

4 Service data

4.1 State distribution

State- and Territory-funded services

Table 4.1 provides a description of the 4,284 State- or Territory-funded CSDA services, according to service type. The majority of State or Territory services reported in 1996 were in the broad 'accommodation' grouping, accounting for 2,336 (55%) of all services. Of these accommodation services, 1,538 (66%) were group homes, with outreach or other in-home support next with 395 services reported.

The remaining 1,938 services reported were spread widely across the service types with 926 in the broad category of community support, 586 in community access, 395 in respite and 41 reported as 'other' or the service type was not stated.

The distribution of services across the broad service categories was fairly similar for the States and the Northern Territory; however, differences are apparent at the finer service type level. This possibly reflects the differences that have evolved historically in methods of service delivery and service funding. The number of advocacy, information, recreation, and mutual support/self-help services as a proportion of total services was comparatively high in Victoria. For respite services, among the three largest States, 'own home respite services' were comparatively more frequent in Victoria, as were 'host family/peer support' respite services in Queensland.

The service category of 'resource teams/regional teams' has been used mainly to cover direct services provided by the New South Wales Department of Community Services—representing small multi-purpose teams which could not logically be assigned to any other single service type category.

Not all jurisdictions have been able to move to a full 'outlet-level' collection (see Section 2.3). When an 'outlet-level' collection is in place, more detailed comparison of interstate differences between CSDA services can be made, since the collection will be performed on the same basis in each State and Territory.

Table 4.1: State- and Northern Territory-funded CSDA services, service type by State and Territory, 1996

Service type	NSW	Vic.	Qld	WA	SA	Tas.	ACT	NT	Total
Institutions/large residentials	43	14	63	18	5	4	n.a.	0	147
Hostels	20	35	15	11	3	3	n.a.	0	87
Group homes	515	460	277	140	115	23	n.a.	8	1,538
Attendant care	23	13	12	7	14	3	n.a.	2	74
Outreach/other 'in-home'/drop-in support	91	116	80	73	24	7	n.a.	4	395
Alternative family placement	2	1	3	2	0	1	n.a.	0	9
Accommodation support: other/not stated	27	37	1	17	2	0	n.a.	2	86
Total accommodation support	721	676	451	268	163	41	n.a.	16	2,336
Advocacy	6	15	2	6	3	2	n.a.	2	36
Information/referral	15	23	9	3	8	13	n.a.	4	75
Combined advocacy/information	9	5	0	9	8	1	n.a.	0	32
Early childhood intervention	74	62	5	3	1	0	n.a.	1	146
Recreation/holiday programs	29	43	13	11	12	8	n.a.	1	117
Therapy (PT OT ST)	26	37	46	16	3	4	n.a.	0	132
Family/individual case practice/management	16	37	1	1	16	3	n.a.	0	74
Behaviour/specialist intervention	18	11	3	2	3	1	n.a.	0	38
Counselling: individual/family/group	2	1	1	6	7	0	n.a.	0	17
Brokerage/direct funding	5	14	35	39	2	0	n.a.	4	99
Mutual support/self-help groups	2	21	0	0	5	0	n.a.	0	28
Print disability	4	1	4	0	1	2	n.a.	0	12
Resource teams/regional teams	67	3	3	2	6	3	n.a.	0	84
Community support: other/not stated	20	5	0	5	5	1	n.a.	0	36
Total community support	293	278	122	103	80	38	n.a.	12	926
Continuing education/independent living training/adult training centre	122	122	38	10	12	10	n.a.	1	315
Post-school options/social and community support/community access	76	22	21	18	10	3	n.a.	2	152
Community access and day programs: other/not stated	16	69	9	5	5	13	n.a.	2	119
Total community access	214	213	68	33	27	26	n.a.	5	586
Own home respite	1	20	9	6	3	0	n.a.	3	42
Respite: centre/respite home	54	69	31	17	17	5	n.a.	1	194
Respite: host family/peer support	17	1	48	2	3	2	n.a.	2	75
Respite: other/flexible/combination/not stated	32	3	23	16	5	3	n.a.	2	84
Total respite	104	93	111	41	28	10	n.a.	8	395
Service type other and not stated	11	10	4	3	8	3	n.a.	2	41
Total	1,343	1,270	756	448	306	118	n.a.	43	4,284

Notes

1. A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.
2. Data for recipients of CSDA services funded by the Australian Capital Territory were not collected.

Commonwealth-funded services

The distribution of reported Commonwealth-funded CSDA services, by service type, by State and Territory, is shown in Table 4.2. There were 275 open labour market employment services reported (that is, CEPT and ISJ services). This is more than the 261 reported in 1995 (Black & Eckerman 1997).

There were similar total employment services reported (782 in 1996, and 772 reported in 1995). Similar also are the service types for which, under the CSDA, the Commonwealth has shared jurisdictional responsibility— advocacy, information, print disability and research. In 1995 there were 93 of these services, and 94 in 1996.

Table 4.2: Commonwealth-funded CSDA services, service type by State and Territory, 1996

Service type	NSW	Vic.	Qld	WA	SA	Tas.	ACT	NT	Total
Competitive Employment Training and Placement	54	48	43	19	11	5	1	3	184
Individual Supported Job	47	23	10	2	2	2	3	2	91
Supported employment	65	64	11	7	13	8	4	1	173
Sheltered employment	141	52	42	30	41	12	4	3	325
Employment: other/not stated	1	4	2	0	1	0	1	0	9
Total employment support	308	191	108	58	68	27	13	9	782
Advocacy	19	24	7	8	7	3	6	3	77
Information/referral	2	0	0	0	0	0	1	0	3
Print disability	4	4	1	2	1	1	1	0	14
Total other than employment support	25	28	8	10	8	4	8	3	94
Total	333	219	116	68	76	31	21	12	876

Note: A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.

4.2 Service income from governments

Service income provided as funding under the CSDA for various service types is presented in Table 4.3. Data for CSDA services funded by Western Australia are not available for all service types, but are included in totals. The data under Western Australia and the Australian Capital Territory, for the categories of advocacy, information and print disability, were for CSDA services funded by the Commonwealth in those States. CSDA income to services totalled nearly \$1.3 billion in 1995–96. In all States and the Northern Territory much of this money was for services providing accommodation or accommodation support— \$728 million (58%) of all CSDA funding covering 55% of State- or Territory- funded services.

CSDA funding for employment services was the next largest in dollar terms with \$169 million (13%) covering 89% of Commonwealth funded services. Sheltered employment was the largest of the employment service types with CSDA income of \$72 million (43% of the employment services' CSDA income).

Table 4.3: CSDA funding of services, service type by State and Territory, Commonwealth, States and the Northern Territory, 1995–96 (\$ million)

Service type	NSW	Vic.	Qld	WA ^(a)	SA	Tas.	ACT ^(b)	NT	Total ^(c)
Institutions/large residentials	118.8	59.5	29.6	n.a.	55.3	8.9	n.a.	0	272.1
Hostels	5.1	10.2	0.5	n.a.	0.6	0.7	n.a.	0	17.1
Group homes	116.6	84.4	30.4	30.2	22.0	13.7	n.a.	5.0	302.2
Attendant care	4.2	6.1	2.0	n.a.	2.6	0.8	n.a.	0.4	16.1
Outreach/other 'in-home'/drop-in support	20.2	11.5	13.4	n.a.	5.5	0.3	n.a.	0.2	51.1
Alternative family placement	0.4	0.5	0.5	n.a.	0	0.1	n.a.	0	1.6
Accommodation support: other/not stated	8.2	5.1	<0.1	n.a.	1.2	0	n.a.	0.2	14.6
Total accommodation support	273.5	177.3	76.4	83.8	87.1	24.5	n.a.	5.7	728.4
Competitive Employment Training and Placement	10.5	14.7	11.4	6.3	1.9	0.7	0.5	0.5	46.6
Individual Supported Job	9.2	7.7	3.1	0.8	1.1	0.1	0.8	<0.1	22.9
Supported employment	8.6	9.1	2.2	2.3	2.1	0.5	1.4	<0.1	26.4
Sheltered employment	23.1	13.5	7.1	14.1	10.3	2.5	0.9	0.8	72.4
Employment: other/not stated	<0.1	0.6	0.2	0	<0.1	0	<0.1	0	0.9
Total employment support	51.5	45.5	24.1	23.6	15.4	3.9	3.7	1.5	169.2
Advocacy	2.8	3.7	1.2	0.7	1.8	0.4	0.5	0.3	11.3
Information/referral	1.2	1.5	1.5	n.a.	1.2	0.4	0.2	<0.1	5.9
Combined advocacy/information	1.2	0.3	0	n.a.	0.2	0.2	n.a.	0	1.8
Early childhood intervention	7.4	10.8	1.1	n.a.	<0.1	0	n.a.	0.4	19.8
Recreation/holiday programs	1.8	3.2	2.4	n.a.	0.5	0.5	n.a.	<0.1	8.4
Therapy (PT OT ST)	7.3	7.3	3.1	n.a.	1.4	0.7	n.a.	0	19.7
Family/individual case practice/management	3.6	12.1	2.6	n.a.	8.0	0.6	n.a.	0	26.9
Behaviour/specialist intervention	3.8	2.5	0	n.a.	1.0	0.1	n.a.	0	7.5
Counselling: individual/family/group	0.2	<0.1	0.4	n.a.	0.3	0	n.a.	0	0.9
Brokerage/direct funding	0.2	1.6	1.7	n.a.	<0.1	0	n.a.	0.2	3.8
Mutual support/self-help groups	<0.1	1.5	0	n.a.	0.1	0	n.a.	0	1.7
Print disability	0.6	0.7	0.3	0.2	0.2	0.2	<0.1	0	2.1
Resource teams/regional teams	14.4	0.2	0.8	n.a.	2.7	1.6	n.a.	0	19.8
Community support: other/not stated	7.5	0.9	0	n.a.	0.5	<0.1	n.a.	0	8.8
Continuing education/independent living training/adult training centre	35.0	33.6	3.7	n.a.	1.1	1.7	n.a.	0.1	75.1
Post-school options/social and community support/community access	10.1	7.6	2.6	n.a.	4.8	0.2	n.a.	0.4	25.6
Community access and day programs: other/not stated	2.3	14.5	1.6	n.a.	0.4	4.5	n.a.	0.5	23.7
Own home respite	<0.1	2.1	0.5	n.a.	<0.1	0	n.a.	0.2	2.9
Respite: centre/respite home	15.4	13.2	2.4	n.a.	4.3	2.4	n.a.	0.4	38.3
Respite: host family/peer support	1.0	<0.1	0.2	n.a.	0.3	0.1	n.a.	<0.1	1.6
Respite: other/flexible/combination/not stated	2.2	0.2	5.8	n.a.	0.3	0.2	n.a.	<0.1	8.7
Service type not stated	0.9	1.3	3.6	n.a.	6.6	<0.1	n.a.	0.1	12.6
Total other than accommodation support and employment support	118.9	118.8	35.2	40.2	35.6	14.0	0.7	2.8	366.2
Total^(c)	443.8	341.7	135.8	147.5	138.2	42.3	4.4	10.0	1,263.7

(a) Data for CSDA services funded by Western Australia were not available for all service types in CSDA MDS format. Data for 'Group homes' funded by Western Australia were available. Data for all CSDA services funded by Western Australia have been included in all subtotals and the total. Data for 'Advocacy' and 'Print disability' and employment support in the Western Australia column are Commonwealth funded CSDA services.

(b) Data for CSDA services funded by the Australian Capital Territory were not collected. All data in the Australian Capital Territory column are for CSDA services funded by the Commonwealth that were located in the Australian Capital Territory.

(c) Totals may not add to sum of components because of missing values.

Data on service income from government sources, that is CSDA, HACC and other government funding of CSDA services as reported by services, are presented for the 1995–96 financial year in Table 4.4. Hence this table presents different data from those in Table 4.3, as it covers funds reported by services from all government sources not just CSDA funding of services reported by jurisdictions. This table does not include CSDA services funded by the Commonwealth.

For the State and Northern Territory CSDA-funded services, State Government was by far the main source reported. Within most service types there was some level of funding from Commonwealth sources reported, and to a lesser extent from the jointly funded HACC program (Table 4.4). Early childhood intervention and therapy services (PT OT ST) in particular reported Commonwealth-sourced funds.

The Commonwealth Government, and State or Territory Governments were reported as significant funders of the jointly funded service types under the CSDA: advocacy, information/referral, and print disability services.

Data on total service income from sources other than governments were obtained for the 1996 CSDA MDS (minimum data set) collection, but are not presented here, as in a significant number of instances where service income was reported, income other than that from government grants was not reported (55%).

Table 4.4: Income from government sources reported by CSDA-funded services, service type by income source, States and the Northern Territory, 1995–96 (\$ '000)

Service type	HACC	Cwlth	State/Territory	Local	Total
Institutions/large residentials	56.8	6,805.3	252,511.9	0.0	259,374.0
Hostels	0.0	29.8	17,400.8	0.1	17,430.7
Group homes	499.4	944.7	230,011.9	128.2	231,584.1
Attendant care	66.8	120.9	18,043.1	0.0	18,230.8
Outreach/other 'in-home'/drop-in support	3,645.2	603.3	40,946.3	12.4	45,207.1
Alternative family placement	0.0	0.0	2,232.8	0.0	2,232.8
Accommodation support: other/not stated	22.0	351.6	13,162.8	8.6	13,545.0
Total accommodation support	4,290.2	8,855.6	574,309.5	149.3	574,060.6
Advocacy	199.7	757.2	2,182.5	3.8	3,143.0
Information/referral	289.3	219.7	6,144.2	11.1	6,664.3
Combined advocacy/information	272.4	474.1	1,929.8	0.0	2,676.5
Early childhood intervention	1,569.5	3,691.8	17,378.4	208.4	22,848.0
Recreation/holiday programs	363.3	54.4	7,318.3	71.6	7,807.6
Therapy (PT OT ST)	463.0	2,293.0	17,654.6	0.0	20,410.6
Family/individual case practice/management	56.4	20.0	23,985.6	3.0	24,065.0
Behaviour/specialist intervention	0.0	0.0	7,439.0	0.0	7,439.0
Counselling: individual/family/group	0.0	0.0	901.7	0.0	901.7
Brokerage/direct funding	1,977.6	1,094.6	3,785.1	60.0	6,917.3
Mutual support/self-help groups	31.7	112.0	1,815.3	1.2	1,960.2
Print disability	0.0	338.5	1,233.1	0.0	1,571.6
Resource teams/regional teams	0.0	455.1	20,307.4	0.0	20,762.5
Community support: other/not stated	88.3	362.1	6,319.5	11.4	6,781.4
Total community support	5,311.2	9,872.3	118,394.6	370.5	133,948.7
Continuing education/independent living training/adult training centre	715.2	2,036.5	75,120.7	268.2	78,140.6
Post-school options/social and community support/community access	433.4	822.6	28,784.4	3.0	30,056.5
Community access and day programs: other/not stated	248.5	928.4	23,092.5	67.0	24,336.5
Total community access	1,397.1	3,787.5	127,010.6	339.4	132,533.6
Own home respite	215.5	81.8	2,572.7	4.7	2,874.7
Respite: centre/respite home	208.3	294.8	38,566.7	0.0	39,069.8
Respite: host family/peer support	745.2	31.2	1,625.2	0.0	2,401.6
Respite: other/flexible/combination/not stated	780.3	764.5	5,907.1	10.5	7,462.4
Total respite	1,949.3	1,172.3	48,671.7	15.2	51,808.5
Service type other/not stated	29.0	300.7	9,517.3	0.0	9,847.0
Total	12,976.9	23,988.4	877,903.8	873.3	915,742.3

Notes

1. Data for CSDA services funded by the Australian Capital Territory were not collected.
2. The Home and Community Care (HACC) program involves joint funding from both the Commonwealth and State/Territory sources.
3. Data for services funded under the CSDA by the Commonwealth were not collected. Hence the figures for income from the Commonwealth relate to non-CSDA and non-HACC funding from the Commonwealth to services funded under the CSDA by State or Territory Governments.
4. Data in the State/Territory column mainly comprise CSDA funding of services.

4.3 Auspice

Of the 5,160 services reported, the funded non-government sector predominated in most service types, with a 'charitable or religious' auspice accounting for 1,733 (50%) of the 3,462 services reported for this sector. (The service recipient data show that the non-government sector predominated in all service types other than recreation and respite care services.)

There were 1,697 (33%) services auspiced (and generally provided directly) by government with the vast majority of these (1,619) coming from State or Territory Governments (see Table 4.5).

For many service types, government auspiced services outnumbered or equalled non-government auspiced services. These were: institution/large residential accommodation (92 to 55); group homes (858 to 680); therapy (70 to 62); behaviour/specialist intervention services (32 to 6); brokerage/direct funding services (64 to 35); and resource/regional teams (74 to 10).⁴

Local government was relatively more likely to be represented in recreation and respite care services. (Service recipients using local government auspiced services were most numerous in Competitive Employment Placement and Training and in other community access services.)

In the funded non-government sector, services under a 'charitable or religious' auspice predominated for many service types. These were: institution/large residential; group home; alternative family placement; therapy (PT OT ST); family/individual case practice/management; behaviour/specialist intervention; counselling; other community support; centre-based respite; host family respite; supported employment; sheltered employment; and other employment.⁵

4. The service recipient data (unpublished) shows most of these service types similarly have recipients using government auspiced services outnumbering those using non-government auspiced services. The exceptions are group homes and therapy (PT OT ST) services where recipients of government auspiced services outnumbered recipients using non-government auspiced services.

5. The service recipient data (unpublished) shows that all these service types similarly have recipients using 'charitable or religious' auspiced services outnumbering those using other non-government auspiced services. In addition, recipients using 'charitable or religious' auspiced attendant care, early childhood intervention, recreation/holiday programs, resource teams/regional teams, post-school options, other community access, own home respite and other respite outnumber those using other non-government auspiced services.

Table 4.5: CSDA-funded services, service type by auspicing organisation, Commonwealth, States and the Northern Territory, 1996

Service type	Government			Non-government			Not stated	Total	
	Cwlt	State/ Territory	Local	Total	Charit./ religious	Other			Total
Institutions/large residentials	0	92	0	92	37	18	55	0	147
Hostels	0	24	1	25	26	36	62	0	87
Group homes	0	845	13	858	378	302	680	0	1,538
Attendant care	0	2	1	3	34	37	71	0	74
Outreach/other 'in-home'/drop-in support	1	64	6	71	163	161	324	0	395
Alternative family placement	0	1	1	2	5	2	7	0	9
Accommodation support: other/not stated	0	17	0	17	29	40	69	0	86
Total accommodation support	1	1,045	22	1,068	672	596	1,268	0	2,336
Advocacy	0	4	1	5	10	98	108	0	113
Information/referral	0	3	2	5	18	55	73	0	78
Combined advocacy/information	0	0	0	0	12	20	32	0	32
Early childhood intervention	0	35	6	41	49	56	105	0	146
Recreation/holiday programs	0	9	12	21	40	56	96	0	117
Therapy (PT OT ST)	0	70	0	70	53	9	62	0	132
Family/individual case practice/management	0	35	0	35	28	11	39	0	74
Behaviour/specialist intervention	0	32	0	32	5	1	6	0	38
Counselling: individual/family/group	0	2	0	2	11	4	15	0	17
Brokerage/direct funding	0	62	2	64	17	18	35	0	99
Mutual support/self-help groups	0	0	0	0	9	19	28	0	28
Print disability	0	0	0	0	5	21	26	0	26
Resource teams/regional teams	0	74	0	74	7	3	10	0	84
Community support: other/not stated	0	12	1	13	13	10	22	0	36
Total community support	0	338	24	362	277	381	658	0	1,020
Continuing education/independent living training/adult training centre	0	50	5	55	97	163	260	0	315
Post-school options/social and community support/community access	0	9	5	14	61	77	138	0	152
Community access and day programs: other/not stated	0	11	3	14	50	55	105	0	119
Total community access	0	70	13	83	208	295	503	0	586
Own home respite	0	6	4	10	15	17	32	0	42
Respite: centre/respite home	0	94	1	95	58	41	99	0	194
Respite: host family/peer support	0	46	0	46	15	14	29	0	75
Respite: other/flexible/combination/not stated	0	5	7	12	36	36	72	0	84
Total respite	0	151	12	163	124	108	232	0	395
Competitive Employment Training and Placement	0	0	3	3	43	138	181	0	184
Individual Supported Job	0	0	0	0	32	59	91	0	91
Supported employment	0	4	1	5	115	53	168	0	173
Sheltered employment	0	4	1	5	243	77	320	0	325
Employment: other/not stated	0	2	0	2	4	3	7	0	9
Total employment support	0	10	5	15	437	330	767	0	782
Service type other/not stated	0	5	1	6	15	19	34	1	41
Total	1	1,619	77	1,697	1,733	1,729	3,462	1	5,160

Notes

1. A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.
2. Data for CSDA services funded by the Australian Capital Territory were not collected.

4.4 Operating periods

The wide range of service types and service delivery methods contained within the CSDA is apparent when the patterns of service operating periods are examined. The number of days per week, hours per day and weeks per year of operation varied greatly, although two particular patterns commonly appeared. One pattern of operation was 7 to 8 hours a day for 5 days a week (1,036 or 24% of services), and another was 24 hours a day for 7 days a week (1,633 or 39% of services) (see Table 4.6).

Table 4.6: CSDA-funded services, days of operation per week by hours of operation per day, States and the Northern Territory, 1996

Days of operation per week	Less than 7 hours	7-8 hours	More than 8, less than 24 hours	24 hours	No regular hours	Not stated	Total
5 days	116	1,036	132	16	71	3	1,374
7 days	70	55	242	1,633	457	9	2,466
Other	95	118	30	19	58	1	321
No regular	3	3	3	3	78	0	90
Not stated	0	0	1	0	1	31	33
Total	284	1,212	408	1,671	665	44	4,284

Notes

1. A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.
2. Data for CSDA services funded by the Australian Capital Territory were not collected.
3. Data for CSDA services funded by the Commonwealth were not collected.

When the pattern of days per week of service operation is examined for different service types (Figure 4.1), it can be seen that accommodation services generally fitted a 7 days per week pattern (90%), as did respite services (62%). Other service types predominantly fitted a 5 days per week pattern (83% of community access, 69% of community support and 66% of all other services).

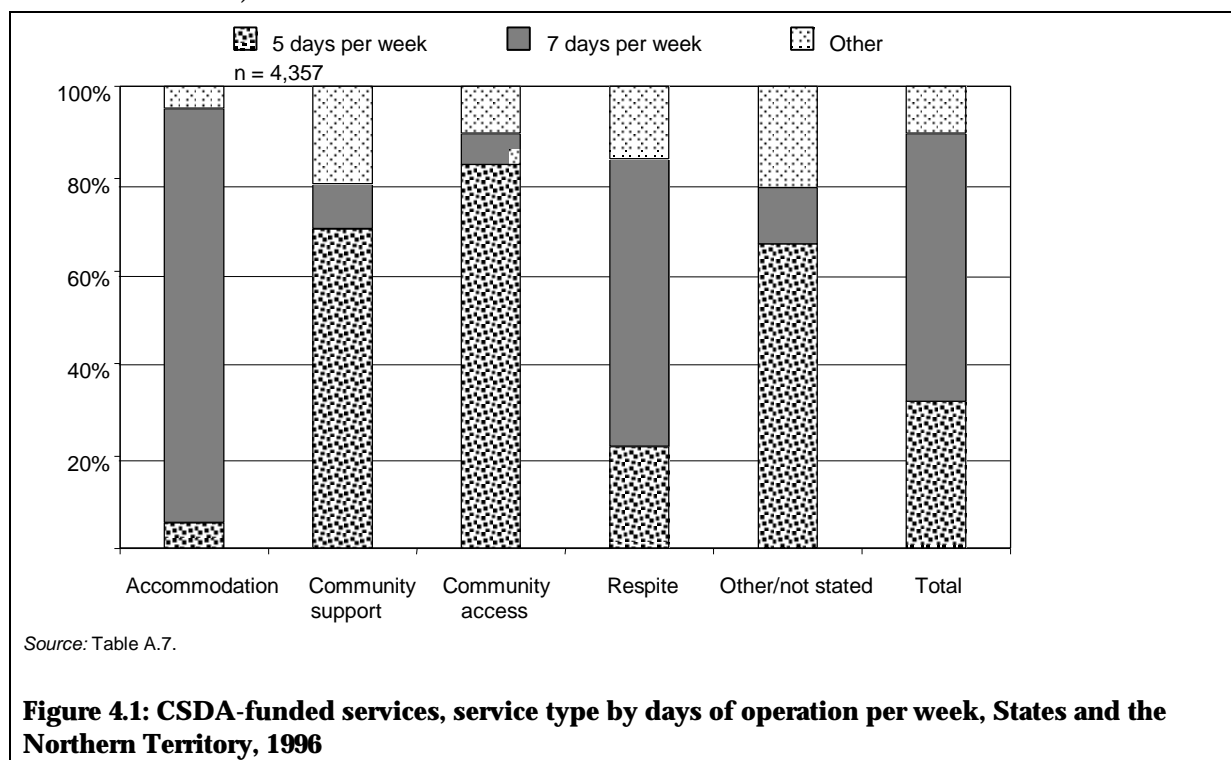


Figure 4.1: CSDA-funded services, service type by days of operation per week, States and the Northern Territory, 1996

Patterns of operating periods were also apparent when weeks of operation per year are considered for each service type (Table 4.7). Ninety-three per cent (2,176) of accommodation support services operated for the whole year, as did 77% (306) of respite services, 55% (511) of community support services, and 26% (154) of community access services.

For those services operating for less than the whole year, 49% (288) of community access services operated for from 1 to 4 weeks short of the whole year; as did 27% (254) of community support services, 14% (56) of respite services; and 3% (81) of accommodation support services. Twenty-two per cent (131) of community access services operated for 40 to 47 weeks of the year; as did 12% (114) of community support services. Four per cent (15) of respite services had no regular pattern of operation over the year.

Table 4.7: CSDA-funded services, service type by weeks of operation per year, States and the Northern Territory, 1996

Service type	No regular pattern	1 to 39 weeks	40 to 47 weeks	48 to 51 weeks	52 weeks	Not stated	Total
Accommodation support	19	10	39	81	2,176	12	2,337
Community support	16	18	114	254	511	13	926
Community access	7	3	131	288	154	3	586
Respite	15	4	13	56	306	1	395
Service type other and not stated	4	0	2	16	17	1	40
Total all service types	61	35	299	695	3,164	30	4,284

Notes

1. A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.
2. Data for CSDA services funded by the Australian Capital Territory were not collected.
3. Data for CSDA services funded by the Commonwealth were not collected.

4.5 Staff hours

Data on staff hours were collected in terms of the total hours worked by staff and volunteers, for each service, during the week ending on the 'snapshot' day. The data were collected separately for staff who worked in direct contact with service recipients, and those who did not, in each of three staff types. These staff types were paid staff, contract staff and unpaid staff (including volunteers).

Paid staff were a significant proportion of all staff over all CSDA-funded service types. The proportion was greater for services provided directly by governments (94.6%), than for services provided by non-government organisations (89.6%) (Table 4.8). Similarly, contract staff had a higher representation in services provided directly by governments (5.0%), than in services provided by non-government organisations (3.3%). Unpaid staff had a higher representation in services provided by non-government organisations (7.1%) and formed a very small proportion of total staff in government auspiced services (0.4%).

For some service types the pattern of staff hours for each staff type was different from the overall pattern. The non-government service types with the highest reported proportions of unpaid staff were print disability (44.2%), mutual support/self-help groups (41.3%) and recreation/holiday programs (35.7%). The highest proportion of contract staff in the non-government sector was 28.1% for brokerage services. Of the accommodation services, attendant care had the highest proportion of contract staff (8.7% for non-government services).

Table 4.8: Hours worked by staff for CSDA-funded services, service type by staff type and auspicing organisation, States and the Northern Territory, 1996

Service type	Government				Non-government			
	Paid staff	Contract staff	Unpaid staff	No. of services	Paid staff	Contract staff	Unpaid staff	No. of services
	Percentage				Percentage			
Institutions/large residentials	98.1	1.4	0.5	38	97.3	1.6	1.1	54
Hostels	99.0	1.0	0	13	93.3	5.4	1.4	61
Group homes	91.8	8.0	0.2	704	97.0	1.8	1.2	672
Attendant care	56.5	43.5	0	2	87.7	8.7	3.6	70
Outreach/other 'in-home'/drop-in support	90.1	9.0	0.9	49	93.9	3.8	2.3	311
Alternative family placement	100.0	0.0	0.0	1	68.0	0.9	31.1	6
Accommodation support: other/not stated	92.3	7.4	0.3	16	91.5	1.8	6.7	66
Total accommodation	95.2	4.5	0.3	823	95.4	2.7	1.9	1240
Advocacy	72.0	22.3	5.7	2	86.9	1.4	11.7	29
Information/referral	78.1	17.4	4.5	3	76.1	3.3	20.6	65
Combined advocacy/information	n.a.	n.a.	n.a.	0	73.7	3.8	22.5	32
Early childhood intervention	97.1	1.8	1.1	39	88.4	3.7	7.9	105
Recreation/holiday programs	93.2	3.5	3.3	17	59.1	5.2	35.7	92
Therapy (PT OT ST)	96.9	3.0	0.1	60	86.6	1.2	12.1	60
Family/individual case practice/management	94.7	5.0	0.2	33	92.7	1.7	5.6	39
Behaviour/specialist intervention	95.6	4.4	0.0	31	99.5	0.4	0.1	6
Counselling: individual/family/group	100.0	0.0	0.0	1	83.9	3.0	13.1	14
Brokerage/direct funding	94.8	5.2	0.0	52	67.3	28.1	4.7	34
Mutual support/self-help groups	n.a.	n.a.	n.a.	0	58.7	0.0	41.3	27
Print disability	n.a.	n.a.	n.a.	0	55.5	0.3	44.2	12
Resource teams/regional teams	98.1	1.8	0.1	69	100.0	0.0	0.0	10
Community support: other/not stated	94.8	4.6	0.6	11	75.3	7.2	17.5	23
Total community support	96.2	3.5	0.3	318	78.9	4.0	17.1	548
Continuing education/independent living training/adult training centre	90.4	8.2	1.4	54	88.5	2.7	8.8	255
Post-school options/social and community support/community access	96.4	2.2	1.3	13	92.4	4.1	3.6	136
Community access and day programs: other/not stated	65.8	31.7	2.4	13	90.6	4.5	5.0	103
Total community access	87.3	11.1	1.5	80	90.0	3.4	6.6	494
Own home respite	94.0	5.6	0.4	9	67.2	14.1	18.7	31
Respite: centre/respite home	92.5	7.1	0.4	78	96.3	1.8	2.0	95
Respite: host family/peer support	100.0	0.0	0.0	11	23.5	8.2	68.4	29
Respite: other/flexible/combination/not stated	74.3	22.9	2.8	11	69.4	8.5	22.1	71
Total respite	92.1	7.4	0.5	109	74.8	5.4	19.7	226
Service type other and not stated	88.5	11.3	0.2	5	86.8	2.7	10.5	32
Total	94.6	5.0	0.4	1,335	89.6	3.3	7.1	2,540

Notes

1. A service may be a single outlet, or an aggregation of two or more outlets of the same service type, for an organisation.
2. Data for CSDA services funded by the Australian Capital Territory were not collected.
3. Data for CSDA services funded by the Commonwealth were not collected.
4. The hours worked by staff is the number of hours per service.
5. Excludes 409 services where no staff details were recorded.