

SAAP NDCA REPORT SERIES 9

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2003–04**

**New South Wales
supplementary tables**

Australian Institute of Health and Welfare
Canberra

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Australian Institute of Health and Welfare

Board Chair
Hon. Peter Collins, AM, QC

Director
Dr Richard Madden

Any enquiries about or comments on this publication should be directed to:

Manager
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
GPO Box 570
Canberra ACT 2601
Phone: (02) 6244 1206

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Preface

This publication contains statistical tables and charts in relation to New South Wales and is intended to supplement the eighth (2003–04) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 92% of agencies in New South Wales provided data in 2003–04 is testimony to their collective commitment to, and confidence in, the collection. A 91% participation rate was recorded in 2002–03. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 86% in 2002–03 to 90% in 2003–04.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this eighth annual report and the release of 2003–04 data are one step towards this goal.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Table programming and production were carried out by Qasim Shah. Data entry was managed by Raye Lee and Tom Watson. Without the efforts of Kay Grzadka, Gloria Jackson, Stirling Lewis, Neil Angel, Elizabeth Apperley, Carmen D'Costa, Toni Stepniak, Joan Reid and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the New South Wales Department of Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP <i>agency</i> as a result of their parent or guardian being a client of the same <i>agency</i> . An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator, or statistical linkage key.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP <i>agency</i>; or• enters into an <i>ongoing support relationship</i> with a SAAP <i>agency</i>.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	<i>A support period</i> that had finished on or before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a referral involves a formal process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>
Unmet need	<p>An unmet need occurs when a <i>client</i> expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their <i>support period</i>, and that service is not provided or referred.</p>

1 Introduction

This publication is one of eight state and territory supplements that accompany the eighth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

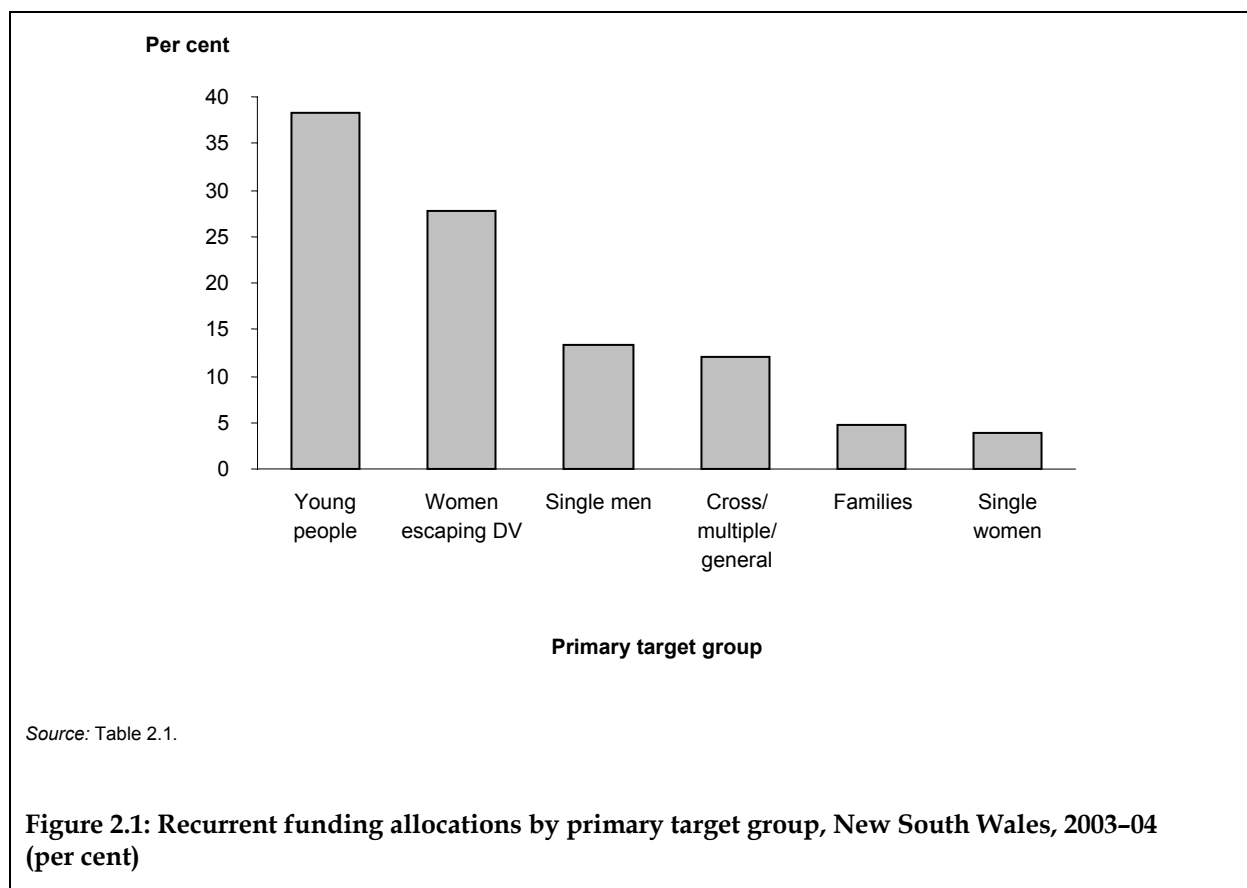
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2003–04.

Data presented here primarily relate to the financial year ending 30 June 2004. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 8 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, New South Wales, 2003–04

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Central Coast	16	4.1	4,277,000	4.0	267,300
Central West	16	4.1	2,882,000	2.7	180,100
Far North Coast	17	4.3	4,272,000	4.0	251,300
Hunter	34	8.6	7,624,000	7.2	224,200
Illawarra	21	5.3	5,480,000	5.2	261,000
Mid North Coast	15	3.8	3,608,000	3.4	240,500
Nepean	23	5.8	4,948,000	4.7	215,100
New England	20	5.1	4,253,000	4.0	212,700
Orana/Far West	23	5.8	4,022,000	3.8	174,900
Riverina/Murray	18	4.6	4,290,000	4.1	238,300
Southern Highlands	19	4.8	4,153,000	3.9	218,600
Blacktown/Baulkham Hills	17	4.3	5,462,000	5.2	321,300
Sydney, Cumberland/Prospect	18	4.6	3,232,000	3.1	179,600
Sydney, Inner West	34	8.6	10,668,000	10.1	313,800
Sydney, North	15	3.8	4,516,000	4.3	301,000
Sydney, South-East	49	12.4	21,711,000	20.5	443,100
Sydney, South-West	39	9.9	10,313,000	9.8	264,400
Total	394	100.0	105,710,000	100.0	268,300
Primary target group					
Young people	168	42.6	40,413,000	38.2	240,600
Single men only	38	9.6	14,035,000	13.3	369,300
Single women only	20	5.1	4,088,000	3.9	204,400
Families	24	6.1	5,101,000	4.8	212,500
Women escaping domestic violence	92	23.4	29,354,000	27.8	319,100
Cross-target/multiple/general	52	13.2	12,719,000	12.0	244,600
Total	394	100.0	105,710,000	100.0	268,300
Recurrent allocations to agencies	394	100.0	105,710,000	95.3	268,300
Other recurrent allocations	5,163,000	4.7	..
Total	110,873,000	100.0	..

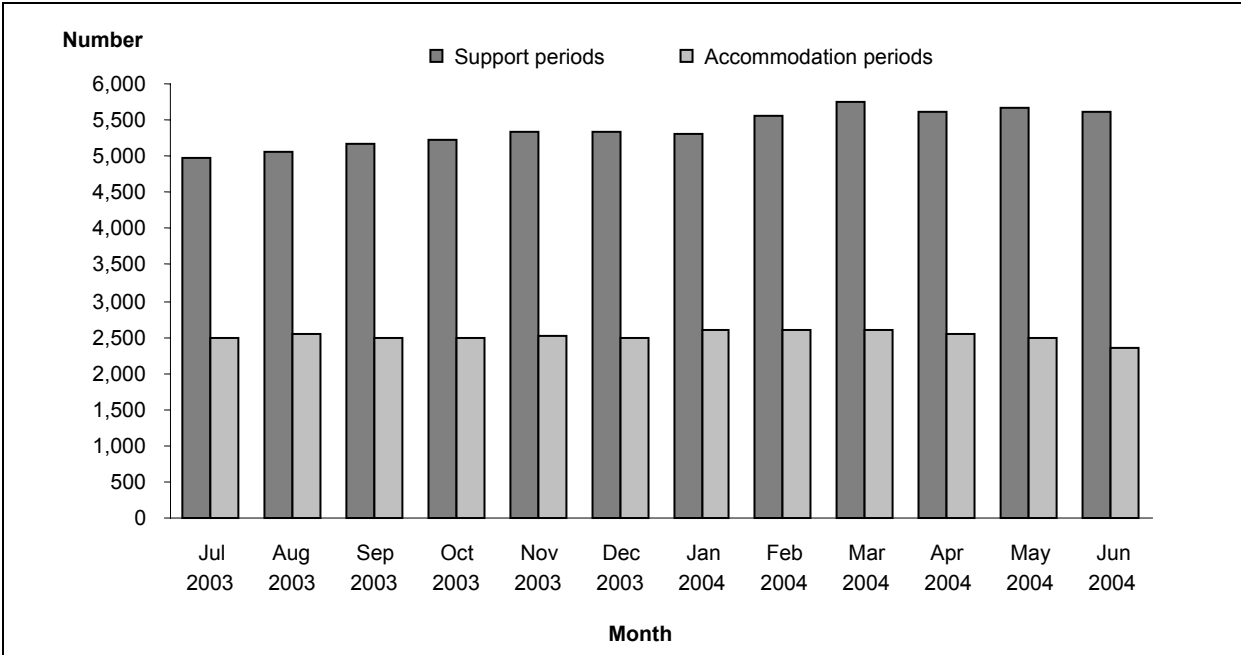
Notes

1. 'Other recurrent allocations' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. Included in this amount is \$721,000 for National Research and Development.
2. All agencies were operating at 30 June 2004.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, New South Wales, 2003-04 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, New South Wales, 2003–04 (number)

Support periods	48,600
Clients	25,050
Mean number of support periods per client	1.94
Clients per 10,000 population 10+	43

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in New South Wales.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2003 (final estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 3.2: SAAP accompanying child support periods and accompanying children, New South Wales, 2003–04 (number)

Accompanying child support periods—all	12,850
Accompanying child support periods—general form only	12,800
Accompanying children	10,100
Mean number of accompanying child support periods per accompanying child	1.27
Accompanying children per 10,000 population aged 0–17	63

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in New South Wales.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2003 (final estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2003–04

Date	CC	CW	FNC	HUN	ILL	MNC	NEP	NE	OFW
July 2003	140	170	180	380	470	120	150	210	140
August 2003	140	160	180	380	460	120	170	200	150
September 2003	140	170	190	410	450	120	180	230	160
October 2003	140	170	200	420	460	130	170	230	160
November 2003	160	170	200	440	460	140	170	230	150
December 2003	150	180	170	530	500	120	150	200	140
January 2004	140	190	170	580	500	130	140	230	120
February 2004	140	190	180	650	490	150	150	250	120
March 2004	150	180	190	750	500	140	160	260	140
April 2004	130	190	190	830	440	140	170	240	130
May 2004	110	200	190	860	420	160	190	250	130
June 2004	100	190	190	840	420	170	210	220	130
Support periods: total number of days	49,900	65,640	67,820	215,130	170,530	50,330	61,870	83,740	50,610

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2003	230	120	80	130	390	200	1,590	290	4,970
August 2003	240	130	80	130	390	220	1,590	300	5,050
September 2003	240	130	80	130	410	230	1,610	290	5,170
October 2003	220	140	80	130	400	210	1,620	330	5,220
November 2003	230	140	90	130	420	220	1,620	360	5,350
December 2003	220	130	90	140	410	210	1,610	380	5,330
January 2004	210	140	80	140	390	210	1,590	360	5,300
February 2004	220	150	90	150	380	230	1,660	360	5,560
March 2004	230	140	80	160	390	210	1,700	380	5,760
April 2004	200	130	70	160	380	190	1,640	380	5,620
May 2004	210	130	70	170	380	220	1,610	380	5,670
June 2004	210	130	70	160	380	230	1,610	370	5,620
Support periods: total number of days	81,630	48,960	29,440	52,830	144,040	78,080	592,840	127,370	1,970,740

Notes

1. Number excluded due to errors and omissions (unweighted): 27.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Acronyms for region are explained in Appendix 1.2.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2003-04

Date	CC	CW	FNC	HUN	ILL	MNC	NEP	NE	OFW
July 2003	90	40	100	150	200	40	60	100	30
August 2003	90	40	100	140	200	50	70	90	30
September 2003	90	50	100	140	190	50	70	100	30
October 2003	90	50	100	150	200	50	60	100	30
November 2003	90	50	100	160	210	50	60	90	30
December 2003	80	50	90	150	200	40	50	90	30
January 2004	80	60	90	150	200	40	50	90	30
February 2004	80	50	90	150	200	40	40	90	30
March 2004	80	50	90	150	200	40	40	80	40
April 2004	70	50	90	150	190	40	40	80	30
May 2004	70	50	90	140	180	40	50	70	30
June 2004	70	50	80	130	170	30	50	60	30
Accommodation periods: total number of nights	28,870	17,080	32,880	52,300	69,220	15,300	19,060	30,120	11,320

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2003	120	50	60	110	230	90	860	160	2,480
August 2003	130	60	70	110	240	90	870	170	2,540
September 2003	120	60	70	110	250	80	840	170	2,500
October 2003	110	60	70	110	230	80	840	180	2,500
November 2003	120	70	70	110	220	90	820	190	2,520
December 2003	120	70	60	120	230	90	810	200	2,490
January 2004	120	80	60	120	220	80	910	200	2,590
February 2004	130	80	60	130	220	80	940	190	2,600
March 2004	130	80	60	130	220	80	930	190	2,590
April 2004	120	80	60	130	200	90	920	200	2,540
May 2004	120	80	60	140	200	90	900	190	2,500
June 2004	120	70	50	120	190	100	860	170	2,340
Support periods: total number of days	42,890	24,250	21,830	42,390	77,920	30,450	309,480	65,060	890,400

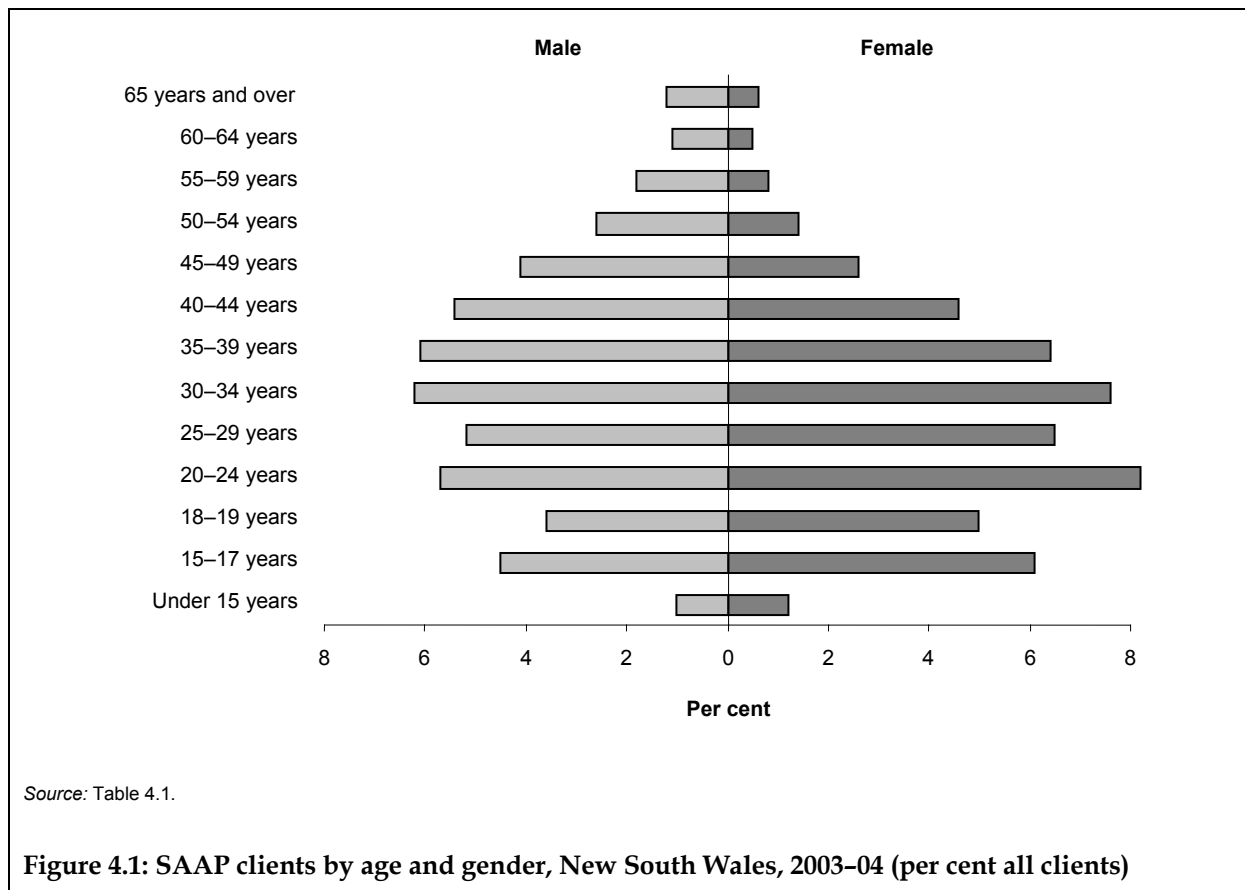
Notes

1. Number excluded due to errors and omissions (unweighted): 4,722.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Acronyms for region are explained in Appendix 1.2.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, New South Wales, 2003-04

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	1.0	1.2	2.0	2.3	2.2	550
15-17 years	4.5	6.1	9.3	11.8	10.6	2,650
18-19 years	3.6	5.0	7.3	9.7	8.6	2,150
20-24 years	5.7	8.2	11.8	16.0	14.0	3,500
25-29 years	5.2	6.5	10.8	12.7	11.7	2,950
30-34 years	6.2	7.6	12.8	14.8	13.8	3,450
35-39 years	6.1	6.4	12.6	12.4	12.5	3,100
40-44 years	5.4	4.6	11.1	8.9	10.0	2,500
45-49 years	4.1	2.6	8.5	5.2	6.8	1,700
50-54 years	2.6	1.4	5.4	2.8	4.1	1,000
55-59 years	1.8	0.8	3.7	1.5	2.6	650
60-64 years	1.1	0.5	2.3	0.9	1.6	400
65 years and over	1.2	0.6	2.5	1.1	1.8	450
<i>Total</i>	<i>48.6</i>	<i>51.4</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	12,100	12,800	12,100	12,800	..	24,950
Mean age (years)	34.0	30.0	..	32.0
Median age (years)	33	28	..	31

Notes

1. Number excluded due to errors and omissions (weighted): 97.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, New South Wales, 2003–04

Age	Accompanying children	
	%	Number
0–4 years	47.5	4,800
5–12 years	41.1	4,150
13–15 years	8.3	850
16–17 years	3.0	300
Total	100.0	10,050
Gender		
Male	49.5	5,000
Female	50.5	5,100
Total	100.0	10,050

Notes

1. Number excluded due to errors and omissions in age (weighted): 38.
2. Number excluded due to errors and omissions in gender (weighted): 14.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, New South Wales, 2003-04 (per cent)

Number of support periods	Under 15 years	15-17 years	18-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total	
								%	Number
Male clients									
1	79.4	69.9	80.7	74.0	69.1	69.1	72.9	70.9	8,600
2	13.2	16.0	11.1	14.3	13.3	13.9	12.6	13.6	1,650
3	3.2	5.7	4.1	5.5	5.7	4.9	5.8	5.4	650
4	(*)—	1.9	1.5	2.1	3.1	3.4	1.8	2.8	350
5	(*)—	2.0	0.7	1.2	2.1	1.7	1.4	1.8	200
6+	2.4	4.6	1.9	2.8	6.5	7.0	5.5	5.5	650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	2.0	9.3	7.3	11.8	47.3	19.8	2.5	100.0	..
Total (number)	250	1,100	900	1,450	5,750	2,400	300	..	12,100
Mean number of support periods	1.53	1.86	1.51	1.70	2.57	2.99	3.61	..	2.41
Per 10,000 population	9	81	96	62	58	30	8	..	42
Female clients									
1	80.9	75.0	77.0	79.5	82.3	82.9	83.7	80.5	10,300
2	12.5	14.9	15.2	13.0	11.2	10.9	10.1	12.3	1,600
3	3.1	4.8	4.0	3.5	3.0	2.7	(*)—	3.3	450
4	2.3	1.9	1.7	2.0	1.5	1.3	(*)—	1.6	200
5	(*)—	1.2	0.9	0.7	0.9	0.5	(*)—	0.9	100.0
6+	(*)—	2.2	1.3	1.3	1.1	1.6	(*)—	1.3	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	2.3	11.8	9.7	16.0	48.7	10.4	1.1	100.0	..
Total (number)	300	1,500	1,250	2,050	6,250	1,350	150	..	12,800
Mean number of support periods	1.45	1.62	1.53	1.50	1.46	1.51	1.53	..	1.50
Per 10,000 population	11	115	142	93	63	17	3	..	43
All clients									
1	80.2	72.8	78.5	77.3	76.0	74.0	76.3	75.9	18,900
2	12.8	15.4	13.5	13.5	12.2	12.8	11.8	13.0	3,250
3	3.1	5.2	4.0	4.3	4.3	4.1	4.5	4.3	1,100
4	1.7	1.9	1.6	2.0	2.3	2.7	1.5	2.2	550
5	—	1.5	0.8	0.9	1.5	1.3	1.4	1.3	350
6+	^(a) 2.1	3.2	1.5	1.9	3.7	5.1	4.5	3.4	850
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	2.2	10.6	8.6	14.0	48.0	15.0	1.8	100.0	..
Total (number)	550	2,650	2,150	3,500	12,000	3,750	450	..	24,950
Mean number of support periods	1.48	1.72	1.52	1.58	1.99	2.46	2.95	..	1.94
Per 10,000 population	10	98	118	78	61	24	5	..	43

(a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 97.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2003 (final estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, New South Wales, 2003–04 (per cent)

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	89.1	89.9	91.3	94.7	89.8	9,000
2	6.9	6.3	6.4	3.6	6.5	650
3	2.8	2.8	^(a) 2.4	^(a) 1.7	2.7	250
4	0.8	0.6	—	—	0.7	50
5	0.2	0.2	—	—	0.2	<25
6+	0.2	0.2	—	—	0.2	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	47.5	41.1	8.3	3.0	100.0	..
Total (number)	4,800	4,150	850	300	..	10,050
Mean number of accompanying child support periods	1.28	1.27	1.23	1.18	..	1.27
Per 10,000 population aged 0–17 years	112	57	31	17	..	63

(a) Includes a small proportion of accompanying children who had 4 accompanying child support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 38.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. 'Per 10,000 population' shows how many children out of every 10,000 in the general population aged 17 years and under accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2003 (final estimates).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 4.5: SAAP clients: birthplace by gender, New South Wales, 2003–04

Birthplace	Male	Female	Total	New South Wales population		
	%	%	%	Number	%	Number
Australia	85.8	84.0	84.9	20,650	72.1	4,097,550
Oceania (excluding Australia)	3.6	3.4	3.5	850	2.9	163,200
UK, Ireland and associated islands	2.7	1.2	2.0	500	5.6	318,750
Other Europe and the former Soviet Union	2.6	2.2	2.4	600	6.6	374,000
South-East, North-East and Southern Asia	2.5	5.5	4.1	1,000	8.3	470,850
Other (including the Middle East, Africa, the Americas and Caribbean)	2.8	3.6	3.2	800	4.6	258,800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	48.6	51.4	100.0
Total (number)	11,800	12,500	..	24,300	..	5,683,150

Notes

1. Number excluded due to errors and omissions (weighted): 709.
2. 'New South Wales population' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, New South Wales, 2003–04

Birthplace	Accompanying children	
	%	Number
Australia	94.6	9,200
Oceania (excluding Australia)	1.8	150
Europe and the former Soviet Union	0.5	50
South-East, North-East and Southern Asia	1.2	100
Other (including the Middle East, Africa, the Americas and Caribbean)	2.0	200
Total	100.0	9,750

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 343.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, New South Wales, 2003–04

Cultural and linguistic diversity	Male	Female	Total	New South Wales population		
				%	Number	
Clients	%	%	%	Number	%	Number
Indigenous Australians	12.0	22.5	17.4	4,150	1.7	98,050
Australian-born non-Indigenous people	73.9	61.6	67.6	16,200	70.4	3,999,500
People born overseas, English proficiency group 1	6.1	3.7	4.9	1,150	8.6	489,350
People born overseas, English proficiency groups 2–4	7.9	12.2	10.1	2,400	19.3	1,096,250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	48.7	51.3	100.0
Total (number)	11,650	12,300	..	23,950	..	5,683,150
Support periods	Mean number per client			Total number		
Indigenous Australians	2.61	1.56	1.91	7,850
Australian-born non-Indigenous people	2.49	1.50	2.03	33,000
People born overseas, English proficiency group 1	1.99	1.53	1.81	2,100
People born overseas, English proficiency groups 2–4	1.85	1.36	1.55	3,750
<i>Total</i>	<i>2.42</i>	<i>1.50</i>	<i>1.95</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	60.4	39.6	100.0
Total support periods (number)	28,200	18,450	..	46,650

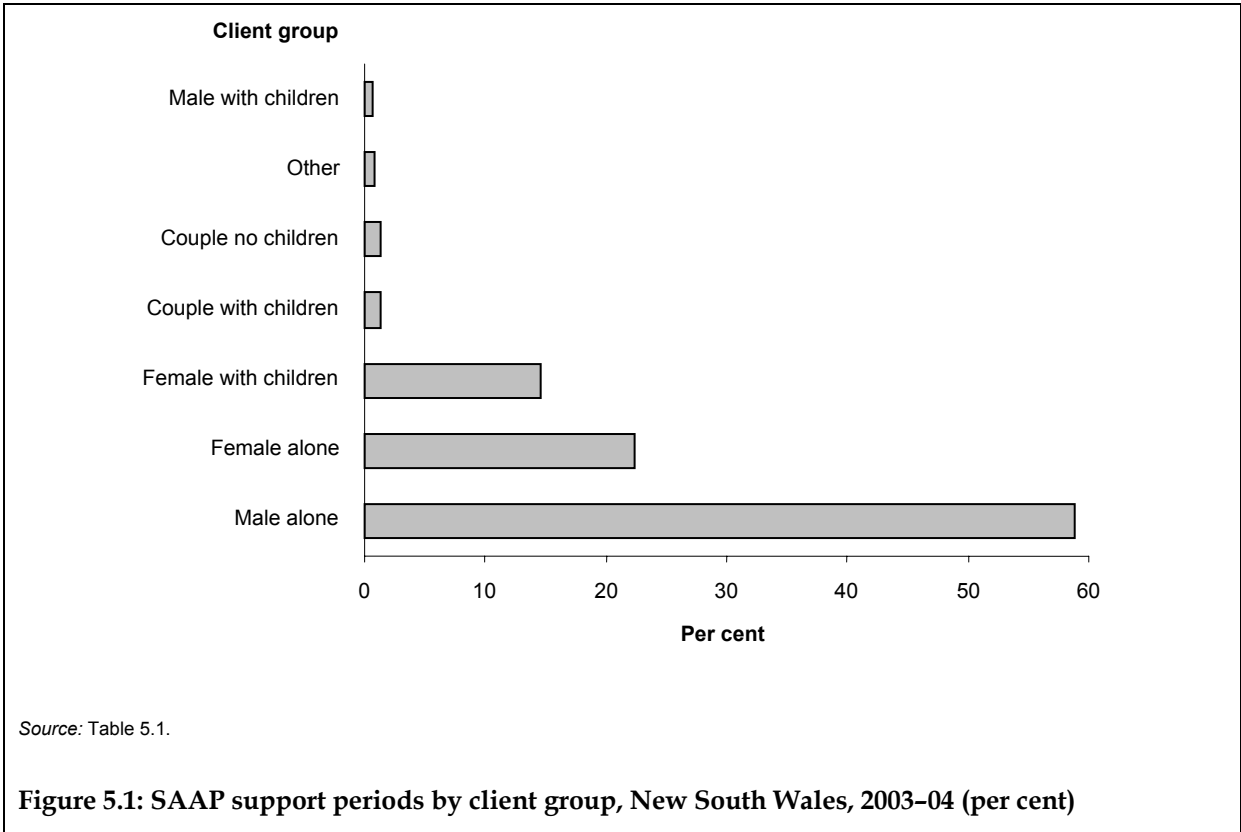
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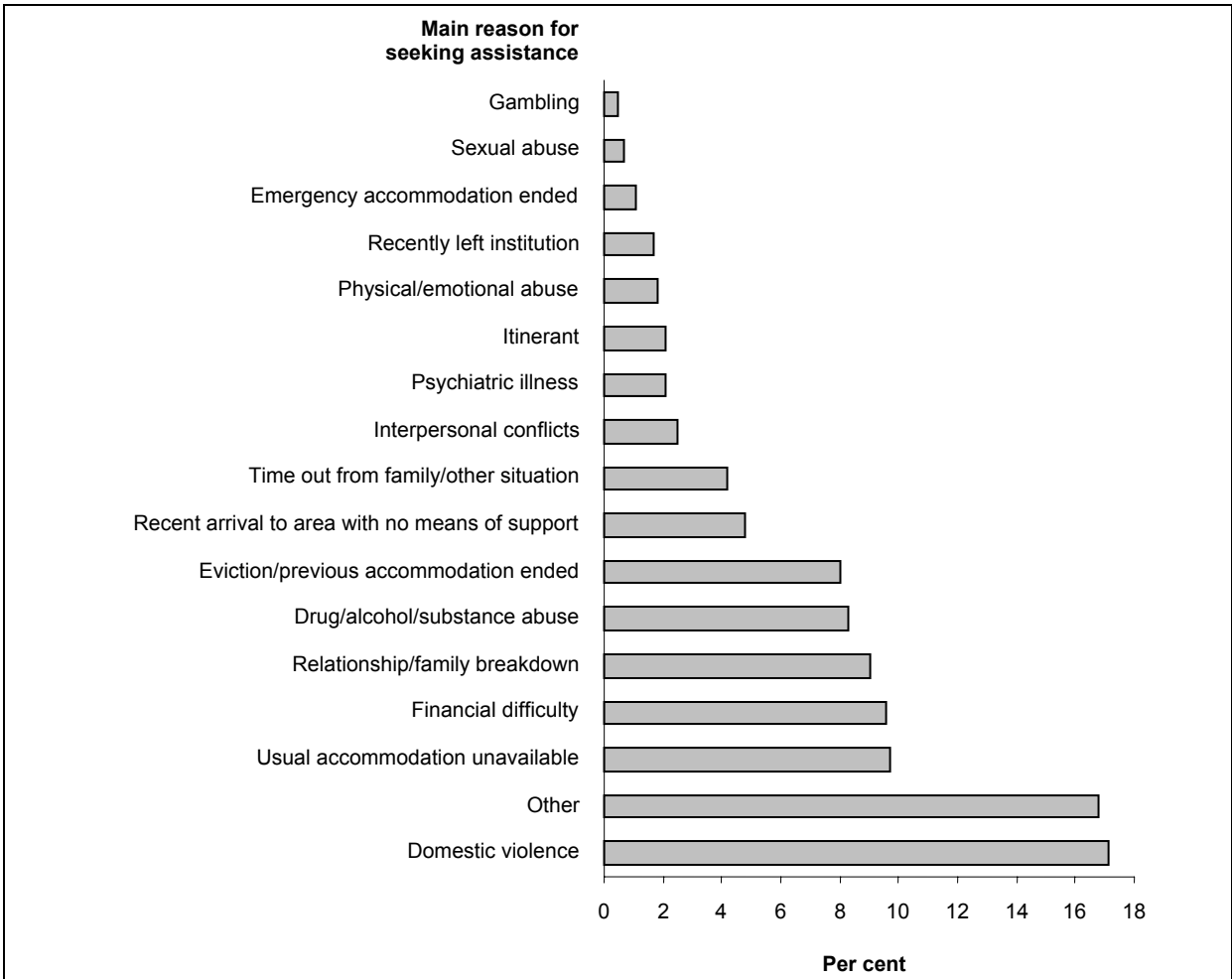
1. Number excluded due to errors and omissions (weighted): 1,073 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'New South Wales population' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004b; ABS unpublished data.

5 Client group and reasons for seeking assistance

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, New South Wales, 2003-04 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, New South Wales, 2003-04 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Central Coast	34.4	28.5	1.1	3.5	1.2	29.9	1.2	100.0	2.2	950
Central West	25.8	40.5	2.6	2.2	0.5	26.1	2.3	100.0	2.7	1,150
Far North Coast	33.4	29.5	4.0	3.1	1.6	27.5	0.9	100.0	3.8	1,650
Hunter	38.8	28.7	0.7	0.7	0.4	27.5	3.1	100.0	6.5	2,800
Illawarra	39.2	32.1	2.9	3.7	0.8	20.6	0.7	100.0	3.5	1,500
Mid North Coast	16.2	36.9	4.2	6.2	1.0	34.8	0.7	100.0	4.3	1,900
Nepean	28.8	29.9	3.5	6.7	1.8	27.7	1.7	100.0	1.9	850
New England	32.1	34.6	1.5	1.7	0.8	27.4	1.9	100.0	4.2	1,850
Orana/Far West	41.2	30.4	5.1	2.6	0.9	18.1	1.7	100.0	3.9	1,700
Riverina/Murray	56.8	21.4	0.9	1.1	0.4	19	0.4	100.0	4.1	1,750
Southern Highlands	58.6	15	0.6	1.7	1.1	22.1	0.9	100.0	3.4	1,450
Blacktown/ Baulkham Hills	35.5	30.3	—	1.0	0.7	31.4	^(a) 1.2	100.0	1.4	600
Sydney/Cumberland/ Prospect	62.2	15.5	2.8	3.3	1.1	13.5	1.7	100.0	2.6	1,150
Sydney, Inner West	64.5	18.4	—	0.4	0.3	16	^(a) 0.7	100.0	6.1	2,650
Sydney, North	37.6	40.4	0.4	1.1	0.5	16.6	3.3	100.0	2.6	1,150
Sydney, South-East	84.5	13.6	0.3	0.1	0.1	1.1	0.3	100.0	41.3	17,950
Sydney, South-West	35.2	30.3	1.7	1.6	1.5	29.0	0.7	100.0	5.5	2,400
Total (%)	58.9	22.3	1.3	1.4	0.6	14.6	0.9	100.0	100	..
Total (number)	25,650	9,700	550	600	250	6,350	400	43,500

(a) Includes a small proportion of support periods for the client group 'couple no children'.

Notes

1. Number excluded due to errors and omissions (unweighted): 1,581.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, New South Wales, 2003-04 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	40.2	6.3	1.7	3.9	0.5	6.1	11.8	5,600
Male alone, 25+	4.7	91.7	2.4	8.0	1.4	55.9	46.6	22,100
Female alone, under 25	39.0	0.2	22.5	3.4	8.2	4.3	10.8	5,100
Female alone, 25+	0.7	0.7	44.7	14.9	37.1	16.6	11.8	5,600
Couple, no children	3.0	0.3	0.4	3.5	0.2	2.6	1.3	650
Couple with children	2.3	0.1	0.9	15.0	0.5	2.1	1.4	700
Male with children	0.6	0.2	0.6	4.4	0.1	1.3	0.6	300
Female with children	7.2	0.4	25.8	44.9	50.7	10.2	14.7	6,950
Other	2.2	0.1	0.9	1.9	1.2	0.9	1.0	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	20.0	37.9	2.3	2.9	18.3	18.6	100.0	..
Total (number)	9,450	18,000	1,100	1,400	8,700	8,800	..	47,450

Notes

1. Number excluded due to errors and omissions (weighted): 1,123.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, New South Wales, 2003–04 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	14.1	11.1	11.2	5.3	18.0	9.8	11.1	4.8	12.1	9.7
Time out from family/other situation	7.9	2.7	8.1	2.6	3.4	5.2	4.4	2.6	5.7	4.2
Relationship/family breakdown	16.5	4.1	20.5	4.2	6.1	8.8	15.1	8.5	16.0	9.0
Interpersonal conflict	3.6	1.8	3.5	2.5	2.3	3.8	2.0	2.4	5.2	2.5
Physical/emotional abuse	1.4	0.3	3.0	3.0	1.4	1.7	2.4	3.3	4.1	1.8
Domestic violence	1.2	0.5	11.3	44.6	2.0	3.3	4.6	50.2	10.2	17.1
Sexual abuse	0.4	0.1	2.2	1.5	(*)—	—	—	0.9	(*)—	0.7
Financial difficulty	11.8	9.3	9.8	7.1	26.0	18.6	22.9	7.5	8.9	9.6
Gambling	0.3	1.1	—	—	(*)—	—	—	0.1	—	0.5
Eviction/previous accommodation ended	15.0	4.9	11.8	4.9	16.5	21.9	12.9	6.9	5.8	8.0
Drug/alcohol/substance abuse	7.3	13.7	4.4	9.3	3.7	2.4	6.0	1.6	2.4	8.3
Emergency accommodation ended	1.8	0.7	1.4	1.0	0.9	1.9	(*)—	1.1	(*)—	1.1
Recently left institution	3.0	2.6	1.0	1.0	0.9	1.1	(*)—	0.3	(*)—	1.7
Psychiatric illness	1.5	3.1	1.4	3.5	0.9	0.4	(*)—	0.4	1.5	2.1
Recent arrival to area with no means of support	4.8	6.8	2.9	3.3	7.9	8.8	5.2	1.9	11.6	4.8
Itinerant	2.2	2.1	2.4	2.8	2.3	3.4	1.5	1.0	2.5	2.1
Other	7.2	34.9	5.1	3.5	6.9	8.8	9.5	6.4	12.2	16.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	12.9	37.4	12.9	13.2	1.6	1.8	0.7	18.4	1.1	100.0
Total (number)	4,750	13,750	4,750	4,900	600	650	250	6,750	400	36,850

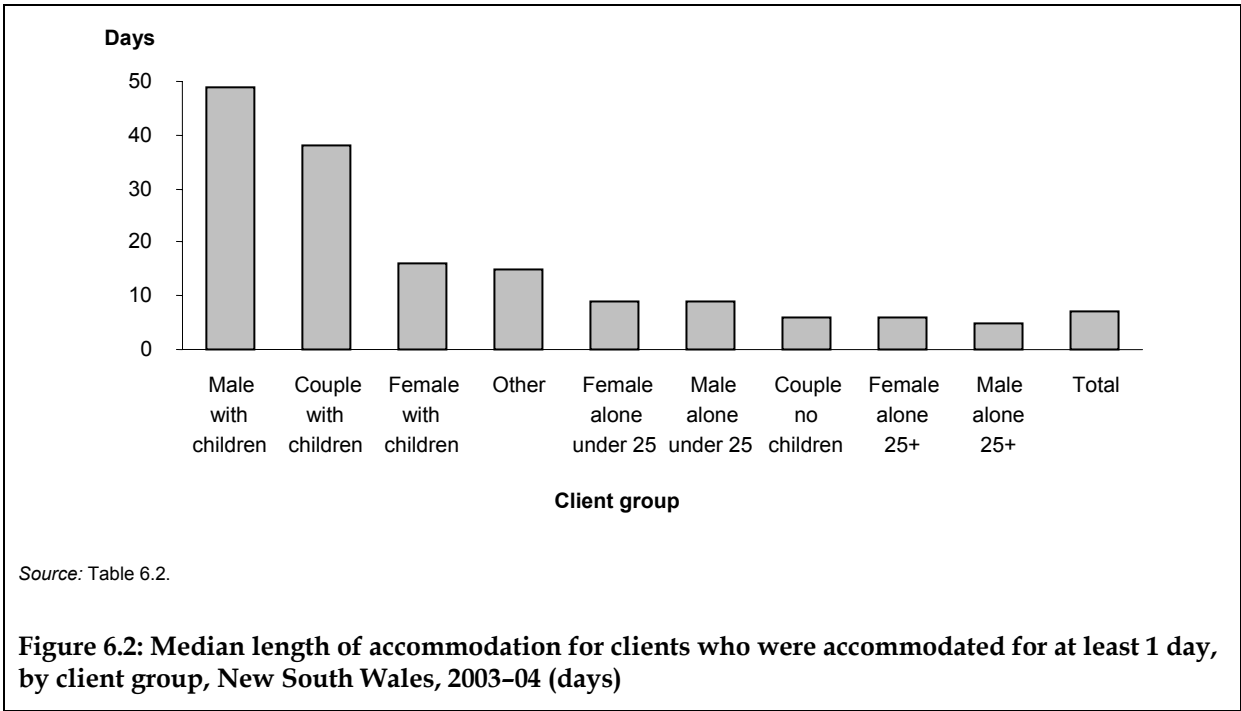
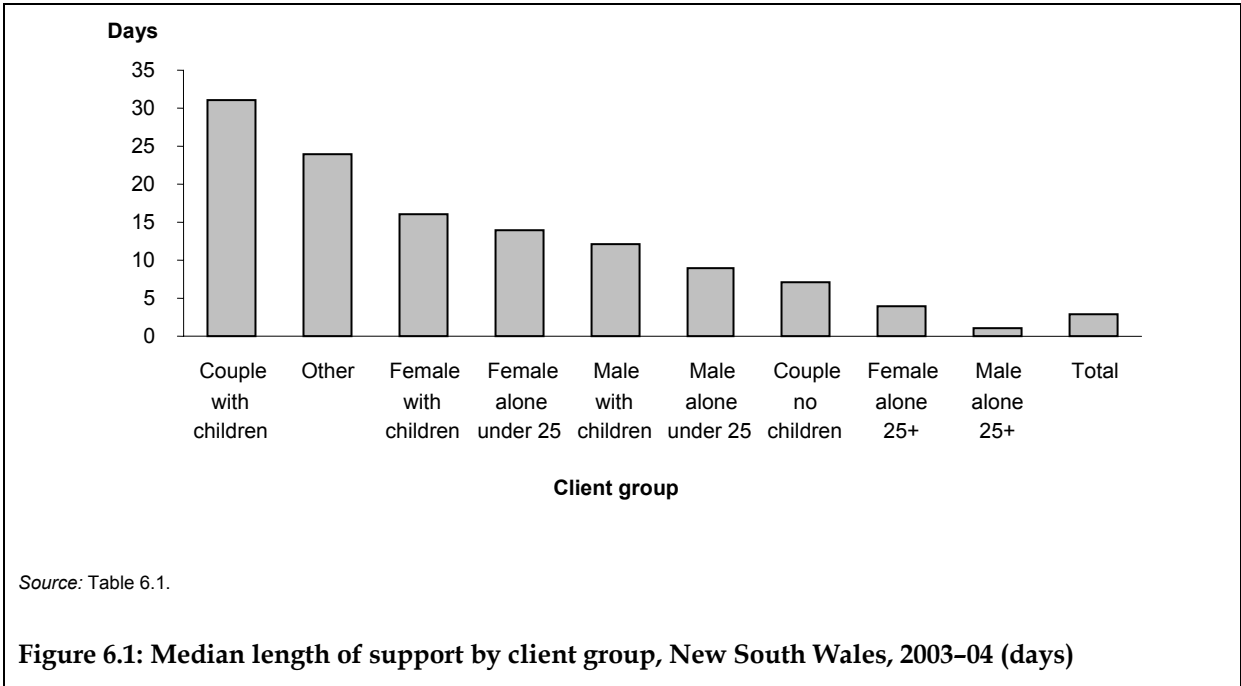
Notes

1. Number excluded due to errors and omissions (weighted): 4,330.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, New South Wales, 2003–04 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	12.7	17.1	15.2	23.4	20.6	15.0	21.3	15.6	6.3	16.9	7,150
1 day	15.3	41.5	11.7	15.2	11.2	7.2	9.9	7.1	16.9	26.3	11,100
2 days	5.4	4.7	5.1	5.5	4.9	1.9	2.9	4.7	3.0	4.9	2,050
3 days	3.8	4.0	3.1	3.3	6.6	2.5	3.0	3.2	2.1	3.7	1,550
4 days	3.2	2.4	2.2	3.0	2.7	2.6	2.5	2.6	2.5	2.6	1,100
5 days	2.6	2.0	1.8	2.7	—	0.7	4.0	2.1	1.4	2.1	900
6 days	2.2	1.8	1.9	2.0	^(a) 3.4	2.5	1.9	2.0	1.1	1.9	800
7 days	2.3	1.9	1.7	2.5	3.0	2.1	—	2.2	2.2	2.0	850
>1–2 weeks	9.2	7.0	8.1	7.8	7.1	5.3	^(b) 6.9	9.0	6.4	7.7	3,250
>2–4 weeks	10.1	5.6	9.8	9.2	10.1	7.9	4.5	10.3	10.4	7.8	3,300
>4–13 weeks	18.5	7.3	19.7	15.5	16.3	20.5	22.1	19.6	26.8	13.1	5,550
>13–26 weeks	6.6	2.7	7.7	5.1	7.7	12.0	11.4	10.1	9.7	5.3	2,250
>26–52 weeks	4.0	1.2	5.5	2.7	3.9	10.3	6.5	6.9	6.2	3.1	1,350
>52 weeks	4.1	0.9	6.5	2.2	2.5	9.6	3.1	4.7	4.9	2.7	1,150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	11.4	48.3	10.0	12.0	1.3	1.4	0.6	14.2	0.9	100.0	..
Total (number)	4,850	20,450	4,250	5,050	550	550	250	6,000	350	..	42,350
Mean length (days)	63	19	79	39	52	125	64	76	86	..	43
Median length (days)	9	1	14	4	7	31	12	16	24	..	3

(a) Includes a small proportion of closed support periods in which clients were supported for 5 days. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of closed support periods in which clients were supported for 7 days. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 929.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2003–04 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	19.2	28.5	19.2	24.8	22.1	11.8	12.6	11.2	12.6	22.9	4,900
2 days	8.2	8.6	8.7	9.4	11.8	3.1	3.0	6.8	4.1	8.3	1,800
3 days	5.3	6.7	4.6	5.5	12.6	4.7	3.0	5.2	7.8	6.0	1,300
4 days	4.5	4.6	3.6	5.3	(*)—	^(a) 3.5	(*)—	3.7	2.6	4.4	950
5 days	3.4	3.9	2.9	3.8	—	—	3.7	3.5	2.6	3.6	750
6 days	3.4	3.4	3.1	3.1	6.0	2.1	(*)—	2.6	—	3.2	700
7 days	3.4	3.2	3.5	3.6	10.2	5.7	(*)—	3.2	^(b) 9.5	3.4	750
>1–2 weeks	13.0	12.7	11.7	11.3	7.2	6.5	5.6	12.4	9.1	12.2	2,650
>2–4 weeks	12.6	10.0	11.9	9.8	7.8	3.4	6.0	13.7	12.5	11.0	2,350
>4–13 weeks	18.2	12.2	18.2	14.7	9.6	26.0	30.3	19.9	23.0	15.4	3,300
>13–26 weeks	4.8	3.7	5.6	4.2	5.3	13.8	18.6	8.6	7.9	5.1	1,100
>26–52 weeks	2.6	1.5	3.2	2.3	3.3	9.9	10.0	5.5	4.9	2.7	600
>52 weeks	1.5	1.0	3.6	2.1	(*)—	9.5	(*)—	3.7	3.3	2.0	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	13.1	47.0	10.3	11.4	0.8	1.2	0.6	15.0	0.7	100.0	..
Total (number)	2,800	10,150	2,200	2,450	200	250	150	3,200	150	..	21,550
Mean length (days)	37	27	52	35	43	118	81	64	76	..	39
Median length (days)	9	5	9	6	6	38	49	16	15	..	7
Accommodation starting and ending on the same date (number)	150	3,350	100	150	<25	<25	<25	100	<25	..	3,900
Total accommodation	3,000	13,450	2,300	2,650	200	250	150	3,300	150	..	25,400

(a) Includes a small proportion of closed support periods in which clients were accommodated for 5 days. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of closed support periods in which clients were accommodated for 6 days. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 5,188.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, New South Wales, 2003–04 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	78.7	90.0	74.4	61.0	69.6	72.6	74.8	70.6	57.4	79.8
SAAP/CAP accommodation	64.7	87.7	55.2	53.1	37.8	49.6	57.4	58.1	44.0	71.3
Assistance to obtain/maintain short-term accommodation	19.7	7.6	19.7	11.1	19.8	12.4	19.6	14.8	13.9	12.1
Assistance to obtain/maintain independent housing	18.4	5.5	25.2	15.9	30.4	39.3	35.7	32.3	27.0	15.5
Financial/employment	38.0	13.1	43.7	31.4	36.2	48.2	44.7	44.8	43.3	27.4
Assistance to obtain/maintain government payment	13.0	2.8	17.1	7.8	9.1	9.2	8.4	16.4	14.6	8.4
Employment/training assistance	10.5	1.0	10.9	2.1	3.7	5.8	5.1	3.7	6.3	3.9
Financial assistance/material aid	27.5	10.0	31.1	24.7	27.6	40.8	40.1	34.7	36.6	20.8
Financial counselling	9.1	3.1	10.2	5.0	3.9	13.5	10.5	10.4	11.3	6.1
Counselling	45.3	37.2	60.1	61.5	23.6	48.7	45.5	74.0	57.6	49.1
Incest/sexual assault	0.9	0.3	2.8	3.1	(*)—	1.2	1.3	4.3	1.4	1.6
Domestic violence	2.5	0.7	11.5	29.3	2.8	5.1	4.5	43.4	15.6	12.0
Family/relationship	13.8	2.3	19.6	14.4	5.7	20.5	21.6	29.5	31.3	11.6
Emotional/other	42.7	36.4	56.0	53.5	21.6	45.7	42.1	66.2	51.2	45.8
Assistance with problem gambling	0.6	0.8	0.3	0.5	—	1.0	(*)—	0.6	(*)—	0.6
General support/advocacy	80.5	80.0	82.2	79.4	68.5	77.1	80.4	82.7	68.3	80.3
Living skills/personal development	37.3	7.4	39.9	15.4	8.9	10.1	10.8	15.1	24.9	16.7
Assistance with legal issues/court support	9.4	1.7	10.6	17.7	3.4	6.9	11.2	23.3	9.9	8.8
Advice/information	66.1	47.4	70.1	60.2	59.1	65.6	62.9	71.2	58.1	57.7
Retrieval/storage/removal of belongings	25.9	58.1	22.7	22.8	10.1	11.4	18.7	16.9	14.9	38.3
Advocacy/liaison on behalf of client	37.5	12.9	44.9	34.9	32.6	45.4	39.9	52.0	38.7	28.7
Brokerage services	15.3	2.2	17.4	8.3	22.4	19.7	22.4	13.8	12.7	8.5
Specialist services	28.3	57.9	28.7	30.0	13.0	20.7	22.6	35.1	30.8	43.0
Psychological services	1.9	0.5	2.3	2.0	0.7	1.0	2.6	2.6	2.5	1.4
Psychiatric services	1.8	1.2	1.3	2.1	0.7	1.2	(*)—	1.8	(*)—	1.5
Pregnancy support	—	—	3.9	1.1	1.9	5.4	1.4	3.8	6.2	1.3
Family planning support	0.5	—	2.5	0.4	0.8	1.5	2.4	2.2	2.4	0.8
Drug/alcohol support or intervention	18.3	53.5	9.5	13.5	4.9	5.9	12.5	6.3	5.6	30.9
Physical disability services	0.2	0.1	0.1	0.5	(*)—	(*)—	(*)—	0.4	—	0.2
Intellectual disability services	0.4	—	0.3	0.7	—	—	(*)—	0.4	—	0.2
Culturally appropriate support	3.0	0.9	6.3	8.8	1.7	4.8	(*)—	16.7	15.0	5.2
Interpreter services	0.2	0.1	0.5	2.5	0.7	1.3	—	3.9	3.3	1.1
Assistance with immigration issues	0.3	0.1	0.6	1.8	(*)—	1.1	—	2.0	2.2	0.7
Health/medical services	11.7	9.3	15.3	8.8	6.1	10.7	9.0	14.9	11.0	11.0
Basic support and services n.e.s.	77.5	92.1	71.9	68.2	49.7	52.3	57.2	64.4	62.6	79.7
Meals	66.6	79.1	57.1	55.5	31.3	27.6	38.1	44.5	38.0	65.4
Laundry/shower facilities	59.3	86.4	48.6	49.4	23.9	24.2	35.4	43.9	34.0	66.0
Recreation	37.3	13.4	36.6	22.9	7.3	13.3	20.3	32.1	27.7	22.7
Transport	42.7	10.2	52.1	29.6	25.6	37.3	27.3	48.0	39.6	27.4
Other	14.2	5.1	15.0	10.5	9.1	14.7	11.0	10.2	13.8	8.9
No services provided directly	1.4	0.2	1.2	0.9	2.1	1.1	(*)—	1.0	1.8	0.7
Total (number)	5,400	21,550	4,950	5,450	600	650	300	6,800	450	46,100

Notes

1. Number excluded due to errors and omissions (weighted): 2,454 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2003–04 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	67.3	70.2	71.4	65.4	71.1	6,800
SAAP/CAP accommodation	67.3	70.2	71.4	65.4	71.1	6,800
School liaison/child care	32.1	36.6	46.8	71.7	46.2	4,400
School liaison	18.4	20.4	18.8	26.8	18.9	1,800
Child care	16.1	16.8	37.4	59.1	36.3	3,450
Counselling	18.8	24.6	29.1	50.4	28.8	2,750
Help with behavioural problems	5.6	4.8	10.6	31.5	10.5	1,000
Sexual/physical abuse counselling/support	1.1	4.8	3.4	2.4	3.3	300
Skills education	2.5	4.2	5.5	34.6	5.7	550
General counselling/support	15.9	22.2	22.3	22.8	22.0	2,100
General support/advocacy	44.4	51.4	40.6	53.5	41.2	3,950
Access arrangements	3.8	1.8	4.8	20.5	4.9	450
Advice/information	20.0	29.4	24.5	44.9	24.7	2,350
Brokerage services	10.5	13.0	6.8	3.9	7.0	650
Advocacy	24.4	24.0	24.6	38.6	24.8	2,350
Specialist services	15.7	13.8	22.7	40.2	22.4	2,150
Culturally sensitive services	2.9	(*)—	14.9	15.7	14.0	1,350
Health/medical services	12.8	13.2	11.7	30.7	12.0	1,150
Basic support and other services n.e.s.	58.3	60.5	77.9	89.8	76.7	7,300
Meals	25.6	40.1	58.2	18.9	55.6	5,300
Showers/hygiene	22.4	31.2	55.7	62.2	53.6	5,100
Recreation	18.4	27.6	46.3	65.4	44.8	4,300
Transport	38.8	32.9	54.7	77.2	53.8	5,150
Other	10.8	13.2	9.0	34.6	9.5	900
No services provided directly by agency	(*)—	—	1.9	(*)—	1.8	150
Total accompanying child support periods (%)	5.1	1.9	91.5	1.5	100.0	..
Total accompanying child support periods (number)	500	200	8,750	150	..	9,550

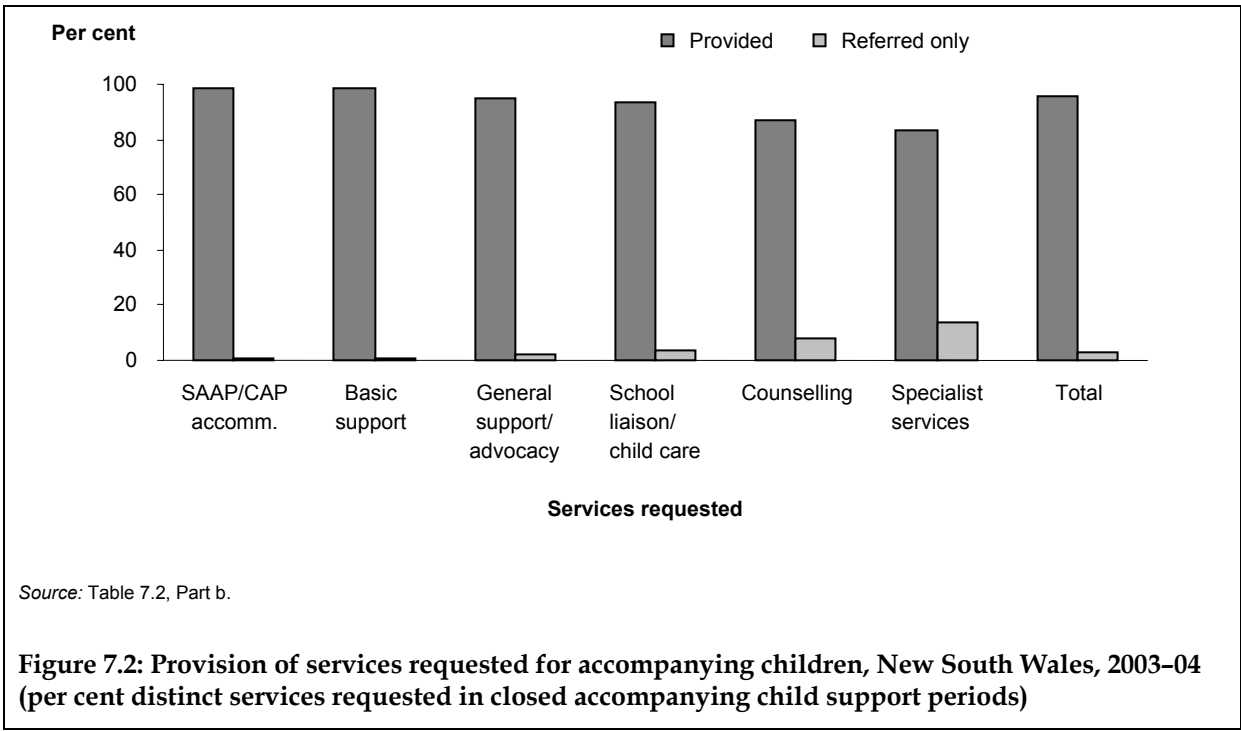
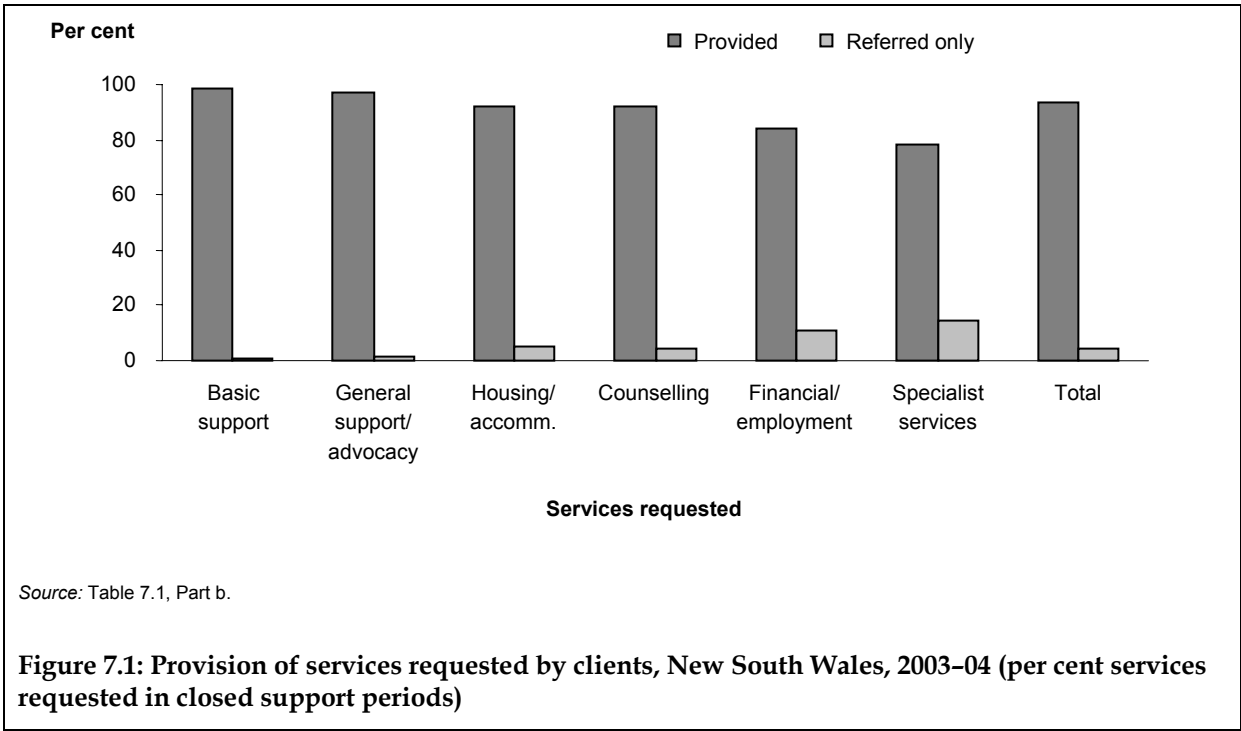
Notes

1. Number excluded due to errors and omissions (weighted): 3,250 accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Accompanying children were able to receive multiple services, so percentages do not total 100.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, New South Wales, 2003–04

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	0.7	1.1	1.8	95.1	3.1	98.2	100.0	31,100
Assistance to obtain/maintain short-term accommodation	6.1	11.8	17.9	63.2	18.9	82.1	100.0	6,000
Assistance to obtain/maintain independent housing	10.7	14.7	25.4	53.5	21.1	74.6	100.0	7,500
Financial/employment								
Assistance to obtain/maintain government payment	5.4	14.4	19.8	57.3	22.9	80.2	100.0	3,700
Employment/training assistance	10.1	31.9	42.0	39.5	18.5	58.0	100.0	2,100
Financial assistance/material aid	2.2	5.7	7.9	82.9	9.2	92.1	100.0	8,500
Financial counselling	6.9	7.9	14.8	74.7	10.5	85.2	100.0	2,500
Counselling								
Incest/sexual assault	13.4	25.1	38.5	44.6	17.0	61.6	100.0	900
Domestic violence	5.0	5.8	10.8	71.9	17.3	89.2	100.0	5,250
Family/relationship	7.8	8.7	16.5	66.3	17.1	83.4	100.0	5,100
Emotional/other	1.6	1.2	2.8	90.7	6.5	97.2	100.0	18,800
Assistance with problem gambling	13.3	19.7	33.0	50.4	16.6	67.0	100.0	400
General support/advocacy								
Living skills/personal development	3.9	1.4	5.3	89.6	5.0	94.6	100.0	6,550
Assistance with legal issues/court support	5.3	10.4	15.7	59.9	24.4	84.3	100.0	3,900
Advice/information	0.8	0.1	0.9	94.6	4.5	99.1	100.0	23,650
Retrieval/storage/removal of belongings	0.7	0.6	1.3	97.6	1.1	98.7	100.0	16,400
Advocacy/liaison on behalf of client	1.4	0.5	1.9	88.5	9.6	98.1	100.0	11,100
Brokerage services	2.1	8.5	10.6	81.0	8.4	89.4	100.0	3,650
Specialist services								
Psychological services	20.0	41.6	61.6	21.4	16.9	38.3	100.0	1,200
Psychiatric services	17.6	44.7	62.3	22.1	15.6	37.7	100.0	1,400
Pregnancy support	7.3	18.5	25.8	47.6	26.6	74.2	100.0	600
Family planning support	17.2	24.0	41.2	36.4	22.4	58.8	100.0	400
Drug/alcohol support or intervention	6.5	5.0	11.5	82.3	6.1	88.4	100.0	15,150
Physical disability services	22.6	25.9	48.5	35.9	15.6	51.5	100.0	150
Intellectual disability services	28.3	28.4	56.7	29.6	13.6	43.2	100.0	200
Culturally appropriate support	3.9	6.9	10.8	71.5	17.6	89.1	100.0	2,150
Interpreter services	6.8	9.2	16.0	66.4	17.6	84.0	100.0	400
Assistance with immigration issues	4.3	16.1	20.4	52.3	27.2	79.5	100.0	300
Health/medical services	4.7	27.0	31.7	54.1	14.2	68.3	100.0	6,050
Basic support and services n.e.s.								
Meals	0.5	0.4	0.9	97.5	1.6	99.1	100.0	27,800
Laundry/shower facilities	0.4	—	0.4	99.3	0.3	99.6	100.0	28,600
Recreation	1.4	2.4	3.8	94.2	2.0	96.2	100.0	9,000
Transport	1.9	1.2	3.1	94.7	2.3	97.0	100.0	10,600
Other	0.6	1.8	2.4	91.5	6.1	97.6	100.0	3,500

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, New South Wales, 2003-04

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
% distinct services requested								Number	Number
Housing/ accommodation	3.1	4.8	7.9	83.8	8.2	92.0	100.0	44,550	34,550
Financial/ employment	4.6	11.2	15.8	70.6	13.6	84.2	100.0	16,800	11,500
Counselling	3.7	4.2	7.9	81.4	10.6	92.0	100.0	30,500	20,400
General support/ advocacy	1.5	1.5	3.0	91.0	6.0	97.0	100.0	65,200	33,350
Specialist services	7.5	14.5	22.0	67.2	10.8	78.0	100.0	28,000	21,050
Basic support and services n.e.s.	0.8	0.7	1.5	97.1	1.4	98.5	100.0	79,550	33,250
Total (%)	2.6	4.1	6.8	86.7	6.5	93.2	100.0
Total (number)	6,950	10,900	17,850	229,450	17,300	246,750	..	264,600	41,550

Notes

1. Number excluded due to errors and omissions (weighted): 1,254 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2003–04

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	0.8	0.5	1.3	95.6	3.1	98.7	100.0	5,850
School liaison/child care								
School liaison	3.9	3.6	7.5	74.1	18.3	92.4	100.0	1,550
Child care	1.9	3.6	5.5	88.8	5.7	94.5	100.0	3,100
Counselling								
Help with behavioural problems	6.0	9.6	15.6	64.6	19.8	84.4	100.0	1,000
Sexual/physical abuse counselling/support	10.7	21.9	32.6	42.6	24.9	67.5	100.0	400
Skills education	6.2	6.2	12.4	72.1	15.5	87.6	100.0	550
General counselling/support	3.8	4.2	8.0	81.5	10.5	92.0	100.0	1,900
General support/advocacy								
Access arrangements	7.0	15.2	22.2	45.7	32.2	77.9	100.0	500
Advice/information	18.0	1.0	2.8	85.7	11.5	97.2	100.0	1,950
Brokerage services	1.4	2.4	3.8	84.9	11.4	96.3	100.0	650
Advocacy	2.2	0.9	3.1	75.6	21.3	96.9	100.0	2,050
Specialist services								
Culturally sensitive services	1.3	2.2	3.5	87.9	8.6	96.5	100.0	1,200
Health/medical services	4.2	24.9	29.1	48.4	22.5	70.9	100.0	1,300
Basic support and other services n.e.s.								
Meals	0.8	0.4	1.2	96.8	2.0	98.8	100.0	4,650
Showers/hygiene	0.9	—	0.9	98.7	0.4	99.1	100.0	4,450
Recreation	1.2	0.4	1.6	94.9	3.6	98.5	100.0	3,600
Transport	1.1	0.2	1.3	96.1	2.6	98.7	100.0	4,350
Other	1.3	5.3	6.6	77.3	16.0	93.3	100.0	850

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2003–04

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	0.8	0.5	1.3	95.6	3.1	98.7	100.0	5,850	5,850
School liaison/child care	2.6	3.6	6.2	83.9	9.9	93.8	100.0	4,650	3,900
Counselling	5.4	7.8	13.2	71.7	15.1	86.8	100.0	3,800	2,550
General support/advocacy	2.4	2.5	4.9	77.7	17.4	95.1	100.0	5,150	3,450
Specialist services	2.8	14.1	16.9	67.2	15.9	83.1	100.0	2,500	2,100
Basic support and services n.e.s.	1.0	0.5	1.5	95.8	2.7	98.5	100.0	17,900	6,250
Total (%)	1.9	2.7	4.5	87.9	7.5	95.5	100.0
Total (number)	750	1,050	1,800	35,050	3,000	38,050	..	39,850	8,050

Notes

1. Number excluded due to errors and omissions (weighted): 2,581 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total. A '(+)—' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2003–04

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	16.8	21.8	32.1	20.1	24.1	22.1	22.4	19.9	1,350
Financial/employment	9.8	11.3	18.9	15.1	27.9	12.2	15.3	11.2	750
Counselling	10.6	19.6	18.8	14.4	16.0	21.5	18.3	16.2	1,100
General support/advocacy	9.9	15.7	18.9	19.4	16.0	18.4	11.2	14.0	950
Specialist services	45.0	21.7	9.4	29.5	15.9	17.2	19.4	30.2	2,050
Basic support and services n.e.s.	7.9	9.9	1.9	1.4	—	8.6	13.3	8.6	600
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	6,800
Summary totals									
Total unmet needs (%)	40.7	32.8	0.8	2.2	0.4	21.4	1.6	100.0	..
Total unmet needs (number)	2,750	2,250	50	150	50	1,450	100	..	6,800
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	49.2	28.2	0.9	1.7	0.5	18.5	1.0	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,750	1,000	50	50	<25	650	50	..	3,600
Total closed support periods (%)									
Total closed support periods (%)	59.5	22.2	1.2	1.3	0.6	14.4	0.8	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	24,500	9,100	500	550	250	5,900	350	..	41,150

Notes

1. Number excluded due to errors and omissions (weighted): 162 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 51 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,967 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2003-04

Broad type of service	Couple with children	Female with children	Total	
			%	Number
	% unmet needs			
Accommodation	4.2	6.5	6.4	50
School liaison/child care	20.8	15.5	15.9	100
Counselling	20.8	27.6	27.2	200
General support/advocacy	29.2	16.4	16.8	100
Specialist services	16.7	9.3	9.5	50
Basic support and services n.e.s.	8.3	24.7	24.1	200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>750</i>
Summary totals				
Total unmet needs (%)	3.6	96.0	100.0	..
Total unmet needs (number)	50	700	..	750
Total closed accompanying child support periods with unmet needs (%)	3.9	95.3	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	400	..	400
Total closed accompanying child support periods (%)	4.9	91.8	100.0	..
Total closed accompanying child support periods (number)	400	7,750	..	8,450
Total closed support periods with accompanying children with unmet needs (%)	4.3	94.9	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	250	..	250
Total closed support periods with accompanying children requiring assistance (%)	4.7	91.6	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	200	3,850	..	4,200

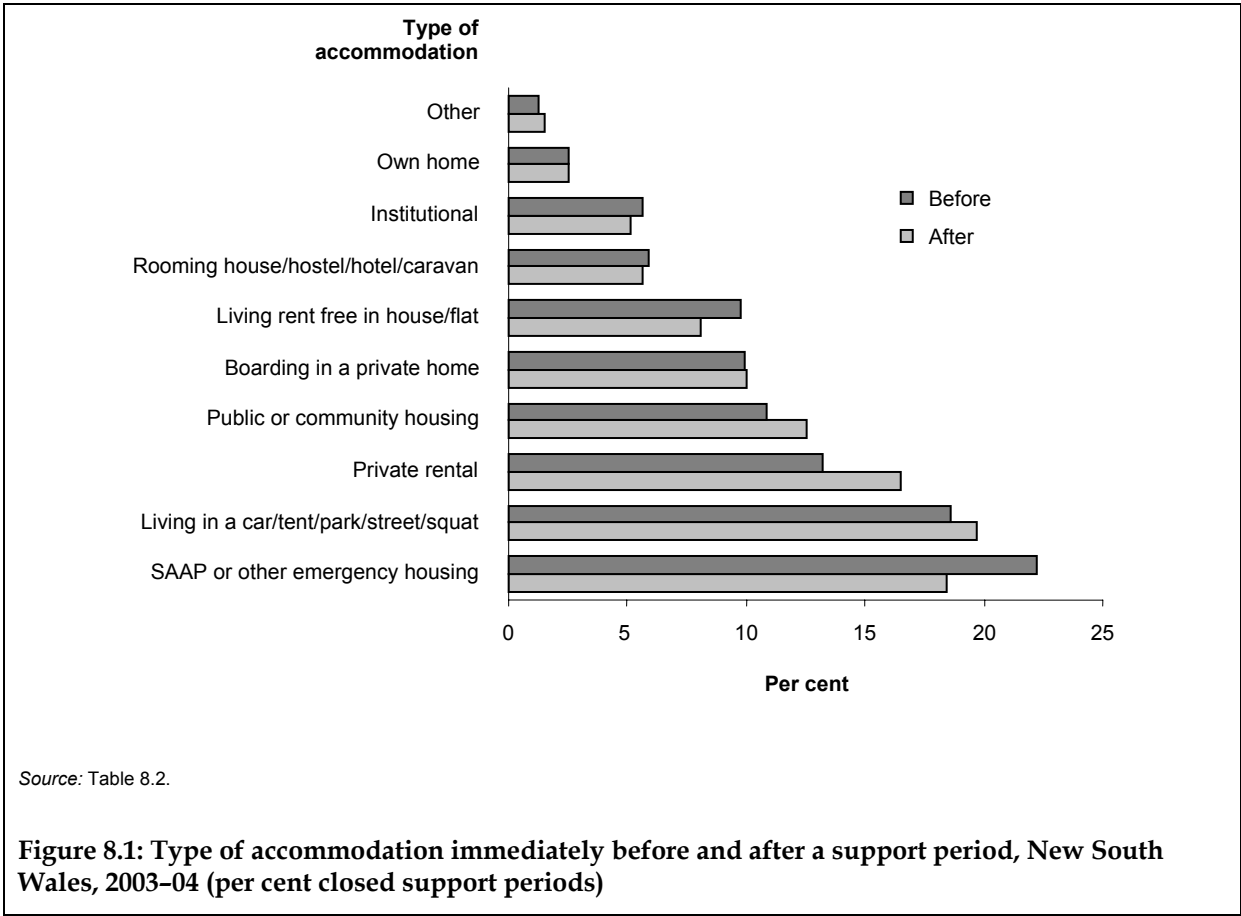
Notes

1. Number excluded due to errors and omissions (weighted): 15 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 7 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,618 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 4 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 23 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of closed support periods, people in the 'Male with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred. However, there were accompanying child support periods and closed support periods with accompanying children requiring assistance reported for the 'Other with children' client group. These are not presented separately but are included in the relevant total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, New South Wales, 2003–04 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	20.8	5.9	7.7	4.9
No income, awaiting pension/benefit	4.4	3.0	1.0	0.8
Government pension/benefit	69.3	83.8	85.4	87.0
Other	5.5	7.3	5.9	7.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,650</i>	<i>3,450</i>	<i>32,200</i>	<i>29,050</i>
Number with missing data	150	300	3,850	7,000
Total (number)	3,750	3,750	36,050	36,050

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, New South Wales, 2003-04 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	20.4	16.1	22.2	18.4
Living rent-free in house/flat	12.9	7.6	9.8	8.1
Private rental	19.2	30.3	13.2	16.5
Public or community housing	8.1	18.7	10.9	12.5
Rooming house/hostel/hotel/caravan	8.5	7.2	5.9	5.6
Boarding in a private home	16.7	13.0	9.9	10.0
Own home	2.0	1.1	2.5	2.5
Living in a car/tent/park/street/squat	5.5	1.1	18.6	19.7
Institutional	5.0	2.8	5.6	5.1
Other	1.7	2.1	1.3	1.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,100</i>	<i>5,900</i>	<i>32,050</i>	<i>24,150</i>
Number with missing data	350	1,500	4,000	11,850
Total (number)	7,450	7,450	36,050	36,050

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, New South Wales, 2003-04 (per cent)

Type of accommodation	1 day	>1-3 days	>3-7 days	>1-2 weeks	>2-4 weeks	>4-13 weeks	>13-26 weeks	>26-52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	22.5	24.4	24.9	20.9	25.4	25.8	21.0	17.3	10.8	23.1	2,500
Living rent-free in house/flat	14.5	14.9	12.4	12.3	12.4	9.8	7.1	4.9	6.7	11.5	1,250
Private rental	9.8	10.1	10.3	13.8	14.5	18.0	21.8	23.9	30.9	15.0	1,600
Public or community housing	13.0	10.6	9.2	10.2	10.8	14.8	21.8	26.2	30.1	13.9	1,500
Rooming house/hostel/hotel/caravan	6.6	7.3	9.8	9.4	7.5	6.4	6.7	3.0	4.0	7.3	800
Boarding in a private home	14.1	15.4	14.2	12.8	13.3	13.0	12.0	10.8	8.9	13.3	1,450
Own home	2.1	2.2	2.0	1.5	2.2	1.2	1.2	1.5	1.6	1.7	200
Living in a car/tent/park/street/squat	9.4	5.1	7.0	6.8	4.3	2.7	1.2	—	—	4.9	550
Institutional	6.1	8.3	7.9	9.9	8.1	5.7	4.1	9.6	4.1	7.1	750
Other	1.9	1.8	2.3	2.3	1.5	2.5	3.1	^(a) 2.7	^(a) 3.0	2.2	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	14.6	11.3	13.0	12.1	12.3	21.3	7.4	4.5	3.5	100.0	..
Total (number)	1,550	1,200	1,400	1,300	1,300	2,300	800	500	400	..	10,800

(a) Includes a small proportion of closed support periods in which clients were accommodated where clients were 'Living in a car/tent/park/street/squat' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 10,828 closed support periods (type of accommodation and length of accommodation).
3. Table excludes high-volume records because not all items were included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2003–04 (per cent)

Living situation	Before	After
With parent(s)	9.5	7.2
With foster family	0.5	0.4
With relatives/friends short-term	13.2	9.8
With relatives/friends long-term	2.8	4.4
With spouse/partner with/without children	16.0	9.6
Alone with children	8.4	14.7
Alone	33.2	38.4
With other unrelated persons	15.3	14.3
Other	1.1	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>30,650</i>	<i>25,200</i>
Number with missing data	5,350	10,850
Total (number)	36,050	36,050

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, New South Wales, 2003–04 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.2	8.0	2.5	3.6
Employed part-time/casual	7.3	14.0	5.1	6.0
Unemployed (looking for work)	46.0	37.0	26.2	23.4
Not in labour force	45.5	40.9	66.2	67.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>2,150</i>	<i>2,000</i>	<i>30,650</i>	<i>28,350</i>
Number with missing data	50	200	5,350	7,700
Total (number)	2,200	2,200	36,050	36,050

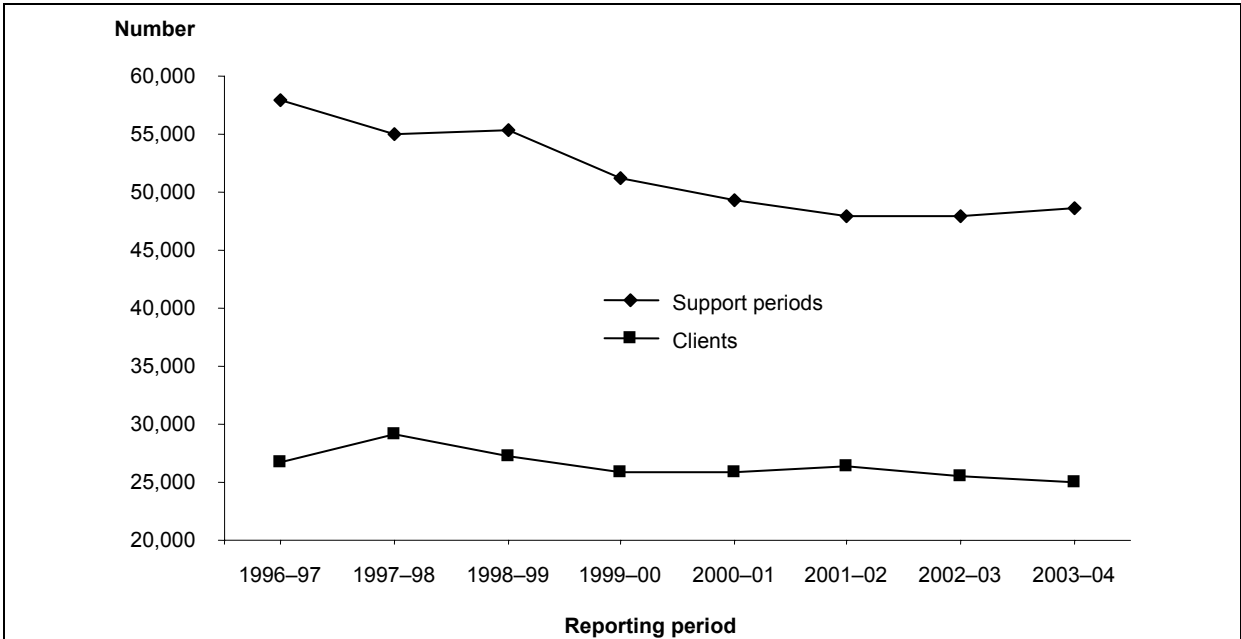
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

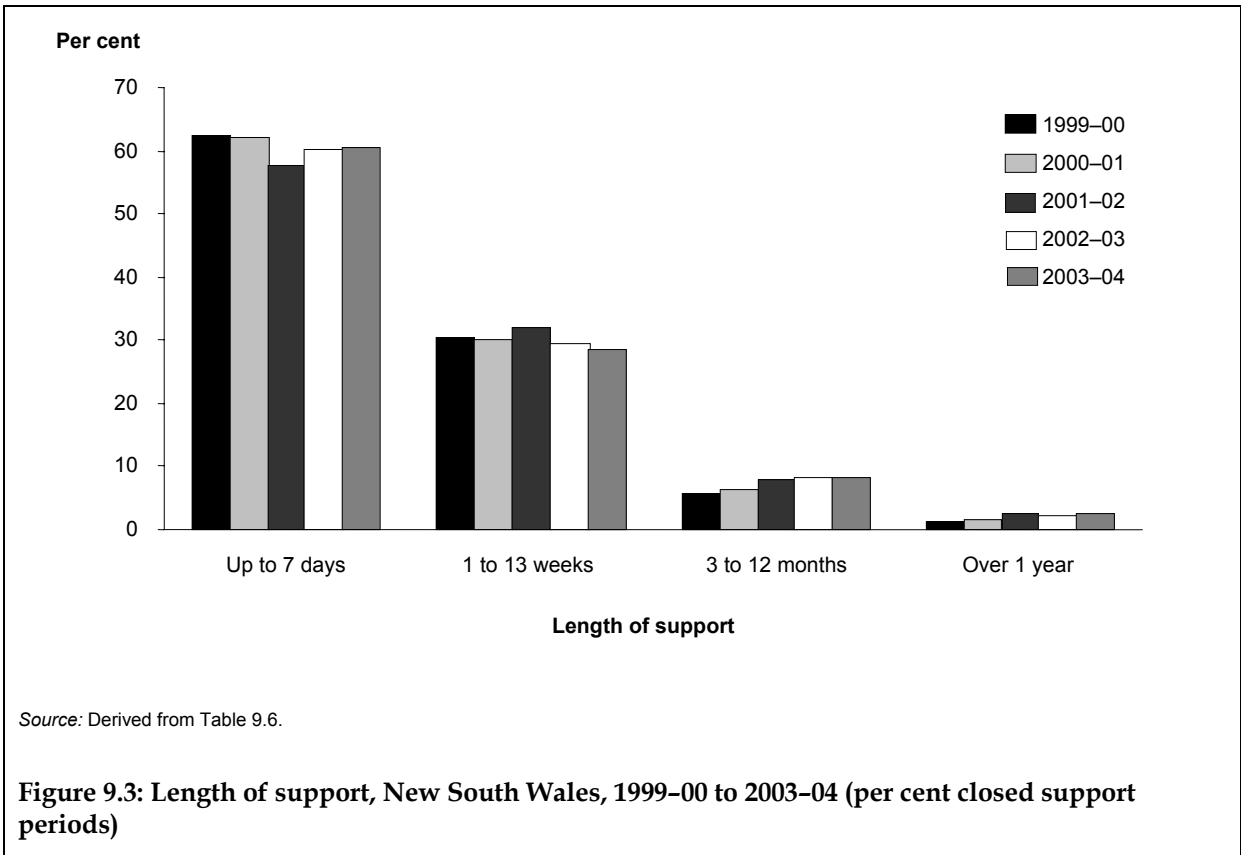
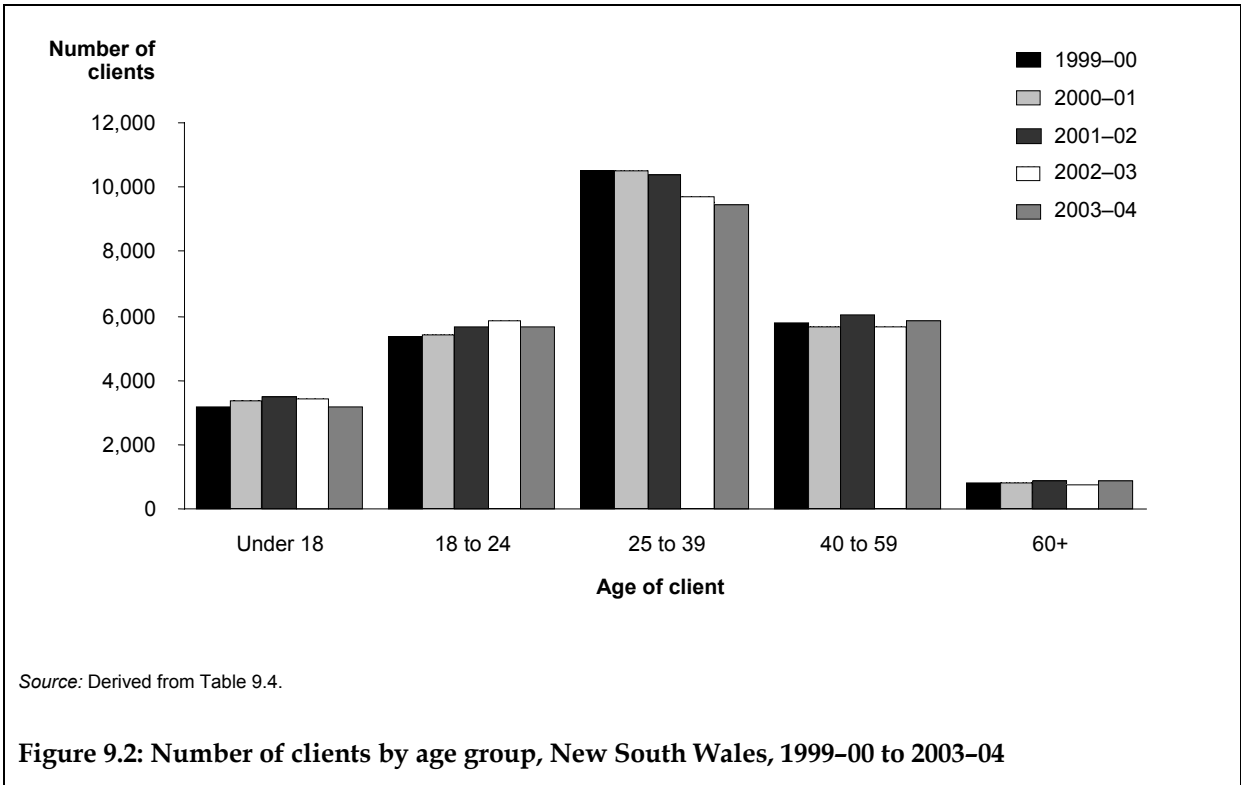
9 Support from 1996–97 to 2003–04

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, New South Wales, 1996-97 to 2003-04



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2003–04 dollars, by reporting period, New South Wales, 1996–97 to 2003–04

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	80,112,000	72,679,000	1,250	2,730
1997–98	81,554,000	78,829,000	1,430	2,710
1998–99	81,528,000	78,320,000	1,410	2,870
1999–00	84,905,000	80,398,000	1,570	3,120
2000–01	91,853,000	84,561,000	1,720	3,270
2001–02	94,517,000	88,184,000	1,840	3,330
2002–03	108,381,000	102,739,000	2,140	4,040
2003–04	110,873,000	105,710,000	2,180	4,220
Constant 2003–04 \$				
1996–97	98,158,000	89,050,000	1,540	3,340
1997–98	97,702,000	94,437,000	1,720	3,240
1998–99	99,893,000	95,962,000	1,730	3,520
1999–00	97,591,000	92,411,000	1,810	3,580
2000–01	104,683,000	96,373,000	1,960	3,720
2001–02	104,298,000	97,310,000	2,030	3,680
2002–03	114,662,000	108,694,000	2,270	4,270
2003–04	110,873,000	105,710,000	2,180	4,220

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003; ABS 2004c; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2003–04 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Support periods	57,950	54,950	55,400	51,150	49,250	47,850	47,900	48,600
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Clients	26,650	29,100	27,300	25,800	25,900	26,450	25,450	25,050
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Mean number of support periods per client	2.18	1.89	2.02	1.98	1.90	1.81	1.88	1.94
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	50	54	50	46	46	46	44	43
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,850	2,600	2,450	2,400	2,500	2,700	2,600	2,650
<i>Errors & omissions</i>	984	1,295	1,595	1,040	583	531	469	4,988
Daily average support periods	3,400	4,000	3,800	4,050	4,500	5,250	5,450	5,850
<i>Errors & omissions</i>	1,730	1,231	104	42	199	339	92	29

Notes

1. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in New South Wales.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, New South Wales, 2001–02 to 2003–04 (number)

	2001–02	2002–03	2003–04
Accompanying child support periods—all	13,500	12,950	12,850
<i>Errors & omissions</i>	—	—	—
Accompanying child support periods—general form only	13,100	12,650	12,800
<i>Errors & omissions</i>	—	—	—
Accompanying children	10,300	9,950	10,100
<i>Errors & omissions</i>	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.27
<i>Errors & omissions</i>	—	—	—
Accompanying children per 10,000 population 0–17	64	62	63
<i>Errors & omissions</i>	—	—	—
Nightly average accompanying child support periods with accommodation	1,150	1,150	1,200
<i>Errors & omissions</i>	295	298	333
Daily average accompanying child support periods	2,400	2,450	2,400
<i>Errors & omissions</i>	87	49	20

Notes

1. Accompanying children figures exclude high-volume records because not all items were collected on the high-volume form.
2. Numbers of accompanying children in this table relate to children that ever accompanied a client to a SAAP agency in New South Wales.
3. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
4. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004a.

Table 9.4: SAAP clients: age of client by reporting period, New South Wales, 1999–00 to 2003–04 (per cent)

Age of client	1999–00	2000–01	2001–02	2002–03	2003–04
Under 15 years	2.2	2.2	2.2	2.4	2.2
15–17 years	10.2	10.9	10.9	11.0	10.6
18–19 years	7.4	7.5	7.6	8.5	8.6
20–24 years	13.4	13.4	13.9	14.6	14.0
25–29 years	14.2	14.2	12.8	11.9	11.7
30–34 years	14.1	14.0	14.4	14.2	13.8
35–39 years	12.7	12.6	12.1	12.2	12.5
40–44 years	9.7	9.3	9.9	9.5	10.0
45–49 years	6.1	5.9	6.3	6.3	6.8
50–54 years	4.1	4.1	4.2	4.0	4.1
55–59 years	2.6	2.7	2.6	2.5	2.6
60–64 years	1.5	1.5	1.5	1.3	1.6
65 years and over	1.7	1.7	1.7	1.7	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	25,650	25,750	26,350	25,350	24,950
Mean age (years)	32.0	31.8	31.8	31.5	32.0
Median age (years)	30	30	30	30	31
<i>Errors & omissions</i>	<i>152</i>	<i>124</i>	<i>116</i>	<i>94</i>	<i>97</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, New South Wales, 1999–00 to 2003–04 (per cent)

Existence of support plan	1999–00	2000–01	2001–02	2002–03	2003–04
<i>Support plan</i>	<i>56.8</i>	<i>58.3</i>	<i>57.8</i>	<i>55.7</i>	<i>58.8</i>
All goals achieved	n.a.	8.2	12.1	13.5	16.3
Most or some goals achieved	n.a.	30.4	35.7	33.2	34.3
No goals achieved	n.a.	5.0	4.8	4.6	3.8
No information given	n.a.	14.6	5.1	4.4	4.4
<i>No support plan</i>	<i>17.5</i>	<i>20.4</i>	<i>19.1</i>	<i>18.5</i>	<i>20.2</i>
<i>Not appropriate</i>	<i>25.7</i>	<i>21.3</i>	<i>23.2</i>	<i>25.8</i>	<i>21.0</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	25,300	23,590	27,750	25,350	24,800
<i>Errors & omissions</i>	<i>2,899</i>	<i>4,755</i>	<i>3,096</i>	<i>4,073</i>	<i>11,099</i>

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, New South Wales, 1999–00 to 2003–04 (per cent)

Length of support	1999–00	2000–01	2001–02	2002–03	2003–04
Less than 1 day	12.1	12.6	12.8	14.8	17.0
1 day	24.1	24.0	21.3	24.6	26.5
2 days	7.1	7.3	6.1	5.9	4.9
3 days	7.3	6.4	5.6	4.6	3.6
4 days	3.8	3.6	3.5	3.1	2.6
5 days	3.1	3.0	3.0	2.6	2.1
6 days	2.4	2.5	2.8	2.1	1.9
7 days	2.6	2.8	2.6	2.4	2.0
>1–2 weeks	9.7	9.5	9.5	8.6	7.7
>2–4 weeks	8.8	8.3	9.4	7.9	7.8
>4–13 weeks	12.0	12.2	13.2	12.8	13.0
>13–26 weeks	3.7	3.9	4.8	5.1	5.1
>26–52 weeks	1.9	2.3	3.0	3.2	3.1
>52 weeks	1.3	1.7	2.4	2.3	2.6
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	47,400	44,950	43,050	43,050	43,050
Mean length (days)	30	33	42	40	43
Median length (days)	3	3	5	4	3
<i>Errors & omissions</i>	<i>42</i>	<i>199</i>	<i>340</i>	<i>92</i>	<i>29</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, New South Wales, 1996–97 to 2003–04 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
1	67.5	72.6	72.3	72.2	75.2	75.7	76.9	75.9
2	17.6	13.6	12.1	12.5	10.9	12.8	11.8	12.9
3	6.0	5.2	5.7	5.5	5.4	4.7	4.3	4.3
4	2.9	3.2	2.8	3.0	3.0	2.2	2.1	2.2
5	1.6	1.5	2.4	2.1	1.5	1.3	1.3	1.3
6+	4.3	3.9	4.7	4.7	4.1	3.3	3.6	3.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	26,650	29,100	27,300	25,800	25,900	26,450	25,450	25,050
Mean number of support periods	2.18	1.89	2.02	1.98	1.90	1.81	1.88	1.94

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, New South Wales, 1996–97 to 2003–04

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04
Agencies (number)	379	381	381	384	396	385	388	387
Agency participation rate (%)	94.2	95.0	95.5	91.9	92.4	93.8	91.2	91.5
Forms returned (number)	55,043	52,672	52,902	47,007	45,520	44,791	43,597	45,104
Forms returned with consent (%)	73.8	77.3	73.6	75.5	77.4	86.9	85.6	89.9
Forms returned with valid consent (%)	71.8	75.2	70.5	74.0	76.1	85.6	84.4	88.4

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for New South Wales follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, New South Wales, 2003–04

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Central Coast	16	93.8	981	88.9	88.1
Central West	16	93.8	1,226	92.2	91.4
Far North Coast	17	94.1	1,723	74.8	73.2
Hunter	34	91.2	2,962	90.8	83.3
Illawarra	21	100.0	1,560	95.6	94.6
Mid North Coast	15	93.3	1,925	85.1	84.2
Nepean	22	72.7	882	77.0	76.0
New England	20	90.0	1,881	91.5	88.6
Orana/Far West	21	85.7	1,832	84.0	83.1
Riverina/Murray	18	94.4	1,829	87.9	87.2
Southern Highlands	19	94.7	1,504	91.7	90.5
Blacktown/Baulkham Hills	17	88.2	641	78.0	76.9
Sydney, Cumberland/Prospect	18	94.4	1,169	88.8	88.5
Sydney, Inner West	34	91.2	2,754	88.3	87.5
Sydney, North	15	93.3	1,183	93.7	92.0
Sydney, South-East	46	93.5	18,509	92.5	91.7
Sydney, South-West	38	92.1	2,543	90.3	88.6
Total	387	91.5	45,104	89.9	88.4
Primary target group					
Young people	164	93.3	8,976	87.1	84.9
Single men only	38	89.5	17,123	97.0	96.4
Single women only	20	90.0	1,051	70.1	68.2
Families	24	95.8	1,295	85.6	78.9
Women escaping domestic violence	91	91.2	8,248	84.7	83.1
Cross target/multiple/general	50	86.0	8,411	86.5	85.0
Total	387	91.5	45,104	89.9	88.4

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 45,104 forms returned, 6,927 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 7,350 of the 48,600 support periods.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region Seventeen administrative regional classifications developed by the New South Wales Department of Community Services are used in the report. The names of these regions have been abbreviated in the tables and are as follows:

- Central Coast (CC)
- Central West (CW)
- Far North Coast (FNC)
- Hunter (HUN)
- Illawarra (ILL)
- Mid North Coast (MNC)
- Nepean (NEP)
- New England (NE)
- Orana/Far West (OFW)
- Riverina/Murray (RM)
- Southern Highlands (SH)
- Blacktown/Baulkham Hills (B/BH)
- Sydney, Cumberland/Prospect (S/CP)
- Sydney, Inner West (S/IW)
- Sydney, North (S/N)
- Sydney, South-East (S/SE)
- Sydney, South-West (S/SW).

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>			
SUPPORT PERIOD	D D	M M	Y Y Y Y	
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY				
30 June 2004	Yes <input type="checkbox"/>	1		
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	2
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH OF CLIENT	<input type="text"/>			

THE 2003–2004 CLIENT FORM

The 2003–04 Client Collection commences Monday 1 July 2003.

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Tuesday 1 July 2003. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column

Before After

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column

Before After

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before After

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 5
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 6
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 7
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Needed	Provided	Referral Arranged	Not provided or referred
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Needed	Provided	Referral Arranged	Not provided or referred
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Needed	Provided	Referral Arranged	Not provided or referred
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Needed	Provided	Referral Arranged	Not provided or referred
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2003 AND 31 DECEMBER 2003

- Twice a year (in the first week of July 2003 and in the first week of January 2004), you should notify the NDCA of clients who are still being supported as at 30 June 2003 and 31 December 2003.
- For clients who are ongoing at 30 June 2003, transfer the information from the old 2002–2003 form to the new 2003–2004 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2003. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

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CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2003 – JUNE 2004



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD	D	D	M	M	Y Y Y Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY					
30 June 2004	Yes	<input type="checkbox"/>	1		
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>
				2	
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

1. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

- Yes, child(ren) recorded on this form 1
- No, child(ren) recorded on 'other adults' form 2
- not applicable 3

3. Number of accompanying children assisted in each age group

- 0 – 4 years 1
- 5 – 12 years 2
- 13 – 15 years 3
- 16 – 17 years 4

(complete a separate client form for each child aged 18 years and over)

4. Gender of client

- female 1
- male 2

5. Main income source at commencement

please tick one box only in each column

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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