Homeless people

in SAAP

SAAP National Data Collection Annual Report 2004–05

Northern Territory supplementary tables

Australian Institute of Health and Welfare Canberra

AIHW cat. no. HOU 140

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <www.aihw.gov.au>.

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Preface

This publication contains statistical tables and charts in relation to the Northern Territory and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 91% of agencies in the Northern Territory provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 94% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency remained steady at 96% in both 2003–03 and 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden Australian Institute of Health and Welfare

SAAP Coordination and Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Northern Territory Department of Health and Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

•••	Not applicable
_	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period. Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i> , it is not possible to assess the exact length of support for an <i>accompanying child</i> .
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client</i> indicator, or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client	 A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who: receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day; or is accommodated by a SAAP agency; or enters into an ongoing support relationship with a SAAP agency.
Closed accompanying child support period	An accompanying child support period associated with a closed support period.
Closed support period	A <i>support period</i> that had finished on or before the end of the reporting $period - 30$ June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.
English proficiency group 2–4 countries	Countries, excluding Australia, that are not included in <i>English</i> proficiency group 1.
Homeless person	 A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access: damages, or is likely to damage, their health; or threatens their safety; or marginalises them through failing to provide access to: adequate personal amenities, or the economic and social supports that a home normally affords; or places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or has no security of tenure – that is, they have no legal right to continued occupation of their home. A person is also considered homeless if he or she is living in accommodation provided by a SAAP agency or some other form of emergency accommodation.

Ongoing support relationship	An ongoing support relationship exists between a SAAP <i>agency</i> and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:
	 a definite appointment has been made with the person to work through particular problems/issues; or
	 an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
	• the agency expects the <i>client</i> to return for more assistance within a month.
	However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new <i>support period</i> or to provide assistance at some future time.
Recurrent allocations	Amounts of money specifically allocated during the reporting period by a state or territory department either:
	 to SAAP agencies to fund salaries and associated on-costs, and ongoing operating costs; or
	• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.
Statistical linkage key (SLK)	A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the <i>alpha code</i> and year of birth.
Support	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period	Commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i> . The support period is considered to finish when:		
	• the client ends the relationship with the agency; or		
	• the agency ends the relationship with the client.		
	If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.		
Supported accommodation	Accommodation paid for or provided directly by a SAAP <i>agency</i> . The accommodation may be provided at the agency or may be purchased using SAAP funds—at a motel, for example.		
Unmet need	An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i> , and that service is not provided or referred.		

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Northern Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency nonparticipation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

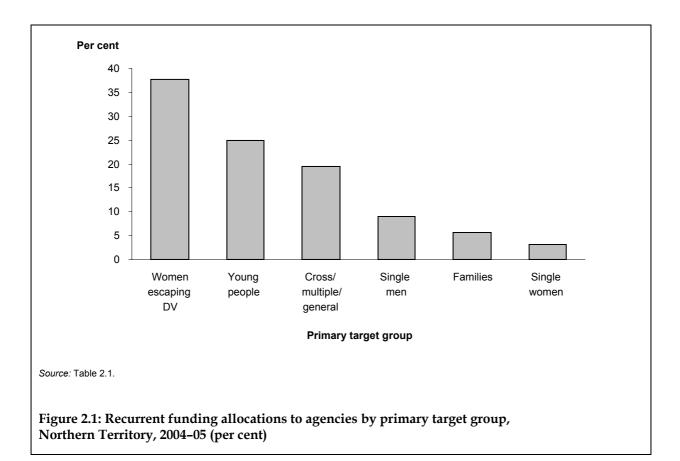
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Northern Territory. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
North	27	73.0	5,492,000	72.0	203,400
South	10	27.0	2,135,000	28.0	213,500
Total	37	100.0	7,627,000	100.0	206,100
Primary target group					
Young people	7	18.9	1,909,000	25.0	272,700
Single men only	4	10.8	697,000	9.1	174,300
Single women only	1	2.7	247,000	3.2	246,500
Families	3	8.1	424,000	5.6	141,300
Women escaping domestic violence	13	35.1	2,872,000	37.7	220,900
Cross-target/multiple/general	9	24.3	1,478,000	19.4	164,200
Total	37	100.0	7,627,000	100.0	206,100
Recurrent allocations to agencies	37	100.0	7,627,000	94.2	206,100
Other recurrent allocations			467,000	5.8	
Total			8,094,000	100.0	

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Northern Territory, 2004–05

Notes

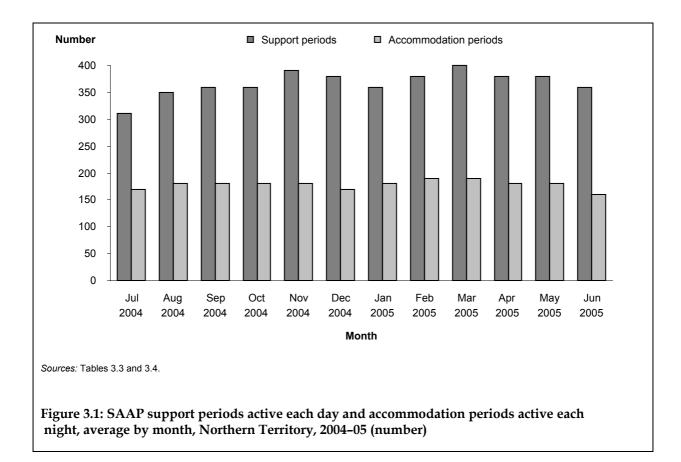
'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, 1. research and evaluation.

2. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



3.2 Tables

Table 3.1: SAAP support periods and clients, Northern Territory, 2004-05 (number)

Support periods	4,550
Clients	3,050
Mean number of support periods per client	1.51
Clients per 10,000 population 10+	183

Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in the Northern Territory.
- 3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
- 4. Support period figures have been weighted to adjust for agency non-participation.
- 5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, Northern Territory, 2004–05 (number)

Accompanying child support periods	2,550
Accompanying children	2,000
Mean number of accompanying child support periods per accompanying child	1.27
Accompanying children per 10,000 population aged 0–17	342

Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of accompanying children in this table relates to children that *ever* accompanied a client to a SAAP agency in the Northern Territory.
- 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
- 4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
- 5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Date	North	South	Total
July 2004	240	70	310
August 2004	260	90	350
September 2004	270	90	360
October 2004	260	100	360
November 2004	270	110	390
December 2004	270	110	380
January 2005	260	100	360
February 2005	270	120	380
March 2005	270	130	400
April 2005	250	130	380
May 2005	260	120	380
June 2005	250	120	360
Support periods: total number of days	95,790	38,760	134,550

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Northern Territory, 2004–05

Notes

1. Number excluded due to errors and omissions (unweighted): 0.

2. Figures are unweighted and have not been adjusted for agency non-participation.

3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client and Administrative Data Collections.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active
each night, average by month and region, Northern Territory, 2004–05

0, 0, 0,	<u> </u>		
Date	North	South	Total
July 2004	130	40	170
August 2004	140	40	180
September 2004	140	40	180
October 2004	140	40	180
November 2004	130	50	180
December 2004	130	40	170
January 2005	140	40	180
February 2005	140	40	190
March 2005	150	40	190
April 2005	130	40	180
May 2005	130	40	180
June 2005	120	40	160
Accommodation periods: total number of nights	48,160	14,490	62,650

Notes

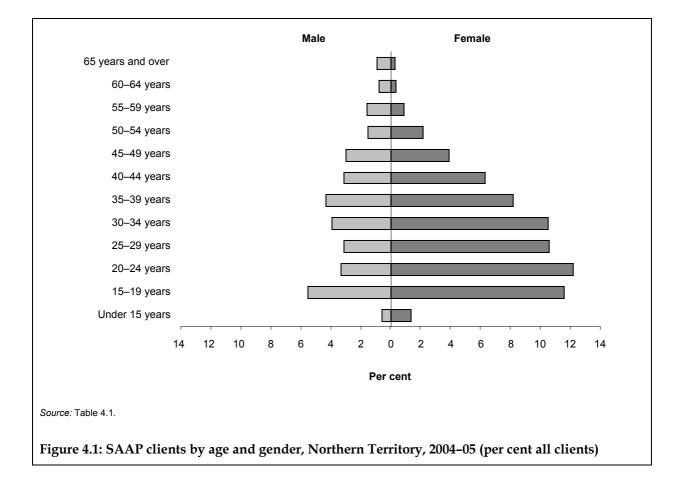
1. Number excluded due to errors and omissions (unweighted): 17.

2. Figures are unweighted and have not been adjusted for agency non-participation.

3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average. *Source:* SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity





4.2 Tables

	Percentage of	all clients	Percentage of ge	ender group		
Age	Male	Female	Male	Female	То	tal
	%	%	%	%	%	Number
Under 15 years	0.6	1.4	1.7	2.1	2.0	50
15–17 years	3.2	6.6	10.1	9.6	9.7	300
18–19 years	2.3	5.0	7.3	7.3	7.3	200
20–24 years	3.3	12.2	10.5	17.8	15.5	450
25–29 years	3.1	10.6	9.8	15.5	13.7	400
30–34 years	3.9	10.5	12.2	15.4	14.4	450
35–39 years	4.3	8.2	13.6	12.0	12.5	400
40–44 years	3.1	6.3	10.0	9.2	9.5	300
45–49 years	3.0	3.9	9.7	5.7	7.0	200
50–54 years	1.5	2.2	4.8	3.2	3.7	100
55–59 years	1.6	0.9	5.0	1.3	2.5	50
60–64 years	0.8	0.4	2.6	0.5	1.2	50
65 years and over	0.9	0.3	2.8	0.4	1.1	50
Total	31.5	68.5	100.0	100.0	100.0	
Total (number)	950	2100	950	2,100		3,050
Mean age (years)			34.6	30.1		31.5
Median age (years)			34	29		30

 Table 4.1: SAAP clients, by age and gender, Northern Territory, 2004-05

Notes

1. Number excluded due to errors and omissions (weighted): 27.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

	Accompanyi	ng children
Age	%	Number
0–4 years	46.7	950
5–12 years	44.2	900
13–15 years	6.8	150
16–17 years	2.2	50
Total	100.0	2,000
Gender		
Male	48.7	1,000
Female	51.3	1,050
Total	100.0	2,000

Table 4.2: SAAP accompanying children, by age and gender of child, Northern Territory, 2004–05

Notes

1. Number excluded due to errors and omissions in age (weighted): 3.

2. Number excluded due to errors and omissions in gender (weighted): 2.

3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

	Under 18	18–19	20–24	25–44	45–64	65+	Т	otal
Number of support periods	years	years	years	years	years	years	%	Number
				Male cl	ients			
1	73.6	77.6	81.1	80.1	76.4	75.0	78.3	750
2	20.5	^(a) 22.4	11.0	14.3	16.2	^(c) 25.1	15.6	150
3	(*)	(*)	5.6	2.5	4.2	_	3.3	50
4	(*)	_	(*)	2.0	^(b) 3.2	(*)	1.9	<25
			(*)	(*)	(*)			
5	(*)	_	· · <u> </u>			_	0.5	<25
6+	(*)	—	—	(*)	—	—	0.5	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.8	7.3	10.5	45.6	22.1	2.8	100.0	
Total (number)	100	50	100	450	200	50		950
Mean number of support periods	1.52	1.36	1.39	1.40	1.43	1.43		1.42
Per 10,000 population	85	226	116	123	93	56		109
				Female of	clients			
1	77.7	74.8	73.8	71.7	80.2	58.2	73.9	1,550
2	12.7	17.9	16.6	17.1	12.0	(*)	16.1	350
3	5.3	^(a) 5.2	4.6	6.0	5.2	(*)	5.4	100
4	2.4	(*)	2.5	2.3	(*)	_	2.2	50
5	(*)	_	1.2	1.3	(*)	_	1.0	<25
6+	(*)	2.2	1.3	1.6	(*)	_	1.5	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.6	7.3	17.8	52.1	10.7	0.4	100.0	
Total (number)	250	150	350	1,100	200	<25		2,100
Mean number of support periods	1.52	1.51	1.55	1.59	1.44	1.68		1.55
Per 10,000 population	197	552	512	333	115	19		266
				All clie	ents			
1	76.4	75.6	75.4	74.1	78.4	71.1	75.3	2,300
2	15.2	18.3	15.4	16.3	14.1	22.4	15.9	500
3	4.5	3.6	4.8	5.0	4.7	(*)	4.8	150
4	^(b) 2.6	(*)	2.2	2.3	1.6	(*)	2.1	50
5	(*)	_	1.2	1.0	(*)	_	0.8	<25
6+	1.3	(*)	1.0	1.4	(*)	_	1.2	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.7	7.3	15.5	50.1	14.3	1.1	100.0	
Total (number)	350	200	450	1,500	450	50		3,050
Mean number of support periods	1.52	1.46	1.52	1.53	1.43	1.49		1.51
Per 10,000 population	139	380	296	224	103	39		183

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Northern Territory, 2004–05 (per cent)

(a) Includes a small proportion of clients who had 3 support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.

(c) Includes a small proportion of clients who had 4 or more support periods each. These cells have been merged to ensure confidentiality.

1. Number excluded due to errors and omissions (weighted): 27.

 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
 To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Notes

Number of accompanying	0–4	5–12	13–15	16–17	Total	
child support periods	years	years	years	years	%	Number
1	83.5	86.7	92.7	^(b) 100.0	85.8	1,750
2	12.5	10.1	^(a) 7.3	(*)	10.8	200
3	2.8	1.5	(*)	_	2.1	50
4	0.8	1.1	_	_	0.9	<25
5	(*)	0.6	_	_	^(c) 0.4	<25
6+	(*)	_	_	_	(*)	<25
Total	100.0	100.0	100.0	100.0	100.0	
Total (%)	46.7	44.2	6.8	2.2	100.0	
Total (number)	950	900	150	50	_	2,000
Mean number of accompanying child support periods	1.30	1.26	1.18	1.14	_	1.27
Per 10,000 population of applicable age group	540	336	149	76		342

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Northern Territory, 2004–05 (per cent)

(a) Includes a small proportion of accompanying children who had 3 accompanying child support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of accompanying children who had 2 accompanying child support periods each. These cells have been merged to ensure confidentiality.

(c) Includes a small proportion of accompanying children who had 6 or more accompanying child support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 3.

 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).

3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Birthplace	Male	Female	г	otal	Northern T populatio	•
	%	%	%	Number	%	Number
Australia	88.8	95.0	93.1	2,850	81.1	132,000
Oceania (excluding Australia)	2.2	1.2	1.5	50	3.1	5,020
UK, Ireland and associated islands	2.5	0.8	1.3	50	5.0	8,100
Other Europe and the former Soviet Union	2.4	0.6	1.2	50	3.8	6,250
South-East, North-East and Southern Asia	1.7	1.5	1.6	50	5.2	8,400
Other (including the Middle East, Africa, the Americas and Caribbean)	2.4	0.8	1.3	50	1.8	2,950
Total	100.0	100.0	100.0		100.0	
Total (%)	31.4	68.6	100.0			
Total (number)	950	2,100		3,050		162,700

Table 4.5: SAAP clients: birthplace by gender, Northern Territory, 2004-05

Notes

1. Number excluded due to errors and omissions (weighted): 15.

2. 'Northern Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, Northern Territory, 2004-05

Birthplace	Accompanyin	g children
	%	Number
Australia	98.7	1,950
Oceania (excluding Australia)	0.4	<25
Europe and the former Soviet Union	_	_
South-East, North-East and Southern Asia	0.3	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	0.5	<25
Total	100.0	2,000

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 35.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Northern Territory, 2004-05

Cultural and linguistic diversity	Male	Female	T	otal	Northern T populatio	
Clients	%	%	%	Number	%	Number
Indigenous Australians	32.3	71.3	59.0	1,800	26.4	43,000
Other Australian-born people	56.6	23.7	34.1	1,050	54.7	89,000
People born overseas, English proficiency group 1	5.0	2.0	2.9	100	8.5	13,850
People born overseas, English proficiency groups 2–4	6.0	3.0	4.0	100	10.4	16,850
Total	100.0	100.0	100.0		100.0	
Total (%)	31.4	68.6	100.0			
Total (number)	950	2,100		3,050		162,700
Support periods	Me	an number per	client	Total number		
Indigenous Australians	1.36	1.61	1.57	2,800		
Other Australian-born people	1.45	1.43	1.44	1,500		
People born overseas, English proficiency group 1	1.35	1.32	1.33	150		
People born overseas, English proficiency groups 2–4	1.47	1.31	1.39	150		
Total	1.42	1.55	1.51			
Total support periods (%)	29.5	70.5	100.0			
Total support periods (number)	1,350	3,250		4,600		

Notes

1. Number excluded due to errors and omissions (weighted): 24 clients; 34 support periods.

2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth-see Glossary.

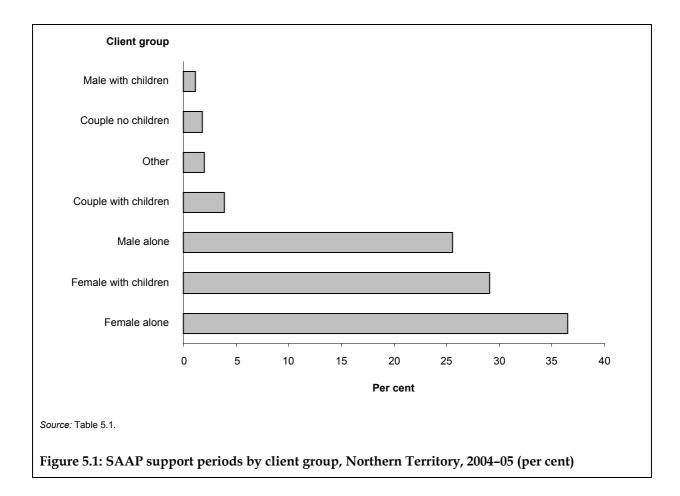
'Northern Territory population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for 3. Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.

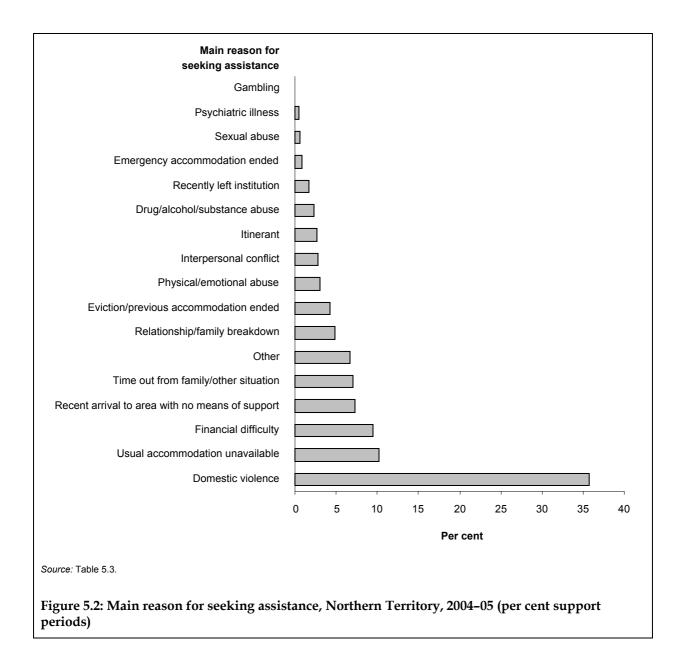
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

5 Client group and reasons for seeking support

5.1 Key charts





5.2 Tables

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children			Total	
Region							Other		%	Number
North	31.9	30.5	2.4	4.5	1.5	27.1	2.0	100.0	71.0	2,900
South	9.9	51.3	0.4	2.3	0.3	33.9	1.9	100.0	29.0	1,200
Total (%)	25.6	36.5	1.8	3.9	1.1	29.1	2.0	100.0	100.0	
Total (number)	1,050	1,500	100	150	50	1,200	100			4,100

Table 5.1: SAAP support periods: region by client group, Northern Territory, 2004-05 (per cent)

Notes

1. Number excluded due to errors and omissions (unweighted): 49.

2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Northern Territory, 2004–05 (per cent)

	Vauna	Single	Single		Women	Cross-target/	Total	
Client group	Young people	men only	women only	Families	escaping DV	multiple/ – general	%	Number
Male alone, under 25	26.6	11.1	_	(*)	(*)	2.2	7.4	350
Male alone, 25+	(*)	87.0	_	(*)	0.3	19.0	18.1	850
Female alone, under 25	49.0	(*)	19.0	(*)	9.9	2.7	15.0	700
Female alone, 25+	0.6	(*)	81.0	2.5	37.4	9.1	21.8	1,000
Couple, no children	3.9	(*)	_	(*)	0.3	6.3	1.9	100
Couple with children	2.4	(*)	_	31.8	1.0	12.7	3.9	200
Male with children	0.6	0.7	_	4.9	(*)	5.0	1.1	50
Female with children	11.8	_	_	54.4	49.6	42.1	29.2	1,350
Other	^(a) 5.2	(*)	_	2.1	1.4	0.9	1.7	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	19.2	17.6	7.2	3.9	38.6	13.5	100.0	
Total (number)	900	800	350	200	1,750	600		4,550

(a) Includes a small proportion of support periods for the client group 'Male alone, 25+'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 47.

2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

	Male	Male	Female	Female	Couple	Couple	Male	Female		
Main reason for seeking assistance	alone under 25	alone 25+	alone under 25	alone 25+	no children	with	with	with	Other	Total
Usual accommodation unavailable	15.6	16.6	10.9	4.5	17.8	21.7	(*)	6.7	9.3	10.2
Time out from family/ other situation	6.5	7.9	9.1	3.6	13.3	15.9	9.6	6.0	14.7	7.0
Relationship/family breakdown	6.0	3.0	9.1	2.4	10.2	9.6	_	4.5	9.5	4.9
Interpersonal conflict	11.0	1.9	8.6	_	5.6	2.0	—	0.4	(*)	2.8
Physical/ emotional abuse	2.5	(*)	2.6	2.4	_	_	(*)	6.1	(*)	3.0
Domestic violence	2.2	(*)	26.8	60.2	(*)	5.9	33.5	60.3	23.5	35.7
Sexual abuse	_	_	1.5	0.8	—	(*)	_	0.4	_	0.6
Financial difficulty	16.5	12.6	11.5	2.2	16.9	13.1	28.9	7.9	16.2	9.5
Gambling	_	(*)	_	_	_	—	_	—	—	0.1
Eviction/previous accommodation ended	12.1	6.2	4.5	1.0	13.9	8.0	10.5	1.6	7.6	4.2
Drug/alcohol/ substance abuse	1.6	6.5	2.4	1.4	5.6	(*)	_	0.5	3.2	2.3
Emergency accommodation ended	(*)	1.7	(*)	_	6.3	(*)	_	0.8	_	0.8
Recently left institution	7.4	5.1	(*)	(*)	_	(*)	(*)	(*)	—	1.7
Psychiatric illness	(*)	1.8	(*)	0.5	_	—	_	—	—	0.5
Recent arrival to area with no means of support	10.1	22.5	2.5	1.8	7.5	12.4	(*)	2.8	12.5	7.3
Itinerant	2.3	8.1	1.2	3.4	(*)		(*)	0.4	_	2.7
Other	5.2	5.2	8.3	^(a) 15.8	_	7.7	_	^(a) 1.6	_	6.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	7.6	18.3	15.1	21.5	1.9	3.9	1.0	29.0	1.7	100.0
Total (number)	350	800	650	950	100	150	50	1,300	100	4,450

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Northern Territory, 2004–05 (per cent)

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Recently left institution'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 166.

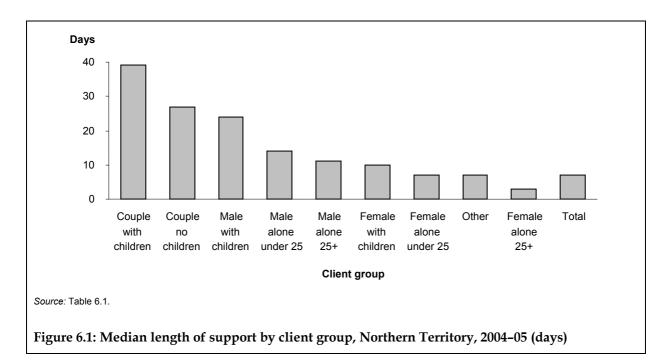
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

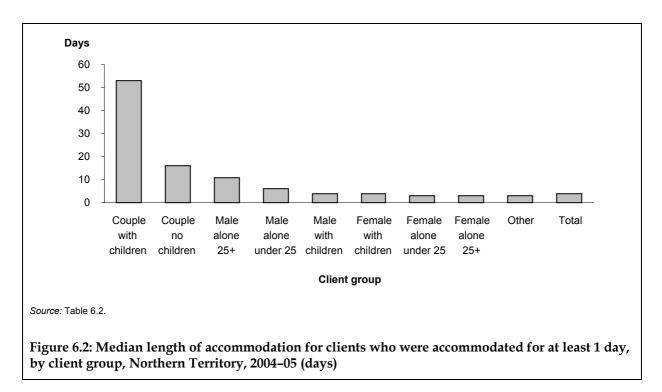
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts





6.2 Tables

	Male	Male	Female	Female	Couple	Couple	Male	Female		т	otal
Length of support	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	%	Number
Less than 1 day	(*)	(*)	3.8	5.6		5.4	9.0	1.8	(*)	2.8	100
1 day	15.7	^(a) 11.3	15.1	26.0	(*)	3.5	(*)	12.5	17.0	15.4	650
2 days	5.9	5.9	12.2	17.7	(*)	_	_	9.0	8.6	10.2	450
3 days	5.7	7.0	9.8	11.7	(*)	6.5	_	7.5	(*)	8.4	350
4 days	4.3	4.7	3.9	7.1	5.4	(*)	(*)	3.9	(*)	4.8	200
5 days	3.1	2.9	3.0	3.3	_	_	(*)	3.8	(*)	3.1	150
6 days	3.7	4.4	1.8	2.5	(*)	_	(*)	2.9	(*)	2.9	100
7 days	1.5	3.5	2.3	2.1	(*)	(*)	(*)	3.2	8.6	2.7	100
>1–2 weeks	11.2	17.4	8.8	9.8	19.5	11.1	14.0	10.6	(*)	11.5	500
>2-4 weeks	10.9	14.1	10.6	6.8	13.0	12.4	25.3	12.3	7.1	11.1	450
>4-13 weeks	28.6	19.9	19.5	5.1	29.7	33.1	25.6	21.0	28.8	18.2	800
>13-26 weeks	5.1	5.7	6.5	1.0	16.6	12.4	8.7	8.0	7.2	5.9	250
>26–52 weeks	3.1	2.2	2.0	0.4	(*)	9.4	(*)	2.6	(*)	2.2	100
>52 weeks	(*)	1.1	0.7	0.9		(*)	_	0.9	_	0.9	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	7.0	18.1	15.1	22.8	1.8	3.6	1.0	29.0	1.6	100.0	
Total (number)	300	750	650	1,000	100	150	50	1,250	50		4,300
Mean length (days)	38	34	31	13	47	73	39	37	34		32
Median length (days)	14	11	7	3	27	39	24	10	7		7

Table 6.1: SAAP closed support periods: length of support by client group, Northern Territory, 2004–05 (per cent)

(a) Includes a small proportion of closed support periods where clients were supported for 'Less than 1 day'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 46.

2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

l an ath at	Male	Male	Female	Female	Couple	Couple	Male	Female		Т	otal
Length of accommodation	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	%	Number
1 day	22.0	11.1	23.1	29.6	_	(*)	(*)	20.1	28.9	20.6	650
2 days	7.7	5.8	18.7	20.4	(*)	_	(*)	15.1	16.9	13.9	450
3 days	6.8	6.0	15.1	13.4	14.4	11.4	_	11.5	(*)	10.8	350
4 days	6.9	5.1	6.4	6.9	(*)	(*)	(*)	5.9	(*)	6.1	200
5 days	3.3	4.0	4.4	4.2	_	_	(*)	5.0	_	4.2	150
6 days	5.4	5.3	1.9	3.2	_	_	_	4.8	(*)	4.0	100
7 days	2.2	4.1	2.8	2.6	_	_	(*)	4.7	(*)	3.4	100
>1–2 weeks	12.8	17.9	8.7	8.9	18.7	9.0	(*)	11.1	_	11.8	350
>2-4 weeks	9.4	13.2	6.6	4.5	5.9	7.2	(*)	6.6	(*)	7.8	250
>4-13 weeks	17.9	18.9	8.4	4.9	29.6	27.7	_	9.8	(*)	11.5	350
>13-26 weeks	4.0	5.5	2.1	^(a) 0.6	17.8	20.1	(*)	3.8	(*)	3.7	100
>26–52 weeks	1.7	2.1	(*)	(*)		14.3	_	1.1	(*)	1.4	50
>52 weeks	_	1.0	(*)	0.9	_	(*)		0.6	_	0.8	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	6.6	22.8	12.2	27.2	1.2	2.0	0.5	26.3	1.1	100.0	
Total (number)	200	700	400	850	50	50	<25	800	50		3,150
Mean length (days)	23	33	16	12	41	100	28	20	26		23
Median length (days)	6	11	3	3	16	53	4	4	3		4
Accommodation starting and ending on the same date (number)	_	<25	<25	50	_	<25	_	<25	<25		100
Total accommodation	200	700	400	900	50	50	<25	850	50		3,200

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Northern Territory, 2004–05 (per cent)

(a) Includes a small proportion of closed support periods where clients were accommodated for '26–52 weeks'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 60.

2. Clients were able to be accommodated on more than one occasion in a support period.

3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.3: SAAP support periods: services provided to clients, by client group, Northern Territory, 2004–05 (per cent)

	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with		
Type of service	under 25		under 25		children				Other	Total
Housing/accommodation	87.5	96.0	83.6	93.8	72.1	60.3	73.1	81.9	84.9	86.7
SAAP/CAP accommodation	66.9	9 0.0 94.7	61.5	92.1	49.0	48.6	38.3	67.4	49.1	75.2
Assistance to obtain/maintain short-		54.7	01.5	52.1	43.0	40.0	50.5	07.4	40.1	10.2
term accommodation	32.8	45.9	14.7	3.1	27.4	12.0	24.6	10.1	24.5	18.3
Assistance to obtain/maintain	02.0	10.0		0.1	2000	12.0	21.0	10.1	21.0	10.0
independent housing	24.6	5.2	33.3	29.0	44.6	21.3	41.3	35.4	41.7	27.2
Financial/employment	38.5	16.1	50.0	58.5	46.5	49.5	58.9	66.3	62.0	49.8
Assistance to obtain/maintain	00.0		00.0	00.0	10.0	1010	00.0	00.0	02.0	40.0
government payment	22.3	3.4	17.9	1.3	13.2	9.6	21.6	14.8	26.3	10.8
Employment/training assistance	18.4	2.8	12.5	0.7	5.8	2.9	(*)	2.8	20.0	5.3
Financial assistance/material aid	27.0	13.4	38.7	52.9	27.4	23.8	51.6	54.6	51.1	40.6
Financial counselling	22.6	5.8	25.4	10.3	37.6	40.5	31.8	23.1	36.1	18.7
Counselling	44.3	37.9	64.0	73.9	52.8	68.5	62.0	80.9	54.8	64.7
Incest/sexual assault	44.5	57.9	1.6	0.3	(*)	(*)	02.0	0.9	.0	0.6
	(*)	0.5	8.7		5.7		31.6		4.9	11.4
Domestic violence		0.5 1.7		12.1		7.7		22.3		
Family/relationship	3.2		12.7	9.3	14.3	14.0	9.8	20.6	9.5	11.5
Emotional/other	43.3	37.4	62.7	72.4 (*)	51.3	67.7	57.2	76.0 (*)	53.3	62.4
Assistance with problem gambling	_	0.6								0.2
General support/advocacy	64.6	50.1	73.4	72.5	77.6	87.7	87.4	87.8	71.1	73.2
Living skills/personal development	36.1	5.8	39.5	24.7	28.1	11.1	24.4	24.5	27.6	23.9
Assistance with legal issues/court	0.4	4.0	45.0		(*)					40 7
support	2.1	1.8	15.8	31.2		6.0	24.3	32.3	4.5	19.7
Advice/information	52.9	46.4	55.6	41.6	73.2	84.7	87.4	65.8	63.4	55.5
Retrieval/storage/removal of	47.4	o 1 5		40 7			44.0	04 7		
belongings	17.1	24.5	28.3	43.7	14.5	8.6	11.9	31.7	9.0	29.6
Advocacy/liaison on behalf of client		7.3	41.9	52.6	24.3	36.5	58.4	63.0	41.4	42.6
Brokerage services	4.0	2.9	2.7	0.6	6.3	4.3	12.4	2.7	(*)	2.6
Specialist services	22.5	10.5	35.1	37.6	29.4	24.0	23.5	39.0	36.9	30.7
Psychological services	1.4	1.7	0.7	(*)	_	(*)	(*)	0.6	_	0.8
Psychiatric services	—	0.9	0.6	(*)		_	—	(*)	_	0.3
Pregnancy support		_	2.7	0.4	(*)	2.9	_	2.8	_	1.5
Family planning support	(*)	—	7.0	7.1	4.3	(*)	_	9.7	—	5.6
Drug/alcohol support or intervention		7.1	1.1	1.2	(*)	(*)	(*)	1.0	—	2.4
Physical disability services	(*)	0.8	(*)	(*)	—	_	—	(*)	(*)	0.4
Intellectual disability services	_	1.1	(*)	_	_	_	_	(*)	_	0.3
Culturally appropriate support	17.5	1.0	28.6	24.8	22.1	19.0	13.9	27.8	32.4	21.1
Interpreter services	_	(*)	_	0.4	_	_	_	0.7	_	0.3
Assistance with immigration issues	_	(*)	_	_	_	(*)	(*)	0.4	_	0.2
Health/medical services	1.8	3.8	11.6	25.3	(*)	2.9	7.2	20.0	4.5	14.2
Basic support and services n.e.s.	78.5	92.2	78.1	95.8	42.2	27.7	38.3	71.4	66.5	79.5
Meals	56.2	87.5	56.3	90.3	23.5	12.5	24.1	58.0	40.2	67.1
Laundry/shower facilities	55.0	88.7	55.2	88.0	14.3	3.0	14.6	51.6	35.3	64.0
Recreation	51.2	90.2	39.6	55.5	14.3	7.0	24.1	40.4	27.3	51.4
Transport	36.8	12.7	55.8	66.7	31.4	13.6	21.4	61.9	54.9	48.3
Other	21.0	5.6	39.7	56.9	8.9	10.9	(*)	45.2	29.0	35.3
No services provided directly	(*)	_	(*)	(*)	_	(*)	_	_	5.1	0.2
Total (number)	350	800	650	1,000	100	150	50	1,300	100	4,500

Notes

1. Number excluded due to errors and omissions (weighted): 110 (including cases with no information on service requirements or provision).

2. Clients were able to receive multiple services, so percentages do not total 100.

3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

	Couple	Male	Female	Other	То	tal
Type of service	with children	with children	with children	with — children	%	Number
Accommodation	62.3	56.3	87.4	46.7	84.5	1,650
SAAP/CAP accommodation	62.3	56.3	87.4	46.7	84.5	1,650
School liaison/child care	3.6	34.4	13.2	(*)	12.9	250
School liaison	_	12.5	4.9	(*)	4.8	100
Child care	3.6	34.4	8.8	_	8.8	150
Counselling	11.6	15.6	18.5	26.7	17.9	350
Help with behavioural problems	9.4	(*)	2.2	(*)	2.8	50
Sexual/physical abuse counselling/support	(*)	(*)	0.4	_	0.6	<25
Skills education	(*)	_	1.0	_	1.0	<25
General counselling/support	8.0	(*)	16.0	26.7	15.4	300
General support/advocacy	48.6	43.8	21.0	_	23.4	450
Access arrangements	—	_	0.7	_	0.6	<25
Advice/information	41.3	34.4	15.7	_	17.9	350
Brokerage services	—	_	(*)	_	0.1	<25
Advocacy	27.5	12.5	16.1	_	16.8	300
Specialist services	37.0	46.9	43.3	40.0	42.8	800
Culturally sensitive services	35.5	46.9	21.0	(*)	22.6	450
Health/medical services	(*)	(*)	33.6	40.0	30.7	600
Basic support and other services n.e.s.	39.9	65.6	87.1	100.0	83.1	1,600
Meals	25.4	31.3	75.4	73.3	70.6	1,350
Showers/hygiene	5.8	18.8	66.3	66.7	60.7	1,150
Recreation	8.7	25.0	59.0	60.0	54.4	1,050
Transport	11.6	50.0	65.3	66.7	60.8	1,150
Other	8.7	12.5	42.2	86.7	39.4	750
No services provided directly by agency	3.6	_	1.1	_	1.3	<25
Total accompanying child support periods (%)	7.9	1.8	89.4	0.9	100.0	
Total accompanying child support periods (number)	150	50	1,700	<25		1,950

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Northern Territory, 2004–05 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 637 accompanying child support periods (including cases with no information on service requirements or provision).

2. Accompanying children were able to receive multiple services, so percentages do not total 100.

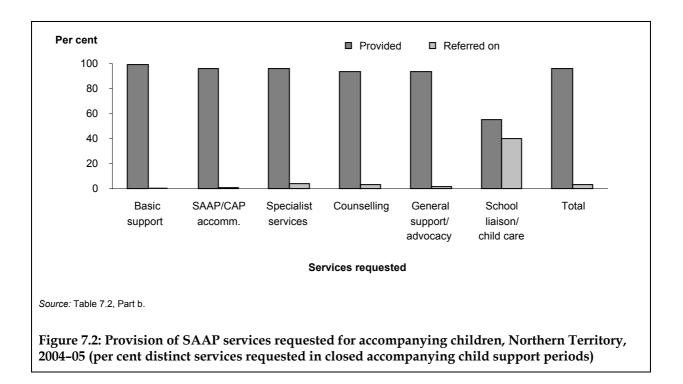
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation.

7 Meeting the needs of clients

Per cent Provided Referred only 100 80 60 40 20 0 Basic Total Housing/ General Financial/ Counselling Specialist services accomm. support/ employment support advocacy Services requested Source: Table 7.1, Part b. Figure 7.1: Provision of SAAP services requested by clients, Northern Territory, 2004-05 (per cent services requested in closed support periods)





7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Northern Territory, 2004–05

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

	Not	provided		I	Provided			Closed
	Neither				Provided			suppor
Type of service	provided nor referred	Referred	Subtotal	Provided only	and referred	Subtotal	Total	periods (number)
Housing/accommodation								
SAAP/CAP accommodation	1.7	0.7	2.4	97.0	0.6	97.6	100.0	3,350
Assistance to obtain/maintain short-								
term accommodation	4.2	3.8	8.0	85.3	6.7	92.0	100.0	800
Assistance to obtain/maintain								
independent housing	6.2	8.1	14.3	37.0	48.7	85.7	100.0	1,250
Financial/employment								
Assistance to obtain/maintain								
government payment	3.2	11.5	14.7	73.0	12.3	85.3	100.0	400
Employment/training assistance	7.3	14.6	21.9	72.6	5.5	78.1	100.0	200
Financial assistance/material aid	0.6	5.7	6.3	90.4	3.3	93.7	100.0	1,750
Financial counselling	1.2	1.7	2.9	93.7	3.5	97.2	100.0	650
Counselling								
Incest/sexual assault	(*)	(+)	30.0	30.0	40.0	70.0	100.0	50
Domestic violence	1.4	54.5	55.9	17.4	26.7	44.1	100.0	1,050
Family/relationship	3.6	5.2	8.8	75.8	15.3	91.1	100.0	500
Emotional/other	0.3	0.3	0.6	77.7	21.8	99.5	100.0	2,550
Assistance with problem gambling	(*)	(+) (*)	12.5	62.5	25.0	87.5	100.0	<2
General support/advocacy								
Living skills/personal development	(+)	(*)	2.0	96.8	1.2	98.0	100.0	950
Assistance with legal issues/court								
support	1.6	32.6	34.2	28.0	37.7	65.7	100.0	1,250
Advice/information	(*)	(+) (*)	0.2	97.9	2.0	99.9	100.0	2,150
Retrieval/storage/removal of								
belongings	0.6	0.6	1.2	97.8	1.0	98.8	100.0	1,300
Advocacy/liaison on behalf of client	1.5	0.3	1.8	65.2	32.9	98.1	100.0	1,700
Brokerage services	_	_	—	100.0	_	100.0	100.0	50
Specialist services								
Psychological services	(*)	(+)	46.1	41.0	12.8	53.8	100.0	50
Psychiatric services	11.8	64.7	76.5	(*)	(+)	23.5	100.0	50
Pregnancy support	_	7.7	7.7	61.5	30.8	92.3	100.0	50
Family planning support	(*)	(+) (*)	1.4	93.9	4.7	98.6	100.0	250
Drug/alcohol support or intervention	8.4	36.6	45.0	42.7	12.2	54.9	100.0	150
Physical disability services	_	26.7	26.7	20.0	53.3	73.3	100.0	<25
Intellectual disability services	_	50.0	50.0	16.7	33.3	50.0	100.0	<25
Culturally appropriate support	_	0.5	0.5	98.9	0.5	99.4	100.0	850
Interpreter services	(*)	(+)	56.0	32.0	12.0	44.0	100.0	50
Assistance with immigration issues	_	27.3	27.3	(+)	(*)	72.7	100.0	<25
Health/medical services	0.9	47.8	48.7	27.3	24.0	51.3	100.0	1,100
Basic support and services n.e.s.								,
Meals	(*)	(+) (*)	0.1	(+)	(*)	99.9	100.0	2,900
Laundry/shower facilities	(+) (*)	(*)	0.1	94.7	2.1	96.8	100.0	2,750
Recreation	(+)	(*)	0.4	97.0	0.6	97.6	100.0	2,200
Transport	0.4	1.0	1.4	85.3	6.7	92.0	100.0	1,950
Other	(*)	(+)	0.7	37.0	48.7	85.7	100.0	1,000

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Northern Territory, 2004–05

	Not	provided			Provided				Assoc.
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	closed support periods
		%	distinct s	ervices requ	ested			Number	Number
Housing/ accommodation	3.1	2.9	6.0	81.4	12.6	94.0	100.0	5,350	3,750
Financial/ employment	1.5	6.1	7.6	87.7	4.7	92.4	100.0	3,000	2,150
Counselling	1.0	15.0	16.0	61.6	22.4	84.0	100.0	4,150	2,700
General support/ advocacy	1.0	5.8	6.8	78.4	14.9	93.3	100.0	7,450	3,000
Specialist services	1.2	26.3	27.5	58.7	13.8	72.5	100.0	2,550	1,750
Basic support and services n.e.s.	0.2	0.3	0.5	99.1	0.4	99.5	100.0	11,350	3,300
Total (%)	1.1	6.2	7.3	83.1	9.6	92.7	100.0		
Total (number)	400	2,100	2,500	28,100	3,250	31,350		33,800	4,200

Part b: Broad types of SAAP services requested in closed support periods, by provision

Notes

1. Number excluded due to errors and omissions (weighted): 39 closed support periods (including cases with no information on service requirements or provision).

 In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.

To ensure confidentiality some cells in this table have been replaced with ^(*)—³. While these cases are not presented separately, they are included in the total. A ⁽⁺⁾ indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

4. Figures have been weighted to adjust for agency non-participation.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Northern Territory, 2004–05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

	No	ot provided			Provided			Closed ccompany-
Type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	ing child support periods (number)
Accommodation								
SAAP/CAP accommodation	2.3	1.2	3.5	96.0	0.4	96.4	100.0	1,550
School liaison/child care								
School liaison	6.9	56.4	63.3	30.3	6.4	36.7	100.0	200
Child care	2.6	23.3	25.9	68.3	5.8	74.1	100.0	200
Counselling								
Help with behavioural problem	s ⁽⁺⁾ —	(*)	16.7	69.4	13.9	83.3	100.0	50
Sexual/physical abuse counselling/support	(*)	(+)	37.6	31.3	31.3	62.6	100.0	<25
Skills education	_	_	_	(+)	(*)	100.0	100.0	<25
General counselling/support	(+)	(*)	2.8	94.4	2.8	97.2	100.0	250
General support/advocacy								
Access arrangements	_	42.9	42.9	35.7	21.4	57.1	100.0	<25
Advice/information	_	_	_	98.5	1.5	100.0	100.0	300
Brokerage services	_	_	_	100.0	_	100.0	100.0	<25
Advocacy	10.0	1.4	11.4	86.9	1.7	88.6	100.0	300
Specialist services								
Culturally sensitive services	_	_	_	100.0	_	100.0	100.0	400
Health/medical services	_	6.0	6.0	89.3	4.7	94.0	100.0	600
Basic support and other services n.e.s.								
Meals	(+) (*)	(*)	0.1	99.9	_	99.9	100.0	1,300
Showers/hygiene	_	_	_	100.0	_	100.0	100.0	1,100
Recreation	_	_	_	(+)	(*)	100.0	100.0	950
Transport	(+)	(*)	1.0	(+)	(*)	99.0	100.0	1,100
Other	(*)	(+)	2.6	94.5	2.8	97.3	100.0	750

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Northern Territory, 2004–05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	Not	provided			Provided				Assoc. closed
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	accompany- ing child support periods
		%	distinct	services req	uested			Number	Number
Accommodation	2.3	1.2	3.5	96.0	0.4	96.4	100.0	1,550	1,550
School liaison/ child care	4.8	39.8	44.6	49.3	6.1	55.4	100.0	400	300
Counselling	3.2	2.9	6.1	88.1	5.8	93.9	100.0	350	350
General support/ advocacy	5.0	1.7	6.7	91.2	2.1	93.3	100.0	650	400
Specialist services	_	3.7	3.7	93.4	2.9	96.3	100.0	1,000	800
Basic support and services n.e.s.	0.2	0.4	0.6	98.9	0.5	99.4	100.0	5,250	1,500
Total (%)	1.2	2.9	4.1	94.6	1.3	95.9	100.0		
Total (number)	100	250	350	8,650	100	8,750		9,150	1,750

Notes

1. Number excluded due to errors and omissions (weighted): 536 closed accompanying child support periods (including cases with no information on service requirements or provision).

2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.

3. To ensure confidentiality some cells in this table have been replaced with "(*)—". While these cases are not presented separately, they are included in the total. A "(*) indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

4. Figures have been weighted to adjust for agency non-participation.

	Male	Female	Couple	Couple with	Male with	Female with		То	tal
	alone	alone	no children	children	children	children	Other	%	Number
Broad type of service			%	unmet nee	ds				
Housing/accommodation	42.6	48.6	45.5	46.0	60.0	38.5	37.5	44.2	150
Financial/employment	20.4	17.8	_	2.0	10.0	8.8	6.3	12.1	50
Counselling	3.7	7.5	_	12.0	_	16.5	31.3	10.6	50
General support/ advocacy	5.6	7.5	45.5	30.0	30.0	29.7	25.0	19.2	50
Specialist services	18.5	10.3	9.1	4.0	_	3.3	_	8.0	50
Basic support and services n.e.s.	9.3	8.4	_	6.0	_	3.3	_	5.9	<25
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	350
Summary totals									
Total unmet needs (%)	15.9	31.6	3.2	14.7	2.9	26.8	4.7	100.0	
Total unmet needs (number)	50	100	<25	50	<25	100	<25		350
Total closed support periods with unmet needs (%)	16.8	34.2	3.7	10.0	2.1	28.9	4.2	100.0	
Total closed support periods with unmet needs (number)	50	50	<25	<25	<25	50	<25		200
Total closed support periods (%)	25.2	37.7	1.7	3.5	1.0	28.9	1.9	100.0	
Total closed support periods (number)	1,050	1,600	50	150	50	1,200	100		4,200

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Northern Territory, 2004–05

Notes

1. Number excluded due to errors and omissions (weighted): 1 identified unmet needs.

2. Number excluded due to errors and omissions (weighted): 1 closed support periods with identified unmet needs.

3. Number excluded due to errors and omissions (weighted): 71 closed support periods (including cases with no information on service requirements or provision).

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

	Couple with	Male with	Female with	Tota	al
	children	children	children	%	Number
Broad type of service					
Accommodation	50.0	50.0	18.9	33.3	50
School liaison/child care	_	_	34.0	18.2	<25
Counselling	2.6	_	17.0	10.1	<25
General support/advocacy	47.4	50.0	13.2	29.3	50
Basic support and services n.e.s.	_	_	17.0	9.1	<25
Total	100.0	100.0	100.0	100.0	100
Summary totals					
Total unmet needs (%)	38.4	8.1	53.5	100.0	
Total unmet needs (number)	50	<25	50		100
Total closed accompanying child support periods with unmet needs (%)	31.7	6.3	61.9	100.0	
Total closed accompanying child support periods with unmet needs (number)	<25	<25	50		50
Total closed accompanying child support periods (%)	7.0	1.8	90.5	100.0	
Total closed accompanying child support periods (number)	100	50	1,600		1,750
Total closed support periods with accompanying children with unmet needs (%)	28.9	10.5	60.5	100.0	
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	50		50
Total closed support periods with accompanying children requiring assistance (%)	6.3	2.0	91.0	100.0	
Total closed support periods with accompanying children requiring assistance (number)	50	<25	900		950

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Northern Territory, 2004–05

Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.

2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.

3. Number excluded due to errors and omissions (weighted): 536 closed accompanying child support periods (including cases with no information on service requirements or provision).

4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.

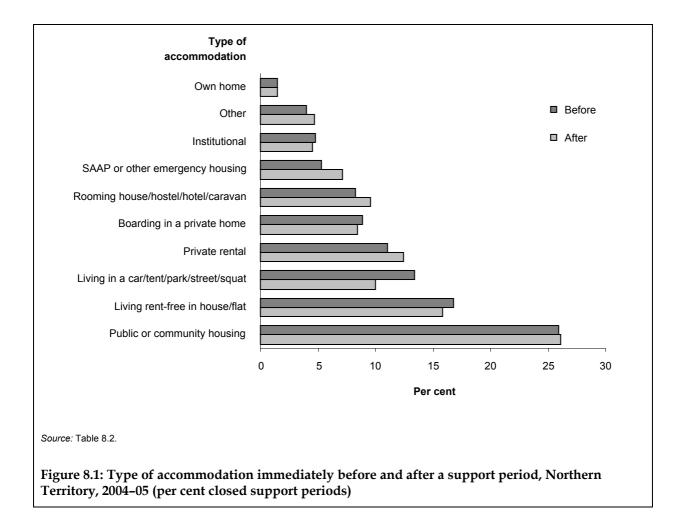
5. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children requiring assistance.

6. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance. These are not presented separately but are included in the relevant total.

7. Figures have been weighted to adjust for agency non-participation.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Northern Territory, 2004–05 (per cent)

	Closed support period clients needed assis obtain/maintain a pensio	tance to	All closed support periods		
Source of income	Before	After	Before	After	
No income	17.4	6.4	7.6	5.1	
No income, awaiting pension/benefit	3.5	3.3	1.5	0.9	
Government pension/benefit	70.8	81.4	81.8	83.7	
Other	8.3	8.9	9.1	10.3	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	450	400	4,150	3,900	
Number with missing data	<25	<25	150	450	
Total (number)	450	450	4,300	4,300	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent. *Source:* SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Northern Territory, 2004–05 (per cent)

	Closed support period clients needed assis obtain/maintain independ	stance to	All closed support periods		
Type of accommodation	Before	After	Before	After	
SAAP or other emergency housing	5.3	8.1	5.3	7.1	
Living rent-free in house/flat	22.1	11.1	16.8	15.8	
Private rental	11.5	17.0	11.0	12.4	
Public or community housing	23.2	28.7	25.9	26.1	
Rooming house/hostel/hotel/caravan	6.4	6.2	8.3	9.6	
Boarding in a private home	13.4	12.8	8.9	8.4	
Own home	1.2	0.7	1.5	1.5	
Living in a car/tent/park/street/squat	4.8	0.5	13.4	10.0	
Institutional	4.1	3.1	4.8	4.5	
Other	8.0	11.8	4.0	4.7	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	1,250	850	4,100	3,000	
Number with missing data	50	400	200	1,350	
Total (number)	1,250	1,250	4,300	4,300	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation period by type of accommodation after support, Northern Territory, 2004–05 (per cent)

Type of		>1–3	>3–7	>1–2	>2–4	>4–13	>13–26	>26–52	>52	т	otal
accommodation	1 day	days	days	weeks	weeks	weeks	weeks	weeks	weeks	%	Number
SAAP or other emergency housing	9.8	5.0	4.8	8.1	8.1	12.0	11.5	_	(*)	7.8	150
Living rent-free in house/flat	20.6	27.2	15.9	11.5	13.7	8.5	14.3	(*)	_	17.0	350
Private rental	8.4	4.2	4.9	6.5	11.2	15.6	20.1	29.1	24.3	9.1	200
Public or community housing	27.3	34.6	24.6	22.2	16.8	19.1	21.1	35.3	40.8	25.7	550
Rooming house/hostel/ hotel/caravan	6.0	6.5	14.8	16.6	18.3	15.9	9.3	(*)	(*)	11.4	250
Boarding in a private home	3.8	1.5	5.7	7.5	11.3	10.0	18.8	14.5	(*)	6.6	150
Own home	_	(*)	(*)	(*)	_	(*)	_	(*)	_	0.5	<25
Living in a car/tent/park/ street/squat	18.3	13.2	21.0	18.0	11.8	7.2	(*)	_	_	14.2	300
Institutional	4.9	5.5	6.9	8.1	6.9	5.3	(*)	(*)	(*)	5.8	100
Other	0.9	^(a) 2.2	(*)	(*)	1.9	^(a) 6.4	(*)	(*)	_	1.8	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	19.2	21.3	17.5	11.1	8.9	14.0	4.8	1.9	1.1	100.0	
Total (number)	400	450	350	250	200	300	100	50	<25		2,050

(a) Includes a small proportion of closed support periods where clients who were accommodated in SAAP/CAP accommodation during their support reported that they were living in their 'Own home' following support. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,130 closed support periods (type of accommodation and length of accommodation).

2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.

1. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Living situation	Before	After
With parent(s)	6.8	6.9
With foster family	0.3	(*)
With relatives/friends short-term	22.4	18.7
With relatives/friends long-term	7.6	10.5
With spouse/partner with/without children	28.1	15.1
Alone with children	9.1	16.1
Alone	16.5	24.2
With other unrelated persons	9.1	8.3
Other	0.1	(*)
Total	100.0	100.0
Total (number with valid data)	4,200	3,300
Number with missing data	100	1,000
Total (number)	4,300	4,300

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Northern Territory, 2004–05 (per cent)

Notes

1. To ensure confidentiality some cells in this table have been replaced with '(*)-'. While these cases are not presented separately, they are included in the total.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

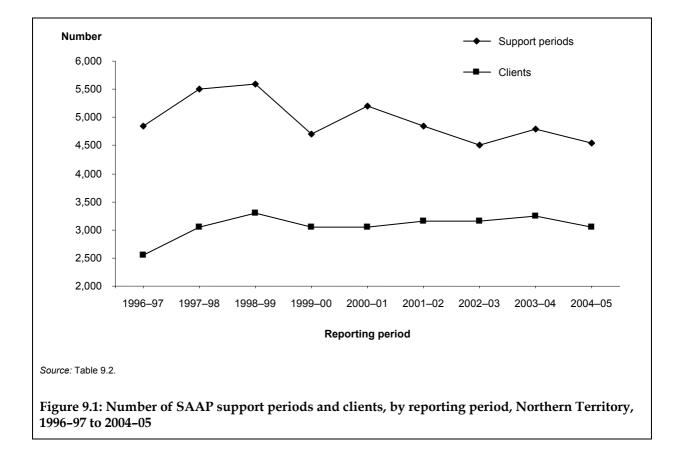
Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Northern Territory, 2004–05 (per cent)

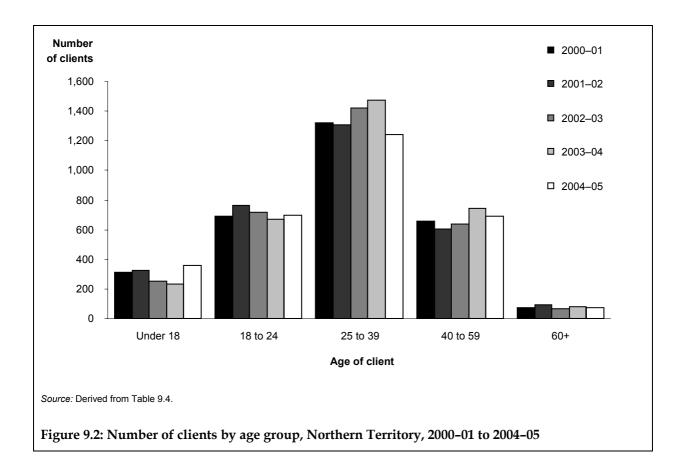
	Closed support perio clients needed assi employment and	stance in	All closed support periods		
Employment status	Before	After	Before	After	
Employed full time/part time/casual	7.5	15.7	12.0	14.6	
Unemployed (looking for work)	58.1	54.7	30.6	29.1	
Not in labour force	34.4	29.6	57.4	56.3	
Total	100.0	100.0	100.0	100.0	
Total (with valid data)	200	200	4,150	3,850	
Number with missing data	<25	<25	150	450	
Total (number)	200	200	4,300	4,300	

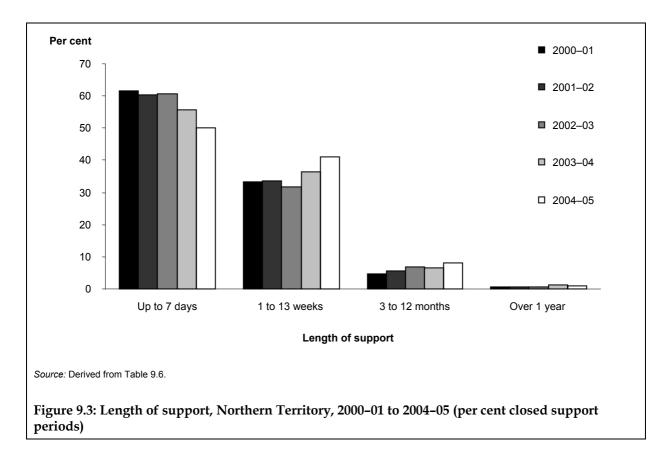
Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

9 Support from 1996–97 to 2004–05

9.1 Key charts







9.2 Tables

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
		Curre	nt \$	
1996–97	4,873,000	4,751,000	980	1,870
1997–98	4,961,000	4,834,000	880	1,580
1998–99	5,082,000	4,955,000	880	1,510
1999–00	6,129,000	5,677,000	1,200	1,850
2000–01	7,171,000	6,443,000	1,230	2,110
2001–02	7,379,000	6,820,000	1,410	2,180
2002–03	7,612,000	7,447,000	1,650	2,380
2003–04	7,935,000	7,582,000	1,570	2,350
2004–05	8,094,000	7,627,000	1,670	2,490
		Constant 2	004–05 \$	
1996–97	6,169,000	6,014,000	1,240	2,360
1997–98	6,147,000	5,990,000	1,090	1,960
1998–99	6,433,000	6,272,000	1,120	1,910
1999–00	7,271,000	6,735,000	1,430	2,190
2000–01	8,422,000	7,567,000	1,450	2,470
2001–02	8,289,000	7,661,000	1,580	2,450
2002–03	8,295,000	8,115,000	1,800	2,600
2003–04	8,239,000	7,872,000	1,630	2,440
2004–05	8,094,000	7,627,000	1,670	2,490

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, Northern Territory, 1996–97 to 2004–05

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.

2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).

3. Support period figures have been weighted to adjust for agency non-participation.

4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Support periods	4,850	5,500	5,600	4,700	5,200	4,850	4,500	4,800	4,550
Errors & omissions	_	_	_	_	_	_	_	_	_
Clients	2,550	3,050	3,300	3,050	3,050	3,150	3,150	3,250	3,050
Errors & omissions	_	—	_	_	_	—	_	_	_
Mean number of support periods per client	1.94	1.80	1.72	1.54	1.69	1.56	1.44	1.50	1.51
Errors & omissions	_	_	_	_	_	_	_	_	_
Clients per 10,000 population 10+	172	200	211	193	190	191	189	195	183
Errors & omissions	_	_	_	_	_	_	_	_	_
Nightly average support periods with accommodation	100	150	150	150	150	150	150	150	200
Errors & omissions	126	146	206	154	44	41	35	21	19
Daily average support periods	250	250	300	350	300	350	350	400	400
Errors & omissions	209	162	6	7	18	29	2	_	—

Table 9.2: SAAP support periods and clients, by reporting period, Northern Territory, 1996–97 to 2004–05 (number)

Notes

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1. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in the Northern Territory.

 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.

3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.

4. Support period figures have been weighted to adjust for agency non-participation.

5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

	2001–02	2002–03	2003–04	2004–05
Accompanying child support periods	2,500	2,200	2,650	2,550
Errors and omissions	—	—	—	_
Accompanying children	1,900	1,950	2,100	2,000
Errors and omissions	_	_	_	_
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.24	1.27
Errors and omissions	—	—	—	_
Accompanying children per 10,000 population 0–17	314	327	351	342
Errors and omissions	_	_	_	_
Nightly average accompanying child support periods with accommodation	50	100	100	150
Errors and omissions	30 19	28	20	2
Daily average accompanying child support periods	200	250	300	300
Errors and omissions	18	2	_	_

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Northern Territory, 2001–02 to 2004–05 (number)

Notes

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in the Northern Territory.

2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.

3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).

4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all agencies.

5. Accompanying child support period figures have been weighted to adjust for agency non-participation.

6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	1.0	0.9	0.8	0.6	2.0
15–17 years	9.3	9.7	7.3	6.6	9.7
18–19 years	8.1	8.0	8.4	6.9	7.3
20-24 years	14.5	16.7	14.8	14.1	15.5
25–29 years	14.2	13.9	15.6	14.8	13.7
30-34 years	15.7	14.8	16.1	17.3	14.4
35–39 years	13.4	13.4	14.2	14.0	12.5
40-44 years	9.4	9.1	9.3	10.2	9.5
45–49 years	6.3	5.8	6.3	6.5	7.0
50-54 years	3.5	3.0	3.3	4.0	3.7
55–59 years	2.4	1.6	1.7	2.6	2.5
60–64 years	1.0	1.5	1.1	1.1	1.2
65 years and over	1.3	1.4	1.0	1.3	1.1
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,050	3,100	3,100	3,200	3,050
Mean age (years)	31.6	31.2	31.6	32.7	31.5
Median age (years)	30	30	30	32	30
Errors & omissions	10	17	14	20	27

Table 9.4: SAAP clients: age of client by reporting period, Northern Territory, 2000-01 to 2004-05 (per cent)

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Northern Territory, 2000–01 to 2004–05 (per cent)

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
Support plan	65.2	62.9	57.9	64.7	77.7
All goals achieved	20.2	24.7	26.7	26.6	23.5
Most or some goals achieved	25.3	32.8	26.1	33.9	49.3
No goals achieved	2.3	3.2	4.0	2.8	3.6
No information given	17.5	2.2	1.1	1.4	1.3
No support plan	22.3	15.7	15.7	13.1	10.4
Not appropriate	12.5	21.4	26.4	22.2	11.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	4,000	3,900	3,650	3,850	4,100
Errors & omissions	495	192	134	267	141

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

2. In 2000–01, 2001–02, 2002–03 and 2003–04, data on support plans were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that data on support plans were collected by all agencies.

3. Figures have been weighted to adjust for agency non-participation.

Length of support	2000–01	2001–02	2002–03	2003–04	2004–05
Less than 1 day	7.4	5.1	4.6	2.9	3.1
1 day	17.2	18.5	19.3	17.8	15.8
2 days	12.0	11.3	12.3	12.1	10.0
3 days	8.7	9.4	8.1	7.9	7.9
4 days	5.3	5.8	5.6	4.9	4.6
5 days	4.2	4.5	4.2	3.9	3.2
6 days	3.7	2.8	3.5	3.5	2.8
7 days	3.0	3.0	3.2	2.8	2.6
>1–2 weeks	9.8	10.6	9.6	10.9	11.4
>2–4 weeks	9.7	8.8	8.8	10.1	11.1
>4–13 weeks	13.8	14.2	13.3	15.4	18.5
>13–26 weeks	3.4	4.1	4.5	4.5	5.8
>26–52 weeks	1.3	1.4	2.2	2.1	2.2
>52 weeks	0.5	0.5	0.7	1.2	0.9
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	4,950	4,500	4,250	4,600	4,250
Mean length (days)	22	23	27	32	32
Median length (days)	4	4	5	6	7
Errors & omissions	19	29	2	_	_

Table 9.6: SAAP closed support periods: length of support by reporting period, Northern Territory, 2000–01 to 2004–05 (per cent)

Note: Figures have been weighted to adjust for agency non-participation.

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	56.0	66.3	71.0	75.5	74.5	76.7	74.4	75.0	75.4
2	28.9	18.2	14.3	13.5	11.7	12.8	15.9	14.7	15.9
3	8.2	7.3	7.4	5.8	6.3	4.3	5.6	5.3	4.7
4	1.6	3.9	3.1	2.7	3.4	2.4	2.1	2.8	2.0
5	2.0	1.3	1.4	0.9	1.3	1.4	1.1	1.0	0.8
6+	3.3	3.1	2.8	1.5	2.8	2.4	1.1	1.2	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	2,550	3,050	3,300	3,050	3,050	3,150	3,150	3,250	3,050
Mean number of support periods	1.94	1.80	1.72	1.54	1.69	1.56	1.44	1.50	1.51

Table 9.7: SAAP clients: number of support periods per client by reporting period, Northern Territory, 1996–97 to 2004–05 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 0.

2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed
consent and valid consent by reporting period, Northern Territory, 1996–97 to 2004–05

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	30	30	30	30	29	30	31	32	32
Agency participation rate (%)	93.3	100.0	100	96.7	93.1	96.7	100.0	93.8	90.6
Forms returned (number)	4,615	5,241	5,622	4,559	4,858	4,663	4,455	4,510	4,144
Forms returned with consent (%)	63.7	74.4	84.5	85.1	86.0	90.9	90.5	95.6	95.8
Forms returned with valid consent (%)	56.8	65.7	73.6	74.5	79.4	84.3	89.1	93.8	93.3

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'-that is, that should have been participating in the reference period.

 Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Northern Territory follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Northern Territory, 2004–05

	Agencies		Foi		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
North	25	88.0	2,937	95.2	93.0
South	7	100.0	1,207	97.3	94.1
Total	32	90.6	4,144	95.8	93.3
Primary target group					
Young people	7	100.0	797	93.7	90.8
Single men only	4	100.0	731	98.9	97.5
Single women only	1	100.0	294	99.7	98.6
Families	3	100.0	180	90.0	77.2
Women escaping domestic violence	8	75.0	1,583	98.0	96.1
Cross target/multiple/general	9	88.9	559	88.7	85.7
Total	32	90.6	4,144	95.8	93.3

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'-that is, that should have been participating in the reference period.

2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

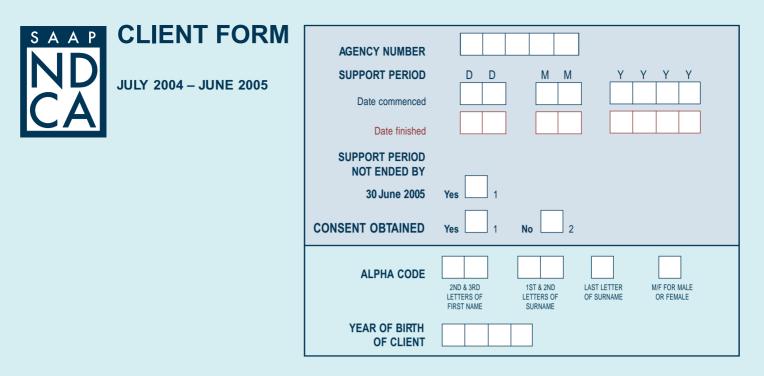
In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

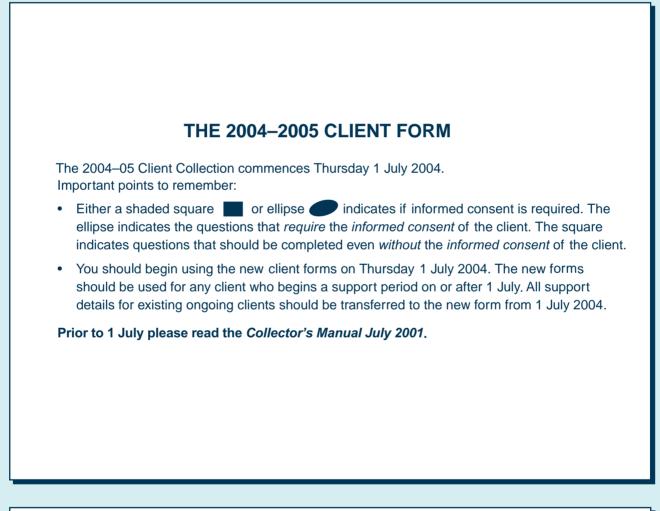
Region

The regional classification developed by the Northern Territory Department of Health and Community Services for administrative purposes is used in this report. The names of these regions are:

- North
- South.

Appendix 2 SAAP NDCA Client Collection form





REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

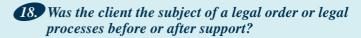
If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1.	Source of referral/information		4. Country of birth of client
	please tick one box only		Australia 📃 1
	self	13	other (please specify) 2
	family	14	
	friends	15	5 Does the client identify as being of Aboriginal or
	school/other educational institution	2	Torres Strait Islander origin?
	community services department	3	no 📃 1
	police/legal unit	4	yes, Aboriginal person 📃 2
	prison/correction institution	5	yes, Torres Strait Islander person 📃 3
	hospital/health/medical services	6	yes, both 🧧 4
	psychiatric unit	7	6. What language does the client mainly speak?
	telephone/crisis referral agency	8	what language does the client mainty speak:
	SAAP agency/worker	9	English 📃 1 go
	other government department	10	other (please specify) 2
	other non-government organisation	11	
	other (please specify)	999	7. How well does the client speak English?
	don't know/no information	0	very well
			well 2
	Person(s) receiving assistance		not well 3
	please tick one box only		not at all 4
	WITH child(ren)		8. Cultural identity of the client?
	person with child(ren)	3	
	couple with child(ren)	4	(please specify)
	WITHOUT child(ren)		9. Labour force status before and after support period
	person alone or with unrelated person(s)	1	please tick one box only in each column Before After
	couple without child(ren)	2	
	other (please specify)	999	employed full time 1
	Gender of client		employed part time 2
	female	1	employed casual 3
	male	2	unemployed (looking for work)4
	CONSENT NOT OBTAINED DI FASE CO TO		not in labour force (see manual) 5
	CONSENT NOT OBTAINED PLEASE GO TO ESTION 19		don't know /no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

10. Main income source before and after support period	12. Presenting reasons for seeking assistance
please tick one box only in each column Before After	please tick as many circles as apply
No Income no income 1 registered/awaiting benefit 2	usual accommodation unavailable () 19 eviction/previous accommodation ended/ asked to leave () 9 time out from family/other situation () 2
registered/awaiting benefit 2 Government Payments newstart allowance 4 newstart allowance 33 youth allowance 33 Austudy Payment - for students aged 25 years of age and over 28 community development employment project (CDEP) 8 ABSTUDY Scheme 31 disability support pension 12 age pension 13	relationship/family breakdown 3 interpersonal conflict 4 physical/emotional abuse 5 domestic violence 6 sexual abuse 7 financial difficulty 8 drug/alcohol/substance abuse 10 gambling 20 emergency accommodation ended 11 recently left institution 12 psychiatric illness 13 recent arrival to area with no means of support 14 itinerant (moving from place to place) 15
parenting payment (single) - formerly sole parent pension 14 parenting payment (partnered) 32	other (please specify) 999 other (please specify) 998 don't know/no information 0
special benefit 15 sickness allowance 16 partner allowance 17 DVA support pension 29	13. <u>Main</u> presenting reason for seeking assistance Please write the appropriate code number from Question 12
DVA disability pension 30 other type of allowance or benefit 18	Current period of unsafe, insecure or inadequate housing (i.e. homelessness) at imminent risk
workcover/compensation 19 maintenance/child support 20 wages/salary/own business 21 spouse/partner's income 22 other (please specify) 999 don't know/no information 0	less than one week11 week - 1 month21-3 months33-6 months46-12 months51-2 years62-5 years7more than 5 years8don't know/no information0
Student status before and after support period please tick one box only in each column Before After not a student 1 primary/secondary school student 2 post-secondary student/employment training 3 don't know/no information 0	Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk) state

16. Type of housing/accommodation <u>immediately</u> before and after this support period



please tick one box only in each column	Before	After	Before After
SAAP/CAP FUNDED ACCOMMODATION			no 🗌 1 📃
crisis/short-term accommodatior	1 🗌 1		OR tick as many circles as apply
medium/long term accommodatior	2 2	2	protection or guardianship order
hoste	I 🗌 3	;	(including wardship or equivalent) O 2 O
motel/hote	_ 4		intervention/protection/restraining order/
community placemen	t 🗌 5		apprehended violence order (as a result of
other SAAP/CAP funded accommodation	n 🗌 6	;	violence perpetrated <u>AGAINST</u> the CLIENT) 0 3
NON-SAAP HOUSING ACCOMMODATION			intervention/protection/restraining order
non-SAAP emergency accommodatior	n 🗌 7		apprehended violence order (as a result of
living rent-free in house or fla	t 🗌 8	;	violence perpetrated <u>BY</u> the CLIENT) \bigcirc 6 \bigcirc
renting independently in the private rental marke	t 🗌 9		other legal processes 0999
renting a public housing dwelling	1 🗌 1	C 🗌	don't know/no information 0 0
renting community housing) 🗌 1 [.]	1	
renting a caravar	12	2	19. Has a case management/support plan been agreed
rooming house/hostel/hote	l 🗌 1:	3	to by the end of the support period?
boarding in a private home	e 🗌 14	4	please tick one box only
purchasing or living in own home	e 🗌 19	5	
living in a car/tent/park/street/squa	t 🗌 1(6	yes1 go to question 20
other non-SAAP housing/accommodatior	1	7	no 2 go to question 21
INSTITUTIONAL SETTING			not appropriate 3 go to question 21
hospital/psychiatric institutior	18	8	20. To what extent have the client's case management
prison/youth training centre	e 🗌 19	9	goals been achieved by the end of the support
other government residential arrangemen	t 🗌 20	C 🗌	period?
detoxification unit/rehabilitation centre	2	1	please tick one box only
other institutional setting	🗌 22	2	not at all
don't know/no informatior			some 2
17. Who was the client living with immediate	olv hofa	nro	most 📃 3
and after this support period?	<u>y</u> 00j0	n c	all 🧧 4
			not applicable/appropriate 📃 5
please tick one box only in each column	Before	After	
alone	e 🗌 1(0	
with both parents	s 🗌 1		
with one parent and parent's spouse/partne	r 🗌 2	2	
with one paren	t 🗌 3		

with both parents	1
with one parent and parent's spouse/partner	2
with one parent	3
with a foster family	4
with relative(s) - temporary	5
with relative(s) - long term	6
with spouse/partner	7
with spouse/partner and child(ren)	8
alone with child(ren)	9
with friend(s) - temporary	11
with friend(s) - long term	12
living with other unrelated persons	13
other (please specify)	999
don't know/no information	0

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2	22. Suppor please th as apply SAA (inc SAA assis			
1.	Type of accommoda please tick one box o		Dates of accommodation please complete all boxes	shc assis
	or	n-site off-site		assis
	Crisis/short term		Start	
	Medium/long term	2 5	Finish	e
	Other SAAP	3 6		financia
2.	Type of accommoda	ation	Dates of accommodation	financia
	please tick one box o	only	please complete all boxes	
	or	n-site off-site	D D M M Y Y Y Y	dome
	Crisis/short term	1 4	Start	
	Medium/long term	2 5	Finish	family
	Other SAAP	3 6		
3.	Type of accommoda please tick one box o		Dates of accommodation please complete all boxes	
	or	n-site off-site	D D M M Y Y Y	
	Crisis/short term	1 4	Start	
	Medium/long term	2 5	Finish	
	Other SAAP	3 6		
4.	Type of accommoda please tick one box o		Dates of accommodation please complete all boxes	ph intelle cultur
	or	n-site off-site	D D M M Y Y Y	00.110.1
	Crisis/short term	1 4	Start	
	Medium/long term	2 5	Finish	
	Other SAAP	3 6		
5.	Type of accommoda please tick one box o		Dates of accommodation please complete all boxes	assis
	or	n-site off-site	D D M M Y Y Y Y	
	Crisis/short term	1 4	Start	
	Medium/long term	2 5	Finish	retr
	Other SAAP	3 6		ad
				au

rt to client

please tick as many circles as apply	Needed	Provided	Referral Arranged	No provi or refe	ded
SAAP/CAP accommodation				or role	iiiou
(including THM's and other					
SAAP managed properties)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	43
assistance to obtain/maintain	0	Ũ	0	Ŭ	
short-term accommodation	\bigcirc	\bigcirc	\bigcirc	\bigcirc	39
assistance to obtain/maintain	Ŭ	Ŭ	0	0	
independent housing	\bigcirc	\bigcirc	\bigcirc	\bigcirc	42
assistance to obtain/maintain	\cup	Ŭ	0	\smile	
benefit/pension/ other					
government allowance	\bigcirc	\bigcirc	\bigcirc	\bigcirc	37
employment and training					
assistance	\bigcirc	\bigcirc	\bigcirc	\bigcirc	5
financial assistance/material aid	$\bigcirc \\ \bigcirc \\$	\bigcirc	\bigcirc	\bigcirc	6
financial counselling and support	$\overline{\bigcirc}$	$\overline{\bigcirc}$	\bigcirc	$\overline{\bigcirc}$	7
incest/sexual assault	\cup	Ŭ	0	\cup	
counselling and support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	8
domestic violence counselling	\bigcirc	0	\bigcirc	\bigcirc	
and support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	9
family/relationship counselling	\bigcirc	0	\bigcirc	\bigcirc	
and support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	10
emotional support/	0	0	\bigcirc	\bigcirc	
other counselling	\bigcirc	\bigcirc	\bigcirc	\bigcirc	11
psychological services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	12
	$\bigcirc \\ \bigcirc \\$	\bigcirc	\bigcirc	\bigcirc	13
psychiatric services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	13
living skills/personal development	\bigcirc	\bigcirc	\bigcirc	\bigcirc	14
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
pregnancy support	$\bigcirc \\ \bigcirc \\$	\bigcirc	\bigcirc	\bigcirc	33
family planning support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	34
drug/alcohol support or	\sim	\sim	\sim		
intervention	\bigcirc	\bigcirc	\bigcirc	\bigcirc	16
physical disability services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	17
intellectual disability services	\bigcirc	\bigcirc	\bigcirc	\bigcirc	18
culturally appropriate support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	19
interpreter services		\bigcirc	\bigcirc	\bigcirc	20
meals	\bigcirc	\bigcirc	\bigcirc	\bigcirc	21
		\bigcirc	$\bigcirc \bigcirc $	\bigcirc	
laundry/shower facilities	\bigcirc	\bigcirc	\bigcirc	\bigcirc	22
recreation			\bigcirc	\bigcirc	23
transport	\bigcirc	\bigcirc	\bigcirc	\bigcirc	24
assistance with legal issues/					
court support		\bigcirc	\bigcirc	\bigcirc	25
health/medical services	\bigcirc	0	\bigcirc	\bigcirc	26
advice/information	\bigcirc	\bigcirc	\bigcirc	\bigcirc	27
brokerage services	$\overline{\bigcirc}$	\bigcirc	\bigcirc	\bigcirc	28
retrieval/storage/removal of	0	0	0	\bigcirc	
personal belongings	\bigcirc	\bigcirc	\bigcirc	\bigcirc	29
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	20
advocacy/liaison on behalf of client	\bigcirc	\bigcirc	\bigcirc	\bigcirc	30
assistance with problem	\bigcirc	\bigcirc	\bigcirc	\bigcirc	50
gambling	\bigcirc	\bigcirc	\bigcirc	\bigcirc	36
assistance with immigration	\bigcirc	\bigcirc	\bigcirc	\bigcirc	50
issues	\bigcirc	\bigcirc	\bigcirc	\bigcirc	38
other (please specify)	\bigcirc	\bigcirc	\bigcirc	\bigcirc	

 \bigcirc

 \bigcirc

○ ○999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support? (children should be recorded on only one of the parent/guardian's form) please tick one box only											
Yes, child(ren) recorded on this form	1 No	o, child(ren) record	ed on	'other	adults'	form 2	: no	ot appl	licable	3
24.	ALP 2ND & 3RD 1ST LETTERS LET OF FIRST (TERS LE	DE	2ND & LETTE OF FII NAM YEAR	AL 3RD 1ST ERS LET RST 0	TERS LE OF	AST MF FOR TITER MALE OF OR RNAME FEMALE	2ND & 3 LETTE OF FIR NAM YEAR OF BI	AL BRD 1ST 8 RS LETT RS C E SURI	TERS LET DF (
25. Country of birth of the child(ren)	other <i>(plea</i>	Austra se spec		othe	er <i>(ple</i>	Austra ase spe		othe	er (plea	Austra ase spe	
26. Number of homes the child(ren) has lived in during the past year		hon	nes			hon	nes	•		hom	es
27. Age of child(ren)	1:	0-4 ye 5-12 ye 3-15 ye 6-17 ye	ars 2 ars 3		1	0-4 ye 5-12 ye 3-15 ye 6-17 ye	ars 2 ars 3		5 13	0-4 yea -12 yea -15 yea -17 yea	ırs 2 ırs 3
28. Gender of child(ren)		fem m	ale 🔄 1 ale 📃 2			fem m	ale 📃 1 ale 📃 2	* * * * * * * * * * * * * * * * * * *		fem: ma	ale 📄 1 ale 📄 2
29. Support to child(ren)				0 0 0 0 0				•			
no assistance											
OR tick as many circles as apply	Needed Provided	Referral Arranged	Not provided or referred	Needed	Provided	Referral Arranged	Not provided or referred	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties) help with behavioural problems sexual/physical abuse counselling/support child care			 21 1 2 3 	0000	$\bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc$		 21 1 2 3 	0000	$\bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc$		 21 1 2 3
liaison with kindergarten/school access arrangements culturally sensitive services meals	 O O O O O O O 	$\bigcirc \bigcirc $	 4 5 10 11 		$\bigcirc \bigcirc $	$\bigcirc \bigcirc $	 4 5 10 11 		$\bigcirc \bigcirc $	$\bigcirc \bigcirc $	 4 5 10 11
showers/hygiene support recreation transport advice/information brokerage services			 12 13 14 15 16 47 	00000	$\bigcirc \bigcirc $		 12 13 14 15 16 47 	$\bigcirc \bigcirc $	$\bigcirc \bigcirc $		 12 13 14 15 16
skills education advocacy health/medical services general counselling/support			 17 18 19 20 				 17 18 19 20 	00000			 17 18 19 20
other (please specify) other (please specify)	$\begin{array}{c} \bigcirc & \bigcirc \\ \bigcirc & \bigcirc \end{array}$	\bigcirc	999998	\bigcirc	\bigcirc	\bigcirc	999998	\bigcirc	\bigcirc	\bigcirc	999998

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CHILD 4 ALPHA CODE 2ND & 3RD 2ND & 3RD LETTERS OF FIRST OF FIRST VEAR OF BIRTH	CHILD 5 ALPHA CODE CNUE CNUE CNUE CNUE CNUE CNUE CNUE CNU	CHILD 6 ALPHA CODE	CHILD 7 ALPHA CODE 2ND & 3RD LETTERS OF FIRST OF RIST VEAR OF BIRTH		
Australia 1 other <i>(please specify)</i> 2 homes 1	Australia 1 other <i>(please specify)</i> 2 homes 1 0-4 years 1	Australia 1 other <i>(please specify)</i> 2 homes 0-4 years 1	Australia 1 other (<i>please specify</i>) 2 homes		
5-12 years 2 13-15 years 3 16-17 years 4 female 1 male 2	5-12 years 2 13-15 years 3 16-17 years 4 female 1 male 2	5-12 years 2 13-15 years 3 16-17 years 4 female 1 male 2	5-12 years 2 13-15 years 3 16-17 years 4 female 1 male 2		
Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred		
$ \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc 21 \\ \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc 1 \\ \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc 22 \\ \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc 22 \\ \bigcirc \bigcirc \bigcirc \bigcirc$	$ \bigcirc \ \bigcirc $	$ \bigcirc \bigcirc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients* **who have left your agency in the** *last month* to the NDCA in the prepaid envelope provided.
- Forms should reach the NDCA by the 15th of each month.
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month.* Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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