

Homeless people in SAAP

**SAAP National Data Collection
annual report
2006–07**

**New South Wales
supplementary tables**

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SAAP NDCA REPORT SERIES 12

Homeless people in SAAP

**SAAP National Data Collection
annual report
2006–07**

**New South Wales
supplementary tables**

July 2008

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Preface

This publication contains statistical tables and charts in relation to New South Wales and is intended to supplement the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Penny Allbon

Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Finally, the vital role played by data providers is acknowledged. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the New South Wales Department of Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs (formerly known as FaCSIA)
I & I	Innovation and Investment Fund
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified

1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2008). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

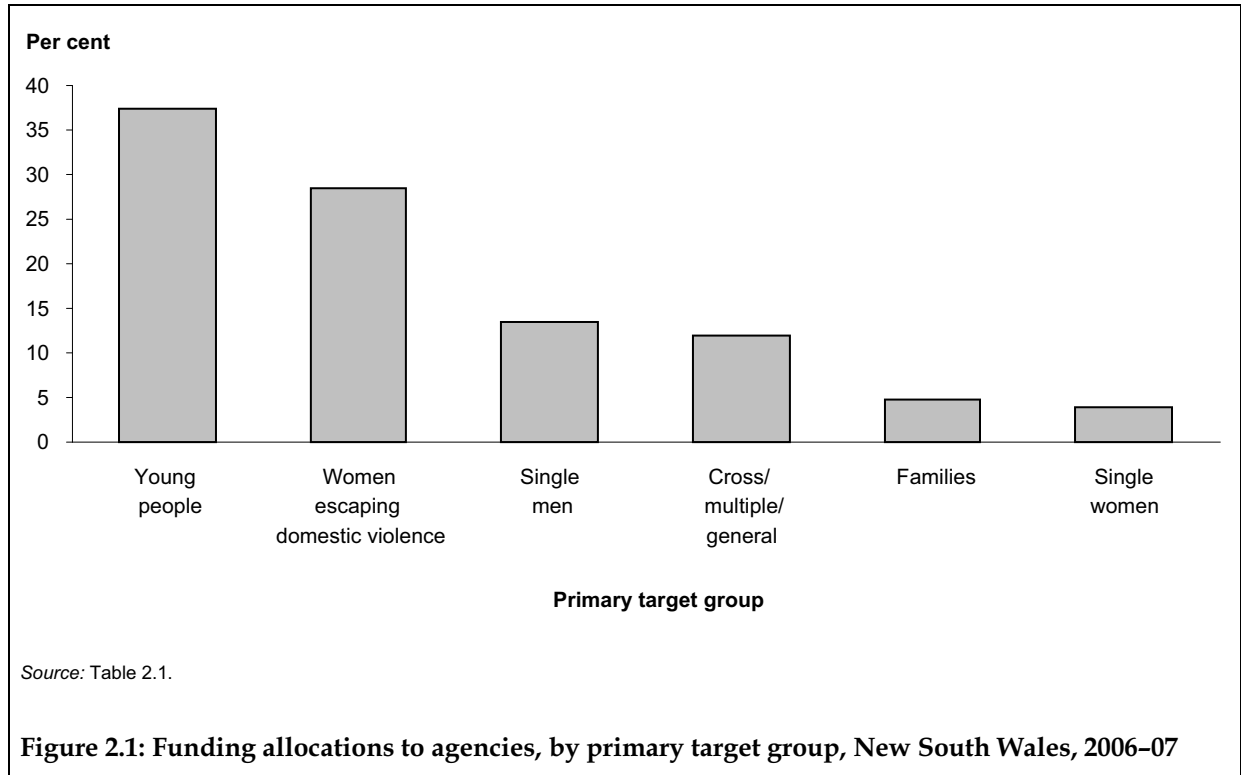
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 3 contains a copy of the client form used to collect data in 2006–07.

Data presented here primarily relate to the financial year ending 30 June 2007. In addition, a number of tables contain data for the 11 years that the National Data Collection has been conducted (refer to Chapter 9). Note that as part of its ongoing reform of SAAP, the New South Wales Department of Community Services has implemented funding reforms, of which the key components are: results-based accountability; performance-based contracting focusing on program priorities; a Performance Monitoring Framework; and evidence-based approaches. These reforms have contributed to the increased number of support periods and clients for New South Wales from 2005–06 to 2006–07.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Tables

Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, New South Wales, 2006–07

	Agencies (number)	Agencies (%)	Funding allocation (\$) ^(a)	Funding allocation (%) ^(a)	Mean funding per agency (\$)
Region^(b)					
Central Coast	15	3.8	4,565,000	4.0	304,300
Central West	14	3.6	3,100,000	2.7	221,400
Far North Coast	21	5.4	4,768,000	4.2	227,100
Hunter	35	8.9	8,188,000	7.2	233,900
Illawarra	22	5.6	5,171,000	4.5	235,000
Macarthur	14	3.6	3,890,000	3.4	277,900
Mid North Coast	16	4.1	4,145,000	3.6	259,100
Nepean	22	5.6	5,330,000	4.7	242,300
New England	19	4.8	4,543,000	4.0	239,100
Orana/Far West	24	6.1	4,635,000	4.1	193,100
Riverina/Murray	17	4.3	4,644,000	4.1	273,200
Southern Highlands	17	4.3	4,074,000	3.6	239,600
Blacktown/Baulkham Hills	18	4.6	6,011,000	5.3	334,000
Sydney, Cumberland/Prospect	19	4.8	3,758,000	3.3	197,800
Sydney, Inner West	31	7.9	10,681,000	9.4	344,500
Sydney, North	15	3.8	4,921,000	4.3	328,100
Sydney, South-East	48	12.2	23,350,000	20.5	486,500
Sydney, South-West	25	6.4	8,392,000	7.4	335,700
Total	392	100.0	114,165,000	100.0	291,200
Primary target group					
Young people	166	42.3	42,748,000	37.4	257,500
Single men only	38	9.7	15,271,000	13.4	401,900
Single women only	19	4.8	4,439,000	3.9	233,600
Families	24	6.1	5,436,000	4.8	226,500
Women escaping domestic violence	93	23.7	32,583,000	28.5	350,400
Cross-target/multiple/general	52	13.3	13,688,000	12.0	263,200
Total	392	100.0	114,165,000	100.0	291,200
Funding allocations to agencies ^(a)	392	100.0	114,165,000	96.2	291,200
Other funding allocations	4,571,000	3.8	..
Total	118,736,000	100.0	..

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2008). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

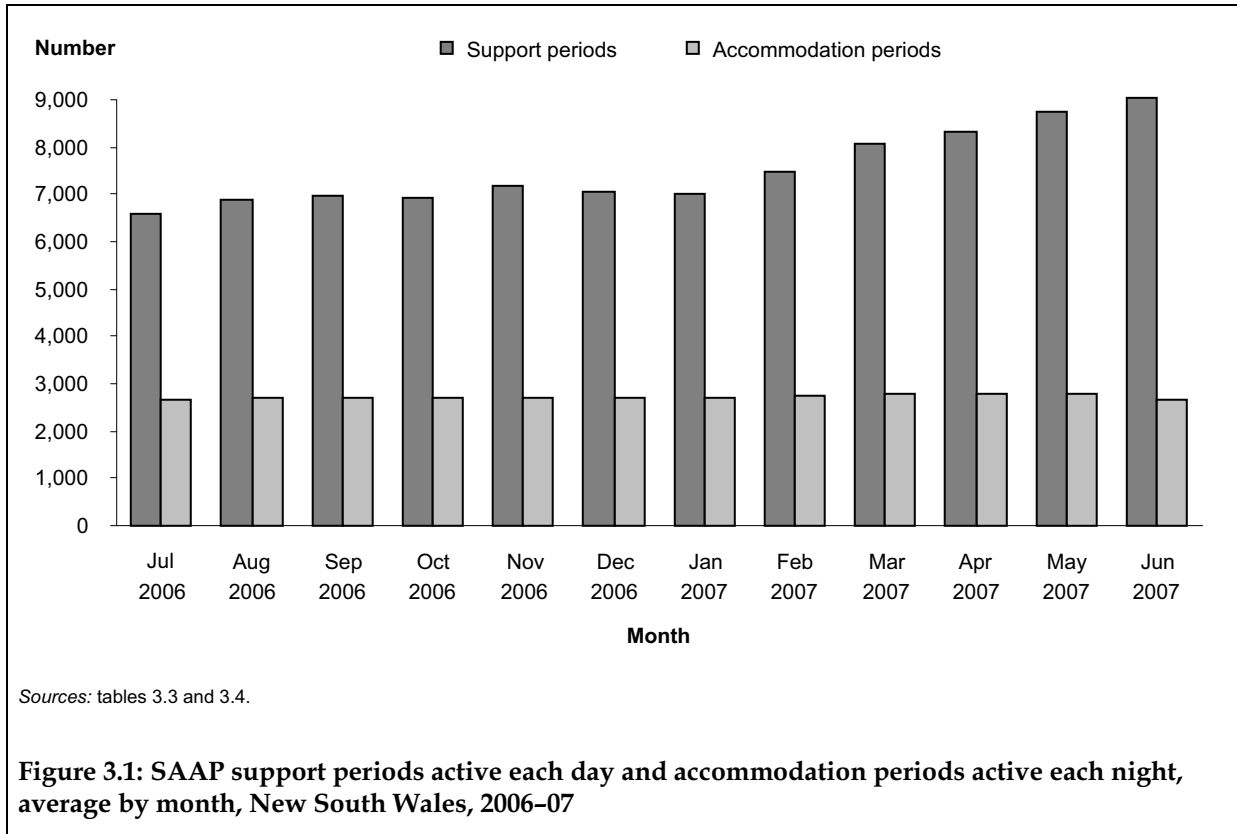
Notes

1. At 30 June 2007, 390 agencies were funded.
2. Not all funded agencies are required to participate in the Client Collection (refer to Appendix 2, Table A2.1 and AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

3 Level of support

3.1 Key chart



3.2 Tables

Table 3.1: SAAP support periods and clients, New South Wales, 2006–07

Support periods	53,450
With accommodation	25,550
Without accommodation	27,900
Clients	31,850
Mean number of support periods per client	1.68
Clients per 10,000 population aged 10+ years ^(a)	53

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2006 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 3.2: SAAP accompanying child support periods and accompanying children, New South Wales, 2006–07

Accompanying child support periods	22,750
With accommodation ^(a)	9,150
Without accommodation ^(a)	13,600
Accompanying children	16,900
Mean number of accompanying child support periods per accompanying child	1.35
Accompanying children per 10,000 population aged 0–17 years ^(b)	105

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2006 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2006–07

Date	CC	CW	FNC	HUN	ILL	MAC	MNC	NEP	NE	OFW
July 2006	140	200	200	430	550	490	220	240	270	140
August 2006	160	200	220	460	530	490	250	260	280	150
September 2006	170	210	220	450	580	490	240	250	290	150
October 2006	170	200	210	470	630	430	230	240	300	150
November 2006	180	220	220	490	620	410	270	260	290	160
December 2006	190	210	220	490	600	390	250	250	290	160
January 2007	170	220	220	460	630	360	250	240	280	180
February 2007	180	250	240	550	650	350	320	240	330	190
March 2007	190	290	250	570	670	350	470	240	380	180
April 2007	190	340	260	580	660	360	510	250	390	170
May 2007	210	380	250	610	670	360	560	290	400	180
June 2007	200	390	280	600	660	370	530	330	440	210
Support periods: total number of days	64,930	94,440	84,970	186,830	226,650	148,100	124,740	93,770	119,920	61,330

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2006	330	240	140	280	420	210	1,740	340	6,610
August 2006	360	250	170	280	440	240	1,770	360	6,880
September 2006	360	270	190	270	450	230	1,780	380	6,980
October 2006	380	270	160	270	480	220	1,750	410	6,950
November 2006	410	280	130	260	490	240	1,840	420	7,200
December 2006	440	290	130	230	490	220	1,800	430	7,070
January 2007	450	310	140	210	490	230	1,760	430	7,030
February 2007	480	350	160	220	520	270	1,730	450	7,490
March 2007	510	400	190	240	580	280	1,810	450	8,050
April 2007	510	430	210	250	600	300	1,840	450	8,310
May 2007	570	470	220	260	620	300	1,900	470	8,750
June 2007	610	500	240	270	680	290	2,010	460	9,050
Support periods: total number of days	164,580	123,240	63,720	93,600	190,020	92,060	661,010	153,090	2,747,000

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2006-07

Date	CC	CW	FNC	HUN	ILL	MAC	MNC	NEP	NE	OFW
July 2006	90	70	80	150	210	50	60	110	90	40
August 2006	90	70	90	150	210	60	60	110	90	40
September 2006	100	70	80	140	230	70	60	110	110	40
October 2006	100	70	80	150	250	70	50	110	100	40
November 2006	90	60	90	150	240	70	60	110	90	40
December 2006	90	70	90	150	240	70	60	110	100	40
January 2007	100	70	90	150	250	70	60	110	90	50
February 2007	100	70	90	160	250	80	70	90	90	50
March 2007	90	80	90	160	250	90	80	80	100	40
April 2007	110	80	100	170	240	90	70	110	90	40
May 2007	110	80	100	170	230	90	80	110	90	50
June 2007	100	70	100	160	230	80	60	110	80	50
Accommodation periods: total number of nights	34,180	25,380	31,630	54,100	83,510	26,140	22,830	36,990	32,980	15,060

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2006	120	80	70	140	190	80	840	170	2,660
August 2006	120	80	70	150	200	90	840	170	2,710
September 2006	110	90	70	160	200	90	820	170	2,710
October 2006	120	80	80	160	200	80	790	180	2,690
November 2006	140	80	80	160	180	80	790	180	2,710
December 2006	140	80	70	140	190	80	790	180	2,690
January 2007	150	80	80	140	180	90	800	180	2,720
February 2007	140	90	70	140	170	80	810	190	2,750
March 2007	140	90	70	140	170	80	830	180	2,770
April 2007	140	90	70	140	160	90	820	170	2,790
May 2007	150	90	70	130	150	100	830	170	2,780
June 2007	140	90	70	120	150	100	820	160	2,670
Accommodation periods: total number of nights	47,510	30,290	25,510	50,670	62,660	30,810	288,160	62,090	960,510

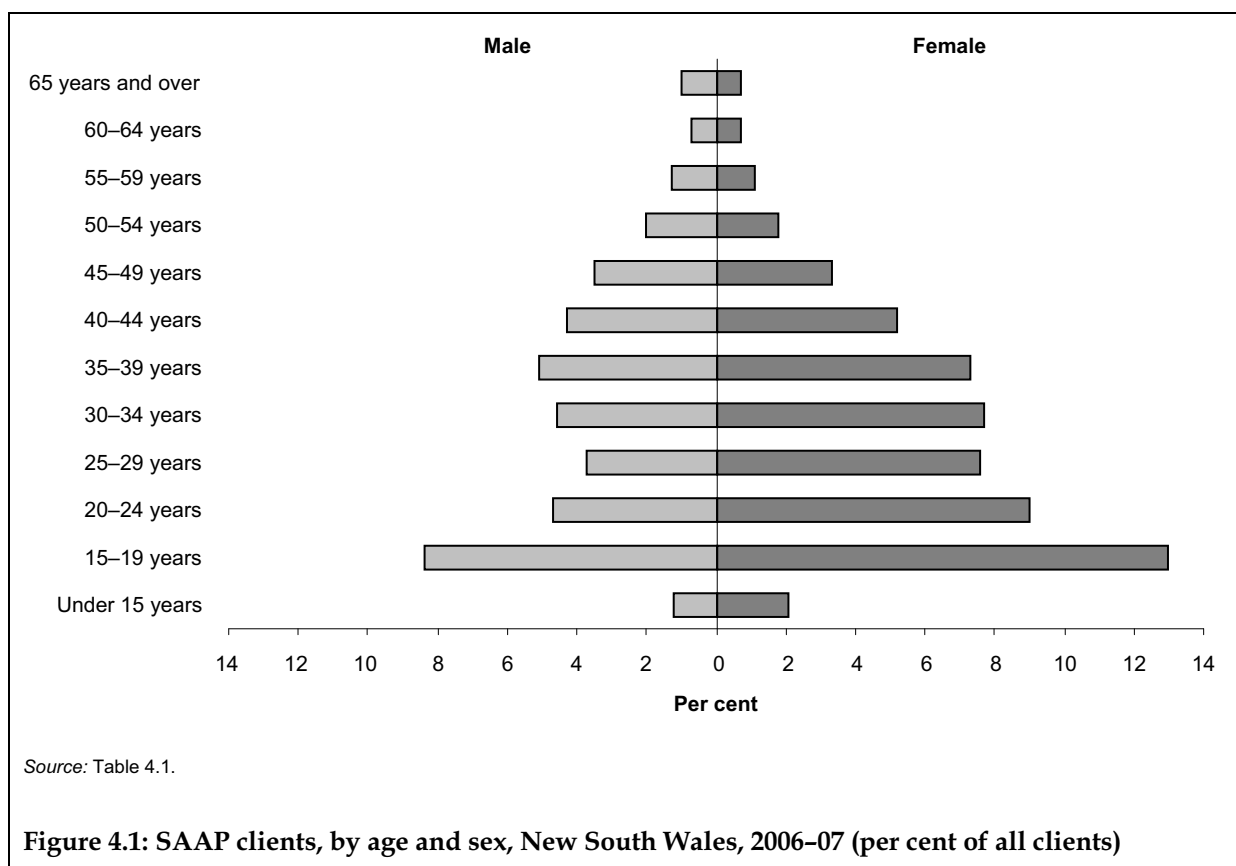
Notes

1. Number excluded due to errors and omissions (unweighted): 634.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.

4 Age, sex, country of birth and cultural and linguistic diversity

4.1 Key charts



4.2 Tables

Table 4.1: SAAP clients: age, by sex, New South Wales, 2006–07

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	1.2	2.1	3.1	3.5	3.3	1,050
15–19 years	8.4	13.0	20.6	21.9	21.4	6,800
20–24 years	4.7	9.0	11.7	15.1	13.7	4,350
25–29 years	3.7	7.6	9.1	12.8	11.3	3,600
30–34 years	4.6	7.7	11.4	12.9	12.3	3,950
35–39 years	5.1	7.3	12.6	12.2	12.4	3,950
40–44 years	4.3	5.2	10.7	8.7	9.5	3,050
45–49 years	3.5	3.3	8.6	5.5	6.8	2,150
50–54 years	2.0	1.8	4.8	3.0	3.8	1,200
55–59 years	1.3	1.1	3.2	1.8	2.4	750
60–64 years	0.7	0.7	1.8	1.1	1.4	450
65 years and over	1.0	0.7	2.4	1.2	1.7	550
<i>Total</i>	<i>40.6</i>	<i>59.4</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	12,950	18,900	12,950	18,900	..	31,850
Mean age (years)	32.8	29.9	..	31.1
Median age (years)	32	28	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 5,250 (2,100 males, 3,150 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children: age, by sex, New South Wales, 2006–07

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	22.9	22.5	46.2	44.6	45.4	7,650
5–9 years	14.1	14.6	28.6	29.0	28.8	4,850
10–14 years	10.0	10.3	20.2	20.3	20.3	3,400
15–17 years	2.5	3.1	5.0	6.1	5.6	950
<i>Total</i>	<i>49.5</i>	<i>50.5</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	8,350	8,550	8,350	8,550	..	16,900
Mean age (years)	6.0	6.2	..	6.1
Median age (years)	5	5	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client, by age and sex, New South Wales, 2006–07 (per cent)

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
Male clients								
1	74.1	67.8	71.8	69.0	68.7	71.9	69.3	8,950
2	15.8	19.1	16.5	15.5	14.8	15.0	16.2	2,100
3+	10.1	13.1	11.7	15.4	16.6	13.1	14.5	1,900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	3.1	20.6	11.7	43.8	18.5	2.4	100.0	..
Total (number)	400	2,650	1,500	5,650	2,400	300	..	12,950
Mean number of support periods	1.59	1.77	1.68	1.87	2.01	1.81	..	1.84
Per 10,000 population^(a)	12	114	63	58	29	7	..	44
Female clients								
1	78.1	72.6	75.4	79.8	81.7	87.8	77.8	14,700
2	14.5	16.1	15.2	11.5	10.8	8.8	13.1	2,450
3+	7.4	11.3	9.4	8.7	7.5	3.3	9.1	1,750
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	3.5	21.9	15.1	46.7	11.5	1.2	100.0	..
Total (number)	650	4,150	2,850	8,850	2,200	200	..	18,900
Mean number of support periods	1.48	1.66	1.56	1.55	1.48	1.31	..	1.56
Per 10,000 population^(a)	21	186	123	90	26	4	..	62
All clients								
1	76.6	70.7	74.1	75.6	74.9	78.6	74.3	23,700
2	15.0	17.3	15.6	13.1	12.9	12.4	14.4	4,550
3+	8.4	12.0	10.2	11.3	12.3	9.0	11.3	3,600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
Total (row %)	3.3	21.4	13.7	45.5	14.4	1.7	100.0	..
Total (number)	1,050	6,800	4,350	14,500	4,600	550	..	31,850
Mean number of support periods	1.52	1.71	1.60	1.68	1.75	1.60	..	1.68
Per 10,000 population^(a)	17	149	93	74	27	6	..	53

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2006 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, New South Wales, 2006–07 (per cent)

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	85.8	86.5	87.4	92.0	86.7	14,650
2	9.8	9.0	9.3	6.3	9.3	1,550
3+	4.4	4.5	3.3	1.7	4.0	700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	45.4	28.8	20.3	5.6	100.0	..
Total (number)	7,650	4,850	3,400	950	..	16,900
Mean number of accompanying child support periods	1.34	1.38	1.35	1.27	..	1.35
Per 10,000 population of applicable age group^(a)	176	110	75	34	..	105

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2006 (preliminary estimates).

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

Table 4.5: SAAP clients: country of birth, by sex, New South Wales, 2006–07 (per cent)

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	86.0	84.5	85.1	26,350
Oceania and Antarctica (excluding Australia)	3.8	3.9	3.8	1,200
Europe	4.4	2.8	3.4	1,050
North Africa and the Middle East	1.8	2.7	2.3	700
Asia	2.3	4.4	3.6	1,100
Americas	0.8	0.9	0.8	250
Sub-Saharan Africa	1.0	0.9	0.9	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	40.7	59.3	100.0	..
Total (number)	12,600	18,350	..	30,950

Notes

1. Number excluded due to errors and omissions (weighted): 914.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.6: SAAP accompanying children: country of birth, New South Wales, 2006–07

Country of birth	Per cent	Number
Australia (including external territories)	95.6	15,400
Oceania and Antarctica (excluding Australia)	1.3	200
Europe	0.3	50
North Africa and the Middle East	1.0	150
Asia	1.0	150
Americas	0.2	50
Sub-Saharan Africa	0.5	100
Total	100.0	16,150

Notes

1. Number excluded due to errors and omissions (weighted): 764.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, New South Wales, 2006–07

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
Clients				
Aboriginal and Torres Strait Islander peoples	14.8	21.1	18.5	5,600
Other Australian-born people	71.1	63.3	66.4	20,050
People born overseas, English proficiency group 1	5.6	3.9	4.6	1,400
People born overseas, English proficiency groups 2–4	8.5	11.7	10.4	3,150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	40.6	59.4	100.0	..
Total (number)	12,250	17,900	..	30,200
Support periods				
	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.73	1.63	1.66	9,300
Other Australian-born people	1.90	1.56	1.71	34,050
People born overseas, English proficiency group 1	1.89	1.56	1.72	2,400
People born overseas, English proficiency groups 2–4	1.74	1.48	1.57	4,950
<i>Total</i>	<i>1.86</i>	<i>1.56</i>	<i>1.68</i>	<i>..</i>
Total support periods (%)	44.8	55.2	100.0	..
Total support periods (number)	22,750	28,000	..	50,700

Notes

1. Number excluded due to errors and omissions (weighted): 1,685 clients; 2,726 support periods.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.8: SAAP accompanying children: cultural and linguistic diversity, New South Wales, 2006–07

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	29.5	4,600
Other Australian-born children	65.5	10,250
Children born overseas, English proficiency group 1	1.2	200
Children born overseas, English proficiency groups 2–4	3.8	600
Total	100.0	15,650

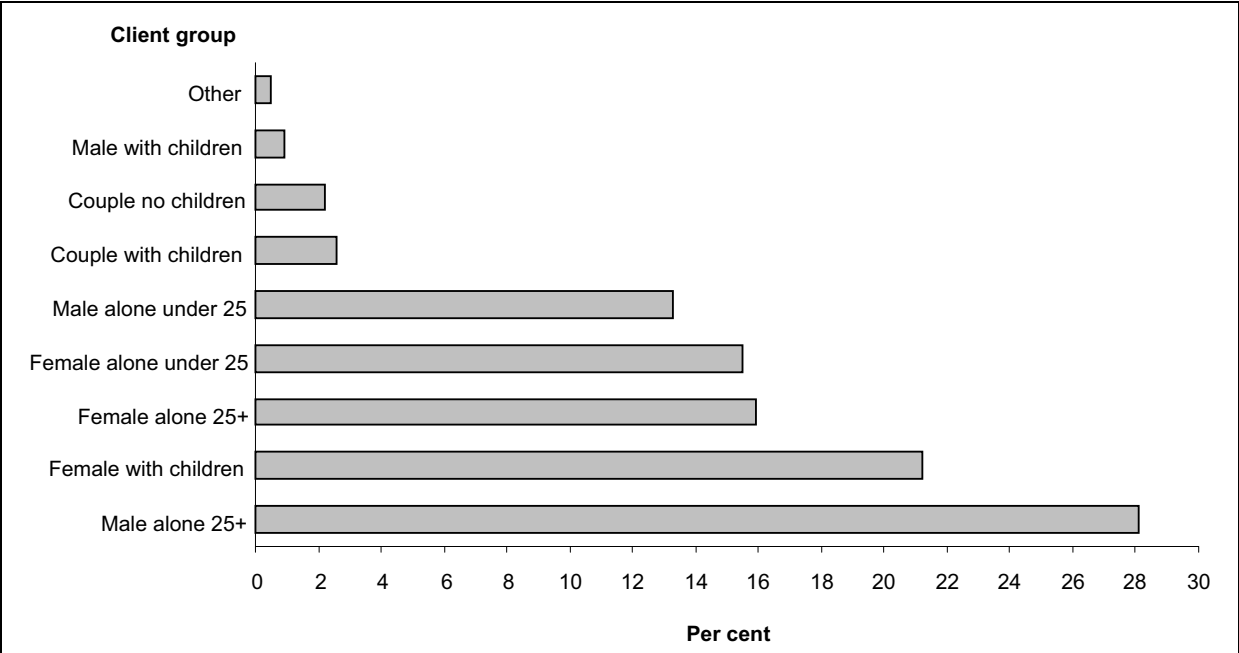
Notes

1. Number excluded due to errors and omissions (weighted): 1,270.
2. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

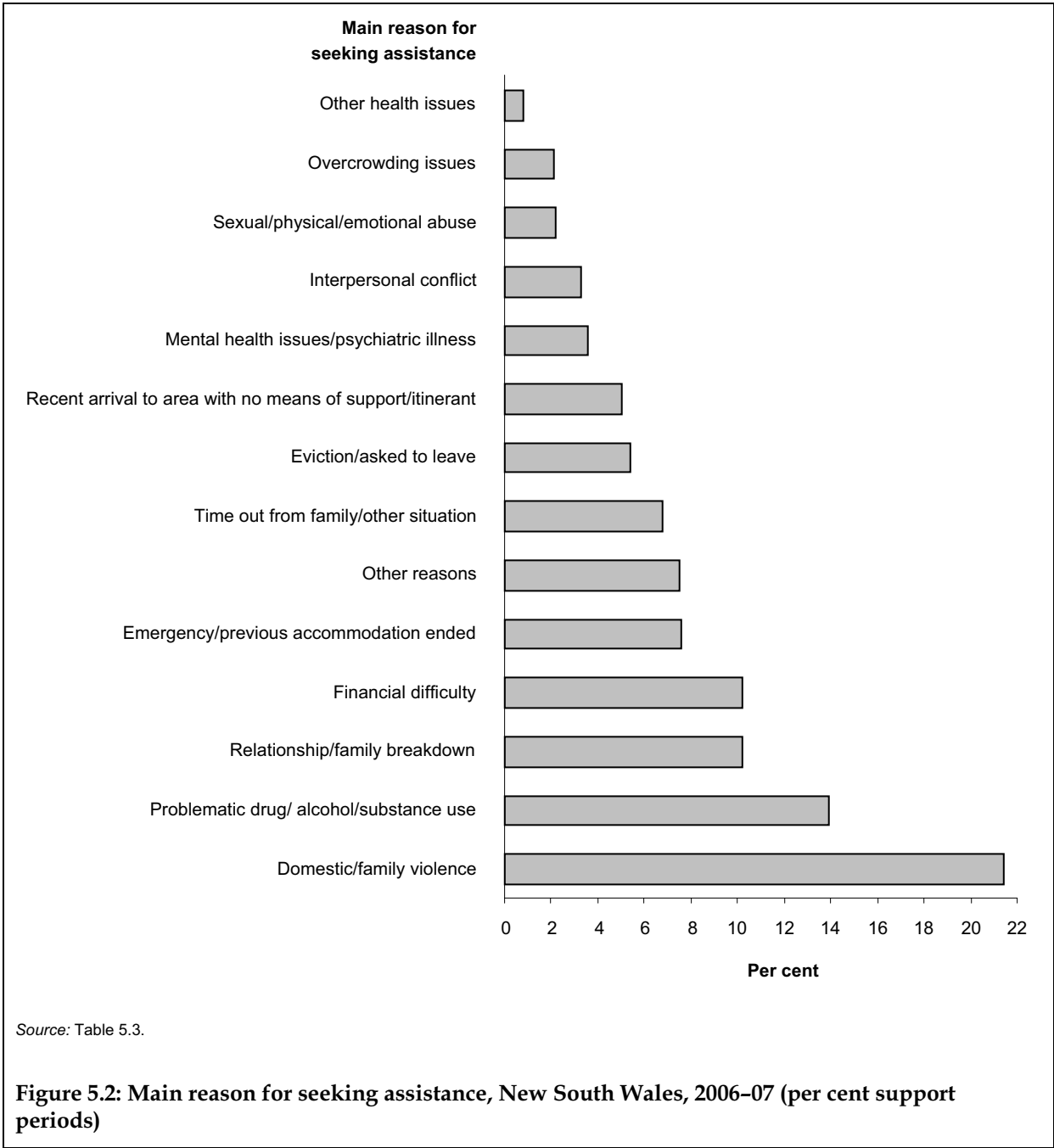
5 Client groups and reasons for seeking assistance

5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, New South Wales, 2006-07 (per cent)



Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, New South Wales, 2006-07 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: client group, by region, New South Wales, 2006–07 (per cent)

Client group	CC	CW	FNC	HUN	ILL	MAC	MNC	NEP	NE	OFW
Male alone	28.1	20.8	26.5	24.9	25.1	20.1	18.5	29.9	28.2	27.5
Female alone	32.5	39.2	30.3	33.9	28.4	33.1	45.9	29.3	41.9	37.1
Couple no children	1.6	3.4	6.4	2.3	3.4	2.3	3.6	1.7	2.5	4.3
Couple with children	3.4	3.0	7.9	1.9	8.4	2.7	3.7	6.4	1.8	4.2
Male with children	0.8	*	1.4	0.8	2.8	3.0	1.1	1.5	*	*
Female with children	32.3	32.7	27.4	34.8	31.2	34.7	26.8	31.0	25.1	26.4
Other	1.4	*	0.3	1.4	0.6	4.2	0.3	0.4	*	*
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (row %)	2.9	3.9	4.1	8.9	4.8	3.5	6.4	2.8	3.6	3.6
Total (number)	1,400	1,850	2,000	4,250	2,300	1,700	3,100	1,350	1,700	1,750

(continued below)

Client group	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total	
									%	Number
Male alone	38.5	40.7	22.3	60.5	56.3	34.6	71.5	31.3	41.1	19,800
Female alone	31.7	23.5	47.6	19.9	24.5	42.5	23.5	35.0	31.3	15,100
Couple no children	2.2	2.1	*	1.4	0.3	*	0.5	2.4	2.0	950
Couple with children	2.4	3.7	1.0	3.3	0.3	0.7	0.5	1.7	2.5	1,200
Male with children	0.8	1.3	*	1.3	0.2	*	0.4	0.4	0.9	400
Female with children	24.4	27.8	28.4	12.9	17.0	21.0	3.4	28.3	21.6	10,350
Other	—	0.9	0.5	0.7	1.3	0.5	0.1	1.1	0.7	300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	5.7	3.4	2.7	3.0	6.8	3.3	24.2	6.4	100.0	..
Total (number)	2,750	1,650	1,300	1,450	3,300	1,600	11,600	3,100	..	48,150

Notes

1. Number excluded due to errors and omissions (unweighted): 1,634.
2. Region abbreviations are explained in Appendix 2, Section A2.2.
3. To ensure confidentiality, some cells in this table have been removed or replaced with '*'. While these cases are not presented separately, they are included in the total.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group, by primary target group of agency, New South Wales, 2006–07 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	37.2	9.1	0.3	4.4	0.7	5.9	13.3	6,950
Male alone, 25+	2.4	86.6	1.1	12.0	1.3	43.2	28.1	14,700
Female alone, under 25	42.5	0.4	14.7	5.3	8.8	6.4	15.5	8,100
Female alone, 25+	1.5	2.3	42.2	13.6	35.1	21.8	15.9	8,300
Couple no children	3.9	0.3	1.1	6.5	0.7	2.7	2.2	1,100
Couple with children	3.2	0.2	1.4	16.7	0.9	3.0	2.6	1,350
Male with children	0.6	0.1	0.7	5.1	0.3	1.8	0.9	450
Female with children	7.9	0.9	38.4	35.9	51.4	14.8	21.2	11,050
Other	0.7	—	0.2	0.5	0.9	0.4	0.5	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	26.4	21.5	3.4	5.1	25.4	18.2	100.0	..
Total (number)	13,800	11,250	1,800	2,650	13,250	9,500	..	52,250

Notes

1. Number excluded due to errors and omissions (weighted): 1,192.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, New South Wales, 2006–07 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	12.1	6.3	10.5	3.3	8.3	4.9	8.1	4.2	4.9	6.8
Relationship/ family breakdown	17.2	5.8	20.1	5.3	8.7	5.6	17.5	8.3	11.3	10.2
Interpersonal conflict	4.9	2.6	5.0	2.7	3.2	2.6	3.2	2.4	2.8	3.3
Sexual/ physical/emotional abuse	1.3	0.7	3.1	3.5	2.3	0.9	1.4	3.0	6.6	2.2
Domestic/family violence	2.6	1.0	13.6	39.8	5.7	7.8	8.9	55.2	29.0	21.4
Financial difficulty ^(a)	11.4	10.3	15.0	7.1	17.7	20.2	14.6	6.2	7.2	10.2
Overcrowding issues	2.5	0.5	2.3	0.8	7.8	9.4	5.7	3.3	1.5	2.1
Eviction/asked to leave	7.6	3.1	6.0	3.0	13.8	20.1	14.3	5.3	3.0	5.4
Emergency/previous accommodation ended	9.9	11.5	6.1	3.5	12.2	10.6	7.9	4.3	6.5	7.6
Mental health issues/ psychiatric illness	2.2	7.8	1.6	4.4	1.1	0.8	1.6	0.6	0.6	3.6
Problematic drug/ alcohol/substance use	9.2	34.6	3.9	12.6	2.9	2.9	5.4	1.0	4.4	13.9
Other health issues	0.4	1.4	0.5	0.9	1.8	0.5	1.4	0.6	—	0.8
Recent arrival to area with no means of support/itinerant	5.0	8.9	3.3	3.3	7.6	7.1	2.8	1.9	12.0	5.0
Other reasons ^(b)	13.8	5.4	9.0	9.8	7.0	6.6	7.2	3.8	10.2	7.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (row %)	13.2	27.9	15.5	16.1	2.2	2.6	0.9	21.3	0.4	100.0
Total (number)	6,550	13,850	7,700	8,000	1,100	1,300	450	10,550	200	49,650

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

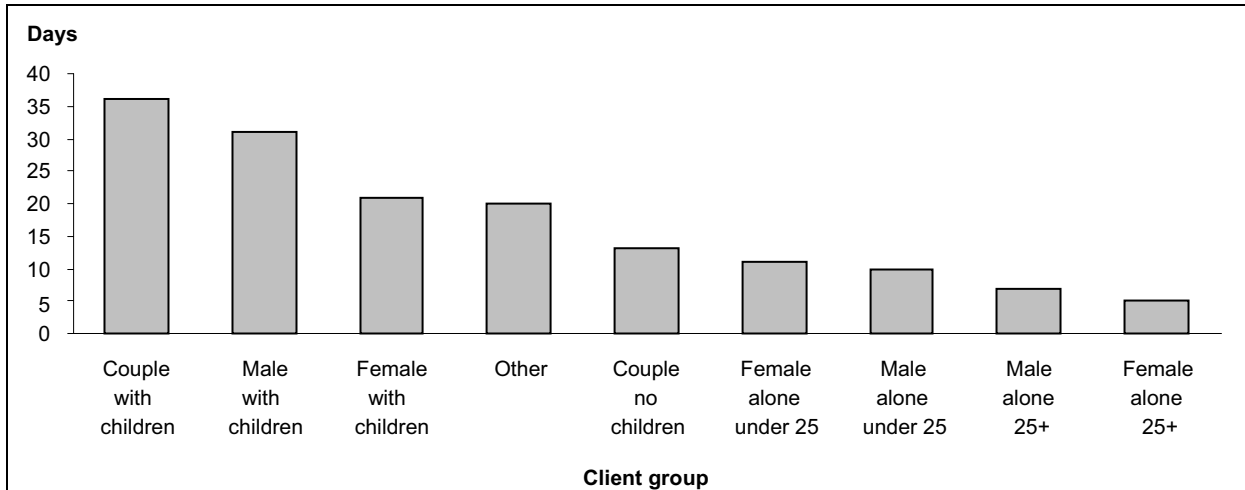
Notes

1. Number excluded due to errors and omissions (weighted): 3,815.
2. In order to ensure confidentiality, some main reason categories in this table have been combined. Please refer to the national report (AIHW 2008) for an expanded list at the New South Wales level.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

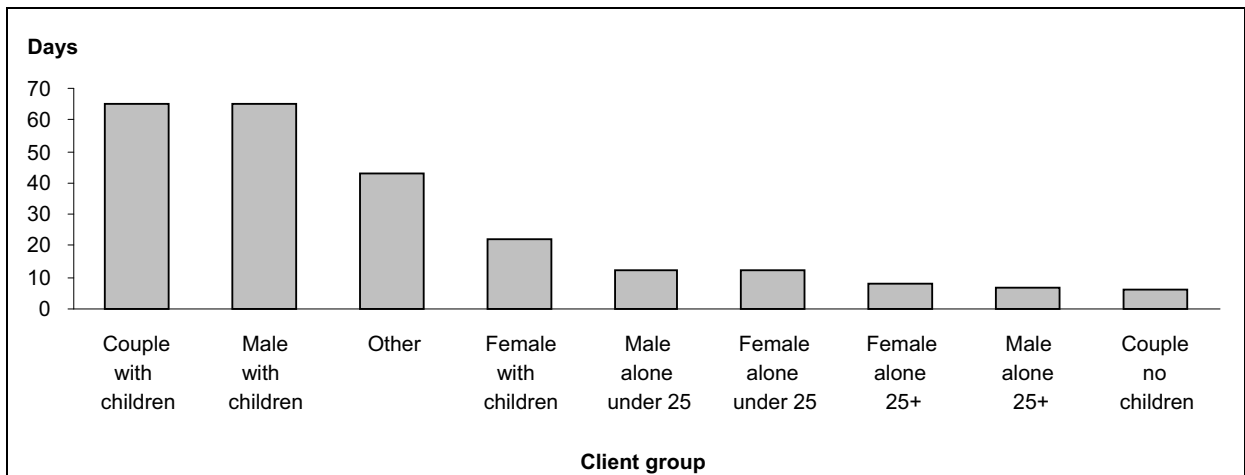
6 Support provided

6.1 Key charts



Source: Table 6.1.

Figure 6.1: Median length of support, by client group, New South Wales, 2006-07 (days)



Source: Table 6.2.

Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, New South Wales, 2006-07 (days)

6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, New South Wales, 2006–07 (per cent)

Length of support	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less	46.5	50.5	46.2	54.8	43.9	30.5	33.0	38.1	41.3	46.7	20,300
>1–13 weeks	37.3	38.4	35.6	34.1	43.1	44.7	44.7	42.1	27.3	38.1	16,600
>13–26 weeks	7.7	5.7	9.1	6.1	7.9	9.7	10.2	10.0	13.3	7.6	3,300
>26 weeks	8.5	5.4	9.1	5.1	5.1	15.0	12.0	9.8	18.1	7.6	3,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	13.2	29.4	15.2	16.2	2.1	2.4	0.8	20.2	0.5	100.0	..
Total (number)	5,750	12,800	6,600	7,050	900	1,050	350	8,750	200	..	43,500
Mean length (days)	59	47	72	41	46	93	73	68	97	..	57
Median length (days)	10	7	11	5	13	36	31	21	20	..	10

Notes

1. Number excluded due to errors and omissions (weighted): 957.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2006–07 (per cent)

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less ^(a)	41.7	50.0	40.8	49.2	54.8	18.8	19.8	30.6	22.5	44.0	8,400
>1–13 weeks	47.0	41.7	44.9	41.1	30.3	39.0	46.4	49.6	42.0	43.8	8,400
>13–26 weeks	6.0	4.7	6.7	4.6	9.2	18.0	19.3	8.4	4.1	6.0	1,150
>26 weeks	5.3	3.6	7.6	5.1	5.7	24.2	14.5	11.4	31.4	6.2	1,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	12.5	44.0	11.7	12.7	0.7	1.4	0.5	16.2	0.3	100.0	..
Total (number)	2,400	8,400	2,250	2,450	150	250	100	3,100	50	..	19,150
Mean length (days)	47	38	52	43	48	135	89	71	143	..	49
Median length (days)	12	7	12	8	6	65	65	22	43	..	11
Accommodation starting and ending on the same date (number)	150	1,300	100	150	<25	<25	<25	100	—	..	1,850
Total closed support periods with accommodation	2,550	9,700	2,350	2,550	150	250	100	3,200	50	..	21,000

(a) Excludes accommodation starting and ending on the same date.

Notes

1. Number excluded due to errors and omissions (weighted): 920.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, New South Wales, 2006–07 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	62.8	87.2	53.4	48.7	60.2	68.4	70.8	57.6	43.4	64.8
SAAP/CAP accommodation	46.1	77.7	37.0	36.8	17.8	29.4	35.2	39.1	33.9	49.3
Assistance to obtain/maintain short-term accommodation	12.0	16.6	8.2	5.5	12.7	11.4	11.4	8.0	9.2	10.8
Assistance to obtain/maintain medium-term accommodation	11.6	4.3	11.2	4.4	8.5	10.5	10.3	9.8	17.5	7.9
Assistance to obtain/maintain independent housing	17.3	20.1	16.3	14.2	37.3	48.7	46.2	28.7	23.4	21.3
Financial/employment	44.2	22.7	45.5	25.8	37.7	41.8	34.6	38.3	36.5	33.9
Assistance to obtain/maintain government allowance	14.3	7.2	12.2	5.6	6.6	12.2	6.9	10.5	13.4	9.5
Employment/training assistance	10.5	2.5	9.5	2.5	2.5	4.5	3.3	4.1	11.8	5.1
Financial assistance/material aid	32.2	15.3	36.6	19.9	30.4	28.7	27.5	30.2	27.9	25.6
Financial counselling and support	10.2	5.1	8.1	5.3	6.5	13.5	11.3	8.6	3.9	7.3
Personal support	52.2	47.7	59.9	70.1	51.2	59.5	56.8	76.8	58.1	60.5
Incest/sexual assault	0.6	0.3	2.3	2.1	0.8	1.0	—	2.5	—	1.4
Domestic/family violence	3.5	1.2	12.8	31.7	6.3	7.5	5.8	44.4	18.0	17.7
Family/relationship	20.3	5.2	22.2	14.5	12.8	21.2	20.1	26.0	29.2	16.6
Emotional support	48.0	46.4	55.7	63.6	48.7	55.3	53.0	69.1	51.7	56.0
Assistance with problem gambling	0.8	1.9	0.2	0.3	—	0.5	—	0.3	—	0.8
General support/advocacy	80.0	79.2	75.8	80.0	80.4	85.1	82.3	83.6	81.3	80.0
Living skills/personal development	35.1	16.8	32.4	12.9	13.0	13.3	12.8	18.0	21.4	21.1
Assistance with legal issues/court support	13.6	2.8	9.2	15.5	3.3	8.1	9.0	19.9	5.4	11.1
Advice/information	69.6	69.1	68.0	70.7	74.9	79.6	77.6	76.0	76.1	71.2
Retrieval/storage/removal of personal belongings	23.9	49.7	15.5	10.0	5.7	12.6	12.1	12.9	13.8	24.4
Advocacy/liaison on behalf of client	38.1	20.4	42.1	37.2	38.4	45.1	42.2	49.4	36.7	36.2
Specialist services	23.4	36.0	21.9	28.5	12.8	14.2	9.1	28.2	28.1	27.9
Psychological/psychiatric services	3.6	5.1	2.9	3.5	*	1.3	*	3.0	3.4	3.6
Specialist counselling	4.4	1.7	4.7	6.8	2.4	3.1	3.0	8.4	4.8	4.8
Pregnancy/family planning support	1.4	0.1	4.5	0.7	4.1	2.9	0.9	4.1	8.5	2.1
Drug/alcohol support or intervention	10.0	16.3	6.2	11.3	2.4	2.7	1.2	3.0	4.9	9.4
Physical/intellectual disability services	0.4	0.2	0.3	0.5	—	*	*	0.6	—	0.4
Culturally specific services	1.9	0.7	3.4	4.5	1.8	2.6	2.6	9.6	14.2	3.9
Interpreter services/assistance with immigration issues	0.3	0.3	0.9	3.2	1.7	*	*	4.6	4.0	1.8
Health/medical services	10.6	19.9	9.1	6.6	3.7	5.5	2.3	10.9	9.5	12.0
Basic support/other services n.e.s.	57.2	81.7	51.3	54.6	32.4	37.5	42.2	52.7	78.8	60.6
Meals	47.4	74.3	37.8	38.2	17.8	14.8	18.2	31.8	27.2	46.8
Laundry/shower facilities	41.3	70.0	31.1	30.5	9.1	11.6	18.8	27.3	26.1	41.2
Recreation	28.9	19.9	25.3	15.4	4.9	11.0	11.1	24.5	30.9	21.6
Transport	35.3	13.3	36.8	25.2	16.1	24.2	20.9	37.8	43.7	27.5
Other	8.3	15.8	6.0	8.8	7.1	8.8	8.6	9.9	30.0	10.5
No services provided directly	2.5	0.4	4.0	1.3	3.5	1.9	0.4	2.4	0.6	1.9
Total (number)	6,750	14,100	7,950	8,200	1,100	1,350	450	10,700	250	50,800

Notes

1. Number excluded due to errors and omissions (weighted): 2,639 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the New South Wales level). Other cases have been removed or replaced with '*'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2006–07 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	50.3	52.1	55.2	20.0	54.8
SAAP/CAP accommodation	50.3	52.1	55.2	20.0	54.8
School liaison/child care	16.4	16.9	39.8	—	37.8
School liaison/child care	16.4	16.9	39.8	—	37.8
Personal support	13.1	14.2	26.9	20.0	25.7
Help with behavioural problems	2.6	2.4	8.9	—	8.4
Sexual/physical abuse support	—	—	2.1	—	1.9
Skills education/structured play/skill development	11.4	12.7	23.2	—	22.2
General support/advocacy	51.9	56.3	49.9	80.0	50.2
Access arrangements	*	3.6	4.1	*	3.9
Advice/information	39.2	47.0	31.8	—	32.6
Advocacy	35.0	38.6	36.0	80.0	36.0
Specialist services	4.7	2.7	20.5	20.0	19.1
Specialist counselling	0.5	—	4.9	—	4.5
Culturally specific services	1.5	*	9.7	*	9.0
Health/medical services	3.0	1.5	10.2	—	9.5
Basic support/other services n.e.s.	47.6	45.8	66.1	20.0	64.4
Meals	19.9	24.4	45.9	—	43.7
Showers/hygiene	18.2	22.3	41.2	—	39.2
Recreation	19.9	17.5	39.6	—	37.8
Transport	27.5	16.9	46.4	—	44.4
Other	13.1	11.4	14.0	—	13.8
No services provided directly by agency	4.5	4.8	5.1	—	5.1
Total (number)	900	350	12,950	<25	14,200

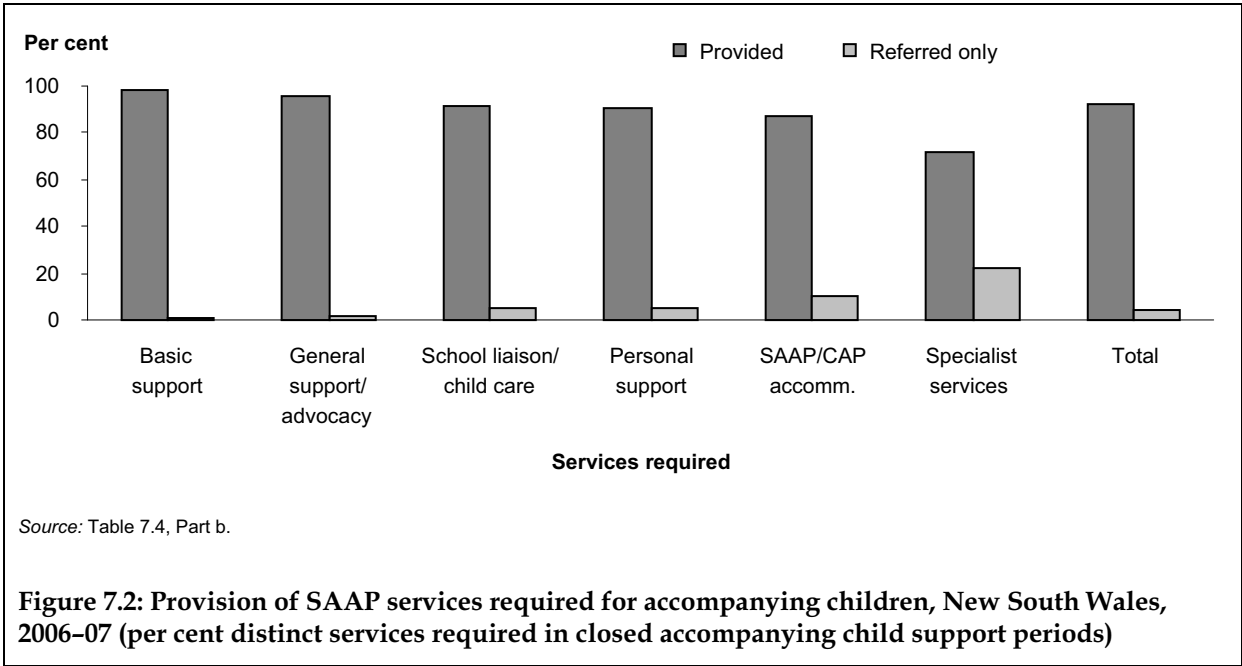
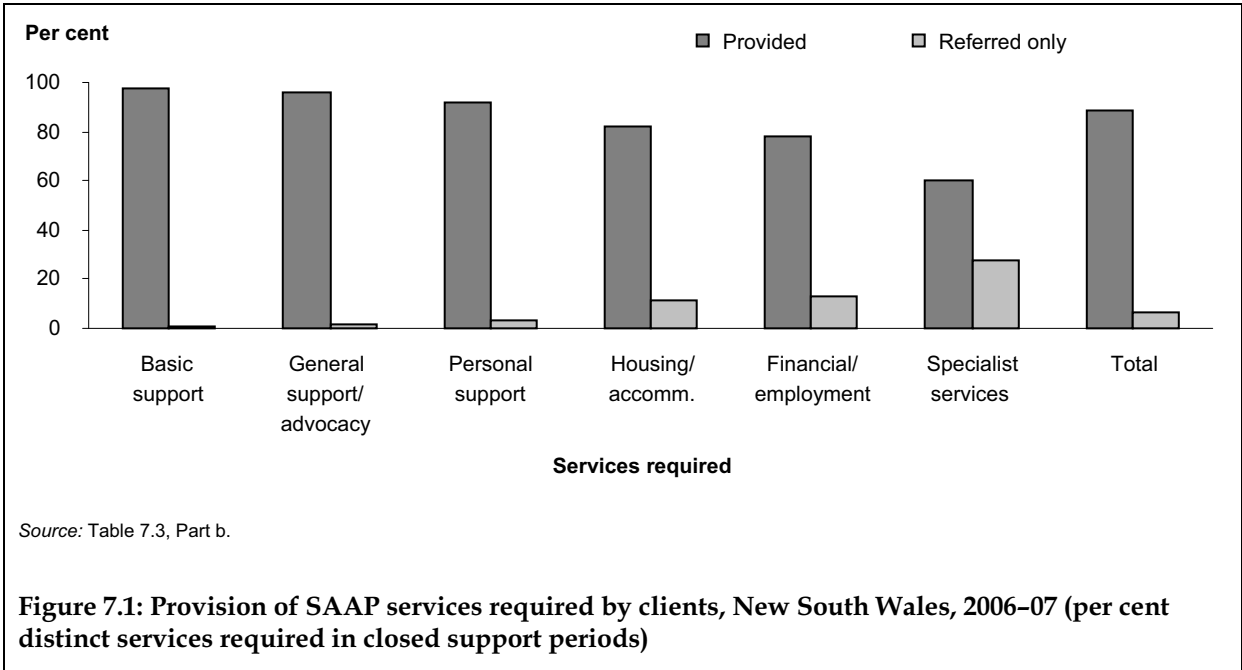
Notes

1. Number excluded due to errors and omissions (weighted): 8,565 (including accompanying child support periods with no information on service requirements or provision). In 7,995 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the New South Wales level). Other cases have been removed or replaced with '*'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, New South Wales, 2006–07 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	70.8	90.1	63.0	53.5	76.7	76.2	71.9	64.8	50.9	71.3
SAAP/CAP accommodation	51.3	81.4	42.0	40.6	26.6	39.4	40.6	44.1	41.9	54.4
Assistance to obtain/maintain short-term accommodation	16.6	18.4	12.7	7.9	23.9	23.3	19.7	12.7	21.3	14.7
Assistance to obtain/maintain medium-term accommodation	16.1	4.7	15.5	6.8	18.2	21.5	20.5	15.4	28.7	11.3
Assistance to obtain/maintain independent housing	21.1	21.2	22.0	16.8	52.8	61.4	51.9	36.0	31.0	25.5
Financial/employment	47.6	23.7	49.8	27.8	49.8	56.6	45.3	43.6	40.8	37.2
Assistance to obtain/maintain government allowance	16.7	7.8	15.2	6.5	10.5	18.8	12.4	13.7	15.8	11.5
Employment and training assistance	15.5	3.3	13.2	3.9	5.5	7.4	6.3	5.9	13.9	7.3
Financial assistance/material aid	33.3	14.3	39.4	20.9	41.2	42.3	38.5	34.0	34.0	27.3
Financial counselling and support	11.2	6.8	9.0	5.9	10.4	21.0	13.5	11.2	8.8	9.0
Personal support	53.5	47.6	61.0	71.3	53.6	60.9	55.9	79.3	62.6	61.3
Incest/sexual assault	1.0	0.5	3.0	2.4	0.9	2.7	2.5	3.3	1.7	1.9
Domestic/family violence	4.0	1.3	15.5	33.3	6.8	9.1	9.2	47.7	25.3	19.0
Family/relationship	21.2	5.8	24.1	15.2	13.4	21.4	21.0	28.2	31.9	17.5
Emotional support	48.7	46.1	55.6	63.9	50.6	56.3	50.7	70.5	54.8	56.2
Assistance with problem gambling	1.5	4.9	0.2	0.4	*	2.1	1.8	0.8	*	2.0
General support/advocacy	80.5	78.8	75.1	80.2	81.4	87.7	81.9	84.0	86.0	80.1
Living skills/personal development	34.6	16.4	31.6	11.7	12.1	11.7	11.1	17.1	26.3	20.3
Assistance with legal issues/court support	15.2	2.7	10.5	17.8	3.8	9.8	12.0	23.9	9.0	12.6
Advice/information	69.9	69.9	67.2	71.5	76.2	82.3	77.9	76.8	78.8	71.7
Retrieval/storage/removal of belongings	24.3	51.6	15.1	10.8	5.0	11.3	9.1	13.8	15.2	25.6
Advocacy/liaison on behalf of client	37.4	19.4	41.5	37.2	38.9	43.5	42.4	49.9	37.0	35.5
Specialist services	32.1	45.8	30.1	34.3	18.7	23.9	18.0	35.7	32.7	36.3
Psychological/psychiatric services	6.9	10.2	6.4	6.1	2.6	5.5	4.1	5.6	5.5	7.2
Specialist counselling	7.0	1.9	9.9	10.1	4.2	7.7	7.5	13.5	9.4	7.8
Pregnancy/family planning support	1.5	0.1	5.7	1.0	6.3	6.2	3.6	5.6	10.8	2.8
Drug/alcohol support or intervention	14.5	24.6	8.6	13.9	3.8	5.9	6.0	4.8	7.5	13.9
Physical/intellectual disability services	1.1	0.3	0.4	1.0	*	2.1	2.6	1.1	*	0.8
Culturally specific services	2.9	7.6	4.6	7.6	2.4	5.7	6.3	11.4	15.2	7.1
Interpreter services/assistance with immigration issues	0.5	0.2	1.1	3.4	2.2	2.5	2.2	5.4	4.4	2.1
Health/medical services	16.6	22.4	16.4	12.5	5.9	10.4	6.8	17.1	17.5	17.2
Basic support/other services n.e.s.	56.6	81.2	50.4	55.2	29.5	36.8	40.1	53.6	81.3	60.9
Meals	48.3	74.6	38.6	39.8	17.8	16.8	19.5	33.3	30.2	48.3
Laundry/shower facilities	43.1	70.4	32.4	32.1	9.7	12.3	17.0	28.6	26.0	42.9
Recreation	28.9	19.5	25.8	14.2	4.7	10.2	10.4	24.9	35.0	21.4
Transport	33.9	13.2	35.4	26.0	15.5	23.3	20.4	38.0	41.6	27.0
Other	8.1	15.6	5.9	8.4	6.3	9.0	9.7	10.1	31.1	10.5
No needs recorded	0.5	0.1	0.7	0.3	1.0	0.3	—	0.5	—	0.4
Total (number)	5,650	12,250	6,500	6,950	900	1,050	350	8,550	200	42,400

Notes

- Number excluded due to errors and omissions (weighted): 2,077 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the New South Wales level). Other cases have been removed or replaced with '*'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, New South Wales, 2006–07 (per cent closed accompanying child support periods)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
Accommodation	67.1	63.2	62.0	20.0	62.3
SAAP/CAP accommodation	67.1	63.2	62.0	20.0	62.3
School liaison/child care	19.3	15.0	43.4	13.3	41.2
School liaison/child care	19.3	15.0	43.4	13.3	41.2
Personal support	14.8	14.2	30.4	26.7	29.0
Help with behavioural problems	4.4	3.2	10.3	—	9.8
Sexual/physical abuse support	—	—	2.9	—	2.7
Skills education/ structured play/skill development	12.3	11.7	25.3	26.7	24.2
General support/advocacy	54.0	56.3	51.0	80.0	51.4
Access arrangements	1.4	4.0	4.9	—	4.7
Advice/information	42.2	46.6	32.0	—	33.0
Advocacy	34.9	38.1	37.2	80.0	37.1
Specialist services	10.7	4.5	27.4	26.7	25.8
Specialist counselling	1.3	—	7.7	—	7.2
Culturally specific services	2.5	*	11.7	*	10.9
Health/medical services	7.7	3.2	15.0	—	14.3
Basic support/other services n.e.s.	46.4	42.5	67.7	26.7	65.8
Meals	18.5	22.7	48.1	—	45.6
Showers/hygiene	19.4	19.8	43.2	—	41.1
Recreation	16.9	12.6	41.1	—	38.9
Transport	23.4	15.4	47.1	26.7	44.9
Other	15.6	11.7	14.0	—	14.0
No needs recorded	0.2	1.2	1.5	—	1.4
Total (number)	700	250	10,200	<25	11,150

Notes

1. Number excluded due to errors and omissions (weighted): 7,165 (closed accompanying child support with no information on service requirements or provision). In 6,649 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the New South Wales level). Other cases have been removed or replaced with '*'. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods, by provision, New South Wales, 2006–07

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Housing/accommodation									
SAAP/CAP accommodation	3.2	5.5	8.7	86.6	4.7	91.3	100.0	23,950	
Assistance to obtain/maintain short-term accommodation	9.6	18.9	28.5	56.8	14.6	71.4	100.0	6,700	
Assistance to obtain/maintain medium-term accommodation	14.3	25.3	39.6	42.4	18.0	60.4	100.0	4,700	
Assistance to obtain/maintain independent housing	8.1	13.1	21.2	53.7	25.1	78.8	100.0	10,250	
Financial/employment									
Assistance to obtain/maintain government allowance	5.8	15.6	21.4	55.7	22.9	78.6	100.0	4,700	
Employment and training assistance	15.6	24.3	39.9	42.6	17.4	60.0	100.0	3,050	
Financial assistance/material aid	5.0	8.7	13.7	75.1	11.2	86.3	100.0	10,400	
Financial counselling and support	18.5	10.7	29.2	60.3	10.5	70.8	100.0	3,700	
Personal support									
Incest/sexual assault	9.8	21.8	31.6	51.9	16.4	68.3	100.0	950	
Domestic/family violence	4.3	5.2	9.5	81.0	9.5	90.5	100.0	8,500	
Family/relationship	8.9	5.1	14.0	76.0	10.0	86.0	100.0	7,700	
Emotional support	2.6	0.5	3.1	93.6	3.3	96.9	100.0	23,600	
Assistance with problem gambling	52.0	12.8	64.8	30.3	4.9	35.2	100.0	800	
General support/advocacy									
Living skills/personal development	6.1	1.7	7.8	87.7	4.5	92.2	100.0	8,350	
Assistance with legal issues/court support	4.8	12.4	17.2	56.9	25.9	82.8	100.0	5,500	
Advice/information	1.1	0.3	1.4	94.8	3.8	98.6	100.0	30,650	
Retrieval/storage/removal of belongings	1.6	1.5	3.1	93.4	3.6	97.0	100.0	10,550	
Advocacy/liaison on behalf of client	3.1	0.8	3.9	85.9	10.2	96.1	100.0	14,950	
Specialist services									
Psychological/psychiatric services	16.5	39.1	55.6	28.4	16.0	44.4	100.0	3,000	
Specialist counselling	12.2	30.0	42.2	32.1	25.7	57.8	100.0	3,350	
Pregnancy/family planning support	13.7	23.3	37.0	41.8	21.2	63.0	100.0	1,150	
Drug/alcohol support or intervention	21.1	11.5	32.6	54.4	13.0	67.4	100.0	5,650	
Physical/intellectual disability services	16.5	47.1	63.6	21.5	14.8	36.3	100.0	300	
Culturally specific services	4.0	42.7	46.7	40.6	12.7	53.3	100.0	2,950	
Interpreter services/assistance with immigration issues	5.5	16.3	21.8	59.5	18.7	78.2	100.0	850	
Health/medical services	4.3	27.9	32.2	49.2	18.6	67.8	100.0	7,200	
Basic support/other services n.e.s.									
Meals	1.8	0.4	2.2	95.5	2.3	97.8	100.0	20,500	
Laundry/shower facilities	1.1	0.1	1.2	98.1	0.7	98.8	100.0	18,300	
Recreation	3.2	1.7	4.9	92.2	2.9	95.1	100.0	8,800	
Transport	3.7	1.2	4.9	92.0	3.1	95.1	100.0	11,000	
Other	1.3	1.9	3.2	91.9	5.0	96.9	100.0	4,100	

(continued)

Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, New South Wales, 2006-07

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	6.4	11.2	17.6	70.3	12.1	82.4	100.0	45,600	31,150
Financial/ employment	8.9	12.7	21.6	63.9	14.5	78.4	100.0	21,800	14,550
Personal support	5.2	3.1	8.3	85.6	6.1	91.7	100.0	41,550	26,150
General support/ advocacy	2.5	1.7	4.2	88.8	7.0	95.8	100.0	70,050	34,150
Specialist services	11.8	27.8	39.6	43.5	17.0	60.5	100.0	25,350	15,050
Basic support/ other services n.e.s.	2.1	0.7	2.8	95.0	2.2	97.2	100.0	62,700	25,450
Total (%)	4.9	6.7	11.6	80.3	8.2	88.4	100.0
Total (number)	13,050	17,850	30,900	214,350	21,800	236,150	..	267,050	43,050

Notes

1. Number excluded due to errors and omissions (weighted): 1,429 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2006–07

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	2.4	10.5	12.9	81.2	5.8	87.0	100.0	6,950
School liaison/child care								
School liaison/child care	3.7	5.0	8.7	75.8	15.5	91.3	100.0	4,600
Personal support								
Help with behavioural problems	9.4	8.4	17.8	63.8	18.4	82.2	100.0	1,100
Sexual/physical abuse counselling/support	7.2	15.8	23.0	41.9	35.1	77.0	100.0	300
Skills education/structured play/skill development	3.3	2.9	6.2	86.9	6.9	93.8	100.0	2,700
General support/advocacy								
Access arrangements	10.9	15.0	25.9	58.5	15.6	74.1	100.0	500
Advice/information	2.5	1.1	3.6	89.7	6.7	96.4	100.0	3,700
Advocacy	2.2	1.0	3.2	88.1	8.7	96.8	100.0	4,150
Specialist services								
Specialist counselling	11.7	23.9	35.6	36.7	27.7	64.4	100.0	800
Culturally specific services	5.1	5.1	10.2	61.1	28.6	89.7	100.0	1,200
Health/medical services	3.9	34.8	38.7	29.3	32.0	61.3	100.0	1,600
Basic support/other services n.e.s.								
Meals	0.8	0.2	1.0	96.6	2.4	99.0	100.0	5,100
Showers/hygiene	0.7	0.0	0.7	97.8	1.4	99.2	100.0	4,600
Recreation	2.0	0.6	2.6	94.1	3.3	97.4	100.0	4,350
Transport	1.5	0.7	2.2	95.3	2.6	97.9	100.0	5,050
Other	1.2	1.8	3.0	91.2	5.7	96.9	100.0	1,550

(continued)

Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, New South Wales, 2006–07

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.4	10.5	12.9	81.2	5.8	87.0	100.0	6,950	6,950
School liaison/ child care	3.6	5.0	8.6	78.3	13.2	91.5	100.0	5,500	4,600
Personal support	4.9	5.0	9.9	80.0	10.2	90.2	100.0	5,100	3,250
General support/ advocacy	2.9	1.9	4.8	87.0	8.3	95.3	100.0	8,400	5,750
Specialist services	6.0	22.4	28.4	41.7	29.9	71.6	100.0	3,600	2,900
Basic support/ other services n.e.s.	1.2	0.5	1.7	95.6	2.7	98.3	100.0	20,700	7,350
Total (%)	2.6	4.6	7.3	84.8	7.9	92.7	100.0
Total (number)	1,300	2,350	3,650	42,600	4,000	46,600	..	50,250	11,050

Notes

1. Number excluded due to errors and omissions (weighted): 7,120 (closed accompanying child support periods with no information on service requirements or provision). In 6,648 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, New South Wales, 2006–07

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	27.0	6.8	26.0	25.2	42.1	35.1	20.3	22.4	26.7	21.4	2,300
Financial/ employment	18.0	15.1	15.7	10.0	26.0	22.3	9.5	15.0	18.5	15.7	1,700
Personal support	14.3	17.8	18.4	16.4	6.7	8.6	5.7	17.7	18.1	16.6	1,750
General support/ advocacy	12.1	9.3	12.2	14.5	6.7	9.1	12.3	16.3	15.5	12.5	1,350
Specialist services	20.5	49.1	17.7	22.8	10.0	14.1	24.7	18.9	13.2	25.9	2,750
Basic support/ other services n.e.s.	8.1	1.9	10.0	11.2	8.5	10.9	27.4	9.8	8.0	7.9	850
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	10,650
Summary totals											
Total unmet needs (%)	16.9	23.4	21.0	9.0	2.7	2.4	0.5	22.6	1.4	100.0	..
Total unmet needs (number)	1,800	2,500	2,250	950	300	250	50	2,400	150	..	10,650
Total closed support periods with unmet needs (%)	15.6	30.6	18.4	9.9	1.9	2.2	0.5	19.8	1.0	100.0	..
Total closed support periods with unmet needs (number)	650	1,300	800	450	100	100	<25	850	50	..	4,300
Total closed support periods (%)	13.3	28.9	15.3	16.4	2.1	2.5	0.8	20.2	0.5	100.0	..
Total closed support periods (number)	5,650	12,250	6,500	6,950	900	1,050	350	8,550	200	..	42,400

Notes

1. Number excluded due to errors and omissions (weighted): 208 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 74 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,077 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, New South Wales, 2006–07

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Broad type of service	% unmet needs					
Accommodation	29.0	21.4	12.3	—	12.8	150
School liaison/child care	16.1	7.1	14.9	—	14.8	200
Personal support	22.6	—	18.8	—	18.6	250
General support/advocacy	19.4	—	18.4	—	18.2	250
Specialist services	6.5	14.3	16.7	50.0	16.5	200
Basic support/other services n.e.s.	6.5	57.1	18.9	50.0	19.0	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,300</i>
Summary totals						
Total unmet needs (%)	2.5	1.1	96.2	0.2	100.0	..
Total unmet needs (number)	50	<25	1,250	<25	..	1,300
Total closed accompanying child support periods with unmet needs (%)	3.7	1.1	95.0	0.2	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	550	<25	..	600
Total closed accompanying child support periods (%)	6.1	2.4	91.4	0.1	100.0	..
Total closed accompanying child support periods (number)	700	250	10,200	<25	..	11,150
Total closed support periods with accompanying children with unmet needs (%)	3.7	1.5	94.5	0.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	350	<25	..	350
Total closed support periods with accompanying children requiring assistance (%)	5.4	2.9	91.5	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	300	150	5,250	<25	..	5,750

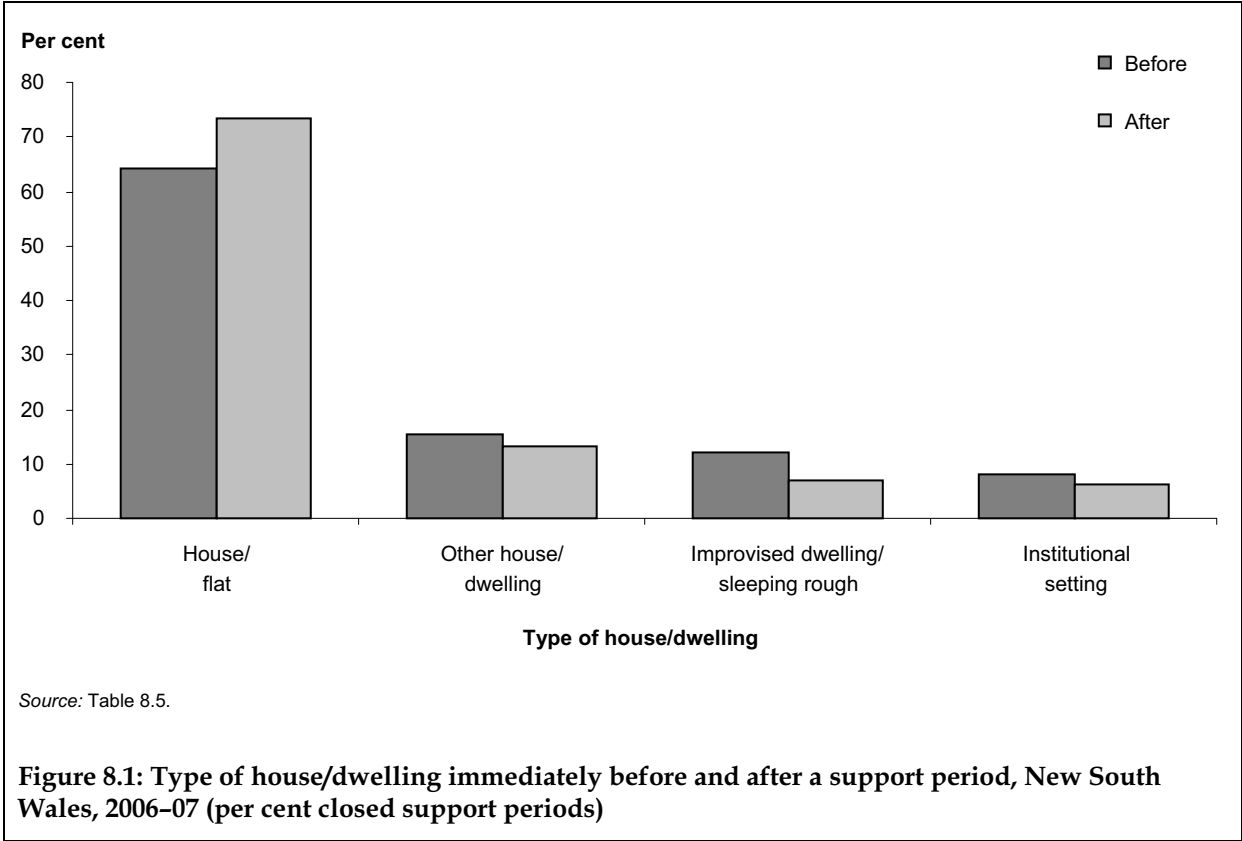
Notes

1. Number excluded due to errors and omissions (weighted): 9 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 5 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 7,165 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 2 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 25 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, New South Wales, 2006–07 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	25.7	9.6	10.5	7.1
Government payments	67.9	83.1	82.6	85.2
Other	6.4	7.3	6.9	7.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,800</i>	<i>4,500</i>	<i>40,600</i>	<i>37,350</i>
Number with 'Client left without providing any information'	..	150	..	2,250
Number with 'Don't know'	50	150	3,250	3,850
Number with missing data	50	100	650	1,000
Total (number)	4,950	4,950	44,450	44,450

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, New South Wales, 2006–07 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	9.7	23.7	8.9	11.2
Unemployed (looking for work)	33.8	28.8	19.1	17.9
Not in labour force	56.5	47.5	72.0	71.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,100</i>	<i>2,850</i>	<i>39,300</i>	<i>35,600</i>
Number with 'Client left without providing any information'	..	150	..	3,050
Number with 'Don't know'	50	150	4,200	4,550
Number with missing data	<25	50	950	1,300
Total (number)	3,150	3,150	44,450	44,450

Notes

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, New South Wales, 2006–07 (per cent)

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
Main source of income						
No income	8.2	6.4	6.5	5.0	7.1	2,650
Government payments	85.8	85.5	82.4	82.6	85.2	31,850
Other	6.0	8.1	11.1	12.4	7.7	2,900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	46.0	38.4	7.7	7.8	100.0	..
Total (number)	17,200	14,350	2,900	2,950	..	37,350
Employment status						
Employed full time/part time	7.6	12.3	16.4	20.8	11.2	3,950
Unemployed (looking for work)	18.9	17.1	17.6	15.7	17.9	6,350
Not in labour force	73.5	70.5	66.0	63.5	71.0	25,250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	45.8	38.2	7.9	8.1	100.0	..
Total (number)	16,300	13,600	2,800	2,850	..	35,600

Notes

1. Number excluded due to errors and omissions (weighted): 7,109 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 8,877 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, New South Wales, 2006–07 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	57.1	55.4	95.0	94.1	89.1	88.0
Primary/secondary student	34.8	33.8	1.4	1.4	6.7	6.5
Post-secondary student/employment training	8.1	10.8	3.6	4.5	4.3	5.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>6,150</i>	<i>5,550</i>	<i>32,800</i>	<i>29,950</i>	<i>38,950</i>	<i>35,500</i>
Number with 'Client left without providing any information'	..	500	..	2,500	..	3,000
Number with 'Don't know'	550	550	3,600	3,650	4,200	4,150
Number with missing data	100	200	1,100	1,350	1,150	1,600
Total (number)	6,800	6,800	37,450	37,450	44,250	44,250

Notes

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, New South Wales, 2006–07 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough ^(a)	8.2	1.9	12.0	6.9
House/flat	66.9	81.3	64.4	73.4
Other house/dwelling ^(b)	16.8	11.9	15.4	13.3
Institutional setting ^(c)	8.1	4.9	8.2	6.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>10,650</i>	<i>8,350</i>	<i>40,450</i>	<i>31,250</i>
Number with 'Client left without providing any information'	..	1,150	..	5,850
Number with 'Don't know'	300	1,350	3,750	6,600
Number with missing data	<25	100	250	800
Total (number)	10,950	10,950	44,450	44,450

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, New South Wales, 2006–07 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	11.0	5.2	12.0	8.2
SAAP/CAP medium/long-term accommodation	2.3	4.7	3.3	6.7
Other SAAP/CAP funded accommodation	1.7	1.2	2.1	1.4
Institutional setting	5.0	3.0	5.1	3.7
Improvised dwelling/sleeping rough	6.7	1.5	9.8	5.8
Other, no tenure	3.9	1.6	3.3	2.2
Purchasing/purchased own home	2.1	1.4	3.5	3.5
Private rental	33.1	45.1	27.2	31.6
Public housing rental	8.0	13.2	10.8	14.4
Community housing rental	2.1	5.6	2.7	4.7
Rent-free accommodation	6.1	3.8	7.7	6.2
Boarding	18.0	13.7	12.6	11.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>10,200</i>	<i>8,150</i>	<i>37,900</i>	<i>29,350</i>
Number with 'Client left without providing any information'	..	1,100	..	5,950
Number with 'Don't know'	650	1,550	5,700	7,900
Number with missing data	100	150	900	1,250
Total (number)	10,950	10,950	44,450	44,450

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, New South Wales, 2006–07 (per cent)

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
All closed support periods						
Improvised dwelling/sleeping rough ^(a)	9.0	5.6	3.8	5.3	6.9	2,150
House/flat	70.3	72.7	80.2	85.2	73.4	22,950
Other house/dwelling ^(b)	14.3	14.6	11.1	5.5	13.3	4,150
Institutional setting ^(c)	6.4	7.2	4.9	4.0	6.3	1,950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	44.6	37.7	8.7	9.1	100.0	..
Total (number)	13,950	11,800	2,700	2,850	..	31,250
Closed support periods in which clients were accommodated						
Improvised dwelling/sleeping rough ^(a)	19.0	7.9	4.8	6.3	11.6	1,550
House/flat	46.1	61.4	72.7	83.0	59.0	7,950
Other house/dwelling ^(b)	24.2	20.1	16.0	6.3	19.8	2,650
Institutional setting ^(c)	10.7	10.6	6.6	4.4	9.6	1,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	37.3	43.6	8.4	10.7	100.0	..
Total (number)	5,000	5,850	1,150	1,450	..	13,450

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

Notes

1. Number excluded due to errors and omissions (weighted): 13,208 closed support periods (including 'Don't know' and 'Client left without providing any information'); 8,428 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, New South Wales, 2006–07 (per cent)

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
All closed support periods						
SAAP/CAP crisis/short-term accommodation	10.0	8.0	4.9	2.9	8.2	2,400
SAAP/CAP medium/long-term accommodation	5.5	7.8	7.6	7.2	6.7	1,950
Other SAAP/CAP funded accommodation	1.8	1.2	0.7	0.7	1.4	400
Institutional setting	3.6	4.3	3.3	2.5	3.7	1,100
Improvised dwelling/sleeping rough	8.0	4.5	2.5	3.7	5.8	1,700
Other, no tenure	2.3	2.4	2.1	1.4	2.2	650
Purchasing/purchased own home	3.3	3.4	4.6	3.7	3.5	1,000
Private rental	28.0	34.1	36.1	34.4	31.6	9,250
Public housing rental	15.4	11.6	16.5	18.9	14.4	4,250
Community housing rental	4.3	3.8	5.6	9.4	4.7	1,400
Rent-free accommodation	6.2	6.4	5.2	7.0	6.2	1,850
Boarding	11.7	12.5	10.9	8.2	11.6	3,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	44.7	37.2	8.9	9.3	100.0	..
Total (number)	13,100	10,900	2,600	2,750	..	29,350
Closed support periods in which clients were accommodated						
SAAP/CAP crisis/short-term accommodation	18.5	11.9	7.9	3.9	13.2	1,650
SAAP/CAP medium/long-term accommodation	4.5	10.8	11.6	8.4	8.2	1,050
Other SAAP/CAP funded accommodation	2.4	1.8	1.1	0.9	1.8	250
Institutional setting	6.0	5.8	4.0	2.4	5.3	700
Improvised dwelling/sleeping rough	17.9	6.4	3.6	4.6	10.3	1,300
Other, no tenure	4.5	3.7	2.8	1.4	3.7	450
Purchasing/purchased own home	1.8	1.5	1.3	1.8	1.6	200
Private rental	16.2	25.2	30.4	35.5	23.4	3,000
Public housing rental	7.3	9.4	15.4	18.2	10.1	1,300
Community housing rental	1.9	4.0	7.2	11.1	4.3	550
Rent-free accommodation	7.9	7.0	4.9	4.9	6.9	900
Boarding	11.1	12.7	9.8	7.0	11.2	1,450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	37.6	42.9	8.5	11.0	100.0	..
Total (number)	4,800	5,450	1,100	1,400	..	12,700

Notes

1. Number excluded due to errors and omissions (weighted): 15,105 closed support periods (including 'Don't know' and 'Client left without providing any information'); 9,174 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2006–07 (per cent)

Living situation	Before	After
With parent(s)	10.3	8.1
With foster family	0.5	0.3
With relatives/friends temporary	13.3	9.8
With relatives/friends long-term	3.0	4.7
With spouse/partner	7.3	5.7
With spouse/partner and child(ren)	9.3	7.2
Alone	24.3	25.9
Alone with child(ren)	12.9	19.8
With other unrelated persons	18.1	17.9
Other	1.0	0.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>39,450</i>	<i>31,950</i>
Number with 'Client left without providing any information'	..	5,150
Number with 'Don't know'	4,200	5,900
Number with missing data	850	1,450
Total (number)	44,450	44,450

Notes

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.10: SAAP closed support periods: existence of a case management plan, New South Wales, 2006–07 (per cent)

Case management plan	Per cent	Number
Yes	56.7	23,200
No, client did not agree to one	9.1	3,750
No, support period too short	31.7	13,000
No, other reason	2.5	1,000
Total	100.0	40,950

Notes

1. Number excluded due to errors and omissions (weighted): 3,728.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, New South Wales, 2006–07 (per cent)

Achievement of goals	Per cent	Number
All goals achieved	32.9	7,550
Most or some goals achieved	59.9	13,800
No goals achieved	7.2	1,650
Total	100.0	23,000

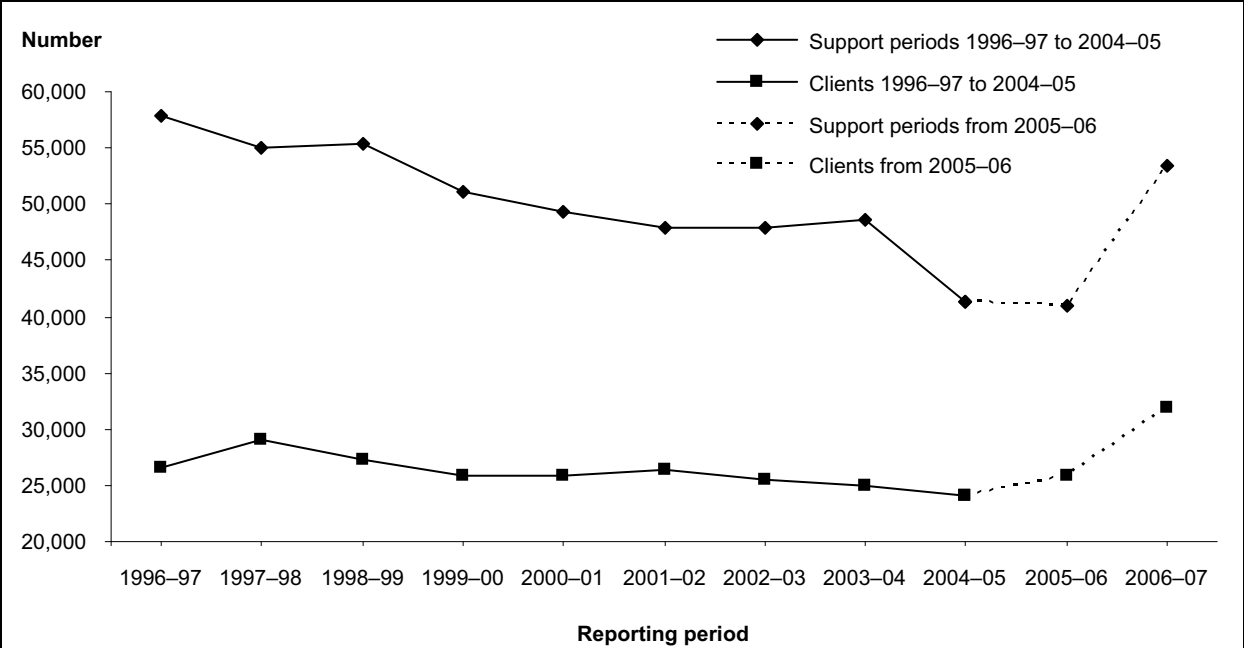
Notes

1. Number excluded due to errors and omissions (weighted): 212.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

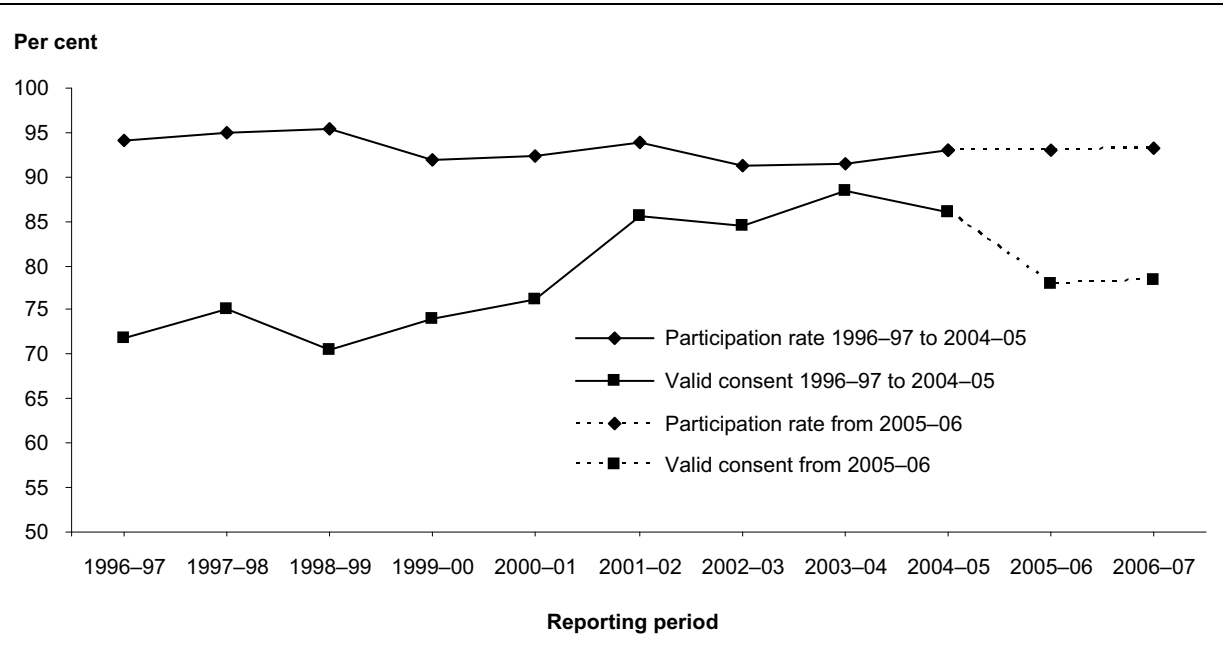
9 Support from 1996–97 to 2006–07

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2006–07



Source: Table 9.4.

Figure 9.2: Agency participation rate and valid consent, by reporting period, New South Wales, 1996-97 to 2006-07

9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2006–07 dollars, by reporting period, New South Wales, 1996–97 to 2006–07

Reporting period	Total funding ^{(a)(b)}	Funding to agencies ^{(a)(b)}	Funding per support period ^{(b)(c)}	Funding per client ^{(b)(c)}
Current \$				
1996–97	80,112,000	72,679,000	1,250	2,730
1997–98	81,554,000	78,829,000	1,430	2,710
1998–99	81,528,000	78,320,000	1,410	2,870
1999–00	84,905,000	80,398,000	1,570	3,120
2000–01	91,853,000	84,561,000	1,720	3,270
2001–02	94,517,000	88,184,000	1,840	3,330
2002–03	108,381,000	102,739,000	2,140	4,040
2003–04	110,873,000	105,710,000	2,180	4,220
2004–05	113,090,000	107,308,000	2,600	4,450
2005–06	115,578,000	110,462,000	2,700	4,260
2006–07 ^(d)	118,736,000	114,165,000	2,140	3,580
Constant 2006–07 \$				
1996–97	118,427,000	107,439,000	1,850	4,030
1997–98	120,733,000	116,699,000	2,120	4,010
1998–99	115,040,000	110,514,000	2,000	4,050
1999–00	115,473,000	109,343,000	2,140	4,240
2000–01	121,424,000	111,785,000	2,270	4,320
2001–02	122,402,000	114,201,000	2,390	4,320
2002–03	129,812,000	123,055,000	2,570	4,840
2003–04	132,701,000	126,522,000	2,600	5,060
2004–05	131,041,000	124,340,000	3,010	5,150
2005–06	122,847,000	117,409,000	2,870	4,520
2006–07 ^(d)	118,736,000	114,165,000	2,140	3,580

(a) 'Total funding' and 'Funding to agencies' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships against Domestic Violence Program (AIHW 2001a:Table 2.1, 2001b:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2008:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2007b; FaHCSIA unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2006–07 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Support periods	57,950	54,950	55,400	51,150	49,250	47,850	47,900	48,600	41,350	40,900	53,450
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Clients	26,650	29,100	27,300	25,800	25,900	26,450	25,450	25,050	24,150	25,950	31,850
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,850	2,600	2,450	2,400	2,500	2,700	2,600	2,650	2,600	2,650	2,850
<i>Errors and omissions</i>	984	1,295	1,595	1,040	583	531	469	4,988	710	655	681
Daily average support periods	3,400	4,000	3,800	4,050	4,500	5,250	5,450	5,850	6,100	6,500	8,100
<i>Errors and omissions</i>	1,730	1,231	104	42	199	339	92	29	—	—	—

Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in New South Wales. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2008:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, New South Wales, 2001–02 to 2006–07 (number)

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Accompanying child support periods	13,500	12,950	12,850	13,500	15,900	22,750
<i>Errors and omissions</i>	—	—	—	—	—	—
Accompanying children	10,300	9,950	10,100	10,750	11,400	16,900
<i>Errors and omissions</i>	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,150	1,150	1,200	1,250	1,300	1,650
<i>Errors and omissions</i>	295	298	333	291	286	191
Daily average accompanying child support periods	2,400	2,450	2,400	2,550	2,950	4,400
<i>Errors and omissions</i>	87	49	20	—	—	—

Notes

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in New South Wales. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001–02, 2002–03 and 2004–05, data that enabled the number of accompanying children to be estimated were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2008:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, New South Wales, 1996–97 to 2006–07

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Agencies ^(a) (number)	379	381	381	384	396	385	388	387	378	379	389
Agency participation rate (%)	94.2	95.0	95.5	91.9	92.4	93.8	91.2	91.5	93.1	93.1	93.3
Records returned (number)	55,043	52,672	52,902	47,007	45,520	44,791	43,597	45,104	38,490	38,085	49,761
Records returned with consent (%)	73.8	77.3	73.6	75.5	77.4	86.9	85.6	89.9	87.2	83.4	86.1
Records returned with valid consent ^(b) (%)	71.8	75.2	70.5	74.0	76.1	85.6	84.4	88.4	86.0	78.0	78.4

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2 and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

Notes

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2008:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in New South Wales. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2008) for details of the Innovation and Investment Fund.

A1.1 Tables

Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, New South Wales, 2006–07 (number)

Support periods	150
With accommodation	<25
Without accommodation	150
Clients	100

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, New South Wales, 2006–07 (number)

Accompanying child support periods	100
With accommodation ^(a)	<25
Without accommodation ^(a)	100
Accompanying children	50

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, New South Wales, 2006–07

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–24 years	8.6	34.6	100.0	37.8	43.2	50
25–44 years	—	44.4	—	48.6	44.4	50
45–64 years	—	8.6	—	9.5	8.6	<25
65 years and over	—	3.7	—	4.1	3.7	<25
<i>Total</i>	8.6	91.4	100.0	100.0	100.0	..
Total (number)	<25	50	<25	50	..	100
Mean age (years)	5.3	29.8	..	27.7
Median age (years)	7	31	..	29

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, New South Wales, 2006–07

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–9 years	32.6	41.9	77.8	72.0	74.4	50
10–17 years	9.3	16.3	22.2	28.0	25.6	<25
<i>Total</i>	41.9	58.1	100.0	100.0	100.0	..
Total (number)	<25	50	<25	50	..	50
Mean age (years)	5.2	6.5	..	6.0
Median age (years)	4	6	..	5

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, New South Wales, 2006–07 (per cent)

Cultural and linguistic diversity	Male	Female	Total	
			%	Number
Aboriginal and Torres Strait Islander peoples	42.9	19.2	21.3	<25
Other Australian-born people	57.1	78.1	76.3	50
People born overseas, English proficiency group 1	—	—	—	—
People born overseas, English proficiency groups 2–4	—	2.7	2.5	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (row %)	8.8	91.3	100.0	..
Total (number)	<25	50	..	100

Notes

1. Number excluded due to errors and omissions (unweighted): 1.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in New South Wales.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, New South Wales, 2006–07

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	23.3	<25
Other Australian-born children	76.7	50
Children born overseas, English proficiency group 1	—	—
Children born overseas, English proficiency groups 2–4	—	—
Total	100.0	50

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that accompanying child at a Pilot Project agency in New South Wales.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2008). Additional information relevant only to the tables for New South Wales follows.

A2.1 Agency participation

Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, New South Wales, 2006–07

Region	Agencies ^(a)		Records returned		
	Total	Participation rate	Total	Consent	Valid consent ^(b)
	Number	%	Number	%	%
Central Coast	15	100.0	1,434	78.2	69.1
Central West	14	92.9	1,899	91.5	84.1
Far North Coast	21	81.0	2,200	79.0	72.1
Hunter	35	91.4	4,392	89.4	73.3
Illawarra	22	100.0	2,344	97.7	93.5
Macarthur	14	100.0	1,721	71.5	68.7
Mid North Coast	16	100.0	3,117	88.9	72.5
Nepean	21	85.7	1,381	69.2	59.0
New England	19	100.0	1,754	94.9	87.3
Orana/Far West	23	73.9	1,935	76.1	64.5
Riverina/Murray	17	100.0	2,887	90.3	85.5
Southern Highlands	17	100.0	1,720	85.9	79.1
Blacktown/Baulkham Hills	18	100.0	1,291	92.3	83.4
Sydney, Cumberland/Prospect	19	89.5	1,453	96.8	94.2
Sydney, Inner West	31	87.1	3,406	90.5	85.4
Sydney, North	15	93.3	1,623	94.5	81.7
Sydney, South-East	47	95.7	12,031	85.2	81.5
Sydney, South-West	25	100.0	3,173	75.0	65.3
Total	389	93.3	49,761	86.1	78.4
Primary target group					
Young people	164	92.1	13,389	81.3	73.7
Single men only	38	94.7	10,660	92.3	90.3
Single women only	19	89.5	1,699	87.1	81.1
Families	24	91.7	2,533	87.1	72.4
Women escaping domestic violence	92	97.8	12,533	85.7	74.1
Cross-target/multiple/general	52	90.4	8,947	85.9	78.5
Total	389	93.3	49,761	86.1	78.4

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, New South Wales, 2006–07

Region	Records returned		
	Total Number	Consent Per cent	Valid consent ^(a) Per cent
Central Coast	872	93.5	53.6
Central West	1,234	93.6	73.3
Far North Coast	1,270	92.8	76.0
Hunter	2,867	96.1	63.0
Illawarra	1,645	99.0	85.3
Macarthur	1,426	66.5	53.9
Mid North Coast	1,636	93.9	55.7
Nepean	835	66.5	51.1
New England	873	95.8	78.6
Orana/Far West	833	86.8	56.9
Riverina/Murray	1,525	88.2	70.0
Southern Highlands	1,014	88.6	67.4
Blacktown/Baulkham Hills	668	89.4	72.3
Sydney, Cumberland/Prospect	451	94.7	76.7
Sydney, Inner West	1,027	85.8	71.4
Sydney, North	501	91.0	34.7
Sydney, South-East	748	76.9	52.5
Sydney, South-West	1,757	86.3	63.0
Total	21,182	88.9	65.1
Young people	1,862	89.6	61.3
Single men only	235	92.8	72.3
Single women only	1,182	96.8	72.5
Families	2,535	88.8	71.8
Women escaping domestic violence	12,268	87.7	64.2
Cross-target/multiple/general	3,100	89.8	62.5
Total	21,182	88.9	65.1

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2008).

Note that as part of its ongoing reform of SAAP, the New South Wales Department of Community Services has implemented funding reforms, of which the key components are: results-based accountability; performance-based contracting focusing on program priorities; a Performance Monitoring Framework; and evidence-based approaches. These reforms have contributed to the increased number of support periods and clients for New South Wales from 2005–06 to 2006–07.

Region Eighteen administrative regional classifications developed by the New South Wales Department of Community Services are used in the report. The names of these regions have been abbreviated in the tables and are as follows:

- Central Coast (CC)
- Central West (CW)
- Far North Coast (FNC)
- Hunter (HUN)
- Illawarra (ILL)
- Macarthur (MAC)
- Mid North Coast (MNC)
- Nepean (NEP)
- New England (NE)
- Orana/Far West (OFW)
- Riverina/Murray (RM)
- Southern Highlands (SH)
- Blacktown/Baulkham Hills (B/BH)
- Sydney, Cumberland/Prospect (S/CP)
- Sydney, Inner West (S/IW)
- Sydney, North (S/N)
- Sydney, South-East (S/SE)
- Sydney, South-West (S/SW).

Rounding Note that numbers of support periods and clients are generally rounded to the nearest 50 in the state and territory supplementary tables and to the nearest 100 in the national report.

Appendix 3 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2006 – JUNE 2007

* indicates questions that require the informed consent of the client.

AGENCY ID

--	--	--	--	--	--

SUPPORT PERIOD

Date commenced		Date finished					

SUPPORT PERIOD ONGOING AT 30 JUNE 2007 Yes 1

CONSENT OBTAINED Yes 1 No 2

- Where a name is not long enough please fill in any remaining squares with a 2.
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

* ALPHA CODE

Letters of first name

1st	2nd	3rd	4th	5th	6th

Letters of last name

--	--	--	--	--	--

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

* DATE OF BIRTH OF CLIENT

day unknown		month unknown		estimated year			

1 Sex of client

female 1
male 2

2 Person(s) receiving assistance

please tick one box only

WITH child(ren)

person with child(ren) 3
couple with child(ren) 4

WITHOUT child(ren)

person alone or with unrelated person(s) 1
couple without child(ren) 2

OTHER

please specify _____ 999

3 Source of referral/information

please tick one box only

self 13
family/friends 16
school/other education institution 2
community services department 3
police/legal unit/correction institution 17
health services 18
psychiatric unit 7
telephone/crisis referral agency 8
SAAP agency/worker 9
other government department 10
other non-government organisation 11
other (please specify) _____ 999
don't know/no information 0

IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 4 Country of birth of client**

Australia 1
 other (please specify) _____

*** 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no 1
 yes, Aboriginal 2
 yes, Torres Strait Islander 3
 yes, both 4

*** 6 Presenting reasons for seeking assistance**

please tick as many circles as apply

Interpersonal relationships

time out from family/other situation 2
 relationship/family breakdown 3
 interpersonal conflict 4
 sexual abuse 7
 domestic/family violence 6
 physical/emotional abuse 5

Financial

gambling 20
 budgeting problems 23
 rent too high 24
 other financial difficulty 21

Accommodation

overcrowding issues 27
 eviction/asked to leave 25
 emergency accommodation ended 11
 previous accommodation ended 26

Health

mental health issues 28
 problematic drug/alcohol/substance use 10
 psychiatric illness 13
 other health issues 29

Other reasons

gay/lesbian/transgender issues 30
 recently left institution 12
 recent arrival to area with no means of support 14
 itinerant 15
 other (please specify) _____ 999
 don't know/no information 0

*** 7 Main presenting reason for seeking assistance**

please write only ONE code number from Question 6

eg

*** 8 Main income source before and after support**

please tick one box only in each column

Before **After**

No income

no income 1
 registered/awaiting benefit 2

Government payments

newstart 4
 youth allowance 33
 community development employment project (CDEP) 8
 ABSTUDY 31
 Austudy payment for students aged 25 years and over 28
 disability support pension 12
 age pension 13
 parenting payment 34
 DVA payment (pension or support) 35
 other type of allowance or benefit 36

Other income

workcover/compensation 19
 maintenance/child support 20
 wages/salary/own business 21
 spouse/partner's income 22
 other (please specify) _____ 999
 client left without providing any information 98
 don't know 99

*** 9 Labour force status before and after support**

please tick one box only in each column

Before **After**

employed full time (35 hours per week or more) 1
 employed part time (less than 35 hours per week) 2
 unemployed (looking for work) 4
 not in labour force (see manual) 5
 client left without providing any information 98
 don't know 99

*** 10 Student status before and after support**

please tick one box only in each column

Before **After**

not a student 1
 primary/secondary school student 2
 post-secondary student/employment training 3
 client left without providing any information 98
 don't know 99

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

*** 11 Type of house/dwelling immediately before and after this support period**

please tick one box only in each column **Before** **After**

Improvised dwelling/sleeping rough

- improvised dwelling/car/tent/squat 1
 street/park/in the open 2

House/dwelling

- house/flat 3
 caravan 4
 boarding/rooming house 5
 hostel/hotel/motel 6

Institutional setting

- hospital 7
 psychiatric institution 8
 prison/youth training centre 9
 other institutional setting 10

- client left without providing any information 98
 don't know 99

*** 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

please tick one box only in each column **Before** **After**

SAAP/CAP funded accommodation

- SAAP/CAP crisis/short term accommodation (including THM crisis) 1
 SAAP/CAP medium/long term accommodation 2
 other SAAP/CAP funded accommodation (eg hostel, motel etc) 3

No tenure

- institutional setting 4
 improvised dwelling/sleeping rough 5
 other (no tenure) (please specify) 6

Tenure

- purchasing/purchased own home 7
 private rental 8
 public housing rental 9
 community housing rental (including THM transitional) 10
 rent-free accommodation 11
 boarding 12
 client left without providing any information 98
 don't know 99

*** 13 Who was the client living with immediately before and after this support period?**

please tick one box only in each column **Before** **After**

- alone 10
 with both parents 1
 with one parent and parent's spouse/partner 2
 with one parent 3
 with foster family 4
 with relatives/friends temporary 16
 with relatives/friends long-term 17
 with spouse/partner 7
 with spouse/partner and child(ren) 8
 alone with child(ren) 9
 living with other unrelated persons 13
 other (please specify) _____ 999
 client left without providing any information 98
 don't know 99

*** 14 Location of client's last home**

- suburb/town
 state
 postcode
 overseas 9998
 don't know/no information 0

15 Was a case management plan agreed to by the end of the support period?

please tick one box only

- yes 1 ► **Go to question 16**
 no, client did not agree to one 4 ► **Go to question 17**
 no, support period too short 5 ► **Go to question 17**
 no, other (please specify) _____ 6 ► **Go to question 17**

16 To what extent were the client's case management goals achieved by the end of the support period?

please tick one box only

- not at all 1
 some 2
 most 3
 all 4

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

17 Support to client

please tick as many circles as apply

	Needs identified by worker	Provided	Referral arranged	
Housing/accommodation				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
Financial/employment				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
Personal support				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
General support/advocacy				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liason on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
Specialist services				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
Basic support				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details

Note: If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

1 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

7 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

--	--	--	--	--	--	--	--

other SAAP 9

2 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

--	--	--	--	--	--	--	--

other SAAP 9

8 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

3 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

9 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

4 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

10 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

5 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

11 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

6 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

12 Type of accommodation **Date of accommodation**
please tick one box only *please complete all boxes*

crisis/short term 7 Start

D	D	M	M	Y	Y	Y	Y

medium/long term 8 Finish

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other SAAP 9

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

<p>* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)</p> <ul style="list-style-type: none"> • For short names fill in with 2's. • For missing names fill in with 9's. <p>* DATE OF BIRTH OF CHILD(REN)</p> <ul style="list-style-type: none"> • Complete date as best you can. • If day unknown, tick box "day unknown". • If month unknown, tick box "month unknown". • If year unknown, provide best estimate and tick box "estimated year". 	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																																																																																																																																				
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<p>* 21 Country of birth of the child(ren)</p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>																																																																																																																																																																
<p>* 22 Is the child of Aboriginal or Torres Strait Islander origin?</p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>																																																																																																																																																																
<p>23 Support to child(ren)</p> <p>no assistance <input type="checkbox"/> 1</p> <p><i>Indicate above if no assistance was given or tick as many circles below as apply</i></p> <p>Accommodation SAAP/CAP accommodation (including THMs and other SAAP managed properties)</p> <p>School liaison/child care school liaison child care</p> <p>Personal support help with behavioural problems sexual/physical abuse support skills education structured play/skill development</p> <p>General support/advocacy access arrangements advice/information advocacy</p> <p>Specialist services specialist counselling culturally specific services health/medical services</p> <p>Basic support meals showers/hygiene recreation transport</p> <p>other (please specify) _____</p> <p>other (please specify) _____</p>	<table border="1"> <thead> <tr> <th>Needs identified by worker</th> <th>Provided</th> <th>Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input type="checkbox"/></td><td><input 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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

Note: If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

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COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2006 AND 31 DECEMBER 2006

- In the first week of July 2006 and in the first week of January 2007, you should notify the NDCA of clients who are still being supported as at 30 June 2006 and 31 December 2006.
- For clients who are ongoing at 30 June 2006, transfer the information from the old 2005–2006 form to the new 2006–2007 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2006. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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