

# **Homeless people in SAAP**

**SAAP National Data Collection  
Annual Report  
2002–03**

**Australian Capital Territory  
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is better health and wellbeing for Australians through better health and welfare statistics and information.

SAAP NDCA REPORT SERIES 8

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Annual Report  
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**Australian Capital Territory  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. 98

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ISSN 1445-5005

ISBN 1 74024 341 2

### **Suggested citation**

Australian Institute of Health and Welfare 2003. Homeless people in SAAP: SAAP National Data Collection annual report 2002–03 Australian Capital Territory supplementary tables. AIHW cat. no. HOU 98. Canberra: AIHW (SAAP NDCA report. Series 8).

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Published by the Australian Institute of Health and Welfare

Printed by Pirion

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# Preface

This publication contains statistical tables and charts in relation to the Australian Capital Territory and is intended to supplement the seventh (2002–03) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 94% of agencies in the Australian Capital Territory provided data in 2002–03 is testimony to their collective commitment to, and confidence in, the collection. A 97% participation rate was recorded in 2001–02. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased slightly from 86% in 2001–02 to 87% in 2002–03.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2002–03 data are one step towards this goal.

Dr Richard Madden  
Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Anne Giovanetti, Felicity Murdoch and Manjiree Kulkarni. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah and Ashfaq Hussein. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Melinda Hecker, Stirling Lewis, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Australian Capital Territory Department of Education and Community Services, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
<b>Accompanying child support period</b>	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or</li><li>• is accommodated by a SAAP agency; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency.</li></ul>
<b>Closed accompanying child support period</b>	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

<b>Closed support period</b>	A <i>support period</i> that had finished before the end of the reporting period – 30 June.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a formal referral process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
<b>Support period</b>	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the <i>client</i> ends the relationship with the <i>agency</i>; or</li> <li>• the <i>agency</i> ends the relationship with the <i>client</i>.</li> </ul> <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the seventh annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Australian Capital Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Australian Capital Territory. Appendix 2 contains a copy of the client form used to collect data in 2002-03.

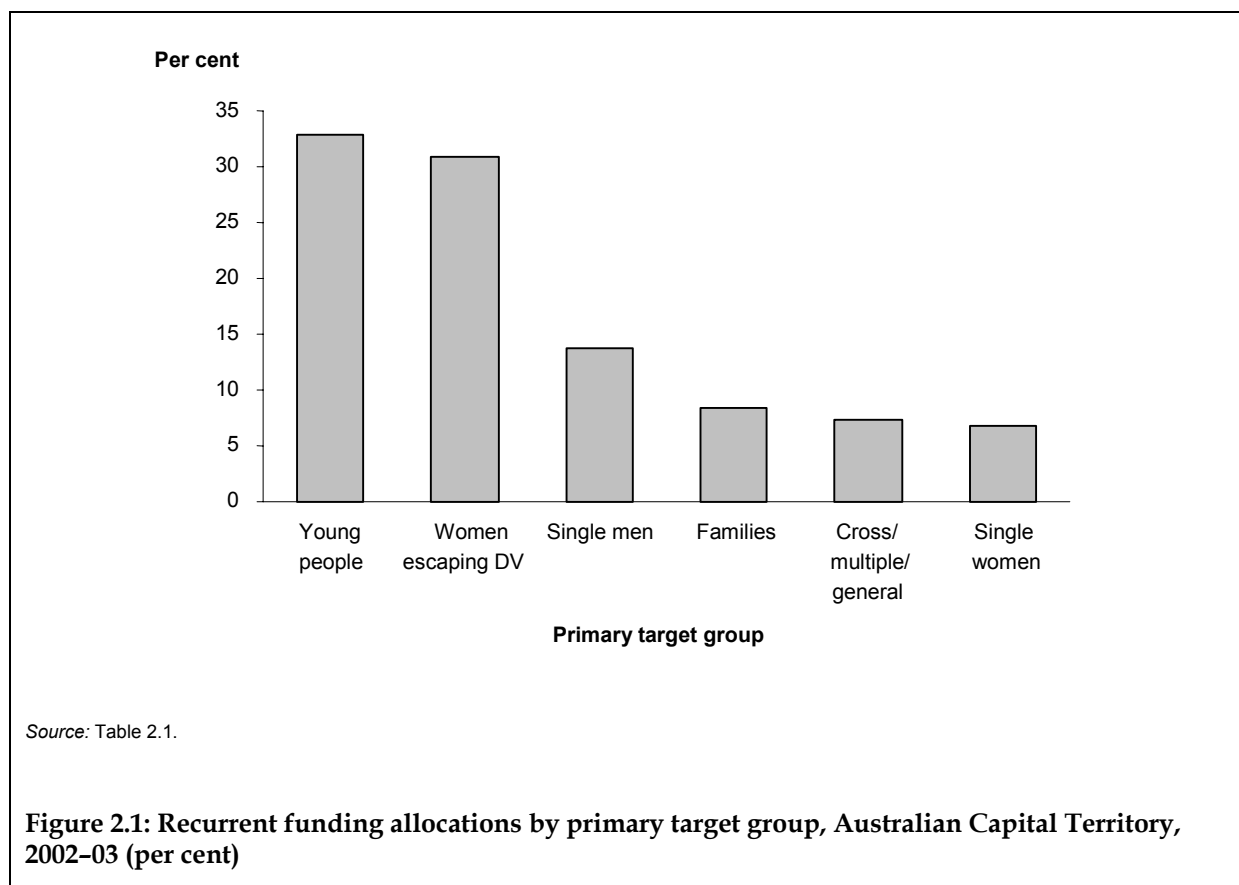
Data presented here primarily relate to the financial year ending 30 June 2003. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 7 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by primary target group, Australian Capital Territory, 2002-03**

	<b>Agencies (number)</b>	<b>Agencies (%)</b>	<b>Recurrent allocation (\$)</b>	<b>Recurrent allocation (%)</b>	<b>Mean funding per agency (\$)</b>
<b>Primary target group</b>					
Young people	13	36.1	3,224,000	32.8	248,000
Single men only	2	5.6	1,343,000	13.7	671,400
Single women only	2	5.6	674,000	6.8	336,800
Families	4	11.1	829,000	8.4	207,200
Women escaping domestic violence	10	27.8	3,039,000	30.9	303,900
Cross-target/multiple/general	5	13.9	727,000	7.4	145,400
<b>Total</b>	<b>36</b>	<b>100.0</b>	<b>9,835,000</b>	<b>100.0</b>	<b>273,200</b>
Recurrent allocations to agencies	36	100.0	9,835,000	96.1	273,200
Other	..	..	395,000	3.9	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>10,230,000</b>	<b>100.0</b>	<b>..</b>

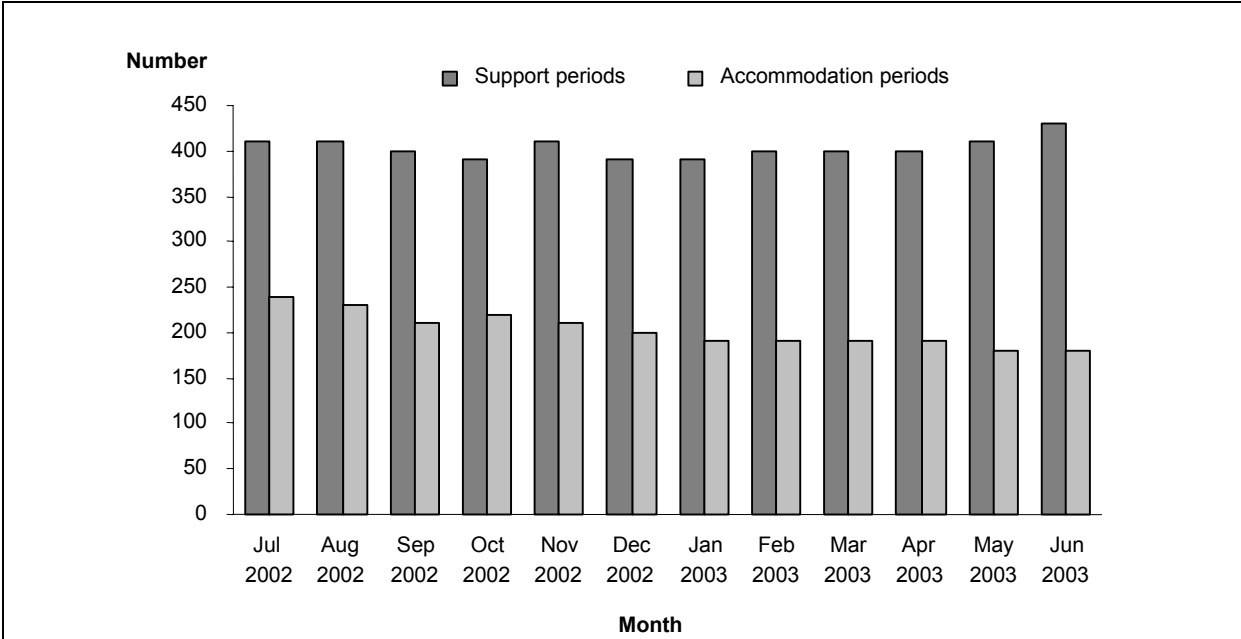
*Notes*

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies operated throughout the year.

*Source:* SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



Sources: Tables 3.2 and 3.3.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Australian Capital Territory, 2002-03 (number)

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Australian Capital Territory, 2002–03**

Support periods (number)	2,550
Clients (number)	1,800
Mean number of support periods per client	1.41
Clients per 10,000 population 10+	63

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in the Australian Capital Territory.
3. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided within the Australian Capital Territory.
4. 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2002 (preliminary estimates).
5. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
6. Support period figures have been weighted to adjust for agency non-participation.
7. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

**Table 3.2: SAAP support periods: number of support periods active each day, average by month, Australian Capital Territory, 2002–03**

<b>Date</b>	<b>Total</b>
July 2002	410
August 2002	410
September 2002	400
October 2002	390
November 2002	410
December 2002	390
January 2003	390
February 2003	400
March 2003	400
April 2003	400
May 2003	410
June 2003	430
<b>Support periods: total number of days</b>	<b>147,150</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 3.
2. Figures are unweighted and have not been weighted to adjust for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client Collection.

**Table 3.3: Number of SAAP support periods with accommodation: number of accommodation periods active each night, average by month, Australian Capital Territory, 2002-03**

<b>Date</b>	<b>Total</b>
July 2002	240
August 2002	230
September 2002	210
October 2002	220
November 2002	210
December 2002	200
January 2003	190
February 2003	190
March 2003	190
April 2003	190
May 2003	180
June 2003	180
<b>Accommodation periods: total number of nights</b>	<b>71,390</b>

*Notes*

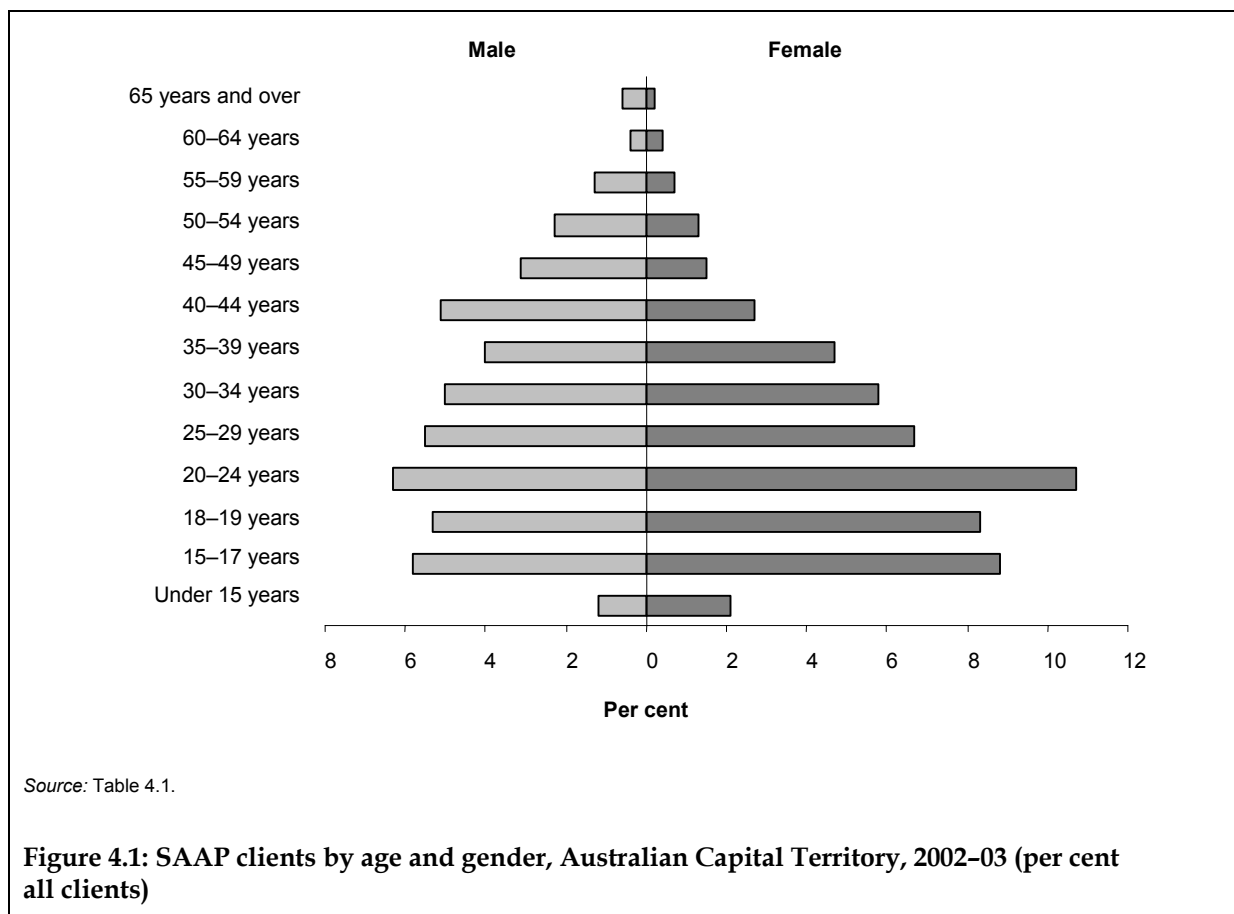
1. Number excluded due to errors and omissions (unweighted): 56.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

*Source:* SAAP Client Collection.



# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, Australian Capital Territory, 2002–03

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	1.2	2.1	2.6	3.9	3.3	50
15–17 years	5.8	8.8	12.6	16.4	14.7	250
18–19 years	5.3	8.3	11.5	15.5	13.7	250
20–24 years	6.3	10.7	13.7	19.8	17.0	300
25–29 years	5.5	6.7	12.0	12.5	12.3	200
30–34 years	5.0	5.8	10.9	10.7	10.8	200
35–39 years	4.0	4.7	8.7	8.7	8.7	150
40–44 years	5.1	2.7	11.1	4.9	7.8	150
45–49 years	3.1	1.5	6.8	2.8	4.6	100
50–54 years	2.3	1.3	5.0	2.4	3.6	50
55–59 years	1.3	0.7	2.8	1.3	2.0	50
60–64 years	—	<sup>(b)</sup> 0.6	0.9	<sup>(b)</sup> 1.0	0.8	<25
65 years and over	<sup>(a)</sup> 1.0	—	1.4	—	0.8	<25
<i>Total</i>	46.2	53.8	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>800</b>	<b>950</b>	<b>800</b>	<b>950</b>	..	<b>1,750</b>
<b>Mean age (years)</b>	..	..	<b>31.0</b>	<b>26.4</b>	..	<b>28.5</b>
<b>Median age (years)</b>	..	..	<b>29</b>	<b>23</b>	..	<b>25</b>

(a) Includes a small proportion of clients aged '60–64 years'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of clients aged '65 years and over'. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 11.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP clients: number of support periods per client by age and gender of client, Australian Capital Territory, 2002–03 (per cent)**

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total		
							<b>Male clients</b>	<b>%</b>	<b>Number</b>
1	79.4	79.8	79.1	87.2	89.5	79.6	84.3	700	
2	12.5	7.1	14.9	9.0	9.6	10.1	10.2	100	
3	5.4	9.5	3.0	2.2	—	10.2	3.4	50	
4	2.7	1.2	2.0	0.6	0.9	—	1.2	<25	
5	—	1.2	—	—	—	—	0.1	<25	
6+	—	1.2	1.0	1.0	—	—	0.7	<25	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
<b>Total (%)</b>	<b>15.3</b>	<b>11.5</b>	<b>13.7</b>	<b>42.6</b>	<b>15.5</b>	<b>1.4</b>	<b>100.0</b>	<b>..</b>	
<b>Total (number)</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>350</b>	<b>150</b>	<b>&lt;25</b>	<b>..</b>	<b>800</b>	
<b>Mean number of support periods</b>	<b>1.43</b>	<b>1.52</b>	<b>1.43</b>	<b>1.30</b>	<b>1.20</b>	<b>1.40</b>	<b>..</b>	<b>1.35</b>	
<b>Per 10,000 population</b>	<b>67</b>	<b>170</b>	<b>81</b>	<b>70</b>	<b>34</b>	<b>9</b>	<b>..</b>	<b>59</b>	
							<b>Female clients</b>		
1	67.6	82.1	78.6	79.6	83.2	100.0	77.7	750	
2	14.3	12.4	13.5	14.5	11.7	—	13.7	150	
3	9.0	4.7	4.9	4.3	1.7	—	5.2	50	
4	4.8	0.8	2.4	1.0	1.7	—	2.1	<25	
5	1.2	—	—	—	—	—	0.2	<25	
6+	3.0	—	0.6	0.7	1.7	—	1.1	<25	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
<b>Total (%)</b>	<b>20.3</b>	<b>15.5</b>	<b>19.8</b>	<b>36.9</b>	<b>7.3</b>	<b>0.3</b>	<b>100.0</b>	<b>..</b>	
<b>Total (number)</b>	<b>200</b>	<b>150</b>	<b>200</b>	<b>350</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>950</b>	
<b>Mean number of support periods</b>	<b>1.79</b>	<b>1.34</b>	<b>1.43</b>	<b>1.38</b>	<b>1.39</b>	<b>1.06</b>	<b>..</b>	<b>1.47</b>	
<b>Per 10,000 population</b>	<b>106</b>	<b>281</b>	<b>137</b>	<b>68</b>	<b>18</b>	<b>2</b>	<b>..</b>	<b>67</b>	
							<b>All clients</b>		
1	72.3	81.2	78.8	83.4	87.3	84.3	80.7	1,450	
2	13.6	10.3	14.0	11.7	10.4	7.8	12.1	200	
3	7.6	6.6	4.2	3.3	0.6	7.9	4.4	100	
4	4.0	0.9	2.3	0.8	1.2	—	1.7	50	
5	0.7	0.5	—	—	—	—	0.2	<25	
6+	1.8	0.5	0.8	0.8	0.6	—	0.9	<25	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
<b>Total (%)</b>	<b>18.0</b>	<b>13.7</b>	<b>17.0</b>	<b>39.5</b>	<b>11.1</b>	<b>0.8</b>	<b>100.0</b>	<b>..</b>	
<b>Total (number)</b>	<b>300</b>	<b>250</b>	<b>300</b>	<b>700</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>1,750</b>	
<b>Mean number of support periods</b>	<b>1.65</b>	<b>1.41</b>	<b>1.43</b>	<b>1.34</b>	<b>1.27</b>	<b>1.32</b>	<b>..</b>	<b>1.41</b>	
<b>Per 10,000 population</b>	<b>86</b>	<b>223</b>	<b>109</b>	<b>69</b>	<b>26</b>	<b>5</b>	<b>..</b>	<b>63</b>	

*Notes*

- Number excluded due to errors and omissions (weighted): 11.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2002 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
- The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

**Table 4.3: SAAP clients: birthplace by gender, Australian Capital Territory, 2002–03**

Birthplace	Male	Female	Total	Australian Capital Territory population	
	%	%	%	Number	%
Australia	84.6	85.0	84.8	1,450	76.3
Oceania (excluding Australia)	4.4	3.5	3.9	50	1.8
UK, Ireland and associated islands	2.2	1.7	1.9	50	6.7
Other Europe and the former Soviet Union	3.5	2.4	2.9	50	6.8
South-East, North-East and Southern Asia	2.6	4.8	3.8	50	5.6
Other (including the Middle East, Africa, the Americas and Caribbean)	2.7	2.5	2.6	50	2.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>
<b>Total (%)</b>	<b>45.9</b>	<b>54.1</b>	<b>100.0</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>800</b>	<b>950</b>	<b>..</b>	<b>1,700</b>	<b>308,250</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 59.
2. 'Australian Capital Territory population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999.

**Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Australian Capital Territory, 2002–03**

Cultural and linguistic diversity	Male	Female	Total	Australian Capital Territory population		
				%	Number	
<b>Clients</b>	%	%	%	<b>Number</b>	%	<b>Number</b>
Indigenous Australians	9.2	13.3	11.4	200	1.0	3,050
Australian-born non-Indigenous people	75.9	72.2	73.9	1,250	75.4	232,250
People born overseas, English proficiency group 1	6.3	3.6	4.9	100	9.1	28,150
People born overseas, English proficiency groups 2–4	8.6	11.0	9.9	150	14.5	44,750
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>46.2</b>	<b>53.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>800</b>	<b>900</b>	<b>..</b>	<b>1,700</b>	<b>..</b>	<b>308,250</b>
<b>Support periods</b>	<b>Mean number per client</b>			<b>Total number</b>		
Indigenous Australians	1.33	1.54	1.46	300	..	..
Australian-born non-Indigenous people	1.38	1.47	1.43	1,800	..	..
People born overseas, English proficiency group 1	1.17	1.47	1.29	100	..	..
People born overseas, English proficiency groups 2–4	1.32	1.37	1.35	200	..	..
<i>Total</i>	<i>1.36</i>	<i>1.47</i>	<i>1.42</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>44.0</b>	<b>56.0</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>1,050</b>	<b>1,350</b>	<b>..</b>	<b>2,400</b>	<b>..</b>	<b>..</b>

*Notes*

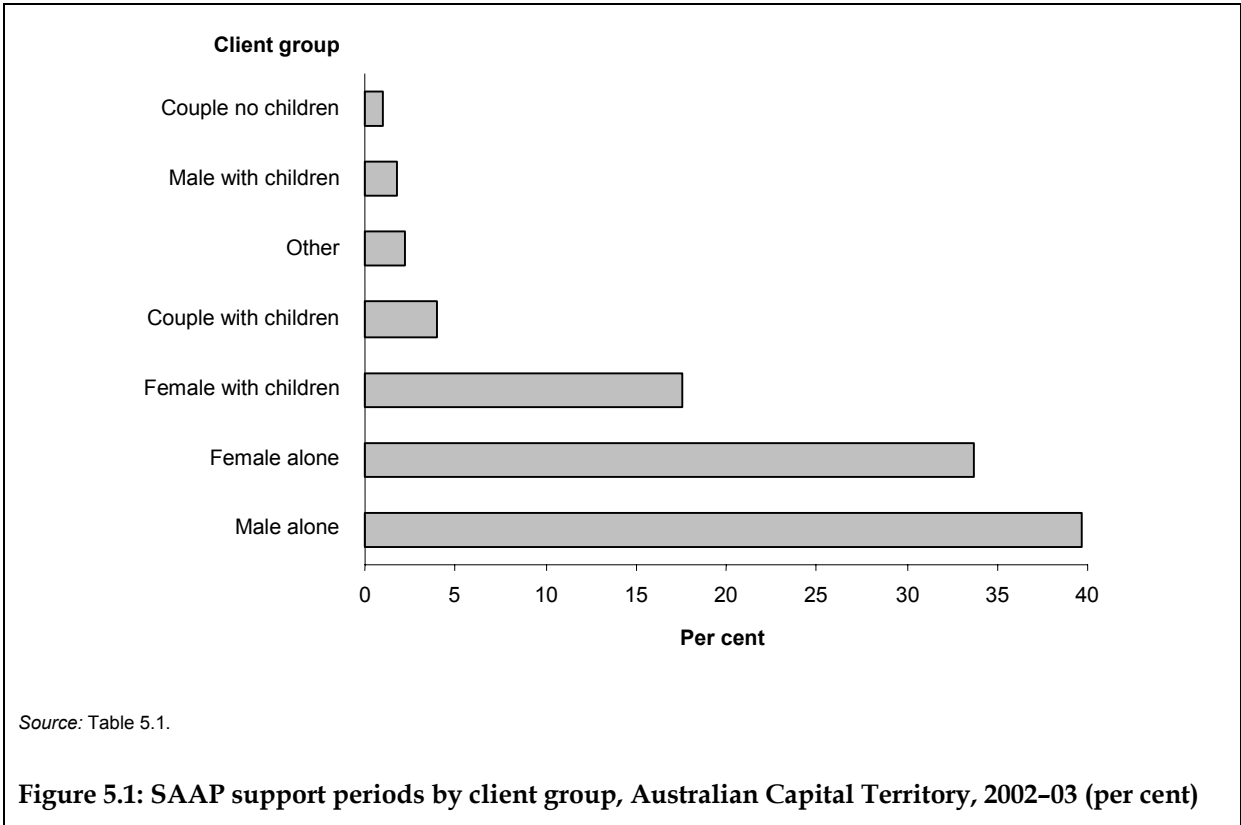
1. Number excluded due to errors and omissions (weighted): 77 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Australian Capital Territory population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

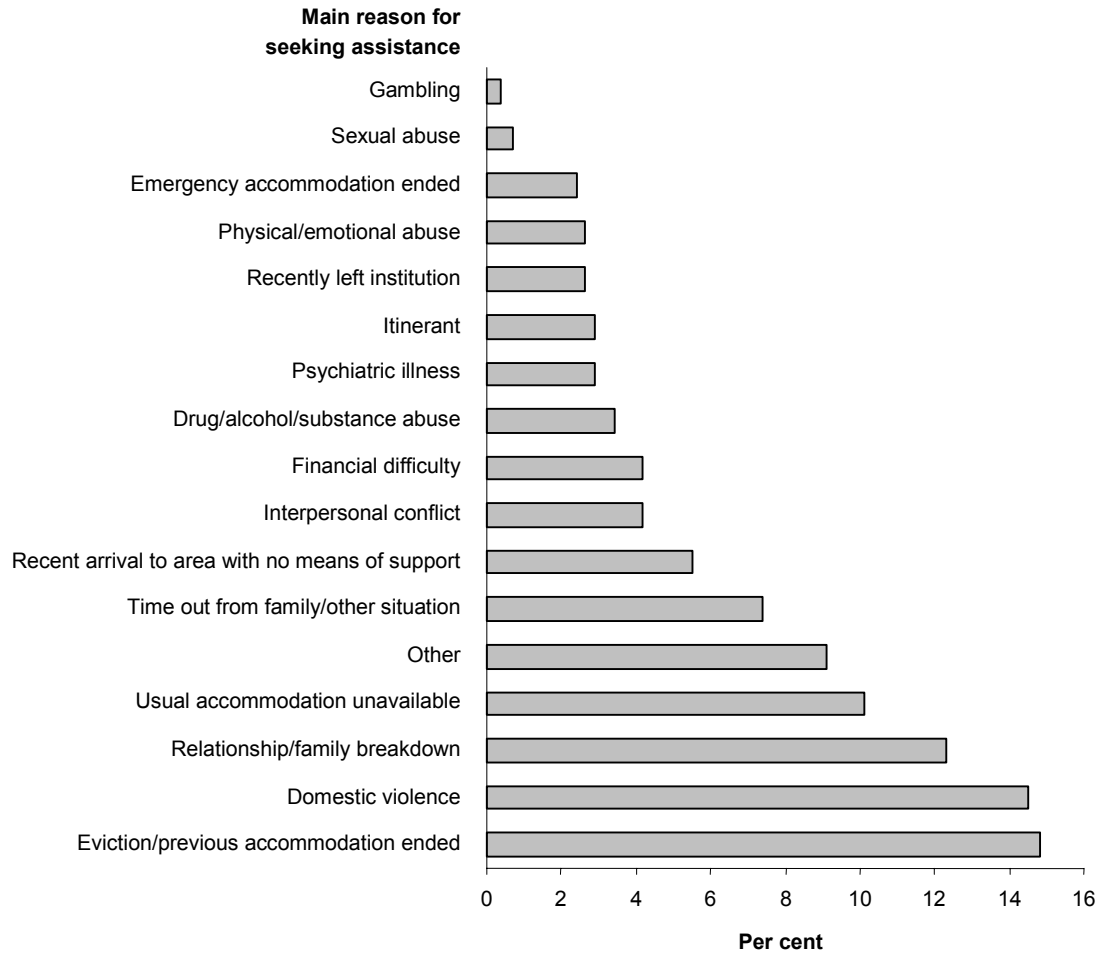
*Sources:* SAAP Client Collection; ABS 1998, 1999.



# 5 Client group and reasons for seeking support

## 5.1 Key charts





Source: Table 5.2.

**Figure 5.2: Main reason for seeking assistance, Australian Capital Territory, 2002-03 (per cent support periods)**



## 5.2 Tables

**Table 5.1: SAAP support periods: client group by primary target group of agency, Australian Capital Territory, 2002-03 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Total	
						%	Number
Male alone, under 25	34.9	19.3	—	—	—	17.7	450
Male alone, 25+	0.6	76.2	—	—	—	22.0	550
Female alone, under 25	55.3	0.7	23.5	8.4	5.3	23.6	550
Female alone, 25+	0.3	2.2	65.0	2.7	22.2	10.1	250
Couple, no children	1.2	0.5	—	3.3	—	1.0	<25
Couple with children	1.3	—	—	27.8	—	4.0	100
Male with children	—	0.6	—	13.1	—	1.8	50
Female with children	5.1	—	—	37.7	<sup>(d)</sup> 72.5	17.6	450
Other	<sup>(a)</sup> 1.2	<sup>(b)</sup> 0.6	11.5	<sup>(c)</sup> 7.0	—	2.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>35.2</b>	<b>28.4</b>	<b>8.7</b>	<b>12.5</b>	<b>15.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>850</b>	<b>700</b>	<b>200</b>	<b>300</b>	<b>350</b>	<b>..</b>	<b>2,450</b>

(a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods for the client groups 'Couple with children' and 'Female with children'. These cells have been merged to ensure client confidentiality.

(c) Includes a small proportion of support periods for the client group 'Male alone, 25+'. These cells have been merged to ensure client confidentiality.

(d) Includes a small proportion of support periods for the client group 'Other'. These cells have been merged to ensure client confidentiality.

### Notes

1. Number excluded due to errors and omissions (weighted): 76.

2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: main reason for seeking assistance by client group, Australian Capital Territory, 2002-03 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	12.7	10.4	10.4	12.2	35.8	5.8	(*)—	5.7	7.5	10.1
Time out from family/ other situation	10.1	2.5	15.1	3.8	—	5.0	—	4.0	8.8	7.4
Relationship/ family breakdown	15.3	10.9	19.3	6.9	(*)—	7.6	22.4	5.8	5.1	12.3
Interpersonal conflict	7.8	2.3	5.5	2.3	—	4.0	(*)—	2.9	2.4	4.2
Physical/ emotional abuse	(*)—	—	4.5	8.1	—	—	—	1.1	11.8	2.6
Domestic violence	3.0	<sup>(a)</sup> 2.8	7.4	26.2	—	(*)—	14.8	46.0	26.9	14.5
Sexual abuse	—	—	1.5	1.6	—	—	—	1.3	—	0.7
Financial difficulty	4.0	6.0	1.5	3.3	—	22.2	(*)—	1.2	13.4	4.2
Gambling	(*)—	0.9	—	—	(*)—	—	—	—	—	0.4
Eviction/previous accommodation ended	17.8	9.3	17.8	9.0	14.6	22.3	20.1	15.4	14.1	14.8
Drug/alcohol/ substance abuse	3.1	8.5	0.9	3.9	(*)—	(*)—	(*)—	1.1	—	3.4
Emergency accommodation ended	2.8	1.6	3.4	2.6	—	(*)—	—	1.7	2.4	2.4
Recently left institution	3.4	5.3	2.0	2.7	—	(*)—	—	—	—	2.6
Psychiatric illness	1.7	8.2	0.9	3.1	—	(*)—	(*)—	1.1	—	2.9
Recent arrival to area with no means of support	3.0	11.6	2.6	6.6	16.1	6.8	2.4	3.9	—	5.5
Itinerant	2.7	4.6	2.2	2.3	(*)—	(*)—	(*)—	1.7	5.4	2.9
Other	11.4	15.1	4.9	<sup>(b)</sup> 5.4	(*)—	13.2	14.6	7.0	2.1	9.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>17.7</b>	<b>21.7</b>	<b>23.7</b>	<b>10.1</b>	<b>1.0</b>	<b>4.0</b>	<b>1.9</b>	<b>17.6</b>	<b>2.3</b>	<b>100.0</b>
<b>Total (number)</b>	<b>400</b>	<b>500</b>	<b>550</b>	<b>250</b>	<b>&lt;25</b>	<b>100</b>	<b>50</b>	<b>400</b>	<b>50</b>	<b>2,400</b>

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Physical/emotional abuse'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure client confidentiality.

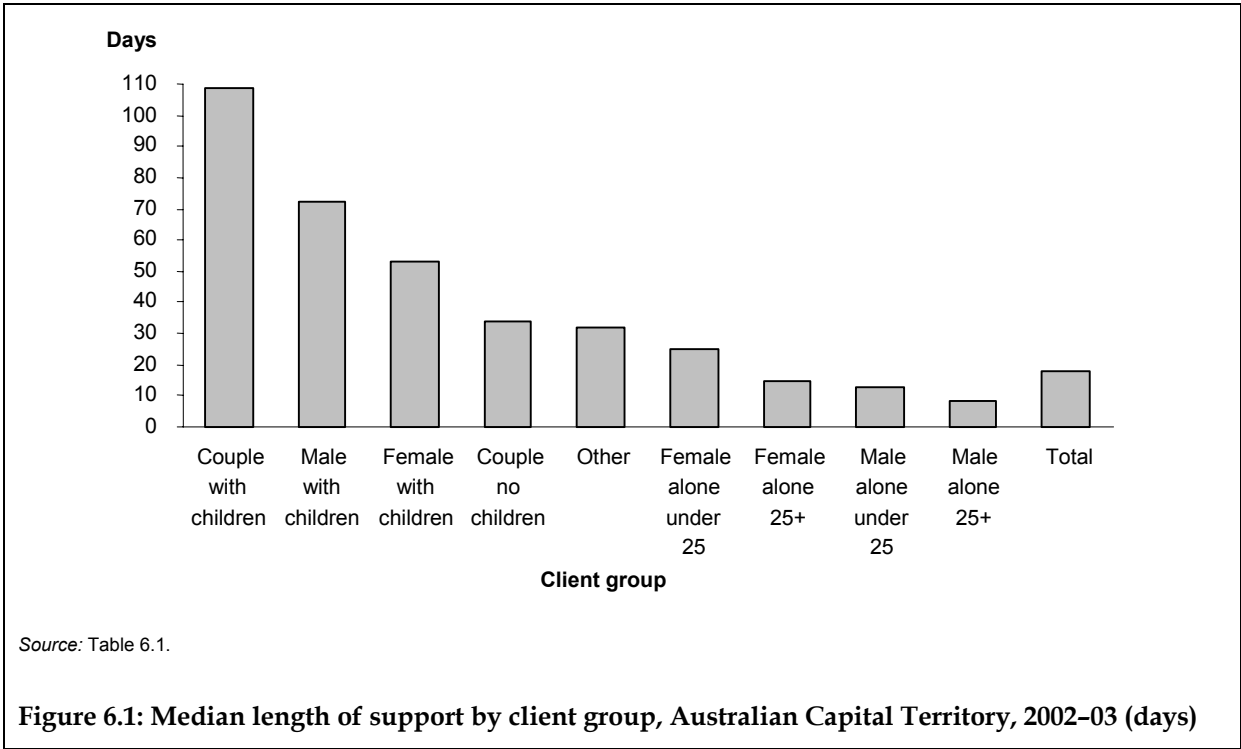
*Notes*

- Number excluded due to errors and omissions (weighted): 122.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 6 Support provided

## 6.1 Key chart



## 6.2 Tables

**Table 6.1: SAAP closed support periods: length of support by client group, Australian Capital Territory, 2002-03 (per cent)**

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	3.1	1.0	0.9	2.0	—	—	—	—	(*)—	1.4	50
1 day	8.6	11.3	7.8	12.5	—	—	(*)—	(a)1.2	17.4	8.0	150
2 days	3.9	7.6	5.6	8.3	(*)—	—	(*)—	1.7	(*)—	5.2	100
3 days	5.9	8.2	6.7	6.9	—	—	—	1.7	(*)—	5.7	100
4 days	4.2	5.8	2.6	—	(*)—	—	—	1.7	—	3.3	50
5 days	1.6	3.7	2.3	(b)7.0	—	—	—	1.3	(*)—	2.6	50
6 days	4.3	4.7	2.0	—	—	—	—	1.3	—	2.6	50
7 days	6.5	4.5	1.1	4.5	—	—	—	1.7	—	3.3	50
>1-2 weeks	15.0	20.8	11.8	8.7	—	—	(*)—	11.3	9.9	13.6	300
>2-4 weeks	11.2	19.7	12.2	9.0	22.5	12.9	—	14.0	(*)—	13.5	250
>4-13 weeks	21.0	3.9	24.5	25.4	44.8	27.2	40.3	26.6	31.9	19.8	400
>13-26 weeks	8.0	3.3	9.9	7.9	(*)—	28.1	38.6	22.2	10.3	10.9	200
>26-52 weeks	2.9	1.1	8.0	4.0	—	(c)31.8	(*)—	10.0	(*)—	5.7	100
>52 weeks	4.0	4.3	4.5	4.0	—	—	—	5.4	(*)—	4.3	100
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>18.0</b>	<b>25.4</b>	<b>22.1</b>	<b>10.5</b>	<b>0.6</b>	<b>3.2</b>	<b>2.0</b>	<b>16.2</b>	<b>2.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>350</b>	<b>500</b>	<b>450</b>	<b>200</b>	<b>&lt;25</b>	<b>50</b>	<b>50</b>	<b>350</b>	<b>50</b>	<b>..</b>	<b>2,000</b>
<b>Mean length (days)</b>	<b>83</b>	<b>61</b>	<b>88</b>	<b>61</b>	<b>42</b>	<b>144</b>	<b>86</b>	<b>99</b>	<b>62</b>	<b>..</b>	<b>80</b>
<b>Median length (days)</b>	<b>13</b>	<b>8</b>	<b>25</b>	<b>15</b>	<b>34</b>	<b>109</b>	<b>72</b>	<b>53</b>	<b>32</b>	<b>..</b>	<b>18</b>

(a) Includes a small proportion of closed support periods where clients were supported for 'Less than 1 day'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of closed support periods where clients were supported for '4 days'. These cells have been merged to ensure client confidentiality.

(c) Includes a small proportion of closed support periods where clients were supported for '>52 weeks'. These cells have been merged to ensure client confidentiality.

### Notes

1. Number excluded due to errors and omissions (weighted): 76.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Australian Capital Territory, 2002–03 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	10.3	11.7	9.0	12.5	—	—	<sup>(a)</sup> 30.4	<sup>(*)</sup> —	27.2	9.6	150
2 days	4.4	8.1	7.8	8.8	<sup>(*)</sup> —	—	—	2.5	<sup>(b)</sup> 11.2	6.6	100
3 days	7.4	8.6	9.0	7.8	—	—	—	2.5	—	7.2	100
4 days	5.3	5.5	3.9	2.0	<sup>(*)</sup> —	—	—	<sup>(*)</sup> —	—	4.0	50
5 days	1.6	3.3	2.3	5.4	—	—	—	<sup>(*)</sup> —	<sup>(*)</sup> —	2.8	50
6 days	5.4	4.3	3.4	—	—	—	—	2.9	—	3.5	50
7 days	7.7	4.1	1.2	<sup>(c)</sup> 5.4	—	—	—	2.9	—	3.8	50
>1–2 weeks	17.6	21.2	13.2	9.9	<sup>(*)</sup> —	—	<sup>(*)</sup> —	13.2	15.5	15.8	250
>2–4 weeks	14.4	20.0	16.0	10.2	<sup>(*)</sup> —	—	<sup>(*)</sup> —	19.5	<sup>(*)</sup> —	16.2	250
>4–13 weeks	16.1	4.4	21.8	23.8	<sup>(*)</sup> —	<sup>(d)</sup> 36.5	<sup>(*)</sup> —	26.5	<sup>(*)</sup> —	16.4	250
>13–26 weeks	4.9	3.2	4.7	7.2	—	43.7	<sup>(*)</sup> —	16.8	<sup>(*)</sup> —	7.1	100
>26–52 weeks	1.7	1.5	5.0	4.2	—	19.8	<sup>(*)</sup> —	8.3	<sup>(*)</sup> —	4.0	50
>52 weeks	3.3	4.2	2.9	2.9	—	—	—	<sup>(*)</sup> —	<sup>(*)</sup> —	3.0	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>18.1</b>	<b>30.0</b>	<b>20.9</b>	<b>12.5</b>	<b>0.4</b>	<b>1.7</b>	<b>0.9</b>	<b>13.9</b>	<b>1.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>500</b>	<b>350</b>	<b>200</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	<b>200</b>	<b>50</b>	<b>..</b>	<b>1,600</b>
<b>Mean length (days)</b>	<b>50</b>	<b>62</b>	<b>57</b>	<b>57</b>	<b>18</b>	<b>118</b>	<b>61</b>	<b>68</b>	<b>49</b>	<b>..</b>	<b>59</b>
<b>Median length (days)</b>	<b>10</b>	<b>8</b>	<b>15</b>	<b>14</b>	<b>12</b>	<b>104</b>	<b>24</b>	<b>33</b>	<b>10</b>	<b>..</b>	<b>13</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>—</b>	<b>&lt;25</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>..</b>	<b>50</b>

- (a) Includes a small proportion of closed support periods where clients were accommodated for '1 day'. These cells have been merged to ensure client confidentiality.
- (b) Includes a small proportion of closed support periods where clients were accommodated for '3 days'. These cells have been merged to ensure client confidentiality.
- (c) Includes a small proportion of closed support periods where clients were accommodated for '6 days'. These cells have been merged to ensure client confidentiality.
- (d) Includes a small proportion of closed support periods where clients were accommodated for '>4–13 weeks'. These cells have been merged to ensure client confidentiality.

**Notes**

- Number excluded due to errors and omissions (weighted): 58.
- Clients were able to be accommodated on more than one occasion in a support period.
- To ensure confidentiality some cells in this table have been replaced with '<sup>(\*)</sup>—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Australian Capital Territory, 2002–03 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>88.5</b>	<b>99.0</b>	<b>83.3</b>	<b>98.8</b>	<b>93.6</b>	<b>85.8</b>	<b>56.8</b>	<b>92.4</b>	<b>95.2</b>	<b>90.8</b>
SAAP/CAP accommodation	81.1	98.7	70.7	97.2	42.9	47.2	31.3	69.7	60.2	79.1
Assistance to obtain/maintain short-term accommodation	26.5	38.7	25.4	42.2	44.4	36.4	24.6	29.9	29.9	31.8
Assistance to obtain/maintain independent housing	42.2	63.3	32.1	44.9	77.4	82.3	38.2	67.9	64.4	51.7
<b>Financial/employment</b>	<b>66.8</b>	<b>65.6</b>	<b>67.5</b>	<b>76.6</b>	<b>52.8</b>	<b>71.3</b>	<b>42.1</b>	<b>63.8</b>	<b>65.7</b>	<b>66.7</b>
Assistance to obtain/maintain government payment	31.1	34.5	28.9	24.0	16.8	43.9	23.9	32.3	17.0	30.7
Employment/training assistance	19.1	25.9	17.6	5.0	(*)—	19.6	(*)—	8.5	—	16.1
Financial assistance/material aid	51.3	51.4	54.0	67.8	46.4	66.8	25.2	55.5	60.4	54.7
Financial counselling	23.2	40.5	11.9	29.0	29.0	49.5	18.0	28.5	12.4	26.7
<b>Counselling</b>	<b>67.3</b>	<b>79.8</b>	<b>70.2</b>	<b>85.6</b>	<b>62.1</b>	<b>89.8</b>	<b>69.0</b>	<b>85.3</b>	<b>79.3</b>	<b>76.9</b>
Incest/sexual assault	(*)—	1.8	5.6	8.4	—	—	(*)—	9.8	(*)—	4.6
Domestic violence	5.2	3.4	15.2	39.6	17.9	26.0	15.3	50.3	19.0	20.0
Family/relationship	25.7	28.1	27.4	37.6	35.4	69.8	34.7	44.9	17.2	33.1
Emotional/other	65.3	77.5	67.1	84.0	62.1	87.5	60.9	83.3	79.3	74.6
Assistance with problem gambling	1.4	8.7	(*)—	2.0	(*)—	(*)—	(*)—	(*)—	—	2.7
<b>General support/advocacy</b>	<b>93.7</b>	<b>85.9</b>	<b>94.3</b>	<b>94.5</b>	<b>100.0</b>	<b>94.9</b>	<b>91.2</b>	<b>90.0</b>	<b>90.9</b>	<b>91.6</b>
Living skills/personal development	59.5	31.8	64.1	15.8	22.6	49.0	14.7	30.3	18.5	42.3
Assistance with legal issues/court support	19.5	17.1	11.6	28.5	—	22.0	29.6	31.4	(*)—	19.9
Advice/information	76.4	59.2	82.2	86.4	95.0	93.6	88.7	85.0	83.6	77.8
Retrieval/storage/removal of belongings	40.9	44.1	39.6	45.0	27.7	46.8	17.0	36.7	14.1	40.0
Advocacy/liaison on behalf of client	66.3	64.7	67.7	72.9	79.9	88.6	63.4	77.1	69.7	69.9
Brokerage services	3.4	(*)—	16.5	5.7	(*)—	34.0	(*)—	20.5	(*)—	10.3
<b>Specialist services</b>	<b>44.8</b>	<b>69.4</b>	<b>39.9</b>	<b>62.8</b>	<b>48.2</b>	<b>59.2</b>	<b>21.6</b>	<b>46.5</b>	<b>36.0</b>	<b>51.2</b>
Psychological services	5.1	14.3	2.8	6.4	—	6.9	2.4	5.4	(*)—	6.7
Psychiatric services	6.4	21.8	1.1	6.9	—	5.8	—	1.4	(*)—	7.4
Pregnancy support	(*)—	—	8.8	3.9	31.4	22.9	—	14.0	12.1	6.5
Family planning support	—	(*)—	4.2	2.6	—	14.0	—	10.8	—	3.7
Drug/alcohol support or intervention	32.2	55.3	14.9	29.8	17.3	19.9	8.0	13.7	9.7	28.2
Physical disability services	—	3.1	—	2.9	—	(*)—	—	1.1	—	1.2
Intellectual disability services	2.2	3.4	—	(*)—	—	5.3	—	1.7	(*)—	1.7
Culturally appropriate support	2.6	7.0	6.7	17.7	(*)—	14.1	(*)—	16.0	(*)—	9.0
Interpreter services	—	(*)—	—	4.1	—	(*)—	—	2.8	(*)—	1.1
Assistance with immigration issues	(*)—	(*)—	0.9	5.5	—	(*)—	—	5.4	—	2.1
Health/medical services	19.7	38.5	25.1	42.9	41.8	46.1	(*)—	29.8	21.6	30.4
<b>Basic support and services n.e.s.</b>	<b>90.7</b>	<b>97.4</b>	<b>86.6</b>	<b>95.9</b>	<b>65.7</b>	<b>70.1</b>	<b>42.6</b>	<b>78.9</b>	<b>62.6</b>	<b>87.1</b>
Meals	73.9	95.5	55.1	36.9	37.7	47.5	31.7	57.7	16.1	64.1
Laundry/shower facilities	76.5	94.8	63.7	89.1	31.8	35.2	31.3	52.6	51.6	71.1
Recreation	68.9	85.7	53.0	83.6	38.7	37.1	33.6	43.2	44.8	63.1
Transport	66.5	73.3	75.2	82.4	44.5	52.3	31.6	61.7	48.3	69.0
Other	34.2	19.1	28.1	5.1	—	7.7	(*)—	8.7	—	19.3
<b>No services provided directly</b>	<b>—</b>	<b>—</b>	<b>1.7</b>	<b>—</b>	<b>—</b>	<b>—</b>	<b>5.7</b>	<b>0.9</b>	<b>2.1</b>	<b>0.7</b>
<b>Total (number)</b>	<b>400</b>	<b>500</b>	<b>550</b>	<b>250</b>	<b>&lt;25</b>	<b>100</b>	<b>50</b>	<b>400</b>	<b>50</b>	<b>2,400</b>

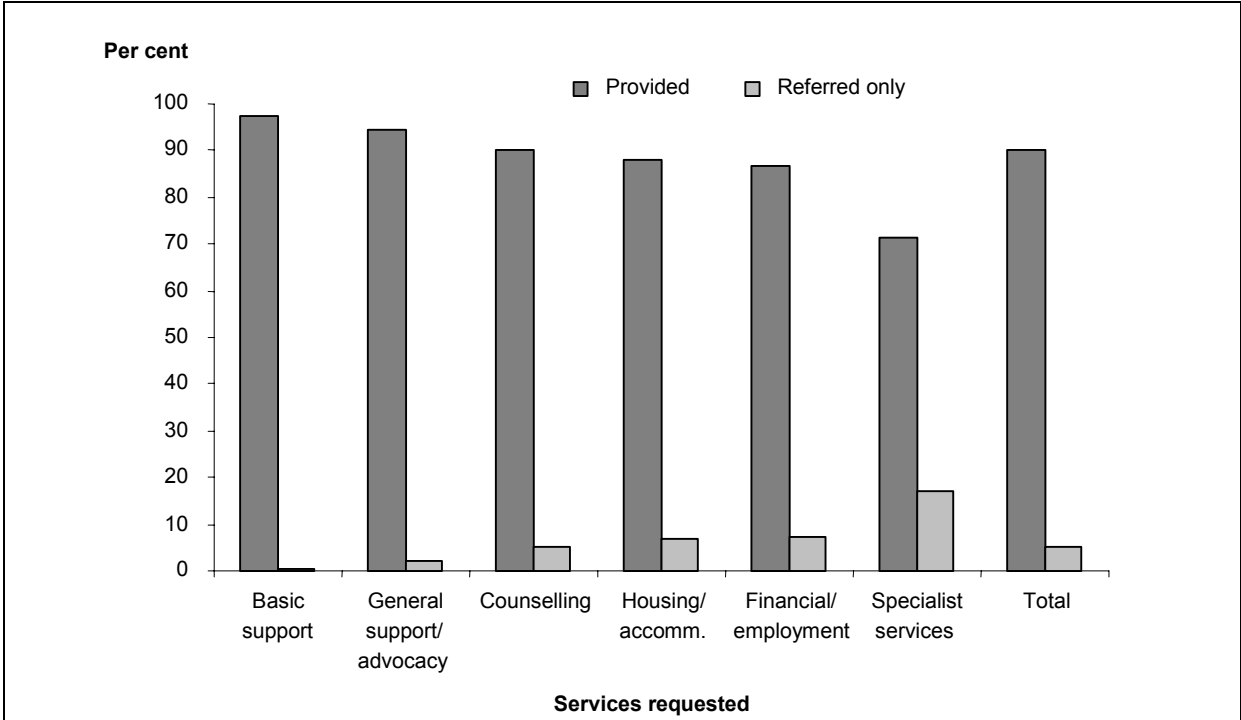
*Notes*

1. Number excluded due to errors and omissions (weighted): 126. (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 7 Meeting the needs of clients

## 7.1 Key chart



Source: Table 7.1, Part b.

**Figure 7.1: Provision of services requested by clients, Australian Capital Territory, 2002-03 (per cent services requested in closed support periods)**

## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2002–03

**Part a: Individual types of services requested in closed support periods, by provision  
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	1.2	2.6	3.8	94.1	2.1	96.2	100.0	1,750
Assistance to obtain/maintain short-term accommodation	6.3	10.7	17.0	46.1	36.9	83.0	100.0	700
Assistance to obtain/maintain independent housing	11.2	10.3	21.5	38.9	39.6	78.5	100.0	1,150
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	5.5	10.7	16.2	52.0	31.9	83.9	100.0	650
Employment/training assistance	15.8	12.0	27.8	47.3	25.0	72.3	100.0	400
Financial assistance/material aid	2.3	3.2	5.5	78.2	16.3	94.5	100.0	1,050
Financial counselling	6.7	7.1	13.8	69.5	16.7	86.2	100.0	550
<b>Counselling</b>								
Incest/sexual assault	14.3	20.5	34.8	33.9	31.3	65.2	100.0	100
Domestic violence	8.3	9.6	17.9	57.6	24.5	82.1	100.0	400
Family/relationship	8.1	7.9	16.0	62.9	21.0	83.9	100.0	700
Emotional/other	1.0	1.0	2.0	90.0	7.9	97.9	100.0	1,450
Assistance with problem gambling	13.6	9.1	22.7	53.0	24.2	77.2	100.0	50
<b>General support/advocacy</b>								
Living skills/personal development	6.3	1.5	7.8	80.2	11.9	92.1	100.0	850
Assistance with legal issues/court support	7.5	14.0	21.5	35.5	43.0	78.5	100.0	450
Advice/information	0.8	0.3	1.1	88.2	10.7	98.9	100.0	1,500
Retrieval/storage/removal of belongings	5.7	1.6	7.3	89.2	3.5	92.7	100.0	800
Advocacy/liaison on behalf of client	1.5	0.4	1.9	87.3	10.8	98.1	100.0	1,300
Brokerage services	12.4	2.6	15.0	76.8	8.2	85.0	100.0	200
<b>Specialist services</b>								
Psychological services	25.1	26.0	51.1	28.1	20.8	48.9	100.0	250
Psychiatric services	27.4	28.1	55.5	12.4	32.1	44.5	100.0	300
Pregnancy support	4.7	8.1	12.8	30.2	57.0	87.2	100.0	100
Family planning support	(*)—	(+)—	29.1	27.3	43.6	70.9	100.0	50
Drug/alcohol support or intervention	9.1	6.3	15.4	51.6	33.1	84.7	100.0	650
Physical disability services	(*)—	(+)—	21.5	42.9	35.7	78.6	100.0	50
Intellectual disability services	15.0	20.0	35.0	27.5	37.5	65.0	100.0	50
Culturally appropriate support	(*)—	(+)—	8.9	72.6	18.5	91.1	100.0	200
Interpreter services	—	20.0	20.0	60.0	20.0	80.0	100.0	50
Assistance with immigration issues	10.0	15.0	25.0	45.0	30.0	75.0	100.0	50
Health/medical services	7.3	21.6	28.9	26.3	44.7	71.0	100.0	750
<b>Basic support and services n.e.s.</b>								
Meals	1.9	0.6	2.5	94.4	3.0	97.4	100.0	1,350
Laundry/shower facilities	(+)—	(*)—	1.0	(+)—	(*)—	99.0	100.0	1,500
Recreation	1.6	0.7	2.3	96.2	1.5	97.7	100.0	1,300
Transport	1.7	0.3	2.0	96.5	1.5	98.0	100.0	1,350
Other	7.0	1.3	8.3	73.7	18.0	91.7	100.0	400

(continued)



**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Australian Capital Territory, 2002–03**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	5.4	6.7	12.1	67.0	21.0	88.0	100.0	3,600	1,900
Financial/ employment	6.0	7.1	13.1	65.4	21.4	86.8	100.0	2,600	1,350
Counselling	4.8	5.1	9.9	75.0	15.1	90.1	100.0	2,750	1,550
General support/ advocacy	3.7	2.0	5.7	81.9	12.4	94.3	100.0	5,050	1,750
Specialist services	11.7	17.1	28.8	35.8	35.4	71.2	100.0	2,450	1,200
Basic support and services n.e.s.	1.9	0.5	2.4	95.0	2.6	97.6	100.0	5,850	1,700
<b>Total (%)</b>	<b>4.8</b>	<b>5.0</b>	<b>9.8</b>	<b>75.1</b>	<b>15.1</b>	<b>90.2</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,050</b>	<b>1,100</b>	<b>2,150</b>	<b>16,800</b>	<b>3,400</b>	<b>20,200</b>	..	<b>22,400</b>	<b>2,000</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 99. closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.
4. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2002–03**

	Male alone	Female alone	Couple with children	Male with children	Female with children	Other	Total	
<b>Broad type of service</b>								<b>% unmet needs</b>
								<b>%</b>
								<b>Number</b>
Housing/accommodation	8.2	22.1	56.3	53.8	27.6	40.0	18.3	200
Financial/employment	10.5	18.0	31.3	15.4	13.3	10.0	14.4	150
Counselling	10.7	12.1	—	7.7	21.4	10.0	12.2	150
General support/ advocacy	18.2	16.9	—	7.7	22.4	10.0	17.6	200
Specialist services	38.2	21.4	6.3	15.4	12.2	25.0	27.0	300
Basic support and services n.e.s.	14.2	9.6	6.3	—	3.1	5.0	10.5	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,050</i>
<b>Summary totals</b>								
Total unmet needs (%)	40.2	44.0	1.6	1.3	9.8	2.0	100.0	..
Total unmet needs (number)	450	450	<25	<25	100	<25	..	1,050
Total closed support periods with unmet needs (%)	39.8	42.4	2.4	1.8	11.0	2.4	100.0	..
Total closed support periods with unmet needs (number)	200	250	<25	<25	50	<25	..	550
Total closed support periods (%)	42.8	33.1	3.5	2.1	16.2	1.8	100.0	..
Total closed support periods (number)	850	650	50	50	300	50	..	1,950

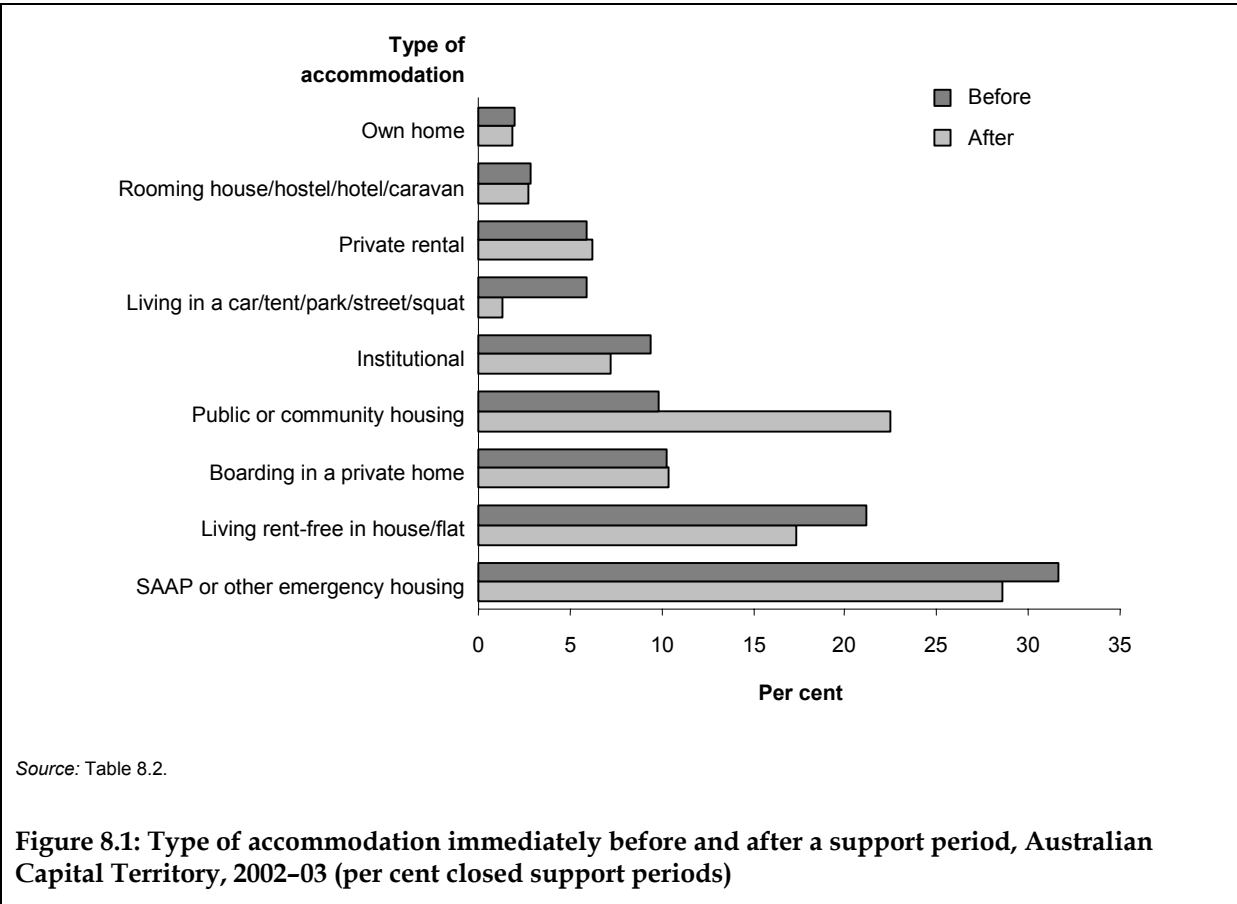
*Notes*

1. Number excluded due to errors and omissions (weighted): 6 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 4 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 125 closed support periods (including cases with no information on service requirements or provision).
4. In a very small number of closed support periods, people presented in the 'Couple no children' client group. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Australian Capital Territory, 2002–03 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	20.0	8.9	14.3	9.6
No income, awaiting pension/benefit	3.5	2.4	1.8	1.4
Government pension/benefit	70.0	79.4	76.0	78.8
Other	6.5	9.3	7.9	10.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>650</i>	<i>600</i>	<i>1,950</i>	<i>1,850</i>
Number with missing data	<25	50	150	250
<b>Total (number)</b>	<b>650</b>	<b>650</b>	<b>2,100</b>	<b>2,100</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Australian Capital Territory, 2002-03 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	28.2	25.7	31.6	28.6
Living rent-free in house/flat	19.5	12.4	21.1	17.3
Private rental	6.7	6.7	5.9	6.2
Public or community housing	10.3	29.6	9.8	22.5
Rooming house/hostel/hotel/caravan	3.1	3.3	2.8	2.7
Boarding in a private home	12.5	12.4	10.3	10.4
Own home	2.0	1.7	2.0	1.9
Living in a car/tent/park/street/squat	6.6	1.3	5.9	1.3
Institutional	10.0	5.3	9.4	7.2
Other	1.2	1.5	1.3	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,150</i>	<i>950</i>	<i>1,950</i>	<i>1,500</i>
Number with missing data	50	250	150	550
<b>Total (number)</b>	<b>1,200</b>	<b>1,200</b>	<b>2,100</b>	<b>2,100</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Australian Capital Territory, 2002-03 (per cent)**

Type of accommodation	1 day	>1-3 days	>3-7 days	>1-2 weeks	>2-4 weeks	>4-13 weeks	>13-26 weeks	>26-52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	31.6	34.0	34.9	41.8	32.7	31.3	25.5	16.3	19.5	32.4	400
Living rent-free in house/flat	19.6	18.9	<sup>(a)</sup> 23.5	12.3	23.6	14.4	18.2	20.2	12.8	18.3	200
Private rental	(*)—	(*)—	5.4	5.7	6.8	8.6	(*)—	(*)—	(*)—	5.3	50
Public or community housing	15.4	11.4	16.9	13.6	14.8	17.3	34.6	41.8	35.4	18.4	250
Rooming house/hostel/hotel/caravan	—	4.6	4.2	3.2	2.8	4.6	(*)—	(*)—	—	3.3	50
Boarding in a private home	12.5	8.1	5.9	7.7	8.5	14.8	7.3	(*)—	(*)—	9.1	100
Own home	—	3.6	—	(*)—	(*)—	(*)—	(*)—	—	—	1.6	<25
Living in a car/tent/park/street/squat	(*)—	(*)—	3.5	(*)—	(*)—	—	(*)—	—	—	1.5	<25
Institutional	13.6	14.3	5.8	9.7	7.9	5.4	4.9	(*)—	(*)—	8.4	100
Other	(*)—	2.9	—	2.6	(*)—	2.4	—	—	(*)—	1.7	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>8.6</b>	<b>13.0</b>	<b>13.5</b>	<b>15.1</b>	<b>17.0</b>	<b>17.0</b>	<b>7.9</b>	<b>4.9</b>	<b>3.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>100</b>	<b>150</b>	<b>150</b>	<b>200</b>	<b>200</b>	<b>200</b>	<b>100</b>	<b>50</b>	<b>50</b>	<b>..</b>	<b>1,200</b>

(a) Includes a small proportion of closed support periods where clients who were accommodated reported that they were living in their 'Own home' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 434 closed support periods (type of accommodation and length of accommodation).
2. Table excludes closed support periods in which clients started and ended their accommodation on the same date.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Australian Capital Territory, 2002-03 (per cent)**

Living situation	Before	After
With parent(s)	12.3	10.8
With foster family	0.7	0.6
With relatives/friends short-term	18.2	14.8
With relatives/friends long-term	2.2	3.7
With spouse/partner with/without children	11.8	9.5
Alone with children	5.8	11.4
Alone	13.7	18.1
With other unrelated persons	33.8	29.5
Other	1.6	1.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,950</i>	<i>1,550</i>
Number with missing data	150	550
<b>Total (number)</b>	<b>2,100</b>	<b>2,100</b>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Australian Capital Territory, 2002-03 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	2.6	5.7	3.5	4.5
Employed part-time/casual	12.4	20.1	9.5	10.9
Unemployed (looking for work)	45.9	35.8	32.0	28.6
Not in labour force	39.0	38.4	55.0	55.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>400</i>	<i>400</i>	<i>2,000</i>	<i>1,750</i>
Number with missing data	<25	50	100	300
<b>Total (number)</b>	<b>400</b>	<b>400</b>	<b>2,100</b>	<b>2,100</b>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

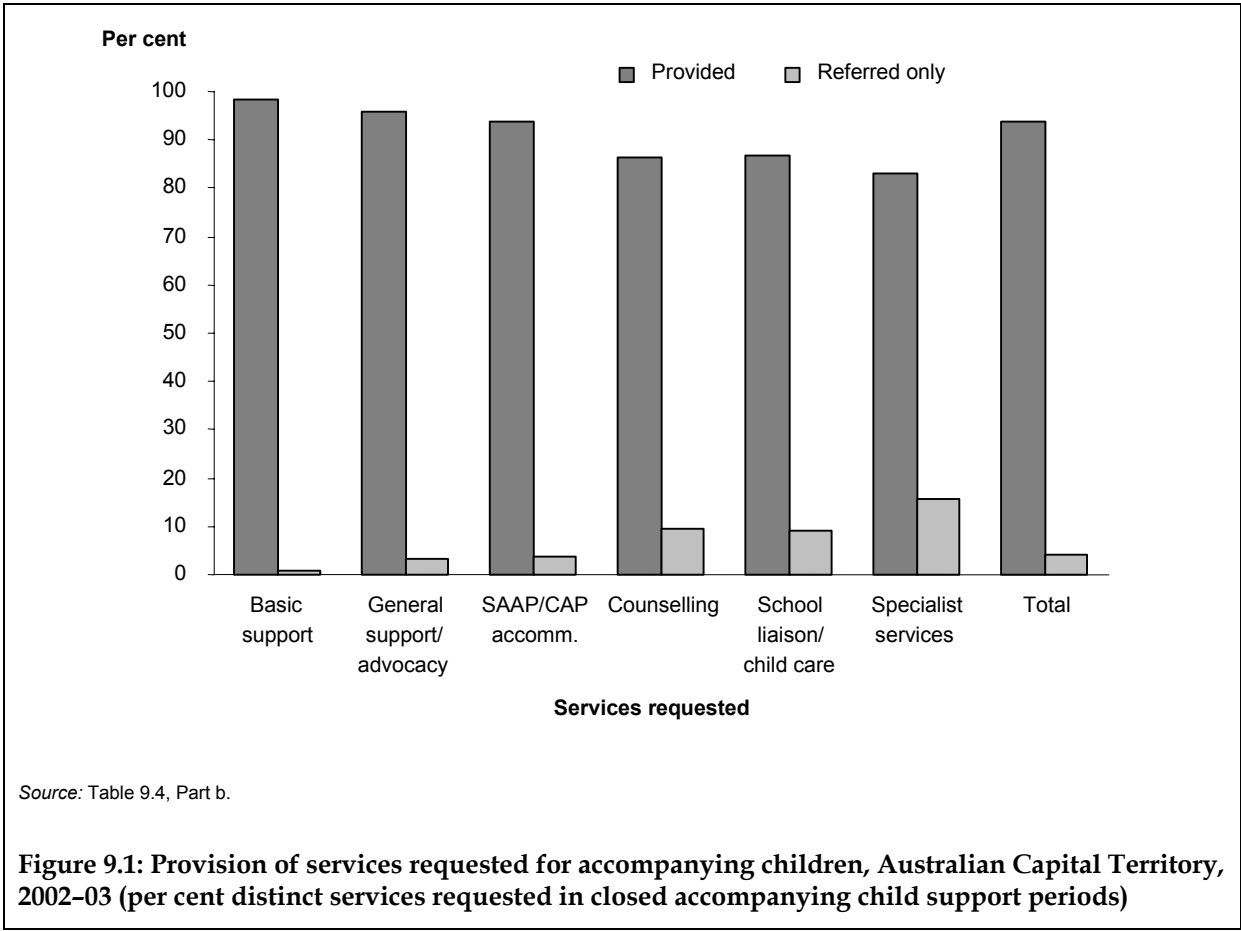
Source: SAAP Client Collection.





# 9 Support to accompanying children

## 9.1 Key chart



## 9.2 Tables

**Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, Australian Capital Territory, 2002–03**

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0–4 years	53.8	450	52.8	500
5–12 years	36.2	300	37.5	350
13–15 years	7.2	50	7.0	50
16–17 years	2.8	<25	2.7	50
<b>Total</b>	<b>100.0</b>	<b>850</b>	<b>100.0</b>	<b>1,000</b>
<b>Gender</b>				
Male	50.0	400	50.1	500
Female	50.0	400	49.9	500
<b>Total</b>	<b>100.0</b>	<b>850</b>	<b>100.0</b>	<b>1,000</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 0 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 0 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 12 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 10 accompanying child support periods.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

**Table 9.2: Accompanying children, birthplace of child, Australian Capital Territory, 2002–03**

Birthplace	Per cent	Number
Australia	95.3	750
Oceania (excluding Australia)	1.9	<25
Europe and the former Soviet Union	0.9	<25
South-East, North-East and Southern Asia	1.0	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	0.9	<25
<b>Total</b>	<b>100.0</b>	<b>800</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 22 accompanying children.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, Australian Capital Territory, 2002–03**

Type of service	Couple with children	Male with children	Female with children	Total	
		(%)		%	Number
<b>Accompanying child support periods</b>					
<b>Accommodation</b>	<b>46.2</b>	<b>62.5</b>	<b>76.7</b>	<b>71.6</b>	<b>550</b>
SAAP/CAP accommodation	46.2	62.5	76.7	71.6	550
<b>School liaison/child care</b>	<b>42.5</b>	<b>25.0</b>	<b>35.2</b>	<b>35.9</b>	<b>250</b>
School liaison	17.9	16.7	16.8	16.9	150
Child care	36.8	(*)__	24.0	25.5	200
<b>Counselling</b>	<b>50.9</b>	<b>33.3</b>	<b>42.4</b>	<b>43.3</b>	<b>350</b>
Help with behavioural problems	36.8	16.7	21.4	23.5	200
Sexual/physical abuse counselling/support	(*)__	(*)__	4.1	4.1	50
Skills education	21.7	(*)__	16.6	17.1	150
General counselling/support	34.9	16.7	35.5	34.7	250
<b>General support/advocacy</b>	<b>64.2</b>	<b>45.8</b>	<b>57.1</b>	<b>57.7</b>	<b>450</b>
Access arrangements	(*)__	—	9.8	8.5	50
Advice/information	45.3	16.7	38.1	38.4	300
Brokerage services	17.0	—	16.1	15.7	100
Advocacy	50.9	45.8	38.6	40.6	300
<b>Specialist services</b>	<b>41.5</b>	<b>37.5</b>	<b>28.5</b>	<b>30.7</b>	<b>250</b>
Culturally sensitive services	8.5	12.5	15.8	14.6	100
Health/medical services	34.9	25.0	21.3	23.4	200
<b>Basic support and other services n.e.s.</b>	<b>79.2</b>	<b>66.7</b>	<b>87.3</b>	<b>85.4</b>	<b>650</b>
Meals	39.6	54.2	63.5	59.5	450
Showers/hygiene	31.1	54.2	56.3	52.4	400
Recreation	42.5	54.2	51.3	50.0	400
Transport	45.3	33.3	59.0	56.2	450
Other	36.8	(*)__	17.0	19.7	150
<b>No services provided directly by agency</b>	<b>7.5</b>	<b>4.2</b>	<b>2.7</b>	<b>3.5</b>	<b>50</b>
<b>Total accompanying child support periods (%)</b>	<b>14.8</b>	<b>3.4</b>	<b>81.7</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>100</b>	<b>50</b>	<b>600</b>	<b>..</b>	<b>750</b>
<b>Support periods for SAAP clients with accompanying children requiring assistance</b>					
Total support periods (%)	13.9	3.4	82.5	100.0	..
Total support periods (number)	50	<25	350	..	400
Mean number of accompanying children requiring assistance	2.00	1.85	1.85	..	1.87

*Notes*

1. Number excluded due to errors and omissions (weighted): 240 accompanying child support periods (including cases with no information on service requirements or provision).
2. Number excluded due to errors and omissions (weighted): 5 support periods.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
5. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
6. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
7. To ensure confidentiality some cells in this table have been replaced with '(\*)\_\_'. While these cases are not presented separately, they are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2002-03**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	2.5	3.7	6.2	90.3	3.5	93.8	100.0	450
<b>School liaison/child care</b>								
School liaison	(*)—	(*)(+)—	3.6	73.5	22.9	96.4	100.0	100
Child care	6.7	12.6	19.3	46.7	34.1	80.8	100.0	150
<b>Counselling</b>								
Help with behavioural problems	8.8	10.6	19.4	41.6	38.9	80.5	100.0	100
Sexual/physical abuse counselling/support	—	39.5	39.5	23.7	36.8	60.5	100.0	50
Skills education	—	—	—	57.8	42.2	100.0	100.0	50
General counselling/support	3.3	6.0	9.3	68.1	22.5	90.6	100.0	200
<b>General support/advocacy</b>								
Access arrangements	(*)—	(+)—	23.4	51.1	25.5	76.6	100.0	50
Advice/information	(*)(+)—	(*)—	1.2	70.4	28.4	98.8	100.0	150
Brokerage services	—	—	—	95.3	4.7	100.0	100.0	100
Advocacy	(*)—	(+)—	3.6	72.4	24.0	96.4	100.0	200
<b>Specialist services</b>								
Culturally sensitive services	—	9.3	9.3	74.4	16.3	90.7	100.0	100
Health/medical services	(*)—	(+)—	22.2	37.3	40.5	77.8	100.0	150
<b>Basic support and other services n.e.s.</b>								
Meals	—	—	—	92.4	7.6	100.0	100.0	350
Showers/hygiene	(*)—	(*)—	0.6	96.9	2.5	99.4	100.0	350
Recreation	1.8	—	1.8	87.2	11.0	98.2	100.0	300
Transport	(*)(+)—	(*)—	1.0	94.8	4.2	99.0	100.0	300
Other	(*)—	(*)(+)—	7.1	67.1	25.7	92.8	100.0	50
Further other	(*)—	(+)—	26.1	56.5	17.4	73.9	100.0	<25

(continued)

**Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Australian Capital Territory, 2002-03**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	2.5	3.7	6.2	90.3	3.5	93.8	100.0	450	450
School liaison/ child care	4.1	9.2	13.3	56.9	29.8	86.7	100.0	250	200
Counselling	4.0	9.6	13.6	54.7	31.7	86.4	100.0	400	250
General support/ advocacy	1.0	3.1	4.1	73.7	22.2	95.9	100.0	500	300
Specialist services	1.4	15.6	17.0	52.4	30.7	83.1	100.0	250	200
Basic support and services n.e.s.	0.9	0.7	1.6	91.0	7.5	98.5	100.0	1,400	500
<b>Total (%)</b>	<b>1.8</b>	<b>4.3</b>	<b>6.1</b>	<b>78.3</b>	<b>15.6</b>	<b>93.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>50</b>	<b>150</b>	<b>200</b>	<b>2,550</b>	<b>500</b>	<b>3,050</b>	..	<b>3,300</b>	<b>550</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 201 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total. A '(+)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Australian Capital Territory, 2002–03**

Broad type of service	Female with children	Total	
	% unmet needs	%	Number
Accommodation	14.6	19.6	<25
School liaison/child care	14.6	16.1	<25
Counselling	33.3	28.6	<25
General support/advocacy	10.4	8.9	<25
Specialist services	4.2	5.4	<25
Basic support and services n.e.s.	22.9	21.4	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>50</i>
<b>Summary totals</b>			
Total unmet needs (%)	85.7	100.0	..
Total unmet needs (number)	50	..	50
Total closed accompanying child support periods with unmet needs (%)	84.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	..	50
Total closed accompanying child support periods (%)	84.3	100.0	..
Total closed accompanying child support periods (number)	500	..	550
Total closed support periods with accompanying children with unmet needs (%)	89.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	50	..	50
Total closed support periods with accompanying children requiring assistance (%)	84.7	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	250	..	300

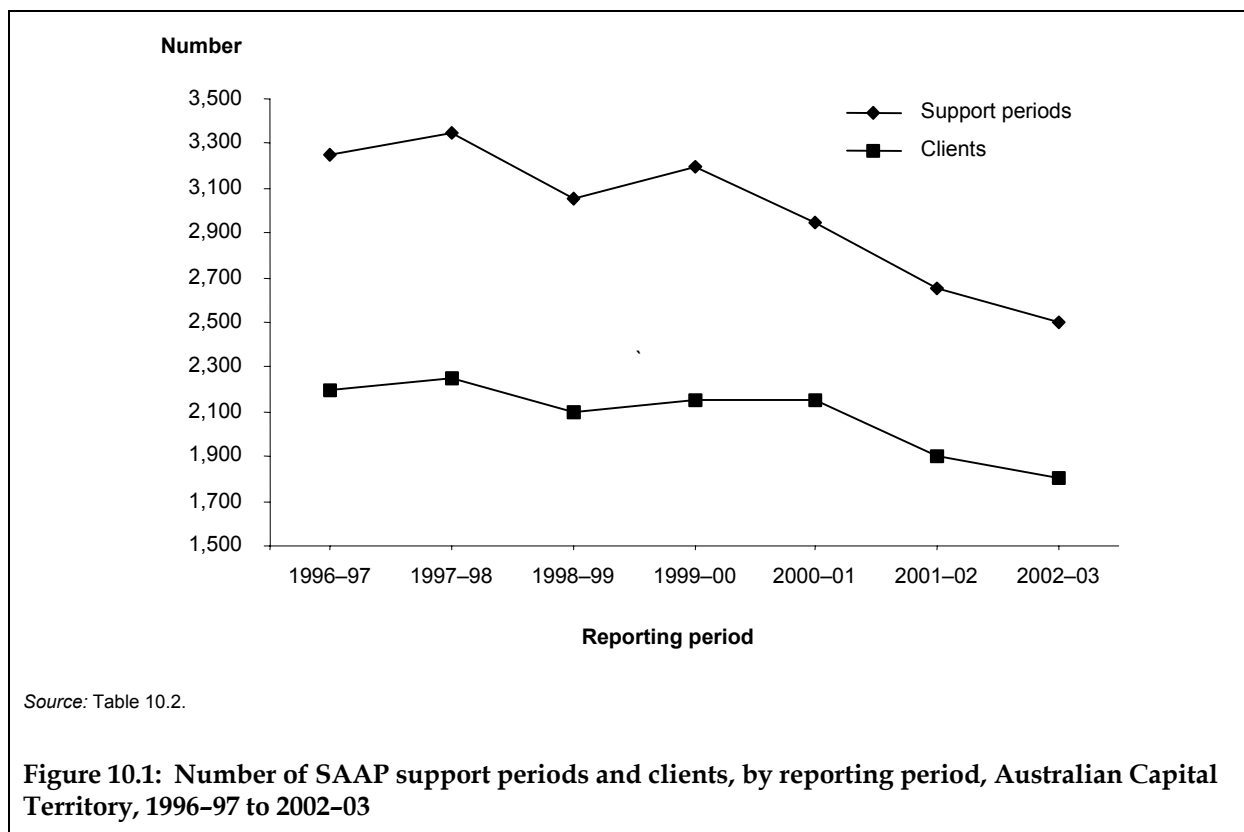
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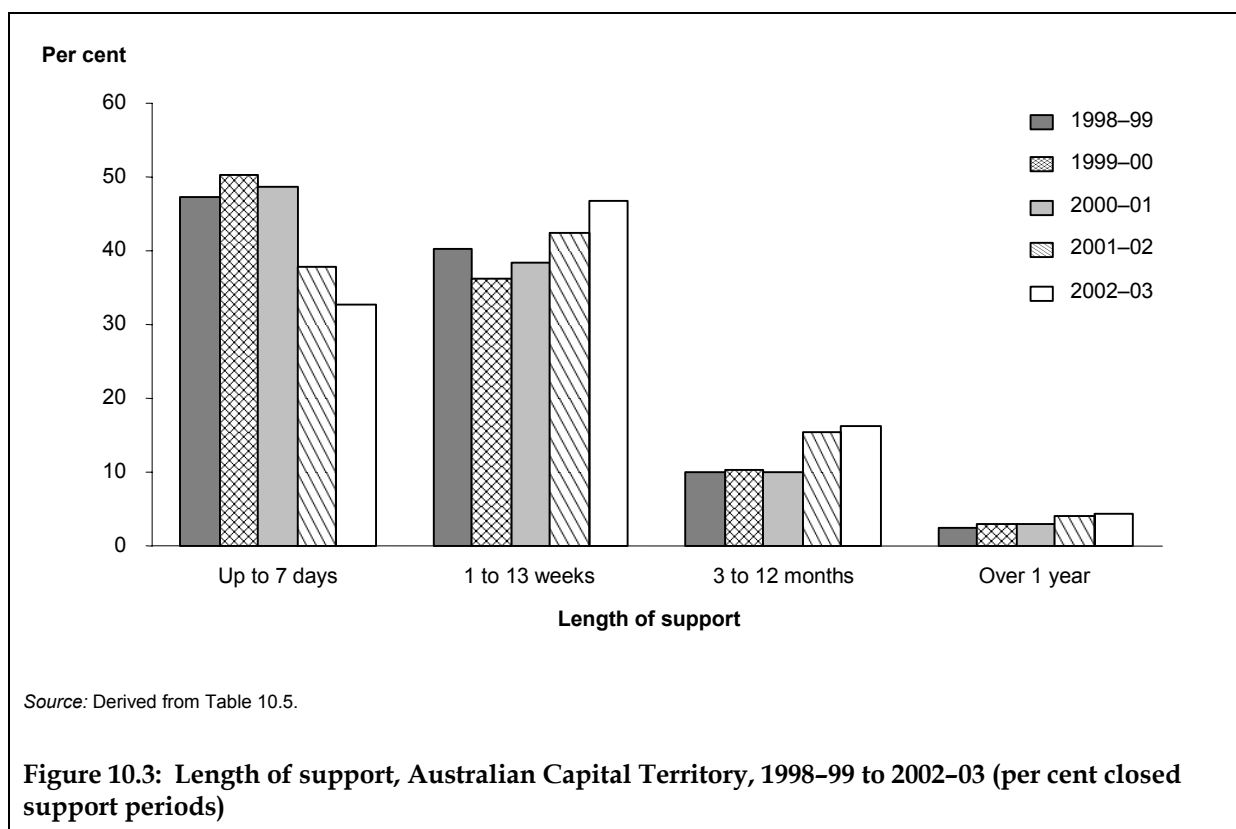
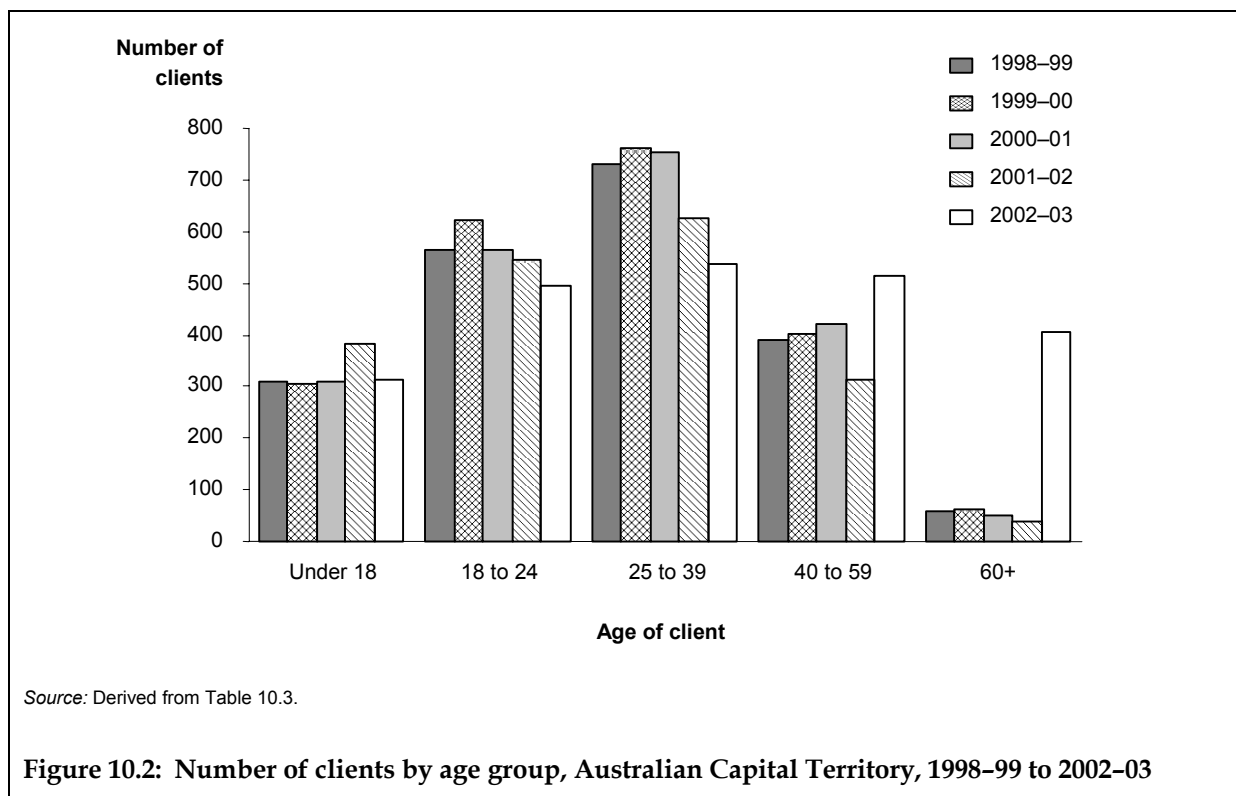
1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 188 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children requiring assistance.
6. In a very small number of closed support periods, people in the 'Other' and 'Couple with children' client groups presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Male with children' in which services requested for children were neither provided nor referred.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

# 10 Support from 1996–97 to 2002–03

## 10.1 Key charts







## 10.2 Tables

**Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2002-03 dollars, by reporting period, Australian Capital Territory, 1996-97 to 2002-03**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996-97	6,941,000	6,517,000	2,020	2,940
1997-98	7,066,000	6,705,000	2,000	2,960
1998-99	7,070,000	6,705,000	2,210	3,230
1999-00	7,326,000	6,948,000	2,180	3,210
2000-01	9,636,000	8,751,000	2,980	4,120
2001-02	9,916,000	7,942,000	2,980	4,130
2002-03	10,230,000	9,835,000	3,900	5,530
<b>Constant 2002-03 \$</b>				
1996-97	7,913,000	7,430,000	2,300	3,360
1997-98	7,932,000	7,526,000	2,250	3,330
1998-99	7,716,000	7,318,000	2,410	3,520
1999-00	7,937,000	7,527,000	2,360	3,480
2000-01	10,099,000	9,171,000	3,130	4,310
2001-02	10,174,000	8,148,000	3,050	4,240
2002-03	10,230,000	9,835,000	3,900	5,530

*Notes*

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002; ABS 2003b; FaCS unpublished data.

**Table 10.2: SAAP support periods and clients, by reporting period, Australian Capital Territory, 1996–97 to 2002–03 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Support periods (number)	3,250	3,350	3,050	3,200	2,950	2,650	2,550
Clients (number)	2,200	2,250	2,100	2,150	2,150	1,900	1,800
Mean number of support periods per client	1.46	1.49	1.51	1.43	1.38	1.37	1.41
Clients per 10,000 population 10+	84	85	78	80	78	69	63
Nightly average support periods with accommodation	150	350	300	250	300	200	200
Daily average support periods	450	500	450	450	500	400	450

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 583 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 163 daily average support periods.
4. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in the Australian Capital Territory.
5. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided with the Australian Capital Territory.
6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
7. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
8. Support period figures have been weighted to adjust for agency non-participation.
9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2003a.

**Table 10.3: SAAP clients: age of client by reporting period, Australian Capital Territory, 1998–99 to 2002–03 (per cent)**

<b>Age of client</b>	<b>1998–99</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>
Under 15 years	1.9	2.8	2.4	3.9	3.3
15–17 years	13.1	11.4	12.4	16.2	14.6
18–19 years	11.4	10.4	10.7	13.2	13.6
20–24 years	16.1	18.5	16.2	15.4	17.0
25–29 years	13.8	13.8	13.8	13.6	12.3
30–34 years	11.3	11.8	11.8	10.7	10.8
35–39 years	10.5	9.8	10.3	8.6	8.8
40–44 years	7.7	7.1	7.9	7.1	7.8
45–49 years	6.8	6.7	6.7	4.3	4.6
50–54 years	3.3	3.3	3.8	3.7	3.6
55–59 years	1.2	1.6	1.7	1.3	2.0
60–64 years	1.1	1.2	1.1	1.4	0.8
65 years and over	1.7	1.7	1.3	0.6	0.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>2,050</b>	<b>2,150</b>	<b>2,100</b>	<b>1,900</b>	<b>1,750</b>
<b>Mean age (years)</b>	<b>29.9</b>	<b>30.0</b>	<b>30.1</b>	<b>28.1</b>	<b>28.5</b>
<b>Median age (years)</b>	<b>27</b>	<b>27</b>	<b>28</b>	<b>25</b>	<b>25</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 30.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, Australian Capital Territory, 1998–99 to 2002–03 (per cent)**

<b>Existence of support plan</b>	<b>1998–99</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>
<i>Support plan</i>	62.2	61.0	63.7	67.8	79.3
All goals achieved	n.a.	n.a.	18.3	16.7	20.2
Most or some goals achieved	n.a.	n.a.	37.4	44.9	52.6
No goals achieved	n.a.	n.a.	2.0	2.1	3.4
No information given	n.a.	n.a.	6.0	4.2	3.1
<i>No support plan</i>	10.4	9.9	7.6	9.9	4.8
<i>Not appropriate</i>	27.4	29.1	28.7	22.2	15.8
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
<b>Total (number)</b>	<b>2,500</b>	<b>2,550</b>	<b>2,250</b>	<b>2,250</b>	<b>1,950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 690.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 10.5: SAAP closed support periods: length of support by reporting period, Australian Capital Territory, 1998–99 to 2002–03 (per cent)**

<b>Length of support</b>	<b>1998–99</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>
Less than 1 day	8.2	6.4	2.7	1.7	1.6
1 day	20.4	24.7	23.5	13.5	8.5
2 days	4.8	5.5	7.3	5.7	5.2
3 days	3.8	3.4	3.9	5.3	5.5
4 days	2.2	3.1	3.5	3.3	3.7
5 days	2.1	2.7	2.5	2.3	2.5
6 days	3.1	2.4	2.4	3.1	2.6
7 days	2.6	2.2	2.8	2.9	3.1
>1–2 weeks	11.3	11.3	11.4	11.6	13.5
>2–4 weeks	13.0	10.3	11.5	12.4	13.2
>4–13 weeks	16.1	14.6	15.5	18.3	20.1
>13–26 weeks	6.0	6.1	5.8	9.3	10.5
>26–52 weeks	4.1	4.1	4.2	6.2	5.8
>52 weeks	2.4	3.1	3.1	4.1	4.3
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>2,600</b>	<b>2,700</b>	<b>2,450</b>	<b>2,300</b>	<b>2,100</b>
<b>Mean length (days)</b>	<b>51</b>	<b>61</b>	<b>61</b>	<b>76</b>	<b>81</b>
<b>Median length (days)</b>	<b>9</b>	<b>7</b>	<b>9</b>	<b>15</b>	<b>18</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 48.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 10.6: SAAP clients: number of support periods per client by reporting period, Australian Capital Territory, 1996–97 to 2002–03 (per cent)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
1	72.9	75.6	77.1	75.3	76.3	80.3	80.7
2	20.3	15.9	13.8	15.3	15.9	13.4	12.1
3	4.5	5.1	5.0	5.0	4.3	3.9	4.4
4	1.0	1.7	1.4	2.2	2.3	1.4	1.7
5	1.0	1.0	0.7	0.8	0.7	0.7	0.2
6+	0.4	0.8	2.0	1.3	0.6	0.3	0.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>2,200</b>	<b>2,250</b>	<b>2,100</b>	<b>2,150</b>	<b>2,150</b>	<b>1,900</b>	<b>1,800</b>
<b>Mean number of support periods</b>	<b>1.46</b>	<b>1.49</b>	<b>1.51</b>	<b>1.43</b>	<b>1.38</b>	<b>1.37</b>	<b>1.41</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 10.7: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Australian Capital Territory, 1996–97 to 2002–03 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Agencies (number)	34	31	30	30	30	31	31
Agency participation rate (%)	97.1	100.0	100.0	100.0	100.0	96.8	93.5
Forms returned (number)	3,050	3,178	3,028	3,188	2,934	2,583	2,361
Forms returned with consent (%)	72.4	76.7	73.6	80.9	85.3	86.4	87.3
Forms returned with valid consent (%)	70.9	74.5	72.2	79.7	84.2	84.3	86.8

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

*Sources:* SAAP Administrative Data and Client Collections.

# Appendix 1 The data

## A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Australian Capital Territory follows.

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by primary target group, Australian Capital Territory, 2002–03**

Primary target group	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
	Number	%	Number	%	%
Young people	13	92.3	812	89.8	89.3
Single men only	2	100.0	665	90.5	90.2
Single women only	2	100.0	231	74.5	74.5
Families	4	100.0	287	87.5	86.1
Women escaping domestic violence	10	90.0	366	84.2	83.3
<b>Total</b>	<b>31</b>	<b>93.5</b>	<b>2,361</b>	<b>87.3</b>	<b>86.8</b>

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.





# **Appendix 2 SAAP NDCA Client Collection form**





# CLIENT FORM

JULY 2002 – JUNE 2003



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	OFFICE USE ONLY	
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y	1	
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2	
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	3	
SUPPORT PERIOD NOT ENDED BY										
30 June 2003	Yes	<input type="checkbox"/>	1							4
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2				5
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	6	
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE			7
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>						8
										9
										10
										11
										12

## THE 2002–2003 CLIENT FORM

The 2002–03 Client Collection commences Monday 1 July 2002. The only change on this year's form is the addition of a shaded square at the end of the Agency Number, at the top right hand corner of the front page. Please use this space to write in your agency's new alphabetic check digit. **Your new agency id is your previous four digit agency number plus an alphabetic check digit (eg. 9999 X).**

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed *even without* the *informed consent* of the client.
- You should begin using the new pink client forms on Monday 1 July 2002. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

**Prior to 1 July please read the *Collector's Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.**

## REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**1. Source of referral/information**

*please tick one box only*

- self  13
- family  14
- friends  15
- school/other educational institution  2
- community services department  3
- police/legal unit  4
- prison/correction institution  5
- hospital/health/medical services  6
- psychiatric unit  7
- telephone/crisis referral agency  8
- SAAP agency/worker  9
- other government department  10
- other non-government organisation  11
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**2. Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

- person with child(ren)  3
- couple with child(ren)  4

**WITHOUT** child(ren)

- person alone or with unrelated person(s)  1
- couple without child(ren)  2
- other (please specify) \_\_\_\_\_  999

**3. Gender of client**

- female  1
- male  2

**IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19**

**4. Country of birth of client**

- Australia  1
- other (please specify) \_\_\_\_\_  2

**5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

- no  1
- yes, Aboriginal person  2
- yes, Torres Strait Islander person  3
- yes, both  4

**6. What language does the client mainly speak?**

- English  1 go to **8.**
- other (please specify) \_\_\_\_\_  2

**7. How well does the client speak English?**

- very well  1
- well  2
- not well  3
- not at all  4

**8. Cultural identity of the client?**

(please specify) \_\_\_\_\_

**9. Labour force status before and after support period**

*please tick one box only in each column*      **Before**    **After**

- employed full time  1
- employed part time  2
- employed casual  3
- unemployed (looking for work)  4
- not in labour force (see manual)  5
- don't know /no information  0

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**10. Main income source before and after support period**

*please tick one box only in each column*      **Before**   **After**

**No Income**

- no income  1
- registered/awaiting benefit  2

**Government Payments**

- newstart allowance  4
- youth allowance  33
- Austudy Payment - for students aged 25 years of age and over  28
- community development employment program (CDEP)  8
- ABSTUDY  31
- disability support pension  12
- age pension  13
- parenting payment (single) - formerly sole parent pension  14
- parenting payment (partnered)  32
- special benefit  15
- sickness allowance  16
- partner allowance  17
- DVA support pension  29
- DVA disability pension  30
- other type of allowance or benefit  18

**Other Income**

- workcover/compensation  19
- maintenance/child support  20
- wages/salary/own business  21
- spouse/partner's income  22
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**11. Student status before and after support period**

*please tick one box only in each column*      **Before**   **After**

- not a student  1
- primary/secondary school student  2
- post-secondary student/employment training  3
- don't know/no information  0

**12. Presenting reasons for seeking assistance**

*please tick as many circles as apply*

- usual accommodation unavailable  19
- eviction/previous accommodation ended/asked to leave  9
- time out from family/other situation  2
- relationship/family breakdown  3
- interpersonal conflict  4
- physical/emotional abuse  5
- domestic violence  6
- sexual abuse  7
- financial difficulty  8
- drug/alcohol/substance abuse  10
- gambling  20
- emergency accommodation ended  11
- recently left institution  12
- psychiatric illness  13
- recent arrival to area with no means of support  14
- itinerant (moving from place to place)  15
- other (please specify) \_\_\_\_\_  999
- other (please specify) \_\_\_\_\_  998
- don't know/no information  0

**13. Main presenting reason for seeking assistance**

*Please write the appropriate code number from Question 12*

--	--	--

**14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)**

- at imminent risk  888
- less than one week  1
- 1 week - 1 month  2
- 1-3 months  3
- 3-6 months  4
- 6-12 months  5
- 1-2 years  6
- 2-5 years  7
- more than 5 years  8
- don't know/no information  0

**15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)**

state

suburb/town

postcode

overseas  9998

don't know/no information  0

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**16. Type of housing/accommodation immediately before and after this support period**

please tick one box only in each column

Before After

**SAAP/CAP FUNDED ACCOMMODATION**

- crisis/short-term accommodation  1
- medium/long term accommodation  2
- hostel  3
- motel/hotel  4
- community placement  5
- other SAAP/CAP funded accommodation  6

**NON-SAAP HOUSING ACCOMMODATION**

- non-SAAP emergency accommodation  7
- living rent-free in house or flat  8
- renting independently in the private rental market  9
- renting a public housing dwelling  10
- renting community housing  11
- renting a caravan  12
- rooming house/hostel/hotel  13
- boarding in a private home  14
- purchasing or living in own home  15
- living in a car/tent/park/street/squat  16
- other non-SAAP housing/accommodation  17

**INSTITUTIONAL SETTING**

- hospital/psychiatric institution  18
- prison/youth training centre  19
- other government residential arrangement  20
- detoxification unit/rehabilitation centre  21
- other institutional setting  22
- don't know/no information  0

**17. Who was the client living with immediately before and after this support period?**

please tick one box only in each column

Before After

- alone  10
- with both parents  1
- with one parent and parent's spouse/partner  2
- with one parent  3
- with a foster family  4
- with relative(s) - temporary  5
- with relative(s) - long term  6
- with spouse/partner  7
- with spouse/partner and child(ren)  8
- alone with child(ren)  9
- with friend(s) - temporary  11
- with friend(s) - long term  12
- living with other unrelated persons  13
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**18. Was the client the subject of a legal order or legal processes before or after support?**

Before After

no  1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent)  2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT)  3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT)  6
- other legal processes  999
- don't know/no information  0

**19. Has a case management/support plan been agreed to by the end of the support period?**

please tick one box only

- yes  1 go to question 20
- no  2 go to question 21
- not appropriate  3 go to question 21

**20. To what extent have the client's case management goals been achieved by the end of the support period?**

please tick one box only

- not at all  1
- some  2
- most  3
- all  4
- not applicable/appropriate  5

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

**21. Was SAAP/CAP accommodation provided?**

No  go to question 22  
 Yes  please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>			<b>D D M M Y Y Y Y</b>
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

2. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>			<b>D D M M Y Y Y Y</b>
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

3. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>			<b>D D M M Y Y Y Y</b>
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

4. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>			<b>D D M M Y Y Y Y</b>
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

5. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>			<b>D D M M Y Y Y Y</b>
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

**22. Support to client**

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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**PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN**

(Complete a separate client form for each child aged 18 years and over)

**23. Does this client have children reported on this form or another form for this period of support?**

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form  1 No, child(ren) recorded on 'other adults' form  2 not applicable  3

**24.**

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

**25. Country of birth of the child(ren)**

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

**26. Number of homes the child(ren) has lived in during the past year**

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

**27. Age of child(ren)**

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

**28. Gender of child(ren)**

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

**29. Support to child(ren)**

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**CHILD 4**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 5**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 6**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 7**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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## RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

## 30 JUNE 2002 AND 31 DECEMBER 2002

- Twice a year (in the first week of July 2002 and in the first week of January 2003), you should notify the NDCA of clients who are still being supported as at 30 June 2002 and 31 December 2002.
- For clients who are ongoing at 30 June 2002, transfer the information from the old 2001–2002 form to the new 2002–2003 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2002. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID  
SAAP National Data Collection Agency  
Australian Institute of Health and Welfare  
Locked Bag 8900  
Canberra ACT 2601

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# References

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