

Homeless people in SAAP

**SAAP NDC
Annual report
2001–02**

South Australia

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is to improve the health and well-being of Australians by informing community discussion and decision making through national leadership in developing and providing health and welfare statistics and information.

SAAP NDCA REPORT SERIES 7

Homeless people in SAAP

**SAAP NDC
Annual report
2001–02**

South Australia

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 77

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Contents

List of tables	vii
List of figures	ix
Preface	xi
Acknowledgments	xii
Abbreviations and symbols	xiii
Glossary	xiv
1 Introduction	1
2 Funding.....	3
2.1 Key chart.....	3
2.2 Table	4
3 Level of support	5
3.1 Key chart.....	5
3.2 Tables.....	6
4 Age, gender and cultural and linguistic diversity	9
4.1 Key chart.....	9
4.2 Tables.....	10
5 Client group and reasons for seeking support.....	15
5.1 Key charts	15
5.2 Tables.....	17
6 Support provided.....	21
6.1 Key chart.....	21
6.2 Tables.....	22
7 Meeting the needs of clients.....	25
7.1 Key chart.....	25
7.2 Tables.....	26
8 Circumstances of clients before and after support.....	29
8.1 Key chart.....	29
8.2 Tables.....	30

9	Support to accompanying children	33
9.1	Key chart.....	33
9.2	Tables.....	34
10	Support from 1996-97 to 2001-02	39
10.1	Key charts	39
10.2	Tables.....	41
Appendix 1 The data.....		47
A1.1	Agency participation.....	47
A1.2	Additional counting rules	48
Appendix 2 SAAP NDCA Client Collection forms		49
References		

List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, South Australia, 2001-02	4
Table 3.1:	SAAP support periods and clients, South Australia, 2001-02.....	6
Table 3.2:	SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2001-02.....	6
Table 3.3:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2001-02	7
Table 4.1:	SAAP clients, by age and gender, South Australia, 2001-02	10
Table 4.2:	SAAP clients: number of support periods per client by age and gender of client, South Australia, 2001-02.....	11
Table 4.3:	SAAP clients: birthplace by gender, South Australia, 2001-02	12
Table 4.4:	SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, South Australia, 2001-02.....	13
Table 5.1:	SAAP support periods: region by client group, South Australia, 2001-02.....	17
Table 5.2:	SAAP support periods: client group by primary target group of agency, South Australia, 2001-02.....	18
Table 5.3:	SAAP support periods: main reason for seeking assistance by client group, South Australia, 2001-02.....	19
Table 6.1:	SAAP closed support periods: length of support by client group, South Australia, 2001-02	22
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2001-02.....	23
Table 6.3:	SAAP support periods: services provided to clients, by client group, South Australia, 2001-02.....	24
Table 7.1:	SAAP services requested by clients in closed support periods, by provision, South Australia, 2001-02.....	26
Table 7.2:	SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2001-02.....	28
Table 8.1:	SAAP closed support periods: source of income immediately before and after a support period, South Australia, 2001-02	30
Table 8.2:	SAAP closed support periods: type of accommodation immediately before and after a support period, South Australia, 2001-02	31
Table 8.3:	SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2001-02	32
Table 8.4:	SAAP closed support periods: employment status immediately before and after a support period, South Australia, 2001-02	32

Table 9.1:	Accompanying children and accompanying child support periods, by age and gender of child, South Australia, 2001-02	34
Table 9.2:	Accompanying children, birthplace of child, South Australia, 2001-02	34
Table 9.3:	Accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2001-02	35
Table 9.4:	SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2001-02	36
Table 9.5:	SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2001-02	38
Table 10.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2001-02 dollars, by reporting period, South Australia, 1996-97 to 2001-02	41
Table 10.2:	SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2001-02	42
Table 10.3:	SAAP clients: age of client by reporting period, South Australia, 1997-98 to 2001-02	43
Table 10.4:	SAAP closed support periods: existence of a support plan by reporting period, South Australia, 1997-98 to 2001-02	44
Table 10.5:	SAAP closed support periods: length of support by reporting period, South Australia, 1997-98 to 2001-02	45
Table A1.1:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, South Australia, 2001-02	47

List of figures

- Figure 2.1: Recurrent funding allocations by primary target group, South Australia, 2001-023
- Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, South Australia, 2001-02.....5
- Figure 4.1: SAAP clients by age and gender, South Australia, 2001-029
- Figure 5.1: SAAP support periods by client group, South Australia, 2001-02 15
- Figure 5.2: Main reason for seeking assistance, South Australia, 2001-02.....16
- Figure 6.1: Median length of support by client group, South Australia, 2001-02.....21
- Figure 7.1: Provision of services requested by clients, South Australia, 2001-0225
- Figure 8.1: Type of accommodation immediately before and after a support period, South Australia, 2001-02.....29
- Figure 9.1: Provision of services requested for accompanying children, South Australia, 2001-0233
- Figure 10.1: Number of SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2001-02.....39
- Figure 10.2: Number of clients by age group, South Australia, 1997-98 to 2001-0240
- Figure 10.3: Length of support, South Australia, 1997-98 to 2001-0240

Preface

This publication contains statistical tables and charts in relation to South Australia and is intended to supplement the sixth (2001–02) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee (formerly the SAAP Data Sub-committee), comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 93% of agencies in South Australia provided data in 2001–02 is testimony to their collective commitment to, and confidence in, the collection. A 94% participation rate was recorded in 2000–01. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased from 81% in 2000–01 to 75% in 2001–02.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this sixth annual report and the release of 2001–02 data are one step towards this goal.

Dr Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Commonwealth Department of Family and Community Services and the South Australian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP <i>agency</i> as a result of their parent or guardian being a client of the same <i>agency</i> . An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP <i>agency</i>; or• enters into an <i>ongoing support relationship</i> with a SAAP <i>agency</i>.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	A <i>support period</i> that had finished before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> – adequate personal amenities, or – the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a State or Territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each State or Territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a formal referral process—not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds—at a motel, for example.</p>

1 Introduction

This publication is one of eight State and Territory supplements that accompany the sixth annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to South Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

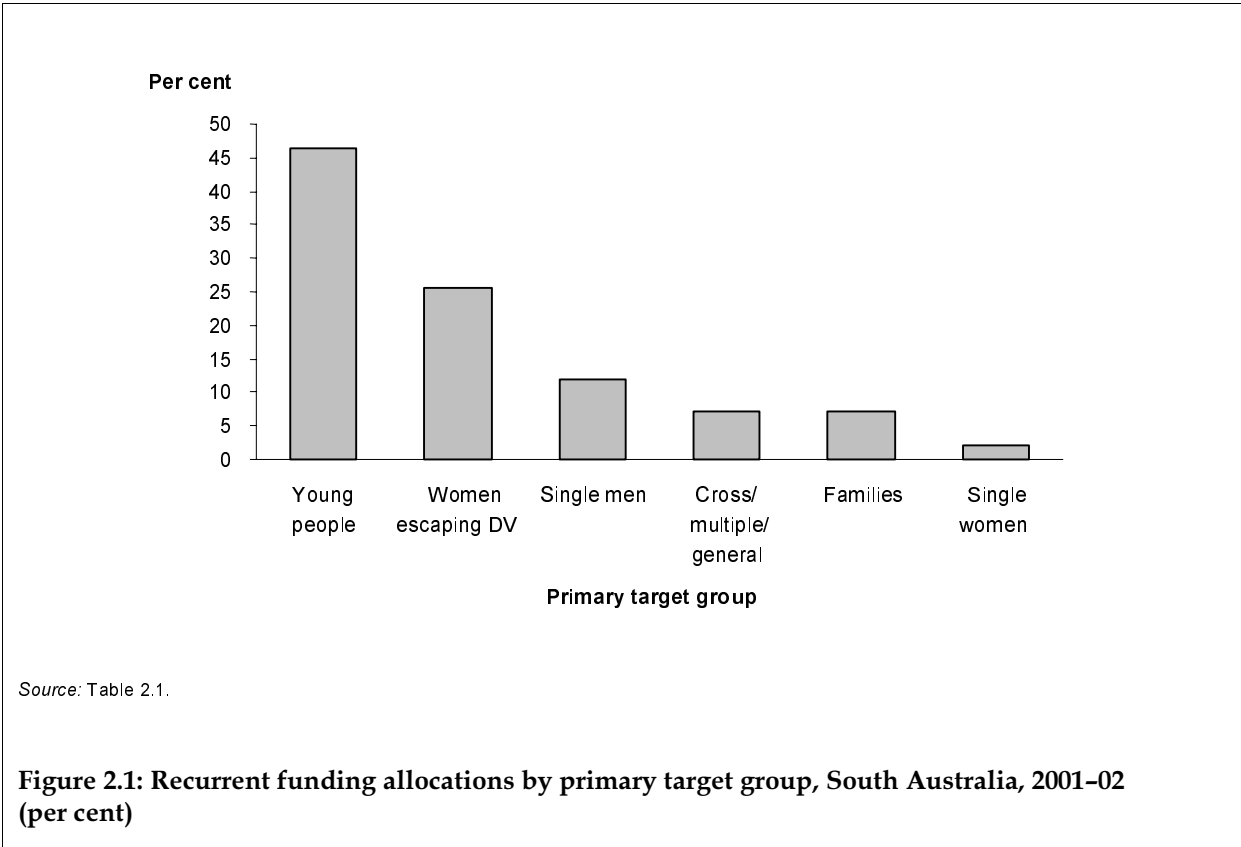
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for South Australia. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2000-01.

Data presented here primarily relate to the financial year ending 30 June 2002. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 6 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (NDCA@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, South Australia, 2001-02

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Metropolitan, Eastern	28	33.3	10,466,000	45.4	373,800
Metropolitan, Western	5	6.0	1,388,000	6.0	277,700
Metropolitan, Northern	7	8.3	2,742,000	11.9	391,700
Metropolitan, Southern	6	7.1	2,699,000	11.7	449,900
Country, North	21	25.0	3,631,000	15.7	172,900
Country, South	17	20.2	2,136,000	9.3	125,600
Total	84	100.0	23,063,000	100.0	274,600
Primary target group					
Young people	26	31.0	10,667,000	46.3	410,300
Single men only	13	15.5	2,725,000	11.8	209,600
Single women only	1	1.2	512,000	2.2	511,800
Families	11	13.1	1,621,000	7.0	147,400
Women escaping domestic violence	21	25.0	5,919,000	25.7	281,900
Cross-target/multiple/general	12	14.3	1,619,000	7.0	134,900
Total	84	100.0	23,063,000	100.0	274,600
Recurrent allocations to agencies	84	100.0	23,063,000	93.2	274,600
Other	1,680,000	6.8	..
Total	24,743,000	100.0	..

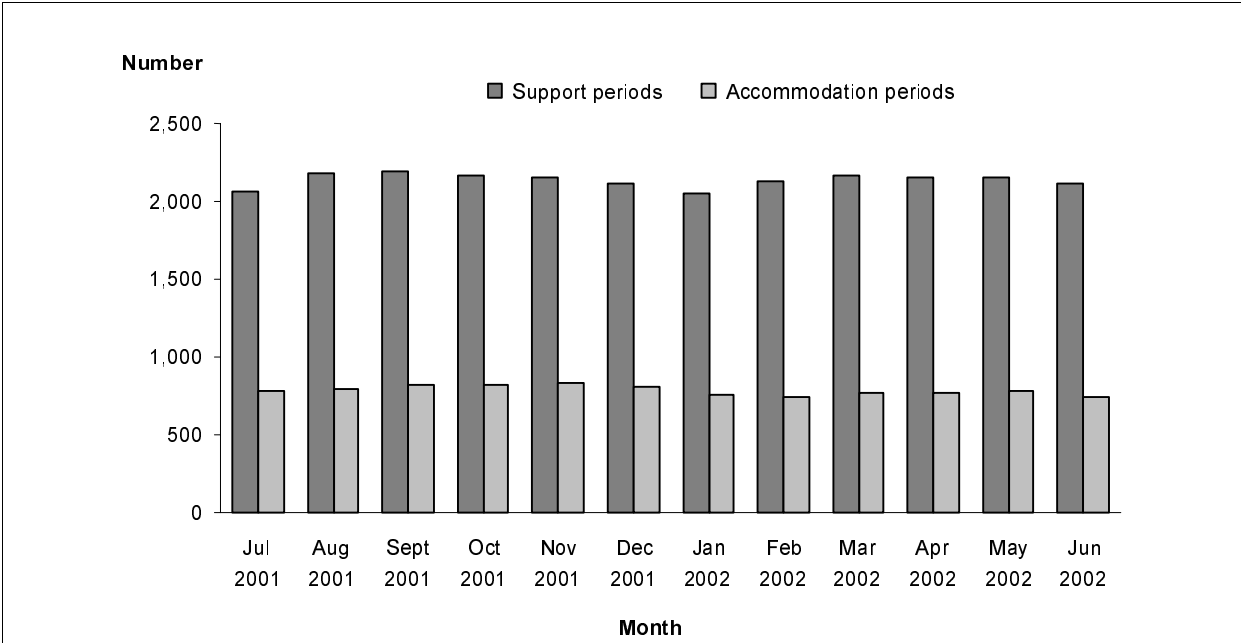
Notes

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. For South Australia 'Total recurrent funds' includes \$351,600 provided through the Partnership Against Domestic Violence, all of which was allocated to agencies.
3. Not all agencies operated throughout the year. At 30 June 2002, 83 agencies were operating.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Source: Tables 3.2 and 3.3.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, South Australia, 2001-02 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, South Australia, 2001-02

Support periods (number)	14,450
Clients (number)	8,850
Mean number of support periods per client	1.79
Clients per 10,000 population 10+	67

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in South Australia.
3. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided within South Australia.
4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2001 (preliminary estimates). Age-standardised estimates have been derived to allow for different age distributions in the various jurisdictions. The Australian estimated resident population at 30 June 2001 has been used as the reference population.
5. Support period figures have been weighted to adjust for agency non-participation.
6. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 2001.

Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2001-02

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2001	770	200	260	270	360	190	2,060
August 2001	820	210	260	270	410	220	2,180
September 2001	810	210	270	270	430	210	2,190
October 2001	800	210	270	270	430	190	2,170
November 2001	800	210	260	270	430	190	2,160
December 2001	790	200	240	260	410	210	2,120
January 2002	760	200	240	260	380	220	2,050
February 2002	810	190	260	260	380	230	2,130
March 2002	830	190	260	260	380	240	2,170
April 2002	840	190	250	270	370	230	2,150
May 2002	820	200	260	270	380	230	2,160
June 2002	820	200	250	280	360	210	2,120
Support periods: total number of days	294,000	73,410	93,710	97,780	142,700	78,230	779,820

Notes

1. Number excluded due to errors and omissions (weighted): 204.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2001-02

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2001	250	90	110	130	100	90	780
August 2001	270	90	120	130	100	100	800
September 2001	270	90	120	130	110	100	820
October 2001	260	90	120	130	110	100	820
November 2001	270	90	120	130	110	110	830
December 2001	260	90	110	130	110	120	810
January 2002	280	80	100	110	120	80	760
February 2002	260	80	100	110	110	80	750
March 2002	270	90	110	120	110	70	770
April 2002	280	90	110	120	110	80	770
May 2002	270	90	110	130	100	80	780
June 2002	250	90	100	140	90	80	750
Accommodation: total number of nights	93,620	31,140	38,990	44,180	37,450	32,130	277,510

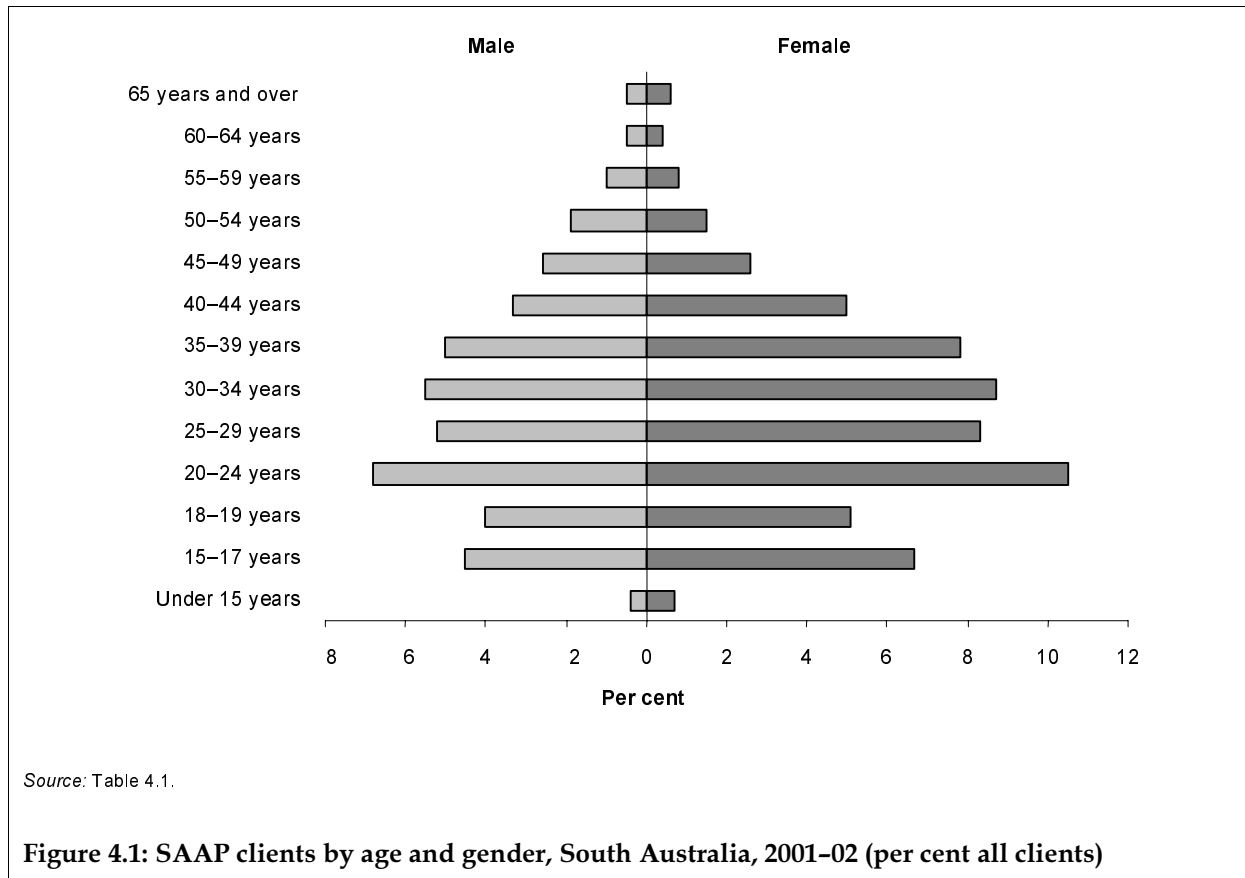
Notes

1. Number excluded due to errors and omissions (weighted): 90.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, South Australia, 2001-02

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	Number
Under 15 years	0.4	0.7	1.0	1.2	1.1	100
15-17 years	4.5	6.7	10.9	11.5	11.2	1,000
18-19 years	4.0	5.1	9.8	8.6	9.1	800
20-24 years	6.8	10.5	16.4	17.8	17.3	1,500
25-29 years	5.2	8.3	12.7	14.2	13.6	1,200
30-34 years	5.5	8.7	13.4	14.8	14.2	1,250
35-39 years	5.0	7.8	12.0	13.2	12.7	1,100
40-44 years	3.3	5.0	8.0	8.6	8.3	750
45-49 years	2.6	2.6	6.3	4.5	5.2	450
50-54 years	1.9	1.5	4.6	2.5	3.4	300
55-59 years	1.0	0.8	2.3	1.4	1.8	150
60-64 years	0.5	0.4	1.2	0.7	1.0	100
65 years and over	0.5	0.6	1.3	1.0	1.1	100
<i>Total</i>	<i>41.2</i>	<i>58.8</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	3,650	5,200	3,650	5,200	..	8,800
Mean age (years)	31.1	29.9	..	30.4
Median age (years)	29	28	..	29

Notes

1. Number excluded due to errors and omissions (weighted): 34.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, South Australia, 2001-02 (per cent)

Number of support periods	Under 18 years	18-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total		
							Male clients	%	Number
1	65.8	65.7	60.7	56.9	63.9	80.5	60.8	2,200	
2	15.9	18.8	18.1	19.2	15.8	14.9	18.0	650	
3	7.6	7.4	9.2	8.5	7.7	4.7	8.2	300	
4	4.4	2.8	4.6	5.3	3.4	—	4.5	150	
5	2.8	0.9	2.4	2.5	2.5	—	2.3	100	
6+	3.6	4.3	5.0	7.6	6.7	—	6.1	200	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	11.8	9.8	16.4	46.1	14.5	1.3	100.0	..	
Total (number)	450	350	600	1,650	550	50	..	3,650	
Mean number of support periods	1.81	1.77	1.97	2.21	2.16	1.24	..	2.06	
Per 10,000 population	51	169	121	76	29	5	..	56	
							Female clients		
1	61.1	66.3	65.1	68.9	78.8	92.4	68.1	3,550	
2	22.8	20.8	20.1	18.1	12.7	—	18.6	950	
3	8.0	6.2	6.5	7.1	4.4	2.9	6.7	350	
4	2.9	2.1	4.3	3.3	2.3	2.5	3.2	150	
5	2.4	1.9	1.7	1.2	0.5	—	1.4	50	
6+	2.7	2.7	2.3	1.4	1.3	2.3	1.8	100.0	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	12.7	8.6	17.8	50.7	9.2	1.0	100.0	..	
Total (number)	650	450	900	2,650	450	50	..	5,200	
Mean number of support periods	1.81	1.65	1.68	1.57	1.41	1.27	..	1.61	
Per 10,000 population	82	224	199	120	26	4	..	77	
							All clients		
1	62.9	66.1	63.4	64.2	70.9	86.7	65.1	5,750	
2	20.1	19.9	19.3	18.5	14.3	7.1	18.4	1,600	
3	7.8	6.7	7.6	7.7	6.2	3.7	7.4	650	
4	3.5	2.4	4.5	4.1	2.9	1.3	3.7	350	
5	2.6	1.5	2.0	1.7	1.5	—	1.8	150	
6+	3.1	3.4	3.4	3.8	4.1	1.2	3.6	300	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	12.3	9.1	17.3	48.8	11.4	1.1	100.0	..	
Total (number)	1,100	800	1,500	4,300	1,000	100	..	8,800	
Mean number of support periods	1.81	1.70	1.79	1.82	1.80	1.26	..	1.79	
Per 10,000 population	66	196	159	98	28	4	..	67	

Notes

- Number excluded due to errors and omissions (weighted): 34.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2001 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 2001.

Table 4.3: SAAP clients: birthplace by gender, South Australia, 2001-02

Birthplace	Male	Female	Total	South Australian population	
	%	%	%	Number	%
Australia	88.1	86.8	87.4	7,600	77.7
Oceania (excluding Australia)	2.4	1.5	1.8	150	0.9
UK, Ireland and associated islands	3.3	2.6	2.9	250	10.0
Other Europe and the former Soviet Union	2.6	3.4	3.1	250	7.5
South-East, North-East and Southern Asia	1.1	4.0	2.8	250	2.7
Other (including the Middle East, Africa, the Americas and Caribbean)	2.5	1.7	2.0	200	1.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..	<i>100.0</i>
Total (%)	41.0	59.0	100.0
Total (number)	3,550	5,150	..	8,700	..

Notes

1. Number excluded due to errors and omissions (weighted): 140.
2. 'South Australian population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 1999.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, South Australia, 2001–02

Cultural and linguistic diversity	Male	Female	Total	South Australian population		
	%	%	%	Number	%	Number
Clients						
Indigenous Australians	8.7	17.6	13.9	1,200	1.5	22,050
Australian-born non-Indigenous people	79.5	69.2	73.4	6,300	76.2	1,123,250
People born overseas, English proficiency group 1	5.5	4.1	4.7	400	11.2	165,150
People born overseas, English proficiency groups 2–4	6.3	9.1	8.0	700	11.1	163,800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	40.8	59.2	100.0
Total (number)	3,500	5,100	..	8,600	..	1,474,250
				Total number		
Support periods	Mean number per client					
Indigenous Australians	2.07	1.89	1.93	2,100
Australian-born non-Indigenous people	2.11	1.58	1.81	10,300
People born overseas, English proficiency group 1	1.87	1.52	1.69	600
People born overseas, English proficiency groups 2–4	1.54	1.29	1.37	950
<i>Total</i>	<i>2.06</i>	<i>1.60</i>	<i>1.79</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	37.4	62.6	100.0
Total support periods (number)	5,200	8,750	..	13,950

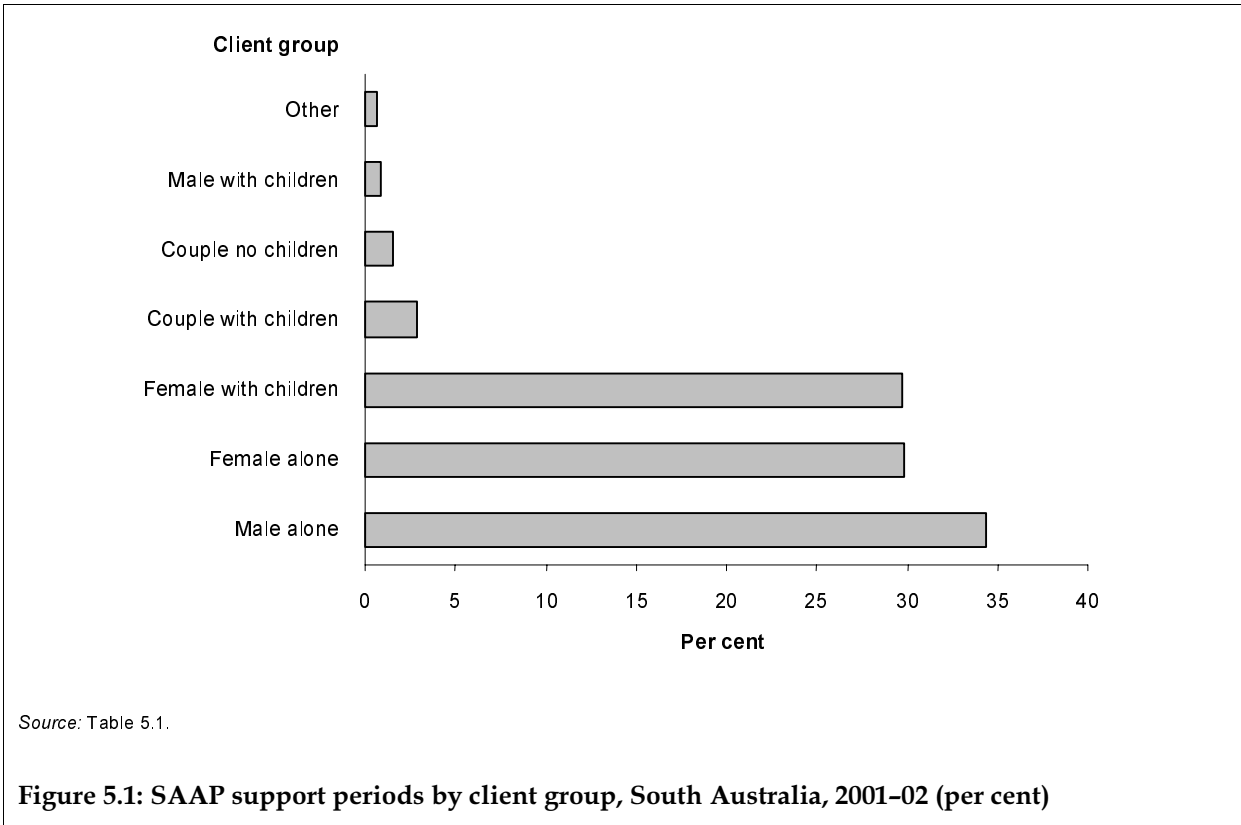
Notes

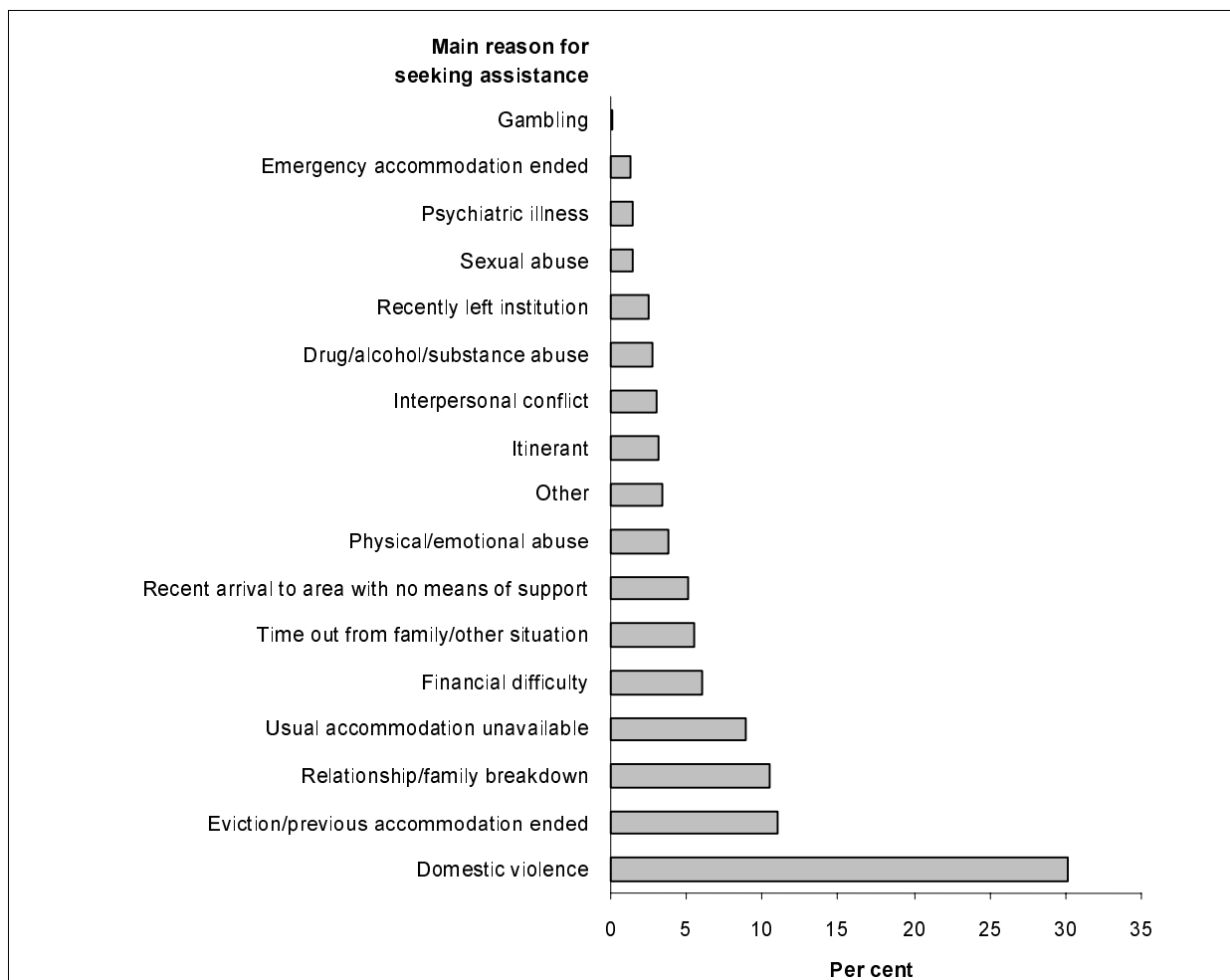
1. Number excluded due to errors and omissions (weighted): 266 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'South Australian population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection; ABS 1998, 1999.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, South Australia, 2001-02 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, South Australia, 2001–02 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Metropolitan, Eastern	41.6	28.2	0.8	1.0	0.6	27.3	0.5	100.0	60.1	7,750
Metropolitan, Western	24.2	31.5	3.6	6.9	0.2	33.1	0.6	100.0	4.1	550
Metropolitan, Northern	18.7	28.1	2.7	7.3	2.1	39.6	1.6	100.0	7.3	950
Metropolitan, Southern	22.0	28.2	3.5	7.4	1.8	35.7	1.5	100.0	6.9	900
Country, North	26.7	42.0	1.7	2.6	0.9	25.7	0.5	100.0	13.6	1,750
Country, South	23.4	23.3	3.5	8.0	2.1	38.5	1.3	100.0	8.0	1,050
Total (%)	34.4	29.8	1.5	2.9	0.9	29.7	0.7	100.0	100.0	..
Total (number)	4,450	3,850	200	400	100	3,850	100	12,900

Notes

1. Number excluded due to errors and omissions (weighted): 443.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, South Australia, 2001-02 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	38.5	18.0	—	0.3	0.3	4.4	14.8	2,100
Male alone, 25+	0.7	79.1	0.7	3.3	0.3	49.5	19.7	2,800
Female alone, under 25	43.0	0.3	10.3	2.6	6.3	3.0	15.3	2,200
Female alone, 25+	0.9	0.9	89.0	3.9	30.0	12.0	15.0	2,150
Couple, no children	2.5	0.2	—	2.5	0.2	4.2	1.4	200
Couple with children	1.2	0.2	—	26.2	0.2	6.4	2.7	400
Male with children	0.3	0.7	—	7.5	—	2.3	0.9	150
Female with children	11.9	0.4	—	52.0	62.5	17.4	29.6	4,200
Other	1.0	0.1	—	1.7	0.2	0.9	0.6	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	28.7	17.8	3.3	6.0	34.0	10.2	100.0	..
Total (number)	4,100	2,550	450	850	4,850	1,450	..	14,250

Notes

1. Number excluded due to errors and omissions (weighted): 198.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, South Australia, 2001-02 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	16.4	9.7	10.8	4.1	14.7	14.5	12.9	4.5	7.6	8.9
Time out from family/other situation	8.5	5.7	8.6	3.3	14.0	3.5	5.2	2.4	16.0	5.5
Relationship/family breakdown	19.5	5.4	18.9	3.8	8.4	3.8	15.0	6.4	18.6	10.5
Interpersonal conflict	4.5	2.7	3.9	2.1	2.9	5.3	2.5	1.9	1.8	3.0
Physical/emotional abuse	3.3	1.2	5.5	5.5	3.2	—	2.4	3.9	—	3.8
Domestic violence	1.5	0.8	13.5	55.8	6.8	4.8	5.0	61.7	9.1	30.2
Sexual abuse	2.3	—	3.8	0.7	1.1	0.7	—	0.7	3.8	1.5
Financial difficulty	5.6	13.4	6.0	4.3	13.5	11.3	12.9	2.5	9.8	6.0
Gambling	—	0.5	—	0.2	—	—	2.5	0.1	—	0.1
Eviction/previous accommodation ended	16.1	9.3	14.5	4.4	18.9	24.5	19.7	7.5	17.4	11.0
Drug/alcohol/substance abuse	2.9	9.7	1.6	3.2	0.7	0.3	—	0.4	3.8	2.7
Emergency accommodation ended	1.6	2.7	1.9	0.2	—	1.4	2.6	0.8	—	1.3
Recently left institution	4.1	9.4	1.6	1.9	—	0.7	1.4	0.3	—	2.5
Psychiatric illness	1.1	4.9	1.1	1.6	2.8	1.0	—	0.4	—	1.5
Recent arrival to area with no means of support	5.1	14.9	2.2	3.7	8.9	17.9	3.9	1.5	9.8	5.1
Itinerant	5.7	5.2	2.9	2.1	4.2	6.1	3.6	1.0	—	3.1
Other	1.6	4.5	3.1	3.1	—	4.0	10.4	4.1	2.2	3.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (%)	15.8	12.4	19.3	15.7	1.9	3.8	1.1	29.2	0.7	100.0
Total (number)	1,500	1,150	1,800	1,450	200	350	100	2,700	50	9,300

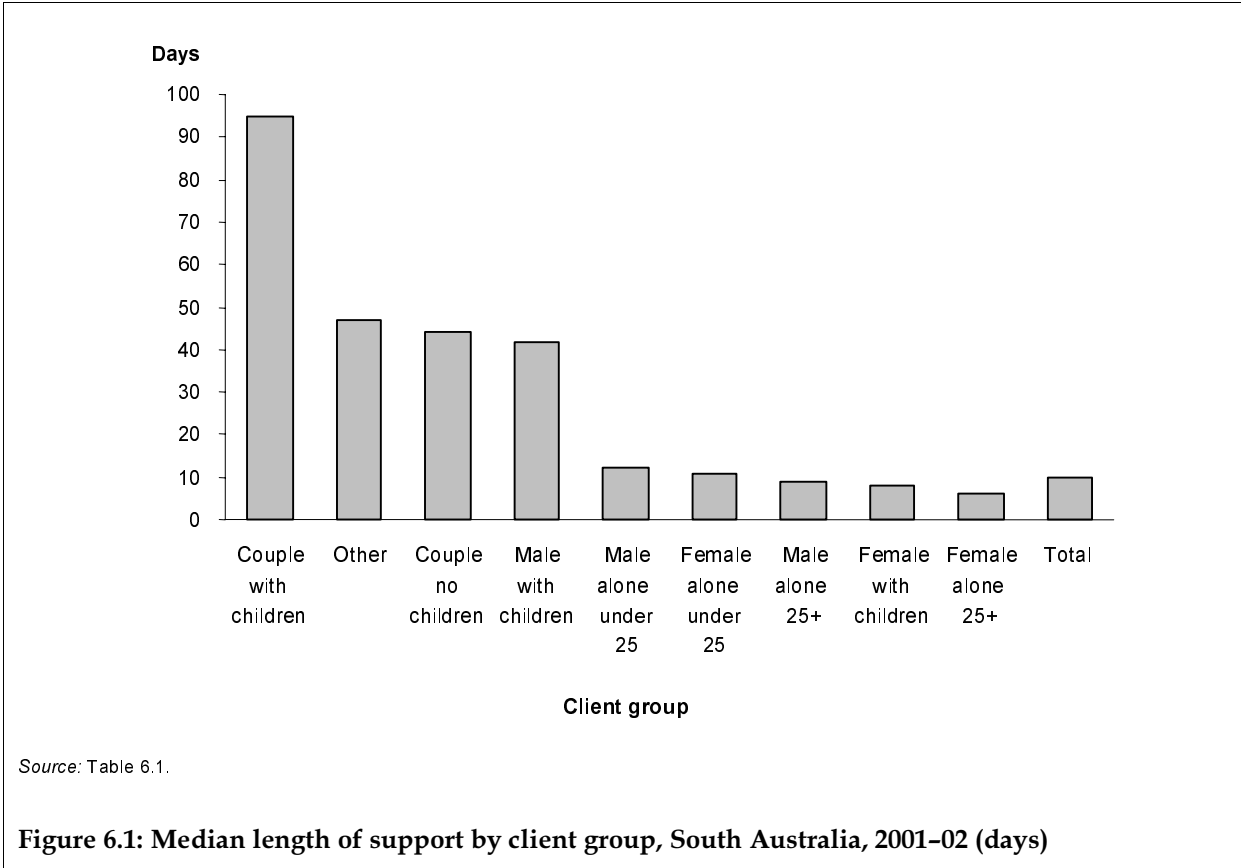
Notes

1. Number excluded due to errors and omissions (weighted): 401.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, South Australia, 2001–02 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	13.4	8.4	18.9	23.8	10.8	5.3	5.7	24.7	5.3	17.8	2,150
1 day	9.6	13.8	7.6	8.8	8.9	2.2	3.5	7.6	8.5	9.2	1,100
2 days	4.5	5.6	5.5	4.1	2.7	1.8	4.5	3.9	6.7	4.6	550
3 days	5.1	4.6	3.8	4.7	0.7	1.6	1.0	3.3	—	4.0	500
4 days	2.6	3.8	2.4	4.7	1.7	2.1	3.6	2.7	—	3.2	400
5 days	1.9	3.5	2.2	2.6	0.9	0.5	5.5	2.0	2.4	2.4	300
6 days	1.9	3.2	2.7	2.3	0.9	2.2	3.8	2.1	—	2.4	300
7 days	2.5	3.5	2.4	2.3	2.5	0.4	—	2.6	—	2.6	300
>1–2 weeks	10.8	14.7	8.7	7.1	7.9	3.1	6.5	7.5	—	9.5	1,150
>2–4 weeks	12.6	13.7	10.2	8.8	7.2	10.0	5.8	7.3	9.0	10.1	1,200
>4–13 weeks	18.1	13.3	16.9	15.1	23.4	20.1	33.8	14.8	36.9	15.8	1,900
>13–26 weeks	7.3	5.7	7.8	7.6	14.9	16.9	9.3	10.7	9.2	8.4	1,000
>26–52 weeks	5.7	3.9	6.1	4.8	6.1	18.4	13.4	7.1	19.8	6.1	750
>52 weeks	4.0	2.2	4.6	3.4	11.5	15.3	3.4	3.8	2.2	3.9	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	14.6	20.7	14.6	16.1	1.3	2.1	0.9	29.3	0.5	100.0	..
Total (number)	1,750	2,500	1,750	1,950	150	250	100	3,550	50	..	12,100
Mean length (days)	61	47	73	54	131	247	97	69	99	..	66
Median length (days)	12	9	11	6	44	95	42	8	47	..	10

Notes

1. Number excluded due to errors and omissions (weighted): 362.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2001–02 (per cent)

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple no	Couple with	Male with	Female with	Other	Total	
	under 25	25+	under 25	25+	children	children	children	children		%	Number
1 day	16.0	16.2	13.0	14.0	10.9	5.5	3.9	7.9	13.2	13.2	800
2 days	7.5	7.0	10.9	5.4	3.6	2.9	5.9	5.8	13.6	7.0	400
3 days	8.0	5.6	7.0	7.9	2.5	2.6	2.0	6.1	—	6.4	400
4 days	4.4	4.8	5.6	5.3	—	1.7	2.0	3.4	—	4.4	250
5 days	2.9	4.6	3.0	5.0	—	—	10.5	2.4	4.9	3.6	200
6 days	2.6	4.1	4.3	4.2	—	1.8	7.3	3.6	—	3.7	200
7 days	3.7	3.6	4.5	4.1	—	0.8	—	4.5	—	3.8	250
>1–2 weeks	14.9	18.4	13.4	15.0	—	2.4	10.2	10.0	—	14.2	850
>2–4 weeks	15.1	16.5	11.4	12.0	17.9	10.4	8.7	12.2	18.6	13.9	800
>4–13 weeks	14.4	12.8	13.3	15.2	14.8	19.4	23.7	20.1	13.9	15.3	900
>13–26 weeks	5.4	3.2	7.6	6.4	29.8	21.0	10.8	15.2	8.9	7.9	450
>26–52 weeks	3.3	2.3	3.6	3.5	14.7	25.0	15.0	6.8	22.5	4.6	250
>52 weeks	1.9	0.9	2.4	2.2	5.9	6.5	—	2.0	4.5	1.8	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	16.8	31.6	12.5	12.3	0.7	2.5	0.9	22.2	0.5	100.0	..
Total (number)	1,000	1,850	750	750	50	150	50	1,300	50	..	5,950
Mean length (days)	38	29	43	45	116	151	67	64	110	..	46
Median length (days)	9	9	8	9	94	104	28	21	28	..	11
Accommodation starting and ending on the same date (number)	50	100	50	50	—	—	—	50	<25	..	250

Notes

1. Number excluded due to errors and omissions (weighted): 150.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, South Australia, 2001–02 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	68.2	86.7	56.5	53.0	68.4	84.2	75.6	60.2	66.4	65.9
SAAP/CAP accommodation	58.3	75.0	44.0	40.2	34.8	63.7	55.7	41.9	55.7	51.6
Assistance to obtain/maintain short-term accommodation	20.1	34.5	15.2	16.1	28.7	19.3	15.9	20.2	14.6	21.7
Assistance to obtain/maintain independent housing	17.6	15.3	16.9	16.2	35.1	44.8	34.1	23.7	27.0	19.8
Financial/employment	31.0	24.3	35.8	34.4	50.6	57.5	49.9	36.0	46.1	33.6
Assistance to obtain/maintain government payment	9.9	4.1	12.4	10.8	12.1	16.3	10.9	14.2	19.9	10.8
Employment/training assistance	7.0	2.6	6.9	1.4	9.5	9.5	3.0	2.3	14.1	4.0
Financial assistance/material aid	20.7	19.1	25.3	28.1	42.6	46.0	43.0	27.6	36.0	25.5
Financial counselling	10.9	7.2	9.4	8.7	23.5	30.5	21.6	12.7	10.7	10.9
Counselling	40.2	45.7	52.6	74.2	49.7	56.2	46.3	83.8	52.6	61.9
Incest/sexual assault	1.9	0.6	5.3	3.1	3.5	1.0	0.9	4.0	3.4	2.9
Domestic violence	3.1	1.1	12.4	48.7	7.0	13.8	3.8	65.6	14.7	29.9
Family/relationship	14.7	6.6	21.7	20.3	21.2	28.3	14.4	34.3	22.9	21.3
Emotional/other	37.2	43.9	46.8	58.8	43.9	51.1	42.9	64.4	50.9	51.9
Assistance with problem gambling	0.1	1.7	0.1	1.2	0.6	1.3	5.5	0.3	—	0.7
General support/advocacy	82.9	80.6	79.6	82.6	74.8	82.5	83.0	87.3	76.2	83.0
Living skills/personal development	17.3	6.4	16.4	12.0	14.2	12.6	4.8	10.7	11.6	11.9
Assistance with legal issues/court support	7.0	3.5	8.7	15.6	8.3	14.5	9.7	21.2	11.2	12.3
Advice/information	75.6	73.5	72.4	70.4	64.7	72.0	74.4	76.7	63.6	73.9
Retrieval/storage/removal of belongings	29.1	57.8	15.1	10.7	15.1	22.3	23.8	10.4	20.6	23.9
Advocacy/liaison on behalf of client	30.8	17.5	44.1	54.6	42.7	51.1	44.0	54.7	31.9	41.7
Brokerage services	2.2	1.9	4.7	1.9	5.1	9.3	3.9	3.9	1.7	3.2
Specialist services	15.9	16.1	23.9	23.3	16.6	24.0	9.0	21.2	21.0	20.0
Psychological services	0.6	1.2	2.1	0.7	3.7	0.6	—	1.1	—	1.1
Psychiatric services	0.9	2.2	1.4	3.1	1.9	2.2	—	0.9	1.7	1.6
Pregnancy support	0.1	—	5.0	0.8	5.9	4.3	—	4.1	6.7	2.4
Family planning support	0.1	0.1	1.8	0.3	2.6	1.4	—	2.1	1.7	1.1
Drug/alcohol support or intervention	5.9	8.0	6.0	6.4	6.4	6.3	4.0	3.6	3.4	5.7
Physical disability services	0.1	0.3	0.2	0.5	—	0.4	0.9	0.2	—	0.2
Intellectual disability services	0.3	0.2	0.3	0.5	0.6	—	—	0.2	1.7	0.3
Culturally appropriate support	4.0	1.5	6.2	8.2	2.5	4.9	2.1	7.8	5.2	5.6
Interpreter services	0.8	0.1	0.8	1.6	—	0.7	—	1.5	—	0.9
Assistance with immigration issues	0.1	—	0.4	0.9	—	0.6	—	0.5	—	0.4
Health/medical services	6.7	7.8	12.1	11.7	8.2	13.1	2.9	9.3	7.4	9.4
Basic support and services n.e.s.	57.0	74.3	46.5	44.6	39.5	39.5	38.6	39.3	37.9	50.7
Meals	44.3	61.2	32.1	28.3	13.2	7.8	17.7	17.1	8.5	33.5
Laundry/shower facilities	42.0	60.9	30.3	28.3	6.8	12.7	23.9	17.8	15.6	33.2
Recreation	33.8	56.0	17.6	19.3	1.9	5.4	15.0	9.1	1.4	24.7
Transport	28.3	12.3	35.0	28.9	27.4	30.1	15.9	29.4	25.9	26.5
Other	5.5	2.4	6.1	6.9	8.1	5.5	1.9	5.8	9.0	5.3
No services provided directly	2.9	0.6	2.6	1.4	0.7	0.7	1.1	0.8	5.8	1.5
Total (number)	2,100	2,800	2,150	2,150	200	400	150	4,150	100.0	14,100

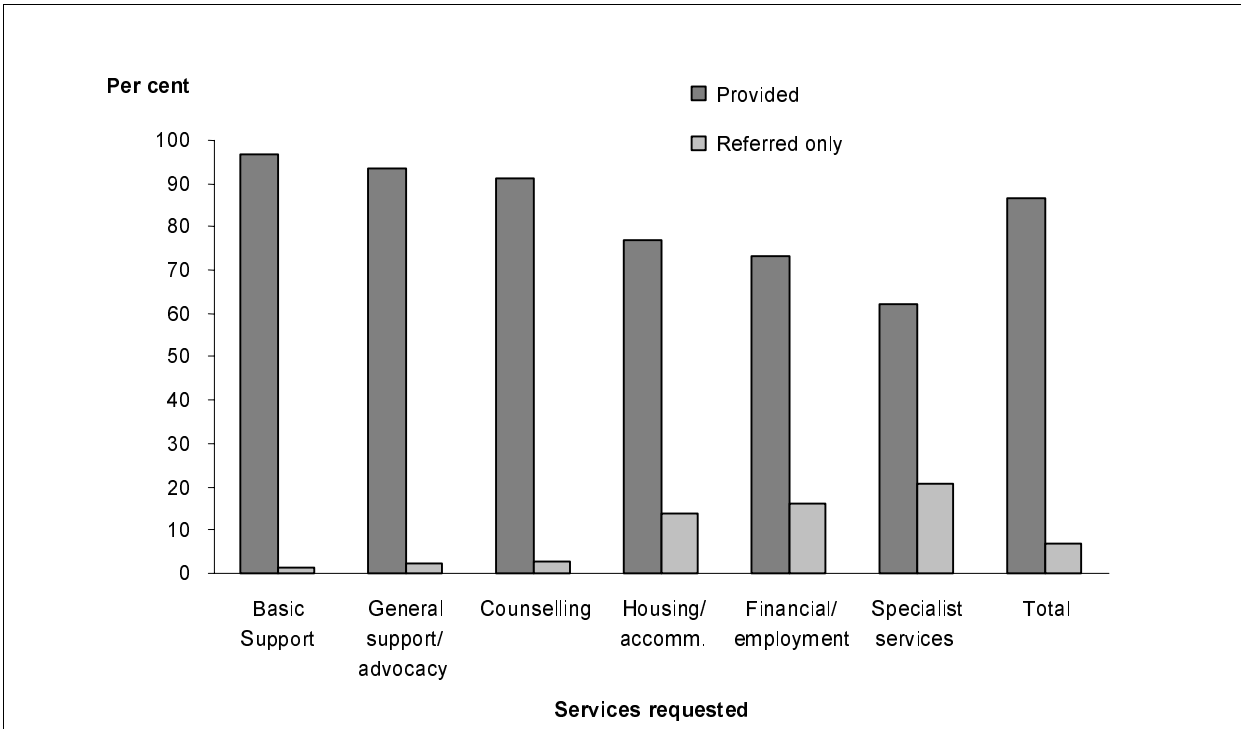
Notes

1. Number excluded due to errors and omissions (weighted): 337 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key chart



Source: Table 7.1, Part b.

Figure 7.1: Provision of services requested by clients, South Australia, 2001-02 (per cent services requested in closed support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, South Australia, 2001-02

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/accommodation									
SAAP/CAP accommodation	5.1	7.7	12.8	84.1	3.1	87.2	100.0	7,200	
Assistance to obtain/maintain short-term accommodation	11.3	18.3	29.6	62.1	8.3	70.4	100.0	3,750	
Assistance to obtain/maintain independent housing	16.7	22.0	38.7	42.4	18.9	61.3	100.0	3,300	
Financial/employment									
Assistance to obtain/maintain government payment	10.0	18.9	28.9	41.5	29.6	71.1	100.0	1,600	
Employment/training assistance	27.8	21.6	49.4	33.7	16.8	50.5	100.0	700	
Financial assistance/material aid	6.4	14.2	20.6	61.6	17.9	79.5	100.0	3,350	
Financial counselling	12.7	13.8	26.5	57.2	16.3	73.5	100.0	1,400	
Counselling									
Incest/sexual assault	18.0	12.8	30.8	49.5	19.7	69.2	100.0	450	
Domestic violence	4.7	2.1	6.8	86.4	6.8	93.2	100.0	3,650	
Family/relationship	12.6	4.8	17.4	70.3	12.3	82.6	100.0	2,350	
Emotional/other	3.2	0.9	4.1	91.6	4.3	95.9	100.0	5,950	
Assistance with problem gambling	21.8	17.2	39.0	39.1	21.8	60.9	100.0	100.0	
General support/advocacy									
Living skills/personal development	15.2	2.8	18.0	75.8	6.2	82.0	100.0	1,500	
Assistance with legal issues/court support	11.7	15.7	27.4	48.4	24.2	72.6	100.0	1,750	
Advice/information	1.5	0.2	1.7	94.9	3.4	98.3	100.0	9,150	
Retrieval/storage/removal of belongings	3.2	3.2	6.4	90.4	3.2	93.6	100.0	3,150	
Advocacy/liaison on behalf of client	2.9	0.7	3.6	90.1	6.2	96.3	100.0	4,950	
Brokerage services	9.4	4.2	13.6	74.3	12.1	86.4	100.0	350	
Specialist services									
Psychological services	34.9	33.6	68.5	12.2	19.3	31.5	100.0	300	
Psychiatric services	23.7	33.9	57.6	18.5	23.9	42.4	100.0	400	
Pregnancy support	14.0	12.1	26.1	54.4	19.5	73.9	100.0	300	
Family planning support	28.5	11.7	40.2	39.4	20.4	59.8	100.0	150	
Drug/alcohol support or intervention	23.6	16.1	39.7	43.7	16.6	60.3	100.0	1,050	
Physical disability services	11.1	33.3	44.4	36.1	19.5	55.6	100.0	50	
Intellectual disability services	32.8	30.0	62.8	11.4	25.7	37.1	100.0	100	
Culturally appropriate support	4.2	6.6	10.8	82.4	6.8	89.2	100.0	650	
Interpreter services	10.5	5.7	16.2	74.3	9.5	83.8	100.0	100	
Assistance with immigration issues	2.3	11.6	13.9	55.8	30.2	86.0	100.0	50	
Health/medical services	13.5	26.6	40.1	37.3	22.6	59.9	100.0	1,650	
Basic support and services n.e.s.									
Meals	1.4	0.6	2.0	96.4	1.5	97.9	100.0	4,350	
Laundry/shower facilities	1.4	0.2	1.6	97.6	0.8	98.4	100.0	4,350	
Recreation	2.0	0.4	2.4	96.3	1.3	97.6	100.0	3,200	
Transport	3.3	4.3	7.6	89.4	3.0	92.4	100.0	3,150	
Other	3.8	2.5	6.3	79.0	14.7	93.7	100.0	650	

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, South Australia, 2001-02

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	9.4	13.8	23.2	68.7	8.1	76.8	100.0	14,250	9,400
Financial/ employment	10.6	15.9	26.5	53.4	20.1	73.5	100.0	7,050	4,400
Counselling	6.0	2.6	8.6	84.2	7.2	91.4	100.0	12,450	7,400
General support/ advocacy	4.0	2.4	6.4	87.5	6.1	93.6	100.0	20,800	10,200
Specialist services	17.3	20.7	38.0	43.5	18.5	62.0	100.0	4,800	3,000
Basic support and services n.e.s.	2.0	1.3	3.3	94.6	2.1	96.7	100.0	15,750	6,400
Total (%)	6.4	6.8	13.2	78.9	7.9	86.8	100.0
Total (number)	4,850	5,100	9,950	59,250	5,950	65,200	..	75,150	12,050

Notes

1. Number excluded due to errors and omissions (weighted): 170 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2001–02

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total		
Broad type of service								% unmet needs	%	Number
Housing/accommodation	26.8	25.3	54.1	53.0	41.5	30.7	31.8	27.9	1,300	
Financial/employment	16.5	16.0	10.4	13.3	17.0	13.1	36.3	15.6	750	
Counselling	12.6	16.9	8.3	8.4	18.9	19.3	4.5	15.8	750	
General support/ advocacy	17.5	18.6	8.3	7.2	9.4	17.8	—	17.6	850	
Specialist services	19.4	18.0	18.8	14.5	11.3	13.2	13.6	17.3	800	
Basic support and services n.e.s.	7.3	5.1	—	3.6	1.9	5.9	13.6	5.9	300	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>4,700</i>	
Summary totals										
Total unmet needs (%)	30.3	44.4	1.1	1.9	1.2	20.6	0.5	100.0	..	
Total unmet needs (number)	1,450	2,100	50	100	50	950	<25	..	4,700	
Total closed support periods with unmet needs (%)	29.6	38.7	1.8	3.0	1.6	24.5	0.8	100.0	..	
Total closed support periods with unmet needs (number)	650	850	50	50	50	550	<25	..	2,150	
Total closed support periods (%)	35.0	30.1	1.4	2.4	0.9	29.7	0.6	100.0	..	
Total closed support periods (number)	4,200	3,600	150	300	100	3,550	50	..	12,000	

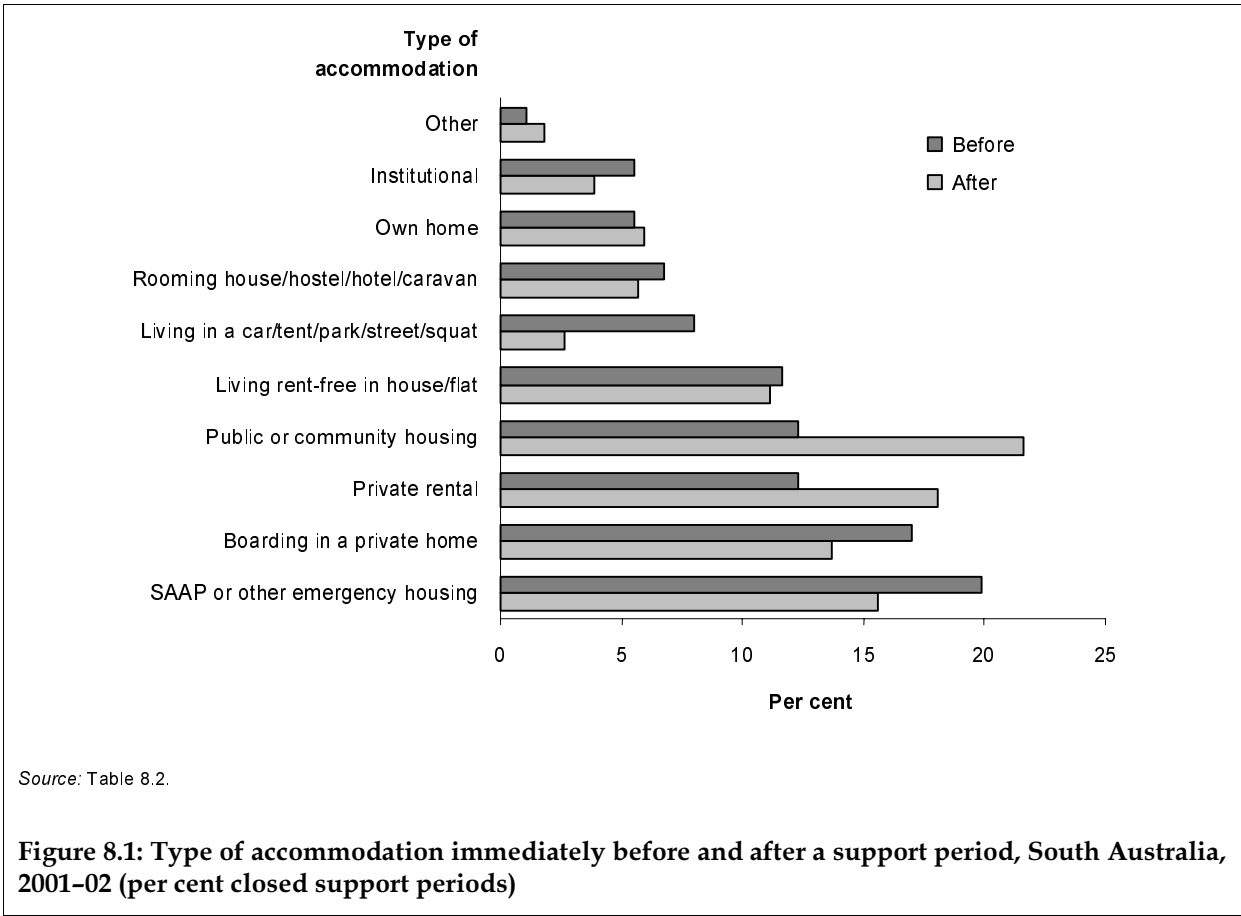
Notes

1. Number excluded due to errors and omissions (weighted): 114 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 38 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 313 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, South Australia, 2001-02 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	14.9	4.4	8.2	4.6
No income, awaiting pension/benefit	3.5	2.0	1.5	0.9
Government pension/benefit	74.2	88.5	83.4	87.0
Other	7.4	5.0	6.9	7.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,450</i>	<i>1,300</i>	<i>7,050</i>	<i>6,300</i>
Number with missing data	100	250	850	1,600
Total (number)	1,550	1,550	7,900	7,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, South Australia, 2001–02 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	20.6	13.0	19.9	15.6
Living rent-free in house/flat	11.5	6.1	11.6	11.1
Private rental	13.5	22.9	12.3	18.1
Public or community housing	9.4	27.8	12.3	21.6
Rooming house/hostel/hotel/caravan	6.9	5.4	6.8	5.7
Boarding in a private home	22.1	14.6	17.0	13.7
Own home	3.6	2.9	5.5	5.9
Living in a car/tent/park/street/squat	7.3	1.8	8.0	2.6
Institutional	4.0	3.0	5.5	3.9
Other	1.1	2.4	1.1	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,650</i>	<i>2,050</i>	<i>7,150</i>	<i>5,500</i>
Number with missing data	150	750	750	2,400
Total (number)	2,800	2,800	7,900	7,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2001-02 (per cent)

Living situation	Before	After
With parent(s)	10.1	8.2
With foster family	0.4	0.3
With relatives/friends short-term	19.8	15.4
With relatives/friends long-term	3.4	4.6
With spouse/partner with/without children	23.0	16.0
Alone with children	12.9	22.5
Alone	16.8	21.0
With other unrelated persons	12.7	11.0
Other	0.9	1.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,200</i>	<i>5,650</i>
Number with missing data	700	2,200
Total (number)	7,900	7,900

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: employment status immediately before and after a support period, South Australia, 2001-02 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	0.8	3.0	2.4	3.5
Employed part-time/casual	6.3	10.8	6.6	7.9
Unemployed (looking for work)	41.5	39.4	26.8	24.9
Not in labour force	51.4	46.8	64.2	63.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>650</i>	<i>550</i>	<i>7,150</i>	<i>6,200</i>
Number with missing data	50	200	750	1,650
Total (number)	700	700	7,900	7,900

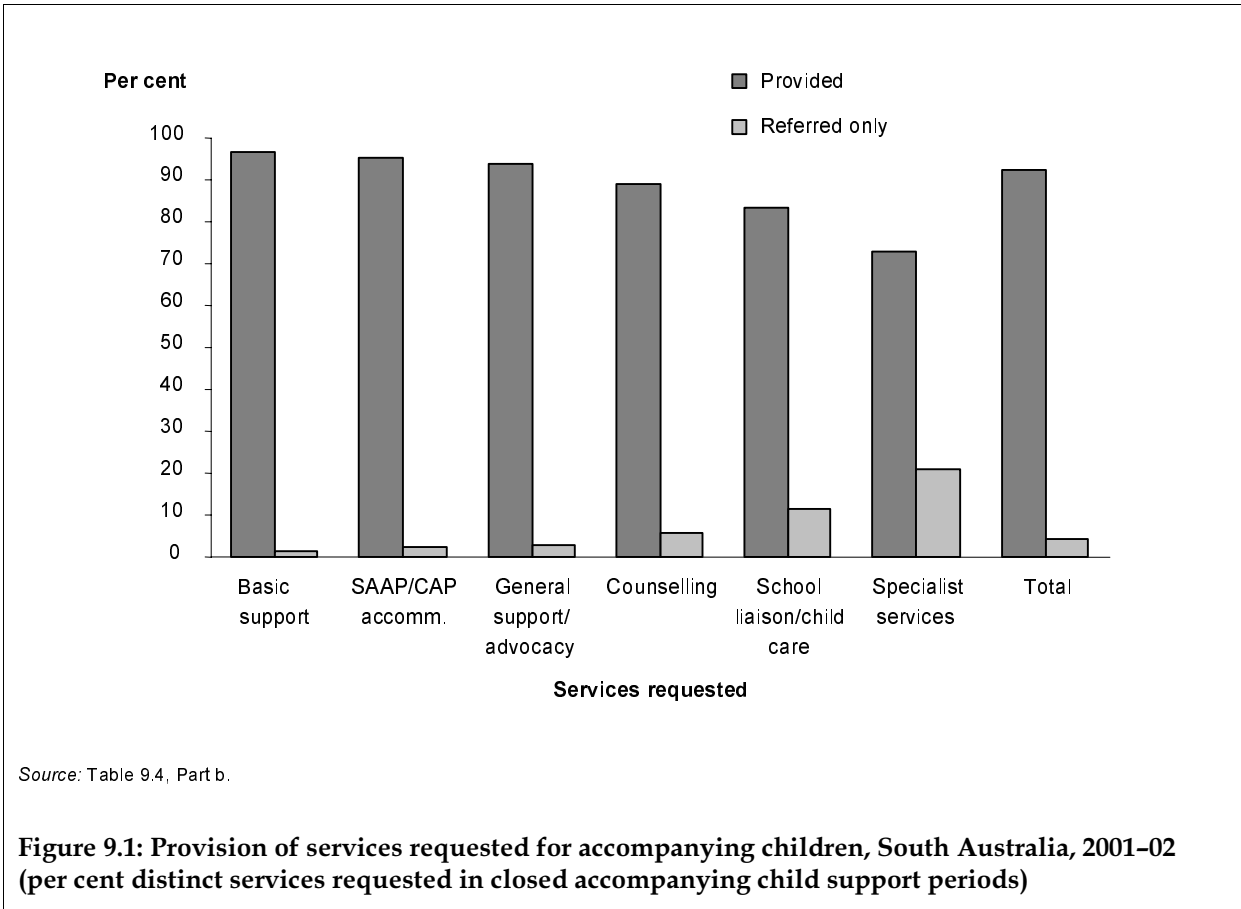
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

9 Support to accompanying children

9.1 Key chart



9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, South Australia, 2001-02

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0-4 years	47.4	2,350	46.3	2,800
5-12 years	42.5	2,100	42.4	2,550
13-15 years	8.6	400	8.4	500
16-17 years	1.6	100	2.9	200
Total	100.0	4,950	100.0	6,000
Gender				
Male	49.3	2,450	49.4	3,050
Female	50.7	2,500	50.6	3,100
Total	100.0	4,950	100.0	6,150

Notes

1. Number excluded due to errors and omissions in age (weighted): 3 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 13 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 194 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 65 accompanying child support periods.
5. Table excludes high-volume records because not all items were included on the high-volume form.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
7. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, South Australia, 2001-02

Birthplace	Per cent	Number
Australia	96.7	4,700
Oceania (excluding Australia)	0.5	<25
Europe and the former Soviet Union	0.9	50
South-East, North-East and Southern Asia	0.9	50
Other (including the Middle East, Africa, the Americas and Caribbean)	1.0	50
Total	100.0	4,850

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 103 children.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2001–02

Type of service	Couple with children	Male with children	Female with children	Total	
Accompanying child support periods		(%)		%	Number
Accommodation	78.9	76.9	71.5	72.1	3,100
SAAP/CAP accommodation	78.9	76.9	71.5	72.1	3,100
School liaison/child care	23.2	34.6	30.3	29.8	1,300
School liaison	11.1	17.9	14.6	14.4	600
Child care	14.6	19.2	21.0	20.5	900
Counselling	30.7	37.2	32.0	32.0	1,400
Help with behavioural problems	11.1	9.0	13.7	13.4	600
Sexual/physical abuse counselling/support	2.5	—	4.7	4.4	200
Skills education	1.8	—	6.4	5.9	250
General counselling/support	25.4	30.8	26.1	26.1	1,150
General support/advocacy	26.8	19.2	39.1	37.8	1,650
Access arrangements	5.0	—	3.6	3.6	150
Advice/information	19.6	12.8	28.1	27.2	1,150
Brokerage services	2.5	—	2.3	2.3	100
Advocacy	13.6	12.8	21.9	21.1	900
Specialist services	6.1	6.4	15.7	14.8	650
Culturally sensitive services	1.4	3.8	8.7	8.1	350
Health/medical services	4.6	2.6	8.8	8.3	350
Basic support and other services n.e.s.	46.1	47.4	62.5	61.0	2,650
Meals	18.9	25.6	35.6	34.2	1,500
Showers/hygiene	6.4	11.5	23.5	22.1	950
Recreation	6.4	10.3	21.2	20.0	850
Transport	24.6	25.6	35.7	34.7	1,500
Other	11.8	2.6	15.7	15.2	650
No services provided directly by agency	7.5	11.5	3.0	3.5	150
Total accompanying child support periods (%)	7.0	2.0	90.9	100.0	..
Total accompanying child support periods (number)	300	100	3,900	..	4,300
Support periods for SAAP clients with accompanying children requiring assistance					
Total support periods (%)	6.6	2.4	90.8	100.0	..
Total support periods (number)	150	50	1,900	..	2,100
Mean number of accompanying child support periods in which accompanying children required assistance	2.20	1.70	2.07	..	2.07

Notes

- Number excluded due to errors and omissions (weighted): 1,899 accompanying child support periods (including cases with no information on service requirements or provision).
- Number excluded due to errors and omissions (weighted): 53 support periods.
- Table excludes high-volume records because not all items were included on the high-volume form.
- Accompanying children were able to receive multiple services, so percentages do not total 100.
- An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
- Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
- In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
- Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2001-02

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	2.5	2.3	4.8	93.1	2.2	95.3	100.0	2,500
School liaison/child care								
School liaison	5.9	6.6	12.5	78.6	8.9	87.5	100.0	500
Child care	5.4	14.4	19.8	66.2	14.0	80.2	100.0	800
Counselling								
Help with behavioural problems	6.6	6.1	12.7	63.8	23.5	87.3	100.0	500
Sexual/physical abuse counselling/support	10.5	11.0	21.5	55.2	23.2	78.4	100.0	200
Skills education	3.4	4.4	7.8	88.3	3.9	92.2	100.0	200
General counselling/support	4.3	4.3	8.6	85.4	5.9	91.3	100.0	950
General support/advocacy								
Access arrangements	14.9	21.1	36.0	48.0	16.0	64.0	100.0	200
Advice/information	1.5	0.8	2.3	94.8	2.9	97.7	100.0	1,000
Brokerage services	7.2	2.9	10.1	81.2	8.7	89.9	100.0	50.0
Advocacy	2.7	1.0	3.7	89.6	6.6	96.2	100.0	750
Specialist services								
Culturally sensitive services	2.7	3.9	6.6	88.0	5.4	93.4	100.0	300
Health/medical services	8.3	32.9	41.2	35.3	23.5	58.8	100.0	400
Basic support and other services n.e.s.								
Meals	0.4	0.4	0.8	98.7	0.5	99.2	100.0	1,250
Showers/hygiene	1.5	0.3	1.8	96.9	1.3	98.2	100.0	750
Recreation	1.5	1.7	3.2	93.7	3.1	96.8	100.0	700
Transport	1.1	1.0	2.1	96.4	1.5	97.9	100.0	1,200
Other	3.8	3.6	7.4	87.0	5.6	92.6	100.0	450
Further other	8.8	16.4	25.2	51.6	23.3	74.9	100.0	150

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2001-02

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	2.5	2.3	4.8	93.1	2.2	95.3	100.0	2,500	2,500
School liaison/ child care	5.6	11.3	16.9	71.1	12.0	83.1	100.0	1,300	1,100
Counselling	5.5	5.5	11.0	76.8	12.2	89.0	100.0	1,850	1,150
General support/ advocacy	3.5	2.9	6.4	87.9	5.7	93.6	100.0	2,000	1,350
Specialist services	6.0	21.0	27.0	56.9	16.1	73.0	100.0	700	600
Basic support and services n.e.s.	1.6	1.6	3.2	94.1	2.7	96.8	100.0	4,500	2,150
Total (%)	3.3	4.5	7.8	86.1	6.1	92.2	100.0
Total (number)	400	600	1,000	11,100	800	11,900	..	12,900	3,400

Notes

1. Number excluded due to errors and omissions (weighted): 1,457 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2001–02

	Couple with children	Male with children	Female with children	Total	
Broad type of service	% unmet needs			%	Number
Accommodation	33.3	43.8	11.7	14.1	50
School liaison/child care	11.1	—	18.9	17.8	50
Counselling	27.8	25.0	24.1	24.3	100
General support/advocacy	—	25.0	17.2	16.7	50
Specialist services	5.6	—	10.3	9.7	50
Basic support and services n.e.s.	22.2	6.3	17.8	17.5	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>400</i>
Summary totals					
Total unmet needs (%)	4.7	4.2	91.1	100.0	..
Total unmet needs (number)	<25	<25	400	..	400
Total closed accompanying child support periods with unmet needs (%)	6.2	5.0	88.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	250	..	250
Total closed accompanying child support periods (%)	5.8	2.0	92.1	100.0	..
Total closed accompanying child support periods (number)	200	50	3,200	..	3,450
Total closed support periods with accompanying children with unmet needs (%)	6.5	2.4	91.2	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	150	..	200
Total closed support periods with accompanying children requiring assistance (%)	5.5	2.4	92.0	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	50	1,550	..	1,650

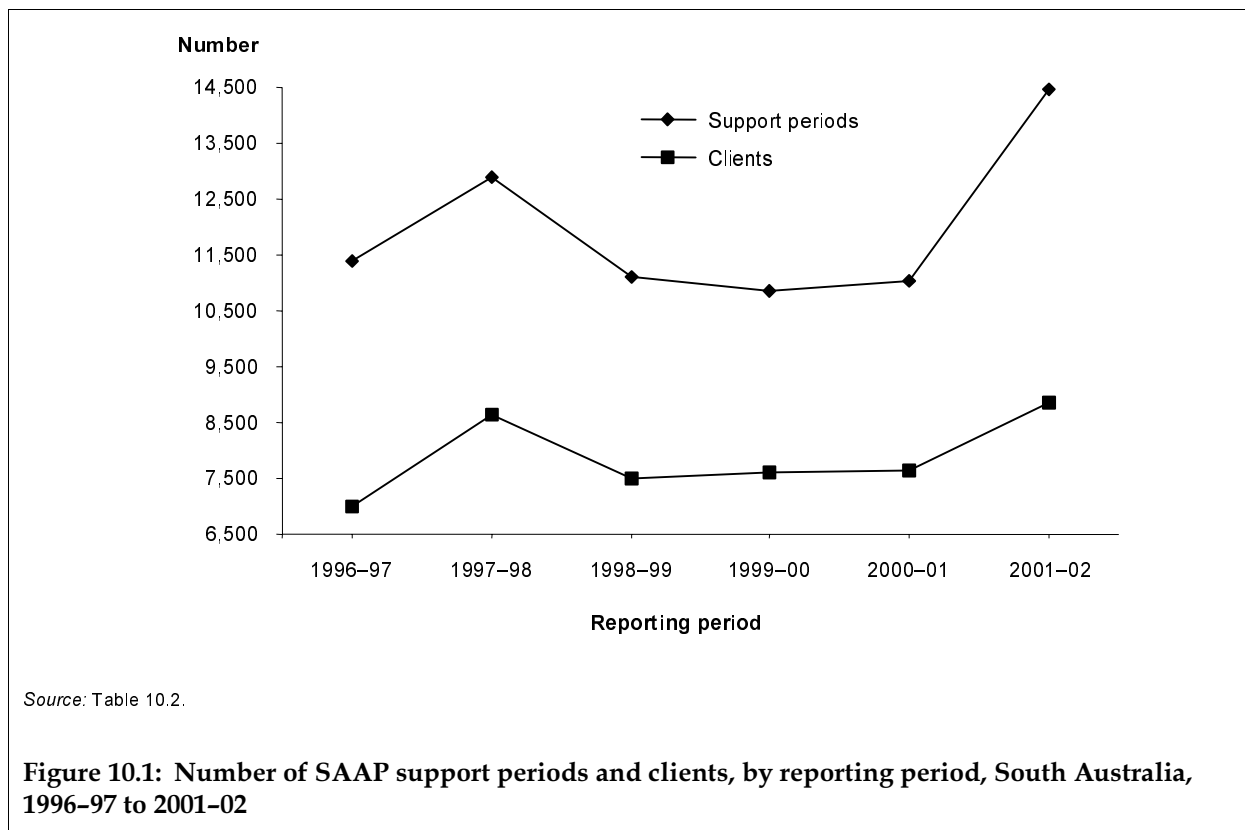
Notes

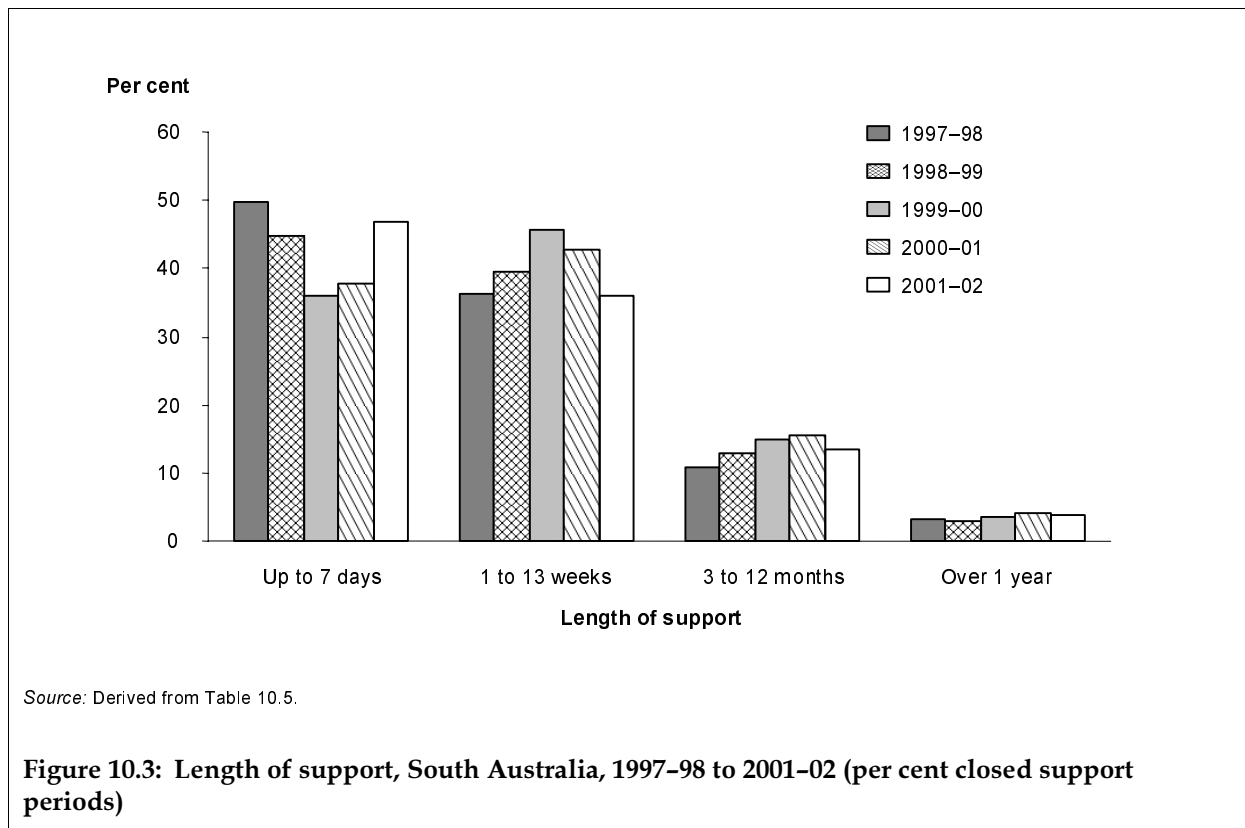
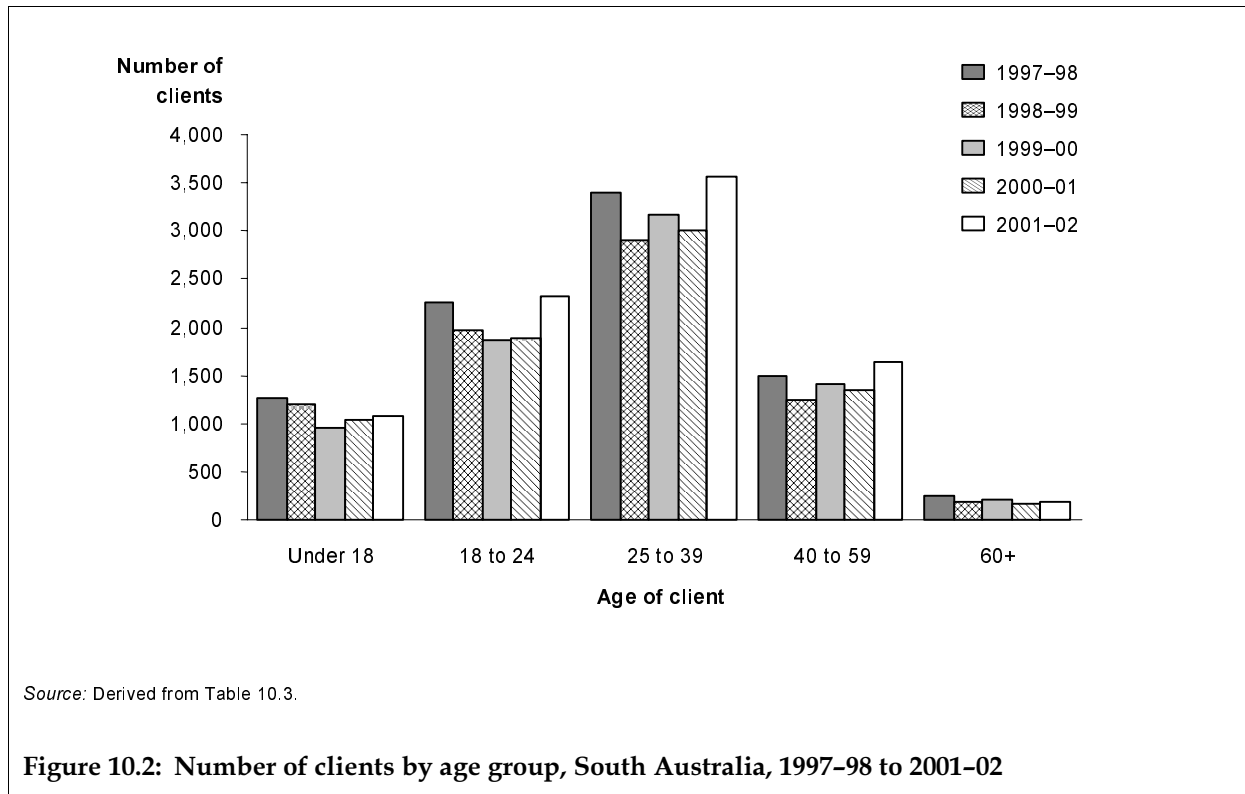
1. Number excluded due to errors and omissions (weighted): 7 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 7 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,394 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 17 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

10 Support from 1996–97 to 2001–02

10.1 Key charts





10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2001-02 dollars, by reporting period, South Australia, 1996-97 to 2001-02

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996-97	20,903,000	18,066,000	1,590	2,580
1997-98	21,280,000	19,905,000	1,540	2,300
1998-99	22,363,000	21,530,000	1,940	2,860
1999-00	22,398,000	20,865,000	1,920	2,740
2000-01	24,045,000	21,929,000	1,990	2,860
2001-02	24,743,000	23,063,000	1,600	2,610
Constant 2001-02 \$				
1996-97	23,929,000	20,682,000	1,810	2,950
1997-98	23,960,000	22,412,000	1,730	2,590
1998-99	24,693,000	23,774,000	2,140	3,160
1999-00	23,860,000	22,227,000	2,050	2,920
2000-01	24,718,000	22,543,000	2,040	2,940
2001-02	24,743,000	23,063,000	1,600	2,610

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999-00 and 2000-01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (Table 2.1; AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b; ABS 2002; FaCS unpublished data.

Table 10.2: SAAP support periods and clients, by reporting period, South Australia, 1996-97 to 2001-02 (number)

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02
Support periods (number)	11,400	12,900	11,100	10,850	11,050	14,450
Clients (number)	7,000	8,650	7,500	7,600	7,650	8,850
Mean number of support periods per client	2.05	1.93	1.97	1.88	1.84	1.79
Clients per 10,000 population 10+	55	67	58	58	58	67
Nightly average support periods with accommodation	500	650	650	700	650	850
Daily average support periods	1,250	1,550	1,600	1,850	1,750	2,300

Notes

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 1,256 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 1,309 daily average support periods.
4. Numbers of clients in this table relate to clients that *ever* received assistance from a SAAP agency in South Australia.
5. Some of the support periods for clients may have been at agencies in another State or Territory. Consequently, the number of clients multiplied by the average number of support periods for these clients is greater than the number of support periods provided with South Australia.
6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
7. Support period figures have been weighted to adjust for agency non-participation.
8. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Administrative Data and Client Collections.

Table 10.3: SAAP clients: age of client by reporting period, South Australia, 1997–98 to 2001–02 (per cent)

Age of client	1997–98	1998–99	1999–00	2000–01	2001–02
Under 15 years	2.0	1.8	0.8	1.1	1.1
15–17 years	12.5	14.2	11.8	12.6	11.2
18–19 years	9.3	9.1	9.4	9.5	9.1
20–24 years	16.9	17.2	15.1	15.9	17.3
25–29 years	14.7	14.7	14.4	14.2	13.6
30–34 years	13.2	12.8	14.8	14.1	14.2
35–39 years	11.3	11.1	12.5	11.8	12.7
40–44 years	7.5	8.2	8.6	7.9	8.3
45–49 years	5.1	4.1	5.2	5.0	5.2
50–54 years	2.8	2.8	3.1	3.2	3.4
55–59 years	1.8	1.6	1.6	2.2	1.8
60–64 years	1.1	1.0	1.4	1.2	1.0
65 years and over	1.8	1.4	1.3	1.3	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	8,650	7,500	7,600	7,650	8,800
Mean age (years)	30.1	29.5	30.6	30.3	30.4
Median age (years)	28	27	29	28	29

Notes

1. Number excluded due to errors and omissions (weighted): 103.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, South Australia, 1997–98 to 2001–02 (per cent)

Existence of support plan	1997–98	1998–99	1999–00	2000–01	2001–02
<i>Support plan</i>	51.2	64.2	70.8	73.7	73.1
All goals achieved	n.a.	n.a.	n.a.	13.4	21.4
Most or some goals achieved	n.a.	n.a.	n.a.	29.7	43.3
No goals achieved	n.a.	n.a.	n.a.	3.1	4.6
No information given	n.a.	n.a.	n.a.	27.5	3.8
<i>No support plan</i>	23.6	13.8	12.3	9.9	10.0
<i>Not appropriate</i>	25.1	22.1	16.9	16.4	17.0
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
Total (number)	7,750	6,150	5,700	5,853	6,700

Notes

1. Number excluded due to errors and omissions (weighted): 4,221.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.5: SAAP closed support periods: length of support by reporting period, South Australia, 1997–98 to 2001–02 (per cent)

Length of support	1997–98	1998–99	1999–00	2000–01	2001–02
Less than 1 day	15.1	12.6	6.1	9.4	17.9
1 day	11.5	11.3	10.1	9.5	9.7
2 days	6.0	5.5	4.7	4.6	4.6
3 days	5.6	4.2	4.0	3.9	3.9
4 days	3.7	3.0	2.9	3.0	3.2
5 days	2.5	2.6	2.6	2.3	2.5
6 days	2.6	2.6	2.8	2.4	2.5
7 days	2.8	2.9	2.8	2.6	2.6
>1–2 weeks	11.3	11.4	11.5	11.5	9.9
>2–4 weeks	10.4	10.6	12.1	11.0	10.1
>4–13 weeks	14.5	17.5	22.0	20.2	16.1
>13–26 weeks	6.6	8.1	9.0	8.9	7.8
>26–52 weeks	4.2	4.9	6.0	6.6	5.6
>52 weeks	3.1	2.9	3.5	4.0	3.7
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	11,300	9,600	9,000	9,200	12,100
Mean length (days)	52	57	65	70	64
Median length (days)	8	11	17	15	9

Notes

1. Number excluded due to errors and omissions (weighted): 692.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for South Australia follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, South Australia, 2001–02

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Metropolitan, Eastern	26	88.5	7,907	70.2	69.4
Metropolitan, Western	5	100.0	584	81.2	78.3
Metropolitan, Northern	7	100.0	1,044	86.1	85.2
Metropolitan, Southern	6	100.0	930	77.2	76.8
Country, North	21	90.5	1,827	82.0	75.4
Country, South	17	94.1	1,057	84.2	79.8
Total	82	92.7	13,349	75.2	73.2
Primary target group					
Young people	25	88.0	3,824	77.8	76.6
Single men only	13	92.3	2,395	98.2	97.4
Single women only	1	100.0	450	89.8	89.1
Families	11	100.0	785	86.5	85.6
Women escaping domestic violence	21	95.2	4,535	54.5	51.7
Cross target/multiple/general	11	90.9	1,360	84.7	80.4
Total	82	92.7	13,349	75.2	73.2

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 13,349 forms returned, 4,387 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 4,750 of the 14,450 support periods.

Source: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region	<p>Six administrative regional classifications developed by the South Australian Department of Human Services are used in this report. The names of these regions are as follows:</p> <ul style="list-style-type: none">• Metropolitan, Western – including the Local Government Areas of Charles Sturt, West Torrens, Port Adelaide, Enfield-Coast and Port;• Metropolitan, Northern – including the Local Government Areas of Gawler, Playford, Salisbury, Tea Tree Gully, Port Adelaide, Enfield-East and Inner;• Metropolitan, Eastern – including the Local Government Areas of Adelaide, Burnside, Cambelltown, Norwood, Payneham, Saint Peters, Prospect, Unley, Walkerville, Adelaide Hills-Central and Ranges;• Metropolitan, Southern – including the Local Government Areas of Holdfast Bay, Marion, Mitcham, Onkaparinga;• Country, North – including the Eyre, Mid-North, North and Far West, Wakefield regions; and• Country, South – including the Hills Mallee and Southern, Riverland, and South East regions.
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Note: Regions as reported in Appendix 1, Section A1.2 of the 2000–01 South Australia supplementary tables were incorrectly labelled. Data in the regional tables were reported under the correct labels and were not affected.

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2001 – JUNE 2002



AGENCY NUMBER	<input type="text"/>				OFFICE USE ONLY
SUPPORT PERIOD	D D	M M	Y Y Y Y		
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
SUPPORT PERIOD NOT ENDED BY					
30 June 2002	Yes <input type="checkbox"/>	1			
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	2	
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	
YEAR OF BIRTH OF CLIENT	<input type="text"/>				

CHANGES TO THE CLIENT FORM

The 2001 – 2002 Client Collection commences on 1 July 2001. A number of changes have been made to the new Client Form and a new Collectors Manual has been prepared.

- Changes to the form are explained fully in the *Collectors Manual July 2001*.
- Part B—Accompanying and/or Assisted Children section includes all questions related to children accompanying clients to your agency.
- Either a shaded square ■ or ellipse ● defines question numbers. The ellipse denotes questions that require the informed consent of the client to be completed. The square denotes questions that should be completed even without the informed consent of the client.
- When transferring information from the old form to the new form in July 2001 for clients who are ongoing at 30 June 2001, check the *Collectors Manual July 2001* for instructions about answering questions that have been changed.

Prior to 1 July please read the *Collectors Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

You should begin using the revised client forms on Sunday 1 July 2001. The new forms should be used for any client who begins a support period on or after 1 July and existing clients who are receiving support from your agency on 1 July.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

10. Main income source before and after support period

please tick one box only in each column Before After

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment program (CDEP) 8
- ABSTUDY 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column Before After

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

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14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

16. Type of housing/accommodation *immediately* before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with *immediately* before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (*please specify*) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

- no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D	D	M	M	Y	Y	Y	Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6									

22. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance

OR tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME</small>
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>1ST & 2ND LETTERS OF SURNAME</small>
<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>	<input type="text"/> <input type="text"/> <small>LAST LETTER OF SURNAME</small>
<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <small>M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/>
0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4	0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4
female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	female <input type="checkbox"/> 1 male <input type="checkbox"/> 2

CHILD 4	CHILD 5	CHILD 6	CHILD 7																
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																
<table border="0" style="width:100%;"> <tr> <td style="width:25%;">Needed</td> <td style="width:25%;">Provided</td> <td style="width:25%;">Referral Arranged</td> <td style="width:25%;">Not provided or referred</td> </tr> </table>	Needed	Provided	Referral Arranged	Not provided or referred	<table border="0" style="width:100%;"> <tr> <td style="width:25%;">Needed</td> <td style="width:25%;">Provided</td> <td style="width:25%;">Referral Arranged</td> <td style="width:25%;">Not provided or referred</td> </tr> </table>	Needed	Provided	Referral Arranged	Not provided or referred	<table border="0" style="width:100%;"> <tr> <td style="width:25%;">Needed</td> <td style="width:25%;">Provided</td> <td style="width:25%;">Referral Arranged</td> <td style="width:25%;">Not provided or referred</td> </tr> </table>	Needed	Provided	Referral Arranged	Not provided or referred	<table border="0" style="width:100%;"> <tr> <td style="width:25%;">Needed</td> <td style="width:25%;">Provided</td> <td style="width:25%;">Referral Arranged</td> <td style="width:25%;">Not provided or referred</td> </tr> </table>	Needed	Provided	Referral Arranged	Not provided or referred
Needed	Provided	Referral Arranged	Not provided or referred																
Needed	Provided	Referral Arranged	Not provided or referred																
Needed	Provided	Referral Arranged	Not provided or referred																
Needed	Provided	Referral Arranged	Not provided or referred																
<input type="radio"/> 21	<input type="radio"/> 21	<input type="radio"/> 21	<input type="radio"/> 21																
<input type="radio"/> 1	<input type="radio"/> 1	<input type="radio"/> 1	<input type="radio"/> 1																
<input type="radio"/> 2	<input type="radio"/> 2	<input type="radio"/> 2	<input type="radio"/> 2																
<input type="radio"/> 3	<input type="radio"/> 3	<input type="radio"/> 3	<input type="radio"/> 3																
<input type="radio"/> 4	<input type="radio"/> 4	<input type="radio"/> 4	<input type="radio"/> 4																
<input type="radio"/> 5	<input type="radio"/> 5	<input type="radio"/> 5	<input type="radio"/> 5																
<input type="radio"/> 10	<input type="radio"/> 10	<input type="radio"/> 10	<input type="radio"/> 10																
<input type="radio"/> 11	<input type="radio"/> 11	<input type="radio"/> 11	<input type="radio"/> 11																
<input type="radio"/> 12	<input type="radio"/> 12	<input type="radio"/> 12	<input type="radio"/> 12																
<input type="radio"/> 13	<input type="radio"/> 13	<input type="radio"/> 13	<input type="radio"/> 13																
<input type="radio"/> 14	<input type="radio"/> 14	<input type="radio"/> 14	<input type="radio"/> 14																
<input type="radio"/> 15	<input type="radio"/> 15	<input type="radio"/> 15	<input type="radio"/> 15																
<input type="radio"/> 16	<input type="radio"/> 16	<input type="radio"/> 16	<input type="radio"/> 16																
<input type="radio"/> 17	<input type="radio"/> 17	<input type="radio"/> 17	<input type="radio"/> 17																
<input type="radio"/> 18	<input type="radio"/> 18	<input type="radio"/> 18	<input type="radio"/> 18																
<input type="radio"/> 19	<input type="radio"/> 19	<input type="radio"/> 19	<input type="radio"/> 19																
<input type="radio"/> 20	<input type="radio"/> 20	<input type="radio"/> 20	<input type="radio"/> 20																
<input type="radio"/> 999	<input type="radio"/> 999	<input type="radio"/> 999	<input type="radio"/> 999																
<input type="radio"/> 998	<input type="radio"/> 998	<input type="radio"/> 998	<input type="radio"/> 998																

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2001 AND 31 DECEMBER 2001

- Twice a year (in the first week of July 2001 and in the first week of January 2002), you should notify the NDCA of clients who are still being supported as at 30 June 2001 and 31 December 2001.
- For clients who are ongoing at 30 June 2001, transfer the information from the old 2000–2001 form to the new 2001–2002 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2001. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au



CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2001 – JUNE 2002



AGENCY NUMBER	<input type="text"/>				OFFICE USE ONLY	
SUPPORT PERIOD	D D	M M	Y Y Y Y			
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	1		
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	2		
SUPPORT PERIOD NOT ENDED BY				3		
30 June 2002	Yes <input type="checkbox"/>	1		4		
CONSENT OBTAINED	Yes <input type="checkbox"/>	1	No <input type="checkbox"/>	5		
			2	6		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		7
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE		8
YEAR OF BIRTH OF CLIENT	<input type="text"/>					9
						10
					11	
					12	

1. Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3

couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1

couple without child(ren) 2

other (please specify) _____ 999

2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1

No, child(ren) recorded on 'other adults' form 2

not applicable 3

3. Number of accompanying children assisted in each age group

0 – 4 years 1

5 – 12 years 2

13 – 15 years 3

16 – 17 years 4

(complete a separate client form for each child aged 18 years and over)

4. Gender of client

female 1

male 2

5. Main income source at commencement

please tick one box only in each column

No Income

no income 1

registered/awaiting benefit 2

Government Payments

newstart allowance 4

youth allowance 33

Austudy Payment - for students aged 25 years of age and over 28

community development employment program (CDEP) 8

ABSTUDY 31

disability support pension 12

age pension 13

parenting payment (single) - formerly sole parent pension 14

parenting payment (partnered) 32

special benefit 15

sickness allowance 16

partner allowance 17

DVA support pension 29

DVA disability pension 30

other type of allowance or benefit 18

Other Income

workcover/compensation 19

maintenance/child support 20

wages/salary/own business 21

spouse/partner's income 22

other (please specify) _____ 999

don't know/no information 0

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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