

SAAP NDCA REPORT SERIES 10

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2004–05**

**Australian Capital Territory
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 139

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <www.aihw.gov.au>.

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Preface

This publication contains statistical tables and charts in relation to the Australian Capital Territory and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 93% of agencies in the Australian Capital Territory provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 72% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased slightly from 87% in 2003–04 to 86% 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Dr Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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The SAAP Information Subcommittee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Cecilia Burke in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Australian Capital Territory Department of Education and Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period.</p> <p>Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the exact length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client indicator</i> , or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"> • receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker’s time, either with that client directly or on behalf of that client, on a given day; or • is accommodated by a SAAP agency; or • enters into an ongoing support relationship with a SAAP agency.
Closed accompanying child support period	<p>An <i>accompanying child support period</i> associated with a <i>closed support period</i>.</p>
Closed support period	<p>A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.</p>
English proficiency group 1 countries	<p>Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.</p>
English proficiency group 2-4 countries	<p>Countries, excluding Australia, that are not included in <i>English proficiency group 1</i>.</p>
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>

Ongoing support relationship

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP *agencies* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

Statistical linkage key (SLK)

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

Support

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

Supported accommodation

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.

Unmet need

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

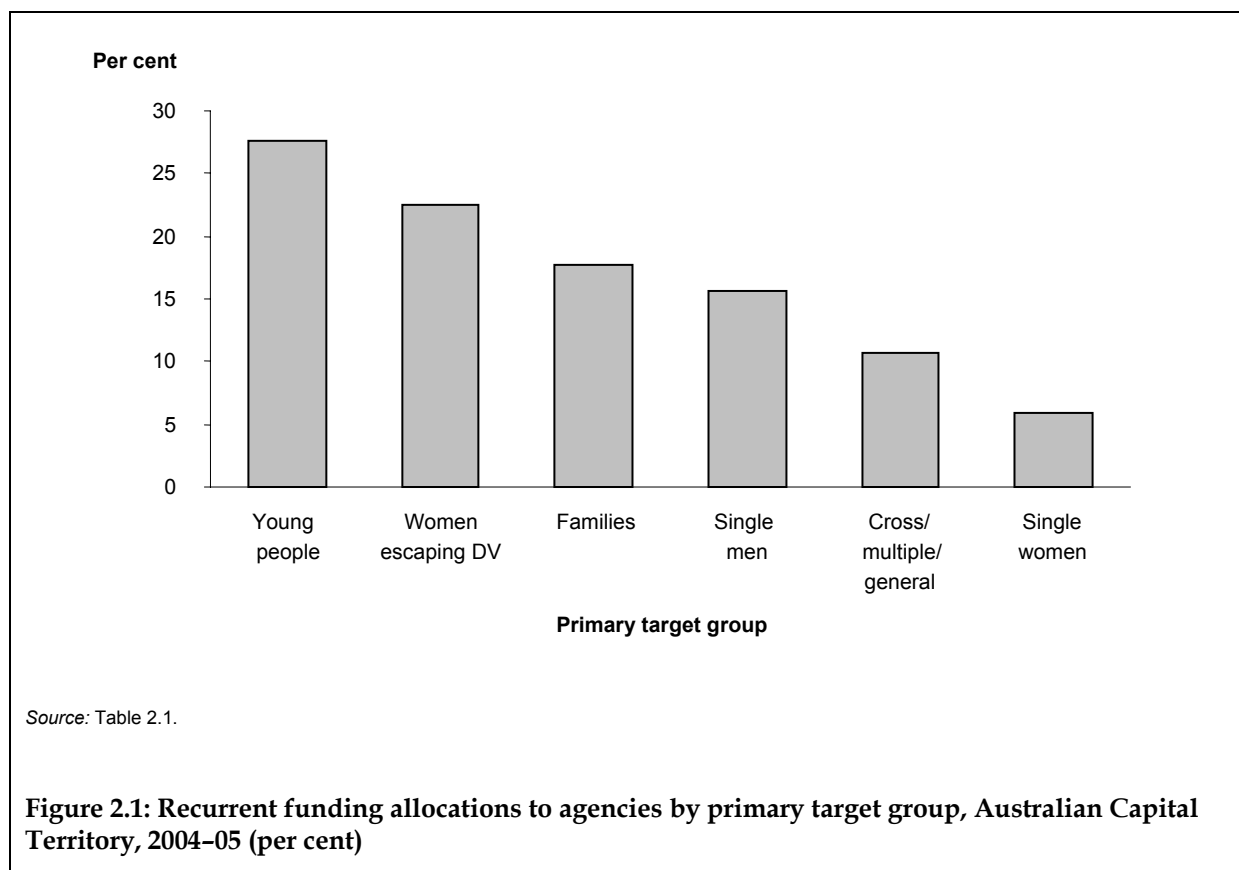
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2004–05

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Primary target group					
Young people	15	31.3	3,954,000	27.6	263,600
Single men only	5	10.4	2,235,000	15.6	446,900
Single women only	3	6.3	844,000	5.9	281,300
Families	7	14.6	2,544,000	17.7	363,500
Women escaping domestic violence	9	18.8	3,233,000	22.5	359,200
Cross-target/multiple/general	9	18.8	1,539,000	10.7	171,000
Total	48	100.0	14,349,000	100.0	298,900
Recurrent allocations to agencies	48	100.0	14,349,000	98.5	298,900
Other recurrent allocations	211,000	1.5	..
Total	14,561,000	100.0	..

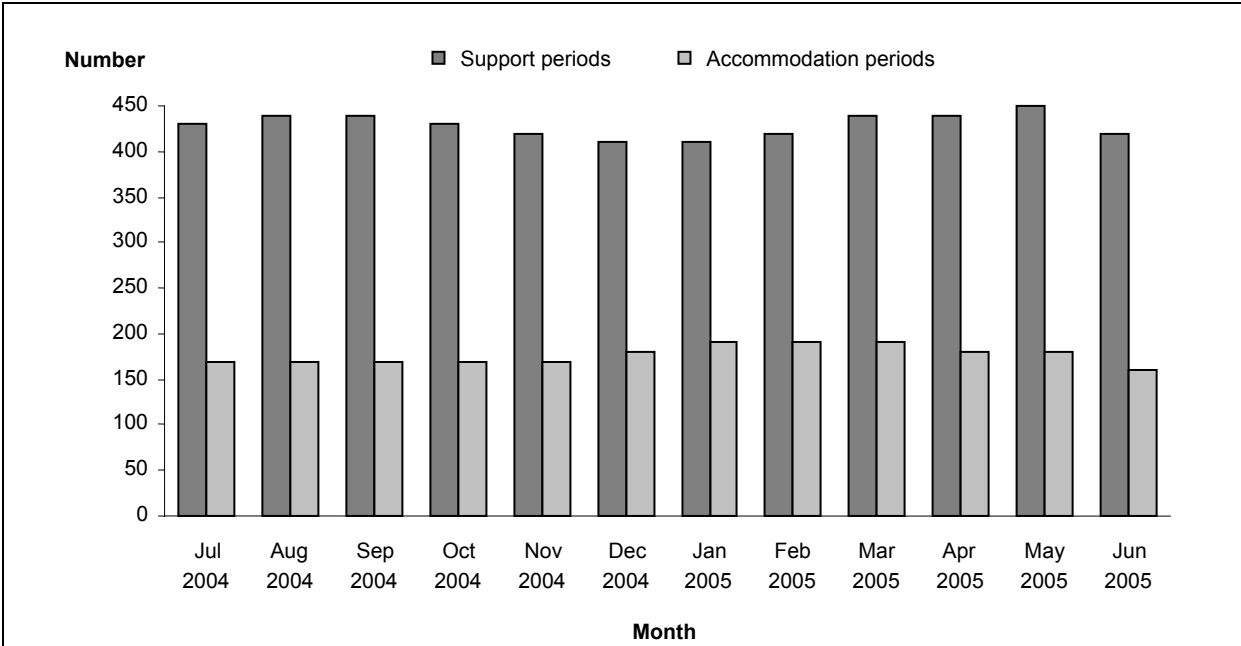
Notes

1. 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. 'Total recurrent allocations' includes \$3.9m provided by the Australian Capital Territory funding department which was in addition to the SAAP funding agreement between the Australian Capital Territory and the Australian Government.
3. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Australian Capital Territory, 2004-05 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2004–05 (number)

Support periods	2,350
Clients	1,550
Mean number of support periods per client	1.47
Clients per 10,000 population 10+	55

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that *ever* received assistance from a SAAP agency in the Australian Capital Territory.
3. 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Australian Capital Territory, 2004–05 (number)

Accompanying child support periods	950
Accompanying children	800
Mean number of accompanying child support periods per accompanying child	1.16
Accompanying children per 10,000 population aged 0–17	103

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that *ever* accompanied a client to a SAAP agency in the Australian Capital Territory.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month, Australian Capital Territory, 2004–05

Date	Total
July 2004	430
August 2004	440
September 2004	440
October 2004	430
November 2004	420
December 2004	410
January 2005	410
February 2005	420
March 2005	440
April 2005	440
May 2005	450
June 2005	420
Support periods: total number of days	156,620

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Figures are unweighted and have not been weighted to adjust for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

Table 3.4: Number of SAAP support periods with accommodation: number of accommodation periods active each night, average by month, Australian Capital Territory, 2004–05

Date	Total
July 2004	170
August 2004	170
September 2004	170
October 2004	170
November 2004	170
December 2004	180
January 2005	190
February 2005	190
March 2005	190
April 2005	180
May 2005	180
June 2005	160
Accommodation periods: total number of nights	62,430

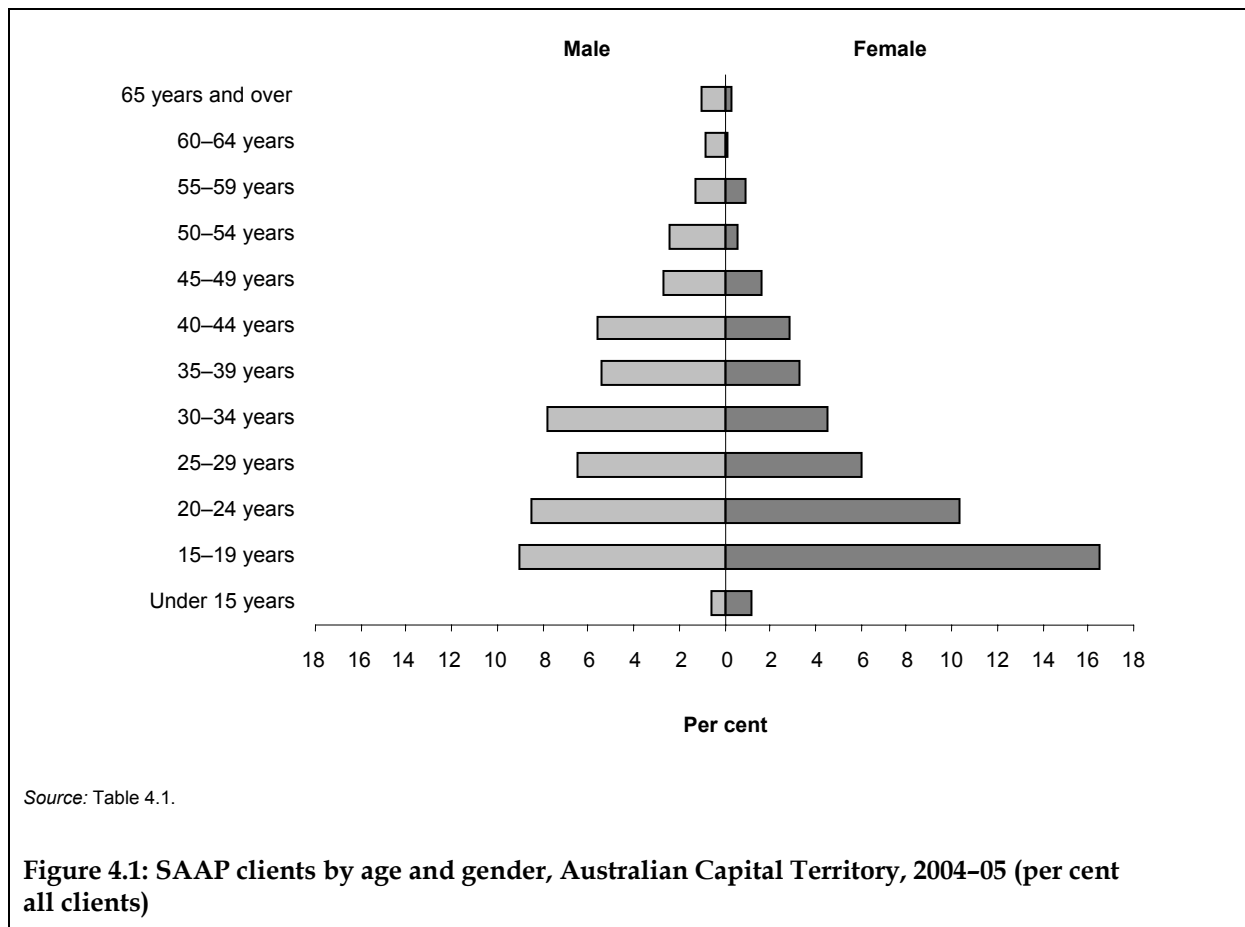
Notes

1. Number excluded due to errors and omissions (unweighted): 49.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Australian Capital Territory, 2004–05

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.6	1.2	1.2	2.5	1.9	50
15–17 years	5.1	9.3	9.9	19.3	14.4	250
18–19 years	3.9	7.2	7.5	15.0	11.1	150
20–24 years	8.5	10.3	16.4	21.4	18.8	300
25–29 years	6.5	6.0	12.6	12.5	12.5	200
30–34 years	7.8	4.5	15.1	9.4	12.3	200
35–39 years	5.4	3.3	10.5	6.9	8.8	150
40–44 years	5.6	2.9	10.9	5.9	8.5	150
45–49 years	2.7	1.6	5.2	3.3	4.3	50
50–54 years	2.4	0.6	4.7	1.3	3.1	50
55–59 years	1.3	0.9	2.5	1.8	2.2	50
60–64 years	0.8	(*)—	1.6	(*)—	0.9	<25
65 years and over	1.0	^(a) 0.4	1.9	^(a) 0.7	1.2	<25
<i>Total</i>	<i>51.7</i>	<i>48.3</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	800	750	800	750	..	1,550
Mean age (years)	31.9	26.0	..	29.1
Median age (years)	30	22	..	26

(a) Includes a small proportion of clients who were aged '60–64 years'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 10.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, Australian Capital Territory, 2004–05

Accompanying children		
Age	%	Number
0–4 years	50.1	400
5–12 years	37.5	300
13–15 years	8.9	50
16–17 years	3.5	50
Total	100.0	800
Gender		
Male	50.8	400
Female	49.2	400
Total	100.0	800

Notes

1. Number excluded due to errors and omissions in age (weighted): 5.
2. Number excluded due to errors and omissions in gender (weighted): 0.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Australian Capital Territory, 2004–05 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	67.7	76.0	77.5	79.1	81.0	77.8	77.6	650
2	18.7	^(d) 24.0	14.7	13.2	12.1	^(c) —	14.3	100
3	6.2	—	3.4	4.5	^(c) —	^(c) —	4.0	50
4	^(c) 7.5	—	^(c) —	2.3	^(b) 7.0	^(c) —	2.6	<25
5	^(c) —	—	^(c) —	^(c) —	—	—	0.7	<25
6+	—	^(c) —	^(c) —	^(c) —	—	—	0.7	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	11.2	7.5	16.4	49.0	14.0	1.9	100.0	..
Total (number)	100	50	150	400	100	<25	..	800
Mean number of support periods	1.70	1.51	1.50	1.44	1.42	1.59	..	1.49
Per 10,000 population	49	116	92	80	29	11	..	58
Female clients								
1	69.4	79.5	78.7	82.5	87.8	100.0	78.8	600
2	12.6	14.4	16.3	12.6	12.2	—	13.6	100
3	9.7	4.1	^(a) 5.0	3.6	—	—	4.9	50
4	4.1	^(c) —	^(c) —	^(c) —	—	—	1.5	<25
5	^(c) —	—	—	^(c) —	—	—	0.6	<25
6+	^(c) —	^(c) —	—	—	—	—	0.6	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	21.8	15.0	21.4	34.7	6.6	0.5	100.0	..
Total (number)	150	100	150	250	50	<25	..	750
Mean number of support periods	1.77	1.42	1.36	1.36	1.24	1.16	..	1.45
Per 10,000 population	93	226	119	51	12	2	..	52
All clients								
1	68.8	78.2	78.1	80.4	83.1	82.4	78.2	1,200
2	14.7	16.4	15.6	13.0	12.1	^(c) —	14.0	200
3	8.4	2.7	3.9	4.1	^(c) —	^(c) —	4.4	50
4	4.4	^(c) —	1.2	1.7	^(b) 4.9	^(c) —	2.1	50
5	^(d) 3.6	—	^(c) —	^(c) —	—	—	0.7	<25
6+	^(c) —	^(c) —	^(c) —	^(c) —	—	—	0.7	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	16.3	11.1	18.8	42.1	10.4	1.2	100.0	..
Total (number)	250	150	300	650	150	<25	..	1,550
Mean number of support periods	1.74	1.45	1.43	1.41	1.37	1.50	..	1.47
Per 10,000 population	70	170	105	65	21	6	..	55

- (a) Includes a small proportion of clients who had 4 support periods each. These cells have been merged to ensure confidentiality.
(b) Includes a small proportion of clients who had 3 support periods each. These cells have been merged to ensure confidentiality.
(c) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.
(d) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure confidentiality.

Notes

- Number excluded due to errors and omissions (weighted): 10.
- 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
- To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Australian Capital Territory, 2004-05 (per cent)

Number of accompanying child support periods	0-4 years	5-12 years	13-15 years	16-17 years	Total	
					%	Number
1	91.9	90.7	92.8	^(a) 100.0	91.6	700
2	^(b) 8.1	^(b) 9.3	7.2	^(c) —	^(b) 8.3	50
3	^(c) —	^(c) —	—	—	^(c) —	<25
4	—	—	—	—	—	—
5	—	—	—	—	—	—
6+	—	—	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	50.1	37.5	8.9	3.5	100.0	..
Total (number)	400	300	50	50	..	800
Mean number of accompanying child support periods	1.16	1.17	1.15	1.14	..	1.16
Per 10,000 population of applicable age group	195	87	52	31	..	103

(a) Includes a small proportion of accompanying children who had 2 accompanying child support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of accompanying children who had 3 accompanying child support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 5.
2. "Per 10,000 population of applicable age group" shows how many children out of every 10,000 in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
3. To ensure confidentiality some cells in this table have been replaced with "^(c)—". While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.5: SAAP clients: birthplace by gender, Australian Capital Territory, 2004–05

Birthplace	Male	Female	Total	Australian Capital Territory population 10+		
	%	%	%	Number	%	Number
Australia	84.6	84.6	84.6	1,300	74.3	205,350
Oceania (excluding Australia)	2.6	2.2	2.5	50	2.1	5,950
UK, Ireland and associated islands	2.4	1.7	2.1	50	6.9	19,100
Other Europe and the former Soviet Union	2.3	2.2	2.2	50	7.2	20,000
South-East, North-East and Southern Asia	4.3	4.7	4.5	50	6.4	17,800
Other (including the Middle East, Africa, the Americas and Caribbean)	3.9	4.5	4.2	50	3.0	8,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	51.8	48.2	100.0	
Total (number)	800	750	..	1,550	..	276,450

Notes

1. Number excluded due to errors and omissions (weighted): 28.
2. 'Australian Capital Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Australian Capital Territory, 2004–05

Birthplace	Accompanying children	
	%	Number
Australia	90.3	700
Oceania (excluding Australia)	2.6	<25
Europe and the former Soviet Union	—	—
South-East, North-East and Southern Asia	2.8	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	4.3	50
Total	100.0	750

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 36.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Australian Capital Territory, 2004–05

Cultural and linguistic diversity	Male	Female	Total	Australian Capital Territory population 10+		
				%	Number	
Clients	%	%	%	Number	%	Number
Indigenous Australians	11.1	14.2	12.6	200	1.0	2,850
Other Australian-born people	73.7	70.3	72.1	1,100	73.2	202,500
People born overseas, English proficiency group 1	4.4	3.2	3.8	50	9.7	26,900
People born overseas, English proficiency groups 2–4	10.8	12.3	11.5	200	16.0	44,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	100.0	<i>100.0</i>	..
Total (%)	51.9	48.1	100.0
Total (number)	800	750	..	1,500	..	276,450
Support periods	Mean number per client			Total number		
Indigenous Australians	1.42	1.41	1.41	300
Other Australian-born people	1.50	1.46	1.48	1,650
People born overseas, English proficiency group 1	1.61	1.64	1.62	100
People born overseas, English proficiency groups 2–4	1.33	1.39	1.36	250
<i>Total</i>	<i>1.48</i>	<i>1.45</i>	<i>1.47</i>
Total support periods (%)	52.4	47.6	100.0
Total support periods (number)	1,150	1,050	..	2,250

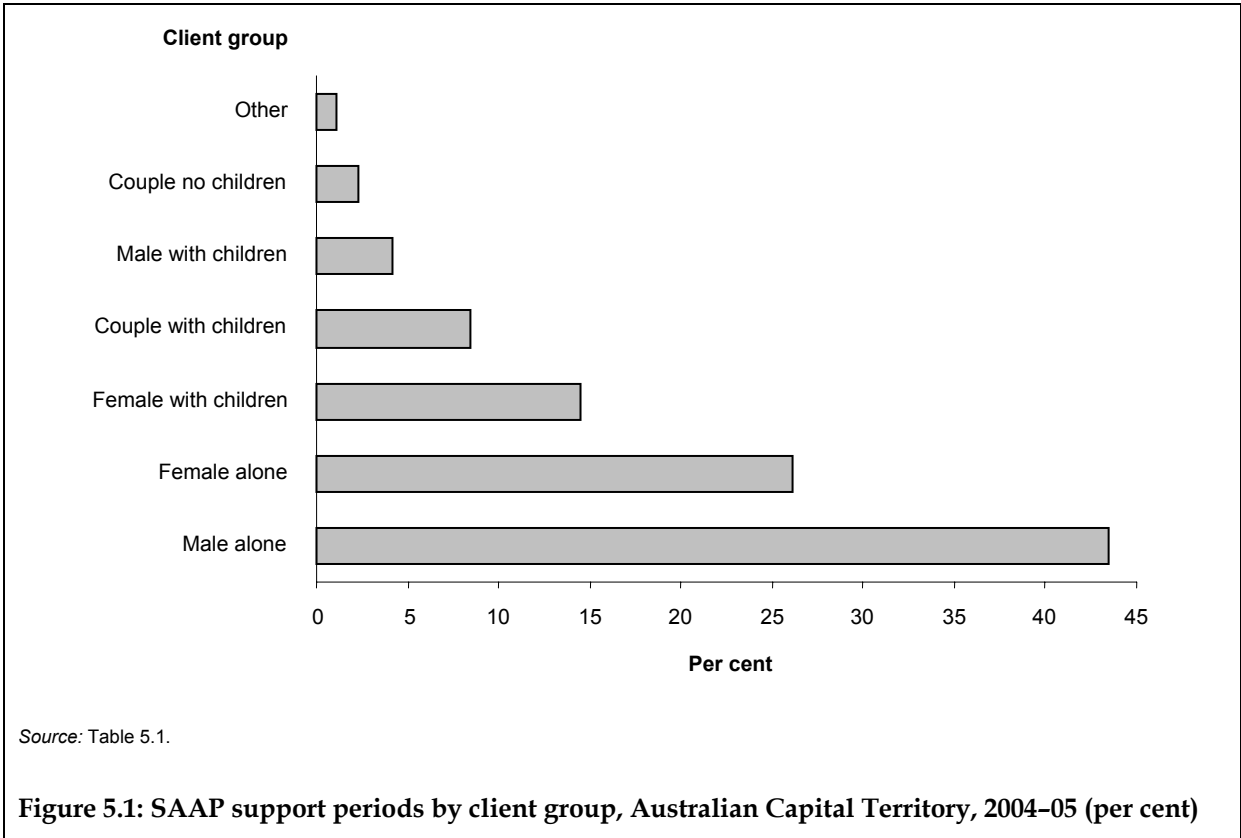
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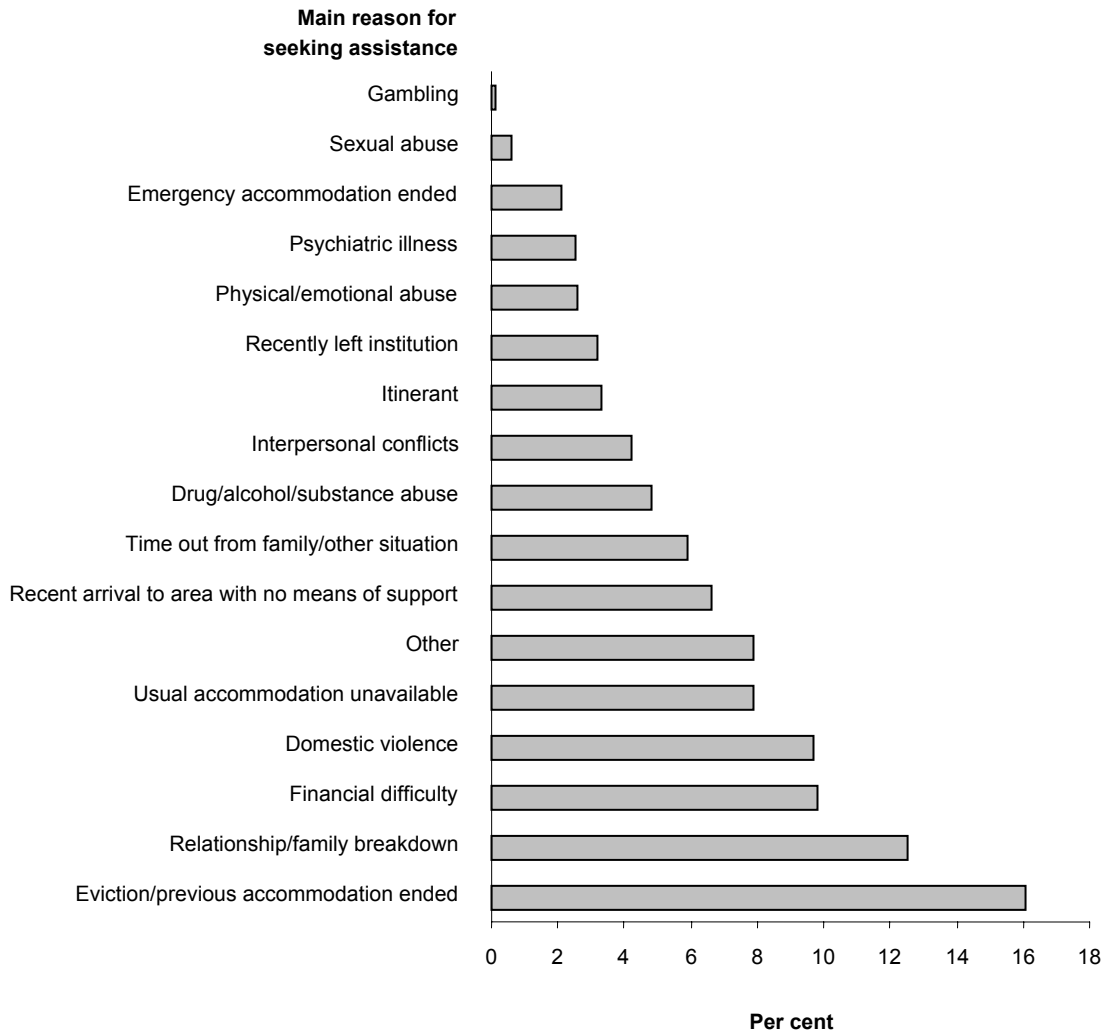
1. Number excluded due to errors and omissions (weighted): 48 clients; 76 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Australian Capital Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'other Australian born people' is derived from the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.2.

Figure 5.2: Main reason for seeking assistance, Australian Capital Territory, 2004-05 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: client group by primary target group of agency, Australian Capital Territory, 2004-05 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	34.8	18.8	—	—	—	2.6	17.0	400
Male alone, 25+	—	79.4	—	4.2	—	19.3	26.5	600
Female alone, under 25	50.8	(*)—	27.2	6.5	6.2	8.1	20.0	450
Female alone, 25+	—	0.5	65.9	1.6	15.6	10.7	6.1	150
Couple, no children	1.6	(*)—	—	1.9	—	15.5	2.3	50
Couple with children	2.6	—	—	30.8	—	30.0	8.4	200
Male with children	0.7	0.7	—	22.7	—	2.3	4.2	100
Female with children	8.1	—	6.9	29.0	78.2	9.9	14.5	350
Other	1.3	—	—	3.3	—	1.6	1.1	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	31.8	30.3	5.3	15.6	7.9	9.1	100.0	..
Total (number)	700	700	100	350	200	200	..	2,300

Notes

1. Number excluded due to errors and omissions (weighted): 26.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2004–05 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	11.4	5.0	10.7	5.8	(*)—	5.0	17.3	5.6	15.7	7.9
Time out from family/ other situation	11.3	4.1	8.8	(*)—	(*)—	2.2	6.0	2.8	(*)—	5.9
Relationship/ family breakdown	12.8	8.4	17.5	4.6	—	6.5	38.2	14.3	16.2	12.5
Interpersonal conflict	8.0	2.4	5.7	4.0	(*)—	3.6	4.2	1.5	—	4.2
Physical/ emotional abuse	(*)—	2.4	4.8	6.4	—	—	—	3.5	—	2.6
Domestic violence	3.4	2.8	8.9	26.8	—	(*)—	4.1	31.7	(*)—	9.7
Sexual abuse	—	—	1.5	3.1	—	—	—	(*)—	—	0.6
Financial difficulty	7.0	8.6	3.8	12.9	45.6	27.3	(*)—	9.6	—	9.8
Gambling	—	(*)—	—	—	—	—	—	—	—	(*)—
Eviction/previous accommodation ended	14.7	12.2	22.7	10.8	26.1	28.5	17.6	9.5	(*)—	16.1
Drug/alcohol/ substance abuse	5.8	8.6	2.7	5.2	—	2.0	(*)—	3.0	—	4.8
Emergency accommodation ended	1.6	2.0	3.0	(*)—	—	2.0	(*)—	1.8	(*)—	2.1
Recently left institution	4.8	6.9	1.4	3.2	—	—	(*)—	—	—	3.2
Psychiatric illness	3.4	4.9	0.8	4.5	—	2.0	—	(*)—	—	2.5
Recent arrival to area with no means of support	2.5	11.4	1.2	3.7	11.2	16.5	4.5	4.8	(*)—	6.6
Itinerant	1.6	4.8	3.0	3.1	(*)—	(*)—	—	4.6	(*)—	3.3
Other	^(a) 11.7	^(b) 15.5	3.6	(*)—	—	2.5	—	5.7	(*)—	^(b) 8.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	17.1	26.4	20.1	6.2	2.3	8.3	4.0	14.6	1.1	100.0
Total (number)	400	600	450	150	50	200	100	300	<25	2,200

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Physical/emotional abuse'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure confidentiality.

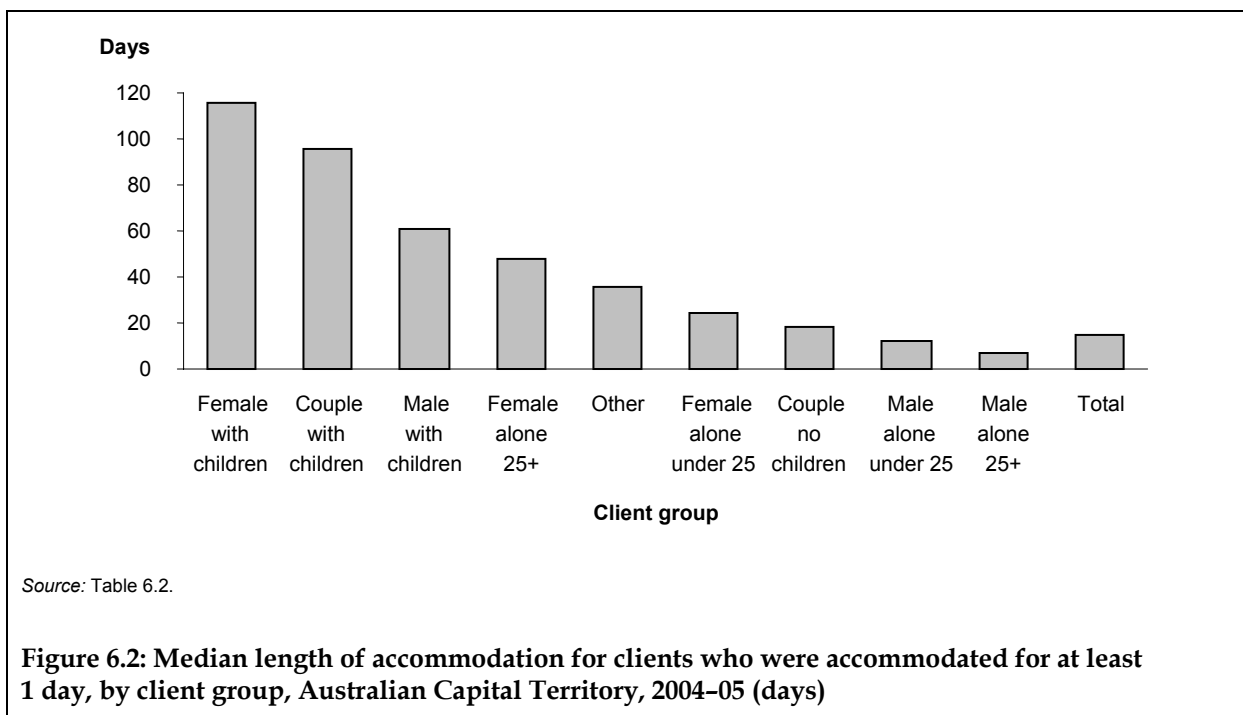
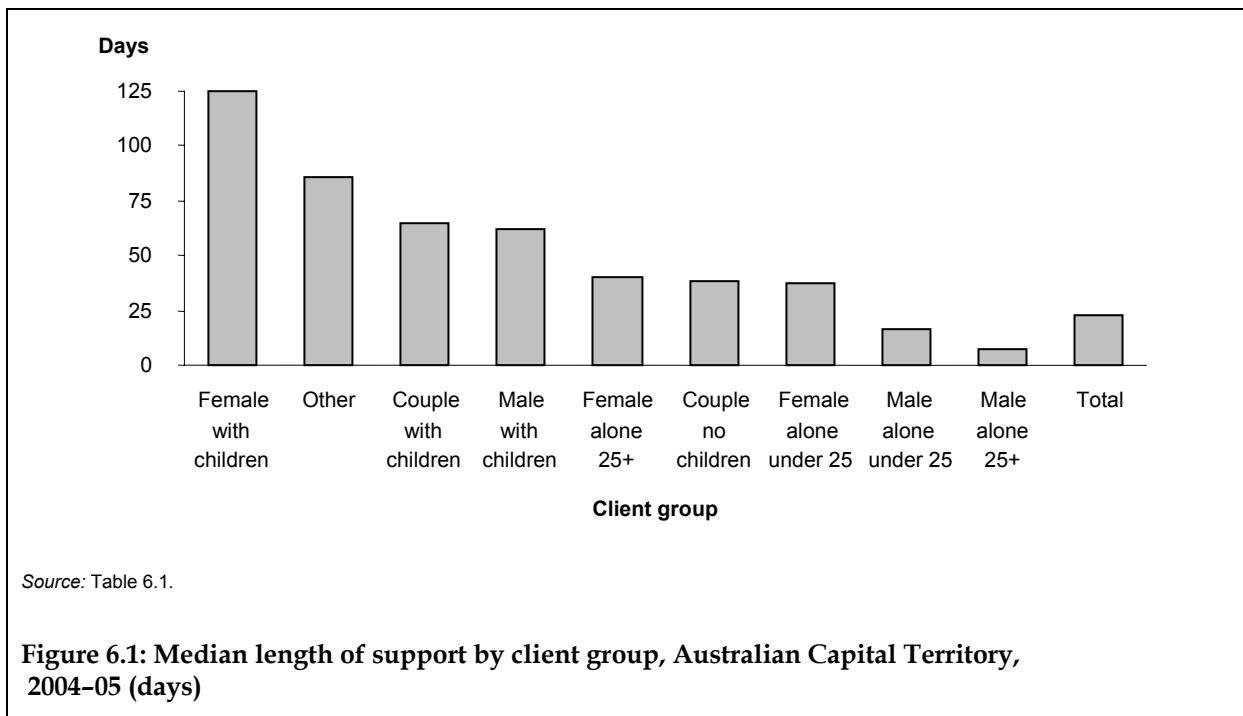
Notes

1. Number excluded due to errors and omissions (weighted): 81.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Australian Capital Territory, 2004-05 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	3.7	3.6	(*)—	(*)—	10.2	(*)—	(*)—	(*)—	—	2.7	50
1 day	8.3	11.4	5.2	(*)—	13.7	4.8	(*)—	(*)—	—	6.8	150
2 days	6.3	12.5	2.5	4.1	10.2	—	—	(*)—	—	5.9	100
3 days	5.3	5.3	5.0	6.1	—	(*)—	—	(*)—	—	4.1	100
4 days	2.4	3.8	3.0	(*)—	—	(*)—	(*)—	—	—	2.4	50
5 days	2.6	4.2	1.2	(*)—	—	3.9	(*)—	(*)—	—	2.5	50
6 days	2.1	5.3	(*)—	(*)—	(*)—	(*)—	—	(*)—	—	2.5	50
7 days	3.1	4.4	2.1	4.1	—	—	(*)—	(*)—	—	2.6	50
>1-2 weeks	13.2	18.8	10.6	7.3	—	9.6	8.0	3.0	—	11.8	200
>2-4 weeks	17.7	17.4	14.0	14.5	(*)—	7.7	8.1	5.2	—	13.6	250
>4-13 weeks	17.4	9.3	23.4	27.1	20.0	26.8	40.7	25.9	55.9	19.9	350
>13-26 weeks	7.1	2.7	12.3	15.7	(*)—	17.8	21.9	21.0	(*)—	10.5	200
>26-52 weeks	7.4	1.3	11.1	8.5	22.0	10.6	7.6	28.1	(*)—	9.6	200
>52 weeks	3.3	—	8.0	(*)—	(*)—	12.5	(*)—	11.1	(*)—	5.0	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	17.5	29.0	20.5	6.0	2.4	7.8	4.2	12.0	0.6	100.0	..
Total (number)	350	550	400	100	50	150	100.0	200	<25	..	1,850
Mean length (days)	63	18	129	78	110	131	87	188	165	..	87
Median length (days)	16	7	37	40	38	65	62	125	86	..	23

Notes

1. Number excluded due to errors and omissions (weighted): 21.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2004–05 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	10.5	11.4	4.8	(*)—	—	(*)—	—	(*)—	—	7.6	100
2 days	7.5	13.4	2.9	—	—	—	—	(*)—	—	7.1	100
3 days	5.5	4.8	4.8	(*)—	—	—	—	—	—	4.0	50
4 days	3.3	4.6	4.5	—	—	—	—	(*)—	—	3.3	50
5 days	3.3	5.7	1.8	(*)—	—	—	(*)—	(*)—	—	3.4	50
6 days	3.3	6.2	(*)—	(*)—	—	—	—	(*)—	—	3.3	50
7 days	3.7	5.1	^(b) 3.6	(*)—	—	(*)—	(*)—	(*)—	—	3.8	50
>1–2 weeks	17.4	22.0	17.1	9.8	—	11.0	(*)—	4.2	—	16.7	200
>2–4 weeks	22.4	20.0	17.1	19.4	(*)—	17.4	(*)—	8.0	(*)—	18.6	200
>4–13 weeks	16.0	5.4	26.3	30.5	—	11.0	(*)—	20.3	(*)—	15.6	200
>13–26 weeks	3.0	1.4	7.1	17.0	(*)—	27.2	30.0	25.8	—	8.1	100
>26–52 weeks	^(a) 4.0	—	5.7	7.5	—	17.6	(*)—	23.1	—	5.7	50
>52 weeks	(*)—	—	4.2	5.6	—	(*)—	—	9.8	—	2.7	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	20.4	35.3	21.7	5.8	0.5	4.0	1.6	10.3	0.3	100.0	..
Total (number)	250	400	250	50	<25	50	<25	100	<25	..	1,200
Mean length (days)	33	12	70	86	89	129	96	159	33	..	55
Median length (days)	12	7	24	48	18	96	61	116	36	..	15
Accommodation starting and ending on the same date (number)	<25	<25	<25	—	<25	—	<25	—	—	..	<25
Total accommodation	250	450	250	50	<25	50	<25	100	<25	..	1,200

(a) Includes a small proportion of closed support periods where clients were accommodated for '>52 weeks'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of closed support periods where clients were accommodated for '6 days'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 64.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2004–05 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	87.3	95.2	87.6	94.0	87.7	82.3	69.2	88.0	94.8	88.8
SAAP/CAP accommodation	73.3	84.2	66.1	56.6	20.7	42.0	33.0	58.2	60.3	65.7
Assistance to obtain/maintain short-term accommodation	23.1	40.1	22.6	45.2	31.5	41.1	19.0	28.0	41.8	31.1
Assistance to obtain/maintain independent housing	46.2	58.3	41.1	49.3	51.8	54.6	49.9	68.4	55.1	52.8
Financial/employment	68.1	56.8	65.2	52.0	35.3	46.0	25.6	63.1	54.5	58.4
Assistance to obtain/maintain government payment	26.0	22.8	24.0	11.8	(*)—	17.8	7.4	23.9	(*)—	21.5
Employment/training assistance	18.6	15.1	14.9	2.8	(*)—	10.0	3.8	15.1	(*)—	13.7
Financial assistance/material aid	55.9	48.1	56.3	43.0	30.7	39.8	18.0	56.8	43.7	49.7
Financial counselling	19.8	26.8	13.8	15.8	—	24.8	11.2	29.1	16.6	21.1
Counselling	64.4	75.9	69.3	67.5	24.7	51.0	60.7	74.8	38.0	67.6
Incest/sexual assault	1.3	1.0	4.8	14.7	(*)—	2.5	(*)—	8.1	—	3.9
Domestic violence	6.1	4.0	12.0	27.8	—	10.1	13.9	35.8	(*)—	13.1
Family/relationship	21.8	21.6	23.2	28.9	(*)—	38.6	32.1	46.0	27.6	27.6
Emotional/other	62.5	75.9	67.1	65.6	24.7	49.0	50.2	72.2	32.7	65.7
Assistance with problem gambling	(*)—	1.7	—	(*)—	—	—	—	(*)—	—	0.7
General support/advocacy	79.3	65.6	89.4	80.4	35.5	68.2	80.3	85.5	65.0	76.9
Living skills/personal development	58.0	23.9	61.4	17.1	16.6	29.9	6.6	37.7	33.7	38.8
Assistance with legal issues/court support	18.3	14.6	13.7	22.9	—	6.9	19.4	29.4	(*)—	16.9
Advice/information	64.9	46.4	81.4	74.7	29.7	63.7	71.4	76.7	65.0	65.4
Retrieval/storage/removal of belongings	35.4	31.2	36.5	25.8	10.7	27.9	9.1	27.4	16.2	30.3
Advocacy/liaison on behalf of client	54.0	43.5	66.5	63.5	23.2	59.5	56.4	67.3	43.1	56.2
Brokerage services	16.2	1.1	27.6	4.2	(*)—	19.9	10.5	20.6	(*)—	14.3
Specialist services	42.2	56.2	41.7	44.0	14.1	41.0	11.6	42.2	27.5	43.6
Psychological services	3.8	10.5	1.3	5.6	—	2.0	(*)—	1.9	—	4.5
Psychiatric services	6.9	21.3	1.1	6.5	—	(*)—	(*)—	(*)—	—	7.4
Pregnancy support	(*)—	—	8.6	4.1	14.1	12.8	(*)—	13.3	(*)—	5.6
Family planning support	1.0	—	4.1	2.5	(*)—	11.6	(*)—	9.6	(*)—	3.8
Drug/alcohol support or intervention	27.1	34.4	13.0	14.2	(*)—	6.6	5.0	11.6	—	19.5
Physical disability services	—	3.2	—	3.3	—	2.0	—	(*)—	—	1.3
Intellectual disability services	0.9	2.8	(*)—	(*)—	—	(*)—	—	(*)—	—	1.2
Culturally appropriate support	3.2	3.2	6.7	12.0	—	17.3	—	17.6	(*)—	7.7
Interpreter services	—	1.1	1.4	3.6	—	2.6	—	3.4	—	1.5
Assistance with immigration issues	(*)—	0.7	1.1	(*)—	—	3.2	—	3.3	—	1.3
Health/medical services	25.5	38.1	28.2	26.1	9.1	27.4	6.3	20.4	(*)—	27.3
Basic support and services n.e.s.	83.8	87.8	76.7	65.7	28.5	43.1	30.6	64.3	44.1	72.1
Meals	74.7	86.1	57.3	24.8	21.0	21.0	26.8	28.1	22.8	55.7
Laundry/shower facilities	67.6	86.9	56.4	45.2	(*)—	16.6	12.9	35.6	22.8	55.6
Recreation	64.7	79.3	53.3	40.7	—	17.6	6.7	35.2	16.6	51.9
Transport	60.0	57.1	64.9	51.4	19.4	36.9	17.8	47.5	27.0	52.9
Other	23.9	15.7	19.6	3.8	—	—	(*)—	11.8	—	14.2
No services provided directly	4.9	—	3.2	—	—	2.2	(*)—	2.3	—	2.2
Total (number)	400	550	450	150	50	200	100	350	<25	2,200

Notes

1. Number excluded due to errors and omissions (weighted): 101 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2004-05 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	57.4	54.2	74.3	80.0	68.0	500
SAAP/CAP accommodation	57.4	54.2	74.3	80.0	68.0	500
School liaison/child care	14.9	24.1	30.5	—	25.7	200
School liaison	4.3	(*)—	14.5	—	10.4	50
Child care	12.8	24.1	21.8	—	19.7	150
Counselling	36.9	15.7	37.5	—	33.9	250
Help with behavioural problems	24.1	8.4	20.3	—	19.2	150
Sexual/physical abuse counselling/support	(*)—	9.6	2.0	—	2.8	<25
Skills education	25.5	7.2	13.5	—	15.1	100
General counselling/support	29.8	13.3	31.0	—	27.9	200
General support/advocacy	61.0	78.3	54.3	(*)—	58.4	400
Access arrangements	2.8	30.1	9.8	(*)—	10.9	100
Advice/information	45.4	21.7	35.5	(*)—	35.5	250
Brokerage services	21.3	21.7	15.5	(*)—	17.5	100
Advocacy	33.3	69.9	41.3	(*)—	42.9	300
Specialist services	31.2	13.3	27.5	—	26.0	200
Culturally sensitive services	9.9	—	14.3	—	11.2	100
Health/medical services	27.7	13.3	17.0	—	18.6	150
Basic support and other services n.e.s.	58.2	63.9	70.5	(*)—	66.1	450
Meals	29.1	34.9	27.0	—	28.1	200
Showers/hygiene	22.0	13.3	40.8	—	32.3	250
Recreation	22.0	19.3	45.3	—	36.0	250
Transport	36.2	24.1	42.0	(*)—	38.0	250
Other	23.4	24.1	26.0	(*)—	25.1	200
No services provided directly by agency	(*)—	(*)—	1.5	—	1.3	<25
Total accompanying child support periods (%)	22.2	13.1	63.1	1.6	100.0	..
Total accompanying child support periods (number)	150	100	450	<25	..	700

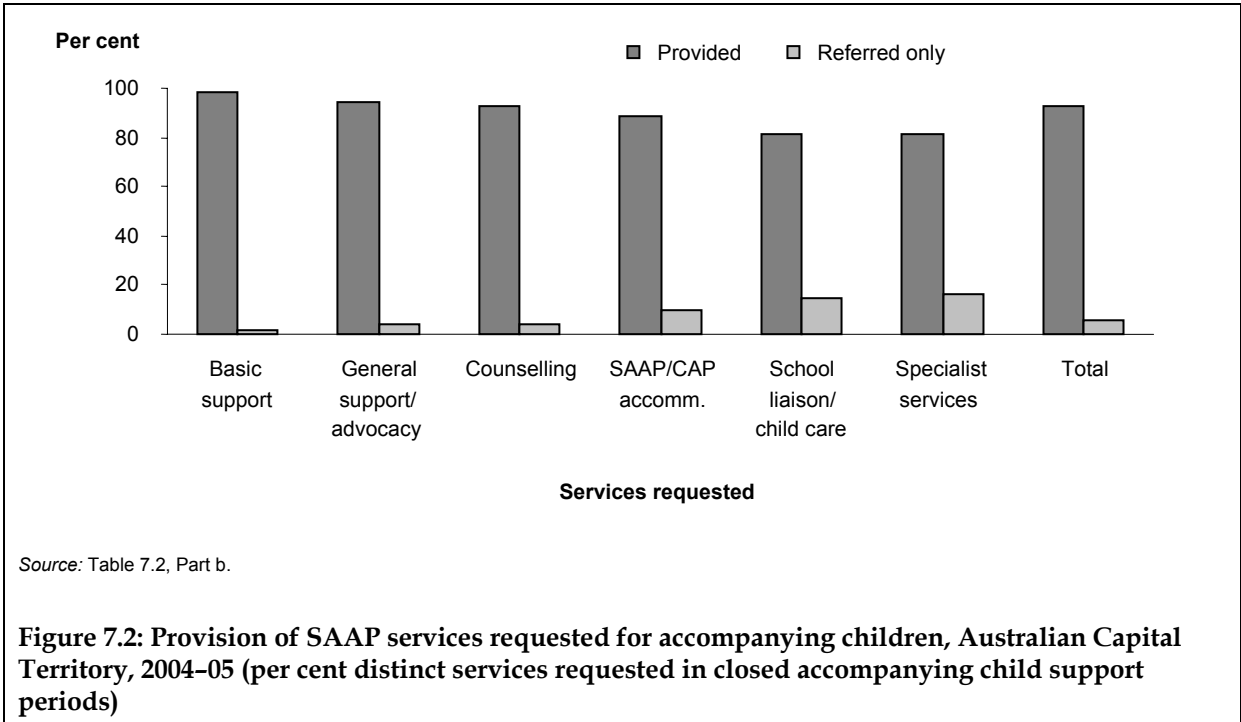
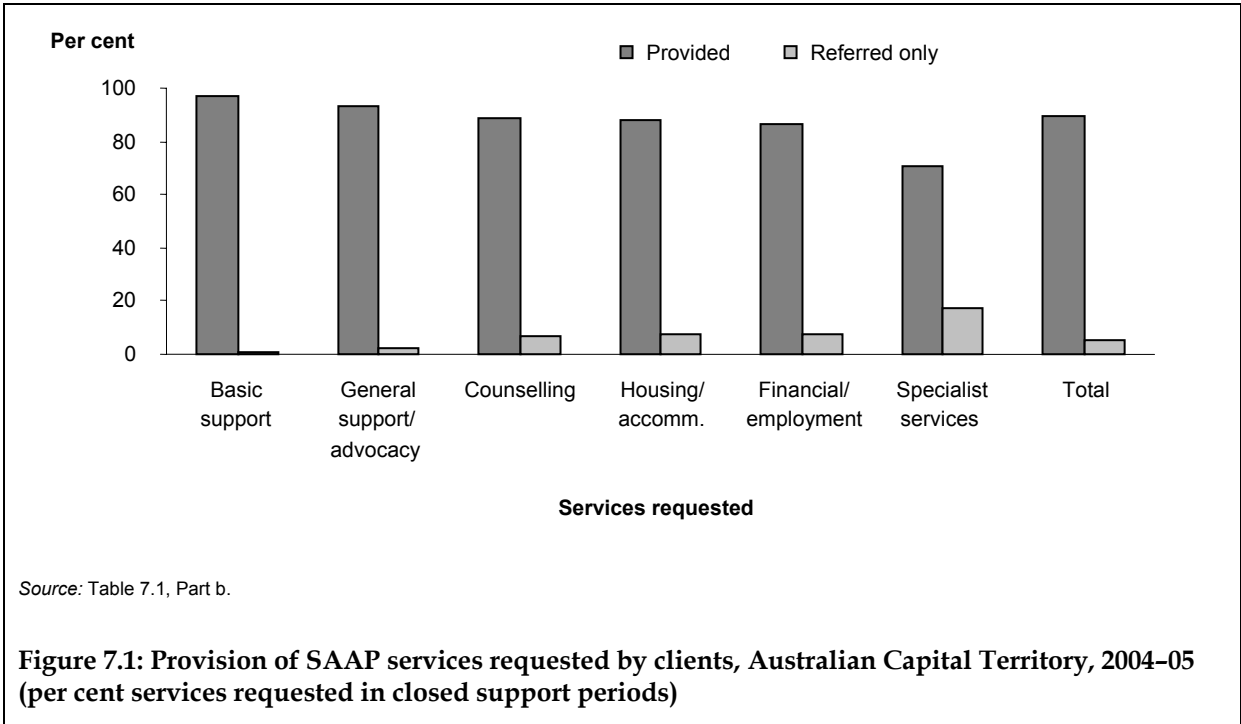
Notes

1. Number excluded due to errors and omissions (weighted): 239 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2004–05

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	0.5	5.7	6.2	79.1	14.6	93.7	100.0	1,350
Assistance to obtain/maintain short-term accommodation	5.8	8.3	14.1	56.9	29.0	85.9	100.0	650
Assistance to obtain/maintain independent housing	8.5	9.9	18.4	43.1	38.6	81.7	100.0	1,100
Financial/employment								
Assistance to obtain/maintain government payment	7.3	6.8	14.1	45.0	40.9	85.9	100.0	450
Employment/training assistance	14.4	17.6	32.0	37.9	30.0	67.9	100.0	400
Financial assistance/material aid	3.2	3.8	7.0	76.8	16.2	93.0	100.0	950
Financial counselling	6.2	6.4	12.6	53.3	34.1	87.4	100.0	450
Counselling								
Incest/sexual assault	9.8	29.3	39.1	20.7	40.2	60.9	100.0	100
Domestic violence	9.7	16.9	26.6	38.6	34.8	73.4	100.0	300
Family/relationship	8.2	7.8	16.0	50.5	33.6	84.1	100.0	600
Emotional/other	1.7	1.5	3.2	77.9	19.0	96.9	100.0	1,250
Assistance with problem gambling	18.2	27.3	45.5	36.4	18.2	54.6	100.0	<25
General support/advocacy								
Living skills/personal development	5.5	1.8	7.3	71.1	21.6	92.7	100.0	750
Assistance with legal issues/court support	8.1	15.0	23.1	35.0	41.9	76.9	100.0	400
Advice/information	1.3	0.3	1.6	81.3	17.1	98.4	100.0	1,200
Retrieval/storage/removal of belongings	7.5	2.3	9.8	82.4	7.8	90.2	100.0	600
Advocacy/liaison on behalf of client	(+)—	(+)—	1.8	75.2	22.9	98.1	100.0	1,000
Brokerage services	(+)—	(+)—	9.8	81.4	8.7	90.1	100.0	300
Specialist services								
Psychological services	30.2	32.7	62.9	10.4	26.7	37.1	100.0	200
Psychiatric services	22.6	21.4	44.0	11.1	44.9	56.0	100.0	250
Pregnancy support	(+)—	(+)—	13.6	30.9	55.5	86.4	100.0	100
Family planning support	8.7	15.9	24.6	20.3	55.1	75.4	100.0	100
Drug/alcohol support or intervention	13.3	7.9	21.2	38.7	40.0	78.7	100.0	500
Physical disability services	11.1	11.1	22.2	22.2	55.6	77.8	100.0	50
Intellectual disability services	14.7	17.6	32.3	32.4	35.3	67.7	100.0	50
Culturally appropriate support	4.4	4.4	8.8	53.3	37.8	91.1	100.0	150
Interpreter services	(+)—	(+)—	20.0	52.0	28.0	80.0	100.0	50
Assistance with immigration issues	(+)—	(+)—	20.9	37.5	41.7	79.2	100.0	50
Health/medical services	5.6	21.7	27.3	24.5	48.3	72.8	100.0	700
Basic support and services n.e.s.								
Meals	1.5	0.7	2.2	94.9	2.9	97.8	100.0	1,100
Laundry/shower facilities	1.4	—	1.4	97.6	0.9	98.5	100.0	1,100
Recreation	2.2	0.7	2.9	93.6	3.6	97.2	100.0	1,000
Transport	2.7	0.7	3.4	93.1	3.5	96.6	100.0	1,000
Other	12.5	—	12.5	67.8	19.7	87.5	100.0	300

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2004–05

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	4.4	7.7	12.1	61.6	26.2	87.8	100.0	3,150	1,750
Financial/ employment	6.5	7.3	13.8	59.1	27.1	86.2	100.0	2,250	1,150
Counselling	5.0	6.7	11.7	62.6	25.8	88.4	100.0	2,250	1,300
General support/ advocacy	4.2	2.3	6.5	73.9	19.7	93.6	100.0	4,250	1,400
Specialist services	12.0	17.2	29.2	27.6	43.2	70.8	100.0	2,150	1,050
Basic support and services n.e.s.	2.7	0.5	3.2	92.9	3.9	96.8	100.0	4,550	1,400
Total (%)	5.2	5.6	10.8	67.9	21.3	89.2	100.0
Total (number)	950	1,050	2,000	12,600	3,950	16,550	..	18,550	1,900

Notes

1. Number excluded due to errors and omissions (weighted): 25 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.
4. To ensure confidentiality some cells in this table have been replaced with '(*)'. While these cases are not presented separately, they are included in the total. A '(*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2004-05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	1.0	10.1	11.1	85.7	3.2	88.9	100.0	350
School liaison/child care								
School liaison	(*)—	(+)(*)—	9.3	75.9	14.8	90.7	100.0	50
Child care	5.0	17.6	22.6	48.7	28.6	77.3	100.0	150
Counselling								
Help with behavioural problems	—	8.5	8.5	26.6	64.9	91.5	100.0	100
Sexual/physical abuse counselling/support	(*)—	(*)—	28.5	28.6	42.9	71.5	100.0	<25
Skills education	(+)(*)—	(*)—	2.3	15.9	81.8	97.7	100.0	100
General counselling/support	4.2	2.8	7.0	35.2	57.7	92.9	100.0	150
General support/advocacy								
Access arrangements	—	22.5	22.5	43.7	33.8	77.5	100.0	100
Advice/information	(*)—	(*)—	5.1	43.2	51.7	94.9	100.0	200
Brokerage services	(+)(*)—	(*)—	2.4	79.3	18.3	97.6	100.0	100
Advocacy	—	1.5	1.5	60.5	38.0	98.5	100.0	250
Specialist services								
Culturally sensitive services	(*)—	(*)—	5.0	70.0	25.0	95.0	100.0	50
Health/medical services	3.1	21.9	25.0	13.3	61.7	75.0	100.0	150
Basic support and other services n.e.s.								
Meals	—	3.7	3.7	69.1	27.2	96.3	100.0	150
Showers/hygiene	—	—	—	96.1	3.9	100.0	100.0	150
Recreation	(*)—	(*)—	2.5	82.6	14.8	97.4	100.0	150
Transport	—	—	—	88.8	11.2	100.0	100.0	200
Other	(*)—	(*)—	3.9	46.9	49.2	96.1	100.0	150

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2004-05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.0	10.1	11.1	85.7	3.2	88.9	100.0	350	350
School liaison/ child care	4.0	14.5	18.5	57.2	24.3	81.5	100.0	200	150
Counselling	2.7	4.4	7.1	27.5	65.4	92.9	100.0	350	200
General support/ advocacy	1.5	4.1	5.6	55.4	39.0	94.4	100.0	600	300
Specialist services	2.7	16.0	18.7	31.4	50.0	81.4	100.0	200	200
Basic support and services n.e.s.	0.3	1.7	2.0	77.5	20.6	98.1	100.0	800	350
Total (%)	1.5	6.0	7.5	60.5	32.0	92.5	100.0
Total (number)	50	150	200	1,500	800	2,300	..	2,500	500

Notes

1. Number excluded due to errors and omissions (weighted): 177 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2004–05

Broad type of service	Male alone	Female alone	Couple with children	Male with children	Female with children	Total	
						%	Number
			% unmet needs				
Housing/accommodation	14.8	14.3	20.0	18.2	12.2	14.7	150
Financial/employment	9.9	20.4	30.0	18.2	14.6	15.2	150
Counselling	10.5	13.1	15.0	15.2	12.2	11.7	100
General support/advocacy	12.6	24.2	25.0	21.2	34.1	18.5	200
Specialist services	36.5	18.5	10.0	18.2	9.8	27.1	250
Basic support and services n.e.s.	15.7	9.6	—	9.1	17.1	12.8	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>950</i>
Summary totals							
Total unmet needs (%)	51.9	36.5	2.3	3.8	4.8	100.0	..
Total unmet needs (number)	500	350	<25	50	50	..	950
Total closed support periods with unmet needs (%)	54.4	32.9	3.6	2.1	6.2	100.0	..
Total closed support periods with unmet needs (number)	250	150	<25	<25	50	..	450
Total closed support periods (%)	45.5	27.0	8.3	4.1	11.9	100.0	..
Total closed support periods (number)	850	500	150	100	200	..	1,850

Notes

1. Number excluded due to errors and omissions (weighted): 3 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 3 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 41 closed support periods (including cases with no information on service requirements or provision).
4. In a very small number of closed support periods, requested services were neither provided nor referred on for the 'Other' and 'Couple no children' client groups. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
6. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2004–05

	Couple with children	Male with children	Female with children	Total	
				%	Number
Broad type of service	% unmet needs				
Accommodation	—	(¹)—	4.2	8.8	<25
School liaison/child care	(¹)—	(¹)—	16.7	20.6	<25
Counselling	(¹)—	—	29.2	26.5	<25
General support/advocacy	(¹)—	—	29.2	23.5	<25
Specialist services	—	(¹)—	16.7	14.7	<25
Basic support and services n.e.s.	—	(¹)—	4.2	5.9	<25
Total	100.0	100.0	100.0	100.0	50
Summary totals					
Total unmet needs (%)	14.7	14.7	70.6	100.0	..
Total unmet needs (number)	<25	<25	50	..	50
Total closed accompanying child support periods with unmet needs (%)	20.0	15.0	65.0	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	<25	..	<25
Total closed accompanying child support periods (%)	24.0	14.5	59.8	100.0	..
Total closed accompanying child support periods (number)	100	50	300	..	500
Total closed support periods with accompanying children with unmet needs (%)	16.7	16.7	66.7	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	<25	..	<25
Total closed support periods with accompanying children requiring assistance (%)	26.1	13.4	59.3	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	50	50	150	..	300

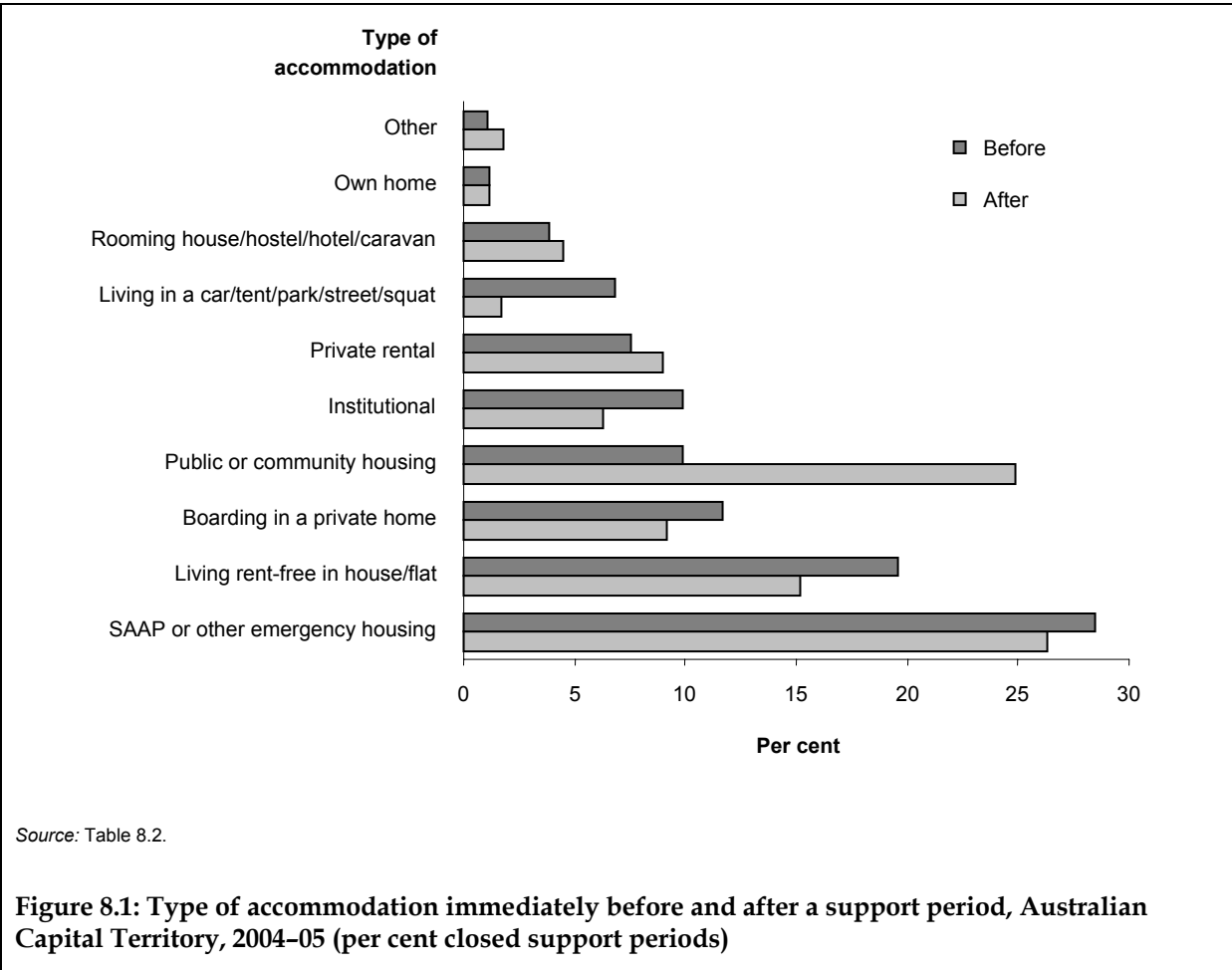
Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 177 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 0 closed support period with accompanying children requiring assistance.
6. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance for these groups. These are not presented separately but are included in the relevant total.
7. To ensure confidentiality some cells in this table have been replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Australian Capital Territory, 2004–05 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	20.9	7.2	12.5	8.1
No income, awaiting pension/benefit	4.9	3.3	2.3	1.9
Government pension/benefit	65.1	79.7	76.3	79.4
Other	9.1	9.8	8.9	10.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>450</i>	<i>450</i>	<i>1,750</i>	<i>1,600</i>
Number with missing data	<25	50	150	300
Total (number)	450	450	1,900	1,900

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Australian Capital Territory, 2004-05 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	29.0	24.7	28.5	26.3
Living rent-free in house/flat	17.6	12.9	19.6	15.2
Private rental	7.3	9.8	7.5	9.0
Public or community housing	10.3	27.8	9.9	24.9
Rooming house/hostel/hotel/caravan	3.9	4.7	3.9	4.5
Boarding in a private home	13.7	10.8	11.7	9.2
Own home	1.2	1.2	1.2	1.2
Living in a car/tent/park/street/squat	6.6	1.7	6.8	1.7
Institutional	9.3	4.9	9.9	6.3
Other	1.1	1.6	1.1	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,100</i>	<i>900</i>	<i>1,750</i>	<i>1,400</i>
Number with missing data	50	250	150	450
Total (number)	1,150	1,150	1,900	1,900

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Australian Capital Territory, 2004–05 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	34.8	30.2	35.6	34.3	28.7	43.2	38.7	12.2	(*)—	32.6	300
Living rent-free in house/flat	15.4	22.7	21.6	17.2	19.5	18.7	5.6	(*)—	(*)—	16.6	150
Private rental	(*)—	(*)—	3.9	4.1	5.9	5.7	5.4	8.0	20.3	5.3	50
Public or community housing	6.5	14.4	8.2	19.2	16.6	11.7	39.0	61.8	59.5	20.7	200
Rooming house/hostel/hotel/caravan	(*)—	(*)—	6.5	5.6	6.5	(*)—	(*)—	—	—	3.8	50
Boarding in a private home	10.9	7.9	9.2	9.7	10.3	9.9	(*)—	9.9	—	8.7	100
Own home	—	—	—	(*)—	(*)—	(*)—	(*)—	—	—	0.5	<25
Living in a car/tent/park/street/squat	(*)—	3.9	3.6	(*)—	2.7	—	—	(*)—	—	1.8	<25
Institutional	23.8	17.0	10.4	6.4	6.1	4.1	4.5	(*)—	(*)—	8.2	100
Other	—	—	0.9	(*)—	^(a) 3.7	4.1	(*)—	—	—	1.8	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	6.0	9.9	13.3	16.1	19.5	16.1	9.3	6.5	3.3	100.0	..
Total (number)	50	100	100	150	200	150	100	50	50	..	950

(a) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were living in their 'Own home' following support. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 325 closed support periods (type of accommodation and length of accommodation).
2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2004-05 (per cent)

Living situation	Before	After
With parent(s)	12.2	9.0
With foster family	0.4	(¹)—
With relatives/friends short-term	19.9	13.3
With relatives/friends long-term	1.4	3.1
With spouse/partner with/without children	12.6	16.3
Alone with children	5.5	10.2
Alone	16.0	20.8
With other unrelated persons	30.6	24.9
Other	1.4	(^a)2.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,800</i>	<i>1,450</i>
Number with missing data	100	400
Total (number)	1,900	1,900

(a) Includes a small proportion of closed support periods where clients were living 'With foster family' immediately following support. These cells have been merged to ensure confidentiality.

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Australian Capital Territory, 2004-05 (per cent)

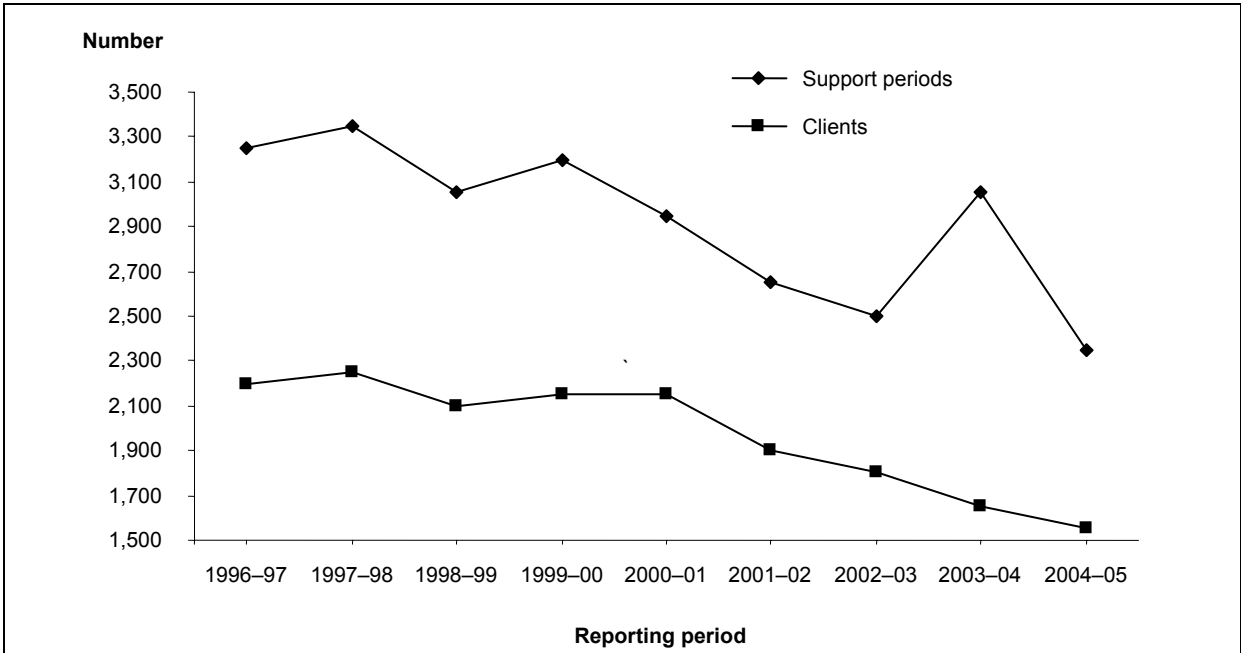
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	3.7	5.9	3.9	4.9
Employed part time/casual	14.4	19.4	9.7	11.0
Unemployed (looking for work)	46.3	35.9	34.9	31.3
Not in labour force	35.6	38.7	51.6	52.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>400</i>	<i>300</i>	<i>1,800</i>	<i>1,600</i>
Number with missing data	<25	50	100	300
Total (number)	400	400	1,900	1,900

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

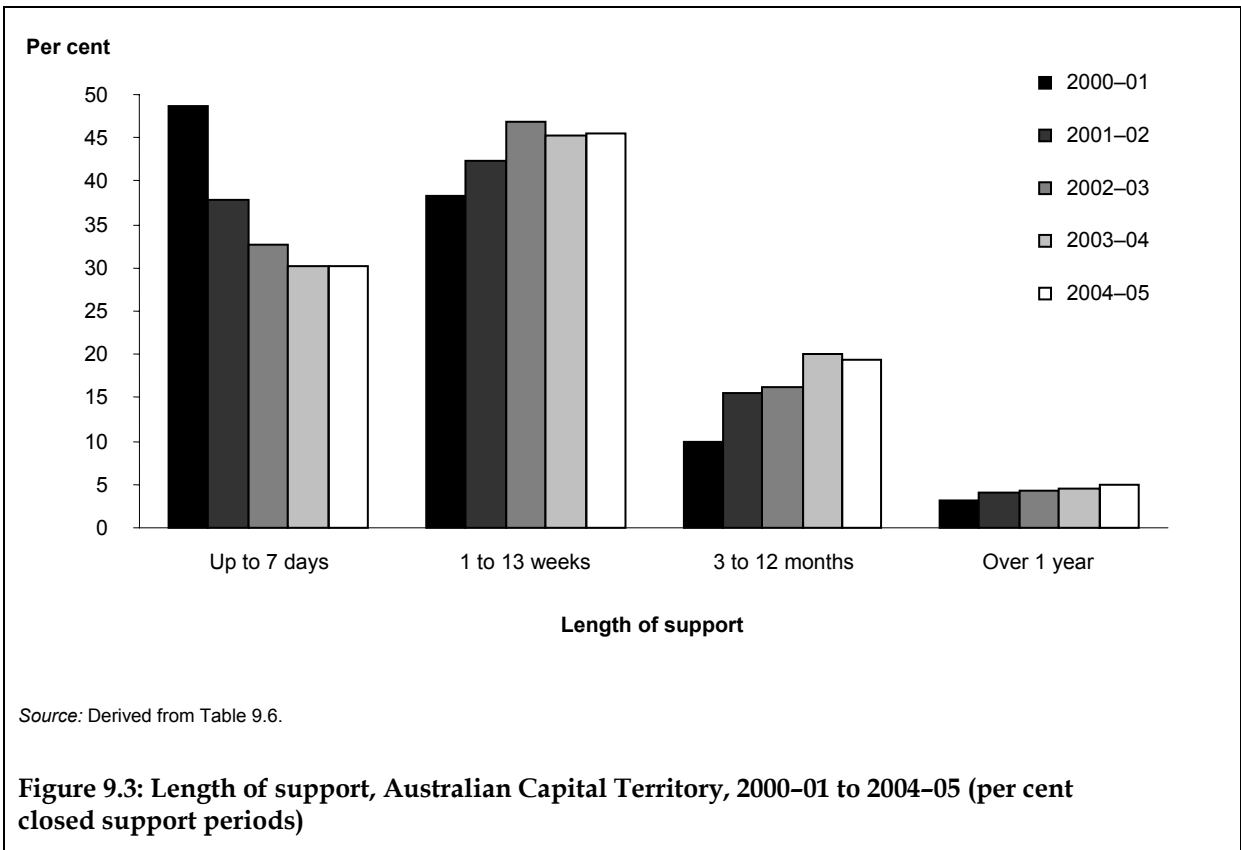
9 Support from 1996–97 to 2004–05

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996-97 to 2004-05



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, Australian Capital Territory, 1996–97 to 2004–05

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	6,941,000	6,517,000	2,020	2,940
1997–98	7,066,000	6,705,000	2,000	2,960
1998–99	7,070,000	6,705,000	2,210	3,230
1999–00	7,326,000	6,948,000	2,180	3,210
2000–01	9,636,000	8,751,000	2,980	4,120
2001–02	9,916,000	7,942,000	2,980	4,130
2002–03	10,230,000	9,835,000	3,900	5,530
2003–04	12,825,000	12,600,000	4,140	7,570
2004–05	14,561,000	14,349,000	6,150	9,150
Constant 2004–05 \$				
1996–97	8,786,000	8,250,000	2,560	3,730
1997–98	8,756,000	8,308,000	2,480	3,670
1998–99	8,949,000	8,487,000	2,800	4,090
1999–00	8,691,000	8,242,000	2,590	3,810
2000–01	11,317,000	10,277,000	3,500	4,830
2001–02	11,138,000	8,920,000	3,340	4,640
2002–03	11,148,000	10,717,000	4,240	6,030
2003–04	13,317,000	13,083,000	4,300	7,860
2004–05	14,561,000	14,349,000	6,150	9,150

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Total recurrent funding in 2003–04 and 2004–05 includes funding provided by the Australian Capital Territory Government which was in addition to the SAAP funding agreement between this government and the Australian Government.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Support periods	3,250	3,350	3,050	3,200	2,950	2,650	2,550	3,050	2,350
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Clients	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650	1,550
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.46	1.49	1.51	1.43	1.38	1.37	1.41	1.81	1.47
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	84	85	78	80	78	69	63	59	55
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	150	350	300	250	300	200	200	250	200
<i>Errors & omissions</i>	49	52	138	186	58	40	60	57	54
Daily average support periods	450	500	450	450	500	400	450	550	500
<i>Errors & omissions</i>	54	63	15	2	13	13	3	1	—

Notes

1. Numbers of clients in this table relate to clients who *ever* received assistance from a SAAP agency in the Australian Capital Territory.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Australian Capital Territory, 2001–02 to 2004–05 (number)

	2001–02	2002–03	2003–04	2004–05
Accompanying child support periods	950	1,000	1,150	950
<i>Errors & omissions</i>	—	—	—	—
Accompanying children	800	850	750	800
<i>Errors & omissions</i>	—	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.48	1.16
<i>Errors & omissions</i>	—	—	—	—
Accompanying children per 10,000 population 0–17	103	105	94	103
<i>Errors & omissions</i>	—	—	—	—
Nightly average accompanying child support periods with accommodation	100	100	150	150
<i>Errors & omissions</i>	15	42	43	12
Daily average accompanying child support periods	250	250	350	300
<i>Errors & omissions</i>	3	3	1	—

Notes

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in the Australian Capital Territory.
2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.4: SAAP clients: age of client by reporting period, Australian Capital Territory, 2000–01 to 2004–05 (per cent)

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	2.4	3.9	3.3	2.8	1.9
15–17 years	12.4	16.2	14.6	16.9	14.4
18–19 years	10.7	13.2	13.6	11.8	11.1
20–24 years	16.2	15.4	17.0	17.4	18.8
25–29 years	13.8	13.6	12.3	10.8	12.5
30–34 years	11.8	10.7	10.8	11.0	12.3
35–39 years	10.3	8.6	8.8	10.3	8.8
40–44 years	7.9	7.1	7.8	8.5	8.5
45–49 years	6.7	4.3	4.6	4.7	4.3
50–54 years	3.8	3.7	3.6	2.8	3.1
55–59 years	1.7	1.3	2.0	1.7	2.2
60–64 years	1.1	1.4	0.8	0.5	0.9
65 years and over	1.3	0.6	0.8	0.8	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,100	1,900	1,750	1,650	1,550
Mean age (years)	30.1	28.1	28.5	28.4	29.1
Median age (years)	28	25	25	25	26
<i>Errors and omissions</i>	<i>3</i>	<i>6</i>	<i>10</i>	<i>7</i>	<i>10</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Australian Capital Territory, 2000–01 to 2004–05 (per cent)

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
<i>Support plan</i>	<i>63.7</i>	<i>67.8</i>	<i>79.3</i>	<i>81.6</i>	<i>71.5</i>
All goals achieved	18.3	16.7	20.2	20.0	17.3
Most or some goals achieved	37.4	44.9	52.6	52.6	49.2
No goals achieved	2.0	2.1	3.4	5.4	3.4
No information given	6.0	4.2	3.1	3.6	1.6
<i>No support plan</i>	<i>7.6</i>	<i>9.9</i>	<i>4.8</i>	<i>4.5</i>	<i>6.5</i>
<i>Not appropriate</i>	<i>28.7</i>	<i>22.2</i>	<i>15.8</i>	<i>13.9</i>	<i>22.0</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,250	2,250	1,950	2,450	1,800
<i>Errors and omissions</i>	<i>185</i>	<i>75</i>	<i>164</i>	<i>123</i>	<i>103</i>

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, Australian Capital Territory, 2000–01 to 2004–05 (per cent)

Length of support	2000–01	2001–02	2002–03	2003–04	2004–05
Less than 1 day	2.7	1.7	1.6	2.0	2.7
1 day	23.5	13.5	8.5	7.7	7.1
2 days	7.3	5.7	5.2	4.8	5.7
3 days	3.9	5.3	5.5	4.0	3.8
4 days	3.5	3.3	3.7	3.4	2.5
5 days	2.5	2.3	2.5	3.0	2.6
6 days	2.4	3.1	2.6	2.7	2.9
7 days	2.8	2.9	3.1	2.6	2.9
>1–2 weeks	11.4	11.6	13.5	11.9	11.9
>2–4 weeks	11.5	12.4	13.2	12.7	13.8
>4–13 weeks	15.5	18.3	20.1	20.7	19.8
>13–26 weeks	5.8	9.3	10.5	10.9	10.1
>26–52 weeks	4.2	6.2	5.8	9.2	9.3
>52 weeks	3.1	4.1	4.3	4.5	5.0
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,450	2,300	2,100	2,600	1,900
Mean length (days)	61	76	81	79	89
Median length (days)	9	15	18	21	22
<i>Errors and omissions</i>	<i>13</i>	<i>13</i>	<i>3</i>	<i>1</i>	<i>—</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, Australian Capital Territory, 1996–97 to 2004–05 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	72.9	75.6	77.1	75.3	76.3	80.3	80.7	74.3	78.3
2	20.3	15.9	13.8	15.3	15.9	13.4	12.1	5.8	13.9
3	4.5	5.1	5.0	5.0	4.3	3.9	4.4	13.4	4.4
4	1.0	1.7	1.4	2.2	2.3	1.4	1.7	4.0	2.1
5	1.0	1.0	0.7	0.8	0.7	0.7	0.2	1.3	0.7
6+	0.4	0.8	2.0	1.3	0.6	0.3	0.9	1.3	0.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	2,200	2,250	2,100	2,150	2,150	1,900	1,800	1,650	1,550
Mean number of support periods	1.46	1.49	1.51	1.43	1.38	1.37	1.41	1.81	1.47

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Australian Capital Territory, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	34	31	30	30	30	31	31	43	40
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5	72.1	92.5
Forms returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361	2,194	2,103
Forms returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3	87.4	86.1
Forms returned with valid consent (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8	86.5	84.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. The decrease in the agency participation rate in 2003–04 was due to the establishment of 8 agencies late in the financial year. These agencies were not set up in time to submit data.
4. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Australian Capital Territory follows.

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by primary target group, Australian Capital Territory, 2004–05

Primary target group	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
	Number	%	Number	%	%
Young people	15	93.3	654	92.4	91.3
Single men only	5	80.0	626	88.5	87.7
Single women only	3	100.0	116	75.0	74.1
Families	7	85.7	316	90.5	88.0
Women escaping domestic violence	9	100.0	175	84.6	84.0
Cross target/multiple/general	1	100.0	216	61.1	56.0
Total	40	92.5	2,103	86.1	84.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 2 SAAP NDCA Client Collection form





CLIENT FORM

JULY 2004 – JUNE 2005

AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY								
30 June 2005	Yes	<input type="checkbox"/>	1					
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004 .
Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004 . The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004 .

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column

Before After

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column

Before After

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

- overseas 9998
- don't know/no information 0

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16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6			

22. Support to client

<i>please tick as many circles as apply</i>	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OR tick as many circles as apply	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 998

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CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2
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CHILD 4	CHILD 5	CHILD 6	CHILD 7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred
<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 18 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 19 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 20 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 999 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 998	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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