

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2002–03**

**Victoria
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is better health and wellbeing for Australians through better health and welfare statistics and information.

SAAP NDCA REPORT SERIES 8

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2002–03**

**Victoria
supplementary tables**

Australian Institute of Health and Welfare
Canberra

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Contents

List of tables	vii
List of figures	ix
Preface.....	xi
Acknowledgments.....	xii
Abbreviations and symbols.....	xiii
Glossary.....	xiv
1 Introduction	1
2 Funding.....	3
2.1 Key chart.....	3
2.2 Table	4
3 Level of support	5
3.1 Key chart.....	5
3.2 Tables	6
4 Age, gender and cultural and linguistic diversity	9
4.1 Key chart.....	9
4.2 Tables	10
5 Client group and reasons for seeking support.....	15
5.1 Key charts	15
5.2 Tables	17
6 Support provided.....	21
6.1 Key chart.....	21
6.2 Tables	22
7 Meeting the needs of clients.....	25
7.1 Key chart.....	25
7.2 Tables	26
8 Circumstances of clients before and after support.....	29
8.1 Key chart.....	29
8.2 Tables	30

9	Support to accompanying children	35
9.1	Key chart.....	35
9.2	Tables	36
10	Support from 1996-97 to 2002-03.....	41
10.1	Key charts	41
10.2	Tables	43
	Appendix 1 The data	49
A1.1	Agency participation.....	49
A1.2	Additional counting rules	50
	Appendix 2 SAAP NDCA Client Collection forms.....	51
	References	

List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Victoria, 2002–03	4
Table 3.1:	SAAP support periods and clients, Victoria, 2002–03.....	6
Table 3.2:	SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2002–03.....	6
Table 3.3:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2002–03.....	7
Table 4.1:	SAAP clients, by age and gender, Victoria, 2002–03	10
Table 4.2:	SAAP clients: number of support periods per client by age and gender of client, Victoria, 2002–03	11
Table 4.3:	SAAP clients: birthplace by gender, Victoria, 2002–03	12
Table 4.4:	SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Victoria, 2002–03.....	13
Table 5.1:	SAAP support periods: region by client group, Victoria, 2002–03.....	17
Table 5.2:	SAAP support periods: client group by primary target group of agency, Victoria, 2002–03.....	18
Table 5.3:	SAAP support periods: main reason for seeking assistance by client group, Victoria, 2002–03.....	19
Table 6.1:	SAAP closed support periods: length of support by client group, Victoria, 2002–03.....	22
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2002–03.....	23
Table 6.3:	SAAP support periods: services provided to clients, by client group, Victoria, 2002–03.....	24
Table 7.1:	SAAP services requested by clients in closed support periods, by provision, Victoria, 2002–03.....	26
Table 7.2:	SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2002–03.....	28
Table 8.1:	SAAP closed support periods: source of income immediately before and after a support period, Victoria, 2002–03	30
Table 8.2:	SAAP closed support periods: type of accommodation immediately before and after a support period, Victoria, 2002–03	31
Table 8.3:	SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Victoria, 2002–03.....	32

Table 8.4:	SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2002–03	33
Table 8.5:	SAAP closed support periods: employment status immediately before and after a support period, Victoria, 2002–03	33
Table 9.1:	Accompanying children and accompanying child support periods, by age and gender of child, Victoria, 2002–03	36
Table 9.2:	Accompanying children, birthplace of child, Victoria, 2002–03	36
Table 9.3:	Accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2002–03	37
Table 9.4:	SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2002–03	38
Table 9.5:	SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2002–03	40
Table 10.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, Victoria, 1996–97 to 2002–03	43
Table 10.2:	SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2002–03	44
Table 10.3:	SAAP clients: age of client by reporting period, Victoria, 1998–99 to 2002–03 ..	45
Table 10.4:	SAAP closed support periods: existence of a support plan by reporting period, Victoria, 1998–99 to 2002–03	46
Table 10.5:	SAAP closed support periods: length of support by reporting period, Victoria, 1998–99 to 2002–03	47
Table 10.6:	SAAP clients: number of support periods per client by reporting period, Victoria, 1996–97 to 2002–03	48
Table 10.7:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Victoria, 1996–97 to 2002–03	48
Table A1.1:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Victoria, 2002–03	49

List of figures

- Figure 2.1: Recurrent funding allocations by primary target group, Victoria, 2002-033
- Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Victoria, 2002-03.....5
- Figure 4.1: SAAP clients by age and gender, Victoria, 2002-039
- Figure 5.1: SAAP support periods by client group, Victoria, 2002-0315
- Figure 5.2: Main reason for seeking assistance, Victoria, 2002-0316
- Figure 6.1: Median length of support by client group, Victoria, 2002-03.....21
- Figure 7.1: Provision of services requested by clients, Victoria, 2002-0325
- Figure 8.1: Type of accommodation immediately before and after a support period, Victoria, 2002-03.....29
- Figure 9.1: Provision of services requested for accompanying children, Victoria, 2002-03.....35
- Figure 10.1: Number of SAAP support periods and clients, by reporting period, Victoria, 1996-97 to 2002-0341
- Figure 10.2: Number of clients by age group, Victoria, 1998-99 to 2002-0342
- Figure 10.3: Length of support, Victoria, 1998-99 to 2002-0342

Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the seventh (2002–03) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 94% of agencies in Victoria provided data in 2002–03 is testimony to their collective commitment to, and confidence in, the collection. A 96% participation rate was recorded in 2001–02. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency remained constant at 88% in 2001–02 and 2002–03.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2002–03 data are one step towards this goal.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Victorian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP agency; or• enters into an <i>ongoing support relationship</i> with a SAAP agency.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	A <i>support period</i> that had finished before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a formal referral process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>

1 Introduction

This publication is one of eight state and territory supplements that accompany the seventh annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

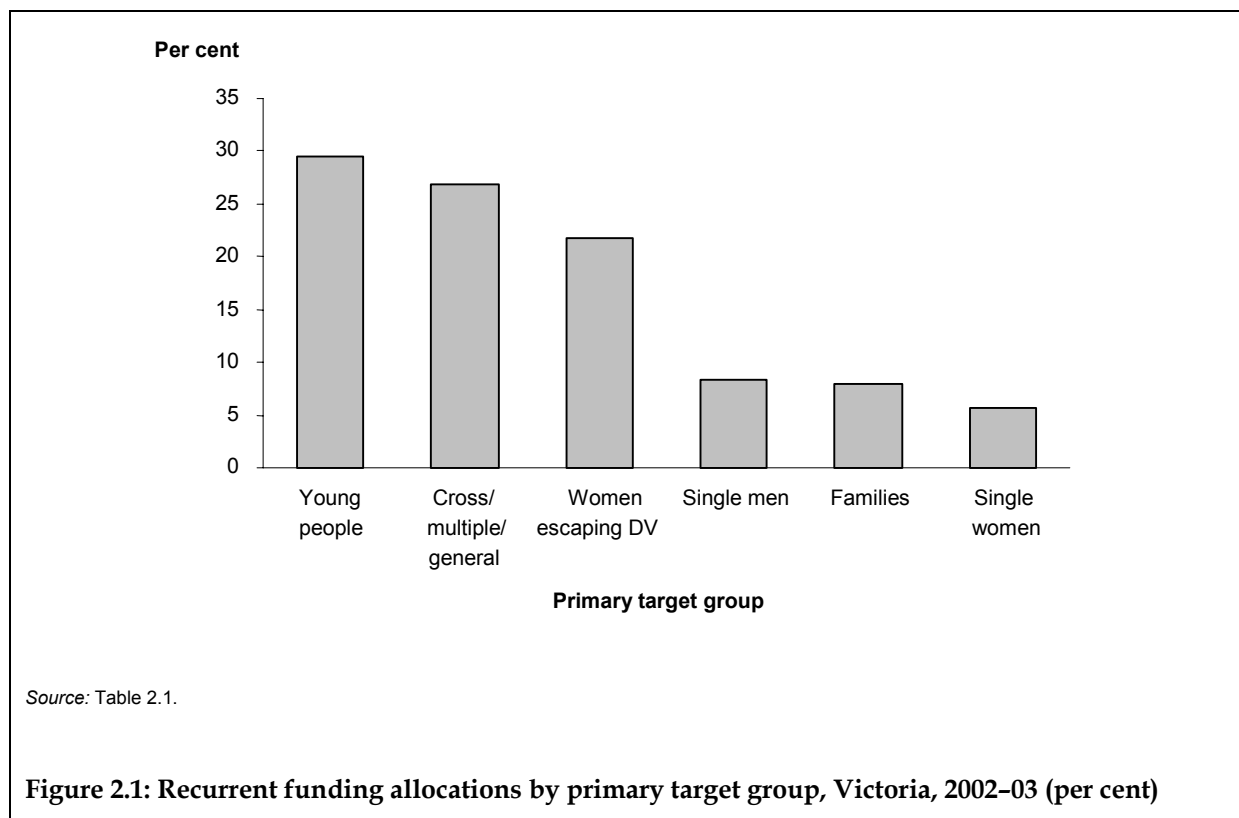
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2002–03.

Data presented here primarily relate to the financial year ending 30 June 2003. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 7 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, Victoria, 2002-03

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Eastern Metropolitan	41	11.3	8,540,000	12.6	208,300
Northern Metropolitan	62	17.0	11,211,000	16.5	180,800
Southern Metropolitan	68	18.7	13,945,000	20.6	205,100
Western Metropolitan	44	12.1	9,706,000	14.3	220,600
Barwon South Western	26	7.1	3,966,000	5.8	152,500
Gippsland	26	7.1	3,951,000	5.8	151,900
Grampians	32	8.8	3,032,000	4.5	94,800
Hume	24	6.6	3,424,000	5.0	142,700
Loddon Mallee	32	8.8	4,556,000	6.7	142,400
Statewide	9	2.5	5,503,000	8.1	611,400
Total	364	100.0	67,833,000	100.0	186,400
Primary target group					
Young people	125	34.3	20,009,000	29.5	160,100
Single men only	16	4.4	5,615,000	8.3	351,000
Single women only	19	5.2	3,899,000	5.7	205,200
Families	38	10.4	5,396,000	8.0	142,000
Women escaping domestic violence	59	16.2	14,756,000	21.8	250,100
Cross-target/multiple/general	107	29.4	18,158,000	26.8	169,700
Total	364	100.0	67,833,000	100.0	186,400
Recurrent allocations to agencies	364	100.0	67,833,000	94.0	186,400
Other	4,329,000	6.0	..
Total	72,163,000	100.0	..

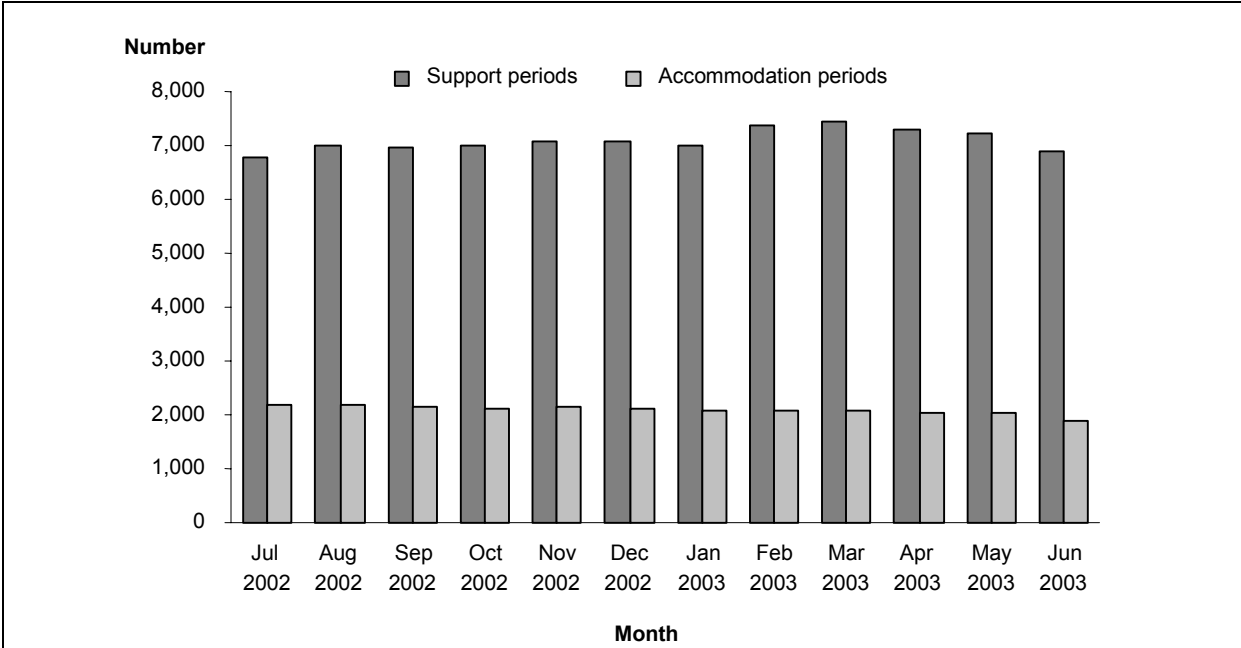
Notes

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. 'Recurrent allocations to agencies' includes \$12,745,700 provided by the Victorian funding department which was in addition to the SAAP funding agreement between Victoria and the Australian Government.
3. Not all agencies operated throughout the year. At 30 June 2003, 358 agencies were operating.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Table 3.2 and Table 3.3.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Victoria, 2002-03 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Victoria, 2002–03

Support periods (number)	48,800
Clients (number)	30,500
Mean number of support periods per client	1.60
Clients per 10,000 population 10+	71

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Victoria.
3. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided within Victoria.
4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2002 (preliminary estimates).
5. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
6. Support period figures have been weighted to adjust for agency non-participation.
7. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2002–03

Date	Region										Total
	East Metro.	North Metro.	South Metro.	West Metro.	Barwon South Western	Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	
July 2002	830	950	1,220	1,090	530	310	400	470	690	300	6,770
August 2002	880	980	1,240	1,040	560	350	430	480	750	290	6,990
September 2002	890	950	1,220	1,000	580	350	420	500	770	280	6,960
October 2002	890	950	1,220	1,040	550	370	410	490	790	290	7,000
November 2002	910	950	1,220	1,070	580	360	390	510	790	290	7,070
December 2002	940	910	1,190	1,070	600	340	400	540	790	290	7,070
January 2003	970	910	1,160	1,070	570	340	420	510	760	290	7,000
February 2003	1,050	910	1,200	1,100	610	390	460	500	830	300	7,360
March 2003	1,060	900	1,220	1,130	630	390	430	520	860	300	7,450
April 2003	1,050	860	1,220	1,110	590	400	430	520	830	300	7,310
May 2003	1,100	860	1,210	1,080	580	370	440	480	840	300	7,240
June 2003	1,060	820	1,160	970	580	340	410	450	800	290	6,880
Support periods: total number of days	354,210	332,800	439,910	387,800	211,590	130,860	153,000	180,890	289,550	106,870	2,587,470

Notes

1. Number excluded due to errors and omissions (unweighted): 74.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2002–03

Date	East Metro.	North Metro.	South Metro.	Barwon		Gipps-land	Gramp-ians	Hume	Loddon Mallee	State-wide	Total
				West Metro.	South Western						
July 2002	250	340	510	420	150	110	100	60	110	120	2,180
August 2002	260	350	510	380	160	110	110	60	120	130	2,180
September 2002	260	350	510	370	170	100	100	50	120	120	2,150
October 2002	260	340	510	370	170	100	90	50	110	120	2,100
November 2002	260	350	510	370	180	100	90	50	100	110	2,130
December 2002	250	340	490	380	170	100	110	50	110	110	2,110
January 2003	250	340	490	370	170	100	100	50	110	100	2,080
February 2003	240	350	480	360	160	110	90	50	110	110	2,080
March 2003	230	350	490	360	170	110	100	50	110	110	2,070
April 2003	230	360	490	330	160	110	100	50	110	100	2,040
May 2003	240	360	480	330	160	100	90	40	110	90	2,020
June 2003	240	350	460	290	150	90	90	40	110	70	1,900
Accommodation periods: total number of nights	87,230	122,720	174,750	127,760	58,020	36,870	34,640	17,660	39,300	37,470	736,410

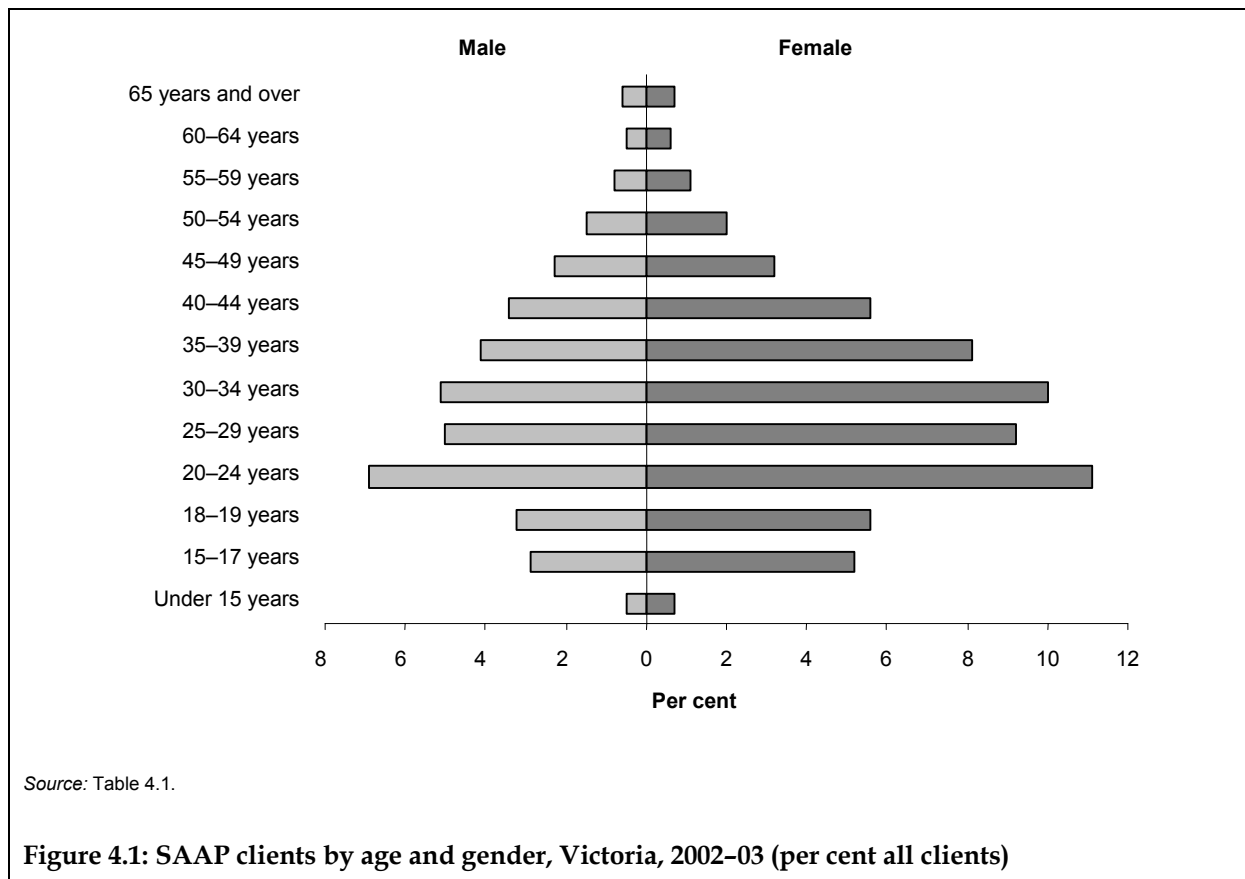
Notes

1. Number excluded due to errors and omissions (unweighted): 1,003.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Victoria, 2002–03

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.5	0.7	1.5	1.1	1.3	400
15–17 years	2.9	5.2	7.7	8.2	8.0	2,450
18–19 years	3.2	5.6	8.7	8.9	8.8	2,650
20–24 years	6.9	11.1	18.5	17.5	17.9	5,400
25–29 years	5.0	9.2	13.6	14.7	14.3	4,300
30–34 years	5.1	10.0	13.7	15.8	15.0	4,550
35–39 years	4.1	8.1	11.2	12.8	12.2	3,700
40–44 years	3.4	5.6	9.2	8.9	9.0	2,700
45–49 years	2.3	3.2	6.3	5.1	5.5	1,650
50–54 years	1.5	2.0	4.2	3.1	3.5	1,050
55–59 years	0.8	1.1	2.2	1.7	1.9	600
60–64 years	0.5	0.6	1.4	0.9	1.1	350
65 years and over	0.6	0.7	1.7	1.2	1.4	400
<i>Total</i>	<i>36.9</i>	<i>63.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	11,150	19,050	11,150	19,050	..	30,200
Mean age (years)	31.6	30.8	..	31.1
Median age (years)	29	29	..	29

Notes

1. Number excluded due to errors and omissions (weighted): 292.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, Victoria, 2002–03 (per cent)

Number of support periods	Under 15 years	15–17 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
Male clients									
								%	Number
1	86.4	77.1	73.2	72.8	75.3	79.6	81.9	75.7	8,450
2	12.2	14.1	14.3	12.7	14.3	11.7	14.0	13.6	1,500
3	1.3	4.1	3.9	5.5	5.0	4.0	1.2	4.7	500
4	—	1.7	2.5	2.5	1.9	1.3	0.6	1.9	200
5	—	1.4	1.7	2.0	1.3	1.1	0.6	1.4	150
6+	—	1.7	4.4	4.6	2.3	2.3	1.8	2.8	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	1.5	7.7	8.7	18.5	47.7	14.1	1.7	100.0	..
Total (number)	150	850	950	2,050	5,300	1,600	200	..	11,150
Mean number of support periods	1.25	1.58	1.87	1.92	1.66	1.57	1.49	..	1.70
Per 10,000 population	6	86	140	121	73	28	7	..	53
Female clients									
1	87.2	75.7	74.8	73.0	75.7	82.6	88.3	76.2	14,500
2	10.1	14.2	13.5	15.7	14.4	11.2	8.3	14.1	2,700
3	1.1	5.6	5.6	5.2	5.4	3.4	2.9	5.1	950
4	1.1	1.9	3.0	2.4	2.1	1.4	0.5	2.1	400
5	0.5	1.3	1.2	1.3	1.1	0.6	—	1.1	200
6+	—	1.4	1.9	2.5	1.3	0.8	—	1.5	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	1.1	8.2	8.9	17.5	52.2	10.9	1.2	100.0	..
Total (number)	200	1,550	1,700	3,350	9,950	2,050	200	..	19,050
Mean number of support periods	1.26	1.54	1.63	1.65	1.54	1.41	1.26	..	1.55
Per 10,000 population	9	161	252	199	134	36	6	..	88
All clients									
1	86.9	76.2	74.2	72.9	75.6	81.3	85.3	76.0	22,950
2	11.0	14.1	13.8	14.5	14.4	11.4	11.0	13.9	4,200
3	1.2	5.1	5.0	5.3	5.3	3.7	2.1	4.9	1,500
4	0.6	1.8	2.8	2.4	2.0	1.3	0.5	2.0	600
5	0.3	1.3	1.4	1.5	1.1	0.8	0.3	1.2	350
6+	—	1.5	2.8	3.3	1.6	1.5	0.8	2.0	600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (%)	1.3	8.0	8.8	17.9	50.5	12.1	1.4	100.0	..
Total (number)	400	2,450	2,650	5,400	15,250	3,650	400	..	30,200
Mean number of support periods	1.26	1.56	1.72	1.75	1.58	1.48	1.37	..	1.60
Per 10,000 population	8	123	195	160	104	32	6	..	71

Notes

- Number excluded due to errors and omissions (weighted): 292.
- 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2002 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.
- The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

Table 4.3: SAAP clients: birthplace by gender, Victoria, 2002-03

Birthplace	Male	Female	Total	Victoria population		
	%	%	%	Number	%	Number
Australia	85.4	79.6	81.8	24,050	74.9	3,414,500
Oceania (excluding Australia)	2.1	2.8	2.5	750	1.3	59,750
UK, Ireland and associated islands	1.6	1.3	1.4	400	5.5	251,150
Other Europe and the former Soviet Union	2.6	3.6	3.2	950	9.7	442,200
South-East, North-East and Southern Asia	3.0	6.3	5.1	1,500	5.8	262,900
Other (including the Middle East, Africa, the Americas and Caribbean)	5.4	6.5	6.1	1,800	2.8	129,650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	37.2	62.8	100.0
Total (number)	10,950	18,500	..	29,450	..	4,560,150

Notes

1. Number excluded due to errors and omissions (weighted): 1,076.
2. 'Victoria population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Victoria, 2002–03

Cultural and linguistic diversity	Male	Female	Total	Victoria population		
Clients	%	%	%	Number	%	Number
Indigenous Australians	5.4	6.1	5.8	1,700	0.5	22,600
Australian-born non-Indigenous people	80.0	73.7	76.0	22,150	74.4	3,391,900
People born overseas, English proficiency group 1	3.2	3.3	3.3	950	7.2	326,850
People born overseas, English proficiency groups 2–4	11.4	16.9	14.9	4,350	18.0	818,850
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	37.1	62.9	100.0
Total (number)	10,800	18,300	..	29,100	..	4,560,150

Support periods	Mean number per client			Total number		
Indigenous Australians	1.44	1.47	1.46	2,500
Australian-born non-Indigenous people	1.74	1.57	1.64	36,150
People born overseas, English proficiency group 1	1.61	1.54	1.57	1,550
People born overseas, English proficiency groups 2–4	1.52	1.48	1.49	6,450
<i>Total</i>	<i>1.70</i>	<i>1.55</i>	<i>1.60</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	39.3	60.7	100.0
Total support periods (number)	18,300	28,350	..	46,650

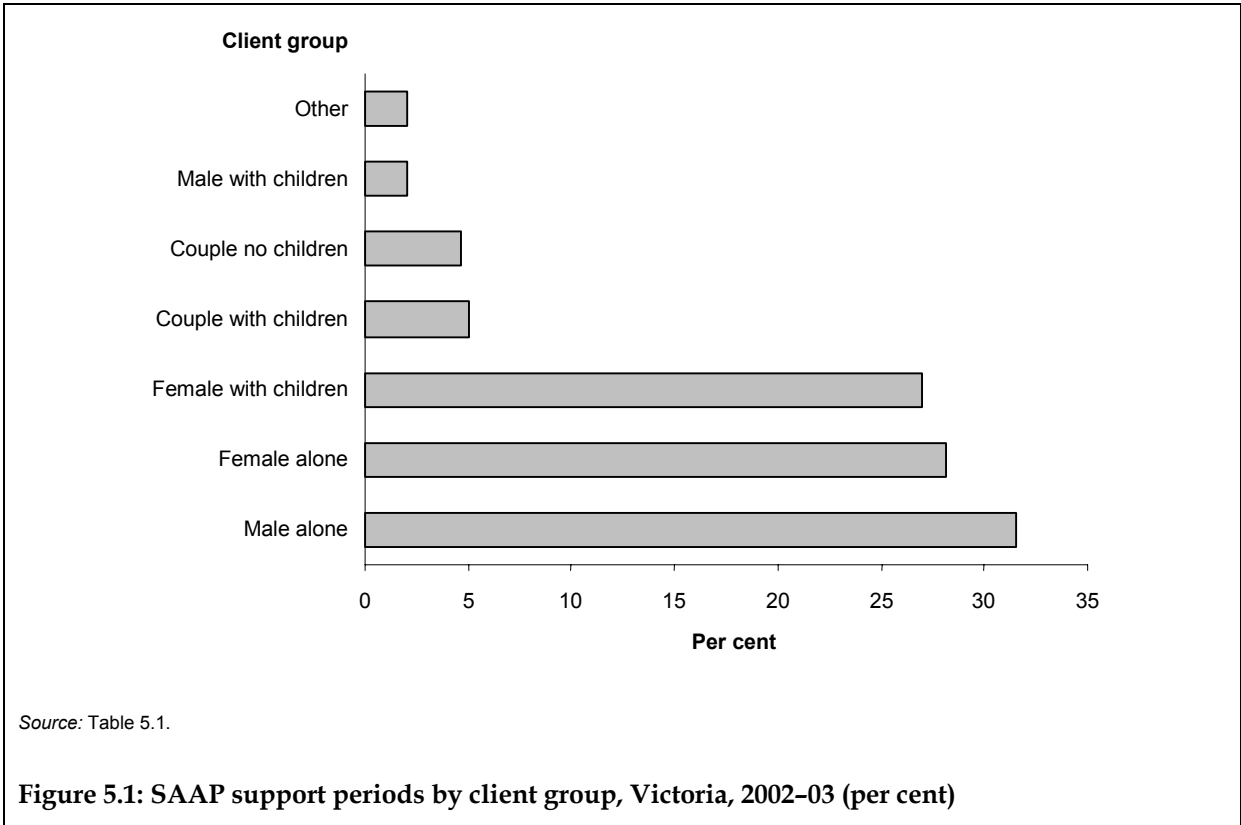
Notes

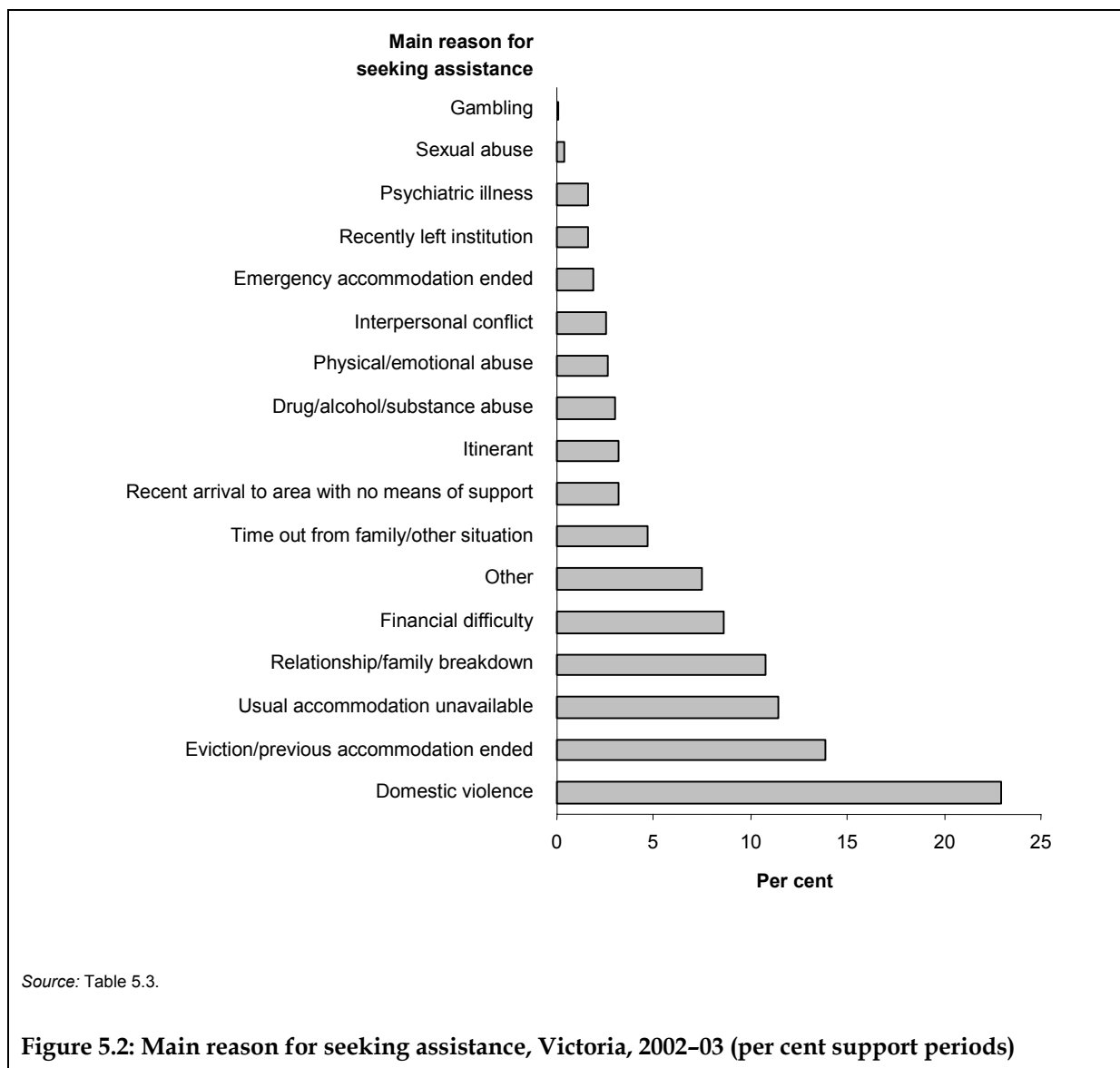
1. Number excluded due to errors and omissions (weighted): 1,389 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'Victoria population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1998, 1999.

5 Client group and reasons for seeking support

5.1 Key charts





5.2 Tables

Table 5.1: SAAP support periods: region by client group, Victoria, 2002–03 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Eastern Metropolitan	30.6	27.4	5.8	6.0	2.3	26.5	1.5	100.0	16.0	7,050
Northern Metropolitan	28.3	29.5	4.2	4.0	2.2	28.9	3.0	100.0	9.1	4,050
Southern Metropolitan	36.5	31.8	4.7	4.1	1.8	19.9	1.2	100.0	20.6	9,100
Western Metropolitan	41.9	24.1	3.9	4.3	1.5	22.4	2.0	100.0	19.0	8,400
Barwon South Western	23.8	28.3	4.1	7.0	2.1	32.3	2.4	100.0	6.1	2,700
Gippsland	22.3	24.2	4.8	6.9	3.4	36.8	1.5	100.0	4.0	1,750
Grampians	25.2	27.0	4.8	6.4	2.7	32.2	1.7	100.0	4.5	1,950
Hume	20.8	33.7	6.1	5.5	2.3	30.0	1.5	100.0	5.0	2,200
Loddon Mallee	23.1	28.6	6.7	8.1	2.7	29.6	1.3	100.0	8.4	3,700
Statewide	28.0	26.0	0.6	0.2	0.3	39.9	5.0	100.0	7.3	3,250
Total (%)	31.5	28.1	4.6	5.0	2.0	27.0	2.0	100.0	100.0	..
Total (number)	13,900	12,400	2,000	2,200	850	11,950	850	44,150

Notes

1. Number excluded due to errors and omissions (unweighted): 1,512.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, Victoria, 2002–03 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	38.8	11.0	—	1.0	0.5	8.1	12.9	6,100
Male alone, 25+	3.4	75.9	—	5.6	0.1	33.7	18.9	8,950
Female alone, under 25	38.4	0.5	13.4	1.1	7.1	6.8	13.6	6,450
Female alone, 25+	1.5	4.1	45.0	5.3	28.7	13.6	14.2	6,700
Couple, no children	4.8	1.0	—	4.7	0.3	7.8	4.7	2,200
Couple with children	2.0	—	0.4	20.9	0.4	7.5	5.0	2,350
Male with children	0.5	0.6	—	7.7	0.1	3.2	1.9	900
Female with children	7.5	0.7	39.4	51.7	62.1	18.0	26.9	12,750
Other	3.1	^(a) 6.3	^(b) 1.8	2.1	0.7	1.3	1.9	900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	22.8	5.5	3.8	6.7	20.9	40.3	100.0	..
Total (number)	10,800	2,600	1,800	3,200	9,900	19,150	..	47,400

(a) Includes a small proportion of support periods for the client group 'Couple with children'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods for the client group 'Couple, no children'. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,414.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Victoria, 2002–03 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	19.0	13.7	13.4	5.8	17.7	12.2	16.3	6.2	19.8	11.4
Time out from family/ other situation	6.6	6.8	7.3	3.8	4.2	3.4	2.1	2.0	6.9	4.7
Relationship/ family breakdown	16.6	7.9	24.0	5.2	7.3	5.8	17.2	7.0	12.6	10.8
Interpersonal conflict	3.8	2.9	4.0	1.8	2.1	2.8	2.2	1.2	2.3	2.5
Physical/emotional abuse	1.6	0.8	3.6	3.5	1.7	0.9	1.0	3.8	3.1	2.6
Domestic violence	1.4	0.5	11.7	44.5	2.1	2.7	2.7	50.5	8.9	22.9
Sexual abuse	0.2	0.1	1.4	0.5	0.1	—	(*)—	0.3	0.5	0.4
Financial difficulty	9.4	13.2	5.1	7.9	13.6	13.7	8.5	5.8	7.4	8.6
Gambling	0.1	0.5	—	0.1	—	(*)—	(*)—	0.1	0.1	0.1
Eviction/previous accommodation ended	14.0	14.5	11.4	7.7	25.7	31.3	27.7	11.8	13.1	13.9
Drug/alcohol/ substance abuse	3.3	8.8	2.1	2.5	2.6	1.0	2.1	0.6	3.3	3.0
Emergency accommodation ended	2.7	2.1	2.8	1.4	1.7	3.2	1.5	1.2	1.6	1.9
Recently left institution	3.2	3.6	0.8	1.8	1.0	0.6	0.8	0.3	0.5	1.6
Psychiatric illness	1.6	4.3	1.5	2.3	0.4	—	0.6	0.2	3.2	1.6
Recent arrival to area with no means of support	3.8	4.6	2.2	2.0	4.7	8.9	3.8	1.8	5.3	3.2
Itinerant	4.4	5.7	3.3	2.2	5.0	3.1	3.4	1.2	3.5	3.2
Other	8.3	10.2	5.4	6.8	(a)9.9	10.3	9.8	5.9	7.9	7.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (%)	13.1	16.5	14.0	14.2	4.9	5.2	2.0	28.1	2.0	100.0
Total (number)	5,800	7,350	6,200	6,300	2,150	2,300	900	12,450	900	44,300

(a) Includes a small proportion of support periods where 'Gambling' was reported as the main reason for seeking assistance. These cells have been merged to ensure client confidentiality.

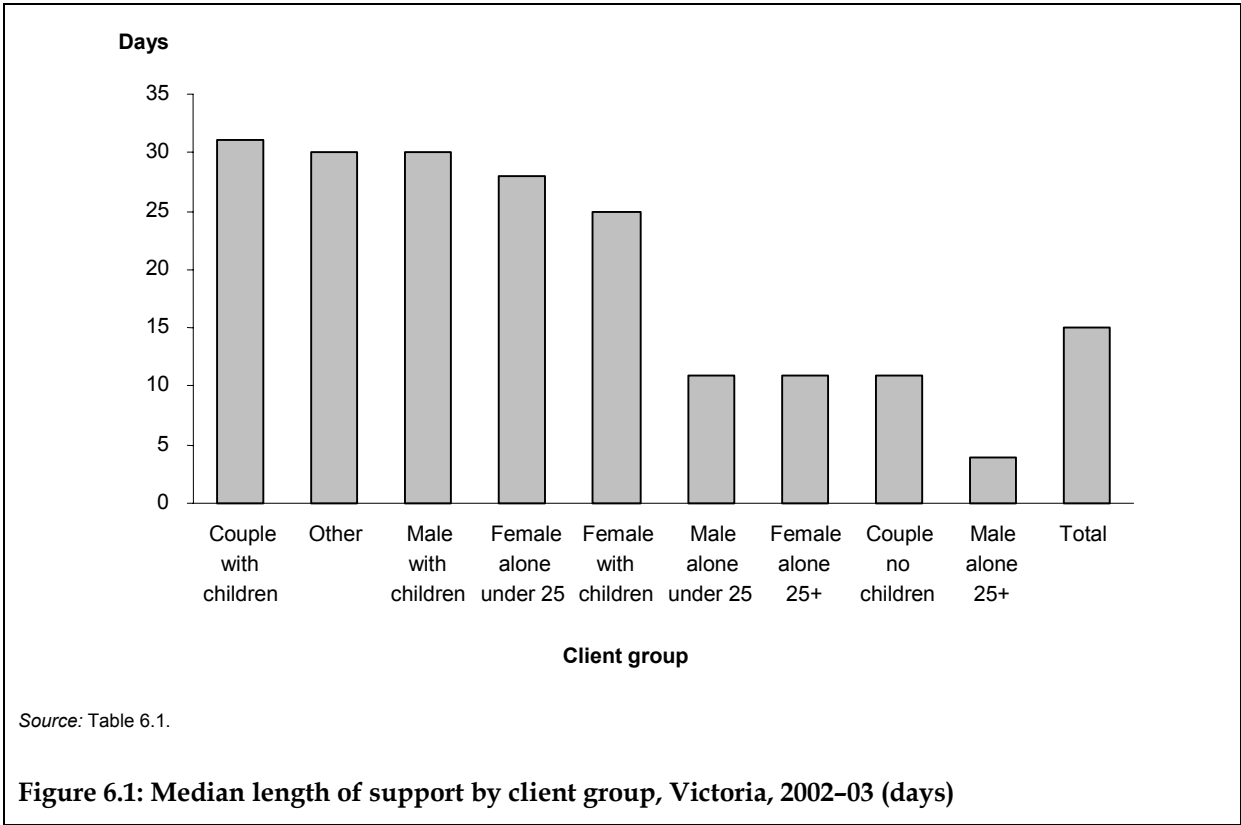
Notes

1. Number excluded due to errors and omissions (weighted): 2,767.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Victoria, 2002–03 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	36.9	41.5	20.7	28.3	31.0	19.0	18.2	16.9	30.5	27.6	11,450
1 day	2.8	3.9	4.6	7.1	5.5	4.4	3.7	8.0	3.7	5.5	2,300
2 days	1.7	1.9	2.4	3.2	3.0	2.0	2.0	3.1	0.9	2.5	1,050
3 days	1.5	1.8	1.8	2.3	1.5	1.6	1.5	2.6	1.0	2.0	850
4 days	1.0	1.4	1.1	1.8	1.1	1.5	1.2	2.0	(*)—	1.5	650
5 days	1.0	1.0	0.9	1.4	0.7	0.9	1.4	1.2	0.8	1.1	450
6 days	1.2	1.4	1.1	1.2	1.9	1.4	0.9	1.2	(*)—	1.2	500
7 days	1.3	2.2	1.9	1.5	2.7	1.5	2.2	1.5	1.0	1.7	700
>1–2 weeks	6.3	7.0	6.7	6.8	5.3	6.5	7.0	6.6	3.7	6.6	2,750
>2–4 weeks	7.8	7.5	9.8	9.2	8.4	8.7	9.9	9.4	6.3	8.7	3,650
>4–13 weeks	22.2	18.1	27.9	20.9	23.2	26.0	28.4	24.4	22.4	22.9	9,500
>13–26 weeks	8.1	7.1	10.7	9.6	9.3	12.8	12.9	11.9	12.6	9.9	4,100
>26–52 weeks	4.5	3.3	6.3	3.9	4.4	10.2	7.5	7.3	8.6	5.5	2,300
>52 weeks	3.5	2.0	4.1	2.6	1.9	3.5	3.2	4.0	7.7	3.3	1,350
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	12.9	19.9	13.2	14.5	4.7	4.8	1.8	26.3	1.8	100.0	..
Total (number)	5,400	8,300	5,500	6,000	1,950	2,000	750	10,950	750	..	41,600
Mean length (days)	62	44	80	54	53	80	71	73	104	..	64
Median length (days)	11	4	28	11	11	31	30	25	30	..	15

Notes

1. Number excluded due to errors and omissions (weighted): 1,258.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Victoria, 2002–03 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	4.8	6.0	8.6	12.3	5.5	2.3	—	8.9	6.0	7.5	700
2 days	3.4	3.3	3.8	6.8	4.5	1.5	3.6	6.3	(*)—	4.6	400
3 days	2.6	3.3	3.7	3.7	1.6	2.1	(*)—	4.4	—	3.4	300
4 days	2.4	3.1	3.0	3.3	3.7	1.2	(*)—	3.8	(*)—	3.1	300
5 days	1.9	2.1	2.0	1.8	—	—	—	1.7	(*)—	1.7	150
6 days	2.5	3.3	2.0	3.0	^(a) 4.1	^(a) 2.6	(*)—	2.0	—	2.4	250
7 days	3.3	4.2	2.8	2.9	4.4	2.8	3.4	2.7	(*)—	3.2	300
>1–2 weeks	11.3	16.5	9.9	14.2	11.6	5.8	19.1	10.5	12.4	12.1	1,150
>2–4 weeks	13.8	12.4	14.5	13.0	11.6	11.7	7.7	11.3	9.3	12.6	1,150
>4–13 weeks	29.1	27.7	25.6	22.9	28.8	21.9	21.5	21.9	20.2	25.0	2,300
>13–26 weeks	10.1	10.0	9.6	8.7	12.8	21.0	18.1	12.3	10.9	11.1	1,050
>26–52 weeks	8.1	4.7	8.2	3.6	8.1	21.3	12.9	9.5	18.7	8.1	750
>52 weeks	6.6	3.3	6.3	3.9	3.2	5.7	9.5	4.9	17.8	5.2	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	14.5	19.8	17.0	12.3	3.1	4.3	1.4	26.1	1.6	100.0	..
Total (number)	1,350	1,850	1,600	1,150	300	400	150	2,400	150	..	9,300
Mean length (days)	93	69	91	61	78	127	112	83	188	..	84
Median length (days)	34	23	28	17	36	85	61	27	87	..	28
Accommodation starting and ending on the same date (number)	100	150	100	150	50	50	<25	250	<25	..	850

(a) Includes a small proportion of closed support periods where clients were accommodated for '5 days'. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,049.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2002–03 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	61.8	59.3	61.3	49.7	68.2	71.2	69.6	56.2	56.8	58.8
SAAP/CAP accommodation	36.9	27.0	37.8	24.8	22.6	28.6	25.5	29.7	28.8	29.9
Assistance to obtain/maintain short-term accommodation	24.8	30.6	21.0	21.1	35.6	30.9	30.1	19.5	20.3	24.3
Assistance to obtain/maintain independent housing	25.4	28.5	29.5	25.3	39.6	47.7	50.0	33.4	36.2	31.2
Financial/employment	40.7	51.4	40.1	43.0	54.4	52.7	46.5	40.9	38.8	44.4
Assistance to obtain/maintain government payment	10.8	7.0	14.1	9.2	7.5	8.2	7.7	10.7	11.6	9.9
Employment/training assistance	8.8	2.8	7.7	2.2	3.5	3.5	5.0	2.1	8.3	4.1
Financial assistance/material aid	30.6	44.3	29.2	36.3	47.5	47.5	41.7	34.6	31.1	36.9
Financial counselling	8.9	10.5	9.2	9.4	13.9	11.3	10.1	8.6	8.2	9.6
Counselling	37.7	38.7	53.0	67.5	37.8	41.1	48.0	71.5	58.1	54.4
Incest/sexual assault	0.6	0.8	2.5	3.0	0.8	1.3	0.9	2.0	1.8	1.7
Domestic violence	1.2	1.0	10.3	36.9	3.8	4.4	2.3	42.0	8.5	19.3
Family/relationship	11.9	8.2	18.5	14.8	10.5	13.0	15.5	16.7	16.7	14.0
Emotional/other	33.6	36.2	45.2	59.1	35.5	36.7	45.2	62.3	53.1	48.1
Assistance with problem gambling	0.4	0.9	0.1	0.6	(*)—	0.3	(*)—	0.3	(*)—	0.4
General support/advocacy	69.7	70.3	71.7	81.3	79.0	83.7	84.2	87.1	81.1	78.2
Living skills/personal development	19.9	8.4	20.8	8.4	8.3	6.6	9.5	6.9	13.4	11.0
Assistance with legal issues/court support	7.6	6.8	6.6	16.6	5.4	7.7	10.1	21.6	7.7	12.4
Advice/information	59.7	61.7	62.7	72.4	72.1	75.5	75.6	78.1	73.8	69.4
Retrieval/storage/removal of belongings	11.2	11.2	12.8	11.0	10.0	9.0	7.6	9.6	11.4	10.7
Advocacy/liaison on behalf of client	37.1	39.4	41.8	51.8	48.6	59.7	59.6	61.7	44.5	49.4
Brokerage services	2.4	4.0	3.2	6.2	7.2	7.5	8.9	7.2	2.1	5.3
Specialist services	17.8	25.9	20.3	25.8	17.3	15.2	12.3	20.3	23.3	21.4
Psychological services	1.1	2.7	1.4	2.2	0.5	0.7	1.4	1.2	1.0	1.6
Psychiatric services	2.6	4.1	2.0	2.6	0.8	1.0	0.8	0.8	0.7	2.1
Pregnancy support	—	—	3.6	1.0	3.5	4.3	—	2.5	4.3	1.8
Family planning support	0.2	0.3	1.7	0.6	1.6	1.7	(*)—	1.2	0.9	0.9
Drug/alcohol support or intervention	8.7	11.6	5.5	7.1	5.8	3.0	4.4	2.7	3.2	6.3
Physical disability services	0.1	0.4	0.1	0.6	(*)—	0.2	(*)—	0.2	—	0.3
Intellectual disability services	0.2	0.3	0.3	0.4	0.3	0.2	(*)—	0.2	(*)—	0.3
Culturally appropriate support	3.2	2.2	4.5	8.0	3.8	3.5	2.9	9.1	11.5	5.7
Interpreter services	0.3	0.4	0.9	3.3	1.3	1.9	1.2	3.4	2.3	1.9
Assistance with immigration issues	0.6	0.3	0.8	1.8	0.5	1.1	0.5	1.0	1.7	0.9
Health/medical services	8.0	15.6	9.5	12.0	7.1	6.1	5.9	8.1	6.3	10.0
Basic support and services n.e.s.	42.5	54.3	43.4	42.4	31.2	30.9	32.8	38.2	35.7	42.2
Meals	21.9	38.6	21.4	21.9	10.6	7.0	8.6	13.2	10.5	20.9
Laundry/shower facilities	17.8	24.4	17.3	15.2	6.9	3.7	3.1	10.2	6.1	14.8
Recreation	15.3	17.4	14.3	10.4	6.3	5.0	5.7	8.1	8.1	11.6
Transport	26.4	20.8	31.2	25.9	18.9	19.2	20.7	26.7	25.6	25.1
Other	12.2	14.5	10.5	11.2	8.9	9.2	10.1	11.3	8.0	11.6
No services provided directly	6.3	2.0	5.0	2.2	4.6	3.1	3.1	1.9	4.6	3.2
Total (number)	5,200	8,600	5,950	6,500	2,100	2,250	900	12,300	900	44,650

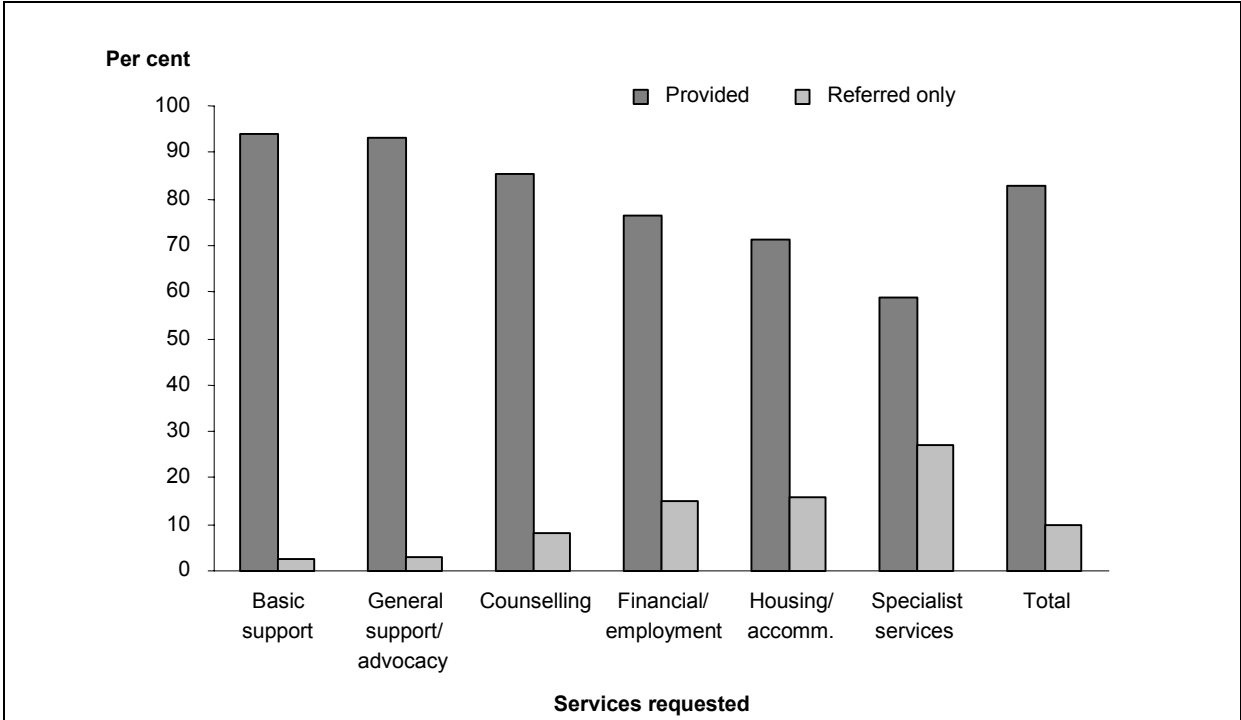
Notes

1. Number excluded due to errors and omissions (weighted): 4,172 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key chart



Source: Table 7.1, Part b.

Figure 7.1: Provision of services requested by clients, Victoria, 2002-03 (per cent services requested in closed support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Victoria, 2002-03

**Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	12.3	15.4	27.7	58.7	13.6	72.3	100.0	15,450
Assistance to obtain/maintain short-term accommodation	13.5	15.8	29.3	56.6	14.1	70.7	100.0	12,700
Assistance to obtain/maintain independent housing	13.5	15.9	29.4	58.2	12.3	70.5	100.0	15,550
Financial/employment								
Assistance to obtain/maintain government payment	8.8	16.3	25.1	59.6	15.3	74.9	100.0	4,500
Employment/training assistance	18.3	33.3	51.6	32.5	15.9	48.4	100.0	2,750
Financial assistance/material aid	5.7	9.5	15.2	73.3	11.5	84.8	100.0	16,250
Financial counselling	13.1	21.1	34.2	52.1	13.8	65.9	100.0	5,050
Counselling								
Incest/sexual assault	18.5	29.5	48.0	32.7	19.3	52.0	100.0	1,100
Domestic violence	5.7	9.2	14.9	73.8	11.3	85.1	100.0	8,550
Family/relationship	12.8	16.1	28.9	59.2	11.8	71.0	100.0	6,750
Emotional/other	3.5	3.0	6.5	87.3	6.2	93.5	100.0	18,850
Assistance with problem gambling	23.3	32.6	55.9	24.8	19.2	44.0	100.0	300
General support/advocacy								
Living skills/personal development	10.7	7.7	18.4	73.6	8.0	81.6	100.0	4,550
Assistance with legal issues/court support	10.7	17.0	27.7	51.4	20.9	72.3	100.0	5,850
Advice/information	1.1	0.2	1.3	93.9	4.8	98.7	100.0	26,750
Retrieval/storage/removal of belongings	9.3	5.7	15.0	79.0	6.0	85.0	100.0	4,100
Advocacy/liaison on behalf of client	2.1	0.7	2.8	88.6	8.6	97.2	100.0	18,450
Brokerage services	4.3	6.1	10.4	82.3	7.3	89.6	100.0	2,100
Specialist services								
Psychological services	22.4	46.8	69.2	16.7	14.1	30.8	100.0	1,700
Psychiatric services	19.3	38.4	57.7	24.8	17.5	42.3	100.0	1,600
Pregnancy support	13.5	21.0	34.5	49.1	16.5	65.6	100.0	900
Family planning support	16.4	23.2	39.6	39.2	21.2	60.4	100.0	500
Drug/alcohol support or intervention	19.4	24.1	43.5	33.6	22.9	56.5	100.0	3,800
Physical disability services	21.4	39.7	61.1	21.8	17.0	38.8	100.0	250
Intellectual disability services	23.0	41.4	64.4	20.9	14.6	35.5	100.0	250
Culturally appropriate support	6.4	13.1	19.5	71.9	8.6	80.5	100.0	2,450
Interpreter services	9.1	12.5	21.6	66.5	11.9	78.4	100.0	850
Assistance with immigration issues	10.4	20.0	30.4	47.0	22.6	69.6	100.0	400
Health/medical services	10.5	28.6	39.1	43.9	17.0	60.9	100.0	5,850
Basic support and services n.e.s.								
Meals	2.2	2.6	4.8	92.0	3.2	95.2	100.0	8,450
Laundry/shower facilities	2.4	0.6	3.0	95.6	1.4	97.0	100.0	5,700
Recreation	5.4	3.4	8.8	87.9	3.4	91.3	100.0	4,450
Transport	3.3	3.0	6.3	91.5	2.2	93.7	100.0	9,300
Other	3.8	4.2	8.0	83.6	8.3	91.9	100.0	4,750

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Victoria, 2002-03

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
% distinct services requested								Number	Number
Housing/ accommodation	13.1	15.7	28.8	57.9	13.3	71.2	100.0	43,650	28,250
Financial/ employment	8.7	14.9	23.6	63.5	12.9	76.4	100.0	28,550	19,800
Counselling	6.4	8.0	14.4	76.5	9.0	85.5	100.0	35,550	22,050
General support/ advocacy	3.7	3.0	6.7	85.4	7.8	93.2	100.0	61,850	30,300
Specialist services	14.2	27.0	41.2	42.0	16.8	58.8	100.0	18,550	11,450
Basic support and services n.e.s.	3.2	2.7	5.9	90.7	3.4	94.1	100.0	32,700	16,650
Total (%)	7.5	9.8	17.3	72.9	9.9	82.7	100.0
Total (number)	16,450	21,750	38,200	160,850	21,750	182,600	..	220,800	38,850

Notes

1. Number excluded due to errors and omissions (weighted): 3,041 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2002–03

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total		
Broad type of service								% unmet needs	%	Number
Housing/accommodation	38.7	30.7	41.3	32.8	37.4	31.9	50.5	34.8	5,650	
Financial/employment	15.4	14.1	13.7	20.0	17.2	15.0	13.4	15.1	2,450	
Counselling	11.1	16.4	10.1	17.4	13.4	15.2	8.1	13.9	2,250	
General support/ advocacy	11.2	14.6	12.0	9.9	14.8	17.9	9.2	13.9	2,250	
Specialist services	16.6	17.2	15.4	13.1	9.9	15.1	15.4	16.0	2,600	
Basic support and services n.e.s.	7.0	7.0	7.5	6.9	7.3	4.9	3.4	6.4	1,050	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>16,250</i>	
Summary totals										
Total unmet needs (%)	30.5	28.4	4.4	5.1	2.4	26.0	3.1	100.0	..	
Total unmet needs (number)	4,950	4,600	700	850	400	4,250	500	..	16,250	
Total closed support periods with unmet needs (%)	33.1	27.2	4.7	5.1	2.0	24.5	3.4	100.0	..	
Total closed support periods with unmet needs (number)	2,650	2,150	350	400	150	1,950	250	..	8,000	
Total closed support periods (%)	31.8	28.2	4.5	4.8	1.9	27.0	1.9	100.0	..	
Total closed support periods (number)	12,450	11,000	1,750	1,850	750	10,550	700	..	39,100	

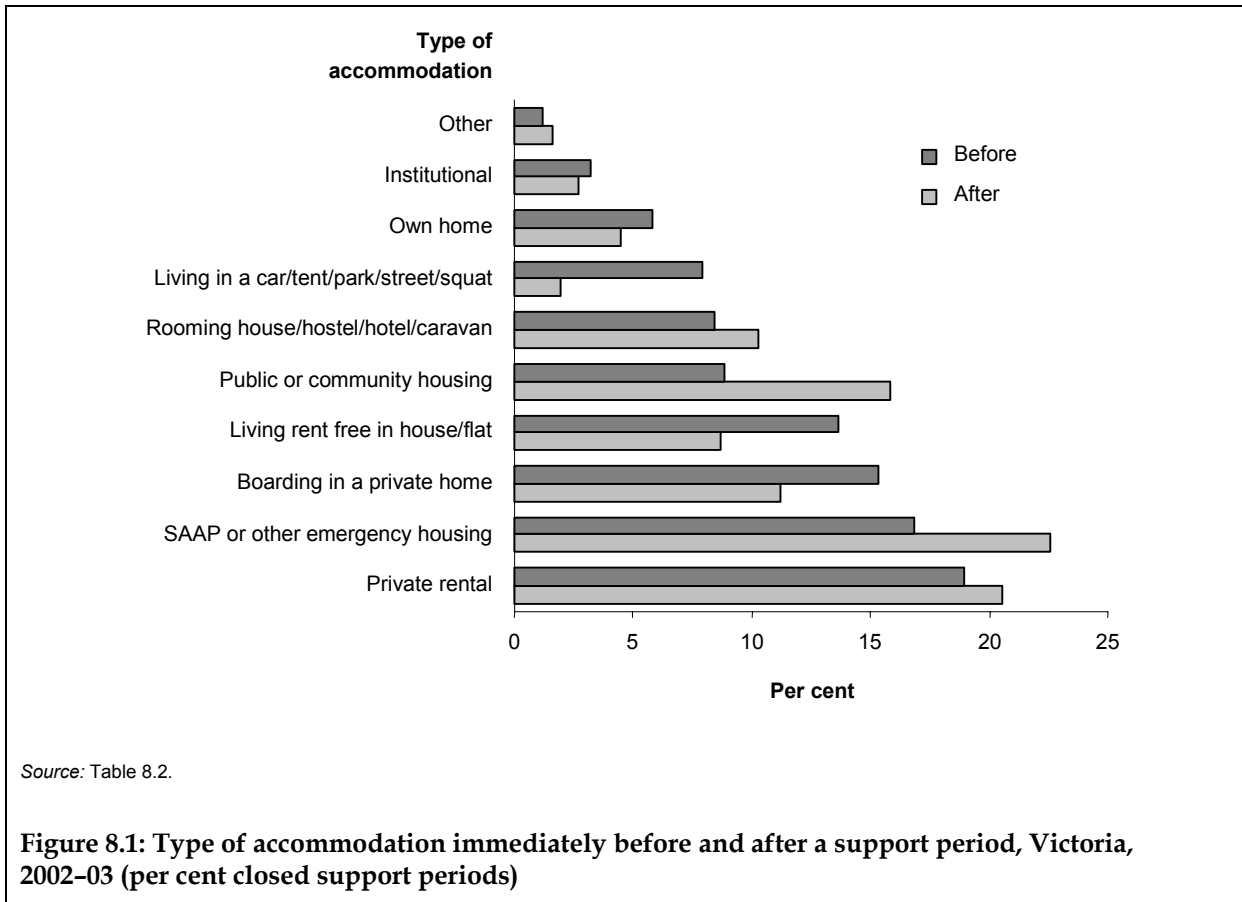
Notes

1. Number excluded due to errors and omissions (weighted): 196 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 91 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 3,489 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Victoria, 2002-03 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	17.1	5.1	6.9	4.4
No income, awaiting pension/benefit	3.2	1.9	1.3	0.8
Government pension/benefit	71.1	85.9	83.8	86.7
Other	8.6	7.2	8.0	8.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,450</i>	<i>4,000</i>	<i>34,700</i>	<i>29,750</i>
Number with missing data	200	600	6,400	11,350
Total (number)	4,650	4,650	41,100	41,100

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Victoria, 2002–03 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	16.3	16.5	16.8	22.6
Living rent-free in house/flat	14.4	7.0	13.6	8.7
Private rental	18.5	26.1	18.9	20.5
Public or community housing	7.2	20.7	8.8	15.8
Rooming house/hostel/hotel/caravan	8.5	9.4	8.4	10.3
Boarding in a private home	20.3	12.7	15.3	11.2
Own home	2.8	1.7	5.8	4.5
Living in a car/tent/park/street/squat	7.2	1.5	7.9	1.9
Institutional	3.2	2.5	3.2	2.7
Other	1.5	1.9	1.2	1.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>15,150</i>	<i>12,650</i>	<i>34,350</i>	<i>27,100</i>
Number with missing data	700	3,200	6,750	14,000
Total (number)	15,900	15,900	41,100	41,100

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Victoria, 2002–03 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	51.8	42.8	34.3	31.5	36.1	38.3	27.1	16.0	15.6	33.5	2,400
Living rent-free in house/flat	12.5	9.8	11.6	12.6	9.6	7.3	5.6	6.5	8.4	8.9	650
Private rental	7.1	8.6	12.5	13.2	12.7	13.7	11.4	16.4	15.1	12.6	900
Public or community housing	7.0	10.9	8.4	7.6	9.8	14.4	35.1	46.0	45.8	18.9	1,350
Rooming house/hostel/hotel/caravan	5.6	6.5	11.4	8.9	9.2	7.3	3.5	2.6	1.6	6.7	500
Boarding in a private home	8.2	10.5	9.6	10.0	11.8	9.6	11.2	8.7	9.2	10.0	700
Own home	2.4	3.1	2.7	3.0	2.6	0.9	1.1	(*)—	(*)—	1.7	100
Living in a car/tent/park/street/squat	0.5	1.5	2.5	3.6	0.9	0.7	—	(*)—	(*)—	1.1	100
Institutional	2.2	5.1	5.3	6.6	4.7	5.8	3.3	2.2	1.6	4.6	350
Other	2.6	1.2	1.6	3.1	2.6	1.9	^(a) 1.8	0.9	1.9	2.0	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	6.6	7.1	9.0	11.2	12.7	26.7	12.0	8.8	5.9	100.0	..
Total (number)	450	500	650	800	900	1,900	850	650	400	..	7,150

(a) Includes a small proportion of closed support periods where clients who were accommodated reported that they were 'Living in a car/tent/park/ street/squat' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 3,079 closed support periods (type of accommodation and length of accommodation).
3. Table excludes high-volume records because not all items were on included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2002-03 (per cent)

Living situation	Before	After
With parent(s)	9.7	6.9
With foster family	0.3	0.3
With relatives/friends short-term	16.6	9.6
With relatives/friends long-term	3.0	4.6
With spouse/partner with/without children	24.7	16.6
Alone with children	13.7	22.3
Alone	21.6	25.3
With other unrelated persons	9.5	11.9
Other	1.0	2.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>34,550</i>	<i>27,650</i>
Number with missing data	6,600	13,450
Total (number)	41,100	41,100

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Victoria, 2002-03 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.2	5.8	3.0	3.7
Employed part-time/casual	7.2	12.9	6.5	7.6
Unemployed (looking for work)	49.5	42.0	30.7	28.3
Not in labour force	42.2	39.2	59.8	60.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>2,650</i>	<i>2,300</i>	<i>34,700</i>	<i>29,050</i>
Number with missing data	150	550	6,400	12,050
Total (number)	2,800	2,800	41,100	41,100

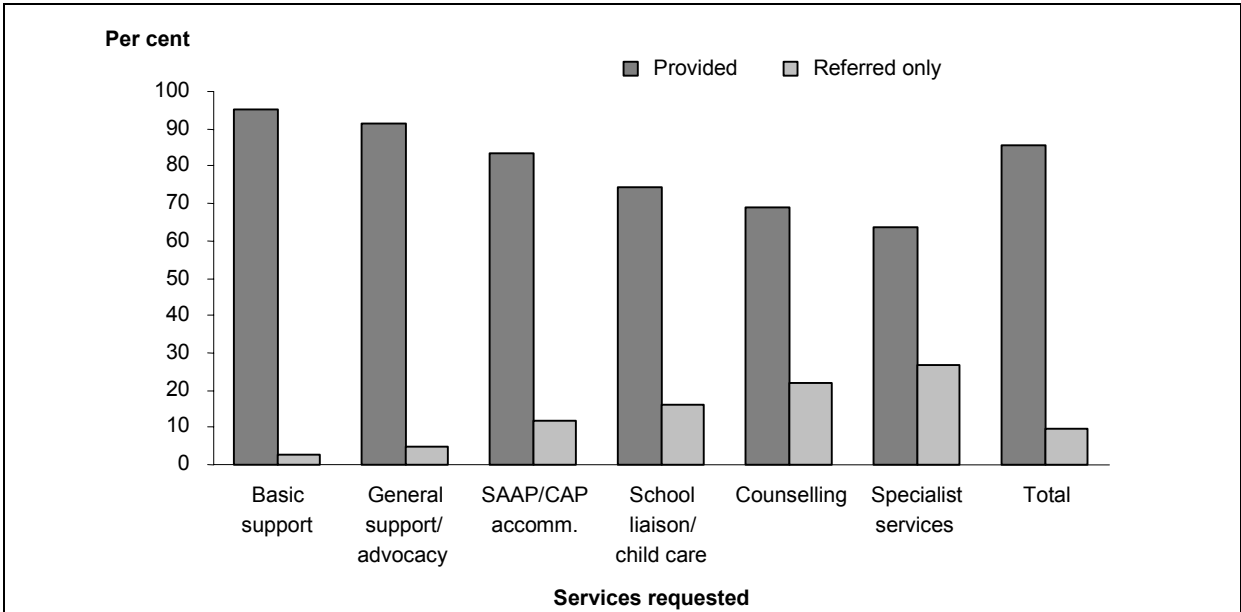
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

9 Support to accompanying children

9.1 Key chart



Source: Table 9.4, Part b.

Figure 9.1: Provision of services requested for accompanying children, Victoria, 2002-03 (per cent distinct services requested in closed accompanying child support periods)

9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, Victoria, 2002–03

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0–4 years	41.6	8,250	41.5	10,400
5–12 years	43.8	8,700	44.3	11,150
13–15 years	10.0	2,000	9.9	2,500
16–17 years	4.5	900	4.3	1,100
Total	100.0	19,850	100.0	25,150
Gender				
Male	50.1	9,950	50.5	12,750
Female	49.9	9,900	49.5	12,500
Total	100.0	19,850	100.0	25,300

Notes

1. Number excluded due to errors and omissions in age (weighted): 52 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 29 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 521 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 355 accompanying child support periods.
5. Table excludes high-volume records because not all items were included on the high-volume form.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
7. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, Victoria, 2002–03

Birthplace	Per cent	Number
Australia	92.7	17,450
Oceania (excluding Australia)	2.3	450
Europe and the former Soviet Union	0.8	150
South-East, North-East and Southern Asia	1.1	200
Other (including the Middle East, Africa, the Americas and Caribbean)	3.0	550
Total	100.0	18,850

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 1,060 accompanying children.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2002–03

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
Accompanying child support periods					%	Number
		(%)				
Accommodation	41.3	37.9	50.9	61.0	49.3	4,800
SAAP/CAP accommodation	41.3	37.9	50.9	61.0	49.3	4,800
School liaison/child care	14.1	21.3	25.2	19.5	23.8	2,300
School liaison	11.2	18.0	17.2	14.6	16.6	1,650
Child care	4.9	5.3	11.4	(*)—	10.4	1,000
Counselling	12.2	16.7	25.2	22.0	23.4	2,300
Help with behavioural problems	5.9	7.8	8.8	(*)—	8.5	850
Sexual/physical abuse counselling/support	0.9	1.6	3.1	(*)—	2.8	250
Skills education	2.3	1.1	2.1	(*)—	2.1	200
General counselling/support	5.7	10.2	19.2	(*)—	17.3	1,700
General support/advocacy	30.9	40.1	44.8	58.5	43.2	4,200
Access arrangements	1.6	4.9	4.7	(*)—	4.3	400
Advice/information	16.7	24.7	28.7	36.6	27.3	2,650
Brokerage services	4.6	4.9	3.6	(*)—	3.8	350
Advocacy	18.8	20.2	27.2	31.7	26.0	2,550
Specialist services	7.4	3.1	11.5	14.6	10.6	1,050
Culturally sensitive services	2.7	1.1	5.0	12.2	4.6	450
Health/medical services	5.1	2.2	7.9	(*)—	7.3	700
Basic support and other services n.e.s.	48.1	47.1	53.4	61.0	52.5	5,150
Meals	11.3	11.3	28.3	12.2	25.6	2,500
Showers/hygiene	4.5	5.1	17.8	—	15.7	1,550
Recreation	13.7	9.3	22.2	(*)—	20.6	2,000
Transport	19.8	24.7	38.7	43.9	36.0	3,500
Other	19.4	19.3	11.1	31.7	12.4	1,200
No services provided directly by agency	15.0	11.4	11.7	12.2	12.0	1,200
Total accompanying child support periods (%)	10.6	4.9	84.0	0.4	100.0	..
Total accompanying child support periods (number)	1,050	500	8,200	50	..	9,800
Support periods for SAAP clients with accompanying children requiring assistance						
Total support periods (%)	9.8	5.5	84.1	0.6	100.0	..
Total support periods (number)	500	300	4,300	50	..	5,100
Mean number of accompanying children requiring assistance	2.08	1.70	1.92	1.41	..	1.92

Notes

1. Number excluded due to errors and omissions (weighted): 15,867 accompanying child support periods (including cases with no information on service requirements or provision).
2. Number excluded due to errors and omissions (weighted): 76 support periods.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children were able to receive multiple services, so percentages do not total 100.
5. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
6. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
7. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2002–03

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	4.4	12.0	16.4	71.4	12.2	83.6	100.0	4,400
School liaison/child care								
School liaison	10.9	9.9	20.8	67.6	11.7	79.3	100.0	1,450
Child care	8.2	23.8	32.0	51.0	17.0	68.0	100.0	1,050
Counselling								
Help with behavioural problems	8.5	31.7	40.2	43.3	16.5	59.8	100.0	1,000
Sexual/physical abuse counselling/support	10.3	37.9	48.2	29.5	22.4	51.9	100.0	400
Skills education	18.7	11.9	30.6	47.2	22.3	69.5	100.0	200
General counselling/support	7.9	12.7	20.6	67.4	12.0	79.4	100.0	1,600
General support/advocacy								
Access arrangements	9.9	28.7	38.6	51.7	9.7	61.4	100.0	450
Advice/information	3.1	1.7	4.8	86.7	8.5	95.2	100.0	2,100
Brokerage services	2.5	11.3	13.8	68.7	17.5	86.2	100.0	300
Advocacy	2.4	1.7	4.1	88.3	7.6	95.9	100.0	1,900
Specialist services								
Culturally sensitive services	7.0	11.4	18.4	75.4	6.2	81.6	100.0	400
Health/medical services	10.7	32.9	43.6	38.9	17.4	56.3	100.0	950
Basic support and other services n.e.s.								
Meals	1.5	1.7	3.2	93.2	3.6	96.8	100.0	2,200
Showers/hygiene	2.5	1.1	3.6	95.3	1.2	96.5	100.0	1,400
Recreation	2.6	3.0	5.6	90.4	4.0	94.4	100.0	1,600
Transport	1.8	0.4	2.2	95.8	2.1	97.9	100.0	2,800
Other	3.8	7.6	11.4	76.5	12.2	88.7	100.0	1,000
Further other	4.2	21.5	25.7	49.8	24.5	74.3	100.0	200

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Victoria, 2002-03

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	4.4	12.0	16.4	71.4	12.2	83.6	100.0	4,400	4,400
School liaison/child care	9.7	15.8	25.5	60.6	13.9	74.5	100.0	2,500	2,250
Counselling	9.1	21.8	30.9	53.8	15.4	69.2	100.0	3,200	2,400
General support/advocacy	3.4	5.0	8.4	82.8	8.8	91.6	100.0	4,750	3,350
Specialist services	9.6	26.6	36.2	49.7	14.1	63.8	100.0	1,350	1,200
Basic support and services n.e.s.	2.2	2.5	4.7	91.2	4.2	95.4	100.0	9,100	4,300
Total (%)	4.8	9.6	14.5	76.2	9.3	85.5	100.0
Total (number)	1,200	2,450	3,650	19,300	2,350	21,650	..	25,350	7,550

Notes

1. Number excluded due to errors and omissions (weighted): 13,787 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Victoria, 2002–03

	Couple with children	Male with children	Female with children	Total	
Broad type of service	% unmet needs			%	Number
Accommodation	31.6	23.8	13.8	15.7	200
School liaison/child care	13.8	14.3	20.9	20.0	250
Counselling	17.8	23.8	24.5	23.9	300
General support/advocacy	9.9	11.9	13.8	13.4	150
Specialist services	4.0	14.3	11.1	10.6	150
Basic support and services n.e.s.	22.9	12.0	16.0	16.4	200
Total	100.0	100.0	100.0	100.0	1,200
Summary totals					
Total unmet needs (%)	8.8	3.7	87.5	100.0	..
Total unmet needs (number)	100	50	1,050	..	1,200
Total closed accompanying child support periods with unmet needs (%)	9.7	5.0	85.3	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	50	600	..	750
Total closed accompanying child support periods (%)	9.9	4.7	85.2	100.0	..
Total closed accompanying child support periods (number)	750	350	6,600	..	7,750
Total closed support periods with accompanying children with unmet needs (%)	8.9	4.9	86.2	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	50	<25	400	..	500
Total closed support periods with accompanying children requiring assistance (%)	9.5	5.2	84.8	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	400	200	3,450	..	4,100

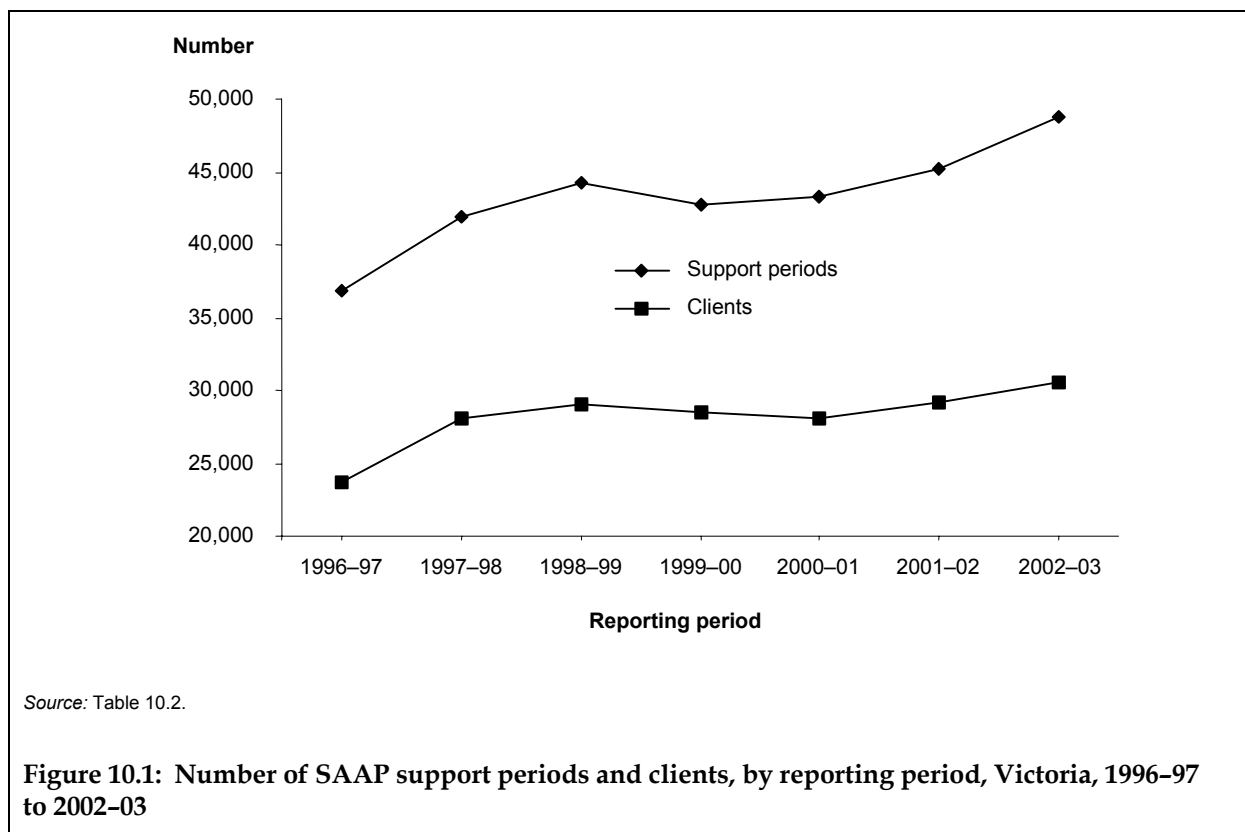
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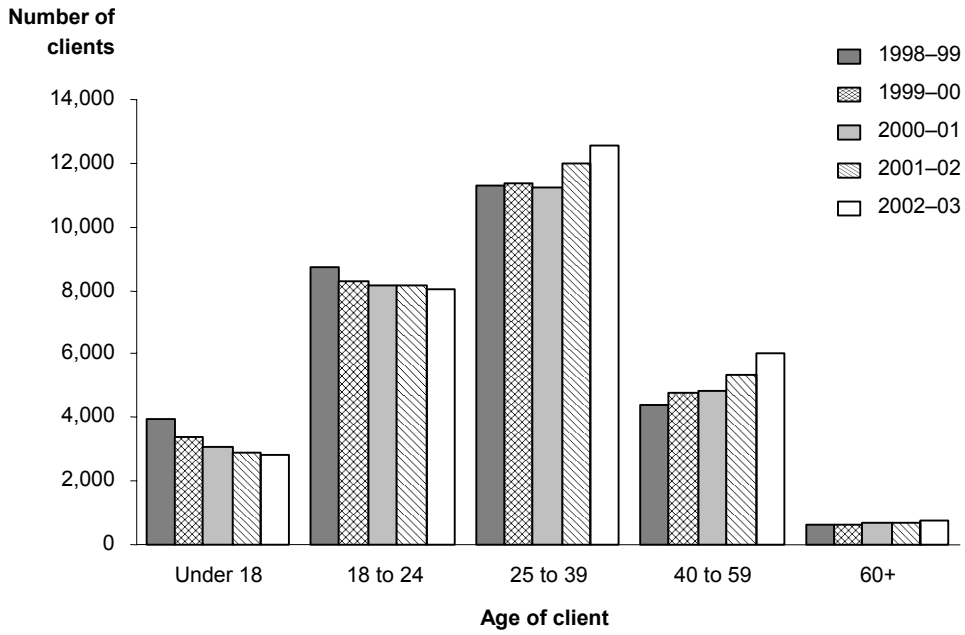
1. Number excluded due to errors and omissions (weighted): 5 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 4 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 13,594 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 28 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

10 Support from 1996–97 to 2002–03

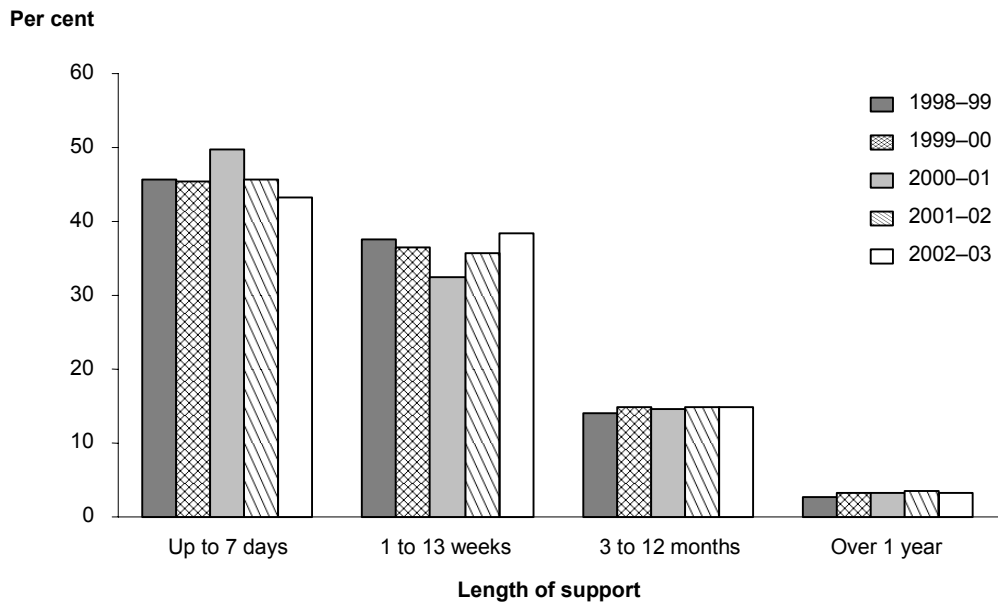
10.1 Key charts





Source: Derived from Table 10.3.

Figure 10.2: Number of clients by age group, Victoria, 1998-99 to 2002-03



Source: Derived from Table 10.5.

Figure 10.3: Length of support, Victoria, 1998-99 to 2002-03 (per cent closed support periods)

10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, Victoria, 1996–97 to 2002–03

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
Constant 2002–03 \$				
1996–97	55,177,000	50,691,000	1,380	2,140
1997–98	55,302,000	51,903,000	1,240	1,850
1998–99	52,422,000	51,290,000	1,160	1,760
1999–00	55,522,000	50,628,000	1,190	1,780
2000–01	58,657,000	55,507,000	1,280	1,970
2001–02	67,136,000	64,477,000	1,430	2,210
2002–03	72,163,000	67,833,000	1,390	2,220

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. 'Funding to agencies' in 2002–03 includes \$12,745,700 provided by the Victorian funding department which was in addition to the SAAP funding agreement between Victoria and the Australian Government.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002; ABS 2003b; FaCS unpublished data.

Table 10.2: SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2002–03 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Support periods (number)	36,800	41,850	44,250	42,700	43,350	45,200	48,800
Clients (number)	23,700	28,050	29,100	28,500	28,150	29,200	30,500
Mean number of support periods per client	1.52	1.49	1.53	1.50	1.54	1.54	1.60
Clients per 10,000 population 10+	60	71	72	70	68	69	71
Nightly average support periods with accommodation	1,250	1,900	1,800	1,450	1,450	2,000	2,150
Daily average support periods	5,000	5,400	6,250	6,250	6,100	6,850	7,550

Notes

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 9,135 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 3,534 daily average support periods.
4. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Victoria.
5. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided with Victoria.
6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
7. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
8. Support period figures have been weighted to adjust for agency non-participation.
9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2003a.

Table 10.3: SAAP clients: age of client by reporting period, Victoria, 1998–99 to 2002–03 (per cent)

Age of client	1998–99	1999–00	2000–01	2001–02	2002–03
Under 15 years	1.7	1.5	1.6	1.4	1.3
15–17 years	12.0	10.4	9.3	8.6	8.0
18–19 years	10.6	10.3	9.7	9.6	8.8
20–24 years	19.4	18.8	19.5	18.6	17.9
25–29 years	14.9	15.4	14.8	14.7	14.3
30–34 years	13.4	13.8	14.1	15.1	15.0
35–39 years	10.6	10.8	11.2	11.5	12.2
40–44 years	7.2	7.7	8.0	8.5	9.0
45–49 years	3.9	4.6	4.5	4.9	5.5
50–54 years	2.6	2.8	3.1	3.2	3.5
55–59 years	1.5	1.7	1.7	1.7	1.9
60–64 years	0.9	0.9	1.0	1.0	1.1
65 years and over	1.3	1.3	1.4	1.4	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	29,050	28,400	28,050	29,000	30,200
Mean age (years)	29.1	29.7	30.0	30.5	31.1
Median age (years)	27	27	28	29	29

Notes

1. Number excluded due to errors and omissions (weighted): 772.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, Victoria, 1998–99 to 2002–03 (per cent)

Existence of support plan	1998–99	1999–00	2000–01	2001–02	2002–03
<i>Support plan</i>	64.9	67.5	64.9	59.8	58.0
All goals achieved	n.a.	n.a.	13.9	16.5	17.3
Most or some goals achieved	n.a.	n.a.	32.2	35.3	33.4
No goals achieved	n.a.	n.a.	3.1	2.6	2.6
No information given	n.a.	n.a.	15.7	5.5	4.7
<i>No support plan</i>	8.9	6.6	10.8	14.2	14.2
<i>Not appropriate</i>	26.2	25.9	24.3	26.0	27.9
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
Total (number)	28,750	29,350	25,500	31,050	35,750

Notes

1. Number excluded due to errors and omissions (weighted): 20,610.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.5: SAAP closed support periods: length of support by reporting period, Victoria, 1998–99 to 2002–03 (per cent)

Length of support	1998–99	1999–00	2000–01	2001–02	2002–03
Less than 1 day	29.5	29.9	35.7	32.9	27.6
1 day	6.0	5.6	5.1	4.7	5.6
2 days	2.5	2.4	2.3	1.8	2.4
3 days	2.0	2.1	1.8	1.7	2.0
4 days	1.4	1.3	1.4	1.2	1.5
5 days	1.3	1.2	1.0	0.9	1.1
6 days	1.3	1.2	1.0	1.1	1.3
7 days	1.8	1.6	1.5	1.5	1.8
>1–2 weeks	6.6	6.8	5.4	5.7	6.7
>2–4 weeks	9.4	8.9	7.7	8.0	8.8
>4–13 weeks	21.6	20.7	19.4	22.0	22.8
>13–26 weeks	9.5	9.3	9.2	9.7	9.7
>26–52 weeks	4.6	5.6	5.3	5.3	5.3
>52 weeks	2.6	3.3	3.3	3.5	3.3
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	38,400	37,300	38,150	39,150	42,500
Mean length (days)	57	63	61	63	64
Median length (days)	12	12	8	13	15

Notes

1. Number excluded due to errors and omissions (weighted): 656.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.6: SAAP clients: number of support periods per client by reporting period, Victoria, 1996–97 to 2002–03 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
1	77.9	81.5	80.3	79.2	78.4	77.4	76.1
2	13.5	11.2	11.0	12.9	12.3	13.4	13.8
3	5.1	3.7	4.4	4.0	4.4	4.4	4.9
4	1.5	1.6	2.0	1.8	2.2	2.0	2.0
5	0.8	0.9	1.0	0.7	0.9	1.1	1.2
6+	1.2	1.2	1.3	1.3	1.8	1.7	2.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	23,700	28,050	29,100	28,500	28,150	29,200	30,500
Mean number of support periods	1.52	1.49	1.53	1.50	1.54	1.54	1.60

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.7: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Victoria, 1996–97 to 2002–03

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Agencies (number)	292	322	321	311	310	348	337
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1
Forms returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662
Forms returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3
Forms returned with valid consent (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Victoria follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, Victoria, 2002–03

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Eastern Metropolitan	39	94.9	7,238	93.4	91.8
Northern Metropolitan	57	93.0	4,206	82.7	80.3
Southern Metropolitan	66	90.9	9,399	91.7	88.7
Western Metropolitan	40	100.0	8,676	85.0	82.5
Barwon South Western	23	100.0	2,799	86.4	85.6
Gippsland	23	87.0	1,788	82.9	82.1
Grampians	30	100.0	2,019	91.5	89.7
Hume	23	100.0	2,311	85.7	84.9
Loddon Mallee	29	82.8	3,896	88.3	87.6
Statewide	7	100.0	3,330	88.1	87.2
Total	337	94.1	45,662	88.3	86.5
Primary target group					
Young people	123	93.5	10,530	86.5	84.7
Single men only	14	100.0	2,556	88.8	88.2
Single women only	19	94.7	1,749	89.7	83.0
Families	30	96.7	3,083	86.1	84.5
Women escaping domestic violence	58	98.3	9,551	85.8	84.4
Cross target/multiple/general	93	90.3	18,193	90.9	88.9
Total	337	94.1	45,662	88.3	86.5

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 45,662 forms returned, 1,627 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 1,800 of the 48,800 support periods.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region

Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The State's administrative regions, which consist of four metropolitan regions, five rural regions and one statewide classification, are as follows:

- Eastern Metropolitan
- Northern Metropolitan
- Southern Metropolitan
- Western Metropolitan
- Barwon South Western
- Gippsland
- Grampians
- Hume
- Loddon Mallee
- Statewide.

SAAP accommodation

The SAAP Client Collection specifies six distinct types of SAAP accommodation that may be provided to clients. In this report, the six types are combined into three groups:

- crisis or short-term accommodation
- medium- to long-term accommodation
- other SAAP-funded accommodation, which comprises accommodation in hostels, motels, hotels and caravans, community placements and other SAAP-funded arrangements.

It should be noted that in Victoria many SAAP clients are accommodated in both crisis and medium-term accommodation by the Transitional Housing Management program. Some of the accommodation periods provided by this program may not be reported to the NDCA.

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2002 – JUNE 2003



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	OFFICE USE ONLY
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y		1
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	3
SUPPORT PERIOD NOT ENDED BY										4
30 June 2003	Yes	<input type="checkbox"/>	1							5
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2				6
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	7
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME		M/F FOR MALE OR FEMALE			8
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	9
										10
										11
										12

THE 2002–2003 CLIENT FORM

The 2002–03 Client Collection commences Monday 1 July 2002. The only change on this year's form is the addition of a shaded square at the end of the Agency Number, at the top right hand corner of the front page. Please use this space to write in your agency's new alphabetic check digit. **Your new agency id is your previous four digit agency number plus an alphabetic check digit (eg. 9999 X).**

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed *even without* the *informed consent* of the client.
- You should begin using the new pink client forms on Monday 1 July 2002. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment program (CDEP) 8
- ABSTUDY 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

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16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column

Before After

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column

Before After

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before After

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site								
						D D	M M	Y Y Y Y			
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site								
						D D	M M	Y Y Y Y			
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site								
						D D	M M	Y Y Y Y			
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site								
						D D	M M	Y Y Y Y			
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site								
						D D	M M	Y Y Y Y			
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6							

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 5
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 6
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 7
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

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RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2002 AND 31 DECEMBER 2002

- Twice a year (in the first week of July 2002 and in the first week of January 2003), you should notify the NDCA of clients who are still being supported as at 30 June 2002 and 31 December 2002.
- For clients who are ongoing at 30 June 2002, transfer the information from the old 2001–2002 form to the new 2002–2003 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2002. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

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CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2002 – JUNE 2003



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	OFFICE USE ONLY
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y		1
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	3
SUPPORT PERIOD NOT ENDED BY										4
30 June 2003	Yes	<input type="checkbox"/>	1							5
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2				6
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	7
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE						8
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	9
										10
										11
										12

1. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
 couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
 couple without child(ren) 2
 other (please specify) _____ 999

2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/ guardian's form)

please tick one box only

- Yes, child(ren) recorded on this form 1
 No, child(ren) recorded on 'other adults' form 2
 not applicable 3

3. Number of accompanying children assisted in each age group

- 0 – 4 years 1
 5 – 12 years 2
 13 – 15 years 3
 16 – 17 years 4

(complete a separate client form for each child aged 18 years and over)

4. Gender of client

- female 1
 male 2

5. Main income source at commencement

please tick one box only in each column

No Income

- no income 1
 registered/awaiting benefit 2

Government Payments

- newstart allowance 4
 youth allowance 33
 Austudy Payment - for students aged 25 years of age and over 28
 community development employment program (CDEP) 8
 ABSTUDY 31
 disability support pension 12
 age pension 13
 parenting payment (single) - formerly sole parent pension 14
 parenting payment (partnered) 32
 special benefit 15
 sickness allowance 16
 partner allowance 17
 DVA support pension 29
 DVA disability pension 30
 other type of allowance or benefit 18

Other Income

- workcover/compensation 19
 maintenance/child support 20
 wages/salary/own business 21
 spouse/partner's income 22
 other (please specify) _____ 999
 don't know/no information 0

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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References

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