



Australian Government

**Australian Institute of
Health and Welfare**

*Authoritative information and statistics
to promote better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2010–11**

Victoria

Australian Institute of Health and Welfare
Canberra

Cat. no. HOU 253

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Summary

This publication is one of eight state and territory supplements that accompany the 2010–11 annual report on the use of government-funded specialist homelessness services in Australia (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, Victorian service users:

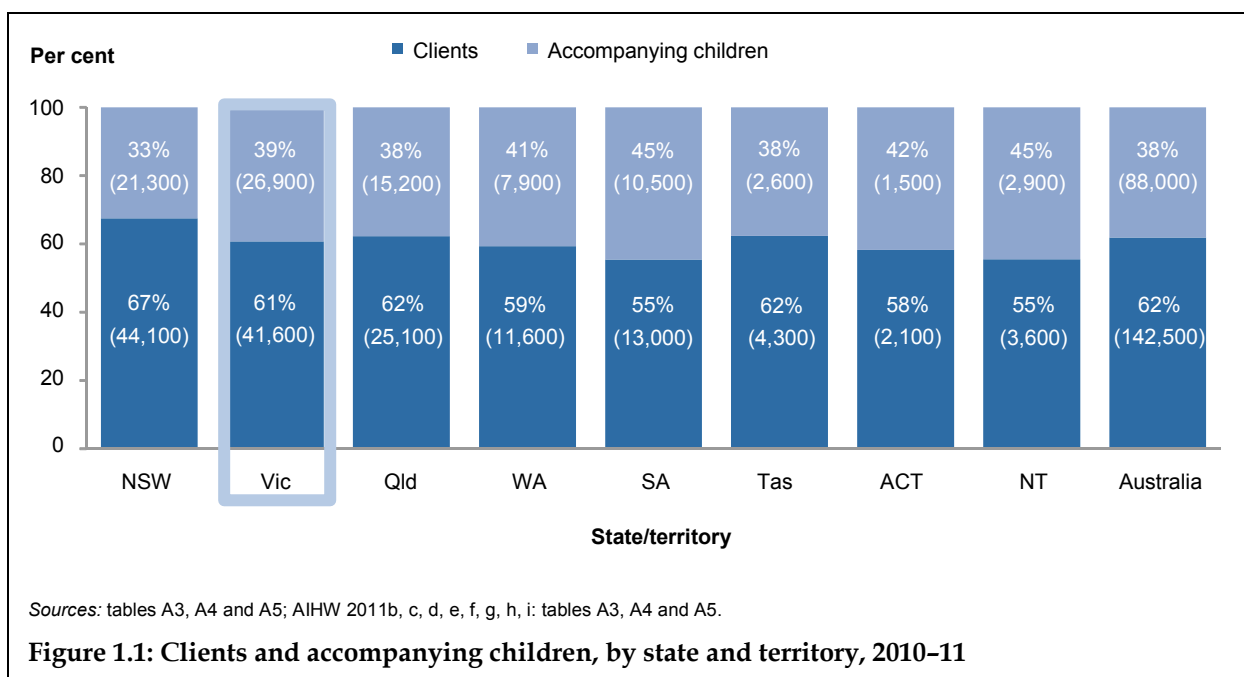
- were mostly female
- were often relatively young
- were mostly non-Indigenous, however, Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- commonly sought support because of interpersonal relationship, accommodation, or financial related issues
- immediately on exit from support, were most often living in a house or flat; were not employed; and had a government pension or benefit as their main source of income.

Some other points of interest in Victoria were:

- the rate of use of specialist homelessness services was higher than the national average
- the length of support was the shortest nationally
- the proportion of Aboriginal and Torres Strait Islander people was the lowest nationally
- there was a relatively high level of unmet need for specialist services, such as drug or alcohol support or intervention and specialist counselling.

1 How many people were supported?

In 2010–11, an estimated 68,500 Victorians received support from a government-funded specialist homelessness agency. Of these, 41,600 (61%) were clients and 26,900 (39%) were children accompanying clients (Figure 1.1).



This was equivalent to 1 in 81 people in Victoria using services – a higher rate of use than the national figure of 1 in 97 people (Table 1.1).

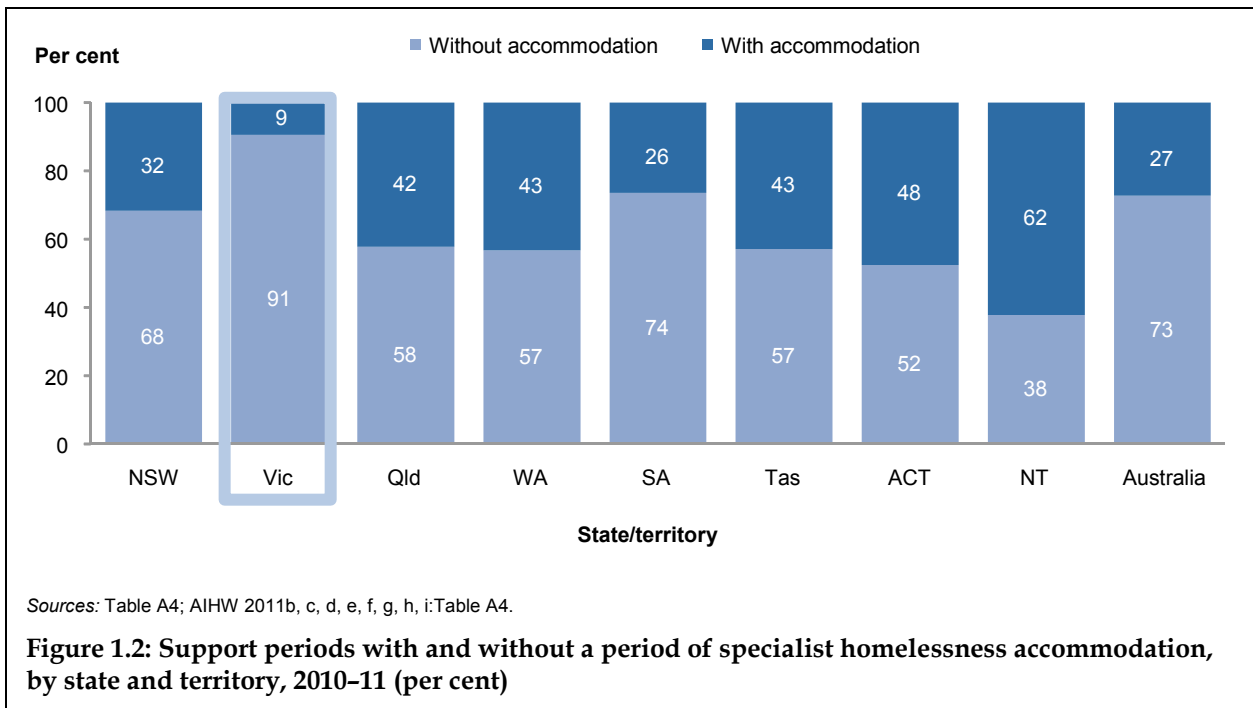
Table 1.1: Rate of service use, by state and territory, 2010–11 (number)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|-------|-------|------|-------|-------|------|------|-------|------|-----------|
| Ratio | 1:111 | 1:81 | 1:112 | 1:117 | 1:70 | 1:74 | 1:101 | 1:36 | 1:97 |

Sources: Table A3; AIHW 2011b, c, d, e, f, g, h, i: Table A3.

Most clients and accompanying children had one period of support within the year, though repeat use of services was slightly higher in Victoria than in the other states and territories (tables A3, A4 and A5; AIHW 2011b, c, d, e, f, g, h, i).

The majority of services delivered in Victoria were non-accommodation related support services (Figure 1.2). The proportion of support periods where a period of specialist homelessness accommodation was reported was far lower in Victoria than it was in the other states and territories. This was largely because of the way accommodation was reported in this state (see AIHW 2011a:Box 1.1).



2 Who was supported?

Victorian service users were:

- mostly female – 59% of all service users and 66% of clients (Table 2.1)
- relatively young – the average (mean) age of service users was 23 years overall, 34 years for clients, and 7 years for accompanying children (Table 2.2); and the highest rate of use of services was by people aged under 19 – an equivalent of 1 in 41 Victorians aged under 15 and 1 in 43 Victorians aged 15–19 used services (derived from Table A7)
- mostly non-Indigenous (92%). Aboriginal or Torres Strait Islander people were, however, over-represented relative to their population size – 8% of service users in Victoria identified as Indigenous compared with 1% of Victorians (Figure 2.1; ABS 2009)
- mostly Australian-born (86%) (Table 2.4). The next most common countries of birth were New Zealand and Sudan (Table A15).

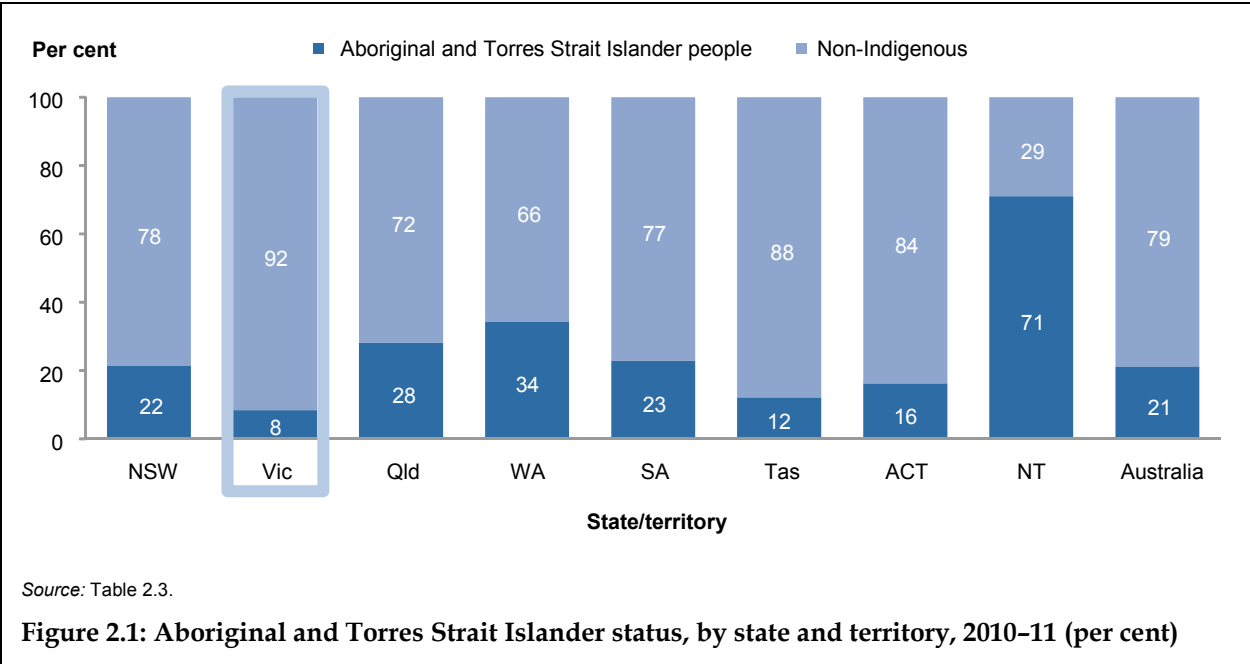


Table 2.1: Sex, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Clients | | | | | | | | | |
| Male | 40.9 | 34.1 | 43.8 | 36.4 | 33.3 | 44.1 | 41.7 | 25.1 | 37.8 |
| Female | 59.1 | 65.9 | 56.2 | 63.6 | 66.7 | 55.9 | 58.3 | 74.9 | 62.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Accompanying children | | | | | | | | | |
| Male | 50.5 | 50.6 | 49.9 | 49.8 | 49.8 | 49.4 | 51.6 | 48.9 | 50.2 |
| Female | 49.5 | 49.4 | 50.1 | 50.2 | 50.2 | 50.6 | 48.4 | 51.1 | 49.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total | | | | | | | | | |
| Male | 44.0 | 40.6 | 46.1 | 41.9 | 40.7 | 46.1 | 45.8 | 35.7 | 42.5 |
| Female | 56.0 | 59.4 | 53.9 | 58.1 | 59.3 | 53.9 | 54.2 | 64.3 | 57.5 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.2: Mean and median age, by state and territory, 2010–11 (number)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|------------------------------|------|------|------|------|------|------|------|------|-----------|
| Clients | | | | | | | | | |
| Mean | 32.5 | 33.5 | 32.6 | 33.5 | 31.9 | 31.2 | 30.7 | 32.6 | 32.8 |
| Median | 31 | 32 | 31 | 32 | 30 | 29 | 28 | 31 | 31 |
| Accompanying children | | | | | | | | | |
| Mean | 6.4 | 6.7 | 6.4 | 6.0 | 6.5 | 6.2 | 6.0 | 6.1 | 6.5 |
| Median | 5 | 6 | 6 | 5 | 6 | 5 | 5 | 5 | 6 |
| Total | | | | | | | | | |
| Mean | 24.0 | 23.0 | 22.7 | 22.4 | 20.5 | 21.8 | 20.4 | 20.8 | 22.7 |
| Median | 21 | 20 | 20 | 20 | 17 | 19 | 18 | 17 | 20 |

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.3: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Clients | | | | | | | | | |
| Aboriginal and Torres Strait Islander people | 18.2 | 7.9 | 24.7 | 30.1 | 21.3 | 10.8 | 14.1 | 66.9 | 18.6 |
| Non-Indigenous | 81.8 | 92.1 | 75.3 | 69.9 | 78.7 | 89.2 | 85.9 | 33.1 | 81.4 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Accompanying children | | | | | | | | | |
| Aboriginal and Torres Strait Islander people | 28.2 | 9.3 | 34.2 | 40.6 | 24.7 | 14.3 | 19.2 | 76.3 | 25.5 |
| Non-Indigenous | 71.8 | 90.7 | 65.8 | 59.4 | 75.3 | 85.7 | 80.8 | 23.7 | 74.5 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total | | | | | | | | | |
| Aboriginal and Torres Strait Islander people | 21.5 | 8.4 | 28.3 | 34.4 | 22.8 | 12.1 | 16.3 | 71.0 | 21.2 |
| Non-Indigenous | 78.5 | 91.6 | 71.7 | 65.6 | 77.2 | 87.9 | 83.7 | 29.0 | 78.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: tables A12, A13, A14; AIHW 2011b, c, d, e, f, g, h, i; tables A12, A13, A14.

Table 2.4: Country of birth, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Clients | | | | | | | | | |
| Australian-born | 83.0 | 81.7 | 86.5 | 78.0 | 88.4 | 93.2 | 79.8 | 94.1 | 83.8 |
| Born overseas | 17.0 | 18.3 | 13.5 | 22.0 | 11.6 | 6.8 | 20.2 | 5.9 | 16.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Accompanying children | | | | | | | | | |
| Australian-born | 95.0 | 94.2 | 94.9 | 87.9 | 95.8 | 97.6 | 91.2 | 97.7 | 94.3 |
| Born overseas | 5.0 | 5.8 | 5.1 | 12.1 | 4.2 | 2.4 | 8.8 | 2.3 | 5.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total | | | | | | | | | |
| Australian-born | 87.0 | 86.4 | 89.7 | 82.0 | 91.7 | 94.9 | 84.6 | 95.7 | 87.7 |
| Born overseas | 13.0 | 13.6 | 10.3 | 18.0 | 8.3 | 5.1 | 15.4 | 4.3 | 12.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: tables A15, A16, A17; AIHW 2011b, c, d, e, f, g, h, i; tables A15, A16, A17.

3 Why do people seek support?

The most common reasons why people sought support in Victoria were:

- interpersonal relationships issues (43% of support periods) – such as domestic or family violence or the breakdown of a relationship with a family member, spouse or partner
- accommodation-related issues (23%) – such as being evicted or otherwise made to leave existing accommodation
- financial issues (20%) – such as budgeting problems or having insufficient money to pay for accommodation, food, bills or other essentials (Figure 3.1).

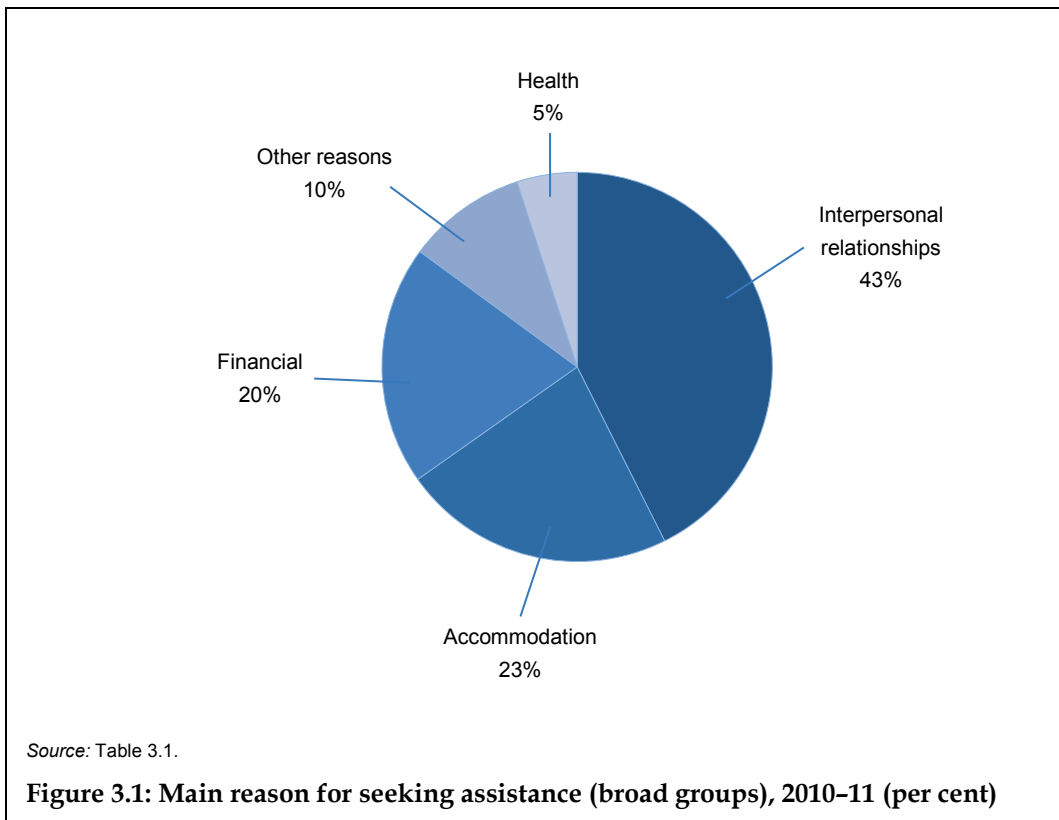


Table 3.1: Main reason for seeking assistance (broad groups), by state and territory, 2010–11 (per cent)

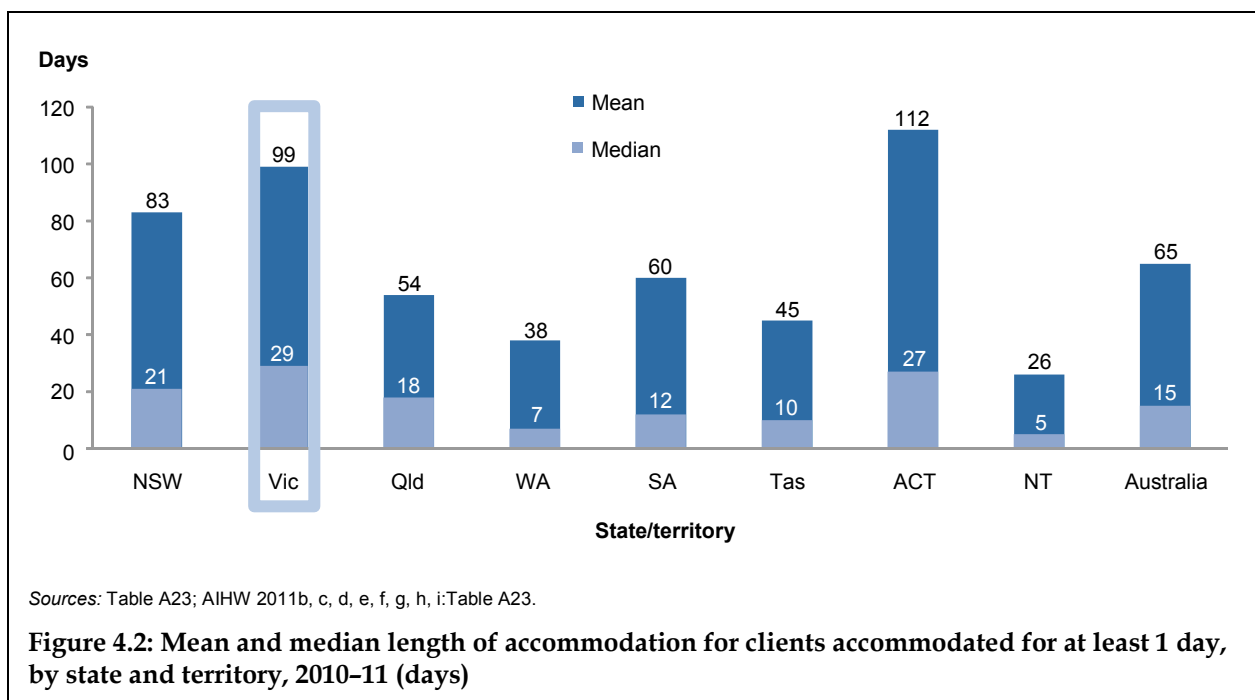
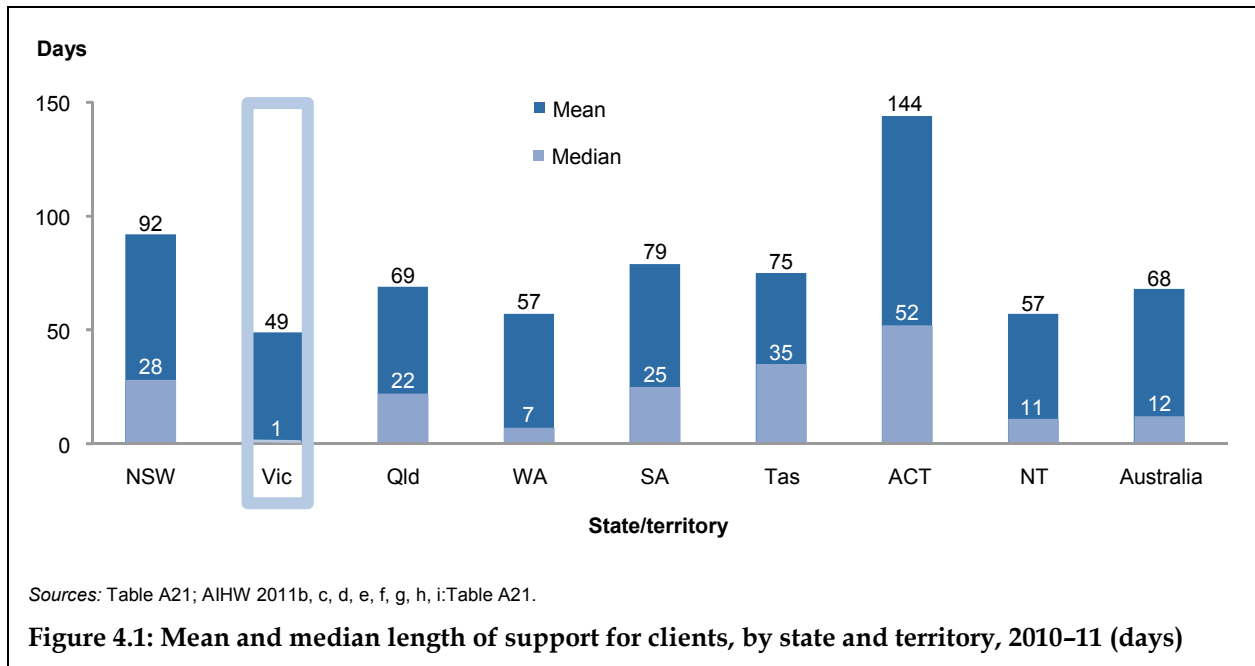
| | NSW | Vic | Qld | WA ^(a) | SA | Tas | ACT ^(b) | NT ^(c) | Australia |
|-----------------------------|--------------|--------------|--------------|-------------------|--------------|--------------|--------------------|-------------------|--------------|
| Interpersonal relationships | 40.9 | 42.6 | 31.3 | 46.7 | 53.5 | 42.6 | 46.1 | 55.5 | 42.0 |
| Financial | 19.2 | 19.9 | 25.3 | 14.4 | 6.3 | 10.4 | 7.3 | 6.5 | 18.2 |
| Accommodation | 15.1 | 22.6 | 23.0 | 12.6 | 22.2 | 26.7 | 17.9 | 15.5 | 19.7 |
| Health | 11.1 | 5.0 | 6.6 | 6.5 | 4.2 | 6.7 | 9.8 | 6.1 | 7.1 |
| Other | 13.7 | 9.9 | 13.8 | 19.9 | 13.9 | 13.6 | 19.0 | 16.4 | 13.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

- (a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.
- (b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.
- (c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A19; AIHW 2011b, c, d, e, f, g, h, i: Table A19.

4 For how long were people supported?

Victorian clients generally had relatively short periods of support, but long periods of accommodation (figures 4.1 and 4.2). Clients were supported for an average (mean) of 49 days, which was the shortest nationally; and, when accommodated, the average (mean) length of accommodation was 99 days, which was longer than the national average of 65 days.

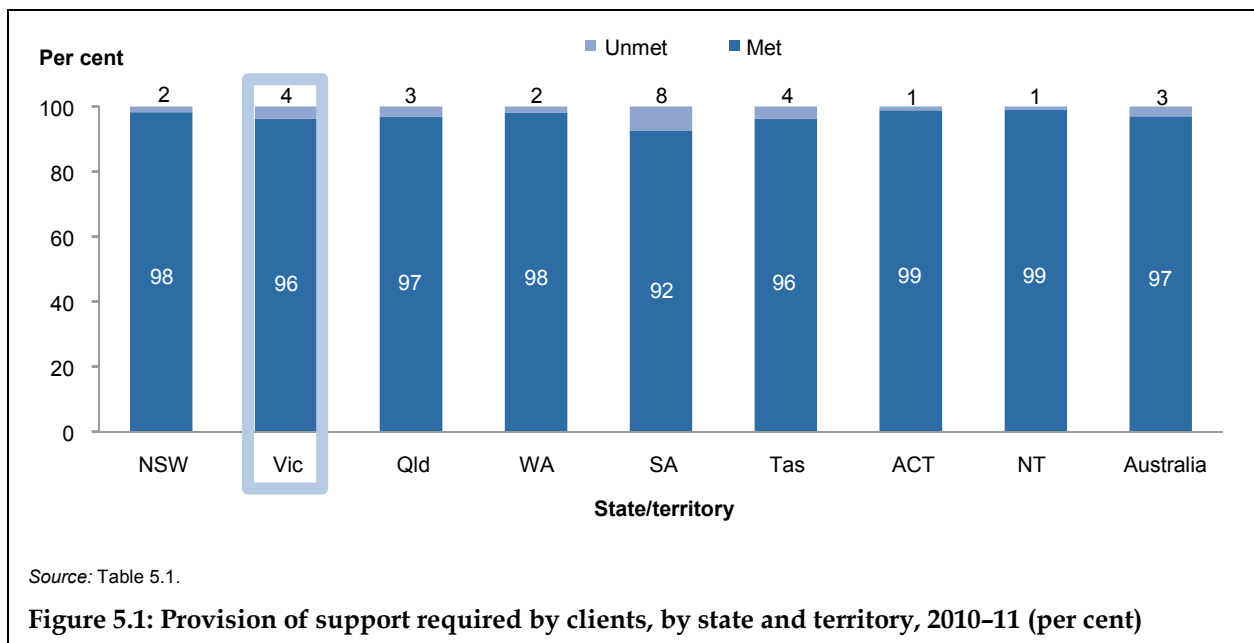


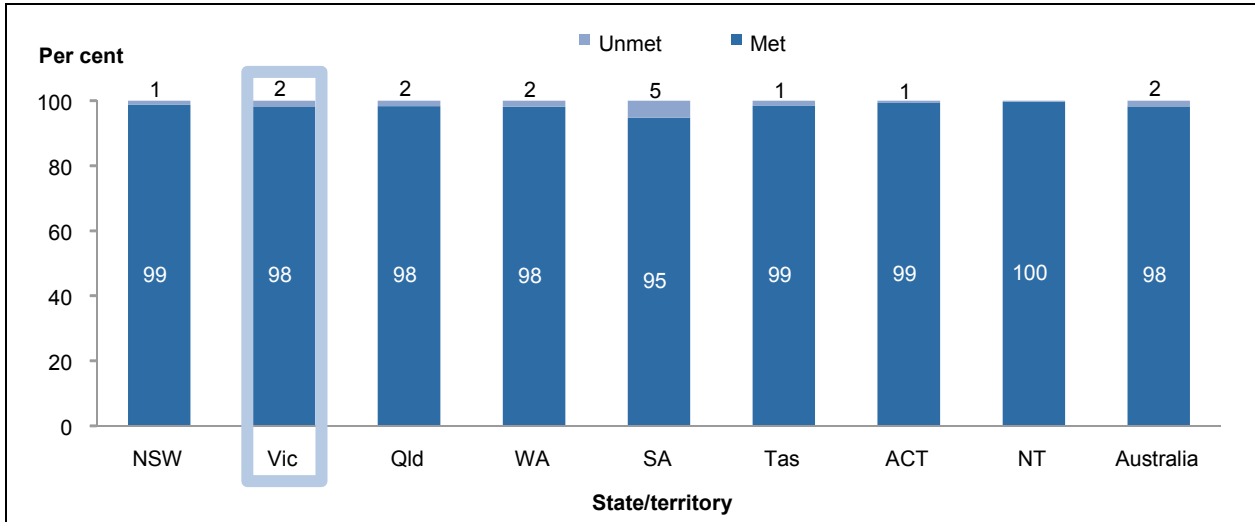
5 Were support needs met?

The support needs of Victorian service users were generally able to be met:

- the overall needs of clients were met in 96% of cases (Figure 5.1)
- the overall needs of accompanying children were met in 98% of cases (Figure 5.2).

Required support remained unmet in 4% of cases for clients and 2% of cases for children accompanying clients. For both clients and accompanying children, specialist services was the broad type of support that most often remained unmet at the completion of support, and the proportion was relatively high compared with the national average. Of the specialist services needed by clients, there was a relatively high level of unmet need for drug or alcohol support or intervention and for specialist counselling – the need for drug or alcohol support or intervention remained unmet in 15% of cases in Victoria compared with 10% nationally; and the need for specialist counselling remained unmet in 17% of cases in Victoria compared with 8% nationally.





Source: Table 5.2.

Figure 5.2: Provision of support required by accompanying children, by state and territory, 2010-11 (per cent)

Table 5.1: Provision of support required by clients, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|-----------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Housing/accommodation | | | | | | | | | |
| Met | 96.3 | 92.1 | 93.5 | 96.6 | 84.9 | 95.1 | 97.7 | 96.8 | 93.4 |
| Unmet | 3.7 | 7.9 | 6.5 | 3.4 | 15.1 | 4.9 | 2.3 | 3.2 | 6.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Financial/employment | | | | | | | | | |
| Met | 97.6 | 96.5 | 95.9 | 96.4 | 84.9 | 94.3 | 98.0 | 98.9 | 96.0 |
| Unmet | 2.4 | 3.5 | 4.1 | 3.6 | 15.1 | 5.7 | 2.0 | 1.1 | 4.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Personal support | | | | | | | | | |
| Met | 99.1 | 97.5 | 97.7 | 98.2 | 95.3 | 96.6 | 99.4 | 99.5 | 97.9 |
| Unmet | 0.9 | 2.5 | 2.3 | 1.8 | 4.7 | 3.4 | 0.6 | 0.5 | 2.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| General support/advocacy | | | | | | | | | |
| Met | 99.2 | 98.2 | 98.8 | 98.7 | 97.0 | 98.0 | 99.4 | 99.4 | 98.6 |
| Unmet | 0.8 | 1.8 | 1.2 | 1.3 | 3.0 | 2.0 | 0.6 | 0.6 | 1.4 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Specialist services | | | | | | | | | |
| Met | 95.4 | 90.0 | 92.9 | 96.2 | 90.1 | 79.8 | 97.6 | 95.3 | 93.3 |
| Unmet | 4.6 | 10.0 | 7.1 | 3.8 | 9.9 | 20.2 | 2.4 | 4.7 | 6.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Basic support/other n.e.s. | | | | | | | | | |
| Met | 98.9 | 97.7 | 98.9 | 99.5 | 97.6 | 98.5 | 99.7 | 99.6 | 98.8 |
| Unmet | 1.1 | 2.3 | 1.1 | 0.5 | 2.4 | 1.5 | 0.3 | 0.4 | 1.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total | | | | | | | | | |
| Met | 98.2 | 96.3 | 96.9 | 98.0 | 92.4 | 96.2 | 98.8 | 98.9 | 97.0 |
| Unmet | 1.8 | 3.7 | 3.1 | 2.0 | 7.6 | 3.8 | 1.2 | 1.1 | 3.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: Table A27; AIHW 2011b, c, d, e, f, g, h, i: Table A27.

Table 5.2: Provision of support required by accompanying children, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|-----------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Accommodation | | | | | | | | | |
| Met | 96.9 | 98.5 | 99.1 | 98.3 | 79.8 | 97.3 | 99.6 | 98.9 | 95.8 |
| Unmet | 3.1 | 1.5 | 0.9 | 1.7 | 20.2 | 2.7 | 0.4 | 1.1 | 4.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| School liaison/child care | | | | | | | | | |
| Met | 98.1 | 95.3 | 97.0 | 92.1 | 97.1 | 98.2 | 96.9 | 100.0 | 96.9 |
| Unmet | 1.9 | 4.7 | 3.0 | 7.9 | 2.9 | 1.8 | 3.1 | — | 3.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Personal support | | | | | | | | | |
| Met | 98.8 | 93.4 | 96.3 | 91.9 | 97.7 | 96.5 | 98.5 | 98.9 | 97.4 |
| Unmet | 1.2 | 6.6 | 3.7 | 8.1 | 2.3 | 3.5 | 1.5 | 1.1 | 2.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| General support/advocacy | | | | | | | | | |
| Met | 99.3 | 99.0 | 98.8 | 98.3 | 99.4 | 99.3 | 99.6 | 100.0 | 99.1 |
| Unmet | 0.7 | 1.0 | 1.2 | 1.7 | 0.6 | 0.7 | 0.4 | — | 0.9 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Specialist services | | | | | | | | | |
| Met | 97.3 | 95.3 | 93.7 | 97.8 | 97.9 | 94.5 | 98.3 | 99.9 | 97.0 |
| Unmet | 2.7 | 4.7 | 6.3 | 2.2 | 2.1 | 5.5 | 1.7 | 0.1 | 3.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Basic support/other n.e.s. | | | | | | | | | |
| Met | 99.3 | 98.9 | 98.9 | 99.5 | 99.0 | 99.3 | 99.9 | 99.9 | 99.3 |
| Unmet | 0.7 | 1.1 | 1.1 | 0.5 | 1.0 | 0.7 | 0.1 | 0.1 | 0.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total | | | | | | | | | |
| Met | 98.7 | 98.2 | 98.3 | 98.1 | 94.8 | 98.5 | 99.3 | 99.7 | 98.2 |
| Unmet | 1.3 | 1.8 | 1.7 | 1.9 | 5.2 | 1.5 | 0.7 | 0.3 | 1.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: Table A30; AIHW 2011b, c, d, e, f, g, h, i:Table A30.

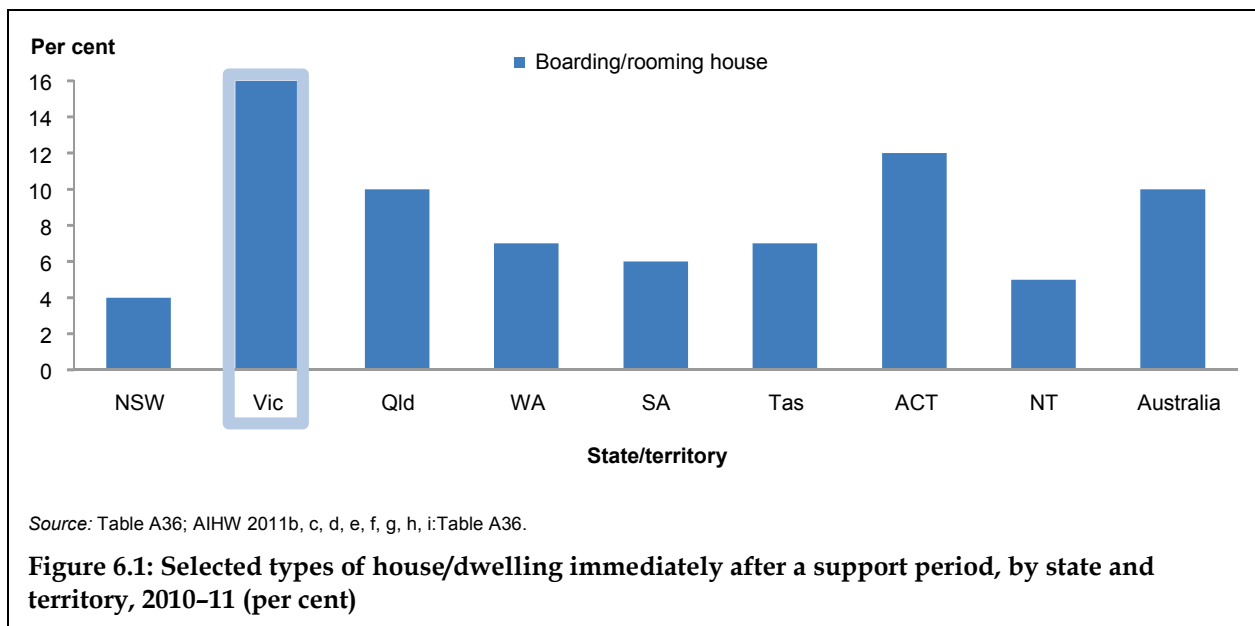
6 What happened after support?

Generally, client circumstances had improved by the completion of a period of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables 6.1–6.4 and A32–A41).

Immediately following support, most clients: were unemployed or not in the labour force (90%); were receiving a government pension or benefit as their main source of income (86%); and were living in a house or other dwelling (91%) with some form of tenure (74%) (tables 6.1–6.4).

Compared with other states and territories, Victoria had:

- a relatively high level of exits to live in a boarding or rooming house (Figure 6.1), and this was a slight increase from that reported before support (Table A36)
- a relatively high level who were unemployed (looking for work) on exit from support (Figure 6.2), and there was little change from that reported before support (Table 6.2).



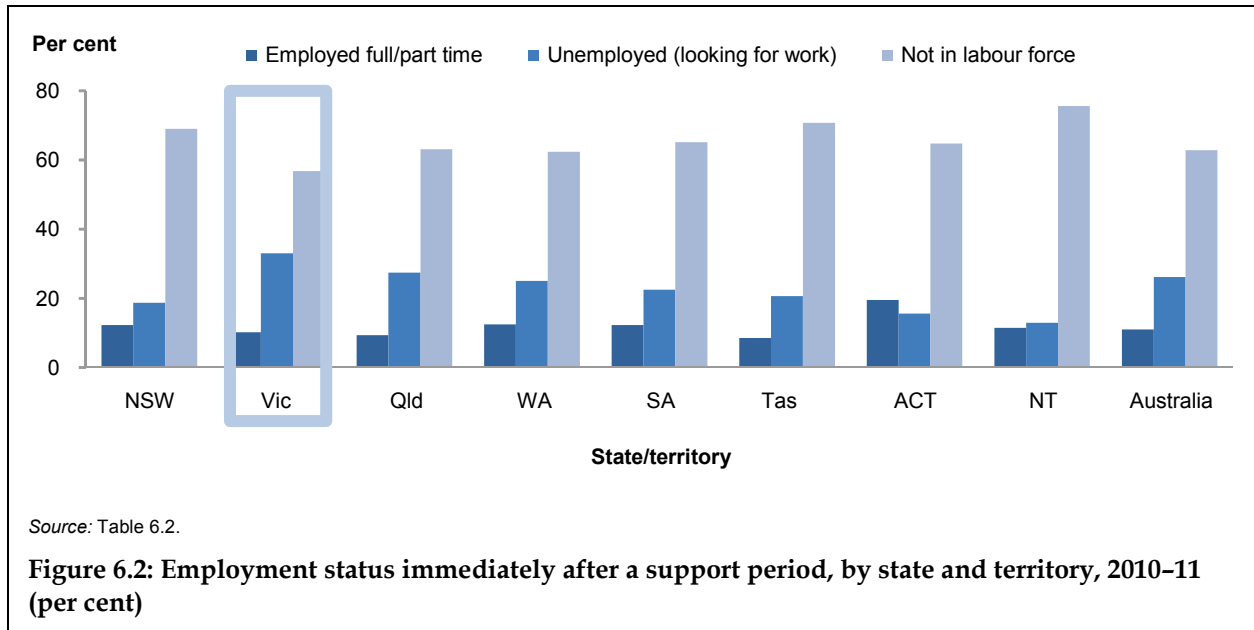


Table 6.1: Closed support periods: main source of income immediately before and after a support period, by state and territory, 2010-11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Before | | | | | | | | | |
| No income | 9.4 | 6.8 | 9.6 | 7.1 | 7.0 | 8.3 | 10.2 | 6.4 | 8.0 |
| Government payments | 82.1 | 84.9 | 84.8 | 83.0 | 82.2 | 88.1 | 80.7 | 85.8 | 83.9 |
| Other | 8.5 | 8.2 | 5.5 | 9.9 | 10.8 | 3.6 | 9.1 | 7.9 | 8.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| After | | | | | | | | | |
| No income | 6.9 | 5.2 | 7.3 | 4.5 | 4.5 | 6.2 | 4.5 | 5.5 | 5.9 |
| Government payments | 83.4 | 86.6 | 86.4 | 85.2 | 84.3 | 89.4 | 84.6 | 85.6 | 85.5 |
| Other | 9.7 | 8.3 | 6.3 | 10.2 | 11.2 | 4.4 | 11.0 | 8.8 | 8.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: Table A32; AIHW 2011b, c, d, e, f, g, h, i: Table A32.

Table 6.2: Closed support periods: employment status in the week before and after a support period, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Before | | | | | | | | | |
| Employed full/part time | 9.7 | 9.6 | 7.6 | 10.2 | 10.6 | 7.4 | 14.9 | 10.0 | 9.4 |
| Unemployed (looking for work) | 19.2 | 32.6 | 28.8 | 26.5 | 22.6 | 21.6 | 19.0 | 14.1 | 26.5 |
| Not in labour force | 71.1 | 57.8 | 63.7 | 63.3 | 66.8 | 71.0 | 66.0 | 75.9 | 64.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| After | | | | | | | | | |
| Employed full/part time | 12.3 | 10.2 | 9.4 | 12.5 | 12.3 | 8.6 | 19.6 | 11.5 | 11.0 |
| Unemployed (looking for work) | 18.7 | 33.0 | 27.4 | 25.1 | 22.5 | 20.7 | 15.6 | 13.0 | 26.2 |
| Not in labour force | 69.0 | 56.8 | 63.1 | 62.4 | 65.1 | 70.7 | 64.7 | 75.6 | 62.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: Table A34; AIHW 2011b, c, d, e, f, g, h, i:Table A34.

Table 6.3: Closed support periods: type of house/dwelling immediately before and after a support period, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Before | | | | | | | | | |
| Improvised dwelling/sleeping rough | 12.2 | 11.3 | 13.2 | 10.5 | 8.7 | 11.7 | 13.9 | 11.9 | 11.6 |
| House/dwelling | 81.8 | 85.6 | 82.7 | 86.7 | 86.3 | 83.5 | 75.3 | 84.7 | 84.2 |
| Institutional setting | 6.0 | 3.1 | 4.1 | 2.8 | 5.0 | 4.8 | 10.8 | 3.4 | 4.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| After | | | | | | | | | |
| Improvised dwelling/sleeping rough | 7.9 | 6.9 | 5.9 | 6.0 | 2.0 | 4.7 | 1.9 | 4.7 | 6.3 |
| House/dwelling | 86.5 | 90.9 | 91.6 | 90.8 | 95.1 | 90.7 | 92.7 | 91.4 | 90.4 |
| Institutional setting | 5.6 | 2.2 | 2.5 | 3.2 | 2.8 | 4.7 | 5.4 | 3.9 | 3.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Sources: Table A36; AIHW 2011b, c, d, e, f, g, h, i:Table A36.

Table 6.4: Closed support periods: type of tenure immediately after a support period, by state and territory, 2010–11 (per cent)

| | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Australia |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Before | | | | | | | | | |
| SAAP/CAP funded accommodation | 12.8 | 9.1 | 13.4 | 7.0 | 10.2 | 11.5 | 18.4 | 5.0 | 10.7 |
| No tenure | 18.2 | 17.0 | 17.6 | 13.9 | 15.2 | 15.4 | 24.4 | 14.9 | 17.0 |
| Tenure | 69.0 | 73.9 | 69.0 | 79.1 | 74.6 | 73.1 | 57.2 | 80.1 | 72.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| After | | | | | | | | | |
| SAAP/CAP funded accommodation | 12.7 | 14.1 | 16.6 | 7.5 | 15.0 | 11.0 | 22.9 | 7.4 | 13.6 |
| No tenure | 12.6 | 11.6 | 8.5 | 9.9 | 4.9 | 7.5 | 6.6 | 7.0 | 10.4 |
| Tenure | 74.8 | 74.3 | 74.9 | 82.6 | 80.0 | 81.5 | 70.5 | 85.7 | 76.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A37; AIHW 2011b, c, d, e, f, g, h, i:Table A37.

7 Changes over time

There have been some changes in the use of specialist homelessness services in Victoria in recent years. Between 2006–07 and 2010–11 there has been:

- a small increase in the use of services – from 1 in every 88 people to 1 in 81 (or from 58,400 people to 68,500 people) (Table A3)
- a decrease in the proportion of support periods that include a period of specialist homelessness accommodation – from 19% to 9% (Table A4). This was the highest decrease of all the jurisdictions but was largely related to changes in the way specialist homelessness accommodation has been reported in Victoria (see AIHW 2011a:Box 1.1).

Appendix—Vic additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2010–11

| Reporting period | Funded agencies (number) | Agreement funding (\$'000) | Additional state/territory funding (\$'000) | Total allocation (\$'000) | Mean funding per agency (\$'000) |
|------------------|--------------------------|----------------------------|---|---------------------------|----------------------------------|
| 2006–07 | 524 | 68,459 | 20,400 | 88,859 | 170 |
| 2007–08 | 519 | 70,249 | 20,262 | 90,511 | 174 |
| 2008–09 | 535 | 95,238 | 1,164 | 96,402 | 180 |
| 2009–10 | 560 | 105,856 | — | 105,856 | 189 |
| 2010–11 | 562 | 114,122 | 4,462 | 118,585 | 211 |

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, 'agreement funding' refers to funding provided under the NAHA; from 1 July 2009 to 30 June 2010 and from 1 July 2010 to 30 June 2011, 'agreement funding' refers to funding provided under the NAHA and NPAH.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Source: Administrative Data Collection.

Table A2: Agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2010–11

| Reporting period | Participating agencies ^(a) (number) | Agency participation rate ^(b) (%) | Records returned (number) | Records returned with consent (%) | Records returned with valid consent ^(c) (%) |
|------------------|--|--|---------------------------|-----------------------------------|--|
| 2006–07 | 503 | 78.1 | 68,563 | 85.9 | 80.1 |
| 2007–08 | 461 | 91.3 | 64,197 | 89.0 | 84.0 |
| 2008–09 | 488 | 92.8 | 62,255 | 90.5 | 87.1 |
| 2009–10 | 502 | 92.0 | 69,396 | 92.3 | 89.2 |
| 2010–11 | 518 | 88.6 | 72,768 | 90.2 | 87.4 |

(a) 'Participating agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011i:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Agency participation rate' = the number of participating agencies which returned data during the reference period ÷ the total number of participating agencies x 100.

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011i:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2010–11 (number)

| Reporting period | Periods of support | People supported (service users) | Service users per 10,000 population | Rate of service use | Average number of periods of support |
|------------------|--------------------|----------------------------------|-------------------------------------|---------------------|--------------------------------------|
| 2006–07 | 108,100 | 58,400 | 114 | 1:88 | 1.85 |
| 2007–08 | 102,000 | 58,000 | 111 | 1:90 | 1.76 |
| 2008–09 | 101,900 | 58,600 | 110 | 1:91 | 1.74 |
| 2009–10 | 116,100 | 64,800 | 119 | 1:84 | 1.79 |
| 2010–11 | 125,800 | 68,500 | 124 | 1:81 | 1.84 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2010–11

| | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------|---------|---------|---------|---------|
| Support periods (number) | 75,800 | 70,300 | 67,000 | 75,400 | 82,100 |
| With accommodation (per cent) | 18.9 | 17.1 | 12.5 | 10.2 | 9.4 |
| Without accommodation (per cent) | 81.1 | 82.9 | 87.5 | 89.8 | 90.6 |
| Daily average support periods (number) | 8,500 | 8,300 | 8,800 | 9,800 | 9,900 |
| Nightly average support periods with accommodation (number) | 2,200 | 1,900 | 800 | 1,400 | 1,400 |
| Clients (number) | 37,900 | 36,600 | 35,500 | 39,100 | 41,600 |
| Per 10,000 population aged 10+ years ^(b) (number) | 84 | 79 | 75 | 81 | 85 |
| Clients with only one period of support (per cent) | 70.0 | 69.4 | 69.1 | 68.4 | 67.3 |
| Mean number of support periods per client | 2.00 | 1.92 | 1.88 | 1.92 | 1.97 |

(a) Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

(b) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 1,100 nightly support periods with accommodation in 2006–07, 900 in 2007–08, 2,700 in 2008–09, 800 in 2009–10, 400 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2010–11

| | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------|---------|---------|---------|---------|
| Accompanying child support periods (number) | 32,300 | 31,600 | 34,900 | 40,700 | 43,600 |
| With accommodation ^(b) (per cent) | 28.6 | 25.1 | 16.9 | 14.2 | 12.0 |
| Without accommodation (per cent) | 71.4 | 74.9 | 83.1 | 85.8 | 88.0 |
| Daily average accompanying child support periods (number) | 6,100 | 5,800 | 6,600 | 7,400 | 7,400 |
| Nightly average accompanying child support periods with accommodation (number) | 1,700 | 1,500 | 700 | 1,300 | 1,300 |
| Accompanying children (number) | 20,500 | 21,400 | 23,100 | 25,700 | 26,900 |
| Per 10,000 population aged 0–17 years ^(b) (number) | 173 | 179 | 192 | 211 | 219 |
| Accompanying children with only one period of support (per cent) | 73.0 | 78.2 | 74.5 | 76.4 | 77.0 |
| Mean number of accompanying child support periods per accompanying child | 1.57 | 1.48 | 1.51 | 1.58 | 1.62 |

(a) Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

(b) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(c) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; 500 nightly accompanying child support periods with accommodation in 2006–07, 400 in 2007–08, 2,000 in 2008–09, 600 in 2009–10, 300 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A6: Service users: age by sex, 2010–11 (per cent)

| Age | Percentage of all clients | | Percentage of sex group | | Total | |
|---------------------------|---------------------------|---------------|-------------------------|---------------|--------------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| Under 15 years | 18.4 | 18.0 | 45.4 | 30.3 | 36.4 | 25,000 |
| 15–19 years | 4.9 | 7.5 | 12.0 | 12.6 | 12.4 | 8,500 |
| 20–24 years | 3.1 | 6.4 | 7.6 | 10.8 | 9.5 | 6,500 |
| 25–29 years | 2.1 | 5.2 | 5.3 | 8.8 | 7.4 | 5,100 |
| 30–34 years | 2.4 | 5.2 | 6.0 | 8.7 | 7.6 | 5,200 |
| 35–39 years | 2.5 | 5.3 | 6.2 | 8.9 | 7.8 | 5,300 |
| 40–44 years | 2.3 | 4.4 | 5.6 | 7.5 | 6.7 | 4,600 |
| 45–49 years | 1.8 | 2.7 | 4.4 | 4.6 | 4.5 | 3,100 |
| 50–54 years | 1.2 | 1.9 | 3.0 | 3.2 | 3.1 | 2,100 |
| 55–59 years | 0.8 | 1.1 | 1.9 | 1.8 | 1.8 | 1,200 |
| 60–64 years | 0.5 | 0.7 | 1.3 | 1.2 | 1.2 | 900 |
| 65 years and over | 0.6 | 0.9 | 1.5 | 1.5 | 1.5 | 1,000 |
| <i>Total</i> | <i>40.6</i> | <i>59.4</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 27,800 | 40,700 | 27,800 | 40,700 | .. | 68,500 |
| Mean age (years) | .. | .. | 20.8 | 24.5 | .. | 23.0 |
| Median age (years) | .. | .. | 16 | 23 | .. | 20 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Service users: rate per 10,000 population by age and sex and mean and median age by sex, by reporting period, 2006–07 to 2010–11

| Reporting period | Under 15 years | 15–19 years | 20–24 years | 25–44 years | 45–64 years | 65+ years | Total | Mean age (years) | Median age (years) |
|------------------|----------------|-------------|-------------|-------------|-------------|-----------|-------|------------------|--------------------|
| Male | | | | | | | | | |
| 2006–07 | 196 | 168 | 107 | 88 | 38 | 13 | 95 | 21.9 | 18 |
| 2007–08 | 204 | 150 | 100 | 79 | 36 | 12 | 91 | 21.1 | 17 |
| 2008–09 | 216 | 162 | 93 | 73 | 34 | 11 | 92 | 20.3 | 16 |
| 2009–10 | 232 | 170 | 87 | 76 | 40 | 12 | 97 | 20.5 | 16 |
| 2010–11 | 242 | 178 | 96 | 79 | 44 | 12 | 101 | 20.8 | 16 |
| Female | | | | | | | | | |
| 2006–07 | 207 | 276 | 213 | 162 | 51 | 13 | 132 | 24.4 | 23 |
| 2007–08 | 210 | 258 | 199 | 162 | 51 | 11 | 130 | 24.4 | 23 |
| 2008–09 | 223 | 265 | 196 | 150 | 49 | 10 | 128 | 23.6 | 22 |
| 2009–10 | 246 | 271 | 208 | 166 | 59 | 13 | 141 | 24.2 | 23 |
| 2010–11 | 250 | 289 | 215 | 171 | 63 | 14 | 146 | 24.5 | 23 |
| Total | | | | | | | | | |
| 2006–07 | 201 | 221 | 159 | 125 | 45 | 13 | 114 | 23.4 | 21 |
| 2007–08 | 207 | 202 | 148 | 121 | 44 | 11 | 111 | 23.0 | 21 |
| 2008–09 | 219 | 212 | 143 | 111 | 42 | 11 | 110 | 22.2 | 19 |
| 2009–10 | 239 | 219 | 145 | 121 | 50 | 13 | 119 | 22.7 | 20 |
| 2010–11 | 246 | 232 | 154 | 125 | 54 | 14 | 124 | 23.0 | 20 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A8: Clients: age by sex, 2010–11 (per cent)

| Age | Percentage of all clients | | Percentage of sex group | | Total | |
|---------------------------|---------------------------|---------------|-------------------------|---------------|--------------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| Under 15 years | 0.5 | 1.0 | 1.4 | 1.5 | 1.5 | 600 |
| 15–19 years | 5.2 | 9.1 | 15.2 | 13.8 | 14.3 | 6,000 |
| 20–24 years | 5.1 | 10.6 | 14.9 | 16.0 | 15.6 | 6,500 |
| 25–29 years | 3.5 | 8.6 | 10.3 | 13.1 | 12.1 | 5,100 |
| 30–34 years | 4.0 | 8.6 | 11.7 | 13.0 | 12.5 | 5,200 |
| 35–39 years | 4.1 | 8.7 | 12.0 | 13.3 | 12.8 | 5,300 |
| 40–44 years | 3.7 | 7.3 | 10.9 | 11.1 | 11.0 | 4,600 |
| 45–49 years | 2.9 | 4.5 | 8.5 | 6.9 | 7.4 | 3,100 |
| 50–54 years | 2.0 | 3.1 | 5.8 | 4.7 | 5.1 | 2,100 |
| 55–59 years | 1.2 | 1.8 | 3.6 | 2.7 | 3.0 | 1,200 |
| 60–64 years | 0.9 | 1.2 | 2.6 | 1.8 | 2.1 | 900 |
| 65 years and over | 1.0 | 1.4 | 3.0 | 2.2 | 2.5 | 1,000 |
| <i>Total</i> | <i>34.1</i> | <i>65.9</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 14,200 | 27,400 | 14,200 | 27,400 | .. | 41,600 |
| Mean age (years) | .. | .. | 34.4 | 33.1 | .. | 33.5 |
| Median age (years) | .. | .. | 33 | 32 | .. | 32 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 3,400 (1,200 males, 2,300 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A9: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2010–11

| Reporting period | Clients aged 10+ years | | | | | | | All clients | |
|------------------|------------------------|-------------|-------------|-------------|-------------|-----------|-------|------------------|--------------------|
| | 10–14 years | 15–19 years | 20–24 years | 25–44 years | 45–64 years | 65+ years | Total | Mean age (years) | Median age (years) |
| Male | | | | | | | | | |
| 2006–07 | 5 | 126 | 107 | 88 | 38 | 13 | 62 | 33.5 | 32 |
| 2007–08 | 3 | 105 | 100 | 79 | 36 | 12 | 56 | 33.7 | 32 |
| 2008–09 | 5 | 115 | 93 | 73 | 34 | 11 | 54 | 33.2 | 32 |
| 2009–10 | 6 | 113 | 87 | 76 | 40 | 12 | 56 | 34.0 | 33 |
| 2010–11 | 5 | 115 | 96 | 79 | 44 | 12 | 59 | 34.4 | 33 |
| Female | | | | | | | | | |
| 2006–07 | 9 | 233 | 213 | 162 | 51 | 13 | 105 | 31.9 | 31 |
| 2007–08 | 8 | 208 | 199 | 162 | 51 | 11 | 102 | 32.2 | 31 |
| 2008–09 | 9 | 206 | 196 | 150 | 49 | 10 | 96 | 32.0 | 31 |
| 2009–10 | 10 | 206 | 208 | 166 | 59 | 13 | 106 | 32.8 | 32 |
| 2010–11 | 10 | 213 | 215 | 171 | 63 | 14 | 110 | 33.1 | 32 |
| Total | | | | | | | | | |
| 2006–07 | 7 | 178 | 159 | 125 | 45 | 13 | 84 | 32.5 | 31 |
| 2007–08 | 5 | 155 | 148 | 121 | 44 | 11 | 79 | 32.7 | 31 |
| 2008–09 | 7 | 159 | 143 | 111 | 42 | 11 | 75 | 32.4 | 31 |
| 2009–10 | 8 | 158 | 145 | 121 | 50 | 13 | 81 | 33.2 | 32 |
| 2010–11 | 7 | 163 | 154 | 125 | 54 | 14 | 85 | 33.5 | 32 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A10: Accompanying children: age, by sex, 2010–11 (per cent)

| Age | Percentage of all accompanying children | | Percentage of sex group | | Total | |
|---------------------------|---|---------------|-------------------------|---------------|--------------|---------------|
| | Male | Female | Male | Female | Per cent | Number |
| 0–4 years | 21.2 | 20.3 | 42.0 | 41.1 | 41.5 | 11,200 |
| 5–9 years | 13.9 | 13.1 | 27.5 | 26.4 | 27.0 | 7,300 |
| 10–14 years | 11.1 | 11.0 | 21.9 | 22.3 | 22.1 | 5,900 |
| 15–17 years | 4.3 | 5.0 | 8.6 | 10.2 | 9.4 | 2,500 |
| <i>Total</i> | <i>50.6</i> | <i>49.4</i> | <i>100.0</i> | <i>100.0</i> | <i>100.0</i> | <i>..</i> |
| Total (number) | 13,600 | 13,300 | 13,600 | 13,300 | .. | 26,900 |
| Mean age (years) | .. | .. | 6.6 | 6.8 | .. | 6.7 |
| Median age (years) | .. | .. | 6 | 6 | .. | 6 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2010–11

| Reporting period | 0–4 years | 5–9 years | 10–14 years | 15–17 years | Total | Mean age (years) | Median age (years) |
|------------------|-----------|-----------|-------------|-------------|-------|------------------|--------------------|
| 2006–07 | 275 | 176 | 138 | 72 | 173 | 6.5 | 6 |
| 2007–08 | 275 | 187 | 142 | 81 | 179 | 6.5 | 6 |
| 2008–09 | 292 | 199 | 147 | 91 | 192 | 6.5 | 6 |
| 2009–10 | 314 | 216 | 164 | 106 | 211 | 6.6 | 6 |
| 2010–11 | 316 | 221 | 177 | 119 | 219 | 6.7 | 6 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A12: Service users: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

| Aboriginal and Torres Strait Islander status | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|---|----------------|----------------|----------------|----------------|----------------|
| Male | | | | | |
| Aboriginal and Torres Strait Islander people | 7.3 | 7.8 | 8.0 | 7.2 | 8.2 |
| Non-Indigenous | 92.7 | 92.2 | 92.0 | 92.8 | 91.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 21,500 | 22,200 | 22,400 | 24,100 | 25,500 |
| Female | | | | | |
| Aboriginal and Torres Strait Islander people | 7.8 | 8.5 | 8.1 | 7.6 | 8.5 |
| Non-Indigenous | 92.2 | 91.5 | 91.9 | 92.4 | 91.5 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 30,900 | 32,400 | 32,200 | 35,700 | 37,200 |
| Total | | | | | |
| Aboriginal and Torres Strait Islander people | 7.6 | 8.2 | 8.0 | 7.4 | 8.4 |
| Non-Indigenous | 92.4 | 91.8 | 92.0 | 92.6 | 91.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 52,300 | 54,500 | 54,600 | 59,900 | 62,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,000 in 2006–07; 3,500 in 2007–08; 4,000 in 2008–09; 5,200 in 2009–10; 5,700 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

| Aboriginal and Torres Strait Islander status | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------------|---------------|---------------|---------------|---------------|
| Male | | | | | |
| Aboriginal and Torres Strait Islander people | 5.7 | 5.3 | 6.4 | 6.1 | 7.2 |
| Non-Indigenous | 94.3 | 94.7 | 93.6 | 93.9 | 92.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 11,600 | 11,900 | 11,800 | 12,600 | 13,500 |
| Female | | | | | |
| Aboriginal and Torres Strait Islander people | 6.6 | 7.1 | 7.1 | 6.9 | 8.2 |
| Non-Indigenous | 93.4 | 92.9 | 92.9 | 93.1 | 91.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 21,100 | 22,500 | 21,800 | 24,300 | 25,600 |
| Total | | | | | |
| Aboriginal and Torres Strait Islander people | 6.3 | 6.5 | 6.9 | 6.6 | 7.9 |
| Non-Indigenous | 93.7 | 93.5 | 93.1 | 93.4 | 92.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 32,700 | 34,400 | 33,600 | 36,900 | 39,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 5,200 in 2006–07; 2,200 in 2007–08; 1,900 in 2008–09; 2,200 in 2009–10; 2,500 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2010–11 (per cent)

| Aboriginal and Torres Strait Islander status | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------------|---------------|---------------|---------------|---------------|
| Aboriginal and Torres Strait Islander people | 9.8 | 11.2 | 9.9 | 8.7 | 9.3 |
| Non-Indigenous | 90.2 | 88.8 | 90.1 | 91.3 | 90.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 19,600 | 20,200 | 21,000 | 23,000 | 23,700 |

Notes

1. Number excluded due to errors and omissions (weighted): 900 in 2006–07; 1,300 in 2007–08; 2,100 in 2008–09; 3,000 in 2009–10; 3,200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Service users: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

| Country of birth | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------------|---------------|---------------|---------------|---------------|
| Australia (including external territories) | 86.6 | 86.8 | 86.6 | 85.5 | 86.4 |
| Sudan | 1.7 | 1.8 | 1.9 | 1.9 | 1.7 |
| New Zealand | 1.5 | 1.4 | 1.5 | 1.3 | 1.2 |
| Ethiopia | 0.8 | 0.6 | 0.6 | 0.8 | 0.8 |
| Vietnam | 0.7 | 0.7 | 0.6 | 0.7 | 0.7 |
| Other | 8.7 | 8.6 | 8.7 | 9.8 | 9.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 56,400 | 55,500 | 55,600 | 60,600 | 63,600 |

Notes

1. Number excluded due to errors and omissions (weighted): 2,000 in 2006–07; 2,500 in 2007–08; 3,000 in 2008–09; 4,200 in 2009–10; 4,900 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Clients: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

| Country of birth | 2006–07 ^(a) | 2007–08 | 2008–09 ^(b) | 2009–10 | 2010–11 |
|--|------------------------|---------------|------------------------|---------------|---------------|
| Australia (including external territories) | 83.2 | 83.4 | 82.9 | 80.9 | 81.7 |
| Sudan | 1.7 | 1.7 | 1.9 | 2.1 | 1.9 |
| New Zealand | 1.7 | 1.6 | 1.6 | 1.6 | 1.5 |
| Vietnam | 0.9 | 1.0 | 0.9 | 1.1 | 1.0 |
| Ethiopia | 1.0 | 0.8 | 0.9 | 1.0 | 1.0 |
| Other | 11.5 | 11.5 | 11.8 | 13.3 | 12.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 36,600 | 35,100 | 34,200 | 37,300 | 39,700 |

(a) In 2006–07 the 5 most common countries of birth were: Australia, New Zealand, Sudan, Ethiopia and Vietnam.

(b) In 2008–09 the 5 most common countries of birth were: Australia, Sudan, New Zealand, Ethiopia and Vietnam.

Notes

1. Number excluded due to errors and omissions (weighted): 1,300 in 2006–07; 1,500 in 2007–08; 1,400 in 2008–09; 1,900 in 2009–10; 1,900 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Accompanying children: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

| Country of birth | 2006–07 | 2007–08 ^(a) | 2008–09 ^(b) | 2009–10 ^(c) | 2010–11 |
|--|---------------|------------------------|------------------------|------------------------|---------------|
| Australia (including external territories) | 92.9 | 92.8 | 92.7 | 92.9 | 94.2 |
| Sudan | 1.6 | 1.8 | 1.9 | 1.6 | 1.2 |
| New Zealand | 1.1 | 1.1 | 1.3 | 0.8 | 0.6 |
| Ethiopia | 0.6 | 0.2 | 0.2 | 0.4 | 0.3 |
| Vietnam | 0.3 | 0.3 | 0.2 | 0.2 | 0.3 |
| Other | 3.5 | 3.7 | 3.7 | 4.2 | 3.4 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 19,900 | 20,500 | 21,400 | 23,400 | 23,900 |

(a) In 2007–08 the 5 most common countries of birth were Australia, Sudan, New Zealand, Kenya and Vietnam.

(b) In 2008–09 the 5 most common countries of birth were Australia, Sudan, New Zealand, Somalia and Kenya.

(c) In 2009–10 the 5 most common countries of birth were Australia, Sudan, New Zealand, Ethiopia and Kenya

Notes

1. Number excluded due to errors and omissions (weighted): 600 in 2006–07; 900 in 2007–08; 1,700 in 2008–09; 2,300 in 2009–10; 3,000 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A18: Support periods: client group, by reporting period, 2006–07 to 2010–11 (per cent)

| Client group | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|------------------------|---------------|---------------|---------------|---------------|---------------|
| Male alone, under 25 | 8.9 | 8.5 | 9.0 | 8.2 | 7.8 |
| Male alone, 25+ | 28.8 | 26.2 | 24.4 | 24.6 | 25.1 |
| Female alone, under 25 | 12.0 | 11.8 | 11.3 | 10.8 | 11.0 |
| Female alone, 25+ | 22.0 | 23.6 | 20.5 | 21.1 | 21.4 |
| Couple no children | 3.1 | 2.9 | 3.5 | 3.9 | 4.0 |
| Couple with children | 3.5 | 3.4 | 4.2 | 4.2 | 4.4 |
| Male with children | 1.2 | 1.3 | 1.5 | 1.7 | 2.0 |
| Female with children | 20.0 | 21.4 | 23.8 | 24.1 | 23.1 |
| Other | 0.6 | 0.8 | 1.9 | 1.4 | 1.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 74,800 | 69,300 | 66,700 | 75,100 | 82,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,000 in 2006–07; 1,000 in 2007–08; 100 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2010–11 (per cent)

| Main reason for seeking assistance | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|---|---------------|---------------|---------------|---------------|---------------|
| <i>Interpersonal relationships</i> | 41.8 | 41.1 | 44.0 | 43.6 | 42.6 |
| Time out from family/other situation | 7.8 | 6.0 | 6.7 | 5.3 | 5.6 |
| Relationship/family breakdown | 8.4 | 8.2 | 8.7 | 8.4 | 8.3 |
| Interpersonal conflict | 2.2 | 2.3 | 2.4 | 2.3 | 2.3 |
| Sexual abuse | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 |
| Domestic/family violence | 22.1 | 23.2 | 24.8 | 26.3 | 25.3 |
| Physical/emotional abuse | 1.0 | 1.0 | 1.0 | 1.0 | 0.9 |
| <i>Financial</i> | 19.5 | 19.7 | 17.4 | 19.4 | 19.9 |
| Gambling | 0.2 | 0.2 | 0.2 | 0.2 | 0.1 |
| Budgeting problems | 4.9 | 5.9 | 6.0 | 7.1 | 7.3 |
| Rent too high | 0.9 | 1.1 | 1.2 | 1.0 | 1.0 |
| Other financial difficulty | 13.5 | 12.6 | 10.1 | 11.1 | 11.4 |
| <i>Accommodation</i> | 20.1 | 21.9 | 21.5 | 21.5 | 22.6 |
| Overcrowding issues | 2.8 | 2.8 | 3.3 | 3.3 | 3.2 |
| Eviction/asked to leave | 7.6 | 8.7 | 7.9 | 7.4 | 7.6 |
| Emergency accommodation ended | 2.7 | 2.5 | 2.5 | 3.2 | 3.0 |
| Previous accommodation ended | 7.0 | 8.0 | 7.8 | 7.6 | 8.8 |
| <i>Health</i> | 5.7 | 5.5 | 5.3 | 5.1 | 5.0 |
| Mental health issues | 1.5 | 1.5 | 1.5 | 1.8 | 1.7 |
| Problematic drug/alcohol/substance use | 2.3 | 1.8 | 1.7 | 1.5 | 1.7 |
| Psychiatric illness | 0.6 | 0.8 | 0.7 | 0.5 | 0.5 |
| Other health issues | 1.3 | 1.4 | 1.4 | 1.3 | 1.1 |
| <i>Other reasons</i> | 13.0 | 11.7 | 11.8 | 10.5 | 9.9 |
| Gay/lesbian/transgender issues | — | — | — | — | — |
| Recently left institution | 0.8 | 1.0 | 1.0 | 0.9 | 0.9 |
| Recent arrival to area with no means of support | 1.6 | 1.5 | 1.7 | 1.1 | 1.0 |
| Itinerant | 1.9 | 2.0 | 2.3 | 2.3 | 2.3 |
| Other | 8.7 | 7.2 | 6.8 | 6.1 | 5.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 74,100 | 68,700 | 65,100 | 73,400 | 80,400 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,700 in 2006–07; 1,600 in 2007–08; 1,700 in 2008–09; 1,800 in 2009–10; 1,700 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A20: Support periods: main reason for seeking assistance, by client group, 2010–11 (per cent)

| Main reason for seeking assistance | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other |
|---|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|--------------|
| <i>Interpersonal relationships</i> | 35.6 | 17.8 | 56.4 | 57.2 | 23.8 | 17.9 | 19.3 | 61.3 | 54.2 |
| Time out from family/ other situation | 7.4 | 9.8 | 6.5 | 3.6 | 5.6 | 3.3 | 2.4 | 2.7 | 6.2 |
| Relationship/family breakdown | 19.8 | 3.9 | 19.3 | 3.9 | 8.7 | 6.1 | 11.9 | 7.7 | 16.2 |
| Interpersonal conflict | 4.1 | 1.9 | 3.8 | 1.9 | 3.6 | 2.3 | 2.1 | 1.5 | 2.8 |
| Sexual abuse | 0.1 | — | 0.6 | 0.4 | 0.1 | 0.2 | — | 0.4 | 0.9 |
| Domestic/family violence | 3.6 | 2.0 | 25.0 | 46.2 | 5.2 | 5.5 | 2.5 | 47.8 | 26.9 |
| Physical/emotional abuse | 0.6 | 0.2 | 1.2 | 1.3 | 0.7 | 0.5 | 0.4 | 1.2 | 1.3 |
| <i>Financial</i> | 15.3 | 32.9 | 10.3 | 17.3 | 22.7 | 24.3 | 28.0 | 12.4 | 9.2 |
| Gambling | — | 0.4 | — | 0.1 | — | — | — | — | — |
| Budgeting problems | 5.1 | 11.5 | 3.7 | 6.2 | 8.6 | 10.9 | 12.7 | 5.1 | 2.5 |
| Rent too high | 0.7 | 1.0 | 0.8 | 0.9 | 1.8 | 1.6 | 0.8 | 1.1 | 1.3 |
| Other financial difficulty | 9.4 | 20.1 | 5.8 | 10.1 | 12.3 | 11.8 | 14.5 | 6.1 | 5.4 |
| <i>Accommodation</i> | 30.5 | 23.7 | 20.8 | 13.4 | 39.1 | 45.4 | 37.7 | 19.9 | 19.6 |
| Overcrowding issues | 3.7 | 1.1 | 3.9 | 1.2 | 6.0 | 9.0 | 6.8 | 4.9 | 4.5 |
| Eviction/asked to leave | 11.0 | 6.4 | 7.0 | 4.3 | 14.7 | 18.2 | 12.1 | 7.6 | 9.0 |
| Emergency accommodation ended | 4.4 | 4.3 | 2.4 | 1.9 | 5.0 | 4.3 | 4.4 | 1.6 | 1.9 |
| Previous accommodation ended | 11.4 | 11.8 | 7.6 | 6.0 | 13.4 | 13.8 | 14.4 | 5.7 | 4.1 |
| <i>Health</i> | 5.1 | 10.5 | 3.3 | 4.7 | 3.9 | 2.3 | 4.3 | 1.1 | 2.8 |
| Mental health issues | 2.3 | 3.1 | 1.5 | 1.8 | 0.8 | 0.5 | 1.0 | 0.4 | 0.9 |
| Problematic drug/ alcohol/substance use | 1.9 | 4.1 | 0.9 | 1.2 | 1.3 | 0.5 | 1.4 | 0.2 | 1.3 |
| Psychiatric illness | 0.4 | 1.2 | 0.2 | 0.7 | 0.2 | 0.4 | 0.6 | 0.1 | 0.2 |
| Other health issues | 0.6 | 2.1 | 0.7 | 1.0 | 1.5 | 0.9 | 1.3 | 0.4 | 0.5 |
| <i>Other reasons</i> | 13.5 | 15.1 | 9.2 | 7.4 | 10.4 | 10.1 | 10.7 | 5.3 | 14.1 |
| Gay/lesbian/ transgender issues | 0.1 | — | — | 0.1 | 0.2 | — | — | — | 0.1 |
| Recently left institution | 2.9 | 1.6 | 0.5 | 0.6 | 0.6 | 0.2 | 1.2 | 0.1 | 0.5 |
| Recent arrival to area with no means of support | 1.6 | 1.3 | 0.8 | 0.6 | 1.0 | 2.0 | 1.0 | 0.6 | 0.8 |
| Itinerant | 3.0 | 4.0 | 1.7 | 1.3 | 3.7 | 1.9 | 2.4 | 1.0 | 4.6 |
| Other | 6.0 | 8.2 | 6.1 | 4.8 | 4.9 | 5.9 | 6.1 | 3.5 | 8.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 6,200 | 20,300 | 8,800 | 17,300 | 3,200 | 3,500 | 1,600 | 18,600 | 800 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,800.
 2. Figures have been weighted to adjust for agency non-participation and client non-consent.
- Source: Client Collection.

Table A21: Closed support periods: length of support, by reporting period, 2006–07 to 2010–11 (per cent)

| Length of support | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|
| 1 week or less | 59.9 | 57.4 | 54.5 | 60.9 | 61.2 |
| >1 week–1 month | 13.4 | 12.0 | 12.2 | 10.2 | 9.8 |
| >1–3 months | 15.0 | 18.2 | 19.7 | 16.1 | 15.2 |
| >3–6 months | 6.0 | 6.7 | 7.3 | 6.8 | 6.7 |
| >6 months | 5.7 | 5.7 | 6.3 | 6.0 | 7.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 68,300 | 63,100 | 59,400 | 65,200 | 74,000 |
| Mean length (days) | 42 | 44 | 49 | 44 | 49 |
| Median length (days) | 1 | 2 | 4 | 1 | 1 |

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2010–11 (days)

| Client group | Mean | | | | | Median | | | | |
|------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
| Male alone, under 25 | 54 | 57 | 63 | 65 | 77 | 10 | 11 | 20 | 11 | 8 |
| Male alone, 25+ | 18 | 20 | 22 | 19 | 22 | <1 | <1 | <1 | <1 | <1 |
| Female alone, under 25 | 55 | 66 | 64 | 65 | 70 | 13 | 14 | 21 | 12 | 10 |
| Female alone, 25+ | 28 | 35 | 37 | 30 | 37 | <1 | 1 | 1 | <1 | 1 |
| Couple no children | 56 | 49 | 58 | 49 | 49 | 13 | 8 | 13 | <1 | 1 |
| Couple with children | 88 | 89 | 86 | 71 | 87 | 27 | 27 | 21 | 9 | 1 |
| Male with children | 83 | 91 | 82 | 66 | 55 | 25 | 32 | 24 | 1 | <1 |
| Female with children | 73 | 67 | 68 | 65 | 73 | 21 | 21 | 20 | 11 | 9 |
| Other | 73 | 76 | 99 | 68 | 81 | 6 | 4 | 27 | 13 | 13 |

Notes

1. Number excluded due to errors and omissions (weighted): 700 in 2006–07; 700 in 2007–08; 100 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2010–11 (per cent)

| Length of accommodation | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|--|---------------|--------------|--------------|--------------|--------------|
| 1 day to 1 week | 28.5 | 27.1 | 26.5 | 26.7 | 29.5 |
| >1 week–1 month | 24.7 | 23.7 | 25.0 | 21.6 | 20.0 |
| >1–3 months | 23.4 | 26.7 | 28.5 | 28.7 | 25.6 |
| >3–6 months | 9.6 | 10.4 | 9.5 | 10.4 | 10.3 |
| >6 months | 13.8 | 12.1 | 10.5 | 12.6 | 14.5 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 10,200 | 8,600 | 4,900 | 5,100 | 5,700 |
| Mean length (days) | 85 | 84 | 79 | 86 | 99 |
| Median length (days) | 24 | 28 | 27 | 29 | 29 |
| Accommodation starting and ending on the same date (number) | 1,000 | 800 | 300 | 300 | 200 |
| Total closed support periods with accommodation (number) | 11,200 | 9,400 | 5,200 | 5,500 | 6,000 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,100 in 2006–07; 800 in 2007–08; 2,100 in 2008–09; 700 in 2009–10; 300 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2010–11 (days)

| Client group | Mean | | | | | Median | | | | |
|------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
| Male alone, under 25 | 77 | 89 | 72 | 94 | 104 | 26 | 33 | 33 | 33 | 41 |
| Male alone, 25+ | 58 | 64 | 64 | 68 | 71 | 22 | 25 | 28 | 37 | 31 |
| Female alone, under 25 | 91 | 87 | 87 | 88 | 92 | 25 | 32 | 32 | 29 | 27 |
| Female alone, 25+ | 66 | 70 | 56 | 55 | 66 | 13 | 14 | 15 | 18 | 12 |
| Couple no children | 94 | 89 | 79 | 116 | 97 | 33 | 37 | 33 | 41 | 41 |
| Couple with children | 159 | 182 | 172 | 168 | 243 | 89 | 99 | 97 | 103 | 161 |
| Male with children | 130 | 162 | 170 | 168 | 128 | 72 | 96 | 74 | 75 | 59 |
| Female with children | 96 | 90 | 87 | 87 | 114 | 27 | 30 | 23 | 26 | 23 |
| Other | 83 | 92 | 86 | 139 | 130 | 18 | 30 | 84 | 38 | 36 |

Notes

1. Number excluded due to errors and omissions (weighted): 1,200 in 2006–07; 900 in 2007–08; 2,000 in 2008–09; 700 in 2009–10; 300 in 2010–11.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A25: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2010–11 (per cent)

| Type of support | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|---|---------------|---------------|---------------|---------------|---------------|
| <i>Housing/accommodation</i> | 46.3 | 45.6 | 43.2 | 38.4 | 36.0 |
| SAAP/CAP accommodation ^(a) | 24.0 | 22.2 | 16.2 | 12.0 | 11.1 |
| Assistance to obtain/maintain short-term accommodation | 13.9 | 14.1 | 23.5 | 22.7 | 20.0 |
| Assistance to obtain/maintain medium-term accommodation | 10.0 | 9.8 | 4.4 | 2.4 | 2.3 |
| Assistance to obtain/maintain independent housing | 21.6 | 21.3 | 22.8 | 20.8 | 20.1 |
| <i>Financial/employment</i> | 45.7 | 46.1 | 41.3 | 38.5 | 39.6 |
| Assistance to obtain/maintain government allowance | 5.9 | 8.1 | 11.1 | 5.9 | 5.8 |
| Employment and training assistance | 4.8 | 4.7 | 4.8 | 3.7 | 3.8 |
| Financial assistance/material aid | 39.7 | 39.1 | 34.5 | 34.2 | 34.1 |
| Financial counselling and support | 8.9 | 11.0 | 8.9 | 4.0 | 5.8 |
| <i>Personal support</i> | 54.0 | 47.9 | 47.7 | 44.3 | 43.3 |
| Incest/sexual assault | 1.4 | 1.2 | 1.3 | 0.9 | 0.8 |
| Domestic/family violence | 20.4 | 21.2 | 21.7 | 23.4 | 20.4 |
| Family/relationship | 12.4 | 15.6 | 13.4 | 7.5 | 9.5 |
| Emotional support | 47.9 | 41.8 | 39.7 | 36.5 | 36.4 |
| Assistance with problem gambling | 0.3 | 0.3 | 0.3 | 0.2 | 0.2 |
| <i>General support/advocacy</i> | 81.9 | 82.4 | 75.8 | 72.3 | 71.6 |
| Living skills/personal development | 15.8 | 15.0 | 15.8 | 9.1 | 9.3 |
| Assistance with legal issues/court support | 9.4 | 9.2 | 9.1 | 9.4 | 8.8 |
| Advice/information | 75.3 | 75.3 | 69.7 | 64.5 | 64.7 |
| Retrieval/storage/removal of belongings | 8.3 | 7.0 | 6.9 | 5.1 | 4.4 |
| Advocacy/liaison on behalf of client | 39.8 | 42.8 | 39.1 | 40.7 | 38.1 |
| <i>Specialist services</i> | 25.9 | 21.0 | 18.8 | 15.9 | 14.9 |
| Psychological services | 9.9 | 7.0 | 5.6 | 3.9 | 3.6 |
| Specialist counselling services | 4.5 | 4.7 | 4.3 | 3.5 | 3.4 |
| Psychiatric services | 2.8 | 2.7 | 2.7 | 2.1 | 1.8 |
| Pregnancy support | 1.0 | 1.1 | 1.0 | 0.7 | 0.7 |
| Family planning support | 0.9 | 0.9 | 0.5 | 0.4 | 0.3 |
| Drug/alcohol support or intervention | 4.8 | 4.5 | 4.3 | 3.2 | 3.3 |
| Physical disability services | 0.3 | 0.2 | 0.2 | 0.2 | 0.2 |
| Intellectual disability services | 0.3 | 0.4 | 0.3 | 0.3 | 0.2 |
| Culturally specific services | 3.5 | 3.8 | 4.0 | 3.7 | 3.3 |
| Interpreter services | 1.4 | 1.8 | 1.3 | 1.4 | 1.3 |
| Assistance with immigration services | 0.9 | 1.0 | 0.9 | 0.9 | 0.9 |
| Health/medical services | 10.9 | 8.3 | 7.6 | 6.1 | 5.8 |
| <i>Basic support/other n.e.s.</i> | 33.0 | 27.5 | 30.6 | 27.3 | 26.7 |
| Meals | 13.7 | 10.1 | 10.2 | 8.5 | 7.7 |
| Laundry/shower facilities | 12.3 | 9.1 | 9.5 | 8.0 | 7.3 |
| Recreation | 10.3 | 6.1 | 6.5 | 5.0 | 4.5 |
| Transport | 13.2 | 13.1 | 13.0 | 10.6 | 9.6 |
| Other | 13.4 | 11.0 | 16.3 | 14.8 | 15.3 |
| <i>No needs recorded</i> | 0.7 | 0.9 | 1.5 | 0.9 | 2.1 |
| Total (number) | 66,200 | 60,300 | 57,000 | 61,500 | 68,500 |

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes

- Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 2,200 in 2006–07; 2,800 in 2007–08; 2,400 in 2008–09; 3,700 in 2009–10; 5,600 in 2010–11.
- Clients were able to receive multiple types of support, so the percentages do not add to 100.
- A client may require more than one type of support within a broad type of assistance.
- Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
- Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Closed support periods: type of support required by clients, by client group, 2010–11 (per cent)

| Type of support | Male alone under 25 | Male alone 25+ | Female alone under 25 | Female alone 25+ | Couple no children | Couple with children | Male with children | Female with children | Other |
|---|---------------------|----------------|-----------------------|------------------|--------------------|----------------------|--------------------|----------------------|------------|
| <i>Housing/accommodation</i> | 53.5 | 25.4 | 48.9 | 26.4 | 48.9 | 44.3 | 35.5 | 43.9 | 54.5 |
| SAAP/CAP accommodation ^(a) | 15.5 | 9.0 | 14.2 | 8.3 | 8.8 | 10.3 | 7.5 | 14.1 | 17.3 |
| Assistance to obtain/maintain short-term accommodation | 33.0 | 15.0 | 28.4 | 14.2 | 26.1 | 25.3 | 20.2 | 22.5 | 32.8 |
| Assistance to obtain/maintain medium-term accommodation | 4.6 | 3.3 | 3.3 | 1.1 | 2.7 | 1.6 | 0.7 | 1.5 | 4.5 |
| Assistance to obtain/maintain independent housing | 28.4 | 13.7 | 26.3 | 13.2 | 33.0 | 28.9 | 23.4 | 25.8 | 31.9 |
| <i>Financial/employment</i> | 45.1 | 46.9 | 37.7 | 32.9 | 42.9 | 45.0 | 49.1 | 37.8 | 29.6 |
| Assistance to obtain/maintain government allowance | 11.7 | 5.4 | 10.8 | 3.4 | 5.0 | 3.4 | 4.1 | 6.4 | 6.0 |
| Employment and training assistance | 13.7 | 3.0 | 9.3 | 1.0 | 3.6 | 2.3 | 2.5 | 2.1 | 6.2 |
| Financial assistance/material aid | 33.1 | 43.7 | 26.9 | 29.1 | 37.6 | 37.7 | 43.6 | 31.9 | 25.4 |
| Financial counselling and support | 8.2 | 3.7 | 7.4 | 4.2 | 8.0 | 11.0 | 7.8 | 7.6 | 4.5 |
| <i>Personal support</i> | 35.0 | 21.2 | 52.9 | 56.3 | 34.3 | 36.5 | 32.8 | 64.3 | 51.6 |
| Incest/sexual assault | 0.4 | 0.1 | 2.1 | 0.9 | 0.4 | 0.3 | 0.3 | 1.5 | 0.4 |
| Domestic/family violence | 2.8 | 0.4 | 22.5 | 39.5 | 3.6 | 4.9 | 2.2 | 44.1 | 24.1 |
| Family/relationship | 14.4 | 4.6 | 15.2 | 7.4 | 11.4 | 14.8 | 11.6 | 12.6 | 11.1 |
| Emotional support | 29.9 | 20.1 | 43.4 | 46.2 | 30.6 | 32.2 | 30.2 | 54.4 | 43.1 |
| Assistance with problem gambling | 0.3 | 0.2 | 0.1 | 0.1 | 0.1 | — | 0.1 | 0.1 | — |
| <i>General support/advocacy</i> | 73.4 | 64.7 | 75.4 | 72.5 | 75.7 | 72.3 | 72.3 | 78.1 | 65.1 |
| Living skills/personal development | 21.4 | 7.8 | 18.4 | 5.3 | 8.7 | 8.3 | 7.0 | 7.2 | 13.5 |
| Assistance with legal issues/court support | 7.8 | 3.5 | 9.2 | 12.5 | 3.2 | 3.6 | 3.3 | 17.1 | 8.1 |
| Advice/information | 63.1 | 57.9 | 66.0 | 65.8 | 69.6 | 67.2 | 63.9 | 72.8 | 60.0 |
| Retrieval/storage/removal of belongings | 7.6 | 4.5 | 6.8 | 3.5 | 4.3 | 3.4 | 2.5 | 4.1 | 6.6 |
| Advocacy/liaison on behalf of client | 36.9 | 28.9 | 40.0 | 41.5 | 41.5 | 42.1 | 40.5 | 50.8 | 43.7 |
| <i>Specialist services</i> | 17.8 | 13.2 | 18.5 | 16.1 | 12.4 | 9.1 | 8.1 | 17.3 | 20.3 |
| Psychological services | 4.1 | 6.2 | 3.1 | 3.6 | 2.1 | 0.8 | 1.3 | 1.8 | 4.5 |
| Specialist counselling services | 4.7 | 2.5 | 5.3 | 3.2 | 1.2 | 1.4 | 1.6 | 5.3 | 2.8 |
| Psychiatric services | 2.7 | 3.1 | 1.6 | 1.6 | 1.5 | 0.6 | 0.8 | 0.6 | 2.2 |
| Pregnancy support | 0.1 | — | 2.5 | 0.4 | 1.5 | 1.5 | 0.4 | 1.1 | 3.6 |
| Family planning support | 0.5 | — | 1.1 | 0.1 | 0.3 | 0.4 | 0.2 | 0.4 | 2.4 |
| Drug/alcohol support or intervention | 8.3 | 4.8 | 3.5 | 2.1 | 3.1 | 1.9 | 2.9 | 1.5 | 2.6 |
| Physical disability services | 0.1 | 0.2 | 0.1 | 0.2 | 0.3 | 0.3 | 0.2 | 0.2 | 0.2 |
| Intellectual disability services | 0.6 | 0.1 | 0.4 | 0.2 | 0.2 | 0.1 | 0.2 | 0.2 | 0.8 |
| Culturally specific services | 3.1 | 0.4 | 3.8 | 5.3 | 2.6 | 1.7 | 1.3 | 6.3 | 4.6 |
| Interpreter services | 0.4 | 0.2 | 1.1 | 2.4 | 0.8 | 0.5 | 0.3 | 3.0 | 2.3 |
| Assistance with immigration services | 0.4 | 0.1 | 1.3 | 2.0 | 0.1 | 0.1 | 0.2 | 2.0 | 1.4 |
| Health/medical services | 9.0 | 6.2 | 8.1 | 4.7 | 5.8 | 3.8 | 3.1 | 5.0 | 10.6 |
| <i>Basic support/other n.e.s.</i> | 29.1 | 28.7 | 29.5 | 23.2 | 18.5 | 20.9 | 18.3 | 30.3 | 29.9 |
| Meals | 13.4 | 7.5 | 11.8 | 6.3 | 5.3 | 1.9 | 2.7 | 6.4 | 12.1 |
| Laundry/shower facilities | 10.2 | 11.5 | 8.7 | 5.1 | 3.9 | 0.8 | 1.9 | 4.5 | 10.2 |
| Recreation | 10.0 | 4.4 | 7.1 | 3.0 | 2.5 | 1.2 | 1.7 | 3.5 | 8.5 |
| Transport | 16.5 | 6.6 | 16.2 | 8.7 | 9.6 | 7.2 | 7.0 | 11.0 | 11.0 |
| Other | 10.3 | 16.2 | 12.8 | 13.5 | 7.9 | 16.2 | 13.0 | 22.4 | 16.0 |
| <i>No needs recorded</i> | 1.6 | 0.8 | 1.5 | 2.2 | 2.0 | 5.6 | 4.0 | 3.5 | 6.7 |
| Total (number) | 5,200 | 19,100 | 7,300 | 15,100 | 2,800 | 2,900 | 1,400 | 14,900 | 600 |

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes

1. Number excluded due to errors and omissions (weighted): 4,900 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A27: Type of support required by clients in closed support periods, by provision, 2010–11
Part a: Individual types of support (percentage of closed support periods)

| Type of support | Not provided | | | Provided | | | Total | Closed support periods (number) |
|---|-------------------------------|---------------|-----------|---------------|-----------------------|-----------|-------|---------------------------------|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | |
| <i>Housing/accommodation</i> | | | | | | | | |
| SAAP/CAP accommodation ^(a) | 7.3 | 9.9 | 17.2 | 71.5 | 11.3 | 82.8 | 100.0 | 7,600 |
| Assistance to obtain/maintain short-term accommodation | 7.2 | 10.2 | 17.4 | 61.7 | 20.9 | 82.6 | 100.0 | 13,700 |
| Assistance to obtain/maintain medium-term accommodation | 18.3 | 6.8 | 25.1 | 60.8 | 14.1 | 74.9 | 100.0 | 1,600 |
| Assistance to obtain/maintain independent housing | 7.7 | 8.1 | 15.8 | 66.1 | 18.1 | 84.2 | 100.0 | 13,800 |
| <i>Financial/employment</i> | | | | | | | | |
| Assistance to obtain/maintain government allowance | 4.9 | 8.2 | 13.1 | 71.4 | 15.5 | 86.9 | 100.0 | 4,000 |
| Employment and training assistance | 17.4 | 20.4 | 37.8 | 47.4 | 14.9 | 62.3 | 100.0 | 2,600 |
| Financial assistance/material aid | 1.4 | 3.3 | 4.7 | 88.6 | 6.6 | 95.2 | 100.0 | 23,400 |
| Financial counselling and support | 5.2 | 15.4 | 20.6 | 66.9 | 12.5 | 79.4 | 100.0 | 4,000 |
| <i>Personal support</i> | | | | | | | | |
| Incest/sexual assault | 11.3 | 27.3 | 38.6 | 39.7 | 21.7 | 61.4 | 100.0 | 600 |
| Domestic/family violence | 3.4 | 3.7 | 7.1 | 82.9 | 9.9 | 92.8 | 100.0 | 14,000 |
| Family/relationship | 4.7 | 6.3 | 11.0 | 79.7 | 9.3 | 89.0 | 100.0 | 6,500 |
| Emotional support | 1.2 | 1.6 | 2.8 | 90.8 | 6.4 | 97.2 | 100.0 | 24,900 |
| Assistance with problem gambling | 19.8 | 37.4 | 57.2 | 33.0 | 9.9 | 42.9 | 100.0 | 100 |
| <i>General support/advocacy</i> | | | | | | | | |
| Living skills/personal development | 5.3 | 3.3 | 8.6 | 85.6 | 5.8 | 91.4 | 100.0 | 6,400 |
| Assistance with legal issues/court support | 6.1 | 8.5 | 14.6 | 62.6 | 22.8 | 85.4 | 100.0 | 6,000 |
| Advice/information | 0.9 | 0.4 | 1.3 | 94.6 | 4.2 | 98.8 | 100.0 | 44,300 |
| Retrieval/storage/removal of belongings | 4.1 | 3.9 | 8.0 | 85.7 | 6.3 | 92.0 | 100.0 | 3,000 |
| Advocacy/liaison on behalf of client | 1.3 | 2.9 | 4.2 | 87.8 | 8.0 | 95.8 | 100.0 | 26,100 |
| <i>Specialist services</i> | | | | | | | | |
| Psychological services | 13.2 | 22.7 | 35.9 | 50.7 | 13.4 | 64.1 | 100.0 | 2,500 |
| Specialist counselling services | 16.6 | 32.7 | 49.3 | 23.1 | 27.6 | 50.7 | 100.0 | 2,300 |
| Psychiatric services | 18.1 | 26.8 | 44.9 | 34.2 | 21.0 | 55.2 | 100.0 | 1,200 |
| Pregnancy support | 6.4 | 19.9 | 26.3 | 54.0 | 19.7 | 73.7 | 100.0 | 500 |
| Family planning support | 10.4 | 27.7 | 38.1 | 40.1 | 21.8 | 61.9 | 100.0 | 200 |
| Drug/alcohol support or intervention | 15.4 | 20.3 | 35.7 | 34.0 | 30.3 | 64.3 | 100.0 | 2,200 |
| Physical disability services | 6.7 | 42.3 | 49.0 | 26.0 | 25.0 | 51.0 | 100.0 | 100 |
| Intellectual disability services | 20.2 | 34.7 | 54.9 | 29.0 | 16.1 | 45.1 | 100.0 | 100 |
| Culturally specific services | 2.3 | 6.7 | 9.0 | 70.4 | 20.6 | 91.0 | 100.0 | 2,200 |
| Interpreter services | 1.0 | 4.7 | 5.7 | 78.9 | 15.4 | 94.3 | 100.0 | 900 |
| Assistance with immigration issues | 5.1 | 19.4 | 24.5 | 38.5 | 37.0 | 75.5 | 100.0 | 600 |
| Health/medical services | 5.7 | 25.4 | 31.1 | 44.9 | 24.0 | 68.9 | 100.0 | 4,000 |
| <i>Basic support/other n.e.s.</i> | | | | | | | | |
| Meals | 0.6 | 1.2 | 1.8 | 95.0 | 3.2 | 98.2 | 100.0 | 5,300 |
| Laundry/shower facilities | 0.5 | 0.4 | 0.9 | 98.1 | 1.1 | 99.2 | 100.0 | 5,000 |
| Recreation | 5.3 | 2.6 | 7.9 | 89.3 | 2.8 | 92.1 | 100.0 | 3,100 |
| Transport | 2.7 | 0.8 | 3.5 | 93.3 | 3.3 | 96.6 | 100.0 | 6,600 |
| Other | 2.8 | 5.2 | 8.0 | 80.7 | 11.3 | 92.0 | 100.0 | 10,500 |

(continued)

Table A27 (continued): Type of support required by clients in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

| Broad type of support | Not provided | | | Provided | | | Total | Distinct types of support required (number) | Closed support periods (number) |
|-----------------------------|-------------------------------|---------------|---------------|----------------|-----------------------|----------------|--------------|---|---------------------------------|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | | |
| Housing/ accommodation | 7.9 | 9.2 | 17.1 | 65.3 | 17.6 | 82.9 | 100.0 | 36,700 | 24,700 |
| Financial/ employment | 3.5 | 6.6 | 10.1 | 80.9 | 9.0 | 89.9 | 100.0 | 33,900 | 27,100 |
| Personal support | 2.5 | 3.3 | 5.8 | 86.1 | 8.1 | 94.2 | 100.0 | 46,100 | 29,700 |
| General support/ advocacy | 1.8 | 2.1 | 3.9 | 89.3 | 6.8 | 96.1 | 100.0 | 85,800 | 49,000 |
| Specialist services | 10.0 | 21.7 | 31.7 | 45.4 | 22.9 | 68.3 | 100.0 | 17,000 | 10,200 |
| Basic support/ other n.e.s. | 2.3 | 2.5 | 4.8 | 89.6 | 5.6 | 95.2 | 100.0 | 30,400 | 18,200 |
| Total (%) | 3.7 | 5.3 | 9.0 | 81.1 | 9.9 | 91.0 | 100.0 | .. | .. |
| Total (number) | 9,200 | 13,400 | 22,600 | 202,700 | 24,700 | 227,400 | .. | 249,900 | 67,000 |

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes for tables A27 and A28

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 3,700 in 2009–10; 5,600 in 2010–11.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A28: Broad types of support required in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

| Broad type of support | Not provided | | | Provided | | | Total | Distinct types of support required (number) | Closed support periods (number) |
|-----------------------------|-------------------------------|---------------|---------------|----------------|-----------------------|----------------|--------------|---|---------------------------------|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | | |
| Housing/ accommodation | 8.1 | 8.2 | 16.3 | 65.5 | 18.2 | 83.7 | 100.0 | 35,600 | 23,600 |
| Financial/ employment | 4.3 | 6.6 | 10.9 | 79.9 | 9.2 | 89.1 | 100.0 | 29,400 | 23,700 |
| Personal support | 3.2 | 3.2 | 6.4 | 85.5 | 8.2 | 93.7 | 100.0 | 42,100 | 27,300 |
| General support/ advocacy | 2.0 | 1.8 | 3.8 | 89.7 | 6.4 | 96.1 | 100.0 | 79,300 | 44,500 |
| Specialist services | 10.8 | 21.7 | 32.5 | 42.6 | 24.9 | 67.5 | 100.0 | 16,300 | 9,800 |
| Basic support/ other n.e.s. | 3.7 | 2.1 | 5.8 | 88.9 | 5.3 | 94.2 | 100.0 | 28,900 | 16,800 |
| Total (%) | 4.3 | 5.1 | 9.4 | 80.6 | 10.1 | 90.6 | 100.0 | .. | .. |
| Total (number) | 9,900 | 11,800 | 21,700 | 186,700 | 23,300 | 210,000 | .. | 231,700 | 61,000 |

Table A29: Closed accompanying child support periods: type of support required by accompanying children, by reporting period, 2006–07 to 2010–11 (per cent)

| Type of support | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|---------------------------------------|---------------|--------------|--------------|--------------|--------------|
| <i>Accommodation</i> | 52.6 | 51.0 | 61.8 | 53.2 | 48.4 |
| SAAP/CAP accommodation ^(a) | 52.6 | 51.0 | 61.8 | 53.2 | 48.4 |
| <i>School liaison/child care</i> | 22.9 | 19.4 | 18.4 | 14.2 | 11.0 |
| School liaison | 14.5 | 11.6 | 11.9 | 8.4 | 6.5 |
| Child care | 10.3 | 8.7 | 7.7 | 6.7 | 5.2 |
| <i>Personal support</i> | 16.5 | 15.3 | 14.1 | 11.2 | 8.5 |
| Help with behavioural problems | 8.9 | 7.7 | 8.2 | 5.5 | 4.5 |
| Sexual/physical abuse support | 4.1 | 3.0 | 2.6 | 1.5 | 1.9 |
| Skills education | 3.8 | 4.3 | 2.6 | 2.5 | 1.4 |
| Structured play/skill development | 6.7 | 7.2 | 6.3 | 5.0 | 2.9 |
| <i>General support/advocacy</i> | 48.2 | 48.7 | 47.4 | 51.5 | 51.7 |
| Access arrangements | 7.2 | 7.9 | 5.3 | 4.2 | 3.4 |
| Advice/information | 28.7 | 28.0 | 28.4 | 34.5 | 33.8 |
| Advocacy | 33.2 | 32.3 | 33.2 | 34.3 | 34.3 |
| <i>Specialist services</i> | 18.8 | 17.5 | 17.5 | 13.3 | 10.9 |
| Specialist counselling | 7.5 | 7.0 | 7.1 | 6.0 | 4.7 |
| Culturally specific services | 6.5 | 6.1 | 6.5 | 3.5 | 2.7 |
| Health/medical services | 8.7 | 8.8 | 7.9 | 6.2 | 4.8 |
| <i>Basic support/other n.e.s.</i> | 51.0 | 42.9 | 38.2 | 37.8 | 34.3 |
| Meals | 22.8 | 20.5 | 19.9 | 15.3 | 14.6 |
| Showers/hygiene | 17.3 | 18.2 | 16.9 | 11.6 | 12.0 |
| Recreation | 17.4 | 15.4 | 15.3 | 10.5 | 11.2 |
| Transport | 27.0 | 24.7 | 24.4 | 17.6 | 13.4 |
| Other | 19.0 | 11.8 | 10.5 | 17.0 | 14.0 |
| <i>No needs recorded</i> | 0.6 | 1.5 | 1.1 | 2.8 | 4.3 |
| Total (number) | 10,800 | 9,700 | 8,700 | 9,500 | 9,900 |

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 16,700 in 2006–07; 16,900 in 2007–08; 20,700 in 2008–09; 23,800 in 2009–10; 28,200 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A30: Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed accompanying child support periods)

| Type of support | Not provided | | | Provided | | | Total | Closed accompanying child support periods (number) |
|---------------------------------------|-------------------------------|---------------|----------|---------------|-----------------------|----------|-------|--|
| | Neither provided nor referred | Referred only | Subtotal | Provided only | Provided and referred | Subtotal | | |
| <i>Accommodation</i> | | | | | | | | |
| SAAP/CAP accommodation ^(a) | 1.5 | 7.1 | 8.6 | 77.5 | 13.9 | 91.4 | 100.0 | 4,800 |
| <i>School liaison/child care</i> | | | | | | | | |
| School liaison | 4.6 | 8.8 | 13.4 | 68.6 | 18.0 | 86.6 | 100.0 | 600 |
| Child care | 4.8 | 24.8 | 29.6 | 54.3 | 16.0 | 70.3 | 100.0 | 500 |
| <i>Personal support</i> | | | | | | | | |
| Help with behavioural problems | 7.8 | 23.6 | 31.4 | 47.7 | 20.9 | 68.6 | 100.0 | 400 |
| Sexual/physical abuse support | 4.2 | 21.0 | 25.2 | 55.1 | 19.8 | 74.9 | 100.0 | 200 |
| Skills education | 4.0 | 11.3 | 15.3 | 72.6 | 12.1 | 84.7 | 100.0 | 100 |
| Structured play/skill development | 7.4 | 17.5 | 24.9 | 68.1 | 7.0 | 75.1 | 100.0 | 300 |
| <i>General support/advocacy</i> | | | | | | | | |
| Access arrangements | 8.3 | 23.2 | 31.5 | 51.3 | 17.2 | 68.5 | 100.0 | 300 |
| Advice/information | 0.6 | 1.6 | 2.2 | 76.6 | 21.3 | 97.9 | 100.0 | 3,300 |
| Advocacy | 0.6 | 0.9 | 1.5 | 78.0 | 20.5 | 98.5 | 100.0 | 3,400 |
| <i>Specialist services</i> | | | | | | | | |
| Specialist counselling | 8.7 | 44.2 | 52.9 | 23.9 | 23.2 | 47.1 | 100.0 | 500 |
| Culturally specific services | 3.0 | 5.5 | 8.5 | 77.4 | 14.0 | 91.4 | 100.0 | 300 |
| Health/medical services | 1.7 | 32.1 | 33.8 | 44.9 | 21.4 | 66.3 | 100.0 | 500 |
| <i>Basic support/other n.e.s.</i> | | | | | | | | |
| Meals | 0.9 | 0.7 | 1.6 | 93.6 | 4.9 | 98.5 | 100.0 | 1,400 |
| Showers/hygiene | 0.9 | 0.1 | 1.0 | 94.8 | 4.3 | 99.1 | 100.0 | 1,200 |
| Recreation | 1.9 | 4.5 | 6.4 | 86.8 | 6.7 | 93.5 | 100.0 | 1,100 |
| Transport | 1.1 | 0.5 | 1.6 | 93.5 | 4.9 | 98.4 | 100.0 | 1,300 |
| Other | 1.1 | 6.2 | 7.3 | 81.8 | 10.9 | 92.7 | 100.0 | 1,400 |

(continued)

Table A30 (continued): Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

| Broad type of support | Not provided | | | Provided | | | Total | Distinct types of support required (number) | Closed accompanying child support period (number) |
|-----------------------------|-------------------------------|---------------|--------------|---------------|-----------------------|---------------|--------------|---|---|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | | |
| Accommodation | 1.5 | 7.1 | 8.6 | 77.5 | 13.9 | 91.4 | 100.0 | 4,800 | 4,800 |
| School liaison/ child care | 4.7 | 16.0 | 20.7 | 62.2 | 17.1 | 79.3 | 100.0 | 1,200 | 1,100 |
| Personal support | 6.6 | 19.9 | 26.5 | 57.8 | 15.8 | 73.6 | 100.0 | 1,100 | 800 |
| General support/ advocacy | 1.0 | 2.3 | 3.3 | 76.1 | 20.7 | 96.8 | 100.0 | 7,100 | 5,100 |
| Specialist services | 4.7 | 30.9 | 35.6 | 43.9 | 20.5 | 64.4 | 100.0 | 1,200 | 1,100 |
| Basic support/ other n.e.s. | 1.1 | 2.4 | 3.5 | 90.1 | 6.4 | 96.5 | 100.0 | 6,500 | 3,400 |
| Total (%) | 1.8 | 6.5 | 8.4 | 77.1 | 14.5 | 91.6 | 100.0 | .. | .. |
| Total (number) | 400 | 1,400 | 1,800 | 16,800 | 3,200 | 20,000 | .. | 21,800 | 9,500 |

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes for tables A30 and A31

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 23,800 in 2009–10; 28,200 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A31: Broad types of support required by accompanying children in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

| Broad type of support | Not provided | | | Provided | | | Total | Distinct types of support required (number) | Closed accompanying child support periods (number) |
|-----------------------------|-------------------------------|---------------|--------------|---------------|-----------------------|---------------|--------------|---|--|
| | Neither provided nor referred | Referred only | Sub-total | Provided only | Provided and referred | Sub-total | | | |
| Accommodation | 1.8 | 8.5 | 10.3 | 75.6 | 14.1 | 89.7 | 100.0 | 5,000 | 5,000 |
| School liaison/ child care | 11.2 | 15.1 | 26.3 | 58.8 | 14.9 | 73.7 | 100.0 | 1,400 | 1,300 |
| Personal support | 7.3 | 24.6 | 31.9 | 54.2 | 13.9 | 68.1 | 100.0 | 1,400 | 1,100 |
| General support/ advocacy | 2.2 | 1.9 | 4.1 | 73.2 | 22.7 | 95.9 | 100.0 | 6,900 | 4,900 |
| Specialist services | 8.1 | 26.5 | 34.6 | 43.4 | 22.0 | 65.4 | 100.0 | 1,500 | 1,300 |
| Basic support/ other n.e.s. | 2.2 | 2.7 | 4.9 | 88.5 | 6.5 | 95.0 | 100.0 | 6,800 | 3,600 |
| Total (%) | 3.4 | 7.3 | 10.7 | 74.3 | 15.0 | 89.3 | 100.0 | .. | .. |
| Total (number) | 800 | 1,700 | 2,500 | 17,200 | 3,500 | 20,700 | .. | 23,100 | 9,200 |

Table A32: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

| Main source of income | Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit | | All closed support periods | |
|-----------------------|---|--------------|----------------------------|---------------|
| | Before | After | Before | After |
| 2009–10 | | | | |
| No income | 21.6 | 10.1 | 7.2 | 5.4 |
| Government payments | 71.8 | 84.7 | 84.6 | 86.5 |
| Other | 6.6 | 5.2 | 8.2 | 8.1 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 3,700 | 3,500 | 57,900 | 55,600 |
| 2010–11 | | | | |
| No income | 21.5 | 9.3 | 6.8 | 5.2 |
| Government payments | 72.2 | 84.6 | 84.9 | 86.6 |
| Other | 6.4 | 6.1 | 8.2 | 8.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 4,100 | 3,800 | 65,900 | 63,200 |

Notes

1. Number excluded due to errors and omissions (weighted): 7,300 before support (including 'Don't know'), 9,600 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 8,200 before support (including 'Don't know'), 10,800 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

| After support | 1 week or less | >1 week–1 month | >1–3 months | >3–6 months | >6 months | Total | |
|-----------------------|----------------|-----------------|--------------|--------------|--------------|--------------|---------------|
| | | | | | | Per cent | Number |
| 2009–10 | | | | | | | |
| No income | 5.6 | 6.5 | 5.2 | 4.7 | 3.3 | 5.4 | 3,000 |
| Government payments | 88.1 | 83.6 | 83.3 | 83.7 | 87.0 | 86.5 | 48,100 |
| Other | 6.3 | 9.9 | 11.5 | 11.6 | 9.6 | 8.1 | 4,500 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 33,600 | 5,500 | 8,900 | 4,100 | 3,600 | .. | 55,600 |
| 2010–11 | | | | | | | |
| No income | 5.6 | 6.4 | 3.8 | 4.3 | 4.0 | 5.2 | 3,300 |
| Government payments | 87.7 | 83.4 | 84.5 | 83.5 | 88.2 | 86.6 | 54,700 |
| Other | 6.7 | 10.2 | 11.7 | 12.2 | 7.9 | 8.3 | 5,200 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 38,600 | 5,800 | 9,300 | 4,600 | 4,900 | .. | 63,200 |

Notes

1. Number excluded due to errors and omissions (weighted): 9,601 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 10,800 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: employment status in the week before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

| Employment status | Closed support periods in which clients needed assistance in employment and training | | All closed support periods | |
|-------------------------------|--|--------------|----------------------------|---------------|
| | Before | After | Before | After |
| 2009–10 | | | | |
| Employed full/part time | 8.2 | 17.2 | 9.1 | 10.0 |
| Unemployed (looking for work) | 37.3 | 33.6 | 32.0 | 32.1 |
| Not in labour force | 54.4 | 49.2 | 59.0 | 57.9 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 2,400 | 2,200 | 58,500 | 56,100 |
| 2010–11 | | | | |
| Employed full/part time | 8.7 | 17.2 | 9.6 | 10.2 |
| Unemployed (looking for work) | 33.0 | 31.7 | 32.6 | 33.0 |
| Not in labour force | 58.3 | 51.0 | 57.8 | 56.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 2,600 | 2,300 | 66,000 | 63,200 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,700 before support (including 'Don't know'), 9,100 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 8,100 before support (including 'Don't know'), 10,800 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: employment status in the week after a support period, by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

| After support | 1 week or less | >1 week–1 month | >1–3 months | >3–6 months | >6 months | Total | |
|-------------------------------|----------------|-----------------|--------------|--------------|--------------|--------------|---------------|
| | | | | | | Per cent | Number |
| 2009–10 | | | | | | | |
| Employed full/part time | 6.1 | 13.5 | 15.8 | 17.6 | 18.2 | 10.0 | 5,600 |
| Unemployed (looking for work) | 41.6 | 18.7 | 18.7 | 15.4 | 14.3 | 32.1 | 18,000 |
| Not in labour force | 52.3 | 67.8 | 65.5 | 66.9 | 67.4 | 57.9 | 32,500 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 34,200 | 5,500 | 8,800 | 4,000 | 3,600 | .. | 56,100 |
| 2010–11 | | | | | | | |
| Employed full/part time | 6.9 | 13.6 | 16.8 | 17.2 | 13.4 | 10.2 | 6,500 |
| Unemployed (looking for work) | 43.0 | 16.7 | 16.3 | 16.9 | 18.6 | 33.0 | 20,900 |
| Not in labour force | 50.0 | 69.7 | 66.9 | 65.9 | 68.0 | 56.8 | 35,900 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 38,800 | 5,800 | 9,200 | 4,600 | 4,800 | .. | 63,200 |

Notes

1. Number excluded due to errors and omissions (weighted): 9,100 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 10,800 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

| Type of house/dwelling | Closed support periods in which clients needed assistance to obtain/maintain independent housing | | All closed support periods | |
|---|--|---------------|----------------------------|---------------|
| | Before | After | Before | After |
| 2009–10 | | | | |
| <i>Improvised dwelling/sleeping rough</i> | 7.9 | 2.3 | 11.5 | 7.5 |
| Improvised dwelling/car/tent/squat | 5.9 | 1.8 | 6.9 | 4.4 |
| Street/park/in the open | 2.0 | 0.5 | 4.6 | 3.1 |
| <i>House/dwelling</i> | 87.4 | 95.2 | 85.3 | 90.1 |
| House/flat | 69.4 | 77.2 | 62.3 | 62.6 |
| Caravan | 3.1 | 2.3 | 1.8 | 1.5 |
| Boarding/rooming house | 10.3 | 12.2 | 15.2 | 18.1 |
| Hostel/hotel/motel | 4.6 | 3.5 | 6.0 | 8.0 |
| <i>Institutional setting</i> | 4.6 | 2.5 | 3.2 | 2.3 |
| Hospital | 1.1 | 0.5 | 0.7 | 0.4 |
| Psychiatric institution | 1.2 | 0.4 | 0.6 | 0.3 |
| Prison/youth training centre | 1.0 | 0.5 | 0.6 | 0.4 |
| Other institutional setting | 1.4 | 1.2 | 1.2 | 1.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 12,800 | 11,300 | 58,100 | 53,200 |
| 2010–11 | | | | |
| <i>Improvised dwelling/sleeping rough</i> | 8.5 | 2.4 | 11.3 | 6.9 |
| Improvised dwelling/car/tent/squat | 6.5 | 1.9 | 6.9 | 4.2 |
| Street/park/in the open | 2.0 | 0.5 | 4.4 | 2.7 |
| <i>House/dwelling</i> | 86.4 | 95.0 | 85.6 | 90.9 |
| House/flat | 69.4 | 78.8 | 63.5 | 63.9 |
| Caravan | 3.0 | 2.4 | 1.9 | 1.6 |
| Boarding/rooming house | 9.6 | 10.6 | 14.1 | 16.2 |
| Hostel/hotel/motel | 4.5 | 3.2 | 6.2 | 9.2 |
| <i>Institutional setting</i> | 5.1 | 2.6 | 3.1 | 2.2 |
| Hospital | 0.9 | 0.4 | 0.8 | 0.4 |
| Psychiatric institution | 1.3 | 0.5 | 0.5 | 0.2 |
| Prison/youth training centre | 1.7 | 0.5 | 0.8 | 0.3 |
| Other institutional setting | 1.3 | 1.2 | 1.1 | 1.2 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 13,900 | 12,400 | 66,800 | 60,900 |

Notes

1. Number excluded due to errors and omissions (weighted): 7,100 before support (including 'Don't know'), 12,100 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 7,300 before support (including 'Don't know'), 13,200 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

| Type of tenure | Closed support periods in which clients needed assistance to obtain/maintain independent housing | | All closed support periods | |
|--|--|---------------|----------------------------|---------------|
| | Before | After | Before | After |
| | 2009–10 | | | |
| <i>SAAP/CAP funded accommodation^(a)</i> | 12.4 | 10.1 | 10.8 | 15.5 |
| SAAP/CAP crisis/short-term accommodation | 8.0 | 5.1 | 6.6 | 8.6 |
| SAAP/CAP medium/long-term accommodation | 1.7 | 2.6 | 1.2 | 2.4 |
| Other SAAP/CAP funded accommodation | 2.6 | 2.5 | 2.9 | 4.6 |
| <i>No tenure</i> | 11.7 | 4.5 | 15.9 | 10.9 |
| Institutional setting | 3.3 | 1.7 | 2.3 | 1.5 |
| Improvised dwelling/sleeping rough | 5.8 | 1.5 | 10.2 | 6.8 |
| Other | 2.6 | 1.3 | 3.4 | 2.7 |
| <i>Tenure</i> | 76.0 | 85.4 | 73.4 | 73.5 |
| Purchasing/purchased own home | 2.1 | 1.3 | 5.4 | 4.5 |
| Private rental | 26.0 | 35.0 | 24.5 | 25.2 |
| Public housing rental | 6.5 | 13.4 | 8.7 | 10.4 |
| Community housing rental | 7.4 | 10.4 | 6.2 | 8.4 |
| Rent-free accommodation | 9.9 | 6.0 | 8.0 | 5.7 |
| Boarding | 24.1 | 19.3 | 20.6 | 19.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 12,300 | 10,900 | 54,800 | 50,300 |
| | 2010–11 | | | |
| <i>SAAP/CAP funded accommodation^(a)</i> | 11.2 | 8.6 | 9.1 | 14.1 |
| SAAP/CAP crisis/short-term accommodation | 7.4 | 4.2 | 5.7 | 7.8 |
| SAAP/CAP medium/long-term accommodation | 1.5 | 2.1 | 1.0 | 2.2 |
| Other SAAP/CAP funded accommodation | 2.2 | 2.2 | 2.4 | 4.1 |
| <i>No tenure</i> | 13.0 | 5.1 | 17.0 | 11.6 |
| Institutional setting | 4.0 | 1.8 | 2.3 | 1.4 |
| Improvised dwelling/sleeping rough | 6.3 | 1.7 | 10.1 | 6.2 |
| Other | 2.7 | 1.6 | 4.6 | 3.9 |
| <i>Tenure</i> | 75.8 | 86.3 | 73.9 | 74.3 |
| Purchasing/purchased own home | 1.8 | 1.1 | 5.0 | 4.1 |
| Private rental | 23.8 | 33.1 | 25.6 | 26.5 |
| Public housing rental | 6.7 | 16.1 | 9.0 | 11.4 |
| Community housing rental | 6.3 | 10.9 | 6.1 | 8.3 |
| Rent-free accommodation | 10.8 | 6.4 | 7.2 | 5.0 |
| Boarding | 26.5 | 18.8 | 21.0 | 19.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 13,300 | 12,000 | 62,600 | 57,500 |

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes

1. Number excluded due to errors and omissions (weighted): 10,400 before support (including 'Don't know'), 15,000 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 11,500 before support (including 'Don't know'), 16,500 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

| After support | 1 week or less | >1 week–1 month | >1–3 months | >3–6 months | >6 months | Total | |
|------------------------------------|----------------|-----------------|--------------|--------------|--------------|--------------|---------------|
| | | | | | | Per cent | Number |
| 2009–10 | | | | | | | |
| Improvised dwelling/sleeping rough | 11.5 | 2.4 | 1.6 | 1.0 | 0.6 | 7.5 | 4,000 |
| House/dwelling | 86.4 | 93.8 | 96.2 | 96.8 | 96.6 | 90.1 | 47,900 |
| Institutional setting | 2.1 | 3.7 | 2.2 | 2.2 | 2.8 | 2.3 | 1,200 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 31,900 | 5,200 | 8,500 | 3,900 | 3,500 | .. | 53,200 |
| 2010–11 | | | | | | | |
| Improvised dwelling/sleeping rough | 10.0 | 3.2 | 1.9 | 1.5 | 1.5 | 6.9 | 4,200 |
| House/dwelling | 87.9 | 93.8 | 96.1 | 96.5 | 96.1 | 90.9 | 55,400 |
| Institutional setting | 2.1 | 3.1 | 2.1 | 2.1 | 2.4 | 2.2 | 1,300 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 37,000 | 5,600 | 9,000 | 4,500 | 4,800 | .. | 60,900 |

Notes

1. Number excluded due to errors and omissions (weighted): 12,100 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 13,200 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A39: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

| After support | 1 week or less | >1 week–1 month | >1–3 months | >3–6 months | >6 months | Total | |
|--|----------------|-----------------|--------------|--------------|--------------|--------------|---------------|
| | | | | | | Per cent | Number |
| 2009–10 | | | | | | | |
| SAAP/CAP funded accommodation ^(a) | 18.3 | 15.0 | 11.8 | 9.1 | 7.4 | 15.5 | 7,800 |
| No tenure | 15.3 | 6.6 | 4.0 | 3.2 | 3.5 | 10.9 | 5,500 |
| Tenure | 66.4 | 78.4 | 84.1 | 87.7 | 89.1 | 73.5 | 37,000 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 30,100 | 4,900 | 8,100 | 3,800 | 3,400 | .. | 50,300 |
| 2010–11 | | | | | | | |
| SAAP/CAP funded accommodation ^(a) | 16.8 | 15.0 | 10.2 | 8.2 | 5.8 | 14.1 | 8,100 |
| No tenure | 15.8 | 6.8 | 4.6 | 3.9 | 4.8 | 11.6 | 6,700 |
| Tenure | 67.4 | 78.2 | 85.3 | 87.9 | 89.4 | 74.3 | 42,800 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | .. |
| Total (number) | 34,800 | 5,200 | 8,600 | 4,300 | 4,700 | .. | 57,500 |

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see AIHW 2011a:Box 1.1).

Notes

1. Number excluded due to errors and omissions (weighted): 15,000 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 16,500 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A40: Closed support periods: living situation immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

| Living situation | Before | After |
|---|----------------|---------------|
| | 2009–10 | |
| With both parents | 1.8 | 1.4 |
| With one parent and parent's spouse/partner | 1.0 | 0.6 |
| With one parent | 2.8 | 2.3 |
| With foster family | 0.1 | 0.1 |
| With relatives/friends temporary | 12.3 | 8.6 |
| With relatives/friends long-term | 2.6 | 3.5 |
| With spouse/partner | 8.5 | 6.3 |
| With spouse/partner and child(ren) | 10.8 | 7.2 |
| Alone | 31.8 | 35.7 |
| Alone with child(ren) | 13.9 | 18.4 |
| With other unrelated persons | 13.2 | 14.4 |
| Other | 1.1 | 1.5 |
| Total | 100.0 | 100.0 |
| Total (number) | 57,200 | 52,100 |
| | 2010–11 | |
| With both parents | 1.8 | 1.3 |
| With one parent and parent's spouse/partner | 0.9 | 0.6 |
| With one parent | 2.9 | 2.2 |
| With foster family | 0.1 | 0.1 |
| With relatives/friends temporary | 12.3 | 8.3 |
| With relatives/friends long-term | 2.9 | 3.6 |
| With spouse/partner | 8.9 | 6.7 |
| With spouse/partner and child(ren) | 10.0 | 7.2 |
| Alone | 31.5 | 35.9 |
| Alone with child(ren) | 14.2 | 18.7 |
| With other unrelated persons | 13.3 | 14.0 |
| Other | 1.2 | 1.4 |
| Total | 100.0 | 100.0 |
| Total (number) | 64,900 | 59,100 |

Notes

1. Number excluded due to errors and omissions (weighted): 8,100 before support (including 'Don't know'), 13,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 9,100 before support (including 'Don't know'), 15,000 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A41: Closed support periods: student status immediately before and after a support period, by age, by reporting period, 2009–10 to 2010–11 (per cent)

| Student status | 5–17 years | | 18+ years | | Total | |
|--|--------------|--------------|---------------|---------------|---------------|---------------|
| | Before | After | Before | After | Before | After |
| 2009–10 | | | | | | |
| Not a student | 52.7 | 50.5 | 94.9 | 94.5 | 92.2 | 91.9 |
| Primary/secondary student | 36.4 | 35.3 | 0.9 | 0.8 | 3.1 | 2.8 |
| Post-secondary student/employment training | 10.9 | 14.2 | 4.3 | 4.7 | 4.7 | 5.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 3,600 | 3,300 | 54,800 | 52,900 | 58,500 | 56,200 |
| 2010–11 | | | | | | |
| Not a student | 50.5 | 50.9 | 94.3 | 93.9 | 91.8 | 91.6 |
| Primary/secondary student | 38.4 | 35.1 | 0.9 | 0.8 | 3.1 | 2.6 |
| Post-secondary student/employment training | 11.1 | 13.9 | 4.7 | 5.3 | 5.1 | 5.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 3,800 | 3,400 | 62,600 | 60,400 | 66,400 | 63,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 6,400 before support (including 'Don't know'), 8,700 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 7,300 before support (including 'Don't know'), 9,900 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A42: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2010–11 (per cent)

| Case management plan | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|---------------------------------|---------------|---------------|---------------|---------------|---------------|
| Yes | 51.2 | 57.2 | 52.4 | 53.5 | 52.7 |
| No, client did not agree to one | 9.7 | 5.2 | 4.9 | 6.1 | 6.0 |
| No, support period too short | 37.8 | 36.6 | 34.1 | 31.9 | 32.3 |
| No, other reason | 1.3 | 0.9 | 8.6 | 8.6 | 9.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 62,600 | 58,500 | 59,000 | 65,000 | 73,800 |

Notes

1. Number excluded due to errors and omissions (weighted): 5,700 in 2006–07; 4,500 in 2007–08; 400 in 2008–09; 300 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A43: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2010–11 (per cent)

| Achievement of goals | 2006–07 | 2007–08 | 2008–09 | 2009–10 | 2010–11 |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|
| All goals achieved | 49.8 | 44.0 | 48.7 | 53.1 | 50.9 |
| Most or some goals achieved | 44.6 | 50.2 | 46.8 | 42.2 | 44.1 |
| No goals achieved | 5.6 | 5.8 | 4.4 | 4.7 | 5.0 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Total (number) | 31,900 | 32,900 | 30,800 | 34,700 | 38,900 |

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 600 in 2007–08; 100 in 2008–09; <50 in 2009–10; <50 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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