# SAAP National Data Collection

Annual report 2000–01

Western Australia supplementary tables

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SAAP NDCA REPORT SERIES 6

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Annual report 2000–01

Western Australia supplementary tables

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## Preface

This publication contains statistical tables and charts in relation to Western Australia and is intended to supplement the fifth (2000–01) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Data Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 97% of agencies in Western Australia provided data in 2000–01 is testimony to their collective commitment to, and confidence in, the collection. A 93% participation rate was recorded in 1999–00. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 80% in 1999–00 to 84% in 2000–01.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this fifth annual report and the release of 2000–01 data are one step towards this goal.

Australian Institute of Health and Welfare SAAP Coordination and Development Committee

# Acknowledgments

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Table programming and production were carried out by Colin Farlow, Qasim Shah and Cathy Hotstone. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Anne Giovanetti, Trent Harlow, Melinda Hecker, Stirling Lewis, Athena Pawlowski, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the Western Australian Department for Community Development, which provided administrative data.

## **Abbreviations and symbols**

### Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

### Symbols in tables

	Not applicable
_	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

## Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> .		
Accompanying child requiring assistance	A child aged under 18 years who requires and/or receives <i>support</i> or <i>supported accommodation</i> from a SAAP <i>agency</i> and whose parent or guardian is a <i>client</i> of the same <i>agency</i> .		
Accompanying child support period	An <i>accompanying child requiring assistance</i> may require and/or receive assistance during one or more <i>support period(s)</i> provided to a parent or guardian. Each <i>support period</i> in which the child requires and/or receives assistance is termed an <i>accompanying child support period</i> .		
	Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i> , it is not possible to assess the length of support for an <i>accompanying child requiring assistance</i> .		
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.		
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.		
Client	A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:		
	• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i> , on a given day; or		
	• is accommodated by a SAAP <i>agency;</i> or		
	• enters into an <i>ongoing support relationship</i> with a SAAP <i>agency</i> .		
Closed accompanying child support period	An accompanying child support period associated with a closed support period.		
Closed support period	A <i>support period</i> that had finished before the end of the reporting $period - 30$ June.		

English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.				
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English</i> proficiency group 1.				
Homeless person	A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:				
	• damages, or is likely to damage, their health; or				
	• threatens their safety; or				
	• marginalises them through failing to provide access to:				
	- adequate personal amenities, or				
	<ul> <li>the economic and social supports that a home normally affords; or</li> </ul>				
	• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or				
	<ul> <li>has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul>				
	A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.				
Ongoing support relationship	A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.				
	An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i> .				
	This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.				
Recurrent allocations	Amounts of money specifically allocated during the reporting period by a State or Territory department either:				
	• to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or				
	<ul> <li>for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>				

Referral	For the purposes of the National Data Collection, a formal referral process—not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.			
Support	Assistance, other than <i>supported accommodation</i> , provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i> . For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.			
Support period	A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i> . The <i>support period</i> is considered to finish when:			
	• the <i>client</i> ends the relationship with the <i>agency;</i> or			
	• the <i>agency</i> ends the relationship with the <i>client</i> .			
	If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i> .			
Supported accommodation	Accommodation paid for, or provided directly by, a SAAP <i>agency</i> . The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds—at a motel, for example.			

# 1 Introduction

This publication is one of eight State and Territory supplements that accompany the fifth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Western Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the main report. Included in that Appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

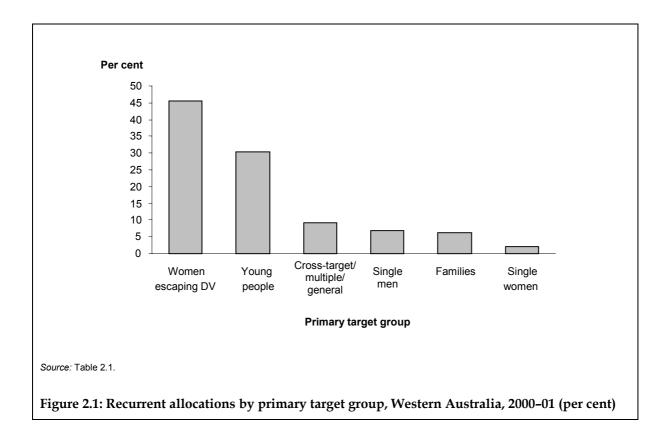
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Western Australia. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000–01.

Data presented here primarily relate to the financial year ending 30 June 2001. However, comprehensive data on services provided to children accompanying clients to SAAP agencies have only been available since January 2001, and consequently tables using this data refer to the 6 month period from this date. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 5 years that the National Data Collection has been conducted (see Chapter 8). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (NDCA@aihw.gov.au).

## 2 Funding

### 2.1 Key chart



#### 2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by zone and primary target group, Western Australia, 2000–01

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Zone					
Goldfields	5	4.2	938,000	3.8	187,600
Kimberley	11	9.3	2,215,000	8.9	201,400
Metropolitan, North-East	9	7.6	1,942,000	7.8	215,800
Metropolitan, North-West	23	19.5	5,530,000	22.3	240,400
Metropolitan, South-East	12	10.2	2,424,000	9.8	202,000
Metropolitan, South-West	14	11.9	2,875,000	11.6	205,400
Murchison	7	5.9	1,118,000	4.5	159,700
Pilbara	8	6.8	1,955,000	7.9	244,400
Southern	18	15.3	3,149,000	12.7	174,900
Statewide	11	9.3	2,611,000	10.5	237,300
Total	118	100.0	24,757,000	100.0	209,800
Service delivery model					
Crisis/short-term accommodation	64	54.2	17,372,000	70.2	271,400
Medium/long-term accommodation	27	22.9	4,196,000	16.9	155,400
Day support	5	4.2	771,000	3.1	154,100
Outreach support	10	8.5	1,351,000	5.5	135,100
Telephone information/referral/multiple	3	2.5	348,000	1.4	115,900
Other	9	7.6	719,000	2.9	79,900
Total	118	100.0	24,757,000	100.0	209,800
Primary target group					
Young people	37	31.4	7,516,000	30.4	203,100
Single men only	7	5.9	1,683,000	6.8	240,400
Single women only	1	0.8	482,000	1.9	481,900
Families	11	9.3	1,520,000	6.1	138,200
Women escaping domestic violence	40	33.9	11,267,000	45.5	281,700
Cross-target/multiple/general	22	18.6	2,290,000	9.3	104,100
Total	118	100.0	24,757,000	100.0	209,800
Recurrent allocations to agencies	118	100.0	24,757,000	96.4	209,800
Other			916,000	3.6	
Total recurrent funds			25,673,000	100.0	

Notes

1. 'Recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.

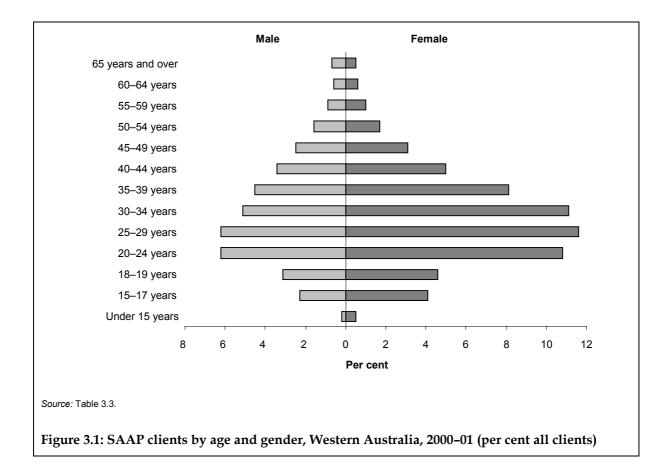
2. 'Total recurrent funds' includes \$248,000 provided through the Partnerships Against Domestic Violence Program. Of this, \$100,000 was allocated to agencies.

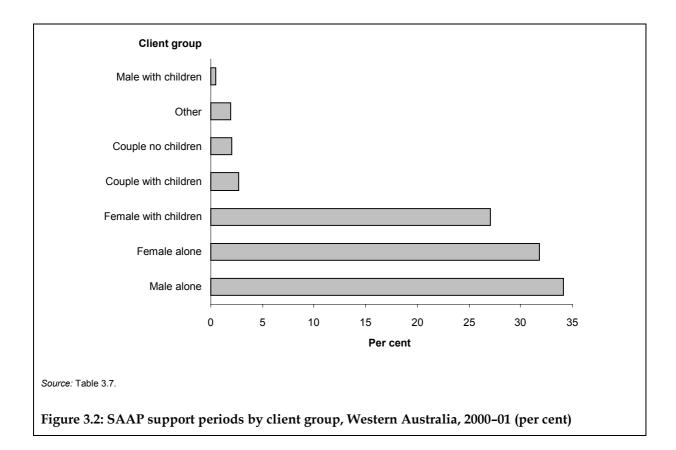
3. Not all agencies operated throughout the year. At 30 June 2001, 117 agencies were operating.

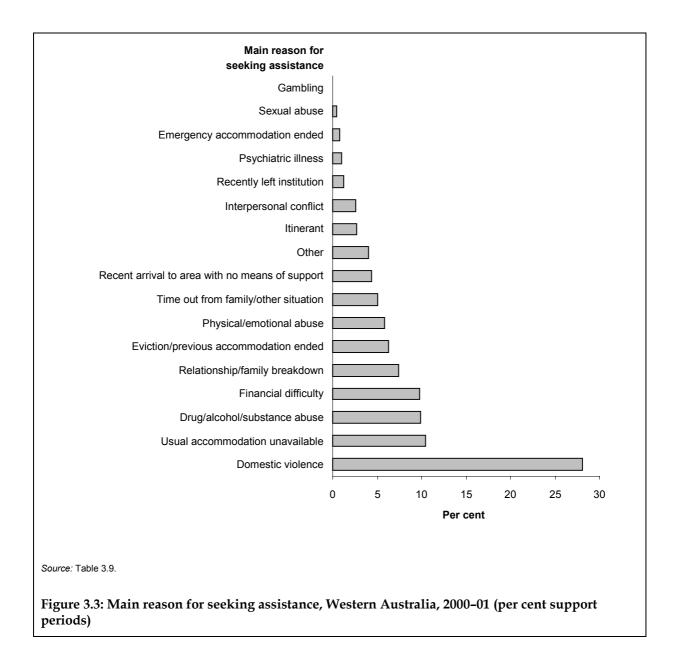
Source: SAAP Administrative Data Collection.

## 3 Level of support

#### 3.1 Key charts







#### 3.2 Tables

#### Table 3.1: SAAP support periods and clients, Western Australia, 2000-01

Support periods (number)	14,950
Clients (number)	9,600
Mean number of support periods per client	1.86
Clients per 10,000 population 10+	59

Notes

1. Number excluded due to errors and omissions (weighted): 0.

- 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June 2000 (final estimates).
- 3. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Western Australia.
- 4. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within Western Australia.
- 5. Support period figures have been weighted to adjust for agency non-participation.
- 6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2001a.

Date	Goldfields	Kimberley	Metro, NE	Metro, NW	Metro, SE	Metro, SW	Total
15 July 2000	30	20	50	370	260	140	1,580
15 August 2000	30	20	60	380	260	140	1,620
15 September 2000	20	20	60	390	260	140	1,560
15 October 2000	10	20	40	370	260	130	1,450
15 November 2000	30	20	50	370	260	130	1,440
15 December 2000	20	30	50	410	240	130	1,460
15 January 2001	20	30	50	420	260	150	1,490
15 February 2001	30	50	50	420	270	140	1,550
15 March 2001	30	60	50	420	240	150	1,540
15 April 2001	30	40	60	440	240	140	1,540
15 May 2001	20	50	50	480	250	150	1,620
15 June 2001	20	50	50	460	250	130	1,590

Table 3.2: Number of SAAP support periods active on the 15th of the month, by month and zone, Western Australia, 2000–01

Date	Murchison	Pilbara	Southern	Statewide	Total
15 July 2000	20	130	140	420	1,580
15 August 2000	30	120	160	440	1,620
15 September 2000	30	110	140	410	1,560
15 October 2000	10	90	130	380	1,450
15 November 2000	10	90	130	350	1,440
15 December 2000	20	80	140	340	1,460
15 January 2001	10	70	140	340	1,490
15 February 2001	20	80	150	350	1,550
15 March 2001	20	70	140	340	1,540
15 April 2001	20	80	140	350	1,540
15 May 2001	20	70	170	360	1,620
15 June 2001	30	80	170	360	1,590

Notes

1. Number excluded due to errors and omissions: 118.

2. Figures are unweighted and have not been adjusted for agency non-participation.

	Percentage	of all clients	Percentage of	gender group		
Age	Male	Female	Male	Female	Тс	otal
	%	%	%	%	%	Number
Under 15 years	0.2	0.5	0.6	0.8	0.8	50
15–17 years	2.3	4.1	6.1	6.5	6.3	600
18–19 years	3.1	4.6	8.3	7.3	7.7	700
20-24 years	6.2	10.8	16.5	17.3	17.0	1,600
25–29 years	6.2	11.6	16.6	18.5	17.8	1,700
30–34 years	5.1	11.1	13.8	17.7	16.3	1,550
35–39 years	4.5	8.1	12.0	12.8	12.5	1,200
40-44 years	3.4	5.0	9.2	8.0	8.4	800
45–49 years	2.5	3.1	6.8	5.0	5.7	550
50–54 years	1.6	1.7	4.2	2.6	3.2	300
55–59 years	0.9	1.0	2.4	1.6	1.9	150
60–64 years	0.6	0.6	1.7	1.0	1.3	100
65 years and over	0.7	0.5	1.9	0.8	1.2	100
Total	37.3	62.7	100.0	100.0	100.0	
Total (number)	3,500	5,900				9,450
Mean age (years)			32.5	30.8		31.4
Median age (years)			30	29		30

#### Table 3.3: SAAP clients, by age and gender, Western Australia, 2000-01

Notes

1. Number excluded due to errors and omissions (weighted): 143.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Birthplace	Male	Female	Total		Western Australi	an population
	%	%	%	Number	%	Number
Australia	81.4	83.5	82.8	7,750	70.7	1,247,300
Oceania (excluding Australia)	3.2	2.3	2.7	250	2.5	44,600
UK, Ireland and associated islands	5.7	3.2	4.1	400	13.2	233,750
Other Europe and the former Soviet Union	2.6	2.9	2.8	250	5.6	99,000
South-East, North-East and Southern Asia	3.3	5.0	4.4	400	5.3	94,350
Other (including the Middle East, Africa, the Americas and Caribbean)	3.7	3.0	3.3	300	2.6	46,250
Total	100.0	100.0	100.0		100.0	
Total (%)	37.5	62.5	100.0		100.0	
Total (number)	3,500	5,850		9,350		1,765,250

#### Table 3.4: SAAP clients: birthplace by gender, Western Australia, 2000-01

Notes

1. Number excluded due to errors and omissions (weighted): 222.

2. 'Western Australian population' refers to the estimated resident population at 30 June 1996.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999.

Cultural and linguistic diversity	Male	Female	То	tal	Western Au populat	
Clients	%	%	%	Number	%	Number
Indigenous Australians	12.4	47.0	34.0	3,150	3.2	56,200
Australian-born non-Indigenous people	69.1	36.8	48.9	4,550	67.5	1,191,100
People born overseas, English proficiency group 1	9.3	5.7	7.0	650	16.8	297,350
People born overseas, English proficiency groups 2–4	9.2	10.5	10.0	950	12.5	220,600
Total	100.0	100.0	100.0		100.0	
Total (%)	37.5	62.5	100.0		100.0	
Total (number)	3,500	5,800		9,300		1,765,250
Support periods	Меа	an number per o	client	Total number		
Indigenous Australians	1.50	2.03	1.96	5,450		
Australian-born non-Indigenous people	2.04	1.73	1.89	7,000		
People born overseas, English proficiency group 1	2.00	1.55	1.77	950		
People born overseas, English proficiency groups 2–4	1.55	1.45	1.49	1,250		
Total	1.92	1.83	1.87			
Total support periods (%)	37.7	62.3	100.0			
Total support periods (number)	5,500	9,100		14,600		

## Table 3.5: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Western Australia, 2000–01

Notes

1. Number excluded due to errors and omissions (weighted): 293 clients.

2. For the full derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section 1.4 of the main report). English proficiency groups are based on country of birth—see Glossary.

3. 'Western Australian population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999; ABS 1998.

Total number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	То	tal
		м	ale clients				%	Number
1	71.4	60.9	59.2	59.0	65.2	76.1	61.3	2,150
2	20.7	19.9	19.5	18.1	14.9	13.5	18.1	650
3	3.0	10.2	10.2	10.2	9.0	6.9	9.5	350
4	2.5	3.5	5.1	4.9	3.6	1.8	4.4	150
5	1.0	2.4	2.5	2.4	1.5	_	2.1	50
6+	1.5	3.2	3.5	5.4	5.8	1.8	4.6	150
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	6.7	8.3	16.5	51.5	15.1	1.9	100.0	
Total (number)	250	300	600	1,800	550	50		3,500
Mean number of support periods	1.47	1.81	1.89	2.05	1.88	1.41		1.93
Per 10,000 population	21	103	81	61	25	7		43
population		Fe	male clien	ts				
1	63.3	67.5	58.6	59.4	71.8	65.9	61.4	3,650
2	18.6	18.8	20.3	21.1	15.3	22.3	20.0	1,200
3	9.6	6.3	7.8	9.9	7.3	9.4	9.0	550
4	3.5	2.3	5.0	4.6	2.6	_	4.2	250
5	2.6	1.8	2.3	2.3	1.5	_	2.2	150
6+	2.4	3.3	5.8	2.8	1.5	2.4	3.2	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	7.3	7.3	17.3	57.1	10.1	0.8	100.0	
Total (number)	450	450	1,000	3,400	600	50		5,900
Mean number of support periods	1.75	1.67	2.02	1.85	1.53	1.53		1.82
Per 10,000 population	39	162	150	117	29	4		73
<b>F</b> • • <b>F</b>			All clients					
1	66.1	64.8	58.8	59.2	68.7	71.7	61.4	5,800
2	19.3	19.2	20.0	20.0	15.1	17.3	19.3	1,800
3	7.3	7.9	8.7	10.0	8.1	8.0	9.2	850
4	3.1	2.8	5.1	4.7	3.1	1.0	4.3	400
5	2.0	2.0	2.4	2.3	1.5	_	2.2	200
6+	2.1	3.2	5.0	3.7	3.5	2.0	3.7	350
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	7.1	7.7	17.0	55.0	12.0	1.2	100.0	
Total (number)	650	700	1,600	5,200	1,150	100		9,450
Mean number of support periods	1.65	1.73	1.97	1.92	1.70	1.46		1.86
Per 10,000 population	30	132	115	90	27	6		59

Table 3.6: SAAP clients: number of support periods per client, by age and gender of client, Western Australia, 2000-01 (per cent)

1. 2.

Number excluded due to errors and omissions (weighted): 143. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2000 (final estimates). For those aged under 18 years, only those aged 10 to 17 are included in the calculations.

3. Figures have been weighted to adjust for agency non-participation and client non-consent. Sources: SAAP Client Collection; ABS 2001a.

	Male	Female	Couple no	Couple with	Male with	Female with				
Zone	alone	alone	children	children	children	children	Other	Total	٦	Total
									%	Number
Goldfields	24.8	41.0	0.6	1.3	0.5	31.7	0.1	100.0	6.0	800
Kimberley	0.3	52.4	0.1	0.1	0.1	46.9	0.2	100.0	12.1	1,650
Metro, NE	15.0	26.0	4.1	9.2	0.9	43.8	0.9	100.0	3.9	550
Metro, NW	64.7	18.1	1.9	1.0	0.1	11.1	3.1	100.0	35.2	4,850
Metro, SE	11.6	18.6	2.7	8.4	2.2	47.8	8.6	100.0	5.9	800
Metro, SW	28.9	46.2	2.9	1.0	0.6	20.2	0.2	100.0	9.6	1,350
Murchison	13.6	30.5	0.9	4.6	1.2	48.0	1.2	100.0	4.3	600
Pilbara	14.6	43.4	2.4	1.6	0.1	37.1	0.8	100.0	6.2	850
Southern	20.4	31.8	2.2	5.0	0.7	38.9	1.0	100.0	9.8	1,350
Statewide	31.8	41.8	3.4	6.7	1.1	14.5	0.7	100.0	7.0	950
Total (%)	34.1	31.8	2.0	2.7	0.5	27.1	1.9	100.0	100	
Total (number)	4,700	4,350	250	350	50	3,750	250	••		13,750

Table 3.7: SAAP support periods: zone by client group, Western Australia, 2000-01 (per cent)

Notes

1. Number excluded due to errors and omissions (unweighted): 781.

2. Figures are unweighted and have not been adjusted for agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

## Table 3.8: SAAP support periods: client group, by primary target group of agency, Western Australia, 2000–01 (per cent)

	Young	Single men	Single women		Women	Cross-target/ multiple/		
Client group	people	only	only	Families	escaping DV	general	Т	otal
							%	Number
Male alone, under 25	36.9	19.9	_	3.2	0.3	9.8	10.8	1,550
Male alone, 25+	4.4	78.4	_	10.3	0.8	48.1	23.2	3,350
Female alone, under 25	40.9	—	7.7	2.2	9.6	4.4	11.2	1,600
Female alone, 25+	5.9	0.3	92.0	5.4	34.3	16.4	21.2	3,050
Couple, no children	3.5	1.2	_	4.2	0.2	4.8	1.9	250
Couple with children	1.4	_	_	25.3	0.4	3.8	2.5	350
Male with children	0.2	0.1	_	4.8	0.1	0.7	0.5	50
Female with children	6.2	_	_	41.7	54.1	5.5	27.2	3,900
Other	0.5	—	0.3	3.0	0.2	6.5	1.5	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	14.8	16.9	2.9	5.9	42.2	17.3	100.0	
Total (number)	2,150	2,450	400	850	6,100	2,500		14,400

Notes

1. Number excluded due to errors and omissions (weighted): 674.

2. To ensure client confidentiality, percentages based on fewer than three support periods (weighted) have been replaced by '--'.

3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 3.9: SAAP support periods: main reason for seeking assistance by client group, Western	
Australia, 2000–01 (per cent)	

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	17.0	18.4	9.4	5.8	11.8	16.4	29.9	4.4	4.3	10.4
Time out from family/other situation	5.7	2.0	9.8	5.5	3.8	3.9	1.9	5.2	1.3	5.0
Relationship/family breakdown	12.0	4.4	16.5	6.2	16.1	8.3	7.5	5.1	_	7.4
Interpersonal conflict	4.3	2.1	5.6	2.3	1.1	2.9	1.9	1.4	_	2.6
Physical/emotional abuse	1.6	0.5	5.5	9.9	_	_	_	10.5	0.6	5.8
Domestic violence	0.4	0.3	23.8	42.5	2.5	3.8	12.6	59.2	4.9	28.1
Sexual abuse	0.2	0.1	0.8	0.9	_	_	_	0.4	_	0.4
Financial difficulty	15.7	27.6	1.0	1.2	13.8	17.7	16.9	1.8	0.6	9.8
Gambling	—	0.1	_	_	_	_	_	_	_	_
Eviction/previous accommodation ended	12.6	6.1	8.0	2.6	21.4	28.0	9.8	3.3	4.8	6.3
Drug/alcohol/substance abuse	11.9	21.3	5.3	7.3	7.3	1.8	1.9	0.7	76.0	9.9
Emergency accommodation ended	1.6	1.2	0.7	0.4	_	_	1.9	0.5	_	0.8
Recently left institution	3.5	2.2	0.9	0.7	0.4	0.7	—	0.2	0.5	1.2
Psychiatric illness	1.4	1.7	0.8	1.8	_	_	—	_	_	1.0
Recent arrival to area with no means of	6.1	6.6	2.9	3.9	12.1	7.5	8.4	2.0	3.4	4.4
support Itinerant	3.3	2.6	3.0	4.2	5.2	4.3	2.0	1.2	0.6	2.7
Other	2.7	2.0	5.7	4.8	4.4	4.3	5.3	4.1	2.9	4.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	10.8	23.4	11.4	21.2	1.8	2.4	0.4	27.0	1.5	100.0
Total (number)	1,500	3,250	1,550	2,950	250	350	50	3,750	200	13,800

Notes

1. Number excluded due to errors and omissions (weighted): 1,204.

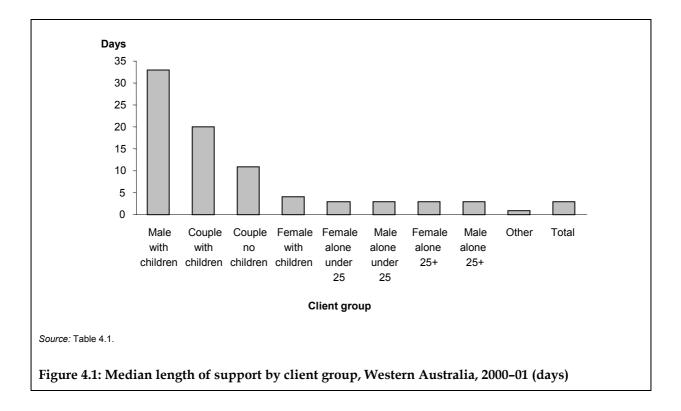
2. Table excludes high-volume records because not all items were included on the high-volume form.

3. The percentage reporting 'gambling' as their main reason may be an underestimate: this reason was not collected for the first half of the year by agencies using the electronic reporting tool.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

# 4 Support provided

### 4.1 Key chart



#### 4.2 Tables

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	no	Couple with children	Male with children	Female with children	Other	т	otal
	undo: 20								- Culler		Number
Less than 1 day	7.0	6.3	14.7	8.7	14.7	11.0	_	8.0	22.8	8.8	1,150
1 day	19.0	21.6	21.0	26.4	6.1	9.9	3.2	21.9	30.0	21.9	2,850
2 days	15.1	18.2	10.5	11.3	8.7	4.4	4.8	10.8	21.0	13.0	1,700
3 days	9.1	14.6	5.2	9.0	4.8	1.5	2.5	7.1	9.8	9.1	1,200
4 days	3.9	3.9	3.7	5.0	1.6	2.2	5.4	4.9	3.8	4.3	550
5 days	2.1	2.0	2.6	3.7	0.9	0.4	_	3.7	1.3	2.9	350
6 days	2.6	1.6	2.8	3.4	5.9	1.3	2.7	3.1	0.7	2.7	350
7 days	1.8	2.1	2.9	1.7	4.6	2.2	5.4	2.5	_	2.2	300
>1–2 weeks	9.0	6.1	7.9	7.7	10.3	10.3	12.5	9.1	3.5	7.9	1,050
>2-4 weeks	9.6	7.3	7.4	6.8	12.9	11.4	9.0	7.4	2.3	7.6	1,000
>4–13 weeks	11.8	10.3	11.4	9.4	12.2	13.3	16.4	12.0	2.9	10.9	1,400
>13-26 weeks	3.8	2.5	4.3	3.1	7.2	8.0	10.3	4.9	1.2	3.8	500
>26-52 weeks	2.6	1.8	3.5	2.5	5.0	12.8	12.7	2.5	_	2.7	350
>52 weeks	2.6	1.7	2.0	1.2	4.8	11.2	15.2	2.0	0.6	2.1	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	10.5	23.3	10.9	21.6	1.7	2.3	0.4	27.7	1.6	100.0	
Total (number)	1,350	3,000	1,400	2,800	250	300	50	3,600	200		12,950
Mean length (days)	44	33	35	27	60	129	143	40	9		38
Median length (days)	3	3	3	3	11	20	33	4	1		3

Table 4.1: SAAP closed support periods: length of support by client group, Western Australia,2000-01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 749.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

	Male	Male			-	Couple		Female			
Length of accommodation	alone under 25	alone 25+	alone under 25	alone 25+	no children	with children	with children	with children	Other	То	tal
										%	Number
1 day	22.6	25.7	28.6	34.8	11.4	14.3	_	28.3	40.9	28.1	2,800
2 days	17.5	21.2	14.9	14.5	12.1	6.2	5.2	13.6	29.8	16.3	1,600
3 days	10.3	17.0	7.3	11.9	5.4	2.8	5.4	9.0	15.2	11.5	1,150
4 days	4.6	4.3	5.0	6.5	3.5	3.2	11.8	6.6	4.6	5.5	550
5 days	2.7	2.5	3.4	4.7	1.5	0.7	—	4.6	1.0	3.6	350
6 days	3.2	1.7	3.2	4.0	8.5	0.8	5.9	3.7	1.0	3.1	300
7 days	2.1	2.3	3.8	2.0	7.8	3.1	6.0	2.9	_	2.6	250
>1–2 weeks	9.6	7.0	10.1	8.9	13.7	9.7	21.6	11.0	2.6	9.3	900
>2-4 weeks	9.9	6.2	8.8	6.6	17.2	12.3	11.7	8.0	1.7	7.7	750
>4-13 weeks	11.7	7.3	10.2	4.2	4.9	15.9	16.5	8.4	2.5	7.8	800
>13-26 weeks	2.8	2.3	2.2	0.8	5.8	8.7	_	2.1	_	2.1	200
>26-52 weeks	2.0	1.1	2.2	0.8	5.8	14.3	5.2	1.3	_	1.6	150
>52 weeks	0.9	1.2	0.2	0.4	2.4	7.9	10.7	0.5	0.8	0.8	
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.4	24.6	10.3	21.2	1.4	1.6	0.2	27.9	1.4	100.0	
Total (number)	1,150	2,450	1,000	2,100	150	150	<25	2,750	150		9,950
Mean length (days)	24	28	20	11	45	116	82	17	9		21
Median length (days)	3	3	3	3	7	23	11	3	2		3
Accommodation starting and endin on the same date (number)	ig 50	150	50	200	<25	<25	_	200	50		700

Table 4.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Western Australia, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 630.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Length of	Crisis/ short-term	Medium-/ long-term	Other		_	
accommodation	accommodation	accommodation	SAAP	Unknown	Total	
					%	Number
1 day	30.0	1.0	7.8	34.9	28.6	2,900
2 days	16.8	0.8	10.7	25.6	16.1	1,650
3 days	12.1	0.6	14.6	11.2	11.6	1,200
4 days	5.6	0.4	5.8	6.0	5.4	550
5 days	3.7	1.0	7.8	2.3	3.6	350
6 days	3.3	1.0	5.8	1.9	3.2	350
7 days	2.5	2.2	5.8	2.3	2.5	250
>1–2 weeks	9.7	7.1	11.7	4.7	9.4	950
>2-4 weeks	7.7	6.5	14.6	3.7	7.6	800
>4–13 weeks	6.9	23.4	13.6	4.7	7.6	750
>13-26 weeks	1.2	19.5	1.9	1.9	2.1	200
>26-52 weeks	0.4	22.2	_	0.5	1.5	150
>52 weeks	0.1	14.2	_	0.5	0.8	100
Total	100.0	100.0	100.0	100.0	100.0	
Total (%)	92.4	4.9	1.0	2.2		
Total (number)	9,450	500	100	200		10,250
Mean length (days)	11	227	14	12		21
Median length (days)	3	118	6	2		3
Total accommodation (nights)	100,900	114,750	1,500	2,650		219,800
All accommodation starting and ending on the same date (number)	700	<25	<25	150		700

Table 4.3: SAAP closed support periods in which clients were accommodated: total length of accommodation, by type of accommodation provided, Western Australia, 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 197.

2. Clients were able to be accommodated on more than one occasion in each support period, so percentages across types of accommodation provided do not total 100.

3. Figures have been weighted to adjust for agency non-participation.

Table 4.4: SAAP support periods: services provided to clients, by client group, Western Australia, 2000-01 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<u>, , , , , , , , , , , , , , , , , , , </u>				-						
Housing/accommodation	89.1	<b>88.9</b>	80.6	79.3	77.3	84.7	77.2	<b>87.0</b>	<b>95.9</b>	85.2
SAAP/CAP accommodation Assistance to obtain/maintain	84.4	85.8	74.8	77.8	68.4	60.5	53.9	82.2	92.6	80.7
short-term accommodation Assistance to obtain/maintain	17.8	17.0	8.7	5.6	9.5	12.2	17.9	7.7	3.0	10.8
independent housing	18.0	12.2	13.5	8.1	24.1	46.7	30.6	16.5	4.4	14.3
Financial/employment	43.5	37.1	30.3	27.2	55.0	53.8	45.5	44.0	9.3	37.2
Assistance to obtain/maintain government payment	13.4	5.2	11.5	7.2	21.0	7.8	15.1	13.2	0.6	9.7
Employment/training assistance	11.3	1.7	7.1	0.4	9.4	5.7	9.5	1.5	1.8	3.3
Financial assistance/material aid	32.2	32.5	19.7	22.4	45.8	44.2	32.2	37.1	7.6	30.3
Financial counselling	8.9	4.8	9.0	2.5	18.1	24.0	15.0	7.1	3.6	6.6
Counselling	42.3	26.1	61.8	57.4	46.7	45.4	43.3	67.5	12.2	50.5
Incest/sexual assault	1.3	0.3	1.9	1.3	0.4	1.3	_	2.3	0.6	1.4
Domestic violence	1.4	0.5	11.4	19.1	8.9	8.6	7.8	28.6	1.8	13.8
Family/relationship	11.3	3.4	20.4	9.9	29.9	22.1	19.3	12.7	3.6	11.1
Emotional/other	38.6	25.1	51.7	50.2	32.1	38.8	37.4	63.0	12.2	45.5
Assistance with problem gambling	g 0.1	0.2	_	0.2	_	0.7	2.1	0.2	_	0.2
General support/advocacy Living skills/personal	62.4	51.2	60.7	58.9	63.4	71.8	73.2	65.4	31.4	59.5
development Assistance with legal	35.6	15.9	22.3	5.2	26.3	13.5	17.2	8.9	2.5	14.6
issues/court support	5.5	1.5	5.6	8.2	5.6	4.1	10.5	16.0	0.5	7.9
Advice/information	53.8	44.3	52.2	51.1	55.9	57.1	54.7	54.9	25.5	50.8
Retrieval/storage/removal of belongings	23.7	24.4	13.0	8.6	17.7	10.7	11.1	9.7	12.6	15.0
Advocacy/liaison on behalf of	25.1	18.9	19.5	21.2	37.1	48.9	42.6	35.0	7.4	25.5
client	25.1	0.5	0.1	0.3	2.9	40.9	42.0	35.0 1.1	0.7	25.0
Brokerage services		<b>39.6</b>		38.3	35.6	36.9	<b>42.6</b>	31.1	80.0	35.7
Specialist services	36.6		27.1		35.0	30.9	42.0			
Psychological services	1.0	0.5	0.8	0.5	_	_	_	0.4	0.6	0.5
Psychiatric services	7.2	9.9	1.4	3.0			_	0.3	0.5	4.0
Pregnancy support	0.2		2.9	0.7	4.2	4.8	_	1.9	1.2	1.2
Family planning support	0.4	0.1	1.5	0.2	0.9	1.1	2.0	0.8	1.1 75.5	0.5
Drug/alcohol support/intervention	18.9	22.1	9.2	7.9	15.3	1.3	9.7	3.6	75.5	12.3
Physical disability services				0.4	_	0.8	_	0.2	_	0.2
Intellectual disability services	0.1	0.1	0.2	0.3	14.7	27.6	27.0	0.1		0.2
Culturally appropriate support	4.0 0.8	2.6 1.6	9.6	19.9 2.5	14.7	27.6	27.0	19.0 2.4	2.2 1.6	12.6 1.9
Interpreter services		0.2	0.3		3.5 1.3	6.7 3.1	_		1.0	
Assistance with immigration issue Health/medical services	16.1		0.4 7.9	0.9 12.4			7.6	0.9 11.2	3.4	0.6 12.1
		14.5			9.3	5.1				
Basic support and services n.e.s		70.5		<b>75.7</b>	62.7		<b>42.8</b>	<b>76.0</b>	<b>91.0</b>	<b>72.6</b>
Meals	63.4	62.4	56.9	59.7	52.7	20.5	17.3	49.8	87.1	56.8
Laundry/shower facilities	61.5	60.3	60.4	64.7	49.1	13.7	20.8	58.9	83.2	59.8
Recreation	36.4	28.7	22.0	13.1	11.3	3.7	4.0	20.2	3.0	21.7
Transport	29.3	8.0	48.7	46.1	20.9	16.6	20.7	53.3	9.0	35.7
Other	13.5	6.4	10.9	4.3	5.9	7.9	12.5	13.8	1.2	9.2
No services provided Total (number)	<i>1.1</i> 1,550	<i>0.1</i> 3,300	<i>0.1</i> 1,600	<i>0.4</i> 3,000	1.7 250	<i>0.5</i> 350	 50	<i>0.4</i> 3,850	<i>0.6</i> 200	<i>0.4</i> 14,200

Notes

1. Number excluded due to errors and omissions (weighted): 890 (including cases with no information on service requirements or provision).

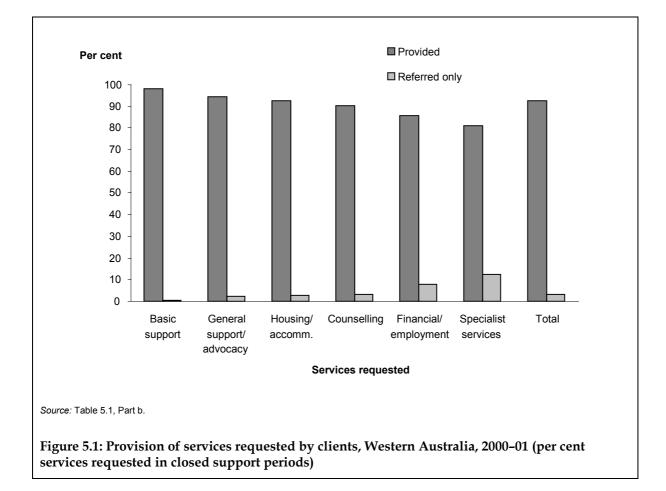
2. Clients were able to receive multiple services, so percentages do not total 100.

 The percentages reporting assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

# **5** Meeting the needs of clients

## 5.1 Key chart



## 5.2 Tables

Table 5.1: SAAP services requested by clients in closed support periods, by provision, Western Australia, 2000–01

Part a: Individual types of SAAP services requested in closed support periods, by provision (per cent closed support periods)

_	No	t provided			Provided			Closed
	Neither				Provided			support
p	provided nor	Referred		Provided	and		<b>T</b> . 4 . 1	periods (number)
Type of service	referred on	on	Subtotal	only	referred on	Subtotal	Total	
Housing/accommodation								
SAAP/CAP accommodation	2.6	0.7	3.3	93.8	2.9	96.7	100.0	11,500
Assistance to obtain/maintain short- accommodation	term 7.6	6.4	14.0	78.5	7.6	86.1	100.0	1,700
Assistance to obtain/maintain independent housing	15.6	9.6	25.2	61.8	13.1	74.9	100.0	2,250
Financial/employment								
Assistance to obtain/maintain								
benefit/pension	8.6	10.8	19.4	60.6	20.0	80.6	100.0	1,450
Employment/training assistance	20.5	22.7	43.2	41.4	15.4	56.8	100.0	600
Financial assistance/material aid	2.6	4.4	7.0	87.4	5.6	93.0	100.0	4,100
Financial counselling	12.2	7.0	19.2	68.1	12.7	80.8	100.0	900
Counselling								
Incest/sexual assault	14.8	23.0	37.8	42.2	20.0	62.2	100.0	250
Domestic violence	11.9	6.2	18.1	69.8	12.1	81.9	100.0	2,000
Family/relationship	11.0	7.3	18.3	68.2	13.5	81.7	100.0	1,400
Emotional/other	2.5	0.6	3.1	94.3	2.6	96.9	100.0	5,700
Assistance with problem gambling	30.0	13.3	43.3	36.7	20.0	56.7	100.0	50
General support/advocacy								
Living skills/personal development	6.1	1.0	7.1	89.3	3.6	92.9	100.0	1,800
Assistance with legal issues/court s	upport 10.4	16.0	26.4	57.1	16.4	73.5	100.0	1,300
Advice/information	1.4	0.2	1.6	95.7	2.7	98.4	100.0	6,600
Retrieval/storage/removal of belong	ings 3.9	2.2	6.1	91.4	2.5	93.9	100.0	2,050
Advocacy/liaison on behalf of client	2.7	1.1	3.8	89.5	6.7	96.2	100.0	3,050
Brokerage services	5.7	2.3	8.0	81.8	10.2	92.0	100.0	100
Specialist services								
Psychological services	20.4	45.5	65.9	24.1	9.9	34.0	100.0	200
Psychiatric services	8.2	18.9	27.1	65.3	7.7	73.0	100.0	700
Pregnancy support	14.1	11.4	25.5	56.2	18.4	74.6	100.0	200
Family planning support	20.0	15.3	35.3	51.8	12.9	64.7	100.0	100
Drug/alcohol support or rehab.	7.0	5.9	12.9	67.9	19.3	87.2	100.0	2,000
Physical disability services	18.4	31.6	50.0	36.8	13.2	50.0	100.0	50
Intellectual disability services	9.7	32.3	42.0	38.7	19.4	58.1	100.0	50
Culturally appropriate support	2.5	2.8	5.3	91.2	3.5	94.7	100.0	1,650
Interpreter services	5.9	6.3	12.2	84.5	3.4	87.9	100.0	250
Assistance with immigration issues	7.9	25.8	33.7	55.1	11.2	66.3	100.0	100
Health/medical services	6.0	20.0	26.0	61.6	12.3	73.9	100.0	2,100
Basic support and services n.e.s.								,
Meals	1.0	0.3	1.3	97.4	1.2	98.6	100.0	7,950
Laundry/shower facilities	1.1	_	1.1	98.7	0.2	98.9	100.0	8,300
Recreation	3.4	0.3	3.7	95.6	0.7	96.3	100.0	2,300
Transport	2.3	0.4	2.7	96.7	0.6	97.3	100.0	4,750
Other	3.7	1.5	5.2	89.9	4.9	94.8	100.0	1,150

(continued)

Table 5.1 (continued): SAAP services requested by clients in closed support periods, by provision, Western Australia, 2000–01

					by provision

	Not	provided		I	Provided				
Broad type of service	Neither provided nor referred on	Referred on	Sub- total	Provided only	Provided and referred on	Sub- total	Total	Distinct services requested	Assoc. closed support periods
		% c	listinct se	rvices requ	lested			Number	Number
Housing/accommodation	5.0	2.6	7.6	87.5	4.9	92.4	100.0	15,450	12,100
Financial/employment	6.6	7.7	14.3	75.4	10.3	85.7	100.0	7,050	5,000
Counselling	6.2	3.4	9.6	83.6	6.8	90.4	100.0	9,350	6,300
General support/advocacy	3.4	2.1	5.5	89.7	4.8	94.5	100.0	14,950	7,750
Specialist services	6.6	12.3	18.9	69.4	11.7	81.1	100.0	7,350	5,350
Basic support and services n.e	e.s. 1.7	0.3	2.0	97.2	0.9	98.1	100.0	24,450	9,900
Total (%)	4.1	3.2	7.3	87.7	5.0	92.7	100.0		
Total (number)	3,200	2,550	5,750	68,950	3,900	72,850		78,600	13,300

Notes

1. Number excluded due to errors and omissions (weighted): 159 closed support periods (including cases with no information on service requirements or provision).

2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.

3. The numbers relating to assistance with problem gambling or immigration issues may be underestimates: information on these services was not specifically collected for the first half of the year by agencies using the electronic reporting tool. These services may have been reported under other categories.

4. Figures have been weighted to adjust for agency non-participation.

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Тс	otal
Broad type of service			%	unmet nee	ds			%	Number
Housing/accommodation	25.3	20.6	28.8	51.2	42.1	24.6	4.3	24.3	750
Financial/employment	16.3	15.7	19.2	10.5	_	12.2	13.0	14.6	450
Counselling	11.1	19.6	9.6	14.0	21.1	23.2	17.4	17.8	550
General support/advocacy	14.9	16.0	13.7	7.0	5.3	18.4	13.0	16.0	500
Specialist services	17.1	15.2	6.8	12.8	10.5	12.9	21.7	14.8	450
Basic support and services n.e.s.	15.2	13.0	21.9	4.7	21.1	8.8	30.4	12.5	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	3,100
Summary totals									
Total unmet needs (%)	29.6	32.3	2.4	2.9	0.6	31.4	0.8	100.0	
Total unmet needs (number)	900	1,000	100	100	<25	950	<25		3,100
Total closed support periods with unmet needs (%)	29.6	31.0	1.9	3.2	0.6	32.9	0.8	100.0	
Total closed support periods with unmet needs (number)	500	500	50	50	<25	550	<25		1,600
Total closed support periods (%)	34.4	31.8	1.8	2.3	0.4	27.5	1.8	100.0	
Total closed support periods (number)	4,400	4,050	250	300	50	3,500	250		12,750

Table 5.2: SAAP services requested by clients in closed support periods that were neither provided nor referred on: broad type of service by client group, Western Australia, 2000–01

Notes

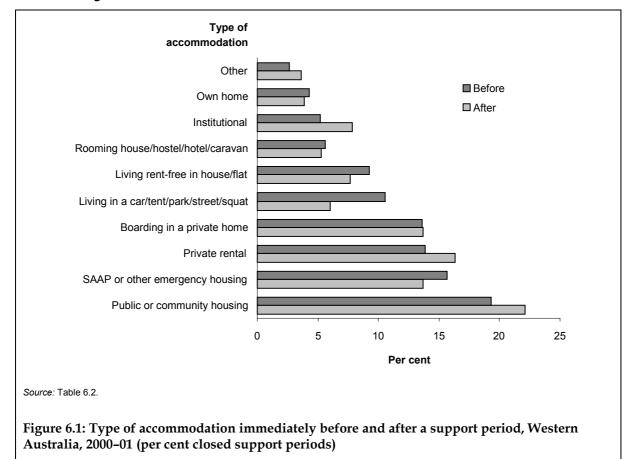
1. Number excluded due to errors and omissions (weighted): 120 identified unmet needs.

2. Number excluded due to errors and omissions (weighted): 763 closed support periods (including cases with no information on service requirements or provision).

3. Figures have been weighted to adjust for agency non-participation.

# 6 Circumstances of clients before and after support

#### 6.1 Key chart



## 6.2 Tables

Table 6.1: SAAP closed support periods: source of income immediately before and after a support period, Western Australia, 2000–01 (per cent)

	Closed support periods in needed assistance to obta pension or ben	iin/maintain a	All closed support periods			
Source of income	Before	After	Before	After		
No income	14.0	5.6	6.4	4.1		
No income, awaiting pension/benefit	3.1	2.1	1.5	1.1		
Government pension/benefit	72.8	85.4	85.1	87.8		
Other	10.2	7.0	7.0	7.0		
Total	100.0	100.0	100.0	100.0		
Total (number with valid data	) 1,450	1,350	11,350	9,950		
Number with missing data	50	150	2,300	3,750		
Total (number)	1,550	1,550	13,650	13,650		

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

	Closed support perio clients needed assi obtain/maintain indeper	stance to	All closed support periods			
Type of accommodation	Before	After	Before	After		
SAAP or other emergency housing	17.7	13.6	15.7	13.7		
Living rent-free in house/flat	10.1	7.1	9.2	7.7		
Private rental	15.3	28.4	13.9	16.3		
Public or community housing	11.1	18.6	19.3	22.1		
Rooming house/hostel/ hotel/caravan	6.5	6.4	5.6	5.3		
Boarding in a private home	20.6	16.4	13.6	13.7		
Own home	4.6	2.9	4.3	3.9		
Living in a car/tent/park/ street/squat	8.2	1.5	10.6	6.0		
Institutional	3.5	3.2	5.2	7.8		
Other	2.4	1.9	2.6	3.6		
Total	100.0	100.0	100.0	100.0		
Total (number with valid data)	2,150	1,600	11,250	8,400		
Number with missing data	250	800	2,450	5,250		
Total (number)	2,400	2,400	13,650	13,650		

Table 6.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Western Australia, 2000–01 (per cent)

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Living situation	Before	After
With parent(s)	8.5	7.9
With foster family	0.1	0.1
With relatives/friends short-term	16.1	15.1
With relatives/friends long-term	4.7	5.9
With spouse/partner with/without children	30.7	22.7
Alone with children	7.3	14.3
Alone	18.7	18.4
With other unrelated persons	12.6	12.4
Other	1.3	3.2
Total	100.0	100.0
Total (number with valid data)	11,550	8,650
Number with missing data	2,150	5,050
Total (number)	13,650	13,650

## Table 6.3: SAAP closed support periods: living situation immediately before and after a support period, Western Australia, 2000-01 (per cent)

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

## Table 6.4: SAAP closed support periods: employment status immediately before and after a support period, Western Australia, 2000–01 (per cent)

	Closed support period clients needed assis employment and t	stance in	All closed support periods		
Employment status	Before	After	Before	After	
Employed full-time	1.1	4.6	2.8	3.3	
Employed part-time/casual	7.1	9.4	5.9	6.3	
Unemployed (looking for work)	64.9	61.5	34.8	32.3	
Not in labour force	27.0	24.5	56.6	58.1	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	650	600	11,450	9,600	
Number with missing data	<25	100	2,250	4,100	
Total (number)	700	700	13,650	13,650	

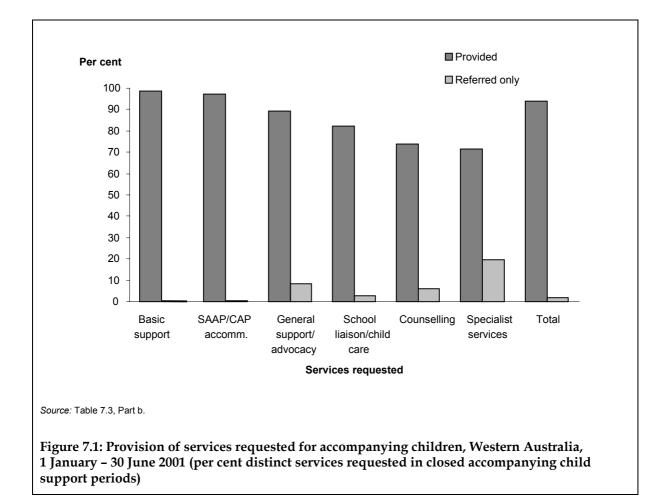
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

# 7 Support to accompanying children

### 7.1 Key chart



#### 7.2 Tables

Table 7.1: Accompanying child support periods, by age and by gender of child, Western Australia, support periods active 1 January – 30 June 2001

	Accompanying child	support periods
Age	%	Number
0-4 years	48.8	1,800
5–12 years	42.9	1,600
13–15 years	6.3	250
16, 17 years	2.1	100
Total	100.0	3,700
Gender		
Male	46.5	1,550
Female	53.5	1,750
Total	100.0	3,300

Notes

1. Number excluded due to errors and omissions in age (unweighted): 89.

2. Number excluded due to errors and omissions in gender (unweighted): 481.

3. Table excludes high-volume records because not all items were included on the high-volume form.

4. Figures are unweighted and have not been adjusted for agency non-participation.

C Type of service	Couple with children	Male with children	Female with children	To	tal
Accompanying child support periods		(%)		%	Number
Accommodation	81.7	74.3	84.4	84.1	3,050
SAAP/CAP accommodation	81.7	74.3	84.4	84.1	3,050
School liaison/child care	23.7	2.9	24.3	24.1	850
School liaison	12.4	2.9	8.7	8.9	300
Child care	11.3	_	18.9	18.3	650
Counselling	11.3	17.1	13.4	13.3	500
Help with behavioural problems	5.4	5.7	3.9	4.0	150
Sexual/physical abuse counselling/support	0.5	_	1.9	1.8	50
Skills education	0.5	—	1.0	1.0	50
General counselling/support	5.9	17.1	9.6	9.5	350
General support/advocacy	22.6	34.3	13.5	14.2	500
Access arrangements	0.5	_	1.6	1.5	50
Advice/information	10.2	14.3	7.5	7.7	300
Brokerage services	7.5	2.9	0.3	0.7	50
Advocacy	11.3	20.0	7.4	7.7	300
Specialist services	13.4	8.6	10.8	10.9	400
Culturally sensitive services	11.8	2.9	6.9	7.1	250
Health/medical services	5.9	5.7	4.4	4.5	150
Basic support and other services n.e.s.	41.9	42.9	71.8	69.9	2,550
Meals	34.4	8.6	49.7	48.5	1,750
Showers/hygiene	9.7	2.9	40.3	38.3	1,400
Recreation	2.7	5.7	23.7	22.4	800
Transport	9.1	17.1	42.6	40.6	1,450
Other	3.2	22.9	19.8	18.9	700
No services provided directly by agency	6.5	—	3.6	3.8	150
Total accompanying child support periods	(%) 5.1	1.0	93.8	100.0	
Total accompanying child support periods (number)	200	50	3,400		3,600
Support periods with accompanying childre	en requiring ass	sistance			
Total support periods (%)	4.1	1.1	94.7	100.0	
Total support periods (number)	50	<25	1,700		1,800
Mean number of accompanying children requiring assistance	2.51	1.84	2.01		2.02

Table 7.2: Accompanying child support periods: services provided to accompanying children, by client group, Western Australia, support periods active 1 January – 30 June 2001

Notes

1. Number excluded due to errors and omissions (unweighted): 151 accompanying child support periods.

2. Number excluded due to errors and omissions (unweighted): 83 support periods.

3. Table excludes high-volume records because not all items were included on the high-volume form.

4. 'Accompanying child support periods' includes cases where it was reported that support and/or accommodation were needed by, provided to or referred on for the accompanying child.

5. Accompanying children were able to receive multiple services, so percentages do not total 100.

6. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.

 Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.

8. In a very small number of support periods, people in the 'other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.

9. Figures are unweighted and have not been adjusted for agency non-participation. *Source:* SAAP Client Collection.

Table 7.3: SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, support periods active 1 January – 30 June 2001

	N	ot provided			Provided			Closed
Type of service	Neither provided nor referred on	Referred on	Subtotal	Provided only	Provided and referred on	Subtotal	Total	accomp- anying child support periods (number)
Accommodation								
SAAP/CAP Accommodation	2.2	0.4	2.6	97.1	0.3	97.4	100.0	2,900
School liaison/child care								
School liaison	4.6	4.6	9.2	86.6	4.2	90.8	100.0	300
Child care	18.8	2.4	21.2	76.8	2.0	78.8	100.0	750
Counselling								
Help with behavioural problems	28.2	5.5	33.7	50.3	16.0	66.3	100.0	150
Sexual/physical abuse counselling/support	10.5	26.3	36.8	32.9	30.3	63.2	100.0	100
Skills education	3.6	_	3.6	82.1	14.3	96.4	100.0	50
General counselling/support	19.4	2.8	22.2	72.4	5.4	77.8	100.0	350
General support/advocacy								
Access arrangements	9.2	47.1	56.3	32.2	11.5	43.7	100.0	100
Advice/information	2.3	0.5	2.8	95.0	2.3	97.3	100.0	200
Brokerage services	_	_	_	95.8	4.2	100.0	100.0	_
Advocacy	1.0	1.0	2.0	94.7	3.4	98.1	100.0	200
Specialist services								
Culturally sensitive services	11.3	2.9	14.2	78.2	7.6	85.8	100.0	250
Health/medical services	6.0	35.6	41.6	33.6	24.8	58.4	100.0	250
Basic support and other services n.e.s.								
Meals	0.7	0.6	1.3	97.0	1.7	98.7	100.0	1,750
Showers/hygiene	1.0	_	1.0	99.0	_	99.0	100.0	1,350
Recreation	3.1	—	3.1	96.9	—	96.9	100.0	750
Transport	1.4	—	1.4	98.6	—	98.6	100.0	1,400
Other	0.6	0.2	0.8	99.0	0.2	99.2	100.0	650
Further other	3.4	6.9	10.3	72.4	17.2	89.6	100.0	50

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

(continued)

## Table 7.3 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, support periods active 1 January – 30 June 2001

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	No	t provided			Provided				Associated
Broad type of service	Neither provided nor referred on	Referred on	Sub- total	Provided only	Provided and referred on	Sub- total	Total	Distinct services requested	support
		% dis	stinct ser	vices requ	ested			Number	Number
Accommodation	2.2	0.4	2.6	97.1	0.3	97.4	100.0	2,900	2,900
School liaison/child care	14.9	3.0	17.9	79.5	2.6	82.1	100.0	1,050	900
Counselling	19.9	6.3	26.2	62.1	11.7	73.8	100.0	600	500
General support/advocacy	2.8	8.2	11.0	84.8	4.3	89.1	100.0	550	450
Specialist services	8.6	19.7	28.3	55.3	16.4	71.7	100.0	500	450
Basic support and other services n.e.s.	1.2	0.2	1.4	97.9	0.6	98.5	100.0	5,900	2,400
Total (per cent)	4.1	2.1	6.2	91.7	2.2	93.8	100.0		
Total (number)	450	250	700	10,500	250	10,750		11,450	3,250

Notes

1. Number excluded due to errors and omissions (unweighted): 0 closed accompanying child support periods.

2. Table excludes high-volume records because not all items were included on the high-volume form.

3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.

4. Figures are unweighted and have not been adjusted for agency non-participation.

	Couple with children	Female with children		Total		
Broad type of service	% un	met needs	%	Number		
Accommodation	_	14.8	14.7	50		
School liaison/child care	_	31.5	31.5	150		
Counselling	_	24.9	25.0	100		
General support/advocacy	_	3.3	3.3	<25		
Specialist services	—	9.4	9.3	50		
Basic support and other services n.e.s.	100.0	16.0	16.1	50		
Total	100.0	100.0	100.0	450		
Summary totals						
Total unmet needs (%)	0.2	99.3	100.0			
Total unmet needs (number)	<25	450		450		
Total accompanying child support periods with unmet needs (%)	0.4	99.2	100.0			
Total accompanying child support periods with unmet needs (number)	<25	250		250		
Total accompanying child support periods (%)	4.2	95.3	100.0			
Total accompanying child support periods (number)	150	3,000		3,150		
Total closed support periods with accompanying children with unmet needs (%)	0.7	98.6	100.0			
Total closed support periods with accompanying children with unmet needs (number)	<25	150		150		
Total closed support periods with accompanying children requiring assistance (%)	3.6	95.9	100.0			
Total closed support periods with accompanying children requiring assistance (number)	50	1,500		1,550		

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred on: broad type of service, by client group, Western Australia, 1 January – 30 June 2001

Notes

1. Number excluded due to errors and omissions (unweighted): 41 unmet needs for accompanying children.

2. Number excluded due to omissions (unweighted): 127 closed accompanying child support periods.

3. Number excluded due to omissions (unweighted): 68 closed support periods with accompanying children requiring assistance.

4. Table excludes high-volume records because not all items were included on the high-volume form.

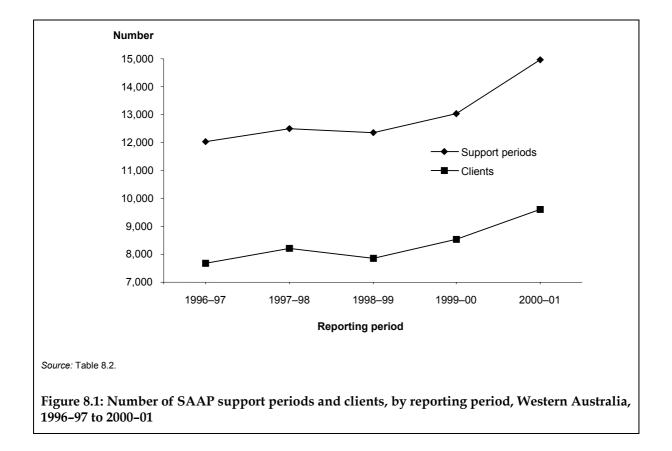
5. In a very small number of support periods, children accompanied a male client. To ensure confidentiality, these cases are not presented

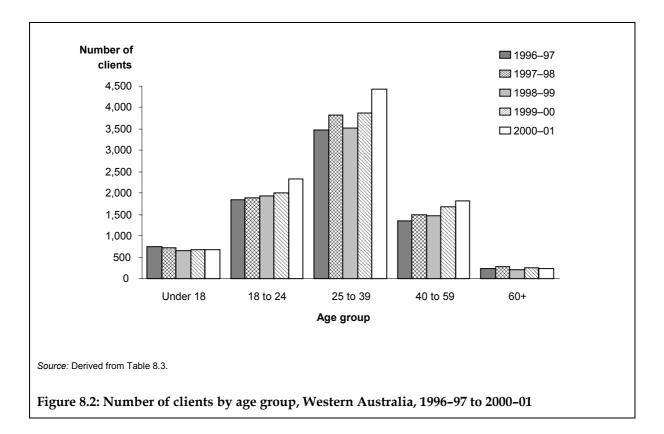
separately but are included in the total. No children accompanied clients from the 'other' client group.

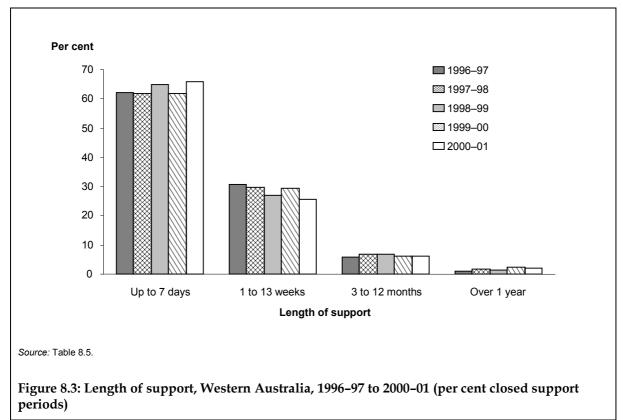
6. Figures have not been weighted to adjust for agency non-participation.

## 8 Support from 1996–97 to 2000–01

#### 8.1 Key charts







#### 8.2 Tables

Table 8.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2000–01 dollars, by reporting period, Western Australia, 1996–97 to 2000–01

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client		
	Current \$					
1996–97	17,696,000	17,043,000	1,420	2,220		
1997–98	18,015,000	17,633,000	1,410	2,150		
1998–99	22,037,000	21,395,000	1,730	2,720		
1999–00	23,729,000	23,414,000	1,790	2,750		
2000–01	25,673,000	24,757,000	1,660	2,580		
		Constant 20	00–01 \$			
1996–97	19,616,000	18,892,000	1,570	2,470		
1997–98	19,653,000	19,236,000	1,540	2,340		
1998–99	23,567,000	22,881,000	1,850	2,910		
1999–00	24,488,000	24,163,000	1,850	2,840		
2000–01	25,673,000	24,757,000	1,660	2,580		

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.

2. Support period figures have been weighted to adjust for agency non-participation.

3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

4. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (Table 2.1; AIHW 2001: Table 2.1).

Sources: SAAP Administrative Data and Client Collections; AIHW 1997; AIHW 1999; AIHW 2000; AIHW 2001; FaCS unpublished data; ABS 2001b.

## Table 8.2: SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2000–01

	1996–97	1997–98	1998–99	1999–00	2000–01
Support periods (number)	12,050	12,500	12,350	13,050	14,950
Clients (number)	7,650	8,200	7,850	8,500	9,600
Mean number of support periods per client	1.75	1.74	1.77	1.73	1.86
Clients per 10,000 population 10+	50	53	50	53	59

Notes

1. Number excluded due to errors and omissions (weighted): 0.

2. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Western Australia.

3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within Western Australia.

4. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 and over with the estimated resident population aged 10 and over at 30 June just prior to the reporting period.

5. Support period figures have been weighted to adjust for agency non-participation.

6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2001a.

## Table 8.3: SAAP clients: age of client by reporting period, Western Australia, 1996–97 to 2000–01 (per cent)

Age of client	1996–97	1997–98	1998–99	1999–00	2000–01
Under 15 years	1.7	0.6	0.8	0.6	0.8
15–17 years	8.2	8.1	7.7	7.4	6.3
18–19 years	7.4	6.9	7.4	7.3	7.6
20-24 years	16.8	16.2	17.5	16.4	17.0
25–29 years	16.9	17.8	17.3	18.0	17.8
30-34 years	16.1	15.8	15.4	15.4	16.3
35–39 years	12.3	12.9	12.4	12.0	12.5
40-44 years	8.0	8.4	8.7	8.9	8.4
45–49 years	4.9	4.6	4.7	5.7	5.7
50–54 years	2.9	3.1	3.4	3.5	3.2
55–59 years	1.8	2.1	2.0	1.6	1.8
60–64 years	1.3	1.1	1.2	1.3	1.2
65 years and over	1.7	2.4	1.5	1.6	1.2
Total	18.4	19.7	18.8	20.3	22.8
Total (number)	7,650	8,200	7,800	8,500	9,500
Mean age (years)	31.0	31.7	31.8	31.6	31.4
Median age (years)	29	30	29	30	30

Notes

1. Number excluded due to errors and omissions (weighted): 161.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Existence of					
support plan	1996–97	1997–98	1998–99	1999–00	2000–01
Support plan	43.1	54.6	48.2	57.7	56.1
All goals achieved	n.a.	n.a.	n.a.	n.a.	5.1
Most or some goals achieved	n.a.	n.a.	n.a.	n.a.	28.7
No goals achieved	n.a.	n.a.	n.a.	n.a.	4.3
No information					10.0
given	n.a.	n.a.	n.a.	n.a.	18.0
No support plan	26.9	19.2	23.8	15.4	20.0
Not appropriate	30.1	26.3	28.0	26.9	24.0
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	9,500	10,300	9,900	9,950	11,650

Table 8.4: SAAP closed support periods: existence of a support plan by reporting period, Western Australia, 1996–97 to 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 6,823.

2. Table excludes high-volume records because not all items were included on the high-volume form.

3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

4. Figures have been weighted to adjust for agency non-participation.

Length of support	1996–97	1997–98	1998–99	1999–00	2000–01
Less than 1 day	8.0	8.8	9.6	10.1	9.2
1 day	22.3	22.4	23.7	20.3	22.5
2 days	11.6	10.8	12.5	11.3	13.0
3 days	6.9	6.5	6.9	7.0	9.2
4 days	4.3	4.4	4.5	4.6	4.3
5 days	3.3	3.3	3.0	3.2	2.9
6 days	2.8	2.8	2.3	2.6	2.7
7 days	3.1	2.7	2.5	2.8	2.2
>1–2 weeks	10.4	9.8	8.7	9.4	8.1
>2-4 weeks	8.8	7.7	7.4	8.1	7.2
>4–13 weeks	11.6	12.3	10.8	11.8	10.4
>13-26 weeks	4.1	4.6	4.0	3.7	3.7
>26-52 weeks	1.7	2.4	2.7	2.6	2.6
>52 weeks	1.1	1.7	1.3	2.5	2.2
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	10,000	11,150	10,800	11,450	13,400
Mean length (days)	28	33	31	41	37
Median length (days)	4	4	3	4	3

Table 8.5: SAAP closed support periods: length of support by reporting period, Western Australia, 1996–97 to 2000–01 (per cent)

Notes

1. Number excluded due to errors and omissions (weighted): 1,487.

2. Figures have been weighted to adjust for agency non-participation.

# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the main report. Additional information relevant only to the tables for Western Australia follows.

## A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by zone, primary target group and service delivery model, Western Australia, 2000–01

	Agenci	es		Forms returned	l
	Р	articipation			
	Total	rate	Total	Consent	Valid consent
Zone	Number	%	Number	%	%
Goldfields	4	100.0	907	88.3	87.0
Kimberley	8	100.0	1,735	89.8	83.7
Metropolitan, North-East	8	100.0	556	78.8	77.0
Metropolitan, North-West	19	94.7	5,151	92.2	91.1
Metropolitan, South-East	12	83.3	844	60.3	58.6
Metropolitan, South-West	11	100.0	1,355	92.3	91.6
Murchison	5	100.0	622	88.3	87.8
Pilbara	8	100.0	893	58.5	57.3
Southern	16	100.0	1,436	84.9	80.7
Statewide	11	100.0	1,041	59.1	55.7
Total	102	97.1	14,540	84.0	81.8
Primary target group					
Young people	28	96.4	2,211	72.8	70.5
Single men only	7	100.0	2,413	97.1	96.1
Single women only	1	100.0	391	98.7	98.0
Families	11	100.0	833	68.9	67.8
Women escaping domestic violence	40	95.0	6,130	82.6	79.4
Cross target/multiple/general	15	100.0	2,562	87.2	86.0
Total	102	97.1	14,540	84.0	81.8
Service delivery model					
Crisis/short-term accommodation	64	98.4	11,024	84.4	82.4
Medium/long-term accommodation	27	96.3	2,099	92.1	90.9
Day support	1	100.0	228	71.9	68.9
Outreach support	9	88.9	1,007	70.9	65.4
Multiple	1	100.0	182	51.6	51.1
Total	102	97.1	14,540	84.0	81.8

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

 Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in Glossary).

4. Of the 14,540 forms returned, 34 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the main report), high-volume agencies accounted for 35 of the 14,950 support periods.

Sources: SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the main report.

## Service delivery model

The SAAP NDCA Administrative Data Collection specifies eight distinct service delivery models for SAAP agencies:

- crisis or short-term supported accommodation agencies those predominantly providing supported accommodation to people needing immediate (crisis) accommodation for periods of generally not more than three months (shortterm);
- medium- to long-term supported accommodation agencies those predominantly providing supported accommodation for periods of around three to six months (medium-term) and for longer than six months (long-term);
- day support agencies those predominantly providing support only on a walk-in basis;
- outreach support agencies those providing support predominantly in a setting other than the agency or an outlet of the agency;
- telephone information and referral agencies those providing support predominantly via telephone contact;
- agency support agencies those predominantly providing support to, or representation of, other SAAP agencies;
- multiple agencies—those that provide support using more than one service delivery model; and
- other agencies those that provide support using a service delivery model not specified above.

No distinction is made in Western Australia between agencies that provide support at an agency setting and those that provide support at a setting other than the agency or an outlet of the agency. All such agencies are classified as outreach support agencies. Further, in 2000–01 there were no agencies in Western Australia with the service delivery model classification of 'agency support'.

**Zone** The regional classification developed by the Department for Community Development for administrative purposes is used in this report. The names of these zones, and the abbreviations used in tables, are as follows:

- Goldfields
- Kimberley
- Metropolitan, North-East (Metro, NE)

- Metropolitan, North-West (Metro, NW)
- Metropolitan, South-East (Metro, SE)
- Metropolitan, South-West (Metro, SW)
- Murchison
- Pilbara
- Southern
- Statewide.

# Appendix 2 SAAP NDCA Client Collection forms

General and high volume forms

# References

ABS (Australian Bureau of Statistics) 1998. Experimental projections, Aboriginal and Torres Strait Islander population, June 1991 – June 2001. ABS cat. no. 3231.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 1999. Migration, Australia 1997–98. ABS cat. no. 3412.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2001a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2001b. National income, expenditure and product: Australian national accounts, June quarter 2000. ABS cat. no. 5206.0. Canberra: ABS.

AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 Western Australia. AIHW cat. no. HOU 14. Canberra: AIHW (SAAP NDCA report. Series 2).

AIHW (Australian Institute of Health and Welfare) 1999. SAAP National Data Collection annual report 1997–98 Western Australia. AIHW cat. no. HOU 28. Canberra: AIHW (SAAP NDCA report. Series 3).

AIHW (Australian Institute of Health and Welfare) 2000. SAAP National Data Collection annual report 1998–99 Western Australia. AIHW cat. no. HOU 46. Canberra: AIHW (SAAP NDCA report. Series 4).

AIHW (Australian Institute of Health and Welfare) 2001. SAAP National Data Collection annual report 1999–2000 Western Australia. AIHW cat. no. HOU 54. Canberra: AIHW (SAAP NDCA report. Series 5).