## A profile of homelessness for Aboriginal and Torres Strait Islander people Appendix 1 The data

### A1.1 Counting the homeless

Data sourced from the ABS Census of Population and Housing is used for the report *Counting the homeless* (Chamberlain & McKenzie 2008). The 2006 Census targeted Australia's homeless population with a special enumeration strategy.

Further detailed methodological information can be found in the *Counting the homeless* report which can be found on the ABS website:

<a>http://www.abs.gov.au/AUSSTATS/abs@.nsf/DetailsPage/2050.02006?OpenDocument>.</a>

Figures and tables in this report presenting state and territory breakdowns have been produced from the individual state and territory *Counting the homeless* reports (Chamberlain & MacKenzie 2009a–h).

## A1.2The SAAP National Data Collection

Further methodological information on the SAAP NDC, for example, data quality, counting rules and a glossary of all terms in this report can be found in the Appendix material of any SAAP National Data Collection annual report.

Other information that is available about the collection includes; the data collector's manual, client collection forms and SAAP NDC information sheets.

All of this information can be found on the Australian Institute of Health and Welfare website: <a href="http://www.aihw.gov.au/housing/sacs/ndca/index.cfm">http://www.aihw.gov.au/housing/sacs/ndca/index.cfm</a>.

## A1.3 Limitations

The SAAP NDC is focused on services provided by government funded 'specialist homelessness service agencies', that is, agencies funded by Australian governments that specifically target and provide services to people who are homeless or 'at risk of homelessness'. It should be noted that mainstream service providers are not included in this data collection, and as such, the collection does not reflect the entirety of the government's response to people experiencing or at risk of homelessness. In addition, the nature of the SAAP NDC is to collect information at the time of an individual's episode of homelessness support. Therefore, the SAAP NDC does not support reporting on information—beyond the immediate and short-term—about client outcomes following homelessness support.

For the purposes of this report, 'primary', 'secondary' and 'tertiary' homeless categories have been derived using SAAP NDC data. The reader should be aware that these derivations are approximations to—and not exact matches with—the standard definitions for these homeless categories (for standard homeless category definitions, see Chamberlain & Mackenzie 2008). See Section A1.2 on where to find how SAAP homeless categories have been derived for this report, and 'Homeless person' for SAAP definition of homelessness. The difference in numbers seen between *Counting the Homeless* and SAAP homeless counts is not only a definitional issue, but also a methodological one. *Counting the Homeless* is a census count of those who are homeless on a given night, whereas the SAAP count is an annual count of the number of people who become homeless over a year (Chamberlain & MacKenzie 2008). Therefore, direct comparisons between these two homeless counts cannot be made.

It is not known what proportion of the homeless and at risk of homelessness population actually make contact with a specialist homelessness agency (Chamberlain & Mackenzie 2008). Whilst the SAAP NDC provides a solid base for reporting on homelessness statistics, it should not be interpreted as representing the entire homeless and at risk of homelessness population.

*Counting the homeless* and the SAAP NDC are considered the two main sources of information on homeless people in Australia (AIHW 2010).

*Counting the homeless* provides an adjusted estimate of the national homeless population by supplementing census data with information from the National Census of Homeless School Students and the SAAP NDC. This estimate is published every five years following the Census in *Counting the Homeless* (Chamberlain & MacKenzie 2003, 2008).

### A1.4 Interpretation of tables

When interpreting the tables in this report, the following should be noted:

- The main unit used in the table (for example, percentages or numbers) is shown at the end of the table title. If no unit is given there, the units used are given in the body of the table.
- In tables disaggregated by state and territory, the number of clients is calculated based on their first specialist homelessness service visit in that state or territory. Further, the support periods for a particular client may have been at agencies in more than one state or territory. Consequently, the number of clients by state and territory does not sum to the national figure. The same is true for 'accompanying children' and 'accompanying child support periods'.
- Records with missing data (due to either errors or omissions) are not included in the percentages or numbers in a table. Care should be taken when interpreting and using figures in a table if the numbers of errors and omissions are relatively high (as a rule of thumb, more than one-third the size of the number of records included in the table see the 'Total (number)' row).
- Components may not add to totals because of rounding. For rounding conventions, see link to AIHW website, found in Section A1.2.
- In a number of tables, clients may have more than one response, so the percentages will not add to 100. A note to the table will indicate whether this is the case.
- One table has Australian population data included. This is to allow comparisons between clients and the general population.

In general, numbered notes at the bottom of the tables indicate:

- The number of records excluded from the table because of errors and omissions in the data
- Any additional information needed to interpret the table.

## A1.5 Glossary

#### Domestic and family violence

Domestic violence occurs when one partner in an intimate relationship attempts by physical or psychological means to dominate and control the other. 'Family violence' is the term preferred in many indigenous communities. 'Family' covers a diverse range of ties of mutual obligation and support, and perpetrators and victims of family violence can include, for example, aunts, uncles, cousins and children of previous relationships. A wide range of behaviours may be involved in domestic and family violence, including physical, sexual, spiritual, verbal, emotional, social and economic abuse (FaHCSIA 2008).

#### Homeless person (ABS definition)

The ABS uses a 'cultural' definition of homelessness to categorise the homeless population into primary, secondary and tertiary homelessness (Chamberlain & MacKenzie 2008). Primary homelessness includes all people without conventional accommodation, such as people living on the street, in parks, in derelict buildings, and improvised dwellings. Secondary homelessness covers people moving between various forms of temporary shelter including those staying with friends, in emergency accommodation, in youth refuges, hostels and boarding houses. Tertiary homelessness refers to those people living in single rooms in private boarding houses, without their own bathroom, kitchen or security of tenure (Chamberlain & MacKenzie 2008).

#### Homeless person (SAAP definition)

A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:

- Damages, or is likely to damage, their health
- Threatens their safety
- Marginalises them through failing to provide access to:
  - adequate personal amenities
  - the economic and social supports that a home normally affords
- Places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing
- Has no security of tenure; that is, they have no legal right to continued occupation of their home.

A person is also considered homeless if he or she is living in accommodation provided by an agency or some other form of emergency accommodation.

#### Improvised dwelling

An improvised dwelling is a structure used as a place of residence that does not meet the building requirements to be considered a permanent dwelling, including caravans, tin sheds without internal walls, humpies, dongas, etc.

#### Supported Accommodation Assistance Program (SAAP)

SAAP comprises services provided through SAAP agencies. Services provided include temporary accommodation and support services, for example, domestic violence counselling and employment assistance. From 1985 to 31 December 2008, SAAP was the largest of the many government programs to support people experiencing, or at-risk of homelessness in Australia (AIHW 2010). SAAP was jointly funded and managed by the Australian and state and territory governments, with services being delivered primarily through non-government agencies with some local government participation. The last iteration of the SAAP program (SAAP V) was governed by the Supported Accommodation Assistance Act 1994, which specified that the overall aim of SAAP was to 'provide transitional supported accommodation and related support services, in order to help people who are homeless achieve the maximum possible degree of self-reliance and independence' (AIHW 2010).

#### SAAP accompanying child

A person aged under 18 years who:

- has a parent or guardian who is a SAAP client; and
- accompanies that client to an SAAP agency any time during that client's support period; and/or
- receives assistance directly as a consequence of a parent or guardian's SAAP support period.

### SAAP agency

SAAP agencies are organisations which receive SAAP funding to provide transitional accommodation and/or support to people experiencing or at-risk of homelessness. Agency inclusion is determined by states and territories. SAAP agencies may be non-government, community or local government agencies, and range from small stand-alone agencies with single outlets to agencies with multiple-outlets (AIHW 2010).

### SAAP Client

A person who is homeless or at imminent risk of homelessness who:

- is accommodated by an SAAP agency; or
- enters into an ongoing support relationship with an agency; or
- receives support or assistance from an agency which entails generally 1 hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day.

### SAAP closed support period

A SAAP support period that had finished on or before the end of the relevant reporting period.

### SAAP support period

A SAAP support period commences when a client begins to receive support from a SAAP agency. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

## Appendix 2 Additional tables

				Indi	igenous				
Census year	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust <sup>(a)</sup>
2001	110	217	164	170	226	92	150	344	n.a.
2006	134	246	159	233	320	118	370	287	191
				Non-lı	ndigenous				
Census year	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust <sup>(a)</sup>
2001	40	42	66	60	48	50	38	266	n.a.
2006	39	40	65	63	47	50	38	235	49

Table A1: Indigenous and non-Indigenous homeless population: by state and territory, per 10,000 population, 2001 and 2006

(a) National rates calculated from figures in Appendix 2, Chamberlain & MacKenzie 2009a, b, c, d, e, f, g, h. n.a. Not available.

Sources: Chamberlain & MacKenzie 2009a, b, c, d, e, f, g, h.

### Table A2: Homeless people: Indigenous status, by homelessness category and state and territory,2006

					Indige	enous pe	eople			
Homeless category	NSW	Vic	QId	WA	SA	Tas	АСТ	NT	Total (%)	Total (number)
Primary homeless	275	58	528	450	166	25	3	1,004	27.1	2,509
Secondary homeless	1,480	642	1,164	851	611	171	130	389	58.8	5,438
Tertiary homeless	206	77	456	195	81	11	16	259	14.1	1,301
Total (%)	21.2	8.4	23.2	16.2	9.3	2.2	1.6	17.9	100.0	
Total (number)	1,961	777	2,148	1,496	858	207	149	1,652		9,248
					Non-Ind	igenous	people			
Homeless category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total (%)	Total (number)
Primary homeless	3,434	2,146	4,637	1,942	682	360	75	584	14.6	13,860
Secondary homeless	14,385	13,208	14,910	8,438	5,032	1,680	1,035	2,114	64.0	60,802
Tertiary homeless	7,416	4,380	4,982	1,457	1,282	241	92	428	21.4	20,278
Total (%)	26.6	20.8	25.8	12.5	7.4	2.4	1.3	3.3	100.0	
Total (number)	25,235	19,734	24,529	11,837	6,996	2,281	1,202	3,126		94,940
				Indigen	ous and	non-Ind	igenous	people		
Homeless category	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total (%)	Total (number)
Primary homeless	3,709	2,204	5,165	2,392	848	385	78	1,588	15.7	16,369
Secondary homeless	15,865	13,850	16,074	9,289	5,643	1,851	1,165	2,503	63.6	66,240
Tertiary homeless	7,622	4,457	5,438	1,652	1,363	252	108	687	20.7	21,579
Total (%)	26.1	19.7	25.6	12.8	7.5	2.4	1.3	4.6	100.0	
Total (number)	27,196	20,511	26,677	13,333	7,854	2,488	1,351	4,778		104,188

Notes

 This table utilises data contained in the individual state and territory Counting the homeless reports (Chamberlain & MacKenzie 2009a-h). However, it should be noted that due to missing data on Indigenous status, the national and the state and territory totals do not correspond with the results presented in the original Counting the homeless report (Chamberlain & MacKenzie 2008).

2. Categories were calculated using the same methods Chamberlain & MacKenzie (2008) use for operationalising these categories.

Sources: Chamberlain & MacKenzie 2009a, b, c, d, e, f, g, h.

_		Males		
Age (years)	Indigenous	Non-Indigenous	Total (%)	Total (number)
<15	5.6	2.7	3.1	1,400
15–19	20.8	17.4	17.9	8,100
20–24	14.3	12.9	13.1	5,900
25–34	19.7	21.3	21.1	9,500
35–44	23.3	22.8	22.9	10,300
45–64	15.2	20.1	19.4	8,800
65+	1.1	2.7	2.5	1,100
Total	100.0	100.0	100.0	
Total (%)	13.7	86.3	100.0	
Total (number)	6,200	39,000		45,100
_		Females		
Age (years)	Indigenous	Non-Indigenous	Total (%)	Total (number)
<15	4.0	2.9	3.2	2,300
15–19	19.2	17.8	18.1	13,400
20–24	18.4	15.5	16.1	12,000
25–34	26.5	26.0	26.1	19,400
35–44	21.0	22.4	22.1	16,500
45–64	10.2	13.8	13.1	9,700
65+	0.7	1.5	1.3	1,000
Total	100.0	100.0	100.0	
Total (%)	20.5	79.5	100.0	
Total (number)	15,300	59,100		74,300

#### Table A3: SAAP clients: Indigenous status, by age and sex, 2008–09 (per cent)

Notes

1. Errors and omissions: 2,497 (male), 3,841 (female).

2. Figures have been weighted to adjust for agency participation and client non-consent.

		Ma	les	
Age (years)	Non-Indigenous	Indigenous	Missing Indigenous status	Total (number)
0–4 years	12,500	4,400	1,000	17,900
5–9 years	7,700	2,700	700	11,100
10–14 years	5,800	1,700	500	8,000
15–17 years	2,000	500	200	2,700
Total (number)	27,900	9,300	2,400	39,600
		Fem	ales	
Age (years)	Non-Indigenous	Indigenous	Missing Indigenous status	Total (number)
0–4 years	12,000	4,300	900	17,200
5–9 years	7,700	2,600	600	10,900
10–14 years	5,800	1,800	500	8,100
15–17 years	2,200	700	200	3,100
Total (number)	27,700	9,400	2,300	39,400
		All accompan	ying children	
Age (years)	Non-Indigenous	Indigenous	Missing Indigenous status	Total (number)
0–4 years	24,500	8,700	1,900	35,100
5–9 years	15,400	5,300	1,300	22,000
10–14 years	11,600	3,500	1,000	16,100
15–17 years	4,200	1,200	400	5,800
Total (number)	55,700	18,700	4,600	79,000

#### Table A4: SAAP accompanying children: Indigenous status by age and sex, 2008-09

Notes

1. Number excluded due to errors and omissions (weighted): Nil.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

#### Table A5: SAAP support periods: Indigenous status, by homeless category and sex, 2008-09

				Indige	nous status			
	Indig	enous	Non-Indi	genous	Males and	females	All	clients
Homeless category	Male	Female	Male	Female	Indigenous	Non- Indigenous	Total (%)	Total (number)
Primary	19.2	6.3	19.2	4.7	9.9	11.0	10.8	21,700
Secondary	26.0	29.4	21.0	24.2	28.5	22.8	23.8	48,000
Tertiary	4.1	2.1	8.7	2.9	2.7	5.4	4.9	9,900
At risk(a)	38.4	50.5	37.2	55.4	47.1	47.5	47.5	95,500
Unknown	12.3	11.6	13.8	12.8	11.8	13.2	13.0	26,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	12.2	21.6	87.8	78.4	17.8	82.2	100.0	
Total (number)	10,000	25,900	71,700	93,800	35,800	165,400		201,300

(a) At risk of homelessness includes all people that provided information about their house/dwelling circumstances and/or tenure, but did not fit either a primary, secondary or tertiary homelessness category. Due to limitations with the data approximating these homeless categories, it is possible that a number of at risk of homelessness clients could in fact be homeless.

Notes

1. Number excluded due to errors and omissions: 5,034 males; 6,102 females; and 11,136 all clients.

2. Totals (number) may be out by 100 due to rounding.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

# Table A6: Closed support periods: length of support by Indigenous status, by state and territory, 2006–07 to 2008–09

				In	digenous				
Length of support	NSW	Vic	Qld	WA	SA	Tas	АСТ	NT	Total (number)
2006–07 (support periods)	7,800	3,300	5,600	5,400	3,900	600	200	3,000	29,900
Mean length (days)	49	76	47	31	44	63	128	31	47
Median length (days)	8	11	7	3	12	32	31	4	7
2007–08 (support periods)	9,000	3,300	6,100	6,100	3,800	600	300	2,500	31,700
Mean length (days)	64	73	51	30	58	57	117	28	53
Median length (days)	17	27	10	2	11	33	45	5	9
2008–09 (support periods)	8,300	3,400	5,800	4,700	3,900	600	200	2,900	29,800
Mean length (days)	71	72	55	29	64	67	154	44	58
Median length (days)	26	27	15	4	14	34	65	7	14
				Non	-Indigenou	S			
Length of support	NSW	Vic	Qld	WA	SA	Tas	АСТ	NT	Total (number)
2006–07 (support periods)	34,600	55,200	17,800	6,900	11,700	4.900	1,700	1,300	134,000
Mean length (days)	60	46	53	51	68	61	107	55	54
Median length (days)	11	3	14	13	12	36	40	17	9
2007–08 (support periods)	40,200	55,800	20,400	9,100	13,200	4,800	1,600	1,100	146,300
Mean length (days)	67	45	56	71	83	64	124	67	59
Median length (days)	16	2	15	14	25	37	50	32	12
2008–09 (support periods)	38,000	51,900	19,300	9,000	12,200	4,800	1,500	1,300	138,000
Mean length (days)	72	49	62	60	91	79	152	135	64
Median length (days)	17	4	23	16	31	37	59	41	15
				Missing I	ndigenous	status			
Length of support	NSW	Vic	Qld	WA	SA	Tas	АСТ	NT	Total (number)
2006–07 (support periods)	2,100	9,900	900	300	600	300	<100	<100	14,200
Mean length (days)	38	12	42	77	75	46	67	25	22
Median length (days)	4	0	8	14	16	31	19	8	0
2007–08 (support periods)	2,900	3,900	1,100	600	600	300	<100	100	9,500
Mean length (days)	42	27	44	107	84	54	127	42	43
Median length (days)	7	0	9	9	33	35	84	8	2
2008–09 (support periods)	3,000	3,800	900	500	700	400	100	<100	9,500
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Notes

1. Number excluded due to errors and omissions (weighted): Nil.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Mean length (days)

Median length (days)

Number of accommodatio	Indigenous		Missing Indigenous Non-Indigenous tatus Total (%) To		Total (%)		number)			
n periods	Male	Femal	Male	Femal	Male	Femal	Male	Femal	Male	Femal
1	70.8	73.4	66.2	79.3	74.0	79.7	67.1	77.7	13,30	19,300
2	15.4	15.6	16.5	14.6	13.8	13.6	16.2	14.9	3,200	3,700
3	5.9	5.0	6.9	3.7	3.8	3.4	6.6	4.0	1,300	1,000
4	2.6	2.5	3.6	1.4	2.4	1.3	3.4	1.7	700	400
5	1.5	1.1	1.9	0.5	1.1	0.7	1.8	0.7	400	200
6+	3.8	2.3	5.0	0.5	4.9	1.2	4.8	1.0	1,000	300
Total	100.	100.0	100.0	100.0	100.	100.0	100.	100.0		
Total (%)	13.3	28.0	83.1	68.9	3.6	3.1	100.	100.0		
Total (number)	2,60	7,000	16,50	17,100	700	800			19,80	24,900

## Table A7: SAAP accommodated clients: Indigenous status and sex, by number of times clients were accommodated, 2008–09 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 0.

2. Clients were able to be accommodated on more than one occasion in a support period.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

#### Table A8: SAAP support periods: Indigenous status by region type and state and territory, 2008-09

					Indig	enous				
Region	NSW	Vic	Qld	WA	SA	Tas	АСТ	NT	Total (%)	Total (number)
Major city	46.5	51.7	28.1	32.3	60.7		100.0		36.6	11,400
Inner regional	32.4	31.5	18.1	4.1	4.0	86.1			18.7	5,800
Outer regional	15.8	16.7	42.5	27.8	30.2	13.4		27.1	25.7	8,000
Remote	4.1	0.0	9.4	11.3	2.9	0.5		13.8	6.8	2,100
Very remote	1.2		2.0	24.5	2.2			59.1	12.2	3,800
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	31,100
					Non-Inc	ligenous				
Region	NSW	Vic	Qld	WA	SA	Tas	АСТ	NT	Total (%)	Total (number)
Major city	74.5	80.0	52.0	77.2	78.9		100.0		70.9	98,000
Inner regional	19.9	15.9	25.1	13.4	7.2	89.6			19.5	26,900
Outer regional	5.3	4.0	21.2	6.9	11.5	9.7		80.6	8.6	11,900
Remote	0.2	0.1	1.4	2.1	2.2	0.7		9.6	0.8	1,000
Very remote	0.0		0.3	0.4	0.3			9.8	0.2	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	138,100
			А	II clients	(excludes	missing	Indigeno	us)		
Region	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total (%)	Total (number)
Major city	69.5	78.2	46.4	60.7	75.3		100.0		64.6	109,300
Inner regional	22.1	16.9	23.5	10.0	6.6	89.2			19.3	32,700
Outer regional	7.1	4.8	26.1	14.6	15.2	10.1		41.3	11.8	19,900
Remote	0.9	0.1	3.3	5.5	2.3	0.7		12.7	1.9	3,200
Very remote	0.2		0.7	9.2	0.7			46.0	2.4	4,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	169,200

Notes

1. Number excluded due to errors and omissions (unweighted): 10,603 support periods.

2. Unweighted data. Figures cannot be weighted to adjust for agency non-participation and client non-consent at the remoteness level. Note that only those records for which consent was obtained are included in this table.

# Table A9: SAAP Indigenous support periods: main reason for seeking assistance, 2006–07 to 2008–09

	2006-	-07	2007-	-08	2008-	-09
— Main reason for seeking assistance	%	Number	%	Number	%	Number
Interpersonal relationships	53.5	17,400	50.0	17,600	49.6	17,100
Time out from family/other situation	12.1	3,900	11.3	4,000	10.6	3,600
Relationship/family breakdown	7.9	2,600	8.8	3,100	9.0	3,100
Interpersonal conflict	2.3	700	2.4	800	2.3	800
Sexual abuse	0.7	200	0.5	200	0.7	200
Domestic/family violence	28.8	9,400	25.0	8,800	25.4	8,800
Physical/emotional abuse	1.8	600	2.1	700	1.5	500
Financial	9.5	3,100	11.3	4,000	9.7	3,400
Gambling	0.1	0	0.2	100.0	0.1	0
Budgeting problems	2.7	900	3.3	1,200	2.8	1,000
Rent too high	0.5	200	0.8	300	1.0	300
Other financial difficulty	6.1	2,000	7.0	2,500	5.8	2,000
Accommodation	15.6	5,100	17.3	6,100	18.5	6,400
Overcrowding issues	4.5	1,500	5.4	1,900	6.4	2,200
Eviction/asked to leave	5.1	1,700	5.3	1,900	5.1	1,700
Emergency accommodation ended	2.1	700	1.7	600	1.4	500
Previous accommodation ended	3.9	1,300	4.9	1,700	5.7	2,000
Health	7.5	2,400	7.4	2,600	6.6	2,300
Mental health issues	0.8	300	0.9	300	0.8	300
Problematic drug/alcohol/substance use	5.2	1,700	4.9	1,700	4.2	1,400
Psychiatric illness	0.3	100.0	0.3	100.0	0.3	100.0
Other health issues	1.3	400	1.3	500	1.3	500
Other reasons	14.0	4,600	14.0	5,000	15.6	5,400
Gay/lesbian/transgender issues	0.1	0	0.1	0	0.1	0
Recently left institution	1.4	500	1.4	500	1.5	500
Recent arrival to area with no means of support	3.5	1,100	3.4	1,200	3.3	1,100
Itinerant	2.9	900	2.6	900	3.5	1,200
Other	6.1	2,000	6.6	2,300	7.2	2,500
Total	100.0		100.0		100.0	
Total (number)	100.0	32,600	100.0	35,300	100.0	34,500

Notes

1. Number excluded due to errors and omissions (weighted) in 2006–07: 1,550, 2007–08: 1,484, 2008–09: 1,333.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

	2006-	-07	2007-	-08	2008	3–09
Main reason for seeking assistance	%	Number	%	Number	2008 % 43.2 6.54 10.66 2.79 0.70 21.34 1.16 14.2 0.25 4.46 1.48 8.06 20.0 2.67 7.35 2.28 7.67 9.3 1.98 5.34 0.91 1.09 13.3 0.33 1.40 2.42 2.65 6.48 100.0 100.0	Number
Interpersonal relationships	44.7	67,573	42.6	70,675	43.2	69,419
Time out from family/other situation	7.22	10,900	6.38	10,600	6.54	10,500
Relationship/family breakdown	10.65	16,100	10.52	17,500	10.66	17,100
Interpersonal conflict	2.93	4,400	2.88	4,800	2.79	4,500
Sexual abuse	0.57	900	0.60	1,000	0.70	1,100
Domestic/family violence	21.92	33,200	20.96	34,800	21.34	34,300
Physical/emotional abuse	1.39	2,100	1.25	2,100	1.16	1,900
Financial	13.5	20,439	15.0	24,810	14.2	22,893
Gambling	0.34	500	0.28	500	0.25	400
Budgeting problems	4.38	6,600	4.98	8,300	4.46	7,200
Rent too high	0.96	1,400	1.22	2,000	1.48	2,400
Other financial difficulty	7.84	11,900	8.46	14,000	8.06	12,900
Accommodation	18.6	28,086	19.9	32,955	20.0	32,093
Overcrowding issues	2.23	3,400	2.34	3,900	2.67	4,300
Eviction/asked to leave	7.29	11,000	7.54	12,500	7.35	11,800
Emergency accommodation ended	3.24	4,900	2.95	4,900	2.28	3,700
Previous accommodation ended	5.81	8,800	7.03	11,700	7.67	12,300
Health	10.0	15,170	9.7	16,153	9.3	14,969
Mental health issues	2.00	3,000	2.00	3,300	1.98	3,200
Problematic drug/alcohol/substance use	6.06	9,200	5.69	9,400	5.34	8,600
Psychiatric illness	0.85	1,300	0.83	1,400	0.91	1,500
Other health issues	1.11	1,700	1.22	2,000	1.09	1,800
Other reasons	13.2	19,987	12.9	21,388	13.3	21,336
Gay/lesbian/transgender issues	0.15	200	0.22	400	0.33	500
Recently left institution	1.21	1,800	1.37	2,300	1.40	2,200
Recent arrival to area with no means of support	3.18	4,800	2.64	4,400	2.42	3,900
Itinerant	2.41	3,700	2.32	3,900	2.65	4,300
Other	6.27	9,500	6.34	10,500	6.48	10,400
Total	100.0		100.0		100.0	
Total (number)	100.0	151,300	100.0	166,000	100.0	160,700

Table A10: SAAP non-Indigenous support periods: main reason for seeking assistance, 2006–07 to 2008–09

Notes

1. Number excluded due to errors and omissions (weighted) in 2006–07: 5,753, 2007–08: 5,661, 2008–09: 4,717.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table A11: SAAP services required by Indigenous clients in closed support periods, by provision, 2006–07 to 2008–09 (per cent services required)

	N	ot provide	ed		Provided				
Type of service	Neither provided nor referred	Referred on	Subtotal		Provided and referred on	Subtotal	Total	Distinct services required	
					2006–07				
Housing/accommodation	6.8	8.2	15.0	73.7	11.3	85.0	100.0	28,800	21,400
Financial/employment	6.9	10.0	16.9	66.8	16.3	83.1	100.0	15,500	10,900
Personal support	3.7	3.0	6.7	84.1	9.1	93.2	100.0	26,200	16,800
General support/advocacy	2.4	2.0	4.4	86.5	9.1	95.6	100.0	40,900	20,900
Specialist services	8.4	21.8	30.2	49.5	20.4	69.9	100.0	15,000	9,400
Basic support and services n.e.s.	1.3	0.8	2.1	96.0	1.9	97.9	100.0	49,500	19,200
Total (row %)	3.9	5.2	9.1	81.8	9.0	90.9	100.0		
Total (number)	6,900	9,200	16,100	143,900	15,900	159,800		175,900	29,100
					2007–08				
Housing/accommodation	7.2	9.2	16.4	69.6	14.0	83.6	100.0	29,600	21,500
Financial/employment	6.3	10.1	16.4	67.7	15.9	83.6	100.0	17,000	12,300
Personal support	3.8	2.2	6.0	87.6	6.4	94.0	100.0	27,500	17,300
General support/advocacy	2.3	1.7	4.0	86.7	9.3	96.0	100.0	44,700	22,400
Specialist services	9.0	20.5	29.5	50.5	20.1	70.6	100.0	14,400	9,400
Basic support and services n.e.s.	1.4	0.9	2.3	95.4	2.4	97.8	100.0	47,700	18,800
Total (row %)	4.0	5.1	9.1	81.6	9.3	90.9	100.0		
Total (number)	7,200	9,200	16,400	147,700	16,800	164,500		180,900	30,500
				:	2008–09				
Housing/accommodation	7.1	9.3	16.4	67.6	16.0	83.6	100.0	30,700	21,200
Financial/employment	5.7	8.1	13.8	68.2	18.0	86.2	100.0	17,400	12,000
Personal support	3.2	2.2	5.4	88.1	6.5	94.6	100.0	26,900	17,000
General support/advocacy	2.2	1.8	4.0	88.3	7.7	96.0	100.0	46,000	22,000
Specialist services	6.8	18.0	24.8	51.4	23.8	75.2	100.0	15,100	9,300
Basic support and services n.e.s.	1.6	1.5	3.1	94.4	2.5	96.9	100.0	45,500	17,700
Total (row %)	3.7	5.0	8.7	81.3	10.0	91.3	100.0		
Total (number)	6,800	9,100	15,900	147,700	18,100	165,800		181,700	28,800

Notes

1. Number excluded due to errors and omissions (weighted) in 2006–07: 744, 2007–08: 1,063, 2008–09: 847.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table A12: SAAP services required by non-Indigenous clients in closed support periods, by provision, 2006–07 to 2008–09 (per cent services required)

Type of service	Neither provided nor referred	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal	Total	Distinct services required	••
				2	2006–07				
Housing/accommodation	6.4	11.4	17.8	70.6	11.6	82.2	100.0	123,520	83,224
Financial/employment	6.3	11.7	18.0	67.8	14.2	82.0	100.0	75,791	53,015
Personal support	3.5	3.0	6.4	87.6	6.0	93.6	100.0	119,369	76,786
General support/advocacy	2.0	1.8	3.8	90.2	6.0	96.2	100.0	206,743	105,475
Specialist services	8.7	24.7	33.4	51.1	15.5	66.6	100.0	65,539	40,753
Basic support and services n.e.s.	1.3	1.1	2.4	95.5	2.1	97.6	100.0	146,049	63,599
Total (row %)	3.9	6.5	10.4	81.8	7.8	89.6	100.0		
Total (number)	28,635	47,991	76,625	602,552	57,834	660,386		737,012	129,311
				2	2007–08				
Housing/accommodation	6.9	11.4	18.3	68.5	13.2	81.7	100.0	127,089	85,887
Financial/employment	5.2	9.7	14.9	71.6	13.5	85.1	100.0	84,123	58,810
Personal support	2.8	2.5	5.3	89.0	5.8	94.7	100.0	127,045	79,208
General support/advocacy	1.8	1.8	3.6	90.0	6.4	96.4	100.0	223,826	116,158
Specialist services	9.0	24.8	33.8	47.2	19.0	66.2	100.0	59,228	36,566
Basic support and services n.e.s.	1.4	1.4	2.8	95.1	2.1	97.2	100.0	147,184	65,797
Total (row %)	3.7	6.1	9.7	81.9	8.3	90.3	100.0		
Total (number)	28,069	46,528	74,597	629,753	64,145	693,898		768,495	141,733
				:	2008–09				
Housing/accommodation	6.3	9.5	15.8	68.8	15.3	84.2	100.0	127,258	83,044
Financial/employment	4.7	8.5	13.2	74.3	12.5	86.8	100.0	86,870	56,818
Personal support	2.2	2.3	4.5	89.3	6.3	95.5	100.0	125,956	78,973
General support/advocacy	1.8	2.2	3.9	89.4	6.7	96.1	100.0	218,268	108,578
Specialist services	7.2	23.2	30.4	50.6	19.0	69.6	100.0	59,369	36,785
Basic support and services n.e.s.	1.7	1.4	3.1	94.1	2.8	96.9	100.0	148,002	64,887
Total (row %)	3.3	5.6	8.9	82.2	8.9	91.1	100.0		
Total (number)	25,483	42,911	68,394	629,135	68,193	697,328		765,722	133,224

Notes

1. Number excluded due to errors and omissions (weighted) in 2006–07: 4,649, 2007–08: 4,578, 2008–09: 4,743.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table A13: Indigenous SAAP support periods: main reason for seeking assistance by client group, 2008-09 (per cent)

					(	Client group	)				
Main reason for seeking assistance	Male alone, under 25	Male alone, 25+	Female alone, under 25	Female alone, 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total (%)	Total (number)
Time out from family/other situation	13.7	7.1	18.3	10.5	6.0	5.4	5.5	9.1	4.9	10.5	3,600
Relationship/family breakdown	18.1	6.5	16.1	4.8	8.1	5.8	17.6	7.1	6.3	9.0	3,100
Interpersonal conflict	5.3	2.0	3.5	1.7	1.6	2.0	2.4	1.5	1.8	2.3	800
Sexual abuse	0.5	0.1	1.9	0.6	0.0	0.2	0.5	0.7	1.1	0.7	200
Domestic/family violence	3.6	1.8	19.3	42.0	4.4	4.2	5.9	42.4	28.6	25.6	8,700
Physical/emotional abuse	0.9	0.4	1.7	2.0	0.5	0.4	1.3	2.1	3.2	1.5	500
Gambling	0.1	0.3	0.0	0.0	0.1	0.1	0.0	0.0	0.0	0.1	< 50
Budgeting problems	1.8	3.6	2.0	2.4	4.6	6.5	4.3	2.4	0.7	2.8	900
Rent too high	0.4	1.0	0.6	0.5	2.2	3.8	2.5	1.0	0.0	1.0	300
Other financial difficulty	4.1	9.1	3.6	5.1	9.7	10.8	10.5	4.8	3.7	5.8	2,000
Overcrowding issues	5.7	3.2	6.2	2.3	11.9	19.2	11.2	7.2	5.5	6.4	2,200
Eviction/asked to leave	7.1	4.5	4.8	2.9	6.5	10.9	11.8	4.6	7.0	5.1	1,700
Emergency accommodation ended	2.3	2.1	1.5	0.8	1.9	1.2	1.7	1.0	0.3	1.4	500
Previous accommodation ended	8.7	6.7	4.6	3.2	10.2	10.9	6.8	4.9	4.9	5.7	1,900
Mental health issues	1.1	1.9	0.6	1.1	0.4	0.2	0.5	0.3	1.1	0.8	300
Problematic drug/alcohol/substance use	4.1	18.9	1.7	3.2	2.9	1.1	1.4	0.5	3.9	4.1	1,400
Psychiatric illness	0.2	1.0	0.1	0.3	0.0	0.0	0.0	0.1	0.7	0.3	100
Other health issues	0.4	2.5	1.1	1.9	1.9	1.3	1.4	0.8	2.2	1.3	500
Gay/lesbian/transgender issues	0.3	0.0	0.3	0.1	0.1	0.0	0.0	0.0	0.0	0.1	< 50
Recently left institution	5.1	3.9	0.9	0.9	1.3	0.6	1.7	0.2	0.0	1.4	500
Recent arrival to area with no means of support	3.0	7.4	2.0	2.6	7.4	4.6	3.3	1.8	5.3	3.3	1,100
Itinerant	4.7	6.1	3.6	3.3	8.6	3.4	2.1	1.7	2.7	3.5	1,200
Other	8.7	9.5	5.5	7.8	9.9	7.4	7.6	5.5	16.1	7.2	2,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (row %)	8.5	13.1	15.5	19.6	4.2	6.0	1.5	30.6	1.0	100.0	
Total (number)	2,900	4,500	5,300	6,700	1,400	2,000	500	10,400	300		34,000

Notes

1. Number omitted due to errors and omissions: 1,808.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table A14: Non-Indigenous SAAP support periods: main reason for seeking assistance by client group, 2008–09 (per cent)

					(	Client group	)				
Main reason for seeking assistance	Male alone, under 25	Male alone, 25+	Female alone, under 25	Female alone, 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total (%)	Total (number)
Time out from family/other situation	10.8	6.9	12.5	3.7	7.1	4.3	3.0	3.4	5.7	6.5	10,400
Relationship/family breakdown	21.2	5.3	23.8	5.3	10.2	6.4	15.9	8.6	16.3	10.6	16,900
Interpersonal conflict	5.0	2.4	4.6	2.3	2.8	2.3	1.9	1.7	3.1	2.8	4,400
Sexual abuse	0.5	0.1	1.8	1.1	0.3	0.2	0.7	0.7	0.8	0.7	1,100
Domestic/family violence	3.1	1.0	15.9	39.0	4.5	4.8	5.5	51.1	26.0	21.4	34,000
Physical/emotional abuse	0.7	0.6	1.6	1.9	0.6	0.8	0.4	1.5	1.3	1.2	1,900
Gambling	0.2	0.7	0.0	0.2	0.2	0.2	0.3	0.0	0.1	0.3	400
Budgeting problems	2.9	6.2	2.2	4.6	7.9	7.1	8.8	3.0	2.7	4.4	7,000
Rent too high	0.9	1.3	0.7	1.4	3.0	4.4	3.0	1.6	2.6	1.5	2,400
Other financial difficulty	5.8	13.1	4.3	10.0	9.3	9.6	8.5	3.7	4.1	8.1	12,900
Overcrowding issues	2.4	1.0	2.7	1.1	5.7	9.9	7.1	3.8	3.8	2.7	4,300
Eviction/asked to leave	9.3	5.6	7.0	4.8	12.7	18.8	13.1	7.2	7.6	7.4	11,700
Emergency accommodation ended	3.3	2.9	2.2	1.7	2.3	2.7	2.0	1.4	1.6	2.3	3,600
Previous accommodation ended	9.1	9.6	6.9	5.2	10.9	13.0	13.6	5.2	6.1	7.7	12,200
Mental health issues	1.9	3.7	1.3	2.5	0.7	0.7	1.0	0.5	1.5	2.0	3,100
Problematic drug/alcohol/substance use	3.8	14.7	1.1	3.2	2.4	0.8	1.9	0.6	1.3	5.3	8,400
Psychiatric illness	0.6	2.1	0.4	1.0	0.4	0.3	0.4	0.1	0.5	0.9	1,500
Other health issues	0.4	2.1	0.7	1.1	1.4	0.9	0.9	0.5	0.5	1.1	1,700
Gay/lesbian/transgender issues	1.2	0.1	1.1	0.2	0.0	0.0	0.0	0.0	0.0	0.3	500
Recently left institution	3.0	2.8	0.5	0.8	0.5	0.3	1.4	0.2	0.5	1.4	2,200
Recent arrival to area with no means of support	2.7	4.3	1.2	1.4	4.1	4.4	2.4	0.8	2.4	2.4	3,800
Itinerant	3.8	4.9	2.1	1.3	3.8	1.7	1.8	0.8	1.4	2.6	4,200
Other	7.5	8.7	5.2	6.3	8.9	6.4	6.3	3.7	10.1	6.5	10,300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (row %)	11.2	26.7	12.6	17.0	3.0	4.6	1.5	22.4	0.9	100.0	
Total (number)	17,800	42,400	20,100	27,100	4,800	7,400	2,300	35,700	1,400		159,000

Notes

1. Number omitted due to errors and omissions: 1,808.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

 Table A15: Indigenous SAAP support periods: services provided to clients, by client group, 2008-09 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total (%)
Housing/accommodation	65.7	69.8	63.4	59.5	63.6	59.2	57.6	66.7	43.7	64.1
SAAP/CAP accommodation	44.2	52.6	41.4	44.7	30	27.1	23.1	45.8	24.7	43.4
Assistance to obtain/maintain short-term accommodation	19.1	13.4	16.3	10.4	18.9	17.7	15.2	12.3	13.3	13.9
Assistance to obtain/maintain medium-term accommodation	12.1	8.9	12.6	4	10.2	14.9	12	9.3	2.1	9.3
Assistance to obtain/maintain independent housing	19.6	19.9	21.3	13.9	29.9	34.7	36.6	28.5	15.5	23.0
Financial/employment	39.3	31.8	38.3	35.8	38.4	39.6	38.9	42.7	21.6	10.4
Assistance to obtain/maintain government payment	14.7	8.5	13.6	8.9	7.8	7.1	5.6	10.9	4.2	38.3
Employment/training assistance	12.6	3.3	10.1	2.4	3.2	4.5	3.4	3.3	2.8	5.1
Financial assistance/material aid	28.9	25.4	29.3	28.3	32	33.5	35.6	36	16.3	30.9
Financial counselling and support	10.9	6.7	8.6	4.8	7.6	11.3	9.5	9.3	2.7	8.1
Personal support	53.1	39.1	63.3	61.2	34.7	46.6	46.3	66.5	47.8	57.2
Incest/sexual abuse counselling	1.0	0.3	2.7	0.8	0.2	0.3	0.2	1.4	1.4	1.2
Domestic violence counselling	5.2	2.5	16.8	28.6	4.3	6.4	6	34.7	20.1	20.4
Family/relationship	21	8.3	23.1	11.1	9.8	15.4	15.4	19.5	10.9	16.2
Emotional support	49.5	37.5	56.3	53.8	32	41.8	42.2	57.9	33.4	50.9
Assistance with problem gambling	0.2	0.3	0	0.2	0	0.2	0.3	0.2	0	0.2
General support/advocacy	75.7	71.4	75.6	71.4	72.1	79.1	78.7	79.3	56	75.2
Living skills/personal development	34.8	15.1	30.3	12.1	11.6	12.6	18.8	17.8	7.7	19.1
Assistance with legal issues/court support	11.1	4.6	10.2	12.3	4.1	4.7	6.5	12	5.8	9.8
Advice/information	64.7	64	66.9	63.9	64.8	73.5	73	72.3	45.2	67.5
Retrieval/storage/removal of personal belongings	18.2	30.2	15.8	12	7.4	6.4	5	12	4.1	14.9
Advocacy/liaison on behalf of the client	41.7	34.5	43.8	39.2	45.4	45.5	52.5	48.7	31.4	43.1
Specialist services	25.8	28.1	26.9	26.2	27.5	21.9	22	30.5	24.3	27.5
Psychological services	2.2	4.1	1.7	3.2	2.2	2.5	4.1	2.2	4.9	2.6
Specialist counselling	4.3	2.4	4.6	5.2	2.4	2.3	2.5	6.6	2.7	4.7
Psychiatric services	0.8	2.3	0.5	0.7	0.5	0.2	0.3	0.3	0.7	0.7
Pregnancy support	0.2	0	4.1	0.5	2	1.7	0	2.6	2	1.7
Family planning support	0.9	0.1	2.4	0.4	1.2	1.7	0.7	1.6	0	1.2

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total (%)
Drug/alcohol support	9.2	10.5	6	5.1	4	3.5	6	3	3.9	5.6
Physical disability services	0.2	0.2	0	0.2	0.3	0.1	0.2	0.1	0.4	0.1
Intellectual disability services	0.4	0.1	0.2	0.1	0.3	0.2	0	0.1	0.7	0.2
Culturally appropriate support	11.4	8.7	13.5	14.1	17.1	14	14.1	18.2	12.6	14.4
Interpreter services	0	0	0.1	0.1	0	0.1	0.2	0.2	0	0.1
Assistance with migration issues	0	0	0	0	0	0.1	0	0.1	0	0.1
Health/medical services	9.5	12.7	10.2	8.5	7.8	4.7	5.3	8.7	5.8	9.1
Basic support/other n.e.s.	62.9	70.1	61	63	47.4	35.7	36.4	55.5	40.8	58.5
Meals	49.3	53.5	45.3	46.4	25.1	12.5	12	35.9	12.8	40.6
Laundry/shower facilities	37.6	48.8	36.8	40.8	20.9	8.3	7.3	32.2	10.3	34.8
Recreation	31.9	17.4	30.9	24.7	6.2	4.5	5.6	21.5	7.1	22.0
Transport	40	17.6	42.2	37.1	21.1	17.9	18.6	39.1	15.1	33.9
Other	9.7	20.4	10	18.4	14.4	13.9	16.2	18.9	23.5	16.3
Total (number)	2,925	4,488	5,300	6,742	1,399	1,980	487	10,202	351	33,873

Table A15 (continued): Indigenous SAAP support periods: services provided to clients, by client group, 2008-09 (per cent)

Notes

1. Number omitted due to errors and omissions: 1,960.

2. Clients were able to receive multiple types of support, so the percentages do not add to 100.

Table A16: Non-Indigenous SAAP support periods: services provided to clients, by client group, 2008-09 (per cent)

	Male alone	Male	Female alone	Female	Couple no	Couple with	Male with	Female with		
Type of service	under 25	alone 25+	under 25	alone 25+	children	children	children	children	Other	Total (%)
Housing/accommodation	65.8	60.3	58.9	41.7	60.5	59.9	57.5	54.7	47.8	56.2
SAAP/CAP accommodation	41.4	44.6	32.4	21.2	17.2	22.1	24.3	29	21.9	32.9
Assistance to obtain/maintain short-term accommodation	22.7	15	20	11.5	24	20.8	18.9	15.7	14.9	16.6
Assistance to obtain/maintain medium-term accommodation	13	8.3	12.7	4.6	10.1	11.7	11.2	9.2	7.2	9.2
Assistance to obtain/maintain independent housing	22.6	20.2	22.9	19.9	36.8	39	35.4	31.4	23.6	24.8
Financial/employment	42.8	38.5	40.1	37.6	42.5	41.1	43.2	39.3	26.9	39.4
Assistance to obtain/maintain government payment	15.6	11.1	15.4	11.9	8.1	7.3	9.8	12.4	7.2	12.3
Employment/training assistance	12.7	3.1	11.1	2.3	4.3	4.7	2.8	3.8	5.4	5.3
Financial assistance/material aid	30.6	31.8	28.3	30.8	34.8	34.8	36.5	32.6	20	31.4
Financial counselling and support	12.1	8.6	10.9	9.6	11.3	13.2	13.3	10.1	6.6	10.1
Personal support	54.9	41.6	65.4	65.5	48.1	53.3	55.3	76.6	59	59.0
Incest/sexual abuse counselling	1.1	0.2	3.2	1.8	0.6	0.6	0.6	2	1.3	1.4
Domestic violence counselling	3.6	2.3	15.6	36.3	5	7.4	5.9	47.7	19.8	20.5
Family/relationship	20.1	8	24.9	16.1	14.1	18.4	18.1	23	20.9	17.1
Emotional support	51.6	40.4	59.8	58.1	45.4	48.2	50.4	67.2	51.1	53.8
Assistance with problem gambling	0.2	0.6	0.1	0.3	0.3	0.3	0.6	0.2	0.1	0.3
General support/advocacy	79.6	77.9	79.4	79.7	78.6	80	81	84.2	72.3	80.1
Living skills/personal development	33.1	16.2	32.3	14.4	16.8	14.2	14.8	16.8	15.8	19.9
Assistance with legal issues/court support	9.2	3.4	7	12.2	4.5	5.2	5.5	17.6	7.2	9.3
Advice/information	70.7	70.1	72.7	73.4	73.1	74.8	75.8	78.9	61.8	73.3
Retrieval/storage/removal of personal belongings	20.1	28.5	14	8.1	10.1	7.3	6.7	9.2	8.8	16.0
Advocacy/liaison on behalf of the client	42.1	32.5	44.2	41.1	44.2	45.4	45.8	50.6	45.6	41.8
Specialist services	20.4	25.6	20.7	23.3	15.4	12.6	9.7	23.9	20.4	22.4
Psychological services	2.8	4.7	2.7	3.7	2.7	1.2	1.4	2.6	4	3.3
Specialist counselling	3	2.5	4.6	6	2.7	3.2	2.7	8	6.7	4.7
Psychiatric services	1.5	3.5	0.8	1.8	1	0.4	0.3	0.6	1.2	1.7
Pregnancy support	0.2	0	2.9	0.4	2.3	2.2	0.4	2.6	2.4	1.2
Family planning support	0.7	0.1	1.8	0.3	1.1	1.5	0.5	1.8	1	0.9

(continued)

Table A16 (continued): Non-Indigenous SAAP support periods: services provided to clients, by client group, 2008-09 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total (%)
Drug/alcohol support	9.1	11.4	5	6	3.3	2.3	2.9	2.5	2.3	6.6
Physical disability services	0.1	0.1	0.1	0.2	0.2	0.2	0.2	0.2	0.2	0.1
Intellectual disability services	0.4	0.1	0.2	0.1	0.2	0.3	0.3	0.3	0.4	0.2
Culturally appropriate support	2.6	1	3.7	4.9	2	2.3	1.4	7.5	4.4	3.7
Interpreter services	0.3	0.2	0.8	1.6	0.7	1.2	0.4	2.9	2	1.2
Assistance with migration issues	0.4	0.2	1	1.9	0.3	0.7	0.4	2	0.8	1.0
Health/medical services	9	13.3	7.9	6.8	6.1	4.3	3.3	7.4	4.8	8.9
Basic support/other n.e.s.	54.1	60	49.4	41	36.6	27.7	28.6	40.9	46.3	47.8
Meals	39.7	45.4	31.8	22.7	16.2	9.5	12.5	18.1	9.1	29.8
Laundry/shower facilities	35.1	43.5	26.8	19	10.8	5.4	6.9	16.4	7.1	26.7
Recreation	24.9	17.4	22.8	11.8	7.2	5.4	5.5	13.1	9.2	15.9
Transport	29.9	11.7	31.2	15.7	17.6	14.6	14.5	23.8	20.8	20.0
Other	12.3	21.1	11.8	14.8	12.6	10.1	11.2	17.3	31.1	16.2
Total (number)	17,753	42,392	19,867	26,797	4,723	7,147	2,249	34,627	1,381	156,935

Notes

1. Errors and omissions: 8,491.

2. Clients were able to receive multiple types of support, so the percentages do not add to 100.

Type of service	0–4 years	5–9 years	10–14 years	15–17 years	Total
Accommodation	62.80	62.24	58.68	51.84	61.37
SAAP/CAP accommodation	62.80	62.24	58.68	51.84	61.37
School liaison/child care	20.79	23.95	20.34	17.87	21.49
School liaison	4.73	16.90	16.20	14.12	10.77
Child care	18.86	12.77	9.32	5.92	14.76
Personal support	18.40	20.50	18.01	13.10	18.69
Help with behavioural problems	6.16	8.13	7.96	5.96	7.05
Sexual/physical abuse	1.24	2.15	2.43	3.22	1.81
Skills education	4.16	6.08	5.74	6.35	5.11
Structured play/skills development	15.06	14.92	10.97	3.36	13.73
General support/advocacy	31.88	35.52	41.54	51.38	35.60
Access arrangements	1.80	1.95	1.84	1.18	1.82
Advice/information	23.20	27.07	32.51	43.64	26.97
Advocacy	20.40	21.59	23.88	29.62	21.81
Specialist services	24.28	23.76	24.07	22.57	24.01
Specialist Counselling	2.40	3.33	4.50	2.55	3.05
Culturally sensitive services	15.78	16.44	17.04	15.85	16.20
Health/medical services	10.92	9.23	8.63	8.53	9.90
Basic support/other n.e.s.	64.52	64.20	60.43	52.03	63.09
Meals	47.11	46.94	42.03	30.32	45.35
Showers/hygiene	42.08	41.24	37.89	25.99	40.32
Recreation	31.54	35.13	31.96	22.89	32.24
Transport	43.94	40.71	35.58	29.41	40.81
Other	17.18	20.95	21.42	24.05	19.37
Total (number of support periods)	8592	5187	3185	857	17821

Table A17: SAAP support periods: services provided to Indigenous accompanying children, by age, 2008–09 (per cent)

Notes

1. Number excluded due to errors and omissions: 9192.

2. Accompanying children were able to receive multiple types of support, so percentages do not add to 100.

3. Figures have been weighted to adjust for agency non-participation.

Type of service	0–4 years	5–9 years	10–14 years	15–17 years	Total
Accommodation	52.28	50.33	46.61	41.08	49.86
SAAP/CAP accommodation	52.28	50.33	46.61	41.08	49.86
School liaison/child care	22.87	23.74	20.02	14.13	21.97
School liaison	3.71	16.35	15.64	11.81	10.19
Child care	21.27	12.28	7.80	3.55	14.88
Personal support	19.76	18.78	15.54	11.26	18.08
Help with behavioural problems	7.94	8.80	8.00	5.11	8.01
Sexual/physical abuse	1.97	2.79	2.46	2.88	2.36
Skills education	6.73	6.18	5.23	5.11	6.17
Structured play/skills development	15.26	12.31	7.97	3.14	12.17
General support/advocacy	50.41	54.41	57.44	63.02	53.77
Access arrangements	4.70	4.53	3.83	2.41	4.32
Advice/information	35.96	39.30	44.09	51.67	39.56
Advocacy	31.96	32.20	33.95	35.46	32.66
Specialist services	12.93	11.17	11.07	10.08	11.87
Specialist Counselling	2.12	4.32	4.99	3.68	3.41
Culturally sensitive services	4.28	3.98	3.88	4.68	4.14
Health/medical services	8.97	5.10	4.05	3.88	6.56
Basic support/other n.e.s.	47.86	46.25	43.91	38.51	46.00
Meals	28.22	26.78	23.80	17.96	26.26
Showers/hygiene	25.37	23.55	20.88	15.59	23.31
Recreation	22.77	23.14	20.23	13.81	21.77
Transport	29.37	25.11	22.17	19.50	26.08
Other	16.91	18.88	19.66	18.52	18.12
Total (number of support periods)	19,511	12,125	8,618	2,848	43,101

Table A18: SAAP support periods: services provided to non-Indigenous accompanying children, by age and sex, 2008–09 (per cent)

Notes

1. Number excluded due to errors and omissions: 34,080.

2. Accompanying children were able to receive multiple types of support, so percentages do not add to 100.

3. Figures have been weighted to adjust for agency non-participation.