domestic/family violence | 3.4 | 1.1 | 14.4 | 40.4 | 6.6 | 10.0 | 10.8 | 50.3 | 19.0 | 19.9 |
| Financial difficulty ^(a) | 7.7 | 13.2 | 8.4 | 8.1 | 15.9 | 17.3 | 11.8 | 5.9 | 4.8 | 9.5 |
| Overcrowding issues | 2.1 | 0.6 | 2.7 | 0.6 | 12.1 | 10.9 | 10.4 | 4.3 | 3.9 | 2.5 |
| Eviction/asked to leave | 7.2 | 3.5 | 5.0 | 2.6 | 10.1 | 17.1 | 13.1 | 5.1 | 5.6 | 5.0 |
| Emergency/previous accommodation ended | 9.6 | 9.3 | 8.1 | 4.0 | 10.6 | 10.2 | 10.8 | 4.9 | 6.7 | 7.5 |
| Mental health issues/ psychiatric illness | 2.8 | 7.2 | 1.3 | 3.9 | 1.3 | 1.2 | 0.8 | 0.6 | 1.7 | 3.4 |
| Problematic drug/ alcohol/substance use | 6.3 | 34.5 | 2.6 | 7.1 | 2.9 | 2.1 | 1.3 | 0.9 | 3.3 | 12.3 |
| Other health issues | 0.3 | 1.5 | 0.6 | 0.9 | 1.2 | 1.1 | 2.2 | 0.6 | 3.1 | 0.9 |
| Recent arrival to area with no means of support/itinerant | 5.1 | 8.3 | 3.4 | 3.2 | 6.8 | 5.4 | 4.4 | 1.9 | 8.2 | 4.8 |
| Other reasons ^(b) | 14.8 | 6.8 | 7.2 | 5.6 | 5.6 | 5.4 | 7.6 | 3.1 | 10.2 | 7.1 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| Total (row %) | 14.8 | 27.3 | 16.7 | 16.4 | 2.3 | 2.6 | 0.8 | 18.8 | 0.3 | 100.0 |
| Total (number) | 9,000 | 16,500 | 10,000 | 9,900 | 1,400 | 1,600 | 500 | 11,400 | 200 | 60,300 |

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

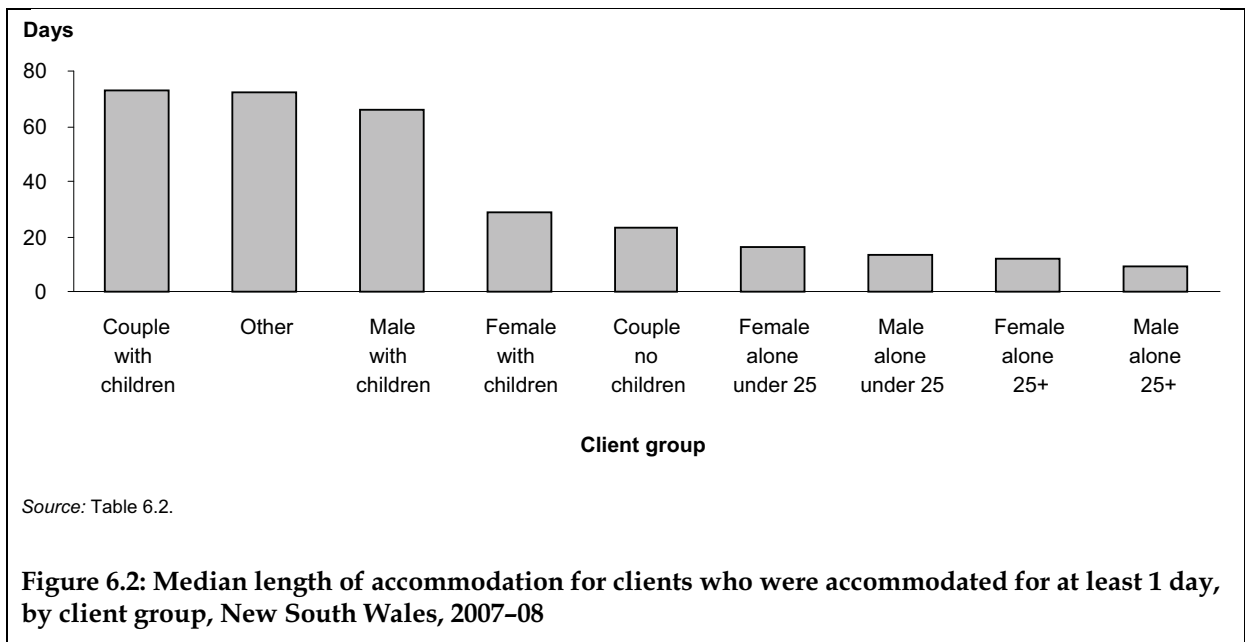
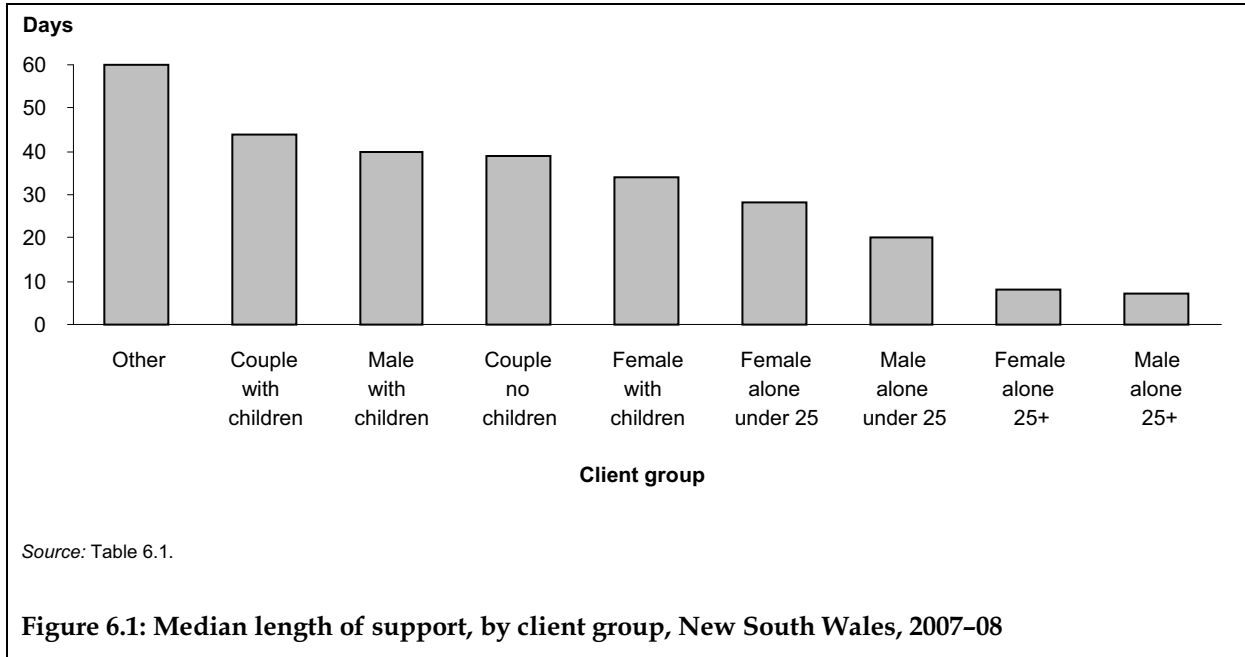
Notes

1. Number excluded due to errors and omissions (weighted): 4,139.
2. In order to ensure confidentiality, some main reason categories in this table have been combined. Please refer to the national report (AIHW 2009) for an expanded list at the New South Wales level.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, New South Wales, 2007–08 (per cent)

| Length of support | Male | Male | Female | Female | Couple | Couple | Male | Female | Other | Total | |
|-----------------------------|-------------------|---------------|-------------------|--------------|----------------|------------------|------------------|------------------|--------------|--------------|---------------|
| | alone under 25 | alone 25+ | alone under 25 | alone 25+ | no children | with children | with children | with children | | % | Number |
| 1 week or less | 39.9 | 52.8 | 36.8 | 49.4 | 22.6 | 21.3 | 18.9 | 31.0 | 26.4 | 42.1 | 21,500 |
| >1–13 weeks | 41.6 | 36.2 | 40.9 | 34.5 | 53.5 | 49.9 | 53.0 | 42.4 | 32.0 | 39.4 | 20,100 |
| >13–26 weeks | 9.0 | 5.8 | 10.6 | 9.1 | 13.0 | 14.1 | 16.2 | 13.5 | 17.5 | 9.4 | 4,800 |
| >26 weeks | 9.5 | 5.2 | 11.7 | 7.0 | 11.0 | 14.7 | 11.9 | 13.2 | 24.2 | 9.1 | 4,600 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 14.9 | 28.7 | 16.3 | 16.8 | 2.2 | 2.3 | 0.7 | 17.7 | 0.3 | 100.0 | .. |
| Total (number) | 7,600 | 14,600 | 8,300 | 8,600 | 1,100 | 1,200 | 400 | 9,000 | 100.0 | .. | 51,000 |
| Mean length (days) | 68 | 44 | 80 | 54 | 92 | 104 | 78 | 88 | 150 | .. | 66 |
| Median length (days) | 20 | 7 | 28 | 8 | 39 | 44 | 40 | 34 | 60 | .. | 16 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,229.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2007–08 (per cent)

| Length of accommodation | Male | Male | Female | Female | Couple | Couple | Male | Female | Other | Total | |
|--|-------------------|---------------|-------------------|--------------|----------------|------------------|------------------|------------------|---------------|--------------|---------------|
| | alone under 25 | alone 25+ | alone under 25 | alone 25+ | no children | with children | with children | with children | | % | Number |
| 1 week or less ^(a) | 40.9 | 47.0 | 38.2 | 42.9 | 39.5 | 22.2 | 17.5 | 26.0 | 12.2 | 40.1 | 6,800 |
| >1–13 weeks | 45.5 | 42.8 | 45.5 | 42.3 | 29.6 | 34.6 | 41.1 | 48.5 | 48.5 | 44.2 | 7,500 |
| >13–26 weeks | 7.2 | 6.7 | 7.7 | 7.3 | 16.9 | 16.6 | 23.9 | 11.1 | 4.1 | 8.1 | 1,400 |
| >26 weeks | 6.4 | 3.6 | 8.7 | 7.4 | 14.0 | 26.5 | 17.5 | 14.4 | 35.1 | 7.6 | 1,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 14.3 | 39.0 | 13.9 | 12.5 | 0.9 | 1.5 | 0.7 | 17.1 | 0.2 | 100.0 | .. |
| Total (number) | 2,400 | 6,600 | 2,300 | 2,100 | 200 | 300 | 100 | 2,900 | <50 | .. | 16,900 |
| Mean length (days) | 50 | 39 | 61 | 58 | 112 | 141 | 103 | 90 | 222 | .. | 58 |
| Median length (days) | 13 | 9 | 16 | 12 | 23 | 73 | 66 | 29 | 72 | .. | 14 |
| Accommodation starting and ending on the same date (number) | 300 | 3,700 | 100 | 100 | <50 | <50 | <50 | 100 | <50 | .. | 4,300 |
| Total closed support periods with accommodation | 2,700 | 10,200 | 2,500 | 2,200 | 200 | 300 | 100 | 3,000 | <50 | .. | 21,200 |

(a) Excludes accommodation starting and ending on the same date.

Notes

1. Number excluded due to errors and omissions (weighted): 604.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, New South Wales, 2007–08 (per cent)

| Type of service | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total |
|---|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|-------------|---------------|
| Housing/accommodation | 55.7 | 77.3 | 53.7 | 43.4 | 66.0 | 68.8 | 71.9 | 58.4 | 68.7 | 60.5 |
| SAAP/CAP accommodation | 36.7 | 67.8 | 31.1 | 27.8 | 15.3 | 27.0 | 33.7 | 35.6 | 35.6 | 42.0 |
| Assistance to obtain/maintain short-term accommodation | 13.0 | 13.4 | 10.4 | 5.7 | 16.2 | 19.9 | 16.2 | 9.4 | 10.1 | 11.1 |
| Assistance to obtain/maintain medium-term accommodation | 12.3 | 4.2 | 14.2 | 5.7 | 15.2 | 17.5 | 17.7 | 12.5 | 20.2 | 9.6 |
| Assistance to obtain/maintain independent housing | 17.7 | 22.2 | 18.2 | 20.1 | 45.5 | 50.2 | 48.0 | 33.5 | 39.3 | 24.1 |
| Financial/employment | 39.8 | 22.2 | 42.3 | 27.1 | 38.2 | 39.3 | 39.6 | 40.6 | 39.7 | 33.4 |
| Assistance to obtain/maintain government allowance | 14.2 | 9.2 | 13.2 | 7.3 | 5.9 | 8.4 | 9.9 | 11.3 | 12.4 | 10.6 |
| Employment/training assistance | 11.8 | 2.5 | 12.4 | 4.0 | 5.1 | 5.1 | 3.5 | 5.4 | 11.3 | 6.5 |
| Financial assistance/material aid | 27.6 | 15.5 | 30.2 | 20.5 | 30.4 | 29.0 | 33.9 | 31.0 | 30.2 | 24.3 |
| Financial counselling and support | 10.0 | 5.0 | 9.3 | 5.5 | 9.4 | 16.8 | 13.4 | 10.2 | 10.3 | 8.0 |
| Personal support | 64.7 | 40.0 | 72.3 | 72.2 | 55.9 | 64.7 | 61.0 | 81.2 | 74.8 | 63.3 |
| Incest/sexual assault | 1.8 | 0.2 | 3.9 | 1.9 | 1.1 | 1.0 | 0.3 | 2.4 | — | 1.8 |
| Domestic/family violence | 4.7 | 2.6 | 15.2 | 37.9 | 6.8 | 11.6 | 7.8 | 46.7 | 20.7 | 19.4 |
| Family/relationship | 25.5 | 5.9 | 28.4 | 19.8 | 17.7 | 29.8 | 25.7 | 28.6 | 32.4 | 20.1 |
| Emotional support | 60.8 | 39.0 | 68.1 | 68.3 | 52.6 | 60.4 | 54.2 | 76.2 | 70.9 | 59.9 |
| Assistance with problem gambling | 0.5 | 1.7 | 0.2 | 0.3 | 0.8 | 0.1 | 0.5 | 0.3 | 0.8 | 0.7 |
| General support/advocacy | 85.6 | 79.8 | 85.4 | 81.7 | 86.4 | 89.9 | 91.3 | 88.3 | 84.5 | 84.0 |
| Living skills/personal development | 34.1 | 13.0 | 36.0 | 16.7 | 20.7 | 18.8 | 14.5 | 25.6 | 23.5 | 23.3 |
| Assistance with legal issues/court support | 13.7 | 2.9 | 9.7 | 20.4 | 5.4 | 14.0 | 13.3 | 23.1 | 10.6 | 12.7 |
| Advice/information | 78.9 | 70.2 | 78.8 | 73.4 | 81.3 | 82.9 | 86.5 | 82.5 | 78.9 | 76.5 |
| Retrieval/storage/removal of personal belongings | 18.4 | 46.5 | 13.5 | 10.3 | 7.5 | 14.5 | 18.0 | 12.9 | 16.6 | 22.6 |
| Advocacy/liaison on behalf of client | 38.3 | 21.7 | 44.7 | 40.7 | 46.7 | 51.7 | 58.5 | 53.7 | 53.1 | 38.7 |
| Specialist services | 19.0 | 28.7 | 20.6 | 23.9 | 16.3 | 18.0 | 16.1 | 29.1 | 31.7 | 24.6 |
| Psychological/psychiatric services | 2.3 | 4.1 | 2.1 | 3.2 | 1.2 | 2.0 | 2.2 | 3.0 | 1.6 | 3.0 |
| Specialist counselling | 3.6 | 1.9 | 4.9 | 8.2 | 4.8 | 6.6 | 5.9 | 8.7 | 4.7 | 5.2 |
| Pregnancy/family planning support | 0.8 | 0.2 | 4.0 | 0.7 | 6.1 | 4.2 | 1.1 | 4.1 | 6.0 | 2.0 |
| Drug/alcohol support or intervention | 7.8 | 12.5 | 5.0 | 6.5 | 3.6 | 3.1 | 3.4 | 3.1 | 3.0 | 7.3 |
| Physical/intellectual disability services | 0.3 | 0.3 | 0.2 | 0.3 | 0.1 | 0.2 | 0.6 | 0.3 | 0.9 | 0.3 |
| Culturally specific services | 1.7 | 0.9 | 3.8 | 4.5 | 1.9 | 2.9 | 4.2 | 10.2 | 14.4 | 4.0 |
| Interpreter services/assistance with immigration issues | 0.3 | 0.2 | 1.0 | 3.0 | 0.1 | 0.7 | 0.8 | 3.4 | 13.2 | 1.5 |
| Health/medical services | 9.3 | 16.3 | 8.3 | 6.9 | 5.5 | 6.2 | 4.0 | 10.9 | 6.8 | 10.8 |
| Basic support/other services n.e.s. | 54.6 | 81.6 | 53.1 | 56.8 | 44.9 | 40.3 | 46.9 | 54.3 | 57.6 | 61.5 |
| Meals | 41.8 | 70.2 | 36.4 | 31.2 | 20.8 | 15.8 | 23.9 | 30.9 | 37.3 | 43.7 |
| Laundry/shower facilities | 33.9 | 66.6 | 27.9 | 24.2 | 11.3 | 8.9 | 18.0 | 24.9 | 31.3 | 37.4 |
| Recreation | 26.3 | 24.3 | 25.7 | 19.0 | 9.1 | 10.6 | 11.3 | 23.9 | 25.9 | 23.1 |
| Transport | 33.3 | 12.4 | 37.1 | 21.8 | 22.1 | 22.3 | 21.6 | 37.4 | 44.5 | 26.4 |
| Other | 11.7 | 24.8 | 8.7 | 18.3 | 16.9 | 14.3 | 15.7 | 14.1 | 13.5 | 16.6 |
| No services provided directly | 2.3 | 1.3 | 2.3 | 0.9 | 2.4 | 1.3 | 0.8 | 1.7 | 4.1 | 1.7 |
| Total (number) | 9,100 | 17,000 | 10,200 | 10,100 | 1,400 | 1,600 | 500 | 11,400 | 200 | 61,500 |

Notes

1. Number excluded due to errors and omissions (weighted): 2,990 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the New South Wales level).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2007–08 (per cent)

| Type of service | Couple with children | Male with children | Female with children | Other with children | Total |
|--|----------------------|--------------------|----------------------|---------------------|---------------|
| Accommodation | 39.3 | 50.9 | 47.5 | — | 47.0 |
| SAAP/CAP accommodation | 39.3 | 50.9 | 47.5 | — | 47.0 |
| School liaison/child care | 14.0 | 20.2 | 34.7 | — | 32.7 |
| School liaison/child care | 14.0 | 20.2 | 34.7 | — | 32.7 |
| Personal support | 13.8 | 18.9 | 27.6 | 33.3 | 26.3 |
| Help with behavioural problems | 2.8 | 6.7 | 9.4 | — | 8.8 |
| Sexual/physical abuse support | 0.6 | 3.2 | 1.3 | — | 1.3 |
| Skills education/structured play/skill development | 12.2 | 16.5 | 23.5 | 33.3 | 22.5 |
| General support/advocacy | 67.0 | 60.7 | 52.9 | 100.0 | 54.2 |
| Access arrangements | 3.6 | 5.4 | 4.1 | — | 4.1 |
| Advice/information | 53.9 | 49.6 | 33.5 | 100.0 | 35.6 |
| Advocacy | 45.1 | 42.3 | 38.0 | 66.7 | 38.6 |
| Specialist services | 3.9 | 7.5 | 19.7 | 66.7 | 18.1 |
| Specialist counselling | 0.7 | 4.7 | 4.2 | — | 4.0 |
| Culturally specific services | 0.6 | 3.0 | 9.8 | 66.7 | 8.9 |
| Health/medical services | 3.0 | 5.4 | 8.5 | — | 8.0 |
| Basic support/other services n.e.s. | 36.2 | 59.4 | 63.3 | 100.0 | 61.1 |
| Meals | 14.4 | 37.1 | 40.4 | 66.7 | 38.3 |
| Showers/hygiene | 10.2 | 22.3 | 33.6 | 33.3 | 31.5 |
| Recreation | 15.2 | 24.0 | 33.5 | — | 31.9 |
| Transport | 18.8 | 23.8 | 41.8 | 100.0 | 39.6 |
| Other | 11.7 | 21.0 | 18.1 | — | 17.7 |
| No services provided directly by agency | 2.3 | 1.3 | 4.7 | — | 4.4 |
| Total (number) | 1,300 | 500 | 15,600 | <50 | 17,400 |

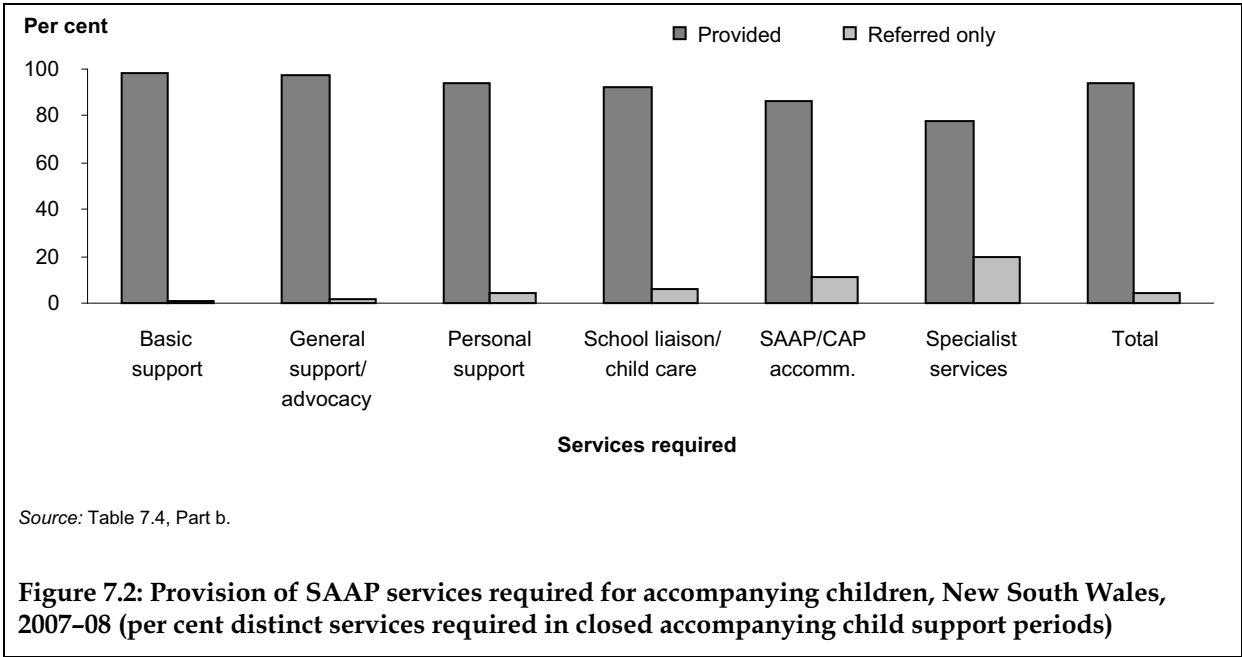
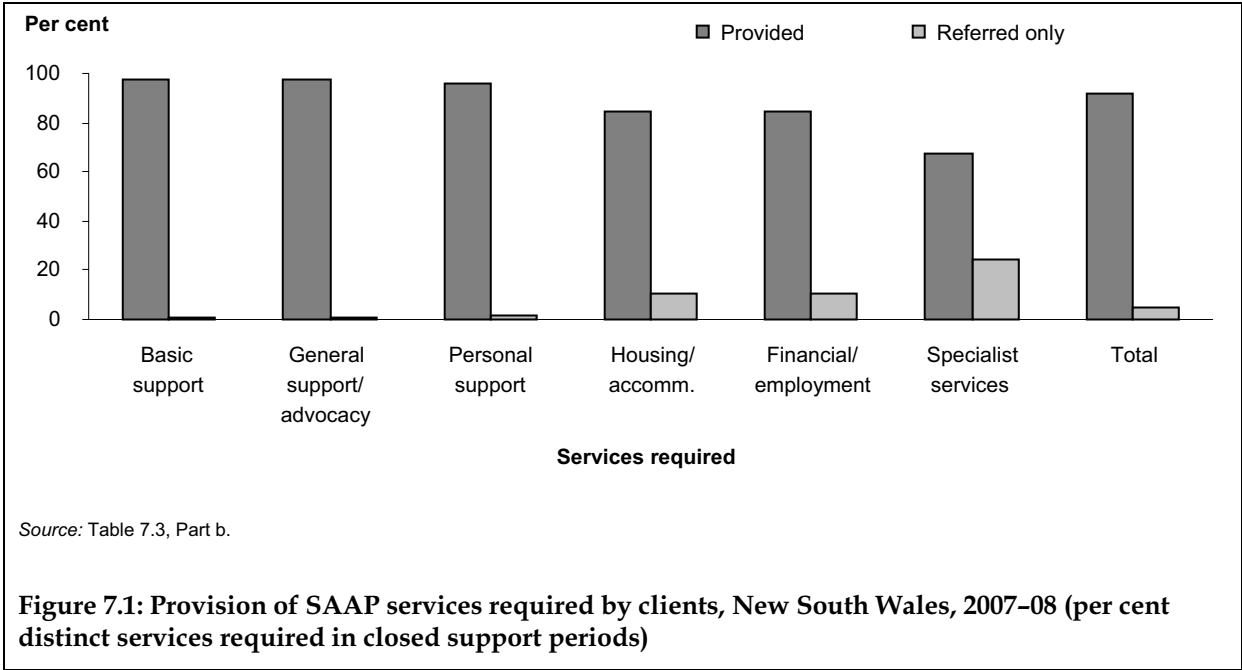
Notes

1. Number excluded due to errors and omissions (weighted): 7,988 (including accompanying child support periods with no information on service requirements or provision). In 7,416 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the New South Wales level).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, New South Wales, 2007–08 (per cent closed support periods)

| Type of service | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total |
|---|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|-------------|---------------|
| Housing/accommodation | 67.7 | 80.5 | 64.5 | 43.7 | 77.8 | 71.2 | 73.0 | 62.9 | 85.2 | 66.3 |
| SAAP/CAP accommodation | 40.3 | 72.3 | 35.0 | 28.7 | 25.5 | 36.2 | 40.0 | 40.7 | 40.0 | 46.4 |
| Assistance to obtain/maintain short-term accommodation | 22.2 | 14.8 | 18.6 | 6.9 | 22.7 | 21.2 | 16.7 | 12.0 | 21.8 | 15.0 |
| Assistance to obtain/maintain medium-term accommodation | 14.9 | 4.3 | 16.5 | 5.9 | 22.4 | 23.4 | 21.8 | 15.1 | 31.4 | 11.1 |
| Assistance to obtain/maintain independent housing | 20.7 | 22.5 | 21.5 | 21.0 | 54.5 | 53.8 | 49.7 | 38.4 | 52.3 | 26.3 |
| Financial/employment | 40.1 | 20.5 | 42.3 | 26.7 | 47.4 | 49.5 | 44.4 | 45.0 | 43.3 | 33.8 |
| Assistance to obtain/maintain government allowance | 15.0 | 7.9 | 13.8 | 6.7 | 7.9 | 10.0 | 12.2 | 13.1 | 15.2 | 10.7 |
| Employment and training assistance | 13.1 | 2.1 | 14.3 | 4.4 | 6.3 | 6.6 | 4.0 | 6.2 | 16.6 | 7.1 |
| Financial assistance/material aid | 27.6 | 13.0 | 30.8 | 19.9 | 40.2 | 39.8 | 39.6 | 34.8 | 31.4 | 24.5 |
| Financial counselling and support | 10.1 | 4.0 | 9.0 | 4.4 | 11.4 | 16.1 | 9.8 | 10.9 | 12.5 | 7.5 |
| Personal support | 63.7 | 36.7 | 72.4 | 72.2 | 57.8 | 63.1 | 57.2 | 81.9 | 81.2 | 61.8 |
| Incest/sexual assault | 1.3 | 0.3 | 4.2 | 2.0 | 1.0 | 1.5 | — | 2.6 | — | 1.8 |
| Domestic/family violence | 4.2 | 1.6 | 16.7 | 38.3 | 7.5 | 14.1 | 7.4 | 48.4 | 30.1 | 19.4 |
| Family/relationship | 25.2 | 5.4 | 28.8 | 19.9 | 18.3 | 27.5 | 21.4 | 28.6 | 41.4 | 19.7 |
| Emotional support | 59.9 | 35.7 | 67.9 | 67.9 | 54.7 | 58.4 | 51.3 | 76.5 | 75.1 | 58.3 |
| Assistance with problem gambling | 0.7 | 1.6 | 0.3 | 0.3 | 0.7 | 0.3 | — | 0.4 | 1.2 | 0.7 |
| General support/advocacy | 85.7 | 82.1 | 85.1 | 83.7 | 87.0 | 90.0 | 91.3 | 88.8 | 91.5 | 85.0 |
| Living skills/personal development | 31.6 | 11.1 | 33.4 | 14.8 | 21.6 | 14.8 | 8.9 | 24.3 | 26.6 | 21.1 |
| Assistance with legal issues/court support | 14.7 | 2.6 | 11.0 | 22.7 | 6.6 | 14.9 | 15.3 | 24.9 | 20.2 | 13.6 |
| Advice/information | 78.6 | 73.2 | 78.3 | 75.3 | 82.2 | 82.1 | 85.5 | 83.4 | 85.3 | 77.5 |
| Retrieval/storage/removal of belongings | 18.5 | 49.6 | 12.6 | 10.3 | 8.3 | 13.8 | 15.2 | 13.8 | 21.3 | 24.0 |
| Advocacy/liaison on behalf of client | 36.3 | 20.5 | 42.7 | 40.8 | 48.2 | 50.4 | 56.0 | 53.3 | 52.0 | 37.3 |
| Specialist services | 25.2 | 31.3 | 26.9 | 25.7 | 21.6 | 21.5 | 19.5 | 35.7 | 44.0 | 29.0 |
| Psychological/psychiatric services | 4.3 | 5.4 | 4.6 | 5.3 | 2.4 | 5.6 | 5.8 | 5.3 | 2.5 | 5.0 |
| Specialist counselling | 5.2 | 1.9 | 8.5 | 9.9 | 6.0 | 9.8 | 9.2 | 13.0 | 17.8 | 7.1 |
| Pregnancy/family planning support | 0.9 | 0.2 | 5.1 | 0.9 | 6.8 | 6.2 | 1.7 | 4.5 | 12.2 | 2.3 |
| Drug/alcohol support or intervention | 9.9 | 13.7 | 7.1 | 6.2 | 4.7 | 3.8 | 3.3 | 3.7 | 11.3 | 8.5 |
| Physical/intellectual disability services | 0.6 | 0.2 | 0.5 | 0.6 | 0.3 | 0.7 | 1.0 | 0.6 | 1.2 | 0.4 |
| Culturally specific services | 1.7 | 1.1 | 4.0 | 5.3 | 2.9 | 2.0 | 3.2 | 11.8 | 21.5 | 4.4 |
| Interpreter services/assistance with immigration issues | 0.3 | 0.1 | 1.0 | 3.2 | 0.3 | 0.9 | 1.3 | 3.6 | 11.1 | 1.5 |
| Health/medical services | 14.0 | 18.3 | 14.8 | 9.9 | 9.8 | 11.5 | 7.0 | 17.5 | 18.6 | 15.1 |
| Basic support/other services n.e.s. | 54.6 | 82.5 | 52.2 | 56.1 | 46.2 | 36.6 | 43.0 | 54.9 | 59.8 | 61.9 |
| Meals | 42.5 | 72.3 | 36.4 | 29.5 | 21.4 | 14.1 | 22.9 | 32.2 | 38.5 | 44.8 |
| Laundry/shower facilities | 35.1 | 68.1 | 28.2 | 22.3 | 10.9 | 8.5 | 17.3 | 25.7 | 32.6 | 38.4 |
| Recreation | 26.4 | 22.7 | 26.0 | 18.3 | 8.8 | 8.2 | 9.0 | 24.6 | 25.5 | 22.6 |
| Transport | 31.6 | 11.8 | 35.2 | 21.9 | 21.5 | 19.4 | 16.5 | 37.4 | 44.7 | 25.3 |
| Other | 12.4 | 24.6 | 9.3 | 18.6 | 19.1 | 14.1 | 15.5 | 13.8 | 14.6 | 16.9 |
| No needs recorded | 0.2 | 0.1 | 0.3 | 0.1 | — | — | 0.3 | 0.2 | 1.2 | 0.1 |
| Total (number) | 7,500 | 14,500 | 8,200 | 8,500 | 1,100 | 1,200 | 400 | 8,900 | 100 | 50,400 |

Notes

- Number excluded due to errors and omissions (weighted): 1,783 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the New South Wales level).
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, New South Wales, 2007–08 (per cent closed accompanying child support periods)

| Type of service | Couple with children | Male with children | Female with children | Other with children | Total |
|--|----------------------|--------------------|----------------------|---------------------|---------------|
| Accommodation | 47.3 | 57.3 | 52.6 | 33.3 | 52.4 |
| SAAP/CAP accommodation | 47.3 | 57.3 | 52.6 | 33.3 | 52.4 |
| School liaison/child care | 15.3 | 18.4 | 38.4 | — | 36.1 |
| School liaison/child care | 15.3 | 18.4 | 38.4 | — | 36.1 |
| Personal support | 12.8 | 13.1 | 30.5 | 66.7 | 28.7 |
| Help with behavioural problems | 3.0 | 3.6 | 10.0 | — | 9.3 |
| Sexual/physical abuse support | 0.6 | 1.7 | 1.5 | — | 1.4 |
| Skills education/structured play/skill development | 11.5 | 11.7 | 25.9 | 66.7 | 24.4 |
| General support/advocacy | 68.7 | 62.3 | 53.9 | 100.0 | 55.2 |
| Access arrangements | 2.6 | 6.7 | 4.9 | 33.3 | 4.8 |
| Advice/information | 54.3 | 49.4 | 33.8 | 100.0 | 35.7 |
| Advocacy | 46.4 | 40.8 | 38.6 | 66.7 | 39.2 |
| Specialist services | 7.3 | 9.5 | 25.9 | 66.7 | 24.0 |
| Specialist counselling | 1.1 | 4.5 | 5.9 | — | 5.5 |
| Culturally specific services | 0.8 | 2.2 | 11.2 | 66.7 | 10.2 |
| Health/medical services | 5.9 | 5.6 | 13.1 | 33.3 | 12.4 |
| Basic support/other services n.e.s. | 34.3 | 54.7 | 66.1 | 100.0 | 63.5 |
| Meals | 12.4 | 37.2 | 44.0 | 66.7 | 41.5 |
| Showers/hygiene | 9.3 | 23.2 | 35.8 | 33.3 | 33.5 |
| Recreation | 12.3 | 17.6 | 35.6 | — | 33.4 |
| Transport | 16.2 | 18.2 | 44.0 | 100.0 | 41.2 |
| Other | 13.8 | 20.4 | 18.4 | — | 18.1 |
| No needs recorded | 0.7 | 0.8 | 0.4 | — | 0.4 |
| Total (number) | 1,000 | 400 | 11,900 | <50 | 13,300 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,494 (including closed accompanying child support with no information on service requirements or provision). In 5,962 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2009) for an expanded list at the New South Wales level).
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods, by provision, New South Wales, 2007–08

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

| Type of service | Not provided | | | Provided | | | Total | Closed support periods (number) | |
|---|-------------------------------|---------------|-----------|---------------|-----------------------|-----------|-------|---------------------------------|--|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | | |
| Housing/accommodation | | | | | | | | | |
| SAAP/CAP accommodation | 3.6 | 5.6 | 9.2 | 86.1 | 4.7 | 90.8 | 100.0 | 23,900 | |
| Assistance to obtain/maintain short-term accommodation | 5.8 | 18.4 | 24.2 | 54.3 | 21.6 | 75.9 | 100.0 | 7,800 | |
| Assistance to obtain/maintain medium-term accommodation | 9.8 | 16.8 | 26.6 | 49.1 | 24.4 | 73.5 | 100.0 | 5,400 | |
| Assistance to obtain/maintain independent housing | 4.8 | 11.1 | 15.9 | 59.7 | 24.4 | 84.1 | 100.0 | 12,600 | |
| Financial/employment | | | | | | | | | |
| Assistance to obtain/maintain government allowance | 3.8 | 11.1 | 14.9 | 62.3 | 22.9 | 85.2 | 100.0 | 5,200 | |
| Employment and training assistance | 7.5 | 17.6 | 25.1 | 54.0 | 20.8 | 74.8 | 100.0 | 3,400 | |
| Financial assistance/material aid | 2.8 | 8.1 | 10.9 | 74.7 | 14.4 | 89.1 | 100.0 | 11,600 | |
| Financial counselling and support | 11.1 | 8.7 | 19.8 | 62.6 | 17.6 | 80.2 | 100.0 | 3,600 | |
| Personal support | | | | | | | | | |
| Incest/sexual assault | 5.6 | 15.0 | 20.6 | 67.8 | 11.6 | 79.4 | 100.0 | 1,000 | |
| Domestic/family violence | 1.9 | 3.5 | 5.4 | 87.4 | 7.3 | 94.7 | 100.0 | 9,700 | |
| Family/relationship | 3.4 | 3.4 | 6.8 | 84.9 | 8.3 | 93.2 | 100.0 | 9,500 | |
| Emotional support | 1.3 | 0.3 | 1.6 | 95.4 | 3.0 | 98.4 | 100.0 | 28,700 | |
| Assistance with problem gambling | 5.2 | 11.9 | 17.1 | 70.7 | 12.2 | 82.9 | 100.0 | 400 | |
| General support/advocacy | | | | | | | | | |
| Living skills/personal development | 3.4 | 0.8 | 4.2 | 91.3 | 4.6 | 95.9 | 100.0 | 10,100 | |
| Assistance with legal issues/court support | 3.1 | 8.2 | 11.3 | 57.9 | 30.8 | 88.7 | 100.0 | 6,400 | |
| Advice/information | 0.5 | 0.2 | 0.7 | 95.6 | 3.7 | 99.3 | 100.0 | 39,300 | |
| Retrieval/storage/removal of belongings | 2.0 | 1.1 | 3.1 | 93.6 | 3.3 | 96.9 | 100.0 | 11,800 | |
| Advocacy/liaison on behalf of client | 1.5 | 0.7 | 2.2 | 88.2 | 9.6 | 97.8 | 100.0 | 18,000 | |
| Specialist services | | | | | | | | | |
| Psychological/psychiatric services | 13.7 | 35.3 | 49.0 | 31.4 | 19.7 | 51.1 | 100.0 | 2,500 | |
| Specialist counselling | 7.0 | 29.9 | 36.9 | 37.6 | 25.5 | 63.1 | 100.0 | 3,500 | |
| Pregnancy/family planning support | 7.6 | 20.0 | 27.6 | 46.3 | 26.1 | 72.4 | 100.0 | 1,100 | |
| Drug/alcohol support or intervention | 14.8 | 13.4 | 28.2 | 55.5 | 16.4 | 71.9 | 100.0 | 4,200 | |
| Physical/intellectual disability services | 10.3 | 48.0 | 58.3 | 24.0 | 17.6 | 41.6 | 100.0 | 200 | |
| Culturally specific services | 3.0 | 15.2 | 18.2 | 51.3 | 30.5 | 81.8 | 100.0 | 2,100 | |
| Interpreter services/assistance with immigration issues | 2.8 | 10.7 | 13.5 | 64.7 | 21.9 | 86.6 | 100.0 | 700 | |
| Health/medical services | 4.2 | 27.5 | 31.7 | 46.2 | 22.1 | 68.3 | 100.0 | 7,200 | |
| Basic support/other services n.e.s. | | | | | | | | | |
| Meals | 1.2 | 0.4 | 1.6 | 96.1 | 2.4 | 98.5 | 100.0 | 22,300 | |
| Laundry/shower facilities | 1.1 | 0.2 | 1.3 | 97.5 | 1.2 | 98.7 | 100.0 | 19,100 | |
| Recreation | 1.5 | 1.1 | 2.6 | 94.3 | 3.1 | 97.4 | 100.0 | 11,200 | |
| Transport | 1.9 | 1.1 | 3.0 | 93.7 | 3.3 | 97.0 | 100.0 | 12,200 | |
| Other | 2.3 | 1.4 | 3.7 | 91.0 | 5.3 | 96.3 | 100.0 | 8,000 | |

(continued)

Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, New South Wales, 2007-08

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

| Broad type of service | Not provided | | | Provided | | | Total | Distinct services required (number) | Assoc. closed support periods (number) |
|--------------------------------------|-------------------------------|---------------|---------------|----------------|-----------------------|----------------|--------------|-------------------------------------|--|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | | |
| Housing/ accommodation | 4.9 | 10.2 | 15.1 | 70.4 | 14.5 | 84.9 | 100.0 | 49,700 | 33,800 |
| Financial/ employment | 4.9 | 10.2 | 15.1 | 67.3 | 17.6 | 84.9 | 100.0 | 23,700 | 16,200 |
| Personal support | 1.9 | 1.9 | 3.8 | 91.1 | 5.1 | 96.2 | 100.0 | 49,300 | 30,600 |
| General support/ advocacy | 1.5 | 1.1 | 2.6 | 90.4 | 7.0 | 97.4 | 100.0 | 85,600 | 43,000 |
| Specialist services | 8.4 | 24.5 | 32.9 | 45.4 | 21.7 | 67.1 | 100.0 | 22,300 | 14,200 |
| Basic support/ other services n.e.s. | 1.4 | 0.7 | 2.1 | 95.2 | 2.6 | 97.8 | 100.0 | 72,800 | 30,400 |
| Total (%) | 2.9 | 5.0 | 7.9 | 83.3 | 8.8 | 92.1 | 100.0 | .. | .. |
| Total (number) | 8,800 | 15,300 | 24,100 | 252,800 | 26,600 | 279,400 | .. | 303,500 | 51,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 827 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2007–08

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

| Type of service | Not provided | | | Provided | | | Total | Closed accompanying child support periods (number) |
|--|-------------------------------|---------------|----------|---------------|-----------------------|----------|-------|--|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | |
| Accommodation | | | | | | | | |
| SAAP/CAP accommodation | 2.1 | 11.3 | 13.4 | 82.1 | 4.4 | 86.5 | 100.0 | 7,000 |
| School liaison/child care | | | | | | | | |
| School liaison/child care | 2.0 | 6.1 | 8.1 | 74.8 | 17.2 | 92.0 | 100.0 | 4,800 |
| Personal support | | | | | | | | |
| Help with behavioural problems | 2.3 | 7.5 | 9.8 | 70.6 | 19.6 | 90.2 | 100.0 | 1,200 |
| Sexual/physical abuse counselling/support | 3.4 | 29.3 | 32.7 | 43.1 | 24.1 | 67.2 | 100.0 | 200 |
| Skills education/structured play/skill development | 1.4 | 2.5 | 3.9 | 91.2 | 4.9 | 96.1 | 100.0 | 3,200 |
| General support/advocacy | | | | | | | | |
| Access arrangements | 5.6 | 18.1 | 23.7 | 60.7 | 15.6 | 76.3 | 100.0 | 600 |
| Advice/information | 1.1 | 0.6 | 1.7 | 94.6 | 3.7 | 98.3 | 100.0 | 4,800 |
| Advocacy | 1.1 | 0.5 | 1.6 | 91.0 | 7.4 | 98.4 | 100.0 | 5,300 |
| Specialist services | | | | | | | | |
| Specialist counselling | 8.0 | 25.4 | 33.4 | 42.9 | 23.7 | 66.6 | 100.0 | 700 |
| Culturally specific services | 0.6 | 2.9 | 3.5 | 34.0 | 62.5 | 96.5 | 100.0 | 1,400 |
| Health/medical services | 2.9 | 30.3 | 33.2 | 26.8 | 40.0 | 66.8 | 100.0 | 1,600 |
| Basic support/ other services n.e.s. | | | | | | | | |
| Meals | 0.7 | 0.4 | 1.1 | 96.8 | 2.1 | 98.9 | 100.0 | 5,600 |
| Showers/hygiene | 0.7 | 0 | 0.7 | 97.3 | 2.0 | 99.3 | 100.0 | 4,500 |
| Recreation | 0.7 | 0.7 | 1.4 | 95.4 | 3.2 | 98.6 | 100.0 | 4,500 |
| Transport | 1.0 | 0.7 | 1.7 | 96.9 | 1.5 | 98.4 | 100.0 | 5,500 |
| Other | 1.2 | 2.2 | 3.4 | 91.8 | 4.9 | 96.7 | 100.0 | 2,400 |

(continued)

Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2007–08

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

| Broad type of service | Not provided | | | Provided | | | Total | Distinct services required (number) | Assoc. closed accompany -ing child support periods (number) |
|--------------------------------------|-------------------------------|---------------|--------------|---------------|-----------------------|---------------|--------------|-------------------------------------|---|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | | |
| Accommodation | 2.1 | 11.3 | 13.4 | 82.1 | 4.4 | 86.5 | 100.0 | 7,000 | 7,000 |
| School liaison/ child care | 1.8 | 6.2 | 8.0 | 77.7 | 14.2 | 91.9 | 100.0 | 5,600 | 4,800 |
| Personal support | 1.6 | 4.4 | 6.0 | 85.5 | 8.4 | 93.9 | 100.0 | 5,700 | 3,800 |
| General support/ advocacy | 1.4 | 1.6 | 3.0 | 90.8 | 6.3 | 97.1 | 100.0 | 10,700 | 7,400 |
| Specialist services | 3.1 | 19.3 | 22.4 | 32.6 | 45.0 | 77.6 | 100.0 | 3,800 | 3,200 |
| Basic support/ other services n.e.s. | 0.8 | 0.6 | 1.4 | 96.1 | 2.4 | 98.5 | 100.0 | 22,500 | 8,500 |
| Total (%) | 1.4 | 4.4 | 5.9 | 86.0 | 8.1 | 94.1 | 100.0 | .. | .. |
| Total (number) | 800 | 2,400 | 3,200 | 47,500 | 4,500 | 52,000 | .. | 55,200 | 13,300 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,387 (closed accompanying child support periods with no information on service requirements or provision). In 5,962 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, New South Wales, 2007–08

| Broad type of service | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other | Total | |
|--|----------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|--------------|--------------|--------------|
| | Per cent unmet needs | | | | | | | | | % | Number |
| Housing/ accommodation | 27.9 | 13.6 | 30.7 | 25.2 | 31.4 | 25.5 | 17.5 | 31.8 | 20.1 | 25.2 | 2,300 |
| Financial/ employment | 17.9 | 9.4 | 15.8 | 11.6 | 19.8 | 17.9 | 5.8 | 13.3 | 11.8 | 14.0 | 1,300 |
| Personal support | 10.3 | 7.3 | 13.3 | 10.1 | 13.4 | 12.9 | 12.1 | 12.9 | 34.5 | 10.9 | 1,000 |
| General support/ advocacy | 16.0 | 14.6 | 14.2 | 16.6 | 16.3 | 21.7 | 28.9 | 15.6 | 11.8 | 15.5 | 1,400 |
| Specialist services | 14.6 | 35.4 | 14.8 | 28.8 | 11.3 | 14.5 | 12.2 | 19.4 | 17.9 | 21.9 | 2,000 |
| Basic support/ other services n.e.s. | 13.2 | 19.7 | 11.2 | 7.6 | 7.7 | 7.6 | 23.4 | 7.0 | 3.9 | 12.5 | 1,100 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>9,000</i> |
| Summary totals | | | | | | | | | | | |
| Total unmet needs (%) | 19.3 | 25.9 | 19.6 | 8.8 | 5.6 | 3.3 | 0.2 | 16.8 | 0.4 | 100.0 | .. |
| Total unmet needs (number) | 1,700 | 2,300 | 1,800 | 800 | 500 | 300 | <50 | 1,500 | <50 | .. | 9,000 |
| | | | | | | | | | | | |
| Total closed support periods with unmet needs (%) | 17.8 | 27.1 | 19.1 | 11.4 | 3.2 | 2.0 | 0.2 | 18.8 | 0.4 | 100.0 | .. |
| Total closed support periods with unmet needs (number) | 600 | 900 | 700 | 400 | 100 | 100 | <50 | 600 | <50 | .. | 3,400 |
| | | | | | | | | | | | |
| Total closed support periods (%) | 14.9 | 28.8 | 16.3 | 16.8 | 2.2 | 2.3 | 0.7 | 17.7 | 0.2 | 100.0 | .. |
| Total closed support periods (number) | 7,500 | 14,500 | 8,200 | 8,500 | 1,100 | 1,200 | 400 | 8,900 | 100 | .. | 50,400 |

Notes

1. Number excluded due to errors and omissions (weighted): 110 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 71 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,783 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, New South Wales, 2007-08

| | Couple with children | Male with children | Female with children | Other with children | Total | |
|---|-----------------------------|--------------------|----------------------|---------------------|--------------|------------|
| | | | | | % | Number |
| Broad type of service | Per cent unmet needs | | | | | |
| Accommodation | 14.0 | 8.3 | 19.4 | — | 18.9 | 200 |
| School liaison/child care | 11.6 | 25.0 | 13.0 | — | 13.1 | 100 |
| Personal support | 14.0 | — | 11.6 | — | 11.6 | 100 |
| General support/advocacy | 2.3 | 8.3 | 19.7 | — | 18.5 | 100 |
| Specialist services | 20.9 | 8.3 | 14.3 | — | 14.6 | 100 |
| Basic support/other services n.e.s. | 37.2 | 50.0 | 21.9 | — | 23.3 | 200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>800</i> |
| Summary totals | | | | | | |
| Total unmet needs (%) | 5.9 | 1.7 | 92.4 | — | 100.0 | .. |
| Total unmet needs (number) | <50 | <50 | 700 | — | .. | 800 |
| | | | | | | |
| Total closed accompanying child support periods with unmet needs (%) | 5.7 | 1.4 | 93.0 | — | 100.0 | .. |
| Total closed accompanying child support periods with unmet needs (number) | <50 | <50 | 400 | — | .. | 400 |
| | | | | | | |
| Total closed accompanying child support periods (%) | 7.3 | 3.0 | 89.8 | — | 100.0 | .. |
| Total closed accompanying child support periods (number) | 1,000 | 400 | 11,900 | <50 | .. | 13,300 |
| | | | | | | |
| Total closed support periods with accompanying children with unmet needs (%) | 5.3 | 2.0 | 92.7 | — | 100.0 | .. |
| Total closed support periods with accompanying children with unmet needs (number) | <50 | <50 | 200 | — | .. | 300 |
| | | | | | | |
| Total closed support periods with accompanying children requiring assistance (%) | 6.7 | 3.5 | 89.7 | — | 100.0 | .. |
| Total closed support periods with accompanying children requiring assistance (number) | 500 | 200 | 6,000 | <50 | .. | 6,700 |

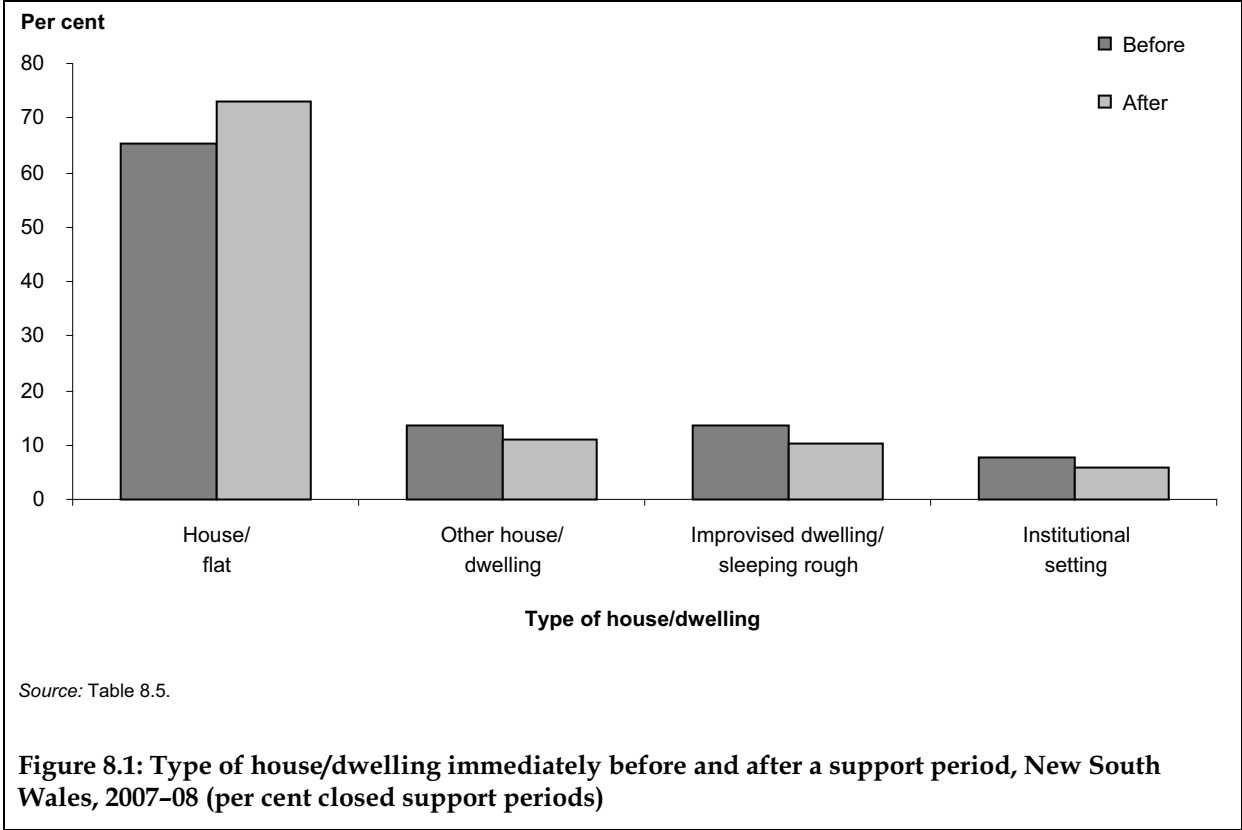
Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 6,494 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 49 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, New South Wales, 2007–08 (per cent)

| Main source of income | Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit | | All closed support periods | |
|---|---|--------------|----------------------------|---------------|
| | Before | After | Before | After |
| No income | 22.0 | 7.5 | 11.4 | 8.0 |
| Government payments | 71.5 | 83.8 | 80.2 | 82.4 |
| Other | 6.5 | 8.7 | 8.4 | 9.6 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>5,300</i> | <i>5,000</i> | <i>45,700</i> | <i>41,300</i> |
| Number with 'Client left without providing any information' | .. | 300 | .. | 6,300 |
| Number with 'Don't know' | 100 | 200 | 6,300 | 4,300 |
| Number with missing data | <50 | 100 | 200 | 400 |
| Total (number) | 5,500 | 5,500 | 52,200 | 52,200 |

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, New South Wales, 2007–08 (per cent)

| Employment status | Closed support periods in which clients needed assistance in employment and training | | All closed support periods | |
|---|--|--------------|----------------------------|---------------|
| | Before | After | Before | After |
| Employed full time/part time | 11.6 | 23.8 | 10.6 | 13.3 |
| Unemployed (looking for work) | 28.9 | 25.5 | 16.5 | 15.4 |
| Not in labour force | 59.6 | 50.7 | 73.0 | 71.3 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>3,600</i> | <i>3,300</i> | <i>44,100</i> | <i>39,600</i> |
| Number with 'Client left without providing any information' | .. | 200 | .. | 7,000 |
| Number with 'Don't know' | 100 | 100 | 7,600 | 4,900 |
| Number with missing data | <50 | <50 | 500 | 700 |
| Total (number) | 3,600 | 3,600 | 52,200 | 52,200 |

Notes

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, New South Wales, 2007–08 (per cent)

| After support | 1 week or less | >1–13 weeks | >13–26 weeks | >26 weeks | Total | |
|-------------------------------|----------------|---------------|--------------|--------------|--------------|---------------|
| | | | | | Per cent | Number |
| Main source of income | | | | | | |
| No income | 9.4 | 7.8 | 6.2 | 5.1 | 8.0 | 3,300 |
| Government payments | 82.8 | 83.2 | 80.1 | 80.2 | 82.4 | 34,000 |
| Other | 7.8 | 9.0 | 13.7 | 14.7 | 9.6 | 3,900 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 40.1 | 39.9 | 10.0 | 9.9 | 100.0 | .. |
| Total (number) | 16,600 | 16,500 | 4,100 | 4,100 | .. | 41,300 |
| Employment status | | | | | | |
| Employed full time/part time | 9.3 | 13.2 | 19.3 | 23.5 | 13.3 | 5,300 |
| Unemployed (looking for work) | 11.9 | 18.9 | 16.1 | 14.9 | 15.4 | 6,100 |
| Not in labour force | 78.8 | 67.9 | 64.6 | 61.7 | 71.3 | 28,200 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 40.2 | 39.8 | 10.1 | 9.9 | 100.0 | .. |
| Total (number) | 15,900 | 15,700 | 4,000 | 3,900 | .. | 39,600 |

Notes

1. Number excluded due to errors and omissions (weighted): 10,935 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 12,615 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, New South Wales, 2007–08 (per cent)

| Student status | 5–17 years | | 18+ years | | Total | |
|---|--------------|--------------|---------------|---------------|---------------|---------------|
| | Before | After | Before | After | Before | After |
| Not a student | 52.5 | 51.1 | 94.4 | 93.4 | 86.8 | 85.8 |
| Primary/secondary student | 39.0 | 38.6 | 1.5 | 1.2 | 8.3 | 8.0 |
| Post-secondary student/employment training | 8.6 | 10.3 | 4.1 | 5.4 | 4.9 | 6.3 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>7,800</i> | <i>7,000</i> | <i>35,300</i> | <i>31,800</i> | <i>43,100</i> | <i>38,800</i> |
| Number with 'Client left without providing any information' | .. | 1,100 | .. | 5,900 | .. | 7,000 |
| Number with 'Don't know' | 1,500 | 1,100 | 6,400 | 3,800 | 7,900 | 4,900 |
| Number with missing data | 100 | 100 | 700 | 900 | 800 | 1,100 |
| Total (number) | 9,300 | 9,300 | 42,400 | 42,400 | 51,800 | 51,800 |

Notes

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, New South Wales, 2007–08 (per cent)

| Type of house/dwelling | Closed support periods in which clients needed assistance to obtain/maintain independent housing | | All closed support periods | |
|---|--|---------------|----------------------------|---------------|
| | Before | After | Before | After |
| Improvised dwelling/sleeping rough ^(a) | 10.1 | 2.5 | 13.4 | 10.3 |
| House/flat | 65.6 | 82.5 | 65.3 | 72.9 |
| Other house/dwelling ^(b) | 15.6 | 11.0 | 13.6 | 10.9 |
| Institutional setting ^(c) | 8.7 | 4.0 | 7.7 | 5.9 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>12,600</i> | <i>9,500</i> | <i>44,900</i> | <i>35,700</i> |
| Number with 'Client left without providing any information' | .. | 2,400 | .. | 9,000 |
| Number with 'Don't know' | 800 | 1,400 | 7,100 | 7,100 |
| Number with missing data | <50 | 100 | 200 | 400 |
| Total (number) | 13,500 | 13,500 | 52,200 | 52,200 |

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, New South Wales, 2007–08 (per cent)

| Type of tenure | Closed support periods in which clients needed assistance to obtain/maintain independent housing | | All closed support periods | |
|---|--|---------------|----------------------------|---------------|
| | Before | After | Before | After |
| SAAP/CAP crisis/short-term accommodation | 9.9 | 4.9 | 10.5 | 7.9 |
| SAAP/CAP medium/long-term accommodation | 2.4 | 5.2 | 3.2 | 5.7 |
| Other SAAP/CAP funded accommodation | 1.5 | 1.6 | 1.4 | 1.3 |
| Institutional setting | 5.3 | 2.3 | 4.9 | 3.6 |
| Improvised dwelling/sleeping rough | 8.0 | 1.9 | 10.9 | 7.5 |
| Other, no tenure | 3.6 | 1.5 | 4.4 | 4.0 |
| Purchasing/purchased own home | 2.7 | 2.1 | 4.3 | 4.3 |
| Private rental | 31.8 | 43.4 | 27.6 | 31.9 |
| Public housing rental | 8.2 | 13.5 | 10.4 | 13.0 |
| Community housing rental | 2.2 | 5.7 | 3.0 | 4.8 |
| Rent-free accommodation | 7.6 | 4.4 | 7.9 | 6.1 |
| Boarding | 16.8 | 13.4 | 11.5 | 9.9 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>12,100</i> | <i>9,200</i> | <i>41,700</i> | <i>33,500</i> |
| Number with 'Client left without providing any information' | .. | 2,500 | .. | 9,100 |
| Number with 'Don't know' | 1,300 | 1,700 | 10,000 | 9,000 |
| Number with missing data | 100 | 100 | 500 | 600 |
| Total (number) | 13,500 | 13,500 | 52,200 | 52,200 |

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, New South Wales, 2007–08 (per cent)

| Type of house/dwelling | 1 week or less | >1–13 weeks | >13–26 weeks | >26 weeks | Total | |
|--|----------------|---------------|--------------|--------------|--------------|---------------|
| | | | | | Per cent | Number |
| All closed support periods | | | | | | |
| Improvised dwelling/sleeping rough ^(a) | 19.5 | 5.6 | 2.4 | 2.5 | 10.3 | 3,700 |
| House/flat | 62.1 | 76.7 | 83.7 | 86.8 | 72.9 | 26,000 |
| Other house/dwelling ^(b) | 11.6 | 11.7 | 9.1 | 7.7 | 10.9 | 3,900 |
| Institutional setting ^(c) | 6.9 | 5.9 | 4.8 | 3.0 | 5.9 | 2,100 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 38.8 | 39.6 | 10.6 | 10.9 | 100.0 | .. |
| Total (number) | 13,800 | 14,100 | 3,800 | 3,900 | .. | 35,700 |
| Closed support periods in which clients were accommodated | | | | | | |
| Improvised dwelling/sleeping rough ^(a) | 42.8 | 10.9 | 3.9 | 1.4 | 21.8 | 3,100 |
| House/flat | 31.6 | 62.9 | 76.3 | 88.1 | 54.7 | 7,900 |
| Other house/dwelling ^(b) | 15.4 | 16.5 | 13.6 | 6.5 | 14.6 | 2,100 |
| Institutional setting ^(c) | 10.2 | 9.7 | 6.2 | 4.0 | 8.9 | 1,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 39.9 | 38.6 | 10.1 | 11.5 | 100.0 | .. |
| Total (number) | 5,700 | 5,600 | 1,400 | 1,700 | .. | 14,400 |

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. Number excluded due to errors and omissions (weighted): 16,504 closed support periods (including 'Don't know' and 'Client left without providing any information'); 7,393 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, New South Wales, 2007–08 (per cent)

| Type of tenure | 1 week or less | >1–13 weeks | >13–26 weeks | >26 weeks | Total | |
|--|----------------|---------------|--------------|--------------|--------------|---------------|
| | | | | | Per cent | Number |
| All closed support periods | | | | | | |
| SAAP/CAP crisis/short-term accommodation | 10.4 | 7.5 | 4.7 | 3.6 | 7.9 | 2,600 |
| SAAP/CAP medium/long-term accommodation | 3.7 | 6.6 | 7.6 | 7.7 | 5.7 | 1,900 |
| Other SAAP/CAP funded accommodation | 1.3 | 1.5 | 0.8 | 1.0 | 1.3 | 400 |
| Institutional setting | 4.2 | 3.6 | 3.1 | 1.9 | 3.6 | 1,200 |
| Improvised dwelling/sleeping rough | 14.2 | 4.2 | 1.6 | 2.0 | 7.5 | 2,500 |
| Other, no tenure | 7.4 | 2.5 | 1.3 | 0.5 | 4.0 | 1,300 |
| Purchasing/purchased own home | 4.6 | 4.3 | 4.4 | 3.1 | 4.3 | 1,400 |
| Private rental | 25.8 | 34.5 | 38.8 | 36.5 | 31.9 | 10,700 |
| Public housing rental | 12.9 | 11.5 | 14.6 | 17.2 | 13.0 | 4,400 |
| Community housing rental | 3.5 | 4.1 | 5.3 | 11.4 | 4.8 | 1,600 |
| Rent-free accommodation | 4.4 | 7.8 | 5.7 | 5.7 | 6.1 | 2,000 |
| Boarding | 7.6 | 11.8 | 12.0 | 9.3 | 9.9 | 3,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 38.2 | 39.8 | 10.9 | 11.2 | 100.0 | .. |
| Total (number) | 12,800 | 13,300 | 3,600 | 3,700 | .. | 33,500 |
| Closed support periods in which clients were accommodated | | | | | | |
| SAAP/CAP crisis/short-term accommodation | 12.8 | 11.6 | 8.5 | 4.8 | 11.0 | 1,500 |
| SAAP/CAP medium/long-term accommodation | 2.9 | 8.7 | 12.1 | 9.6 | 6.8 | 900 |
| Other SAAP/CAP funded accommodation | 1.7 | 1.7 | 1.3 | 1.4 | 1.6 | 200 |
| Institutional setting | 4.9 | 5.4 | 2.9 | 1.8 | 4.5 | 600 |
| Improvised dwelling/sleeping rough | 29.8 | 8.1 | 2.9 | 1.1 | 15.4 | 2,100 |
| Other, no tenure | 16.6 | 5.6 | 2.8 | 0.9 | 9.2 | 1,300 |
| Purchasing/purchased own home | 1.5 | 2.0 | 1.4 | 2.2 | 1.8 | 200 |
| Private rental | 11.4 | 24.6 | 30.5 | 36.1 | 21.2 | 2,900 |
| Public housing rental | 5.9 | 9.3 | 13.6 | 18.1 | 9.4 | 1,300 |
| Community housing rental | 1.0 | 3.6 | 6.3 | 11.8 | 3.8 | 500 |
| Rent-free accommodation | 4.7 | 7.6 | 5.8 | 3.8 | 5.8 | 800 |
| Boarding | 6.7 | 11.9 | 11.9 | 8.5 | 9.5 | 1,300 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 40.0 | 38.2 | 10.1 | 11.6 | 100.0 | .. |
| Total (number) | 5,500 | 5,300 | 1,400 | 1,600 | .. | 13,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 18,717 closed support periods (including 'Don't know' and 'Client left without providing any information'); 8,040 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2007–08 (per cent)

| Living situation | Before | After |
|---|---------------|---------------|
| With parent(s) | 11.0 | 9.2 |
| With foster family | 0.6 | 0.5 |
| With relatives/friends temporary | 13.2 | 9.2 |
| With relatives/friends long-term | 3.5 | 4.9 |
| With spouse/partner | 6.8 | 5.4 |
| With spouse/partner and child(ren) | 8.8 | 6.7 |
| Alone | 25.1 | 28.3 |
| Alone with child(ren) | 12.4 | 18.6 |
| With other unrelated persons | 17.7 | 16.3 |
| Other | 1.0 | 0.8 |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> |
| <i>Total (number with valid data)</i> | <i>44,400</i> | <i>36,800</i> |
| Number with 'Client left without providing any information' | .. | 8,400 |
| Number with 'Don't know' | 7,500 | 6,500 |
| Number with missing data | 300 | 500 |
| Total (number) | 52,200 | 52,200 |

Notes

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.10: SAAP closed support periods: existence of a case management plan, New South Wales, 2007–08

| Case management plan | Per cent | Number |
|---------------------------------|-----------------|---------------|
| Yes | 61.6 | 29,900 |
| No, client did not agree to one | 8.3 | 4,000 |
| No, support period too short | 29.2 | 14,200 |
| No, other reason | 0.8 | 400 |
| Total | 100.0 | 48,500 |

Notes

1. Number excluded due to errors and omissions (weighted): 3,522.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, New South Wales, 2007–08

| Achievement of goals | Per cent | Number |
|-----------------------------|-----------------|---------------|
| All goals achieved | 44.0 | 13,100 |
| Most or some goals achieved | 50.4 | 15,000 |
| No goals achieved | 5.7 | 1,700 |
| Total | 100.0 | 29,700 |

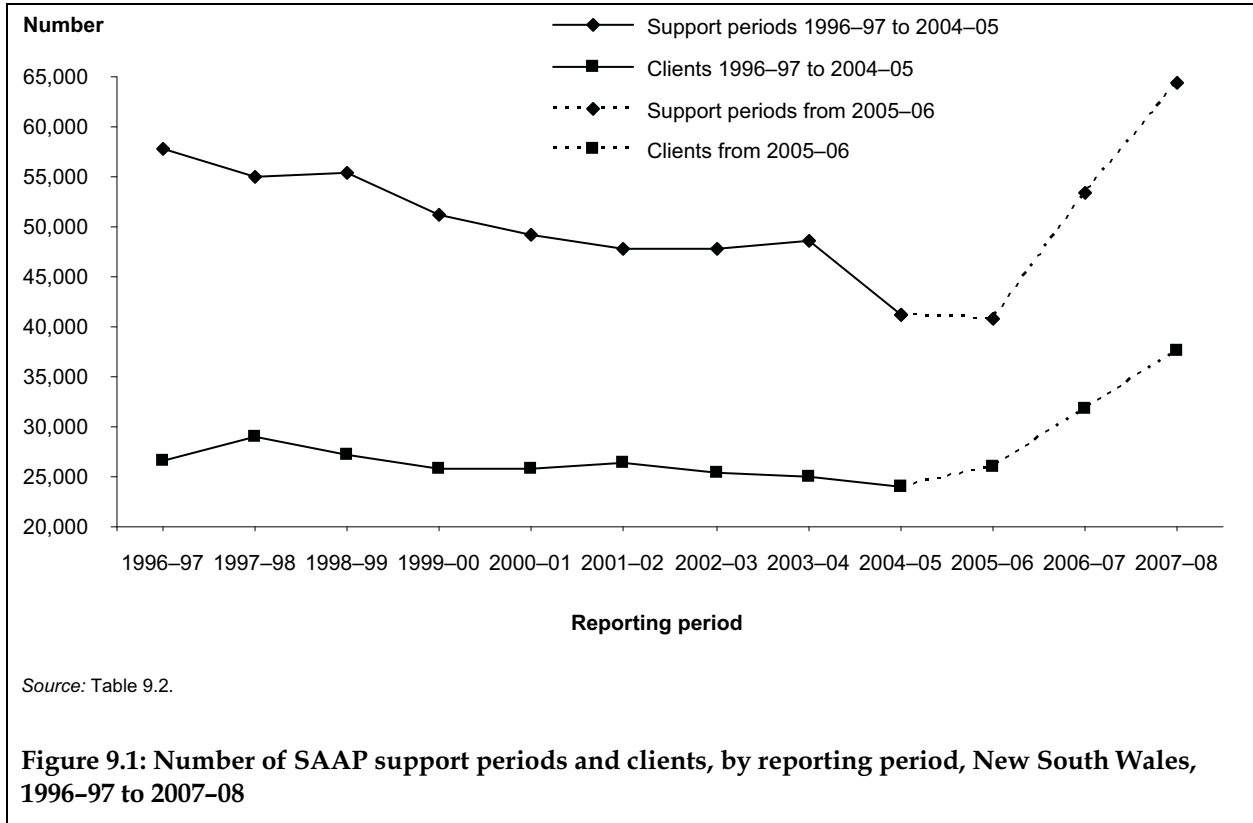
Notes

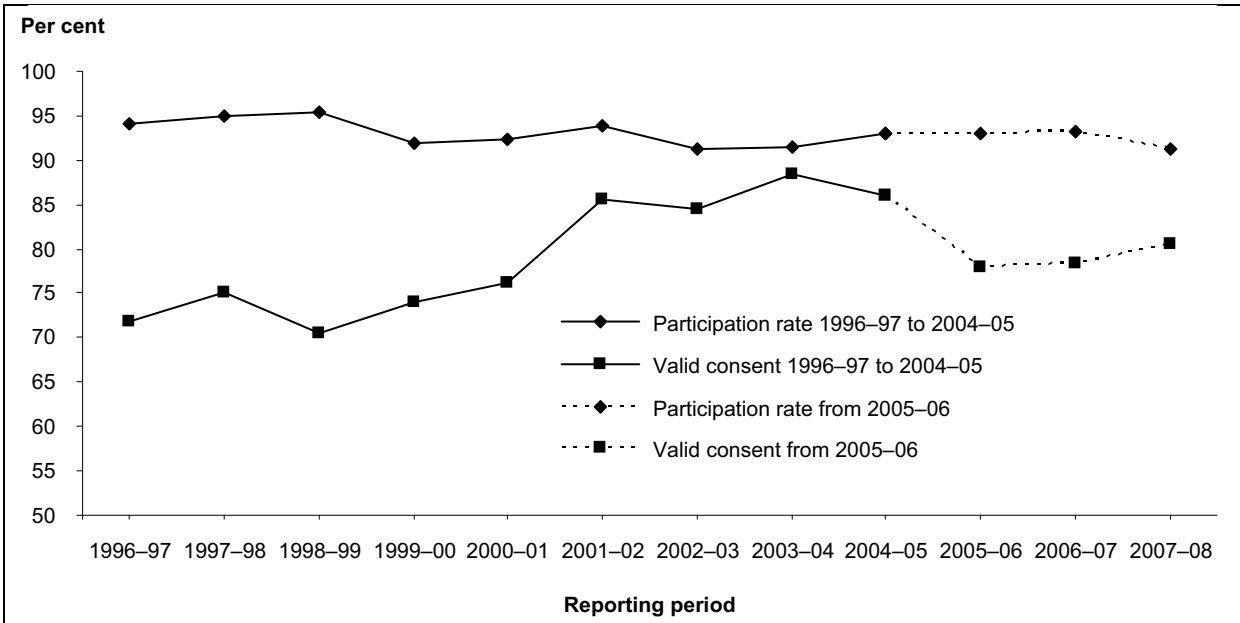
1. Number excluded due to errors and omissions (weighted): 162.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

9 Support from 1996–97 to 2007–08

9.1 Key charts





Source: Table 9.4.

Figure 9.2: Agency participation rate and valid consent, by reporting period, New South Wales, 1996-97 to 2007-08

9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2007–08 dollars, by reporting period, New South Wales, 1996–97 to 2007–08

| Reporting period | Total funding ^{(a)(b)} | Funding to agencies ^{(a)(b)} | Funding per support period ^{(b)(c)} | Funding per client ^{(b)(c)} |
|----------------------------|---------------------------------|---------------------------------------|--|--------------------------------------|
| Current \$ | | | | |
| 1996–97 | 80,112,000 | 72,679,000 | 1,250 | 2,730 |
| 1997–98 | 81,554,000 | 78,829,000 | 1,430 | 2,710 |
| 1998–99 | 81,528,000 | 78,320,000 | 1,410 | 2,870 |
| 1999–00 | 84,905,000 | 80,398,000 | 1,570 | 3,120 |
| 2000–01 | 91,853,000 | 84,561,000 | 1,720 | 3,270 |
| 2001–02 | 94,517,000 | 88,184,000 | 1,840 | 3,330 |
| 2002–03 | 108,381,000 | 102,739,000 | 2,140 | 4,040 |
| 2003–04 | 110,873,000 | 105,710,000 | 2,180 | 4,220 |
| 2004–05 | 113,090,000 | 107,308,000 | 2,600 | 4,450 |
| 2005–06 | 115,578,000 | 110,462,000 | 2,700 | 4,260 |
| 2006–07 ^(d) | 118,736,000 | 114,165,000 | 2,140 | 3,580 |
| 2007–08 ^(d) | 121,532,000 | 118,137,000 | 1,830 | 3,130 |
| Constant 2007–08 \$ | | | | |
| 1996–97 | 113,086,000 | 102,593,000 | 1,770 | 3,850 |
| 1997–98 | 115,282,000 | 111,430,000 | 2,030 | 3,830 |
| 1998–99 | 109,472,000 | 105,164,000 | 1,900 | 3,850 |
| 1999–00 | 109,980,000 | 104,142,000 | 2,040 | 4,040 |
| 2000–01 | 115,875,000 | 106,676,000 | 2,170 | 4,120 |
| 2001–02 | 116,665,000 | 108,849,000 | 2,270 | 4,120 |
| 2002–03 | 123,801,000 | 117,357,000 | 2,450 | 4,610 |
| 2003–04 | 126,110,000 | 120,238,000 | 2,470 | 4,800 |
| 2004–05 | 125,964,000 | 119,524,000 | 2,890 | 4,950 |
| 2005–06 | 122,608,000 | 117,181,000 | 2,860 | 4,510 |
| 2006–07 ^(d) | 122,104,000 | 117,403,000 | 2,200 | 3,680 |
| 2007–08 ^(d) | 121,532,000 | 118,137,000 | 1,830 | 3,130 |

(a) 'Total funding' and 'Funding to agencies' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships against Domestic Violence Program (AIHW 2001a:Table 2.1, 2001b:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 and 2007–08 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2009:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2008; FaHCSIA unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2007–08 (number)

| | 1996–97 | 1997–98 | 1998–99 | 1999–00 | 2000–01 | 2001–02 | 2002–03 | 2003–04 | 2004–05 | 2005–06 | 2006–07 | 2007–08 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Support periods | 57,900 | 55,000 | 55,400 | 51,200 | 49,300 | 47,900 | 47,900 | 48,600 | 41,300 | 40,900 | 53,400 | 64,500 |
| <i>Errors and omissions</i> | — | — | — | — | — | — | — | — | — | — | — | — |
| Clients | 26,600 | 29,100 | 27,300 | 25,800 | 25,900 | 26,400 | 25,400 | 25,000 | 24,100 | 26,000 | 31,900 | 37,700 |
| <i>Errors and omissions</i> | — | — | — | — | — | — | — | — | — | — | — | — |
| Nightly average support periods with accommodation | 1,800 | 2,600 | 2,400 | 2,400 | 2,500 | 2,700 | 2,600 | 2,600 | 2,600 | 2,600 | 2,800 | 3,300 |
| <i>Errors and omissions</i> | 984 | 1,295 | 1,595 | 1,040 | 583 | 531 | 469 | 4,988 | 710 | 655 | 681 | 207 |
| Daily average support periods | 3,400 | 4,000 | 3,800 | 4,000 | 4,500 | 5,300 | 5,400 | 5,800 | 6,100 | 6,500 | 8,100 | 11,900 |
| <i>Errors and omissions</i> | 1,730 | 1,231 | 104 | 42 | 199 | 339 | 92 | 29 | — | — | — | — |

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2009:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, New South Wales, 2001–02 to 2007–08 (number)

| | 2001–02 | 2002–03 | 2003–04 | 2004–05 | 2005–06 | 2006–07 | 2007–08 |
|---|---------|---------|---------|---------|---------|---------|---------|
| Accompanying child support periods | 13,500 | 12,900 | 12,900 | 13,500 | 15,900 | 22,800 | 25,400 |
| <i>Errors and omissions</i> | — | — | — | — | — | — | — |
| Accompanying children | 10,300 | 9,900 | 10,100 | 10,800 | 11,400 | 16,900 | 19,000 |
| <i>Errors and omissions</i> | — | — | — | — | — | — | — |
| Nightly average accompanying child support periods with accommodation | 1,200 | 1,200 | 1,200 | 1,200 | 1,300 | 1,700 | 1,900 |
| <i>Errors and omissions</i> | 295 | 298 | 333 | 291 | 286 | 191 | 185 |
| Daily average accompanying child support periods | 2,400 | 2,400 | 2,400 | 2,500 | 3,000 | 4,400 | 5,800 |
| <i>Errors and omissions</i> | 87 | 49 | 20 | — | — | — | — |

Notes

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001–02, 2002–03 and 2004–05, data that enabled the number of accompanying children to be estimated were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2009:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, New South Wales, 1996–97 to 2007–08

| | 1996–97 | 1997–98 | 1998–99 | 1999–00 | 2000–01 | 2001–02 | 2002–03 | 2003–04 | 2004–05 | 2005–06 | 2006–07 | 2007–08 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Agencies ^(a) (number) | 379 | 381 | 381 | 384 | 396 | 385 | 388 | 387 | 378 | 379 | 389 | 389 |
| Agency participation rate (%) | 94.2 | 95.0 | 95.5 | 91.9 | 92.4 | 93.8 | 91.2 | 91.5 | 93.1 | 93.1 | 93.3 | 91.3 |
| Records returned (number) | 55,043 | 52,672 | 52,902 | 47,007 | 45,520 | 44,791 | 43,597 | 45,104 | 38,490 | 38,085 | 49,761 | 58,891 |
| Records returned with consent (%) | 73.8 | 77.3 | 73.6 | 75.5 | 77.4 | 86.9 | 85.6 | 89.9 | 87.2 | 83.4 | 86.1 | 88.3 |
| Records returned with valid consent ^(b) (%) | 71.8 | 75.2 | 70.5 | 74.0 | 76.1 | 85.6 | 84.4 | 88.4 | 86.0 | 78.0 | 78.4 | 80.6 |

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2 and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

Notes

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2009:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in New South Wales. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2009) for details of the I & I Fund.

A1.1 Tables

Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, New South Wales, 2007–08 (number)

| | |
|-----------------------|-----|
| Support periods | 100 |
| With accommodation | <50 |
| Without accommodation | 100 |
| Clients | 100 |

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, New South Wales, 2007–08 (number)

| | |
|--------------------------------------|-----|
| Accompanying child support periods | 100 |
| With accommodation ^(a) | — |
| Without accommodation ^(a) | 100 |
| Accompanying children | <50 |

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, New South Wales, 2007–08

| Age | Percentage of all clients | | Percentage of sex group | | Total | |
|---------------------------|---------------------------|---------------|-------------------------|---------------|----------|-------------|
| | Male | Female | Male | Female | Per cent | Number |
| 0–24 years | 4.9 | 15.9 | 12.1 | 26.5 | 20.7 | <50 |
| 25–44 years | 22.0 | 35.4 | 54.5 | 59.2 | 57.3 | <50 |
| 45–64 years | 13.4 | 8.5 | 33.3 | 14.3 | 22.0 | <50 |
| 65 years and over | — | — | — | — | — | — |
| <i>Total</i> | 40.2 | 59.8 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | <50 | <50 | <50 | <50 | .. | 100 |
| Mean age (years) | .. | .. | 38.0 | 34.1 | .. | 35.6 |
| Median age (years) | .. | .. | 39 | 37 | .. | 38 |

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, New South Wales, 2007–08

| Age | Percentage of all accompanying children | | Percentage of sex group | | Total | |
|---------------------------|---|---------------|-------------------------|---------------|----------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| 0–9 years | 25.0 | 40.9 | 68.8 | 64.3 | 65.9 | <50 |
| 10–17 years | 11.4 | 22.7 | 31.3 | 35.7 | 34.1 | <50 |
| <i>Total</i> | 36.4 | 63.6 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | <50 | <50 | <50 | <50 | .. | <50 |
| Mean age (years) | .. | .. | 7.2 | 7.5 | .. | 7.4 |
| Median age (years) | .. | .. | 6 | 6 | .. | 6 |

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, New South Wales, 2007–08 (per cent)

| Cultural and linguistic diversity | Male | Female | Total | |
|--|---------------|---------------|--------------|------------|
| | | | Per cent | Number |
| Aboriginal and Torres Strait Islander peoples | 19.2 | 40.5 | 32.4 | <50 |
| Other Australian-born people | 65.4 | 50.0 | 55.9 | <50 |
| People born overseas, English proficiency group 1 | 15.4 | 9.5 | 11.8 | <50 |
| People born overseas, English proficiency groups 2–4 | — | — | — | — |
| <i>Total</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (row %) | 38.2 | 61.8 | 100.0 | .. |
| Total (number) | <50 | <50 | .. | 100 |

Notes

1. Number excluded due to errors and omissions (unweighted): 14.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, New South Wales, 2007–08

| Cultural and linguistic diversity | Per cent | Number |
|--|--------------|---------------|
| Aboriginal and Torres Strait Islander children | 47.4 | <50 |
| Other Australian-born children | 52.6 | <50 |
| Children born overseas, English proficiency group 1 | — | — |
| Children born overseas, English proficiency groups 2–4 | — | — |
| Total | 100.0 | <50 |

Notes

1. Number excluded due to errors and omissions (unweighted): 6.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2009:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2009). Additional information relevant only to the tables for New South Wales follows.

A2.1 Agency participation

Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, New South Wales, 2007–08

| Region | Agencies ^(a) | | Records returned | | |
|----------------------------------|-------------------------|--------------------|------------------|-------------|------------------------------|
| | Total | Participation rate | Total | Consent | Valid consent ^(b) |
| | Number | % | Number | % | % |
| Central Coast | 17 | 94.1 | 1,765 | 82.6 | 70.3 |
| Central West | 14 | 100.0 | 1,804 | 90.3 | 80.5 |
| Far North Coast | 21 | 81.0 | 2,370 | 90.6 | 83.2 |
| Hunter | 35 | 94.3 | 4,693 | 86.1 | 73.0 |
| Illawarra | 20 | 100.0 | 2,787 | 95.2 | 91.3 |
| Macarthur | 13 | 100.0 | 1,410 | 94.7 | 91.7 |
| Mid North Coast | 16 | 100.0 | 3,670 | 95.0 | 81.8 |
| Nepean | 22 | 81.8 | 1,340 | 79.1 | 73.4 |
| New England | 19 | 100.0 | 2,405 | 93.3 | 83.2 |
| Orana/Far West | 24 | 62.5 | 1,774 | 82.9 | 72.2 |
| Riverina/Murray | 16 | 100.0 | 3,078 | 90.1 | 86.3 |
| Southern Highlands | 17 | 94.1 | 1,942 | 81.4 | 73.9 |
| Blacktown/Baulkham Hills | 17 | 88.2 | 1,482 | 82.9 | 80.0 |
| Sydney, Cumberland/Prospect | 21 | 90.5 | 4,185 | 94.4 | 89.4 |
| Sydney, Inner West | 30 | 86.7 | 3,378 | 85.4 | 77.3 |
| Sydney, North | 14 | 92.9 | 2,105 | 88.3 | 72.7 |
| Sydney, South-East | 48 | 93.8 | 15,301 | 85.9 | 82.8 |
| Sydney, South-West | 25 | 96.0 | 3,402 | 89.9 | 71.9 |
| Total | 389 | 91.3 | 58,891 | 88.3 | 80.6 |
| Primary target group | | | | | |
| Young people | 165 | 88.5 | 17,052 | 81.9 | 74.1 |
| Single men only | 37 | 89.2 | 11,767 | 95.0 | 93.1 |
| Single women only | 18 | 88.9 | 1,758 | 92.1 | 87.5 |
| Families | 24 | 95.8 | 4,267 | 94.2 | 85.0 |
| Women escaping domestic violence | 93 | 96.8 | 13,804 | 90.5 | 77.2 |
| Cross-target/multiple/general | 52 | 90.4 | 10,243 | 85.2 | 78.8 |
| Total | 389 | 91.3 | 58,891 | 88.3 | 80.6 |

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2009:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, New South Wales, 2007–08

| | Records returned | | |
|----------------------------------|------------------|-------------|------------------------------|
| | Total | Consent | Valid consent ^(a) |
| Region | Number | Per cent | Per cent |
| Central Coast | 985 | 86.1 | 44.6 |
| Central West | 1,079 | 95.5 | 71.4 |
| Far North Coast | 1,573 | 94.7 | 82.8 |
| Hunter | 2,674 | 95.7 | 69.6 |
| Illawarra | 1,839 | 99.8 | 89.3 |
| Macarthur | 1,525 | 97.6 | 91.3 |
| Mid North Coast | 1,644 | 97.3 | 71.5 |
| Nepean | 1,015 | 78.9 | 68.9 |
| New England | 1,267 | 91.2 | 72.9 |
| Orana/Far West | 787 | 88.7 | 70.8 |
| Riverina/Murray | 1,692 | 96.7 | 74.1 |
| Southern Highlands | 1,094 | 91.9 | 75.4 |
| Blacktown/Baulkham Hills | 1,075 | 87.0 | 74.9 |
| Sydney, Cumberland/Prospect | 559 | 86.2 | 70.1 |
| Sydney, Inner West | 1,171 | 87.8 | 75.0 |
| Sydney, North | 635 | 75.4 | 44.7 |
| Sydney, South-East | 882 | 89.5 | 72.7 |
| Sydney, South-West | 1,704 | 96.2 | 79.5 |
| Total | 23,200 | 92.7 | 74.1 |
| Primary Target Group | | | |
| Young people | 2,334 | 85.5 | 64.6 |
| Single men only | 361 | 83.9 | 62.9 |
| Single women only | 1,288 | 98.2 | 84.7 |
| Families | 2,683 | 89.1 | 79.1 |
| Women escaping domestic violence | 13,043 | 95.5 | 74.6 |
| Cross-target/multiple/general | 3,491 | 88.5 | 72.2 |
| Total | 23,200 | 92.7 | 74.1 |

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2009:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2009).

Region Eighteen administrative regional classifications developed by the New South Wales Department of Community Services are used in the report. The names of these regions have been abbreviated in the tables and are as follows:

- Central Coast (CC)
- Central West (CW)
- Far North Coast (FNC)
- Hunter (HUN)
- Illawarra (ILL)
- Macarthur (MAC)
- Mid North Coast (MNC)
- Nepean (NEP)
- New England (NE)
- Orana/Far West (OFW)
- Riverina/Murray (RM)
- Southern Highlands (SH)
- Blacktown/Baulkham Hills (B/BH)
- Sydney, Cumberland/Prospect (S/CP)
- Sydney, Inner West (S/IW)
- Sydney, North (S/N)
- Sydney, South-East (S/SE)
- Sydney, South-West (S/SW).

Rounding Refer to AIHW 2009:Section A2.4.

Appendix 3 Client Collection form



CLIENT FORM

JULY 2007 – JUNE 2008

★ indicates questions that *require* the *informed consent* of the client.

AGENCY ID

SUPPORT PERIOD

Date commenced

| | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| D | D | M | M | Y | Y | Y | Y |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Date finished

| | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

SUPPORT PERIOD ONGOING AT 30 JUNE 2008 Yes 1

CONSENT OBTAINED Yes 1 No 2

- Where a name is not long enough please fill in any remaining squares with a 2.
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

★ **ALPHA CODE**

Letters of first name

| | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| 1st | 2nd | 3rd | 4th | 5th | 6th |

Letters of last name

| | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

★ **DATE OF BIRTH OF CLIENT**

| | | | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| D | D | M | M | Y | Y | Y | Y |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| day unknown | | month unknown | | estimated year | | | |

1 Sex of client

female 1
male 2

2 Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3
couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1
couple without child(ren) 2

OTHER
please specify _____ 999

3 Source of referral/information

please tick one box only

self 13
family/friends 16
school/other education institution 2
community services department 3
police/legal unit/correction institution 17
health services 18
psychiatric unit 7
telephone/crisis referral agency 8
SAAP agency/worker 9
other government department 10
other non-government organisation 11
other (please specify) _____ 999
don't know/no information 0

IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 4 Country of birth of client**

Australia 1

other (please specify) _____

*** 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no 1

yes, Aboriginal 2

yes, Torres Strait Islander 3

yes, both 4

*** 6 Presenting reasons for seeking assistance**

please tick as many circles as apply

Interpersonal relationships

time out from family/other situation 2

relationship/family breakdown 3

interpersonal conflict 4

sexual abuse 7

domestic/family violence 6

physical/emotional abuse 5

Financial

gambling 20

budgeting problems 23

rent too high 24

other financial difficulty 21

Accommodation

overcrowding issues 27

eviction/asked to leave 25

emergency accommodation ended 11

previous accommodation ended 26

Health

mental health issues 28

problematic drug/alcohol/substance use 10

psychiatric illness 13

other health issues 29

Other reasons

gay/lesbian/transgender issues 30

recently left institution 12

recent arrival to area with no means of support 14

itinerant 15

other (please specify) _____ 999

don't know/no information 0

*** 7 Main presenting reason for seeking assistance**

please write only ONE code number from Question 6

eg

*** 8 Main income source before and after support**

please tick one box only in each column

Before After

No income

no income 1

registered/awaiting benefit 2

Government payments

newstart 4

youth allowance 33

community development employment project (CDEP) 8

ABSTUDY 31

Austudy payment for students aged 25 years and over 28

disability support pension 12

age pension 13

parenting payment 34

DVA payment (pension or support) 35

other type of allowance or benefit 36

Other income

workcover/compensation 19

maintenance/child support 20

wages/salary/own business 21

spouse/partner's income 22

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 9 Labour force status before and after support**

please tick one box only in each column

Before After

employed full time (35 hours per week or more) 1

employed part time (less than 35 hours per week) 2

unemployed (looking for work) 4

not in labour force (see manual) 5

client left without providing any information 98

don't know 99

*** 10 Student status before and after support**

please tick one box only in each column

Before After

not a student 1

primary/secondary school student 2

post-secondary student/employment training 3

client left without providing any information 98

don't know 99

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*** 11 Type of house/dwelling immediately before and after this support period**

please tick one box only in each column **Before** **After**

Improvised dwelling/sleeping rough

improvised dwelling/car/tent/squat 1

street/park/in the open 2

House/dwelling

house/flat 3

caravan 4

boarding/rooming house 5

hostel/hotel/motel 6

Institutional setting

hospital 7

psychiatric institution 8

prison/youth training centre 9

other institutional setting 10

client left without providing any information 98

don't know 99

*** 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

please tick one box only in each column **Before** **After**

SAAP/CAP funded accommodation

SAAP/CAP crisis/short term accommodation (including THM crisis) 1

SAAP/CAP medium/long term accommodation 2

other SAAP/CAP funded accommodation (eg hostel, motel etc) 3

No tenure

institutional setting 4

improvised dwelling/sleeping rough 5

other (no tenure) (please specify) _____ 6

Tenure

purchasing/purchased own home 7

private rental 8

public housing rental 9

community housing rental (including THM transitional) 10

rent-free accommodation 11

boarding 12

client left without providing any information 98

don't know 99

*** 13 Who was the client living with immediately before and after this support period?**

please tick one box only in each column **Before** **After**

alone 10

with both parents 1

with one parent and parent's spouse/partner 2

with one parent 3

with foster family 4

with relatives/friends temporary 16

with relatives/friends long-term 17

with spouse/partner 7

with spouse/partner and child(ren) 8

alone with child(ren) 9

living with other unrelated persons 13

other (please specify) _____ 999

client left without providing any information 98

don't know 99

*** 14 Location of client's last home**

suburb/town

state

postcode

overseas 9998

don't know/no information 0

15 Was a case management plan agreed to by the end of the support period?

please tick one box only

yes 1 **Go to question 16**

no, client did not agree to one 4 **Go to question 17**

no, support period too short 5 **Go to question 17**

no, other (please specify) _____ 6 **Go to question 17**

16 To what extent were the client's case management goals achieved by the end of the support period?

please tick one box only

not at all 1

some 2

most 3

all 4

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17 Support to client

please tick as many circles as apply

| | Needs identified by worker | Provided | Referral arranged | |
|---|-------------------------------|-----------------------|-----------------------|-----|
| Housing/accommodation | | | | |
| SAAP/CAP accommodation (including THMs and other SAAP managed properties) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 43 |
| assistance to obtain/maintain short-term accommodation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 39 |
| assistance to obtain/maintain medium-term accommodation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 49 |
| assistance to obtain/maintain independent housing | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 42 |
| Financial/employment | | | | |
| assistance to obtain/maintain government allowance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 37 |
| employment and training assistance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 5 |
| financial assistance/material aid | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 6 |
| financial counselling and support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 7 |
| Personal support | | | | |
| incest/sexual assault support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 45 |
| domestic/family violence support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 46 |
| family/relationship support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 47 |
| emotional support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 48 |
| assistance with problem gambling | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 36 |
| General support/advocacy | | | | |
| living skills/personal development | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 14 |
| assistance with legal issues/court support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 25 |
| advice/information | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 27 |
| retrieval/storage/removal of personal belongings | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 29 |
| advocacy/liaison on behalf of client | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 30 |
| Specialist services | | | | |
| psychological services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 12 |
| specialist counselling services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 44 |
| psychiatric services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 13 |
| pregnancy support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 33 |
| family planning support | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 34 |
| drug/alcohol support or intervention | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 16 |
| physical disability services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 17 |
| intellectual disability services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 18 |
| culturally specific services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 19 |
| interpreter services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 20 |
| assistance with immigration services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 38 |
| health/medical services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 26 |
| Basic support | | | | |
| meals | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 21 |
| laundry/shower facilities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 22 |
| recreation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 23 |
| transport | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 24 |
| other (please specify) _____ | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 999 |
| other (please specify) _____ | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 998 |

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18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details

Note: If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

| | | | | | | | | | | | |
|---|---|---|---|---|---|--|---|--|---|--|---|
| <p>1 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>2 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>3 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>4 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>5 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>6 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> |
| <p>7 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>8 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>9 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>10 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>11 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> | <p>12 Type of accommodation <i>please tick one box only</i></p> <p>crisis/short term <input type="checkbox"/> 7 medium/long term <input type="checkbox"/> 8 other SAAP <input type="checkbox"/> 9</p> | <p>Date of accommodation <i>please complete all boxes</i></p> <p>Start <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Finish <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> |

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

*** 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

*** DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

Letters of first name: 1st 2nd 3rd 4th 5th 6th

Letters of last name: M/F for male or female

D D M M Y Y Y Y

day unknown month unknown estimated year

Letters of first name: 1st 2nd 3rd 4th 5th 6th

Letters of last name: M/F for male or female

D D M M Y Y Y Y

day unknown month unknown estimated year

20 Sex of child(ren)

- female 1
male 2

*** 21 Country of birth of the child(ren)**

- Australia 1
other (please specify)

*** 22 Is the child of Aboriginal or Torres Strait Islander origin?**

- no 1
yes, Aboriginal 2
yes, Torres Strait Islander 3
yes, both 4

23 Support to child(ren)

no assistance 1

Indicate above if no assistance was given or tick as many circles below as apply

Accommodation

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

School liaison/child care

school liaison
child care

Personal support

help with behavioural problems
sexual/physical abuse support
skills education
structured play/skill development

General support/advocacy

access arrangements
advice/information
advocacy

Specialist services

specialist counselling
culturally specific services
health/medical services

Basic support

meals
showers/hygiene
recreation
transport

other (please specify) _____
other (please specify) _____

| | Needs identified by worker | Provided | Referral arranged | | Needs identified by worker | Provided | Referral arranged | |
|--|----------------------------|--------------------------|--------------------------|-----|----------------------------|--------------------------|--------------------------|-----|
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 21 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 21 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 4 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 4 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 3 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 3 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 1 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 24 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 24 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 17 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 17 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 22 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 22 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 5 |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 15 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 15 |
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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

Note: If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

| <p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p> | <p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p> | <p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>day unknown month unknown estimated year</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <p>female <input type="checkbox"/> 1</p> <p>male <input type="checkbox"/> 2</p> | <p>female <input type="checkbox"/> 1</p> <p>male <input type="checkbox"/> 2</p> | <p>female <input type="checkbox"/> 1</p> <p>male <input type="checkbox"/> 2</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) <input type="text"/></p> | <p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) <input type="text"/></p> | <p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) <input type="text"/></p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p> | <p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p> | <p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 999 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 998 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Needs identified by worker | Provided | Referral arranged | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 999 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 998 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Needs identified by worker | Provided | Referral arranged | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 999 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | 998 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2007 AND 31 DECEMBER 2007

- In the first week of July 2007 and in the first week of January 2008, you should notify the NDCA of clients who are still being supported as at 30 June 2007 and 31 December 2007.
- For clients who are ongoing at 30 June 2007, transfer the information from the old 2006–2007 form to the new 2007–2008 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2007. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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