

SAAP NDCA REPORT SERIES 9

# **Homeless people in SAAP**

**SAAP National Data Collection  
Annual Report  
2003–04**

**Western Australia  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 119

© Australian Institute of Health and Welfare 2005

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Media and Publishing, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

A complete list of the Institute's publications is available from the Media and Publishing Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site (<http://www.aihw.gov.au>).

ISSN 1445-503X

ISBN 1 74024 452 4

### **Suggested citation**

Australian Institute of Health and Welfare 2005. Homeless people in SAAP: SAAP National Data Collection annual report 2003–04 Western Australia supplementary tables. AIHW cat. no. HOU 119. Canberra: AIHW (SAAP NDCA report. Series 9).

### **Australian Institute of Health and Welfare**

Board Chair  
Hon. Peter Collins, AM, QC

Director  
Dr Richard Madden

Any enquiries about or comments on this publication should be directed to:

Manager  
SAAP National Data Collection Agency  
Australian Institute of Health and Welfare  
GPO Box 570  
Canberra ACT 2601  
Phone: (02) 6244 1206

Published by the Australian Institute of Health and Welfare  
Printed by Pirion Digital

# Contents

List of tables .....	v
List of figures .....	vii
Preface.....	ix
Acknowledgments.....	x
Abbreviations and symbols.....	xi
Glossary.....	xii
<b>1 Introduction .....</b>	<b>1</b>
<b>2 Funding.....</b>	<b>3</b>
2.1 Key chart .....	3
2.2 Table.....	4
<b>3 Level of support .....</b>	<b>5</b>
3.1 Key chart .....	5
3.2 Tables .....	6
<b>4 Age, gender and cultural and linguistic diversity .....</b>	<b>9</b>
4.1 Key chart .....	9
4.2 Tables .....	10
<b>5 Client group and reasons for seeking support.....</b>	<b>17</b>
5.1 Key charts.....	17
5.2 Tables .....	19
<b>6 Support provided.....</b>	<b>23</b>
6.1 Key charts.....	23
6.2 Tables .....	24
<b>7 Meeting the needs of clients.....</b>	<b>29</b>
7.1 Key charts.....	29
7.2 Tables .....	30
<b>8 Circumstances of clients before and after support.....</b>	<b>37</b>
8.1 Key chart .....	37
8.2 Tables .....	38

<b>9</b>	<b>Support from 1996–97 to 2003–04</b> .....	<b>43</b>
9.1	Key charts.....	43
9.2	Tables.....	45
<b>Appendix 1</b>	<b>The data</b> .....	<b>51</b>
A1.1	Agency participation.....	51
A1.2	Additional counting rules.....	52
<b>Appendix 2</b>	<b>SAAP NDCA Client Collection form</b> .....	<b>55</b>
<b>References</b>		

# List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by district, service delivery model and primary target group, Western Australia, 2003-04.....	4
Table 3.1:	SAAP support periods and clients, Western Australia, 2003-04.....	6
Table 3.2:	SAAP accompanying child support periods and accompanying children, Western Australia, 2003-04.....	6
Table 3.3:	SAAP support periods: number of support periods active each day, average by month and district, Western Australia, 2003-04.....	7
Table 3.4:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and district, Western Australia, 2003-04.....	8
Table 4.1:	SAAP clients, by age and gender, Western Australia, 2003-04 .....	10
Table 4.2:	SAAP accompanying children, by age and gender of child, Western Australia, 2003-04 .....	11
Table 4.3:	SAAP clients: number of support periods per client by age and gender of client, Western Australia, 2003-04 .....	12
Table 4.4:	SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Western Australia, 2003-04.....	13
Table 4.5:	SAAP clients: birthplace by gender, Western Australia, 2003-04 .....	14
Table 4.6:	SAAP accompanying children, birthplace of child, Western Australia, 2003-04.....	14
Table 4.7:	SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Western Australia, 2003-04.....	15
Table 5.1:	SAAP support periods: district by client group, Western Australia, 2003-04.....	19
Table 5.2:	SAAP support periods: client group by primary target group of agency, Western Australia, 2003-04.....	20
Table 5.3:	SAAP support periods: main reason for seeking assistance by client group, Western Australia, 2003-04.....	21
Table 6.1:	SAAP closed support periods: length of support by client group, Western Australia, 2003-04 .....	24
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Western Australia, 2003-04 .....	25
Table 6.3:	SAAP support periods: services provided to clients, by client group, Western Australia, 2003-04.....	26
Table 6.4:	SAAP accompanying child support periods: services provided to accompanying children, by client group, Western Australia, 2003-04 .....	27

Table 7.1:	SAAP services requested by clients in closed support periods, by provision, Western Australia, 2003-04.....	30
Table 7.2:	SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2003-04 .....	32
Table 7.3:	SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2003-04.....	34
Table 7.4:	SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2003-04 .....	35
Table 8.1:	SAAP closed support periods: source of income immediately before and after a support period, Western Australia, 2003-04 .....	38
Table 8.2:	SAAP closed support periods: type of accommodation immediately before and after a support period, Western Australia, 2003-04 .....	39
Table 8.3:	SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Western Australia, 2003-04.....	40
Table 8.4:	SAAP closed support periods: living situation immediately before and after a support period, Western Australia, 2003-04 .....	41
Table 8.5:	SAAP closed support periods: employment status immediately before and after a support period, Western Australia, 2003-04 .....	41
Table 9.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2003-04 dollars, by reporting period, Western Australia, 1996-97 to 2003-04.....	45
Table 9.2:	SAAP support periods and clients, by reporting period, Western Australia, 1996-97 to 2003-04 .....	46
Table 9.3:	SAAP accompanying child support periods and accompanying children, by reporting period, Western Australia, 2001-02 to 2003-04 .....	47
Table 9.4:	SAAP clients: age of client by reporting period, Western Australia, 1999-00 to 2003-04 .....	48
Table 9.5:	SAAP closed support periods: existence of a support plan by reporting period, Western Australia, 1999-00 to 2003-04.....	48
Table 9.6:	SAAP closed support periods: length of support by reporting period, Western Australia, 1999-00 to 2003-04 .....	49
Table 9.7:	SAAP clients: number of support periods per client by reporting period, Western Australia, 1996-97 to 2003-04 .....	50
Table 9.8:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Western Australia, 1996-97 to 2003-04 .....	50
Table A1.1:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by district, service delivery model and primary target group, Western Australia, 2003-04 .....	51

# List of figures

Figure 2.1:	Recurrent funding allocations by primary target group, Western Australia, 2003-04.....	3
Figure 3.1:	SAAP support periods active each day and accommodation periods active each night, average by month, Western Australia, 2003-04.....	5
Figure 4.1:	SAAP clients by age and gender, Western Australia, 2003-04 .....	9
Figure 5.1:	SAAP support periods by client group, Western Australia, 2003-04 .....	17
Figure 5.2:	Main reason for seeking assistance, Western Australia, 2003-04.....	18
Figure 6.1:	Median length of support by client group, Western Australia, 2003-04.....	23
Figure 6.2:	Median length of accommodation for clients who were accommodated for at least 1 day, by client group, Western Australia, 2003-04.....	23
Figure 7.1:	Provision of services requested by clients, Western Australia, 2003-04 .....	29
Figure 7.2:	Provision of services requested for accompanying children, Western Australia, 2003-04 .....	29
Figure 8.1:	Type of accommodation immediately before and after a support period, Western Australia, 2003-04.....	37
Figure 9.1:	Number of SAAP support periods and clients, by reporting period, Western Australia, 1996-97 to 2003-04 .....	43
Figure 9.2:	Number of clients by age group, Western Australia, 1999-00 to 2003-04 .....	44
Figure 9.3:	Length of support, Western Australia, 1999-00 to 2003-04 .....	44





# Preface

This publication contains statistical tables and charts in relation to Western Australia and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 95% of agencies in Western Australia provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 99% participation rate was recorded in 2002–03. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 88% in 2002–03 to 91% in 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this eighth annual report and the release of 2003–04 data are one step towards this goal.

Richard Madden  
Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Anne Giovanetti, Felicity Murdoch, Bevan Sharp and Sonia Marcolin. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Western Australian Department for Community Development, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
<b>Accompanying child support period</b>	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or</li><li>• is accommodated by a SAAP agency; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency.</li></ul>
<b>Closed accompanying child support period</b>	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

<b>Closed support period</b>	<i>A support period</i> that had finished on or before the end of the reporting period – 30 June.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
<b>Support period</b>	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the <i>client</i> ends the relationship with the <i>agency</i>; or</li> <li>• the <i>agency</i> ends the relationship with the <i>client</i>.</li> </ul> <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
<b>Unmet need</b>	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

# 1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Western Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Western Australia. Appendix 2 contains copies of the client form used to collect data in 2003–04.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

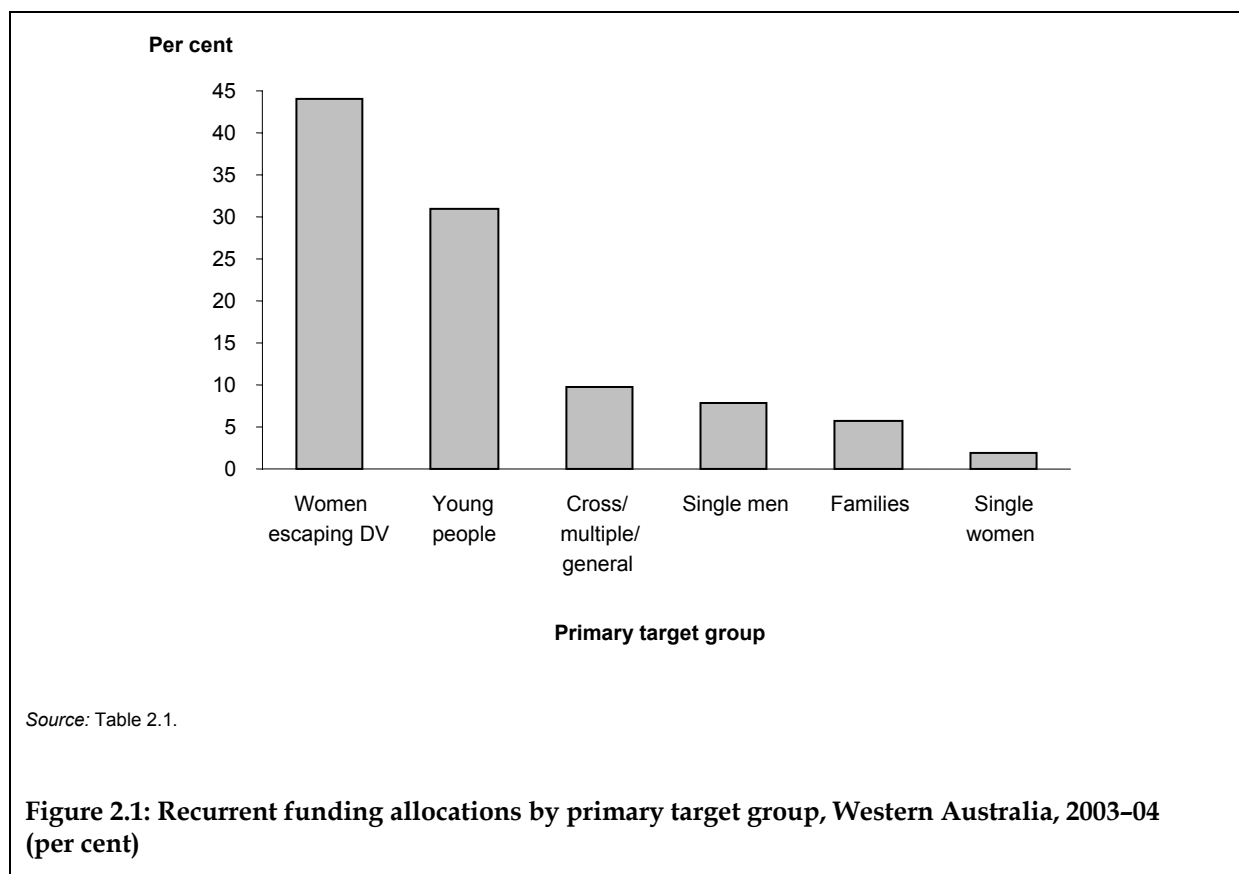
Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).





# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by district, service delivery model and primary target group, Western Australia, 2003-04**

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
<b>District</b>					
Armadale	6	4.6	1,077,000	3.8	179,500
Cannington	7	5.4	1,606,000	5.6	229,400
Fremantle	12	9.2	2,700,000	9.5	225,000
Goldfields	6	4.6	1,100,000	3.9	183,400
Great Southern	3	2.3	790,000	2.8	263,400
Joondalup	2	1.5	689,000	2.4	344,500
Kimberley	17	13.1	2,872,000	10.1	168,900
Metro/State	11	8.5	3,018,000	10.6	274,400
Midland	4	3.1	1,207,000	4.2	301,600
Mirrabooka	5	3.8	964,000	3.4	192,800
Murchison	7	5.4	1,226,000	4.3	175,100
Peel	3	2.3	877,000	3.1	292,300
Perth	22	16.9	5,358,000	18.8	243,600
Pilbara	8	6.2	2,291,000	8.1	286,400
Rockingham	3	2.3	801,000	2.8	266,900
Southwest	7	5.4	1,288,000	4.5	184,100
Wheatbelt	7	5.4	598,000	2.1	85,400
<b>Total</b>	<b>130</b>	<b>100.0</b>	<b>28,462,000</b>	<b>100.0</b>	<b>218,900</b>
<b>Service delivery model</b>					
Crisis/short-term accommodation	68	52.3	19,914,000	70.0	292,900
Medium/long-term accommodation	30	23.1	4,883,000	17.2	162,800
Day support	6	4.6	980,000	3.4	163,400
Outreach support	10	7.7	1,454,000	5.1	145,400
Telephone information/referral/multiple	2	0.8	258,000	0.5	129,200
Other	14	11.5	971,000	3.9	69,400
<b>Total</b>	<b>130</b>	<b>100.0</b>	<b>28,462,000</b>	<b>100.0</b>	<b>218,900</b>
<b>Primary target group</b>					
Young people	41	31.5	8,793,000	30.9	214,500
Single men only	8	6.2	2,215,000	7.8	276,800
Single women only	1	0.8	523,000	1.8	523,400
Families	11	8.5	1,645,000	5.8	149,600
Women escaping domestic violence	41	31.5	12,529,000	44.0	305,600
Cross-target/multiple/general	28	21.5	2,757,000	9.7	98,500
<b>Total</b>	<b>130</b>	<b>100.0</b>	<b>28,462,000</b>	<b>100.0</b>	<b>218,900</b>
Recurrent allocations to agencies	130	100.0	28,462,000	96.3	218,900
Other recurrent allocations	..	..	1,081,000	3.7	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>29,544,000</b>	<b>100.0</b>	<b>..</b>

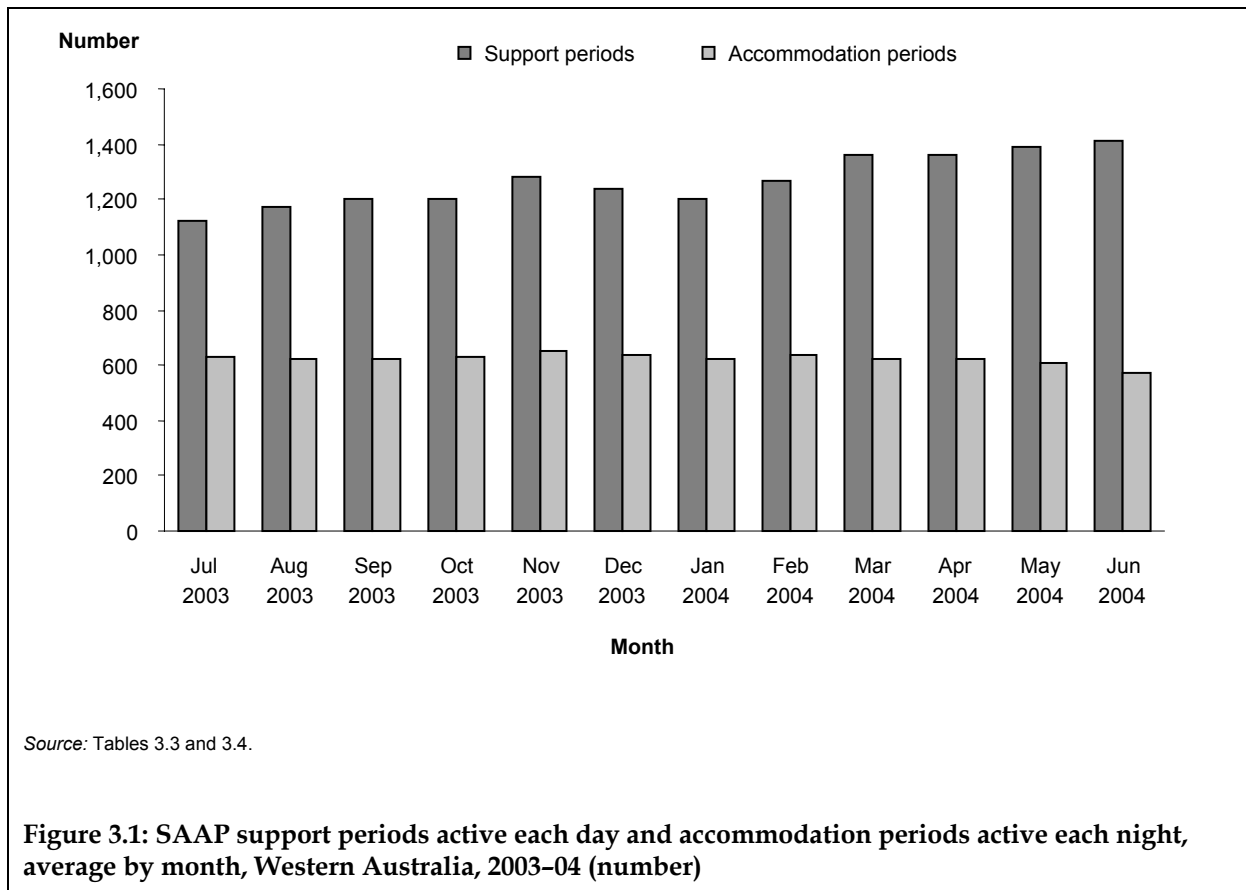
### Notes

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$209,000 for National Research and Development.
2. 'Total recurrent allocations' includes \$1.1m provided by the Western Australian Government which was in addition to the SAAP funding agreement between Western Australia and the Australian Government.
3. Not all agencies operated throughout the year. At 30 June 2004, 128 agencies were operating.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Western Australia, 2003–04 (number)**

Support periods	13,800
Clients	8,450
Mean number of support periods per client	1.63
Clients per 10,000 population 10+	49

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Western Australia.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Western Australia, 2003–04 (number)**

Accompanying child support periods	7,900
Accompanying children	5,900
Mean number of accompanying child support periods per accompanying child	1.35
Accompanying children per 10,000 population aged 0–17	122

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Western Australia.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and district, Western Australia, 2003–04**

Date	Armadale	Cannington	Fremantle	Goldfields	Great Southern	Joonalup	Kimberley	Metro/State	Midland
July 2003	30	80	110	20	20	10	50	220	30
August 2003	40	80	110	20	20	10	60	240	30
September 2003	40	80	120	20	20	10	50	240	50
October 2003	40	90	110	20	30	10	40	260	60
November 2003	40	100	120	20	30	10	40	270	70
December 2003	40	100	130	20	20	10	30	280	70
January 2004	40	90	130	30	20	20	20	260	80
February 2004	50	90	140	30	20	20	30	270	100
March 2004	50	100	150	30	30	20	30	290	140
April 2004	50	110	150	20	20	20	30	290	160
May 2004	50	110	160	20	30	20	30	280	180
June 2004	40	120	140	30	20	30	30	300	200
<b>Support periods: total number of days</b>	<b>15,930</b>	<b>34,950</b>	<b>48,440</b>	<b>8,760</b>	<b>8,410</b>	<b>6,010</b>	<b>13,310</b>	<b>97,850</b>	<b>35,450</b>

*(continued below)*

Date	Mirrabooka	Murchison	Peel	Perth	Pilbara	Rockingham	Southwest	Wheatbelt	Total
July 2003	30	20	40	360	20	10	50	20	1,120
August 2003	30	30	20	350	30	10	60	10	1,170
September 2003	30	30	20	360	40	10	60	10	1,200
October 2003	30	30	20	350	30	10	60	10	1,200
November 2003	30	30	30	350	30	10	60	10	1,280
December 2003	30	30	20	330	40	10	60	10	1,240
January 2004	30	30	20	300	50	10	60	10	1,200
February 2004	30	30	30	290	60	10	60	20	1,270
March 2004	30	30	50	280	50	10	60	10	1,360
April 2004	30	30	20	280	50	10	60	20	1,360
May 2004	30	30	10	280	40	10	70	40	1,390
June 2004	30	30	10	280	40	10	80	30	1,410
<b>Support periods: total number of days</b>	<b>11,180</b>	<b>10,340</b>	<b>8,800</b>	<b>116,550</b>	<b>14,190</b>	<b>4,340</b>	<b>22,560</b>	<b>6,300</b>	<b>463,380</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 3.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and district, Western Australia, 2003–04**

Date	Armadale	Cannington	Fremantle	Goldfields	Great Southern	Joonalup	Kimberley	Metro/State	Midland
July 2003	20	40	70	10	10	10	10	90	20
August 2003	20	40	70	10	10	10	10	90	20
September 2003	20	40	70	10	10	10	10	90	20
October 2003	20	40	70	10	10	10	10	90	20
November 2003	20	40	70	10	10	10	10	90	20
December 2003	20	40	80	10	10	10	10	100	20
January 2004	20	30	80	10	—	20	10	80	20
February 2004	20	40	80	20	—	20	20	90	20
March 2004	20	40	80	10	10	20	20	90	20
April 2004	20	40	80	10	10	20	20	90	20
May 2004	20	40	80	10	—	20	20	90	20
June 2004	20	40	70	10	—	20	10	80	20
<b>Support periods: total number of days</b>	<b>7,200</b>	<b>13,510</b>	<b>26,690</b>	<b>4,320</b>	<b>2,090</b>	<b>5,230</b>	<b>4,750</b>	<b>31,670</b>	<b>7,310</b>

*(continued below)*

Date	Mirrabooka	Murchison	Peel	Perth	Pilbara	Rockingham	Southwest	Wheatbelt	Total
July 2003	20	10	10	260	10	10	20	—	630
August 2003	20	20	10	250	10	10	20	—	620
September 2003	20	20	10	250	10	10	30	—	620
October 2003	10	20	10	250	10	10	20	—	630
November 2003	20	20	10	250	10	10	30	—	650
December 2003	20	10	10	250	20	10	20	10	640
January 2004	20	10	10	230	20	10	20	—	620
February 2004	20	20	10	230	30	10	20	10	640
March 2004	10	20	10	220	30	10	20	—	620
April 2004	10	20	10	220	20	10	20	10	620
May 2004	10	20	10	210	20	10	20	10	610
June 2004	10	10	10	200	20	10	20	10	570
<b>Accommodation periods: total number of nights</b>	<b>5,480</b>	<b>5,930</b>	<b>3,120</b>	<b>83,420</b>	<b>6,020</b>	<b>3,960</b>	<b>8,210</b>	<b>1,550</b>	<b>220,450</b>

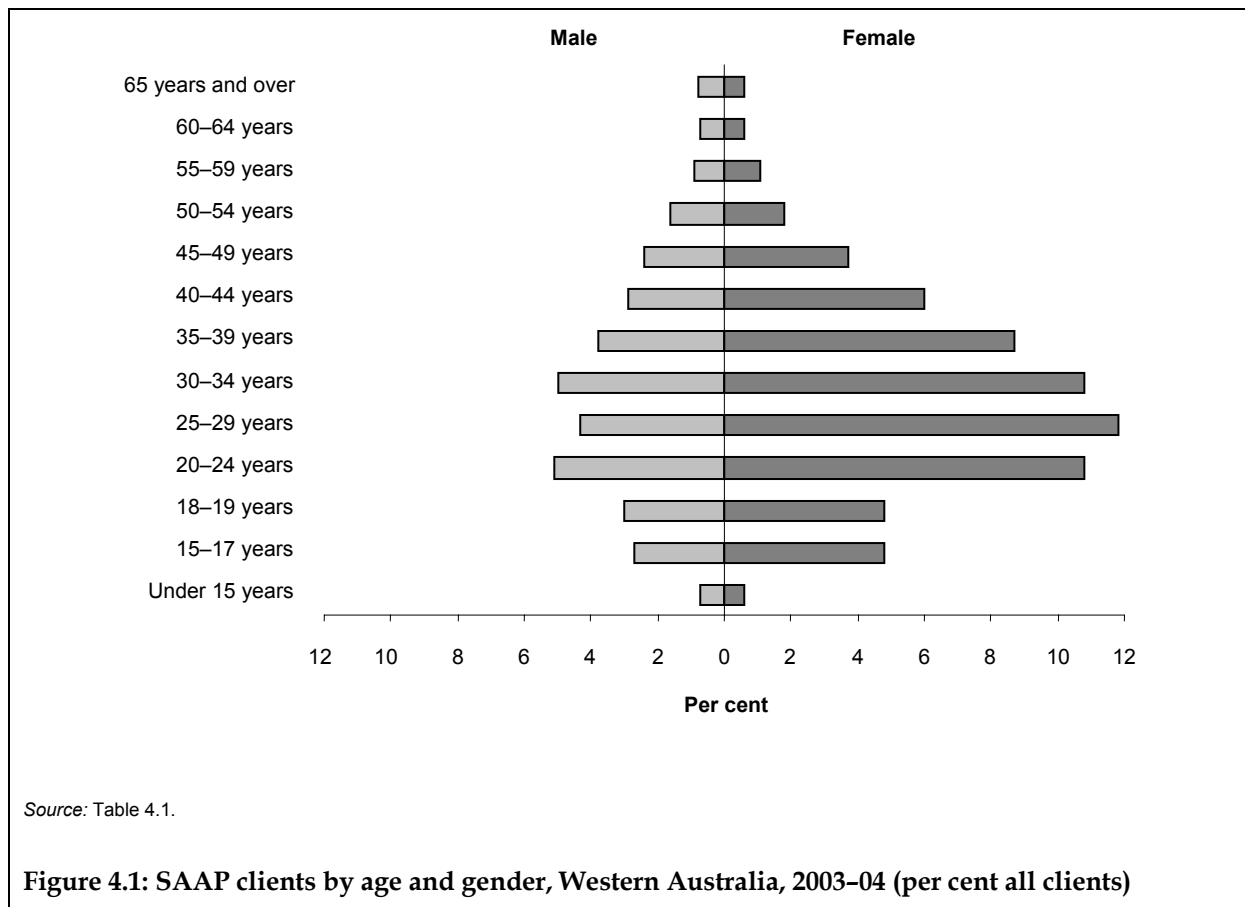
*Notes*

1. Number excluded due to errors and omissions (unweighted): 210.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, Western Australia, 2003-04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	0.7	0.6	2.0	0.9	1.2	100
15-17 years	2.7	4.8	8.0	7.3	7.5	650
18-19 years	3.0	4.8	9.0	7.3	7.9	650
20-24 years	5.1	10.8	15.2	16.4	16.0	1,350
25-29 years	4.3	11.8	12.8	17.9	16.1	1,350
30-34 years	5.0	10.8	14.9	16.3	15.8	1,300
35-39 years	3.8	8.7	11.1	13.2	12.5	1,050
40-44 years	2.9	6.0	8.4	9.1	8.9	750
45-49 years	2.4	3.7	7.1	5.6	6.1	500
50-54 years	1.6	1.8	4.7	2.7	3.4	300
55-59 years	0.9	1.1	2.6	1.6	1.9	150
60-64 years	0.7	0.6	1.9	0.8	1.2	100
65 years and over	0.8	0.6	2.3	1.0	1.4	100
<i>Total</i>	33.8	66.2	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>2,850</b>	<b>5,550</b>	<b>2,850</b>	<b>5,550</b>	..	<b>8,350</b>
<b>Mean age (years)</b>	..	..	<b>32.4</b>	<b>31.1</b>	..	<b>31.6</b>
<b>Median age (years)</b>	..	..	<b>31</b>	<b>30</b>	..	<b>30</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 67.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 4.2: SAAP accompanying children, by age and gender of child, Western Australia, 2003–04**

<b>Accompanying children</b>		
<b>Age</b>	<b>%</b>	<b>Number</b>
0–4 years	49.2	2,900
5–12 years	42.3	2,500
13–15 years	6.6	400
16–17 years	1.9	100
<b>Total</b>	<b>100.0</b>	<b>5,900</b>
<b>Gender</b>		
Male	48.4	2,850
Female	51.6	3,050
<b>Total</b>	<b>100.0</b>	<b>5,900</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 15.
2. Number excluded due to errors and omissions in gender (weighted): 10.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Western Australia, 2003–04 (per cent)**

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	67.2	73.0	71.7	69.7	80.0	85.0	72.1	2,050
2	12.8	13.0	12.7	17.3	11.8	11.7	14.7	400
3	11.4	5.3	6.9	6.8	4.7	(*)—	6.7	200
4	2.7	2.6	3.3	2.6	(a)2.1	(*)—	2.6	50
5	3.9	2.2	2.3	1.3	—	—	1.6	50
6+	1.9	4.0	3.1	2.3	1.4	—	2.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>10.0</b>	<b>9.0</b>	<b>15.2</b>	<b>47.2</b>	<b>16.3</b>	<b>2.3</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>300</b>	<b>250</b>	<b>450</b>	<b>1,350</b>	<b>450</b>	<b>50</b>	..	<b>2,850</b>
<b>Mean number of support periods</b>	<b>1.82</b>	<b>1.76</b>	<b>1.76</b>	<b>1.63</b>	<b>1.46</b>	<b>1.24</b>	..	<b>1.64</b>
<b>Per 10,000 population</b>	<b>24</b>	<b>88</b>	<b>62</b>	<b>46</b>	<b>19</b>	<b>7</b>	..	<b>34</b>
<b>Female clients</b>								
1	75.2	78.7	71.1	70.6	81.1	91.6	73.0	4,050
2	11.8	12.0	13.6	15.6	12.3	8.4	14.3	800
3	8.9	4.8	6.9	7.4	2.5	—	6.7	350
4	2.6	1.7	3.3	2.4	1.1	—	2.3	150
5	(b)1.5	0.9	2.4	1.3	1.0	—	1.4	100
6+	—	2.0	2.7	2.7	2.0	—	2.4	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>8.1</b>	<b>7.3</b>	<b>16.4</b>	<b>56.5</b>	<b>10.8</b>	<b>1.0</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>450</b>	<b>400</b>	<b>900</b>	<b>3,150</b>	<b>600</b>	<b>50</b>	..	<b>5,550</b>
<b>Mean number of support periods</b>	<b>1.54</b>	<b>1.51</b>	<b>1.73</b>	<b>1.68</b>	<b>1.46</b>	<b>1.13</b>	..	<b>1.63</b>
<b>Per 10,000 population</b>	<b>40</b>	<b>146</b>	<b>136</b>	<b>108</b>	<b>26</b>	<b>4</b>	..	<b>65</b>
<b>All clients</b>								
1	72.1	76.5	71.3	70.4	80.6	88.0	72.7	6,100
2	12.2	12.4	13.3	16.1	12.1	10.2	14.4	1,200
3	9.9	5.0	6.9	7.2	3.5	(*)—	6.7	550
4	2.6	2.0	3.3	2.4	1.5	(*)—	2.4	200
5	2.1	1.4	2.4	1.3	0.6	—	1.4	100
6+	1.1	2.8	2.8	2.6	1.7	—	2.3	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (%)</b>	<b>8.8</b>	<b>7.9</b>	<b>16.0</b>	<b>53.3</b>	<b>12.6</b>	<b>1.4</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>750</b>	<b>650</b>	<b>1,350</b>	<b>4,450</b>	<b>1,050</b>	<b>100</b>	..	<b>8,350</b>
<b>Mean number of support periods</b>	<b>1.64</b>	<b>1.61</b>	<b>1.74</b>	<b>1.66</b>	<b>1.46</b>	<b>1.19</b>	..	<b>1.64</b>
<b>Per 10,000 population</b>	<b>32</b>	<b>116</b>	<b>98</b>	<b>77</b>	<b>23</b>	<b>5</b>	..	<b>49</b>

(a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure client confidentiality.

*Notes*

- Number excluded due to errors and omissions (weighted): 67.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Western Australia, 2003–04 (per cent)**

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	77.3	80.4	87.9	97.7	79.7	4,700
2	13.9	12.2	10.4	(*)—	12.7	750
3	4.8	4.5	1.7	(*)—	4.4	250
4	1.9	1.6	—	—	1.6	100
5	0.8	0.7	—	—	0.7	50
6+	1.3	0.7	—	—	0.9	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>49.2</b>	<b>42.3</b>	<b>6.6</b>	<b>1.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,900</b>	<b>2,500</b>	<b>400</b>	<b>100</b>	<b>..</b>	<b>5,900</b>
<b>Mean number of accompanying child support periods</b>	<b>1.40</b>	<b>1.33</b>	<b>1.14</b>	<b>1.06</b>	<b>..</b>	<b>1.35</b>
<b>Per 10,000 population aged 0–17 years</b>	<b>233</b>	<b>115</b>	<b>46</b>	<b>20</b>	<b>..</b>	<b>122</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 15.
2. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.5: SAAP clients: birthplace by gender, Western Australia, 2003–04**

Birthplace	Male	Female	Total	Western Australian population		
	%	%	%	Number	%	Number
Australia	81.2	85.5	84.0	6,900	67.7	1,110,350
Oceania (excluding Australia)	3.6	2.3	2.7	250	3.0	49,950
UK, Ireland and associated islands	5.6	2.6	3.6	300	13.9	227,600
Other Europe and the former Soviet Union	2.8	2.1	2.3	200	5.9	97,500
South-East, North-East and Southern Asia	2.5	4.2	3.7	300	6.1	99,850
Other (including the Middle East, Africa, the Americas and Caribbean)	4.3	3.3	3.6	300	3.3	54,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>34.2</b>	<b>65.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>2,800</b>	<b>5,400</b>	<b>..</b>	<b>8,200</b>	<b>..</b>	<b>1,639,350</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 217.
2. 'Western Australian population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children, birthplace of child, Western Australia, 2003–04**

Birthplace	Accompanying children	
	%	Number
Australia	93.0	5,300
Oceania (excluding Australia)	0.5	50
Europe and the former Soviet Union	0.8	50
South-East, North-East and Southern Asia	1.4	100
Other (including the Middle East, Africa, the Americas and Caribbean)	4.3	250
<b>Total</b>	<b>100.0</b>	<b>5,700</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 210.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Western Australia, 2003–04**

Cultural and linguistic diversity	Male	Female	Total	Western Australian population		
				%	Number	
<b>Clients</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>
Indigenous Australians	16.3	50.3	38.7	3,150	3.0	48,700
Australian-born non-Indigenous people	64.9	35.3	45.4	3,700	64.8	1,061,650
People born overseas, English proficiency group 1	9.5	5.0	6.5	550	18.3	300,450
People born overseas, English proficiency groups 2–4	9.3	9.5	9.4	750	13.9	228,550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>34.1</b>	<b>65.9</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>2,800</b>	<b>5,400</b>	<b>..</b>	<b>8,150</b>	<b>..</b>	<b>1,639,350</b>
<b>Support periods</b>	<b>Mean number per client</b>		<b>Total number</b>			
Indigenous Australians	1.49	1.85	1.80	5,700	..	..
Australian-born non-Indigenous people	1.74	1.46	1.60	5,900	..	..
People born overseas, English proficiency group 1	1.60	1.38	1.49	800	..	..
People born overseas, English proficiency groups 2–4	1.29	1.23	1.25	950	..	..
<i>Total</i>	<i>1.65</i>	<i>1.63</i>	<i>1.64</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>34.2</b>	<b>65.8</b>	<b>100.0</b>	<b>..</b>		
<b>Total support periods (number)</b>	<b>4,600</b>	<b>8,800</b>	<b>..</b>	<b>13,400</b>	<b>..</b>	<b>..</b>

*Notes*

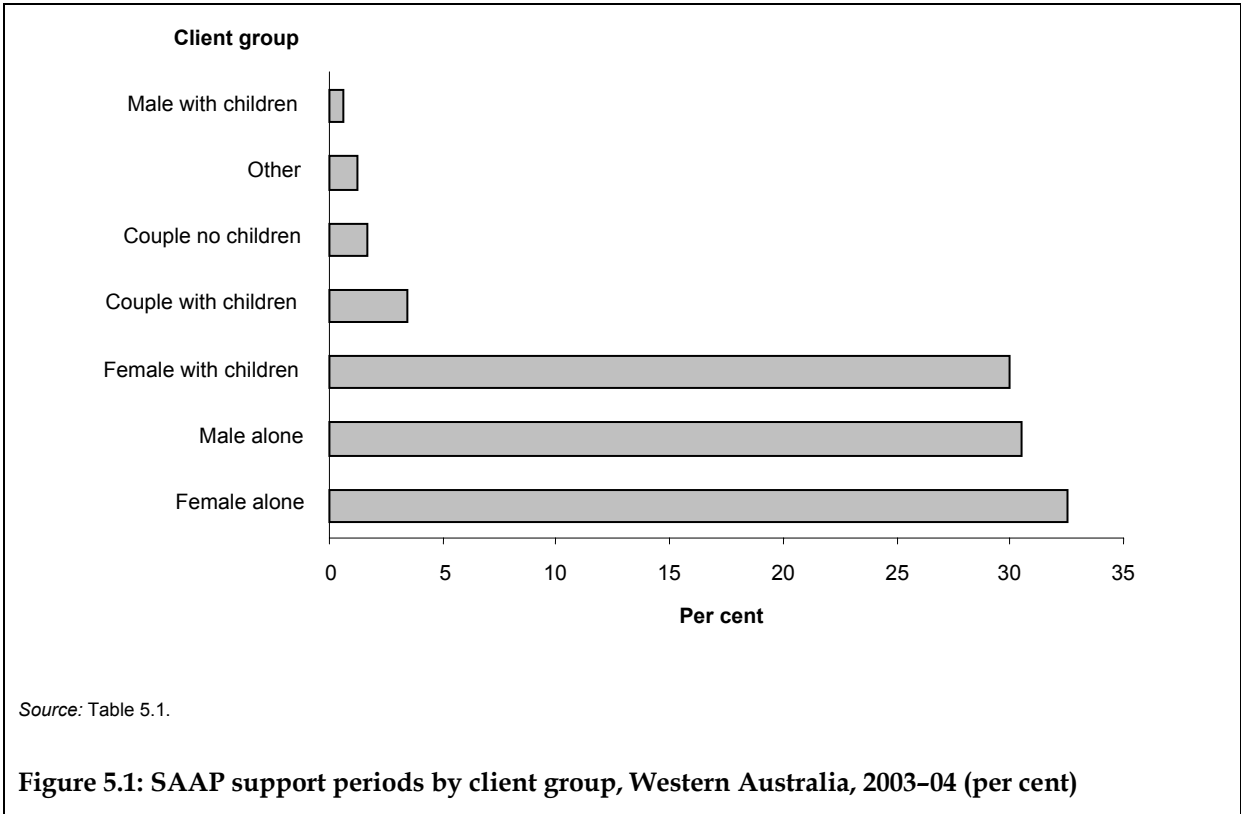
1. Number excluded due to errors and omissions (weighted): 271 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Western Australian population' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

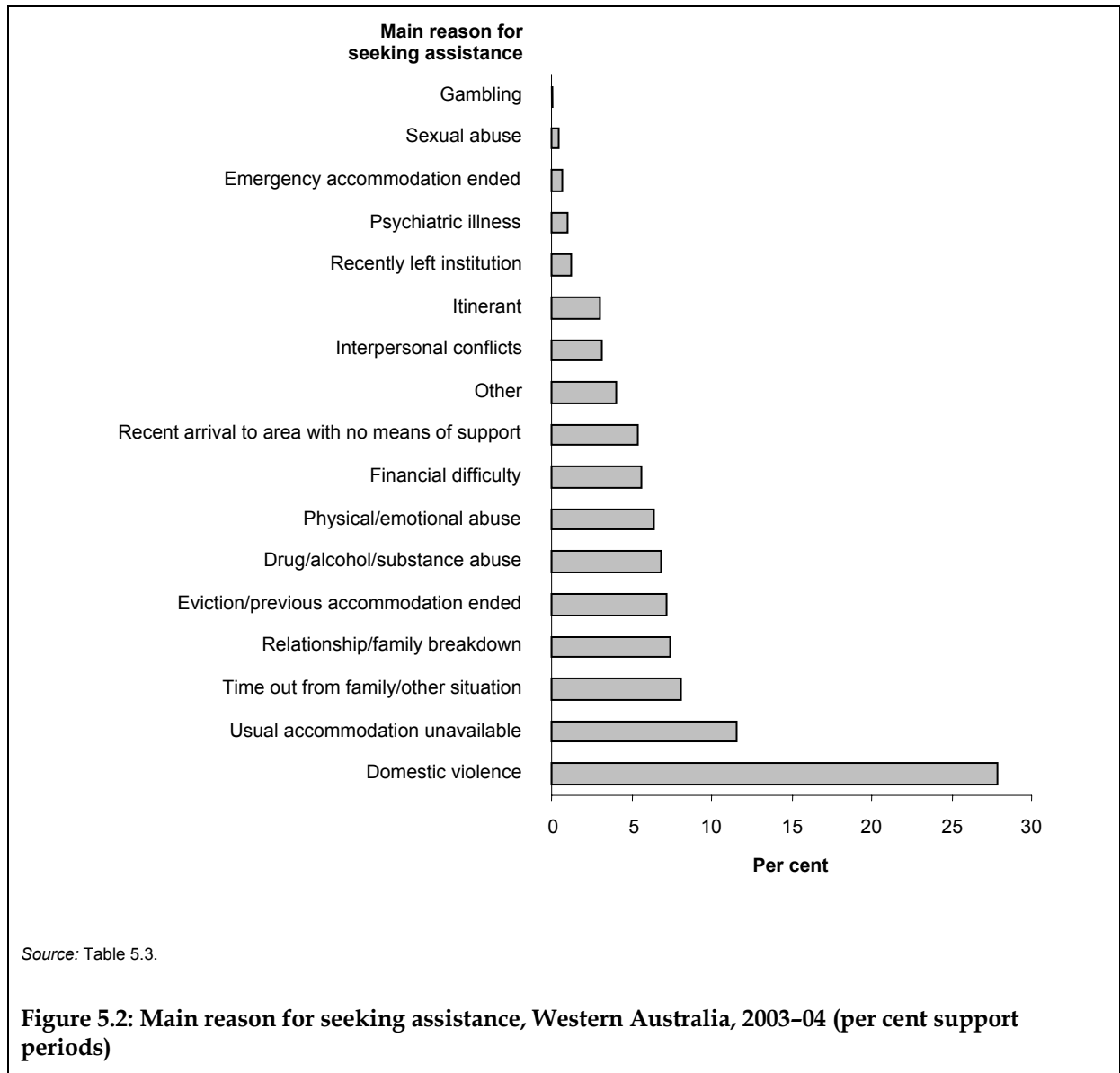
*Sources:* SAAP Client Collection; ABS 2004b; ABS unpublished data.



# 5 Client group and reasons for seeking support

## 5.1 Key charts







## 5.2 Tables

Table 5.1: SAAP support periods: district by client group, Western Australia, 2003–04 (per cent)

District	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Armadale	15.5	18.6	(*)—	7.5	(*)—	48.2	8.8	100.0	1.8	250
Cannington	18.6	25.1	2.9	13.9	—	37.8	<sup>(a)</sup> 1.8	100.0	2.7	350
Fremantle	25.3	53.5	3.9	1.6	(*)—	15.4	(*)—	100.0	7.9	1,000
Goldfields	20.7	43.4	2.3	1.0	—	29.7	<sup>(a)</sup> 3.0	100.0	5.9	750
Great Southern	8.2	37.5	(*)—	1.6	(*)—	47.9	3.5	100.0	2.5	300
Joondalup	29.8	37.1	—	—	—	33.1	—	100.0	1.2	150
Kimberley	—	42.6	2.1	1.8	0.5	51.0	<sup>(b)</sup> 2.0	100.0	12.4	1,550
Metro/state	34.4	36.5	2.0	7.7	0.7	16.2	2.4	100.0	5.9	750
Midland	14.9	14.5	4.6	17.1	5.3	42.8	0.9	100.0	3.6	450
Mirrabooka	<sup>(a)</sup> 3.5	53.1	—	2.6	—	40.8	—	100.0	1.6	200
Murchison	16.4	25.2	2.5	4.7	1.0	49.4	0.8	100.0	6.1	750
Peel	10.7	18.7	—	—	—	68.7	2.0	100.0	2.0	250
Perth	66.7	19.6	1.1	1.9	0.1	10.5	0.1	100.0	29.6	3,700
Pilbara	10.6	46.0	0.5	1.7	—	40.2	1.0	100.0	10.1	1,250
Rockingham	25.4	23.1	—	—	—	<sup>(c)</sup> 51.5	—	100.0	1.4	150
Southwest	12.7	44.5	1.4	5.2	—	34.4	<sup>(a)</sup> 1.9	100.0	3.4	450
Wheatbelt	28.4	19.8	3.9	5.6	5.2	<sup>(c)</sup> 37.0	—	100.0	1.9	250
<b>Total (%)</b>	<b>30.5</b>	<b>32.5</b>	<b>1.7</b>	<b>3.4</b>	<b>0.6</b>	<b>30.0</b>	<b>1.2</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,800</b>	<b>4,050</b>	<b>200</b>	<b>400</b>	<b>100</b>	<b>3,750</b>	<b>150</b>	<b>..</b>	<b>..</b>	<b>12,500</b>

(a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods for the client group 'Male alone'. These cells have been merged to ensure client confidentiality.

(c) Includes a small proportion of support periods for the client group 'Other'. These cells have been merged to ensure client confidentiality.

### Notes

- Number excluded due to errors and omissions (unweighted): 655.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: client group by primary target group of agency, Western Australia, 2003–04 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	39.5	16.0	—	3.8	0.2	8.0	11.1	1,500
Male alone, 25+	1.3	73.5	—	4.1	1.2	38.6	19.8	2,650
Female alone, under 25	38.3	2.7	4.3	3.8	6.9	4.4	11.0	1,450
Female alone, 25+	4.0	6.4	<sup>(a)</sup> 95.7	4.1	33.4	16.0	21.6	2,900
Couple, no children	2.5	1.3	—	1.9	0.9	5.7	1.8	250
Couple with children	3.2	—	—	45.5	1.0	6.6	3.3	450
Male with children	0.3	—	—	4.0	0.2	3.2	0.6	100
Female with children	8.6	—	—	29.5	55.3	16.9	29.6	3,950
Other	2.3	—	—	3.3	1.1	0.7	1.1	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>17.3</b>	<b>19.7</b>	<b>2.6</b>	<b>3.5</b>	<b>45.6</b>	<b>11.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,300</b>	<b>2,650</b>	<b>350</b>	<b>450</b>	<b>6,100</b>	<b>1,500</b>	<b>..</b>	<b>13,400</b>

(a) Includes a small proportion of support periods for the client group 'Male alone 25+'. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 390.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Western Australia, 2003–04 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	20.9	21.4	11.8	6.1	15.2	15.9	15.8	4.6	15.4	11.6
Time out from family/other situation	8.0	5.2	9.6	9.3	4.2	9.8	(*)—	8.5	14.5	8.1
Relationship/family breakdown	13.2	5.8	14.4	5.4	8.0	5.9	12.5	5.3	8.2	7.4
Interpersonal conflict	5.4	3.0	4.8	2.6	(*)—	(*)—	(*)—	2.8	5.5	3.2
Physical/emotional abuse	1.4	0.4	8.0	10.0	2.0	1.8	5.0	10.1	(*)—	6.4
Domestic violence	0.7	0.9	16.9	41.2	15.1	9.8	20.4	53.3	19.2	27.9
Sexual abuse	(*)—	—	1.2	0.4	(*)—	—	(*)—	0.4	(*)—	0.4
Financial difficulty	6.3	15.8	1.4	1.5	17.2	10.1	7.6	1.8	(*)—	5.6
Gambling	(*)—	—	—	—	(*)—	(*)—	—	—	—	—
Eviction/previous accommodation ended	16.5	9.0	10.1	4.1	8.2	14.7	4.9	2.9	9.5	7.2
Drug/alcohol/substance abuse	6.5	14.8	5.2	7.7	2.5	(*)—	(*)—	2.4	5.2	6.8
Emergency accommodation ended	1.5	0.7	1.7	0.6	—	1.2	—	0.2	—	0.7
Recently left institution	2.4	2.3	1.9	0.8	—	(*)—	—	0.2	—	1.2
Psychiatric illness	0.9	1.9	1.4	1.0	—	—	—	0.2	4.9	1.0
Recent arrival to area with no means of support	6.5	9.2	4.2	4.4	11.2	12.6	4.5	2.5	10.5	5.4
Itinerant	2.8	4.7	2.6	3.3	6.5	3.6	4.8	1.8	—	3.0
Other	6.8	<sup>(a)</sup> 4.7	4.7	1.5	7.2	13.1	14.7	3.0	(*)—	4.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>10.8</b>	<b>20.3</b>	<b>10.9</b>	<b>22.0</b>	<b>1.8</b>	<b>3.1</b>	<b>0.6</b>	<b>29.7</b>	<b>0.9</b>	<b>100.0</b>
<b>Total (number)</b>	<b>1,350</b>	<b>2,600</b>	<b>1,400</b>	<b>2,800</b>	<b>200</b>	<b>400</b>	<b>100</b>	<b>3,800</b>	<b>100</b>	<b>12,750</b>

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure client confidentiality.

*Notes*

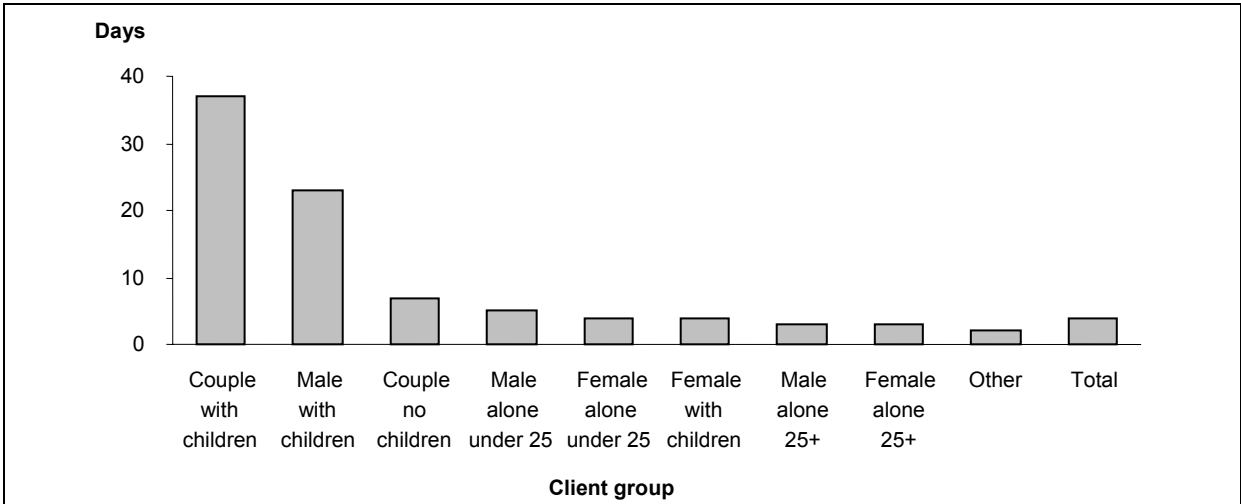
1. Number excluded due to errors and omissions (weighted): 1,032.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



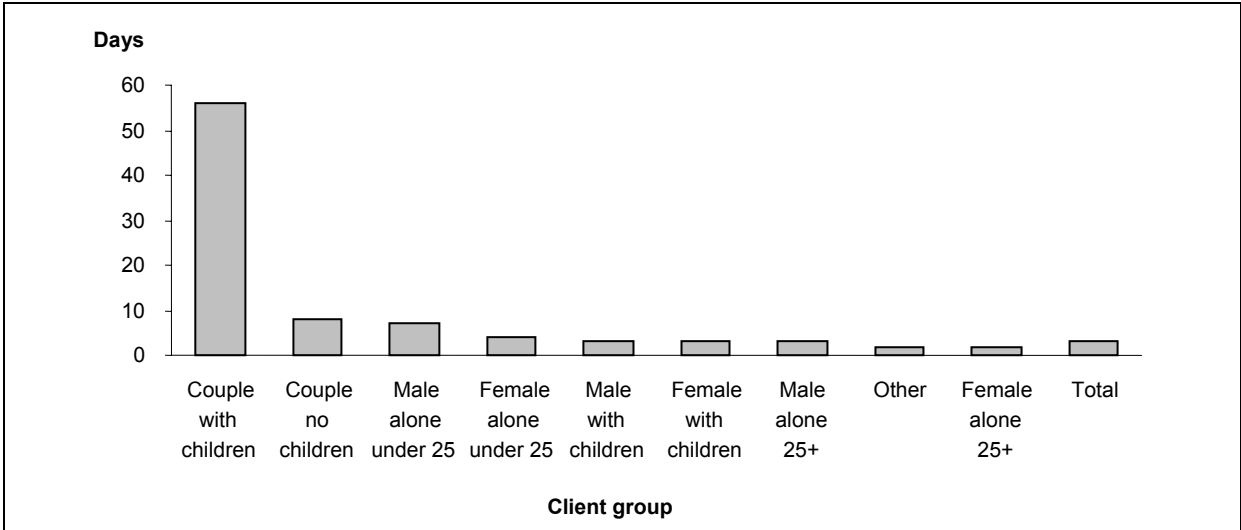
# 6 Support provided

## 6.1 Key charts



Source: Table 6.1.

Figure 6.1: Median length of support by client group, Western Australia, 2003-04 (days)



Source: Table 6.2.

Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, Western Australia, 2003-04 (days)

## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Western Australia, 2003–04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	10.4	4.2	11.4	9.9	10.5	9.2	(*)—	6.7	12.5	8.0	950
1 day	17.8	20.1	22.8	26.0	13.3	9.1	(*)—	22.7	32.8	21.9	2,650
2 days	8.5	14.8	9.9	13.5	8.5	4.1	14.2	11.7	10.6	11.9	1,450
3 days	7.2	11.2	5.4	7.3	5.7	—	(*)—	7.0	4.3	7.5	900
4 days	4.0	4.7	3.6	5.2	4.1	(*)—	(*)—	4.1	5.9	4.3	550
5 days	2.6	2.9	2.9	3.0	3.7	(*)—	(*)—	3.2	3.9	3.0	350
6 days	1.9	2.4	1.8	3.1	1.8	(*)—	(*)—	3.2	4.2	2.6	300
7 days	2.3	2.7	2.2	1.9	3.0	1.9	—	2.2	(*)—	2.2	250
>1–2 weeks	11.6	11.2	9.9	8.4	14.4	4.7	8.2	8.6	8.9	9.5	1,150
>2–4 weeks	11.8	8.9	8.0	6.9	8.1	13.8	11.1	8.2	5.0	8.5	1,050
>4–13 weeks	14.5	10.7	11.6	9.6	12.5	19.7	21.1	14.4	6.6	12.4	1,500
>13–26 weeks	3.8	2.4	5.5	3.2	7.2	16.4	11.4	4.3	(*)—	4.1	500
>26–52 weeks	2.0	2.1	3.2	1.5	6.6	14.4	6.1	2.4	(*)—	2.6	300
>52 weeks	1.5	1.6	1.7	0.5	0.6	4.6	6.9	1.5	—	1.4	150
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>10.8</b>	<b>20.0</b>	<b>10.6</b>	<b>22.5</b>	<b>1.6</b>	<b>2.7</b>	<b>0.6</b>	<b>30.1</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,300</b>	<b>2,450</b>	<b>1,300</b>	<b>2,750</b>	<b>200</b>	<b>300</b>	<b>50</b>	<b>3,700</b>	<b>100</b>	<b>..</b>	<b>12,200</b>
<b>Mean length (days)</b>	<b>31</b>	<b>32</b>	<b>35</b>	<b>20</b>	<b>38</b>	<b>98</b>	<b>110</b>	<b>31</b>	<b>17</b>	<b>..</b>	<b>31</b>
<b>Median length (days)</b>	<b>5</b>	<b>3</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>37</b>	<b>23</b>	<b>4</b>	<b>2</b>	<b>..</b>	<b>4</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 318.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Western Australia, 2003–04 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	20.5	22.2	30.0	33.2	16.4	11.5	11.1	28.8	38.6	27.0	2,450
2 days	10.5	16.6	12.5	17.3	7.3	4.0	33.3	14.8	19.7	14.9	1,350
3 days	7.3	12.0	7.4	9.3	9.8	(*)—	11.1	8.6	6.6	9.1	850
4 days	4.9	5.0	5.1	6.4	7.0	(*)—	(*)—	5.5	7.6	5.4	500
5 days	3.8	3.0	3.8	4.1	4.2	—	8.0	3.9	(*)—	3.6	350
6 days	2.5	2.7	2.1	3.7	(*)—	(*)—	—	4.1	(*)—	3.2	300
7 days	3.0	2.7	2.8	2.1	(*)—	3.2	—	2.9	—	2.6	250
>1–2 weeks	13.9	11.7	10.3	8.9	18.7	2.6	(*)—	10.7	9.1	10.8	1,000
>2–4 weeks	13.1	8.9	9.0	6.7	9.8	16.5	—	8.8	6.0	8.9	800
>4–13 weeks	15.2	10.2	10.2	6.4	12.7	15.1	7.0	7.5	(*)—	9.1	850
>13–26 weeks	2.9	1.9	3.8	1.0	(*)—	15.7	(*)—	1.8	—	2.2	200
>26–52 weeks	1.5	1.6	2.1	0.8	5.9	23.5	10.6	1.5	4.5	2.0	200
>52 weeks	0.7	1.7	1.0	0.2	(*)—	5.1	7.8	0.9	—	1.0	100.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>10.5</b>	<b>22.9</b>	<b>9.8</b>	<b>21.9</b>	<b>1.3</b>	<b>1.9</b>	<b>0.3</b>	<b>30.6</b>	<b>0.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>950</b>	<b>2,100</b>	<b>900</b>	<b>2,000</b>	<b>100</b>	<b>150</b>	<b>50</b>	<b>2,800</b>	<b>100</b>	<b>..</b>	<b>9,150</b>
<b>Mean length (days)</b>	<b>25</b>	<b>31</b>	<b>25</b>	<b>11</b>	<b>33</b>	<b>109</b>	<b>98</b>	<b>19</b>	<b>17</b>	<b>..</b>	<b>24</b>
<b>Median length (days)</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>2</b>	<b>8</b>	<b>56</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>..</b>	<b>3</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>150</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>150</b>	<b>&lt;25</b>	<b>..</b>	<b>600</b>
<b>Total accommodation</b>	<b>1,000</b>	<b>2,200</b>	<b>950</b>	<b>2,200</b>	<b>150</b>	<b>200</b>	<b>50</b>	<b>2,950</b>	<b>100</b>	<b>..</b>	<b>9,750</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 282.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Western Australia, 2003–04 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>84.7</b>	<b>94.8</b>	<b>82.6</b>	<b>83.0</b>	<b>76.1</b>	<b>72.7</b>	<b>70.8</b>	<b>86.7</b>	<b>80.2</b>	<b>86.0</b>
SAAP/CAP accommodation	76.9	89.6	74.6	80.6	62.6	63.0	47.5	82.4	73.9	80.7
Assistance to obtain/maintain short-term accommodation	15.8	14.3	10.5	5.9	5.6	13.1	9.9	6.5	4.5	9.6
Assistance to obtain/maintain independent housing	15.2	6.3	17.6	6.5	19.9	35.9	28.7	15.9	10.2	12.8
<b>Financial/employment</b>	<b>34.7</b>	<b>32.2</b>	<b>30.0</b>	<b>27.0</b>	<b>33.7</b>	<b>53.5</b>	<b>48.1</b>	<b>44.0</b>	<b>20.4</b>	<b>35.3</b>
Assistance to obtain/maintain government payment	15.4	8.5	15.7	7.0	8.9	13.9	7.5	14.2	6.0	11.5
Employment/training assistance	10.9	1.8	9.6	0.6	4.5	15.8	(*)—	2.1	5.2	4.1
Financial assistance/material aid	21.5	26.5	18.7	22.5	23.7	43.5	38.0	39.0	14.5	28.4
Financial counselling	8.2	1.3	7.6	2.5	6.6	14.1	15.6	6.6	2.5	5.2
<b>Counselling</b>	<b>48.8</b>	<b>35.9</b>	<b>59.9</b>	<b>55.9</b>	<b>26.0</b>	<b>42.3</b>	<b>36.9</b>	<b>63.9</b>	<b>43.5</b>	<b>52.6</b>
Incest/sexual assault	0.8	0.2	2.8	1.6	(*)—	1.1	—	2.4	(*)—	1.5
Domestic violence	1.1	1.1	9.7	22.0	2.5	6.8	8.6	30.7	7.9	15.6
Family/relationship	9.4	2.8	16.7	10.1	8.4	23.7	9.6	15.4	9.7	11.2
Emotional/other	47.2	34.7	55.7	50.3	21.1	34.3	31.1	57.3	41.8	48.2
Assistance with problem gambling	—	(*)—	—	—	—	(*)—	—	0.1	—	0.1
<b>General support/advocacy</b>	<b>70.7</b>	<b>67.0</b>	<b>60.5</b>	<b>54.6</b>	<b>43.8</b>	<b>60.8</b>	<b>48.5</b>	<b>57.3</b>	<b>32.8</b>	<b>60.0</b>
Living skills/personal development	27.5	7.7	25.5	6.3	10.5	17.7	5.9	8.3	11.5	12.2
Assistance with legal issues/court support	5.4	1.6	6.8	7.7	4.0	6.9	5.8	13.4	4.3	7.7
Advice/information	56.9	56.0	48.8	45.3	33.3	47.3	31.4	43.6	26.8	48.2
Retrieval/storage/removal of belongings	18.7	14.3	16.1	7.8	7.8	7.0	4.0	8.0	5.2	11.2
Advocacy/liaison on behalf of client	23.7	25.4	20.5	15.5	23.9	37.8	35.9	32.4	13.2	24.9
Brokerage services	1.0	0.7	1.0	0.4	3.5	2.8	(*)—	0.8	—	0.8
<b>Specialist services</b>	<b>30.0</b>	<b>27.9</b>	<b>30.7</b>	<b>31.2</b>	<b>24.2</b>	<b>46.7</b>	<b>32.8</b>	<b>35.8</b>	<b>11.9</b>	<b>31.9</b>
Psychological services	0.8	1.0	2.3	0.7	(*)—	(*)—	—	0.7	—	0.9
Psychiatric services	1.8	3.5	1.6	0.9	—	(*)—	(*)—	0.6	(*)—	1.5
Pregnancy support	—	—	3.2	0.4	2.1	3.0	(*)—	2.3	(*)—	1.3
Family planning support	0.3	(*)—	1.6	(*)—	1.6	3.4	(*)—	0.9	(*)—	0.7
Drug/alcohol support or intervention	18.1	20.1	11.5	7.4	3.3	3.4	(*)—	3.6	2.5	10.1
Physical disability services	—	(*)—	—	—	—	0.8	—	0.1	(*)—	0.1
Intellectual disability services	—	0.5	0.3	0.2	—	—	(*)—	0.2	(*)—	0.2
Culturally appropriate support	6.3	2.2	10.4	15.2	16.9	39.7	27.2	24.2	5.2	14.6
Interpreter services	0.3	0.2	0.6	1.5	2.5	8.7	—	1.8	—	1.3
Assistance with immigration issues	(*)—	—	0.4	1.6	—	(*)—	—	0.9	—	0.7
Health/medical services	8.8	7.0	12.1	10.9	2.2	3.8	(*)—	11.3	4.2	9.6
<b>Basic support and services n.e.s.</b>	<b>80.4</b>	<b>80.5</b>	<b>74.0</b>	<b>78.5</b>	<b>68.5</b>	<b>47.0</b>	<b>65.9</b>	<b>79.3</b>	<b>60.7</b>	<b>77.4</b>
Meals	65.5	75.6	58.8	67.8	47.3	16.1	17.9	57.3	24.8	62.1
Laundry/shower facilities	62.7	75.4	59.5	70.6	50.1	16.6	30.0	64.2	29.8	64.7
Recreation	47.9	49.7	33.0	24.7	22.6	13.4	7.1	26.8	11.3	33.1
Transport	34.6	4.3	42.5	35.9	28.5	24.2	33.7	53.4	26.6	34.7
Other	36.9	19.2	23.2	6.4	18.4	15.5	21.7	16.1	30.4	17.9
<b>No services provided directly</b>	<b>0.7</b>	<b>(*)—</b>	<b>1.7</b>	<b>0.4</b>	<b>(*)—</b>	<b>1.7</b>	<b>(*)—</b>	<b>0.6</b>	<b>(*)—</b>	<b>0.6</b>
<b>Total (number)</b>	<b>1,450</b>	<b>2,600</b>	<b>1,450</b>	<b>2,850</b>	<b>250</b>	<b>450</b>	<b>100</b>	<b>3,850</b>	<b>150</b>	<b>13,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 670 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Western Australia, 2003-04 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>75.5</b>	<b>89.6</b>	<b>89.7</b>	<b>87.5</b>	<b>89.0</b>	<b>6,150</b>
SAAP/CAP accommodation	75.5	89.6	89.7	87.5	89.0	6,150
<b>School liaison/child care</b>	<b>25.2</b>	<b>12.5</b>	<b>30.8</b>	<b>—</b>	<b>30.3</b>	<b>2,100</b>
School liaison	17.6	(*)—	9.0	—	9.4	650
Child care	10.4	8.3	26.6	—	25.6	1,750
<b>Counselling</b>	<b>11.6</b>	<b>4.2</b>	<b>13.3</b>	<b>6.3</b>	<b>13.1</b>	<b>900</b>
Help with behavioural problems	6.6	(*)—	4.7	—	4.7	350
Sexual/physical abuse counselling/support	(*)—	—	1.7	—	1.7	100
Skills education	6.9	—	1.7	—	1.9	150
General counselling/support	8.8	(*)—	8.9	—	8.9	600
<b>General support/advocacy</b>	<b>21.1</b>	<b>6.3</b>	<b>13.7</b>	<b>12.5</b>	<b>14.0</b>	<b>950</b>
Access arrangements	1.6	—	1.0	—	1.0	50
Advice/information	11.0	(*)—	9.1	(*)—	9.2	650
Brokerage services	3.8	(*)—	0.2	—	0.4	50
Advocacy	11.3	—	6.6	(*)—	6.7	450
<b>Specialist services</b>	<b>31.8</b>	<b>12.5</b>	<b>22.2</b>	<b>12.5</b>	<b>22.5</b>	<b>1,550</b>
Culturally sensitive services	29.2	8.3	16.6	—	17.1	1,200
Health/medical services	6.6	(*)—	6.9	—	6.9	450
<b>Basic support and other services n.e.s.</b>	<b>35.5</b>	<b>62.5</b>	<b>84.3</b>	<b>93.8</b>	<b>81.8</b>	<b>5,650</b>
Meals	19.5	43.8	66.8	50.0	64.3	4,400
Showers/hygiene	11.0	29.2	68.9	75.0	65.8	4,550
Recreation	17.9	16.7	34.7	31.3	33.7	2,300
Transport	22.0	20.8	50.9	37.5	49.2	3,400
Other	8.2	14.6	12.6	(*)—	12.4	850
<b>No services provided directly by agency</b>	<b>5.0</b>	<b>—</b>	<b>0.6</b>	<b>—</b>	<b>0.8</b>	<b>50</b>
<b>Total accompanying child support periods (%)</b>	<b>4.8</b>	<b>0.7</b>	<b>94.2</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>350</b>	<b>50</b>	<b>6,500</b>	<b>&lt;25</b>	<b>..</b>	<b>6,900</b>

*Notes*

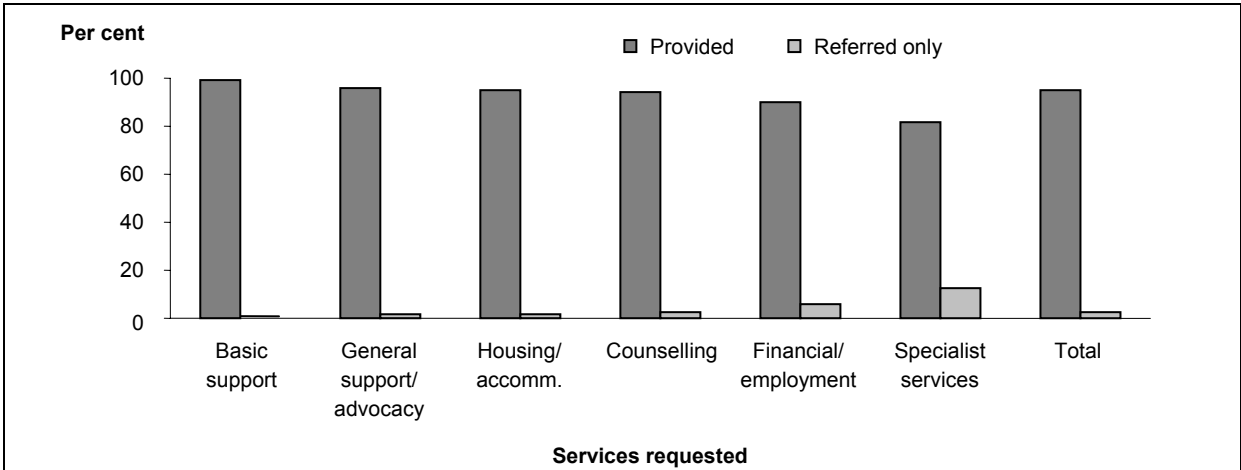
1. Number excluded due to errors and omissions (weighted): 1,018 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—' where appropriate. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



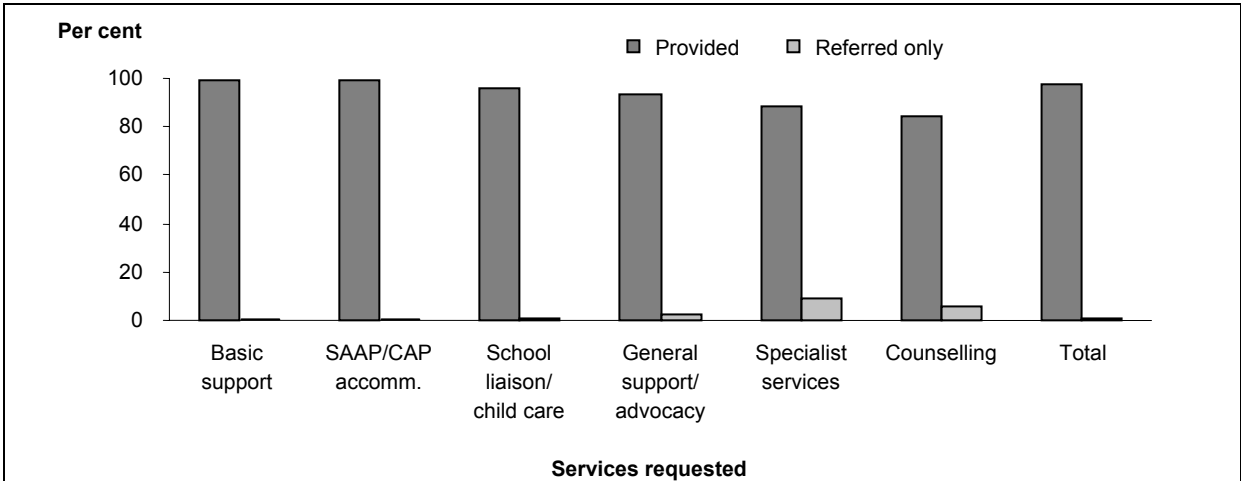
# 7 Meeting the needs of clients

## 7.1 Key charts



Source: Table 7.1, Part b.

**Figure 7.1: Provision of services requested by clients, Western Australia, 2003-04 (per cent services requested in closed support periods)**



Source: Table 7.2, Part b.

**Figure 7.2: Provision of services requested for accompanying children, Western Australia, 2003-04 (per cent distinct services requested in closed accompanying child support periods)**

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Western Australia, 2003–04

**Part a: Individual types of services requested in closed support periods, by provision  
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	1.2	0.5	1.7	96.7	1.5	98.2	100.0	10,200
Assistance to obtain/maintain short-term accommodation	8.7	5.0	13.7	78.0	8.3	86.3	100.0	1,250
Assistance to obtain/maintain independent housing	10.3	9.3	19.6	64.5	15.8	80.3	100.0	1,550
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	3.7	9.6	13.3	63.0	23.7	86.7	100.0	1,400
Employment/training assistance	10.2	15.8	26.0	53.8	20.2	74.0	100.0	500
Financial assistance/material aid	1.9	3.2	5.1	83.9	10.9	94.8	100.0	3,300
Financial counselling	11.2	6.5	17.7	71.5	10.8	82.3	100.0	600
<b>Counselling</b>								
Incest/sexual assault	11.8	19.1	30.9	50.5	18.6	69.1	100.0	200
Domestic violence	3.7	3.7	7.4	83.9	8.7	92.6	100.0	1,900
Family/relationship	9.3	4.7	14.0	76.6	9.4	86.0	100.0	1,250
Emotional/other	1.7	0.2	1.9	95.7	2.3	98.0	100.0	5,600
Assistance with problem gambling	16.7	58.3	75.0	(*)—	(*)—	25.0	100.0	<25
<b>General support/advocacy</b>								
Living skills/personal development	4.8	1.3	6.1	91.7	2.1	93.8	100.0	1,300
Assistance with legal issues/court support	7.7	14.0	21.7	59.8	18.5	78.3	100.0	1,000
Advice/information	1.2	0.2	1.4	96.6	2.1	98.7	100.0	5,550
Retrieval/storage/removal of belongings	2.2	2.2	4.4	91.7	3.8	95.5	100.0	1,300
Advocacy/liaison on behalf of client	1.1	0.3	1.4	93.0	5.7	98.7	100.0	2,750
Brokerage services	7.4	4.3	11.7	83.0	5.3	88.3	100.0	100
<b>Specialist services</b>								
Psychological services	14.5	30.1	44.6	35.5	19.9	55.4	100.0	150
Psychiatric services	4.8	41.9	46.7	24.6	28.7	53.3	100.0	300
Pregnancy support	11.3	5.0	16.3	70.2	13.5	83.7	100.0	150
Family planning support	42.1	9.3	51.4	40.2	8.4	48.6	100.0	100
Drug/alcohol support or intervention	5.7	5.8	11.5	73.4	15.2	88.6	100.0	1,300
Physical disability services	16.7	33.3	50.0	16.7	33.3	50.0	100.0	<25
Intellectual disability services	13.5	18.9	32.4	(*)—	(*)—	67.6	100.0	50
Culturally appropriate support	1.1	2.2	3.3	93.8	2.9	96.7	100.0	1,650
Interpreter services	(*)—	(*)—	9.0	79.2	11.7	90.9	100.0	150
Assistance with immigration issues	(*)—	(*)—	12.2	71.2	16.7	87.9	100.0	50
Health/medical services	4.6	24.9	29.5	51.5	19.0	70.5	100.0	1,500
<b>Basic support and services n.e.s.</b>								
Meals	0.4	0.5	0.9	98.7	0.4	99.1	100.0	7,550
Laundry/shower facilities	0.4	0.1	0.5	99.4	0.2	99.6	100.0	7,850
Recreation	(*)—	(*)—	1.3	98.3	0.4	98.7	100.0	3,100
Transport	0.9	0.6	1.5	97.7	0.8	98.5	100.0	4,100
Other	0.4	0.2	0.6	94.2	5.2	99.4	100.0	1,950

(continued)

**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Western Australia, 2003-04**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/accommodation	3.0	2.0	5.0	91.1	3.9	95.0	100.0	13,000	10,700
Financial/employment	4.0	6.2	10.2	75.1	14.8	89.9	100.0	5,800	4,100
Counselling	3.4	2.1	5.5	89.3	5.1	94.4	100.0	9,000	6,150
General support/advocacy	2.3	1.7	4.0	91.5	4.5	96.0	100.0	12,050	7,000
Specialist services	5.1	12.9	18.0	69.0	13.0	82.0	100.0	5,450	3,950
Basic support and services n.e.s.	0.6	0.3	0.9	98.4	0.8	99.2	100.0	24,550	9,200
<b>Total (%)</b>	<b>2.3</b>	<b>2.6</b>	<b>4.9</b>	<b>90.4</b>	<b>4.7</b>	<b>95.1</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,600</b>	<b>1,800</b>	<b>3,400</b>	<b>63,100</b>	<b>3,250</b>	<b>66,350</b>	..	<b>69,800</b>	<b>12,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 348 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2003–04**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	0.8	0.3	1.1	98.6	0.3	98.9	100.0	5,700
<b>School liaison/child care</b>								
School liaison	7.5	1.7	9.2	79.3	11.5	90.8	100.0	550
Child care	2.1	0.7	2.8	94.1	3.2	97.3	100.0	1,550
<b>Counselling</b>								
Help with behavioural problems	13.0	3.8	16.8	67.8	15.4	83.2	100.0	300
Sexual/physical abuse counselling/support	12.2	23.1	35.3	33.3	31.3	64.6	100.0	150
Skills education	21.1	3.5	24.6	75.4	—	75.4	100.0	100
General counselling/support	5.2	2.5	7.7	79.1	13.2	92.3	100.0	550
<b>General support/advocacy</b>								
Access arrangements	14.5	30.4	44.9	(+)_	(*)_	55.1	100.0	50
Advice/information	(+)_	(*)_	2.1	(+)_	(*)_	97.9	100.0	500
Brokerage services	21.2	—	21.2	75.8	3.0	78.8	100.0	50
Advocacy	3.3	0.6	3.9	90.1	6.0	96.1	100.0	350
<b>Specialist services</b>								
Culturally sensitive services	1.5	2.2	3.7	93.5	2.8	96.3	100.0	1,000
Health/medical services	5.2	21.5	26.7	57.4	15.9	73.3	100.0	550
<b>Basic support and other services n.e.s.</b>								
Meals	0.3	0.1	0.4	99.3	0.4	99.7	100.0	4,150
Showers/hygiene	0.3	—	0.3	99.6	0.1	99.7	100.0	4,250
Recreation	1.2	0.2	1.4	98.0	0.7	98.7	100.0	2,050
Transport	0.7	0.2	0.9	98.7	0.5	99.2	100.0	3,200
Other	(*)_	(+)_	1.6	94.7	3.6	98.3	100.0	800

(continued)

**Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2003–04**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	0.8	0.3	1.1	98.6	0.3	98.9	100.0	5,700	5,700
School liaison/ child care	3.5	0.9	4.4	90.2	5.3	95.5	100.0	2,100	1,850
Counselling	10.0	5.8	15.8	69.3	14.9	84.2	100.0	1,100	850
General support/ advocacy	4.0	2.6	6.6	90.6	2.7	93.3	100.0	950	800
Specialist services	2.8	8.8	11.6	81.0	7.3	88.3	100.0	1,550	1,450
Basic support and services n.e.s.	0.5	0.2	0.7	98.8	0.5	99.3	100.0	14,400	5,200
<b>Total (%)</b>	<b>1.5</b>	<b>1.1</b>	<b>2.6</b>	<b>95.4</b>	<b>2.0</b>	<b>97.4</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>400</b>	<b>300</b>	<b>700</b>	<b>24,700</b>	<b>500</b>	<b>25,200</b>	..	<b>25,900</b>	<b>6,300</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 860 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with "(\*)". While these cases are not presented separately, they are included in the total. A "(+)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2003–04**

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>								
Housing/accommodation	24.1	22.8	33.3	30.4	29.4	20.3	—	22.6	350
Financial/employment	15.5	14.2	16.7	19.1	23.5	13.6	—	14.6	250
Counselling	14.1	22.3	25.0	10.4	11.8	21.5	16.7	19.3	300
General support/advocacy	23.4	15.7	8.3	8.7	11.8	16.4	33.3	16.9	250
Specialist services	13.8	16.9	16.7	26.1	23.5	17.6	50.0	17.5	250
Basic support and services n.e.s.	9.0	8.1	—	5.2	—	10.6	—	8.9	150
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>1,550</b>
<b>Summary totals</b>									
Total unmet needs (%)	19.5	27.4	0.8	7.7	1.1	43.0	0.4	100.0	..
Total unmet needs (number)	300	450	<25	100	<25	650	<25	..	1,550
Total closed support periods with unmet needs (%)	23.5	31.8	0.8	6.1	1.0	36.2	0.5	100.0	..
Total closed support periods with unmet needs (number)	150	200	<25	50	<25	250	<25	..	650
Total closed support periods (%)	30.9	32.9	1.6	2.7	0.6	30.3	1.1	100.0	..
Total closed support periods (number)	3,650	3,850	200	300	50	3,550	150	..	11,750

*Notes*

1. Number excluded due to errors and omissions (weighted): 63 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 44 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 683 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2003–04**

	Couple with children	Female with children	Total	
			%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>			
Accommodation	21.7	10.4	12.2	50
School liaison/child care	26.7	17.5	19.0	50
Counselling	35.0	27.8	29.0	100
General support/advocacy	11.7	9.7	10.0	50
Specialist services	1.7	13.3	11.4	50
Basic support and services n.e.s.	3.3	21.4	18.4	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>400</i>
<b>Summary totals</b>				
Total unmet needs (%)	16.3	83.7	100.0	..
Total unmet needs (number)	50	300	..	400
Total closed accompanying child support periods with unmet needs (%)	17.0	83.0	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	150	..	150
Total closed accompanying child support periods (%)	3.6	95.5	100.0	..
Total closed accompanying child support periods (number)	250	6,150	..	6,400
Total closed support periods with accompanying children with unmet needs (%)	12.5	87.5	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	100	..	100
Total closed support periods with accompanying children requiring assistance (%)	3.2	95.5	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	2,950	..	3,050

*Notes*

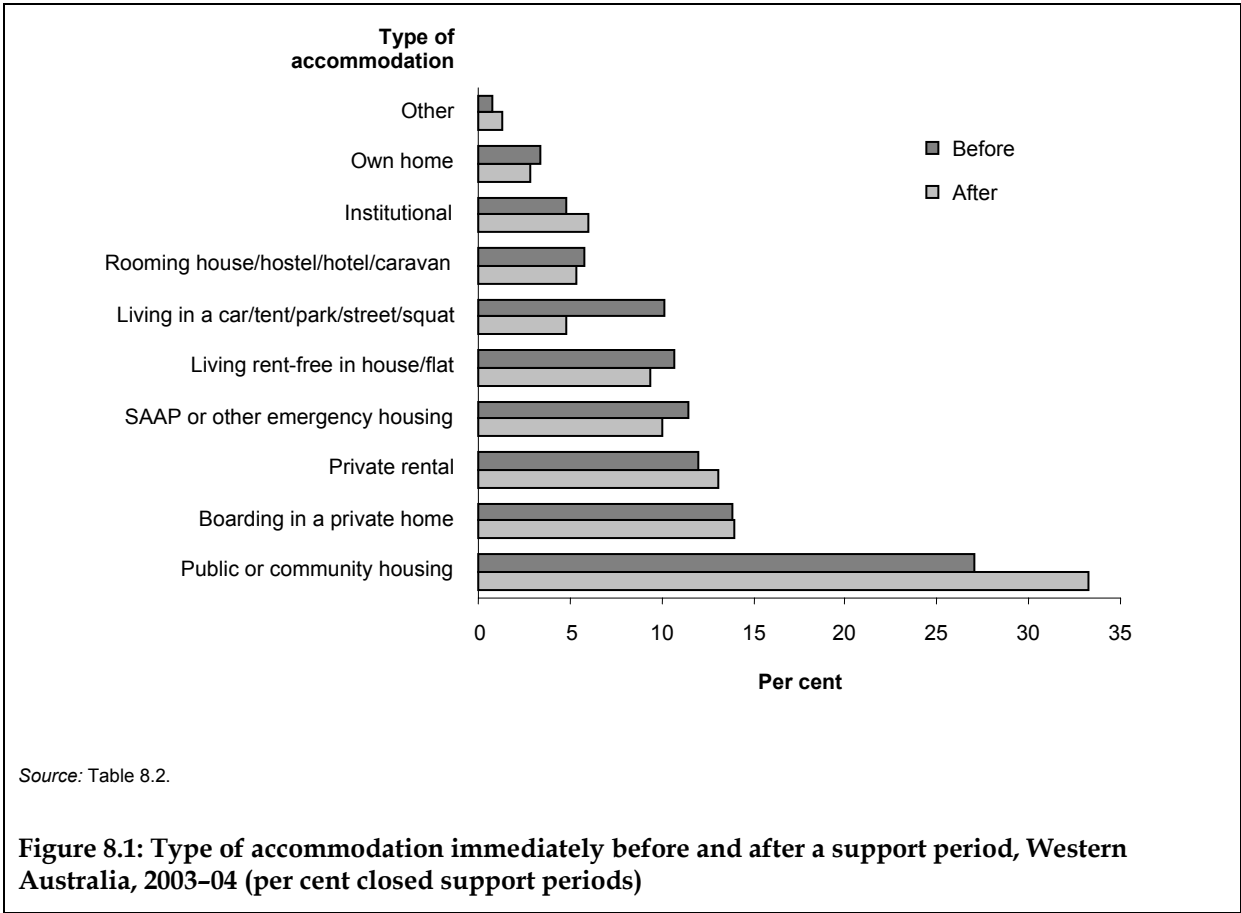
1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 872 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 5 closed support periods with accompanying children requiring assistance.
6. There were no closed support periods for the client groups 'Male with children' and 'Other with children' in which services requested for children were neither provided nor referred. However, there closed accompanying child support periods and closed support periods in which accompanying children required assistance for these groups. These are not presented separately but are included in the relevant total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Western Australia, 2003–04 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	14.2	5.9	6.0	4.4
No income, awaiting pension/benefit	3.4	1.4	1.2	0.7
Government pension/benefit	76.2	87.3	87.5	89.3
Other	6.2	5.4	5.3	5.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,400</i>	<i>1,300</i>	<i>11,450</i>	<i>10,850</i>
Number with missing data	50	150	1,050	1,700
<b>Total (number)</b>	<b>1,450</b>	<b>1,450</b>	<b>12,500</b>	<b>12,500</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Western Australia, 2003–04 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	18.6	12.5	11.4	10.0
Living rent-free in house/flat	12.5	6.9	10.7	9.4
Private rental	18.8	26.5	12.0	13.1
Public or community housing	12.0	27.1	27.0	33.3
Rooming house/hostel/hotel/caravan	5.9	4.8	5.8	5.3
Boarding in a private home	18.6	15.6	13.9	14.0
Own home	3.8	1.3	3.4	2.8
Living in a car/tent/park/street/squat	4.9	0.7	10.1	4.8
Institutional	3.8	2.9	4.8	6.0
Other	1.1	1.6	0.8	1.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,550</i>	<i>1,300</i>	<i>10,850</i>	<i>8,400</i>
Number with missing data	50	300	1,650	4,100
<b>Total (number)</b>	<b>1,600</b>	<b>1,600</b>	<b>12,500</b>	<b>12,500</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Western Australia, 2003-04 (per cent)**

Type of accommodation	1 day	>1-3 days	>3-7 days	>1-2 weeks	>2-4 weeks	>4-13 weeks	>13-26 weeks	>26-52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	6.5	7.8	10.8	13.6	17.9	17.7	14.4	7.2	15.9	10.7	650
Living rent-free in house/flat	10.3	10.9	8.8	9.7	8.3	8.3	8.7	7.4	(*)—	9.6	600
Private rental	6.9	7.3	11.2	14.0	20.7	22.1	24.5	30.9	23.1	12.5	800
Public or community housing	44.1	33.7	29.8	23.6	18.1	17.3	26.3	38.7	32.6	31.6	1,950
Rooming house/hostel/hotel/caravan	3.4	4.5	7.5	7.3	7.2	7.8	2.6	(*)—	(*)—	5.4	350
Boarding in a private home	13.3	15.9	17.6	17.7	15.4	16.2	13.2	12.4	12.5	15.4	950
Own home	2.4	2.0	2.5	3.5	1.6	2.4	2.6	—	—	2.3	150
Living in a car/tent/park/street/squat	6.6	9.0	2.8	2.3	1.7	0.9	(*)—	—	—	4.7	300
Institutional	5.8	8.2	8.2	7.4	7.0	4.0	5.2	(*)—	(*)—	6.6	400
Other	0.7	0.8	0.9	0.9	2.0	3.4	(*)—	(*)—	(*)—	1.3	100.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>26.8</b>	<b>22.4</b>	<b>14.2</b>	<b>9.9</b>	<b>9.8</b>	<b>10.5</b>	<b>2.8</b>	<b>2.6</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,650</b>	<b>1,400</b>	<b>900</b>	<b>600</b>	<b>600</b>	<b>650</b>	<b>150</b>	<b>150</b>	<b>50</b>	<b>..</b>	<b>6,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,214 closed support periods (type of accommodation and length of accommodation).
2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Western Australia, 2003–04 (per cent)**

Living situation	Before	After
With parent(s)	7.4	6.7
With foster family	0.2	0.1
With relatives/friends short-term	17.6	18.0
With relatives/friends long-term	6.7	8.7
With spouse/partner with/without children	30.4	20.7
Alone with children	8.0	14.4
Alone	16.1	17.6
With other unrelated persons	12.9	12.6
Other	0.8	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>11,250</i>	<i>9,100</i>
Number with missing data	1,250	3,400
<b>Total (number)</b>	<b>12,500</b>	<b>12,500</b>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Western Australia, 2003–04 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	3.5	8.3	2.6	3.4
Employed part-time/casual	4.9	12.4	6.0	6.8
Unemployed (looking for work)	50.0	39.3	29.8	28.3
Not in labour force	41.6	39.9	61.6	61.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>500</i>	<i>450</i>	<i>11,250</i>	<i>10,500</i>
Number with missing data	<25	50	1,250	2,000
<b>Total (number)</b>	<b>500</b>	<b>500</b>	<b>12,500</b>	<b>12,500</b>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

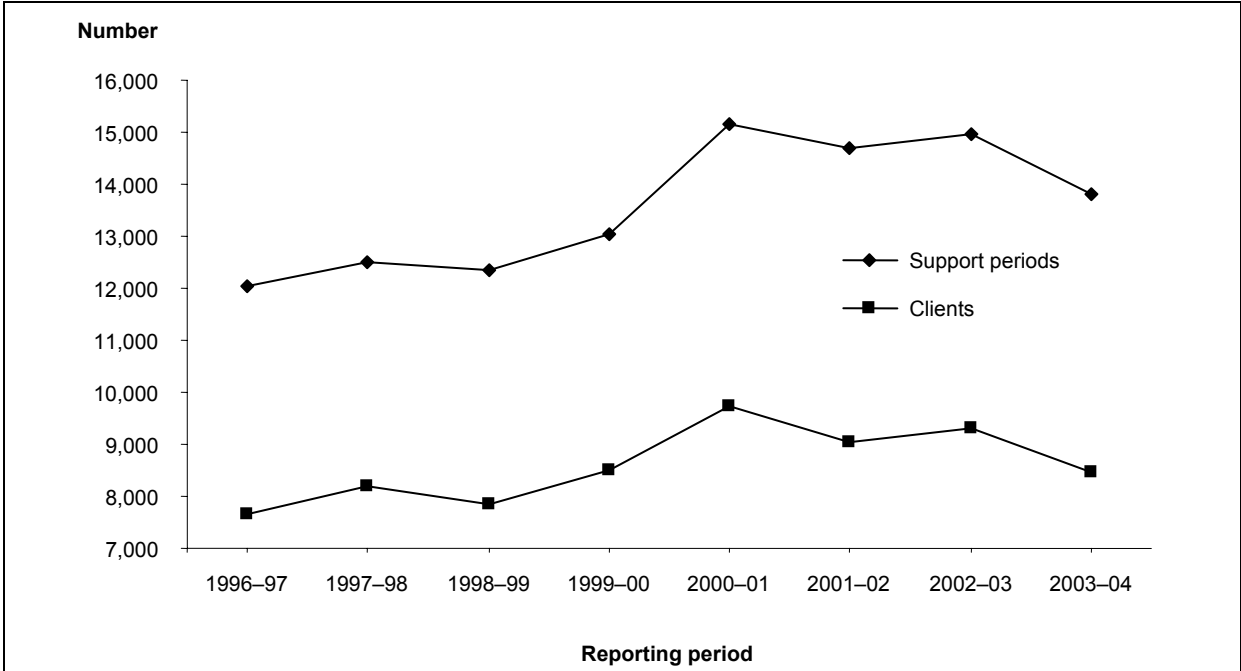
Source: SAAP Client Collection.





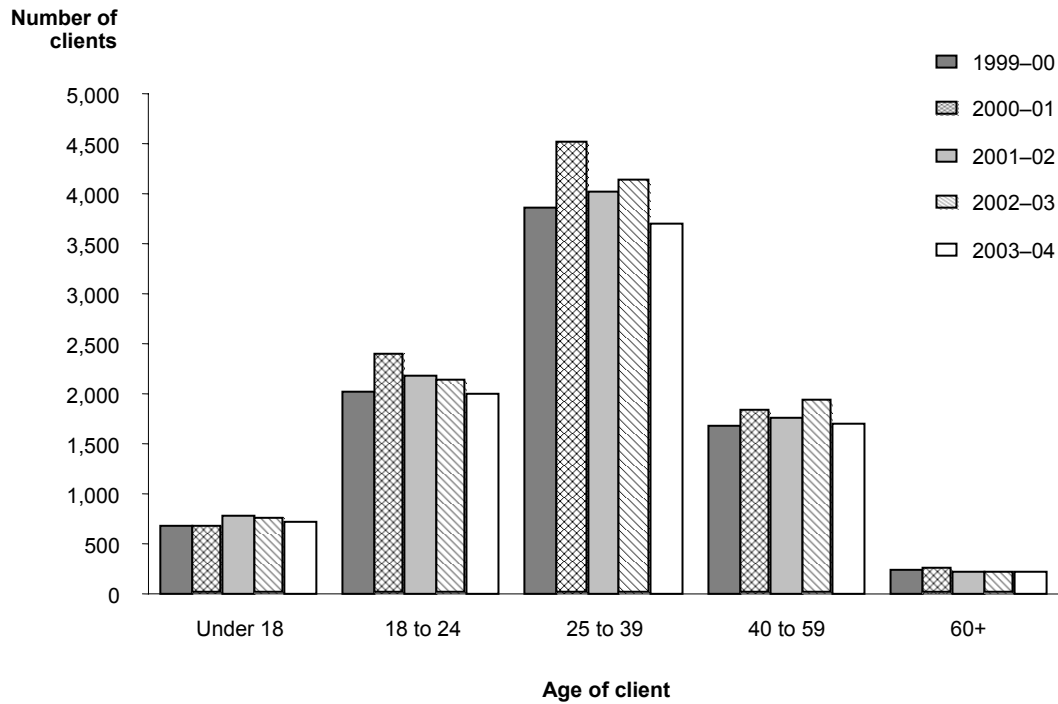
# 9 Support from 1996–97 to 2003–04

## 9.1 Key charts



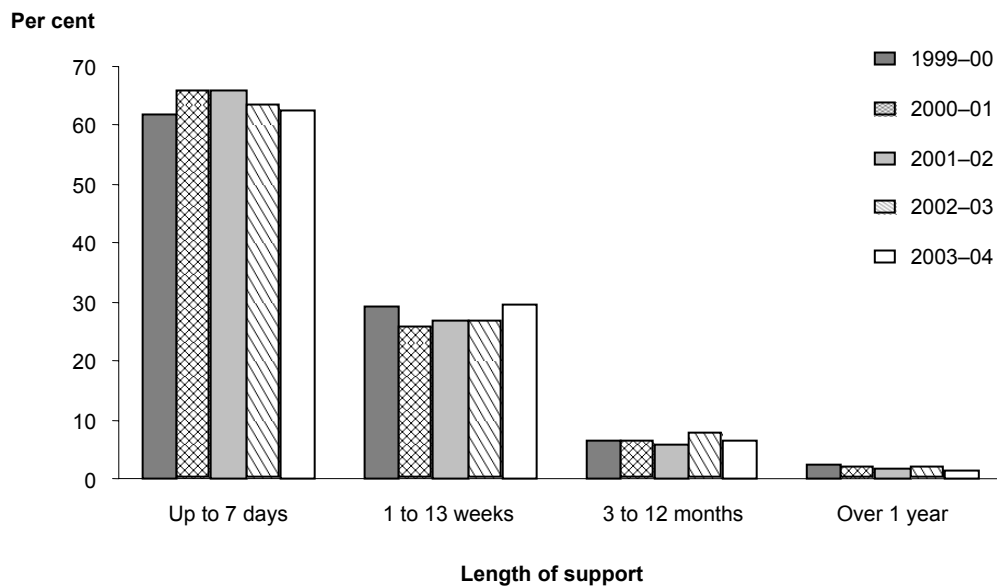
Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Western Australia, 1996-97 to 2003-04



Source: Derived from Table 9.4.

**Figure 9.2: Number of clients by age group, Western Australia, 1999-00 to 2003-04**



Source: Derived from Table 9.6.

**Figure 9.3: Length of support, Western Australia, 1999-00 to 2003-04 (per cent closed support periods)**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, Western Australia, 1996–97 to 2003–04**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996–97	17,696,000	17,043,000	1,420	2,220
1997–98	18,015,000	17,633,000	1,410	2,150
1998–99	22,037,000	21,395,000	1,730	2,720
1999–00	23,729,000	23,414,000	1,790	2,750
2000–01	25,673,000	24,757,000	1,630	2,540
2001–02	26,908,000	25,997,000	1,770	2,880
2002–03	28,518,000	27,503,000	1,840	2,960
2003–04	29,544,000	28,462,000	2,070	3,370
<b>Constant 2003–04 \$</b>				
1996–97	21,682,000	20,882,000	1,740	2,720
1997–98	21,582,000	21,125,000	1,690	2,570
1998–99	27,001,000	26,215,000	2,120	3,330
1999–00	27,274,000	26,912,000	2,060	3,160
2000–01	29,259,000	28,215,000	1,860	2,900
2001–02	29,693,000	28,687,000	1,950	3,180
2002–03	30,171,000	29,097,000	1,950	3,140
2003–04	29,544,000	28,462,000	2,070	3,370

### Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Total recurrent funding in 2002–03 and 2003–04 includes funding provided by the Western Australian Government which was in addition to the SAAP funding agreement between this government and the Australian Government.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2003–04 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Support periods	12,050	12,500	12,350	13,050	15,150	14,700	14,950	13,800
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients	7,650	8,200	7,850	8,500	9,750	9,050	9,300	8,450
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.58	1.53	1.57	1.54	1.57	1.63	1.61	1.63
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	50	53	50	53	60	54	55	49
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	300	600	650	650	650	650	700	650
<i>Errors and omissions</i>	272	384	708	424	230	334	122	220
Daily average support periods	1,050	1,100	1,300	1,600	1,750	1,650	1,800	1,350
<i>Errors and omissions</i>	865	415	63	25	119	128	15	3

*Notes*

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Western Australia.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Western Australia, 2001-02 to 2003-04 (number)**

	2001-02	2002-03	2003-04
Accompanying child support periods	7,750	8,050	7,900
<i>Errors and omissions</i>	—	—	—
Accompanying children	5,900	6,000	5,900
<i>Errors and omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.35
<i>Errors and omissions</i>	—	—	—
Accompanying children per 10,000 population 0-17	121	124	122
<i>Errors and omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	300	400	400
<i>Errors and omissions</i>	99	58	139
Daily average accompanying child support periods	1,000	1,200	750
<i>Errors and omissions</i>	61	6	—

*Notes*

1. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in Western Australia.
2. 'Accompanying children per 10,000 population 0-17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004a.

**Table 9.4: SAAP clients: age of client by reporting period, Western Australia, 1999–00 to 2003–04 (per cent)**

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	0.6	0.8	1.5	0.9	1.2
15–17 years	7.4	6.3	7.2	7.3	7.5
18–19 years	7.3	7.7	8.3	7.9	7.9
20–24 years	16.4	17.1	16.0	15.4	16.0
25–29 years	18.0	17.8	16.7	15.9	16.1
30–34 years	15.4	16.2	15.9	16.5	15.8
35–39 years	12.0	12.5	12.4	12.7	12.5
40–44 years	8.9	8.4	8.8	9.2	8.9
45–49 years	5.7	5.6	5.9	6.3	6.1
50–54 years	3.5	3.2	3.4	3.5	3.4
55–59 years	1.6	1.8	1.5	2.0	1.9
60–64 years	1.3	1.3	1.1	1.1	1.2
65 years and over	1.6	1.3	1.4	1.3	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>8,500</b>	<b>9,700</b>	<b>8,950</b>	<b>9,200</b>	<b>8,350</b>
<b>Mean age (years)</b>	<b>31.6</b>	<b>31.4</b>	<b>31.3</b>	<b>31.7</b>	<b>31.6</b>
<b>Median age (years)</b>	<b>30</b>	<b>30</b>	<b>30</b>	<b>30</b>	<b>30</b>
<i>Errors and omissions</i>	<i>41</i>	<i>60</i>	<i>74</i>	<i>53</i>	<i>67</i>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Western Australia, 1999–00 to 2003–04 (per cent)**

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>57.7</i>	<i>56.1</i>	<i>48.9</i>	<i>47.5</i>	<i>46.3</i>
All goals achieved	n.a.	5.1	7.2	7.9	8.1
Most or some goals achieved	n.a.	28.6	33.0	32.0	29.0
No goals achieved	n.a.	4.3	4.6	4.2	5.0
No information given	n.a.	18.0	4.0	3.4	4.3
<i>No support plan</i>	<i>15.4</i>	<i>20.0</i>	<i>24.5</i>	<i>26.2</i>	<i>32.3</i>
<i>Not appropriate</i>	<i>26.9</i>	<i>24.0</i>	<i>26.7</i>	<i>26.2</i>	<i>21.4</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>9,950</b>	<b>11,650</b>	<b>12,050</b>	<b>11,850</b>	<b>11,300</b>
<i>Errors and omissions</i>	<i>1,490</i>	<i>1,823</i>	<i>1,058</i>	<i>1,413</i>	<i>1,112</i>

*Notes*

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.6: SAAP closed support periods: length of support by reporting period, Western Australia, 1999–00 to 2003–04 (per cent)**

<b>Length of support</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>	<b>2003–04</b>
Less than 1 day	10.1	9.2	7.8	7.5	8.7
1 day	20.3	22.5	22.0	21.7	22.8
2 days	11.3	13.0	13.4	12.4	11.7
3 days	7.0	9.2	9.7	8.7	7.2
4 days	4.6	4.3	4.6	4.9	4.4
5 days	3.2	2.9	2.9	3.4	2.9
6 days	2.6	2.7	2.6	2.7	2.6
7 days	2.8	2.2	2.8	2.4	2.2
>1–2 weeks	9.4	8.1	8.6	8.4	9.3
>2–4 weeks	8.1	7.2	7.4	7.3	8.4
>4–13 weeks	11.8	10.4	10.7	11.0	11.8
>13–26 weeks	3.7	3.7	3.8	4.7	3.9
>26–52 weeks	2.6	2.6	2.0	3.0	2.6
>52 weeks	2.5	2.2	1.7	1.9	1.4
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>11,450</b>	<b>13,400</b>	<b>12,950</b>	<b>13,250</b>	<b>12,450</b>
<b>Mean length (days)</b>	<b>41</b>	<b>37</b>	<b>32</b>	<b>34</b>	<b>31</b>
<b>Median length (days)</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>
<i>Errors and omissions</i>	<i>25</i>	<i>120</i>	<i>128</i>	<i>15</i>	<i>3</i>

*Note:* Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.7: SAAP clients: number of support periods per client by reporting period, Western Australia, 1996–97 to 2003–04 (per cent)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	76.0	79.0	75.8	77.9	74.6	72.6	72.5	72.8
2	13.9	12.1	13.5	12.1	13.7	14.3	14.4	14.4
3	5.6	4.8	6.1	5.9	5.7	6.1	6.2	6.6
4	2.4	2.2	2.4	1.9	2.7	3.2	2.8	2.4
5	1.0	0.8	1.1	1.3	1.4	1.4	1.6	1.4
6+	1.1	1.1	1.2	1.0	1.8	2.4	2.6	2.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>7,650</b>	<b>8,200</b>	<b>7,850</b>	<b>8,500</b>	<b>9,750</b>	<b>9,050</b>	<b>9,300</b>	<b>8,450</b>
<b>Mean number of support periods</b>	<b>1.58</b>	<b>1.53</b>	<b>1.57</b>	<b>1.54</b>	<b>1.57</b>	<b>1.63</b>	<b>1.61</b>	<b>1.63</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Western Australia, 1996–97 to 2003–04**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	94	100	104	104	102	104	105	109
Agency participation rate (%)	96.8	95.0	95.2	93.3	97.1	97.1	99.0	95.4
Forms returned (number)	11,538	11,915	11,774	12,178	14,711	14,257	14,795	13,146
Forms returned with consent (%)	66.1	77.7	74.7	80.1	84.0	88.2	88.1	90.6
Forms returned with valid consent (%)	62.5	74.3	71.6	77.3	81.8	86.3	86.3	87.4

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

*Source:* SAAP Administrative Data and Client Collections.



# Appendix 1 The data

## A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Western Australia follows.

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by district, service delivery model and primary target group, Western Australia, 2003–04**

District	Agencies		Forms returned		
	Total Number	Participation rate %	Total Number	Consent %	Valid consent %
Armadale	6	100.0	231	84.8	84.0
Cannington	7	100.0	359	89.4	86.9
Fremantle	10	100.0	1,005	91.0	90.2
Goldfields	5	60.0	738	99.1	96.9
Great Southern	3	100.0	324	84.6	82.7
Joondalup	2	100.0	154	91.6	91.6
Kimberley	9	88.9	1,576	90.9	85.5
Metro/state	11	100.0	1,154	76.8	61.1
Midland	4	100.0	468	92.5	85.9
Mirrabooka	4	75.0	201	87.6	87.1
Murchison	5	100.0	767	94.9	94.5
Peel	2	100.0	257	94.6	86.0
Perth	18	100.0	3,776	93.5	92.8
Pilbara	8	100.0	1,281	90.0	88.8
Rockingham	2	100.0	174	92.5	92.0
Southwest	6	100.0	436	86.7	84.4
Wheatbelt	7	85.7	245	85.3	84.9
<b>Total</b>	<b>109</b>	<b>95.4</b>	<b>13,146</b>	<b>90.6</b>	<b>87.4</b>
<b>Service delivery model</b>					
Crisis/short-term accommodation	68	97.1	10,269	90.7	87.6
Medium/long-term accommodation	30	90.0	1,983	92.2	90.7
Day support	1	100.0	17	88.2	88.2
Outreach support	9	100.0	804	83.7	76.0
Multiple	1	100.0	73	100.0	98.6
<b>Total</b>	<b>109</b>	<b>95.4</b>	<b>13,146</b>	<b>90.6</b>	<b>87.4</b>
<b>Primary target group</b>					
Young people	32	96.9	2,441	83.8	75.5
Single men only	8	100.0	2,547	94.6	93.9
Single women only	1	100.0	344	99.1	98.0
Families	11	90.9	448	90.4	90.0
Women escaping domestic violence	41	97.6	5,897	90.1	87.6
Cross target/multiple/general	16	87.5	1,469	94.6	91.8
<b>Total</b>	<b>109</b>	<b>95.4</b>	<b>13,146</b>	<b>90.6</b>	<b>87.4</b>

### Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

**Service delivery model** The SAAP NDCA Administrative Data Collection specifies eight distinct service delivery models for SAAP agencies:

- crisis or short-term supported accommodation agencies – those predominantly providing supported accommodation to people needing immediate (crisis) accommodation for periods of generally not more than three months (short-term);
- medium- to long-term supported accommodation agencies – those predominantly providing supported accommodation for periods of around three to six months (medium-term) and for longer than six months (long-term);
- day support agencies – those predominantly providing support only on a walk-in basis;
- outreach support agencies – those providing support predominantly in a setting other than the agency or an outlet of the agency;
- telephone information and referral agencies – those providing support predominantly via telephone contact;
- agency support agencies – those predominantly providing support to, or representation of, other SAAP agencies;
- multiple agencies – those that provide support using more than one service delivery model; and
- other agencies – those that provide support using a service delivery model not specified above.

No distinction is made in Western Australia between agencies that provide support at an agency setting and those that provide support at a setting other than the agency or an outlet of the agency. All such agencies are classified as outreach support agencies.

**District** The regional classification developed by the Western Australian Department for Community Development for administrative purposes is used in this report. The names of these districts are as follows:

- Armadale
- Cannington
- Fremantle
- Goldfields
- Great Southern
- Joondalup

- Kimberley
- Metro/state
- Midland
- Mirrabooka
- Murchison
- Peel
- Perth
- Pilbara
- Rockingham
- Southwest
- Wheatbelt.



# **Appendix 2 SAAP NDCA Client Collection form**





# CLIENT FORM

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>			
SUPPORT PERIOD	D D	M M	Y Y Y Y	
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	
SUPPORT PERIOD NOT ENDED BY				
30 June 2004	Yes <input type="checkbox"/>	1		
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	2
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH OF CLIENT	<input type="text"/>			

## THE 2003–2004 CLIENT FORM

The 2003–04 Client Collection commences Monday 1 July 2003.

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Tuesday 1 July 2003. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

**Prior to 1 July please read the *Collector's Manual July 2001*.**

### REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**1. Source of referral/information**

*please tick one box only*

- self  13
- family  14
- friends  15
- school/other educational institution  2
- community services department  3
- police/legal unit  4
- prison/correction institution  5
- hospital/health/medical services  6
- psychiatric unit  7
- telephone/crisis referral agency  8
- SAAP agency/worker  9
- other government department  10
- other non-government organisation  11
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**2. Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

- person with child(ren)  3
- couple with child(ren)  4

**WITHOUT** child(ren)

- person alone or with unrelated person(s)  1
- couple without child(ren)  2
- other (please specify) \_\_\_\_\_  999

**3. Gender of client**

- female  1
- male  2

**IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19**

**4. Country of birth of client**

- Australia  1
- other (please specify) \_\_\_\_\_  2

**5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

- no  1
- yes, Aboriginal person  2
- yes, Torres Strait Islander person  3
- yes, both  4

**6. What language does the client mainly speak?**

- English  1 go to **8.**
- other (please specify) \_\_\_\_\_  2

**7. How well does the client speak English?**

- very well  1
- well  2
- not well  3
- not at all  4

**8. Cultural identity of the client?**

(please specify) \_\_\_\_\_

**9. Labour force status before and after support period**

*please tick one box only in each column*      **Before**    **After**

- employed full time  1
- employed part time  2
- employed casual  3
- unemployed (looking for work)  4
- not in labour force (see manual)  5
- don't know /no information  0

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)



**10. Main income source before and after support period**

*please tick one box only in each column*      **Before**    **After**

**No Income**

- no income  1
- registered/awaiting benefit  2

**Government Payments**

- newstart allowance  4
- youth allowance  33
- Austudy Payment - for students aged  
25 years of age and over  28
- community development employment  
project (CDEP)  8
- ABSTUDY Scheme  31
- disability support pension  12
- age pension  13
- parenting payment (single) - formerly  
sole parent pension  14
- parenting payment (partnered)  32
- special benefit  15
- sickness allowance  16
- partner allowance  17
- DVA support pension  29
- DVA disability pension  30
- other type of allowance or benefit  18

**Other Income**

- workcover/compensation  19
- maintenance/child support  20
- wages/salary/own business  21
- spouse/partner's income  22
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**11. Student status before and after support period**

*please tick one box only in each column*      **Before**    **After**

- not a student  1
- primary/secondary school student  2
- post-secondary student/employment training  3
- don't know/no information  0

**12. Presenting reasons for seeking assistance**

*please tick as many circles as apply*

- usual accommodation unavailable  19
- eviction/previous accommodation ended/  
asked to leave  9
- time out from family/other situation  2
- relationship/family breakdown  3
- interpersonal conflict  4
- physical/emotional abuse  5
- domestic violence  6
- sexual abuse  7
- financial difficulty  8
- drug/alcohol/substance abuse  10
- gambling  20
- emergency accommodation ended  11
- recently left institution  12
- psychiatric illness  13
- recent arrival to area with no means of support  14
- itinerant (moving from place to place)  15
- other (please specify) \_\_\_\_\_  999
- other (please specify) \_\_\_\_\_  998
- don't know/no information  0

**13. Main presenting reason for seeking assistance**

*Please write the appropriate code number from Question 12*

--	--	--

**14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)**

- at imminent risk  888
- less than one week  1
- 1 week - 1 month  2
- 1-3 months  3
- 3-6 months  4
- 6-12 months  5
- 1-2 years  6
- 2-5 years  7
- more than 5 years  8
- don't know/no information  0

**15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)**

state

suburb/town

postcode

overseas  9998

don't know/no information  0

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**16. Type of housing/accommodation immediately before and after this support period**

*please tick one box only in each column*      **Before**    **After**

**SAAP/CAP FUNDED ACCOMMODATION**

- crisis/short-term accommodation  1
- medium/long term accommodation  2
- hostel  3
- motel/hotel  4
- community placement  5
- other SAAP/CAP funded accommodation  6

**NON-SAAP HOUSING ACCOMMODATION**

- non-SAAP emergency accommodation  7
- living rent-free in house or flat  8
- renting independently in the private rental market  9
- renting a public housing dwelling  10
- renting community housing  11
- renting a caravan  12
- rooming house/hostel/hotel  13
- boarding in a private home  14
- purchasing or living in own home  15
- living in a car/tent/park/street/squat  16
- other non-SAAP housing/accommodation  17

**INSTITUTIONAL SETTING**

- hospital/psychiatric institution  18
- prison/youth training centre  19
- other government residential arrangement  20
- detoxification unit/rehabilitation centre  21
- other institutional setting  22
- don't know/no information  0

**17. Who was the client living with immediately before and after this support period?**

*please tick one box only in each column*      **Before**    **After**

- alone  10
- with both parents  1
- with one parent and parent's spouse/partner  2
- with one parent  3
- with a foster family  4
- with relative(s) - temporary  5
- with relative(s) - long term  6
- with spouse/partner  7
- with spouse/partner and child(ren)  8
- alone with child(ren)  9
- with friend(s) - temporary  11
- with friend(s) - long term  12
- living with other unrelated persons  13
- other (*please specify*) \_\_\_\_\_  999
- don't know/no information  0

**18. Was the client the subject of a legal order or legal processes before or after support?**

**Before**    **After**  
no  1

**OR tick as many circles as apply**

- protection or guardianship order (including wardship or equivalent)  2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT)  3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT)  6
- other legal processes  999
- don't know/no information  0

**19. Has a case management/support plan been agreed to by the end of the support period?**

*please tick one box only*

- yes  1 go to question 20
- no  2 go to question 21
- not appropriate  3 go to question 21

**20. To what extent have the client's case management goals been achieved by the end of the support period?**

*please tick one box only*

- not at all  1
- some  2
- most  3
- all  4
- not applicable/appropriate  5

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**21. Was SAAP/CAP accommodation provided?**

No  go to question 22  
 Yes  please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site		off-site		D D	M M	Y Y Y Y				
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

2. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site		off-site		D D	M M	Y Y Y Y				
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

3. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site		off-site		D D	M M	Y Y Y Y				
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

4. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site		off-site		D D	M M	Y Y Y Y				
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

5. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	on-site		off-site		D D	M M	Y Y Y Y				
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

**22. Support to client**

<i>please tick as many circles as apply</i>	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN**

(Complete a separate client form for each child aged 18 years and over)

**23. Does this client have children reported on this form or another form for this period of support?**

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form  1 No, child(ren) recorded on 'other adults' form  2 not applicable  3

**24.**

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

**25. Country of birth of the child(ren)**

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

**26. Number of homes the child(ren) has lived in during the past year**

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

**27. Age of child(ren)**

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

**28. Gender of child(ren)**

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

**29. Support to child(ren)**

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**CHILD 4**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 5**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 6**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 7**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Needed Provided Referral Arranged Not provided or referred

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

Needed Provided Referral Arranged Not provided or referred

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

Needed Provided Referral Arranged Not provided or referred

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

Needed Provided Referral Arranged Not provided or referred

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

## RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

## 30 JUNE 2003 AND 31 DECEMBER 2003

- Twice a year (in the first week of July 2003 and in the first week of January 2004), you should notify the NDCA of clients who are still being supported as at 30 June 2003 and 31 December 2003.
- For clients who are ongoing at 30 June 2003, transfer the information from the old 2002–2003 form to the new 2003–2004 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2003. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

# References

- ABS (Australian Bureau of Statistics) 2004a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.
- ABS (Australian Bureau of Statistics) 2004b. Experimental estimates and projections, Aboriginal and Torres Strait Islander Australians. ABS cat. no. 3238.0. Canberra: AGPS.
- ABS (Australian Bureau of Statistics) 2004c. National income, expenditure and product: Australian national accounts, June quarter 2004. ABS cat. no. 5206.0. Canberra: ABS.
- AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 Western Australia. AIHW cat. no. HOU 14. Canberra: AIHW (SAAP NDCA report. Series 2).
- AIHW (Australian Institute of Health and Welfare) 1999. SAAP National Data Collection annual report 1997–98 Western Australia. AIHW cat. no. HOU 28. Canberra: AIHW (SAAP NDCA report. Series 3).
- AIHW (Australian Institute of Health and Welfare) 2000. SAAP National Data Collection annual report 1998–99 Western Australia. AIHW cat. no. HOU 46. Canberra: AIHW (SAAP NDCA report. Series 4).
- AIHW (Australian Institute of Health and Welfare) 2001a. SAAP National Data Collection annual report 1999–2000 Western Australia. AIHW cat. no. HOU 54. Canberra: AIHW (SAAP NDCA report. Series 5).
- AIHW (Australian Institute of Health and Welfare) 2001b. SAAP National Data Collection annual report 2000–2001 Western Australia. AIHW cat. no. HOU 65. Canberra: AIHW (SAAP NDCA report. Series 6).
- AIHW (Australian Institute of Health and Welfare) 2002. Homeless people in SAAP: SAAP National Data Collection annual report 2001–2002 Western Australia. AIHW cat. no. HOU 76. Canberra: AIHW (SAAP NDCA report. Series 7).
- AIHW (Australian Institute of Health and Welfare) 2003. Homeless people in SAAP: SAAP National Data Collection annual report 2002–2003 Western Australia. AIHW cat. no. HOU 95. Canberra: AIHW (SAAP NDCA report. Series 8).