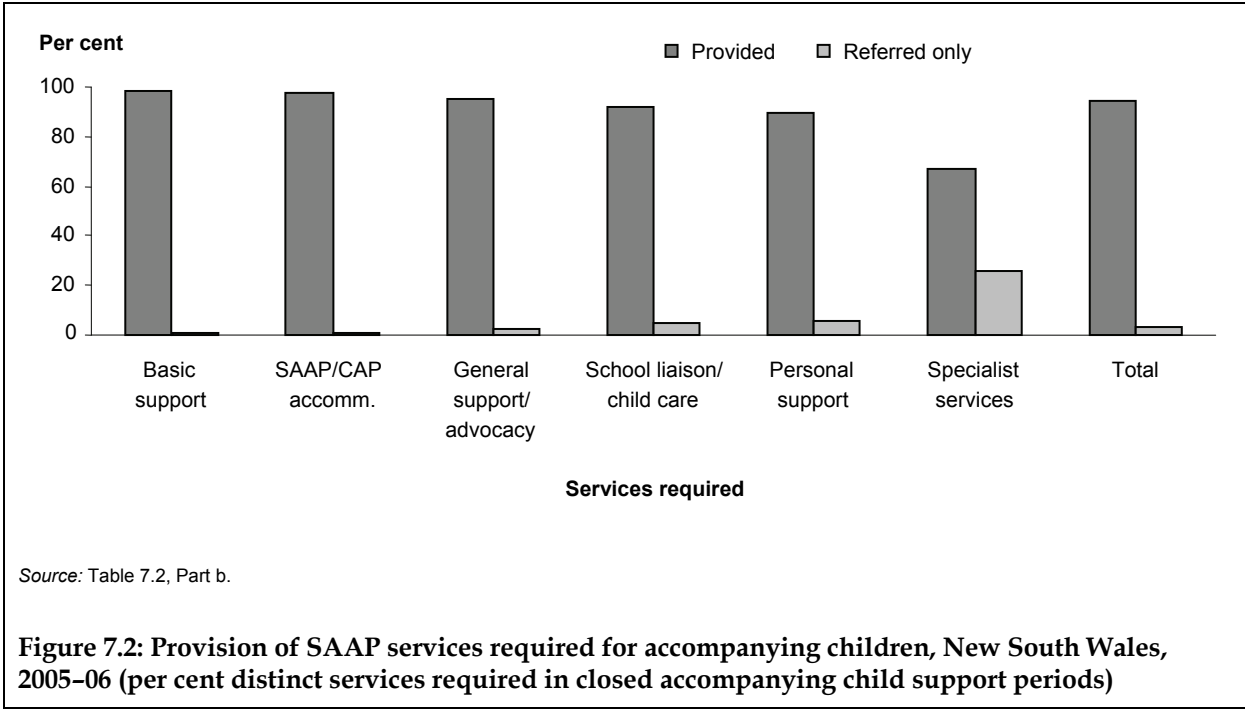
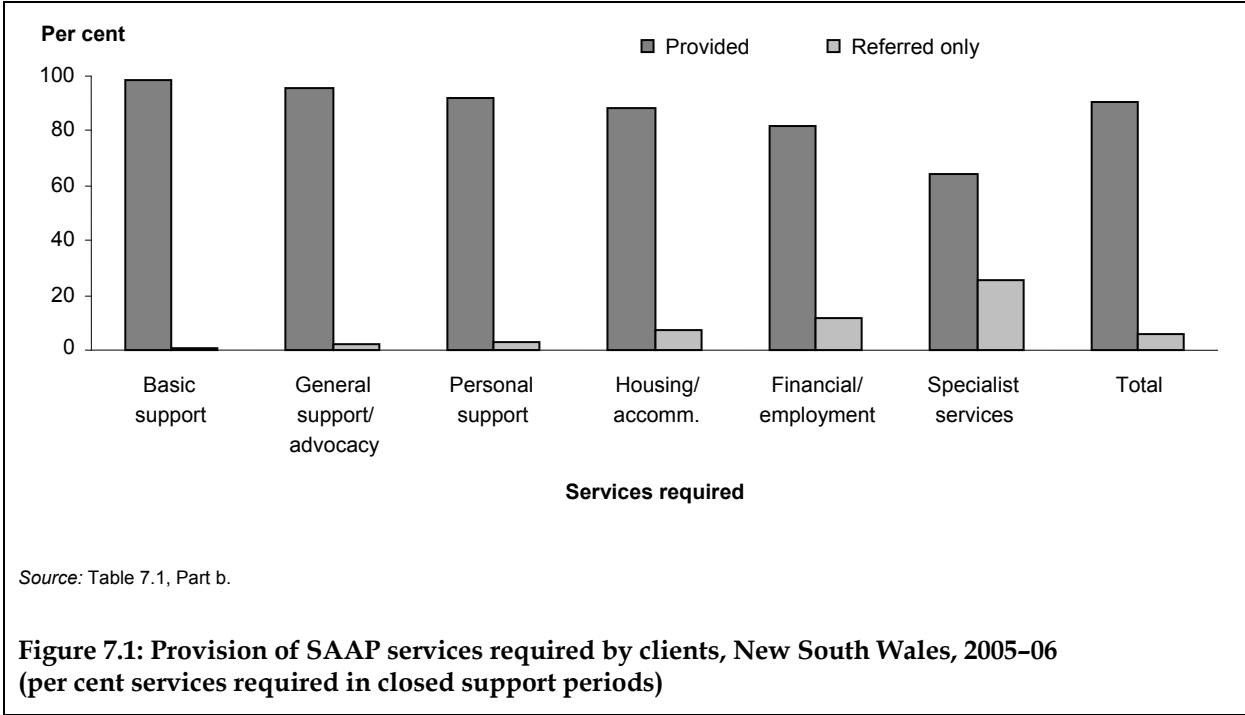


7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, New South Wales, 2005–06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	1.3	1.8	3.1	93.4	3.5	96.9	100.0	21,900
Assistance to obtain/maintain short-term accommodation	6.9	12.1	19.0	68.7	12.3	81.0	100.0	4,550
Assistance to obtain/maintain medium-term accommodation	13.5	17.0	30.5	49.5	20.0	69.5	100.0	3,100
Assistance to obtain/maintain independent housing	8.4	15.7	24.1	58.1	17.8	75.9	100.0	8,600
Financial/employment								
Assistance to obtain/maintain government allowance	5.5	15.2	20.7	58.9	20.4	79.3	100.0	3,450
Employment/training assistance	14.5	26.9	41.4	42.7	15.9	58.6	100.0	2,300
Financial assistance/material aid	3.4	6.8	10.2	81.1	8.7	89.8	100.0	8,950
Financial counselling and support	10.6	12.5	23.1	68.2	8.6	76.8	100.0	2,800
Personal support								
Incest/sexual assault	15.8	27.7	43.5	38.4	18.1	56.5	100.0	650
Domestic/family violence	5.1	5.2	10.3	78.3	11.4	89.7	100.0	6,000
Family/relationship	8.0	5.4	13.4	75.8	10.8	86.6	100.0	6,150
Emotional	1.9	0.6	2.5	94.8	2.7	97.5	100.0	17,900
Assistance with problem gambling	46.3	9.7	56.0	38.1	5.8	43.9	100.0	750
General support/advocacy								
Living skills/personal development	5.1	2.0	7.1	89.3	3.6	92.9	100.0	6,800
Assistance with legal issues/court support	4.9	16.5	21.4	55.4	23.2	78.6	100.0	3,800
Advice/information	1.1	0.4	1.5	95.5	3.0	98.5	100.0	21,750
Retrieval/storage/removal of personal belongings	1.2	1.4	2.6	95.5	2.0	97.5	100.0	9,150
Advocacy/liaison on behalf of client	1.7	1.0	2.7	89.1	8.2	97.3	100.0	11,800
Specialist services								
Psychological services	15.2	32.1	47.3	37.2	15.5	52.7	100.0	1,450
Specialist counselling	16.0	40.9	56.9	24.6	18.6	43.2	100.0	2,100
Psychiatric services	13.6	54.9	68.5	22.3	9.3	31.6	100.0	1,400
Pregnancy support	7.9	26.1	34.0	44.4	21.6	66.0	100.0	550
Family planning support	12.9	25.9	38.8	40.1	21.1	61.2	100.0	400
Drug/alcohol support or intervention	15.5	11.3	26.8	62.8	10.4	73.2	100.0	5,400
Physical disability services	11.3	33.8	45.1	31.0	23.9	54.9	100.0	100.0
Intellectual disability services	18.8	29.9	48.7	27.4	23.9	51.3	100.0	150
Culturally specific support	3.6	13.4	17.0	63.0	20.0	83.0	100.0	1,500
Interpreter services	5.3	9.5	14.8	62.3	22.9	85.2	100.0	400
Assistance with immigration issues	8.1	11.7	19.8	55.3	24.9	80.2	100.0	300
Health/medical services	4.0	28.6	32.6	54.9	12.5	67.4	100.0	6,250
Basic support								
Meals	0.6	0.5	1.1	97.2	1.7	98.9	100.0	19,300
Laundry/shower facilities	0.5	0.1	0.6	99.0	0.5	99.5	100.0	17,950
Recreation	1.6	1.8	3.4	94.6	2.0	96.6	100.0	8,100
Transport	1.7	1.5	3.2	95.0	1.9	96.9	100.0	10,000
Other	1.5	2.2	3.7	94.2	2.1	96.3	100.0	3,100

(continued)

Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, New South Wales, 2005-06

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	4.5	7.4	11.9	79.0	9.1	88.1	100.0	38,100	25,850
Financial/ employment	6.4	12.0	18.4	69.6	11.9	81.5	100.0	17,500	11,850
Personal support	5.1	3.2	8.3	85.4	6.3	91.7	100.0	31,500	19,550
General support/ advocacy	2.0	2.0	4.0	90.4	5.5	95.9	100.0	53,300	25,950
Specialist services	10.3	25.4	35.7	50.2	14.1	64.3	100.0	20,000	12,650
Basic support	0.9	0.8	1.7	96.8	1.4	98.2	100.0	58,450	22,500
Total (%)	3.7	5.7	9.5	84.1	6.5	90.5	100.0
Total (number)	8,150	12,550	20,700	184,050	14,100	198,150	..	218,850	33,350

Notes

1. Number excluded due to errors and omissions (weighted): 1,124 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2005–06

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	1.5	0.8	2.3	93.7	3.9	97.6	100.0	5,850
School liaison/child care								
School liaison	5.1	4.8	9.9	80.3	9.8	90.1	100.0	1,950
Child care	2.4	4.2	6.6	87.7	5.7	93.4	100.0	3,150
Personal support								
Help with behavioural problems	7.9	10.1	18.0	66.0	16.1	82.1	100.0	1,050
Sexual/physical abuse counselling/support	5.5	16.4	21.9	52.5	25.6	78.1	100.0	250
Skills education	4.7	3.4	8.1	86.5	5.4	91.9	100.0	1,000
Structured play/skill development	2.7	2.2	4.9	88.5	6.6	95.1	100.0	1,650
General support/advocacy								
Access arrangements	7.0	18.5	25.5	53.5	20.9	74.4	100.0	450
Advice/information	1.9	1.3	3.2	90.5	6.2	96.7	100.0	2,750
Advocacy	1.8	1.5	3.3	88.2	8.5	96.7	100.0	2,950
Specialist services								
Specialist counselling	11.9	40.5	52.4	28.0	19.7	47.7	100.0	500
Culturally specific services	4.1	4.4	8.5	74.4	17.1	91.5	100.0	850
Health/medical services	6.1	35.3	41.4	38.3	20.3	58.6	100.0	1,200
Basic support services								
Meals	0.9	0.3	1.2	97.6	1.2	98.8	100.0	4,950
Showers/hygiene	0.9	—	0.9	98.2	0.8	99.0	100.0	4,650
Recreation	1.3	0.4	1.7	95.5	2.8	98.3	100.0	4,150
Transport	1.1	0.3	1.4	96.3	2.3	98.6	100.0	4,800
Other	1.4	3.7	5.1	87.0	7.9	94.9	100.0	1,000

(continued)

Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2005–06

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.5	0.8	2.3	93.7	3.9	97.6	100.0	5,850	5,850
School liaison/ child care	3.4	4.5	7.9	84.9	7.3	92.2	100.0	5,100	4,100
Personal support	4.7	5.4	10.1	80.0	9.9	89.9	100.0	3,950	2,600
General support/ advocacy	2.3	2.7	5.0	86.7	8.4	95.1	100.0	6,150	4,000
Specialist services	6.6	26.2	32.8	48.0	19.1	67.1	100.0	2,550	2,100
Basic support	1.1	0.4	1.5	96.4	2.1	98.5	100.0	19,550	6,650
Total (%)	2.3	3.3	5.5	88.9	5.6	94.5	100.0
Total (number)	950	1,400	2,350	38,400	2,400	40,800	..	43,200	8,550

Notes

1. Number excluded due to errors and omissions (weighted): 4,294 (closed accompanying child support periods with no information on service requirements or provision). In 4,087 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2005-06

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	20.7	20.9	36.4	25.2	18.9	22.3	5.2	21.5	1,700
Financial/employment	13.1	14.3	17.7	23.8	16.2	12.9	22.4	13.9	1,100
Personal support	19.5	20.2	19.7	12.9	18.9	18.3	19.0	19.4	1,550
General support/ advocacy	11.2	13.6	11.6	8.2	10.8	16.5	24.1	13.2	1,050
Specialist services	30.8	24.2	11.1	23.8	24.3	19.6	17.2	25.3	2,000
Basic support and services n.e.s.	4.7	6.8	3.5	6.1	10.8	10.4	12.1	6.7	550
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	7,900
Summary totals									
Total unmet needs (%)	37.6	36.1	2.7	2.0	0.5	20.4	0.8	100.0	..
Total unmet needs (number)	2,950	2,850	200	150	50	1,600	50	..	7,900
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	42.6	31.7	2.5	2.2	0.5	20.1	0.5	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,350	1,000	100	50	<25	650	<25	..	3,200
Total closed support periods (%)									
Total closed support periods (%)	46.2	28.8	1.9	2.2	0.7	19.7	0.4	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	15,050	9,400	650	700	250	6,450	150	..	32,650

Notes

1. Number excluded due to errors and omissions (weighted): 250 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 92 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,974 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2005–06

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	—	33.3	9.1	—	9.1	100
School liaison/child care	23.5	—	17.9	—	17.9	150
Personal support	29.4	—	19.2	—	19.2	200
General support/advocacy	23.5	33.3	14.2	—	14.5	150
Specialist services	23.5	16.7	17.4	—	17.5	150
Basic support	—	16.7	22.3	—	21.8	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>—</i>	<i>100.0</i>	<i>950</i>
Summary totals						
Total unmet needs (%)	1.9	0.7	97.4	—	100.0	..
Total unmet needs (number)	<25	<25	950	—	..	950
Total closed accompanying child support periods with unmet needs (%)	3.0	1.4	95.6	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	350	—	..	400
Total closed accompanying child support periods (%)	5.2	2.0	92.7	0.1	100.0	..
Total closed accompanying child support periods (number)	450	150	8,200	<25	..	8,800
Total closed support periods with accompanying children with unmet needs (%)	2.2	1.8	96.1	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	250	—	..	250
Total closed support periods with accompanying children requiring assistance (%)	4.8	2.3	92.7	0.1	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	100	4,300	<25	..	4,650

Notes

1. Number excluded due to errors and omissions (weighted): 6 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 4 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 4,344 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 25 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

