

National Report on Health Sector Performance Indicators 2003

**A report to the Australian Health Ministers'
Conference**

National Health Performance Committee

November 2004

AIHW cat. no. HWI 78

© Australian Institute of Health and Welfare 2004

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Media and Publishing, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

ISBN 1 74024 422 2

Suggested citation

National Health Performance Committee 2004. National report on health sector performance indicators 2003. AIHW cat. no. HWI 78. Australian Institute of Health and Welfare: Canberra.

Any enquiries about or comments on this publication should be directed to:

Executive Officer
National Health Performance Committee
NSW Department of Health
73 Miller Street
North Sydney NSW 2060
Phone: (02) 9391 9000

Published by the Australian Institute of Health and Welfare

Printed by National Capital Printing

Contents

- Suggested citation iv**
- List of figures vi**
- List of tables x**
- Acknowledgments..... xi**
- Executive summary xii**
 - Health status and outcomes xii
 - Determinants of health..... xiii
 - Health system performance xiv
 - Health inequalities..... xvi
 - Summary..... xvi
- 1 Introduction..... 1**
 - Preamble 1
 - The National Health Performance Committee 1
 - National health performance framework..... 3
 - Future directions..... 5
 - Benchmarking 6
 - Review of the framework 7
 - Structure of the report..... 7
 - Presentation of this report 8
- 2 The Australian health system 9**
- 3 Health status and outcomes..... 15**
 - Introduction..... 16
 - Indicator 1.01 Incidence of heart attacks 20
 - Indicator 1.02 Incidence of cancer 22
 - Indicator 1.03 Severe or profound core activity limitation 24
 - Indicator 1.04 Life expectancy..... 26
 - Indicator 1.05 Psychological distress 28
 - Indicator 1.06 Potentially avoidable deaths 30
 - Indicator 1.07 Infant mortality 32

Indicator 1.08 Mortality for National Health Priority Area diseases and conditions	34
4 Determinants of health.....	37
Introduction.....	38
Indicator 2.01 Children exposed to tobacco smoke in the home.....	40
Indicator 2.02 Availability of fluoridated water.....	42
Indicator 2.03 Income inequality	44
Indicator 2.04 Informal care	46
Indicator 2.05 Adult smoking	48
Indicator 2.06 Risky alcohol consumption	50
Indicator 2.07 Fruit and vegetable intake.....	52
Indicator 2.08 Physical inactivity.....	54
Indicator 2.09 Overweight and obesity.....	56
Indicator 2.10 Low birthweight babies	58
Indicator 2.11 High blood pressure.....	60
5 Health system performance.....	62
Introduction.....	63
Health system performance	64
Indicator 3.01 Unsafe sharing of needles.....	66
Indicator 3.02 Teenage purchase of cigarettes	68
Indicator 3.03 Cervical screening.....	70
Indicator 3.04 Breast cancer screening.....	72
Indicator 3.05 Childhood immunisation	74
Indicator 3.06 Influenza vaccinations	76
Indicator 3.07 Potentially preventable hospitalisations	78
Indicator 3.08 Survival following acute coronary heart disease event	80
Indicator 3.09 Cancer survival	82
Indicator 3.10 Appropriate use of antibiotics	84
Indicator 3.11 Management of diabetes.....	86
Indicator 3.12 Delivery by caesarean section.....	88
Indicator 3.13 Hysterectomy rates.....	90
Indicator 3.14 Hospital costs	92
Indicator 3.15 Length of stay in hospital	94
Indicator 3.16 Waiting times in emergency departments	96

Indicator 3.17 Bulk billing for non-referred (GP) attendances	98
Indicator 3.18 Availability of general practitioner services	100
Indicator 3.19 Access to elective surgery	102
Indicator 3.20 Electronic prescribing and clinical data in general practice	104
Indicator 3.21 Adverse events treated in hospitals	106
Indicator 3.22 Enhanced Primary Care services	108
Indicator 3.23 Health assessments by general practitioners	110
Indicator 3.24 Accreditation in general practice	112
Indicator 3.25 Health workforce	114
6 International developments in health sector performance analysis.....	116
World Health Organization	116
Organisation for Economic Co-operation and Development.....	118
International Health Policy Survey	119
Performance indicators in other countries	120
7 Using the National Health Performance Framework and benchmarking.....	123
Introduction.....	123
The 2002 NHPC benchmarking workshop	123
8 Future directions.....	127
Abbreviations.....	129
References.....	132
Appendix 1: Membership of the National Health Performance Committee at July 2003 ..	141
Appendix 2: Data tables	142
Appendix 3: Technical notes	143
Appendix 4: Geographic classifications: RRMA, ARIA and ASGC Remoteness.....	144
Appendix 5: Disability Adjusted Life Expectancy and Disability Adjusted Life Years as performance measures for health status and outcomes.....	146
Background and purpose	146
The meaning and derivation of DALE and DALY	147
Limitations on the use of DALE and DALY as health outcome measures.....	148
Issues raised by the use of DALE and DALY as health status measures	151
Issues for the National Health Performance Framework	153

List of figures

Figure 2.1: The structure of the Australian health care system and its flow of funds	10
Figure 1.01(a): CHD events, people aged 40–90 years, Australia, 1993–94 to 2000–01.....	21
Figure 1.01(b): Estimated CHD events per 1000,000 population using hospital morbidity data and mortality data, by age group, 2000–01	21
Figure 1.02(a): Incidence rates for all cancers, by sex, Australia, 1983–1999.....	23
Figure 1.02(b): Incidence rates for all cancers, by age and sex, 1999, Australia	23
Figure 1.03: Prevalence rates of severe and profound core activity limitation, 1988, 1993 and 1998, Australia.....	25
Figure 1.04(a): Life expectancy at birth, Australia, 1901 to 2001.....	27
Figure 1.04(b): Life expectancy at birth, selected OECD countries, 2001	27
Figure 1.05(a): Levels of psychological distress by sex, Australia, 2001.....	29
Figure 1.05(b): High or very high levels of psychological distress by age and sex, Australia, 2001	29
Figure 1.06(a): Primary, secondary and tertiary potentially avoidable mortality and ‘unavoidable’ mortality rates, 1980–2001, Australia	31
Figure 1.06(b): Potentially avoidable mortality rates by SEIFA quintile 2001, Australia.....	31
Figure 1.07(a): Infant mortality rates, Australia, 1966–2001	33
Figure 1.07(b): Infant mortality rates per 1,000 live births, by Aboriginal and Torres Strait Islander status, for Western Australia, South Australia and the Northern Territory, 1996–1998 to 1999–2001	33
Figure 1.08(a): Death rates for selected NHPA diseases and conditions, Australia, 1980–2001	35
Figure 1.08(b): Death rates for selected NHPA diseases & conditions, injuries, Australia, 1980–2001	35
Figure 1.08(c): Death rates for NHPA cancers, Australia, 1980–2001	36
Figure 2.01(a): Smoking status of households with dependent children, by Rural, Remote or Metropolitan Area (RRMA), Australia, 2001	41
Figure 2.01(b): Smoking status of households with dependent children, 1995, 1998 & 2001, Australia... ..	41
Figure 2.02: Access to fluoridated water, 2001–2002, Australia.....	43
Figure 2.03(a): Household income for household income percentiles, by location, Australia, 1999.....	45
Figure 2.03(b): Ratio of incomes for households at the 80th percentile over incomes for households at the 20th percentile, Australia, 1994–95 to 2000–01	45
Figure 2.04(a): Carers, by carer status and age group, Australia, 1998.....	47

Figure 2.04(b): Primary carers, by age, by sex, Australia, 1998.....	47
Figure 2.05(a): Daily smokers by sex, people aged 14 years and over, Australia, by year, 1985 to 2001	49
Figure 2.05(b): Daily smokers, by Aboriginal and Torres Strait Islander status and age group, aged 18 years and over, Australia, 2001	49
Figure 2.06(a): Risky or high risk consumption of alcohol by age, Australia, 1989–90, 1995, 2001	51
Figure 2.06(b): Risky or high risk consumption of alcohol by sex, Australia, 1989–90, 1995, 2001.....	51
Figure 2.07: Usual daily intake of fruit and vegetables, by age, 2001	53
Figure 2.08(a): Proportion of people 18–75 years insufficiently physically active to obtain a health benefits, by sex, Australia, 1997, 1999, 2000.....	55
Figure 2.08(b): Proportion of people 18–75 years insufficiently physically active to obtain a health benefits, by sex, by age, Australia, 2000	55
Figure 2.09(a): Overweight and obesity, by age and Aboriginal and Torres Strait Islander status, non-sparsely settled areas, Australia, 1995 and 2001	57
Figure 2.09(b): Overweight and obesity, by sex and age, non-sparsely settled areas, Australia, 2001	57
Figure 2.10: Low birthweight babies by Aboriginal and Torres Strait Islander status of mother, Australia, 1995–1999.....	59
Figure 2.11(a): Proportion of people with high blood pressure by sex, Australia, 1980 to 1999–2000	61
Figure 2.11(b): Percentage of persons reporting hypertension by age group and Aboriginal and Torres Strait Islander status, Australia, 2001	61
Figure 3.01: Injecting drug users reporting sharing of a needle and syringe in the preceding month, Australia, 1997–2001	67
Figure 3.02: Current teenage smokers who personally purchased their most recent cigarette, by year, Australia, 1987–1999	69
Figure 3.03(a): Screening for cervical abnormalities, women aged 20–69 years, Australia, 1996–97 to 2000–01	71
Figure 3.03(b): Participation in the National Cervical Screening Program by women aged 20–69 years, by age, Australia, 2000–01.....	71
Figure 3.04(a): Participation of women aged 50–69 years in the BreastScreen Australia program, Australia, 1996–97 to 1999–00.....	73
Figure 3.04(b): Participation rates in the BreastScreen Australia program for women aged 50–69 years for selected target group, by jurisdiction, 2000–01.....	73
Figure 3.05(a): Childhood immunisation at 12 months and 24 months, Australia, 1997–2002	75
Figure 3.05(b): Childhood immunisation at 12 months and 24 months, by jurisdiction, 2002.....	75

Figure 3.06: Influenza vaccination of adults aged 65 years and over, by age and sex, Australia, 2002	77
Figure 3.07: Separation rates for potentially preventable hospitalisations by broad categories, by Remoteness Area of usual residence, Australia, 2001-02.....	79
Figure 3.08: Survival following CHD events, 1993-94 to 2000-01.....	81
Figure 3.09: Five-year relative cancer survival rate following diagnosis, by sex, Australia, 1982-86 to 1992-97	83
Figure 3.10(a): Prescribing rates of antibiotics for URTIs, Australia, 1998-99 to 2001-02.....	85
Figure 3.10(b): Percentage of antibiotics prescribed for URTIs, by type, Australia, 1999 and 2001	85
Figure 3.11(a): Percentage of persons with diabetes mellitus who completed an annual cycle of care within PIP practices in 2002, by RRMA	87
Figure 3.11(b): Proportion of practices (and their patients) participating in the Practice Incentives Program that have signed-on for the Diabetes Initiative, Australia, November 2001 to May 2003	87
Figure 3.12(a): Delivery by caesarean section, by private or public hospital status, Australia, 1995-1999.....	89
Figure 3.12(b): Delivery by caesarean section, by age of mother, Australia, 1995-1999	89
Figure 3.13(a): Hospital hysterectomy separation rate, women aged 15-69 years, Australia, 1993-94 to 2001-02	91
Figure 3.13(b): Hospital separations for hysterectomies, by Remoteness Area of usual residence, women aged 15-69 years, 2001-02	91
Figure 3.14(a): Cost per casemix-adjusted separation, public hospitals, Australia.....	93
Figure 3.14(b): Increases in public hospital costs 2000-01 to 2001-02, Australia	93
Figure 3.15(a): Relative stay index, by separation type, by year, all hospitals, 1997-98 to 2001-02.....	95
Figure 3.15(b): Relative stay index, by type of separation, by state and territory, 2001-02.....	95
Figure 3.16(a): Presentations to public hospital emergency departments treated within benchmark times, by triage category, Australia	97
Figure 3.16(b): Presentations to public hospital emergency departments treated within benchmark times, by triage category, by state and territory, 2001-02.....	97
Figure 3.17(a): Bulk billing of medical services, Australia, 1984-85 to December 2002	99
Figure 3.17(b): Bulk billing of non-referred services, by relative index of socioeconomic disadvantage, Australia, 1996-97, 1999-2000, 2001-02.....	99
Figure 3.18(a): FWE GPs per 100,000 population, by RRMA, 1996-97, 1999-2000, 2001-02 ..	101
Figure 3.18(b): Female FWE GPs by RRMA, Australia, 1996-97, 1999-2000, 2001-02	101
Figure 3.19(a): Surgery rates and waiting times for coronary artery by-pass, by state and territory, 2001-02	103
Figure 3.19(b): Surgery rates and waiting times for total hip replacement, by state and territory, 2001-02	103

Figure 3.19(c): Surgery rates and waiting times for total knee replacement, by state and territory, 2001–02	103
Figure 3.21: Proportion of all separations with an adverse event that were treated in hospital, Australia, 2001–02	107
Figure 3.22(a): Percentage of ‘active’ GPs using Medicare enhanced primary care (EPC) items, by quarter, 2000 to 2002, Australia	109
Figure 3.22(b): Percentage of ‘active’ GPs using Medicare EPC items by state and territory, December quarter 2002	109
Figure 3.23: Rate of enhanced primary care health assessment, Australia, by state and territory, 2001–02	111
Figure 3.24: Number of accredited practices participating in the PIP and the proportion of General Practice services provided by these practices	113
Figure 3.25(a): Graduates as a percentage of total workforce: doctors, nurses and pharmacists, Australia, 1993 to 2000.....	115
Figure 3.25(b): Medical, nursing and pharmacy workforces, percentage aged 55 and over, 1995 and 1999	115
Figure 6.1: WHO framework for health system performance	116
Figure 6.2 : Waiting time for elective or non-emergency surgery, by country, 2001	120

List of tables

Table 1.1: National health performance framework.....	5
Table 2.1: Total health expenditure, per capita, 1991-92, 1996-97 and 2001-02.....	11
Table 2.2: Ratio of health expenditure to gross domestic product (GDP) (%), 1990-91 to 2001-02	11
Table 2.3: Health expenditure by broad source of funds, 1991-92, 1996-97 and 2001-02	12
Table 2.4: Health expenditure by area of expenditure, Australia, 1991-92, 1996-97 and 2000-01.....	13
Table 2.5: Medicare services and benefits paid, by broad type of service, 2001-02.....	14
Table 3.1: Tier 1 health system performance dimensions and selected indicators.....	16
Table 1.02: Age standardised incidence rates per 100,000 population for selected cancers and all cancers, Australia, 1999	23
Table 4.1: Tier 2 health system performance dimensions and selected indicators.....	38
Table 2.06: Alcohol risk level by estimated average daily consumption of alcohol during the previous week.....	51
Table 5.1: Tier 3 health system performance dimensions and selected indicators.....	63
Table 6.1: Life expectancy and healthy life expectancy (HALE), total population, selected OECD countries, 2001	117
Table 6.2: OECD project draft indicators	118
Table 6.3: Satisfaction with health care system	119
Table 6.4: Access problems in the past year because of cost	119

Acknowledgments

Many people have provided valued input to this report. Their time and commitment is greatly appreciated.

This report was prepared by the National Health Performance Committee (NHPC) (See Appendix 1) which was chaired by Dr David Filby. Cathy McGreevy, their Executive Officer was the mainstay for the work involved in planning, developing and producing the report.

The NHPC Editorial Committee members played a crucial role: Tania Utkin, Ching Choi (to June 2003), Jenny Hargreaves (from July 2003), Louisa Jorm and Sharon Willcox, with special thanks to Jim Pearse who chaired the Editorial Committee with tireless commitment and insightful guidance.

Data and expertise were provided by many staff at the AIHW – particularly John Goss, Carolyn Dunn, Lucy Tylman and Nick Mann, and the following AIHW collaborating units: the Dental Statistics and Research Unit, the National Centre for Immunisation Research and Surveillance, and the National Perinatal Statistics Unit.

Data and expertise were also provided by many staff at the Department of Health and Ageing and by staff at the National Centre in HIV Epidemiology and Clinical Research (NCHECR).

Executive summary

This 2003 *National Report on Health Sector Performance Indicators* is the second report prepared by the National Health Performance Committee (NHPC) based on the National Health Performance Framework. The first report based on this framework, the 2001 National Report, was published in April 2002.

This chapter selects a limited number of indicators to provide an overview of the performance of the Australian health system.

The outcomes discussed here can be affected by a whole range of changes in determinants and health system interventions. 'Determinants of health' is the term used for those factors that have either a positive or negative influence on health at the individual or population level. They can be classified into proximal causes (those, such as tobacco smoking, that act almost directly to cause disease), and distal causes (those, such as socioeconomic status that are further back in the causal chain and act via a number of intermediary causes). Individuals have a degree of control over some determinants (such as physical inactivity) but other determinants (such as fluoridation of drinking water) act primarily or entirely at a population level.

Health outcomes also reflect the end result of efforts both within and outside the traditional areas of health service provision.

Such performance information helps policy makers and others identify trends and patterns, informs decision making and supports evaluations of progress towards addressing health challenges. Performance information can also be used to highlight areas for possible intersectoral action.

Health status and outcomes

Living longer

Australia has performed well over the last few decades, particularly in relation to life expectancy and mortality rates. In 1970 Australia's life expectancy was sixteenth among OECD countries. Now in 2001 it is third. The mortality rate has fallen 50% in the period 1970 to 1999, which is faster than for every other high income OECD country apart from Japan where the mortality rate fell 52%. This is a remarkable performance. However, as outlined below, Aboriginal and Torres Strait Islander peoples have not shared in this improvement and have a life expectancy 20 years lower than non-Indigenous Australians.

Overall, this rapid reduction in mortality rates is not slowing. The decline in mortality rates in the five years to 2001 was the greatest five-year decline since 1923. Much of the improvement in mortality has been due to a fall in heart disease mortality. This fall in mortality has reflected both a fall in the incidence of heart attacks (Indicator 1.01), and better survival after heart attacks (Indicator 3.08). In the period 1993-94 to 2000-01 the incidence of heart attacks for people aged 40 to 90 years fell 23%, and heart disease mortality fell 34%.

Overall death rates from heart disease, stroke and cancer, which contribute to 59% of all deaths for males and 58% for females, have decreased 46% from 1980 to 2001.

Mortality can be subdivided into those causes where premature deaths (deaths below 75 years) are potentially avoidable – whether it be by prevention or treatment – and those causes where premature death is mostly unavoidable. In Australia potentially avoidable mortality has been declining at a steady pace. It fell 55% for males in the period 1980 to 2001 and 48% for females. In contrast mostly unavoidable mortality rates fell 22% for males and 17% for females (Indicator 1.06).

Potentially avoidable mortality is subdivided into primary (which can be addressed by prevention), secondary (early intervention) and tertiary (medical treatment). The potentially avoidable mortality amenable to primary interventions fell 42%, that amenable to secondary interventions fell 53% and that amenable to tertiary interventions fell 57%. Thus the decline in mortality in Australia is due both to preventive and to treatment interventions.

Living healthier?

People are living longer – but are they healthier? As already outlined, there is a significantly lower occurrence of heart disease, stroke and injury as compared to a decade ago (Indicator 1.01 and AIHW: de Looer & Bhatia (2001)). Overall, cancer incidence rates rose from 1983 to 1994, but there has been a decline from 1994 to 1999 (Indicator 1.02). The incidence of cancer for males increased from 1983 to 1994, and then decreased, whereas the incidence for females has slowly increased from 1983 to 1999 (Indicator 1.02).

But diabetes, mental illness, psychological distress (Indicator 1.05) and childhood asthma¹ are more common. And musculoskeletal disorders continue to impose a significant burden on many people.

Between 1993 and 1998 there were changes in survey methods so it is unclear if the prevalence of severe and profound activity limitation that requires assistance increased or decreased (Indicator 1.03).

Determinants of health

This report considers determinants of health that are protective as well as hazardous – it presents information about the protective factors of water fluoridation, fruit and vegetable intake and physical activity. It highlights important unfavorable trends in levels of overweight and obesity, insufficient physical activity, and risky patterns of alcohol consumption.

- In 2001, 58% of adult males and 42% of adult females were overweight or obese (Indicator 2.09), and this was much higher than in 1995.
- In 2000, 54% of Australians were insufficiently active to achieve a health benefit (Indicator 2.08) and this was worse than in 1997.
- In 2001, 13% of males and 9% of females reported risky levels of drinking (Indicator 2.06).

These disturbing trends are accompanied by some more positive ones.

1. Childhood asthma increased during the 1980s and into the early 1990s but since then the trend is unclear (Australian Centre for Asthma Monitoring 2003:16)

- The prevalence of high blood pressure has continued to drop. Over the period 1980 to 1999–2000, the prevalence of high blood pressure halved to 21% among adult males and to 16% among adult females (Indicator 2.11).
- Tobacco use continues to decline. Daily smoking dropped from 33% of males 14 years and over in 1985 to 21% in 2001, and female daily smoking dropped from 26% in 1985 to 18% in 2001. However, smoking is still responsible for more deaths and disability than any other health behaviour, and smoking rates vary dramatically according to socioeconomic status and between Aboriginal and Torres Strait Islander people and other Australians (Indicator 2.05).
- Around 780,000 Australian children aged 0–14 years are still exposed to environmental tobacco smoke at home, though the proportion of households with dependent children where someone smoked inside dropped from 31% in 1995 to 20% in 2001 (Indicator 2.01).

By presenting discrete information on individual indicators, the report provides only a limited picture of how determinants of health may act jointly to cause disease. For example, in worldwide terms 50% of cardiovascular disease among people aged 30 years and over can be attributed to high blood pressure, 31% to high blood cholesterol and 14% to tobacco, but the joint effect of these three risks amounts to about 65% of cardiovascular diseases (World Health Organization 2002b).

Although the determinants of health are increasingly well characterised and well reported, comparatively few resources are currently directed towards addressing them (AIHW 2002g). Expenditure on preventive and health promotional services, as a proportion of total health expenditure, has remained static over the last 30 years (Deeble 1999). The World Health Organization's *World Health Report 2002* focuses on the health gains – and reductions in health inequalities – that can be achieved by tackling the determinants of health.

Health system performance

Effectiveness

A number of the measures presented suggest improvements in the effectiveness of the health system over time:

- The proportion of injecting drug users who reported sharing a needle or syringe has decreased from a peak of 22% of injecting drug users in 1999 to 14% in 2001 (Indicator 3.01).
- Participation in breast cancer screening has increased from 52% of women aged 50 to 69 years in 1996–97 to 56% in 1999–2000 (Indicator 3.04).
- Childhood immunisation rates continue to improve steadily. 75% of children were fully immunised at 12 months in March 1997, and in September 2002 it was 92% (Indicator 3.05).
- Coronary heart disease case-fatality rates have declined from 36% in 1993–94 to 30% in 2000–01 (Indicator 3.08).
- Five year relative survival rates for several types of cancer have improved. For all cancers, the five year relative survival rate for males increased from 44% in 1982–1986 to 57% in 1992–1997. For females the increase was from 55% to 63% (Indicator 3.09).

- A further improvement in effectiveness is shown by significant decreases in the proportion of young smokers who reported that they had personally purchased their most recent cigarette. From 1987 to 2001, the proportion of current teenage smokers personally purchasing their cigarettes has fallen by 60% for current smokers aged 12–15 years and by 25% for those aged 16–17 years (Indicator 3.02). However, while this indicator provides useful and encouraging data on legal compliance by retailers, it needs to be complemented by other indicators of smoking behaviour.

The rate of potentially preventable hospitalisations as measured by Ambulatory Care sensitive conditions (ACSC) provides a useful measure of the effectiveness of the primary care system in dealing with conditions that can be treated on ambulatory rather than an admitted patient basis. The increase in these rates with remoteness would suggest that this is an area where improvement should be possible (Indicator 3.07).

Appropriateness

The measures of appropriateness present a more mixed picture:

- The decreased prescribing rate for those oral antibiotics most commonly used to treat upper respiratory tract infections suggests that these infections are being managed more appropriately and efficiently by primary care providers (Indicator 3.10).
- On the other hand, the continuing increase in caesarean section rates is a matter of concern, as are the above average hysterectomy rates in regional Australia (Indicators 3.12 and 3.13). Of perhaps even greater concern is the continuing inability to specify desirable benchmarks for such indicators.

Accessibility and responsiveness

Some trends in measures of accessibility and responsiveness of health care services also present a mixed picture. These include the recent decrease in the percentage of non-referred (GP) services which are bulk billed (Indicator 3.17) and, over a five-year period, the marginal decrease in the number of full time equivalent primary care practitioners per 100,000 population (Indicator 3.18). The availability of primary care practitioners in rural and remote areas has improved, but there remain substantial differences between urban and rural areas.

Data on waiting times in emergency departments (Indicator 3.16) and on access to elective surgery (Indicator 3.19) are available, but it is hard to relate this data to need for, and accessibility to, hospital services.

Safety, continuity and capability

For 4% of hospital separations in 2001–02, adverse events were reported (Indicator 3.21). Some of these adverse events were due to hospital procedures and some due to services delivered elsewhere in the health system. Data are not yet adequate to indicate whether adverse events are decreasing or increasing.

The increase in the rate of practices using electronic prescribing software or data connectivity suggests an improvement in access to safe practice protocols (Indicator 3.20).

More GPs were adopting a multidisciplinary approach to health care by using the enhanced primary care (EPC) items. In the last quarter of 2000 23% of GPs used these items, increasing to 44% in the last two quarters of 2002 (Indicator 3.22).

Also GPs were starting to provide annual voluntary health assessments to eligible older people and Aboriginal and Torres Strait Islander people (Indicator 3.23).

Sustainability

The health workforce is getting older and, for doctors and nurses, graduates as a percentage of the total workforce has declined from 1993 to 2000. This raises concerns about the sustainability of the medical and nursing workforce (Indicator 3.25).

Health inequalities

There are still substantial health inequalities in Australia. For potentially avoidable mortality, for example, those living in the most disadvantaged areas have avoidable mortality rates 54% higher than those living in the least disadvantaged areas (Indicator 1.06).

The starkest health inequalities in Australia are those between Aboriginal and Torres Strait Islander persons and other Australians. Aboriginal and Torres Strait Islander persons face life expectancies about 20 years lower than other Australians (Indicator 1.04). Infant mortality is more than twice as high (Indicator 1.07). For diseases such as circulatory system disease the chance of dying is twice as high. For Aboriginal and Torres Strait Islander males and females aged between 35 and 64 the rate of death from diabetes was 20 times and 33 times as high, respectively. For external causes such as accidents, suicide and assault, the risk of dying for Aboriginal and Torres Strait Islander people was about 3 times higher than other Australians (AIHW & ABS 2003).

There are mortality inequalities between those in rural and remote areas and those in cities. Much of this inequality is due to the Aboriginal and Torres Strait Islander health disadvantage, but other factors are at play as well (AIHW 2003e).

Summary

The overview that emerges is one of health status that is improving substantially. Mortality especially is reducing and the levels of certain illnesses and diseases have reduced.

Much of the improvement has been driven by the preventive and treatment activities of the health system, but health improvements are due to the combined impact of many different influences in our society, and it is not possible to exactly attribute the contribution of the health system alone.

Although this report demonstrates important improvements in performance, there remains considerable scope for further improvement. Australia has world class outcomes in many areas, but there are areas where we have not achieved world best practice.

- The Japanese live on average 1.4 years longer than Australians, suggesting that mortality can be reduced further.
- Through reduction in determinants of disease and injury such as obesity, smoking and unsafe roads (Tier 2) much disease and illness could be prevented (AIHW: Mathers et al. 1999).
- There is much scope for earlier and better interventions for many chronic conditions.

- Better treatment of cancer, heart disease, mental illness and other diseases could improve survival and reduce dependency.

All data in this report for Aboriginal and Torres Strait Islander persons is subject to considerable uncertainty mostly because of under identification of Indigenous people in a number of datasets. Notwithstanding this uncertainty, there are significant disparities in health status between Aboriginal and Torres Strait Islander peoples and other Australians, and between high and low socioeconomic groups. This reflects the impact that the broader determinants of health have on health outcomes. Joint strategies addressing the range of determinants of health are more likely to be successful in achieving health gains than are single strategies such as health system or environmental health interventions alone. In this context, effective health systems are an essential but not sufficient condition for achieving health outcomes (Bunker 1995; Lerer et al. 1998).

Role of the NHPC

Further work is needed on improving and developing performance measures, and on enhancing our understanding of the extent to which these measures indicate the potential for improvement.

During 2002–03, the NHPC directed resources to indicator development (primarily for the purposes of NHPC reporting) and benchmarking.

Selection of indicators for this 2003 report involved the identification of a set of indicators for inclusion in national reporting and for subsequent NHPC reports. The process commenced with an initial screen and review of evidence concerning possible indicators. The National Public Health Partnership Group provided formal input after completion of its consultation process. The NHPC contacted jurisdictions and relevant organisations regarding their views to ensure that scope/level of national reporting was appropriate for the groups, particularly in terms of which group/s has responsibility for taking action (whether this be by jurisdiction, peer group, international comparison etc).

With respect to its future direction, the Committee remains focused on developing initiatives for:

- national reporting
- indicator development for primary health and community care and access to services
- reporting on the evidence base for benchmarking practices
- receiving, compiling and discussing comments on the framework and incorporating any relevant changes into a review.

In light of the small changes that occur between annual reports and the resource constraints on the project, the NHPC will only produce National Reports every two years after production of this 2003 report. This will release resources for reports on topics of special interest in 2004. The next National Report is therefore due to be released in 2005 and will possibly be based on a revised version of the framework incorporating any changes agreed during the 2004 review.

National Health Sector Performance Indicators 2003

No.	Indicator	Description
Tier 1 Health status and outcomes		
1.01	Incidence of heart attacks	Incidence of acute coronary heart disease events ('heart attacks')
1.02	Incidence of cancer	Incidence rates for cancer
1.03	Severe or profound core activity limitation	Severe or profound core activity limitation by age and sex
1.04	Life expectancy	Life expectancy at birth
1.05	Psychological distress	Level of psychological distress as measured by the Kessler 10
1.06	Potentially avoidable deaths	Number of potentially avoidable deaths
1.07	Infant mortality	Infant mortality rates
1.08	Mortality for National Health Priority Area diseases and conditions	Death rates for National Health Priority Area diseases and conditions
Tier 2 Determinants of health		
2.01	Children exposed to tobacco smoke in the home	The proportion of households with dependent children (0–14 years) where adults report smoking inside
2.02	Availability of fluoridated water	Proportion of the population served by a reticulated water supply that provides satisfactory fluoride levels whether artificially fluoridated or naturally occurring
2.03	Income inequality	Ratio of equivalised weekly incomes at the 80th percentile to the 20th percentile income
2.04	Informal care	Number engaged in informal care
2.05	Adult smoking	Proportion of adults who are daily smokers
2.06	Risky alcohol consumption	Proportion of the population aged 18 years and over at risk of long term harm from alcohol
2.07	Fruit and vegetable intake	Proportion of people eating sufficient daily serves of fruit or vegetables
2.08	Physical inactivity	Proportion of adults insufficiently physically active to obtain a health benefit
2.09	Overweight and obesity	Proportion of persons overweight or obese
2.10	Low birthweight babies	Proportion of babies who are low birthweight.
2.11	High blood pressure	Proportion of persons with high blood pressure
Tier 3 Health system performance		
3.01	Unsafe sharing of needles	Percentage of injecting drug users, participating in surveys carried out at needle and syringe programs, who report recent sharing of needles and syringes
3.02	Teenage purchase of cigarettes	Percentage of teenagers smokers who personally purchased their most recent cigarette
3.03	Cervical screening	Cervical screening rates for women within national target groups
3.04	Breast cancer screening	Breast cancer screening rates for women within the national target groups
3.05	Childhood immunisation	Number of children fully immunised at 12 months and at 24 months of age
3.06	Influenza vaccination	Percentage of adults over 64 years who received an influenza vaccination for the previous winter
3.07	Potentially preventable hospitalisations	Admissions to hospital that could have been prevented through the provision of appropriate non-hospital health services

continued

National Health Sector Performance Indicators 2003 (continued)

No.	Indicator	Description
Tier 3 Health system performance (continued)		
3.08	Survival following acute coronary heart disease event	Deaths occurring after acute coronary heart disease events ('heart attacks')
3.09	Cancer survival	Five-year relative survival proportions for persons diagnosed with cancer
3.10	Appropriate use of antibiotics	Number of prescriptions for oral antibiotics ordered by general practitioners (GPs) for the treatment of upper respiratory tract infections
3.11	Management of diabetes	Proportion of persons with diabetes mellitus who have received an annual cycle of care within general practice
3.12	Delivery by caesarean section	Caesarean sections as a proportion of all confinements by hospital status
3.13	Hysterectomy rate	Separation rates for hysterectomies
3.14	Hospital costs	Average cost per casemix-adjusted separation for public acute care hospitals
3.15	Length of stay in hospital	Relative stay index (RSI) by medical surgical and other DRGs
3.16	Waiting times in emergency departments	Percentage of patients who are treated within national benchmarks for waiting in public hospital emergency departments for each triage category
3.17	Bulk billing for non-referred (GP) attendances	Proportion of non-referred (GP) attendances that are bulk-billed (or direct billed) under the Medicare program
3.18	Availability of GP services	Availability of GP services on Full-time Workload Equivalent (FWE) basis
3.19	Access to elective surgery	Median waiting time for access to elective surgery — from the date they were added to the waiting list to the date they were admitted
3.20	Electronic prescribing and clinical data in general practice	Percentage of general practices in the Practice Incentives Program (PIP) who transfer clinical data electronically or use electronic prescribing software
3.21	Adverse events treated in hospitals	Proportion of hospital separations where an adverse event was treated and/or occurred
3.22	Enhanced Primary Care services	Percentage of General Practitioners using Enhanced Primary Care (EPC) items
3.23	Health assessments by GPs	Percentage of eligible older people who have received an Enhanced Primary Care annual voluntary health assessment
3.24	Accreditation in general practice	Number of accredited practices participating in the Practice Incentives Program (PIP) and the proportion of general practice services provided by these practices
3.25	Health workforce	Graduates in pharmacy, medicine and nursing as a percentage of the total pharmacy, medical and nursing workforce; Percentage of health practitioners aged 55 years and over

