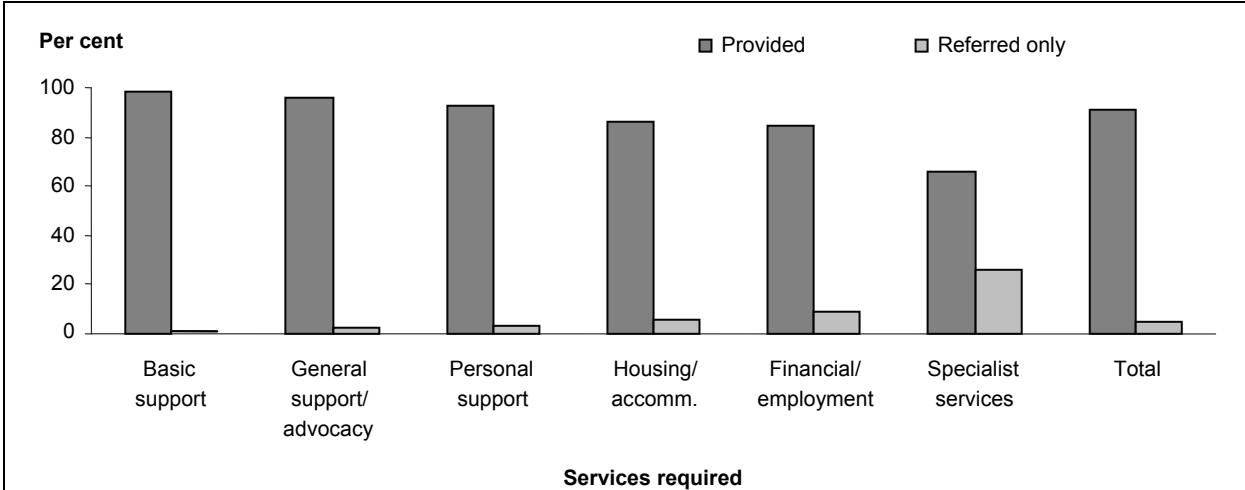


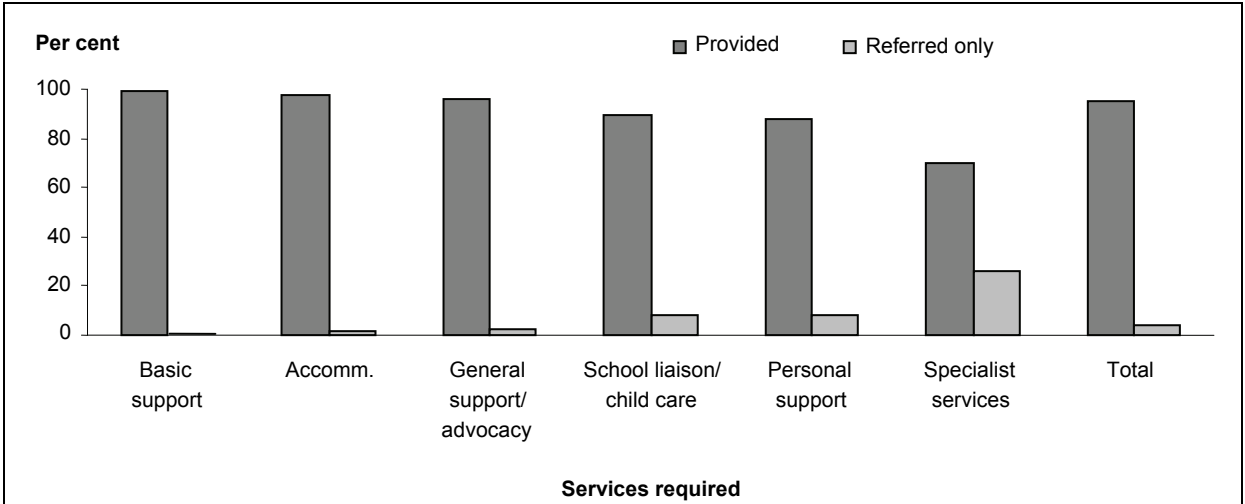
7 Meeting the needs of clients and accompanying children

7.1 Key charts



Source: Table 7.1, Part b.

Figure 7.1: Provision of SAAP services required by clients, Queensland, 2005-06 (per cent services required in closed support periods)



Source: Table 7.2, Part b.

Figure 7.2: Provision of SAAP services required for accompanying children, Queensland, 2005-06 (per cent distinct services required in closed accompanying child support periods)

7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Queensland, 2005-06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	3.3	1.8	5.1	93.2	1.6	94.8	100.0	15,300
Assistance to obtain/maintain short-term accommodation	22.1	7.3	29.4	59.3	11.3	70.6	100.0	2,800
Assistance to obtain/maintain medium-term accommodation	25.4	12.3	37.7	45.9	16.3	62.2	100.0	1,650
Assistance to obtain/maintain independent housing	13.5	13.2	26.7	61.5	11.9	73.4	100.0	4,650
Financial/employment								
Assistance to obtain/maintain government allowance	5.8	14.1	19.9	58.6	21.5	80.1	100.0	2,450
Employment/training assistance	15.7	21.9	37.6	47.7	14.6	62.3	100.0	1,100
Financial assistance/material aid	4.0	5.6	9.6	84.4	6.0	90.4	100.0	6,550
Financial counselling and support	7.6	7.5	15.1	79.3	5.6	84.9	100.0	1,850
Personal support								
Incest/sexual assault	7.6	25.1	32.7	40.4	27.0	67.4	100.0	450
Domestic/family violence	5.4	4.7	10.1	80.9	9.1	90.0	100.0	3,750
Family/relationship	7.6	4.3	11.9	79.5	8.7	88.2	100.0	3,550
Emotional	2.2	0.5	2.7	93.4	4.0	97.4	100.0	9,850
Assistance with problem gambling	31.8	19.9	51.7	39.8	8.5	48.3	100.0	200
General support/advocacy								
Living skills/personal development	4.5	1.6	6.1	92.5	1.4	93.9	100.0	4,150
Assistance with legal issues/court support	5.0	21.1	26.1	54.5	19.4	73.9	100.0	2,200
Advice/information	0.8	0.3	1.1	97.2	1.7	98.9	100.0	12,900
Retrieval/storage/removal of personal belongings	1.6	1.2	2.8	95.8	1.4	97.2	100.0	5,350
Advocacy/liaison on behalf of client	2.3	1.0	3.3	92.2	4.5	96.7	100.0	5,600
Specialist services								
Psychological services	10.8	26.3	37.1	57.2	5.8	63.0	100.0	800
Specialist counselling	14.7	34.9	49.6	43.1	7.3	50.4	100.0	1,100
Psychiatric services	18.2	62.7	80.9	9.4	9.7	19.1	100.0	450
Pregnancy support	7.4	14.5	21.9	48.7	29.3	78.0	100.0	350
Family planning support	11.9	19.0	30.9	47.0	22.0	69.0	100.0	300
Drug/alcohol support or intervention	14.8	24.7	39.5	47.7	12.9	60.6	100.0	1,400
Physical disability services	9.3	46.5	55.8	16.3	27.9	44.2	100.0	50.0
Intellectual disability services	17.4	37.7	55.1	39.1	5.8	44.9	100.0	50.0
Culturally specific support	4.7	6.3	11.0	81.7	7.2	88.9	100.0	1,000
Interpreter services	(*)—	(+)(*)—	35.8	53.3	10.8	64.1	100.0	150
Assistance with immigration issues	(*)—	(+)(*)—	40.6	32.3	27.1	59.4	100.0	150
Health/medical services	3.9	24.7	28.6	57.5	14.0	71.5	100.0	4,150
Basic support								
Meals	1.2	0.5	1.7	97.5	0.9	98.4	100.0	11,650
Laundry/shower facilities	1.3	0.1	1.4	98.3	0.3	98.6	100.0	11,100
Recreation	1.9	0.4	2.3	97.3	0.4	97.7	100.0	7,800
Transport	1.9	0.6	2.5	96.1	1.4	97.5	100.0	6,450
Other	1.3	1.4	2.7	95.2	2.1	97.3	100.0	1,750

(continued)

Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Queensland, 2005–06

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.9	5.3	14.2	80.1	5.7	85.8	100.0	24,400	17,050
Financial/ employment	6.0	9.1	15.1	74.9	9.9	84.8	100.0	11,950	8,300
Personal support	4.4	3.0	7.4	86.0	6.6	92.6	100.0	17,800	10,950
General support/ advocacy	2.0	2.3	4.3	92.3	3.4	95.7	100.0	30,250	15,600
Specialist services	8.4	25.8	34.2	53.3	12.5	65.8	100.0	10,000	6,550
Basic support	1.5	0.4	1.9	97.4	0.8	98.2	100.0	38,800	14,400
Total (%)	4.3	4.8	9.1	86.2	4.7	90.9	100.0
Total (number)	5,700	6,350	12,050	114,850	6,300	121,150	..	133,200	21,850

Notes

1. Number excluded due to errors and omissions (weighted): 392 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)__' or '(+)(*)__'. A '(*)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2005–06

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	0.9	1.7	2.6	94.8	2.6	97.4	100.0	4,800
School liaison/child care								
School liaison	3.5	7.1	10.6	72.5	16.9	89.4	100.0	850
Child care	1.7	8.5	10.2	79.9	9.9	89.8	100.0	1,450
Personal support								
Help with behavioural problems	3.6	10.0	13.6	73.0	13.4	86.4	100.0	600
Sexual/physical abuse counselling/support	7.4	27.6	35.0	46.0	19.0	65.0	100.0	150
Skills education	7.3	4.7	12.0	80.6	7.3	87.9	100.0	200
Structured play/skill development	2.2	3.1	5.3	92.6	2.1	94.7	100.0	700
General support/advocacy								
Access arrangements	4.3	11.9	16.2	74.1	9.7	83.8	100.0	200
Advice/information	2.1	0.8	2.9	92.0	5.1	97.1	100.0	1,050
Advocacy	1.4	1.4	2.8	92.9	4.2	97.1	100.0	800
Specialist services								
Specialist counselling	6.9	29.1	36.0	57.6	6.4	64.0	100.0	400
Culturally specific services	1.8	6.3	8.1	80.4	11.6	92.0	100.0	250
Health/medical services	3.3	30.5	33.8	36.7	29.6	66.3	100.0	800
Basic support services								
Meals	0.7	0.3	1.0	98.1	1.0	99.1	100.0	2,700
Showers/hygiene	0.6	-	0.6	98.2	1.2	99.4	100.0	2,500
Recreation	0.8	0.7	1.5	97.5	0.9	98.4	100.0	2,150
Transport	0.6	0.2	0.8	98.0	1.1	99.1	100.0	2,950
Other	0.5	0.9	1.4	94.8	3.8	98.6	100.0	850

(continued)

Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2005–06

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	0.9	1.7	2.6	94.8	2.6	97.4	100.0	4,800	4,800
School liaison/ child care	2.4	8.0	10.4	77.1	12.5	89.6	100.0	2,300	2,050
Personal support	3.8	8.2	12.0	79.5	8.4	87.9	100.0	1,700	1,300
General support/ advocacy	2.0	2.1	4.1	90.6	5.2	95.8	100.0	2,050	1,450
Specialist services	4.0	26.1	30.1	49.6	20.4	70.0	100.0	1,450	1,250
Basic support	0.6	0.3	0.9	97.7	1.3	99.0	100.0	11,150	4,000
Total (%)	1.4	3.7	5.1	90.2	4.7	94.9	100.0
Total (number)	350	850	1,200	21,150	1,100	22,250	..	23,450	5,600

Notes

1. Number excluded due to errors and omissions (weighted): 3,576 (closed accompanying child support periods with no information on service requirements or provision). In 3,538 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2005–06

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	42.3	27.7	44.0	71.1	34.1	44.9	22.6	38.3	2,150
Financial/employment	12.8	14.1	9.5	5.9	12.2	10.7	9.7	12.7	700
Personal support	10.8	18.2	18.1	11.8	7.3	12.5	9.7	13.8	750
General support/advocacy	9.3	12.4	6.9	5.9	22.0	11.9	3.2	10.6	600
Specialist services	13.3	18.2	17.2	3.2	7.3	12.0	25.8	14.7	800
Basic support and services n.e.s.	11.5	9.4	4.3	2.1	17.1	8.0	29.0	10.0	550
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	5,600
Summary totals									
Total unmet needs (%)	45.6	35.7	2.2	3.5	0.8	11.6	0.6	100.0	..
Total unmet needs (number)	2,550	2,000	100	200	50	650	50	..	5,600
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	45.5	28.9	2.5	5.8	1.0	15.8	0.4	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,150	750	50	150	50	400	<25	..	2,600
Total closed support periods (%)									
Total closed support periods (%)	45.4	28.9	2.5	3.8	1.2	18.1	0.2	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	9,750	6,200	550	800	250	3,900	50	..	21,450

Notes

1. Number excluded due to errors and omissions (weighted): 114 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 58 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 815 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2005-06

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	20.0	13.3	13.1	—	13.8	50
School liaison/child care	10.0	10.0	18.9	—	17.1	50
Personal support	20.0	3.3	22.1	—	20.1	50
General support/advocacy	16.7	26.7	9.0	—	11.5	50
Specialist services	6.7	3.3	20.9	—	17.8	50
Basic support	26.7	43.3	16.0	—	19.7	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>300</i>
Summary totals						
Total unmet needs (%)	9.9	9.9	80.3	—	100.0	..
Total unmet needs (number)	50	50	250	—	..	300
Total closed accompanying child support periods with unmet needs (%)	8.9	9.5	81.7	—	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	150	—	..	200
Total closed accompanying child support periods (%)	9.2	2.8	87.8	0.1	100.0	..
Total closed accompanying child support periods (number)	550	150	5,000	<25	..	5,700
Total closed support periods with accompanying children with unmet needs (%)	7.6	9.3	83.1	—	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	100	—	..	150
Total closed support periods with accompanying children requiring assistance (%)	8.1	3.4	88.4	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	100	2,400	<25	..	2,750

Notes

1. Number excluded due to errors and omissions (weighted): 13 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 3,588 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 7 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

