

SAAP NDCA REPORT SERIES 9

# **Homeless people in SAAP**

**SAAP National Data Collection  
Annual Report  
2003–04**

**Northern Territory  
supplementary tables**

Australian Institute of Health and Welfare  
Canberra

AIHW cat. no. HOU 121

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# Preface

This publication contains statistical tables and charts in relation to the Northern Territory and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 94% of agencies in the Northern Territory provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 100% participation rate was recorded in 2002–03. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 91% in 2002–03 to 96% in 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2003–04 data are one step towards this goal.

Richard Madden  
Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

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Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Northern Territory Department of Health and Community Services, which provided administrative data.

# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

# Glossary

<b>Accompanying child</b>	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
<b>Accompanying child support period</b>	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
<b>Client</b>	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or</li><li>• is accommodated by a SAAP agency; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency.</li></ul>
<b>Closed accompanying child support period</b>	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

<b>Closed support period</b>	<i>A support period</i> that had finished on or before the end of the reporting period – 30 June.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
<b>Support period</b>	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the <i>client</i> ends the relationship with the <i>agency</i>; or</li> <li>• the <i>agency</i> ends the relationship with the <i>client</i>.</li> </ul> <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
<b>Unmet need</b>	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

# 1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to the Northern Territory only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for the Northern Territory. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2003–04.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

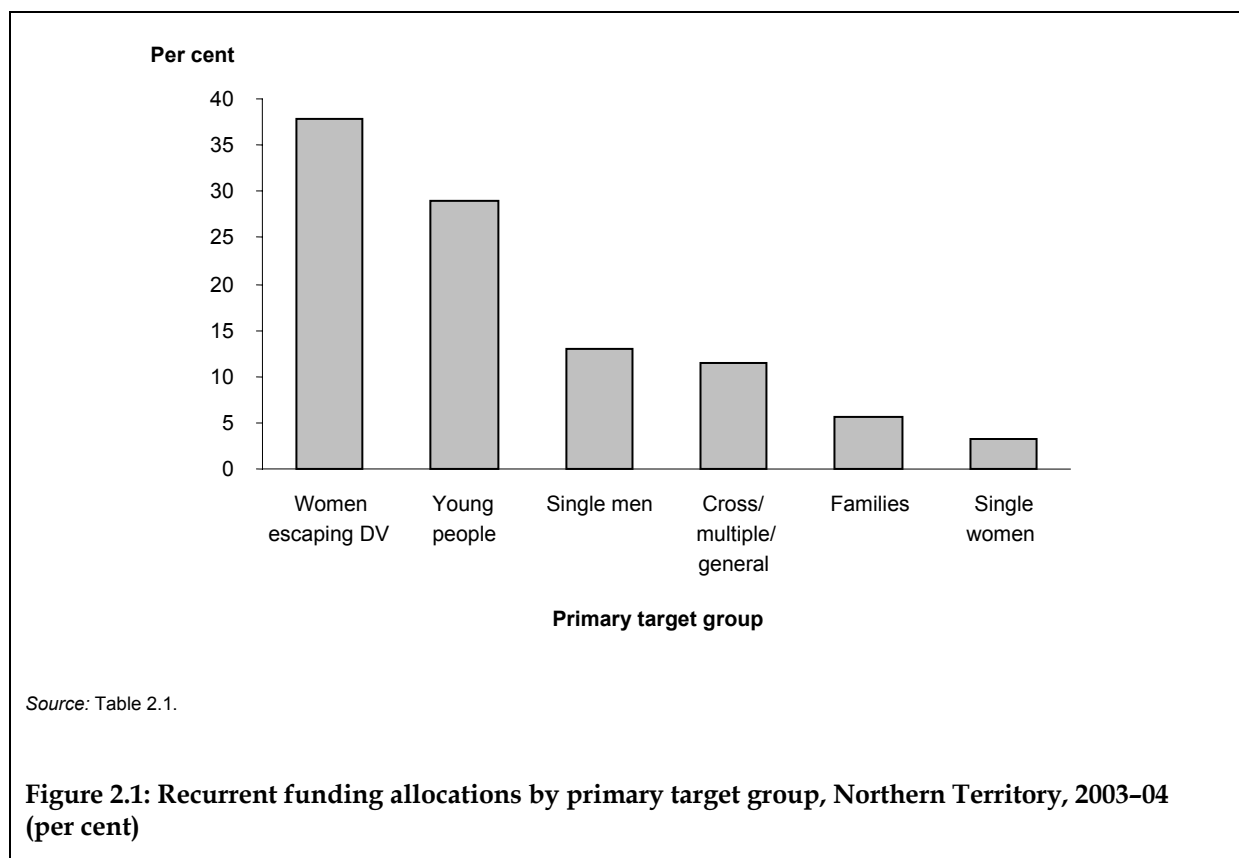
Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare ([www.aihw.gov.au](http://www.aihw.gov.au)). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).





# 2 Funding

## 2.1 Key chart



## 2.2 Table

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Northern Territory, 2003–04**

	<b>Agencies (number)</b>	<b>Agencies (%)</b>	<b>Recurrent allocation (\$)</b>	<b>Recurrent allocation (%)</b>	<b>Mean funding per agency (\$)</b>
<b>Region</b>					
North	28	73.7	5,718,000	75.4	204,200
South	10	26.3	1,864,000	24.6	186,400
<b>Total</b>	<b>38</b>	<b>100.0</b>	<b>7,582,000</b>	<b>100.0</b>	199,500
<b>Primary target group</b>					
Young people	10	26.3	2,190,000	28.9	219,000
Single men only	5	13.2	975,000	12.9	195,000
Single women only	1	2.6	247,000	3.3	246,500
Families	3	7.9	424,000	5.6	141,300
Women escaping domestic violence	12	31.6	2,873,000	37.9	239,400
Cross-target/multiple/general	7	18.4	873,000	11.5	124,800
<b>Total</b>	<b>38</b>	<b>100.0</b>	<b>7,582,000</b>	<b>100.0</b>	199,500
Recurrent allocations to agencies	38	100.0	7,582,000	95.5	199,500
Other recurrent allocations	..	..	353,000	4.5	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>7,935,000</b>	<b>100.0</b>	..

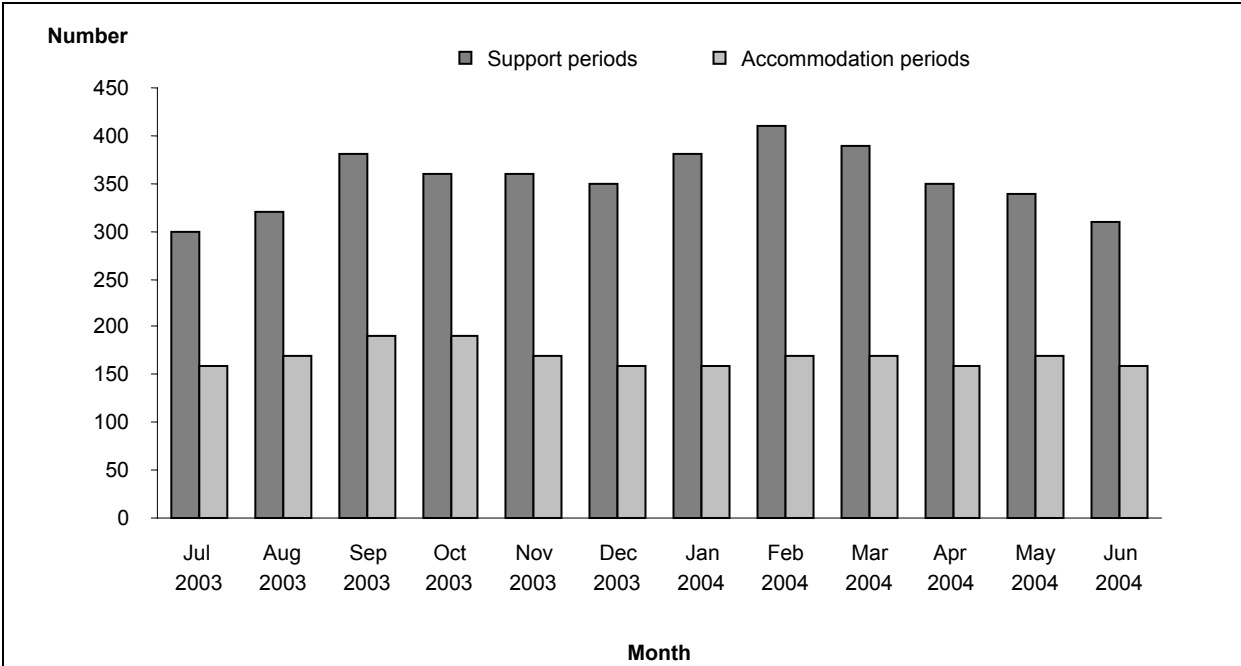
*Notes*

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$92,000 for National Research and Development.
2. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Northern Territory, 2003-04 (number)

## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Northern Territory, 2003–04 (number)**

Support periods	4,800
Clients	3,250
Mean number of support periods per client	1.50
Clients per 10,000 population 10+	195

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that *ever* received assistance from a SAAP agency in the Northern Territory.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Northern Territory, 2003–04 (number)**

Accompanying child support periods—all	2,650
Accompanying child support periods—general form only	2,650
Accompanying children	2,100
Mean number of accompanying child support periods per accompanying child	1.24
Accompanying children per 10,000 population aged 0–17	351

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that *ever* accompanied a client to a SAAP agency in the Northern Territory.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Northern Territory, 2003–04**

Date	North	South	Total
July 2003	200	100	300
August 2003	220	110	320
September 2003	260	110	380
October 2003	250	110	360
November 2003	240	120	360
December 2003	250	110	350
January 2004	260	120	380
February 2004	260	150	410
March 2004	260	130	390
April 2004	240	110	350
May 2004	230	110	340
June 2004	210	100	310
<b>Support periods: total number of days</b>	<b>87,630</b>	<b>42,220</b>	<b>129,850</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Northern Territory, 2003–04**

Date	North	South	Total
July 2003	120	40	160
August 2003	130	40	170
September 2003	140	40	190
October 2003	140	50	190
November 2003	130	40	170
December 2003	120	40	160
January 2004	120	40	160
February 2004	130	50	170
March 2004	130	40	170
April 2004	130	30	160
May 2004	140	30	170
June 2004	120	30	160
<b>Accommodation periods: total number of nights</b>	<b>45,940</b>	<b>13,610</b>	<b>59,550</b>

*Notes*

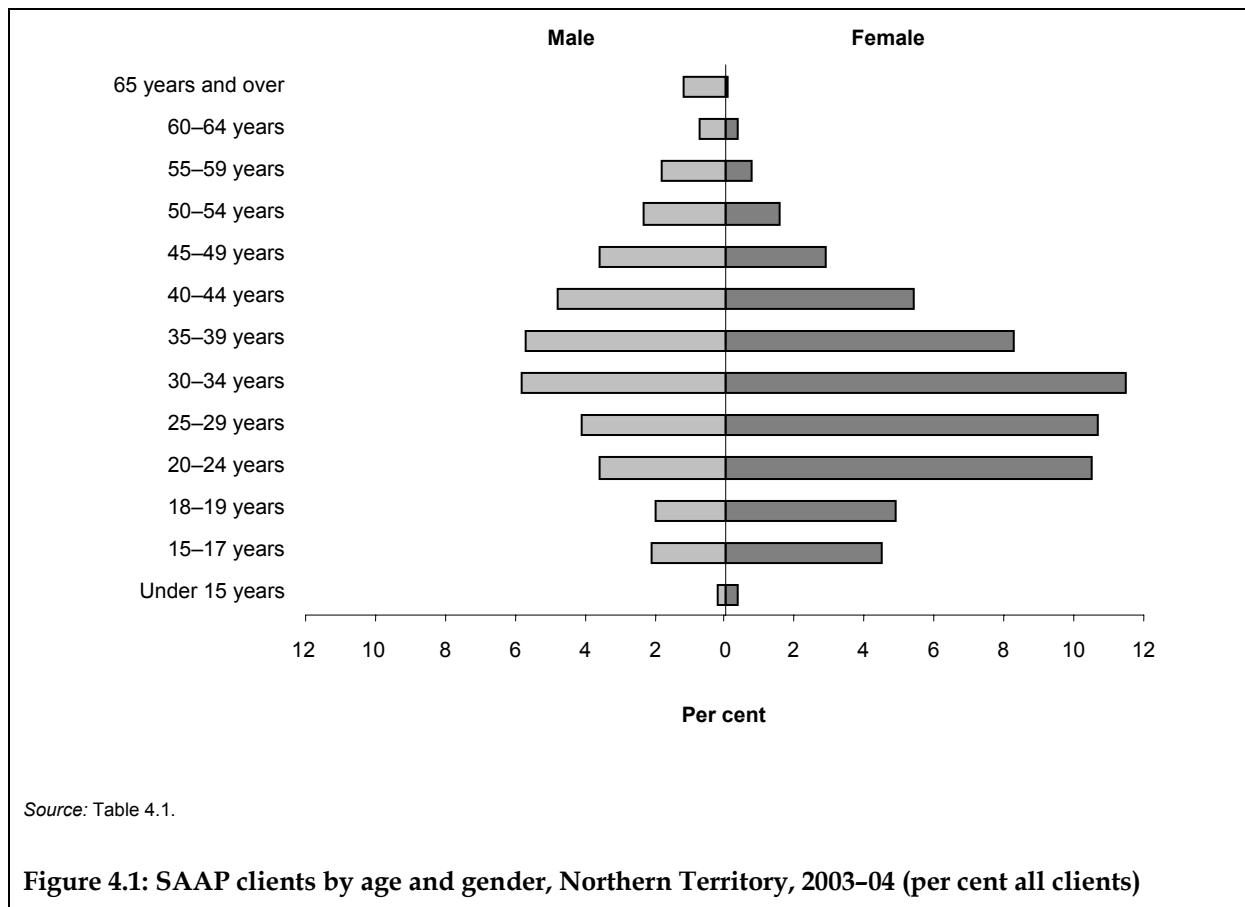
1. Number excluded due to errors and omissions (unweighted): 20.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.



# 4 Age, gender and cultural and linguistic diversity

## 4.1 Key chart



## 4.2 Tables

Table 4.1: SAAP clients, by age and gender, Northern Territory, 2003–04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.2	0.4	0.6	0.6	0.6	<25
15–17 years	2.1	4.5	5.6	7.2	6.6	200
18–19 years	2.0	4.9	5.3	7.8	6.9	200
20–24 years	3.6	10.5	9.4	17.0	14.1	450
25–29 years	4.1	10.7	10.8	17.3	14.8	500
30–34 years	5.8	11.5	15.3	18.6	17.3	550
35–39 years	5.7	8.3	15.1	13.4	14.0	450
40–44 years	4.8	5.4	12.7	8.7	10.2	350
45–49 years	3.6	2.9	9.5	4.7	6.5	200
50–54 years	2.3	1.6	6.2	2.6	4.0	150
55–59 years	1.8	0.8	4.8	1.3	2.6	100
60–64 years	0.7	0.4	1.8	0.6	1.1	50
65 years and over	1.2	0.1	3.1	0.2	1.3	50
<i>Total</i>	<i>37.9</i>	<i>62.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>1,200</b>	<b>2,000</b>	<b>1,200</b>	<b>2,000</b>	<b>..</b>	<b>3,200</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>36.5</b>	<b>30.4</b>	<b>..</b>	<b>32.7</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>36</b>	<b>30</b>	<b>..</b>	<b>32</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 20.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 4.2: SAAP accompanying children, by age and gender of child, Northern Territory, 2003–04**

<b>Accompanying children</b>		
<b>Age</b>	<b>%</b>	<b>Number</b>
0–4 years	50.9	1,050
5–12 years	41.5	850
13–15 years	6.3	150
16–17 years	1.4	50
<b>Total</b>	<b>100.0</b>	<b>2,050</b>
<b>Gender</b>		
Male	48.0	1,000
Female	52.0	1,100
<b>Total</b>	<b>100.0</b>	<b>2,050</b>

*Notes*

1. Number excluded due to errors and omissions in age (weighted): 10.
2. Number excluded due to errors and omissions in gender (weighted): 6.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client by age and gender of client, Northern Territory, 2003–04 (per cent)**

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	76.5	74.4	85.9	75.5	75.4	74.2	76.4	950
2	16.2	10.2	6.6	13.6	16.2	14.3	13.6	150
3	7.3	8.5	4.7	5.8	2.8	( <sup>c</sup> )—	5.3	50
4	—	6.9	( <sup>c</sup> )—	2.5	3.2	—	2.6	50
5	—	—	—	1.1	<sup>(a)</sup> 2.4	( <sup>c</sup> )—	1.1	<25
6+	—	—	( <sup>c</sup> )—	1.5	—	—	1.1	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>6.1</b>	<b>5.3</b>	<b>9.4</b>	<b>53.8</b>	<b>22.3</b>	<b>3.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>50</b>	<b>100</b>	<b>650</b>	<b>250</b>	<b>50</b>	<b>..</b>	<b>1,200</b>
<b>Mean number of support periods</b>	<b>1.38</b>	<b>1.54</b>	<b>1.32</b>	<b>1.51</b>	<b>1.48</b>	<b>1.49</b>	<b>..</b>	<b>1.48</b>
<b>Per 10,000 population</b>	<b>56</b>	<b>214</b>	<b>134</b>	<b>184</b>	<b>122</b>	<b>85</b>	<b>..</b>	<b>140</b>
<b>Female clients</b>								
1	72.9	80.9	72.4	72.4	80.5	100.0	73.9	1,450
2	17.5	9.7	16.0	16.6	12.1	—	15.6	300
3	3.6	5.1	3.4	6.4	3.7	—	5.3	100
4	<sup>(a)</sup> 5.9	<sup>(b)</sup> 4.3	3.8	2.5	( <sup>c</sup> )—	—	3.0	50
5	—	—	2.0	0.7	( <sup>c</sup> )—	—	0.9	<25
6+	—	—	2.4	1.5	( <sup>c</sup> )—	—	1.4	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>7.8</b>	<b>7.8</b>	<b>17.0</b>	<b>58.0</b>	<b>9.2</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>150</b>	<b>150</b>	<b>350</b>	<b>1,150</b>	<b>200</b>	<b>&lt;25</b>	<b>..</b>	<b>2,000</b>
<b>Mean number of support periods</b>	<b>1.49</b>	<b>1.39</b>	<b>1.61</b>	<b>1.54</b>	<b>1.41</b>	<b>1.05</b>	<b>..</b>	<b>1.52</b>
<b>Per 10,000 population</b>	<b>125</b>	<b>561</b>	<b>466</b>	<b>353</b>	<b>98</b>	<b>12</b>	<b>..</b>	<b>257</b>
<b>All clients</b>								
1	74.0	79.0	75.8	73.5	77.5	77.0	74.9	2,400
2	17.1	9.8	13.6	15.5	14.6	12.8	14.8	500
3	4.8	6.1	3.7	6.1	3.2	( <sup>c</sup> )—	5.3	150
4	<sup>(a)</sup> 4.0	<sup>(b)</sup> 5.1	3.4	2.5	2.6	—	2.8	100
5	—	—	1.5	0.8	<sup>(a)</sup> 2.1	( <sup>c</sup> )—	1.0	50
6+	—	—	2.0	1.5	—	—	1.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>7.1</b>	<b>6.9</b>	<b>14.1</b>	<b>56.4</b>	<b>14.2</b>	<b>1.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>250</b>	<b>200</b>	<b>450</b>	<b>1,800</b>	<b>450</b>	<b>50</b>	<b>..</b>	<b>3,200</b>
<b>Mean number of support periods</b>	<b>1.45</b>	<b>1.43</b>	<b>1.53</b>	<b>1.53</b>	<b>1.45</b>	<b>1.44</b>	<b>..</b>	<b>1.51</b>
<b>Per 10,000 population</b>	<b>89</b>	<b>382</b>	<b>286</b>	<b>264</b>	<b>111</b>	<b>51</b>	<b>..</b>	<b>195</b>

(a) Includes a small proportion of clients who had 6 or more support periods each. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure client confidentiality.

**Notes**

- Number excluded due to errors and omissions (weighted): 20.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
- To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Northern Territory, 2003-04 (per cent)**

Number of accompanying child support periods	0-4 years	5-12 years	13-15 years	16-17 years	Total	
					%	Number
1	82.2	86.8	89.1	86.7	84.6	1,750
2	11.2	9.8	9.0	(*)—	10.5	200
3	4.6	2.5	(*)—	(*)—	3.5	50
4	1.2	<sup>(a)</sup> 0.8	(*)—	—	1.0	<25
5	0.7	—	—	—	0.4	<25
6+	—	—	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>50.9</b>	<b>41.5</b>	<b>6.3</b>	<b>1.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,050</b>	<b>850</b>	<b>150</b>	<b>50</b>	<b>..</b>	<b>2,050</b>
<b>Mean number of accompanying child support periods</b>	<b>1.28</b>	<b>1.20</b>	<b>1.17</b>	<b>1.21</b>	<b>..</b>	<b>1.24</b>
<b>Per 10,000 population aged 0-17 years</b>	<b>602</b>	<b>319</b>	<b>142</b>	<b>48</b>	<b>..</b>	<b>351</b>

(a) Includes a small proportion of accompanying children who had 6 or more support periods each. These cells have been merged to ensure confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 10.
2. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 4.5: SAAP clients: birthplace by gender, Northern Territory, 2003–04**

Birthplace	Male	Female	Total	Northern Territory population		
	%	%	%	Number	%	Number
Australia	87.3	94.2	91.6	2,900	81.1	132,000
Oceania (excluding Australia)	3.3	2.2	2.6	100	3.1	5,020
UK, Ireland and associated islands	2.6	0.6	1.4	50	5.0	8,100
Other Europe and the former Soviet Union	2.3	0.5	1.2	50	3.8	6,250
South-East, North-East and Southern Asia	2.0	1.6	1.8	50	5.2	8,400
Other (including the Middle East, Africa, the Americas and Caribbean)	2.5	0.8	1.5	50	1.8	2,950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>38.3</b>	<b>61.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>1,200</b>	<b>1,950</b>	<b>..</b>	<b>3,200</b>	<b>..</b>	<b>162,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 39.
2. 'Northern Territory population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children, birthplace of child, Northern Territory, 2003–04**

Birthplace	Accompanying children	
	%	Number
Australia	97.8	1,950
Oceania (excluding Australia)	0.4	<25
Europe and the former Soviet Union	—	—
South-East, North-East and Southern Asia	0.2	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	1.6	50
<b>Total</b>	<b>100.0</b>	<b>2,000</b>

*Notes*

1. Number excluded due to errors and omissions in birthplace (weighted): 70.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Northern Territory, 2003–04**

Cultural and linguistic diversity	Male	Female	Total	Northern Territory population		
				Number	%	Number
<b>Clients</b>	%	%	%	<b>Number</b>	%	<b>Number</b>
Indigenous Australians	32.9	72.4	57.3	1,850	26.4	43,000
Australian-born non-Indigenous people	54.4	22.3	34.5	1,100	54.7	89,000
People born overseas, English proficiency group 1	6.1	2.1	3.7	100	8.5	13,850
People born overseas, English proficiency groups 2–4	6.6	3.2	4.5	150	10.4	16,850
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	<i>100.0</i>	..
<b>Total (%)</b>	<b>38.2</b>	<b>61.8</b>	<b>100.0</b>	..	..	..
<b>Total (number)</b>	<b>1,200</b>	<b>1,950</b>	..	<b>3,200</b>	..	<b>162,700</b>
<b>Support periods</b>	<b>Mean number per client</b>			<b>Total number</b>		
Indigenous Australians	1.43	1.60	1.56	2,850	..	..
Australian-born non-Indigenous people	1.50	1.33	1.43	1,600	..	..
People born overseas, English proficiency group 1	1.46	1.28	1.40	150	..	..
People born overseas, English proficiency groups 2–4	1.48	1.22	1.37	200	..	..
<i>Total</i>	<i>1.47</i>	<i>1.52</i>	<i>1.50</i>	..	..	..
<b>Total support periods (%)</b>	<b>37.4</b>	<b>62.6</b>	<b>100.0</b>	..	..	..
<b>Total support periods (number)</b>	<b>1,800</b>	<b>3,000</b>	..	<b>4,800</b>	..	..

*Notes*

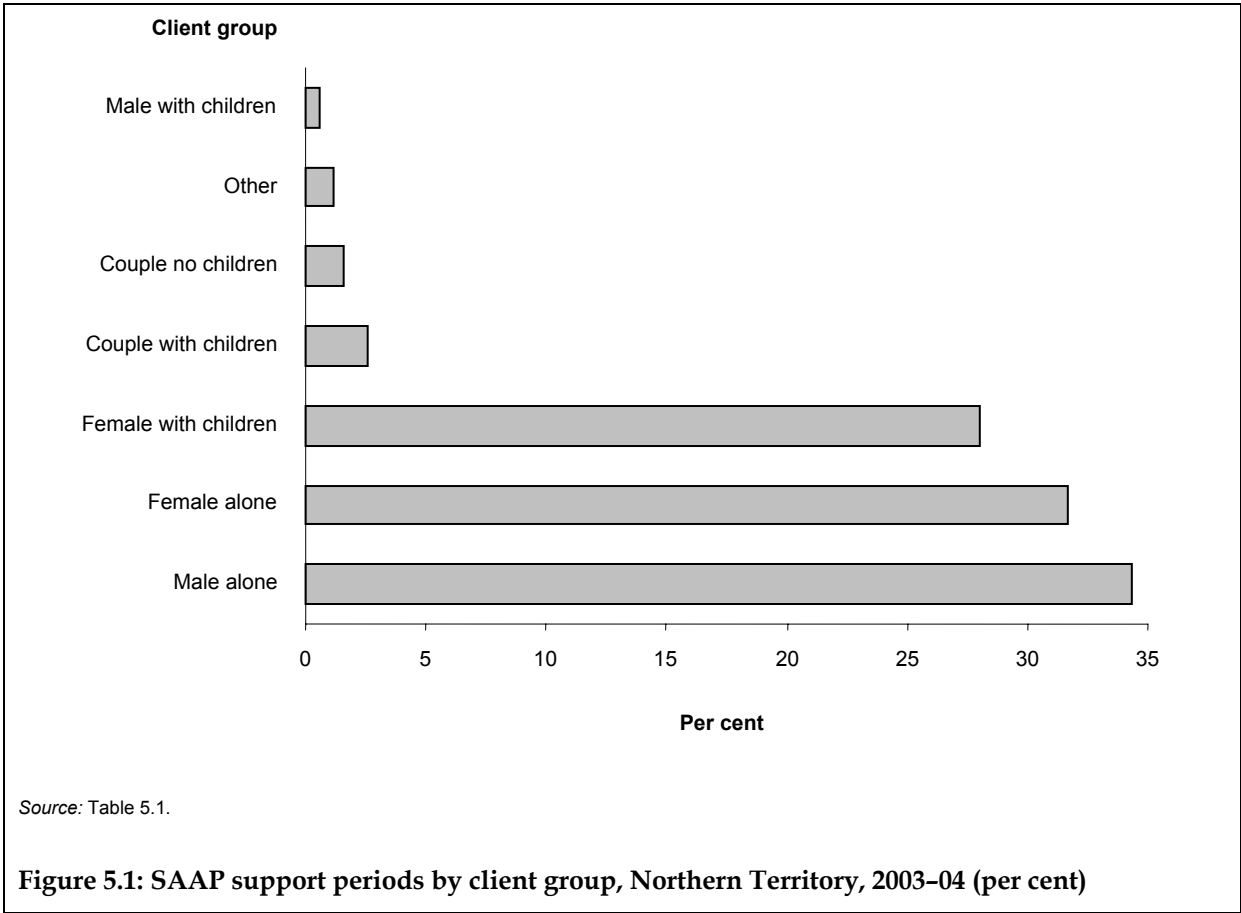
1. Number excluded due to errors and omissions (weighted): 43 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth-see Glossary.
3. 'Northern Territory population' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

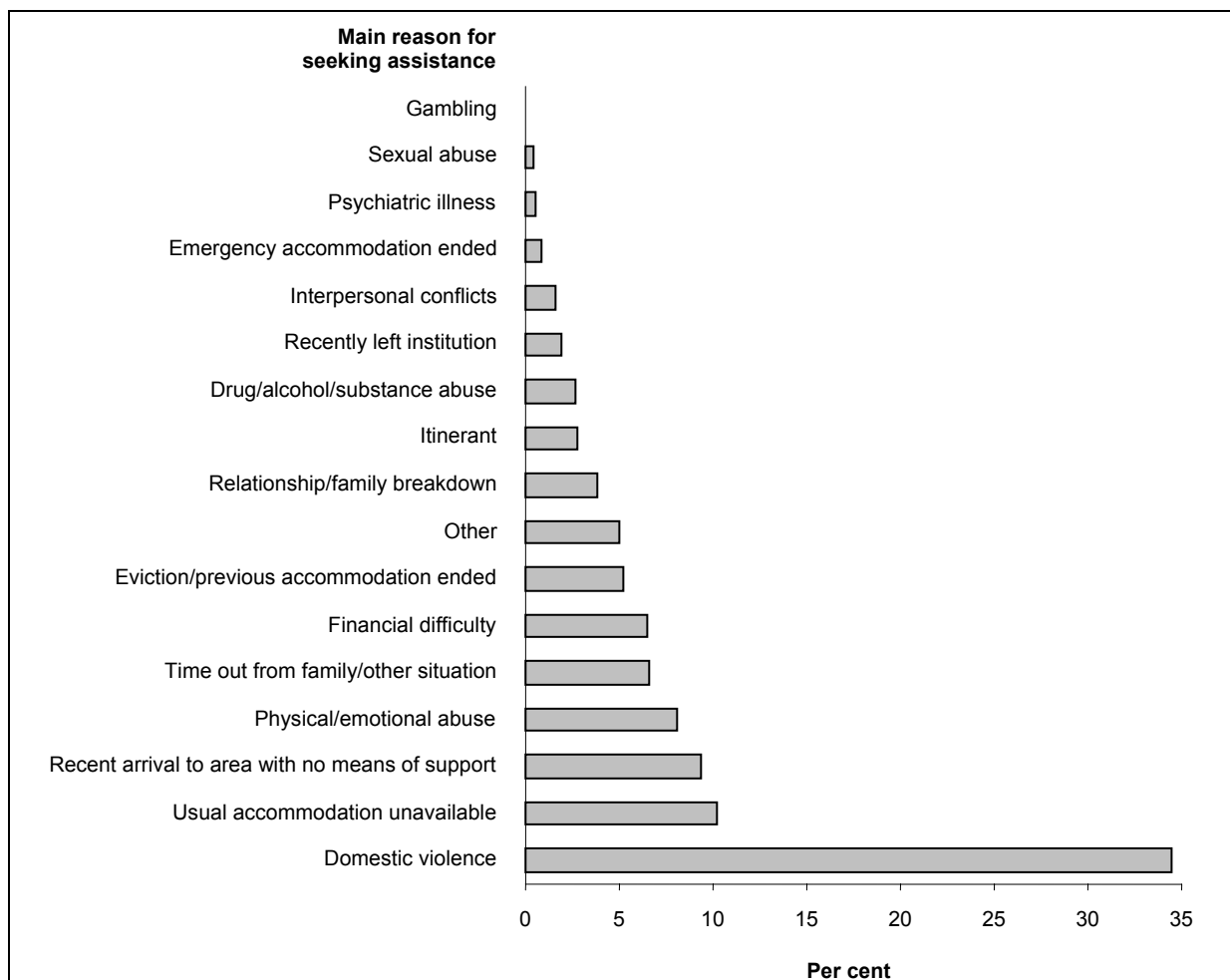
Sources: SAAP Client Collection; ABS 2004b; ABS unpublished data.



# 5 Client group and reasons for seeking support

## 5.1 Key charts





Source: Table 5.3.

**Figure 5.2: Main reason for seeking assistance, Northern Territory, 2003-04 (per cent support periods)**



## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, Northern Territory, 2003–04 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
North	41.3	27.7	1.7	2.6	0.6	24.8	1.3	100.0	77.6	3,450
South	10.1	45.8	1.2	2.5	0.5	39.1	0.8	100.0	22.4	1,000
<b>Total (%)</b>	<b>34.3</b>	<b>31.7</b>	<b>1.6</b>	<b>2.6</b>	<b>0.6</b>	<b>28.0</b>	<b>1.2</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,500</b>	<b>1,400</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>1,250</b>	<b>50</b>	<b>..</b>	<b>..</b>	<b>4,400</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 86.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Northern Territory, 2003–04 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	32.7	9.3	—	—	(*)—	0.9	6.5	300
Male alone, 25+	(*)—	89.8	—	(*)—	(*)—	11.7	27.7	1,300
Female alone, under 25	46.2	—	13.2	—	9.8	4.4	10.3	500
Female alone, 25+	(*)—	—	86.4	(*)—	34.7	24.4	21.8	1,050
Couple, no children	2.4	0.6	—	6.2	(*)—	6.9	1.5	50
Couple with children	1.5	—	—	27.6	0.5	11.0	2.5	100
Male with children	—	(*)—	—	2.8	0.6	1.7	0.5	<25
Female with children	13.9	—	(*)—	53.2	53.3	36.8	28.1	1,350
Other	2.5	(*)—	—	6.5	0.9	2.1	1.1	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>11.2</b>	<b>29.3</b>	<b>6.4</b>	<b>3.1</b>	<b>38.9</b>	<b>11.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>550</b>	<b>1,400</b>	<b>300</b>	<b>150</b>	<b>1,850</b>	<b>550</b>	<b>..</b>	<b>4,750</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 102.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Northern Territory, 2003–04 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	19.1	9.3	12.6	8.5	17.4	16.1	(*)—	8.1	16.7	10.2
Time out from family/ other situation	7.7	8.7	6.9	5.0	7.0	11.6	—	5.4	12.0	6.6
Relationship/family breakdown	11.5	3.4	6.2	1.7	(*)—	5.8	18.2	2.9	(*)—	3.8
Interpersonal conflict	7.6	1.6	3.5	(*)—	(*)—	(*)—	—	0.5	7.5	1.6
Physical/ emotional abuse	(*)—	1.1	9.4	13.0	—	(*)—	—	11.6	(*)—	8.1
Domestic violence	(*)—	0.6	31.2	51.5	(*)—	4.9	29.9	58.0	26.8	34.5
Sexual abuse	—	—	—	0.7	—	—	—	0.7	—	0.4
Financial difficulty	12.8	12.9	8.1	1.0	16.6	12.5	23.0	3.0	8.5	6.5
Gambling	—	—	(*)—	—	—	—	—	—	—	0.1
Eviction/previous accommodation ended	7.2	7.7	10.0	0.9	11.4	17.6	(*)—	2.5	17.1	5.2
Drug/alcohol/ substance abuse	1.7	6.4	1.4	2.4	8.7	5.9	—	0.5	—	2.7
Emergency accommodation ended	(*)—	1.3	0.9	(*)—	(*)—	3.2	—	0.6	—	0.8
Recently left institution	7.6	5.3	0.8	(*)—	(*)—	(*)—	—	(*)—	—	1.9
Psychiatric illness	—	1.0	(*)—	(*)—	(*)—	(*)—	—	(*)—	(*)—	0.5
Recent arrival to area with no means of support	15.2	26.8	3.4	1.7	18.2	14.2	(*)—	3.7	—	9.4
Itinerant	1.7	8.4	1.1	1.3	(*)—	—	(*)—	1.2	—	2.8
Other	5.3	<sup>(a)</sup> 5.3	3.6	11.6	—	(*)—	—	1.1	—	5.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (%)</b>	<b>6.4</b>	<b>21.8</b>	<b>11.5</b>	<b>23.8</b>	<b>1.5</b>	<b>2.7</b>	<b>0.5</b>	<b>30.6</b>	<b>1.2</b>	<b>100.0</b>
<b>Total (number)</b>	<b>250</b>	<b>900</b>	<b>500</b>	<b>1,000</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>1,250</b>	<b>50</b>	<b>4,150</b>

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure client confidentiality.

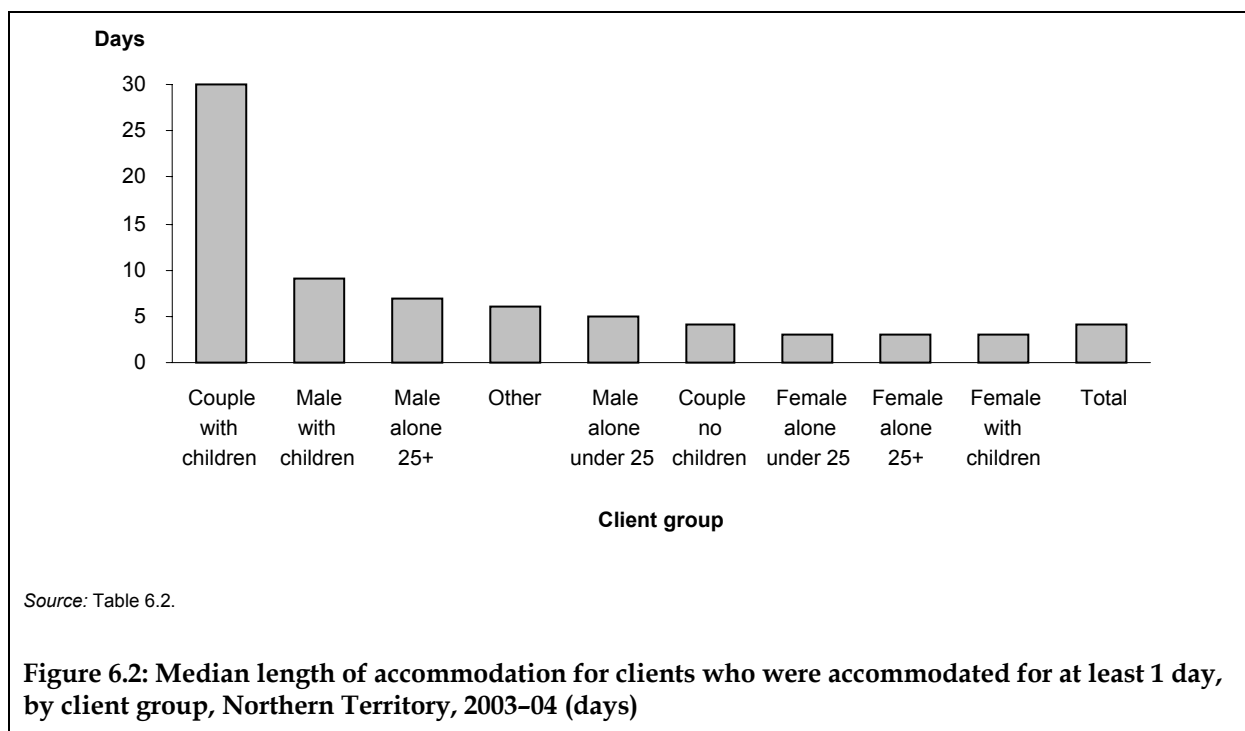
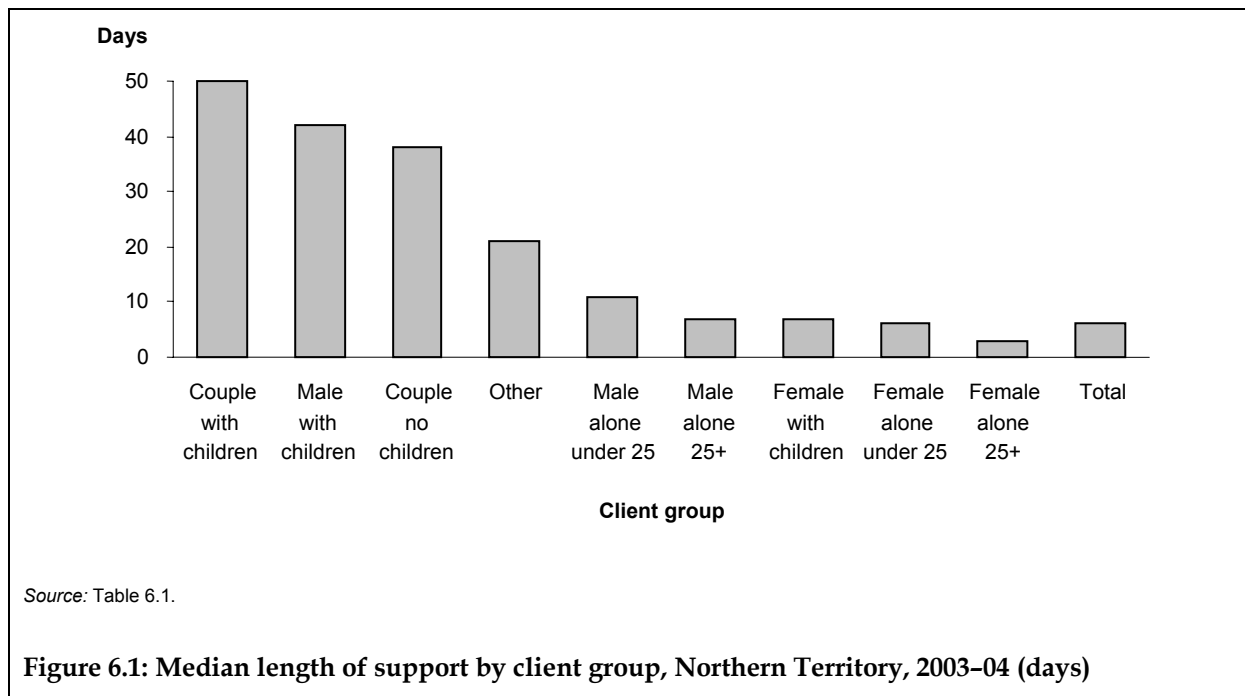
*Notes*

1. Number excluded due to errors and omissions (weighted): 229.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Northern Territory, 2003–04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	—	0.8	4.1	6.1	—	—	—	3.6	—	3.0	150
1 day	16.2	19.0	19.0	22.8	16.3	(*)—	—	13.0	(*)—	17.4	800
2 days	8.9	9.1	12.0	18.6	—	—	—	13.7	—	12.4	550
3 days	5.3	6.1	7.9	13.2	(*)—	3.7	—	7.4	(*)—	8.1	350
4 days	6.0	4.1	3.9	7.0	6.0	5.2	15.5	4.0	—	4.9	200
5 days	2.6	4.5	2.6	5.3	(*)—	—	—	3.6	(*)—	4.0	200
6 days	3.1	4.4	2.2	3.9	—	—	—	3.6	(*)—	3.6	150
7 days	3.0	4.3	2.3	2.8	—	(*)—	—	1.9	—	2.8	150
>1–2 weeks	10.9	18.4	5.1	9.6	(*)—	7.0	—	7.8	18.9	11.0	500
>2–4 weeks	9.0	13.8	8.0	4.8	12.7	8.0	(*)—	10.3	13.7	9.7	450
>4–13 weeks	20.9	10.6	18.0	4.3	55.1	43.5	63.8	21.0	29.9	15.3	700
>13–26 weeks	6.1	3.1	5.8	<sup>(a)</sup> 1.1	—	24.7	(*)—	6.6	(*)—	4.5	200
>26–52 weeks	5.1	0.9	5.8	—	—	(*)—	—	2.5	(*)—	2.1	100
>52 weeks	2.9	0.8	3.5	0.5	—	(*)—	(*)—	1.2	—	1.3	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (%)</b>	<b>6.7</b>	<b>27.7</b>	<b>10.4</b>	<b>22.6</b>	<b>1.4</b>	<b>2.1</b>	<b>0.5</b>	<b>27.6</b>	<b>0.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>300</b>	<b>1,250</b>	<b>450</b>	<b>1,050</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>1,250</b>	<b>50</b>	<b>..</b>	<b>4,550</b>
<b>Mean length (days)</b>	<b>49</b>	<b>23</b>	<b>72</b>	<b>11</b>	<b>33</b>	<b>76</b>	<b>60</b>	<b>35</b>	<b>52</b>	<b>..</b>	<b>32</b>
<b>Median length (days)</b>	<b>11</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>38</b>	<b>50</b>	<b>42</b>	<b>7</b>	<b>21</b>	<b>..</b>	<b>6</b>

(a) Includes a small proportion of closed support periods where clients were supported for '>26–52 weeks'. These cells have been merged to ensure client confidentiality.

### Notes

1. Number excluded due to errors and omissions (weighted): 94.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Northern Territory, 2003–04 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	19.8	19.7	25.7	26.7	34.1	(*)—	—	19.1	(*)—	21.6	750
2 days	12.4	9.1	17.7	20.6	—	—	—	19.9	—	15.2	550
3 days	7.9	6.3	10.6	14.7	(*)—	6.7	—	11.2	(*)—	10.0	350
4 days	9.3	4.7	5.9	8.0	(*)—	13.7	35.3	5.8	—	6.3	250
5 days	3.1	4.9	4.0	5.7	(*)—	(*)—	—	5.8	(*)—	5.2	200
6 days	4.2	4.5	3.7	4.6	—	(*)—	—	5.1	(*)—	4.6	150
7 days	4.7	5.0	2.3	3.3	(*)—	9.1	(*)—	2.9	—	3.9	150
>1–2 weeks	16.2	19.7	7.5	8.9	20.5	(*)—	(*)—	10.6	(*)—	13.4	500
>2–4 weeks	6.6	12.2	9.3	4.3	(*)—	(*)—	(*)—	7.9	—	8.5	300
>4–13 weeks	10.7	9.4	8.0	2.9	(*)—	24.9	(*)—	8.4	(*)—	7.8	300
>13–26 weeks	2.0	3.0	2.2	—	—	25.5	—	2.3	(*)—	2.3	100
>26–52 weeks	<sup>(a)</sup> 3.1	0.9	<sup>(a)</sup> 3.2	(*)—	—	—	—	<sup>(a)</sup> 1.1	(*)—	1.0	50
>52 weeks	—	0.7	—	(*)—	—	(*)—	—	—	—	0.5	<25
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>6.2</b>	<b>33.9</b>	<b>8.7</b>	<b>24.3</b>	<b>0.6</b>	<b>1.5</b>	<b>0.3</b>	<b>24.1</b>	<b>0.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>1,200</b>	<b>300</b>	<b>850</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	<b>850</b>	<b>&lt;25</b>	<b>..</b>	<b>3,600</b>
<b>Mean length (days)</b>	<b>22</b>	<b>21</b>	<b>20</b>	<b>6</b>	<b>7</b>	<b>59</b>	<b>20</b>	<b>14</b>	<b>47</b>	<b>..</b>	<b>16</b>
<b>Median length (days)</b>	<b>5</b>	<b>7</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>30</b>	<b>9</b>	<b>3</b>	<b>6</b>	<b>..</b>	<b>4</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>—</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>50</b>	<b>—</b>	<b>&lt;25</b>	<b>—</b>	<b>50</b>	<b>—</b>	<b>..</b>	<b>100</b>
<b>Total accommodation</b>	<b>200</b>	<b>1,200</b>	<b>350</b>	<b>950</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	<b>900</b>	<b>&lt;25</b>	<b>..</b>	<b>3,700</b>

(a) Includes a small proportion of closed support periods where clients were accommodated for '>52 weeks'. These cells have been merged to ensure client confidentiality.

*Notes*

1. Number excluded due to errors and omissions (weighted): 71.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Northern Territory, 2003–04 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>95.0</b>	<b>99.0</b>	<b>91.9</b>	<b>95.4</b>	<b>76.0</b>	<b>79.6</b>	<b>89.3</b>	<b>85.5</b>	<b>66.5</b>	<b>92.2</b>
SAAP/CAP accommodation	74.6	97.6	71.5	92.5	41.1	63.2	50.9	73.3	42.2	83.1
Assistance to obtain/maintain short-term accommodation	26.9	17.8	15.8	4.8	26.0	12.5	(*)—	9.1	15.4	12.8
Assistance to obtain/maintain independent housing	23.2	5.2	33.8	20.0	39.9	48.9	57.0	28.7	26.5	21.1
<b>Financial/employment</b>	<b>41.5</b>	<b>31.8</b>	<b>57.4</b>	<b>43.9</b>	<b>39.9</b>	<b>53.4</b>	<b>45.1</b>	<b>51.3</b>	<b>20.6</b>	<b>43.7</b>
Assistance to obtain/maintain government payment	20.2	2.5	19.2	2.1	7.4	11.8	(*)—	14.9	8.6	9.1
Employment/training assistance	17.7	1.7	13.1	0.4	(*)—	9.0	—	1.7	(*)—	3.8
Financial assistance/material aid	35.2	29.5	47.1	41.9	29.5	41.8	35.8	43.4	18.5	38.5
Financial counselling	22.4	3.8	20.9	2.7	19.2	34.5	22.2	9.1	9.1	9.1
<b>Counselling</b>	<b>48.3</b>	<b>48.8</b>	<b>68.9</b>	<b>68.7</b>	<b>40.3</b>	<b>53.2</b>	<b>80.0</b>	<b>74.8</b>	<b>53.1</b>	<b>62.6</b>
Incest/sexual assault	—	(*)—	(*)—	(*)—	—	—	—	0.8	—	0.3
Domestic violence	(*)—	0.3	9.3	11.3	(*)—	7.4	27.7	17.9	17.5	9.1
Family/relationship	3.8	2.0	11.4	9.6	10.8	21.9	(*)—	20.2	10.1	10.6
Emotional/other	47.2	47.9	64.8	66.4	40.3	52.2	61.5	70.0	45.6	59.9
Assistance with problem gambling	—	0.4	—	—	—	—	—	—	—	0.1
<b>General support/advocacy</b>	<b>73.1</b>	<b>63.6</b>	<b>75.0</b>	<b>64.0</b>	<b>78.2</b>	<b>87.9</b>	<b>100.0</b>	<b>83.1</b>	<b>62.7</b>	<b>71.9</b>
Living skills/personal development	28.7	6.4	38.8	30.8	12.6	11.6	(*)—	29.1	(*)—	23.0
Assistance with legal issues/court support	2.4	1.5	15.5	23.5	(*)—	9.0	(*)—	26.5	(*)—	15.1
Advice/information	60.6	59.1	57.2	39.8	74.4	75.7	90.8	64.0	50.9	56.8
Retrieval/storage/removal of belongings	29.6	44.4	23.0	26.3	6.8	10.0	(*)—	24.5	(*)—	29.8
Advocacy/liaison on behalf of client	25.4	8.0	39.9	28.7	25.8	44.0	48.2	46.5	27.7	29.3
Brokerage services	2.2	1.1	2.4	(*)—	(*)—	6.0	—	0.3	(*)—	1.1
<b>Specialist services</b>	<b>26.0</b>	<b>23.1</b>	<b>44.3</b>	<b>52.3</b>	<b>19.8</b>	<b>20.3</b>	<b>22.5</b>	<b>50.4</b>	<b>14.0</b>	<b>39.3</b>
Psychological services	—	0.7	(*)—	0.4	(*)—	(*)—	(*)—	0.6	—	0.7
Psychiatric services	—	0.9	(*)—	(*)—	—	—	(*)—	0.3	—	0.4
Pregnancy support	(*)—	—	2.8	—	(*)—	3.8	—	2.7	—	1.2
Family planning support	(*)—	(*)—	1.9	0.7	—	(*)—	—	2.9	—	1.2
Drug/alcohol support or intervention	3.5	5.1	2.6	1.1	(*)—	(*)—	—	1.7	—	2.7
Physical disability services	—	0.3	—	—	(*)—	—	—	(*)—	—	0.2
Intellectual disability services	—	0.5	—	(*)—	(*)—	—	—	(*)—	—	0.2
Culturally appropriate support	22.5	16.0	32.1	34.5	(*)—	11.7	(*)—	36.8	14.0	27.6
Interpreter services	(*)—	0.4	(*)—	(*)—	(*)—	—	(*)—	0.4	—	0.4
Assistance with immigration issues	(*)—	(*)—	(*)—	(*)—	—	—	—	0.3	—	0.2
Health/medical services	1.6	4.4	16.1	22.8	(*)—	—	—	19.8	—	13.6
<b>Basic support and services n.e.s.</b>	<b>91.0</b>	<b>97.6</b>	<b>81.3</b>	<b>94.3</b>	<b>45.3</b>	<b>46.7</b>	<b>32.5</b>	<b>78.7</b>	<b>47.1</b>	<b>86.6</b>
Meals	68.3	95.1	62.5	91.7	24.5	21.4	(*)—	68.8	30.9	78.1
Laundry/shower facilities	67.1	96.2	60.2	90.4	15.7	11.8	(*)—	63.4	28.4	75.8
Recreation	64.6	94.9	47.7	60.9	16.0	13.8	(*)—	52.1	24.6	64.4
Transport	46.1	15.5	65.0	61.9	21.0	25.1	18.8	64.6	37.7	47.0
Other	15.5	2.0	41.0	56.4	7.9	22.4	(*)—	46.0	15.1	31.8
<b>No services provided directly</b>	(*)—	—	—	—	—	—	—	<b>0.4</b>	(*)—	<b>0.1</b>
<b>Total (number)</b>	<b>300</b>	<b>1,300</b>	<b>450</b>	<b>1,000</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>1,300</b>	<b>50</b>	<b>4,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 194 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Northern Territory, 2003–04 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Total	
				%	Number
<b>Accommodation</b>	<b>76.0</b>	<b>75.0</b>	<b>90.4</b>	<b>89.7</b>	<b>1,850</b>
SAAP/CAP accommodation	76.0	75.0	90.4	89.7	1,850
<b>School liaison/child care</b>	<b>8.0</b>	<b>—</b>	<b>19.5</b>	<b>18.7</b>	<b>400</b>
School liaison	6.7	—	5.3	5.2	100
Child care	1.3	—	14.5	13.8	300
<b>Counselling</b>	<b>10.7</b>	<b>29.2</b>	<b>10.0</b>	<b>10.3</b>	<b>200</b>
Help with behavioural problems	5.3	(*)—	1.5	1.7	50
Sexual/physical abuse counselling/support	(*)—	(*)—	0.7	0.8	<25
Skills education	(*)—	—	1.7	1.7	50
General counselling/support	8.0	25.0	7.2	7.4	150
<b>General support/advocacy</b>	<b>17.3</b>	<b>25.0</b>	<b>6.7</b>	<b>7.5</b>	<b>150</b>
Access arrangements	—	—	0.5	0.5	<25
Advice/information	6.7	16.7	3.5	3.8	100
Brokerage services	8.0	—	0.8	1.1	<25
Advocacy	6.7	(*)—	2.6	2.9	50
<b>Specialist services</b>	<b>6.7</b>	<b>(*)—</b>	<b>42.1</b>	<b>40.3</b>	<b>800</b>
Culturally sensitive services	6.7	(*)—	22.8	22.0	450
Health/medical services	—	—	20.8	19.8	400
<b>Basic support and other services n.e.s.</b>	<b>45.3</b>	<b>33.3</b>	<b>91.2</b>	<b>88.6</b>	<b>1,800</b>
Meals	29.3	(*)—	83.0	79.9	1,650
Showers/hygiene	8.0	—	71.8	68.5	1,400
Recreation	20.0	(*)—	61.5	59.2	1,200
Transport	17.3	16.7	65.9	63.3	1,300
Other	(*)—	(*)—	31.8	30.4	600
<b>No services provided directly by agency</b>	<b>—</b>	<b>20.8</b>	<b>1.5</b>	<b>1.7</b>	<b>50</b>
<b>Total accompanying child support periods (%)</b>	<b>3.9</b>	<b>1.3</b>	<b>94.5</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>100</b>	<b>50</b>	<b>1,950</b>	<b>..</b>	<b>2,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 596 accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
6. Figures have been weighted to adjust for agency non-participation.

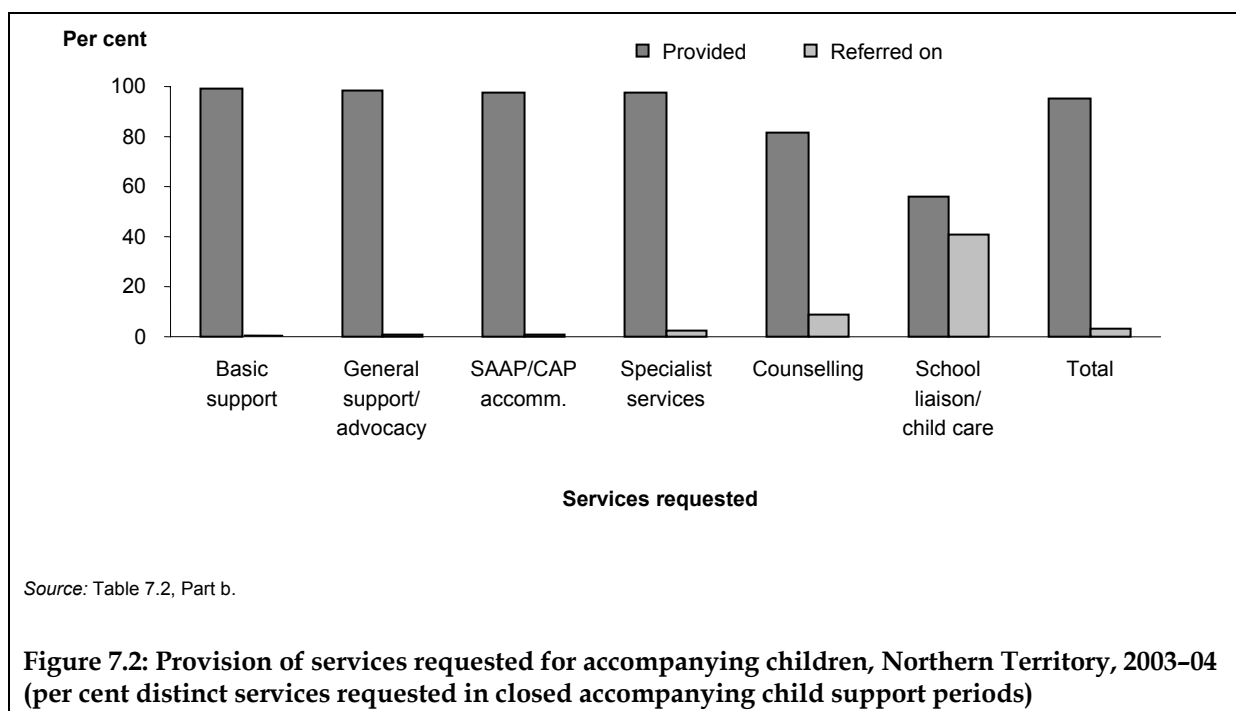
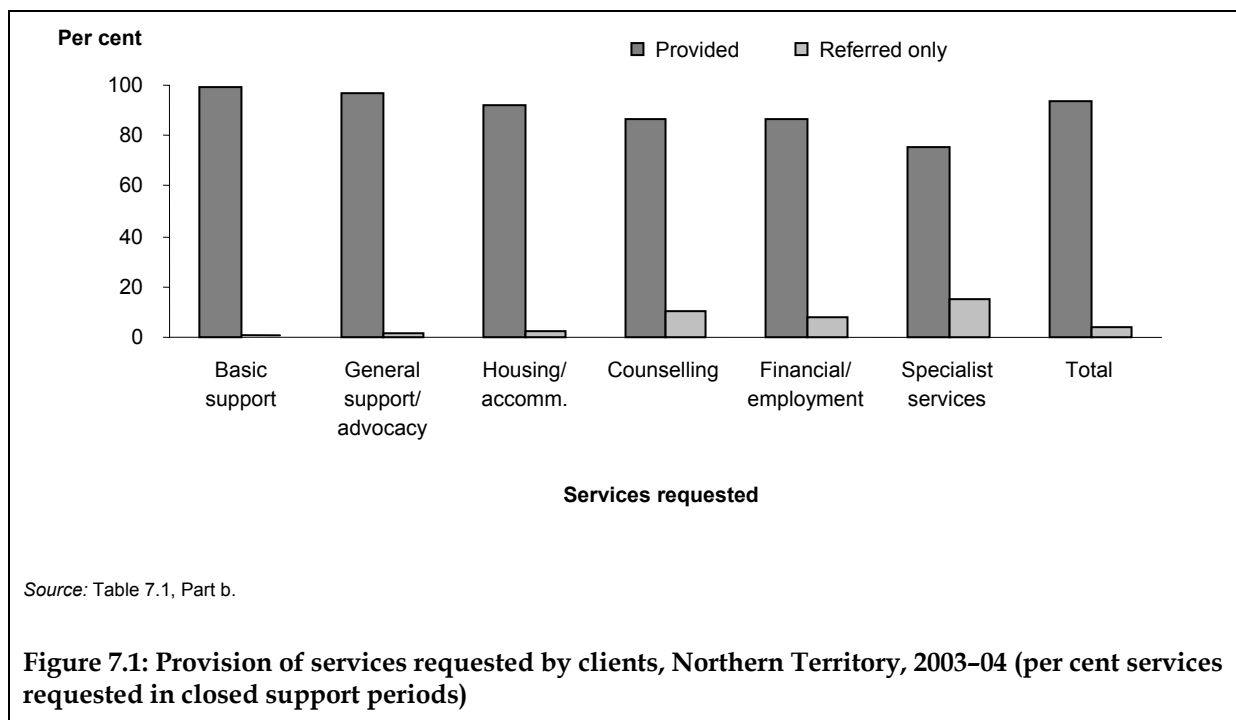
Source: SAAP Client Collection.





# 7 Meeting the needs of clients

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Northern Territory, 2003–04

Part a: Individual types of services requested in closed support periods, by provision  
(per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	1.0	0.6	1.6	98.0	0.4	98.4	100.0	3,800
Assistance to obtain/maintain short-term accommodation	15.6	9.8	25.4	71.5	3.2	74.7	100.0	700
Assistance to obtain/maintain independent housing	14.7	5.5	20.2	46.3	33.5	79.8	100.0	1,100
<b>Financial/employment</b>								
Assistance to obtain/maintain government payment	3.3	14.8	18.1	73.1	8.8	81.9	100.0	400
Employment/training assistance	16.7	18.2	34.9	62.9	2.3	65.2	100.0	250
Financial assistance/material aid	0.7	5.9	6.6	90.4	3.0	93.4	100.0	1,800
Financial counselling	23.3	2.9	26.2	71.6	2.3	73.9	100.0	450
<b>Counselling</b>								
Incest/sexual assault	12.9	54.8	67.7	22.6	9.7	32.3	100.0	50
Domestic violence	4.1	45.1	49.2	18.2	32.6	50.8	100.0	800
Family/relationship	9.5	3.1	12.6	76.6	10.7	87.3	100.0	500
Emotional/other	0.5	0.4	0.9	96.7	2.3	99.0	100.0	2,650
Assistance with problem gambling	76.0	20.0	96.0	4.1	—	4.1	100.0	50
<b>General support/advocacy</b>								
Living skills/personal development	3.7	0.5	4.2	(*)—	(*)—	95.8	100.0	1,050
Assistance with legal issues/court support	2.6	13.6	16.2	32.5	51.3	83.8	100.0	750
Advice/information	(*)+(*)—	(*)—	0.1	97.2	2.7	99.9	100.0	2,400
Retrieval/storage/removal of belongings	0.6	0.3	0.9	98.3	0.8	99.1	100.0	1,350
Advocacy/liaison on behalf of client	1.0	0.4	1.4	68.6	29.9	98.5	100.0	1,200
Brokerage services	(*)+(*)—	(*)—	9.1	90.9	—	90.9	100.0	<25
<b>Specialist services</b>								
Psychological services	48.7	28.4	77.1	18.4	4.6	23.0	100.0	100
Psychiatric services	34.8	50.0	84.8	7.5	7.6	15.1	100.0	100
Pregnancy support	(*)—	(*)—	14.2	(*)—	(*)—	85.8	100.0	50
Family planning support	(*)+(*)—	(*)—	5.6	83.3	11.1	94.4	100.0	50
Drug/alcohol support or intervention	42.6	28.1	70.7	22.4	6.9	29.3	100.0	350
Physical disability services	(*)—	(*)+(*)—	66.4	(*)+(*)—	(*)—	33.6	100.0	<25
Intellectual disability services	(*)+(*)—	(*)—	64.2	(*)+(*)—	(*)—	35.9	100.0	<25
Culturally appropriate support	(*)+(*)—	(*)—	0.2	(*)—	(*)—	99.8	100.0	1,250
Interpreter services	10.6	35.9	46.5	50.0	3.6	53.6	100.0	50
Assistance with immigration issues	(*)—	(*)+(*)—	28.5	(*)—	(*)—	71.6	100.0	<25
Health/medical services	4.3	25.8	30.1	21.3	48.6	69.9	100.0	800
<b>Basic support and services n.e.s.</b>								
Meals	0.1	0.1	0.2	99.8	0.1	99.9	100.0	3,550
Laundry/shower facilities	0.2	—	0.2	99.7	—	99.7	100.0	3,400
Recreation	(*)+(*)—	(*)—	0.1	99.8	0.2	100.0	100.0	2,850
Transport	0.5	1.2	1.7	96.4	1.9	98.3	100.0	2,050
Other	(*)+(*)—	(*)—	0.4	98.2	1.5	99.7	100.0	1,400

(continued)

**Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Northern Territory, 2003-04**

**Part b: Broad types of SAAP services requested in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	5.5	2.7	8.2	84.5	7.3	91.8	100.0	5,600	4,200
Financial/ employment	6.0	7.7	13.7	82.6	3.7	86.3	100.0	2,950	2,050
Counselling	2.9	10.2	13.1	77.5	9.4	86.9	100.0	3,950	2,800
General support/ advocacy	1.2	1.8	3.0	84.7	12.3	97.0	100.0	6,800	3,150
Specialist services	9.9	14.7	24.6	59.1	16.3	75.4	100.0	2,750	2,000
Basic support and services n.e.s.	0.2	0.2	0.4	99.1	0.5	99.6	100.0	13,200	3,850
<b>Total (%)</b>	<b>2.8</b>	<b>3.8</b>	<b>6.6</b>	<b>87.1</b>	<b>6.3</b>	<b>93.4</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,000</b>	<b>1,350</b>	<b>2,350</b>	<b>30,700</b>	<b>2,250</b>	<b>32,950</b>	..	<b>35,300</b>	<b>4,450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 100 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)'. While these cases are not presented separately, they are included in the total. A '(\*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, Northern Territory, 2003-04**

**Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
<b>Accommodation</b>								
SAAP/CAP accommodation	1.2	0.9	2.1	97.0	0.9	97.9	100.0	1,750
<b>School liaison/child care</b>								
School liaison	5.2	71.4	76.6	22.2	1.2	23.4	100.0	350
Child care	—	5.1	5.1	91.9	2.9	94.8	100.0	300
<b>Counselling</b>								
Help with behavioural problems	(+)—	(*)—	35.9	43.6	20.5	64.1	100.0	50
Sexual/physical abuse counselling/support	18.5	29.6	48.1	18.5	33.3	51.8	100.0	50
Skills education	(*)—	(*)(+)—	5.9	85.3	8.8	94.1	100.0	50
General counselling/support	3.5	6.9	10.4	85.4	4.2	89.6	100.0	150
<b>General support/advocacy</b>								
Access arrangements	(*)—	(*)(+)—	10.0	90.0	—	90.0	100.0	<25
Advice/information	(*)(+)—	(*)—	1.6	88.9	9.5	98.4	100.0	50
Brokerage services	—	—	—	100.0	—	100.0	100.0	<25
Advocacy	—	—	—	(+)—	(*)—	100.0	100.0	50
<b>Specialist services</b>								
Culturally sensitive services	—	—	—	(+)—	(*)—	100.0	100.0	450
Health/medical services	—	4.4	4.4	92.4	3.1	95.5	100.0	400
<b>Basic support and other services n.e.s.</b>								
Meals	(*)(+)—	(*)—	0.3	99.7	—	99.7	100.0	1,550
Showers/hygiene	—	—	—	(+)—	(*)—	100.0	100.0	1,350
Recreation	(*)(+)—	(*)—	0.3	(+)—	(*)—	99.7	100.0	1,100
Transport	0.1	1.1	1.2	98.2	0.5	98.7	100.0	1,200
Other	—	1.0	1.0	97.8	1.2	99.0	100.0	600

(continued)

**Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Northern Territory, 2003-04**

**Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision**

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.2	0.9	2.1	97.0	0.9	97.9	100.0	1,750	1,750
School liaison/ child care	2.8	41.1	43.9	54.0	2.0	56.0	100.0	650	400
Counselling	9.4	8.6	18.0	71.3	10.7	82.0	100.0	250	250
General support/ advocacy	0.7	0.7	1.4	92.6	5.9	98.5	100.0	150	150
Specialist services	—	2.1	2.1	96.1	1.8	97.9	100.0	850	800
Basic support and services n.e.s.	0.1	0.4	0.5	99.2	0.3	99.5	100.0	5,850	1,700
<b>Total (%)</b>	<b>0.8</b>	<b>3.6</b>	<b>4.4</b>	<b>94.6</b>	<b>1.0</b>	<b>95.6</b>	<b>100.0</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>350</b>	<b>400</b>	<b>8,950</b>	<b>100</b>	<b>9,050</b>	<b>..</b>	<b>9,450</b>	<b>1,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 512 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. To ensure confidentiality some cells in this table have been replaced with "(\*)—". While these cases are not presented separately, they are included in the total. A "(+)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Northern Territory, 2003-04**

	Male alone	Female alone	Couple no children	Couple with children	Female with children	Other	Total	
							%	Number
<b>Broad type of service</b>	<b>% unmet needs</b>							
Housing/accommodation	26.7	50.6	52.4	30.8	40.0	38.5	31.9	300
Financial/employment	20.2	16.9	17.4	15.4	8.6	—	17.5	150
Counselling	8.6	7.8	8.7	30.8	25.0	38.5	11.9	100
General support/advocacy	6.5	11.7	—	15.4	17.1	7.7	8.6	100
Specialist services	35.8	10.4	17.2	7.7	5.7	15.4	27.6	250
Basic support and services n.e.s.	2.3	2.6	4.4	—	3.6	—	2.5	<25
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>950</b>
<b>Summary totals</b>								
Total unmet needs (%)	69.4	8.8	2.6	1.5	15.9	1.5	100.0	..
Total unmet needs (number)	650	100	<25	<25	150	<25	..	950
Total closed support periods with unmet needs (%)	62.5	11.3	2.6	1.8	19.2	2.0	100.0	..
Total closed support periods with unmet needs (number)	300	50	<25	<25	100	<25	..	500
Total closed support periods (%)	34.8	32.5	1.5	2.2	27.5	0.9	100.0	..
Total closed support periods (number)	1,550	1,450	50	100	1,200	50	..	4,450

*Notes*

1. Number excluded due to errors and omissions (weighted): 39 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 16 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 149 closed support periods (including cases with no information on service requirements or provision).
4. In a very small number of closed support periods, male clients who presented with children requested services that could neither be provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Northern Territory, 2003-04**

	Female with children	Total	
		%	Number
<b>Broad type of service</b>			
Accommodation	21.1	29.4	<25
School liaison/child care	28.1	25.0	<25
Counselling	38.6	33.8	<25
General support/advocacy	1.8	1.5	<25
Specialist services	—	—	—
Basic support and services n.e.s.	10.5	10.3	<25
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>50</b>
<b>Summary totals</b>			
Total unmet needs (%)	83.8	100.0	..
Total unmet needs (number)	50	..	50
Total closed accompanying child support periods with unmet needs (%)	78.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	..	50
Total closed accompanying child support periods (%)	95.3	100.0	..
Total closed accompanying child support periods (number)	1,800	..	1,900
Total closed support periods with accompanying children with unmet needs (%)	80.8	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	..	50
Total closed support periods with accompanying children requiring assistance (%)	95.3	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	950	..	1,000

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 516 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 2 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of closed support periods, people in the 'Male with children' and 'Couple with children' client groups presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred. However, there were closed accompanying child support periods and closed support periods with accompanying children requiring assistance. These are not presented separately but are included in the relevant total.
8. Figures have been weighted to adjust for agency non-participation.

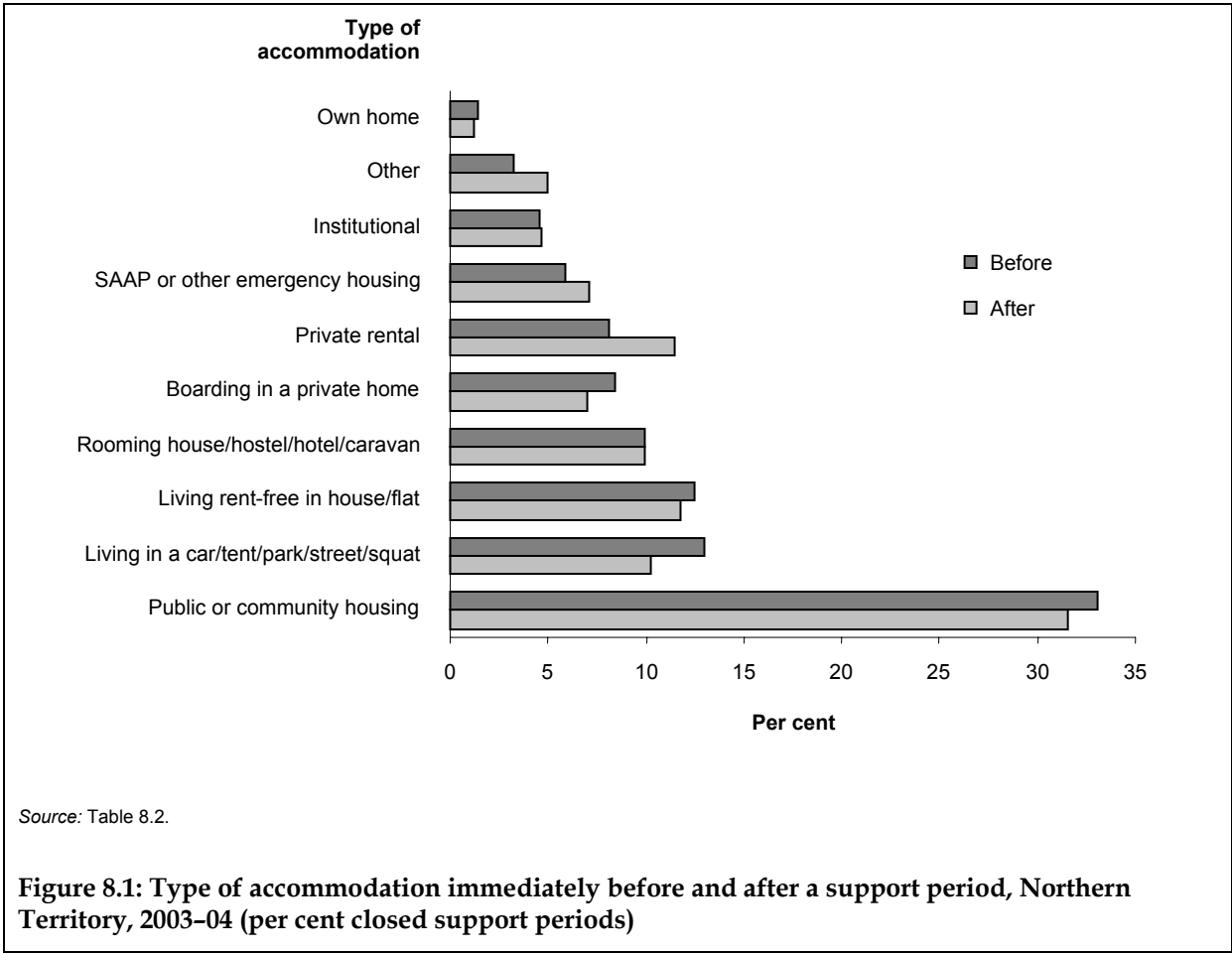
Source: SAAP Client Collection.





# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Northern Territory, 2003–04 (per cent)**

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	14.5	<sup>(a)</sup> 5.1	5.3	3.0
No income, awaiting pension/benefit	1.4	—	1.2	0.6
Government pension/benefit	78.8	89.3	86.3	88.2
Other	5.3	5.6	7.1	8.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>400</i>	<i>350</i>	<i>4,000</i>	<i>3,800</i>
Number with missing data	<25	50	150	350
<b>Total (number)</b>	<b>400</b>	<b>400</b>	<b>4,150</b>	<b>4,150</b>

(a) Includes a small proportion of closed support periods in which clients needed assistance to obtain/maintain a pension or benefit where 'No income, awaiting a pension or benefit' was reported as the main source of income after support. These cells have been merged to ensure client confidentiality.

### Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Northern Territory, 2003-04 (per cent)**

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	7.8	8.5	5.9	7.1
Living rent-free in house/flat	15.4	7.7	12.5	11.8
Private rental	9.2	20.3	8.1	11.5
Public or community housing	25.2	30.1	33.1	31.5
Rooming house/hostel/hotel/caravan	8.7	4.3	9.9	9.9
Boarding in a private home	14.6	10.9	8.4	7.0
Own home	1.6	1.2	1.4	1.2
Living in a car/tent/park/street/squat	5.9	1.6	13.0	10.2
Institutional	2.6	2.0	4.6	4.7
Other	8.9	13.3	3.2	5.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,050</i>	<i>700</i>	<i>4,000</i>	<i>2,750</i>
Number with missing data	<25	350	150	1,400
<b>Total (number)</b>	<b>1,050</b>	<b>1,050</b>	<b>4,150</b>	<b>4,150</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Northern Territory, 2003–04 (per cent)**

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	4.8	5.1	10.0	8.5	9.4	8.9	9.0	18.9	—	7.5	150
Living rent-free in house/flat	11.5	16.5	15.0	10.5	6.4	11.6	—	15.2	—	12.3	250
Private rental	5.0	5.4	6.7	9.4	9.4	18.9	27.3	25.6	38.8	9.2	200
Public or community housing	42.8	42.7	29.2	22.0	20.5	21.5	29.1	14.6	32.1	32.0	650
Rooming house/hostel/hotel/caravan	7.3	4.6	13.0	20.0	23.9	10.0	12.2	—	(*)—	11.4	250
Boarding in a private home	5.7	4.4	5.5	4.0	10.5	14.0	7.5	18.3	(*)—	6.8	150
Own home	(*)—	0.9	(*)—	—	—	1.5	(*)—	(*)—	—	0.9	<25
Living in a car/tent/park/street/squat	16.1	12.6	15.2	15.9	8.9	5.3	(*)—	—	—	12.5	250
Institutional	5.6	6.0	4.2	6.5	11.1	3.1	(*)—	—	—	5.7	100
Other	(*)—	1.9	(*)—	<sup>(a)</sup> 3.2	—	5.2	(*)—	(*)—	(*)—	1.8	50
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (%)</b>	<b>19.0</b>	<b>23.1</b>	<b>18.4</b>	<b>13.7</b>	<b>9.5</b>	<b>10.7</b>	<b>3.7</b>	<b>1.5</b>	<b>0.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>400</b>	<b>450</b>	<b>350</b>	<b>250</b>	<b>200</b>	<b>200</b>	<b>50</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>2,000</b>

(a) Includes a small proportion of closed support periods where clients who were accommodated reported that they were living in their 'Own home' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

**Notes**

1. Number excluded due to errors and omissions (weighted): 1,185 closed support periods (type of accommodation and length of accommodation).
2. Table excludes high-volume records because not all items were on included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Northern Territory, 2003–04 (per cent)**

Living situation	Before	After
With parent(s)	4.8	4.6
With foster family	0.1	(*)—
With relatives/friends short-term	20.5	17.5
With relatives/friends long-term	8.4	11.6
With spouse/partner with/without children	32.8	15.8
Alone with children	8.3	15.1
Alone	17.1	27.3
With other unrelated persons	7.9	8.0
Other	0.1	(*)—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,050</i>	<i>3,100</i>
Number with missing data	100	1,050
<b>Total (number)</b>	<b>4,150</b>	<b>4,150</b>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Northern Territory, 2003–04 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.8	6.7	4.1	5.5
Employed part-time/casual	4.4	11.1	6.5	6.4
Unemployed (looking for work)	67.6	62.9	34.0	33.1
Not in labour force	26.2	19.3	55.4	55.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>200</i>	<i>200</i>	<i>4,050</i>	<i>3,800</i>
Number with missing data	—	<25	100	350
<b>Total (number)</b>	<b>200</b>	<b>200</b>	<b>4,150</b>	<b>4,150</b>

*Notes*

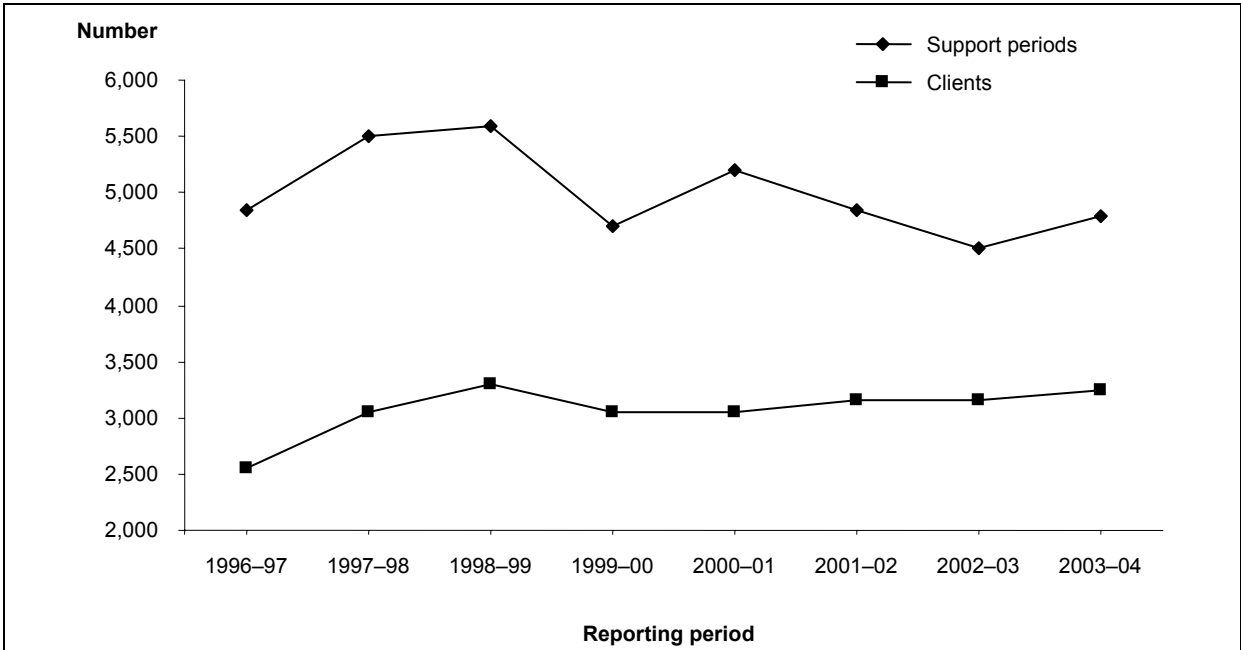
1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



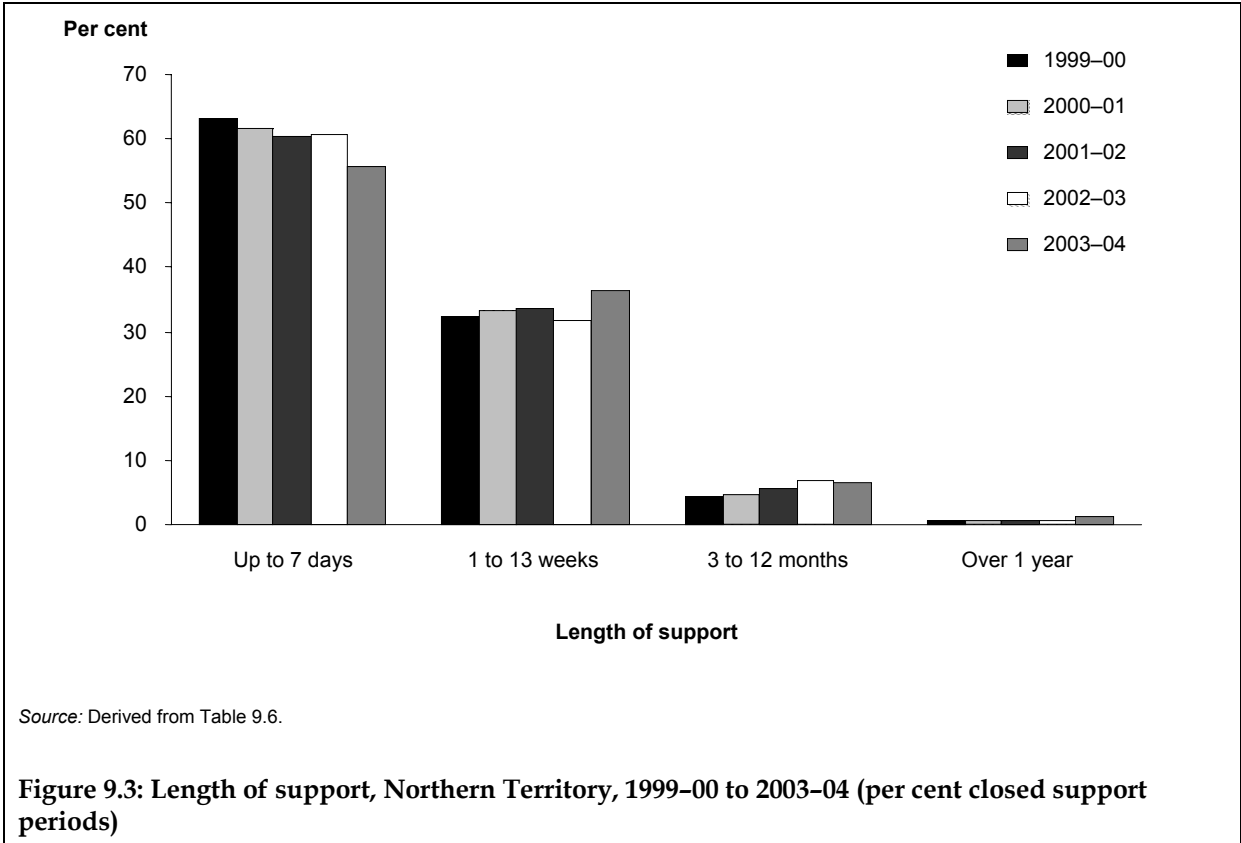
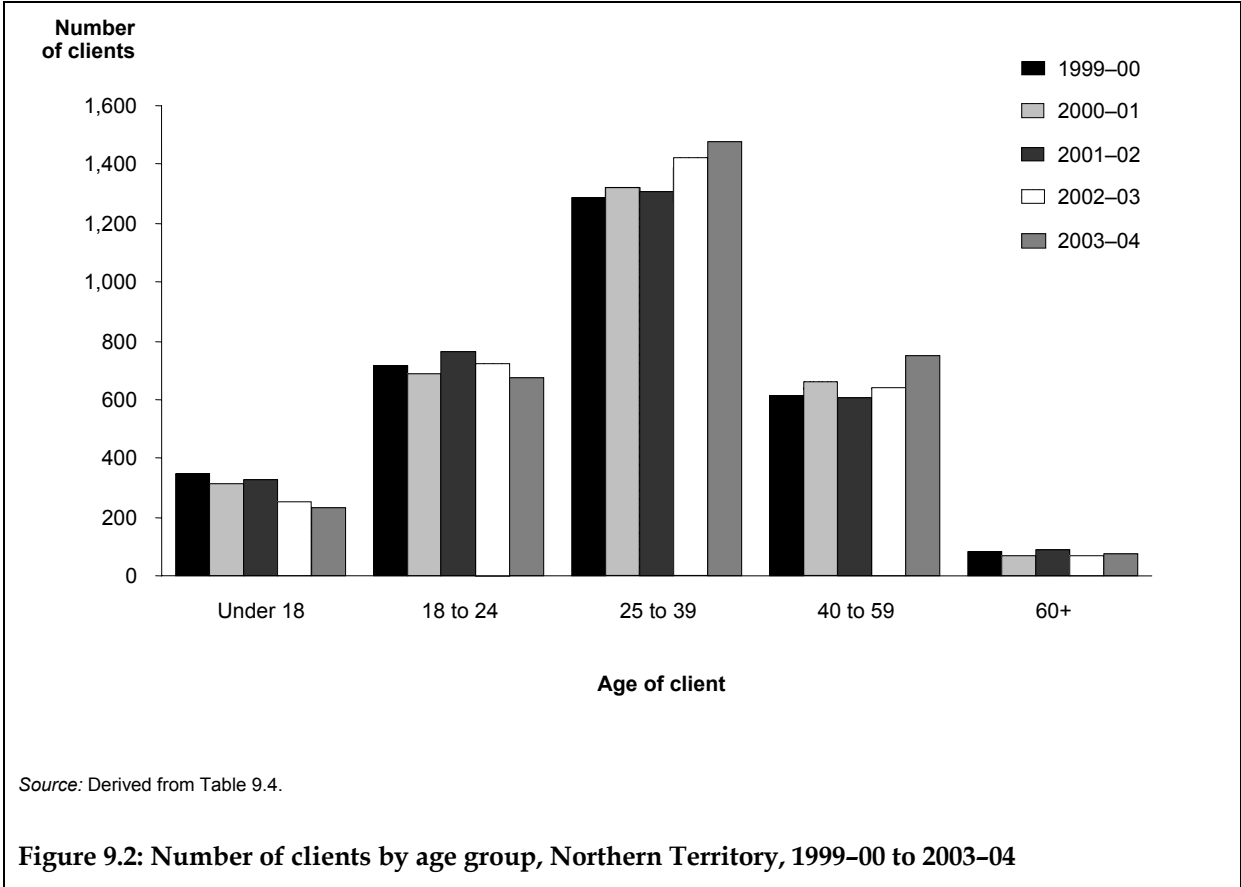
# 9 Support from 1996–97 to 2003–04

## 9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Northern Territory, 1996-97 to 2003-04





## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, Northern Territory, 1996–97 to 2003–04**

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
<b>Current \$</b>				
1996–97	4,873,000	4,751,000	980	1,870
1997–98	4,961,000	4,834,000	880	1,580
1998–99	5,082,000	4,955,000	880	1,510
1999–00	6,129,000	5,677,000	1,200	1,850
2000–01	7,171,000	6,443,000	1,230	2,110
2001–02	7,379,000	6,820,000	1,410	2,180
2002–03	7,612,000	7,447,000	1,650	2,380
2003–04	7,935,000	7,582,000	1,570	2,350
<b>Constant 2003–04 \$</b>				
1996–97	5,971,000	5,821,000	1,200	2,290
1997–98	5,943,000	5,791,000	1,050	1,900
1998–99	6,227,000	6,071,000	1,080	1,850
1999–00	7,045,000	6,525,000	1,380	2,120
2000–01	8,173,000	7,343,000	1,410	2,400
2001–02	8,143,000	7,526,000	1,550	2,400
2002–03	8,053,000	7,879,000	1,750	2,520
2003–04	7,935,000	7,582,000	1,570	2,350

*Notes*

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Northern Territory, 1996-97 to 2003-04 (number)**

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04
Support periods	4,850	5,500	5,600	4,700	5,200	4,850	4,500	4,800
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—
Clients	2,550	3,050	3,300	3,050	3,050	3,150	3,150	3,250
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	1.94	1.80	1.72	1.54	1.69	1.56	1.44	1.50
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	172	200	211	193	190	191	189	195
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	100	150	150	150	150	150	150	150
<i>Errors &amp; omissions</i>	126	146	206	154	44	41	35	21
Daily average support periods	250	250	300	350	300	350	350	400
<i>Errors &amp; omissions</i>	209	162	6	7	18	29	2	—

*Notes*

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in the Northern Territory.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002-03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Northern Territory, 2001–02 to 2003–04 (number)**

	2001–02	2002–03	2003–04
Accompanying child support periods—all	2,500	2,200	2,650
<i>Errors and omissions</i>	—	—	—
Accompanying child support periods—general form only	2,500	2,200	2,650
<i>Errors and omissions</i>	—	—	—
Accompanying children	1,900	1,950	2,100
<i>Errors and omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.24
<i>Errors and omissions</i>	—	—	—
Accompanying children per 10,000 population 0–17	314	327	351
<i>Errors and omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	50	100	100
<i>Errors and omissions</i>	19	28	20
Daily average accompanying child support periods	200	250	300
<i>Errors and omissions</i>	18	2	—

*Notes*

1. Accompanying children figures exclude high-volume records because not all items were collected on the high-volume form.
2. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in the Northern Territory.
3. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
4. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004a.

**Table 9.4: SAAP clients: age of client by reporting period, Northern Territory, 1999–00 to 2003–04 (per cent)**

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	1.4	1.0	0.9	0.8	0.6
15–17 years	9.9	9.3	9.7	7.3	6.6
18–19 years	7.0	8.1	8.0	8.4	6.9
20–24 years	16.5	14.5	16.7	14.8	14.1
25–29 years	16.0	14.2	13.9	15.6	14.8
30–34 years	14.6	15.7	14.8	16.1	17.3
35–39 years	11.7	13.4	13.4	14.2	14.0
40–44 years	8.6	9.4	9.1	9.3	10.2
45–49 years	6.3	6.3	5.8	6.3	6.5
50–54 years	3.5	3.5	3.0	3.3	4.0
55–59 years	1.8	2.4	1.6	1.7	2.6
60–64 years	1.3	1.0	1.5	1.1	1.1
65 years and over	1.4	1.3	1.4	1.0	1.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>3,050</b>	<b>3,050</b>	<b>3,100</b>	<b>3,100</b>	<b>3,200</b>
<b>Mean age (years)</b>	<b>31.1</b>	<b>31.6</b>	<b>31.2</b>	<b>31.6</b>	<b>32.7</b>
<b>Median age (years)</b>	<b>29</b>	<b>30</b>	<b>30</b>	<b>30</b>	<b>32</b>
<i>Errors &amp; omissions</i>	<i>23</i>	<i>10</i>	<i>17</i>	<i>14</i>	<i>20</i>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, Northern Territory, 1999–00 to 2003–04 (per cent)**

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>63.0</i>	<i>65.2</i>	<i>62.9</i>	<i>57.9</i>	<i>64.7</i>
All goals achieved	n.a.	20.2	24.7	26.7	26.6
Most or some goals achieved	n.a.	25.3	32.8	26.1	33.9
No goals achieved	n.a.	2.3	3.2	4.0	2.8
No information given	n.a.	17.5	2.2	1.1	1.4
<i>No support plan</i>	<i>13.4</i>	<i>22.3</i>	<i>15.7</i>	<i>15.7</i>	<i>13.1</i>
<i>Not appropriate</i>	<i>23.7</i>	<i>12.5</i>	<i>21.4</i>	<i>26.4</i>	<i>22.2</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>3,650</b>	<b>4,000</b>	<b>3,900</b>	<b>3,650</b>	<b>3,850</b>
<i>Errors &amp; omissions</i>	<i>282</i>	<i>495</i>	<i>192</i>	<i>134</i>	<i>267</i>

*Notes*

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.6: SAAP closed support periods: length of support by reporting period, Northern Territory, 1999–00 to 2003–04 (per cent)**

<b>Length of support</b>	<b>1999–00</b>	<b>2000–01</b>	<b>2001–02</b>	<b>2002–03</b>	<b>2003–04</b>
Less than 1 day	10.7	7.4	5.1	4.6	2.9
1 day	17.4	17.2	18.5	19.3	17.8
2 days	11.4	12.0	11.3	12.3	12.1
3 days	8.3	8.7	9.4	8.1	7.9
4 days	5.6	5.3	5.8	5.6	4.9
5 days	4.0	4.2	4.5	4.2	3.9
6 days	3.0	3.7	2.8	3.5	3.5
7 days	2.7	3.0	3.0	3.2	2.8
>1–2 weeks	10.3	9.8	10.6	9.6	10.9
>2–4 weeks	9.7	9.7	8.8	8.8	10.1
>4–13 weeks	12.2	13.8	14.2	13.3	15.4
>13–26 weeks	3.1	3.4	4.1	4.5	4.5
>26–52 weeks	1.1	1.3	1.4	2.2	2.1
>52 weeks	0.5	0.5	0.5	0.7	1.2
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>4,350</b>	<b>4,950</b>	<b>4,500</b>	<b>4,250</b>	<b>4,600</b>
<b>Mean length (days)</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>27</b>	<b>32</b>
<b>Median length (days)</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>6</b>
<i>Errors &amp; omissions</i>	<i>7</i>	<i>19</i>	<i>29</i>	<i>2</i>	<i>—</i>

*Note:* Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 9.7: SAAP clients: number of support periods per client by reporting period, Northern Territory, 1996–97 to 2003–04 (per cent)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	56.0	66.3	71.0	75.5	74.5	76.7	74.4	75.0
2	28.9	18.2	14.3	13.5	11.7	12.8	15.9	14.7
3	8.2	7.3	7.4	5.8	6.3	4.3	5.6	5.3
4	1.6	3.9	3.1	2.7	3.4	2.4	2.1	2.8
5	2.0	1.3	1.4	0.9	1.3	1.4	1.1	1.0
6+	3.3	3.1	2.8	1.5	2.8	2.4	1.1	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (number)</b>	<b>2,550</b>	<b>3,050</b>	<b>3,300</b>	<b>3,050</b>	<b>3,050</b>	<b>3,150</b>	<b>3,150</b>	<b>3,250</b>
<b>Mean number of support periods</b>	<b>1.94</b>	<b>1.80</b>	<b>1.72</b>	<b>1.54</b>	<b>1.69</b>	<b>1.56</b>	<b>1.44</b>	<b>1.50</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Northern Territory, 1996–97 to 2003–04**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	30	30	30	30	29	30	31	32
Agency participation rate (%)	93.3	100.0	100	96.7	93.1	96.7	100.0	93.8
Forms returned (number)	4,615	5,241	5,622	4,559	4,858	4,663	4,455	4,510
Forms returned with consent (%)	63.7	74.4	84.5	85.1	86.0	90.9	90.5	95.6
Forms returned with valid consent (%)	56.8	65.7	73.6	74.5	79.4	84.3	89.1	93.8

*Notes*

1. 'Agencies' refers to the number of agencies that were 'in scope'-that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

*Sources:* SAAP Administrative Data and Client Collections.

# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for the Northern Territory follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Northern Territory, 2003–04**

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
North	25	92.0	3,496	95.2	93.7
South	7	100.0	1,014	97.0	94.4
<b>Total</b>	<b>32</b>	<b>93.8</b>	<b>4,510</b>	<b>95.6</b>	<b>93.8</b>
<b>Primary target group</b>					
Young people	10	90.0	507	95.9	94.7
Single men only	5	100.0	1,329	98.0	96.8
Single women only	1	100.0	271	98.9	98.9
Families	3	66.7	142	82.4	77.5
Women escaping domestic violence	7	100.0	1,747	96.4	94.7
Cross target/multiple/general	6	100.0	514	88.1	84.2
<b>Total</b>	<b>32</b>	<b>93.8</b>	<b>4,510</b>	<b>95.6</b>	<b>93.8</b>

### Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'-that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 4,510 forms returned, 456 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 500 of the 4,800 support periods.

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

**Region**                      The regional classification developed by the Northern Territory Department of Health and Community Services for administrative purposes is used in this report. The names of these regions are:

- North
- South.



# **Appendix 2 SAAP NDCA Client Collection forms**





# CLIENT FORM

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>			
SUPPORT PERIOD	D D	M M	Y Y	Y Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY				
30 June 2004	Yes <input type="checkbox"/>	1		
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	2
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH OF CLIENT	<input type="text"/>			

## THE 2003–2004 CLIENT FORM

The 2003–04 Client Collection commences Monday 1 July 2003.

Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Tuesday 1 July 2003. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

**Prior to 1 July please read the *Collector's Manual July 2001*.**

### REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**1. Source of referral/information**

*please tick one box only*

- self  13
- family  14
- friends  15
- school/other educational institution  2
- community services department  3
- police/legal unit  4
- prison/correction institution  5
- hospital/health/medical services  6
- psychiatric unit  7
- telephone/crisis referral agency  8
- SAAP agency/worker  9
- other government department  10
- other non-government organisation  11
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**2. Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

- person with child(ren)  3
- couple with child(ren)  4

**WITHOUT** child(ren)

- person alone or with unrelated person(s)  1
- couple without child(ren)  2
- other (please specify) \_\_\_\_\_  999

**3. Gender of client**

- female  1
- male  2

**IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19**

**4. Country of birth of client**

- Australia  1
- other (please specify) \_\_\_\_\_  2

**5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

- no  1
- yes, Aboriginal person  2
- yes, Torres Strait Islander person  3
- yes, both  4

**6. What language does the client mainly speak?**

- English  1 go to **8.**
- other (please specify) \_\_\_\_\_  2

**7. How well does the client speak English?**

- very well  1
- well  2
- not well  3
- not at all  4

**8. Cultural identity of the client?**

(please specify) \_\_\_\_\_

**9. Labour force status before and after support period**

*please tick one box only in each column*      **Before**    **After**

- employed full time  1
- employed part time  2
- employed casual  3
- unemployed (looking for work)  4
- not in labour force (see manual)  5
- don't know /no information  0

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**10. Main income source before and after support period**

*please tick one box only in each column*      **Before**    **After**

**No Income**

- no income  1
- registered/awaiting benefit  2

**Government Payments**

- newstart allowance  4
- youth allowance  33
- Austudy Payment - for students aged  
25 years of age and over  28
- community development employment  
project (CDEP)  8
- ABSTUDY Scheme  31
- disability support pension  12
- age pension  13
- parenting payment (single) - formerly  
sole parent pension  14
- parenting payment (partnered)  32
- special benefit  15
- sickness allowance  16
- partner allowance  17
- DVA support pension  29
- DVA disability pension  30
- other type of allowance or benefit  18

**Other Income**

- workcover/compensation  19
- maintenance/child support  20
- wages/salary/own business  21
- spouse/partner's income  22
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**11. Student status before and after support period**

*please tick one box only in each column*      **Before**    **After**

- not a student  1
- primary/secondary school student  2
- post-secondary student/employment training  3
- don't know/no information  0

**12. Presenting reasons for seeking assistance**

*please tick as many circles as apply*

- usual accommodation unavailable  19
- eviction/previous accommodation ended/  
asked to leave  9
- time out from family/other situation  2
- relationship/family breakdown  3
- interpersonal conflict  4
- physical/emotional abuse  5
- domestic violence  6
- sexual abuse  7
- financial difficulty  8
- drug/alcohol/substance abuse  10
- gambling  20
- emergency accommodation ended  11
- recently left institution  12
- psychiatric illness  13
- recent arrival to area with no means of support  14
- itinerant (moving from place to place)  15
- other (please specify) \_\_\_\_\_  999
- other (please specify) \_\_\_\_\_  998
- don't know/no information  0

**13. Main presenting reason for seeking assistance**

*Please write the appropriate code number from Question 12*

--	--	--

**14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)**

- at imminent risk  888
- less than one week  1
- 1 week - 1 month  2
- 1-3 months  3
- 3-6 months  4
- 6-12 months  5
- 1-2 years  6
- 2-5 years  7
- more than 5 years  8
- don't know/no information  0

**15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)**

state

suburb/town

postcode

overseas  9998

don't know/no information  0

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**16. Type of housing/accommodation immediately before and after this support period**

*please tick one box only in each column*      **Before**    **After**

**SAAP/CAP FUNDED ACCOMMODATION**

- crisis/short-term accommodation  1
- medium/long term accommodation  2
- hostel  3
- motel/hotel  4
- community placement  5
- other SAAP/CAP funded accommodation  6

**NON-SAAP HOUSING ACCOMMODATION**

- non-SAAP emergency accommodation  7
- living rent-free in house or flat  8
- renting independently in the private rental market  9
- renting a public housing dwelling  10
- renting community housing  11
- renting a caravan  12
- rooming house/hostel/hotel  13
- boarding in a private home  14
- purchasing or living in own home  15
- living in a car/tent/park/street/squat  16
- other non-SAAP housing/accommodation  17

**INSTITUTIONAL SETTING**

- hospital/psychiatric institution  18
- prison/youth training centre  19
- other government residential arrangement  20
- detoxification unit/rehabilitation centre  21
- other institutional setting  22
- don't know/no information  0

**17. Who was the client living with immediately before and after this support period?**

*please tick one box only in each column*      **Before**    **After**

- alone  10
- with both parents  1
- with one parent and parent's spouse/partner  2
- with one parent  3
- with a foster family  4
- with relative(s) - temporary  5
- with relative(s) - long term  6
- with spouse/partner  7
- with spouse/partner and child(ren)  8
- alone with child(ren)  9
- with friend(s) - temporary  11
- with friend(s) - long term  12
- living with other unrelated persons  13
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

**18. Was the client the subject of a legal order or legal processes before or after support?**

**Before**    **After**

no  1

**OR tick as many circles as apply**

- protection or guardianship order (including wardship or equivalent)  2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT)  3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT)  6
- other legal processes  999
- don't know/no information  0

**19. Has a case management/support plan been agreed to by the end of the support period?**

*please tick one box only*

- yes  1 go to question 20
- no  2 go to question 21
- not appropriate  3 go to question 21

**20. To what extent have the client's case management goals been achieved by the end of the support period?**

*please tick one box only*

- not at all  1
- some  2
- most  3
- all  4
- not applicable/appropriate  5

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**21. Was SAAP/CAP accommodation provided?**

No  go to question 22  
 Yes  please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>								
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

2. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>								
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

3. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>								
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

4. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>								
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

5. Type of accommodation Dates of accommodation  
*please tick one box only* *please complete all boxes*

	<b>on-site</b>		<b>off-site</b>								
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

**22. Support to client**

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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**PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN**

(Complete a separate client form for each child aged 18 years and over)

**23. Does this client have children reported on this form or another form for this period of support?**

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form  1 No, child(ren) recorded on 'other adults' form  2 not applicable  3

**24.**

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

**25. Country of birth of the child(ren)**

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

**26. Number of homes the child(ren) has lived in during the past year**

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

**27. Age of child(ren)**

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

**28. Gender of child(ren)**

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

**29. Support to child(ren)**

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**CHILD 4**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 5**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 6**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

**CHILD 7**  
**ALPHA CODE**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Australia  1  
other (please specify) .....  2

homes

0-4 years  1  
5-12 years  2  
13-15 years  3  
16-17 years  4

female  1  
male  2

Needed	Provided	Referral Arranged	Not provided or referred
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Needed	Provided	Referral Arranged	Not provided or referred
--------	----------	----------------------	--------------------------------

Needed	Provided	Referral Arranged	Not provided or referred
--------	----------	----------------------	--------------------------------

Needed	Provided	Referral Arranged	Not provided or referred
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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## RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

## 30 JUNE 2003 AND 31 DECEMBER 2003

- Twice a year (in the first week of July 2003 and in the first week of January 2004), you should notify the NDCA of clients who are still being supported as at 30 June 2003 and 31 December 2003.
- For clients who are ongoing at 30 June 2003, transfer the information from the old 2002–2003 form to the new 2003–2004 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2003. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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# CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD	D <input type="text"/>	D <input type="text"/>	M <input type="text"/>	M <input type="text"/>	Y <input type="text"/>
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY					
30 June 2004	Yes <input type="checkbox"/>	1			
CONSENT OBTAINED	Yes <input type="checkbox"/>	1			
	No <input type="checkbox"/>	2			
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### 1. Person(s) receiving assistance

please tick one box only

#### WITH child(ren)

- person with child(ren)  3
- couple with child(ren)  4

#### WITHOUT child(ren)

- person alone or with unrelated person(s)  1
- couple without child(ren)  2
- other (please specify) \_\_\_\_\_  999

### 2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

- Yes, child(ren) recorded on this form  1
- No, child(ren) recorded on 'other adults' form  2
- not applicable  3

### 3. Number of accompanying children assisted in each age group

- 0 – 4 years  1
- 5 – 12 years  2
- 13 – 15 years  3
- 16 – 17 years  4

(complete a separate client form for each child aged 18 years and over)

### 4. Gender of client

- female  1
- male  2

### 5. Main income source at commencement

please tick one box only in each column

#### No Income

- no income  1
- registered/awaiting benefit  2

#### Government Payments

- newstart allowance  4
- youth allowance  33
- Austudy Payment - for students aged 25 years of age and over  28
- community development employment project (CDEP)  8
- ABSTUDY Scheme  31
- disability support pension  12
- age pension  13
- parenting payment (single) - formerly sole parent pension  14
- parenting payment (partnered)  32
- special benefit  15
- sickness allowance  16
- partner allowance  17
- DVA support pension  29
- DVA disability pension  30
- other type of allowance or benefit  18

#### Other Income

- workcover/compensation  19
- maintenance/child support  20
- wages/salary/own business  21
- spouse/partner's income  22
- other (please specify) \_\_\_\_\_  999
- don't know/no information  0

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**6. Country of birth of client**

- Australia  1  
 other (please specify) \_\_\_\_\_  2

**7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

- no  1  
 yes, Aboriginal person  2  
 yes, Torres Strait Islander person  3  
 yes, both  4

**8. Cultural identity of the client**

other (please specify) \_\_\_\_\_

**9. Type of housing/accommodation immediately before this support period**

*please tick one box only*

**SAAP/CAP FUNDED ACCOMMODATION**

- crisis/short-term accommodation  1  
 medium/long term accommodation  2  
 hostel  3  
 motel/hotel  4  
 community placement  5  
 other SAAP/CAP funded accommodation  6

**NON-SAAP HOUSING ACCOMMODATION**

- non-SAAP emergency accommodation  7  
 living rent-free in house or flat  8  
 renting independently in the private rental market  9  
 renting a public housing dwelling  10  
 renting community housing  11  
 renting a caravan  12  
 rooming house/hostel/hotel  13  
 boarding in a private home  14  
 purchasing or living in own home  15  
 living in a car/tent/park/street/squat  16  
 other non-SAAP housing/accommodation  17

**INSTITUTIONAL SETTING**

- hospital/psychiatric institution  18  
 prison/youth training centre  19  
 other government residential arrangement  20  
 detoxification unit/rehabilitation centre  21  
 other institutional setting  22  
 don't know/no information  0

**10. Support to client**

*please tick as many circles as apply*

	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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