

SAAP NDCA REPORT SERIES 10

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2004–05**

**New South Wales
supplementary tables**

Australian Institute of Health and Welfare
Canberra

AIHW cat. no. HOU 133

Please note that as with all statistical reports there is the potential for minor revisions of data in this report over time. Please refer to the online version at <www.aihw.gov.au>.

© Australian Institute of Health and Welfare 2006

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Business Promotion and Media Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

A complete list of the Institute's publications is available from the Business Promotion and Media Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site <www.aihw.gov.au>.

ISSN 1445-5064

ISBN 1 74024 530 X

Suggested citation

Australian Institute of Health and Welfare 2006. Homeless people in SAAP: SAAP National Data Collection annual report 2004–05 New South Wales supplementary tables. AIHW cat. no. HOU 133. Canberra: AIHW (SAAP NDCA report. Series 10).

Australian Institute of Health and Welfare

Board Chair
Hon. Peter Collins, AM, QC

Director
Dr Richard Madden

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is *better health and wellbeing for Australians through better health and welfare statistics and information*.

Any enquiries about or comments on this publication should be directed to:

Manager
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
GPO Box 570
Canberra ACT 2601
Phone: (02) 6244 1206

Published by the Australian Institute of Health and Welfare
Printed by Elect

Contents

List of tables	v
List of figures	vii
Preface.....	ix
Acknowledgments.....	x
Abbreviations and symbols.....	xi
Glossary.....	xii
1 Introduction	1
2 Funding.....	3
2.1 Key chart	3
2.2 Table.....	4
3 Level of support	5
3.1 Key chart	5
3.2 Tables	6
4 Age, gender and cultural and linguistic diversity	9
4.1 Key chart	9
4.2 Tables	10
5 Client group and reasons for seeking assistance.....	17
5.1 Key charts.....	17
5.2 Tables	19
6 Support provided.....	23
6.1 Key charts.....	23
6.2 Tables	24
7 Meeting the needs of clients.....	29
7.1 Key charts.....	29
7.2 Tables	30
8 Circumstances of clients before and after support.....	37
8.1 Key chart	37
8.2 Tables	38

9	Support from 1996–97 to 2004–05	43
9.1	Key charts	43
9.2	Tables	45
Appendix 1	The data	51
A1.1	Agency participation	51
A1.2	Additional counting rules	52
Appendix 2	SAAP NDCA Client Collection forms	53
References	63

List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, New South Wales, 2004–05.....	4
Table 3.1:	SAAP support periods and clients, New South Wales, 2004–05	6
Table 3.2:	SAAP accompanying child support periods and accompanying children, New South Wales, 2004–05	6
Table 3.3:	SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2004–05	7
Table 3.4:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2004–05.....	8
Table 4.1:	SAAP clients, by age and gender, New South Wales, 2004–05.....	10
Table 4.2:	SAAP accompanying children, by age and gender of child, New South Wales, 2004–05	11
Table 4.3:	SAAP clients: number of support periods per client by age and gender of client, New South Wales, 2004–05.....	12
Table 4.4:	SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, New South Wales, 2004–05.....	13
Table 4.5:	SAAP clients: birthplace by gender, New South Wales, 2004–05.....	14
Table 4.6:	SAAP accompanying children, birthplace of child, New South Wales, 2004–05.....	14
Table 4.7:	SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, New South Wales, 2004–05	15
Table 5.1:	SAAP support periods: region by client group, New South Wales, 2004–05	19
Table 5.2:	SAAP support periods: client group by primary target group of agency, New South Wales, 2004–05	20
Table 5.3:	SAAP support periods: main reason for seeking assistance by client group, New South Wales, 2004–05	21
Table 6.1:	SAAP closed support periods: length of support by client group, New South Wales, 2004–05	24
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2004–05	25
Table 6.3:	SAAP support periods: services provided to clients, by client group, New South Wales, 2004–05	26
Table 6.4:	SAAP accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2004–05.....	27

Table 7.1:	SAAP services requested by clients in closed support periods, by provision, New South Wales, 2004–05	30
Table 7.2:	SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2004–05.....	32
Table 7.3:	SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2004–05	34
Table 7.4:	SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2004–05.....	35
Table 8.1:	SAAP closed support periods: source of income immediately before and after a support period, New South Wales, 2004–05.....	38
Table 8.2:	SAAP closed support periods: type of accommodation immediately before and after a support period, New South Wales, 2004–05.....	39
Table 8.3:	SAAP closed support periods in which the client was accommodated: length of accommodation period by type of accommodation after support, New South Wales, 2004–05	40
Table 8.4:	SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2004–05.....	41
Table 8.5:	SAAP closed support periods: employment status immediately before and after a support period, New South Wales, 2004–05.....	41
Table 9.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, New South Wales, 1996–97 to 2004–05	45
Table 9.2:	SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2004–05	46
Table 9.3:	SAAP accompanying child support periods and accompanying children, by reporting period, New South Wales, 2001–02 to 2004–05.....	47
Table 9.4:	SAAP clients: age of client by reporting period, New South Wales, 2000–01 to 2004–05	48
Table 9.5:	SAAP closed support periods: existence of a support plan by reporting period, New South Wales, 2000–01 to 2004–05	48
Table 9.6:	SAAP closed support periods: length of support by reporting period, New South Wales, 2000–01 to 2004–05.....	49
Table 9.7:	SAAP clients: number of support periods per client by reporting period, New South Wales, 1996–97 to 2004–05.....	50
Table 9.8:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, New South Wales, 1996–97 to 2004–05	50
Table A1.1:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, New South Wales, 2004–05	51

List of figures

- Figure 2.1: Recurrent funding allocations to agencies by primary target group, New South Wales, 2004–053
- Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, New South Wales, 2004–055
- Figure 4.1: SAAP clients by age and gender, New South Wales, 2004–05.....9
- Figure 5.1: SAAP support periods by client group, New South Wales, 2004–0517
- Figure 5.2: Main reason for seeking assistance, New South Wales, 2004–0518
- Figure 6.1: Median length of support by client group, New South Wales, 2004–0523
- Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, New South Wales, 2004–0523
- Figure 7.1: Provision of SAAP services requested by clients, New South Wales, 2004–05 ...29
- Figure 7.2: Provision of SAAP services requested for accompanying children, New South Wales, 2004–0529
- Figure 8.1: Type of accommodation immediately before and after a support period, New South Wales, 2004–0537
- Figure 9.1: Number of SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2004–05.....43
- Figure 9.2: Number of clients by age group, New South Wales, 2000–01 to 2004–05.....44
- Figure 9.3: Length of support, New South Wales, 2000–01 to 2004–05.....44

Preface

This publication contains statistical tables and charts in relation to New South Wales and is intended to supplement the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 93% of agencies in New South Wales provided data in 2004–05 is testimony to their collective commitment to, and confidence in, the collection. A 92% participation rate was recorded in 2003–04. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency decreased from 90% in 2003–04 to 87% in 2004–05.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Each year, the National Data Collection Agency receives many requests for data used for research purposes.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

Acknowledgments

This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Felicity Murdoch, Frieda Rowland and Simon Edwards. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah and Andrew Powierski. Data entry was managed by Tom Watson. Without the efforts of Kay Grzadka, John Cologon, Anne Giovanetti, Stirling Lewis, Neil Angel, Joan Reid, Phil Denman, Toni Stepniak, Michael Navaratnam, Sergei Mitnik and Sonia Marcolin, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Subcommittee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Cecilia Burke in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the New South Wales Department of Community Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accommodation period	The period during which a <i>client</i> was in SAAP <i>supported accommodation</i> . A client may have no accommodation periods or one or more accommodation periods within a <i>support period</i> . The dates on which each accommodation period began and ended during the support period are collected for clients but not for accompanying children. However, it can be reasonably assumed that an <i>accompanying child</i> will have the same accommodation period start and end dates as their parent(s) or guardian(s) in the majority of cases.
Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP <i>agency</i> during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>Each <i>support period</i> in which the child either accompanies a parent or guardian to a SAAP <i>agency</i> or receives assistance as a result of a parent or guardian's support period.</p> <p>Within an accompanying child support period the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the exact length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a client's name, together with a letter designating the client's sex. A 'valid alpha code' is an alpha code that is given with consent, and contains only letters from the alphabet and ends in either M or F to indicate the client's sex. This is joined to the client's reported year of birth and then encrypted to create a unique <i>client indicator</i> , or <i>statistical linkage key</i> . The statistical linkage key allows data forms about the same client to be combined without the actual name of the client being recorded.

Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none"> • receives <i>support</i> or assistance from a SAAP <i>agency</i> which entails generally 1 hour or more of a worker’s time, either with that client directly or on behalf of that client, on a given day; or • is accommodated by a SAAP agency; or • enters into an ongoing support relationship with a SAAP agency.
Closed accompanying child support period	<p>An <i>accompanying child support period</i> associated with a <i>closed support period</i>.</p>
Closed support period	<p>A <i>support period</i> that had finished on or before the end of the reporting period – 30 June.</p>
English proficiency group 1 countries	<p>Canada, Ireland, New Zealand, South Africa, the United Kingdom and the United States of America.</p>
English proficiency group 2-4 countries	<p>Countries, excluding Australia, that are not included in <i>English proficiency group 1</i>.</p>
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>

Ongoing support relationship

An ongoing support relationship exists between a SAAP *agency* and a person if some assistance has been provided to that person, and it is expected that future contact will occur between the person and the agency for the purpose of providing additional assistance. Future contact can be assumed if:

- a definite appointment has been made with the person to work through particular problems/issues; or
- an agreement has been reached with the person to work through particular problems/issues even if a specific appointment has not been made; or
- the agency expects the *client* to return for more assistance within a month.

However, an invitation to return to the agency in the future if the need arises does not constitute an ongoing support relationship. Rather it should simply be seen as an offer to enter into a new *support period* or to provide assistance at some future time.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP *agencies* to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a referral involves a formal process, not simply the provision of information. A (formal) referral occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A referral has not been provided if the person is not accepted for an appointment or interview.

Statistical linkage key (SLK)

A statistical linkage key (SLK) is a derived variable used to link, for statistical purposes, data generated from elements of an individual's personal demographic data. The SAAP SLK comprises the *alpha code* and year of birth.

Support

Assistance, other than *supported accommodation*, provided to a *client* as part of an *ongoing support relationship* between a SAAP *agency* and the client. For the purposes of the National Data Collection, support also includes contact with, or work on behalf of, a client for generally more than 1 hour on a given day. Support may be provided to the client individually or in group sessions.

Support period

Commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The support period is considered to finish when:

- the client ends the relationship with the agency; or
- the agency ends the relationship with the client.

If it is not clear whether the agency or the client has ended the relationship, the support period is assumed to have ended if no assistance has been provided to the client for a period of 1 month. In such a case, the date the support period ended is one month after the last contact with the client.

Supported accommodation

Accommodation paid for or provided directly by a SAAP *agency*. The accommodation may be provided at the agency or may be purchased using SAAP funds – at a motel, for example.

Unmet need

An unmet need occurs when a *client* expresses a need for a particular support service, or either directly or indirectly acknowledges a need for a particular support service during their *support period*, and that service is not provided or referred.

1 Introduction

This publication is one of eight state and territory supplements that accompany the ninth (2004–05) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to New South Wales only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

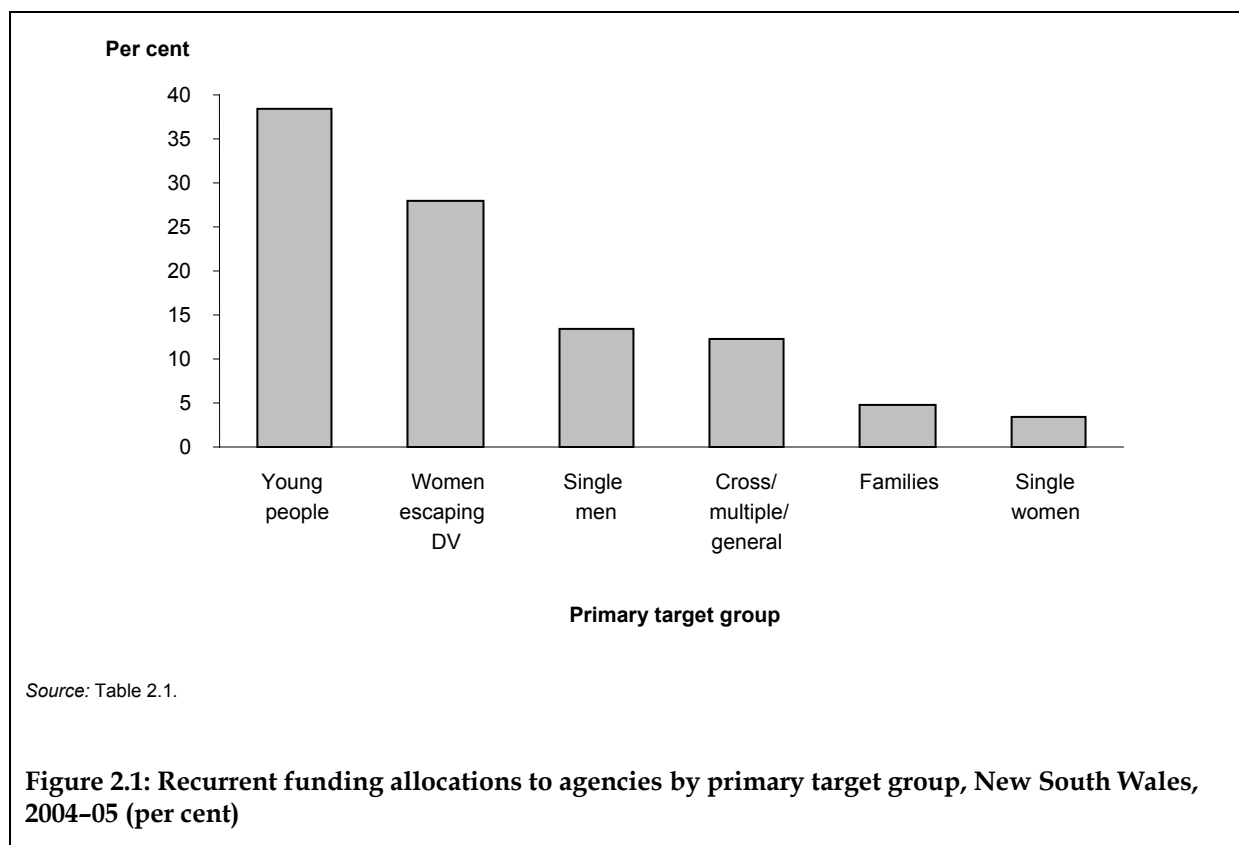
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for New South Wales. Appendix 2 contains a copy of the client form used to collect data in 2004–05.

Data presented here primarily relate to the financial year ending 30 June 2005. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 9 years that the National Data Collection has been conducted (see Chapter 9). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare <www.aihw.gov.au>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, New South Wales, 2004–05

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Central Coast	15	3.9	4,293,000	4.0	286,200
Central West	16	4.1	2,940,000	2.7	183,700
Far North Coast	17	4.4	4,355,000	4.1	256,200
Hunter	34	8.8	7,798,000	7.3	229,300
Illawarra	17	4.4	4,934,000	4.6	290,300
Macarthur	13	3.4	3,508,000	3.3	269,800
Mid North Coast	15	3.9	3,710,000	3.5	247,400
Nepean	22	5.7	5,051,000	4.7	229,600
New England	19	4.9	4,330,000	4.0	227,900
Orana/Far West	24	6.2	4,220,000	3.9	175,900
Riverina/Murray	18	4.7	4,374,000	4.1	243,000
Southern Highlands	18	4.7	4,051,000	3.8	225,100
Blacktown/Baulkham Hills	18	4.7	5,725,000	5.3	318,100
Sydney, Cumberland/Prospect	18	4.7	3,297,000	3.1	183,100
Sydney, Inner West	33	8.5	10,361,000	9.7	314,000
Sydney, North	15	3.9	4,675,000	4.4	311,700
Sydney, South-East	48	12.4	22,105,000	20.6	460,500
Sydney, South-West	26	6.7	7,579,000	7.1	291,500
Total	386	100.0	107,308,000	100.0	278,000
Primary target group					
Young people	165	42.7	41,274,000	38.5	250,100
Single men only	36	9.3	14,226,000	13.3	395,200
Single women only	19	4.9	3,603,000	3.4	189,600
Families	23	6.0	5,133,000	4.8	223,200
Women escaping domestic violence	92	23.8	29,930,000	27.9	325,300
Cross-target/multiple/general	51	13.2	13,142,000	12.2	257,700
Total	386	100.0	107,308,000	100.0	278,000
Recurrent allocations to agencies	386	100.0	107,308,000	94.9	278,000
Other recurrent allocations	5,782,000	5.1	..
Total	113,090,000	100.0	..

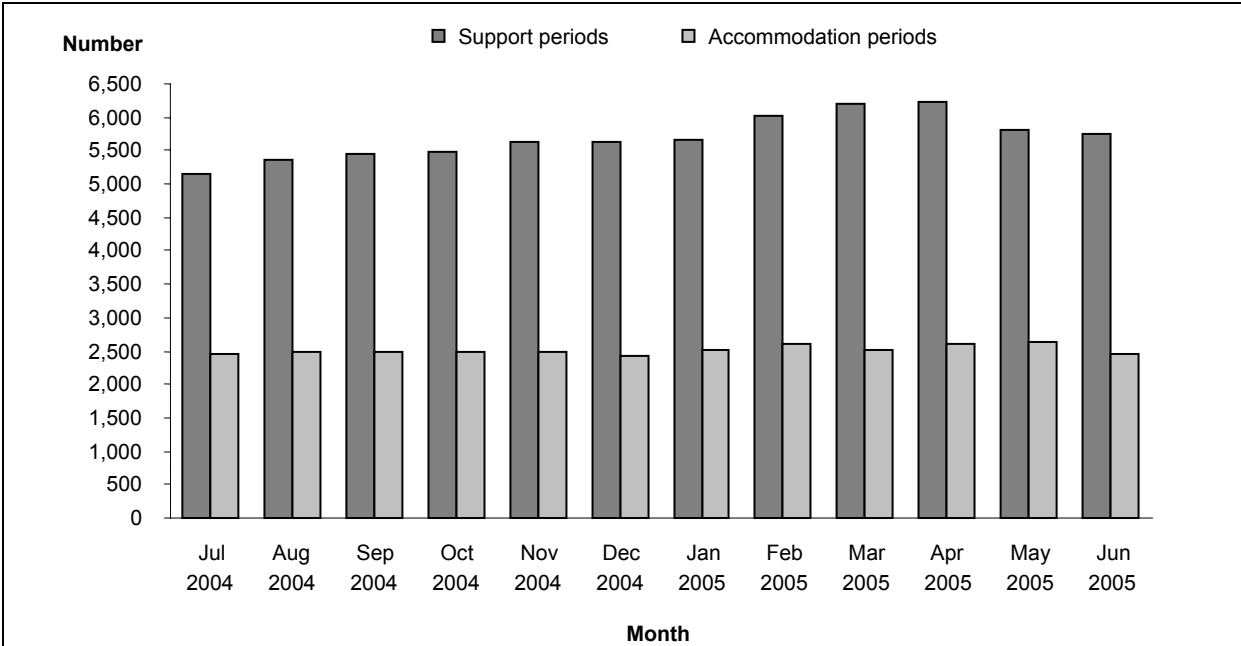
Notes

1. 'Recurrent allocations to agencies' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. Not all agencies operated throughout the year. At 30 June 2005, 383 agencies were operating.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.3 and 3.4.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, New South Wales, 2004-05 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, New South Wales, 2004–05 (number)

Support periods	41,350
Clients	24,150
Mean number of support periods per client	1.71
Clients per 10,000 population 10+	41

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in New South Wales.
3. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2004 (preliminary estimates).
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.2: SAAP accompanying child support periods and accompanying children, New South Wales, 2004–05 (number)

Accompanying child support periods	13,500
Accompanying children	10,750
Mean number of accompanying child support periods per accompanying child	1.26
Accompanying children per 10,000 population aged 0–17	68

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of accompanying children in this table relates to children that ever accompanied a client to a SAAP agency in New South Wales.
3. 'Accompanying children per 10,000 population aged 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompany SAAP clients. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2004 (preliminary estimates).
4. Accompanying child support period figures have been weighted to adjust for agency non-participation.
5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, New South Wales, 2004–05

Date	CC	CW	FNC	HUN	ILL	MAC	MNC	NEP	NE	OFW
July 2004	120	220	150	410	420	170	160	130	210	140
August 2004	120	210	150	430	440	170	170	120	230	140
September 2004	130	210	150	410	430	160	190	130	220	140
October 2004	130	210	160	400	410	180	180	130	230	150
November 2004	130	210	160	410	410	180	190	120	220	160
December 2004	150	220	160	420	390	210	180	110	190	140
January 2005	140	220	150	340	390	230	180	110	200	150
February 2005	130	240	160	340	400	250	180	120	220	150
March 2005	120	240	170	380	400	260	180	120	210	140
April 2005	110	250	170	420	420	240	180	120	180	160
May 2005	100	250	170	420	400	240	180	120	170	150
June 2005	100	250	180	390	370	230	160	120	150	150
Support periods: total number of days	45,230	82,670	58,670	145,030	148,570	76,530	65,210	43,830	73,590	54,230

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2004	210	110	90	160	400	200	1,660	220	5,160
August 2004	200	120	80	160	440	240	1,690	240	5,350
September 2004	210	110	90	160	450	240	1,720	270	5,440
October 2004	210	110	90	170	390	210	1,830	280	5,470
November 2004	210	120	100	170	370	230	1,960	280	5,630
December 2004	220	120	100	150	330	220	2,070	280	5,640
January 2005	220	110	100	150	330	190	2,210	260	5,660
February 2005	250	110	100	160	320	240	2,380	270	6,030
March 2005	260	100	110	150	320	260	2,510	290	6,210
April 2005	260	90	110	150	380	220	2,480	290	6,230
May 2005	270	90	110	160	430	260	2,020	280	5,820
June 2005	250	90	110	160	450	250	2,080	260	5,760
Support periods: total number of days	84,580	38,960	36,030	57,310	140,400	83,940	747,110	97,500	2,079,370

Notes

1. Number excluded due to errors and omissions (unweighted): 0.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Abbreviations for region are explained in Appendix 1.2.

Source: SAAP Client and Administrative Data Collections.

Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, New South Wales, 2004–05

Date	CC	CW	FNC	HUN	ILL	MAC	MNC	NEP	NE	OFW
July 2004	70	50	70	140	190	60	50	50	80	40
August 2004	70	40	70	140	190	60	50	50	90	40
September 2004	80	40	60	130	190	50	60	60	80	40
October 2004	70	40	70	130	200	60	60	60	80	50
November 2004	70	40	70	110	200	60	50	70	80	50
December 2004	80	40	70	120	190	70	50	60	80	40
January 2005	70	40	70	120	180	70	50	60	80	40
February 2005	80	40	60	120	190	70	50	70	90	50
March 2005	80	40	60	100	190	70	50	70	80	50
April 2005	70	40	60	120	200	70	50	70	70	50
May 2005	70	40	60	130	190	60	40	70	70	50
June 2005	60	40	60	120	170	60	40	60	60	50
Accommodation periods: total number of nights	25,820	14,320	22,920	43,440	67,430	22,310	17,200	21,200	28,100	15,990

(continued below)

Date	RM	SH	B/BH	S/CP	S/IW	S/N	S/SE	S/SW	Total
July 2004	120	50	70	140	230	70	860	140	2,470
August 2004	110	50	60	140	270	80	860	140	2,500
September 2004	100	60	60	140	280	80	850	150	2,500
October 2004	110	60	70	140	210	80	850	160	2,500
November 2004	110	60	70	130	200	90	870	150	2,480
December 2004	110	60	60	120	170	80	890	150	2,430
January 2005	120	60	60	120	160	80	1,000	140	2,520
February 2005	130	70	60	130	150	80	1,020	150	2,600
March 2005	130	60	60	120	140	80	990	160	2,530
April 2005	130	60	60	120	200	80	1,010	150	2,600
May 2005	140	60	70	120	240	80	1,000	150	2,630
June 2005	110	50	70	100	260	70	940	140	2,460
Accommodation periods: total number of nights	41,750	20,260	22,760	44,400	73,510	28,210	327,480	51,850	888,960

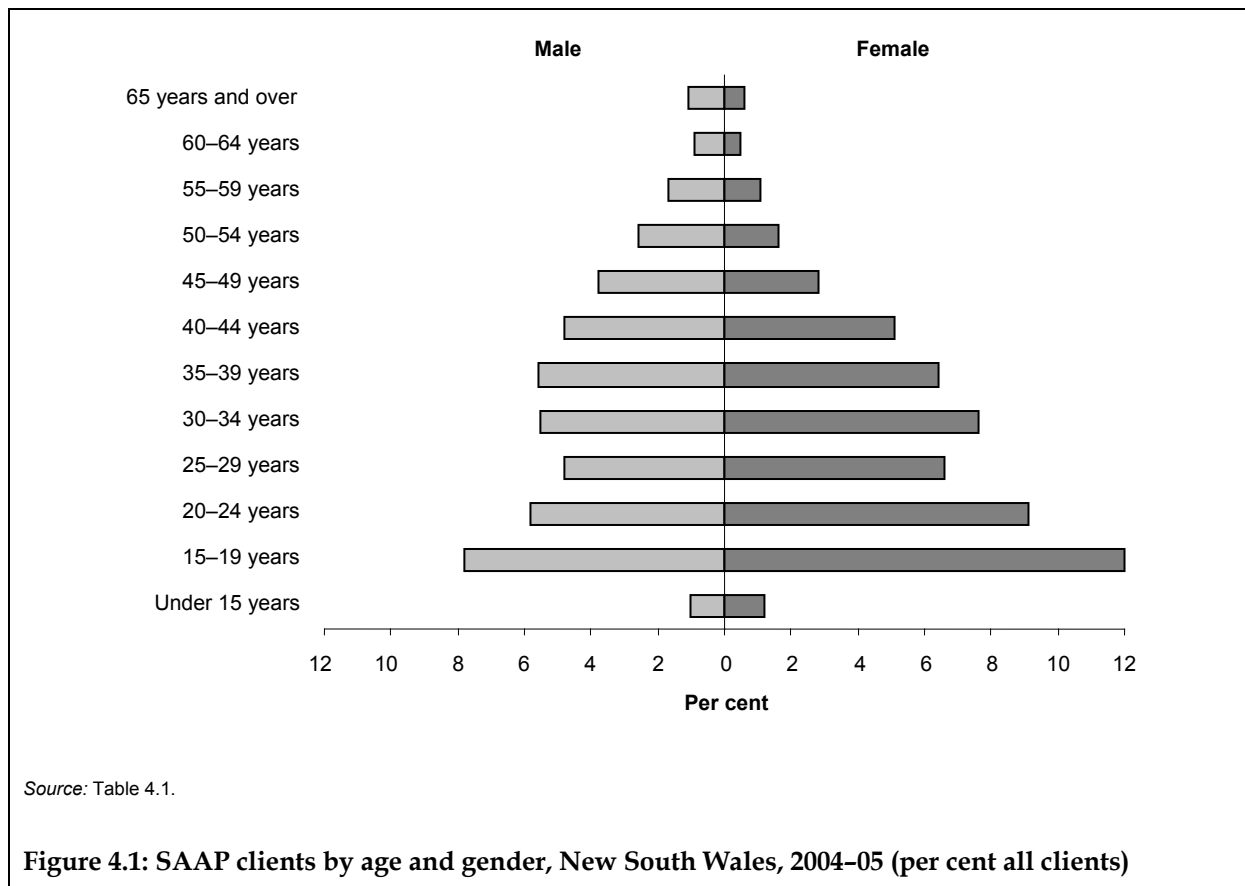
Notes

1. Number excluded due to errors and omissions (unweighted): 661.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.
4. Abbreviations for region are explained in Appendix 1.2.

Source: SAAP Client and Administrative Data Collections.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, New South Wales, 2004–05

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	1.0	1.2	2.1	2.2	2.2	500
15–17 years	4.7	6.9	10.3	12.7	11.6	2,800
18–19 years	3.1	5.1	6.9	9.3	8.2	1,950
20–24 years	5.8	9.1	12.7	16.7	14.9	3,600
25–29 years	4.8	6.6	10.5	12.0	11.3	2,700
30–34 years	5.5	7.6	12.1	13.8	13.0	3,150
35–39 years	5.6	6.4	12.4	11.7	12.0	2,900
40–44 years	4.8	5.1	10.6	9.3	9.9	2,350
45–49 years	3.8	2.8	8.5	5.2	6.7	1,600
50–54 years	2.6	1.6	5.8	3.0	4.3	1,050
55–59 years	1.7	1.1	3.7	2.1	2.8	650
60–64 years	0.9	0.5	1.9	1.0	1.4	350
65 years and over	1.1	0.6	2.5	1.1	1.8	400
<i>Total</i>	<i>45.3</i>	<i>54.7</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	10,900	13,150	10,900	13,150	..	24,050
Mean age (years)	33.8	30.1	..	31.8
Median age (years)	33	28	..	30

Notes

1. Number excluded due to errors and omissions (weighted): 102.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP accompanying children, by age and gender of child, New South Wales, 2004–05

Accompanying children		
Age	%	Number
0–4 years	46.4	5,000
5–12 years	42.1	4,550
13–15 years	8.5	900
16–17 years	2.9	300
Total	100.0	10,750
Gender		
Male	50.0	5,400
Female	50.0	5,350
Total	100.0	10,750

Notes

1. Number excluded due to errors and omissions in age (weighted): 21.
2. Number excluded due to errors and omissions in gender (weighted): 12.
3. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.3: SAAP clients: number of support periods per client by age and gender of client, New South Wales, 2004-05 (per cent)

Number of support periods	Under 15 years	15-17 years	18-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total	
								%	Number
Male clients									
1	79.4	71.6	72.3	76.0	68.0	68.4	74.6	70.2	7,650
2	12.3	15.4	18.2	12.8	15.6	14.4	10.4	15.0	1,650
3	3.4	6.8	5.1	5.1	6.1	6.2	6.5	5.9	650
4	1.9	1.9	1.5	2.5	3.3	2.9	(^c)—	2.8	300
5	(^c)—	0.7	1.5	1.0	1.9	2.0	(^c)—	1.6	150
6+	^(a) 3.0	3.6	1.5	2.7	5.1	6.1	6.9	4.6	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	2.1	10.3	6.9	12.7	45.6	19.9	2.5	100.0	..
Total (number)	250	1,100	750	1,400	4,950	2,150	250	..	10,900
Mean number of support periods	1.52	1.74	1.63	1.62	2.05	2.28	2.39	..	1.98
Per 10,000 population	8	81	81	59	50	27	7	..	37
Female clients									
1	80.1	71.9	76.7	77.9	80.8	83.0	82.9	79.1	10,400
2	15.2	15.4	16.9	15.3	12.3	10.7	10.7	13.5	1,750
3	3.1	5.7	3.5	3.3	3.2	3.3	3.2	3.6	450
4	(^c)—	2.6	1.1	1.8	1.7	0.9	—	1.6	200
5	(^c)—	1.9	1.1	0.8	0.9	1.0	(^c)—	1.1	150
6+	(^c)—	2.5	0.6	0.9	1.1	1.1	(^c)—	1.2	150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	2.2	12.7	9.3	16.7	46.8	11.2	1.1	100.0	..
Total (number)	300	1,650	1,200	2,200	6,150	1,450	150	..	13,150
Mean number of support periods	1.38	1.71	1.47	1.48	1.48	1.44	1.51	..	1.50
Per 10,000 population	11	127	138	99	63	18	3	..	44
All clients									
1	79.8	71.7	75.0	77.1	75.1	74.3	77.5	75.0	18,050
2	13.9	15.4	17.4	14.4	13.8	12.9	10.5	14.1	3,400
3	3.3	6.1	4.1	4.0	4.5	5.0	^(b) 5.8	4.6	1,100
4	1.1	2.3	1.3	2.1	2.4	2.1	(^c)—	2.2	500
5	0.9	1.4	1.3	0.9	1.4	1.6	1.1	1.3	300
6+	1.1	2.9	0.9	1.6	2.9	4.1	5.0	2.7	650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	2.2	11.6	8.2	14.9	46.3	15.1	1.8	100.0	..
Total (number)	500	2,800	1,950	3,600	11,100	3,650	400	..	24,050
Mean number of support periods	1.44	1.72	1.53	1.53	1.73	1.94	2.09	..	1.72
Per 10,000 population	10	104	109	79	56	23	5	..	41

(a) Includes a small proportion of clients who had 5 support periods each. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of clients who had 4 support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 102.

2. 'Per 10,000 population' shows how many people out of every 10,000 in the population of that gender and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated gender and age group as at 30 June 2004 (preliminary estimates). For the age group under 15 years, only those aged 10 to 14 are included in the calculations.

3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age of child, New South Wales, 2004–05 (per cent)

Number of accompanying child support periods	0–4 years	5–12 years	13–15 years	16–17 years	Total	
					%	Number
1	88.7	89.6	93.3	96.3	89.7	9,650
2	8.6	7.4	5.8	^(a) 3.6	7.7	850
3	1.6	1.4	0.4	^(*) —	1.4	150
4	0.7	0.8	^(*) —	—	0.7	50
5	0.2	0.2	^(*) —	—	0.2	<25
6+	0.2	0.6	—	—	0.4	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	46.4	42.1	8.5	2.9	100.0	..
Total (number)	5,000	4,550	900	300	..	10,750
Mean number of accompanying child support periods	1.25	1.29	1.18	1.13	..	1.26
Per 10,000 population of applicable age group	118	63	33	17	..	68

(a) Includes a small proportion of accompanying children who had 3 accompanying child support periods each. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 21.
2. 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of accompanying children with the estimated resident population in the designated age group as at 30 June 2004 (preliminary estimates).
3. To ensure confidentiality some cells in this table have been replaced with '^(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 4.5: SAAP clients: birthplace by gender, New South Wales, 2004–05

Birthplace	Male	Female	Total		New South Wales population 10+	
	%	%	%	Number	%	Number
Australia	85.3	83.6	84.4	19,950	72.1	4,097,550
Oceania (excluding Australia)	3.8	3.5	3.7	850	2.9	163,200
UK, Ireland and associated islands	2.4	1.1	1.7	400	5.6	318,750
Other Europe and the former Soviet Union	2.7	1.8	2.2	550	6.6	374,000
South-East, North-East and Southern Asia	2.4	6.0	4.4	1,050	8.3	470,850
Other (including the Middle East, Africa, the Americas and Caribbean)	3.3	4.0	3.7	850	4.6	258,800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	44.8	55.2	100.0
Total (number)	10,600	13,050	..	23,650	..	5,683,150

Notes

1. Number excluded due to errors and omissions (weighted): 503.
2. 'New South Wales population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS unpublished data.

Table 4.6: SAAP accompanying children, birthplace of child, New South Wales, 2004–05

Birthplace	Accompanying children	
	%	Number
Australia	94.1	9,800
Oceania (excluding Australia)	2.0	200
Europe and the former Soviet Union	0.3	50
South-East, North-East and Southern Asia	1.0	100
Other (including the Middle East, Africa, the Americas and Caribbean)	2.6	250
Total	100.0	10,450

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 336.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.7: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, New South Wales, 2004–05

Cultural and linguistic diversity	Male	Female	Total		New South Wales population 10+	
	%	%	%	Number	%	Number
Clients						
Indigenous Australians	12.7	20.8	17.2	4,000	1.7	98,050
Other Australian-born people	72.9	63.0	67.5	15,600	70.4	3,999,500
People born overseas, English proficiency group 1	5.7	3.6	4.5	1,050	8.6	489,350
People born overseas, English proficiency groups 2–4	8.7	12.5	10.8	2,500	19.3	1,096,250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	44.7	55.3	100.0
Total (number)	10,350	12,800	..	23,150	..	5,683,150
Support periods	Mean number per client			Total number		
Indigenous Australians	1.99	1.60	1.73	6,900
Other Australian-born people	2.04	1.49	1.76	27,250
People born overseas, English proficiency group 1	1.92	1.44	1.71	1,800
People born overseas, English proficiency groups 2–4	1.57	1.35	1.43	3,650
<i>Total</i>	<i>1.99</i>	<i>1.50</i>	<i>1.72</i>	<i>..</i>	<i>..</i>	<i>..</i>
Total support periods (%)	51.7	48.3	100.0
Total support periods (number)	20,450	19,100	..	39,550

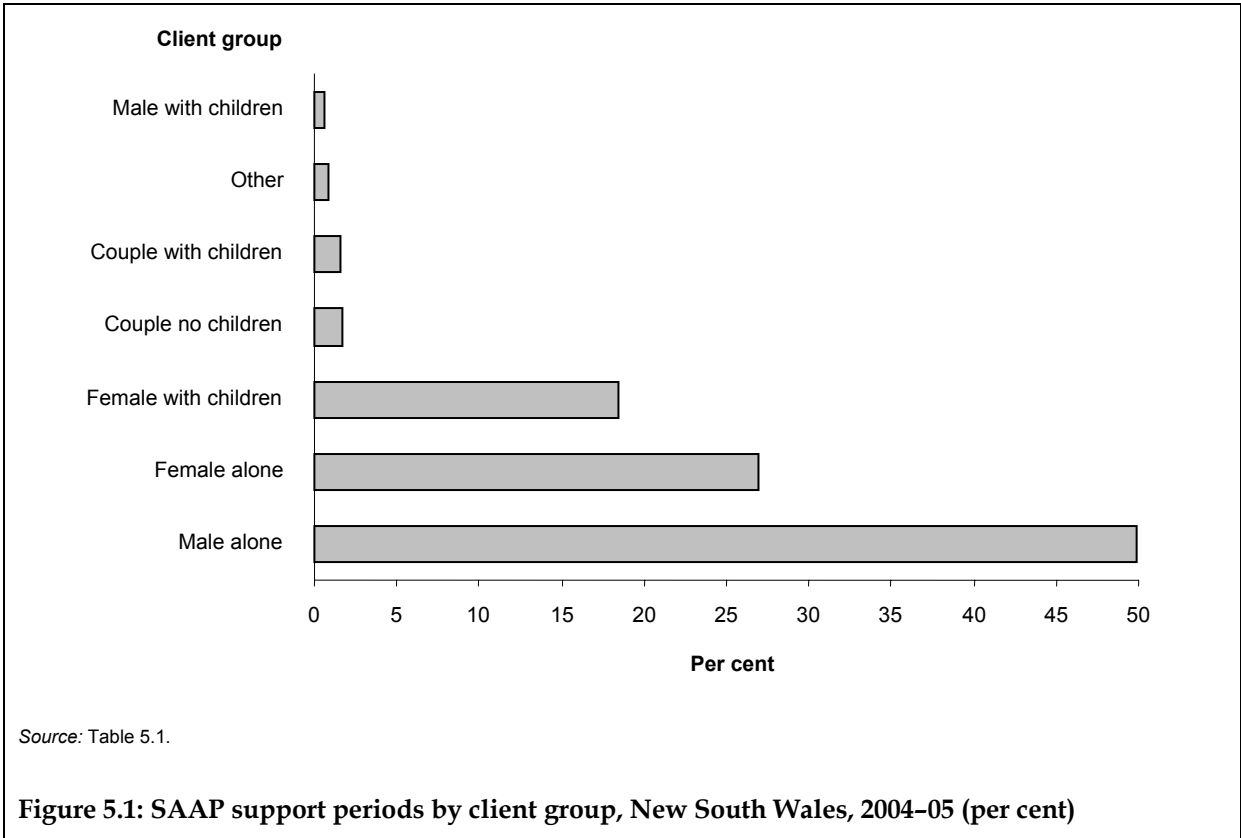
Notes

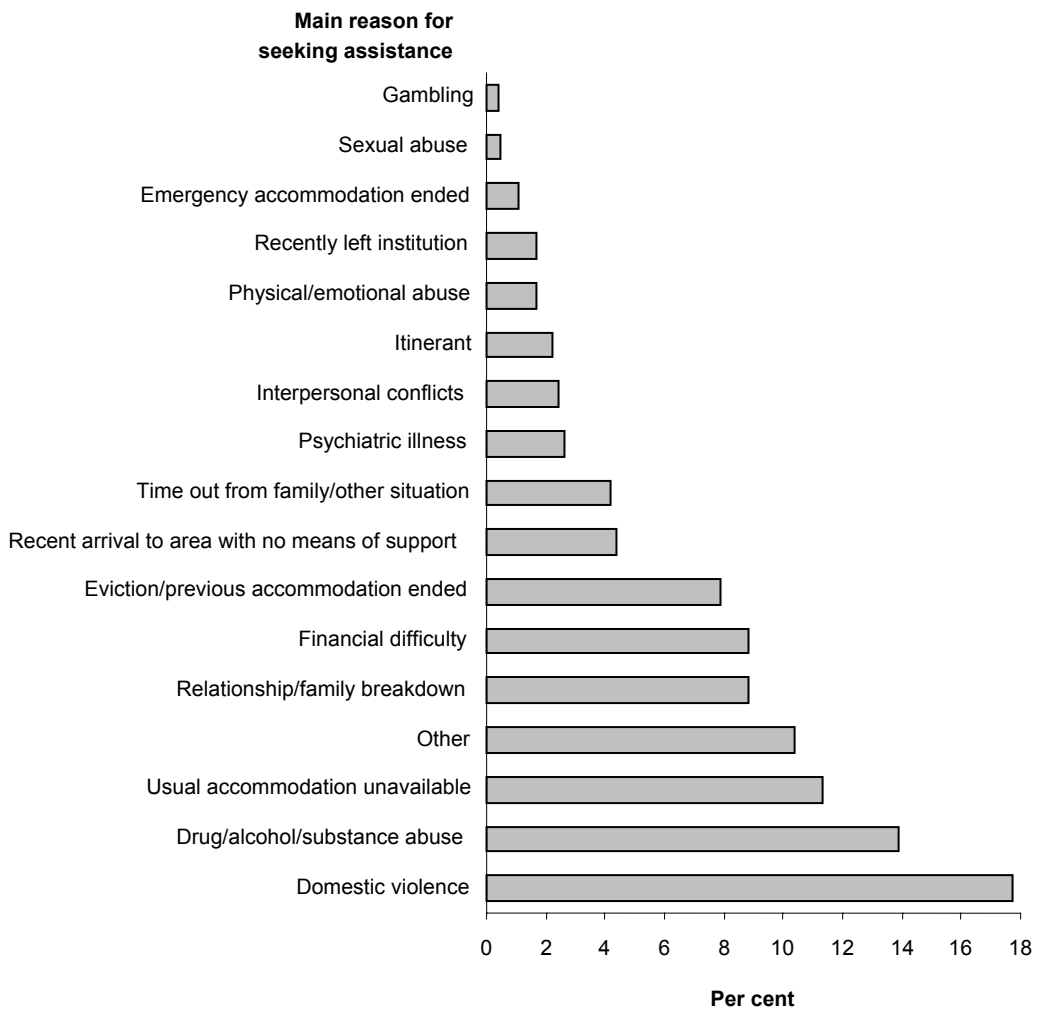
1. Number excluded due to errors and omissions (weighted): 1,007 clients; 1,768 support periods.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'New South Wales population 10+' refers to the estimated resident population aged 10 years and over at 30 June 2001. The figures for Indigenous Australians are from experimental estimates based on the 2001 Census produced by the ABS. The number of 'Other Australian-born people' is derived from the Australian-born population minus the number of Indigenous Australians.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2004; ABS unpublished data.

5 Client group and reasons for seeking assistance

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, New South Wales, 2004-05 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, New South Wales, 2004–05 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Central Coast	35.8	29.0	0.7	2.0	1.2	29.7	1.5	100.0	2.3	850
Central West	14.1	35.0	1.7	2.4	0.3	44.7	1.8	100.0	3.5	1,300
Far North Coast	27.7	34.0	6.4	3.5	2.1	25.6	0.8	100.0	5.0	1,850
Hunter	32.1	32.4	0.7	0.9	(*)—	31.6	(a)2.1	100.0	6.1	2,300
Illawarra	39.0	30.0	2.6	2.7	1.1	23.4	1.2	100.0	4.0	1,500
Macarthur	22.9	36.0	3.2	2.3	3.1	32.0	0.5	100.0	3.0	1,100
Mid North Coast	15.4	43.5	3.1	4.4	0.9	32.0	0.8	100.0	5.4	2,000
Nepean	30.6	39.6	1.9	2.5	(*)—	24.1	(a)1.4	100.0	1.7	650
New England	33.2	36.7	1.9	1.1	0.6	25.9	0.6	100.0	5.2	1,950
Orana/Far West	40.7	29.5	5.8	3.0	0.4	19.0	1.6	100.0	4.7	1,750
Riverina/Murray	50.9	26.1	0.7	1.0	0.3	20.5	0.6	100.0	5.3	1,950
Southern Highlands	53.0	16.8	1.2	3.5	0.7	24.2	0.6	100.0	2.7	1,000
Blacktown/ Baulkham Hills	27.9	31.3	(*)—	1.4	(*)—	38.6	(*)—	100.0	1.9	700
Sydney/Cumberland/ Prospect	67.6	12.1	1.5	3.5	0.9	13.1	1.4	100.0	3.1	1,150
Sydney, Inner West	53.9	24.1	0.2	0.5	(*)—	20.5	(a)0.8	100.0	4.7	1,750
Sydney, North	26.7	41.8	(*)—	2.9	0.6	24.2	(b)3.8	100.0	3.3	1,250
Sydney, South-East	78.4	18.2	0.4	0.3	0.2	2.1	0.4	100.0	33.2	12,350
Sydney, South-West	36.4	27.5	3.7	1.4	0.6	29.1	1.2	100.0	4.8	1,800
Total (%)	49.9	26.9	1.7	1.6	0.6	18.5	0.9	100.0	100.0	..
Total (number)	18,600	10,000	600	600	200	6,900	350	37,250

(a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure confidentiality.

(b) Includes a small proportion of support periods for the client group 'Couple no children'. These cells have been merged to ensure confidentiality.

Notes

1. Number excluded due to errors and omissions (unweighted): 1,253.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, New South Wales, 2004–05 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	37.2	8.1	0.9	3.5	0.5	5.8	12.8	5,200
Male alone, 25+	4.1	89.9	3.0	10.1	1.0	50.5	37.2	15,050
Female alone, under 25	41.0	0.2	18.3	4.2	8.3	5.0	13.5	5,450
Female alone, 25+	1.0	0.6	44.2	11.4	35.0	19.6	13.4	5,450
Couple, no children	3.7	0.2	1.1	4.9	0.4	2.1	1.6	650
Couple with children	2.4	0.2	0.5	11.1	0.6	2.3	1.5	650
Male with children	0.4	0.2	0.7	2.9	0.2	1.6	0.6	250
Female with children	8.1	0.6	30.3	49.0	53.2	12.4	18.5	7,500
Other	2.1	—	0.9	3.0	0.7	0.6	0.9	350
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	24.5	29.1	2.8	2.8	22.2	18.7	100.0	..
Total (number)	9,950	11,800	1,150	1,150	9,000	7,550	..	40,550

Notes

1. Number excluded due to errors and omissions (weighted): 778.
2. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, New South Wales, 2004–05 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	15.7	14.6	12.5	4.8	14.1	12.0	4.8	5.3	11.2	11.3
Time out from family/other situation	8.9	2.1	9.3	2.9	3.8	4.3	3.8	2.2	5.3	4.2
Relationship/family breakdown	14.4	4.3	20.1	4.0	8.0	11.1	18.9	7.6	18.8	8.8
Interpersonal conflict	3.6	1.6	3.9	2.1	2.9	4.8	(*)—	1.9	7.2	2.4
Physical/emotional abuse	1.3	0.4	2.7	3.2	0.6	0.9	2.2	3.0	3.8	1.7
Domestic violence	0.8	0.7	10.6	42.7	3.7	6.1	7.0	52.4	6.7	17.7
Sexual abuse	0.3	0.1	1.2	1.3	—	—	—	0.7	(*)—	0.5
Financial difficulty	11.3	7.7	9.4	6.9	29.9	17.4	22.5	7.4	8.7	8.8
Gambling	0.3	1.0	—	0.1	—	(*)—	—	—	—	0.4
Eviction/previous accommodation ended	14.3	4.8	12.6	4.8	15.2	18.6	16.1	6.6	7.5	7.9
Drug/alcohol/substance abuse	9.1	28.3	3.4	11.6	3.3	1.2	4.3	1.5	(*)—	13.9
Emergency accommodation ended	1.9	0.9	1.7	0.5	1.0	1.5	2.1	0.9	2.9	1.1
Recently left institution	2.8	2.9	0.6	1.1	0.6	0.8	—	0.3	(*)—	1.7
Psychiatric illness	1.4	4.5	1.3	3.6	(*)—	(*)—	(*)—	0.6	(*)—	2.6
Recent arrival to area with no means of support	4.7	6.3	2.5	2.9	8.8	7.3	6.5	2.1	9.3	4.4
Itinerant	2.4	2.9	1.8	1.9	1.9	3.8	(*)—	1.0	1.6	2.2
Other	6.9	16.9	6.2	5.7	^(a) 6.2	9.7	10.4	6.6	14.9	10.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	12.9	36.5	13.7	13.3	1.6	1.6	0.6	18.9	0.9	100.0
Total (number)	4,950	14,100	5,300	5,150	650	600	250	7,350	350	38,700

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Psychiatric illness'. These cells have been merged to ensure confidentiality.

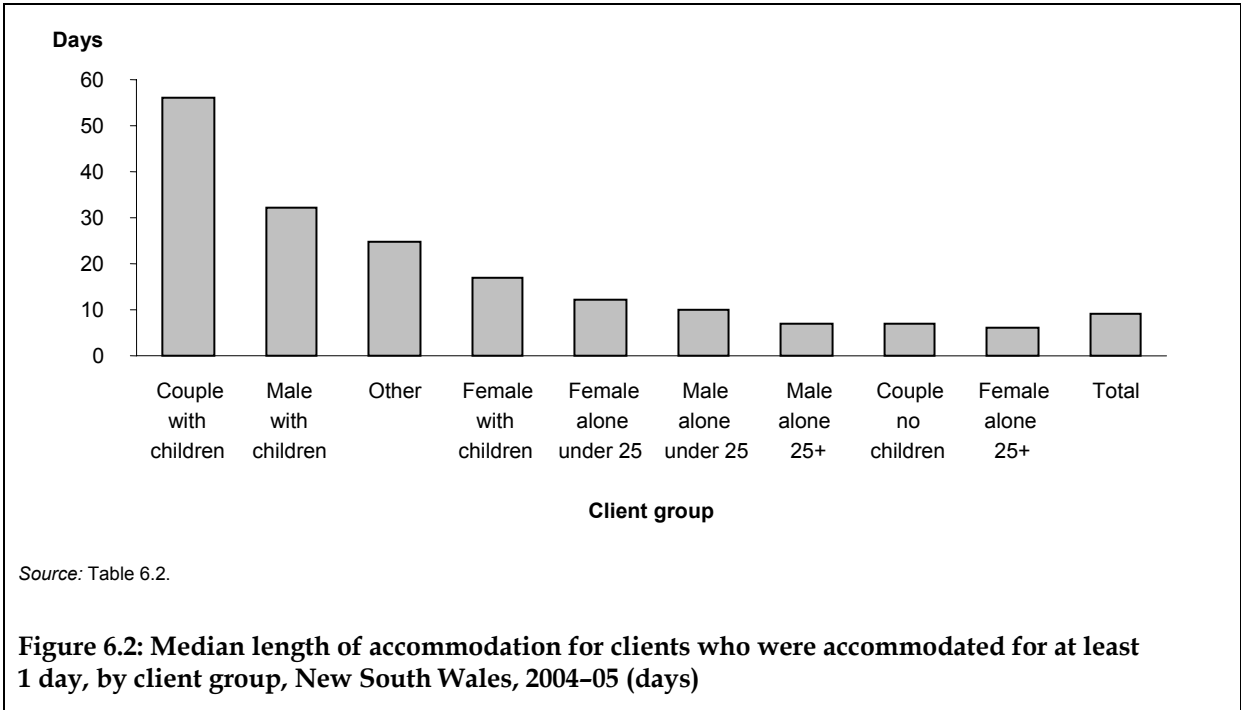
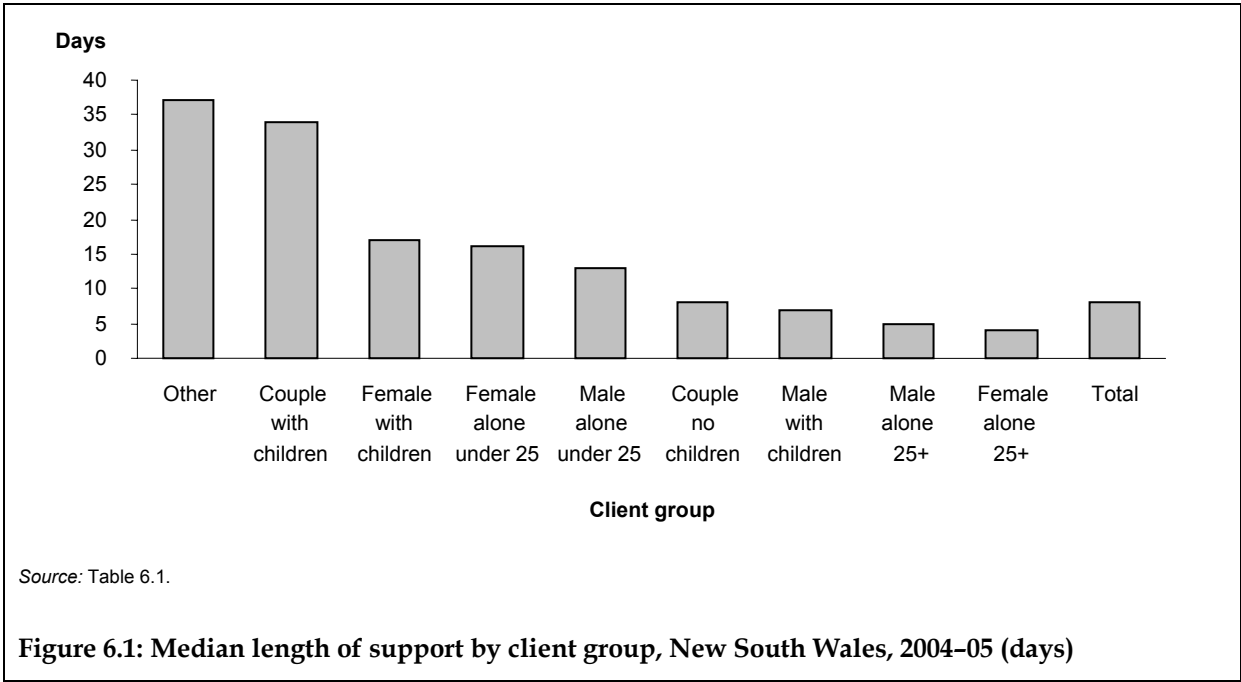
Notes

1. Number excluded due to errors and omissions (weighted): 2,634.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key charts



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, New South Wales, 2004–05 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	14.8	11.6	17.0	24.8	25.8	13.0	29.0	15.4	9.5	15.6	5,550
1 day	9.4	25.3	8.6	13.9	10.7	3.7	9.3	6.8	7.2	15.3	5,450
2 days	4.7	4.7	3.8	5.0	2.9	4.7	3.9	6.2	5.1	4.9	1,750
3 days	3.9	4.5	3.5	4.1	4.1	2.1	2.3	3.2	3.8	4.0	1,400
4 days	2.7	3.1	2.1	3.1	1.1	2.2	3.9	3.0	1.8	2.8	1,000
5 days	2.4	2.3	1.4	2.2	1.6	1.7	—	2.0	1.8	2.1	750
6 days	2.3	2.5	2.0	2.1	1.9	(*)—	—	1.9	(*)—	2.2	800
7 days	2.1	2.7	1.9	2.0	1.8	(*)—	2.3	2.0	(*)—	2.2	800
>1–2 weeks	9.6	9.2	7.8	7.7	6.3	6.4	5.8	7.8	3.3	8.4	3,000
>2–4 weeks	10.3	8.8	10.8	8.7	9.7	11.4	6.3	9.2	8.7	9.4	3,350
>4–13 weeks	19.7	15.4	21.8	17.1	20.3	27.0	19.9	21.7	23.2	18.5	6,600
>13–26 weeks	9.0	6.0	8.9	4.8	6.0	11.0	9.2	9.5	11.2	7.3	2,600
>26–52 weeks	4.7	2.4	6.1	2.8	5.0	9.5	4.6	6.5	11.0	4.2	1,500
>52 weeks	4.2	1.5	4.3	1.7	2.8	6.5	3.5	4.8	11.2	3.0	1,100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	12.8	37.4	13.0	14.1	1.6	1.4	0.6	18.3	0.8	100.0	..
Total (number)	4,550	13,300	4,650	5,000	550	500	200	6,500	300	..	35,600
Mean length (days)	67	35	71	37	51	114	59	78	177	..	55
Median length (days)	13	5	16	4	8	34	7	17	37	..	8

Notes

1. Number excluded due to errors and omissions (weighted): 640.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, New South Wales, 2004–05 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	14.6	21.9	16.4	23.9	23.0	6.7	19.3	11.4	13.0	18.6	3,550
2 days	8.4	7.7	6.7	8.9	8.7	2.4	(*)—	6.9	10.1	7.7	1,450
3 days	6.4	7.0	5.7	6.1	7.7	4.5	(*)—	5.0	8.8	6.3	1,200
4 days	4.4	4.2	3.8	5.5	3.7	5.0	(*)—	4.4	2.8	4.3	800
5 days	3.9	3.5	2.6	3.5	3.9	(*)—	—	3.1	(*)—	3.3	650
6 days	3.9	3.7	3.5	3.2	(*)—	—	—	2.9	(*)—	3.4	650
7 days	3.5	3.8	3.2	2.7	7.3	(*)—	(*)—	3.0	(*)—	3.4	650
>1–2 weeks	14.1	13.0	11.2	11.2	11.4	4.8	(*)—	10.5	3.7	12.1	2,300
>2–4 weeks	13.0	11.4	13.8	10.6	7.6	9.8	13.2	13.2	10.2	12.0	2,300
>4–13 weeks	18.3	17.0	20.0	16.2	13.2	29.9	26.2	21.8	19.9	18.4	3,500
>13–26 weeks	4.8	3.8	6.6	3.9	(*)—	9.5	15.6	7.4	9.1	5.0	950
>26–52 weeks	2.9	1.8	3.6	2.5	6.8	14.8	9.6	6.8	9.4	3.3	650
>52 weeks	1.9	1.3	2.9	1.8	(*)—	10.6	(*)—	3.7	10.2	2.2	400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	13.0	42.4	12.1	12.8	0.8	0.9	0.3	16.8	0.7	100.0	..
Total (number)	2,500	8,050	2,300	2,450	150	200	50	3,200	150	..	19,000
Mean length (days)	41	31	51	36	50	133	90	66	103	..	43
Median length (days)	10	7	12	6	7	56	32	17	25	..	9
Accommodation starting and ending on the same date (number)	200	2,950	100	100	<25	<25	<25	100	<25	..	3,550
Total accommodation	2,700	11,050	2,400	2,550	150	200	50	3,300	150	..	22,550

Notes

1. Number excluded due to errors and omissions (weighted): 949.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, New South Wales, 2004–05 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	75.5	90.2	71.0	61.5	63.9	67.4	66.5	66.2	66.2	76.2
SAAP/CAP accommodation	61.5	86.9	53.5	53.5	32.5	41.7	39.9	53.4	46.3	66.2
Assistance to obtain/maintain short-term accommodation	17.3	8.0	16.0	10.9	23.2	11.0	13.5	12.9	15.3	11.9
Assistance to obtain/maintain independent housing	20.8	10.2	24.1	14.9	33.1	41.5	34.8	31.1	31.9	19.1
Financial/employment	39.9	18.2	41.3	28.7	36.0	40.7	25.9	40.8	44.6	30.6
Assistance to obtain/maintain government payment	11.2	3.0	15.0	7.3	8.5	9.0	6.4	13.0	14.5	8.4
Employment/training assistance	11.6	1.2	10.8	2.2	5.1	4.7	3.4	3.3	12.3	4.6
Financial assistance/material aid	27.6	14.2	29.3	23.1	28.5	33.9	20.1	32.8	33.5	23.4
Financial counselling	10.8	4.7	9.0	4.8	5.6	7.8	7.8	9.2	11.7	7.1
Counselling	47.4	40.1	59.3	62.3	31.4	43.8	38.2	74.8	61.1	53.2
Incest/sexual assault	1.2	0.1	2.9	3.4	0.8	1.0	(*)—	3.8	1.7	1.8
Domestic violence	2.5	1.5	9.6	27.9	2.1	8.7	6.9	43.5	9.9	14.3
Family/relationship	14.7	3.2	20.9	15.0	7.6	19.2	12.4	32.4	29.7	14.7
Emotional/other	44.1	39.3	54.6	55.7	30.3	38.2	32.5	65.9	51.9	49.1
Assistance with problem gambling	0.4	1.1	0.1	0.3	—	0.6	—	0.3	—	0.6
General support/advocacy	81.0	76.8	80.9	76.6	77.7	71.7	70.7	81.3	72.0	78.6
Living skills/personal development	36.4	11.3	36.5	12.6	11.7	10.8	11.8	17.0	28.1	19.3
Assistance with legal issues/court support	9.6	2.0	10.4	19.8	4.5	5.8	9.9	23.3	9.1	10.7
Advice/information	67.8	52.8	70.4	59.3	68.6	62.0	59.7	69.9	61.4	61.7
Retrieval/storage/removal of belongings	22.1	46.0	20.7	15.4	8.0	11.5	7.5	14.7	20.6	28.0
Advocacy/liaison on behalf of client	37.0	15.6	46.5	39.4	34.1	48.4	34.3	52.7	45.7	33.8
Brokerage services	15.9	3.8	15.3	6.5	29.4	14.6	12.9	12.1	16.5	9.5
Specialist services	26.1	40.5	25.9	26.8	16.7	15.9	16.6	32.0	31.1	32.3
Psychological services	1.7	0.8	1.7	1.8	1.2	(*)—	(*)—	2.4	2.8	1.5
Psychiatric services	1.9	1.5	1.0	2.1	0.6	(*)—	(*)—	1.5	1.0	1.5
Pregnancy support	—	—	3.6	0.7	1.9	4.0	—	3.6	6.4	1.4
Family planning support	0.6	—	2.2	0.3	1.2	1.2	(*)—	1.9	3.6	0.9
Drug/alcohol support or intervention	14.6	29.4	7.2	10.2	4.7	3.6	5.1	4.1	5.7	16.0
Physical disability services	0.1	0.2	0.1	0.3	(*)—	—	(*)—	0.2	(*)—	0.2
Intellectual disability services	0.5	0.1	0.1	0.3	—	(*)—	(*)—	0.2	(*)—	0.2
Culturally appropriate support	4.0	2.5	5.2	8.5	3.5	5.5	7.3	16.2	13.5	6.6
Interpreter services	0.2	0.2	0.5	2.7	1.6	2.2	—	4.6	4.6	1.5
Assistance with immigration issues	0.4	0.2	1.0	1.8	—	1.4	—	2.6	1.1	1.0
Health/medical services	12.0	14.3	13.0	8.6	6.6	7.8	3.5	12.6	12.2	12.5
Basic support and services n.e.s.	72.3	84.3	65.1	61.5	47.4	49.3	46.6	60.7	54.4	71.1
Meals	61.5	78.3	50.2	46.7	30.8	19.1	21.6	40.8	26.3	58.6
Laundry/shower facilities	53.6	74.3	44.2	44.0	20.1	17.2	21.1	37.9	26.7	54.2
Recreation	36.3	16.3	34.3	21.7	8.2	10.6	11.3	31.5	25.5	24.7
Transport	40.3	9.3	47.5	28.8	26.1	27.5	18.4	46.3	42.3	28.8
Other	17.2	14.8	14.9	12.5	12.7	14.2	17.3	11.7	15.5	14.2
No services provided directly	1.9	0.2	2.1	0.5	3.7	1.4	—	1.6	3.9	1.1
Total (number)	5,050	14,550	5,350	5,300	650	600	200	7,350	350	39,400

Notes

1. Number excluded due to errors and omissions (weighted): 1,936 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, New South Wales, 2004–05 (per cent)

Type of service	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
Accommodation	64.4	70.2	68.3	75.3	68.2	6,700
SAAP/CAP accommodation	64.4	70.2	68.3	75.3	68.2	6,700
School liaison/child care	31.7	30.5	48.6	61.3	47.8	4,700
School liaison	14.5	21.3	19.7	30.1	19.7	1,950
Child care	20.8	12.1	40.5	55.9	39.4	3,850
Counselling	23.7	20.6	30.5	58.1	30.4	3,000
Help with behavioural problems	4.7	7.1	11.9	48.4	11.9	1,150
Sexual/physical abuse counselling/support	(*)—	(*)—	3.6	20.4	3.6	350
Skills education	3.4	7.1	7.1	36.6	7.3	700
General counselling/support	17.7	12.1	22.5	34.4	22.3	2,200
General support/advocacy	42.7	52.5	44.8	62.4	45.0	4,450
Access arrangements	1.8	(*)—	5.1	29.0	5.1	500
Advice/information	28.0	34.0	27.8	47.3	28.1	2,750
Brokerage services	8.4	4.3	6.6	5.4	6.6	650
Advocacy	25.1	27.7	30.1	40.9	30.0	2,950
Specialist services	10.8	9.9	23.2	34.4	22.6	2,200
Culturally sensitive services	5.5	7.1	15.1	12.9	14.6	1,450
Health/medical services	6.3	2.8	11.5	26.9	11.3	1,100
Basic support and other services n.e.s.	58.8	58.9	76.4	88.2	75.5	7,450
Meals	25.9	29.1	55.4	12.9	53.4	5,250
Showers/hygiene	16.6	35.5	49.7	73.1	48.4	4,750
Recreation	24.0	14.2	47.7	67.7	46.4	4,550
Transport	35.1	24.1	55.6	77.4	54.5	5,350
Other	11.9	8.5	11.8	39.8	12.0	1,200
No services provided directly by agency	(*)—	(*)—	2.0	(*)—	1.9	200
Total accompanying child support periods (%)	4.1	1.5	93.3	1.0	100.0	..
Total accompanying child support periods (number)	400	150	9,200	100	..	9,850

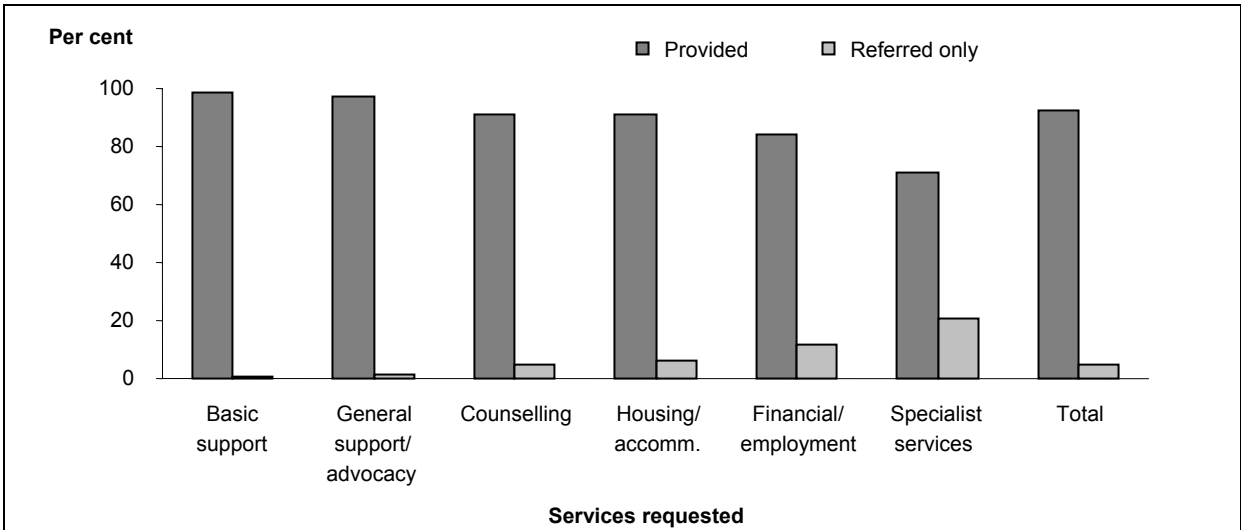
Notes

1. Number excluded due to errors and omissions (weighted): 3,637 accompanying child support periods (including cases with no information on service requirements or provision).
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

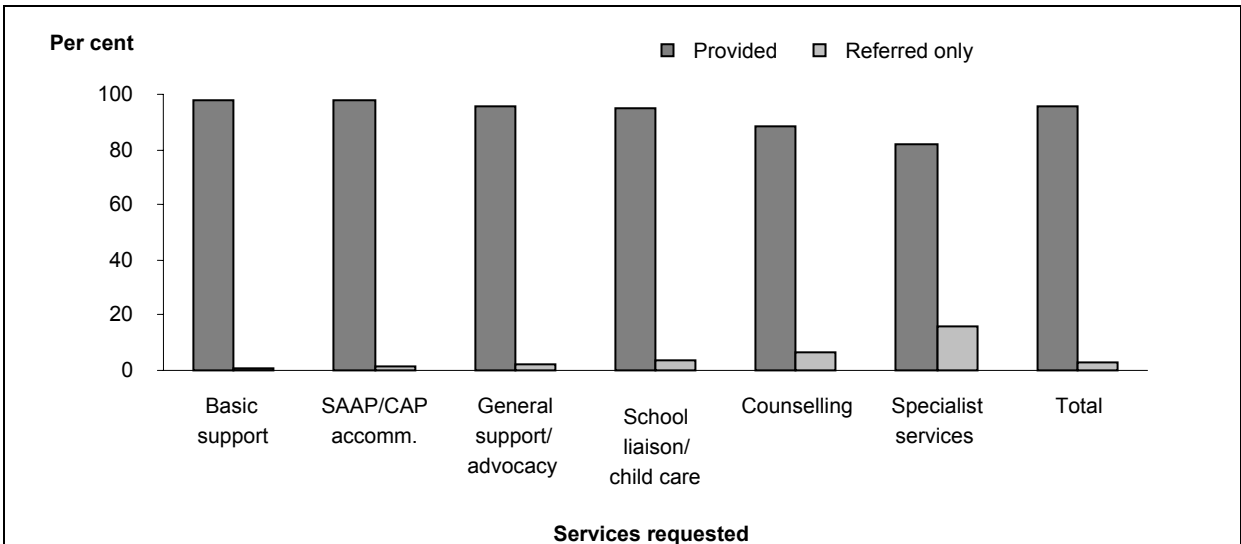
7 Meeting the needs of clients

7.1 Key charts



Source: Table 7.1, Part b.

Figure 7.1: Provision of SAAP services requested by clients, New South Wales, 2004-05 (per cent services requested in closed support periods)



Source: Table 7.2, Part b.

Figure 7.2: Provision of SAAP services requested for accompanying children, New South Wales, 2004-05 (per cent distinct services requested in closed accompanying child support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, New South Wales, 2004–05

Part a: Individual types of services requested in closed support periods, by provision
(per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	0.8	1.7	2.5	94.0	3.6	97.6	100.0	23,850
Assistance to obtain/maintain short-term accommodation	5.5	13.3	18.8	66.3	14.9	81.2	100.0	4,800
Assistance to obtain/maintain independent housing	8.3	16.1	24.4	56.6	18.9	75.5	100.0	7,650
Financial/employment								
Assistance to obtain/maintain government payment	4.8	18.3	23.1	54.8	22.1	76.9	100.0	3,300
Employment/training assistance	10.1	26.0	36.1	45.7	18.2	63.9	100.0	2,050
Financial assistance/material aid	2.6	5.9	8.5	83.0	8.6	91.6	100.0	7,950
Financial counselling	6.8	8.1	14.9	75.7	9.4	85.1	100.0	2,450
Counselling								
Incest/sexual assault	12.8	23.2	36.0	45.9	18.1	64.0	100.0	900
Domestic violence	5.9	6.7	12.6	72.9	14.5	87.4	100.0	5,350
Family/relationship	8.0	8.0	16.0	67.8	16.1	83.9	100.0	5,450
Emotional/other	1.7	1.3	3.0	89.7	7.3	97.0	100.0	16,550
Assistance with problem gambling	12.3	24.5	36.8	49.8	13.4	63.2	100.0	250
General support/advocacy								
Living skills/personal development	3.3	1.1	4.4	91.6	4.0	95.6	100.0	6,050
Assistance with legal issues/court support	4.3	10.3	14.6	60.7	24.7	85.4	100.0	3,900
Advice/information	0.6	0.2	0.8	95.1	4.1	99.2	100.0	20,600
Retrieval/storage/removal of belongings	0.9	0.9	1.8	96.5	1.7	98.2	100.0	9,400
Advocacy/liaison on behalf of client	0.9	0.6	1.5	90.0	8.5	98.5	100.0	10,900
Brokerage services	1.9	7.3	9.2	84.9	6.0	90.9	100.0	3,550
Specialist services								
Psychological services	19.3	45.1	64.4	20.1	15.5	35.6	100.0	1,200
Psychiatric services	14.9	46.5	61.4	23.1	15.4	38.5	100.0	1,250
Pregnancy support	9.7	20.4	30.1	46.5	23.4	69.9	100.0	600
Family planning support	15.0	23.6	38.6	46.9	14.5	61.4	100.0	400
Drug/alcohol support or intervention	9.9	10.4	20.3	67.9	11.7	79.6	100.0	6,950
Physical disability services	14.3	37.8	52.1	33.6	14.3	47.9	100.0	150
Intellectual disability services	18.0	35.2	53.2	30.5	16.4	46.9	100.0	150
Culturally appropriate support	3.2	5.7	8.9	74.2	16.9	91.1	100.0	2,250
Interpreter services	3.8	8.6	12.4	65.8	21.8	87.6	100.0	450
Assistance with immigration issues	2.9	11.7	14.6	57.8	27.6	85.4	100.0	350
Health/medical services	3.0	29.1	32.1	54.3	13.6	67.9	100.0	5,850
Basic support and services n.e.s.								
Meals	0.6	0.5	1.1	97.5	1.3	98.8	100.0	20,700
Laundry/shower facilities	0.6	—	0.6	99.0	0.4	99.4	100.0	19,050
Recreation	1.2	1.3	2.5	96.2	1.4	97.6	100.0	8,200
Transport	1.3	1.0	2.3	95.7	1.9	97.6	100.0	9,300
Other	0.4	1.7	2.1	91.5	6.5	98.0	100.0	5,050

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, New South Wales, 2004-05

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
% distinct services requested								Number	Number
Housing/ accommodation	3.0	6.3	9.3	82.5	8.3	90.8	100.0	36,300	27,500
Financial/ employment	4.7	11.4	16.1	71.1	12.8	83.9	100.0	15,700	10,700
Counselling	4.2	4.5	8.7	80.6	10.7	91.3	100.0	28,500	18,200
General support/ advocacy	1.4	1.7	3.1	90.8	6.2	97.0	100.0	54,400	26,500
Specialist services	7.9	20.8	28.7	57.0	14.3	71.3	100.0	19,500	13,250
Basic support and services n.e.s.	0.8	0.6	1.4	97.0	1.5	98.5	100.0	62,300	24,650
Total (%)	2.7	4.9	7.6	85.4	7.0	92.4	100.0
Total (number)	5,800	10,700	16,500	185,050	15,200	200,250	..	216,750	34,650

Notes

1. Number excluded due to errors and omissions (weighted): 939 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2004–05

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	1.3	1.2	2.5	94.0	3.5	97.5	100.0	5,750
School liaison/child care								
School liaison	2.0	4.2	6.2	80.1	13.7	93.8	100.0	1,650
Child care	1.2	3.3	4.5	89.7	5.7	95.4	100.0	3,400
Counselling								
Help with behavioural problems	5.4	8.5	13.9	64.8	21.4	86.2	100.0	1,150
Sexual/physical abuse counselling/support	9.8	16.8	26.6	44.3	29.1	73.4	100.0	400
Skills education	7.7	5.6	13.3	78.7	8.0	86.7	100.0	700
General counselling/support	2.6	3.7	6.3	84.4	9.2	93.6	100.0	2,000
General support/advocacy								
Access arrangements	4.1	12.6	16.7	46.8	36.4	83.2	100.0	500
Advice/information	2.0	0.9	2.9	87.4	9.8	97.2	100.0	2,350
Brokerage services	1.1	4.0	5.1	82.1	12.7	94.8	100.0	550
Advocacy	1.8	0.8	2.6	81.4	16.1	97.5	100.0	2,550
Specialist services								
Culturally sensitive services	1.9	2.1	4.0	86.8	9.1	95.9	100.0	1,250
Health/medical services	2.3	31.5	33.8	45.1	21.1	66.2	100.0	1,150
Basic support and other services n.e.s.								
Meals	1.0	0.3	1.3	97.3	1.4	98.7	100.0	4,600
Showers/hygiene	1.3	0.1	1.4	97.9	0.7	98.6	100.0	4,150
Recreation	1.7	0.5	2.2	94.8	3.0	97.8	100.0	3,850
Transport	1.4	0.5	1.9	95.6	2.6	98.2	100.0	4,500
Other	0.6	7.5	8.1	71.7	20.2	91.9	100.0	1,150

(continued)

Table 7.2 (continued): SAAP services requested for accompanying children in closed support periods, by provision, New South Wales, 2004–05

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.3	1.2	2.5	94.0	3.5	97.5	100.0	5,750	5,750
School liaison/child care	1.5	3.6	5.1	86.6	8.3	94.9	100.0	5,050	4,100
Counselling	4.8	6.6	11.4	74.4	14.2	88.6	100.0	4,200	2,750
General support/advocacy	2.0	2.1	4.1	80.8	15.0	95.8	100.0	6,000	3,800
Specialist services	2.1	16.2	18.3	66.9	14.8	81.7	100.0	2,400	2,050
Basic support and services n.e.s.	1.3	0.8	2.1	94.9	3.1	98.0	100.0	18,250	6,350
Total (%)	1.8	2.8	4.7	88.0	7.3	95.3	100.0
Total (number)	750	1,200	1,950	36,650	3,050	39,700	..	41,600	8,150

Notes

1. Number excluded due to errors and omissions (weighted): 2,897 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services requested by clients in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2004-05

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
Broad type of service	% unmet needs								
Housing/accommodation	14.0	21.3	37.7	25.0	28.6	21.4	20.8	18.8	1,050
Financial/employment	10.9	13.6	17.0	19.4	17.9	13.7	18.2	12.8	700
Counselling	13.7	25.0	9.4	22.2	25.0	25.6	19.5	20.7	1,150
General support/advocacy	10.8	13.6	17.0	5.6	10.7	15.2	13.0	12.9	750
Specialist services	41.1	19.1	13.2	16.7	14.3	15.7	18.2	26.5	1,500
Basic support and services n.e.s.	9.4	7.4	5.7	11.1	3.6	8.5	10.4	8.4	450
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	5,650
Summary totals									
Total unmet needs (%)	37.2	38.0	1.0	0.7	0.5	21.1	1.5	100.0	..
Total unmet needs (number)	2,100	2,150	50	50	50	1,200	100	..	5,650
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	43.8	32.7	1.2	0.9	0.5	19.5	1.3	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	1,200	900	50	50	<25	550	50	..	2,750
Total closed support periods (%)									
Total closed support periods (%)	49.8	27.2	1.6	1.5	0.5	18.6	0.8	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	17,050	9,350	550	500	200	6,350	300	..	34,250

Notes

1. Number excluded due to errors and omissions (weighted): 125 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 54 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,571 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 7.4: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, New South Wales, 2004–05

Broad type of service	Female with children	Other with children	Total	
			%	Number
	% unmet needs			
Accommodation	10.4	—	10.4	100
School liaison/child care	9.5	21.4	9.6	50
Counselling	27.2	35.7	27.2	20
General support/advocacy	15.4	14.3	15.3	100
Specialist services	6.4	28.6	6.8	50
Basic support and services n.e.s.	31.2	—	30.8	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>750</i>
Summary totals				
Total unmet needs (%)	97.0	2.0	100.0	..
Total unmet needs (number)	700	<25	..	750
Total closed accompanying child support periods with unmet needs (%)	96.0	1.8	100.0	..
Total closed accompanying child support periods with unmet needs (number)	350	<25	..	350
Total closed accompanying child support periods (%)	94.0	1.1	100.0	..
Total closed accompanying child support periods (number)	8,050	100	..	8,550
Total closed support periods with accompanying children with unmet needs (%)	96.3	1.6	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	200	<25	..	200
Total closed support periods with accompanying children requiring assistance (%)	93.6	0.9	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	4,150	50	..	4,400

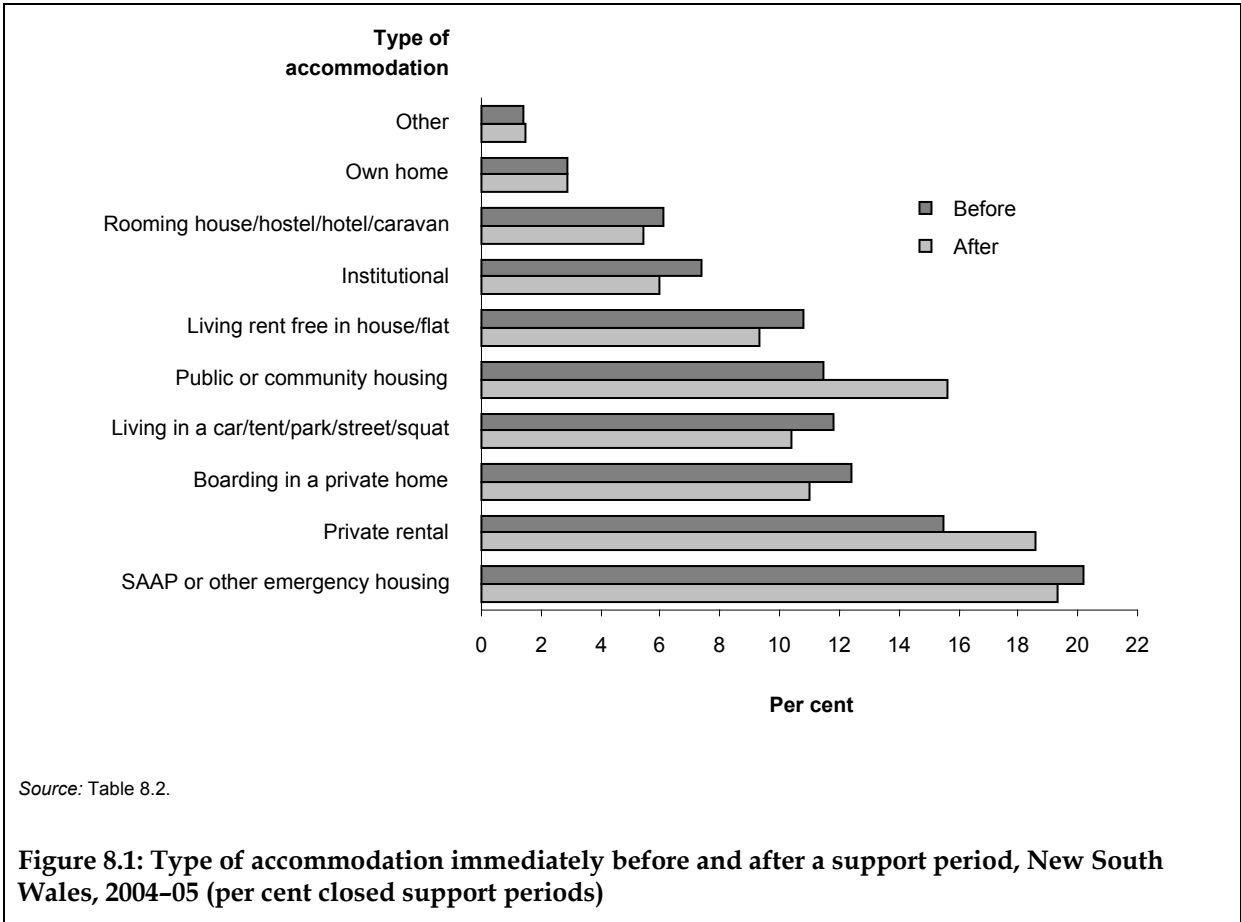
Notes

1. Number excluded due to errors and omissions (weighted): 14 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 5 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,941 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 3 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 21 closed support periods with accompanying children requiring assistance.
6. In a very small number of closed support periods, people in the 'Couple with children' and 'Male with children' client groups presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, New South Wales, 2004–05 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	24.7	8.1	8.5	5.6
No income, awaiting pension/benefit	4.1	3.7	1.0	1.0
Government pension/benefit	65.5	81.8	84.2	86.0
Other	5.7	6.4	6.3	7.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,350</i>	<i>3,100</i>	<i>32,900</i>	<i>29,700</i>
Number with missing data	100	350	3,350	6,500
Total (number)	3,450	3,450	36,200	36,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, New South Wales, 2004–05 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	19.3	15.5	20.2	19.3
Living rent-free in house/flat	11.2	7.5	10.8	9.3
Private rental	19.4	30.7	15.5	18.6
Public or community housing	8.1	17.7	11.5	15.6
Rooming house/hostel/hotel/caravan	6.9	6.7	6.1	5.4
Boarding in a private home	20.6	14.5	12.4	11.0
Own home	1.7	0.9	2.9	2.9
Living in a car/tent/park/street/squat	5.6	1.5	11.8	10.4
Institutional	6.0	3.3	7.4	6.0
Other	1.1	1.8	1.4	1.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,750</i>	<i>6,250</i>	<i>31,750</i>	<i>23,850</i>
Number with missing data	350	1,850	4,500	12,350
Total (number)	8,100	8,100	36,200	36,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation period by type of accommodation after support, New South Wales, 2004–05 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	24.5	28.7	25.6	24.8	26.5	27.4	22.1	13.1	13.6	25.0	2,950
Living rent-free in house/flat	11.4	11.3	13.1	13.9	12.7	9.8	11.6	4.9	3.5	11.2	1,350
Private rental	10.5	11.7	11.4	12.0	12.8	16.1	21.2	27.8	38.8	14.7	1,750
Public or community housing	15.5	9.9	10.1	10.6	11.8	16.8	15.9	27.6	28.9	14.4	1,700
Rooming house/hostel/hotel/caravan	5.4	6.9	8.1	6.9	7.7	5.5	3.8	4.5	2.3	6.2	750
Boarding in a private home	10.0	12.0	11.0	11.9	12.8	11.3	12.5	10.5	6.9	11.3	1,350
Own home	1.8	2.0	2.2	1.0	1.2	1.2	1.4	1.4	1.3	1.5	200
Living in a car/tent/park/street/squat	9.0	6.2	5.8	6.2	3.9	3.0	1.7	2.2	(*)—	5.0	600
Institutional	10.2	9.7	11.2	9.7	8.5	6.2	6.9	5.6	3.6	8.5	1,000
Other	1.7	1.6	1.7	3.0	2.1	2.7	2.7	2.5	(*)—	2.2	250
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	17.0	11.9	12.9	11.1	12.4	20.7	6.4	4.5	3.1	100.0	..
Total (number)	2,000	1,400	1,550	1,300	1,450	2,450	750	550	350	..	11,850

Notes

1. Number excluded due to errors and omissions (weighted): 8,054 closed support periods (type of accommodation and length of accommodation).
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, New South Wales, 2004–05 (per cent)

Living situation	Before	After
With parent(s)	9.9	7.9
With foster family	0.4	0.3
With relatives/friends short-term	14.3	10.1
With relatives/friends long-term	3.1	5.0
With spouse/partner with/without children	16.6	11.0
Alone with children	9.0	15.6
Alone	27.5	33.8
With other unrelated persons	18.5	15.4
Other	0.8	0.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>31,650</i>	<i>25,450</i>
Number with missing data	4,550	10,800
Total (number)	36,200	36,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, New South Wales, 2004–05 (per cent)

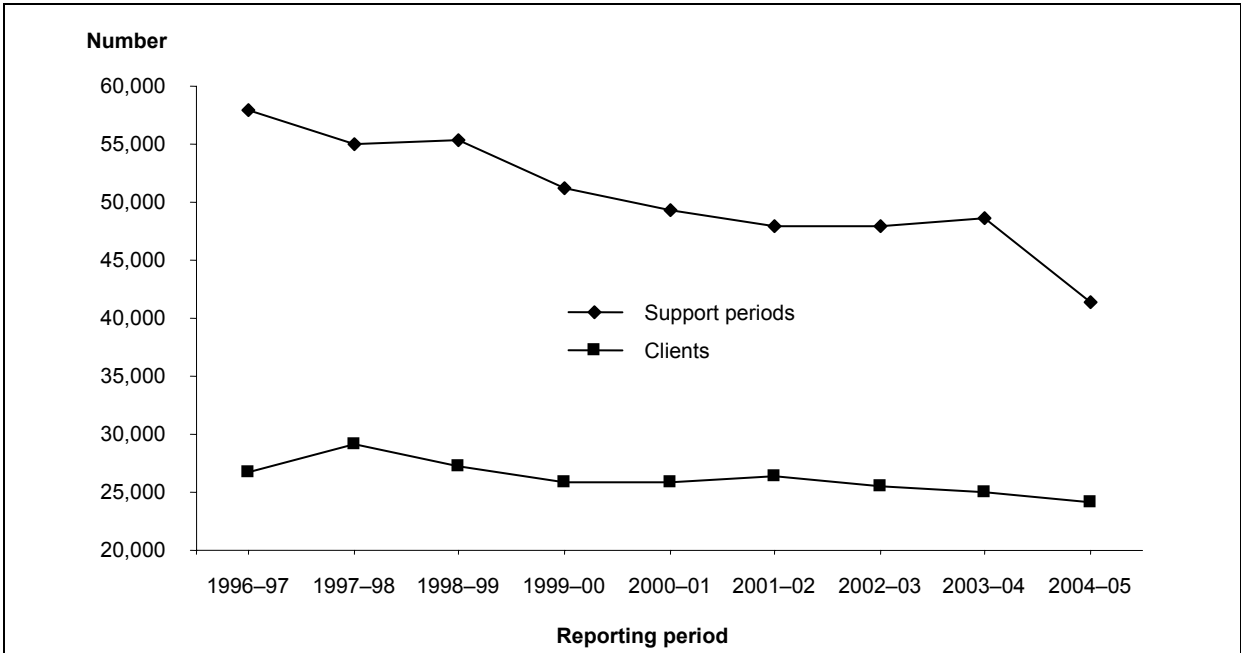
Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time	2.2	7.3	2.5	3.6
Employed part time/casual	6.9	14.7	5.4	6.5
Unemployed (looking for work)	43.8	34.8	25.4	23.2
Not in labour force	47.1	43.2	66.7	66.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>2,100</i>	<i>1,900</i>	<i>31,750</i>	<i>28,900</i>
Number with missing data	50	300	4,450	7,300
Total (number)	2,200	2,200	36,200	36,200

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

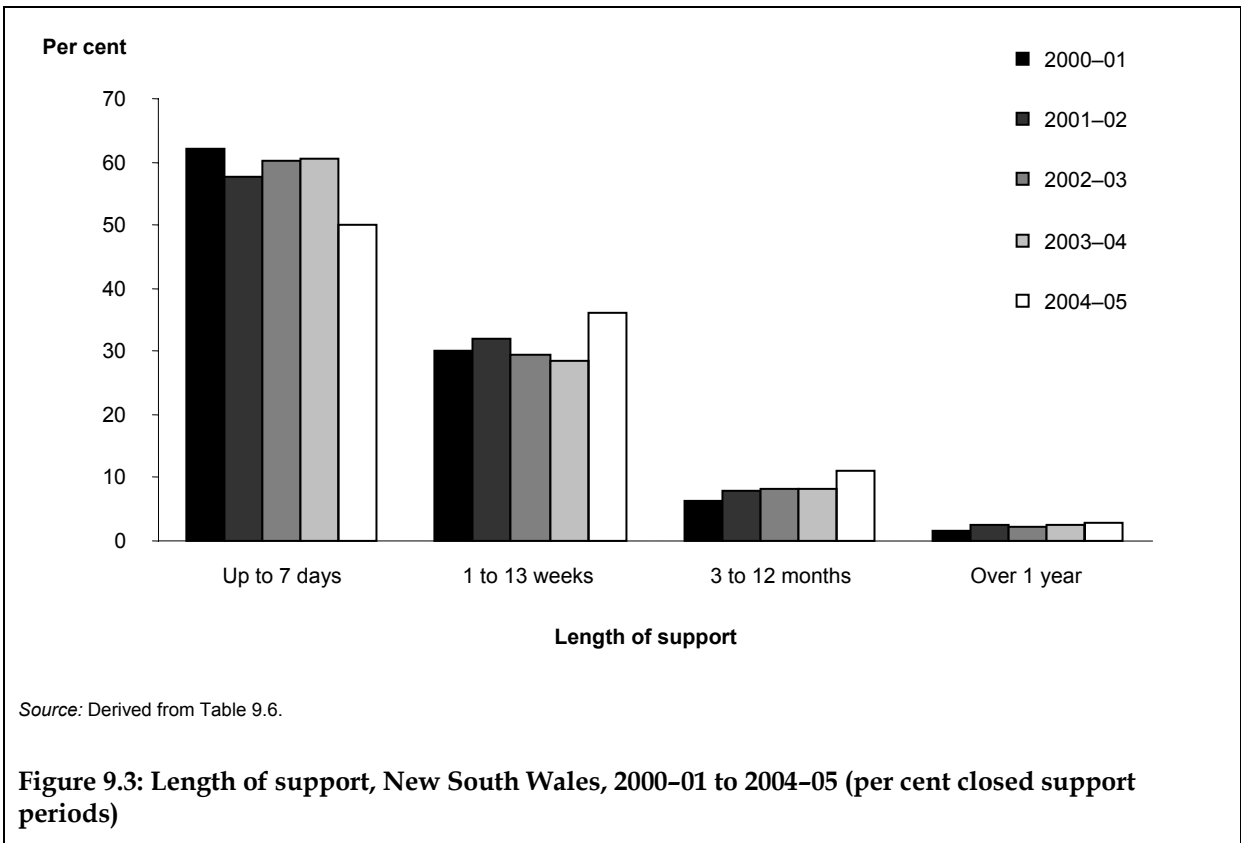
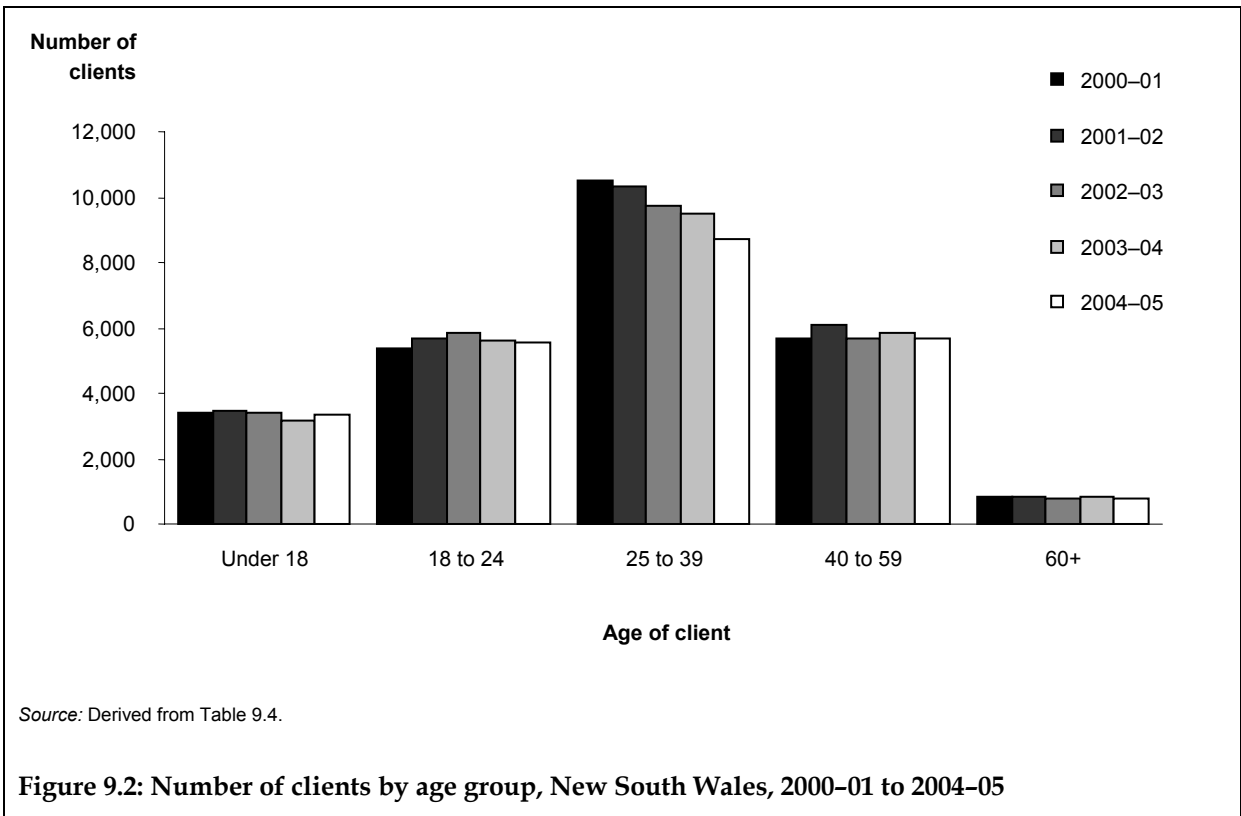
9 Support from 1996–97 to 2004–05

9.1 Key charts



Source: Table 9.2.

Figure 9.1: Number of SAAP support periods and clients, by reporting period, New South Wales, 1996-97 to 2004-05



9.2 Tables

Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2004–05 dollars, by reporting period, New South Wales, 1996–97 to 2004–05

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97				
1997–98	81,554,000	78,829,000	1,430	2,710
1998–99	81,528,000	78,320,000	1,410	2,870
1999–00	84,905,000	80,398,000	1,570	3,120
2000–01	91,853,000	84,561,000	1,720	3,270
2001–02	94,517,000	88,184,000	1,840	3,330
2002–03	108,381,000	102,739,000	2,140	4,040
2003–04	110,873,000	105,710,000	2,180	4,220
2004–05	113,090,000	107,308,000	2,600	4,450
Constant 2004–05 \$				
1996–97	101,411,000	92,002,000	1,590	3,450
1997–98	101,058,000	97,681,000	1,780	3,360
1998–99	103,204,000	99,143,000	1,790	3,630
1999–00	100,723,000	95,377,000	1,860	3,700
2000–01	107,876,000	99,313,000	2,020	3,840
2001–02	106,168,000	99,055,000	2,070	3,750
2002–03	118,102,000	111,954,000	2,340	4,400
2003–04	115,121,000	109,760,000	2,260	4,390
2004–05	113,090,000	107,308,000	2,600	4,450

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002, 2003, 2005; ABS 2005b; FaCS unpublished data.

Table 9.2: SAAP support periods and clients, by reporting period, New South Wales, 1996–97 to 2004–05 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Support periods	57,950	54,950	55,400	51,150	49,250	47,850	47,900	48,600	41,350
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Clients	26,650	29,100	27,300	25,800	25,900	26,450	25,450	25,050	24,150
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Mean number of support periods per client	2.18	1.89	2.02	1.98	1.90	1.81	1.88	1.94	1.71
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Clients per 10,000 population 10+	50	54	50	46	46	46	44	43	41
<i>Errors & omissions</i>	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,850	2,600	2,450	2,400	2,500	2,700	2,600	2,650	2,600
<i>Errors & omissions</i>	984	1,295	1,595	1,040	583	531	469	4,988	710
Daily average support periods	3,400	4,000	3,800	4,050	4,500	5,250	5,450	5,850	6,100
<i>Errors & omissions</i>	1,730	1,231	104	42	199	339	92	29	—

Notes

1. Numbers of clients in this table relate to clients who ever received assistance from a SAAP agency in New South Wales.
2. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
3. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, New South Wales, 2001–02 to 2004–05 (number)

	2001–02	2002–03	2003–04	2004–05
Accompanying child support periods	13,500	12,950	12,850	13,500
<i>Errors & omissions</i>	—	—	—	—
Accompanying children	10,300	9,950	10,100	10,750
<i>Errors & omissions</i>	—	—	—	—
Mean number of accompanying child support periods per accompanying child	n.a.	n.a.	1.27	1.26
<i>Errors & omissions</i>	—	—	—	—
Accompanying children per 10,000 population 0–17	64	62	63	68
<i>Errors & omissions</i>	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,150	1,150	1,200	1,250
<i>Errors & omissions</i>	295	298	333	291
Daily average accompanying child support periods	2,400	2,450	2,400	2,550
<i>Errors & omissions</i>	87	49	20	—

Notes

1. Numbers of accompanying children in this table relate to children who ever accompanied a client to a SAAP agency in New South Wales.
2. 'Accompanying children per 10,000 population 0–17' shows how many children out of every 10,000 aged 17 years and under in the general population accompanied a SAAP client. The rate is estimated by comparing the number of accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June just prior to the reporting period.
3. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
4. In 2001–02, 2002–03 and 2003–04, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all agencies.
5. Accompanying child support period figures have been weighted to adjust for agency non-participation.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2005a.

Table 9.4: SAAP clients: age of client by reporting period, New South Wales, 2000–01 to 2004–05 (per cent)

Age of client	2000–01	2001–02	2002–03	2003–04	2004–05
Under 15 years	2.2	2.2	2.4	2.2	2.2
15–17 years	10.9	10.9	11.0	10.6	11.6
18–19 years	7.5	7.6	8.5	8.6	8.2
20–24 years	13.4	13.9	14.6	14.0	14.9
25–29 years	14.2	12.8	11.9	11.7	11.3
30–34 years	14.0	14.4	14.2	13.8	13.0
35–39 years	12.6	12.1	12.2	12.5	12.0
40–44 years	9.3	9.9	9.5	10.0	9.9
45–49 years	5.9	6.3	6.3	6.8	6.7
50–54 years	4.1	4.2	4.0	4.1	4.3
55–59 years	2.7	2.6	2.5	2.6	2.8
60–64 years	1.5	1.5	1.3	1.6	1.4
65 years and over	1.7	1.7	1.7	1.8	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	25,750	26,350	25,350	24,950	24,050
Mean age (years)	31.8	31.8	31.5	32.0	31.8
Median age (years)	30	30	30	31	30
<i>Errors & omissions</i>	<i>124</i>	<i>116</i>	<i>94</i>	<i>97</i>	<i>102</i>

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.5: SAAP closed support periods: existence of a support plan by reporting period, New South Wales, 2000–01 to 2004–05 (per cent)

Existence of support plan	2000–01	2001–02	2002–03	2003–04	2004–05
<i>Support plan</i>	<i>58.3</i>	<i>57.8</i>	<i>55.7</i>	<i>58.8</i>	<i>58.1</i>
All goals achieved	8.2	12.1	13.5	16.3	16.5
Most or some goals achieved	30.4	35.7	33.2	34.3	32.3
No goals achieved	5.0	4.8	4.6	3.8	4.2
No information given	14.6	5.1	4.4	4.4	5.1
<i>No support plan</i>	<i>20.4</i>	<i>19.1</i>	<i>18.5</i>	<i>20.2</i>	<i>20.4</i>
<i>Not appropriate</i>	<i>21.3</i>	<i>23.2</i>	<i>25.8</i>	<i>21.0</i>	<i>21.4</i>
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	23,590	27,750	25,350	24,800	28,800
<i>Errors & omissions</i>	<i>4,755</i>	<i>3,096</i>	<i>4,073</i>	<i>11,099</i>	<i>7,040</i>

Notes

1. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
2. In 2000–01, 2001–02, 2002–03 and 2003–04, data on support plans were not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that data on support plans were collected by all agencies.
3. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.6: SAAP closed support periods: length of support by reporting period, New South Wales, 2000–01 to 2004–05 (per cent)

Length of support	2000–01	2001–02	2002–03	2003–04	2004–05
Less than 1 day	12.6	12.8	14.8	17.0	15.8
1 day	24.0	21.3	24.6	26.5	15.8
2 days	7.3	6.1	5.9	4.9	4.9
3 days	6.4	5.6	4.6	3.6	3.9
4 days	3.6	3.5	3.1	2.6	2.8
5 days	3.0	3.0	2.6	2.1	2.2
6 days	2.5	2.8	2.1	1.9	2.2
7 days	2.8	2.6	2.4	2.0	2.3
>1–2 weeks	9.5	9.5	8.6	7.7	8.5
>2–4 weeks	8.3	9.4	7.9	7.8	9.4
>4–13 weeks	12.2	13.2	12.8	13.0	18.2
>13–26 weeks	3.9	4.8	5.1	5.1	7.2
>26–52 weeks	2.3	3.0	3.2	3.1	4.0
>52 weeks	1.7	2.4	2.3	2.6	2.9
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	44,950	43,050	43,050	43,050	35,850
Mean length (days)	33	42	40	43	53
Median length (days)	3	5	4	3	8
<i>Errors & omissions</i>	<i>199</i>	<i>340</i>	<i>92</i>	<i>29</i>	<i>—</i>

Note: Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.7: SAAP clients: number of support periods per client by reporting period, New South Wales, 1996–97 to 2004–05 (per cent)

	1996–07	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
1	67.5	72.6	72.3	72.2	75.2	75.7	76.9	75.9	75.1
2	17.6	13.6	12.1	12.5	10.9	12.8	11.8	12.9	14.1
3	6.0	5.2	5.7	5.5	5.4	4.7	4.3	4.3	4.6
4	2.9	3.2	2.8	3.0	3.0	2.2	2.1	2.2	2.1
5	1.6	1.5	2.4	2.1	1.5	1.3	1.3	1.3	1.3
6+	4.3	3.9	4.7	4.7	4.1	3.3	3.6	3.4	2.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	26,650	29,100	27,300	25,800	25,900	26,450	25,450	25,050	24,150
Mean number of support periods	2.18	1.89	2.02	1.98	1.90	1.81	1.88	1.94	1.71

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.8: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, New South Wales, 1996–97 to 2004–05

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05
Agencies (number)	379	381	381	384	396	385	388	387	378
Agency participation rate (%)	94.2	95.0	95.5	91.9	92.4	93.8	91.2	91.5	93.1
Forms returned (number)	55,043	52,672	52,902	47,007	45,520	44,791	43,597	45,104	38,490
Forms returned with consent (%)	73.8	77.3	73.6	75.5	77.4	86.9	85.6	89.9	87.2
Forms returned with valid consent (%)	71.8	75.2	70.5	74.0	76.1	85.6	84.4	88.4	86.0

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for New South Wales follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, New South Wales, 2004–05

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Central Coast	15	86.7	872	90.1	89.1
Central West	16	93.8	1,344	91.6	90.6
Far North Coast	17	94.1	1,929	58.6	57.1
Hunter	34	91.2	2,395	89.5	87.1
Illawarra	17	100.0	1,534	95.2	94.1
Macarthur	13	100.0	1,159	87.1	86.4
Mid North Coast	15	93.3	2,029	87.9	86.6
Nepean	20	85.0	669	77.3	75.3
New England	19	100.0	1,986	92.6	90.2
Orana/Far West	22	81.8	1,827	86.0	84.3
Riverina/Murray	18	94.4	2,013	89.9	89.1
Southern Highlands	18	100.0	1,040	83.7	82.6
Blacktown/Baulkham Hills	18	88.9	759	87.6	85.9
Sydney, Cumberland/Prospect	18	83.3	1,188	91.6	91.1
Sydney, Inner West	33	90.9	1,830	84.6	83.8
Sydney, North	15	100.0	1,285	90.0	87.6
Sydney, South-East	44	95.5	12,808	87.7	86.6
Sydney, South-West	26	100.0	1,823	95.2	94.3
Total	378	93.1	38,490	87.2	86.0
Primary target group					
Young people	161	93.8	9,462	87.7	86.6
Single men only	35	94.3	11,142	91.5	91.0
Single women only	19	89.5	1,071	71.7	70.0
Families	23	95.7	1,094	82.3	79.2
Women escaping domestic violence	91	93.4	8,577	84.3	82.1
Cross target/multiple/general	49	89.8	7,144	86.6	85.3
Total	378	93.1	38,490	87.2	86.0

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region Seventeen administrative regional classifications developed by the New South Wales Department of Community Services are used in the report. The names of these regions have been abbreviated in the tables and are as follows:

- Central Coast (CC)
- Central West (CW)
- Far North Coast (FNC)
- Hunter (HUN)
- Illawarra (ILL)
- Macarthur (MAC)
- Mid North Coast (MNC)
- Nepean (NEP)
- New England (NE)
- Orana/Far West (OFW)
- Riverina/Murray (RM)
- Southern Highlands (SH)
- Blacktown/Baulkham Hills (B/BH)
- Sydney, Cumberland/Prospect (S/CP)
- Sydney, Inner West (S/IW)
- Sydney, North (S/N)
- Sydney, South-East (S/SE)
- Sydney, South-West (S/SW).

Appendix 2 SAAP NDCA Client Collection form





CLIENT FORM

JULY 2004 – JUNE 2005

AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>			
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
SUPPORT PERIOD NOT ENDED BY								
30 June 2005	Yes	<input type="checkbox"/>	1					
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE		
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

THE 2004–2005 CLIENT FORM

The 2004–05 Client Collection commences Thursday 1 July 2004 .
Important points to remember:

- Either a shaded square  or ellipse  indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed even *without* the *informed consent* of the client.
- You should begin using the new client forms on Thursday 1 July 2004 . The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July 2004 .

Prior to 1 July please read the *Collector's Manual July 2001*.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

- WITH** child(ren)
- person with child(ren) 3
- couple with child(ren) 4
- WITHOUT** child(ren)
- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged 25 years of age and over 28
- community development employment project (CDEP) 8
- ABSTUDY Scheme 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

state

suburb/town

postcode

overseas 9998

don't know/no information 0

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column **Before** **After**

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column **Before** **After**

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (*please specify*) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before **After**

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site	off-site		D D	M M	Y Y Y Y
Crisis/short term	<input type="checkbox"/> 1	<input type="checkbox"/> 4	Start			
Medium/long term	<input type="checkbox"/> 2	<input type="checkbox"/> 5	Finish			
Other SAAP	<input type="checkbox"/> 3	<input type="checkbox"/> 6				

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>				YEAR OF BIRTH <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2	other (please specify) <input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>	homes <input type="checkbox"/> <input type="checkbox"/>
---	---	---

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

no assistance <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OR tick as many circles as apply	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

CHILD 4	CHILD 5	CHILD 6	CHILD 7
ALPHA CODE	ALPHA CODE	ALPHA CODE	ALPHA CODE
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <small>2ND & 3RD LETTERS OF FIRST NAME 1ST & 2ND LETTERS OF SURNAME LAST LETTER OF SURNAME M/F FOR MALE OR FEMALE</small>
YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	YEAR OF BIRTH <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2	Australia <input type="checkbox"/> 1 other (please specify) <input type="checkbox"/> 2 homes <input type="text"/> <input type="text"/> 0-4 years <input type="checkbox"/> 1 5-12 years <input type="checkbox"/> 2 13-15 years <input type="checkbox"/> 3 16-17 years <input type="checkbox"/> 4 female <input type="checkbox"/> 1 male <input type="checkbox"/> 2
---	---	---	---

CHILD 4	CHILD 5	CHILD 6	CHILD 7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred	Needed Provided Referral Arranged Not provided or referred
<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 18 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 19 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 20 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 999 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 998	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 18 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 19 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 20 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 999 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 998	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 18 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 19 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 20 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 999 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 998	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 21 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 1 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 2 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 3 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 4 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 5 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 10 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 11 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 12 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 13 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 14 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 15 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 16 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 17 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 18 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 19 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 20 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 999 <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> 998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2004 AND 31 DECEMBER 2004

- Twice a year (in the first week of July 2004 and in the first week of January 2005), you should notify the NDCA of clients who are still being supported as at 30 June 2004 and 31 December 2004.
- For clients who are ongoing at 30 June 2004, transfer the information from the old 2003–2004 form to the new 2004–2005 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2004. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA in an NDCA Reply paid envelope.

References

- ABS (Australian Bureau of Statistics) 2004. Experimental estimates and projections, Aboriginal and Torres Strait Islander Australians. ABS cat. no. 3238.0. Canberra: AGPS.
- ABS (Australian Bureau of Statistics) 2005a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.
- ABS (Australian Bureau of Statistics) 2005b. National income, expenditure and product: Australian national accounts, June quarter 2004. ABS cat. no. 5206.0. Canberra: ABS.
- AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 New South Wales. AIHW cat. no. HOU 11. Canberra: AIHW (SAAP NDCA report. Series 2).
- AIHW (Australian Institute of Health and Welfare) 1999. SAAP National Data Collection annual report 1997–98 New South Wales. AIHW cat. no. HOU 25. Canberra: AIHW (SAAP NDCA report. Series 3).
- AIHW (Australian Institute of Health and Welfare) 2000. SAAP National Data Collection annual report 1998–99 New South Wales. AIHW cat. no. HOU 44. Canberra: AIHW (SAAP NDCA report. Series 4).
- AIHW (Australian Institute of Health and Welfare) 2001a. SAAP National Data Collection annual report 1999–2000 New South Wales. AIHW cat. no. HOU 51. Canberra: AIHW (SAAP NDCA report. Series 5).
- AIHW (Australian Institute of Health and Welfare) 2001b. SAAP National Data Collection annual report 2000–2001 New South Wales. AIHW cat. no. HOU 62. Canberra: AIHW (SAAP NDCA report. Series 6).
- AIHW (Australian Institute of Health and Welfare) 2002. Homeless people in SAAP: SAAP National Data Collection annual report 2001–2002 New South Wales. AIHW cat. no. HOU 73. Canberra: AIHW (SAAP NDCA report. Series 7).
- AIHW (Australian Institute of Health and Welfare) 2003. Homeless people in SAAP: SAAP National Data Collection annual report 2002–2003 New South Wales. AIHW cat. no. HOU 92. Canberra: AIHW (SAAP NDCA report. Series 8).
- AIHW (Australian Institute of Health and Welfare) 2005. Homeless people in SAAP: SAAP National Data Collection annual report 2003–2004 New South Wales. AIHW cat. no. HOU 120. Canberra: AIHW (SAAP NDCA report. Series 9).