Disability support services 2004–05

National data on services provided under the Commonwealth State/Territory Disability Agreement



Disability support services 2004–05

National data on services provided under the Commonwealth State/Territory Disability Agreement

August 2006

Australian Institute of Health and Welfare Canberra

AIHW cat. no. DIS 46

© Australian Institute of Health and Welfare 2006

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Business Promotion and Media Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

This publication is part of the Australian Institute of Health and Welfare's Disability Series. A complete list of the Institute's publications is available from the Media and Publishing Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site <www.aihw.gov.au>.

ISSN 1444-3589 ISBN 1 74024 602 0

Suggested citation

Australian Institute of Health and Welfare (AIHW) 2006. Disability support services 2004–05: national data on services provided under the Commonwealth State/Territory Disability Agreement. AIHW cat. no. DIS 46. Disability Series. Canberra: AIHW.

Australian Institute of Health and Welfare

Board Chair Hon. Peter Collins, AM, QC

Director Penny Allbon

Any enquiries about or comments on this publication should be directed to:

Tim Beard
Australian Institute of Health and Welfare
GPO Box 570
Canberra ACT 2601

Phone: (02) 6244 1270 Fax: (02) 6244 1069

E-mail: tim.beard@aihw.gov.au

Published by Australian Institute of Health and Welfare Printed by

Contents

Lis	st of tables	vii
Lis	st of appendix tables	x
	st of figures and boxes	
	eface	
	knowledgments	
	obreviations	
Syı	mbols	xiv
1	Summary	1
2	Introduction	7
2.1	Brief history of the CSTDA NMDS	7
	Collection method and data included	
2.3	Scope of the CSTDA NMDS	9
2.4	Counts and definitions	10
2.5	Outputs from the CSTDA NMDS collection	16
2.6	Data quality	16
2.7	Outline of the report	16
3	Service users: characteristics and service use	18
3.1	State distribution and service type	18
3.2	Age, sex and disability group	22
	Aboriginal and Torres Strait Islander Service Users	
	Country of birth	
	Communication method and need for an interpreter	
	Income and labour force status	
	Individualised funding	
3.8	Location of service users	44
4	Informal carers, support needs and living arrangements	46
4.1	Presence of an informal carer	46
4.2	Carer age and relationship to service user	48
	Carer primary status and co-residency	
	Support needs	
4.5	Living arrangements and residential setting	55
5	Service outlets	59
5.1	Agency sector	59
	State distribution and service type	
	Period of operation	

6	Service use	65
6.1	Measures of service quantity	65
	Multiple service use	
6.3	Exiting services	75
7	Data quality	76
7.1	Service type outlet response rates	76
7.2	Service user response rate	76
	'Not stated' and 'not known' rates	
Ap	pendixes	81
Ap	pendix 1: Detailed tables	81
App	pendix 2: CSTDA NMDS 2004-05 collection forms	103
App	pendix 3: Using the statistical linkage key	114
Apj	pendix 4: Service type classification (definitions)	118
	pendix 5: English proficiency groupings	
Ref	ferences	126

List of tables

Table 1.1:	Users of CSTDA-funded services, service group by state and territory, 2004–05	1
Table 1.2:	Expenditure on disability support services by Australian, state and territory governments, by service group and administration expenditure, 2004–05	6
Table 2.1:	Scope of services included in the CSTDA NMDS collection, by state/territory, 2004–05	10
Table 3.1:	Users of CSTDA-funded services, service type by state and territory, 2004–05	19
Table 3.2:	Users of state and territory CSTDA-funded services, agency sector by state and territory and by service group, 2004–05	21
Table 3.3:	Users of Australian Government CSTDA-funded employment support services, agency sector by state and territory, 2004–05	22
Table 3.4:	Users of CSTDA-funded services, sex and primary disability group by age group, 2004–05	24
Table 3.5:	Users of CSTDA-funded services, age group by sex and service group, 2004–05	26
Table 3.6:	Users of CSTDA-funded services with known primary disability group, with or without the presence of other significant disability groups, 2004–05	29
Table 3.7:	Users of CSTDA-funded services, primary disability group and all significant disability groups, 2004–05	30
Table 3.8:	Users of CSTDA-funded services, Indigenous status by state/territory and proportion of Indigenous people aged 0-64 years, 2004-05	31
Table 3.9:	Users of CSTDA-funded services, primary disability group by Indigenous status, 2004–05	33
Table 3.10:	Users of CSTDA-funded services, service group by Indigenous status, 2004–05	33
Table 3.11:	Users of CSTDA-funded services, primary disability group by English Proficiency Group, 2004–05	35
Table 3.12:	Users of CSTDA-funded services, primary disability group by most effective method of communication, 2004–05	37
Table 3.13:	Users of CSTDA-funded services, need for interpreter services by most effective method of communication, 2004–05	38
Table 3.14:	Users of CSTDA-funded services, need for interpreter services by primary disability, 2004–05	38
Table 3.15:	Users of CSTDA-funded services aged under 16 years, income to parents from the Carer Allowance (child) by primary disability group, 2004–05	
Table 3.16:	Users of CSTDA-funded services aged 16 years and over, main	
	income source by primary disability group, 2004–05	41

Table 3.17:	Users of CSTDA-funded services aged 15 years and over, labour force	40
	status by service group, 2004–05.	42
Table 3.18:	Service users of CSTDA-funded services, individual funding status by age and sex, 2004–05	43
Table 3.19:	Users of CSTDA-funded services, individual funding status by	
14.010 0.117	service group, 2004–05	44
Table 3.20:	Users of CSTDA-funded services, service user location by	
	state/territory, 2004-05	45
Table 4.1:	Users of CSTDA-funded services, existence of an informal carer by	
	service group, 2004-05	46
Table 4.2:	Users of CSTDA-funded services, existence of an informal carer by	
	location, 2004-05	47
Table 4.3:	CSTDA-funded service users with an informal carer, relationship of	
	carer to service user by service user age, 2004–05	49
Table 4.4:	CSTDA-funded service users with an informal carer, relationship of	
	carer to service user by age group of carer, 2004–05	50
Table 4.5:	CSTDA-funded service users with an informal carer, age of service	
	user by age of carer, 2004-05	51
Table 4.6:	CSTDA-funded service users with an informal carer, residency status	
	of carer by primary status of carer, 2004–05	52
Table 4.7:	Users of CSTDA-funded services, life area by frequency of support or	
	assistance needed, 2004-05	53
Table 4.8:	Users of CSTDA-funded services, service group by frequency of	
	support needed in activities of daily living (ADL), activities of	
	independent living (AIL) and activities of work, education and	55
Table 4.0.	community living (AWEC), 2004–05.	33
1 abie 4.9.	Users of CSTDA-funded services, living arrangements by service group, 2004–05	56
Table 4.10.	Users of CSTDA-funded services, living arrangement by residential	00
1abic 4.10.	setting, 2004–05	57
Table 4 11·	Users of CSTDA-funded services, existence of an informal carer by	
14010 1.111.	frequency of support needed in activities of daily living (ADL),	
	2004-05	58
Table 5.1:	CSTDA-funded service type outlets, service type by agency sector,	
	2004–05	60
Table 5.2:	State/territory-funded CSTDA service type outlets, service type by	
	state/territory, 2004-05	61
Table 5.3:	Australian Government-funded CSTDA service type outlets, service	
	type by state and territory, 2004–05	62
Table 5.4:	CSTDA-funded service type outlets, number of operating hours per	
	day by service group, 2004–05	63
Table 5.5:	CSTDA-funded service type outlets, number of operating days per	
	week by service group, 2004–05	63
Table 5.6:	CSTDA-funded service type outlets, number of operating weeks per	
	year by service group, 2004–05	64
Table 6.1:	Mean and median hours of service received by users from CSTDA-	
	funded service type outlets during the reference week, June 2005	66

Table 6.2:	Mean and median hours of service received by users from CSTDA-	
	funded service type outlets during a typical week, 2004–05	67
Table 6.3:	Users of CSTDA-funded services, mean and median duration of service (in total days) by service type for residential accommodation support services (1.01–1.04), 2004–05	68
Table 6.4:	Mean hours worked in the reference week by paid and unpaid staff for CSTDA-funded service type outlets, by service group, 2004–05	68
Table 6.5:	Mean hours worked in a typical week by paid and unpaid staff for CSTDA-funded service type outlets, by service group, 2004–05	69
Table 6.6:	Users of CSTDA-funded services, multiple service use, 2004–05	
Table 6.7:	Users of CSTDA-funded services, service type by multiple service use, 2004–05	71
Table 6.8:	Users of CSTDA-funded services, service type by use of other service groups, 2004–05	72
Table 6.9:	Users of CSTDA-funded services, service group combinations most commonly received by people using two or more services, 2004–05	73
Table 6.10:	Users of CSTDA-funded service users, people accessing the ten most common service type combinations, 2004–05	
Table 6.11:	Service users with an exit date, main reason for cessation of services by service group, 2004–05	
Table 7.1:	Response rates for service type outlets reported by jurisdictions, 2002–03 to 2004–05	
Table 7.2:	'Not stated' and 'not known' response rates for service user data items, 2004–05	78
Table 7.3:	'Not stated' response rates for service use data items, 2004–05 (for applicable service types)	79
Table 7.4:	'Not stated' response rates for service type outlet data items, 2004–05	

List of appendix tables

Table A1.1:	Characteristics of service users, CSTDA-funded services, 2004–05	82
Table A1.2:	Service use data item frequencies for applicable service types, CSTDA-funded services, 2004–05	89
Table A1.3:	CSTDA-funded service type outlets, data item response categories, 2004–05	91
Table A1.4:	Users of CSTDA-funded accommodation support services, by accommodation support category and state/territory, 2004–05	93
Table A1.5:	Service users per 1,000 'potential' population by service group, for CSTDA-funded services, by state and territory, 2004–05	94
Table A1.6:	Calculation of 'potential' populations: people aged less than 65 years and 15–64 years, by state and territory, 30 June 2004	95
Table A1.7	Calculation of Indigenous factor: people aged less than 65 years and 15–64 years, Indigenous factor by state and territory, 2004	96
Table A1.8:	Users of CSTDA-funded services, age group by sex, 2004-05	97
	Users of CSTDA-funded services, median age (years) by sex and service group, 2003–04 and 2004–05	
Table A1.10:	Users of CSTDA-funded services, age group by Indigenous status, 2004–05	98
Table A1.11:	Users of CSTDA-funded community support services, median age (years) by sex and service group, 2004–05	98
Table A1.12:	Users of CSTDA-funded services, median age (years) by English Proficiency Group, 2004–05	99
Table A1.13:	Users of CSTDA-funded services, existence of an informal carer by service user age group and sex, 2004–05	100
Table A1.14:	Users of CSTDA-funded services, living arrangements by frequency of need for support for activities of daily living (ADL), activities of independent living (AIL) and activities of work, education and community living (AWEC), 2004–05	101
Table A1.15:	CSTDA-funded service type outlets, mean staff hours in the reference week per service user by service type, 2004–05	
Table A3.1:	Number of service user records that match using the statistical linkage key and resulting number of service users, 2004–05	
Table A3.2:	Validity of the statistical linkage key in the CSTDA NMDS, by jurisdiction, 2004–05	

List of figures and boxes

Figure 1.1:	Users of CSTDA-funded services, primary disability group and all	
	significant disability groups, 2004–05	3
Box 2.1:	Definitions and major counts of the CSTDA NMDS collection	12
Box 2.2:	Definitions of service groups covered by the Commonwealth	
	State/Territory Disability Agreement	13
Box 2.3:	CSTDA NMDS service type codes for the 2004–05 collection	14
Box 2.4:	Statistical linkage key	15
Box 2.5:	Interactive disability data	17
Figure 3.1:	Users of CSTDA-funded services, age group by sex, 2004-05	25
Figure 3.2:	Users of CSTDA-funded services, median age by sex and service group, 2004–05	25
Figure 3.3:	Users of CSTDA-funded services, median age by service group, 2003–04 and 2004–05	27
Figure 3.4:	Users of CSTDA-funded services, primary and other significant disability groups by four major disability groupings, 2004–05	28
Figure 3.5:	Age distribution (%) for Indigenous and non-Indigenous service users of CSTDA-funded services, 2004–05	32
Figure 4.1:	Users of CSTDA-funded services, percentage of service users reporting the existence of an informal carer by age group and sex, 2004–05	47
Figure 4.2:	Users of CSTDA-funded services, percentage of service users by frequency of support needed in activities of daily living (ADL),	
	activities of independent living (AIL), and activities of work, education and community living (AWEC), 2004–05	54
Figure 4.3:	Users of CSTDA-funded services, percentage of service users reporting always needing support, by broad life areas and living arrangements, 2004–05	56
Figure 6.1:	CSTDA-funded service type outlets, mean staff hours in a reference week per service user, by service type, 2004–05	

Preface

This is the second full annual report about the services funded by governments across Australia for people with a disability. It provides information that will help agencies, government departments, users of CSTDA-funded services and the general public to better understand the services and their clients.

The report examines data from the 2004–05 Commonwealth State/Territory Disability Agreement National Minimum Data Set (CSTDA NMDS). This NMDS was originally developed in 1993 and 1994, with the first collection taking place in 1995. From 1995 to 2002 the collection was conducted on a single 'snapshot' day basis. The redeveloped CSTDA NMDS was implemented nationally in late 2002 and collection began on a full financial year basis. The full-year collection has significantly improved our ability to enumerate and compile a comprehensive picture of CSTDA service users and the services they receive.

This report presents data relating to disability support services operating under the CSTDA, and the people who accessed them over the financial year. This is the second full financial year of data available from this collection, based on data collected from 1 July 2004 to 30 June 2005.

For the first time, this report is able to examine some comparative data between two full financial years (2003–04 and 2004–05). The capacity to do this will increase with each year of collection. The report also contains a strong focus on data items relating to support needs, informal carers and living arrangements of people who access CSTDA-funded services.

Penny Allbon Director

Acknowledgments

The authors of this report were Tim Beard and Cathy Hotstone. The report builds on previous reports from the Australian Institute of Health and Welfare, as well as developments in, and contributions from, all jurisdictions.

The successful completion of the CSTDA NMDS collection in 2004-05 owes much to:

- the service providers and service users who completed questionnaires and provided comments
- all departments, organisations, peak bodies and individuals who provided suggestions or comments
- the staff in the disability services funding departments who conducted the collection at the Australian government and state and territory levels.

Our thanks go to all these people.

Specific thanks are due to the following people who coordinated the collection in their jurisdiction and who provided a point of contact in the departments that fund CSTDA services:

Department of Ageing, Disability and Home Care (NSW)	Allan Dernee
Department of Human Services (Victoria)	Viviana Lazzarini
Disability Services Queensland	Martin Charters
Disability Services Commission (WA)	Dana Bensky
Department of Human Services (SA)	Leoni Fear
Department of Health and Human Services (Tasmania)	Brodrick Smith
Department of Disability, Housing and Community Services (ACT)	Susan White
Department of Health and Community Services (NT)	Noel Hannsens
Department of Family and Community Services (Australian Government)	Zhengfeng Li

Special thanks go to Qingsheng Zhou, Stuart Rayner, Kelly Richardson, Dion Harle, Prabhjot Singh, Kathy Reed, Anne Mathews, Jenny Cirillo, Ingrid Ganley, Karen Byng, Norbert Zmijewski and Julie Kos, who assisted with the collection in their jurisdictions. The invaluable advice and assistance provided by Ros Madden, Louise York, Phil Anderson and Xingyan Wen (Australian Institute of Health and Welfare) in the production of this report is also acknowledged.

Abbreviations

ABS Australian Bureau of Statistics

attention deficit disorder **ADD** ADL activities of daily living

AIHW Australian Institute of Health and Welfare

AIL activities of independent living

ASGC Australian Standard Geographical Classification Aus Gov Australian Government (formerly referred to as

'Commonwealth')

AWEC activities of work, education and community living **CSDA** Commonwealth/State Disability Agreement of 1998

CSTDA Commonwealth State/Territory Disability Agreement of

2002 - 07

CSTDA NMDS Network of people responsible for the CSTDA NMDS collection Network

(comprises representatives from AIHW and all jurisdictions

listed in the Acknowledgments)

DIMA Department of Immigration and Multicultural Affairs

DSP Disability Support Pension **EP Groups English Proficiency Groups**

FTE full-time equivalent

HACC Home and Community Care

MDS minimum data set

NDA National Disability Administrators

nfd no further definition

NMDS national minimum data set **OHS** occupational health and safety

RAremoteness area (geographical classification)

SCRCSSP Steering Committee for the Review of Commonwealth/State

Service Provision

Symbols

not applicable n.a. zero, or null cells

0.0 rounded to zero (less than 0.5 but more than zero)