

SAAP NDCA REPORT SERIES 9

# **Homeless people in SAAP**

**SAAP National Data Collection  
Annual Report  
2003–04**

**Victoria  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 115

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ISSN 1445-5056

ISBN 1 74024 455 9

### **Suggested citation**

Australian Institute of Health and Welfare 2005. Homeless people in SAAP: SAAP National Data Collection annual report 2003–04 Victoria supplementary tables. AIHW cat. no. HOU 115. Canberra: AIHW (SAAP NDCA report. Series 9).

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Published by the Australian Institute of Health and Welfare  
Printed by Pirion Digital

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# Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 92% of agencies in Victoria provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 94% participation rate was recorded in 2002–03. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 88% in 2002–03 to 93% 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this eighth annual report and the release of 2003–04 data are one step towards this goal.

Richard Madden

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Anne Giovanetti, Felicity Murdoch, Bevan Sharp and Sonia Marcolin. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Victorian Department of Human Services, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
<b>Accompanying child support period</b>	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or</li><li>• is accommodated by a SAAP agency; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency.</li></ul>
<b>Closed accompanying child support period</b>	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

<b>Closed support period</b>	A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
<b>Support period</b>	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the <i>client</i> ends the relationship with the <i>agency</i>; or</li> <li>• the <i>agency</i> ends the relationship with the <i>client</i>.</li> </ul> <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
<b>Unmet need</b>	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

# 1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2003–04.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

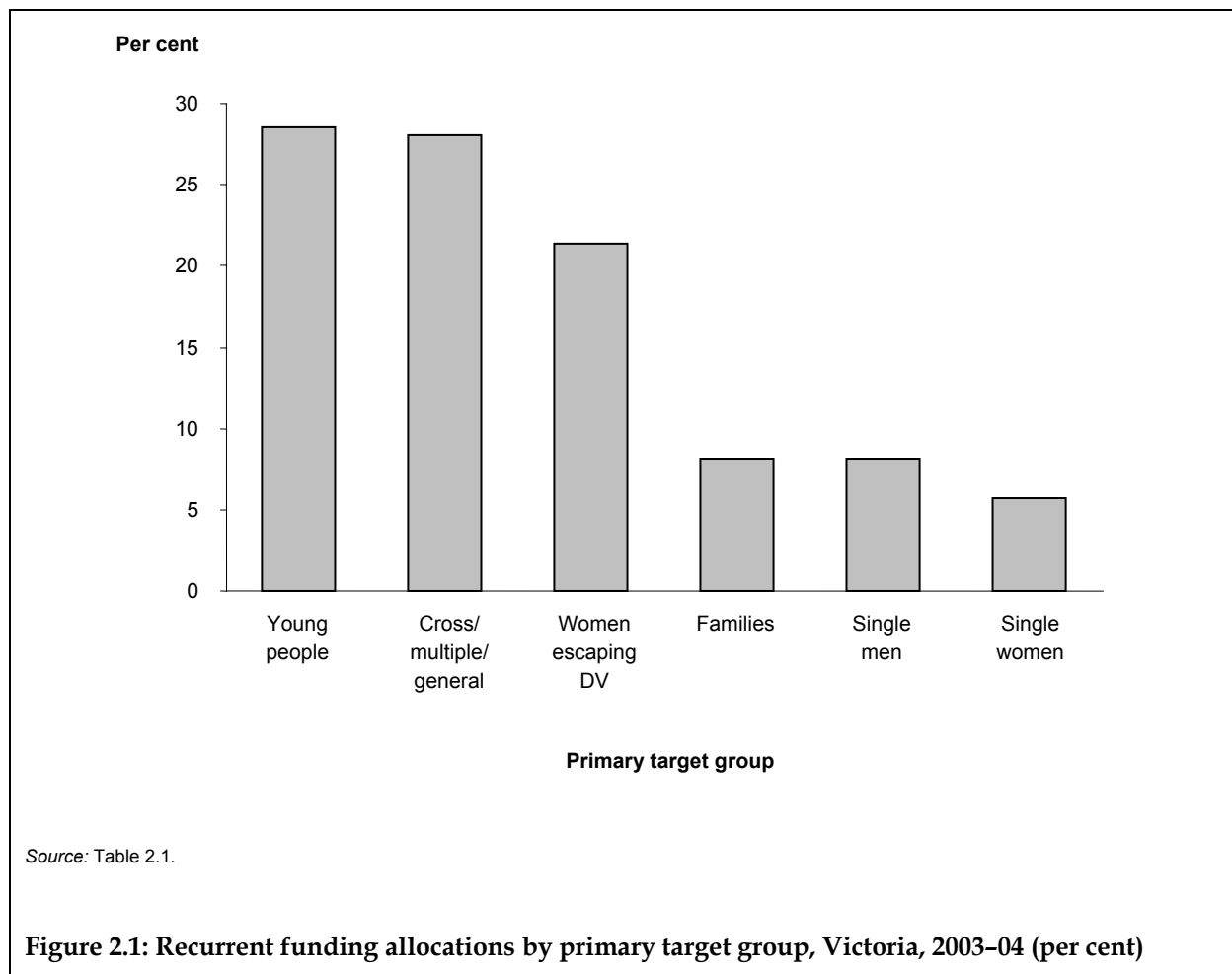
Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).





# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Victoria, 2003-04**

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
<b>Region</b>					
Eastern Metropolitan	39	10.4	9,270,000	12.9	237,700
North & West Metropolitan	117	31.2	22,458,000	31.3	192,000
Southern Metropolitan	65	17.3	14,706,000	20.5	226,300
Barwon South Western	27	7.2	4,168,000	5.8	154,400
Gippsland	27	7.2	3,973,000	5.5	147,100
Grampians	35	9.3	3,245,000	4.5	92,700
Hume	26	6.9	3,729,000	5.2	143,400
Loddon Mallee	29	7.7	4,416,000	6.1	152,300
Statewide	10	2.7	5,882,000	8.2	588,200
<b>Total</b>	<b>375</b>	<b>100.0</b>	<b>71,847,000</b>	<b>100.0</b>	<b>191,600</b>
<b>Primary target group</b>					
Young people	136	36.3	20,575,000	28.6	151,300
Single men only	16	4.3	5,850,000	8.1	365,600
Single women only	18	4.8	4,077,000	5.7	226,500
Families	39	10.4	5,846,000	8.1	149,900
Women escaping domestic violence	60	16.0	15,403,000	21.4	256,700
Cross-target/multiple/general	106	28.3	20,097,000	28.0	189,600
<b>Total</b>	<b>375</b>	<b>100.0</b>	<b>71,847,000</b>	<b>100.0</b>	<b>191,600</b>
Recurrent allocations to agencies	375	100.0	71,847,000	96.6	191,600
Other	..	..	2,550,000	3.4	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>74,398,000</b>	<b>100.0</b>	<b>..</b>

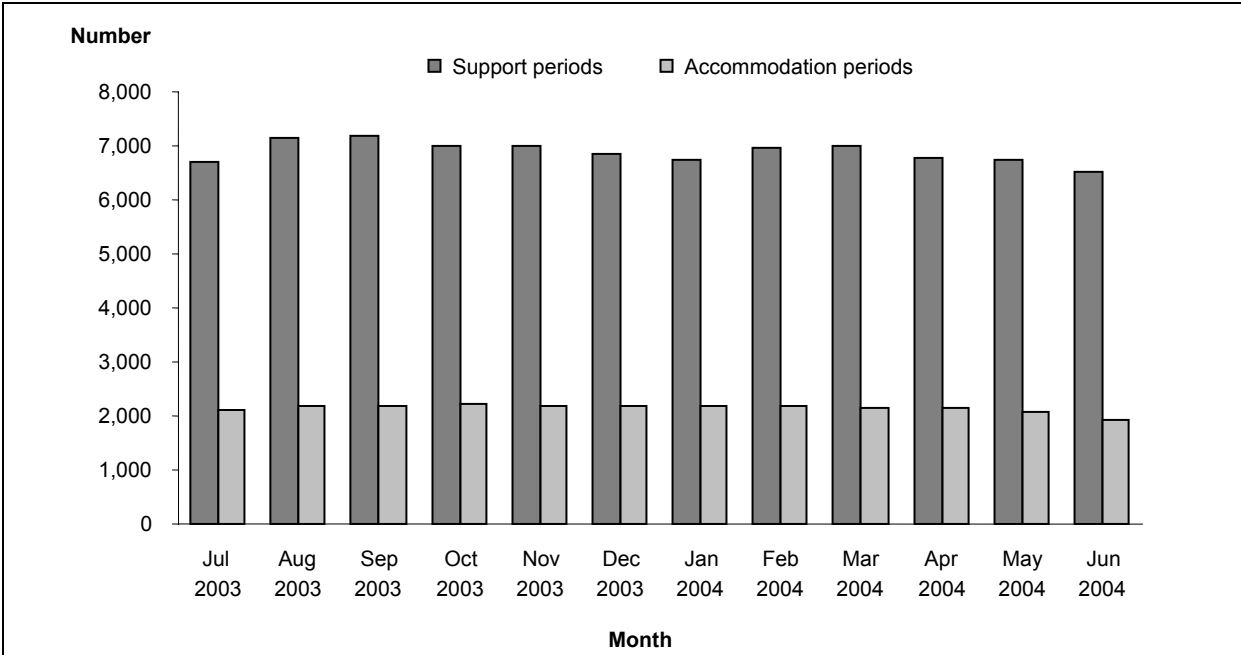
### Notes

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$530,000 for National Research and Development.
2. 'Total recurrent allocations' includes \$13.6m provided by the Victorian funding department which was in addition to the SAAP funding agreement between Victoria and the Australian Government.
3. Not all agencies operated throughout the year. At 30 June 2004, 373 agencies were operating.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Victoria, 2003-04 (number)

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Victoria, 2003–04 (number)**

Support periods	67,200
Clients	34,950
Mean number of support periods per client	1.92
Clients per 10,000 population 10+	81

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Victoria.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Victoria, 2003–04 (number)**

Accompanying child support periods—all	25,700
Accompanying child support periods—general form only	25,700
Accompanying children	19,650
Mean number of accompanying child support periods per accompanying child	1.30
Accompanying children per 10,000 population aged 0–17	170

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Victoria.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2003–04**

<b>Date</b>	<b>East Metro.</b>	<b>North &amp; West Metro.</b>	<b>South Metro.</b>	<b>Barwon South Western</b>	<b>Gipps-land</b>	<b>Gramp-ians</b>	<b>Hume</b>	<b>Loddon Mallee</b>	<b>State-wide</b>	<b>Total</b>
July 2003	930	1,840	1,220	520	360	360	450	750	270	6,690
August 2003	950	1,910	1,290	530	400	400	510	860	290	7,130
September 2003	960	1,900	1,320	540	410	390	500	890	270	7,190
October 2003	960	1,860	1,280	540	410	400	450	870	220	6,990
November 2003	990	1,860	1,280	540	430	400	460	840	200	7,000
December 2003	960	1,840	1,260	520	400	390	430	850	200	6,840
January 2004	930	1,830	1,280	510	370	360	430	820	200	6,730
February 2004	920	1,900	1,330	540	380	370	450	860	210	6,950
March 2004	940	1,920	1,310	550	410	350	430	880	200	7,000
April 2004	940	1,920	1,270	510	420	340	370	860	160	6,790
May 2004	930	1,890	1,250	520	410	320	370	890	160	6,750
June 2004	910	1,830	1,180	540	380	320	350	900	130	6,530
<b>Support periods: total number of days</b>	<b>344,890</b>	<b>686,060</b>	<b>465,690</b>	<b>193,710</b>	<b>146,430</b>	<b>134,860</b>	<b>158,470</b>	<b>313,340</b>	<b>76,060</b>	<b>2,519,490</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 28.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client Collection.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2003–04**

Date	North &		Barwon		Gipps-land	Gramp-ians	Hume	Loddon		State-wide	Total
	East Metro.	West Metro.	South Metro.	South Western				Mallee			
July 2003	280	690	510	180	110	90	40	110	100	2,120	
August 2003	280	690	540	180	120	90	50	120	100	2,170	
September 2003	280	700	550	180	120	90	40	120	100	2,180	
October 2003	280	700	540	190	130	90	50	130	100	2,210	
November 2003	270	690	530	190	130	90	60	130	100	2,180	
December 2003	260	700	520	190	120	90	60	130	100	2,170	
January 2004	250	710	540	190	130	90	50	130	100	2,180	
February 2004	250	700	550	180	130	90	50	120	100	2,180	
March 2004	250	700	550	170	140	80	50	130	90	2,160	
April 2004	240	680	560	170	150	80	40	130	80	2,130	
May 2004	240	670	550	170	150	70	40	130	70	2,090	
June 2004	210	610	490	170	150	70	40	130	40	1,920	
<b>Accommodation periods: total number of nights</b>	<b>91,650</b>	<b>243,360</b>	<b>189,230</b>	<b>64,150</b>	<b>46,040</b>	<b>29,980</b>	<b>16,600</b>	<b>44,230</b>	<b>31,720</b>	<b>756,950</b>	

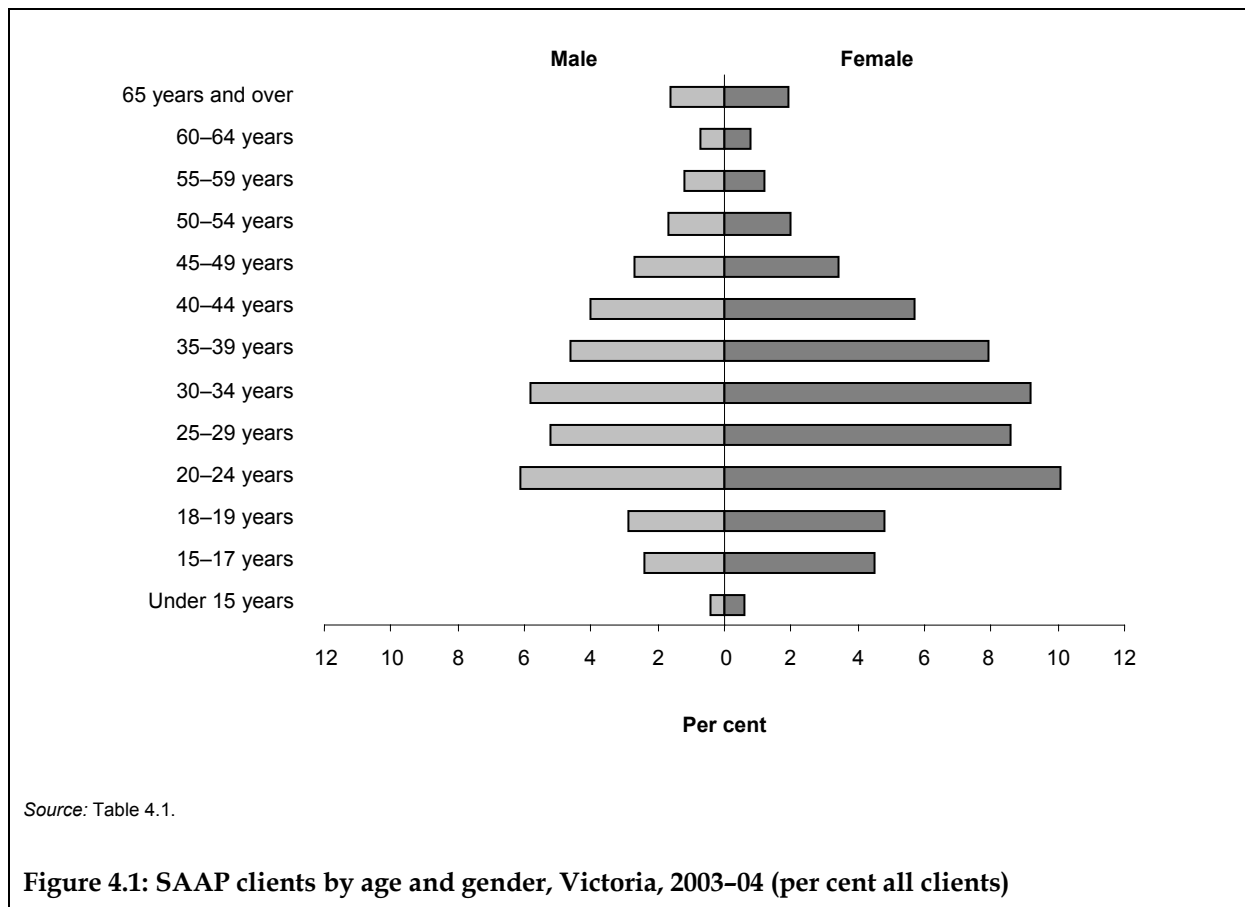
*Notes*

1. Number excluded due to errors and omissions (unweighted): 1,646.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client Collection.

# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, Victoria, 2003–04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.4	0.6	0.9	0.9	0.9	300
15–17 years	2.4	4.5	6.1	7.5	6.9	2,400
18–19 years	2.9	4.8	7.3	7.9	7.6	2,650
20–24 years	6.1	10.1	15.6	16.6	16.2	5,650
25–29 years	5.2	8.6	13.2	14.1	13.8	4,800
30–34 years	5.8	9.2	14.8	15.2	15.1	5,250
35–39 years	4.6	7.9	11.8	13.0	12.5	4,350
40–44 years	4.0	5.7	10.2	9.4	9.7	3,400
45–49 years	2.7	3.4	6.9	5.6	6.1	2,100
50–54 years	1.7	2.0	4.4	3.4	3.8	1,300
55–59 years	1.2	1.2	3.0	2.0	2.4	850
60–64 years	0.7	0.8	1.8	1.2	1.5	500
65 years and over	1.6	1.9	4.0	3.1	3.5	1,200
<i>Total</i>	<i>39.4</i>	<i>60.6</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>13,700</b>	<b>21,050</b>	<b>13,700</b>	<b>21,050</b>	<b>..</b>	<b>34,700</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>34.3</b>	<b>32.7</b>	<b>..</b>	<b>33.3</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>32</b>	<b>30</b>	<b>..</b>	<b>31</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 234.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 4.2: SAAP accompanying children, by age and gender of child, Victoria, 2003-04**

<b>Accompanying children</b>		
<b>Age</b>	<b>%</b>	<b>Number</b>
0-4 years	41.3	8,050
5-12 years	43.8	8,550
13-15 years	10.8	2,100
16-17 years	4.0	800
<b>Total</b>	<b>100.0</b>	<b>19,550</b>
<b>Gender</b>		
Male	50.6	9,950
Female	49.4	9,700
<b>Total</b>	<b>100.0</b>	<b>19,650</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 126.
2. Number excluded due to errors and omissions in gender (weighted): 24.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Victoria, 2003–04 (per cent)**

Number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
								%	Number
<b>Male clients</b>									
1	82.7	75.1	74.2	71.2	65.1	66.8	73.5	68.1	9,300
2	13.7	14.2	14.4	12.6	15.9	15.7	16.7	15.1	2,050
3	(*)—	6.2	4.5	5.4	6.5	7.3	4.5	6.2	850
4	—	1.1	2.2	2.9	3.5	3.1	2.2	3.0	400
5	—	1.2	1.1	2.3	2.1	2.0	0.8	1.9	250
6+	(*)—	2.2	3.6	5.7	7.0	5.1	2.3	5.7	800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>0.9</b>	<b>6.1</b>	<b>7.3</b>	<b>15.6</b>	<b>50.1</b>	<b>16.1</b>	<b>4.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>850</b>	<b>1,000</b>	<b>2,150</b>	<b>6,850</b>	<b>2,200</b>	<b>550</b>	<b>..</b>	<b>13,700</b>
<b>Mean number of support periods</b>	<b>1.41</b>	<b>1.61</b>	<b>1.72</b>	<b>1.99</b>	<b>2.32</b>	<b>2.11</b>	<b>1.69</b>	<b>..</b>	<b>2.11</b>
<b>Per 10,000 population</b>	<b>5</b>	<b>84</b>	<b>145</b>	<b>123</b>	<b>94</b>	<b>38</b>	<b>19</b>	<b>..</b>	<b>65</b>
<b>Female clients</b>									
1	88.2	72.7	70.9	68.0	70.3	74.4	71.1	70.8	14,900
2	8.8	15.7	17.4	16.2	14.7	14.1	20.7	15.3	3,200
3	(*)—	6.5	5.2	6.4	5.6	5.6	4.4	5.7	1,200
4	(*)—	2.2	2.6	3.6	3.2	2.6	1.5	3.0	650
5	—	1.2	1.5	2.0	2.0	1.4	0.6	1.8	350
6+	—	1.6	2.5	3.8	4.1	1.9	1.7	3.4	700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>0.9</b>	<b>7.5</b>	<b>7.9</b>	<b>16.6</b>	<b>51.8</b>	<b>12.2</b>	<b>3.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>1,600</b>	<b>1,650</b>	<b>3,500</b>	<b>10,900</b>	<b>2,550</b>	<b>650</b>	<b>..</b>	<b>21,050</b>
<b>Mean number of support periods</b>	<b>1.27</b>	<b>1.64</b>	<b>1.70</b>	<b>1.89</b>	<b>1.88</b>	<b>1.63</b>	<b>1.62</b>	<b>..</b>	<b>1.81</b>
<b>Per 10,000 population</b>	<b>8</b>	<b>165</b>	<b>253</b>	<b>208</b>	<b>146</b>	<b>44</b>	<b>18</b>	<b>..</b>	<b>96</b>
<b>All clients</b>									
1	86.0	73.5	72.1	69.2	68.3	70.9	72.2	69.7	24,200
2	10.7	15.2	16.3	14.8	15.2	14.8	18.9	15.2	5,300
3	1.4	6.4	4.9	6.0	6.0	6.4	4.4	5.9	2,050
4	(*)—	1.8	2.4	3.3	3.3	2.8	1.8	3.0	1,050
5	—	1.2	1.3	2.1	2.1	1.7	0.7	1.8	650
6+	(*)—	1.8	2.9	4.6	5.2	3.4	2.0	4.3	1,500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>0.9</b>	<b>6.9</b>	<b>7.6</b>	<b>16.2</b>	<b>51.1</b>	<b>13.7</b>	<b>3.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>2,400</b>	<b>2,650</b>	<b>5,650</b>	<b>17,750</b>	<b>4,750</b>	<b>1,200</b>	<b>..</b>	<b>34,700</b>
<b>Mean number of support periods</b>	<b>1.32</b>	<b>1.63</b>	<b>1.71</b>	<b>1.93</b>	<b>2.05</b>	<b>1.85</b>	<b>1.65</b>	<b>..</b>	<b>1.93</b>
<b>Per 10,000 population</b>	<b>6</b>	<b>123</b>	<b>198</b>	<b>165</b>	<b>120</b>	<b>41</b>	<b>19</b>	<b>..</b>	<b>81</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 234.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Victoria, 2003–04 (per cent)**

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	81.9	83.1	84.4	86.5	82.9	16,200
2	12.9	12.0	12.1	11.3	12.3	2,400
3	2.6	2.7	2.0	1.7	2.5	500
4	1.4	1.3	0.9	(*)—	1.3	250
5	0.7	0.5	0.4	(*)—	0.6	100
6+	0.5	0.4	0.3	(*)—	0.4	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>41.3</b>	<b>43.8</b>	<b>10.8</b>	<b>4.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,050</b>	<b>8,550</b>	<b>2,100</b>	<b>800</b>	<b>..</b>	<b>19,550</b>
<b>Mean number of accompanying child support periods</b>	<b>1.32</b>	<b>1.30</b>	<b>1.27</b>	<b>1.22</b>	<b>..</b>	<b>1.30</b>
<b>Per 10,000 population aged 0–17 years</b>	<b>265</b>	<b>164</b>	<b>107</b>	<b>61</b>	<b>..</b>	<b>170</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 126.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
4. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.5: SAAP clients: birthplace by gender, Victoria, 2003–04**

Birthplace	Male	Female	Total	Victorian population		
	%	%	%	Number	%	Number
Australia	85.9	79.8	82.2	28,100	72.3	3,015,150
Oceania (excluding Australia)	1.8	2.7	2.4	800	1.7	72,500
UK, Ireland and associated islands	1.5	1.1	1.3	450	5.7	236,350
Other Europe and the former Soviet Union	3.6	4.5	4.2	1,400	10.0	415,650
South-East, North-East and Southern Asia	2.9	5.5	4.4	1,500	7.0	291,850
Other (including the Middle East, Africa, the Americas and Caribbean)	4.2	6.3	5.5	1,900	3.3	138,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>39.3</b>	<b>60.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>13,450</b>	<b>20,750</b>	<b>..</b>	<b>34,200</b>	<b>..</b>	<b>4,169,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 754.
2. 'Victorian population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children, birthplace of child, Victoria, 2003–04**

Birthplace	Accompanying children	
	%	Number
Australia	93.7	17,750
Oceania (excluding Australia)	1.7	300
Europe and the former Soviet Union	0.8	150
South-East, North-East and Southern Asia	1.1	200
Other (including the Middle East, Africa, the Americas and Caribbean)	2.7	500
<b>Total</b>	<b>100.0</b>	<b>18,950</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 717.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Victoria, 2003–04**

<b>Cultural and linguistic diversity</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>	<b>Victorian population</b>		
<b>Clients</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>Number</b>	<b>%</b>	<b>Number</b>
Indigenous Australians	3.7	5.1	4.5	1,550	0.5	20,500
Australian-born non-Indigenous people	82.2	74.7	77.7	26,250	71.8	2,994,650
People born overseas, English proficiency group 1	3.2	3.4	3.3	1,100	7.8	325,750
People born overseas, English proficiency groups 2–4	11.0	16.8	14.5	4,900	19.9	829,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>39.3</b>	<b>60.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>13,300</b>	<b>20,500</b>	<b>..</b>	<b>33,800</b>	<b>..</b>	<b>4,169,850</b>
<b>Support periods</b>	<b>Mean number per client</b>			<b>Total number</b>		
Indigenous Australians	1.74	1.74	1.74	2,600	..	..
Australian-born non-Indigenous people	2.16	1.83	1.97	51,900	..	..
People born overseas, English proficiency group 1	2.28	2.00	2.10	2,250	..	..
People born overseas, English proficiency groups 2–4	1.78	1.65	1.69	8,300	..	..
<i>Total</i>	<i>2.11</i>	<i>1.80</i>	<i>1.92</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>43.2</b>	<b>56.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>28,100</b>	<b>36,900</b>	<b>..</b>	<b>65,000</b>	<b>..</b>	<b>..</b>

*Notes*

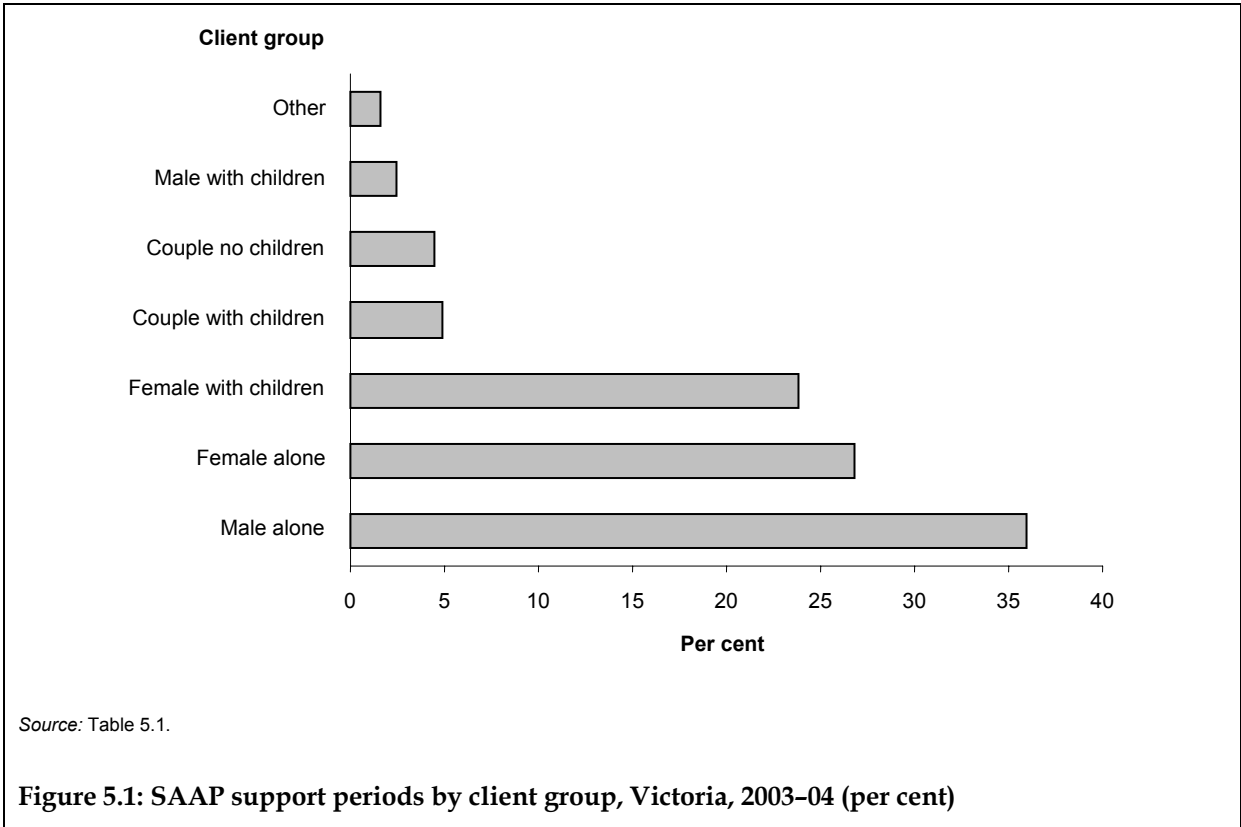
1. Number excluded due to errors and omissions (weighted): 1,158 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Victorian population' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

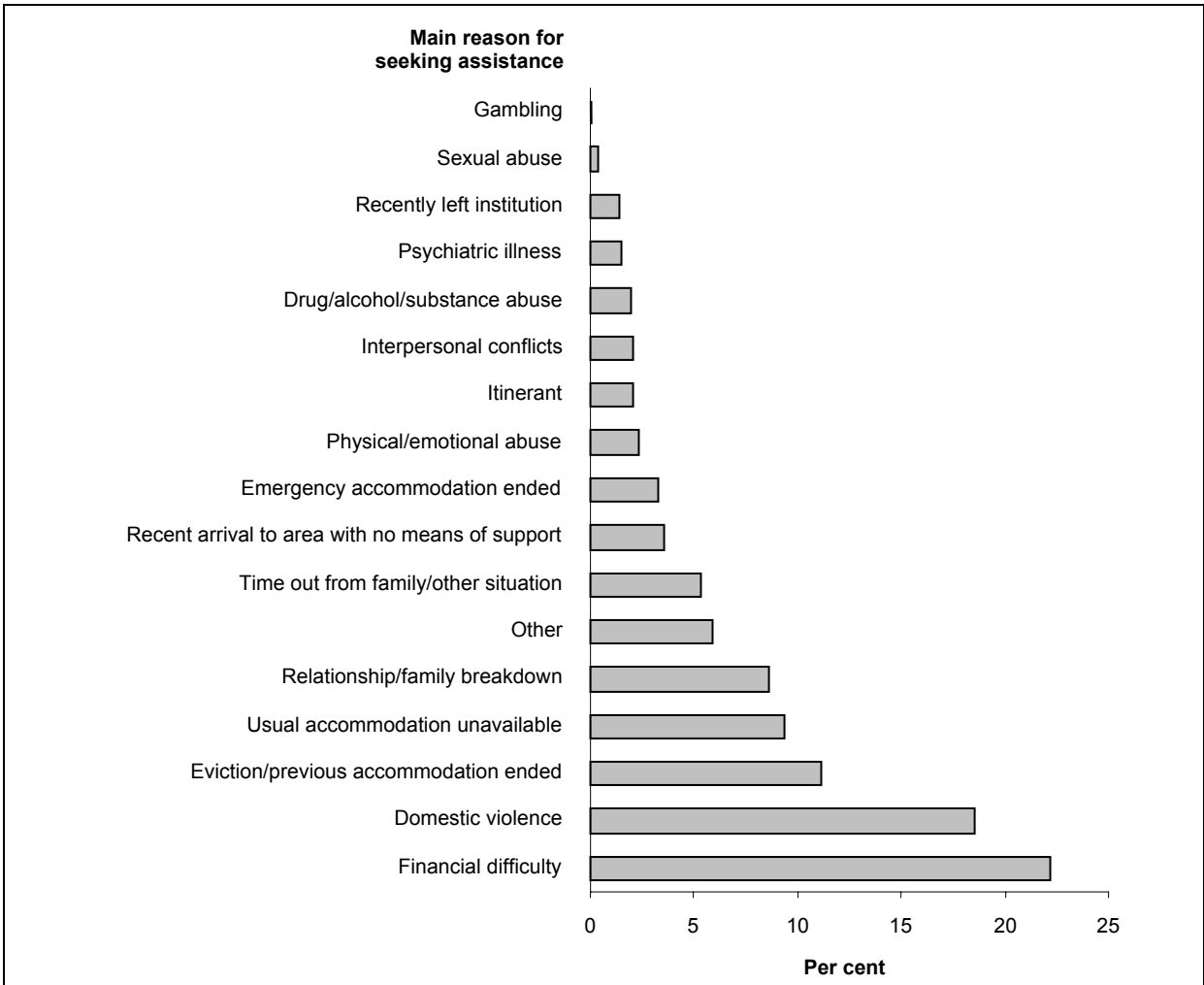
Sources: SAAP Client Collection; ABS 2004b; ABS unpublished data.



# 5 Client group and reasons for seeking support

## 5.1 Key charts





Source: Table 5.3.

**Figure 5.2: Main reason for seeking assistance, Victoria, 2003-04 (per cent support periods)**



## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, Victoria, 2003–04 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Eastern Metropolitan	29.9	25.8	6.1	7.5	2.7	26.4	1.6	100.0	13.8	8,400
North and West Metropolitan	37.2	24.7	3.4	4.4	1.8	26.4	2.0	100.0	17.8	10,850
Southern Metropolitan	45.0	27.1	4.4	4.1	2.5	15.5	1.4	100.0	43.6	26,550
Barwon South Western	24.2	24.8	6.3	7.2	2.7	31.6	3.2	100.0	4.8	2,950
Gippsland	19.1	27.6	4.7	6.8	3.1	37.8	0.9	100.0	2.7	1,650
Grampians	25.0	28.9	5.8	5.4	2.5	30.5	1.8	100.0	3.3	2,050
Hume	18.9	31.2	4.9	4.7	2.7	36.1	1.4	100.0	3.7	2,250
Loddon Mallee	23.5	29.0	5.1	5.7	4.0	31.3	1.5	100.0	6.1	3,700
Statewide	23.9	28.7	(*)—	(*)—	(*)—	46.6	0.5	100.0	4.0	2,450
<b>Total (%)</b>	<b>36.0</b>	<b>26.8</b>	<b>4.5</b>	<b>4.9</b>	<b>2.4</b>	<b>23.8</b>	<b>1.6</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>21,950</b>	<b>16,300</b>	<b>2,750</b>	<b>2,950</b>	<b>1,500</b>	<b>14,500</b>	<b>1,000</b>	<b>..</b>	<b>..</b>	<b>60,900</b>

### Notes

1. Number excluded due to errors and omissions (unweighted): 1,255.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: client group by primary target group of agency, Victoria, 2003–04 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.5	10.3	(*)—	0.7	0.3	7.1	9.1	6,050
Male alone, 25+	1.3	80.0	0.2	4.4	0.2	38.9	26.6	17,600
Female alone, under 25	43.4	0.8	9.8	1.8	6.0	6.1	10.7	7,100
Female alone, 25+	1.1	4.9	39.9	4.7	28.9	16.4	16.1	10,650
Couple, no children	5.2	1.3	0.4	5.1	0.2	5.8	4.5	3,000
Couple with children	2.8	0.2	0.4	19.4	0.5	5.7	4.9	3,200
Male with children	0.6	0.8	(*)—	7.9	—	3.3	2.5	1,650
Female with children	9.0	1.2	48.3	53.6	63.1	15.2	24.0	15,900
Other	3.1	0.7	0.8	2.3	0.8	1.5	1.6	1,050
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>13.1</b>	<b>3.4</b>	<b>3.2</b>	<b>5.0</b>	<b>14.9</b>	<b>60.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,700</b>	<b>2,250</b>	<b>2,100</b>	<b>3,300</b>	<b>9,900</b>	<b>39,950</b>	<b>..</b>	<b>66,150</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,018.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Victoria, 2003–04 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	15.0	10.1	12.2	6.0	11.2	11.5	14.8	6.2	10.0	9.4
Time out from family/ other situation	6.5	9.2	7.3	5.2	3.7	2.6	1.4	1.9	4.8	5.3
Relationship/ family breakdown	17.3	4.4	21.5	4.5	6.8	5.4	13.3	6.7	11.3	8.6
Interpersonal conflict	3.5	1.6	4.3	1.8	2.2	2.0	1.6	1.3	4.6	2.1
Physical/emotional abuse	1.7	0.4	3.4	3.1	0.9	1.1	0.7	3.6	4.7	2.3
Domestic violence	1.1	0.3	11.7	31.3	1.4	2.8	2.0	44.8	8.8	18.5
Sexual abuse	0.2	0.1	1.5	0.5	—	—	0.4	0.3	(*)—	0.4
Financial difficulty	14.5	36.5	9.0	24.2	28.6	24.0	28.2	14.7	15.4	22.2
Gambling	0.1	0.3	—	0.1	—	—	—	—	(*)—	0.1
Eviction/previous accommodation ended	14.0	9.1	11.9	5.9	19.7	24.6	17.6	9.6	16.8	11.1
Drug/alcohol/ substance abuse	2.9	4.3	1.8	1.8	1.1	0.3	1.2	0.5	1.1	2.0
Emergency accommodation ended	5.2	4.3	3.4	3.0	4.3	5.0	3.3	1.6	1.3	3.3
Recently left institution	2.8	2.6	0.9	1.2	0.6	0.7	1.0	0.5	(*)—	1.4
Psychiatric illness	1.9	2.8	1.5	2.3	0.5	0.4	1.1	0.3	0.5	1.5
Recent arrival to area with no means of support	4.9	4.7	2.6	2.6	5.6	7.1	4.0	2.0	7.4	3.6
Itinerant	3.7	3.1	2.5	1.4	4.1	1.4	1.6	0.8	2.9	2.1
Other	4.9	6.1	4.5	5.2	9.4	(a)11.0	7.8	5.1	9.8	5.9
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>9.3</b>	<b>23.5</b>	<b>11.2</b>	<b>16.2</b>	<b>4.8</b>	<b>5.1</b>	<b>2.5</b>	<b>25.8</b>	<b>1.6</b>	<b>100.0</b>
<b>Total (number)</b>	<b>5,550</b>	<b>13,900</b>	<b>6,600</b>	<b>9,600</b>	<b>2,850</b>	<b>3,050</b>	<b>1,450</b>	<b>15,250</b>	<b>950</b>	<b>59,250</b>

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Sexual abuse'. These cells have been merged to ensure client confidentiality.

*Notes*

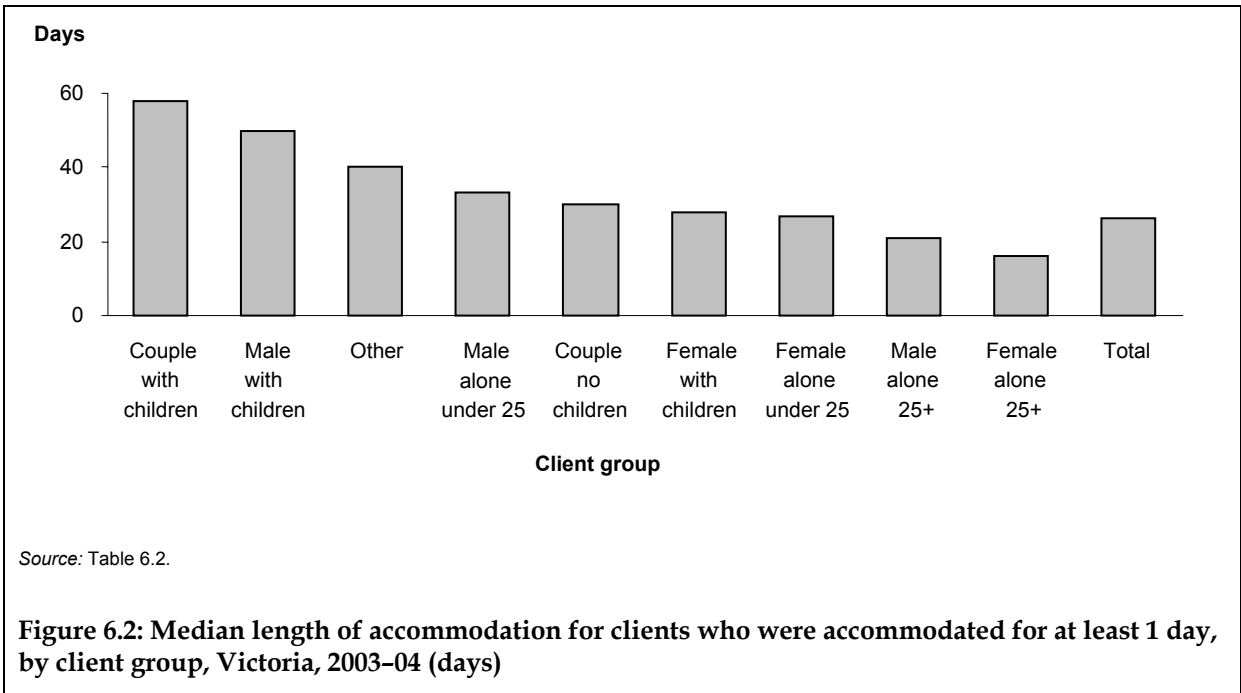
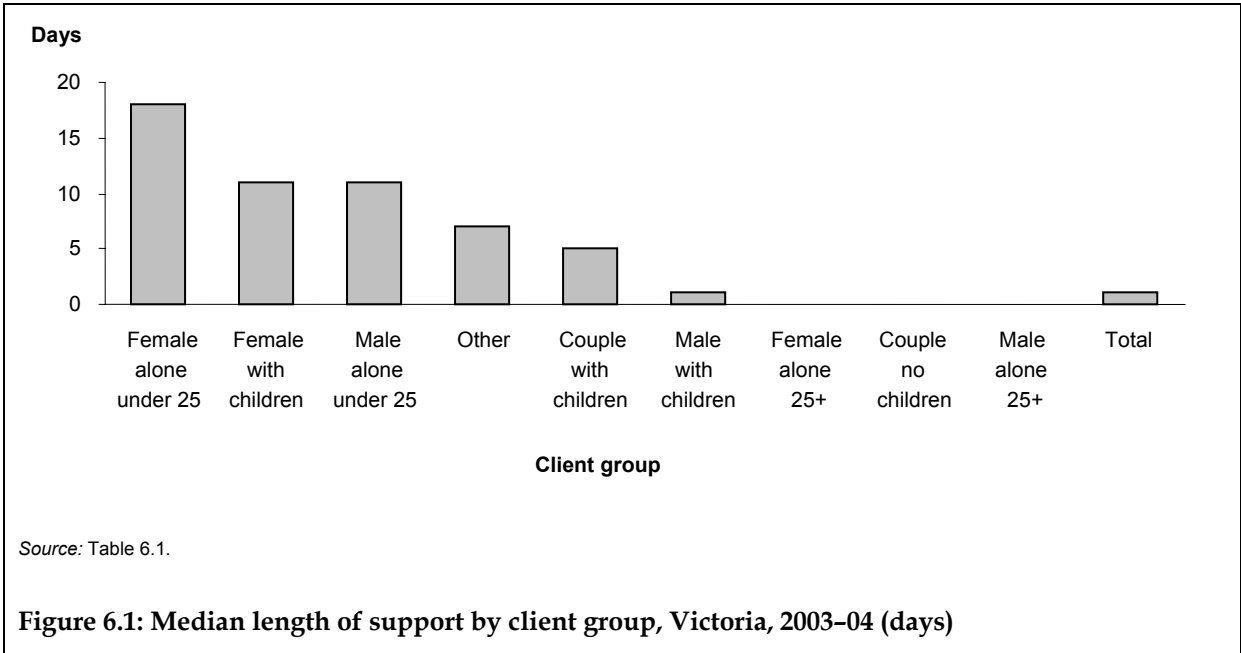
1. Number excluded due to errors and omissions (weighted): 6,448.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. To ensure confidentiality some cells in this table have been replaced with "(\*)—". While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Victoria, 2003–04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	36.1	69.8	26.8	53.0	50.3	43.1	47.5	31.0	40.7	47.5	28,850
1 day	2.9	2.3	4.7	4.5	3.6	3.7	3.2	6.9	2.6	4.2	2,550
2 days	1.8	1.3	2.1	2.2	1.4	1.3	1.6	2.4	0.9	1.8	1,100
3 days	1.2	1.0	1.8	1.6	0.9	0.9	1.1	1.8	1.4	1.4	850
4 days	1.1	0.6	1.4	1.2	0.8	0.8	0.7	1.5	1.8	1.1	650
5 days	1.3	0.8	1.0	1.0	0.7	0.8	0.3	1.1	1.2	0.9	550
6 days	1.4	0.9	1.5	1.1	0.5	0.9	0.5	1.0	1.2	1.0	600
7 days	1.7	1.0	1.7	1.7	1.7	1.3	1.4	1.7	1.1	1.5	900
>1–2 weeks	6.0	4.3	6.7	4.5	5.1	6.3	4.8	4.9	4.9	5.0	3,050
>2–4 weeks	8.9	4.0	9.8	6.1	6.1	6.5	6.2	7.4	7.6	6.5	3,950
>4–13 weeks	23.0	8.4	24.5	13.5	17.2	15.2	16.2	20.8	18.5	16.1	9,800
>13–26 weeks	7.6	3.2	9.3	5.5	6.9	10.0	9.4	10.1	7.0	6.9	4,200
>26–52 weeks	4.6	1.6	5.4	2.7	3.6	6.0	4.9	6.4	6.2	4.0	2,450
>52 weeks	2.4	0.7	3.3	1.4	1.3	3.1	2.4	3.0	4.9	2.0	1,200
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>9.0</b>	<b>27.9</b>	<b>10.3</b>	<b>16.4</b>	<b>4.5</b>	<b>4.7</b>	<b>2.5</b>	<b>23.3</b>	<b>1.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,450</b>	<b>16,950</b>	<b>6,250</b>	<b>10,000</b>	<b>2,750</b>	<b>2,850</b>	<b>1,500</b>	<b>14,150</b>	<b>900</b>	<b>..</b>	<b>60,800</b>
<b>Mean length (days)</b>	<b>54</b>	<b>19</b>	<b>66</b>	<b>32</b>	<b>35</b>	<b>59</b>	<b>49</b>	<b>61</b>	<b>72</b>	<b>..</b>	<b>43</b>
<b>Median length (days)</b>	<b>11</b>	<b>—</b>	<b>18</b>	<b>—</b>	<b>—</b>	<b>5</b>	<b>1</b>	<b>11</b>	<b>7</b>	<b>..</b>	<b>1</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 826.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2003–04 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	6.2	4.8	11.5	11.7	4.2	4.4	2.1	12.3	7.4	8.9	900
2 days	3.7	2.2	3.1	7.0	3.8	1.8	3.5	4.9	(*)—	4.0	400
3 days	3.3	2.5	3.3	5.0	3.5	—	2.0	5.2	(*)—	3.7	350
4 days	1.5	2.1	2.7	3.1	3.0	(a)2.8	(*)—	3.0	4.0	2.6	250
5 days	1.9	2.6	1.4	2.8	2.0	1.8	—	1.8	3.3	2.0	200
6 days	2.7	3.2	2.3	2.9	2.0	2.0	(*)—	1.4	2.5	2.3	250
7 days	2.5	4.4	2.0	3.6	4.7	2.3	4.7	2.6	(*)—	3.1	300
>1–2 weeks	9.5	20.2	10.3	12.5	15.4	12.3	22.5	8.8	14.6	12.6	1,250
>2–4 weeks	15.6	15.4	15.1	11.9	11.2	9.3	9.7	10.6	11.6	13.1	1,300
>4–13 weeks	30.8	26.3	26.1	22.6	31.1	22.9	18.0	21.5	17.7	24.8	2,500
>13–26 weeks	10.3	9.4	8.8	8.1	10.5	20.3	14.2	13.5	9.4	11.0	1,100
>26–52 weeks	7.1	5.0	8.4	4.3	5.3	12.6	14.2	9.4	12.3	7.5	750
>52 weeks	4.9	1.9	5.1	4.3	3.3	7.5	7.7	5.0	14.7	4.5	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>13.3</b>	<b>19.4</b>	<b>15.9</b>	<b>13.6</b>	<b>3.6</b>	<b>4.5</b>	<b>1.7</b>	<b>26.6</b>	<b>1.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,350</b>	<b>1,950</b>	<b>1,600</b>	<b>1,350</b>	<b>350</b>	<b>450</b>	<b>200</b>	<b>2,650</b>	<b>150</b>	<b>..</b>	<b>10,050</b>
<b>Mean length (days)</b>	<b>85</b>	<b>57</b>	<b>84</b>	<b>67</b>	<b>70</b>	<b>120</b>	<b>107</b>	<b>86</b>	<b>157</b>	<b>..</b>	<b>80</b>
<b>Median length (days)</b>	<b>33</b>	<b>21</b>	<b>27</b>	<b>16</b>	<b>30</b>	<b>58</b>	<b>50</b>	<b>28</b>	<b>40</b>	<b>..</b>	<b>26</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>50</b>	<b>&lt;25</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>650</b>
<b>Total accommodation</b>	<b>1,400</b>	<b>2,050</b>	<b>1,650</b>	<b>1,500</b>	<b>400</b>	<b>500</b>	<b>200</b>	<b>2,850</b>	<b>150</b>	<b>..</b>	<b>10,700</b>

(a) Includes a small proportion of closed support periods in which clients were accommodated for 3 days. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,814.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2003–04 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>54.5</b>	<b>29.9</b>	<b>55.7</b>	<b>34.7</b>	<b>50.5</b>	<b>55.4</b>	<b>45.4</b>	<b>47.5</b>	<b>48.2</b>	<b>42.7</b>
SAAP/CAP accommodation	33.5	14.6	34.3	18.3	19.6	24.8	18.1	25.6	24.3	22.6
Assistance to obtain/maintain short-term accommodation	21.7	15.1	19.5	14.1	26.0	22.9	19.0	16.3	15.2	17.2
Assistance to obtain/maintain independent housing	24.7	15.5	26.7	18.1	28.6	35.9	31.8	27.6	27.3	23.0
<b>Financial/employment</b>	<b>41.1</b>	<b>44.9</b>	<b>37.8</b>	<b>41.5</b>	<b>48.4</b>	<b>50.0</b>	<b>45.3</b>	<b>40.2</b>	<b>36.9</b>	<b>42.4</b>
Assistance to obtain/maintain government payment	10.8	4.5	12.4	6.4	4.9	5.2	5.4	9.2	8.2	7.5
Employment/training assistance	8.5	1.8	7.5	1.7	2.6	3.0	2.4	2.1	5.0	3.2
Financial assistance/material aid	32.8	41.4	28.7	37.4	43.8	45.8	41.4	34.3	30.8	37.1
Financial counselling	6.7	4.1	7.7	5.4	6.0	8.8	7.5	7.2	7.3	6.1
<b>Counselling</b>	<b>33.9</b>	<b>24.8</b>	<b>48.1</b>	<b>47.9</b>	<b>26.1</b>	<b>33.9</b>	<b>32.9</b>	<b>61.4</b>	<b>37.2</b>	<b>41.5</b>
Incest/sexual assault	0.8	0.3	2.3	1.6	0.5	0.5	0.5	1.9	0.6	1.2
Domestic violence	1.5	0.6	9.6	23.5	1.9	2.6	1.5	34.8	6.0	13.8
Family/relationship	10.6	4.4	16.7	8.5	5.8	10.6	11.6	15.7	11.8	10.3
Emotional/other	30.7	23.9	42.7	42.1	24.8	31.5	30.2	54.2	33.0	37.5
Assistance with problem gambling	0.2	0.4	0.2	0.3	(*)—	0.2	(*)—	0.2	(*)—	0.3
<b>General support/advocacy</b>	<b>70.6</b>	<b>58.4</b>	<b>72.2</b>	<b>67.0</b>	<b>73.5</b>	<b>80.2</b>	<b>68.1</b>	<b>80.0</b>	<b>73.9</b>	<b>69.8</b>
Living skills/personal development	17.4	5.1	18.8	5.6	7.4	5.8	6.6	6.2	9.3	8.3
Assistance with legal issues/court support	6.0	3.9	6.2	10.3	3.7	7.1	8.1	18.8	6.5	9.2
Advice/information	62.2	52.1	64.5	59.5	67.6	71.9	60.2	71.1	63.6	62.1
Retrieval/storage/removal of belongings	11.3	7.2	11.5	7.4	6.2	7.6	6.3	7.8	7.7	8.2
Advocacy/liaison on behalf of client	36.4	26.6	39.0	36.3	42.0	50.1	42.6	49.7	37.3	38.3
Brokerage services	2.2	2.3	2.8	3.9	3.4	7.0	5.7	6.5	2.3	4.0
<b>Specialist services</b>	<b>16.2</b>	<b>15.6</b>	<b>19.0</b>	<b>18.1</b>	<b>11.8</b>	<b>12.0</b>	<b>9.2</b>	<b>16.8</b>	<b>15.0</b>	<b>16.2</b>
Psychological services	1.3	1.3	1.4	1.7	0.7	0.3	0.6	1.2	(*)—	1.2
Psychiatric services	2.0	2.8	2.0	2.4	1.0	0.5	1.0	0.5	0.9	1.8
Pregnancy support	0.1	—	2.9	0.7	2.5	2.2	(*)—	1.7	2.3	1.1
Family planning support	0.2	0.1	1.6	0.4	1.0	0.5	0.4	0.7	0.6	0.6
Drug/alcohol support or intervention	7.1	6.5	5.6	4.0	3.4	2.5	3.4	2.2	2.8	4.6
Physical disability services	0.1	0.3	0.2	0.4	0.2	(*)—	(*)—	0.2	0.4	0.2
Intellectual disability services	0.4	0.3	0.4	0.3	0.3	0.3	(*)—	0.2	1.2	0.3
Culturally appropriate support	2.7	0.9	3.8	5.3	1.4	2.5	2.2	6.8	6.1	3.7
Interpreter services	0.4	0.2	0.7	1.9	0.4	1.3	0.6	2.5	1.9	1.2
Assistance with immigration issues	0.5	0.2	0.8	1.5	0.5	1.1	(*)—	1.1	1.7	0.8
Health/medical services	9.0	10.4	9.7	8.5	5.9	6.1	4.0	6.9	5.0	8.4
<b>Basic support and services n.e.s.</b>	<b>45.7</b>	<b>47.9</b>	<b>45.1</b>	<b>37.4</b>	<b>32.7</b>	<b>32.0</b>	<b>33.0</b>	<b>33.9</b>	<b>29.5</b>	<b>40.2</b>
Meals	22.3	23.2	19.9	16.8	7.9	6.0	7.7	11.4	9.7	16.8
Laundry/shower facilities	17.9	12.8	16.9	11.5	5.5	3.0	3.3	8.7	6.5	11.3
Recreation	15.7	11.9	13.5	8.1	3.9	3.6	4.8	7.0	6.2	9.6
Transport	22.2	9.8	27.1	16.8	15.5	13.9	13.0	21.3	15.9	17.3
Other	19.1	21.9	17.0	14.2	15.3	16.2	18.9	11.8	12.3	16.7
<b>No services provided directly</b>	<b>5.2</b>	<b>5.4</b>	<b>4.4</b>	<b>4.6</b>	<b>4.4</b>	<b>2.9</b>	<b>5.6</b>	<b>3.5</b>	<b>3.9</b>	<b>4.5</b>
<b>Total (number)</b>	<b>5,750</b>	<b>17,150</b>	<b>6,800</b>	<b>10,350</b>	<b>2,900</b>	<b>3,100</b>	<b>1,600</b>	<b>15,450</b>	<b>1,000</b>	<b>64,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,108 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2003–04 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>44.6</b>	<b>44.2</b>	<b>48.1</b>	<b>64.9</b>	<b>47.6</b>	<b>5,050</b>
SAAP/CAP accommodation	44.6	44.2	48.1	64.9	47.6	5,050
<b>School liaison/child care</b>	<b>16.4</b>	<b>24.2</b>	<b>23.6</b>	<b>15.8</b>	<b>22.8</b>	<b>2,400</b>
School liaison	12.5	21.3	17.1	15.8	16.8	1,800
Child care	5.1	5.0	9.8	(*)—	9.0	950
<b>Counselling</b>	<b>9.4</b>	<b>19.4</b>	<b>25.0</b>	<b>22.8</b>	<b>22.9</b>	<b>2,450</b>
Help with behavioural problems	3.7	10.7	8.9	(*)—	8.4	900
Sexual/physical abuse counselling/support	0.4	1.7	2.8	(*)—	2.5	250
Skills education	0.8	2.1	2.0	(*)—	1.8	200
General counselling/support	6.8	13.6	19.2	15.8	17.5	1,850
<b>General support/advocacy</b>	<b>34.8</b>	<b>50.6</b>	<b>49.0</b>	<b>45.6</b>	<b>47.4</b>	<b>5,000</b>
Access arrangements	1.4	8.5	4.0	—	3.9	400
Advice/information	18.4	34.5	32.7	28.1	31.2	3,300
Brokerage services	5.6	10.7	4.7	(*)—	5.1	550
Advocacy	22.3	29.7	31.6	31.6	30.4	3,200
<b>Specialist services</b>	<b>7.3</b>	<b>7.6</b>	<b>10.9</b>	<b>22.8</b>	<b>10.4</b>	<b>1,100</b>
Culturally sensitive services	2.1	2.5	5.2	17.6	4.8	500
Health/medical services	5.7	5.2	7.1	(*)—	6.8	700
<b>Basic support and other services n.e.s.</b>	<b>50.7</b>	<b>56.4</b>	<b>53.5</b>	<b>56.1</b>	<b>53.3</b>	<b>5,650</b>
Meals	13.0	22.7	28.1	31.6	26.2	2,750
Showers/hygiene	4.8	10.1	17.2	8.8	15.4	1,650
Recreation	11.5	18.6	20.9	8.8	19.7	2,100
Transport	15.7	30.2	34.9	26.3	32.4	3,450
Other	28.6	28.1	13.6	28.0	16.1	1,700
<b>No services provided directly by agency</b>	<b>7.4</b>	<b>5.6</b>	<b>9.2</b>	(*)—	<b>8.8</b>	<b>950</b>
<b>Total accompanying child support periods (%)</b>	<b>11.2</b>	<b>5.0</b>	<b>83.2</b>	<b>0.6</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>1,200</b>	<b>500</b>	<b>8,800</b>	<b>50</b>	<b>..</b>	<b>10,600</b>

*Notes*

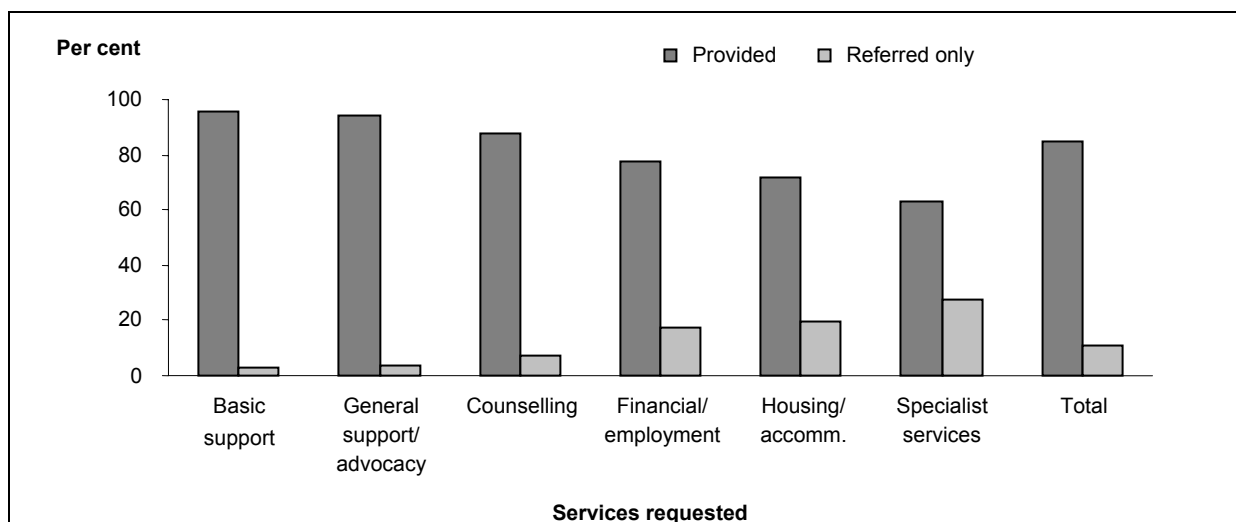
1. Number excluded due to errors and omissions (weighted): 15,132 accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



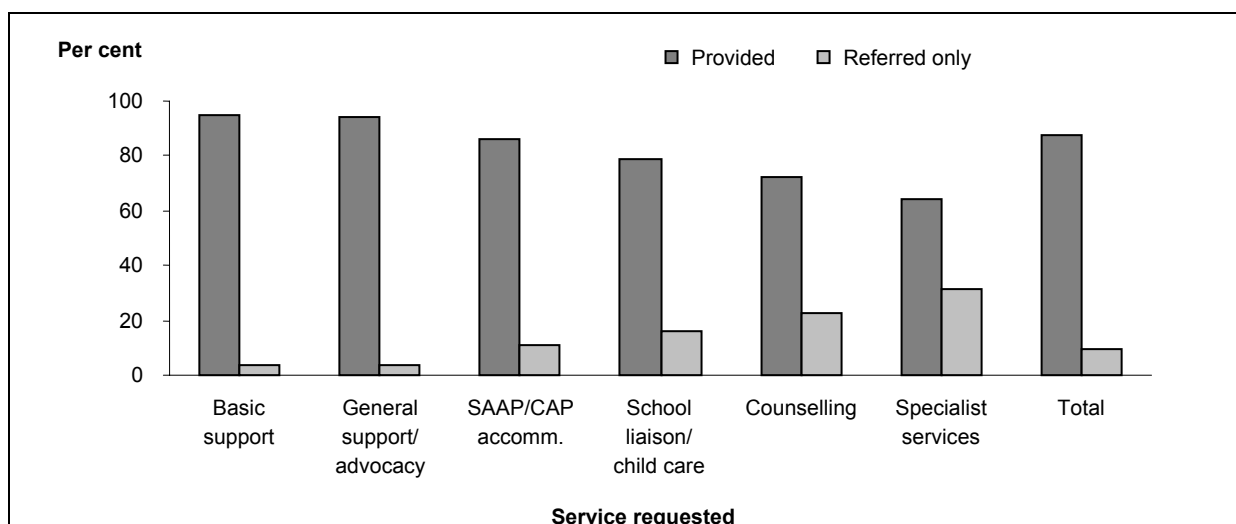
# 7 Meeting the needs of clients

## 7.1 Key charts



Source: Table 7.1, Part b.

**Figure 7.1: Provision of services requested by clients, Victoria, 2003-04 (per cent services requested in closed support periods)**



Source: Table 7.2, Part b.

**Figure 7.2: Provision of services requested for accompanying children, Victoria, 2003-04 (per cent distinct services requested in closed accompanying child support periods)**

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Victoria, 2003-04

**Part a: Individual types of services requested in closed support periods, by provision  
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	7.8	21.3	29.1	56.9	14.0	70.9	100.0	17,550
Assistance to obtain/maintain short-term accommodation	8.5	20.9	29.4	51.1	19.6	70.7	100.0	13,500
Assistance to obtain/maintain independent housing	9.6	17.0	26.6	58.9	14.5	73.4	100.0	16,500
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	6.5	18.4	24.9	55.5	19.6	75.1	100.0	5,100
Employment/training assistance	15.6	30.0	45.6	35.6	18.8	54.4	100.0	3,050
Financial assistance/material aid	3.0	14.6	17.6	69.9	12.6	82.5	100.0	26,300
Financial counselling	9.5	22.6	32.1	50.0	17.9	67.9	100.0	4,750
<b>Counselling</b>								
Incest/sexual assault	12.2	32.4	44.6	33.3	22.1	55.4	100.0	1,100
Domestic violence	4.3	9.7	14.0	71.2	14.8	86.0	100.0	9,100
Family/relationship	9.5	15.4	24.9	57.7	17.4	75.1	100.0	7,200
Emotional/other	2.2	2.6	4.8	85.9	9.2	95.1	100.0	21,850
Assistance with problem gambling	22.2	27.1	49.3	28.6	22.2	50.8	100.0	300
<b>General support/advocacy</b>								
Living skills/personal development	9.6	6.1	15.7	72.6	11.7	84.3	100.0	5,000
Assistance with legal issues/court support	7.7	17.6	25.3	49.8	24.8	74.6	100.0	6,250
Advice/information	0.8	0.9	1.7	81.4	17.0	98.4	100.0	36,400
Retrieval/storage/removal of belongings	5.7	5.5	11.2	80.8	8.1	88.9	100.0	4,650
Advocacy/liaison on behalf of client	1.5	2.3	3.8	82.0	14.1	96.1	100.0	22,150
Brokerage services	3.2	7.1	10.3	75.5	14.3	89.8	100.0	2,450
<b>Specialist services</b>								
Psychological services	15.0	49.6	64.6	16.5	18.9	35.4	100.0	1,800
Psychiatric services	10.9	37.7	48.6	29.6	21.8	51.4	100.0	1,900
Pregnancy support	9.3	23.3	32.6	47.1	20.3	67.4	100.0	800
Family planning support	11.0	28.7	39.7	45.6	14.7	60.3	100.0	450
Drug/alcohol support or intervention	14.5	25.1	39.6	33.9	26.6	60.5	100.0	4,050
Physical disability services	13.9	37.7	51.6	28.9	19.5	48.4	100.0	250
Intellectual disability services	16.1	33.0	49.1	31.5	19.4	50.9	100.0	300
Culturally appropriate support	4.4	12.3	16.7	71.7	11.5	83.2	100.0	2,300
Interpreter services	3.0	17.8	20.8	68.6	10.6	79.2	100.0	850
Assistance with immigration issues	7.3	21.5	28.8	44.6	26.7	71.3	100.0	500
Health/medical services	5.3	27.9	33.2	45.6	21.2	66.8	100.0	6,850
<b>Basic support and services n.e.s.</b>								
Meals	0.9	2.3	3.2	92.1	4.7	96.8	100.0	9,950
Laundry/shower facilities	1.1	0.7	1.8	95.3	2.9	98.2	100.0	6,400
Recreation	2.6	2.1	4.7	90.9	4.4	95.3	100.0	5,400
Transport	2.5	2.3	4.8	91.5	3.7	95.2	100.0	9,650
Other	1.2	5.4	6.6	82.2	11.1	93.3	100.0	10,500

(continued)

**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Victoria, 2003–04**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	8.6	19.7	28.3	55.9	15.8	71.7	100.0	47,550	30,750
Financial/ employment	5.2	17.2	22.4	62.9	14.6	77.5	100.0	39,200	30,050
Counselling	4.5	7.5	12.0	75.5	12.4	87.9	100.0	39,500	24,950
General support/ advocacy	2.5	3.5	6.0	78.2	15.8	94.0	100.0	76,900	41,150
Specialist services	9.0	27.8	36.8	42.7	20.5	63.2	100.0	20,000	12,400
Basic support and services n.e.s.	1.6	2.8	4.4	89.8	5.8	95.6	100.0	41,950	24,050
<b>Total (%)</b>	<b>4.6</b>	<b>10.8</b>	<b>15.4</b>	<b>70.7</b>	<b>13.9</b>	<b>84.6</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>12,300</b>	<b>28,500</b>	<b>40,800</b>	<b>187,400</b>	<b>36,850</b>	<b>224,250</b>	..	<b>265,050</b>	<b>58,950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,718 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2003–04**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Accommodation</b>								
SAAP/CAP accommodation	2.7	11.1	13.8	73.2	12.9	86.1	100.0	4,700
<b>School liaison/child care</b>								
School liaison	6.5	8.5	15.0	66.7	18.4	85.1	100.0	1,750
Child care	4.0	27.0	31.0	46.5	22.5	69.0	100.0	1,150
<b>Counselling</b>								
Help with behavioural problems	4.8	29.8	34.6	46.2	19.3	65.5	100.0	1,100
Sexual/physical abuse counselling/support	8.1	40.5	48.6	36.7	14.7	51.4	100.0	500
Skills education	4.9	24.2	29.1	57.1	13.7	70.8	100.0	200
General counselling/support	5.0	13.2	18.2	70.6	11.1	81.7	100.0	1,900
<b>General support/advocacy</b>								
Access arrangements	4.4	26.4	30.8	56.2	13.0	69.2	100.0	500
Advice/information	1.4	1.4	2.8	83.2	14.0	97.2	100.0	2,850
Brokerage services	3.1	7.6	10.7	66.8	22.5	89.3	100.0	550
Advocacy	1.7	1.6	3.3	83.0	13.7	96.7	100.0	2,800
<b>Specialist services</b>								
Culturally sensitive services	2.3	12.2	14.5	75.5	10.1	85.6	100.0	500
Health/medical services	5.5	39.6	45.1	37.8	17.1	54.9	100.0	1,100
<b>Basic support and other services n.e.s.</b>								
Meals	0.8	0.8	1.6	92.9	5.5	98.4	100.0	2,550
Showers/hygiene	2.3	0.8	3.1	95.5	1.4	96.9	100.0	1,550
Recreation	1.9	3.8	5.7	88.0	6.4	94.4	100.0	1,900
Transport	1.2	0.4	1.6	96.1	2.3	98.4	100.0	2,950
Other	1.7	15.6	17.3	59.8	22.8	82.6	100.0	1,700

(continued)

**Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2003-04**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	2.7	11.1	13.8	73.2	12.9	86.1	100.0	4,700	4,700
School liaison/child care	5.5	15.8	21.3	58.7	20.0	78.7	100.0	2,850	2,500
Counselling	5.4	22.4	27.8	58.1	14.2	72.3	100.0	3,700	2,700
General support/advocacy	1.9	3.8	5.7	79.8	14.5	94.3	100.0	6,650	4,350
Specialist services	4.5	31.2	35.7	49.4	14.9	64.3	100.0	1,550	1,400
Basic support and services n.e.s.	1.5	3.6	5.1	88.1	6.9	95.0	100.0	10,650	5,150
<b>Total (%)</b>	<b>2.8</b>	<b>9.7</b>	<b>12.5</b>	<b>75.4</b>	<b>12.1</b>	<b>87.5</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>850</b>	<b>2,900</b>	<b>3,750</b>	<b>22,750</b>	<b>3,650</b>	<b>26,400</b>	..	<b>30,100</b>	<b>8,800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 13,375 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2003–04**

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>								
Housing/accommodation	35.3	29.8	42.4	32.8	33.3	33.1	41.6	33.3	4,050
Financial/employment	17.1	16.6	20.9	17.4	16.9	15.7	8.7	16.6	2,000
Counselling	12.5	15.7	9.4	19.1	12.5	15.1	15.8	14.3	1,750
General support/ advocacy	13.7	15.3	10.6	14.0	18.5	19.6	17.4	15.7	1,900
Specialist services	16.9	15.9	11.8	11.8	13.1	11.1	11.0	14.6	1,750
Basic support and services n.e.s.	4.6	6.8	4.8	4.9	5.7	5.2	5.5	5.5	650
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>12,150</b>
<b>Summary totals</b>									
Total unmet needs (%)	33.0	30.0	3.7	4.1	2.6	25.4	1.1	100.0	..
Total unmet needs (number)	4,000	3,650	450	500	300	3,100	150	..	12,150
Total closed support periods with unmet needs (%)	34.4	27.9	4.2	4.5	2.5	25.0	1.5	100.0	..
Total closed support periods with unmet needs (number)	2,050	1,650	250	250	150	1,500	100	..	6,000
Total closed support periods (%)	37.0	26.7	4.5	4.7	2.4	23.2	1.5	100.0	..
Total closed support periods (number)	21,850	15,800	2,650	2,750	1,400	13,700	900	..	59,000

*Notes*

1. Number excluded due to errors and omissions (weighted): 135 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 68 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,205 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2003–04**

Broad type of service	Couple with children	Male with children	Female with children	Total	
				%	Number
					<b>% unmet needs</b>
Accommodation	26.2	23.8	13.4	15.2	150
School liaison/child care	8.2	9.5	20.7	18.9	150
Counselling	1.6	25.4	25.7	23.7	200
General support/advocacy	29.5	17.5	13.5	15.1	150
Specialist services	14.8	3.2	8.4	8.5	50.0
Basic support and services n.e.s.	19.7	20.6	18.3	18.6	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>850</i>
<b>Summary totals</b>					
Total unmet needs (%)	7.9	8.2	83.7	100.0	..
Total unmet needs (number)	50	50	700	..	850
Total closed accompanying child support periods with unmet needs (%)	7.4	6.2	86.1	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	50	400	..	450
Total closed accompanying child support periods (%)	11.1	5.0	83.5	..	100.0
Total closed accompanying child support periods (number)	1,000	450	7,500	100.0	9,000
Total closed support periods with accompanying children with unmet needs (%)	5.2	6.7	87.6	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	250	..	300
Total closed support periods with accompanying children requiring assistance (%)	10.4	5.3	83.6	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	500	250	3,950	..	4,700

*Notes*

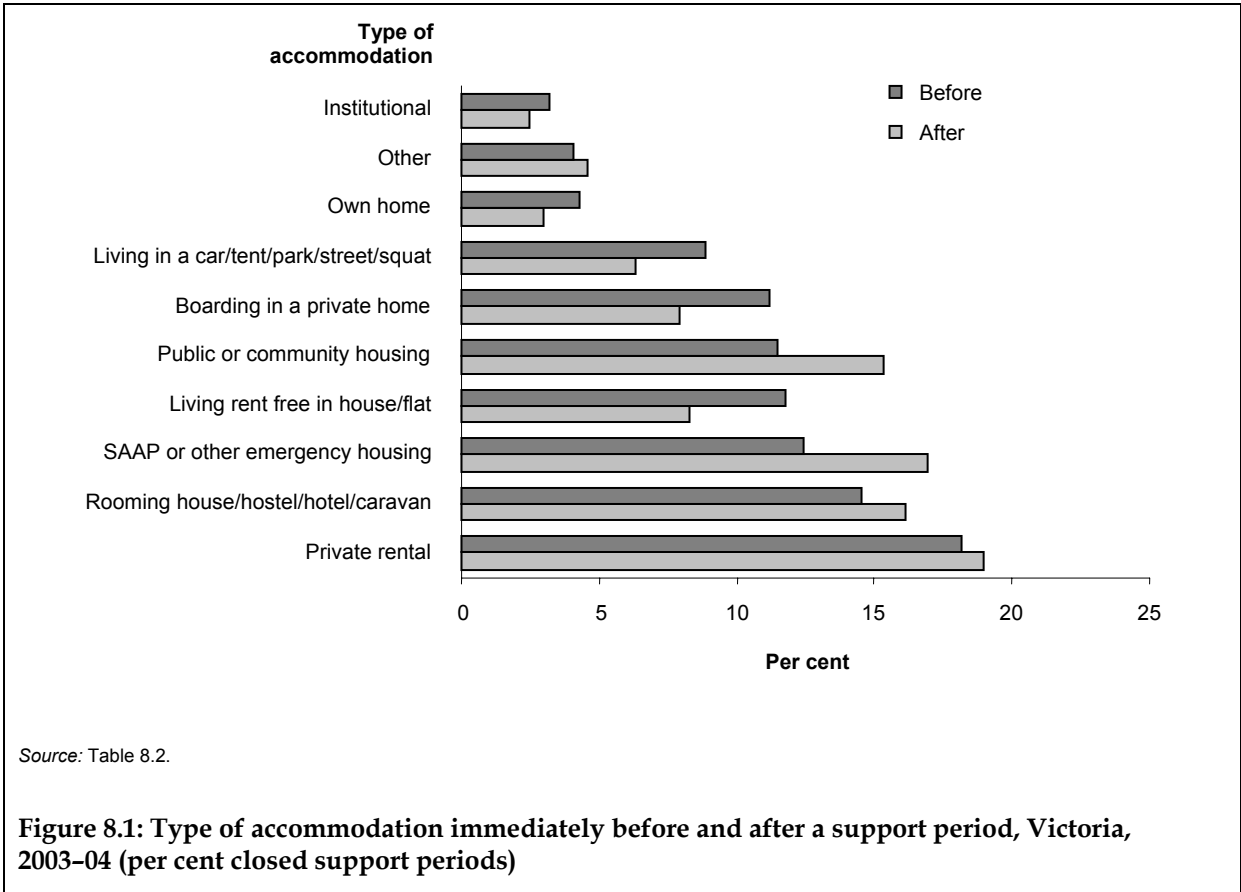
1. Number excluded due to errors and omissions (weighted): 1 identified unmet need for accompanying children.
2. Number excluded due to errors and omissions (weighted): 1 closed accompanying child support period with unmet needs.
3. Number excluded due to errors and omissions (weighted): 13,404 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support period with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 16 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of closed support periods, people in the 'Other' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Victoria, 2003-04 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	15.9	5.2	5.4	3.7
No income, awaiting pension/benefit	3.3	1.7	1.0	0.7
Government pension/benefit	72.6	86.0	87.7	89.6
Other	8.3	7.1	5.9	6.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>5,150</i>	<i>4,800</i>	<i>55,400</i>	<i>52,050</i>
Number with missing data	150	450	4,750	8,050
<b>Total (number)</b>	<b>5,300</b>	<b>5,300</b>	<b>60,100</b>	<b>60,100</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Victoria, 2003–04 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	17.6	17.3	12.4	16.9
Living rent-free in house/flat	14.0	6.8	11.8	8.3
Private rental	18.0	26.1	18.2	19.0
Public or community housing	6.9	19.2	11.5	15.3
Rooming house/hostel/hotel/caravan	9.3	10.6	14.5	16.1
Boarding in a private home	19.2	12.5	11.2	7.9
Own home	3.1	1.6	4.3	3.0
Living in a car/tent/park/street/squat	6.9	1.9	8.9	6.3
Institutional	3.5	2.3	3.2	2.5
Other	1.6	1.7	4.1	4.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>16,300</i>	<i>14,200</i>	<i>53,900</i>	<i>48,350</i>
Number with missing data	600	2,650	6,200	11,750
<b>Total (number)</b>	<b>16,850</b>	<b>16,850</b>	<b>60,100</b>	<b>60,100</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Victoria, 2003–04 (per cent)**

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	47.5	44.2	32.8	31.2	36.4	37.0	28.7	15.6	12.7	33.0	2,650
Living rent-free in house/flat	12.6	10.2	8.6	9.2	7.5	6.2	5.9	6.6	3.3	7.5	600
Private rental	8.8	9.1	14.4	14.4	14.8	13.7	15.5	20.0	20.7	14.4	1,150
Public or community housing	6.9	7.8	9.7	9.3	9.0	15.5	29.2	42.9	50.2	18.1	1,450
Rooming house/hostel/hotel/caravan	9.2	8.3	11.4	13.4	8.9	7.1	4.3	2.7	1.1	7.7	600
Boarding in a private home	7.9	9.9	10.9	10.9	11.7	11.8	9.7	7.8	8.1	10.4	850
Own home	3.1	3.6	3.2	2.5	2.5	1.2	1.2	—	—	1.9	150
Living in a car/tent/park/street/squat	0.2	0.9	1.5	1.0	0.4	0.6	0.4	—	—	0.6	50
Institutional	3.2	4.3	6.8	5.5	6.7	4.7	3.4	2.5	1.4	4.6	350
Other	0.5	1.7	0.7	2.6	2.0	2.3	1.8	<sup>(a)</sup> 1.8	<sup>(a)</sup> 2.5	1.8	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>7.4</b>	<b>6.7</b>	<b>8.3</b>	<b>12.1</b>	<b>13.2</b>	<b>26.4</b>	<b>12.0</b>	<b>8.6</b>	<b>5.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>600</b>	<b>550</b>	<b>650</b>	<b>950</b>	<b>1,050</b>	<b>2,100</b>	<b>950</b>	<b>700</b>	<b>400</b>	<b>..</b>	<b>8,050</b>

(a) Includes a small proportion of closed support periods where clients who were accommodated reported that they were living in their 'Own home' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,813 closed support periods (type of accommodation and length of accommodation).
3. Table excludes high-volume records because not all items were included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2003–04 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With parent(s)	9.1	6.1
With foster family	0.2	0.2
With relatives/friends short-term	15.5	8.8
With relatives/friends long-term	2.8	4.5
With spouse/partner with/without children	24.5	16.3
Alone with children	14.7	23.1
Alone	21.9	26.8
With other unrelated persons	10.5	12.7
Other	0.7	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>39,900</i>	<i>34,800</i>
Number with missing data	20,200	25,300
<b>Total (number)</b>	<b>60,100</b>	<b>60,100</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Victoria, 2003–04 (per cent)**

<b>Employment status</b>	<b>Closed support periods in which clients needed assistance in employment and training</b>		<b>All closed support periods</b>	
	<b>Before</b>	<b>After</b>	<b>Before</b>	<b>After</b>
Employed full-time	1.3	4.7	2.7	3.3
Employed part-time/casual	5.9	12.2	6.7	7.9
Unemployed (looking for work)	49.0	41.6	26.8	25.0
Not in labour force	43.7	41.5	63.8	63.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>3,050</i>	<i>2,750</i>	<i>39,650</i>	<i>35,850</i>
Number with missing data	100	400	20,500	24,250
<b>Total (number)</b>	<b>3,150</b>	<b>3,150</b>	<b>60,100</b>	<b>60,100</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

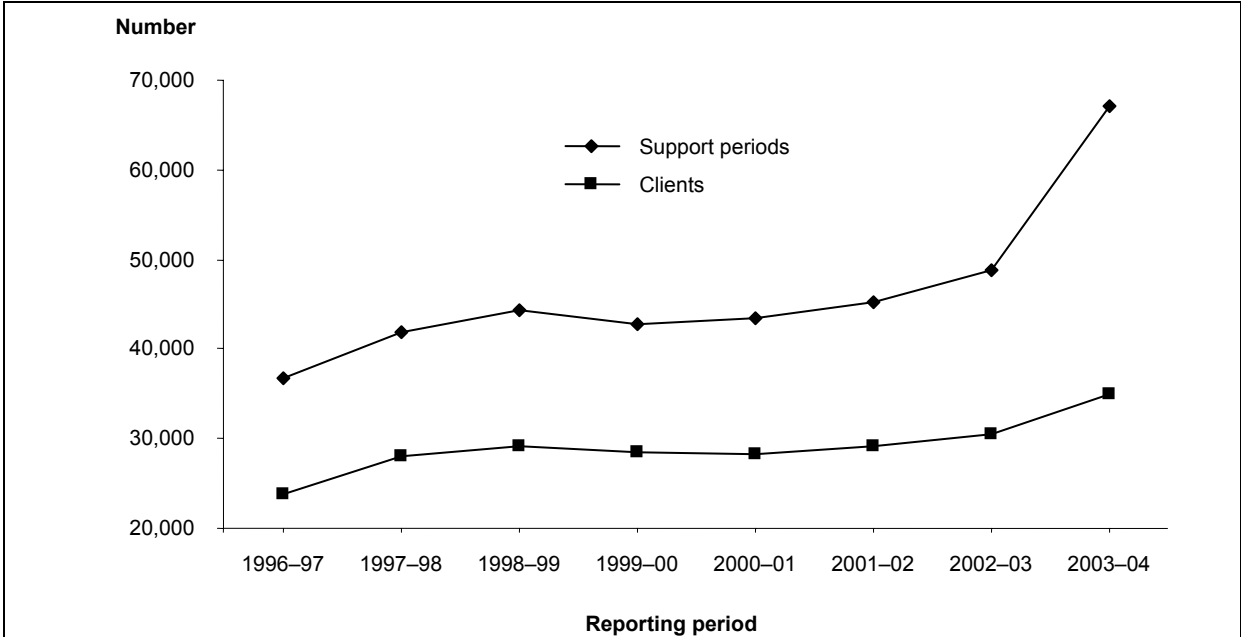
*Source:* SAAP Client Collection.





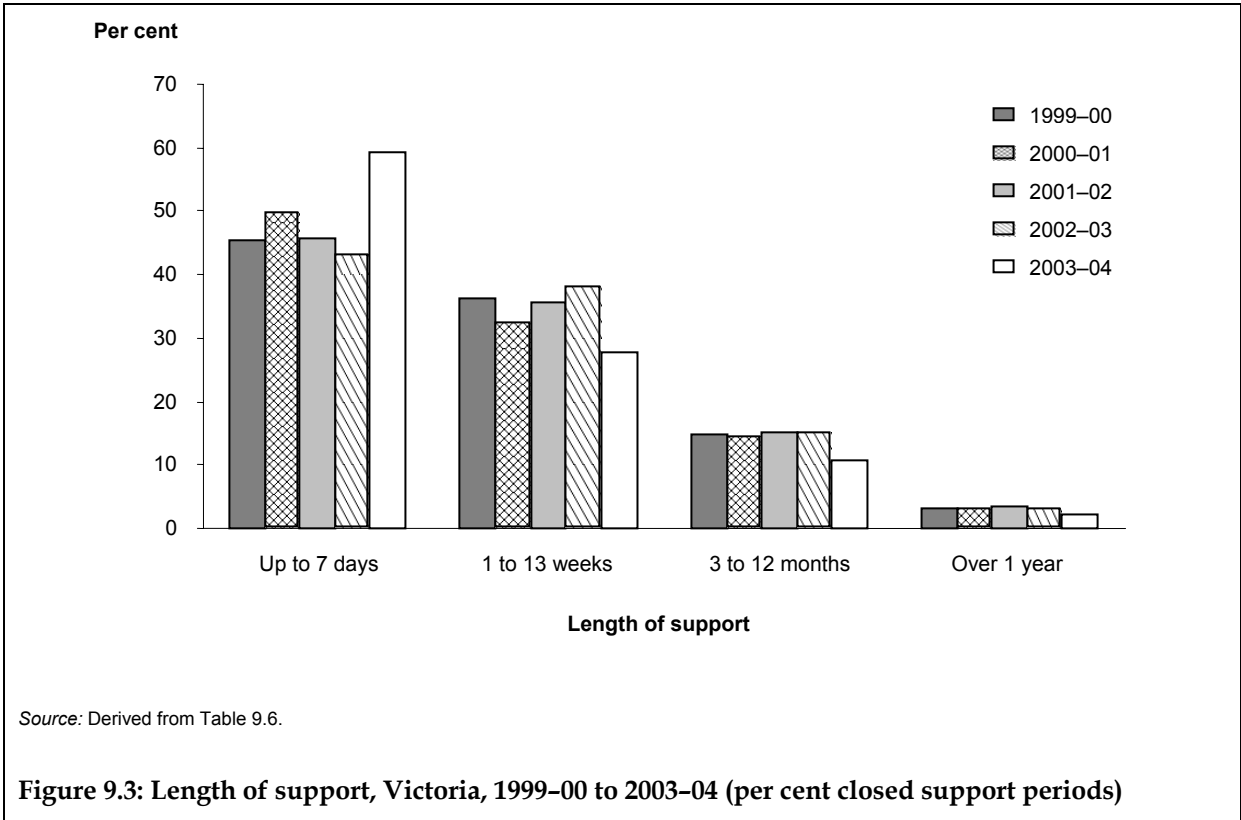
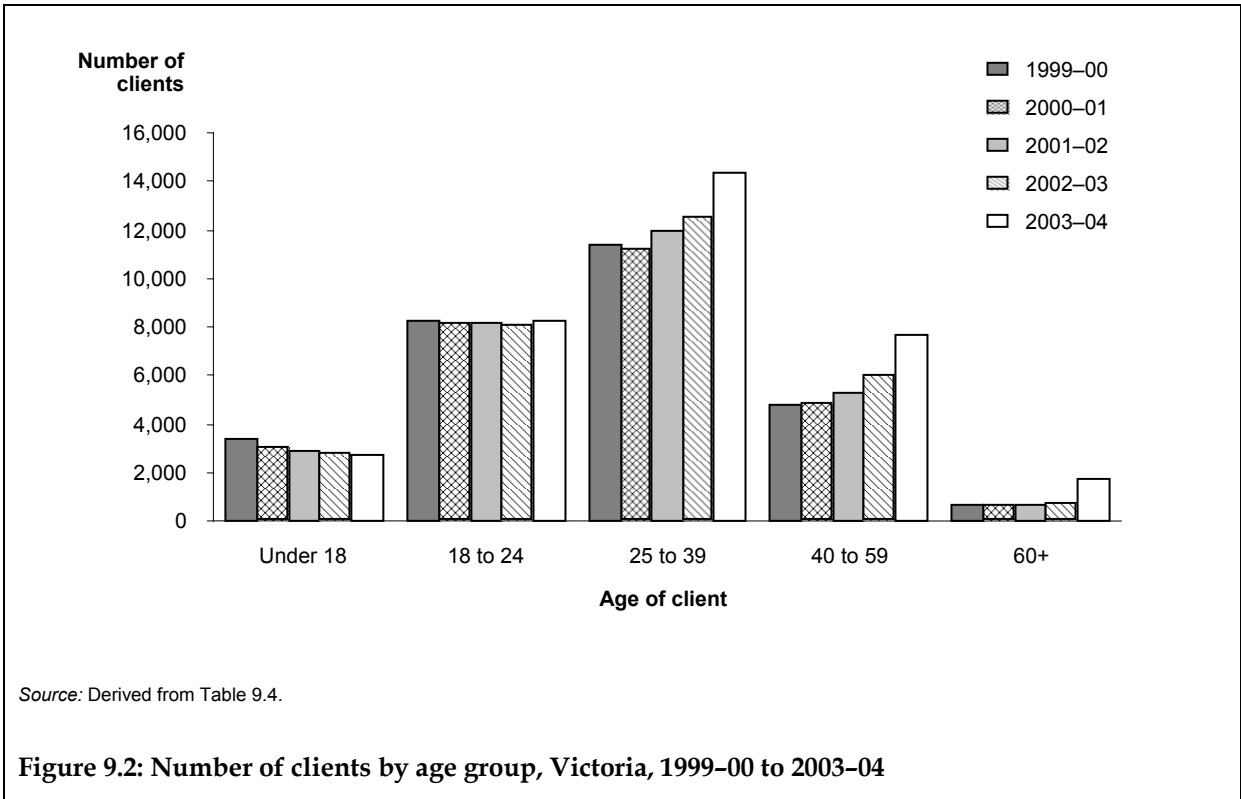
# 9 Support from 1996–97 to 2003–04

## 9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2003–04



## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, Victoria, 1996–97 to 2003–04**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
2003–04	74,398,000	71,847,000	1,070	2,060
<b>Constant 2003–04 \$</b>				
1996–97	59,304,000	54,482,000	1,480	2,300
1997–98	59,019,000	55,392,000	1,320	1,980
1998–99	58,847,000	57,576,000	1,300	1,980
1999–00	58,904,000	53,712,000	1,260	1,890
2000–01	63,788,000	60,362,000	1,390	2,140
2001–02	72,206,000	69,346,000	1,530	2,370
2002–03	76,345,000	71,765,000	1,470	2,350
2003–04	74,398,000	71,847,000	1,070	2,060

*Notes*

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2003–04 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Support periods	36,800	41,850	44,250	42,700	43,350	45,200	48,800	67,200
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients	23,700	28,050	29,100	28,500	28,150	29,200	30,500	34,950
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.52	1.49	1.53	1.50	1.54	1.54	1.60	1.92
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	60	71	72	70	68	69	71	81
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,250	1,900	1,800	1,450	1,450	2,000	2,150	2,250
<i>Errors and omissions</i>	1,179	1,236	1,917	1,613	977	1,146	1,067	1,783
Daily average support periods	5,000	5,400	6,250	6,250	6,100	6,850	7,550	7,450
<i>Errors and omissions</i>	1,576	1,305	55	63	175	281	79	30

*Notes*

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Victoria.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004a.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Victoria, 2001-02 to 2003-04 (number)**

	2001-02	2002-03	2003-04
Accompanying child support periods—all	23,900	25,650	25,700
<i>Errors and omissions</i>	—	—	—
Accompanying child support periods—general form only	22,950	25,650	25,700
<i>Errors and omissions</i>	—	—	—
Accompanying children	18,300	19,900	19,650
<i>Errors and omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.30
<i>Errors and omissions</i>	—	—	—
Accompanying children per 10,000 population 0-17	158	172	170
<i>Errors and omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	1,350	1,500	1,450
<i>Errors and omissions</i>	755	681	874
Daily average accompanying child support periods	4,600	5,000	4,850
<i>Errors and omissions</i>	167	36	25

*Notes*

1. Accompanying children figures exclude high-volume records because not all items were collected on the high-volume form.
2. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in Victoria.
3. 'Accompanying children per 10,000 population 0-17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
4. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 9.4: SAAP clients: age of client by reporting period, Victoria, 1999–00 to 2003–04 (per cent)**

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	1.5	1.6	1.4	1.3	0.9
15–17 years	10.4	9.3	8.6	8.0	6.9
18–19 years	10.3	9.7	9.6	8.8	7.6
20–24 years	18.8	19.5	18.6	17.9	16.2
25–29 years	15.4	14.8	14.7	14.3	13.8
30–34 years	13.8	14.1	15.1	15.0	15.1
35–39 years	10.8	11.2	11.5	12.2	12.5
40–44 years	7.7	8.0	8.5	9.0	9.7
45–49 years	4.6	4.5	4.9	5.5	6.1
50–54 years	2.8	3.1	3.2	3.5	3.8
55–59 years	1.7	1.7	1.7	1.9	2.4
60–64 years	0.9	1.0	1.0	1.1	1.5
65 years and over	1.3	1.4	1.4	1.4	3.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>28,400</b>	<b>28,050</b>	<b>29,000</b>	<b>30,200</b>	<b>34,700</b>
<b>Mean age (years)</b>	<b>29.7</b>	<b>30.0</b>	<b>30.5</b>	<b>31.1</b>	<b>33.3</b>
<b>Median age (years)</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>29</b>	<b>31</b>
<i>Errors and omissions</i>	<i>91</i>	<i>107</i>	<i>231</i>	<i>290</i>	<i>233</i>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Victoria, 1999–00 to 2003–04 (per cent)**

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>67.5</i>	<i>64.9</i>	<i>59.8</i>	<i>58.0</i>	<i>41.6</i>
All goals achieved	n.a.	13.9	16.5	17.3	12.7
Most or some goals achieved	n.a.	32.2	35.3	33.4	21.6
No goals achieved	n.a.	3.1	2.6	2.6	1.6
No information given	n.a.	15.7	5.5	4.7	5.7
<i>No support plan</i>	<i>6.6</i>	<i>10.8</i>	<i>14.2</i>	<i>14.2</i>	<i>40.8</i>
<i>Not appropriate</i>	<i>25.9</i>	<i>24.3</i>	<i>26.0</i>	<i>27.9</i>	<i>17.6</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>29,350</b>	<b>25,500</b>	<b>31,050</b>	<b>35,750</b>	<b>56,400</b>
<i>Errors and omissions</i>	<i>2,952</i>	<i>5,914</i>	<i>3,798</i>	<i>5,095</i>	<i>3,312</i>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.6: SAAP closed support periods: length of support by reporting period, Victoria, 1999–00 to 2003–04 (per cent)**

<b>Length of support</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>	<b>2003–04</b>
Less than 1 day	29.9	35.7	32.9	27.6	47.4
1 day	5.6	5.1	4.7	5.6	4.3
2 days	2.4	2.3	1.8	2.4	1.8
3 days	2.1	1.8	1.7	2.0	1.4
4 days	1.3	1.4	1.2	1.5	1.1
5 days	1.2	1.0	0.9	1.1	0.9
6 days	1.2	1.0	1.1	1.3	1.0
7 days	1.6	1.5	1.5	1.8	1.5
>1–2 weeks	6.8	5.4	5.7	6.7	5.1
>2–4 weeks	8.9	7.7	8.0	8.8	6.5
>4–13 weeks	20.7	19.4	22.0	22.8	16.2
>13–26 weeks	9.3	9.2	9.7	9.7	6.8
>26–52 weeks	5.6	5.3	5.3	5.3	3.9
>52 weeks	3.3	3.3	3.5	3.3	2.1
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>37,300</b>	<b>38,150</b>	<b>39,150</b>	<b>42,500</b>	<b>61,200</b>
<b>Mean length (days)</b>	<b>63</b>	<b>61</b>	<b>63</b>	<b>64</b>	<b>43</b>
<b>Median length (days)</b>	<b>12</b>	<b>8</b>	<b>13</b>	<b>15</b>	<b>1</b>
<i>Errors and omissions</i>	<i>63</i>	<i>178</i>	<i>281</i>	<i>80</i>	<i>30</i>

*Note:* Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.7: SAAP clients: number of support periods per client by reporting period, Victoria, 1996–97 to 2003–04 (per cent)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	77.9	81.5	80.3	79.2	78.4	77.4	76.1	69.9
2	13.5	11.2	11.0	12.9	12.3	13.4	13.8	15.2
3	5.1	3.7	4.4	4.0	4.4	4.4	4.9	5.8
4	1.5	1.6	2.0	1.8	2.2	2.0	2.0	3.0
5	0.8	0.9	1.0	0.7	0.9	1.1	1.2	1.8
6+	1.2	1.2	1.3	1.3	1.8	1.7	2.0	4.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>23,700</b>	<b>28,050</b>	<b>29,100</b>	<b>28,500</b>	<b>28,150</b>	<b>29,200</b>	<b>30,500</b>	<b>34,950</b>
<b>Mean number of support periods</b>	<b>1.52</b>	<b>1.49</b>	<b>1.53</b>	<b>1.50</b>	<b>1.54</b>	<b>1.54</b>	<b>1.60</b>	<b>1.92</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Victoria, 1996–97 to 2003–04**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	292	322	321	311	310	348	337	349
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1	92.3
Forms returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662	62,172
Forms returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3	92.6
Forms returned with valid consent (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5	91.3

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

*Sources:* SAAP Administrative Data and Client Collections.



# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Victoria follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Victoria, 2003–04**

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Eastern Metropolitan	37	91.9	8,510	94.9	93.8
North and West Metropolitan	107	89.7	11,304	88.5	86.2
Southern Metropolitan	65	92.3	26,790	97.0	96.1
Barwon South Western	24	95.8	3,000	87.7	86.7
Gippsland	24	95.8	1,688	85.1	83.6
Grampians	33	97.0	2,076	93.1	91.6
Hume	25	88.0	2,316	86.0	84.7
Loddon Mallee	26	96.2	3,912	86.4	85.4
Statewide	8	87.5	2,576	83.2	80.8
<b>Total</b>	<b>349</b>	<b>92.3</b>	<b>62,172</b>	<b>92.6</b>	<b>91.3</b>
<b>Primary target group</b>					
Young people	134	88.1	8,250	90.6	88.9
Single men only	14	100.0	2,178	92.8	91.6
Single women only	18	100.0	1,946	95.7	94.7
Families	31	96.8	3,096	90.1	89.0
Women escaping domestic violence	59	96.6	9,304	81.9	80.0
Cross target/multiple/general	93	91.4	37,398	95.8	94.7
<b>Total</b>	<b>349</b>	<b>92.3</b>	<b>62,172</b>	<b>92.6</b>	<b>91.3</b>

### Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 62,172 forms returned, 1,453 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 1,550 of the 67,200 support periods.

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

### **Region**

Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The State's administrative regions, which consist of three metropolitan regions, five rural regions and one statewide classification, are as follows:

- Eastern Metropolitan
- North and West Metropolitan
- Southern Metropolitan
- Barwon South Western
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Statewide.

### **SAAP accommodation**

The SAAP Client Collection specifies six distinct types of SAAP accommodation that may be provided to clients. In this report, the six types are combined into three groups:

- crisis or short-term accommodation
- medium- to long-term accommodation
- other SAAP-funded accommodation, which comprises accommodation in hostels, motels, hotels and caravans, community placements and other SAAP-funded arrangements.

It should be noted that in Victoria many SAAP clients are accommodated in both crisis and medium-term accommodation by the Transitional Housing Management program. Some of the accommodation periods provided by this program may not be reported to the NDCA.

# **Appendix 2 SAAP NDCA Client Collection forms**



General and high volume forms



# References

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