

SAAP NDCA REPORT SERIES 11

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2005–06**

**Queensland  
supplementary tables**

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Australian Institute of Health and Welfare  
Canberra

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# Preface

This publication contains statistical tables and charts in relation to Queensland and is intended to supplement the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 94% of agencies in Queensland provided data in 2005–06 is testimony to their collective commitment to, and confidence in, the collection. A 94% participation rate was also recorded in 2004–05. Eighty-six per cent of SAAP clients consented to the provision of their personal data to the National Data Collection Agency in 2004–05 and in 2005–06.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

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Table programming and production were carried out by Andrew Powierski. Data entry was performed by Tom Watson and Katrina Williams. Without the efforts of Neil Angel, John Cologon, Phil Denman, Melita Kunstelj, Stirling Lewis, Michael Navaratnam, Joan Reid, Toni Stepniak, Dianne Oglesby, Kay Grzadka, Frieda Rowland, Sergei Mitnik, Brett Davis and Qasim Shah who ensured that the data were collected and processed, this report would not have been possible. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Community Services and Indigenous Affairs (FaCSIA) and the Queensland Department of Families, which provided administrative data.



# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 11 (2005–06) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Queensland only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Queensland. Appendix 2 contains a copy of the client form used to collect data in 2005–06.

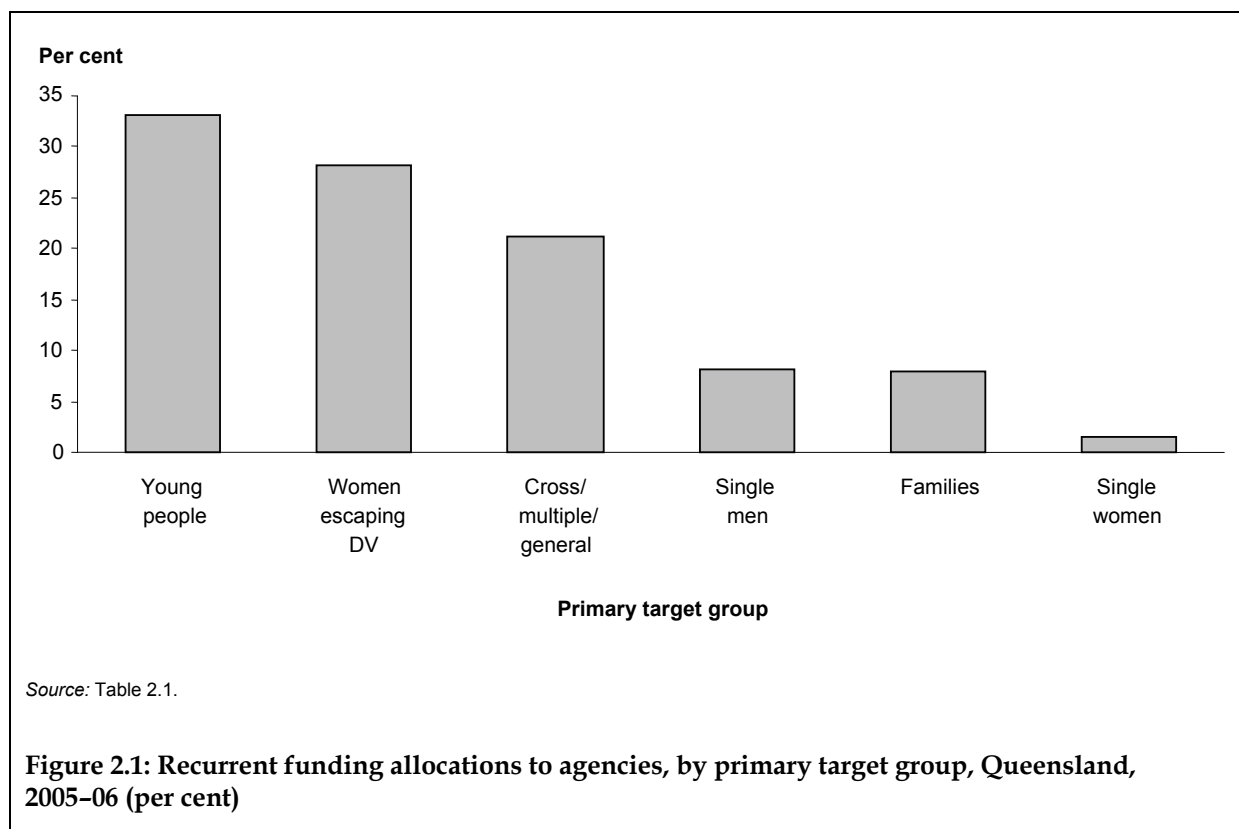
Data presented here primarily relate to the financial year ending 30 June 2006. In addition, a number of tables contain data for the 10 years that the National Data Collection has been conducted (see Chapter 9). It must be noted that, in 2005–06, the SAAP Core Data Set was introduced. This involved changes to some of the key definitions used in the National Data Collection, including support periods, clients, accompanying child support periods and accompanying children. In addition new questions were added, some questions were deleted or adjusted (that is, deletion and/or addition of categories), and a new statistical linkage key was introduced. This has effectively meant a break in the Client Collection data series. Please refer to the national report for further detail.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).



# 2 Funding

## 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Queensland, 2005–06**

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
<b>Region</b>					
North Queensland	23	11.3	6,829,000	13.0	296,900
Far North Queensland	23	11.3	6,026,000	11.4	262,000
Mackay/Whitsundays	9	4.4	1,834,000	3.5	203,700
Fitzroy/Central West	20	9.9	3,567,000	6.8	178,300
Wide Bay Burnett	13	6.4	2,959,000	5.6	227,600
Darling Downs/South-West	11	5.4	2,268,000	4.3	206,200
Sunshine Coast	12	5.9	3,034,000	5.8	252,800
Greater Brisbane	64	31.5	19,852,000	37.7	310,200
Gold Coast	15	7.4	3,352,000	6.4	223,500
Moreton	13	6.4	2,993,000	5.7	230,200
<b>Total</b>	<b>203</b>	<b>100.0</b>	<b>52,713,000</b>	<b>100.0</b>	<b>259,700</b>
<b>Primary target group</b>					
Young people	68	33.5	17,442,000	33.1	256,500
Single men only	11	5.4	4,245,000	8.1	385,900
Single women only	4	2.0	861,000	1.6	215,300
Families	28	13.8	4,184,000	7.9	149,400
Women escaping domestic violence	54	26.6	14,826,000	28.1	274,500
Cross-target/multiple/general	38	18.7	11,155,000	21.2	293,600
<b>Total</b>	<b>203</b>	<b>100.0</b>	<b>52,713,000</b>	<b>100.0</b>	<b>259,700</b>
Recurrent allocations to agencies	203	100.0	52,713,000	96.1	259,700
Other recurrent allocations	..	..	2,161,000	3.9	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>54,874,000</b>	<b>100.0</b>	<b>..</b>

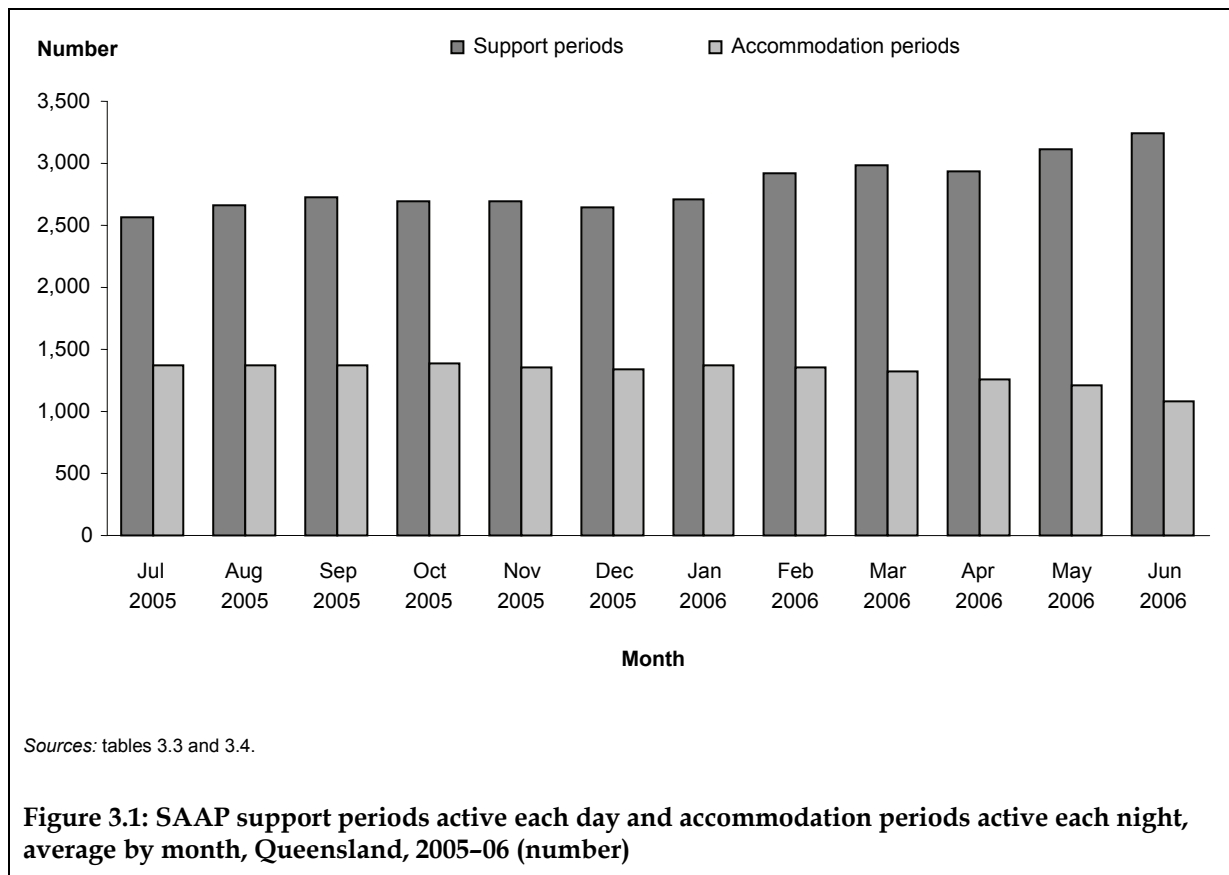
*Notes*

1. 'Recurrent allocation to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies were operating at 30 June 2006.

Sources: SAAP Administrative Data Collection.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Queensland, 2005–06 (number)**

Support periods	25,350
With accommodation	16,300
Without accommodation	9,050
Clients	17,400
Mean number of support periods per client	1.46
Clients per 10,000 population 10+ <sup>(a)</sup>	49

(a) 'Per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Queensland.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Queensland, 2005–06 (number)**

Accompanying child support periods	10,950
With accommodation <sup>(a)</sup>	6,950
Without accommodation <sup>(a)</sup>	4,000
Accompanying children	8,100
Mean number of accompanying child support periods per accompanying child	1.26
Accompanying children per 10,000 population aged 0–17 <sup>(b)</sup>	83

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).

(b) 'Per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in Queensland.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.



**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Queensland, 2005–06**

Date	North Queensland	Far North Queensland	Mackay & Whitsundays	Fitzroy/ Central West	Wide Bay Burnett	Darling Downs/ South-West
July 2005	210	280	90	360	190	140
August 2005	210	310	90	400	200	150
September 2005	220	310	100	400	220	170
October 2005	220	300	110	360	200	180
November 2005	210	290	120	340	200	180
December 2005	200	310	110	280	180	170
January 2006	210	330	110	200	180	170
February 2006	230	360	120	210	180	170
March 2006	230	330	120	220	180	170
April 2006	190	300	110	190	210	170
May 2006	170	290	110	170	250	170
June 2006	140	290	110	170	310	160
<b>Support periods: total number of days</b>	<b>74,410</b>	<b>112,650</b>	<b>39,910</b>	<b>100,370</b>	<b>75,740</b>	<b>61,030</b>

*(continued below)*

Date	Sunshine Coast	Greater Brisbane	Gold Coast/ Redlands	Moreton	Total
July 2005	170	790	220	120	2,560
August 2005	170	800	210	120	2,660
September 2005	170	790	220	120	2,730
October 2005	160	800	230	130	2,700
November 2005	170	810	240	130	2,690
December 2005	140	870	230	130	2,640
January 2006	140	1,010	230	130	2,710
February 2006	150	1,120	250	120	2,920
March 2006	140	1,210	260	130	2,980
April 2006	120	1,220	290	130	2,930
May 2006	120	1,410	300	130	3,110
June 2006	110	1,510	310	140	3,250
<b>Support periods: total number of days</b>	<b>53,230</b>	<b>374,850</b>	<b>90,750</b>	<b>46,890</b>	<b>1,029,840</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Queensland, 2005–06**

Date	North Queensland	Far North Queensland	Mackay & Whitsundays	Fitzroy/ Central West	Wide Bay Burnett	Darling Downs/ South-West
July 2005	130	110	70	100	120	60
August 2005	140	120	70	100	120	60
September 2005	130	110	80	90	130	70
October 2005	130	110	80	80	120	70
November 2005	130	110	80	80	110	70
December 2005	130	120	70	80	110	70
January 2006	130	130	80	70	120	70
February 2006	120	130	90	60	120	80
March 2006	110	120	80	60	110	70
April 2006	110	120	80	50	110	70
May 2006	100	110	80	50	110	60
June 2006	90	110	80	40	110	50
<b>Accommodation periods: total number of nights</b>	<b>43,060</b>	<b>41,020</b>	<b>27,590</b>	<b>25,300</b>	<b>41,280</b>	<b>23,590</b>

*(continued below)*

Date	Sunshine Coast	Greater Brisbane	Gold Coast/ Redlands	Moreton	Total
July 2005	120	470	110	80	1,370
August 2005	110	460	110	80	1,370
September 2005	110	460	110	90	1,370
October 2005	100	460	110	90	1,380
November 2005	100	480	120	90	1,360
December 2005	90	470	110	90	1,340
January 2006	80	490	110	90	1,370
February 2006	80	490	120	80	1,360
March 2006	80	480	120	80	1,320
April 2006	80	440	120	80	1,260
May 2006	80	430	110	80	1,210
June 2006	70	340	100	90	1,080
<b>Accommodation periods: total number of nights</b>	<b>32,210</b>	<b>160,760</b>	<b>40,370</b>	<b>29,910</b>	<b>465,070</b>

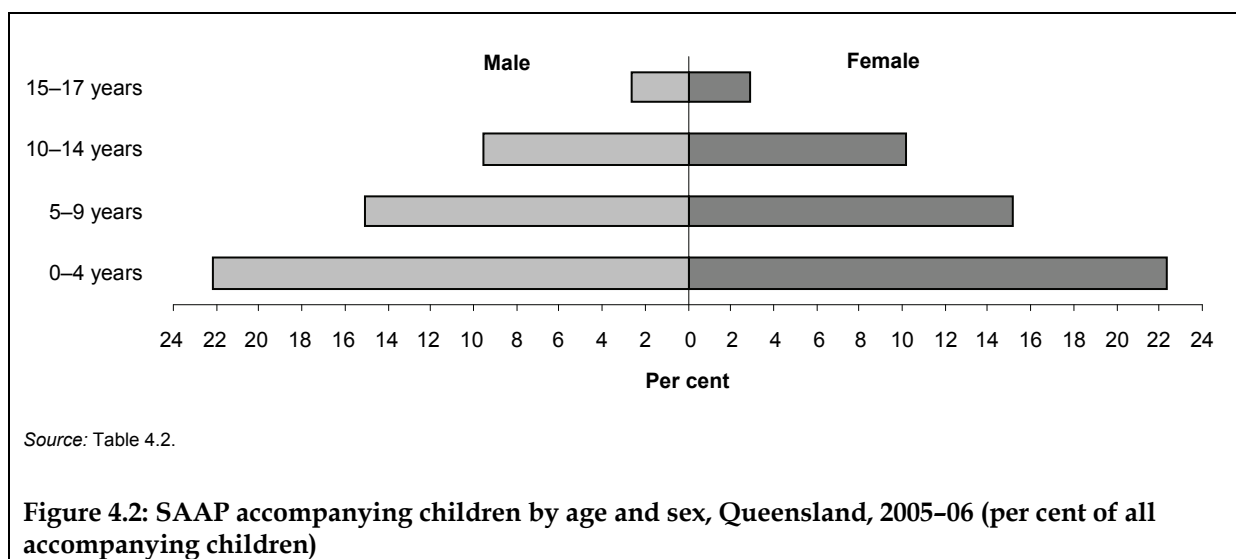
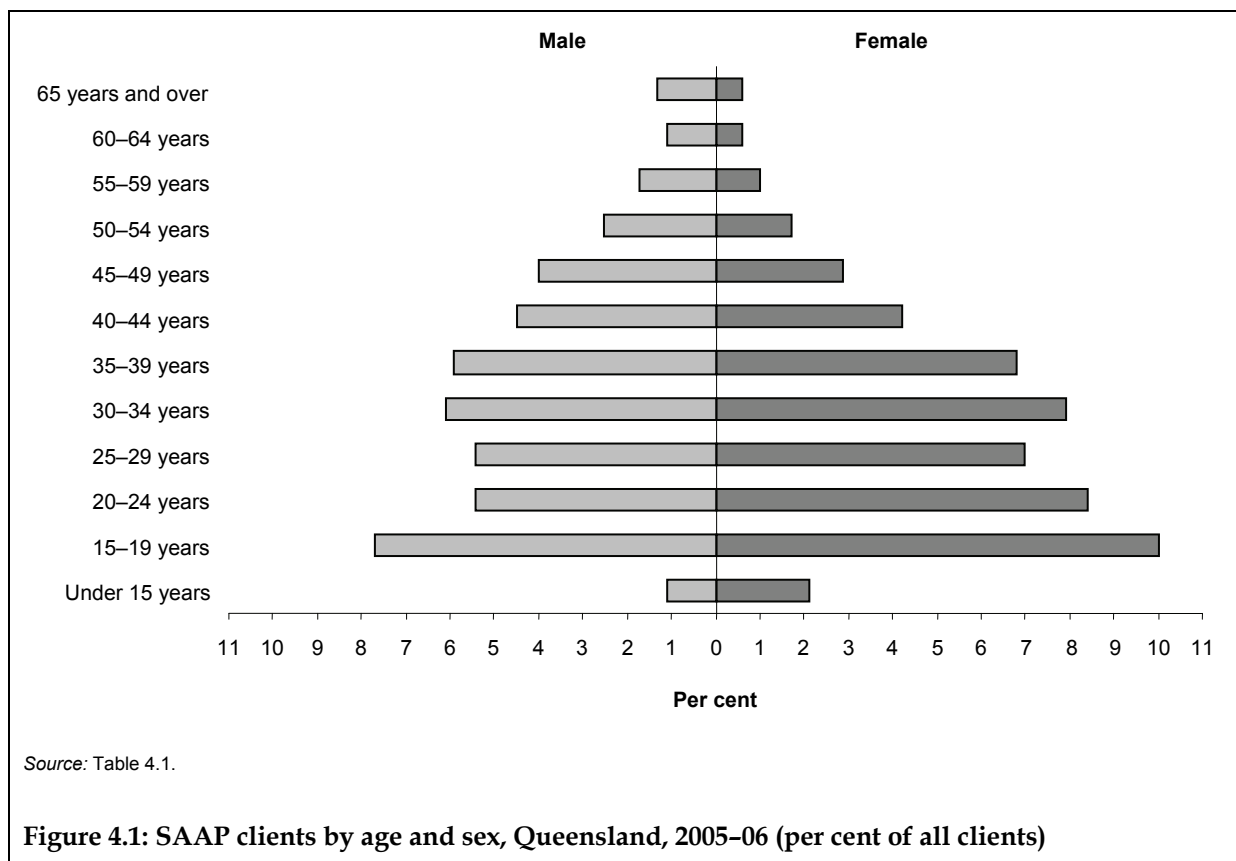
*Notes*

1. Number excluded due to errors and omissions (unweighted): 285.
2. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



## 4.2 Tables

Table 4.1: SAAP clients by age and sex, Queensland, 2005–06

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	1.1	2.1	2.5	3.9	3.2	550
15–19 years	7.7	10.0	16.6	18.9	17.8	3,000
20–24 years	5.4	8.4	11.6	15.9	13.9	2,350
25–29 years	5.4	7.0	11.6	13.2	12.4	2,100
30–34 years	6.1	7.9	13.0	14.8	14.0	2,350
35–39 years	5.9	6.8	12.5	12.9	12.7	2,150
40–44 years	4.5	4.2	9.6	7.8	8.7	1,450
45–49 years	4.0	2.9	8.5	5.4	6.8	1,150
50–54 years	2.5	1.7	5.4	3.2	4.2	700
55–59 years	1.7	1.0	3.7	1.9	2.7	450
60–64 years	1.1	0.6	2.4	1.2	1.8	300
65 years and over	1.3	0.6	2.8	1.0	1.8	300
<i>Total</i>	<i>46.8</i>	<i>53.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>7,950</b>	<b>9,050</b>	<b>7,950</b>	<b>9,050</b>	<b>..</b>	<b>17,000</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>33.9</b>	<b>30.3</b>	<b>..</b>	<b>32.0</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>33</b>	<b>29</b>	<b>..</b>	<b>31</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 419.
2. Clients aged 0–17 years: 2,500 (1,050 males, 1,450 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP accompanying children by age and sex of child, Queensland, 2005–06**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%		
0–4 years	22.2	22.3	44.9	44.0	44.4	3,350
5–9 years	15.1	15.2	30.7	30.1	30.4	2,300
10–14 years	9.5	10.2	19.2	20.2	19.7	1,500
15–17 years	2.6	2.9	5.2	5.7	5.5	400
<i>Total</i>	<i>49.4</i>	<i>50.6</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>3,750</b>	<b>3,800</b>	<b>3,750</b>	<b>3,800</b>	<b>..</b>	<b>7,550</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>6.0</b>	<b>6.2</b>	<b>..</b>	<b>6.1</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>5</b>	<b>5</b>	<b>..</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 540.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex of client, Queensland, 2005–06 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	72.7	74.9	80.1	75.4	73.3	69.3	75.2	6,000
2	15.3	13.7	11.6	13.7	14.2	15.8	13.7	1,100
3	6.6	5.8	3.5	5.7	7.1	10.6	5.9	450
4	( <sup>(c)</sup> )—	2.4	2.0	2.5	2.7	( <sup>(c)</sup> )—	2.5	200
5	( <sup>(c)</sup> )—	1.0	1.7	1.5	1.7	( <sup>(c)</sup> )—	1.4	100
6+	1.8	2.2	1.0	1.2	1.0	—	1.3	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>2.5</b>	<b>16.6</b>	<b>11.6</b>	<b>46.7</b>	<b>20.0</b>	<b>2.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>200</b>	<b>1,300</b>	<b>900</b>	<b>3,700</b>	<b>1,600</b>	<b>200</b>	<b>..</b>	<b>7,950</b>
<b>Mean number of support periods</b>	<b>1.59</b>	<b>1.61</b>	<b>1.44</b>	<b>1.51</b>	<b>1.55</b>	<b>1.56</b>	<b>..</b>	<b>1.53</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>12</b>	<b>92</b>	<b>63</b>	<b>65</b>	<b>32</b>	<b>10</b>	<b>..</b>	<b>46</b>
<b>Female clients</b>								
1	80.8	78.6	83.5	83.1	88.3	84.3	82.8	7,500
2	12.2	11.7	10.5	11.1	6.6	7.8	10.6	950
3	3.5	5.4	3.8	3.9	2.4	6.6	4.0	350
4	2.1	1.6	1.3	1.3	2.0	—	1.4	150
5	( <sup>(c)</sup> )—	1.6	0.3	0.4	( <sup>(c)</sup> )—	—	0.6	50
6+	( <sup>(c)</sup> )—	1.1	0.6	0.3	( <sup>(c)</sup> )—	—	0.6	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>3.9</b>	<b>18.9</b>	<b>15.9</b>	<b>48.7</b>	<b>11.7</b>	<b>1.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>350</b>	<b>1,700</b>	<b>1,450</b>	<b>4,400</b>	<b>1,050</b>	<b>100</b>	<b>..</b>	<b>9,050</b>
<b>Mean number of support periods</b>	<b>1.42</b>	<b>1.49</b>	<b>1.37</b>	<b>1.38</b>	<b>1.40</b>	<b>1.45</b>	<b>..</b>	<b>1.40</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>23</b>	<b>126</b>	<b>103</b>	<b>77</b>	<b>22</b>	<b>4</b>	<b>..</b>	<b>52</b>
<b>All clients</b>								
1	77.9	77.0	82.2	79.6	79.3	73.8	79.3	13,450
2	13.3	12.6	10.9	12.3	11.2	13.4	12.0	2,050
3	4.6	5.6	3.6	4.7	5.2	9.4	4.9	850
4	2.4	1.9	1.6	1.8	2.4	2.7	1.9	350
5	( <sup>(c)</sup> )—	1.3	0.9	0.9	1.0	( <sup>(c)</sup> )—	1.0	150
6+	( <sup>(c)</sup> )—	1.6	0.8	0.7	0.8	( <sup>(c)</sup> )—	0.9	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>3.2</b>	<b>17.8</b>	<b>13.9</b>	<b>47.8</b>	<b>15.5</b>	<b>1.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>550</b>	<b>3,000</b>	<b>2,350</b>	<b>8,100</b>	<b>2,650</b>	<b>300</b>	<b>..</b>	<b>17,000</b>
<b>Mean number of support periods</b>	<b>1.48</b>	<b>1.54</b>	<b>1.39</b>	<b>1.44</b>	<b>1.49</b>	<b>1.52</b>	<b>..</b>	<b>1.46</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>18</b>	<b>109</b>	<b>83</b>	<b>71</b>	<b>27</b>	<b>7</b>	<b>..</b>	<b>49</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2005 (preliminary estimates). For the age group under 15 years, only those aged 10–14 are included in the calculations.

*Notes*

1. Number excluded due to errors and omissions (weighted): 419.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>(c)</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2006a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, Queensland, 2005-06 (per cent)**

Number of accompanying child support periods	0-4 years	5-9 years	10-14 years	15-17 years	Total	
					%	Number
1	89.0	90.1	90.2	94.7	89.9	6,800
2	8.3	7.6	8.2	5.3	7.9	600
3	2.0	1.6	1.2	—	1.6	100
4	0.6	0.4	0.3	—	0.4	50
5	0.1	—	—	—	0.1	<25
6+	—	0.3	—	—	0.1	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>44.4</b>	<b>30.4</b>	<b>19.7</b>	<b>5.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,350</b>	<b>2,300</b>	<b>1,500</b>	<b>400</b>	<b>..</b>	<b>7,550</b>
<b>Mean number of accompanying child support periods</b>	<b>1.28</b>	<b>1.27</b>	<b>1.25</b>	<b>1.19</b>	<b>..</b>	<b>1.27</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>132</b>	<b>86</b>	<b>52</b>	<b>25</b>	<b>..</b>	<b>83</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2005 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 526.
2. To ensure confidentiality some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2006a.

**Table 4.5: SAAP clients: country of birth by sex, Queensland, 2005–06 (per cent)**

Country of birth	Male	Female	Total		Queensland population 10+ <sup>(a)</sup>	
			%	Number	%	Number
Australia (including external territories)	89.8	89.0	89.4	14,950	79.7	2,485,150
Oceania and Antarctica (excluding Australia)	3.7	4.6	4.2	700	5.2	160,700
United Kingdom and Ireland	1.8	1.0	1.4	250	6.3	196,700
Western and Northern Europe	1.1	0.5	0.8	150	1.8	55,350
Southern and Eastern Europe	1.1	0.8	0.9	150	1.9	60,250
North Africa and the Middle East	0.5	0.5	0.5	100	0.3	8,100
South-East Asia	0.7	1.7	1.2	200	1.7	52,200
North-East Asia	0.1	0.7	0.4	50	1.2	36,850
Southern and Central Asia	0.3	0.3	0.3	50	0.4	13,800
Northern America	0.2	0.3	0.2	50	0.5	16,550
South and Central America and Caribbean	0.2	0.3	0.2	50	0.3	9,100
Sub-Saharan Africa	0.3	0.4	0.4	50	0.7	23,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>46.2</b>	<b>53.8</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>7,700</b>	<b>9,000</b>	<b>..</b>	<b>16,700</b>	<b>..</b>	<b>16,700</b>

(a) 'Queensland population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.

*Notes*

1. Number excluded due to errors and omissions (weighted): 713.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS unpublished data.

**Table 4.6: SAAP accompanying children: country of birth of children, Queensland, 2005–06**

Country of birth	%	Number
Australia (including external territories)	96.0	7,150
Oceania and Antarctica (excluding Australia)	2.1	150
Europe	0.5	50
Asia	0.6	50
Other	0.9	50
<b>Total</b>	<b>100.0</b>	<b>7,450</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 635.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and sex of client, Queensland, 2005–06**

Cultural and linguistic diversity	Male	Female	Total		Queensland population 10+ <sup>(a)</sup>	
	%	%	%	Number	%	Number
<b>Clients</b>						
Aboriginal and Torres Strait Islander peoples	16.9	26.9	22.3	3,650	2.9	91,200
Other Australian-born people	72.6	62.2	67.0	11,000	76.8	2,393,950
People born overseas, English proficiency group 1	5.1	4.5	4.8	800	11.6	362,200
People born overseas, English proficiency groups 2–4	5.4	6.3	5.9	950	8.7	270,600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>46.3</b>	<b>53.7</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total (number)</b>	<b>7,600</b>	<b>8,850</b>	<b>..</b>	<b>16,450</b>	<b>..</b>	<b>3,117,950</b>
<b>Support periods</b>						
	Mean number per client			Total number		
Aboriginal and Torres Strait Islander peoples	1.49	1.42	1.45	5,250	..	..
Other Australian-born people	1.54	1.40	1.47	16,250	..	..
People born overseas, English proficiency group 1	1.56	1.45	1.50	1,150	..	..
People born overseas, English proficiency groups 2–4	1.51	1.37	1.43	1,350	..	..
<i>Total</i>	<i>1.53</i>	<i>1.41</i>	<i>1.46</i>	<i>..</i>	<i>..</i>	<i>..</i>
<b>Total support periods (row %)</b>	<b>48.5</b>	<b>51.5</b>	<b>100.0</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>11,650</b>	<b>12,350</b>	<b>..</b>	<b>24,000</b>	<b>..</b>	<b>..</b>

(a) 'Queensland population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Aboriginal and Torres Strait Islander peoples are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Aboriginal and Torres Strait Islander peoples.

*Notes*

1. Number excluded due to errors and omissions (weighted): 968 clients; 1,358 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2004; ABS unpublished data.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity of accompanying children, Queensland, 2005–06**

<b>Cultural and linguistic diversity</b>	<b>%</b>	<b>Number</b>
Aboriginal and Torres Strait Islander children	33.7	2,300
Other Australian-born children	62.6	4,250
Children born overseas, English proficiency group 1	1.5	100
Children born overseas, English proficiency groups 2–4	2.1	150
<b>Total</b>	<b>100.0</b>	<b>6,750</b>

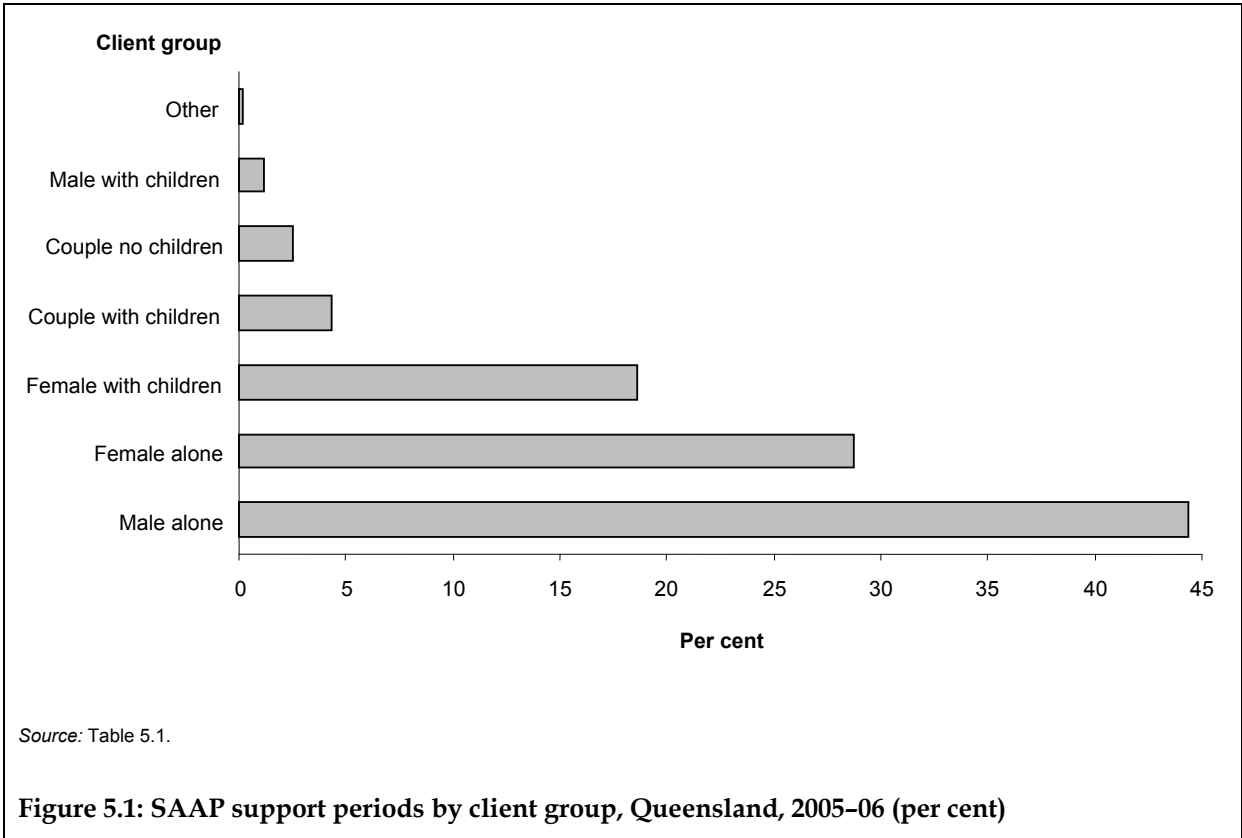
*Notes*

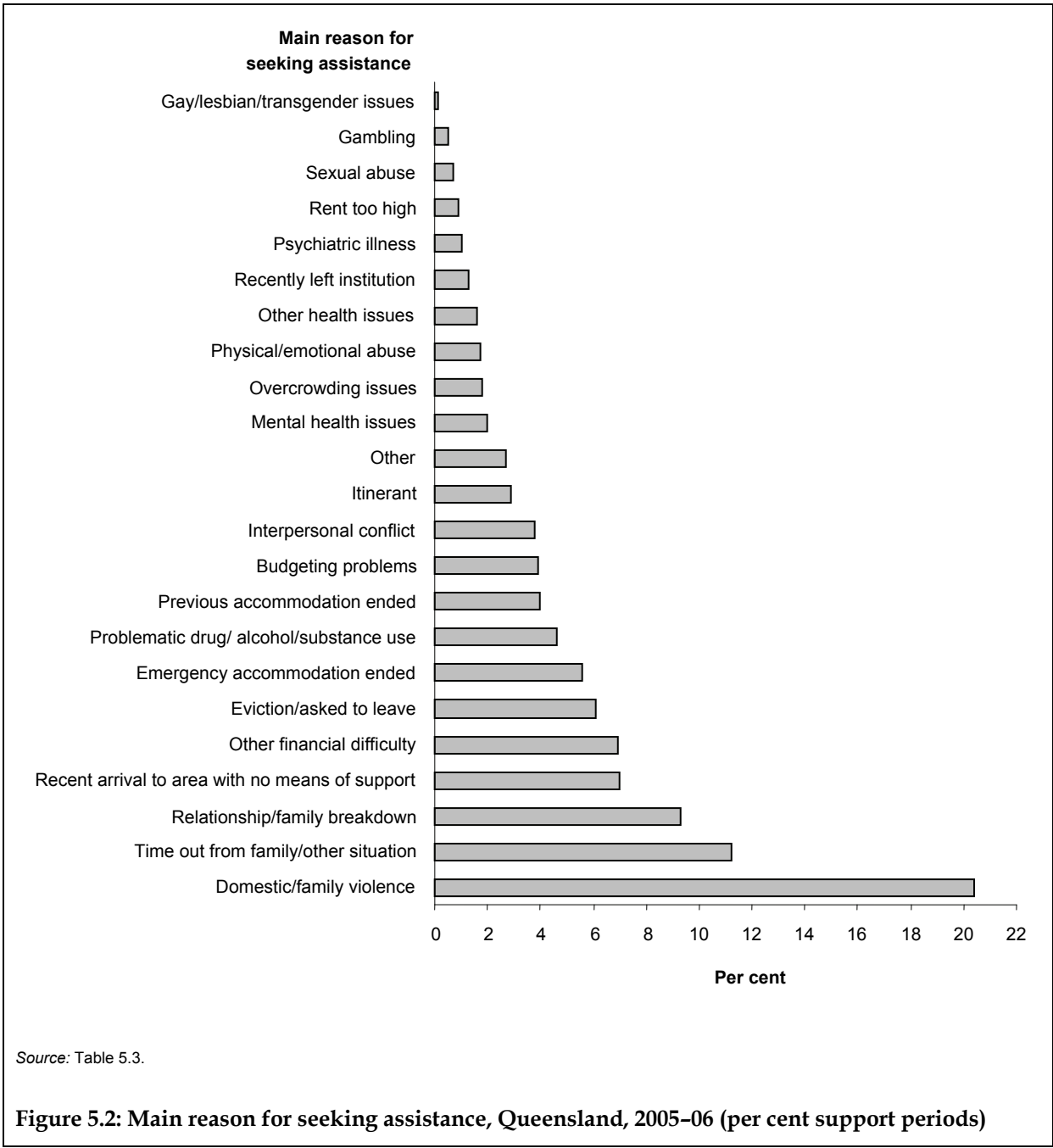
1. Number excluded due to errors and omissions (weighted): 1,342.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts





## 5.2 Tables

Table 5.1: SAAP support periods: region by client group, Queensland, 2005–06 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
North Queensland	31.5	27.3	1.6	7.2	1.4	31.0	—	100.0	11.8	2,750
Far North Queensland	38.2	36.8	2.2	2.7	0.2	19.6	0.2	100.0	13.1	3,050
Mackay/Whitsundays	50.3	24.8	( <sup>1</sup> )—	4.2	1.1	19.4	( <sup>1</sup> )—	100.0	3.3	750
Fitzroy/Central West	42.0	29.4	3.4	6.9	0.8	16.8	0.6	100.0	7.3	1,700
Wide Bay Burnett	31.0	36.5	2.3	5.2	1.4	23.3	0.2	100.0	8.1	1,900
Darling Downs/South-West	52.8	20.7	( <sup>1</sup> )—	4.0	2.1	18.4	( <sup>1</sup> )—	100.0	3.5	800
Sunshine Coast	24.2	30	0.9	6.3	2.4	36.1	—	100.0	3.8	900
Greater Brisbane	57.4	23.5	3.4	2.8	1.1	11.6	0.3	100.0	39.3	9,150
Gold Coast/Redlands	33.7	40.6	2.1	3.9	2.1	17.6	—	100.0	6.7	1,550
Moreton	27.1	29.9	2.8	9.7	2.9	27.1	0.5	100.0	3.2	750
<b>Total (%)</b>	<b>44.4</b>	<b>28.7</b>	<b>2.5</b>	<b>4.3</b>	<b>1.2</b>	<b>18.6</b>	<b>0.2</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>10,350</b>	<b>6,700</b>	<b>600</b>	<b>1,000</b>	<b>300</b>	<b>4,350</b>	<b>50</b>	<b>..</b>	<b>..</b>	<b>23,300</b>

### Notes

1. Number excluded due to errors and omissions (unweighted): 630.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Administrative Data and Client Collections.

**Table 5.2: SAAP support periods: client group by primary target group of agency, Queensland, 2005–06 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	42.8	13.2	—	0.8	0.1	6.6	13.7	3,350
Male alone, 25+	0.8	85.0	—	3.1	—	51.4	30.7	7,550
Female alone, under 25	43.4	—	25.9	1.1	10.0	3.3	13.2	3,250
Female alone, 25+	1.5	0.7	66.4	5.7	42.2	14.6	15.5	3,800
Couple no children	1.9	0.7	—	3.2	0.5	4.8	2.2	550
Couple with children	2.0	—	—	27.7	0.8	5.1	4.3	1,050
Male with children	0.7	0.3	—	4.7	—	2.4	1.2	300
Female with children	6.6	—	5.6	53.4	46.2	11.5	18.8	4,650
Other	0.2	—	1.6	0.4	—	0.3	0.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>21.7</b>	<b>19.2</b>	<b>2.7</b>	<b>8.3</b>	<b>21.0</b>	<b>27.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,350</b>	<b>4,700</b>	<b>650</b>	<b>2,050</b>	<b>5,150</b>	<b>6,700</b>	<b>..</b>	<b>24,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 779.
2. To ensure confidentiality some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Queensland, 2005–06 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Interpersonal relationships</b>	<b>44.0</b>	<b>19.7</b>	<b>64.2</b>	<b>64.0</b>	<sup>(*)</sup> —	<b>24.1</b>	<b>34.9</b>	<b>70.4</b>	<b>39.6</b>	<b>47.1</b>
Time out from family/other situation	18.4	10.2	18.9	6.2	8.1	9.9	6.7	7.2	21.4	11.2
Relationship/family breakdown	16.2	5.2	18.5	5.2	8.1	6.3	20.5	7.2	—	9.3
Interpersonal conflict	6.3	2.8	7.6	2.7	3.5	2.9	<sup>(*)</sup> —	2.1	<sup>(*)</sup> —	3.8
Sexual abuse	0.3	0.1	1.6	1.5	—	0.1	—	0.8	—	0.7
Domestic/family violence	1.9	1.0	15.4	45.6	3.9	4.1	<sup>(*)</sup> —	50.1	<sup>(*)</sup> —	20.4
Physical/emotional abuse	1.0	0.5	2.1	2.8	<sup>(*)</sup> —	0.7	<sup>(*)</sup> —	3.0	—	1.7
<b>Financial</b>	<b>9.7</b>	<b>23.1</b>	<b>4.0</b>	<b>6.0</b>	<sup>(*)</sup> —	<b>17.2</b>	<b>19.1</b>	<b>6.4</b>	<b>20.1</b>	<b>12.1</b>
Gambling	0.3	1.2	<sup>(*)</sup> —	0.3	<sup>(*)</sup> —	—	—	0.1	—	0.5
Budgeting problems	3.1	7.9	<sup>(*)</sup> —	1.5	8.4	5.2	6.3	2.0	<sup>(*)</sup> —	3.9
Rent too high	0.5	0.6	<sup>(*)</sup> —	0.2	3.0	5.5	4.1	1.2	<sup>(*)</sup> —	0.9
Other financial difficulty	5.8	13.3	3.0	4.0	9.6	6.6	8.7	3.1	14.4	6.9
<b>Accommodation</b>	<b>22.7</b>	<b>14.0</b>	<b>18.1</b>	<b>15.6</b>	<b>22.3</b>	<b>38.5</b>	<b>23.7</b>	<b>14.6</b>	<b>29.5</b>	<b>17.6</b>
Overcrowding issues	1.3	0.8	1.1	0.7	2.9	8.0	5.5	3.3	8.0	1.8
Eviction/asked to leave	9.4	4.0	6.2	2.7	8.9	19.2	8.7	6.2	13.6	6.1
Emergency accommodation ended	4.6	5.6	6.2	10.0	2.9	3.8	<sup>(*)</sup> —	2.9	<sup>(*)</sup> —	5.6
Previous accommodation ended	7.4	3.6	4.6	2.2	7.5	7.4	<sup>(*)</sup> —	2.3	<sup>(*)</sup> —	4.0
<b>Health</b>	<b>6.1</b>	<b>19.7</b>	<b>4.5</b>	<b>8.0</b>	<b>12.1</b>	<b>3.3</b>	<b>2.4</b>	<b>2.5</b>	<b>—</b>	<b>9.2</b>
Mental health issues	1.7	4.1	1.3	2.0	1.6	<sup>(*)</sup> —	<sup>(*)</sup> —	0.3	—	2.0
Problematic drug/alcohol/substance use	3.1	11.0	1.7	3.2	3.1	<sup>(*)</sup> —	<sup>(*)</sup> —	1.3	—	4.6
Psychiatric illness	0.6	2.4	0.3	0.6	1.4	<sup>(*)</sup> —	<sup>(*)</sup> —	—	—	1.0
Other health issues	0.8	2.2	1.2	2.2	6.0	<sup>(*)</sup> —	<sup>(*)</sup> —	0.8	—	1.6
<b>Other reasons</b>	<b>17.5</b>	<b>23.5</b>	<b>9.2</b>	<b>6.3</b>	<b>20.0</b>	<b>16.9</b>	<b>19.8</b>	<b>6.1</b>	<b>10.9</b>	<b>14.0</b>
Gay/lesbian/transgender issues	—	—	—	—	—	—	—	—	—	<0.1
Recently left institution	2.5	2.2	0.5	0.6	1.9	<sup>(*)</sup> —	<sup>(*)</sup> —	0.3	—	1.3
Recent arrival to area with no means of support	7.8	13.4	3.7	2.8	8.4	9.0	<sup>(*)</sup> —	2.7	<sup>(*)</sup> —	7.0
Itinerant	4.0	5.5	1.8	0.8	2.8	3.5	<sup>(*)</sup> —	0.9	<sup>(*)</sup> —	2.9
Other	3.2	2.4	3.1	2.1	6.9	4.3	<sup>(*)</sup> —	2.2	<sup>(*)</sup> —	2.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (row %)</b>	<b>13.7</b>	<b>28.0</b>	<b>14.0</b>	<b>16.1</b>	<b>2.2</b>	<b>4.4</b>	<b>1.3</b>	<b>20.0</b>	<b>0.2</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,000</b>	<b>6,150</b>	<b>3,050</b>	<b>3,550</b>	<b>500</b>	<b>950</b>	<b>300</b>	<b>4,400</b>	<b>50</b>	<b>21,950</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,425
2. To ensure confidentiality some cells in this table have been removed or replaced with <sup>(\*)</sup>—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

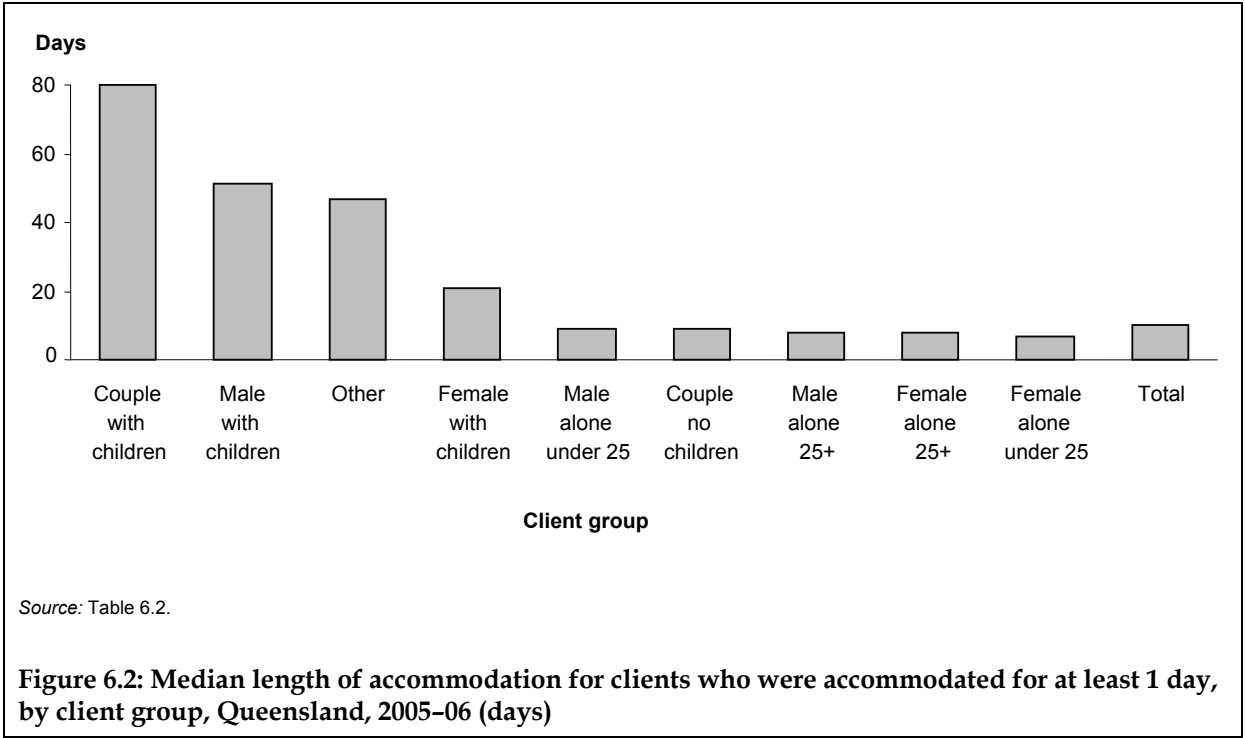
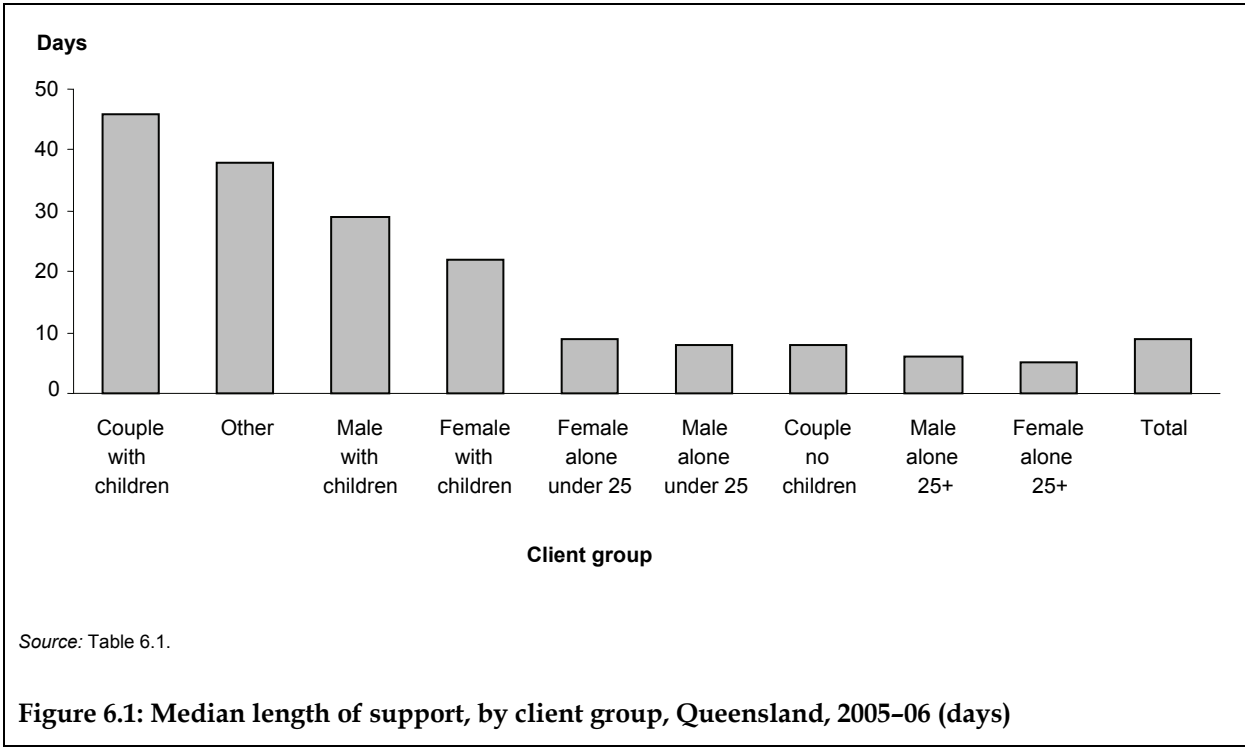
Source: SAAP Client Collection.





# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Queensland, 2005–06 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>49.7</b>	<b>55.9</b>	<b>47.8</b>	<b>54.1</b>	<b>48.6</b>	<b>20.4</b>	<b>26.6</b>	<b>34.9</b>	<b>27.6</b>	<b>47.9</b>	<b>10,400</b>
Less than 1 day	7.9	17.4	10.0	25.3	23.5	7.5	13.1	10.5	21.6	14.7	3,200
1 day	13.4	13.9	12.6	10.1	9.2	6.0	(*)—	8.1	(*)—	11.5	2,500
2 days	9.0	5.8	8.3	5.2	5.3	1.3	(*)—	3.8	(*)—	5.9	1,300
3 days	5.7	5.4	3.8	4.0	4.5	(*)—	(*)—	3.6	—	4.5	950
4 days	4.0	4.1	4.6	3.4	1.0	1.9	2.1	2.6	—	3.6	800
5 days	3.6	3.4	2.6	2.1	2.9	0.6	—	1.9	—	2.7	600
6 days	3.3	3.1	3.5	2.0	0.9	(*)—	(*)—	2.1	—	2.6	550
7 days	2.8	2.9	2.4	2.0	1.3	(*)—	(*)—	2.3	—	2.4	550
<b>&gt;1 week–1 month</b>	<b>26.7</b>	<b>24.9</b>	<b>20.8</b>	<b>18.0</b>	<b>13.2</b>	<b>14.0</b>	<b>22.6</b>	<b>20.5</b>	<b>11.9</b>	<b>22.0</b>	<b>4,800</b>
>1–2 weeks	14.1	14.1	11.2	8.7	5.8	5.5	(*)—	8.4	(*)—	11.2	2,450
>2–3 weeks	7.2	6.5	5.2	5.2	4.0	3.8	(*)—	6.5	(*)—	6.1	1,300
>3–4 weeks	5.4	4.3	4.4	4.1	3.5	4.6	7.8	5.6	—	4.7	1,000
<b>&gt;1 month–3 months</b>	<b>15.6</b>	<b>13.6</b>	<b>19.3</b>	<b>17.8</b>	<b>22.3</b>	<b>33.4</b>	(*)—	<b>24.4</b>	(*)—	<b>18.4</b>	<b>4,000</b>
>4–5 weeks	3.5	3.1	5.5	4.0	4.0	7.9	(*)—	5.4	(*)—	4.3	950
>5–9 weeks	8.6	7.2	9.9	8.9	9.6	15.6	10.0	10.8	20.5	9.1	2,000
>9–13 weeks	3.5	3.3	4.0	4.8	8.8	9.9	10.0	8.2	8.7	5.0	1,100
<b>&gt;3 months–6 months</b>	<b>3.5</b>	<b>3.2</b>	<b>6.7</b>	<b>4.7</b>	<b>9.7</b>	<b>15.1</b>	(*)—	<b>12.2</b>	<b>14.9</b>	<b>6.3</b>	<b>1,350</b>
>13–16 weeks	1.5	1.6	2.6	1.2	2.1	5.0	(*)—	4.2	(*)—	2.3	500
>16–19 weeks	0.5	0.8	1.6	1.5	3.4	4.2	(*)—	3.0	(*)—	1.6	350
>19–22 weeks	0.8	0.4	1.3	1.2	2.5	2.1	1.6	2.5	—	1.2	250
>22–26 weeks	0.7	0.3	1.2	0.8	1.6	3.9	4.0	2.5	8.9	1.2	250
<b>&gt;6 months</b>	<b>4.5</b>	<b>2.4</b>	<b>5.3</b>	<b>5.4</b>	<b>6.3</b>	<b>17.0</b>	<b>9.7</b>	<b>8.1</b>	(*)—	<b>5.3</b>	<b>1,150</b>
>26–39 weeks	1.9	1.0	2.1	2.4	(*)—	6.4	4.4	3.7	(*)—	2.3	500
>39–52 weeks	1.2	0.5	1.2	1.1	2.6	3.9	2.3	1.9	—	1.2	250
>52 weeks	1.4	0.9	2.0	1.9	(*)—	6.7	3.0	2.5	(*)—	1.8	400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>14.1</b>	<b>31.6</b>	<b>13.6</b>	<b>15.0</b>	<b>2.2</b>	<b>3.8</b>	<b>1.2</b>	<b>18.4</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,050</b>	<b>6,850</b>	<b>2,950</b>	<b>3,250</b>	<b>500</b>	<b>850</b>	<b>250</b>	<b>4,000</b>	<b>50</b>	<b>..</b>	<b>21,700</b>
<b>Mean length (days)</b>	<b>36</b>	<b>27</b>	<b>43</b>	<b>40</b>	<b>61</b>	<b>104</b>	<b>71</b>	<b>62</b>	<b>78</b>	<b>..</b>	<b>43</b>
<b>Median length (days)</b>	<b>8</b>	<b>6</b>	<b>9</b>	<b>5</b>	<b>8</b>	<b>46</b>	<b>29</b>	<b>22</b>	<b>38</b>	<b>..</b>	<b>9</b>

### Notes

1. Number excluded due to errors and omissions (weighted): 667.
2. To ensure confidentiality some cells in this table have been replaced with '(\*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Queensland, 2005–06 (per cent)**

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
<b>1 week or less</b>	<b>47.4</b>	<b>49.6</b>	<b>50.8</b>	<b>48.4</b>	<b>47.4</b>	<b>10.1</b>	<b>19.8</b>	<b>32.1</b>	<b>12.0</b>	<b>44.7</b>	<b>6,150</b>
1 day	15.5	16.8	17.7	16.0	14.8	3.6	5.5	9.4	—	14.8	2,050
2–3 days	15.9	14.7	15.4	16.0	17.8	2.6	5.7	10.4	—	14.0	1,950
4–5 days	8.7	9.6	10.1	10.0	5.5	2.1	3.0	5.8	—	8.5	1,150
6–7 days	7.3	8.5	7.7	6.4	9.4	1.8	5.7	6.5	—	7.4	1,000
<b>&gt;1 week–1 month</b>	<b>31.3</b>	<b>30.8</b>	<b>26.6</b>	<b>27.4</b>	<b>21.9</b>	<b>12.1</b>	<b>20.5</b>	<b>24.3</b>	<b>23.8</b>	<b>28.1</b>	<b>3,850</b>
>1–2 weeks	16.7	17.6	15.1	12.9	10.4	6.4	6.4	10.8	—	14.9	2,050
>2–3 weeks	8.4	8.0	6.1	9.3	9.1	3.0	7.3	7.9	—	7.8	1,050
>3–4 weeks	6.3	5.3	5.3	5.2	2.4	2.7	6.7	5.6	—	5.4	750
<b>&gt;1 month–3 months</b>	<b>16.1</b>	<b>14.4</b>	<b>16.0</b>	<b>19.1</b>	<b>14.8</b>	<b>34.5</b>	<sup>(*)</sup> —	<b>25.2</b>	<sup>(*)</sup> —	<b>18.1</b>	<b>2,500</b>
>4–5 weeks	4.0	3.3	4.2	4.1	<sup>(*)</sup> —	4.4	<sup>(*)</sup> —	4.5	—	3.8	550
>5–9 weeks	8.9	7.7	8.4	9.8	6.8	14.3	16.9	11.1	23.1	9.1	1,250
>9–13 weeks	3.2	3.5	3.3	5.1	<sup>(*)</sup> —	15.7	16.6	9.6	<sup>(*)</sup> —	5.1	700
<b>&gt;3 months–6 months</b>	<b>2.7</b>	<b>3.3</b>	<b>3.5</b>	<b>3.0</b>	<b>11.6</b>	<b>20.7</b>	<b>17.4</b>	<b>11.1</b>	<sup>(*)</sup> —	<b>5.3</b>	<b>750</b>
>13–16 weeks	1.3	1.8	0.9	1.0	<sup>(*)</sup> —	8.5	4.9	4.0	<sup>(*)</sup> —	2.1	300
>16–19 weeks	0.4	0.8	1.2	0.7	<sup>(*)</sup> —	2.4	4.9	2.8	<sup>(*)</sup> —	1.3	150
>19–22 weeks	0.6	0.4	0.8	0.8	5.4	2.4	2.9	2.1	—	1.0	150
>22–26 weeks	0.3	0.3	0.7	0.5	2.4	7.4	4.8	2.1	23.2	1.0	150
<b>&gt;6 months</b>	<b>2.5</b>	<b>1.9</b>	<b>3.1</b>	<b>2.1</b>	<b>4.3</b>	<b>22.6</b>	<sup>(*)</sup> —	<b>7.3</b>	—	<b>3.8</b>	<b>500</b>
>26–39 weeks	1.3	0.8	1.4	1.1	<sup>(*)</sup> —	6.4	<sup>(*)</sup> —	4.1	—	1.8	250
>39–52 weeks	0.6	0.4	0.8	0.4	<sup>(*)</sup> —	7.4	<sup>(*)</sup> —	1.5	—	0.9	150
>52 weeks	0.6	0.7	0.9	0.6	—	8.9	—	1.7	—	1.1	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>17.1</b>	<b>36.5</b>	<b>13.3</b>	<b>10.6</b>	<b>1.4</b>	<b>2.9</b>	<b>0.9</b>	<b>17.3</b>	<b>0.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,350</b>	<b>5,000</b>	<b>1,800</b>	<b>1,450</b>	<b>200</b>	<b>400</b>	<b>100</b>	<b>2,400</b>	<b>&lt;25</b>	<b>..</b>	<b>13,750</b>
<b>Mean length (days)</b>	<b>25</b>	<b>27</b>	<b>28</b>	<b>28</b>	<b>42</b>	<b>138</b>	<b>73</b>	<b>56</b>	<b>75</b>	<b>..</b>	<b>36</b>
<b>Median length (days)</b>	<b>9</b>	<b>8</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>80</b>	<b>51</b>	<b>21</b>	<b>47</b>	<b>..</b>	<b>10</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>400</b>
<b>Total accommodation</b>	<b>2,400</b>	<b>5,100</b>	<b>1,900</b>	<b>1,550</b>	<b>200</b>	<b>400</b>	<b>100</b>	<b>2,450</b>	<b>&lt;25</b>	<b>..</b>	<b>14,150</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 555.
2. To ensure confidentiality some cells in this table have been removed or replaced with '<sup>(\*)</sup>—'. While these cases are not presented separately, they are included in the total.
3. Clients were able to be accommodated on more than one occasion in a support period.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Queensland, 2005–06 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>85.0</b>	<b>79.9</b>	<b>73.8</b>	<b>52.9</b>	<b>63.2</b>	<b>69.9</b>	<b>67.7</b>	<b>71.9</b>	<b>75.6</b>	<b>73.2</b>
SAAP/CAP accommodation	78.6	74.5	66.5	46.7	41.5	57.2	51.1	63.9	67.0	65.9
Assistance to obtain/maintain short-term accommodation	9.5	6.9	11.8	7.5	12.1	9.0	10.1	9.7	7.9	8.8
Assistance to obtain/maintain medium-term accommodation	5.3	2.1	9.5	2.8	7.5	8.9	6.0	7.2	17.9	5.0
Assistance to obtain/maintain independent housing	13.6	13.8	16.9	9.7	23.5	29.3	26.9	26.0	33.8	16.9
<b>Financial/employment</b>	<b>33.3</b>	<b>26.0</b>	<b>39.0</b>	<b>31.4</b>	<b>40.7</b>	<b>42.4</b>	<b>46.9</b>	<b>47.0</b>	<b>39.4</b>	<b>34.8</b>
Assistance to obtain/maintain government allowance	9.5	4.1	12.9	7.0	3.4	6.8	4.4	17.4	20.7	9.1
Employment/training assistance	8.1	0.7	8.6	1.2	1.6	2.4	1.2	1.8	—	3.1
Financial assistance/material aid	22.4	22.5	28.0	26.8	36.2	33.9	41.1	38.9	33.9	28.0
Financial counselling and support	10.2	5.9	9.0	3.9	6.5	12.6	16.9	10.9	31.3	8.0
<b>Personal support</b>	<b>43.5</b>	<b>21.1</b>	<b>66.3</b>	<b>71.9</b>	<b>32.9</b>	<b>51.5</b>	<b>47.7</b>	<b>72.8</b>	<b>71.0</b>	<b>49.6</b>
Incest/sexual assault	0.4	0.1	2.6	2.2	( <sup>1</sup> )—	0.4	( <sup>1</sup> )—	2.7	( <sup>1</sup> )—	1.3
Domestic/family violence	1.5	0.3	14.1	38.4	5.5	6.1	5.2	42.9	10.0	16.6
Family/relationship	9.8	2.3	24.6	18.3	8.4	15.8	15.4	24.7	30.4	13.8
Emotional	41.3	20.5	60.7	61.7	29.2	44.0	40.3	65.3	71.0	44.9
Assistance with problem gambling	0.3	0.7	0.2	0.2	0.7	—	—	0.4	—	0.4
<b>General support/advocacy</b>	<b>74.5</b>	<b>62.8</b>	<b>73.5</b>	<b>69.7</b>	<b>59.9</b>	<b>74.7</b>	<b>73.5</b>	<b>78.9</b>	<b>81.6</b>	<b>70.5</b>
Living skills/personal development	41.7	9.7	41.0	8.6	7.7	13.4	17.4	12.6	42.9	18.8
Assistance with legal issues/court support	4.7	0.6	7.0	14.4	3.2	3.3	4.6	15.5	10.0	7.2
Advice/information	60.4	44.0	63.9	60.4	52.5	67.7	62.2	72.2	64.8	58.1
Retrieval/storage/removal of personal belongings	28.1	40.4	20.5	9.7	10.6	9.1	8.6	13.1	20.5	23.8
Advocacy/liaison on behalf of client	22.5	13.5	29.0	23.2	30.9	29.5	37.2	37.1	36.9	24.1
<b>Specialist services</b>	<b>23.9</b>	<b>25.1</b>	<b>24.3</b>	<b>17.3</b>	<b>10.8</b>	<b>10.8</b>	<b>9.0</b>	<b>25.1</b>	<b>25.7</b>	<b>22.5</b>
Psychological services	7.4	0.4	2.5	0.9	( <sup>1</sup> )—	0.8	1.2	2.5	( <sup>1</sup> )—	2.1
Specialist counselling	1.2	0.2	4.0	4.1	( <sup>1</sup> )—	1.2	1.4	6.9	( <sup>1</sup> )—	2.8
Psychiatric services	0.4	0.4	0.4	0.3	—	( <sup>1</sup> )—	—	0.4	( <sup>1</sup> )—	0.4
Pregnancy support	( <sup>1</sup> )—	( <sup>1</sup> )—	3.6	1.0	2.2	2.3	—	3.3	20.3	1.4
Family planning support	0.2	—	2.9	0.4	( <sup>1</sup> )—	1.3	( <sup>1</sup> )—	1.4	10.0	0.8
Drug/alcohol support or intervention	4.7	3.8	3.9	2.7	1.6	0.8	2.0	2.6	7.6	3.3
Physical disability services	( <sup>1</sup> )—	0.1	—	( <sup>1</sup> )—	( <sup>1</sup> )—	0.5	( <sup>1</sup> )—	0.1	—	0.1
Intellectual disability services	0.2	0	( <sup>1</sup> )—	—	( <sup>1</sup> )—	( <sup>1</sup> )—	( <sup>1</sup> )—	0.2	—	0.1
Culturally specific support	4.3	1.6	4.3	5.7	2.6	1.4	1.2	6.4	—	3.9
Interpreter services	( <sup>1</sup> )—	—	0.3	0.9	—	( <sup>1</sup> )—	—	1.2	—	0.4
Assistance with immigration issues	—	( <sup>1</sup> )—	0.3	1.3	( <sup>1</sup> )—	0.5	—	0.8	—	0.4
Health/medical services	12.6	21.9	11.7	6.0	4.4	5.4	3.6	9.5	12.5	13.2
<b>Basic support</b>	<b>80.5</b>	<b>72.7</b>	<b>74.2</b>	<b>52.1</b>	<b>48.1</b>	<b>33.6</b>	<b>41.4</b>	<b>57.5</b>	<b>61.7</b>	<b>65.3</b>
Meals	72.6	64.8	60.4	38.1	31.4	10.1	23.8	34.3	20.6	51.8
Laundry/shower facilities	70.3	63.2	57.1	35.2	25.3	15.4	20.5	34.6	20.9	50.2
Recreation	58.6	43.0	46.7	15.7	9.7	5.4	13.0	25.8	48.8	35.5
Transport	44.3	10.5	51.0	25.8	28.3	21.8	22.8	43.8	35.9	30.1
Other	14.3	7.5	6.0	4.7	2.1	3.4	( <sup>1</sup> )—	7.4	( <sup>1</sup> )—	7.4
<b>No services provided directly</b>	<b>0.6</b>	<b>1.0</b>	<b>0.9</b>	<b>1.1</b>	<b>3.5</b>	<b>1.5</b>	<b>—</b>	<b>1.0</b>	<b>—</b>	<b>1.0</b>
<b>Total (number)</b>	<b>3,300</b>	<b>7,500</b>	<b>3,150</b>	<b>3,750</b>	<b>550</b>	<b>1,050</b>	<b>300</b>	<b>4,550</b>	<b>50</b>	<b>24,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,251 (including support periods with no information on service requirements or provision).
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Clients were able to receive multiple services, so percentages do not total 100.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Queensland, 2005–06 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Accommodation</b>	<b>84.3</b>	<b>79.5</b>	<b>84.3</b>	<b>57.1</b>	<b>84.1</b>	<b>5,700</b>
SAAP/CAP accommodation	84.3	79.5	84.3	57.1	84.1	5,700
<b>School liaison/child care</b>	<b>11.5</b>	<b>11.9</b>	<b>33.7</b>	<b>—</b>	<b>30.6</b>	<b>2,050</b>
School liaison	7.8	4.3	14.3	—	13.3	900
Child care	4.2	7.6	24.4	—	21.7	1,450
<b>Personal support</b>	<b>4.3</b>	<b>4.3</b>	<b>22.1</b>	<b>14.3</b>	<b>19.7</b>	<b>1,350</b>
Help with behavioural problems	( <sup>1</sup> )—	( <sup>1</sup> )—	9.5	—	8.5	600
Sexual/physical abuse support	—	—	2.1	—	1.8	150
Skills education	( <sup>1</sup> )—	( <sup>1</sup> )—	3.4	—	3.1	200
Structured play/skill development	1.0	3.2	13.0	—	11.5	750
<b>General support/advocacy</b>	<b>15.2</b>	<b>22.2</b>	<b>26.0</b>	<b>28.6</b>	<b>24.7</b>	<b>1,650</b>
Access arrangements	1.0	2.7	3.3	—	3.0	200
Advice/information	11.4	17.3	18.2	—	17.4	1,200
Advocacy	7.4	10.8	14.4	—	13.5	900
<b>Specialist services</b>	<b>8.8</b>	<b>1.6</b>	<b>16.0</b>	<b>14.3</b>	<b>14.8</b>	<b>1,000</b>
Specialist counselling	1.0	—	4.3	—	3.9	250
Culturally specific services	4.2	—	3.8	—	3.7	250
Health/medical services	4.2	—	9.9	—	9.0	600
<b>Basic support</b>	<b>35.5</b>	<b>47.0</b>	<b>72.7</b>	<b>57.1</b>	<b>67.9</b>	<b>4,600</b>
Meals	14.1	25.4	49.6	—	45.0	3,050
Showers/hygiene	14.9	29.2	44.9	—	41.2	2,800
Recreation	9.1	15.7	39.8	—	35.8	2,400
Transport	18.6	18.4	54.9	—	49.9	3,350
Other	5.5	2.7	15.0	—	13.6	900
<b>No services provided directly by agency</b>	<b>2.3</b>	<b>4.9</b>	<b>1.7</b>	<b>—</b>	<b>1.9</b>	<b>150</b>
<b>Total accompanying child support periods (row %)</b>	<b>10.9</b>	<b>2.9</b>	<b>86.1</b>	<b>0.1</b>	<b>100.0</b>	<b>..</b>
<b>Total accompanying child support periods (number)</b>	<b>750</b>	<b>200</b>	<b>5,800</b>	<b>&lt;25</b>	<b>..</b>	<b>6,750</b>

*Notes*

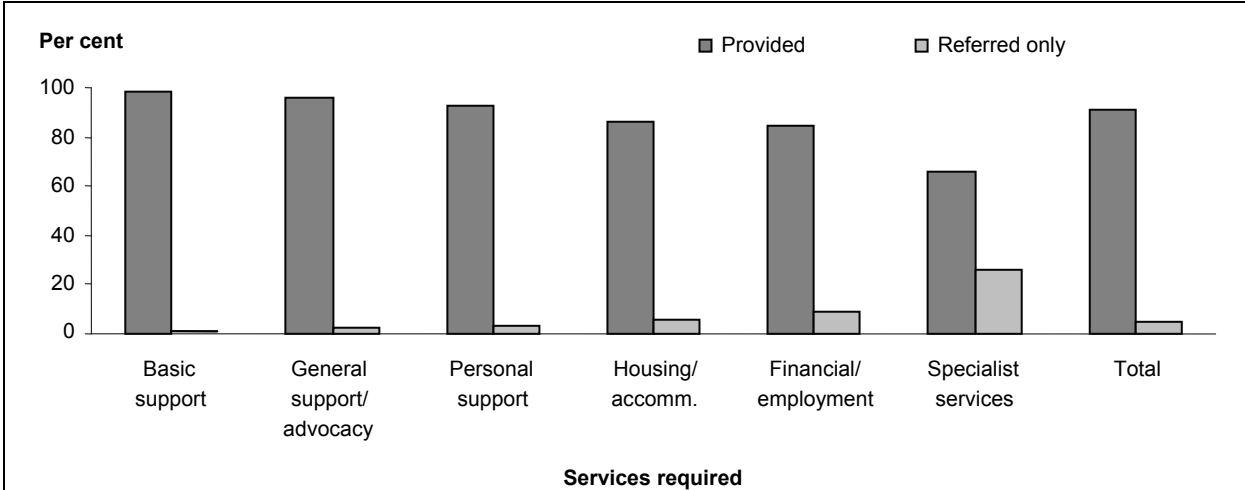
1. Number excluded due to errors and omissions (weighted): 4,183 (including accompanying child support periods with no information on service requirements or provision). In 4,039 of these, 'no assistance' was indicated as required for the accompanying child.
2. To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



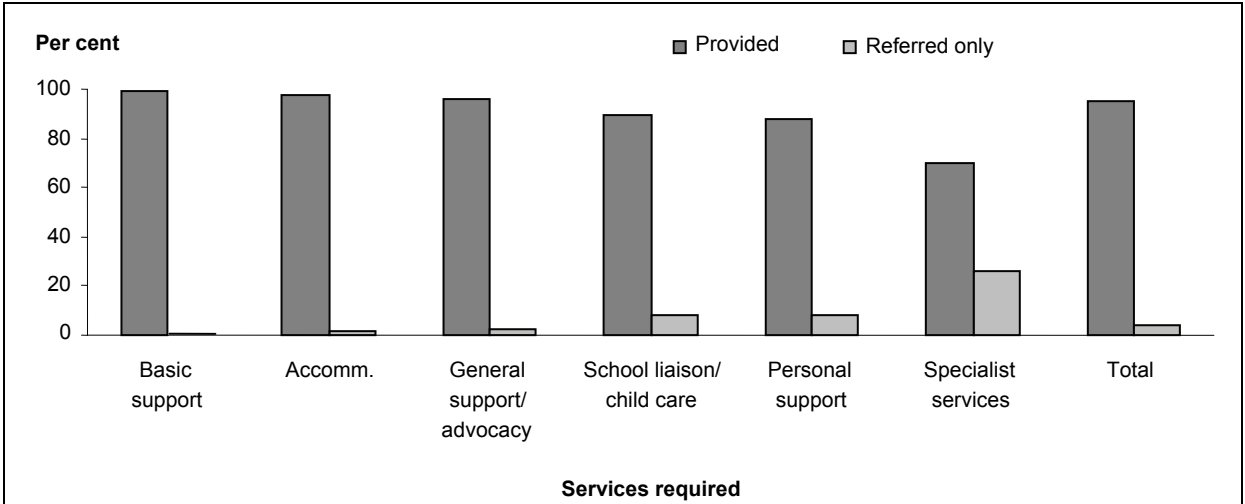
# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



Source: Table 7.1, Part b.

**Figure 7.1: Provision of SAAP services required by clients, Queensland, 2005-06 (per cent services required in closed support periods)**



Source: Table 7.2, Part b.

**Figure 7.2: Provision of SAAP services required for accompanying children, Queensland, 2005-06 (per cent distinct services required in closed accompanying child support periods)**

## 7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Queensland, 2005-06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Housing/accommodation</b>								
SAAP/CAP accommodation	3.3	1.8	5.1	93.2	1.6	94.8	100.0	15,300
Assistance to obtain/maintain short-term accommodation	22.1	7.3	29.4	59.3	11.3	70.6	100.0	2,800
Assistance to obtain/maintain medium-term accommodation	25.4	12.3	37.7	45.9	16.3	62.2	100.0	1,650
Assistance to obtain/maintain independent housing	13.5	13.2	26.7	61.5	11.9	73.4	100.0	4,650
<b>Financial/employment</b>								
Assistance to obtain/maintain government allowance	5.8	14.1	19.9	58.6	21.5	80.1	100.0	2,450
Employment/training assistance	15.7	21.9	37.6	47.7	14.6	62.3	100.0	1,100
Financial assistance/material aid	4.0	5.6	9.6	84.4	6.0	90.4	100.0	6,550
Financial counselling and support	7.6	7.5	15.1	79.3	5.6	84.9	100.0	1,850
<b>Personal support</b>								
Incest/sexual assault	7.6	25.1	32.7	40.4	27.0	67.4	100.0	450
Domestic/family violence	5.4	4.7	10.1	80.9	9.1	90.0	100.0	3,750
Family/relationship	7.6	4.3	11.9	79.5	8.7	88.2	100.0	3,550
Emotional	2.2	0.5	2.7	93.4	4.0	97.4	100.0	9,850
Assistance with problem gambling	31.8	19.9	51.7	39.8	8.5	48.3	100.0	200
<b>General support/advocacy</b>								
Living skills/personal development	4.5	1.6	6.1	92.5	1.4	93.9	100.0	4,150
Assistance with legal issues/court support	5.0	21.1	26.1	54.5	19.4	73.9	100.0	2,200
Advice/information	0.8	0.3	1.1	97.2	1.7	98.9	100.0	12,900
Retrieval/storage/removal of personal belongings	1.6	1.2	2.8	95.8	1.4	97.2	100.0	5,350
Advocacy/liaison on behalf of client	2.3	1.0	3.3	92.2	4.5	96.7	100.0	5,600
<b>Specialist services</b>								
Psychological services	10.8	26.3	37.1	57.2	5.8	63.0	100.0	800
Specialist counselling	14.7	34.9	49.6	43.1	7.3	50.4	100.0	1,100
Psychiatric services	18.2	62.7	80.9	9.4	9.7	19.1	100.0	450
Pregnancy support	7.4	14.5	21.9	48.7	29.3	78.0	100.0	350
Family planning support	11.9	19.0	30.9	47.0	22.0	69.0	100.0	300
Drug/alcohol support or intervention	14.8	24.7	39.5	47.7	12.9	60.6	100.0	1,400
Physical disability services	9.3	46.5	55.8	16.3	27.9	44.2	100.0	50.0
Intellectual disability services	17.4	37.7	55.1	39.1	5.8	44.9	100.0	50.0
Culturally specific support	4.7	6.3	11.0	81.7	7.2	88.9	100.0	1,000
Interpreter services	(*)—	(+)(*)—	35.8	53.3	10.8	64.1	100.0	150
Assistance with immigration issues	(*)—	(+)(*)—	40.6	32.3	27.1	59.4	100.0	150
Health/medical services	3.9	24.7	28.6	57.5	14.0	71.5	100.0	4,150
<b>Basic support</b>								
Meals	1.2	0.5	1.7	97.5	0.9	98.4	100.0	11,650
Laundry/shower facilities	1.3	0.1	1.4	98.3	0.3	98.6	100.0	11,100
Recreation	1.9	0.4	2.3	97.3	0.4	97.7	100.0	7,800
Transport	1.9	0.6	2.5	96.1	1.4	97.5	100.0	6,450
Other	1.3	1.4	2.7	95.2	2.1	97.3	100.0	1,750

(continued)



**Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Queensland, 2005–06**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.9	5.3	14.2	80.1	5.7	85.8	100.0	24,400	17,050
Financial/ employment	6.0	9.1	15.1	74.9	9.9	84.8	100.0	11,950	8,300
Personal support	4.4	3.0	7.4	86.0	6.6	92.6	100.0	17,800	10,950
General support/ advocacy	2.0	2.3	4.3	92.3	3.4	95.7	100.0	30,250	15,600
Specialist services	8.4	25.8	34.2	53.3	12.5	65.8	100.0	10,000	6,550
Basic support	1.5	0.4	1.9	97.4	0.8	98.2	100.0	38,800	14,400
<b>Total (%)</b>	<b>4.3</b>	<b>4.8</b>	<b>9.1</b>	<b>86.2</b>	<b>4.7</b>	<b>90.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>5,700</b>	<b>6,350</b>	<b>12,050</b>	<b>114,850</b>	<b>6,300</b>	<b>121,150</b>	..	<b>133,200</b>	<b>21,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 392 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(\*)\_\_' or '(+)(\*)\_\_'. A '(\*)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2005–06**

**Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	0.9	1.7	2.6	94.8	2.6	97.4	100.0	4,800
<b>School liaison/child care</b>								
School liaison	3.5	7.1	10.6	72.5	16.9	89.4	100.0	850
Child care	1.7	8.5	10.2	79.9	9.9	89.8	100.0	1,450
<b>Personal support</b>								
Help with behavioural problems	3.6	10.0	13.6	73.0	13.4	86.4	100.0	600
Sexual/physical abuse counselling/support	7.4	27.6	35.0	46.0	19.0	65.0	100.0	150
Skills education	7.3	4.7	12.0	80.6	7.3	87.9	100.0	200
Structured play/skill development	2.2	3.1	5.3	92.6	2.1	94.7	100.0	700
<b>General support/advocacy</b>								
Access arrangements	4.3	11.9	16.2	74.1	9.7	83.8	100.0	200
Advice/information	2.1	0.8	2.9	92.0	5.1	97.1	100.0	1,050
Advocacy	1.4	1.4	2.8	92.9	4.2	97.1	100.0	800
<b>Specialist services</b>								
Specialist counselling	6.9	29.1	36.0	57.6	6.4	64.0	100.0	400
Culturally specific services	1.8	6.3	8.1	80.4	11.6	92.0	100.0	250
Health/medical services	3.3	30.5	33.8	36.7	29.6	66.3	100.0	800
<b>Basic support services</b>								
Meals	0.7	0.3	1.0	98.1	1.0	99.1	100.0	2,700
Showers/hygiene	0.6	-	0.6	98.2	1.2	99.4	100.0	2,500
Recreation	0.8	0.7	1.5	97.5	0.9	98.4	100.0	2,150
Transport	0.6	0.2	0.8	98.0	1.1	99.1	100.0	2,950
Other	0.5	0.9	1.4	94.8	3.8	98.6	100.0	850

(continued)

**Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2005–06**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	0.9	1.7	2.6	94.8	2.6	97.4	100.0	4,800	4,800
School liaison/ child care	2.4	8.0	10.4	77.1	12.5	89.6	100.0	2,300	2,050
Personal support	3.8	8.2	12.0	79.5	8.4	87.9	100.0	1,700	1,300
General support/ advocacy	2.0	2.1	4.1	90.6	5.2	95.8	100.0	2,050	1,450
Specialist services	4.0	26.1	30.1	49.6	20.4	70.0	100.0	1,450	1,250
Basic support	0.6	0.3	0.9	97.7	1.3	99.0	100.0	11,150	4,000
<b>Total (%)</b>	<b>1.4</b>	<b>3.7</b>	<b>5.1</b>	<b>90.2</b>	<b>4.7</b>	<b>94.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>350</b>	<b>850</b>	<b>1,200</b>	<b>21,150</b>	<b>1,100</b>	<b>22,250</b>	..	<b>23,450</b>	<b>5,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,576 (closed accompanying child support periods with no information on service requirements or provision). In 3,538 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2005–06**

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
<b>% unmet needs</b>									
Housing/accommodation	42.3	27.7	44.0	71.1	34.1	44.9	22.6	38.3	2,150
Financial/employment	12.8	14.1	9.5	5.9	12.2	10.7	9.7	12.7	700
Personal support	10.8	18.2	18.1	11.8	7.3	12.5	9.7	13.8	750
General support/advocacy	9.3	12.4	6.9	5.9	22.0	11.9	3.2	10.6	600
Specialist services	13.3	18.2	17.2	3.2	7.3	12.0	25.8	14.7	800
Basic support and services n.e.s.	11.5	9.4	4.3	2.1	17.1	8.0	29.0	10.0	550
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>5,600</b>
<b>Summary totals</b>									
Total unmet needs (%)	45.6	35.7	2.2	3.5	0.8	11.6	0.6	100.0	..
Total unmet needs (number)	2,550	2,000	100	200	50	650	50	..	5,600
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	45.5	28.9	2.5	5.8	1.0	15.8	0.4	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,150	750	50	150	50	400	<25	..	2,600
Total closed support periods (%)									
Total closed support periods (%)	45.4	28.9	2.5	3.8	1.2	18.1	0.2	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	9,750	6,200	550	800	250	3,900	50	..	21,450

*Notes*

1. Number excluded due to errors and omissions (weighted): 114 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 58 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 815 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Queensland, 2005-06**

	Couple with children	Male with children	Female with children	Other with children	Total		
					%	Number	
<b>Broad type of service</b>							
		<b>% unmet needs</b>					
Accommodation	20.0	13.3	13.1	—	13.8	50	
School liaison/child care	10.0	10.0	18.9	—	17.1	50	
Personal support	20.0	3.3	22.1	—	20.1	50	
General support/advocacy	16.7	26.7	9.0	—	11.5	50	
Specialist services	6.7	3.3	20.9	—	17.8	50	
Basic support	26.7	43.3	16.0	—	19.7	50	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>300</i>	
<b>Summary totals</b>							
Total unmet needs (%)	9.9	9.9	80.3	—	100.0	..	
Total unmet needs (number)	50	50	250	—	..	300	
Total closed accompanying child support periods with unmet needs (%)	8.9	9.5	81.7	—	100.0	..	
Total closed accompanying child support periods with unmet needs (number)	<25	<25	150	—	..	200	
Total closed accompanying child support periods (%)	9.2	2.8	87.8	0.1	100.0	..	
Total closed accompanying child support periods (number)	550	150	5,000	<25	..	5,700	
Total closed support periods with accompanying children with unmet needs (%)	7.6	9.3	83.1	—	100.0	..	
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	100	—	..	150	
Total closed support periods with accompanying children requiring assistance (%)	8.1	3.4	88.4	0.2	100.0	..	
Total closed support periods with accompanying children requiring assistance (number)	200	100	2,400	<25	..	2,750	

*Notes*

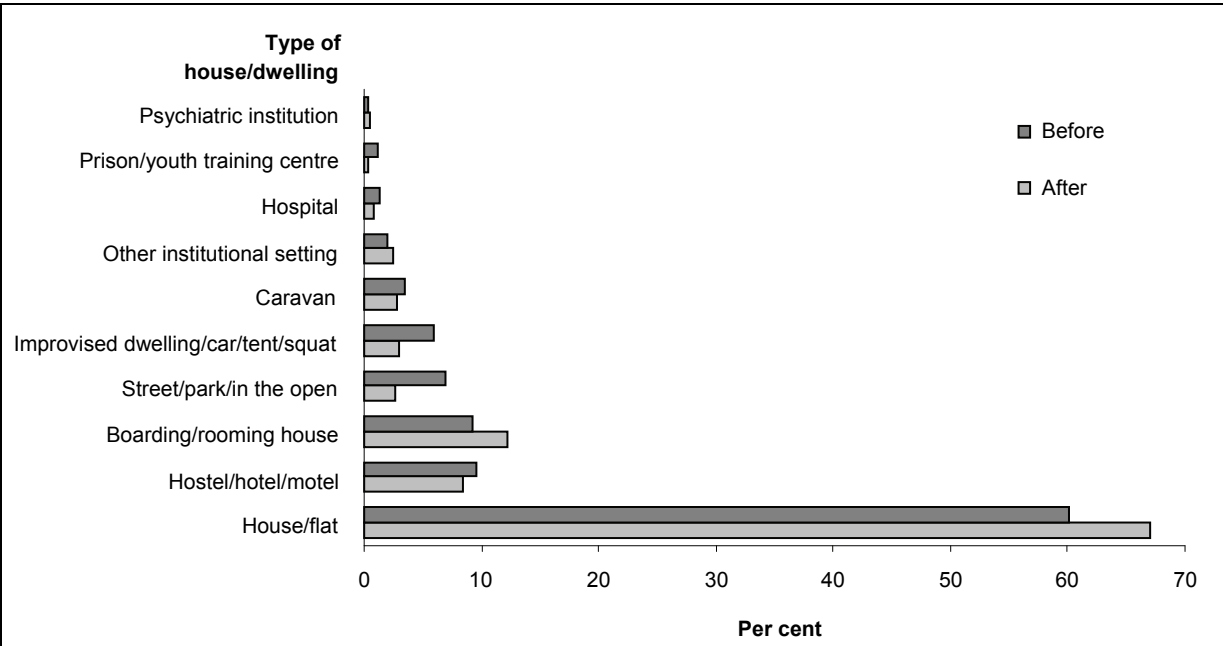
1. Number excluded due to errors and omissions (weighted): 13 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 3,588 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 7 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 8 Circumstances of clients before and after support

## 8.1 Key chart



Source: Table 8.5.

Figure 8.1: Type of house/dwelling immediately before and after a support period, Queensland, 2005-06 (per cent closed support periods)

## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Queensland, 2005–06 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	21.2	10.4	11.6	9.3
Government payments	70.5	83.5	80.8	82.2
Other	8.3	6.1	7.5	8.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,400</i>	<i>2,000</i>	<i>20,300</i>	<i>17,200</i>
Number with 'Client left without providing any information'	n.a.	50	n.a.	1,350
Number with 'Don't know'	<25	50	1,600	1,600
Number with missing data	50	350	500	2,200
<b>Total (number)</b>	<b>2,450</b>	<b>2,450</b>	<b>22,350</b>	<b>22,350</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Queensland, 2005–06 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	2.0	8.5	3.7	5.2
Employed part time	5.2	13.0	6.0	7.1
Unemployed (looking for work)	55.1	44.4	28.5	24.7
Not in labour force	37.7	34.1	61.7	63.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,050</i>	<i>950</i>	<i>19,450</i>	<i>16,000</i>
Number with 'Client left without providing any information'	n.a.	50	n.a.	1,800
Number with 'Don't know'	<25	50	2,500	2,500
Number with missing data	<25	100	400	2,050
<b>Total (number)</b>	<b>1,100</b>	<b>1,100</b>	<b>22,350</b>	<b>22,350</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.



**Table 8.3: SAAP closed support periods: main source of income and employment status after support by length of support, Queensland, 2005–06 (per cent)**

After support	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
<b>Main source of income</b>									
No income	10.4	14.7	8.2	6.6	5.9	2.1	3.2	9.3	1,600
Government payments	83.9	77.4	84.9	83.4	82.7	77.5	77.1	82.2	14,150
Other	5.8	7.9	6.8	10.0	11.4	20.4	19.8	8.5	1,450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>25.4</b>	<b>20.7</b>	<b>22.2</b>	<b>19.1</b>	<b>6.8</b>	<b>3.8</b>	<b>2.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>4,350</b>	<b>3,550</b>	<b>3,800</b>	<b>3,300</b>	<b>1,150</b>	<b>650</b>	<b>350</b>	<b>..</b>	<b>17,200</b>
<b>Employment status</b>									
Employed full time	3.4	4.5	4.7	6.1	7.0	13.4	9.8	5.2	850
Employed part time	4.7	5.1	6.4	9.2	11.4	13.3	15.5	7.1	1,150
Unemployed (looking for work)	32.3	24.4	25.1	20.6	16.0	17.0	17.8	24.7	3,950
Not in labour force	59.6	65.9	63.8	64.1	65.6	56.4	56.9	63.0	10,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>23.7</b>	<b>20.9</b>	<b>22.4</b>	<b>19.8</b>	<b>7.1</b>	<b>4.0</b>	<b>2.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,800</b>	<b>3,350</b>	<b>3,600</b>	<b>3,150</b>	<b>1,150</b>	<b>650</b>	<b>350</b>	<b>..</b>	<b>16,000</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,176 (length of support and main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 6,363 (length of support and employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Queensland, 2005–06 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	58.6	58.1	97.3	96.9	90.7	89.6
Primary/secondary student	34.3	34.1	0.4	0.3	6.2	6.7
Post-secondary student/employment training	7.1	7.8	2.3	2.7	3.1	3.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,250</i>	<i>3,000</i>	<i>15,850</i>	<i>12,900</i>	<i>19,100</i>	<i>15,900</i>
Number with 'Client left without providing any information'	n.a.	100	n.a.	1,600	n.a.	1,750
Number with 'Don't know'	150	250	2,200	2,000	2,350	2,250
Number with missing data	50	50	500	2,000	550	2,100
<b>Total (number)</b>	<b>3,450</b>	<b>3,450</b>	<b>18,550</b>	<b>18,550</b>	<b>22,000</b>	<b>22,000</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Queensland, 2005–06 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>Improvised dwelling/sleeping rough</b>	<b>11.0</b>	<b>3.5</b>	<b>12.9</b>	<b>5.6</b>
Improvised dwelling/car/tent/squat	6.0	2.1	5.9	2.9
Street/park/in the open	5.0	1.4	7.0	2.6
<b>House/dwelling</b>	<b>85.5</b>	<b>94.1</b>	<b>82.3</b>	<b>90.3</b>
House/flat	63.2	73.8	60.1	67.0
Caravan	3.8	3.0	3.4	2.8
Boarding/rooming house	8.8	11.0	9.2	12.2
Hostel/hotel/motel	9.6	6.4	9.5	8.4
<b>Institutional setting</b>	<b>3.5</b>	<b>2.3</b>	<b>4.9</b>	<b>4.1</b>
Hospital	0.8	( <sup>c</sup> )—	1.3	0.8
Psychiatric institution	0.2	0.5	0.4	0.5
Prison/youth training centre	1.1	( <sup>c</sup> )—	1.2	0.4
Other institutional setting	1.4	1.4	1.9	2.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<i>Total (number with valid data)</i>	<i>4,350</i>	<i>3,050</i>	<i>19,350</i>	<i>13,200</i>
Number with 'Client left without providing any information'	n.a.	800	n.a.	3,050
Number with 'Don't know'	350	400	2,800	4,000
Number with missing data	50	500	200	2,150
<b>Total (number)</b>	<b>4,750</b>	<b>4,750</b>	<b>22,350</b>	<b>22,350</b>

*Notes*

1. To ensure confidentiality some cells in this table have been replaced with '(<sup>c</sup>)—'. While these cases are not presented separately, they are included in the total.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Queensland, 2005–06 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>SAAP/CAP funded accommodation</b>	<b>14.1</b>	<b>11.6</b>	<b>15.5</b>	<b>15.2</b>
SAAP/CAP crisis/short term accommodation	10.4	5.1	11.4	8.6
SAAP/CAP medium/long term accommodation	1.7	4.2	1.8	3.3
Other SAAP/CAP funded accommodation	2.0	2.3	2.3	3.3
<b>No tenure</b>	<b>14.4</b>	<b>4.8</b>	<b>15.5</b>	<b>8.1</b>
Institutional setting	2.4	1.0	2.9	2.0
Improvised dwelling/sleeping rough	9.9	2.8	9.8	4.4
Other	2.2	1.0	2.8	1.7
<b>Tenure</b>	<b>71.5</b>	<b>83.6</b>	<b>69.0</b>	<b>76.7</b>
Purchasing/purchased own home	2.3	1.6	2.9	2.6
Private rental	32.2	38.0	28.2	30.5
Public housing rental	3.7	7.2	4.8	7.0
Community housing rental	1.8	8.3	2.9	6.1
Rent-free accommodation	9.6	6.5	10.9	9.4
Boarding	21.9	22.1	19.4	20.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,200</i>	<i>2,900</i>	<i>18,400</i>	<i>12,600</i>
Number with 'Client left without providing any information'	n.a.	800	n.a.	3,150
Number with 'Don't know'	450	500	3,400	4,450
Number with missing data	100	500	600	2,150
<b>Total (number)</b>	<b>4,750</b>	<b>4,750</b>	<b>22,350</b>	<b>22,350</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support by length of support, Queensland, 2005–06 (per cent)**

Type of house/dwelling	1 day or less	>1–7 days	>1–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
								%	Number
<b>All closed support periods</b>									
<b>Improvised dwelling/sleeping rough</b>	<b>6.8</b>	<b>6.6</b>	<b>6.9</b>	<b>4.6</b>	<b>1.4</b>	<b>2.6</b>	<b>1.2</b>	<b>5.6</b>	<b>750</b>
Improvised dwelling/car/tent/squat	2.3	2.9	4.5	3.5	0.7	1.5	1.2	2.9	400
Street/park/in the open	4.4	3.7	2.4	1.1	0.7	1.1	—	2.6	350
<b>House/dwelling</b>	<b>90.7</b>	<b>86.2</b>	<b>87.2</b>	<b>92.7</b>	<b>96.3</b>	<b>95.3</b>	<b>94.7</b>	<b>90.3</b>	<b>11,950</b>
House/flat	56.0	66.2	63.1	72.5	84.5	86.2	87.6	67.0	8,850
Caravan	1.7	2.7	3.9	3.7	2.2	2.0	1.9	2.8	350
Boarding/rooming house	23.4	8.7	9.3	9.0	5.3	3.8	2.9	12.2	1,600
Hostel/hotel/motel	9.6	8.5	10.9	7.6	4.2	3.3	2.2	8.4	1,100
<b>Institutional setting</b>	<b>2.5</b>	<b>7.2</b>	<b>5.9</b>	<b>2.7</b>	<b>2.4</b>	<b>2.1</b>	<b>4.2</b>	<b>4.1</b>	<b>550</b>
Hospital	0.7	1.5	1.0	0.5	( <sup>(1)</sup> —	( <sup>(1)</sup> —	( <sup>(1)</sup> —	0.8	100
Psychiatric institution	—	0.8	0.9	0.3	0.5	( <sup>(1)</sup> —	( <sup>(1)</sup> —	0.5	50
Prison/youth training centre	0.1	0.8	0.6	0.3	( <sup>(1)</sup> —	—	( <sup>(1)</sup> —	0.4	50
Other institutional setting	1.7	4.1	3.4	1.5	1.5	1.1	1.5	2.4	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>26.7</b>	<b>18.0</b>	<b>20.3</b>	<b>20.4</b>	<b>7.7</b>	<b>4.6</b>	<b>2.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,500</b>	<b>2,400</b>	<b>2,700</b>	<b>2,700</b>	<b>1,000</b>	<b>600</b>	<b>300</b>	<b>..</b>	<b>13,200</b>
<b>Closed support periods in which clients were accommodated</b>									
<b>Improvised dwelling/sleeping rough</b>	<b>8.3</b>	<b>6.6</b>	<b>6.7</b>	<b>4.3</b>	<b>1.4</b>	<b>2.5</b>	<b>1.7</b>	<b>5.6</b>	<b>450</b>
Improvised dwelling/car/tent/squat	3.1	3.2	3.9	2.9	1.0	1.6	1.7	3.0	250
Street/park/in the open	5.1	3.3	2.8	1.4	—	0.9	—	2.6	200
<b>House/dwelling</b>	<b>84.6</b>	<b>85.0</b>	<b>86.2</b>	<b>91.6</b>	<b>96.0</b>	( <sup>(1)</sup> —	( <sup>(1)</sup> —	<b>88.3</b>	<b>7,050</b>
House/flat	70.2	65.5	60.9	71.0	82.9	86.7	86.2	69.1	5,500
Caravan	1.7	2.9	3.5	3.2	2.5	1.9	2.9	2.9	250
Boarding/rooming house	5.7	8.0	9.9	9.7	4.9	4.3	2.9	8.0	650
Hostel/hotel/motel	7.0	8.6	11.9	7.6	5.8	( <sup>(1)</sup> —	( <sup>(1)</sup> —	8.3	650
<b>Institutional setting</b>	<b>7.1</b>	<b>8.5</b>	<b>7.1</b>	<b>4.1</b>	<b>2.6</b>	( <sup>(1)</sup> —	( <sup>(1)</sup> —	<b>6.1</b>	<b>500</b>
Hospital	2.1	1.6	1.2	0.8	( <sup>(1)</sup> —	1.2	( <sup>(1)</sup> —	1.2	100
Psychiatric institution	—	1.1	1.0	0.4	( <sup>(1)</sup> —	( <sup>(1)</sup> —	( <sup>(1)</sup> —	0.7	50
Prison/youth training centre	0.3	0.8	0.7	0.6	( <sup>(1)</sup> —	—	( <sup>(1)</sup> —	0.6	50
Other institutional setting	4.5	5.0	4.3	2.4	1.6	( <sup>(1)</sup> —	( <sup>(1)</sup> —	3.6	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.2</b>	<b>23.2</b>	<b>26.3</b>	<b>21.3</b>	<b>8.6</b>	<b>4.8</b>	<b>2.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,050</b>	<b>1,850</b>	<b>2,100</b>	<b>1,700</b>	<b>700</b>	<b>400</b>	<b>200</b>	<b>..</b>	<b>7,950</b>

*Notes*

- Number excluded due to errors and omissions (weighted): 9,159 closed support periods (including 'Don't know' and 'Client left without providing any information'); 6,738 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
- To ensure confidentiality some cells in this table have been removed or replaced with '(<sup>(1)</sup>—'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.8: SAAP closed support periods: type of tenure after support by length of support, Queensland, 2005–06 (per cent)**

Type of tenure	1 day	>1–7	>1–4	>4–13	>13–26	>26–52	>52	Total	
	or less	days	weeks	weeks	weeks	weeks	weeks	%	Number
<b>All closed support periods</b>									
<b>SAAP/CAP funded accommodation</b>	<b>14.4</b>	<b>17.6</b>	<b>18.5</b>	<b>14.6</b>	<b>11.8</b>	<b>9.3</b>	<b>8.7</b>	<b>15.2</b>	<b>1,900</b>
SAAP/CAP crisis/short term accommodation	7.0	13.2	11.2	7.8	5.3	1.9	2.7	8.6	1,100
SAAP/CAP medium/long term accommodation	1.6	2.4	3.2	5.0	4.8	5.9	4.9	3.3	400
Other SAAP/CAP funded accommodation	5.8	1.9	4.1	1.8	1.7	1.5	1.2	3.3	400
<b>No tenure</b>	<b>8.0</b>	<b>9.5</b>	<b>11.2</b>	<b>7.5</b>	<b>2.8</b>	<b>3.7</b>	<b>4.5</b>	<b>8.1</b>	<b>1,000</b>
Institutional setting	0.8	3.5	3.0	1.7	1.0	1.6	3.3	2.0	250
Improvised dwelling/sleeping rough	5.4	4.1	5.9	4.2	0.5	2.1	1.2	4.4	550
Other	1.7	1.9	2.3	1.7	1.3	—	—	1.7	200
<b>Tenure</b>	<b>77.7</b>	<b>72.9</b>	<b>70.3</b>	<b>77.9</b>	<b>85.4</b>	<b>87.1</b>	<b>86.8</b>	<b>76.7</b>	<b>9,650</b>
Purchasing/purchased own home	2.0	3.4	2.6	3.0	2.7	2.9	1.6	2.6	350
Private rental	25.2	24.5	29.1	35.7	40.7	41.7	47.5	30.5	3,850
Public housing rental	7.5	7.1	4.5	6.0	8.5	12.0	14.8	7.0	900
Community housing rental	7.0	3.9	3.7	6.7	8.7	11.2	11.0	6.1	750
Rent-free accommodation	7.2	14.5	10.0	9.0	9.8	4.8	2.8	9.4	1,200
Boarding	28.7	19.5	20.4	17.5	15.1	14.5	9.1	20.9	2,650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>26.5</b>	<b>17.9</b>	<b>20.1</b>	<b>20.5</b>	<b>7.9</b>	<b>4.7</b>	<b>2.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,350</b>	<b>2,250</b>	<b>2,550</b>	<b>2,600</b>	<b>1,000</b>	<b>600</b>	<b>300</b>	<b>..</b>	<b>12,600</b>
<b>Closed support periods in which clients were accommodated</b>									
<b>SAAP/CAP funded accommodation</b>	<b>25.2</b>	<b>19.2</b>	<b>20.8</b>	<b>16.1</b>	<b>12.9</b>	<b>9.0</b>	<b>7.5</b>	<b>18.4</b>	<b>1,400</b>
SAAP/CAP crisis/short term accommodation	13.3	14.2	12.6	7.9	6.3	1.9	2.3	10.7	800
SAAP/CAP medium/long term accommodation	2.1	2.8	3.4	6.4	4.7	5.2	3.5	3.9	300
Other SAAP/CAP funded accommodation	9.8	2.3	4.8	1.8	1.8	1.9	1.8	3.8	300
<b>No tenure</b>	<b>9.6</b>	<b>10.7</b>	<b>11.7</b>	<b>8.2</b>	<b>3.2</b>	<b>3.8</b>	<b>5.8</b>	<b>9.1</b>	<b>700</b>
Institutional setting	2.5	4.1	3.5	2.4	1.2	2.2	4.1	3.0	250
Improvised dwelling/sleeping rough	5.4	4.3	5.5	3.4	0.7	1.6	1.7	4.1	300
Other	1.7	2.2	2.6	2.4	1.3	—	—	2.1	150
<b>Tenure</b>	<b>65.2</b>	<b>70.1</b>	<b>67.6</b>	<b>75.7</b>	<b>83.9</b>	<b>87.3</b>	<b>86.7</b>	<b>72.5</b>	<b>5,500</b>
Purchasing/purchased own home	2.4	3.4	2.2	1.6	0.7	( <sup>1</sup> )—	( <sup>1</sup> )—	2.2	150
Private rental	17.8	23.4	26.4	35.2	43.2	39.0	47.0	29.1	2,200
Public housing rental	7.1	6.6	3.5	5.1	8.1	12.4	16.0	6.2	450
Community housing rental	7.5	4.3	3.0	7.4	9.7	14.1	13.8	6.3	500
Rent-free accommodation	16.6	13.6	11.0	7.1	6.4	( <sup>1</sup> )—	( <sup>1</sup> )—	10.5	800
Boarding	13.9	18.8	21.5	19.2	15.8	16.7	6.4	18.2	1,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.1</b>	<b>23.3</b>	<b>26.0</b>	<b>21.3</b>	<b>8.7</b>	<b>4.9</b>	<b>2.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,000</b>	<b>1,750</b>	<b>2,000</b>	<b>1,600</b>	<b>650</b>	<b>350</b>	<b>200</b>	<b>..</b>	<b>7,600</b>

**Notes**

1. Number excluded due to errors and omissions (weighted): 9,784 closed support periods (including 'Don't know' and 'Client left without providing any information'); 7,093 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. To ensure confidentiality some cells in this table have been replaced with '(<sup>1</sup>)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2005–06 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With both parents	2.7	2.5
With one parent and parent's spouse/partner	2.3	1.6
With one parent	4.5	4.0
With foster family	0.7	0.6
With relatives/friends temporary	14.6	11.9
With relatives/friends long-term	3.6	4.5
With spouse/partner	8.6	5.7
With spouse/partner and child(ren)	11.1	8.3
Alone	28.3	30.1
Alone with child(ren)	8.7	16.6
With other unrelated persons	14.0	13.6
Other	0.9	0.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>20,150</i>	<i>14,850</i>
Number with 'Client left without providing any information'	n.a.	2,650
Number with 'Don't know'	2,050	2,750
Number with missing data	200	2,100
<b>Total (number)</b>	<b>22,350</b>	<b>22,350</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Queensland, 2005–06 (per cent)**

<b>Case management plan</b>	<b>%</b>	<b>Number</b>
Yes	51.5	10,300
No, client did not agree to one	9.2	1,850
No, support period too short	37.1	7,450
No, other reason	2.3	450
<b>Total</b>	<b>100.0</b>	<b>20,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,209.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Queensland, 2005–06 (per cent)**

<b>Achievement of goals</b>	<b>%</b>	<b>Number</b>
All goals achieved	22.5	2,300
Most or some goals achieved	65.8	6,700
No goals achieved	11.6	1,200
<b>Total</b>	<b>100.0</b>	<b>10,150</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 180.
2. Figures have been weighted to adjust for agency non-participation.

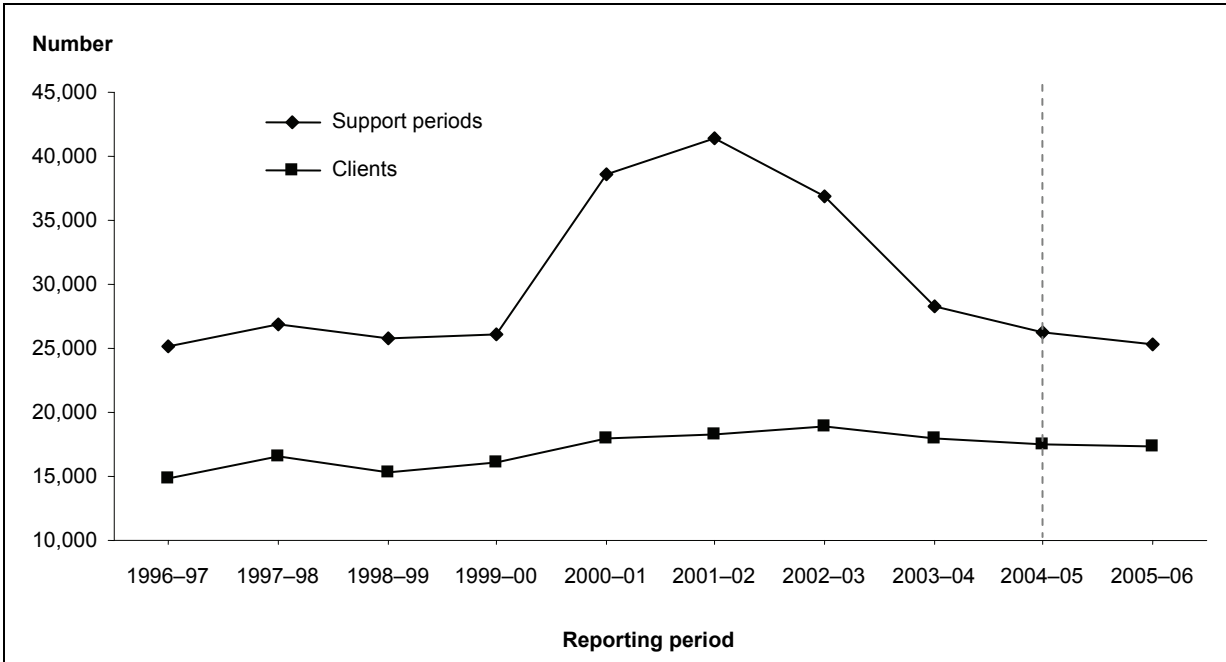
*Source:* SAAP Client Collection.





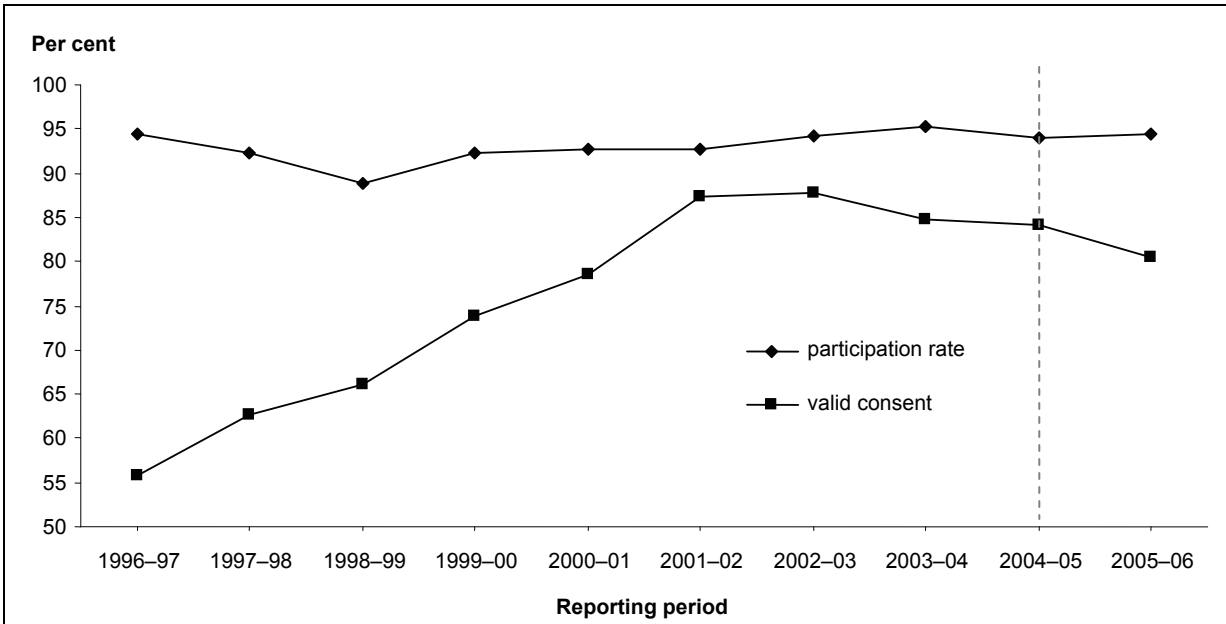
# 9 Support from 1996–97 to 2005–06

## 9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, Queensland, 1996-97 to 2005-06



Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Queensland, 1996-97 to 2005-06 (per cent)**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2005–06 dollars, by reporting period, Queensland, 1996–97 to 2005–06**

Reporting period	Total recurrent funding <sup>(a)</sup>	Funding to agencies <sup>(a)</sup>	Funding per support period <sup>(b)</sup>	Funding per client <sup>(b)</sup>
<b>Current \$</b>				
1996–97	31,119,000	28,027,000	1,120	1,890
1997–98	31,681,000	29,468,000	1,100	1,790
1998–99	32,782,000	31,049,000	1,210	2,030
1999–00	39,402,000	38,167,000	1,460	2,380
2000–01	42,960,000	42,268,000	1,090	2,350
2001–02	44,587,000	42,972,000	1,040	2,340
2002–03	46,008,000	45,841,000	1,240	2,430
2003–04	47,531,000	46,206,000	1,630	2,580
2004–05	48,015,000	47,640,000	1,810	2,720
2005–06	54,874,000	52,713,000	2,080	3,030
<b>Constant 2005–06 \$</b>				
1996–97	46,983,000	42,315,000	1,680	2,850
1997–98	45,911,000	42,704,000	1,590	2,590
1998–99	46,377,000	43,926,000	1,710	2,870
1999–00	57,931,000	56,116,000	2,150	3,500
2000–01	55,753,000	54,855,000	1,420	3,050
2001–02	55,886,000	53,861,000	1,300	2,930
2002–03	56,759,000	56,553,000	1,530	2,990
2003–04	55,559,000	54,011,000	1,900	3,010
2004–05	53,830,000	53,409,000	2,030	3,050
2005–06	54,874,000	52,713,000	2,080	3,030

(a) 'Total recurrent funding' and 'Funding to agencies' for 2003–04 includes state-only recurrent allocations which are in addition to the SAAP agreement between this government and the Australian Government (see Table 2.1; AIHW 2005:Table 2.1).

(b) 'Funding per support period' and 'Funding per client' are based on recurrent allocations to agencies.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Support period figures have been weighted to adjust for agency non-participation.
3. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005, 2006; FaCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2005–06 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Support periods	25,100	26,800	25,750	26,150	38,650	41,350	36,950	28,350	26,250	25,350
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—	—	—
Clients	14,850	16,500	15,300	16,050	18,000	18,350	18,900	17,950	17,500	17,400
<i>Errors &amp; omissions</i>	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	850	1,150	1,100	1,250	1,250	1,350	1,400	1,450	1,650	1,350
<i>Errors &amp; omissions</i>	512	519	924	425	225	209	287	372	249	302
Daily average support periods	1,700	2,050	2,250	2,850	2,500	2,750	3,000	2,750	3,200	3,000
<i>Errors &amp; omissions</i>	1,018	632	40	42	716	250	43	8	1	—

*Notes*

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in Queensland.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children by reporting period, Queensland, 2001–02 to 2005–06 (number)**

	2001–02	2002–03	2003–04	2004–05	2005–06
Accompanying child support periods	13,200	13,200	11,150	10,700	10,950
<i>Errors &amp; omissions</i>	—	—	—	—	—
Accompanying children	8,200	9,200	8,600	8,600	8,100
<i>Errors &amp; omissions</i>	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,000	1,000	1,100	1,250	1,050
<i>Errors &amp; omissions</i>	127	195	132	130	151
Daily average accompanying child support periods	1,900	2,100	1,950	2,250	2,050
<i>Errors &amp; omissions</i>	174	38	1	—	—

*Notes*

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data using these are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in Queensland.
4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.4: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Queensland, 1996–97 to 2005–06**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06
Agencies <sup>(a)</sup> (number)	180	183	180	182	190	191	194	193	196	196
Agency participation rate (%)	94.4	92.3	88.9	92.3	92.6	92.7	94.3	95.3	93.9	94.4
Forms returned (number)	23,932	25,575	22,903	24,121	35,796	38,354	34,244	26,954	24,650	23,935
Forms returned with consent (%)	59.2	65.7	70.0	78.2	84.6	90.1	89.6	86.3	86.1	86.4
Forms returned with valid consent <sup>(b)</sup> (%)	55.9	62.7	66.0	73.8	78.5	87.3	87.8	84.7	84.2	80.4

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data using this is not comparable to previous years.

Note: Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.



# Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Queensland follows.

## A1.1 Agency participation

**Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Queensland, 2005–06**

	Agencies <sup>(a)</sup>		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
Region	Number	%	Number	%	%
North Queensland	22	81.8	2,813	91.1	83.9
Far North Queensland	23	87.0	3,119	81.7	77.5
Mackay/Whitsundays	9	100.0	771	94.3	91.8
Fitzroy/Central West	20	95.0	1,742	93.6	80.3
Wide Bay Burnett	13	100.0	1,932	96.7	89.6
Darling Downs/South-West	11	100.0	814	93.1	89.8
Sunshine Coast	12	100.0	903	94.7	81.2
Greater Brisbane	60	95.0	9,502	81.8	76.8
Gold Coast/Redlands	13	100.0	1,577	84.7	81.4
Moreton	13	100.0	762	81.5	78.1
<b>Total</b>	<b>196</b>	<b>94.4</b>	<b>23,935</b>	<b>86.4</b>	<b>80.4</b>
<b>Primary target group</b>					
Young people	67	98.5	5,270	89.2	83.5
Single men only	11	100.0	4,569	93.9	92.9
Single women only	4	100.0	637	79.4	79.1
Families	28	96.4	1,956	93.8	86.8
Women escaping domestic violence	53	90.6	4,992	72.7	63.4
Cross-target/multiple/general	33	87.9	6,511	87.8	80.4
<b>Total</b>	<b>196</b>	<b>94.4</b>	<b>23,935</b>	<b>86.4</b>	<b>80.4</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

(b) 'Valid consent' here refers to all forms with a valid statistical linkage key (see 'statistical linkage key' in the Glossary).

*Note:* Table based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that provide only support to other agencies or casual assistance lasting less than 1 hour on a given day and which is not of an ongoing nature are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

*Sources:* SAAP Administrative Data and Client Collections.

## A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

**Region** Administrative regional classifications developed by the Queensland Department of Families are used in the report. The State's ten administrative regions are as follows:

- North Queensland
- Far North Queensland
- Mackay/Whitsundays
- Fitzroy/Central West
- Wide Bay Burnett
- Darling Downs/South-West
- Sunshine Coast
- Greater Brisbane
- Gold Coast/Redlands
- Moreton.



# **Appendix 2 SAAP NDCA Client Collection form**





# CLIENT FORM

JULY 2005 – JUNE 2006

\* indicates questions that *require* the informed consent of the client.

**AGENCY ID**

**SUPPORT PERIOD**

Date commenced 

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Date finished 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

**SUPPORT PERIOD ONGOING AT 30 JUNE 2006** Yes  1

**CONSENT OBTAINED** Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
*For example, a male client called Ng Tien will have the alpha code G2 IE2 M.*
- Where a part of the name is missing or unknown please substitute a 9.  
*For example, a female client known to you only as Jane will have the code AN 999 F.*
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

\* **ALPHA CODE**

Letters of first name 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
1st	2nd	3rd	4th	5th	6th

Letters of last name 

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

\* **DATE OF BIRTH OF CLIENT**

D	D	M	M	Y	Y	Y	Y
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown		month unknown		estimated year			

**1 Sex of client**

female  1  
male  2

---

**2 Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

person with child(ren)  3  
couple with child(ren)  4

**WITHOUT** child(ren)

person alone or with unrelated person(s)  1  
couple without child(ren)  2

**OTHER**  
please specify \_\_\_\_\_  999

**3 Source of referral/information**

*please tick one box only*

self  13  
family/friends  16  
school/other education institution  2  
community services department  3  
police/legal unit/correction institution  17  
health services  18  
psychiatric unit  7  
telephone/crisis referral agency  8  
SAAP agency/worker  9  
other government department  10  
other non-government organisation  11  
other (please specify) \_\_\_\_\_  999  
don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 4 Country of birth of client**

Australia  1

other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1

yes, Aboriginal  2

yes, Torres Strait Islander  3

yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2

relationship/family breakdown  3

interpersonal conflict  4

sexual abuse  7

domestic/family violence  6

physical/emotional abuse  5

**Financial**

gambling  20

budgeting problems  23

rent too high  24

other financial difficulty  21

**Accommodation**

overcrowding issues  27

eviction/asked to leave  25

emergency accommodation ended  11

previous accommodation ended  26

**Health**

mental health issues  28

problematic drug/alcohol/substance use  10

psychiatric illness  13

other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30

recently left institution  12

recent arrival to area with no means of support  14

itinerant  15

other (please specify) \_\_\_\_\_  999

don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg 0 2 7

--	--	--

**\* 8 Main income source before and after support**

*please tick one box only in each column*

Before	After
--------	-------

**No income**

no income  1

registered/awaiting benefit  2

**Government payments**

newstart  4

youth allowance  33

community development employment project (CDEP)  8

ABSTUDY  31

Austudy payment for students aged 25 years and over  28

disability support pension  12

age pension  13

parenting payment  34

DVA payment (pension or support)  35

other type of allowance or benefit  36

**Other income**

workcover/compensation  19

maintenance/child support  20

wages/salary/own business  21

spouse/partner's income  22

other (please specify) \_\_\_\_\_  999

client left without providing any information 98

don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

Before	After
--------	-------

employed full time (35 hours per week or more)  1

employed part time (less than 35 hours per week)  2

unemployed (looking for work)  4

not in labour force (see manual)  5

client left without providing any information 98

don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

Before	After
--------	-------

not a student  1

primary/secondary school student  2

post-secondary student/employment training  3

client left without providing any information 98

don't know  99

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

**\* 11 Type of house/dwelling immediately before and after this support period**

*please tick one box only in each column*

**Before** **After**

**Improvised dwelling/sleeping rough**

- improvised dwelling/car/tent/squat  1   
 street/park/in the open  2

**House/dwelling**

- house/flat  3   
 caravan  4   
 boarding/rooming house  5   
 hostel/hotel/motel  6

**Institutional setting**

- hospital  7   
 psychiatric institution  8   
 prison/youth training centre  9   
 other institutional setting  10

- client left without providing any information 98   
 don't know  99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

*please tick one box only in each column*

**Before** **After**

**SAAP/CAP funded accommodation**

- SAAP/CAP crisis/short term accommodation (including THM crisis)  1   
 SAAP/CAP medium/long term accommodation  2   
 other SAAP/CAP funded accommodation (eg hostel, motel etc)  3

**No tenure**

- institutional setting  4   
 improvised dwelling/sleeping rough  5   
 other (no tenure) (please specify)  6

**Tenure**

- purchasing/purchased own home  7   
 private rental  8   
 public housing rental  9   
 community housing rental (including THM transitional)  10   
 rent-free accommodation  11   
 boarding  12   
 client left without providing any information 98   
 don't know  99

**\* 13 Who was the client living with immediately before and after this support period?**

*please tick one box only in each column*

**Before** **After**

- alone  10   
 with both parents  1   
 with one parent and parent's spouse/partner  2   
 with one parent  3   
 with foster family  4   
 with relatives/friends temporary  16   
 with relatives/friends long-term  17   
 with spouse/partner  7   
 with spouse/partner and child(ren)  8   
 alone with child(ren)  9   
 living with other unrelated persons  13   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 14 Location of client's last home**

suburb/town   
 state   
 postcode   
 overseas  9998  
 don't know/no information  0

**15 Was a case management plan agreed to by the end of the support period?**

*please tick one box only*

- yes  1  **Go to question 16**  
 no, client did not agree to one  4  **Go to question 17**  
 no, support period too short  5  **Go to question 17**  
 no, other (please specify) \_\_\_\_\_  6  **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

*please tick one box only*

- not at all  1  
 some  2  
 most  3  
 all  4

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

**1 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**7 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**2 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**8 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**3 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**9 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**4 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**10 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**5 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**11 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**6 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

**12 Type of accommodation**  
*please tick one box only*

crisis/short term  7  
 medium/long term  8  
 other SAAP  9

**Date of accommodation**  
*please complete all boxes*

D	D	M	M	Y	Y	Y	Y
Start							
Finish							

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

**\* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)**

- For short names fill in with 2's.
- For missing names fill in with 9's.

**\* DATE OF BIRTH OF CHILD(REN)**

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

Letters of first name 

1st	2nd	3rd	4th	5th	6th

Letters of last name 

--	--	--	--	--	--

 M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown	month unknown	estimated year					

Letters of first name 

1st	2nd	3rd	4th	5th	6th

Letters of last name 

--	--	--	--	--	--

 M/F for male or female

D D M M Y Y Y Y

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
day unknown	month unknown	estimated year					

**20 Sex of child(ren)**

female  1  
male  2

female  1  
male  2

**\* 21 Country of birth of the child(ren)**

Australia  1  
other (please specify)

Australia  1  
other (please specify)

**\* 22 Is the child of Aboriginal or Torres Strait Islander origin?**

no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

no  1  
yes, Aboriginal  2  
yes, Torres Strait Islander  3  
yes, both  4

**23 Support to child(ren)**

no assistance  1

1

1

**Indicate above if no assistance was given or tick as many circles below as apply**

**Accommodation**

SAAP/CAP accommodation (including THMs and other SAAP managed properties)

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

Needs identified by worker	Provided	Referral arranged	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21

**School liaison/child care**

school liaison  
child care

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3

**Personal support**

help with behavioural problems  
sexual/physical abuse support  
skills education  
structured play/skill development

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	24
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	22

**General support/advocacy**

access arrangements  
advice/information  
advocacy

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18

**Specialist services**

specialist counselling  
culturally specific services  
health/medical services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19

**Basic support**

meals  
showers/hygiene  
recreation  
transport

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14

other (please specify) \_\_\_\_\_  999

999

999

other (please specify) \_\_\_\_\_

998

998

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**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>	<p>Letters of first name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Letters of last name <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p>M/F for male or female <input type="checkbox"/></p> <p>D D M M Y Y Y Y</p> <p><input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/></p> <p>day unknown month unknown estimated year</p>																																																																																																																																																																																																																																																
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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2005 AND 31 DECEMBER 2005

- In the first week of July 2005 and in the first week of January 2006, you should notify the NDCA of clients who are still being supported as at 30 June 2005 and 31 December 2005.
- For clients who are ongoing at 30 June 2005, refer to the *July 2005 Transfer Guide* and transfer the information from the old 2004–2005 form to the new 2005–2006 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2005. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

# Glossary

<b>Accommodation period</b>	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
<b>Accompanying child</b>	A person aged under 18 years who: <ul style="list-style-type: none"><li>• has a parent or guardian who is a SAAP <i>client</i>; and</li><li>• accompanies that client to a SAAP <i>agency</i> any time during that client's <i>support period</i>; and/or</li><li>• receives assistance directly as a consequence of a parent or guardian's support period.</li></ul>
<b>Accompanying child support period</b>	Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period. Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of a parent's or guardian's support period, it is not possible to assess the exact length of support for an <i>accompanying child</i> .
<b>Agency</b>	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
<b>Alpha code</b>	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with informed consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex.
<b>Client</b>	A person who is <i>homeless</i> or at imminent risk of homelessness who: <ul style="list-style-type: none"><li>• is accommodated by a SAAP <i>agency</i>; or</li><li>• enters into an <i>ongoing support relationship</i> with a SAAP agency; or</li><li>• receives <i>support</i> or assistance from a SAAP agency which entails generally one hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day.</li></ul> <p>This includes people who are aged 18 years or older and people of any age not accompanied by a parent or guardian.</p>

<b>Closed accompanying child support period</b>	<i>An accompanying child support period associated with a closed support period.</i>
<b>Closed support period</b>	A <i>support period</i> that had finished on or before the end of the reporting period – 30 June 2006.
<b>English proficiency group 1 countries</b>	Canada, Ireland, New Zealand, South Africa, the United Kingdom, the United States of America and Zimbabwe.
<b>English proficiency group 2-4 countries</b>	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
<b>Homeless person</b>	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> <li>• damages, or is likely to damage, their health; or</li> <li>• threatens their safety; or</li> <li>• marginalises them through failing to provide access to: <ul style="list-style-type: none"> <li>- adequate personal amenities, or</li> <li>- the economic and social supports that a home normally affords; or</li> </ul> </li> <li>• places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or</li> <li>• has no security of tenure – that is, they have no legal right to continued occupation of their home.</li> </ul> <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
<b>Ongoing support relationship</b>	<p>An ongoing support relationship exists between a SAAP <i>agency</i> and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:</p> <ul style="list-style-type: none"> <li>• a definite appointment has been made with the person to work through particular problems/issues; or</li> <li>• an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or</li> <li>• the agency expects the client to return for more assistance within a month.</li> </ul> <p>However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new <i>support period</i> or to provide assistance at some future time.</p>

<b>Recurrent allocations</b>	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> <li>• to a SAAP <i>agency</i> to fund salaries and associated on-costs, and ongoing operating costs; or</li> <li>• for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.</li> </ul>
<b>Referral</b>	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) referral occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.</p>
<b>Statistical linkage key (SLK)</b>	<p>A statistical linkage key (SLK) is a derived variable that allows demographic data about the same <i>client</i> to be combined across support periods without the name of the client being recorded.</p> <p>For the purposes of the National Data Collection, a valid SLK is comprised of a valid <i>alpha code</i> and <i>valid date of birth</i> that were supplied for a <i>support period</i> where the client gave informed consent.</p>
<b>Support</b>	<p>Assistance, other than <i>supported accommodation</i>, provided to a <i>client</i> as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than one hour on a given day. Support may be provided to the client individually or in group sessions.</p>
<b>Support period</b>	<p>Commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The support period is considered to finish when:</p> <ul style="list-style-type: none"> <li>• the client ends the relationship with the agency; or</li> <li>• the agency ends the relationship with the client.</li> </ul> <p>If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of one month. In such a case, the date the support period ended is the last contact with the client.</p>
<b>Supported accommodation</b>	<p>Accommodation paid for or provided directly by a SAAP <i>agency</i>. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.</p>
<b>Unmet need</b>	<p>An unmet need occurs when a SAAP <i>agency</i> worker assesses that a <i>client</i> needs a support service during their <i>support period</i>, and that service is not provided or referred.</p>

**Valid date of birth**

For the purposes of the National Data Collection, a valid date of birth is the client's date of birth provided with informed consent and for which:

- the day, month and year of birth are completed and not estimated; or
- the day and month of birth are completed and not estimated, and the year of birth is completed (either estimated or not estimated).

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