

SAAP NDCA REPORT SERIES 9

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2003–04**

**South Australia
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 122

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Preface

This publication contains statistical tables and charts in relation to South Australia and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 97% of agencies in South Australia provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 96% participation rate was recorded in 2002–03. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased slightly from 87% in 2002–03 to 86% in 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this eighth annual report and the release of 2003–04 data are one step towards this goal.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the South Australian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP agency; or• enters into an <i>ongoing support relationship</i> with a SAAP agency.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
Unmet need	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to South Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

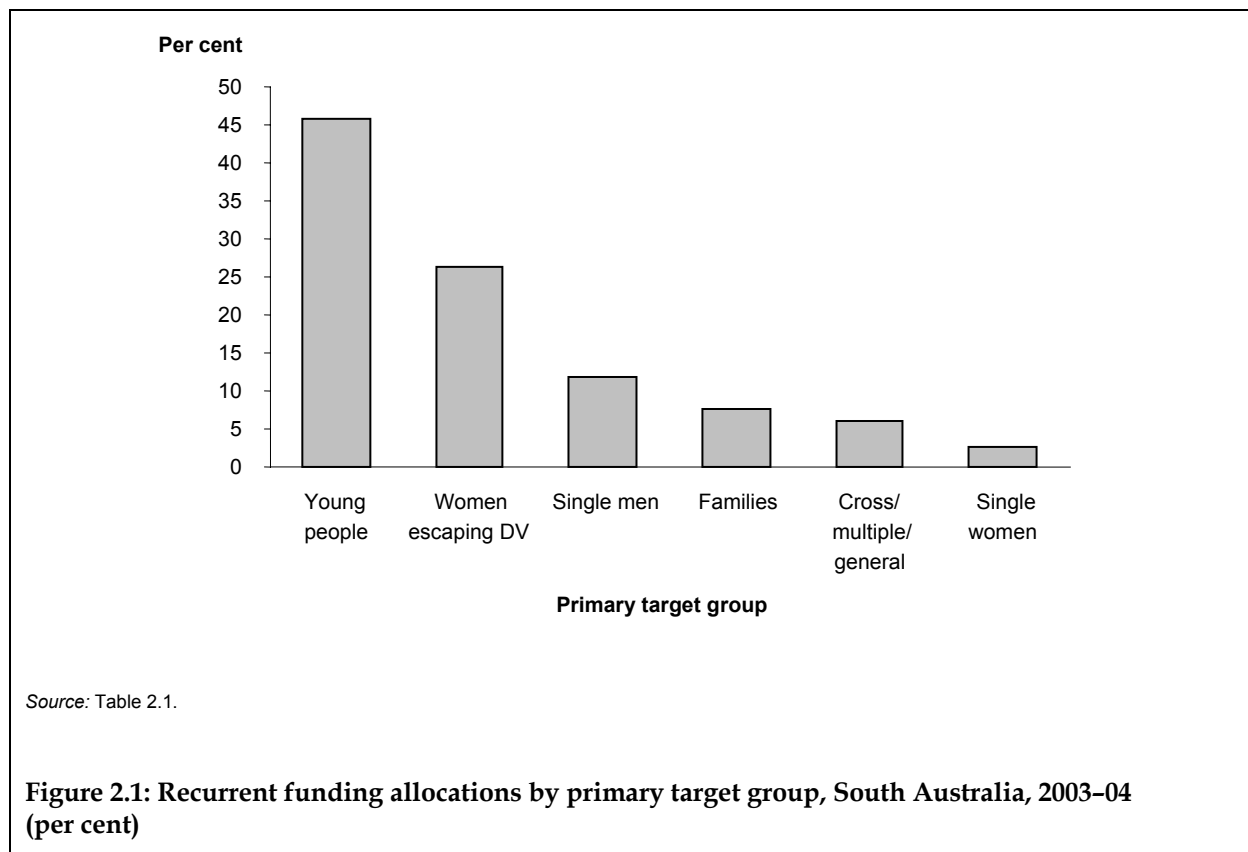
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for South Australia. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2003-04.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, South Australia, 2003-04

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Metropolitan, Eastern	31	36.9	11,240,000	45.6	362,600
Metropolitan, Western	5	6.0	1,529,000	6.2	305,800
Metropolitan, Northern	7	8.3	2,910,000	11.8	415,700
Metropolitan, Southern	8	9.5	2,998,000	12.1	374,800
Country, North	20	23.8	3,813,000	15.4	190,700
Country, South	13	15.5	2,193,000	8.9	168,700
Total	84	100.0	24,684,000	100.0	293,900
Primary target group					
Young people	27	32.1	11,273,000	45.7	417,500
Single men only	12	14.3	2,922,000	11.8	243,500
Single women only	2	2.4	642,000	2.6	321,200
Families	11	13.1	1,865,000	7.6	169,500
Women escaping domestic violence	21	25.0	6,475,000	26.2	308,300
Cross-target/multiple/general	11	13.1	1,507,000	6.1	137,000
Total	84	100.0	24,684,000	100.0	293,900
Recurrent allocations to agencies	84	100.0	24,684,000	94.5	293,900
Other recurrent allocations	1,430,000	5.5	..
Total	26,114,000	100.0	..

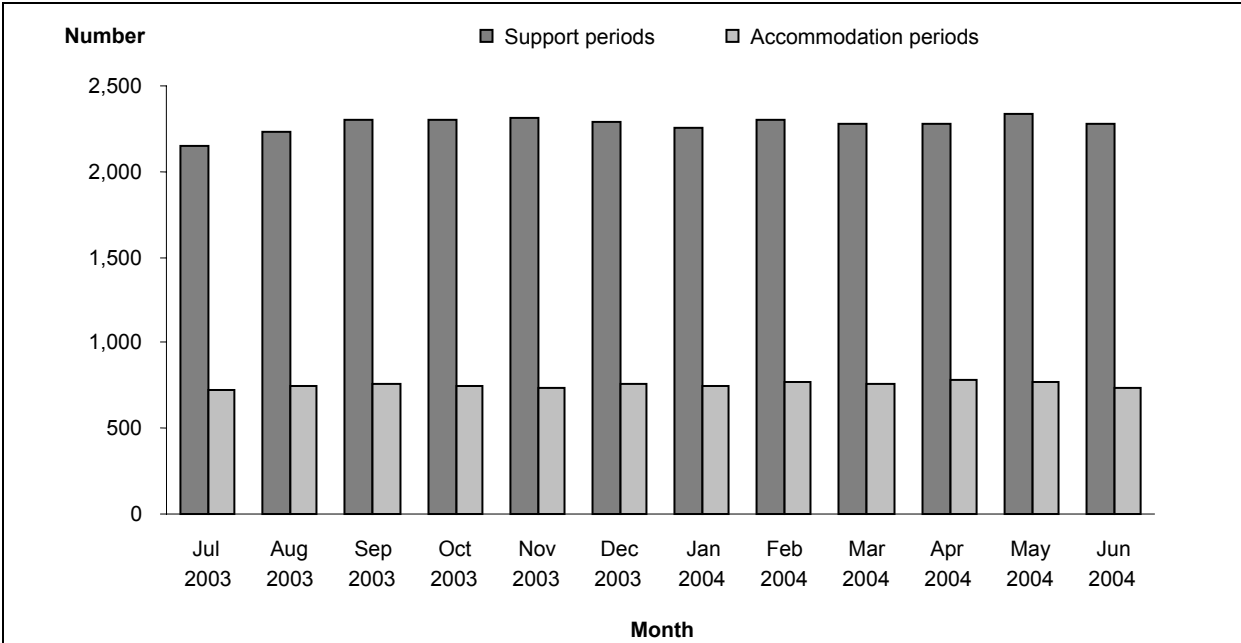
Notes

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$169,000 for National Research and Development.
2. Not all agencies operated throughout the year. At 30 June 2004, 83 agencies were operating.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, South Australia, 2003-04 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, South Australia, 2003–04 (number)

Support periods	14,700
Clients	9,700
Mean number of support periods per client	1.52
Clients per 10,000 population 10+	72

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in South Australia.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a

Table 3.2: SAAP accompanying child support periods and accompanying children, South Australia, 2003–04 (number)

Accompanying child support periods—all	9,100
Accompanying child support periods—general form only	5,500
Accompanying children	4,850
Mean number of accompanying child support periods per accompanying child	1.14
Accompanying children per 10,000 population aged 0–17	139

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in South Australia.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2003–04

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2003	850	140	330	300	330	200	2,150
August 2003	910	140	320	310	350	210	2,230
September 2003	970	140	330	320	350	200	2,300
October 2003	1,000	140	340	300	340	180	2,300
November 2003	990	140	350	310	340	190	2,310
December 2003	940	140	360	320	350	190	2,290
January 2004	900	130	350	320	370	180	2,260
February 2004	910	130	340	330	390	200	2,300
March 2004	860	130	340	330	420	200	2,280
April 2004	870	140	340	340	410	190	2,280
May 2004	890	140	340	370	420	180	2,340
June 2004	880	140	330	350	390	180	2,280
Support periods: total number of days	333,830	50,320	124,120	119,000	135,670	69,950	832,890

Notes

1. Number excluded due to errors and omissions (unweighted): 1.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2003–04

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2003	250	60	100	130	110	70	730
August 2003	270	60	100	140	110	80	750
September 2003	270	60	110	140	110	70	760
October 2003	260	60	100	140	110	80	750
November 2003	250	60	110	140	100	80	740
December 2003	260	60	110	150	100	80	760
January 2004	250	60	100	150	110	70	750
February 2004	260	60	100	160	110	70	770
March 2004	260	60	110	150	120	70	760
April 2004	280	60	110	150	110	70	780
May 2004	270	60	110	160	110	70	770
June 2004	260	60	110	150	100	60	740
Accommodation: total number of nights	92,400	21,360	37,710	51,800	37,990	25,660	266,920

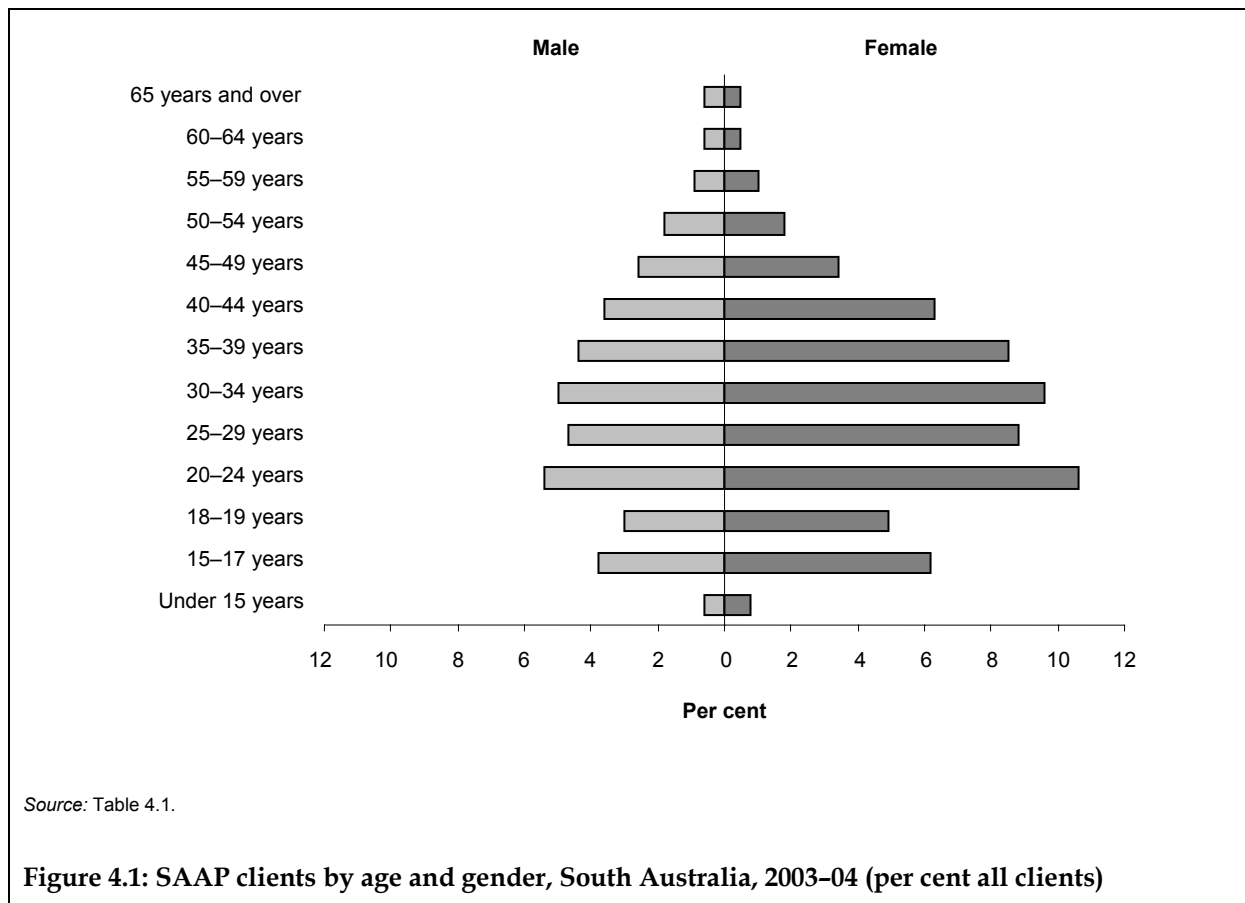
Notes

1. Number excluded due to errors and omissions (unweighted): 46.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, South Australia, 2003–04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.6	0.8	1.7	1.2	1.4	150
15–17 years	3.8	6.2	10.3	9.9	10.0	950
18–19 years	3.0	4.9	8.2	7.8	7.9	750
20–24 years	5.4	10.6	14.7	16.8	16.0	1,550
25–29 years	4.7	8.8	12.6	14.0	13.5	1,300
30–34 years	5.0	9.6	13.6	15.2	14.6	1,400
35–39 years	4.4	8.5	11.9	13.6	13.0	1,250
40–44 years	3.6	6.3	9.8	10.0	10.0	950
45–49 years	2.6	3.4	6.9	5.4	5.9	550
50–54 years	1.8	1.8	4.8	2.9	3.6	350
55–59 years	0.9	1.0	2.5	1.6	1.9	200
60–64 years	0.6	0.5	1.5	0.8	1.1	100
65 years and over	0.6	0.5	1.7	0.7	1.1	100
<i>Total</i>	<i>37.1</i>	<i>62.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	3,600	6,050	3,600	6,050	..	9,650
Mean age (years)	32.1	30.7	..	31.2
Median age (years)	31	30	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 39.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, South Australia, 2003–04

Accompanying children		
Age	%	Number
0–4 years	46.1	2,250
5–12 years	42.2	2,050
13–15 years	9.2	450
16–17 years	2.5	100
Total	100.0	4,850
Gender		
Male	50.5	2,450
Female	49.5	2,400
Total	100.0	4,850

Notes

1. Number excluded due to errors and omissions in age (weighted): 11.
2. Number excluded due to errors and omissions in gender (weighted): 4.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, South Australia, 2003–04 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	70.7	78.0	82.7	79.1	79.4	89.1	78.8	2,800
2	13.0	10.4	9.4	13.3	11.3	(^c)—	12.0	450
3	5.0	3.4	3.7	4.6	6.1	(^c)—	4.6	150
4	3.6	4.5	1.5	1.7	1.6	(^c)—	2.1	100
5	2.6	^(a) 3.7	1.5	0.7	0.8	—	1.2	50
6+	5.2	—	1.3	0.6	0.8	—	1.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	11.9	8.2	14.7	47.9	15.7	1.7	100.0	..
Total (number)	450	300	500	1,700	550	50	..	3,600
Mean number of support periods	1.88	1.54	1.42	1.38	1.41	1.24	..	1.46
Per 10,000 population	50	136	103	79	30	6	..	54
Female clients								
1	75.4	72.1	71.0	72.9	78.0	86.8	73.4	4,450
2	11.4	16.1	16.6	15.8	13.6	(^c)—	15.2	900
3	5.6	5.9	5.8	6.0	5.5	(^c)—	5.9	350
4	2.6	2.2	2.8	2.6	1.8	—	2.5	150
5	2.2	1.2	1.8	1.6	(^c)—	—	1.5	100
6+	2.9	2.4	1.9	1.2	(^c)—	—	1.5	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	11.1	7.8	16.8	52.8	10.7	0.7	100.0	..
Total (number)	700	450	1,000	3,200	650	50	..	6,050
Mean number of support periods	1.69	1.61	1.62	1.54	1.41	1.30	..	1.56
Per 10,000 population	84	231	213	150	34	3	..	89
All clients								
1	73.6	74.4	75.0	75.1	78.7	88.1	75.4	7,250
2	12.0	13.9	14.2	14.9	12.5	5.4	14.0	1,350
3	5.3	4.9	5.1	5.5	5.8	^(b) 6.5	5.4	500
4	3.0	3.1	2.4	2.3	1.7	—	2.4	250
5	2.4	1.8	1.7	1.3	0.6	—	1.4	150
6+	3.8	1.9	1.7	1.0	0.6	—	1.4	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	11.4	7.9	16.0	51.0	12.6	1.1	100.0	..
Total (number)	1,100	750	1,550	4,900	1,200	100	..	9,650
Mean number of support periods	1.76	1.59	1.56	1.48	1.41	1.26	..	1.52
Per 10,000 population	67	182	156	114	32	5	..	72

(a) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of clients who had 4 support periods each. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 39.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, South Australia, 2003–04 (per cent)

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	86.5	87.6	90.8	94.8	87.6	4,250
2	11.5	10.8	8.3	^(b) 5.3	10.7	500
3	1.8	1.4	^(*) —	—	1.5	50
4	^(a) 0.3	^(*) —	^(*) —	—	0.2	<25
5	—	^(*) —	—	—	—	<25
6+	—	—	—	—	—	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	46.1	42.2	9.2	2.5	100.0	..
Total (number)	2,250	2,050	450	100	..	4,850
Mean number of accompanying child support periods	1.16	1.14	1.10	1.06	..	1.14
Per 10,000 population aged 0–17 years	249	130	74	30	..	139

(a) Includes a small proportion of accompanying children who had 6 and more support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of accompanying children who had 3 support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 11.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
4. To ensure confidentiality some cells in this table have been replaced with '^(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.5: SAAP clients: birthplace by gender, South Australia, 2003–04

Birthplace	Male	Female	Total	South Australian population		
	%	%	%	Number	%	Number
Australia	89.0	88.6	88.8	8,350	76.1	1,005,550
Oceania (excluding Australia)	1.4	1.3	1.4	150	1.0	13,450
UK, Ireland and associated islands	3.3	2.2	2.6	250	10.4	136,700
Other Europe and the former Soviet Union	2.4	2.9	2.7	250	7.8	103,350
South-East, North-East and Southern Asia	1.4	3.0	2.4	200	3.2	41,850
Other (including the Middle East, Africa, the Americas and Caribbean)	2.4	2.0	2.1	200	1.5	19,650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	37.7	62.3	100.0
Total (number)	3,550	5,850	..	9,400	..	1,320,550

Notes

1. Number excluded due to errors and omissions (weighted): 287.
2. 'South Australian population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, South Australia, 2003–04

Birthplace	Accompanying children	
	%	Number
Australia	95.9	4,550
Oceania (excluding Australia)	0.5	50
Europe and the former Soviet Union	0.6	50
South-East, North-East and Southern Asia	0.7	50
Other (including the Middle East, Africa, the Americas and Caribbean)	2.3	100
Total	100.0	4,750

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 128.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, South Australia, 2003–04

Cultural and linguistic diversity	Male	Female	Total	South Australian population		
				%	Number	
Clients	%	%	%	Number	%	Number
Indigenous Australians	10.5	20.0	16.4	1,500	1.4	18,900
Australian-born non-Indigenous people	78.6	68.8	72.5	6,700	74.7	986,600
People born overseas, English proficiency group 1	4.6	3.5	3.9	350	11.8	155,800
People born overseas, English proficiency groups 2–4	6.2	7.8	7.2	650	12.1	159,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	37.6	62.4	100.0
Total (number)	3,500	5,750	..	9,250	..	1,320,550
Support periods	Mean number per client			Total number		
Indigenous Australians	1.41	1.73	1.65	2,500
Australian-born non-Indigenous people	1.46	1.55	1.51	10,100
People born overseas, English proficiency group 1	1.52	1.31	1.41	550
People born overseas, English proficiency groups 2–4	1.32	1.34	1.34	900
<i>Total</i>	<i>1.45</i>	<i>1.56</i>	<i>1.52</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	36.0	64.0	100.0
Total support periods (number)	5,050	8,950	..	14,000

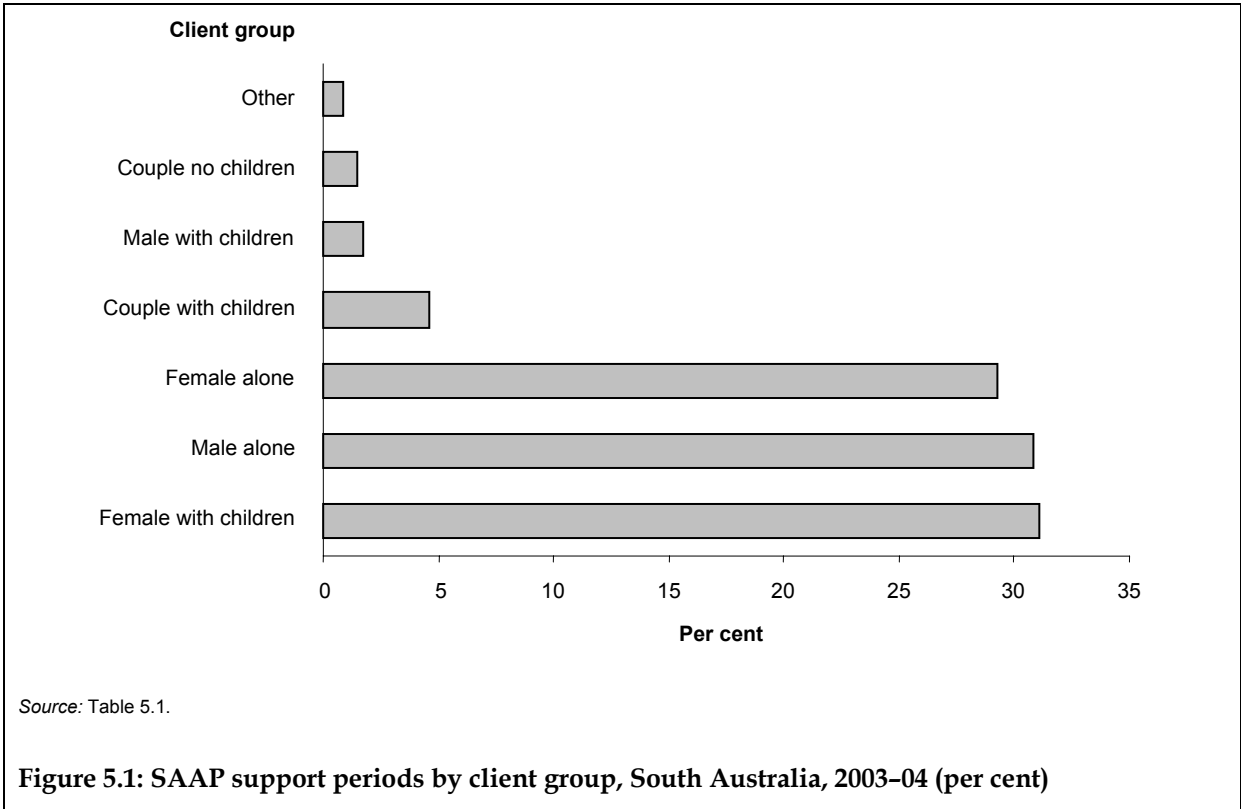
Notes

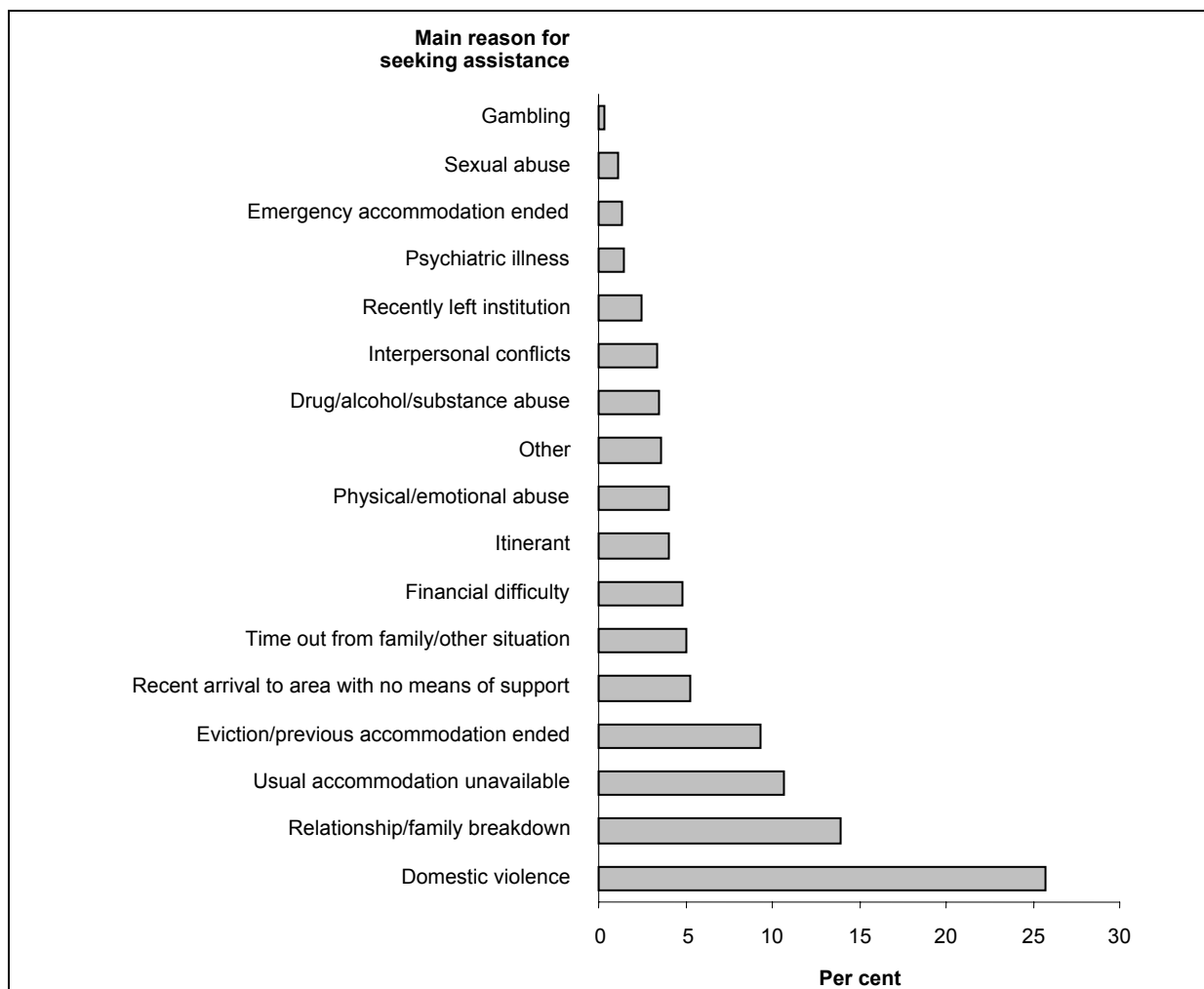
1. Number excluded due to errors and omissions (weighted): 440 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. South Australian population¹ refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004b; ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, South Australia, 2003-04 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, South Australia, 2003–04 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Metropolitan, Eastern	40.4	29.4	0.7	0.6	0.5	27.8	0.6	100.0	56.2	7,700
Metropolitan, Western	21.8	35.2	2.8	6.3	1.6	30.3	2.0	100.0	3.7	500
Metropolitan, Northern	15.2	31.1	2.0	8.2	2.1	40.9	0.5	100.0	8.5	1,150
Metropolitan, Southern	28.7	26.1	3.2	10.3	3.3	26.3	2.0	100.0	7.2	1,000
Country, North	20.5	40.9	2.1	2.2	1.0	31.8	1.4	100.0	12.1	1,650
Country, South	20.4	25.2	1.3	7.2	3.2	41.3	1.3	100.0	6.5	900
Adelaide	2.5	6.6	4.8	32.8	9.7	^(a) 43.7	—	100.0	5.8	800
Total (%)	30.8	29.3	1.5	4.6	1.7	31.1	0.9	100.0	100.0	..
Total (number)	4,250	4,050	200	650	250	4,300	100	13,750

(a) Includes a small proportion of support periods for the client group 'Other'. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (unweighted): 463.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, South Australia, 2003–04 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	37.2	13.2	—	—	0.1	4.6	12.3	1,800
Male alone, 25+	0.9	78.2	—	1.3	0.4	47.7	18.3	2,650
Female alone, under 25	42.1	0.6	10.6	0.9	6.5	5.8	14.0	2,000
Female alone, 25+	0.6	5.4	88.4	3.4	28.9	13.2	15.4	2,200
Couple, no children	2.3	0.8	—	4.0	0.2	2.3	1.4	200
Couple with children	2.2	0.2	—	30.9	0.4	6.8	4.7	650
Male with children	0.4	0.3	—	10.0	0.4	4.3	1.7	250
Female with children	13.0	0.7	1.0	48.0	62.5	14.6	31.4	4,550
Other	1.2	0.5	—	^(a) 1.6	0.7	0.8	0.9	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	25.6	18.2	3.3	11.1	34.4	7.4	100.0	..
Total (number)	3,700	2,650	500	1,600	4,950	1,050	..	14,450

(a) Includes a small proportion of support periods for the client group 'Male alone, under 25'. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 282.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, South Australia, 2003–04 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	17.4	11.9	13.7	5.6	20.9	19.5	12.2	5.6	4.7	10.7
Time out from family/other situation	6.9	4.6	9.1	2.2	7.1	4.6	3.4	3.5	4.1	5.1
Relationship/family breakdown	27.1	9.0	24.1	4.7	10.9	7.6	16.3	8.1	12.7	13.9
Interpersonal conflict	5.0	4.7	4.0	2.7	(*)—	4.5	3.5	2.0	—	3.4
Physical/emotional abuse	2.6	1.3	5.4	6.7	(*)—	1.5	—	4.3	8.9	4.0
Domestic violence	0.9	0.8	11.7	46.3	5.0	1.5	6.9	55.9	21.4	25.7
Sexual abuse	1.8	—	2.6	0.4	—	(*)—	(*)—	0.8	(*)—	1.1
Financial difficulty	2.3	8.0	4.0	3.5	9.6	12.4	13.0	4.0	4.3	4.8
Gambling	—	1.6	—	—	—	—	—	—	—	0.3
Eviction/previous accommodation ended	14.4	7.0	10.5	5.6	18.5	21.9	10.3	6.4	14.1	9.3
Drug/alcohol/substance abuse	2.8	12.8	1.6	4.6	—	1.5	(*)—	0.3	(*)—	3.5
Emergency accommodation ended	2.4	1.3	1.8	0.6	(*)—	(*)—	(*)—	0.7	—	1.3
Recently left institution	4.0	7.8	1.3	2.9	—	(*)—	(*)—	0.2	(*)—	2.5
Psychiatric illness	1.2	3.5	0.9	2.9	(*)—	—	(*)—	0.5	—	1.5
Recent arrival to area with no means of support	4.5	15.5	2.4	3.2	4.8	14.8	10.0	1.7	11.1	5.3
Itinerant	5.4	6.1	4.5	3.5	10.2	3.1	9.6	2.0	5.1	4.1
Other	^(a) 1.6	^(b) 4.1	2.5	^(a) 4.7	6.9	4.9	8.6	4.0	9.9	3.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	15.5	14.2	18.9	15.8	1.5	3.8	1.4	27.7	1.2	100.0
Total (number)	1,500	1,400	1,850	1,550	150	350	150	2,700	100	9,750

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Sexual abuse'. These cells have been merged to ensure client confidentiality.

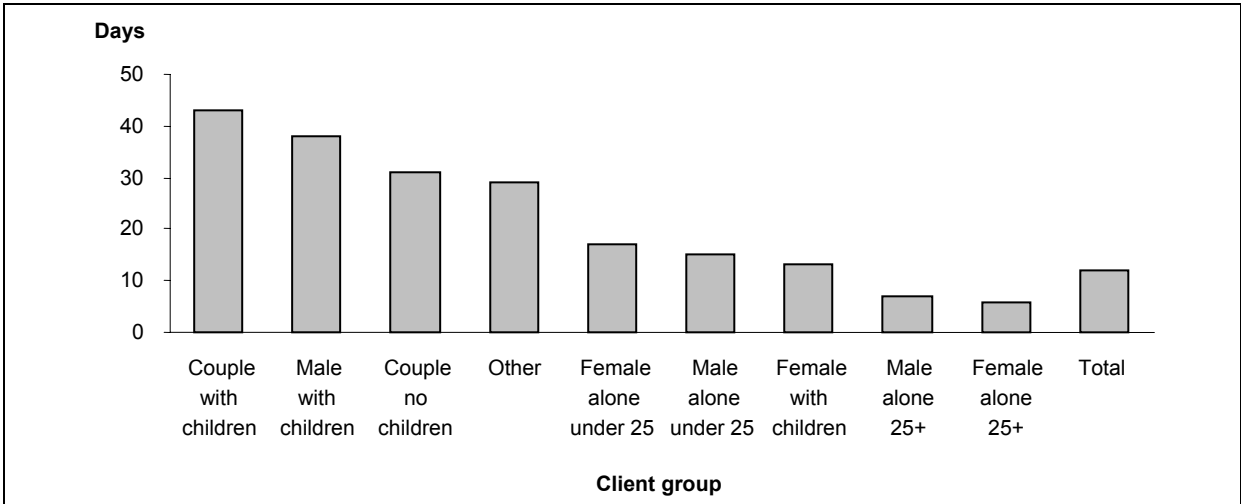
Notes

- Number excluded due to errors and omissions (weighted): 845.
- Table excludes high-volume records because not all items were included on the high-volume form.
- To ensure confidentiality some cells in this table have been replaced with "(*)—". While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

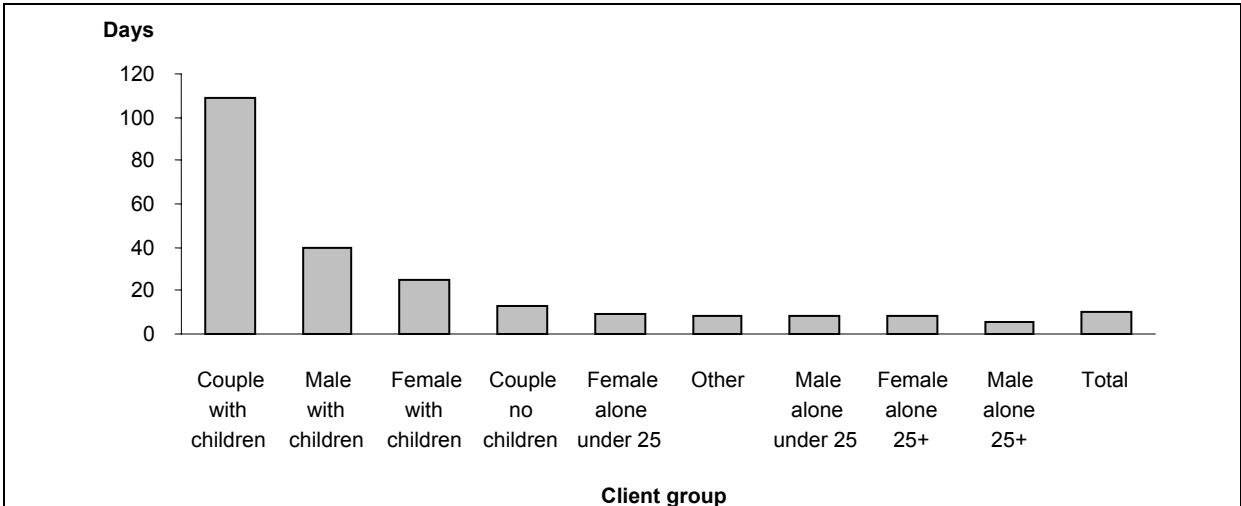
6 Support provided

6.1 Key charts



Source: Table 6.1.

Figure 6.1: Median length of support by client group, South Australia, 2003-04 (days)



Source: Table 6.2.

Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, South Australia, 2003-04 (days)

6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, South Australia, 2003–04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	5.2	3.9	10.7	22.4	13.9	4.8	9.7	20.0	5.2	13.3	1,650
1 day	9.6	15.9	8.4	10.4	4.2	3.2	2.4	8.1	17.5	9.9	1,250
2 days	6.5	7.7	4.9	5.2	3.8	1.5	1.9	3.8	5.6	5.1	650
3 days	3.8	6.2	5.2	5.0	2.2	1.0	2.8	4.0	4.5	4.5	550
4 days	3.6	4.5	3.3	3.7	(*)—	0.8	(*)—	2.3	(*)—	3.2	400
5 days	3.1	4.3	2.2	2.2	(*)—	0.9	(*)—	2.1	—	2.6	300
6 days	2.9	3.6	2.0	3.1	(*)—	1.1	(*)—	1.8	—	2.5	300
7 days	3.5	4.0	3.6	2.3	4.2	1.5	2.2	1.9	—	2.8	350
>1–2 weeks	11.5	14.9	7.3	8.6	6.6	3.9	3.9	7.5	9.4	9.3	1,150
>2–4 weeks	10.7	12.2	11.0	8.1	8.1	6.8	10.4	7.3	(*)—	9.3	1,150
>4–13 weeks	18.3	10.6	16.2	17.8	23.3	45.7	36.8	21.0	28.1	19.0	2,350
>13–26 weeks	9.4	5.9	12.7	6.5	9.0	10.9	15.6	9.6	9.2	8.9	1,100
>26–52 weeks	7.0	3.4	6.5	3.1	9.9	9.2	6.4	6.4	6.0	5.5	700
>52 weeks	5.0	2.8	6.0	1.7	9.6	8.8	5.1	4.3	8.9	4.2	500
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	11.9	19.1	13.2	16.3	1.4	4.4	1.6	31.5	0.7	100.0	..
Total (number)	1,500	2,400	1,650	2,000	150	550	200	3,900	100	..	12,450
Mean length (days)	76	50	94	42	123	132	92	69	106	..	69
Median length (days)	15	7	17	6	31	43	38	13	29	..	12

Notes

1. Number excluded due to errors and omissions (weighted): 222.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2003–04 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	14.4	18.4	11.6	10.9	(*)—	2.9	—	7.8	27.1	13.0	750
2 days	9.5	9.0	8.3	9.4	10.2	(*)—	(*)—	5.9	(*)—	8.1	450
3 days	5.5	7.4	7.7	7.6	—	(*)—	7.2	4.1	6.9	6.2	350
4 days	5.6	5.6	6.7	7.3	7.2	—	—	3.1	(*)—	5.2	300
5 days	4.5	5.4	4.1	5.3	(*)—	(*)—	—	2.5	—	4.2	250
6 days	4.1	4.4	2.9	5.9	8.3	—	7.2	2.7	—	3.9	200
7 days	4.5	4.5	6.0	3.1	—	(*)—	(*)—	2.7	—	4.0	250
>1–2 weeks	16.0	18.2	10.8	15.5	19.0	3.4	(*)—	11.1	14.4	14.4	800
>2–4 weeks	13.1	14.4	12.7	11.8	(*)—	2.7	17.1	12.7	—	12.8	750
>4–13 weeks	9.3	6.9	9.8	13.6	9.8	30.6	31.5	20.3	18.4	12.4	700
>13–26 weeks	6.7	3.4	10.0	4.6	16.6	21.3	14.7	13.9	(*)—	7.9	450
>26–52 weeks	5.3	1.6	7.0	3.9	10.0	18.8	9.6	9.1	9.1	5.5	300
>52 weeks	1.4	0.8	2.4	1.1	(*)—	13.8	(*)—	4.2	(*)—	2.3	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	16.3	31.8	13.6	11.6	0.7	2.9	0.8	21.4	0.9	100.0	..
Total (number)	950	1,800	800	650	50	150	50	1,200	50	..	5,700
Mean length (days)	42	24	56	36	95	222	75	79	97	..	52
Median length (days)	8	6	9	8	13	109	40	25	8	..	10
Accommodation starting and ending on the same date (number)	50	<25	<25	50	<25	—	<25	50	—	..	150
Total accommodation	950	1,850	800	700	50	150	50	1,300	50	..	5,850

Notes

1. Number excluded due to errors and omissions (weighted): 122.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, South Australia, 2003–04 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	75.6	88.6	66.2	50.0	62.7	54.9	60.5	53.9	84.8	64.5
SAAP/CAP accommodation	64.1	76.3	49.1	35.0	28.7	35.1	26.6	35.8	64.4	48.3
Assistance to obtain/maintain short-term accommodation	32.0	62.3	25.8	16.7	25.6	18.8	23.7	19.4	32.0	29.5
Assistance to obtain/maintain independent housing	21.7	19.8	28.8	14.6	41.8	34.9	36.2	24.6	32.3	23.4
Financial/employment	30.2	22.0	36.6	31.1	32.1	33.9	32.0	32.4	48.9	30.8
Assistance to obtain/maintain government payment	10.6	3.5	14.3	10.6	7.1	10.7	8.4	12.3	16.2	10.3
Employment/training assistance	8.6	1.9	8.1	1.0	7.9	6.0	6.3	1.8	6.0	3.8
Financial assistance/material aid	21.7	16.9	25.5	25.1	23.5	27.5	24.4	23.8	41.6	23.0
Financial counselling	12.3	9.8	11.0	6.9	12.0	16.0	12.9	11.1	9.8	10.6
Counselling	51.9	69.1	58.0	72.5	40.9	47.5	54.1	78.9	63.3	67.4
Incest/sexual assault	2.3	0.7	5.6	3.2	(*)—	0.7	—	2.6	(*)—	2.6
Domestic violence	3.2	1.7	15.5	44.9	8.7	5.6	9.7	58.8	21.9	29.1
Family/relationship	15.7	7.2	22.0	20.1	16.1	18.8	22.3	35.1	24.0	22.1
Emotional/other	47.8	68.2	51.4	62.0	38.4	44.5	47.4	65.8	55.3	59.7
Assistance with problem gambling	0.4	1.4	0.3	0.9	—	(*)—	(*)—	0.2	—	0.6
General support/advocacy	79.2	84.6	78.3	85.7	71.2	84.8	77.7	89.3	83.8	84.4
Living skills/personal development	19.8	8.8	20.3	10.7	8.7	8.5	5.3	9.1	18.9	12.2
Assistance with legal issues/court support	6.4	2.3	9.8	18.4	6.4	6.1	5.3	19.6	7.6	12.1
Advice/information	71.7	76.9	70.5	76.3	60.6	78.0	72.4	79.5	72.5	75.8
Retrieval/storage/removal of belongings	31.1	50.9	19.3	8.1	11.3	8.5	7.1	8.2	20.5	20.5
Advocacy/liaison on behalf of client	34.4	17.7	48.5	57.3	38.9	46.8	45.4	55.6	44.6	44.5
Brokerage services	2.0	2.9	8.9	3.2	2.1	11.0	14.6	4.6	7.0	4.8
Specialist services	14.7	15.0	23.8	23.0	16.5	14.5	12.9	17.2	31.8	18.3
Psychological services	0.7	1.0	1.7	1.5	—	—	—	0.6	(*)—	0.9
Psychiatric services	0.9	1.7	1.5	2.7	(*)—	—	(*)—	0.6	—	1.3
Pregnancy support	0.3	—	5.1	0.7	7.8	4.4	(*)—	3.0	(*)—	2.1
Family planning support	0.5	—	2.0	0.2	2.8	0.9	(*)—	1.8	(*)—	1.0
Drug/alcohol support or intervention	4.8	9.7	4.7	7.2	6.2	2.6	7.7	2.9	(*)—	5.4
Physical disability services	(*)—	0.4	0.2	0.5	—	(*)—	(*)—	0.2	(*)—	0.3
Intellectual disability services	0.4	(*)—	0.5	0.3	—	—	—	0.1	4.3	0.3
Culturally appropriate support	5.0	2.1	5.3	9.3	1.8	4.5	2.3	7.0	18.2	5.8
Interpreter services	(*)—	0.2	0.3	1.5	—	1.6	—	1.0	(*)—	0.7
Assistance with immigration issues	0.2	—	0.2	1.3	—	(*)—	(*)—	0.7	(*)—	0.5
Health/medical services	5.9	5.6	13.1	7.7	6.7	4.4	4.8	7.9	10.1	7.7
Basic support and services n.e.s.	60.7	80.0	47.4	36.6	30.4	21.4	24.6	34.3	60.0	47.4
Meals	48.9	67.7	33.4	21.2	17.3	3.1	7.2	14.5	31.5	31.6
Laundry/shower facilities	47.1	68.2	31.4	21.8	14.7	2.6	5.8	13.7	32.9	31.0
Recreation	36.9	62.4	22.1	13.3	8.2	2.1	3.8	5.0	13.7	23.0
Transport	29.4	8.8	34.3	21.9	12.0	14.1	11.2	22.8	30.0	21.8
Other	9.3	3.5	10.2	9.6	5.8	8.9	7.6	10.0	14.3	8.6
No services provided directly	2.9	0.5	3.3	0.9	6.4	6.8	5.3	1.9	—	2.1
Total (number)	1,750	2,550	1,950	2,200	200	650	250	4,400	100	14,100

Notes

1. Number excluded due to errors and omissions (weighted): 626 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2003–04 (per cent)

Type of service	Couple with children	Male with children	Female with children	Total	
				%	Number
Accommodation	76.1	72.9	67.4	68.1	2,350
SAAP/CAP accommodation	76.1	72.9	67.4	68.1	2,350
School liaison/child care	29.4	27.0	30.5	30.2	1,050
School liaison	17.8	27.0	11.6	12.3	400
Child care	16.2	4.1	22.0	21.2	750
Counselling	37.0	37.8	26.5	27.3	950
Help with behavioural problems	10.1	10.8	9.8	9.8	350
Sexual/physical abuse counselling/support	(*)—	(*)—	3.0	2.9	100
Skills education	2.5	9.5	2.6	2.7	100
General counselling/support	27.4	35.1	19.9	20.6	700
General support/advocacy	32.5	43.3	41.9	41.3	1,400
Access arrangements	(*)—	8.1	3.7	3.7	150
Advice/information	28.9	32.5	32.0	31.8	1,100
Brokerage services	(*)—	(*)—	3.5	3.3	100
Advocacy	13.7	23.0	18.5	18.3	650
Specialist services	4.6	5.4	17.9	16.8	600
Culturally sensitive services	2.0	(*)—	11.8	11.0	400
Health/medical services	2.5	(*)—	7.6	7.2	250
Basic support and other services n.e.s.	41.1	40.6	59.0	57.6	2,000
Meals	17.3	21.7	34.8	33.5	1,150
Showers/hygiene	3.0	13.6	29.5	27.7	950
Recreation	3.6	10.8	19.3	18.3	650
Transport	23.9	12.2	32.9	31.9	1,100
Other	10.7	5.5	19.2	18.4	650
No services provided directly by agency	4.1	4.1	1.4	1.6	50
Total accompanying child support periods (%)	5.9	2.2	91.5	100.0	..
Total accompanying child support periods (number)	200	100	3,150	..	3,450

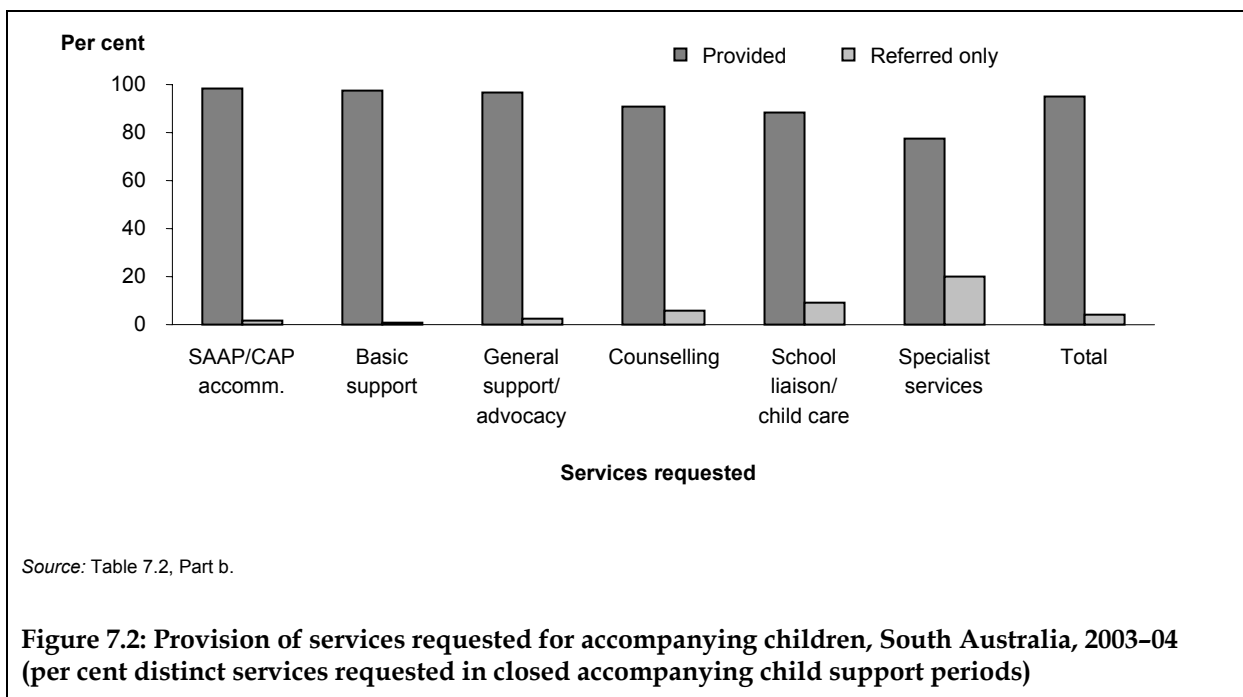
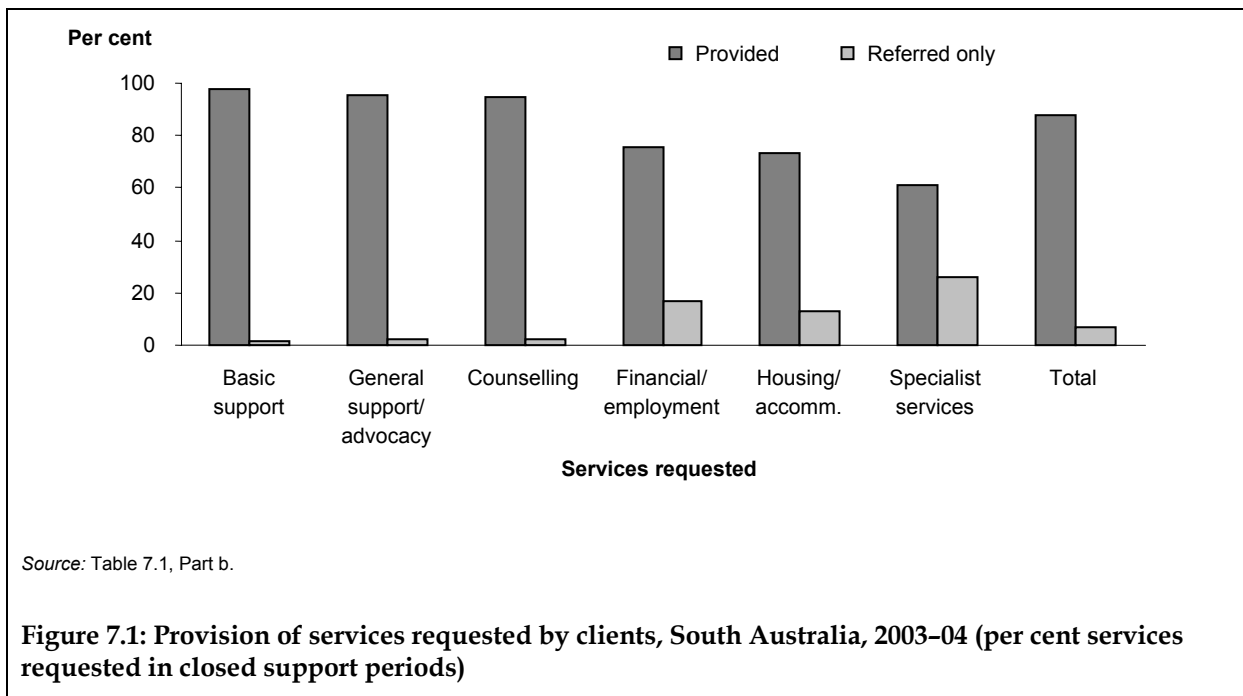
Notes

1. Number excluded due to errors and omissions (weighted): 2,070 accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, South Australia, 2003–04

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/accommodation									
SAAP/CAP accommodation	8.5	9.6	18.1	76.8	5.1	81.9	100.0	7,350	
Assistance to obtain/maintain short-term accommodation	14.4	16.0	30.4	63.9	5.7	69.6	100.0	5,300	
Assistance to obtain/maintain independent housing	21.4	15.7	37.1	48.7	14.2	62.9	100.0	3,750	
Financial/employment									
Assistance to obtain/maintain government payment	4.5	22.2	26.7	47.9	25.3	73.2	100.0	1,450	
Employment/training assistance	22.5	23.7	46.2	34.1	19.7	53.8	100.0	600	
Financial assistance/material aid	3.8	14.4	18.2	65.2	16.6	81.8	100.0	2,900	
Financial counselling	14.1	11.5	25.6	60.5	13.9	74.4	100.0	1,250	
Counselling									
Incest/sexual assault	3.2	20.0	23.2	63.2	13.6	76.8	100.0	300	
Domestic violence	2.0	2.2	4.2	93.0	2.8	95.8	100.0	3,600	
Family/relationship	6.1	4.4	10.5	83.3	6.1	89.4	100.0	2,600	
Emotional/other	1.4	0.7	2.1	95.6	2.2	97.8	100.0	7,050	
Assistance with problem gambling	16.6	25.6	42.2	42.4	15.4	57.8	100.0	100	
General support/advocacy									
Living skills/personal development	9.2	5.0	14.2	80.5	5.3	85.8	100.0	1,300	
Assistance with legal issues/court support	5.6	16.5	22.1	55.4	22.5	77.9	100.0	1,600	
Advice/information	0.7	0.2	0.9	97.6	1.5	99.1	100.0	9,300	
Retrieval/storage/removal of belongings	1.6	2.7	4.3	92.7	2.9	95.6	100.0	2,750	
Advocacy/liaison on behalf of client	3.1	0.5	3.6	91.5	4.9	96.4	100.0	5,350	
Brokerage services	5.5	5.3	10.8	81.8	7.4	89.2	100.0	600	
Specialist services									
Psychological services	22.6	46.6	69.2	13.0	17.8	30.8	100.0	300	
Psychiatric services	15.8	47.5	63.3	9.0	27.6	36.6	100.0	400	
Pregnancy support	8.8	11.4	20.2	52.2	27.6	79.8	100.0	250	
Family planning support	16.2	8.5	24.7	53.9	21.4	75.3	100.0	100	
Drug/alcohol support or intervention	20.7	20.3	41.0	38.1	20.8	58.9	100.0	900	
Physical disability services	12.5	32.5	45.0	30.0	25.0	55.0	100.0	50	
Intellectual disability services	21.1	31.6	52.7	21.1	26.3	47.4	100.0	50	
Culturally appropriate support	1.0	5.1	6.1	86.7	7.2	93.9	100.0	600	
Interpreter services	6.1	17.1	23.2	71.9	4.9	76.8	100.0	100	
Assistance with immigration issues	(*)—	(+)	17.0	66.0	17.0	83.0	100.0	50	
Health/medical services	9.0	33.9	42.9	28.8	28.3	57.1	100.0	1,350	
Basic support and services n.e.s.									
Meals	0.4	0.7	1.1	97.6	1.2	98.8	100.0	4,200	
Laundry/shower facilities	0.5	0.5	1.0	98.2	0.8	99.0	100.0	4,100	
Recreation	0.8	0.4	1.2	98.1	0.7	98.8	100.0	3,200	
Transport	1.7	7.1	8.8	88.5	2.6	91.1	100.0	2,650	
Other	0.8	1.1	1.9	88.9	9.2	98.1	100.0	850	

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, South Australia, 2003–04

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	13.4	13.0	26.4	66.2	7.4	73.6	100.0	16,350	9,600
Financial/ employment	7.9	16.6	24.5	57.1	18.4	75.5	100.0	6,200	3,950
Counselling	2.6	2.4	5.0	91.5	3.5	95.0	100.0	13,700	8,100
General support/ advocacy	2.5	2.3	4.8	90.7	4.6	95.3	100.0	20,850	10,350
Specialist services	12.2	26.3	38.5	39.5	21.9	61.4	100.0	4,150	2,600
Basic support and services n.e.s.	0.8	1.7	2.5	95.8	1.7	97.5	100.0	15,000	5,950
Total (%)	5.5	7.0	12.5	81.1	6.5	87.5	100.0
Total (number)	4,150	5,350	9,500	61,850	4,950	66,800	..	76,300	12,150

Notes

1. Number excluded due to errors and omissions (weighted): 306 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)'. While these cases are not presented separately, they are included in the total. A '(*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2003–04

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	0.3	1.6	1.9	95.7	2.4	98.1	100.0	1,850
School liaison/child care								
School liaison	2.5	4.4	6.9	79.8	13.2	93.0	100.0	350
Child care	2.3	11.3	13.6	73.7	12.7	86.4	100.0	650
Counselling								
Help with behavioural problems	4.6	7.6	12.2	68.0	19.8	87.8	100.0	300
Sexual/physical abuse counselling/support	6.7	18.3	25.0	60.6	14.4	75.0	100.0	100
Skills education	7.1	5.9	13.0	84.7	2.4	87.1	100.0	100
General counselling/support	2.0	1.8	3.8	91.1	5.0	96.1	100.0	550
General support/advocacy								
Access arrangements	5.8	23.1	28.9	38.0	33.1	71.1	100.0	100
Advice/information	(*)—	(+)—	1.0	97.0	2.0	99.0	100.0	850
Brokerage services	(*)—	(*)(+)—	1.3	94.8	3.9	98.7	100.0	100
Advocacy	(*)—	(+)—	1.7	92.3	6.0	98.3	100.0	500
Specialist services								
Culturally sensitive services	(*)—	(+)—	6.3	90.6	3.1	93.7	100.0	250
Health/medical services	3.6	35.2	38.8	30.8	30.4	61.2	100.0	250
Basic support and other services n.e.s.								
Meals	0.8	0.9	1.7	96.7	1.6	98.3	100.0	950
Showers/hygiene	(+)—	(*)—	1.3	(+)—	(*)—	98.7	100.0	800
Recreation	1.1	1.9	3.0	96.1	0.9	97.0	100.0	550
Transport	(*)—	(*)—	0.9	96.2	2.9	99.1	100.0	850
Other	2.8	4.4	7.2	75.9	16.9	92.8	100.0	500

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2003–04

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	0.3	1.6	1.9	95.7	2.4	98.1	100.0	1,850	1,850
School liaison/ child care	2.4	9.0	11.4	75.7	12.9	88.6	100.0	1,000	850
Counselling	3.7	5.5	9.2	80.8	10.1	90.9	100.0	1,050	750
General support/ advocacy	0.7	2.7	3.4	90.7	5.9	96.6	100.0	1,550	1,100
Specialist services	2.0	20.4	22.4	61.1	16.6	77.7	100.0	500	500
Basic support and services n.e.s.	1.1	1.2	2.3	94.0	3.7	97.7	100.0	3,650	1,550
Total (%)	1.4	3.9	5.2	88.7	6.1	94.8	100.0
Total (number)	150	350	500	8,550	600	9,150	..	9,600	2,650

Notes

1. Number excluded due to errors and omissions (weighted): 1,558 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. To ensure confidentiality some cells in this table have been replaced with "(*)". While these cases are not presented separately, they are included in the total. A "(+)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2003–04

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Total	
							%	Number
Broad type of service	% unmet needs							
Housing/accommodation	28.6	36.9	74.1	76.8	71.4	65.6	52.6	2,200
Financial/employment	22.9	15.8	3.6	3.6	4.8	5.9	11.8	500
Counselling	12.4	11.1	2.7	2.7	6.9	7.4	8.5	350
General support/advocacy	13.5	13.4	10.7	10.4	13.8	11.3	12.2	500
Specialist services	18.4	18.0	4.5	5.9	2.6	8.4	12.2	500
Basic support and services n.e.s.	4.1	4.7	4.5	0.6	0.5	1.4	2.7	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	4,150
Summary totals								
Total unmet needs (%)	24.7	22.2	2.8	17.3	4.7	27.9	100.0	..
Total unmet needs (number)	1,000	900	100	700	200	1,150	..	4,150
Total closed support periods with unmet needs (%)	24.8	24.4	2.4	14.6	4.2	28.9	100.0	..
Total closed support periods with unmet needs (number)	450	450	50	250	100	550	..	1,900
Total closed support periods (%)	31.4	29.4	1.3	4.3	1.6	31.2	100.0	..
Total closed support periods (number)	3,800	3,550	150	500	200	3,800	..	12,150

Notes

1. Number excluded due to errors and omissions (weighted): 30 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 17 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 464 closed support periods (including cases with no information on service requirements or provision).
4. In a very small number of support periods requested services were neither provided nor referred for the 'Other' client. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2003–04

	Couple with children	Female with children	Total	
			%	Number
Broad type of service	% unmet needs			
Accommodation	—	5.4	4.7	<25
School liaison/child care	8.3	17.1	18.0	<25
Counselling	58.3	27.9	29.7	50
General support/advocacy	—	9.9	8.6	<25
Specialist services	16.7	5.4	7.8	<25
Basic support and services n.e.s.	16.7	34.2	31.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>150</i>
Summary totals				
Total unmet needs (%)	9.4	86.7	100.0	..
Total unmet needs (number)	<25	100	..	150
Total closed accompanying child support periods with unmet needs (%)	10.1	84.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	50	..	100
Total closed accompanying child support periods (%)	5.0	92.8	100.0	..
Total closed accompanying child support periods (number)	150	2,550	..	2,800
Total closed support periods with accompanying children with unmet needs (%)	11.1	81.5	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	50	..	50
Total closed support periods with accompanying children requiring assistance (%)	4.9	92.0	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	50	1,300	..	1,400

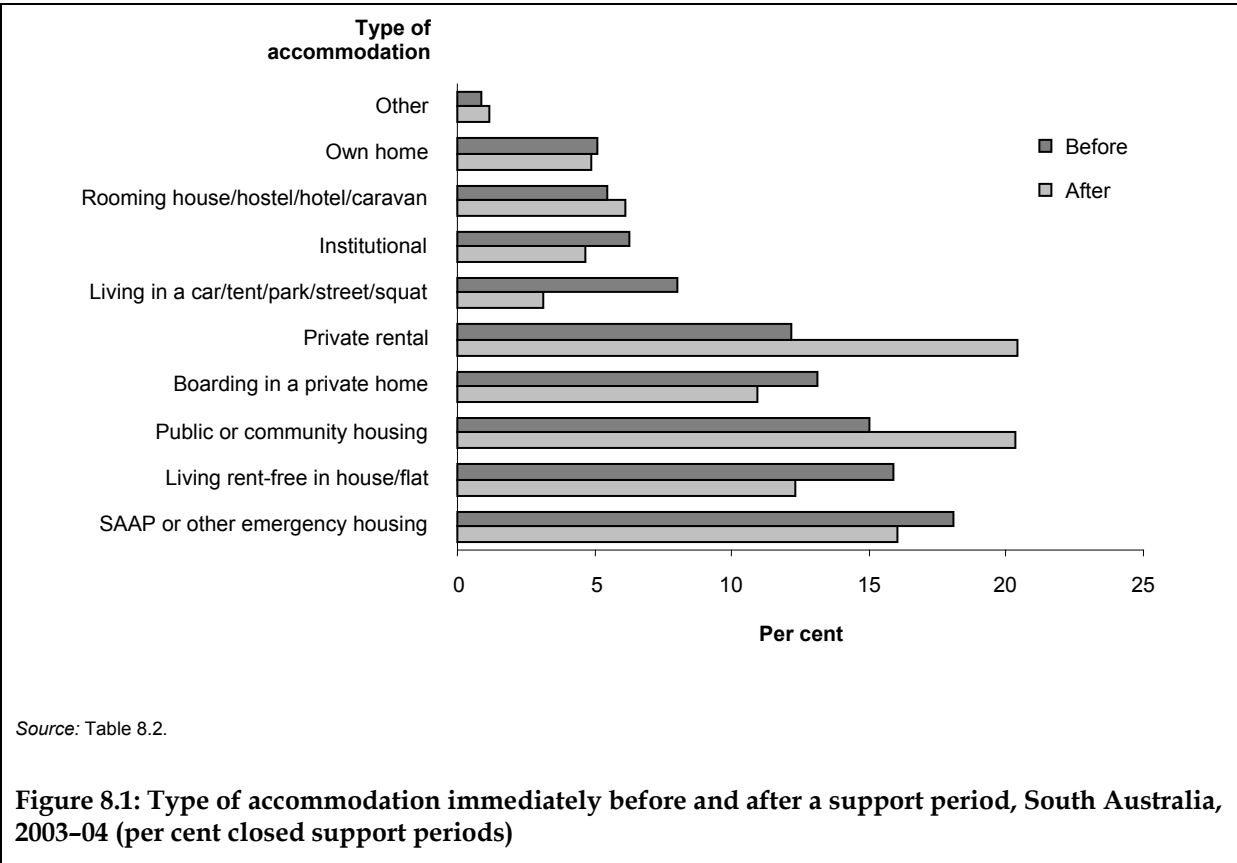
Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,560 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 2 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of closed support periods, people in the 'Male with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, South Australia, 2003-04 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	17.2	6.6	9.8	6.5
No income, awaiting pension/benefit	3.7	2.1	1.2	0.7
Government pension/benefit	72.5	85.8	82.1	85.2
Other	6.5	5.4	7.0	7.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,300</i>	<i>1,200</i>	<i>7,550</i>	<i>6,450</i>
Number with missing data	50	150	1,100	2,200
Total (number)	1,400	1,400	8,650	8,650

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, South Australia, 2003–04 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	18.4	13.0	18.1	16.0
Living rent-free in house/flat	12.9	6.6	15.9	12.3
Private rental	13.3	29.5	12.2	20.4
Public or community housing	11.9	25.5	15.0	20.3
Rooming house/hostel/hotel/caravan	6.7	5.0	5.5	6.1
Boarding in a private home	19.9	12.3	13.1	10.9
Own home	3.1	1.4	5.1	4.9
Living in a car/tent/park/street/squat	7.0	1.4	8.0	3.1
Institutional	5.3	3.6	6.3	4.7
Other	1.4	1.8	0.9	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,800</i>	<i>2,100</i>	<i>7,900</i>	<i>5,500</i>
Number with missing data	150	850	800	3,150
Total (number)	2,950	2,950	8,650	8,650

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, South Australia, 2003–04 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	28.9	36.1	31.0	27.1	24.2	16.9	11.3	9.4	11.4	21.9	550
Living rent-free in house/flat	19.1	11.2	10.3	11.4	9.9	8.6	8.0	5.0	(*)—	9.6	250
Private rental	8.1	4.6	13.2	14.4	19.5	22.0	23.3	30.4	18.2	17.7	450
Public or community housing	13.3	8.3	6.9	12.2	12.1	21.2	31.9	36.1	54.5	19.6	500
Rooming house/hostel/hotel/caravan	4.5	5.4	6.1	7.8	9.8	5.0	3.4	1.9	(*)—	5.5	150
Boarding in a private home	12.2	20.3	15.6	14.1	13.2	17.9	14.2	11.1	7.4	14.8	400
Own home	5.9	1.8	4.0	4.5	2.5	1.7	1.7	(*)—	(*)—	2.6	50
Living in a car/tent/park/street/squat	1.4	2.0	2.2	1.8	(*)—	1.0	(*)—	(*)—	—	1.2	50
Institutional	4.5	10.0	9.5	5.3	7.1	4.9	4.8	(*)—	(*)—	5.8	150
Other	2.0	—	1.3	1.6	(*)—	1.0	(*)—	3.4	(*)—	1.4	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	7.1	9.9	13.2	11.9	12.2	18.5	12.9	9.9	4.4	100.0	..
Total (number)	200	250	350	300	300	500	350	250	100	..	2,600

Notes

1. Number excluded due to errors and omissions (weighted): 2,090 closed support periods (type of accommodation and length of accommodation).
3. Table excludes high-volume records because not all items were on included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2003–04 (per cent)

Living situation	Before	After
With parent(s)	12.8	9.9
With foster family	0.6	0.5
With relatives/friends short-term	19.6	12.3
With relatives/friends long-term	2.4	4.7
With spouse/partner with/without children	22.9	16.0
Alone with children	12.6	22.4
Alone	16.1	22.5
With other unrelated persons	12.4	11.1
Other	0.5	0.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,350</i>	<i>5,750</i>
Number with missing data	1,300	2,950
Total (number)	8,650	8,650

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, South Australia, 2003–04 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.4	4.3	2.7	3.6
Employed part-time/casual	8.6	12.0	7.2	8.7
Unemployed (looking for work)	44.2	38.3	23.4	21.9
Not in labour force	45.7	45.3	66.7	65.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>600</i>	<i>500</i>	<i>7,200</i>	<i>6,300</i>
Number with missing data	<25	100	1,450	2,350
Total (number)	650	650	8,650	8,650

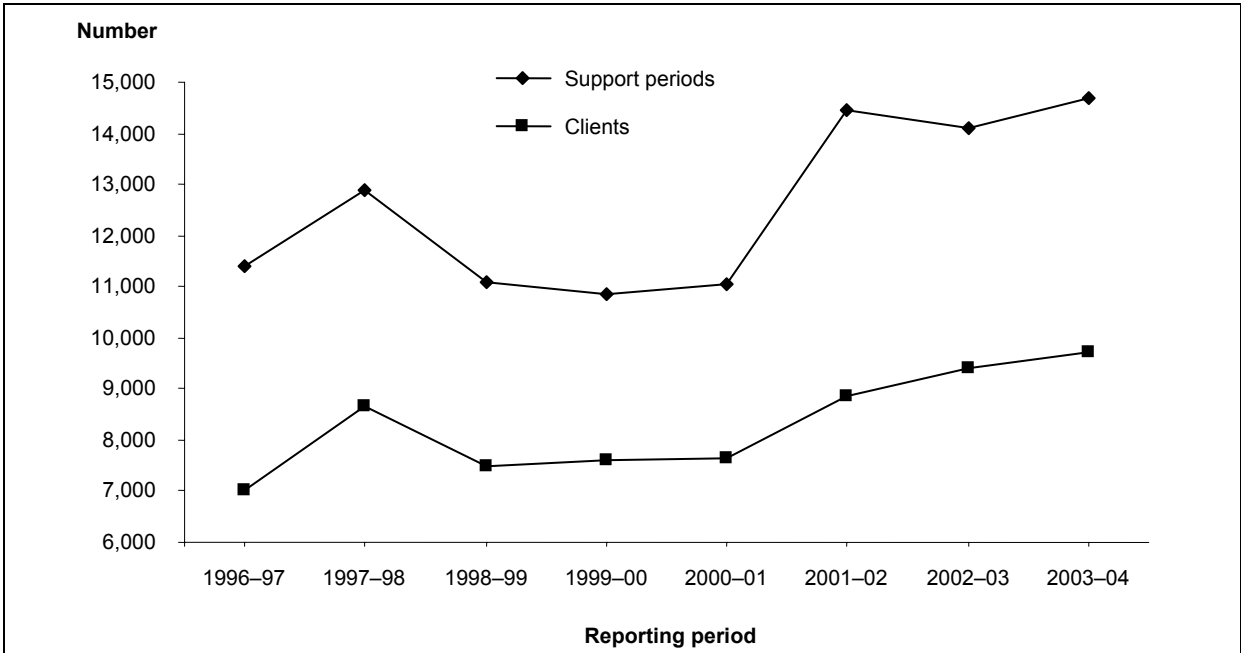
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

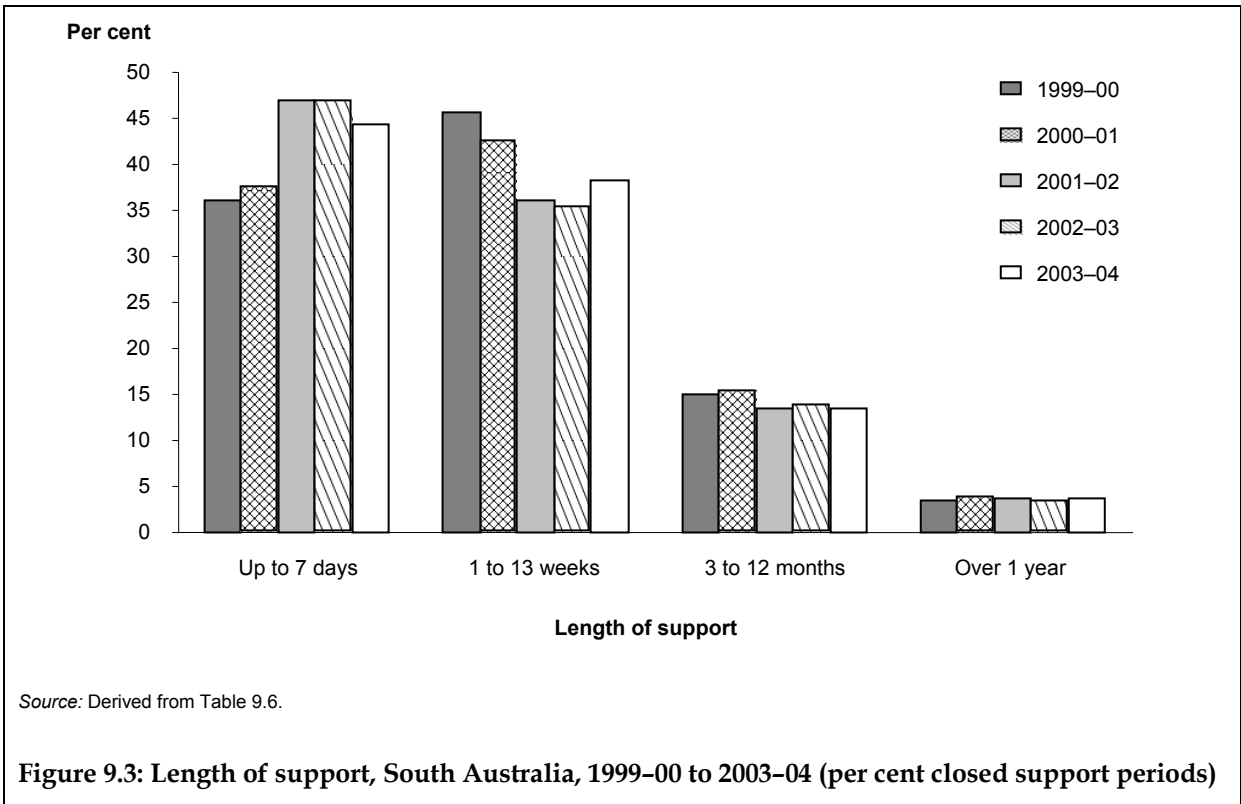
9 Support from 1996–97 to 2003–04

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2003-04



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, South Australia, 1996–97 to 2003–04

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	20,903,000	18,066,000	1,590	2,580
1997–98	21,280,000	19,905,000	1,540	2,300
1998–99	22,363,000	21,530,000	1,940	2,860
1999–00	22,398,000	20,865,000	1,920	2,740
2000–01	24,045,000	21,929,000	1,990	2,860
2001–02	24,743,000	23,063,000	1,600	2,610
2002–03	25,527,000	24,070,000	1,710	2,560
2003–04	26,114,000	24,684,000	1,680	2,550
Constant 2003–04 \$				
1996–97	25,612,000	22,136,000	1,940	3,160
1997–98	25,493,000	23,846,000	1,850	2,760
1998–99	27,400,000	26,380,000	2,380	3,510
1999–00	25,745,000	23,983,000	2,210	3,150
2000–01	27,404,000	24,992,000	2,260	3,260
2001–02	27,303,000	25,450,000	1,760	2,880
2002–03	27,006,000	25,465,000	1,810	2,700
2003–04	26,114,000	24,684,000	1,680	2,550

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, South Australia, 1996–97 to 2003–04 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Support periods	11,400	12,900	11,100	10,850	11,050	14,450	14,100	14,700
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients	7,000	8,650	7,500	7,600	7,650	8,850	9,400	9,700
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.70	1.50	1.46	1.42	1.44	1.63	1.50	1.52
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	55	67	58	58	58	67	70	72
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	500	650	650	700	650	850	800	750
<i>Errors and omissions</i>	277	254	284	167	176	98	61	47
Daily average support periods	1,250	1,550	1,600	1,850	1,750	2,300	2,300	2,350
<i>Errors and omissions</i>	617	295	17	21	138	221	14	1

Notes

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in South Australia.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, South Australia, 2001–02 to 2003–04 (number)

	2001–02	2002–03	2003–04
Accompanying child support periods—all	9,200	9,750	9,100
<i>Errors and omissions</i>	—	—	—
Accompanying child support periods—general form only	6,200	6,350	5,500
<i>Errors and omissions</i>	—	—	—
Accompanying children	4,950	5,350	4,850
<i>Errors and omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.14
<i>Errors and omissions</i>	—	—	—
Accompanying children per 10,000 population 0–17	140	153	139
<i>Errors and omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	650	700	550
<i>Errors and omissions</i>	55	34	32
Daily average accompanying child support periods	1,600	1,750	1,600
<i>Errors and omissions</i>	180	2	—

Notes

1. Accompanying children figures exclude high-volume records because not all items were collected on the high-volume form.
2. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in South Australia.
3. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
4. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.4: SAAP clients: age of client by reporting period, South Australia, 1999–00 to 2003–04 (per cent)

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	0.8	1.1	1.1	1.4	1.4
15–17 years	11.8	12.6	11.2	10.5	10.0
18–19 years	9.4	9.5	9.1	8.8	7.9
20–24 years	15.1	15.9	17.3	16.0	16.0
25–29 years	14.4	14.2	13.6	13.5	13.5
30–34 years	14.8	14.1	14.2	14.7	14.6
35–39 years	12.5	11.8	12.7	12.9	13.0
40–44 years	8.6	7.9	8.3	9.3	10.0
45–49 years	5.2	5.0	5.2	5.6	5.9
50–54 years	3.1	3.2	3.4	3.6	3.6
55–59 years	1.6	2.2	1.8	1.7	1.9
60–64 years	1.4	1.2	1.0	1.1	1.1
65 years and over	1.3	1.3	1.1	1.0	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	7,600	7,650	8,800	9,350	9,650
Mean age (years)	30.6	30.3	30.4	30.8	31.2
Median age (years)	29	28	29	29	30
<i>Errors and omissions</i>	<i>34</i>	<i>22</i>	<i>34</i>	<i>46</i>	<i>39</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, South Australia, 1999–00 to 2003–04 (per cent)

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>70.8</i>	<i>73.7</i>	<i>73.1</i>	<i>69.6</i>	<i>67.8</i>
All goals achieved	n.a.	13.4	21.4	20.9	19.3
Most or some goals achieved	n.a.	29.7	43.3	42.2	42.2
No goals achieved	n.a.	3.1	4.6	4.7	4.3
No information given	n.a.	27.5	3.8	1.9	2.0
<i>No support plan</i>	<i>12.3</i>	<i>9.9</i>	<i>10.0</i>	<i>10.7</i>	<i>11.7</i>
<i>Not appropriate</i>	<i>16.9</i>	<i>16.4</i>	<i>17.0</i>	<i>19.6</i>	<i>20.5</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	5,700	5,853	6,700	6,700	6,850
<i>Errors and omissions</i>	<i>1,064</i>	<i>1,066</i>	<i>1,025</i>	<i>793</i>	<i>1,734</i>

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, South Australia, 1999–00 to 2003–04 (per cent)

Length of support	1999–00	2000–01	2001–02	2002–03	2003–04
Less than 1 day	6.1	9.4	17.9	16.2	13.4
1 day	10.1	9.5	9.7	10.0	10.1
2 days	4.7	4.6	4.6	4.9	5.1
3 days	4.0	3.9	3.9	4.5	4.6
4 days	2.9	3.0	3.2	3.6	3.2
5 days	2.6	2.3	2.5	2.5	2.7
6 days	2.8	2.4	2.5	2.2	2.6
7 days	2.8	2.6	2.6	3.1	2.7
>1–2 weeks	11.5	11.5	9.9	10.3	10.1
>2–4 weeks	12.1	11.0	10.1	9.9	9.7
>4–13 weeks	22.0	20.2	16.1	15.3	18.5
>13–26 weeks	9.0	8.9	7.8	8.2	8.4
>26–52 weeks	6.0	6.6	5.6	5.7	5.1
>52 weeks	3.5	4.0	3.7	3.5	3.8
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	9,000	9,200	12,100	11,950	12,600
Mean length (days)	65	70	64	61	64
Median length (days)	17	15	9	9	11
<i>Errors and omissions</i>	<i>21</i>	<i>138</i>	<i>221</i>	<i>14</i>	<i>1</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, South Australia, 1996–97 to 2003–04 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	72.9	79.1	78.5	79.6	78.8	71.5	77.4	75.5
2	15.8	11.6	13.3	13.4	14.1	15.3	13.3	13.9
3	5.4	5.0	4.5	4.1	4.2	7.5	4.7	5.4
4	2.8	2.2	1.9	1.7	1.4	2.3	2.3	2.4
5	1.5	1.0	0.7	0.6	0.7	1.3	1.1	1.4
6+	1.6	1.1	1.0	0.6	0.9	2.0	1.1	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	7,000	8,650	7,500	7,600	7,650	8,850	9,400	9,700
Mean number of support periods	1.70	1.50	1.46	1.42	1.44	1.63	1.50	1.52

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, South Australia, 1996–97 to 2003–04

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	68	72	76	77	82	82	80	77
Agency participation rate (%)	97.1	97.2	96.1	93.5	93.9	92.7	96.3	97.4
Forms returned (number)	10,884	12,315	10,656	10,158	10,362	13,349	13,210	14,191
Forms returned with consent (%)	66.8	77.8	78.8	81.0	81.1	75.2	87.3	86.3
Forms returned with valid consent (%)	64.6	75.1	75.8	79.3	79.2	73.2	85.4	84.6

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for South Australia follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, South Australia, 2003–04

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Metropolitan, Eastern	27	100.0	8,738	85.5	84.3
Metropolitan, Western	5	100.0	535	83.0	80.9
Metropolitan, Northern	6	100.0	1,234	87.4	85.9
Metropolitan, Southern	8	100.0	1,061	83.6	82.8
Country, North	19	94.7	1,699	88.3	83.5
Country, South	12	91.7	924	93.5	91.3
Total	77	97.4	14,191	86.3	84.6
Primary target group					
Young people	21	100.0	3,649	77.1	76.1
Single men only	12	100.0	2,628	90.4	89.8
Single women only	2	100.0	475	82.7	82.3
Families	11	100.0	1,572	90.9	87.2
Women escaping domestic violence	21	90.5	4,836	90.3	88.0
Cross target/multiple/general	10	100.0	1,031	84.5	82.3
Total	77	97.4	14,191	86.3	84.6

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 14,191 forms returned, 3,959 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 4,150 of the 14,700 support periods.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region

Seven administrative regional classifications developed by the South Australian Department of Human Services are used in this report. The names of these regions are as follows:

- Metropolitan, Western – including the Local Government Areas of Charles Sturt, West Torrens, Port Adelaide, Enfield-Coast and Port;
- Metropolitan, Northern – including the Local Government Areas of Gawler, Playford, Salisbury, Tea Tree Gully, Port Adelaide, Enfield-East and Inner;
- Metropolitan, Eastern – including the Local Government Areas of Adelaide, Burnside, Cambelltown, Norwood, Payneham, Saint Peters, Prospect, Unley, Walkerville, Adelaide Hills-Central and Ranges;
- Metropolitan, Southern – including the Local Government Areas of Holdfast Bay, Marion, Mitcham, Onkaparinga;
- Country, North – including the Eyre, Mid-North, North and Far West, Wakefield regions; and
- Country, South – including the Hills Mallee and Southern, Riverland, and South East regions.

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>			
SUPPORT PERIOD	D D	M M	Y Y	Y Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY				
30 June 2004	Yes <input type="checkbox"/>	1		
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	2
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH OF CLIENT	<input type="text"/>			

THE 2003–2004 CLIENT FORM

The 2003–04 Client Collection commences Monday 1 July 2003.

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Tuesday 1 July 2003. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

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16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 5
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 6
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 7
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2003 AND 31 DECEMBER 2003

- Twice a year (in the first week of July 2003 and in the first week of January 2004), you should notify the NDCA of clients who are still being supported as at 30 June 2003 and 31 December 2003.
- For clients who are ongoing at 30 June 2003, transfer the information from the old 2002–2003 form to the new 2003–2004 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2003. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD	D <input type="text"/>	D <input type="text"/>	M <input type="text"/>	M <input type="text"/>	Y <input type="text"/>
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY					
30 June 2004	Yes <input type="checkbox"/>	1			
CONSENT OBTAINED	Yes <input type="checkbox"/>	1		No <input type="checkbox"/>	2
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

1. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

- Yes, child(ren) recorded on this form 1
- No, child(ren) recorded on 'other adults' form 2
- not applicable 3

3. Number of accompanying children assisted in each age group

- 0 – 4 years 1
- 5 – 12 years 2
- 13 – 15 years 3
- 16 – 17 years 4

(complete a separate client form for each child aged 18 years and over)

4. Gender of client

- female 1
- male 2

5. Main income source at commencement

please tick one box only in each column

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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