



Specialist Homelessness Services collection e-Newsletter for homelessness agencies

1 April 2019



Validata™ is ready to receive March extracts

If your January and February extracts have been submitted to Validata™, you can now upload and submit your March extract.



2018-19 9 month data cut-off date

The cut-off date for agencies to load extracts for inclusion in the 9 month statistical summaries is Thursday, 9 May 2019. To continue the high submission rates achieved in previous reports, please ensure all extracts for July 2018 to March 2019 are uploaded and submitted as soon as possible.



Validata™ user management - A reminder to SHS agency managers

If the manager of your SHS agency is going on planned leave, please ensure they provide the upload role for your agency, to a colleague in Validata™, for the duration of the leave. This will ensure agency staff can continue to upload data extracts during the absence.



2018-19 6 month Statistical Summary Reports to be re-published in Validata™

A revised set of the 2018–19 6 month statistical summary reports (released on 6 March) will be published in Validata™ due to a data production issue identified by the AIHW. The issue has resulted in tables 4.3, 5.1 and 6.7 of agency reports and associated tables in jurisdiction and regional reports having missing data. All other tables are correct. The AIHW is currently working on reproducing the revised summary reports and will be releasing the revised reports on 8 April. The AIHW apologises for any inconvenience caused. For further details, please email homelessnessdata@aihw.gov.au.



New report available - SHS clients in short term or emergency accommodation

The AIHW released a new report - [People in short-term or emergency accommodation: a profile of Specialist Homelessness Services clients](#) on 4 March 2019. Short-term or emergency accommodation is a service provided for the homeless, and those at risk of homelessness. This report covers the housing outcomes, circumstances and the experiences of the SHS clients in short-term or emergency accommodation between 1 July 2011 and 30 June 2015.

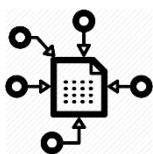


SHIP satisfaction survey 2019

This month, the AIHW will conduct a SHIP user satisfaction survey to provide users with the opportunity to communicate feedback about the SHIP client management system. The intention of the survey is to measure overall user satisfaction and to seek feedback from users, on the various SHIP functions.



The survey will soon be emailed to all SHIP users and the AIHW would very much appreciate feedback on user experience and opinion of SHIP. Please encourage all SHIP users at your agency to participate in the survey.



Changes to the Specialist Homelessness Services Collection

From 1 July 2019, there will be several changes to the Specialist Homelessness Services Collection (SHSC). These changes include the addition of new data items (e.g. main language spoken, proficiency in spoken English, NDIS indicator) and changes to existing items (e.g., new third Sex response, the addition of FDV response categories for referral and services/assistance and updated Country of birth and post code standards).

The AIHW will provide detailed information about these changes to the SHS sector prior to the introduction on 1 July 2019. At this time, the sector will also be provided with training and support material to assist with the introduction of these changes.



SHS webinar training

Register for a webinar now by clicking the registration links in the table below.

	Webinar date	Register by	What is covered?	Who should attend?
Validata™ Webinars Register here	16 April 2pm AEST	9 April 2019	Basic functions within Validata™ including uploading and submitting extracts, viewing reports & user admin.	All Validata™ users
	20 May 2pm AEST	13 May 2019		
Basic Register here	15 April 2pm AEST	10 April 2019	Opening a client support period, SHSC concepts and definitions.	Staff new to agency, staff not able to attend face to face training, new to CMS
	21 May 2pm AEST	14 May 2019		
Advanced Register here	17 April 2pm AEST	10 April 2019	Understanding and interpreting SHSC data, fixing errors in SHIP, exporting data and submitting to the AIHW	Managers or coordinators with basic SHIP experience
	22 May 2pm AEST	14 May 2019	SHIP reports, lists and case management functions	

SHS concepts and basic data entry eLearning modules can be found [here](#)

Additional eLearning modules and resources can be found on the [AIHW website](#)

