

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2006–07**

**Queensland  
supplementary tables**

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SAAP NDCA REPORT SERIES 12

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**Queensland  
supplementary tables**

**July 2008**

Australian Institute of Health and Welfare  
Canberra

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# Preface

This publication contains statistical tables and charts in relation to Queensland and is intended to supplement the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

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Justin Griffin, Heather Logie and the SAAP Information Subcommittee provided helpful comments on the draft report. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the vital role played by data providers is acknowledged. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the Queensland Department of Families, which provided administrative data.



# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs (formerly known as FaCSIA)
I & I	Innovation and Investment Fund
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Queensland only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2008). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

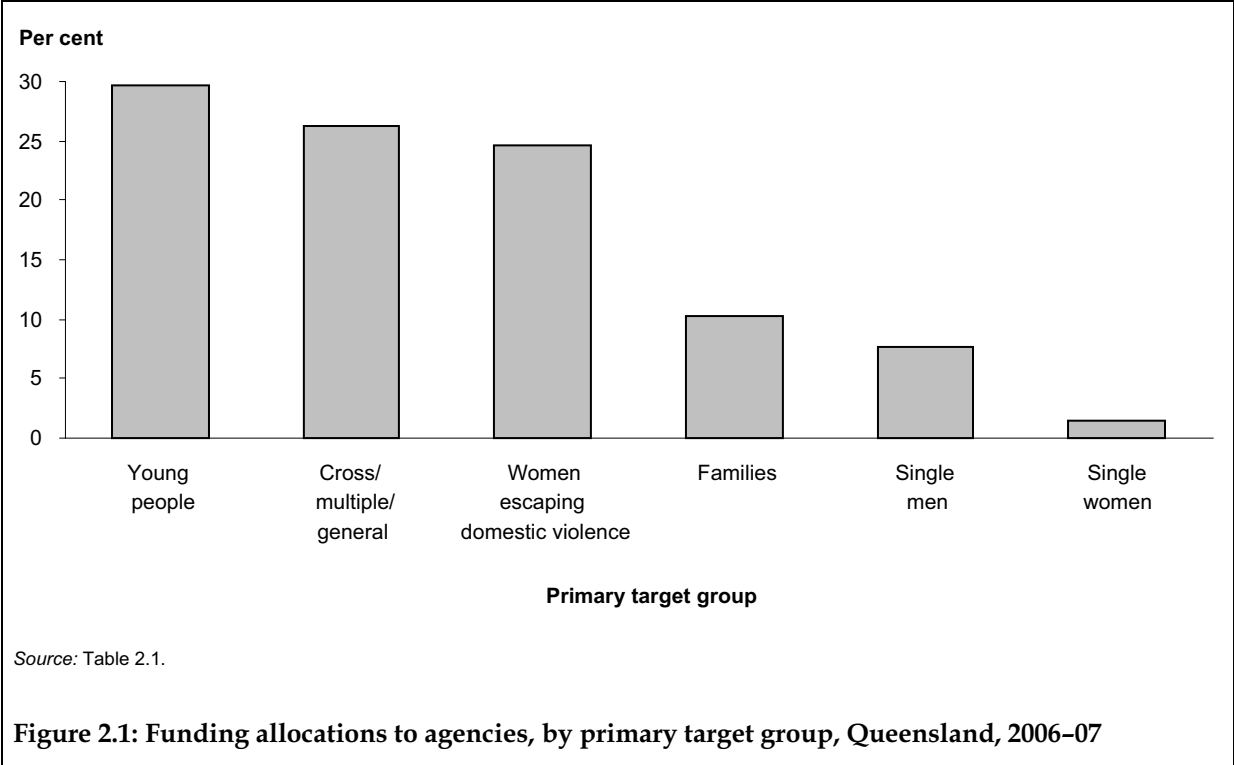
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for Queensland. Appendix 3 contains a copy of the client form used to collect data in 2006–07.

Data presented here primarily relate to the financial year ending 30 June 2007. In addition, a number of tables contain data for the 11 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).

# 2 Funding

## 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, Queensland, 2006–07**

	Agencies (number)	Agencies (%)	Funding allocation (\$) <sup>(a)</sup>	Funding allocation (%) <sup>(a)</sup>	Mean funding per agency (\$)
<b>Region<sup>(b)</sup></b>					
North Queensland	28	12.2	9,205,000	14.5	328,700
Far North Queensland	28	12.2	7,985,000	12.6	285,200
Mackay/Whitsundays	9	3.9	1,885,000	3.0	209,500
Fitzroy/Central West Queensland	20	8.7	3,673,000	5.8	183,600
Wide Bay Burnett	14	6.1	3,245,000	5.1	231,800
Darling Downs/South West Queensland	12	5.2	2,637,000	4.2	219,800
Sunshine Coast	14	6.1	3,762,000	5.9	268,700
Greater Brisbane	70	30.4	22,295,000	35.2	318,500
Gold Coast	20	8.7	4,937,000	7.8	246,800
Moreton	15	6.5	3,641,000	5.8	242,800
<b>Total</b>	<b>230</b>	<b>100.0</b>	<b>63,265,000</b>	<b>100.0</b>	<b>275,100</b>
<b>Primary target group</b>					
Young people	73	31.7	18,784,000	29.7	257,300
Single men only	13	5.7	4,859,000	7.7	373,800
Single women only	4	1.7	886,000	1.4	221,400
Families	32	13.9	6,451,000	10.2	201,600
Women escaping domestic violence	55	23.9	15,638,000	24.7	284,300
Cross-target/multiple/general	53	23.0	16,648,000	26.3	314,100
<b>Total</b>	<b>230</b>	<b>100.0</b>	<b>63,265,000</b>	<b>100.0</b>	<b>275,100</b>
Funding allocations to agencies <sup>(a)</sup>	230	100.0	63,265,000	99.5	275,100
Other funding allocations	..	..	315,000	0.5	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>63,580,000</b>	<b>100.0</b>	<b>..</b>

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2008). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

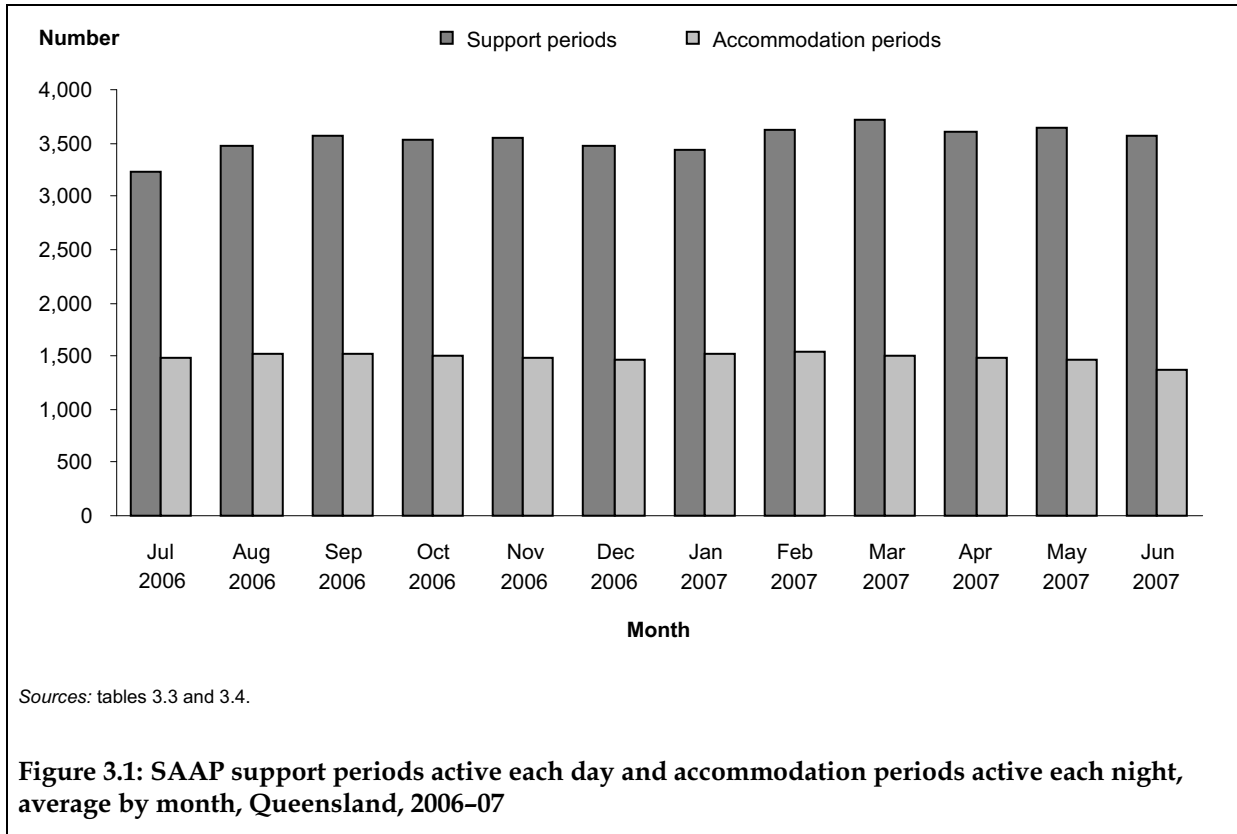
### Notes

1. At 30 June 2007, all agencies were funded.
2. Total funding allocations include \$1,000 provided by the Queensland funding department in addition to the SAAP funding agreement between Queensland and the Australian Government.
3. Not all funded agencies are required to participate in the Client Collection (refer to Table A2.1 and AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

# 3 Level of support

## 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Queensland, 2006–07**

Support periods	27,800
With accommodation	15,000
Without accommodation	12,850
Clients	19,000
Mean number of support periods per client	1.46
Clients per 10,000 population aged 10+ years <sup>(a)</sup>	53

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Queensland, 2006–07**

Accompanying child support periods	14,000
With accommodation <sup>(a)</sup>	7,400
Without accommodation <sup>(a)</sup>	6,650
Accompanying children	11,000
Mean number of accompanying child support periods per accompanying child	1.27
Accompanying children per 10,000 population aged 0–17 years <sup>(b)</sup>	109

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Queensland, 2006–07**

Date	North Queensland	Far North Queensland	Mackay/Whitsundays	Fitzroy/Central West Queensland	Wide Bay Burnett	Darling Downs/South West Queensland
July 2006	230	280	110	240	200	140
August 2006	240	300	120	300	230	140
September 2006	250	310	110	310	250	160
October 2006	280	290	100	290	280	160
November 2006	310	280	100	280	310	170
December 2006	300	270	90	270	300	170
January 2007	290	290	90	260	260	140
February 2007	330	290	90	300	260	150
March 2007	350	300	80	300	260	160
April 2007	350	280	80	250	270	150
May 2007	350	300	80	270	270	150
June 2007	350	290	80	270	240	150
<b>Support periods: total number of days</b>	<b>110,040</b>	<b>105,640</b>	<b>34,330</b>	<b>101,060</b>	<b>94,900</b>	<b>55,670</b>

*(continued below)*

Date	Sunshine Coast	Greater Brisbane	Gold Coast	Moreton	Total
July 2006	380	1,190	310	160	3,230
August 2006	360	1,310	340	150	3,480
September 2006	360	1,320	380	150	3,570
October 2006	380	1,210	380	160	3,530
November 2006	400	1,140	390	170	3,540
December 2006	370	1,160	390	160	3,480
January 2007	340	1,180	420	160	3,440
February 2007	350	1,240	450	160	3,620
March 2007	380	1,260	470	160	3,720
April 2007	390	1,190	500	150	3,610
May 2007	400	1,140	520	150	3,640
June 2007	410	1,060	560	150	3,560
<b>Support periods: total number of days</b>	<b>137,720</b>	<b>438,280</b>	<b>155,240</b>	<b>57,100</b>	<b>1,289,980</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Regions are explained in Appendix 2, Section 2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Source: SAAP Client Collection.



**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Queensland, 2006–07**

<b>Date</b>	<b>North Queensland</b>	<b>Far North Queensland</b>	<b>Mackay/Whitsundays</b>	<b>Fitzroy/Central West Queensland</b>	<b>Wide Bay Burnett</b>	<b>Darling Downs/South West Queensland</b>
July 2006	160	130	80	60	110	70
August 2006	150	130	80	70	130	80
September 2006	160	130	80	70	130	90
October 2006	170	120	70	70	130	80
November 2006	170	120	70	70	130	90
December 2006	170	110	60	70	130	90
January 2007	170	120	60	70	120	80
February 2007	170	110	60	80	120	80
March 2007	170	120	50	70	120	80
April 2007	160	130	50	80	120	70
May 2007	150	120	50	80	140	70
June 2007	150	110	60	70	120	70
<b>Accommodation periods: total number of nights</b>	<b>57,330</b>	<b>42,880</b>	<b>22,500</b>	<b>25,040</b>	<b>43,990</b>	<b>28,260</b>

*(continued below)*

<b>Date</b>	<b>Sunshine Coast</b>	<b>Greater Brisbane</b>	<b>Gold Coast</b>	<b>Moreton</b>	<b>Total</b>
July 2006	140	520	90	110	1,480
August 2006	140	540	100	110	1,530
September 2006	140	520	110	110	1,530
October 2006	140	520	110	110	1,510
November 2006	120	500	100	110	1,480
December 2006	110	520	110	90	1,460
January 2007	110	580	120	100	1,520
February 2007	120	570	120	100	1,540
March 2007	120	560	130	90	1,510
April 2007	130	540	130	90	1,490
May 2007	120	520	130	80	1,460
June 2007	110	460	130	80	1,370
<b>Accommodation periods: total number of nights</b>	<b>44,600</b>	<b>186,840</b>	<b>40,280</b>	<b>34,540</b>	<b>526,250</b>

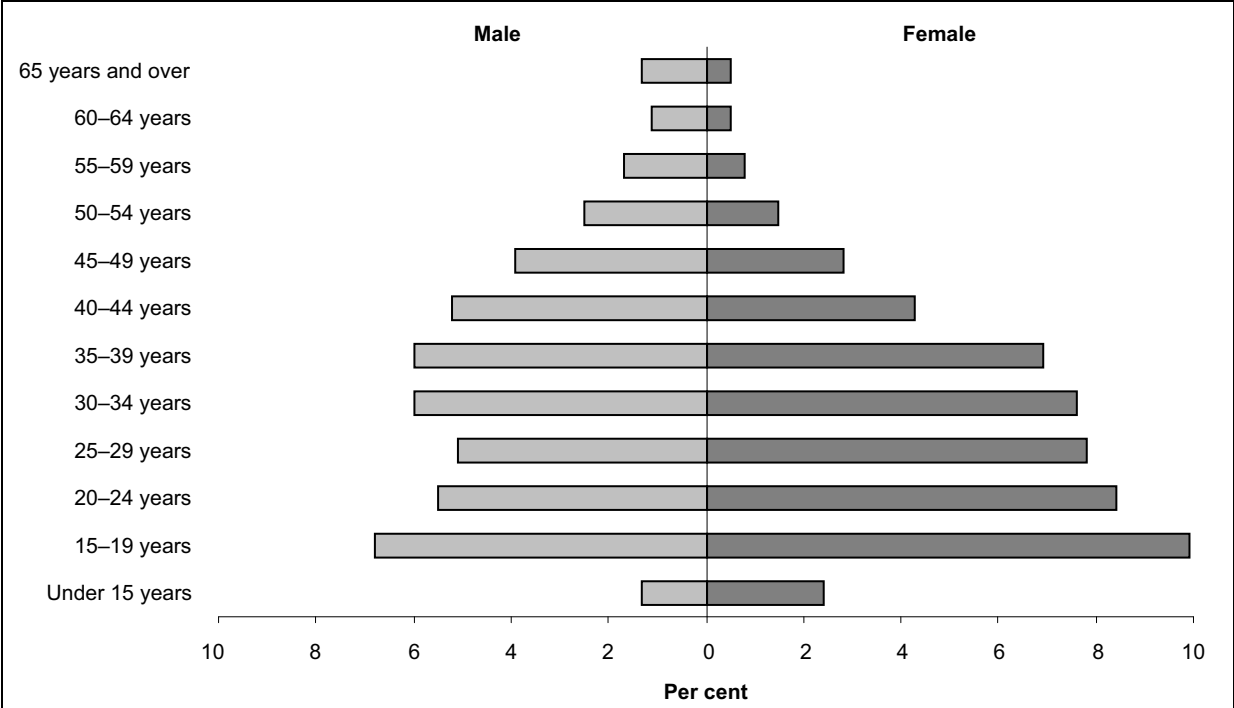
*Notes*

1. Number excluded due to errors and omissions (unweighted): 193.
2. Regions are explained in Appendix 2, Section 2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.

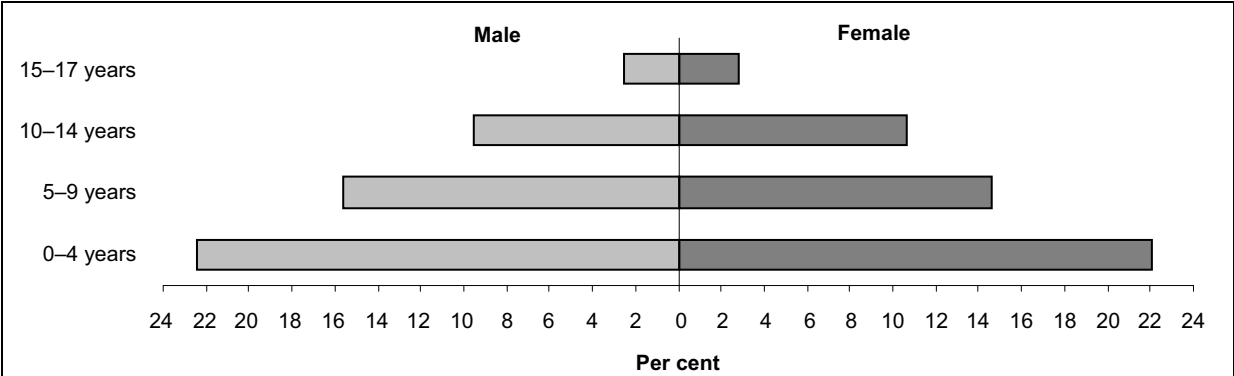
# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



Source: Table 4.1.

Figure 4.1: SAAP clients, by age and sex, Queensland, 2006-07 (per cent of all clients)



Source: Table 4.2.

Figure 4.2: SAAP accompanying children, by age and sex, Queensland, 2006-07 (per cent of all accompanying children)

## 4.2 Tables

Table 4.1: SAAP clients: age, by sex, Queensland, 2006–07

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
Under 15 years	1.3	2.4	2.7	4.4	3.6	700
15–19 years	6.8	9.9	14.7	18.6	16.8	3,200
20–24 years	5.5	8.4	11.9	15.6	13.9	2,650
25–29 years	5.1	7.8	11.0	14.5	12.9	2,450
30–34 years	6.0	7.6	12.9	14.3	13.6	2,600
35–39 years	6.0	6.9	13.0	12.9	12.9	2,450
40–44 years	5.2	4.3	11.2	8.1	9.6	1,800
45–49 years	3.9	2.8	8.4	5.2	6.7	1,250
50–54 years	2.5	1.5	5.5	2.9	4.1	800
55–59 years	1.7	0.8	3.6	1.6	2.5	500
60–64 years	1.1	0.5	2.4	1.0	1.6	300
65 years and over	1.3	0.5	2.8	0.9	1.8	350
<i>Total</i>	<i>46.5</i>	<i>53.5</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>8,850</b>	<b>10,150</b>	<b>8,850</b>	<b>10,150</b>	<b>..</b>	<b>19,000</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>34.3</b>	<b>29.8</b>	<b>..</b>	<b>31.9</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>33</b>	<b>28</b>	<b>..</b>	<b>31</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 2,600 (1,000 males, 1,600 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.2: SAAP accompanying children: age, by sex, Queensland, 2006–07**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–4 years	22.4	22.1	44.7	44.2	44.5	4,900
5–9 years	15.6	14.6	31.1	29.2	30.2	3,300
10–14 years	9.5	10.6	19.1	21.1	20.1	2,200
15–17 years	2.5	2.8	5.0	5.5	5.3	600
<i>Total</i>	<i>50.0</i>	<i>50.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>5,500</b>	<b>5,500</b>	<b>5,500</b>	<b>5,500</b>	<b>..</b>	<b>11,000</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>6.0</b>	<b>6.2</b>	<b>..</b>	<b>6.1</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>5</b>	<b>5</b>	<b>..</b>	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex, Queensland, 2006–07 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	84.9	74.2	78.4	74.6	74.5	80.0	75.4	6,650
2	9.7	14.9	14.6	14.8	14.7	12.9	14.6	1,300
3+	5.4	10.9	7.0	10.6	10.8	7.1	10.0	900
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>2.7</b>	<b>14.7</b>	<b>11.9</b>	<b>48.1</b>	<b>19.8</b>	<b>2.8</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>250</b>	<b>1,300</b>	<b>1,050</b>	<b>4,250</b>	<b>1,750</b>	<b>250</b>	..	<b>8,850</b>
<b>Mean number of support periods</b>	<b>1.31</b>	<b>1.57</b>	<b>1.48</b>	<b>1.54</b>	<b>1.56</b>	<b>1.40</b>	..	<b>1.53</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>12</b>	<b>90</b>	<b>70</b>	<b>73</b>	<b>34</b>	<b>11</b>	..	<b>50</b>
<b>Female clients</b>								
1	79.8	76.1	80.1	79.1	79.4	81.1	78.8	8,000
2	13.1	14.4	13.9	14.7	14.1	15.0	14.4	1,450
3+	7.1	9.5	6.0	6.2	6.5	3.9	6.8	700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>4.4</b>	<b>18.6</b>	<b>15.6</b>	<b>49.8</b>	<b>10.7</b>	<b>0.9</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>450</b>	<b>1,900</b>	<b>1,600</b>	<b>5,050</b>	<b>1,100</b>	<b>100</b>	..	<b>10,150</b>
<b>Mean number of support periods</b>	<b>1.45</b>	<b>1.49</b>	<b>1.36</b>	<b>1.38</b>	<b>1.40</b>	<b>1.35</b>	..	<b>1.40</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>25</b>	<b>136</b>	<b>109</b>	<b>86</b>	<b>21</b>	<b>4</b>	..	<b>56</b>
<b>All clients</b>								
1	81.6	75.3	79.4	77.0	76.4	80.3	77.2	14,700
2	11.9	14.6	14.2	14.8	14.5	13.5	14.5	2,750
3+	6.5	10.0	6.4	8.2	9.1	6.2	8.3	1,600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>3.6</b>	<b>16.8</b>	<b>13.9</b>	<b>49.0</b>	<b>14.9</b>	<b>1.8</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>700</b>	<b>3,200</b>	<b>2,650</b>	<b>9,300</b>	<b>2,850</b>	<b>350</b>	..	<b>19,000</b>
<b>Mean number of support periods</b>	<b>1.40</b>	<b>1.52</b>	<b>1.41</b>	<b>1.45</b>	<b>1.50</b>	<b>1.39</b>	..	<b>1.46</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>18</b>	<b>112</b>	<b>89</b>	<b>80</b>	<b>28</b>	<b>7</b>	..	<b>53</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2006 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, Queensland, 2006–07 (per cent)**

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	86.6	87.8	90.1	91.7	88.0	9,700
2	10.5	10.3	8.1	7.8	9.8	1,100
3+	2.9	1.9	1.8	0.5	2.3	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>44.5</b>	<b>30.2</b>	<b>20.1</b>	<b>5.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>4,900</b>	<b>3,300</b>	<b>2,200</b>	<b>600</b>	<b>..</b>	<b>11,000</b>
<b>Mean number of accompanying child support periods</b>	<b>1.30</b>	<b>1.25</b>	<b>1.23</b>	<b>1.21</b>	<b>..</b>	<b>1.27</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>183</b>	<b>120</b>	<b>76</b>	<b>34</b>	<b>..</b>	<b>109</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 4.5: SAAP clients: country of birth, by sex, Queensland, 2006–07 (per cent)**

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	89.9	88.6	89.2	16,400
Oceania and Antarctica (excluding Australia)	3.9	4.3	4.1	750
Europe	3.4	2.0	2.6	500
North Africa and the Middle East	0.5	0.7	0.6	100
Asia	1.3	3.1	2.3	400
Americas	0.4	0.6	0.5	100
Sub-Saharan Africa	0.6	0.7	0.6	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>46.5</b>	<b>53.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,550</b>	<b>9,800</b>	<b>..</b>	<b>18,350</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 641.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.6: SAAP accompanying children: country of birth, Queensland, 2006–07**

<b>Country of birth</b>	<b>Per cent</b>	<b>Number</b>
Australia (including external territories)	96.1	10,200
Oceania and Antarctica (excluding Australia)	2.2	250
Europe	0.2	<25
North Africa and the Middle East	0.3	50
Asia	0.5	50
Americas	—	—
Sub-Saharan Africa	0.6	50
<b>Total</b>	<b>100.0</b>	<b>10,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 386.
2. The number of accompanying children in this table relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity, by sex, Queensland, 2006–07**

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
<b>Clients</b>				
Aboriginal and Torres Strait Islander peoples	17.9	27.7	23.1	4,200
Other Australian-born people	71.7	61.0	66.0	11,950
People born overseas, English proficiency group 1	5.4	4.1	4.7	850
People born overseas, English proficiency groups 2–4	5.0	7.2	6.2	1,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>46.5</b>	<b>53.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,400</b>	<b>9,700</b>	<b>..</b>	<b>18,100</b>
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.47	1.49	1.49	6,250
Other Australian-born people	1.56	1.37	1.47	17,450
People born overseas, English proficiency group 1	1.54	1.36	1.46	1,200
People born overseas, English proficiency groups 2–4	1.45	1.36	1.39	1,550
<i>Total</i>	<i>1.54</i>	<i>1.41</i>	<i>1.47</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>48.6</b>	<b>51.4</b>	<b>100.0</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>12,900</b>	<b>13,600</b>	<b>..</b>	<b>26,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 908 clients; 1,312 support periods.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity, Queensland, 2006–07**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	32.3	3,350
Other Australian-born children	63.8	6,650
Children born overseas, English proficiency group 1	1.7	150
Children born overseas, English proficiency groups 2–4	2.2	250
<b>Total</b>	<b>100.0</b>	<b>10,400</b>

*Notes*

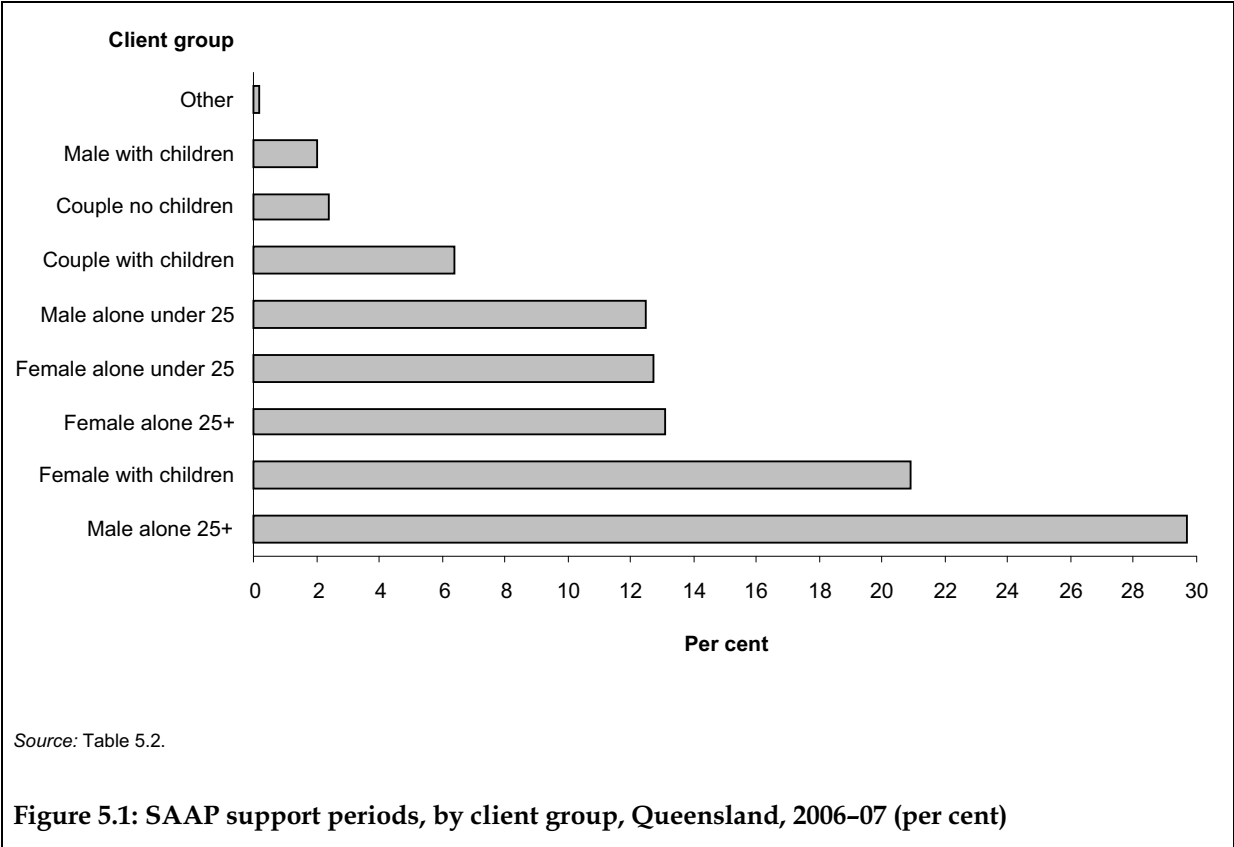
1. Number excluded due to errors and omissions (weighted): 605.
2. The number of accompanying children in this table relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

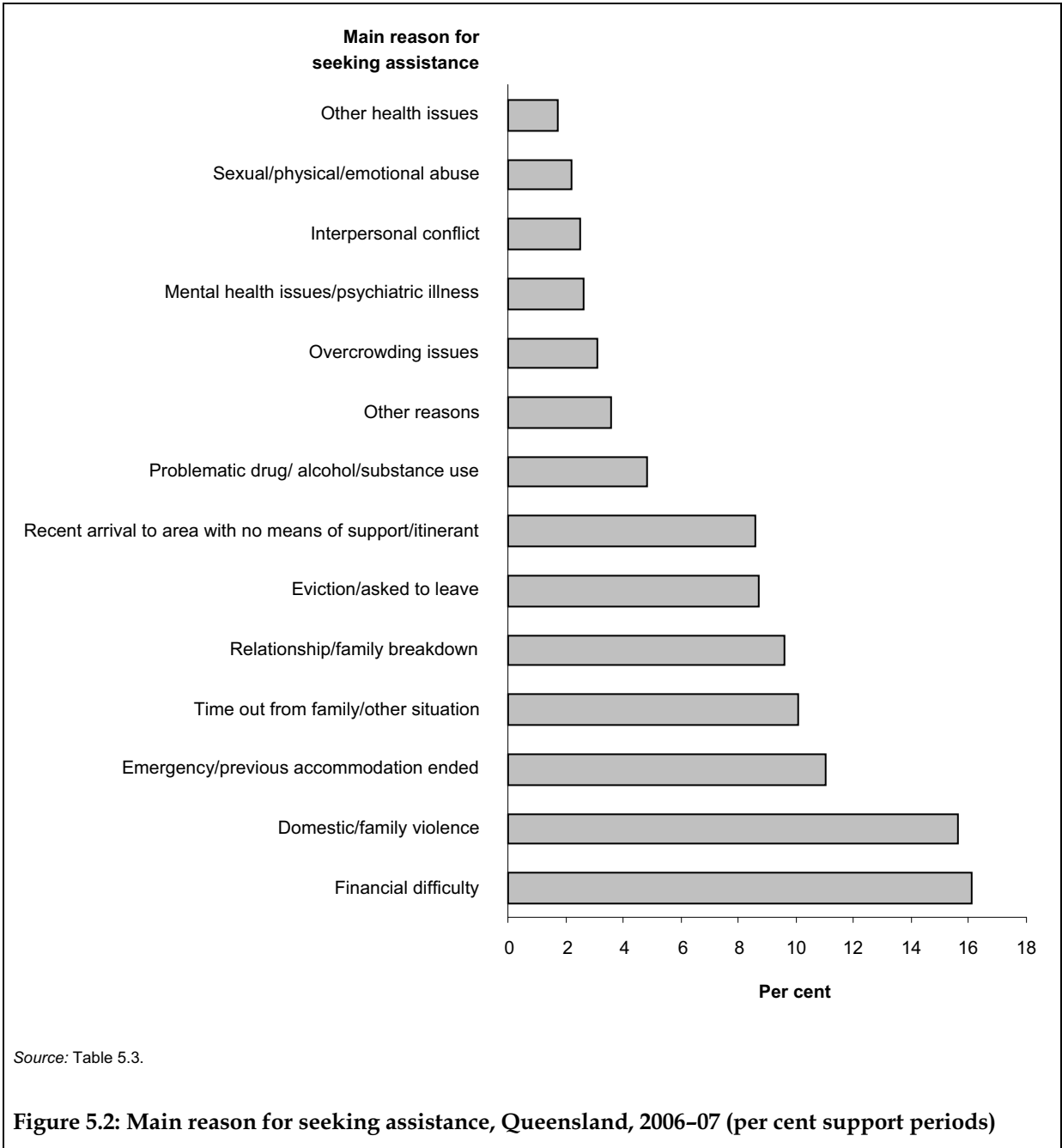
Source: SAAP Client Collection.



# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts





## 5.2 Tables

Table 5.1: SAAP support periods: client group, by region, Queensland, 2006–07 (per cent)

Client group	North Queensland	Far North Queensland	Mackay/ Whitsundays	Fitzroy/ Central West Queensland	Wide Bay Burnett	Darling Downs/ South West Queensland
Male alone	27.4	41.3	51.3	40.6	34.2	47.1
Female alone	25.8	31.3	20.8	32.5	19.9	24.7
Couple no children	1.4	1.3	0.7	2.0	3.6	0.6
Couple with children	10.0	2.5	5.3	4.8	12.2	2.7
Male with children	*	*	1.0	1.0	1.5	1.9
Female with children	33.1	23.3	20.9	18.8	28.2	23.0
Other	*	*	—	0.3	0.4	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (row %)</b>	<b>10.8</b>	<b>10.1</b>	<b>2.7</b>	<b>6.5</b>	<b>7.0</b>	<b>3.9</b>
<b>Total (number)</b>	<b>2,700</b>	<b>2,500</b>	<b>700</b>	<b>1,600</b>	<b>1,750</b>	<b>950</b>

(continued below)

Client group	Sunshine Coast	Greater Brisbane	Gold Coast	Moreton	Total	
					%	Number
Male alone	18.9	54.1	29.7	27.8	42.3	10,550
Female alone	21.0	22.7	42.2	25.6	25.7	6,400
Couple no children	2.3	3.2	2.8	4.1	2.5	650
Couple with children	20.6	3.4	4.0	14.4	6.4	1,600
Male with children	*	2.7	1.6	*	2.0	500
Female with children	34.9	13.6	19.2	25.0	20.9	5,200
Other	*	0.2	0.6	*	0.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>7.1</b>	<b>41.9</b>	<b>6.9</b>	<b>3.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,750</b>	<b>10,450</b>	<b>1,700</b>	<b>800</b>	<b>..</b>	<b>24,950</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 1,308.
2. Regions are explained in Appendix 2, Section 2.2.
3. To ensure confidentiality, some cells in this table have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.2: SAAP support periods: client group, by primary target group of agency, Queensland, 2006–07 (per cent)**

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	40.6	12.5	—	1.4	0.2	6.3	12.5	3,300
Male alone, 25+	0.6	86.4	0.4	3.9	0.3	47.3	29.7	7,850
Female alone, under 25	45.1	—	22.1	2.2	8.5	3.9	12.7	3,350
Female alone, 25+	1.0	0.4	68.9	5.0	34.3	15.5	13.1	3,450
Couple no children	1.8	0.6	0.7	3.2	0.5	4.9	2.4	650
Couple with children	2.5	—	—	31.6	1.1	5.5	6.4	1,700
Male with children	0.3	0.1	—	4.6	0.3	4.4	2.0	550
Female with children	7.9	—	5.9	48.0	54.7	12.0	20.9	5,550
Other	0.1	—	1.8	0.3	0.2	0.2	0.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>20.4</b>	<b>17.3</b>	<b>2.5</b>	<b>12.9</b>	<b>17.2</b>	<b>29.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,400</b>	<b>4,600</b>	<b>650</b>	<b>3,400</b>	<b>4,550</b>	<b>7,850</b>	<b>..</b>	<b>26,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,395.
2. To ensure confidentiality, some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, Queensland, 2006–07 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	15.9	9.7	17.9	6.8	7.4	8.0	*	6.5	*	10.1
Relationship/ family breakdown	16.6	5.2	20.3	6.2	5.2	5.8	12.4	8.3	9.1	9.6
Interpersonal conflict	4.2	1.7	5.2	1.8	2.5	2.0	0.7	1.9	—	2.5
Sexual/ physical/emotional abuse	1.2	1.1	3.3	3.8	0.9	0.6	1.1	3.1	—	2.2
Domestic/family violence	1.8	0.6	12.5	32.9	1.5	1.9	2.5	41.0	20.0	15.6
Financial difficulty <sup>(a)</sup>	10.7	27.2	5.2	13.0	20.2	18.9	38.8	9.7	10.0	16.1
Overcrowding issues	2.2	1.1	2.0	1.5	5.7	10.4	5.4	4.9	11.7	3.1
Eviction/asked to leave	9.8	5.0	6.0	5.2	14.6	27.8	9.8	9.9	—	8.7
Emergency/previous accommodation ended	14.0	11.8	11.0	12.9	17.5	10.2	10.0	6.6	7.8	11.0
Mental health issues/psychiatric illness	2.2	4.9	2.0	3.1	2.1	0.7	*	0.5	*	2.6
Problematic drug/ alcohol/substance use	3.6	10.4	2.0	3.6	3.4	1.9	3.8	2.0	—	4.8
Other health issues	1.1	2.7	1.5	2.2	1.6	0.8	2.0	0.7	—	1.7
Recent arrival to area with no means of support/itinerant	11.2	14.8	5.1	4.8	14.2	8.5	6.2	3.0	19.1	8.6
Other reasons <sup>(b)</sup>	5.5	3.8	6.0	2.2	3.1	2.5	2.5	1.9	6.6	3.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (row %)</b>	<b>12.4</b>	<b>28.1</b>	<b>13.1</b>	<b>13.5</b>	<b>2.5</b>	<b>6.6</b>	<b>2.1</b>	<b>21.6</b>	<b>0.2</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,050</b>	<b>6,950</b>	<b>3,250</b>	<b>3,350</b>	<b>600</b>	<b>1,650</b>	<b>500</b>	<b>5,350</b>	<b>50</b>	<b>24,800</b>

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,976.
2. In order to ensure confidentiality, some main reason categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Queensland level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts

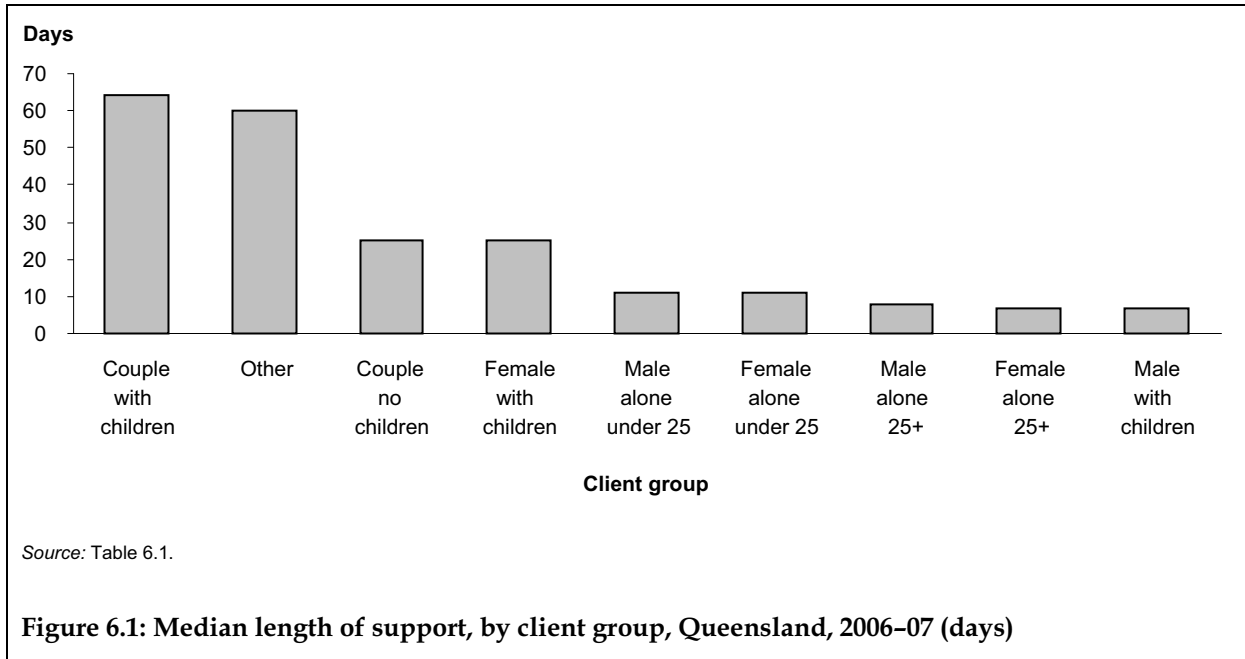


Figure 6.1: Median length of support, by client group, Queensland, 2006-07 (days)

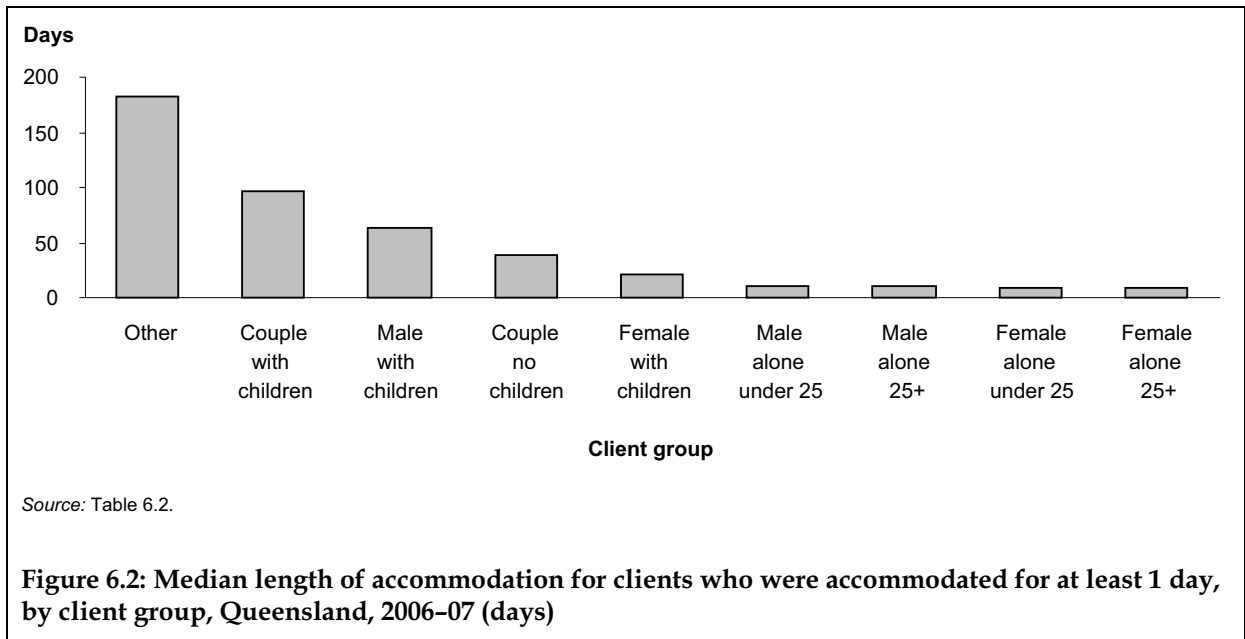


Figure 6.2: Median length of accommodation for clients who were accommodated for at least 1 day, by client group, Queensland, 2006-07 (days)

## 6.2 Tables

**Table 6.1: SAAP closed support periods: length of support, by client group, Queensland, 2006–07 (per cent)**

Length of support	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less	43.3	49.0	44.2	51.4	33.4	15.9	51.3	32.7	25.4	42.6	9,900
>1–13 weeks	45.6	41.5	44.0	36.4	46.9	45.2	29.7	43.7	37.0	42.2	9,800
>13–26 weeks	6.7	6.4	5.7	5.7	11.7	21.5	7.3	12.6	9.1	8.5	2,000
>26 weeks	4.5	3.1	6.1	6.4	8.0	17.4	11.7	11.0	28.5	6.8	1,550
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>12.9</b>	<b>31.5</b>	<b>12.7</b>	<b>13.1</b>	<b>2.4</b>	<b>5.6</b>	<b>1.9</b>	<b>19.6</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,000</b>	<b>7,350</b>	<b>2,950</b>	<b>3,050</b>	<b>550</b>	<b>1,300</b>	<b>450</b>	<b>4,550</b>	<b>50</b>	<b>..</b>	<b>23,300</b>
<b>Mean length (days)</b>	<b>40</b>	<b>35</b>	<b>44</b>	<b>46</b>	<b>57</b>	<b>109</b>	<b>61</b>	<b>77</b>	<b>124</b>	<b>..</b>	<b>52</b>
<b>Median length (days)</b>	<b>11</b>	<b>8</b>	<b>11</b>	<b>7</b>	<b>25</b>	<b>64</b>	<b>7</b>	<b>25</b>	<b>60</b>	<b>..</b>	<b>13</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,097.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation, by client group, Queensland, 2006–07 (per cent)**

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less <sup>(a)</sup>	44.8	44.0	45.8	48.1	29.9	8.5	10.2	32.8	10.9	41.1	5,100
>1–13 weeks	48.5	47.8	45.8	44.8	42.9	35.8	55.1	47.1	32.8	46.7	5,850
>13–26 weeks	3.8	5.9	4.1	4.1	13.9	26.2	13.4	10.9	10.4	6.9	850
>26 weeks	2.9	2.3	4.3	3.0	13.3	29.6	21.3	9.1	45.9	5.3	650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>16.1</b>	<b>34.6</b>	<b>13.5</b>	<b>11.4</b>	<b>1.1</b>	<b>3.3</b>	<b>0.7</b>	<b>19.1</b>	<b>0.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,000</b>	<b>4,300</b>	<b>1,700</b>	<b>1,400</b>	<b>150</b>	<b>400</b>	<b>100</b>	<b>2,400</b>	<b>&lt;25</b>	<b>..</b>	<b>12,450</b>
<b>Mean length (days)</b>	<b>31</b>	<b>32</b>	<b>34</b>	<b>32</b>	<b>81</b>	<b>153</b>	<b>106</b>	<b>63</b>	<b>179</b>	<b>..</b>	<b>43</b>
<b>Median length (days)</b>	<b>10</b>	<b>10</b>	<b>9</b>	<b>8</b>	<b>38</b>	<b>97</b>	<b>63</b>	<b>21</b>	<b>182</b>	<b>..</b>	<b>12</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>100</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	<b>..</b>	<b>400</b>
<b>Total closed support periods with accommodation</b>	<b>2,050</b>	<b>4,450</b>	<b>1,750</b>	<b>1,500</b>	<b>150</b>	<b>450</b>	<b>100</b>	<b>2,450</b>	<b>&lt;25</b>	<b>..</b>	<b>12,850</b>

(a) Excludes accommodation starting and ending on the same date.

*Notes*

1. Number excluded due to errors and omissions (weighted): 373.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Queensland, 2006–07 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>83.4</b>	<b>74.4</b>	<b>72.9</b>	<b>64.4</b>	<b>61.7</b>	<b>63.9</b>	<b>46.3</b>	<b>70.4</b>	<b>84.9</b>	<b>71.6</b>
SAAP/CAP accommodation	71.5	66.1	62.2	53.1	28.4	35.9	26.4	56.4	65.0	58.8
Assistance to obtain/maintain short-term accommodation	17.3	12.2	14.2	8.9	14.7	11.5	7.6	11.0	21.6	12.4
Assistance to obtain/maintain medium-term accommodation	7.4	2.6	9.5	4.6	8.8	9.1	6.9	8.7	15.6	6.3
Assistance to obtain/maintain independent housing	17.0	14.3	16.3	16.1	31.5	35.4	23.0	29.2	33.6	20.3
<b>Financial/employment</b>	<b>40.1</b>	<b>32.6</b>	<b>41.2</b>	<b>41.4</b>	<b>43.6</b>	<b>37.4</b>	<b>60.9</b>	<b>47.6</b>	<b>55.2</b>	<b>40.2</b>
Assistance to obtain/maintain government allowance	12.7	3.3	13.7	11.2	5.7	3.6	4.2	16.6	31.5	9.8
Employment/training assistance	8.0	0.8	10.1	1.8	2.2	2.7	*	2.3	*	3.5
Financial assistance/material aid	28.1	29.1	29.8	36.5	37.3	31.6	55.5	40.4	52.9	33.4
Financial counselling and support	12.6	6.2	8.8	6.2	10.2	8.6	13.7	11.3	38.8	8.9
<b>Personal support</b>	<b>48.8</b>	<b>27.2</b>	<b>64.1</b>	<b>64.4</b>	<b>42.2</b>	<b>44.4</b>	<b>36.5</b>	<b>68.5</b>	<b>78.4</b>	<b>50.0</b>
Incest/sexual assault	0.3	0.1	2.1	2.1	0.7	*	—	2.8	*	1.2
Domestic/family violence	1.7	0.4	11.9	27.3	2.7	2.9	1.8	36.8	25.3	13.5
Family/relationship	12.8	6.0	23.4	15.2	7.7	10.9	9.6	22.9	38.3	14.4
Emotional support	46.5	25.9	60.1	60.8	40.3	40.5	33.0	62.0	74.5	46.6
Assistance with problem gambling	0.2	0.2	*	0.2	—	*	*	0.2	—	0.2
<b>General support/advocacy</b>	<b>78.4</b>	<b>66.8</b>	<b>76.9</b>	<b>70.4</b>	<b>74.3</b>	<b>81.8</b>	<b>59.6</b>	<b>78.7</b>	<b>79.9</b>	<b>73.6</b>
Living skills/personal development	43.1	6.3	41.8	12.8	10.1	11.1	10.2	14.8	32.1	18.7
Assistance with legal issues/court support	4.7	1.3	6.2	9.5	2.4	2.3	2.8	13.1	17.7	6.1
Advice/information	66.1	55.3	66.1	66.4	70.1	77.7	56.2	74.4	79.9	65.4
Retrieval/storage/removal of personal belongings	26.2	32.3	23.6	11.0	9.4	6.2	4.9	13.7	19.8	20.8
Advocacy/liaison on behalf of client	30.0	21.6	32.9	32.6	42.1	30.6	29.9	39.8	55.1	30.8
<b>Specialist services</b>	<b>23.1</b>	<b>23.9</b>	<b>22.5</b>	<b>19.9</b>	<b>11.1</b>	<b>7.0</b>	<b>6.7</b>	<b>23.1</b>	<b>31.9</b>	<b>21.2</b>
Psychological/psychiatric services	7.4	2.1	3.0	2.6	1.8	1.0	*	1.6	*	2.7
Specialist counselling	1.5	0.5	3.1	4.4	0.9	0.9	1.2	6.9	—	2.9
Pregnancy/family planning support	0.5	—	4.4	1.0	3.0	2.1	—	4.0	27.2	1.9
Drug/alcohol support or intervention	4.0	3.0	3.9	2.4	5.2	0.9	2.2	2.1	8.8	2.9
Physical/intellectual disability services	0.5	0.1	0.1	0.3	0.6	*	*	0.2	—	0.2
Culturally specific services	4.6	1.2	3.2	6.3	2.2	1.2	*	6.7	*	3.7
Interpreter services/assistance with immigration issues	*	0.1	0.8	2.9	*	*	—	2.6	*	1.1
Health/medical services	12.9	19.8	12.1	10.1	3.2	1.9	2.6	10.6	13.0	12.8
<b>Basic support/other services n.e.s.</b>	<b>79.1</b>	<b>64.5</b>	<b>76.6</b>	<b>57.0</b>	<b>38.6</b>	<b>22.7</b>	<b>22.5</b>	<b>52.3</b>	<b>67.1</b>	<b>60.1</b>
Meals	71.3	59.5	63.3	47.0	23.0	5.8	8.8	34.8	35.6	49.1
Laundry/shower facilities	67.4	57.8	57.3	39.9	19.8	8.5	9.2	31.3	37.1	45.8
Recreation	55.2	32.6	51.5	19.5	6.6	2.7	3.9	23.3	30.2	31.0
Transport	45.5	12.2	52.9	32.3	19.2	13.1	13.8	40.0	55.1	30.4
Other	11.3	0.5	4.2	3.9	1.2	2.6	3.2	7.1	2.2	4.4
<b>No services provided directly</b>	<b>1.3</b>	<b>1.4</b>	<b>1.2</b>	<b>2.0</b>	<b>2.8</b>	<b>1.5</b>	<b>2.0</b>	<b>1.4</b>	<b>4.8</b>	<b>1.5</b>
<b>Total (number)</b>	<b>3,200</b>	<b>7,300</b>	<b>3,150</b>	<b>3,250</b>	<b>600</b>	<b>1,650</b>	<b>500</b>	<b>5,300</b>	<b>50</b>	<b>25,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,773 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Queensland level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Queensland, 2006–07 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>75.9</b>	<b>74.0</b>	<b>78.4</b>	<b>20.0</b>	<b>77.9</b>
SAAP/CAP accommodation	75.9	74.0	78.4	20.0	77.9
<b>School liaison/child care</b>	<b>9.9</b>	<b>14.0</b>	<b>33.3</b>	<b>20.0</b>	<b>29.8</b>
School liaison/child care	9.9	14.0	33.3	20.0	29.8
<b>Personal support</b>	<b>4.5</b>	<b>1.5</b>	<b>22.4</b>	<b>30.0</b>	<b>19.6</b>
Help with behavioural problems	2.7	—	9.5	—	8.4
Sexual/physical abuse support	—	—	2.4	—	2.1
Skills education/structured play/skill development	2.1	—	15.7	—	13.6
<b>General support/advocacy</b>	<b>24.6</b>	<b>23.0</b>	<b>27.1</b>	<b>50.0</b>	<b>26.7</b>
Access arrangements	1.4	*	2.5	*	2.4
Advice/information	19.8	19.0	18.4	—	18.6
Advocacy	12.4	9.5	17.5	—	16.6
<b>Specialist services</b>	<b>2.6</b>	<b>3.0</b>	<b>14.7</b>	<b>30.0</b>	<b>12.9</b>
Specialist counselling	*	*	3.1	—	2.7
Culturally specific services	1.7	—	3.7	—	3.4
Health/medical services	0.8	*	10.5	—	9.1
<b>Basic support/other services n.e.s.</b>	<b>31.3</b>	<b>45.0</b>	<b>66.0</b>	<b>60.0</b>	<b>61.1</b>
Meals	6.6	15.5	48.7	—	42.4
Showers/hygiene	14.6	25.5	42.6	—	38.5
Recreation	7.8	11.0	42.0	—	36.8
Transport	17.8	19.0	50.2	40.0	45.3
Other	2.8	6.0	15.2	—	13.4
<b>No services provided directly by agency</b>	<b>3.1</b>	<b>6.0</b>	<b>2.6</b>	<b>10.0</b>	<b>2.7</b>
<b>Total (number)</b>	<b>950</b>	<b>200</b>	<b>6,400</b>	<b>&lt;25</b>	<b>7,550</b>

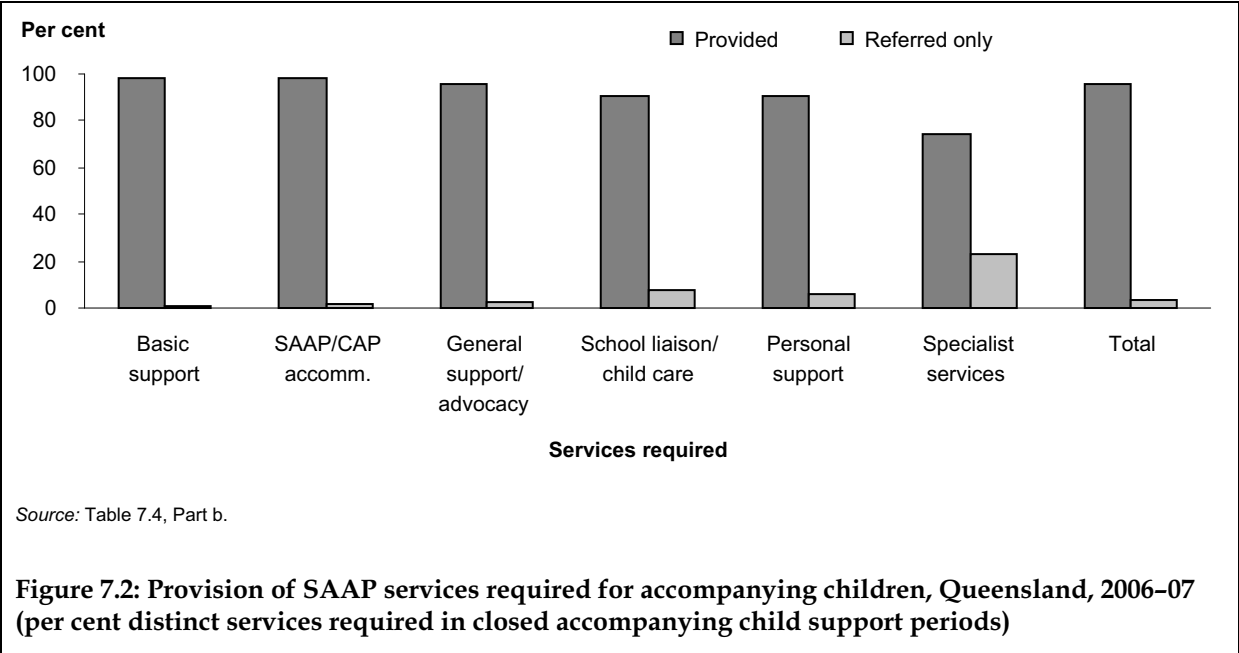
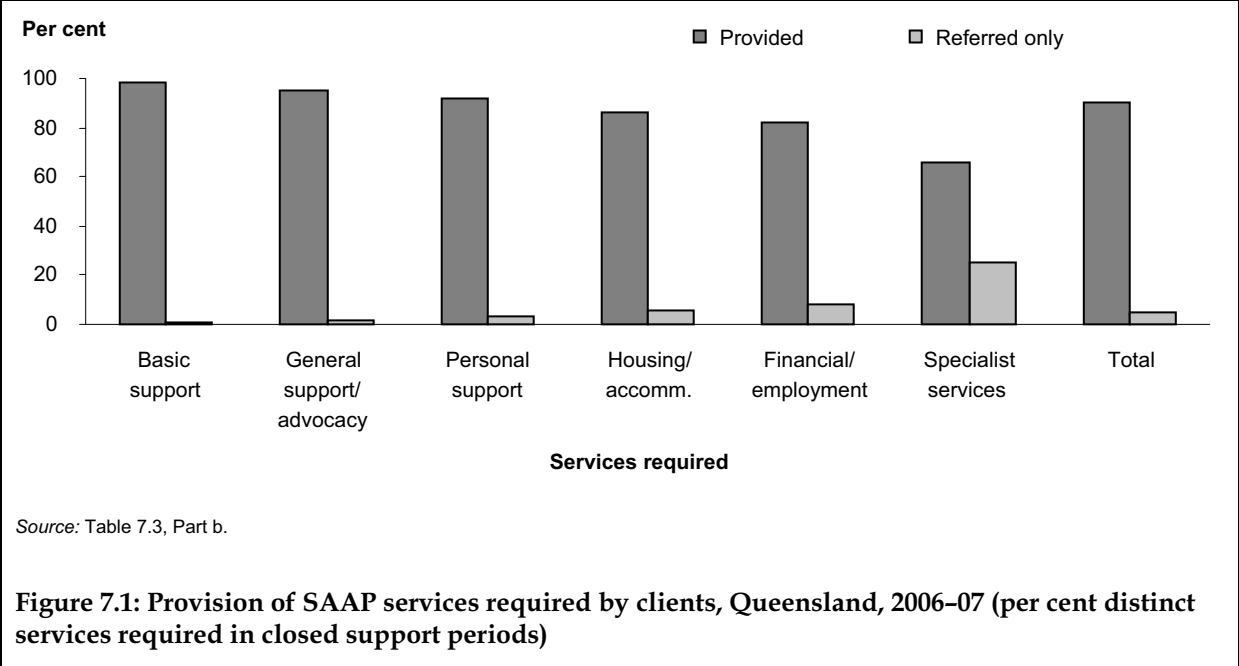
*Notes*

1. Number excluded due to errors and omissions (weighted): 6,454 (including accompanying child support periods with no information on service requirements or provision). In 6,204 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Queensland level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, Queensland, 2006–07 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>87.0</b>	<b>76.5</b>	<b>75.7</b>	<b>66.6</b>	<b>64.7</b>	<b>79.1</b>	<b>55.4</b>	<b>78.0</b>	<b>89.8</b>	<b>76.2</b>
SAAP/CAP accommodation	73.7	67.5	64.0	54.4	29.0	37.9	28.9	59.8	64.0	61.1
Assistance to obtain/maintain short-term accommodation	19.1	12.4	16.9	11.4	19.2	23.1	11.1	15.8	22.3	15.2
Assistance to obtain/maintain medium-term accommodation	10.5	3.5	13.5	8.1	12.9	20.4	10.5	12.8	20.2	9.5
Assistance to obtain/maintain independent housing	21.8	17.2	21.5	21.7	35.2	47.3	29.7	35.3	57.7	25.1
<b>Financial/employment</b>	<b>43.0</b>	<b>33.8</b>	<b>45.2</b>	<b>45.7</b>	<b>47.0</b>	<b>51.6</b>	<b>69.3</b>	<b>53.6</b>	<b>54.1</b>	<b>44.1</b>
Assistance to obtain/maintain government allowance	14.8	3.9	16.0	13.9	5.4	4.2	4.1	19.2	26.3	11.4
Employment and training assistance	12.7	1.2	14.5	3.3	4.9	10.4	3.8	4.4	—	6.0
Financial assistance/material aid	28.9	30.2	31.7	39.8	42.8	47.5	65.2	46.5	51.1	36.8
Financial counselling and support	14.4	6.2	10.6	8.0	13.0	19.1	17.5	13.5	38.5	10.7
<b>Personal support</b>	<b>49.6</b>	<b>25.3</b>	<b>66.6</b>	<b>64.9</b>	<b>45.5</b>	<b>55.8</b>	<b>36.5</b>	<b>72.9</b>	<b>87.1</b>	<b>51.1</b>
Incest/sexual assault	0.7	0.1	3.3	3.2	1.3	*	—	3.1	*	1.6
Domestic/family violence	3.3	0.6	14.1	30.2	4.2	4.0	2.4	40.6	30.2	14.9
Family/relationship	15.3	6.4	26.8	16.2	10.9	20.3	12.1	25.7	38.2	16.4
Emotional support	46.2	23.8	61.3	61.0	40.9	43.6	30.8	64.2	79.0	46.3
Assistance with problem gambling	0.3	0.5	0.1	0.2	—	0.3	—	0.5	—	0.4
<b>General support/advocacy</b>	<b>75.8</b>	<b>65.0</b>	<b>77.7</b>	<b>71.2</b>	<b>73.2</b>	<b>82.7</b>	<b>57.3</b>	<b>80.0</b>	<b>86.0</b>	<b>73.0</b>
Living skills/personal development	41.4	6.2	44.5	14.4	10.1	11.9	9.3	14.7	27.0	19.0
Assistance with legal issues/court support	6.2	1.8	8.4	12.9	3.1	2.9	3.3	15.7	17.3	7.6
Advice/information	63.6	53.4	66.6	67.0	68.7	78.5	53.5	75.7	86.0	64.5
Retrieval/storage/removal of belongings	26.6	31.8	24.2	11.2	10.1	6.3	5.3	14.5	20.1	21.4
Advocacy/liaison on behalf of client	30.3	20.9	33.4	33.5	43.2	43.3	32.2	44.2	54.0	32.2
<b>Specialist services</b>	<b>30.6</b>	<b>27.2</b>	<b>34.4</b>	<b>30.5</b>	<b>15.1</b>	<b>12.5</b>	<b>11.5</b>	<b>31.9</b>	<b>41.2</b>	<b>28.5</b>
Psychological/psychiatric services	9.1	2.7	6.6	5.7	3.0	1.2	*	2.5	*	4.3
Specialist counselling	4.3	1.0	7.6	8.3	2.2	2.1	*	11.0	*	5.4
Pregnancy/family planning support	0.7	*	6.4	1.9	3.0	3.1	*	4.3	20.5	2.3
Drug/alcohol support or intervention	6.2	5.0	6.4	6.1	6.7	1.9	2.6	3.0	23.1	4.9
Physical/intellectual disability services	1.1	0.2	0.3	0.8	0.6	0.4	0.8	0.4	2.8	0.5
Culturally specific services	5.0	0.7	3.9	6.4	2.0	1.2	—	7.9	—	3.9
Interpreter services/assistance with immigration issues	0.3	0.1	0.9	3.2	*	*	—	3.3	*	1.3
Health/medical services	18.6	23.0	20.7	18.6	8.8	6.8	8.0	18.3	26.3	19.1
<b>Basic support/other services n.e.s.</b>	<b>79.7</b>	<b>63.1</b>	<b>78.6</b>	<b>56.8</b>	<b>37.8</b>	<b>23.0</b>	<b>19.6</b>	<b>54.4</b>	<b>69.5</b>	<b>60.9</b>
Meals	72.9	58.6	67.2	48.3	23.7	7.0	9.1	38.6	31.6	51.3
Laundry/shower facilities	69.3	56.8	60.1	40.3	19.8	8.9	7.5	34.3	33.7	47.5
Recreation	52.4	33.0	54.9	20.4	7.4	2.8	4.0	24.7	27.5	32.0
Transport	44.9	12.3	54.6	32.8	19.7	13.1	12.0	42.0	54.0	30.9
Other	11.4	0.6	3.7	3.1	1.3	3.2	2.9	6.8	2.8	4.2
<b>No needs recorded</b>	<b>0.8</b>	<b>1.0</b>	<b>0.8</b>	<b>1.0</b>	<b>5.6</b>	<b>1.1</b>	<b>0.3</b>	<b>0.5</b>	<b>—</b>	<b>1.0</b>
<b>Total (number)</b>	<b>2,900</b>	<b>6,800</b>	<b>2,850</b>	<b>2,950</b>	<b>550</b>	<b>1,300</b>	<b>450</b>	<b>4,450</b>	<b>50</b>	<b>22,250</b>

### Notes

- Number excluded due to errors and omissions (weighted): 2,140 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Queensland level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, Queensland, 2006–07 (per cent closed accompanying child support periods)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>73.1</b>	<b>79.4</b>	<b>81.0</b>	—	<b>80.0</b>
SAAP/CAP accommodation	73.1	79.4	81.0	—	80.0
<b>School liaison/child care</b>	<b>11.8</b>	<b>18.3</b>	<b>38.7</b>	<b>33.3</b>	<b>35.3</b>
School liaison/child care	11.8	18.3	38.7	33.3	35.3
<b>Personal support</b>	<b>7.8</b>	<b>1.6</b>	<b>25.3</b>	<b>50.0</b>	<b>22.9</b>
Help with behavioural problems	4.6	—	11.4	—	10.4
Sexual/physical abuse support	0.8	—	3.0	—	2.8
Skills education/ structured play/skill development	3.7	—	16.9	—	15.1
<b>General support/advocacy</b>	<b>32.3</b>	<b>24.6</b>	<b>28.0</b>	<b>83.3</b>	<b>28.4</b>
Access arrangements	2.7	4.0	3.1	—	3.1
Advice/information	25.4	16.7	18.6	—	19.4
Advocacy	15.1	11.9	18.0	—	17.6
<b>Specialist services</b>	<b>5.2</b>	<b>7.1</b>	<b>20.2</b>	<b>50.0</b>	<b>18.3</b>
Specialist counselling	0.6	4.8	5.8	—	5.2
Culturally specific services	2.7	—	4.7	—	4.3
Health/medical services	3.0	4.0	14.0	—	12.6
<b>Basic support/other services n.e.s.</b>	<b>31.6</b>	<b>43.7</b>	<b>70.4</b>	<b>66.7</b>	<b>65.6</b>
Meals	9.2	14.3	54.2	—	48.3
Showers/hygiene	14.8	20.6	46.6	—	42.5
Recreation	6.2	15.9	45.2	—	40.2
Transport	16.1	19.8	53.7	—	48.7
Other	3.8	7.1	16.1	—	14.6
<b>No needs recorded</b>	<b>0.2</b>	—	<b>0.8</b>	—	<b>0.7</b>
<b>Total (number)</b>	<b>650</b>	<b>150</b>	<b>5,250</b>	<b>&lt;25</b>	<b>6,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,174 (closed accompanying child support with no information on service requirements or provision). In 4,952 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Queensland level). Other cases have been removed. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods, by provision, Queensland, 2006–07**

**Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
<b>Housing/accommodation</b>									
SAAP/CAP accommodation	2.3	2.2	4.5	93.7	1.7	95.4	100.0	13,850	
Assistance to obtain/maintain short-term accommodation	14.5	7.5	22.0	65.9	12.0	77.9	100.0	3,550	
Assistance to obtain/maintain medium-term accommodation	26.1	12.2	38.3	42.5	19.2	61.7	100.0	2,150	
Assistance to obtain/maintain independent housing	11.6	11.2	22.8	62.4	14.7	77.1	100.0	5,600	
<b>Financial/employment</b>									
Assistance to obtain/maintain government allowance	4.8	12.2	17.0	57.0	26.1	83.1	100.0	2,600	
Employment and training assistance	27.7	18.2	45.9	37.3	16.8	54.1	100.0	1,400	
Financial assistance/material aid	6.1	5.5	11.6	79.9	8.5	88.4	100.0	8,250	
Financial counselling and support	15.6	8.8	24.4	69.4	6.2	75.6	100.0	2,400	
<b>Personal support</b>									
Incest/sexual assault	11.2	16.7	27.9	40.2	31.8	72.0	100.0	450	
Domestic/family violence	4.6	5.6	10.2	81.2	8.6	89.8	100.0	3,550	
Family/relationship	11.6	5.3	16.9	72.8	10.3	83.1	100.0	3,900	
Emotional support	1.7	0.6	2.3	93.2	4.5	97.7	100.0	10,450	
Assistance with problem gambling	13.8	46.3	60.1	22.5	17.5	40.0	100.0	100	
<b>General support/advocacy</b>									
Living skills/personal development	5.5	1.8	7.3	88.1	4.6	92.7	100.0	4,250	
Assistance with legal issues/court support	5.4	16.3	21.7	46.8	31.5	78.3	100.0	1,900	
Advice/information	0.9	0.2	1.1	95.9	2.9	98.8	100.0	14,350	
Retrieval/storage/removal of belongings	1.7	1.0	2.7	94.8	2.6	97.4	100.0	4,900	
Advocacy/liaison on behalf of client	5.6	0.8	6.4	83.0	10.6	93.6	100.0	7,300	
<b>Specialist services</b>									
Psychological/psychiatric services	10.9	32.1	43.0	43.7	13.3	57.0	100.0	950	
Specialist counselling	13.3	36.0	49.3	38.2	12.6	50.8	100.0	1,150	
Pregnancy/family planning support	9.7	16.9	26.6	43.2	30.1	73.3	100.0	600	
Drug/alcohol support or intervention	16.5	26.6	43.1	36.3	20.6	56.9	100.0	1,150	
Physical/intellectual disability services	20.2	39.4	59.6	23.9	16.5	40.4	100.0	100	
Culturally specific services	2.8	6.1	8.9	84.1	7.0	91.1	100.0	950	
Interpreter services/assistance with immigration issues	2.0	17.5	19.5	29.3	51.2	80.5	100.0	250	
Health/medical services	4.9	25.8	30.7	53.4	15.9	69.3	100.0	4,300	
<b>Basic support/other services n.e.s.</b>									
Meals	0.8	1.0	1.8	97.4	0.8	98.2	100.0	11,600	
Laundry/shower facilities	0.8	0.1	0.9	98.7	0.4	99.1	100.0	10,750	
Recreation	1.5	0.4	1.9	97.5	0.6	98.1	100.0	6,950	
Transport	2.0	1.5	3.5	94.3	2.2	96.5	100.0	6,950	
Other	2.4	1.7	4.1	87.2	8.6	95.8	100.0	1,100	

(continued)

**Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, Queensland, 2006–07**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.1	5.8	13.9	78.4	7.6	86.0	100.0	25,100	17,250
Financial/ employment	9.5	8.4	17.9	70.0	12.1	82.1	100.0	14,650	9,950
Personal support	4.7	3.1	7.8	85.0	7.2	92.2	100.0	18,400	11,600
General support/ advocacy	2.9	1.6	4.5	89.0	6.5	95.5	100.0	32,700	16,350
Specialist services	8.3	25.6	33.9	49.5	16.6	66.1	100.0	9,800	6,450
Basic support/ other services n.e.s.	1.2	0.7	1.9	96.9	1.1	98.0	100.0	37,300	13,850
<b>Total (%)</b>	<b>4.7</b>	<b>4.8</b>	<b>9.5</b>	<b>83.9</b>	<b>6.6</b>	<b>90.5</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>6,500</b>	<b>6,600</b>	<b>13,100</b>	<b>115,700</b>	<b>9,150</b>	<b>124,850</b>	..	<b>138,000</b>	<b>22,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,208 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2006–07

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	0.3	1.8	2.1	96.8	1.1	97.9	100.0	4,850
<b>School liaison/child care</b>								
School liaison/child care	2.0	8.5	10.5	72.5	17.0	89.5	100.0	2,150
<b>Personal support</b>								
Help with behavioural problems	4.0	8.9	12.9	75.0	12.1	87.1	100.0	650
Sexual/physical abuse counselling/support	3.8	16.5	20.3	62.7	17.1	79.8	100.0	150
Skills education/structured play/skill development	2.2	3.2	5.4	90.8	3.7	94.5	100.0	900
<b>General support/advocacy</b>								
Access arrangements	7.9	24.2	32.1	57.3	10.7	68.0	100.0	200
Advice/information	1.5	0.5	2.0	95.4	2.5	97.9	100.0	1,200
Advocacy	1.2	0.8	2.0	94.1	4.0	98.1	100.0	1,050
<b>Specialist services</b>								
Specialist counselling	6.4	37.4	43.8	40.4	15.8	56.2	100.0	300
Culturally specific services	2.4	9.3	11.7	84.3	4.0	88.3	100.0	250
Health/medical services	1.1	21.4	22.5	37.2	40.2	77.4	100.0	750
<b>Basic support/other services n.e.s.</b>								
Meals	0.5	2.4	2.9	96.5	0.5	97.0	100.0	2,950
Showers/hygiene	0.5	0.1	0.6	98.9	0.5	99.4	100.0	2,600
Recreation	0.7	0.3	1.0	97.7	1.3	99.0	100.0	2,450
Transport	0.7	0.1	0.8	98.3	1.0	99.3	100.0	2,950
Other	1.1	1.1	2.2	95.3	2.5	97.8	100.0	900

(continued)

**Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, Queensland, 2006–07**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	0.3	1.8	2.1	96.8	1.1	97.9	100.0	4,850	4,850
School liaison/ child care	1.7	7.6	9.3	75.0	15.7	90.7	100.0	2,550	2,150
Personal support	2.9	6.4	9.3	83.4	7.3	90.7	100.0	1,850	1,400
General support/ advocacy	1.9	2.5	4.4	91.9	3.8	95.7	100.0	2,450	1,750
Specialist services	2.6	22.8	25.4	47.2	27.4	74.6	100.0	1,350	1,100
Basic support/ other services n.e.s.	0.6	0.8	1.4	97.6	0.9	98.5	100.0	11,800	4,000
<b>Total (%)</b>	<b>1.1</b>	<b>3.5</b>	<b>4.5</b>	<b>90.8</b>	<b>4.7</b>	<b>95.5</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>250</b>	<b>850</b>	<b>1,100</b>	<b>22,550</b>	<b>1,150</b>	<b>23,700</b>	..	<b>24,850</b>	<b>6,050</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,150 (closed accompanying child support periods with no information on service requirements or provision). In 4,952 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



**Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, Queensland, 2006-07**

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	21.2	32.8	24.1	25.8	28.9	39.6	47.2	40.2	—	31.2	1,850
Financial/ employment	17.7	26.3	17.4	14.9	27.7	32.1	28.2	24.3	—	22.4	1,350
Personal support	15.6	6.3	15.4	15.2	10.6	11.2	10.7	9.8	—	12.6	750
General support/ advocacy	17.8	11.8	13.2	18.8	19.1	13.5	11.1	13.7	—	15.0	900
Specialist services	13.7	17.3	18.6	19.0	9.4	3.3	1.9	6.9	100.0	11.6	700
Basic support/ other services n.e.s.	14.0	5.6	11.4	6.2	4.3	0.4	0.9	5.1	—	7.3	450
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>5,950</b>
<b>Summary totals</b>											
Total unmet needs (%)	20.5	5.4	17.8	10.5	3.2	17.2	2.2	23.3	—	100.0	..
Total unmet needs (number)	1,200	300	1,050	650	200	1,000	150	1,400	<25	..	5,950
Total closed support periods with unmet needs (%)	19.1	10.2	18.0	13.5	2.5	11.0	2.6	23.0	0.1	100.0	..
Total closed support periods with unmet needs (number)	400	200	350	250	50	200	50	450	<25	..	2,000
Total closed support periods (%)	13.1	30.6	12.7	13.2	2.5	5.7	2.0	20.0	0.2	100.0	..
Total closed support periods (number)	2,900	6,800	2,850	2,950	550	1,300	450	4,450	50	..	22,250

*Notes*

1. Number excluded due to errors and omissions (weighted): 96 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 40 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,140 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, Queensland, 2006–07**

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Broad type of service</b>	<b>Per cent unmet needs</b>					
Accommodation	9.5	—	5.7	—	5.9	<25
School liaison/child care	14.3	25.0	16.2	—	16.1	50
Personal support	9.5	—	21.4	—	20.0	50
General support/advocacy	33.3	50.0	14.8	—	16.9	50
Specialist services	19.0	—	12.7	—	12.9	50
Basic support/other services n.e.s.	14.3	25.0	29.3	100.0	28.2	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>250</i>
<b>Summary totals</b>						
Total unmet needs (%)	8.2	1.6	89.8	0.4	100.0	..
Total unmet needs (number)	<25	<25	250	<25	..	250
Total closed accompanying child support periods with unmet needs (%)	8.4	1.3	89.6	0.6	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	<25	150	<25	..	150
Total closed accompanying child support periods (%)	11.0	2.2	86.7	0.1	100.0	..
Total closed accompanying child support periods (number)	650	150	5,250	<25	..	6,050
Total closed support periods with accompanying children with unmet needs (%)	6.7	1.9	90.4	1.0	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	100	<25	..	100
Total closed support periods with accompanying children requiring assistance (%)	9.6	2.6	87.6	0.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	300	100	2,600	<25	..	2,950

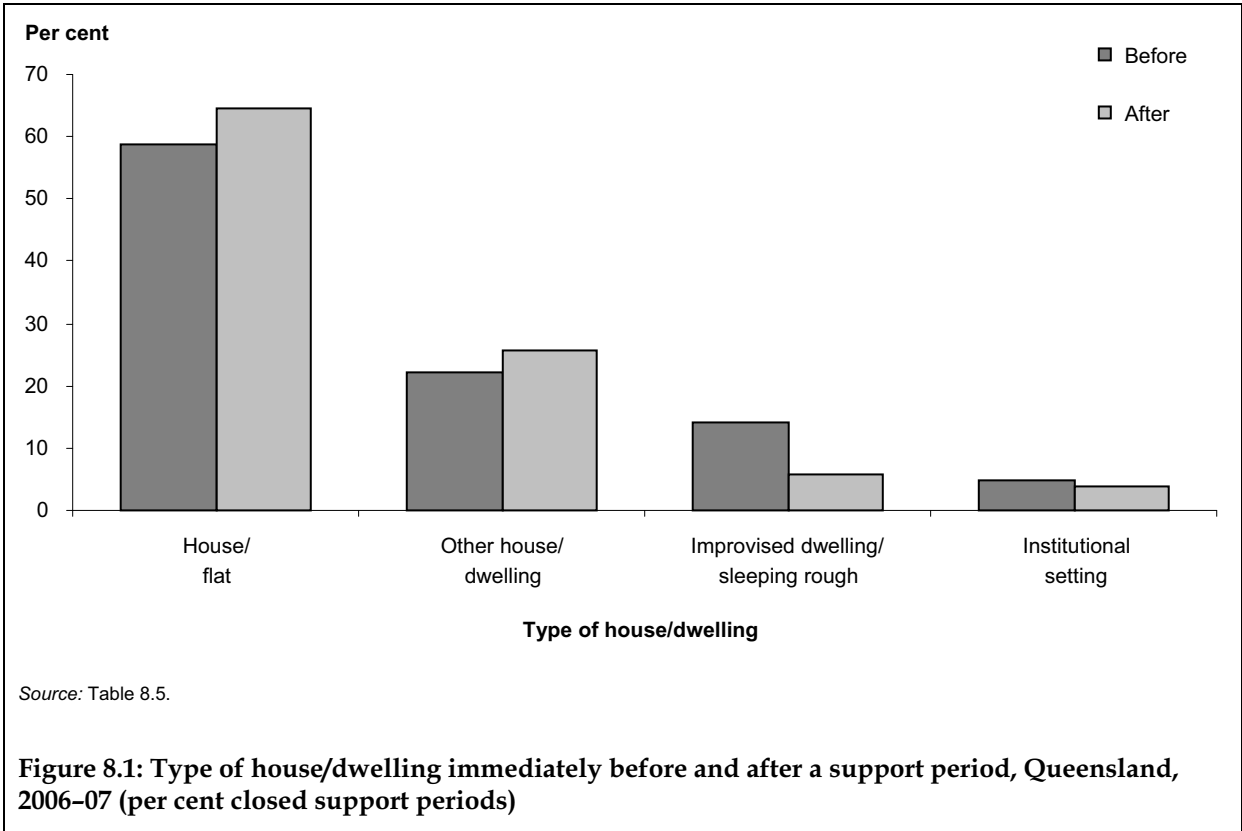
*Notes*

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 5,174 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 11 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Queensland, 2006–07 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	21.4	10.6	10.7	8.1
Government payments	69.9	80.9	82.2	83.7
Other	8.7	8.5	7.1	8.2
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,450</i>	<i>2,300</i>	<i>22,650</i>	<i>20,400</i>
Number with 'Client left without providing any information'	..	50	..	1,500
Number with 'Don't know'	50	150	1,450	2,100
Number with missing data	50	50	250	400
<b>Total (number)</b>	<b>2,550</b>	<b>2,550</b>	<b>24,400</b>	<b>24,400</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Queensland, 2006–07 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	12.0	25.4	9.9	12.7
Unemployed (looking for work)	43.7	36.8	25.0	23.5
Not in labour force	44.3	37.8	65.1	63.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,300</i>	<i>1,100</i>	<i>21,700</i>	<i>18,900</i>
Number with 'Client left without providing any information'	..	50	..	2,350
Number with 'Don't know'	50	200	2,250	2,900
Number with missing data	<25	<25	400	250
<b>Total (number)</b>	<b>1,350</b>	<b>1,350</b>	<b>24,400</b>	<b>24,400</b>

*Notes*

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, Queensland, 2006–07 (per cent)**

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>Main source of income</b>						
No income	10.4	7.4	3.9	2.8	8.1	1,650
Government payments	83.0	84.2	84.2	84.2	83.7	17,050
Other	6.7	8.4	11.9	13.0	8.2	1,700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>43.6</b>	<b>41.5</b>	<b>8.1</b>	<b>6.8</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,900</b>	<b>8,450</b>	<b>1,650</b>	<b>1,400</b>	<b>..</b>	<b>20,400</b>
<b>Employment status</b>						
Employed full time/part time	9.2	13.7	18.0	21.3	12.7	2,400
Unemployed (looking for work)	27.3	22.4	17.6	15.2	23.5	4,450
Not in labour force	63.5	63.8	64.5	63.5	63.7	12,050
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>42.1</b>	<b>42.3</b>	<b>8.4</b>	<b>7.3</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>7,950</b>	<b>8,000</b>	<b>1,600</b>	<b>1,350</b>	<b>..</b>	<b>18,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 3,983 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 5,492 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Queensland, 2006–07 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	55.0	55.2	96.9	96.9	90.8	90.6
Primary/secondary student	39.1	38.3	0.8	0.5	6.4	6.1
Post-secondary student/employment training	5.9	6.5	2.3	2.7	2.8	3.3
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,100</i>	<i>2,850</i>	<i>18,400</i>	<i>16,150</i>	<i>21,500</i>	<i>19,000</i>
Number with 'Client left without providing any information'	..	150	..	2,050	..	2,200
Number with 'Don't know'	100	200	1,650	1,950	1,800	2,150
Number with missing data	50	50	900	800	950	900
<b>Total (number)</b>	<b>3,250</b>	<b>3,250</b>	<b>21,000</b>	<b>21,000</b>	<b>24,250</b>	<b>24,250</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Queensland, 2006–07 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough <sup>(a)</sup>	13.2	3.6	14.1	5.9
House/flat	64.4	77.2	58.8	64.5
Other house/dwelling <sup>(b)</sup>	19.0	17.0	22.2	25.6
Institutional setting <sup>(c)</sup>	3.5	2.3	4.9	4.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>5,300</i>	<i>3,950</i>	<i>22,100</i>	<i>16,350</i>
Number with 'Client left without providing any information'	..	1,150	..	4,350
Number with 'Don't know'	300	500	2,100	3,400
Number with missing data	<25	50	200	250
<b>Total (number)</b>	<b>5,650</b>	<b>5,650</b>	<b>24,400</b>	<b>24,400</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Queensland, 2006–07 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	9.9	6.1	9.8	8.1
SAAP/CAP medium/long-term accommodation	1.7	4.6	1.9	3.7
Other SAAP/CAP funded accommodation	1.4	1.9	2.7	3.7
Institutional setting	2.2	1.2	2.8	1.9
Improvised dwelling/sleeping rough	11.6	2.9	10.3	4.1
Other, no tenure	2.7	1.3	3.3	1.8
Purchasing/purchased own home	2.2	1.4	2.4	2.1
Private rental	38.4	45.5	30.1	33.2
Public housing rental	3.9	8.0	4.9	7.0
Community housing rental	2.1	8.8	3.3	6.9
Rent-free accommodation	7.4	4.5	9.1	6.9
Boarding	16.6	13.8	19.5	20.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>5,100</i>	<i>3,800</i>	<i>20,500</i>	<i>15,150</i>
Number with 'Client left without providing any information'	..	1,200	..	4,450
Number with 'Don't know'	500	650	3,400	4,450
Number with missing data	50	50	450	350
<b>Total (number)</b>	<b>5,650</b>	<b>5,650</b>	<b>24,400</b>	<b>24,400</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, Queensland, 2006–07 (per cent)**

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	7.5	5.7	2.9	2.5	5.9	950
House/flat	56.3	66.2	79.5	81.9	64.5	10,550
Other house/dwelling <sup>(b)</sup>	32.5	23.2	15.0	12.9	25.6	4,200
Institutional setting <sup>(c)</sup>	3.7	4.9	2.6	2.7	4.0	650
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>42.8</b>	<b>40.0</b>	<b>9.0</b>	<b>8.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>7,000</b>	<b>6,550</b>	<b>1,450</b>	<b>1,350</b>	<b>..</b>	<b>16,350</b>
<b>Closed support periods in which clients were accommodated</b>						
Improvised dwelling/sleeping rough	5.3	4.6	2.7	0.9	4.2	350
House/flat	69.3	66.1	78.7	85.9	70.4	5,650
Other house/dwelling <sup>(a)</sup>	19.0	22.8	15.4	10.6	19.6	1,550
Institutional setting <sup>(b)</sup>	6.4	6.5	3.2	2.5	5.8	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>33.1</b>	<b>46.7</b>	<b>10.5</b>	<b>9.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,650</b>	<b>3,750</b>	<b>850</b>	<b>800</b>	<b>..</b>	<b>8,050</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 8,027 closed support periods (including 'Don't know' and 'Client left without providing any information'); 5,201 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, Queensland, 2006–07 (per cent)**

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
SAAP/CAP crisis/short-term accommodation	8.9	8.5	5.1	5.6	8.1	1,250
SAAP/CAP medium/long-term accommodation	2.5	4.6	4.2	5.0	3.7	550
Other SAAP/CAP funded accommodation	4.6	3.8	1.0	1.9	3.7	550
Institutional setting	1.9	2.1	1.5	1.2	1.9	300
Improvised dwelling/sleeping rough	5.4	3.8	2.2	1.2	4.1	600
Other, no tenure	1.3	2.3	2.3	1.0	1.8	250
Purchasing/purchased own home	2.1	2.0	2.2	1.9	2.1	300
Private rental	27.6	35.6	41.8	40.5	33.2	5,050
Public housing rental	6.7	5.6	8.6	13.6	7.0	1,050
Community housing rental	6.4	5.1	10.6	13.9	6.9	1,050
Rent-free accommodation	7.6	7.4	5.4	2.6	6.9	1,050
Boarding	25.0	19.2	15.1	11.6	20.6	3,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>41.8</b>	<b>40.5</b>	<b>9.3</b>	<b>8.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>6,350</b>	<b>6,150</b>	<b>1,400</b>	<b>1,300</b>	<b>..</b>	<b>15,150</b>
<b>Closed support periods in which clients were accommodated</b>						
SAAP/CAP crisis/short-term accommodation	11.1	10.0	6.4	5.1	9.5	700
SAAP/CAP medium/long-term accommodation	2.7	5.9	5.0	4.4	4.6	350
Other SAAP/CAP funded accommodation	6.6	3.4	1.2	0.9	4.0	300
Institutional setting	3.2	3.1	1.4	1.2	2.8	200
Improvised dwelling/sleeping rough	4.1	3.0	2.0	0.6	3.0	250
Other, no tenure	1.4	2.9	1.5	0.9	2.1	150
Purchasing/purchased own home	2.7	2.0	1.0	0.9	2.0	150
Private rental	22.0	29.8	41.1	39.8	29.5	2,250
Public housing rental	10.1	5.8	8.0	13.2	8.2	600
Community housing rental	7.8	5.3	11.8	17.2	8.0	600
Rent-free accommodation	13.4	8.6	4.0	2.4	9.1	700
Boarding	14.9	20.2	16.5	13.2	17.4	1,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>32.9</b>	<b>46.4</b>	<b>10.7</b>	<b>10.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,500</b>	<b>3,500</b>	<b>800</b>	<b>750</b>	<b>..</b>	<b>7,550</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 9,230 closed support periods (including 'Don't know' and 'Client left without providing any information'); 5,657 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Queensland, 2006–07 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With parent(s)	9.2	7.7
With foster family	0.7	0.4
With relatives/friends temporary	14.3	10.3
With relatives/friends long-term	4.0	4.6
With spouse/partner	8.7	6.6
With spouse/partner and child(ren)	11.9	9.8
Alone	27.6	31.6
Alone with child(ren)	8.7	15.1
With other unrelated persons	13.8	12.9
Other	1.1	0.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>22,000</i>	<i>17,300</i>
Number with 'Client left without providing any information'	..	3,750
Number with 'Don't know'	2,200	3,150
Number with missing data	200	200
<b>Total (number)</b>	<b>24,400</b>	<b>24,400</b>

*Notes*

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Queensland, 2006–07 (per cent)**

<b>Case management plan</b>	<b>Per cent</b>	<b>Number</b>
Yes	55.7	12,350
No, client did not agree to one	11.2	2,500
No, support period too short	31.5	7,000
No, other reason	1.6	350
<b>Total</b>	<b>100.0</b>	<b>22,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,153.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Queensland, 2006–07 (per cent)**

<b>Achievement of goals</b>	<b>Per cent</b>	<b>Number</b>
All goals achieved	27.4	3,250
Most or some goals achieved	62.5	7,400
No goals achieved	10.1	1,200
<b>Total</b>	<b>100.0</b>	<b>11,850</b>

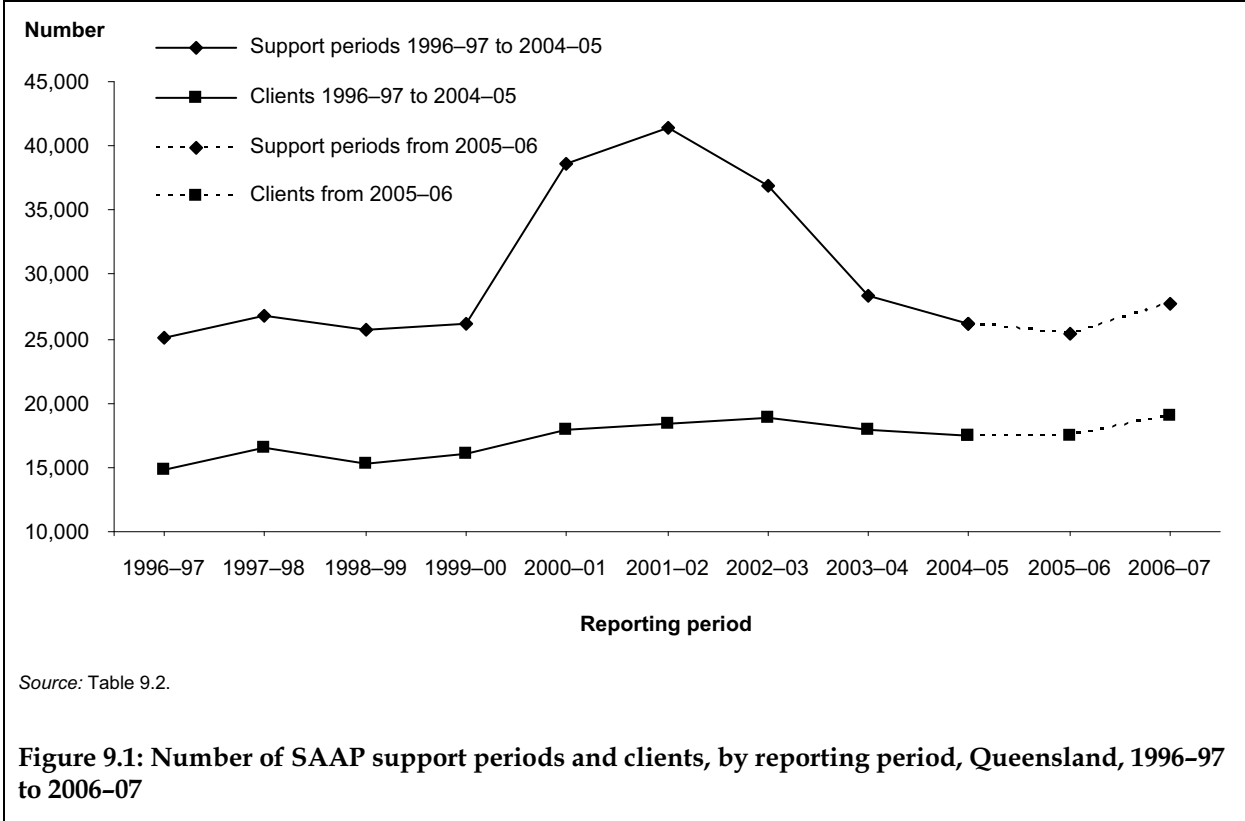
*Notes*

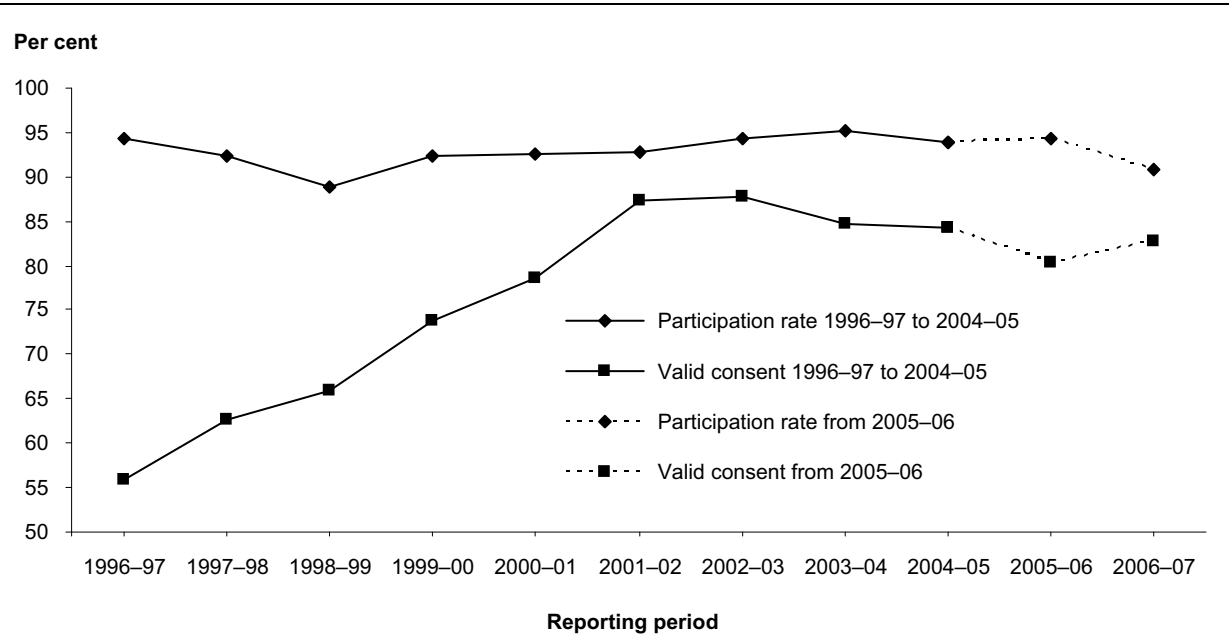
1. Number excluded due to errors and omissions (weighted): 470.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 9 Support from 1996–97 to 2006–07

## 9.1 Key charts





Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Queensland, 1996-97 to 2006-07**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2006–07 dollars, by reporting period, Queensland, 1996–97 to 2006–07**

Reporting period	Total funding <sup>(a)(b)</sup>	Funding to agencies <sup>(a)(b)</sup>	Funding per support period <sup>(b)(c)</sup>	Funding per client <sup>(b)(c)</sup>
<b>Current \$</b>				
1996–97	31,119,000	28,027,000	1,120	1,890
1997–98	31,681,000	29,468,000	1,100	1,790
1998–99	32,782,000	31,049,000	1,210	2,030
1999–00	39,402,000	38,167,000	1,460	2,380
2000–01	42,960,000	42,268,000	1,090	2,350
2001–02	44,587,000	42,972,000	1,040	2,340
2002–03	46,008,000	45,841,000	1,240	2,430
2003–04	47,531,000	46,206,000	1,630	2,580
2004–05	48,015,000	47,640,000	1,810	2,720
2005–06	54,874,000	52,713,000	2,080	3,030
2006–07 <sup>(d)</sup>	63,580,000	63,265,000	2,270	3,330
<b>Constant 2006–07 \$</b>				
1996–97	49,383,000	44,477,000	1,770	2,990
1997–98	48,257,000	44,886,000	1,670	2,720
1998–99	48,762,000	46,185,000	1,790	3,010
1999–00	60,930,000	59,021,000	2,260	3,680
2000–01	58,685,000	57,740,000	1,490	3,210
2001–02	58,888,000	56,755,000	1,370	3,090
2002–03	59,799,000	59,582,000	1,610	3,150
2003–04	58,562,000	56,931,000	2,010	3,170
2004–05	56,730,000	56,287,000	2,140	3,220
2005–06	57,838,000	55,560,000	2,190	3,190
2006–07 <sup>(d)</sup>	63,580,000	63,265,000	2,270	3,330

(a) 'Total funding' and 'Funding to agencies' for 2003–04 and 2006–07 include state allocations in addition to the SAAP agreement between this government and the Australian Government (refer to Table 2.1; AIHW 2005:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2008:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2007b; FaHCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Queensland, 1996–97 to 2006–07 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Support periods	25,100	26,800	25,750	26,150	38,650	41,350	36,950	28,350	26,250	25,350	27,800
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Clients	14,850	16,500	15,300	16,050	18,000	18,350	18,900	17,950	17,500	17,400	19,000
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	850	1,150	1,100	1,250	1,250	1,350	1,400	1,450	1,650	1,350	1,550
<i>Errors and omissions</i>	512	519	924	425	225	209	287	372	249	302	204
Daily average support periods	1,700	2,050	2,250	2,850	2,500	2,750	3,000	2,750	3,200	3,000	3,750
<i>Errors and omissions</i>	1,018	632	40	42	716	250	43	8	1	—	—

*Notes*

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in Queensland. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2008:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Queensland, 2001–02 to 2006–07 (number)**

	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Accompanying child support periods	13,200	13,200	11,150	10,700	10,950	14,000
<i>Errors and omissions</i>	—	—	—	—	—	—
Accompanying children	8,200	9,200	8,600	8,600	8,100	11,000
<i>Errors and omissions</i>	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,000	1,000	1,100	1,250	1,050	1,300
<i>Errors and omissions</i>	127	195	132	130	151	87
Daily average accompanying child support periods	1,900	2,100	1,950	2,250	2,050	2,900
<i>Errors and omissions</i>	174	38	1	—	—	—

*Notes*

1. In 2005–06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in Queensland. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001–02, 2002–03 and 2004–05, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004–05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2008:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, Queensland, 1996–97 to 2006–07**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Agencies <sup>(a)</sup> (number)	180	183	180	182	190	191	194	193	196	196	219
Agency participation rate (%)	94.4	92.3	88.9	92.3	92.6	92.7	94.3	95.3	93.9	94.4	90.9
Records returned (number)	23,932	25,575	22,903	24,121	35,796	38,354	34,244	26,954	24,650	23,935	26,260
Records returned with consent (%)	59.2	65.7	70.0	78.2	84.6	90.1	89.6	86.3	86.1	86.4	88.7
Records returned with valid consent <sup>(b)</sup> (%)	55.9	62.7	66.0	73.8	78.5	87.3	87.8	84.7	84.2	80.4	82.7

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2 and AIHW 2006:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

*Notes*

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2008:Chapter 9 and Appendix 2 for further information.

*Sources:* SAAP Administrative Data and Client Collections.

# Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment Fund (I & I) Pilot Project agencies in Queensland. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2008) for details of the Innovation and Investment Fund.

## A1.1 Tables

**Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, Queensland, 2006–07 (number)**

Support periods	100
With accommodation	<25
Without accommodation	100
Clients	100

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Queensland.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, Queensland, 2006–07 (number)**

Accompanying child support periods	100
With accommodation <sup>(a)</sup>	<25
Without accommodation <sup>(a)</sup>	100
Accompanying children	50

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Queensland.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, Queensland, 2006–07**

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–24 years	4.9	8.5	14.8	12.7	13.4	<25
25–44 years	14.6	39.0	44.4	58.2	53.7	50
45–64 years	11.0	18.3	33.3	27.3	29.3	<25
65 years and over	2.4	1.2	7.4	1.8	3.7	<25
<i>Total</i>	32.9	67.1	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>50</b>	<b>50</b>	<b>50</b>	<b>50</b>	..	<b>100</b>
<b>Mean age (years)</b>	..	..	<b>42.7</b>	<b>37.8</b>	..	<b>39.4</b>
<b>Median age (years)</b>	..	..	<b>41</b>	<b>36</b>	..	<b>37</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Queensland.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, Queensland, 2006–07**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–9 years	34.8	26.1	64.0	57.1	60.9	50
10–17 years	19.6	19.6	36.0	42.9	39.1	<25
<i>Total</i>	54.3	45.7	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>50</b>	<b>&lt;25</b>	<b>50</b>	<b>&lt;25</b>	..	<b>50</b>
<b>Mean age (years)</b>	..	..	<b>6</b>	<b>7.8</b>	..	<b>6.8</b>
<b>Median age (years)</b>	..	..	<b>4</b>	<b>7</b>	..	<b>5</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Queensland.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, Queensland, 2006–07 (per cent)**

Cultural and linguistic diversity	Male	Female	Total	
			%	Number
Aboriginal and Torres Strait Islander peoples	7.4	10.0	9.1	<25
Other Australian-born people	77.8	72.0	74.0	50
People born overseas, English proficiency group 1	11.1	12.0	11.7	<25
People born overseas, English proficiency groups 2–4	3.7	6.0	5.2	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>35.1</b>	<b>64.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>50</b>	<b>50</b>	<b>..</b>	<b>100</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 5.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Queensland.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, Queensland, 2006–07**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	—	—
Other Australian-born children	100.0	50
Children born overseas, English proficiency group 1	—	—
Children born overseas, English proficiency groups 2–4	—	—
<b>Total</b>	<b>100.0</b>	<b>50</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 9.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Queensland.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

Source: SAAP Client Collection.

## Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2008). Additional information relevant only to the tables for Queensland follows.

### A2.1 Agency participation

**Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, Queensland, 2006–07**

Region	Agencies <sup>(a)</sup>		Records returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
	Number	Per cent	Number	Per cent	Per cent
North Queensland	25	80.0	2,810	88.8	83.6
Far North Queensland	25	84.0	3,079	96.0	90.2
Mackay/Whitsundays	9	100.0	693	96.4	93.1
Fitzroy/Central West Queensland	20	95.0	1,661	96.6	83.2
Wide Bay Burnett	14	92.9	1,846	93.8	86.5
Darling Downs/South West Queensland	11	100.0	982	94.8	90.2
Sunshine Coast	14	85.7	1,803	94.9	85.4
Greater Brisbane	67	94.0	10,851	82.2	77.7
Gold Coast	19	84.2	1,743	92.8	86.4
Moreton	15	100.0	792	82.8	76.8
<b>Total</b>	<b>219</b>	<b>90.9</b>	<b>26,260</b>	<b>88.7</b>	<b>82.7</b>
<b>Primary target group</b>					
Young people	71	91.5	5,317	92.1	85.1
Single men only	12	91.7	4,445	89.9	88.5
Single women only	4	100.0	647	76.2	75.6
Families	30	100.0	3,241	95.6	91.2
Women escaping domestic violence	54	90.7	4,509	81.9	70.8
Cross-target/multiple/general	48	83.3	8,101	87.8	81.7
<b>Total</b>	<b>219</b>	<b>90.9</b>	<b>26,260</b>	<b>88.7</b>	<b>82.7</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

**Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, Queensland, 2006–07**

	Records returned		
	Total	Consent	Valid consent <sup>(a)</sup>
<b>Region</b>	<b>Number</b>	<b>Per cent</b>	<b>Per cent</b>
North Queensland	2,380	94.5	29.1
Far North Queensland	1,316	97.6	51.3
Mackay/Whitsundays	346	96.5	77.5
Fitzroy/Central West Queensland	771	94.7	65.0
Wide Bay Burnett	1,418	94.4	75.9
Darling Downs/South West Queensland	581	92.6	87.1
Sunshine Coast	1,837	97.8	78.0
Greater Brisbane	3,269	85.1	56.7
Gold Coast	703	92.0	64.0
Moreton	611	87.9	71.5
<b>Total</b>	<b>13,232</b>	<b>92.5</b>	<b>59.6</b>
<b>Primary target group</b>			
Young people	614	93.3	54.7
Single men only	5	100.0	60.0
Single women only	54	98.1	85.2
Families	5,322	97.5	57.7
Women escaping domestic violence	4,868	86.4	62.8
Cross-target/multiple/general	2,369	93.3	58.2
<b>Total</b>	<b>13,232</b>	<b>92.5</b>	<b>59.6</b>

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

## A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2008).

**Region** Administrative regional classifications developed by the Queensland Department of Families are used in the report. The state's 10 administrative regions are as follows:

- North Queensland
- Far North Queensland
- Mackay/Whitsundays
- Fitzroy/Central West Queensland
- Wide Bay Burnett
- Darling Downs/South West Queensland
- Sunshine Coast
- Greater Brisbane
- Gold Coast
- Moreton.

**Rounding** Note that numbers of support periods and clients are generally rounded to the nearest 50 in the state and territory supplementary tables and to the nearest 100 in the national report.

# Appendix 3 SAAP NDCA Client Collection form



## CLIENT FORM

JULY 2006 – JUNE 2007

\* indicates questions that require the informed consent of the client.

**AGENCY ID**

**SUPPORT PERIOD**

Date commenced

Date finished

**SUPPORT PERIOD ONGOING AT 30 JUNE 2007** Yes  1

**CONSENT OBTAINED** Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.  
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

**\* ALPHA CODE**

Letters of first name

1st 2nd 3rd 4th 5th 6th

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

**\* DATE OF BIRTH OF CLIENT**

day unknown  month unknown  estimated year

**1 Sex of client**

female  1

male  2

**2 Person(s) receiving assistance**

*please tick one box only*

**WITH** child(ren)

person with child(ren)  3

couple with child(ren)  4

**WITHOUT** child(ren)

person alone or with unrelated person(s)  1

couple without child(ren)  2

**OTHER**

please specify \_\_\_\_\_  999

**3 Source of referral/information**

*please tick one box only*

self  13

family/friends  16

school/other education institution  2

community services department  3

police/legal unit/correction institution  17

health services  18

psychiatric unit  7

telephone/crisis referral agency  8

SAAP agency/worker  9

other government department  10

other non-government organisation  11

other (please specify) \_\_\_\_\_  999

don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au



**\* 4 Country of birth of client**

Australia  1  
 other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1  
 yes, Aboriginal  2  
 yes, Torres Strait Islander  3  
 yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2  
 relationship/family breakdown  3  
 interpersonal conflict  4  
 sexual abuse  7  
 domestic/family violence  6  
 physical/emotional abuse  5

**Financial**

gambling  20  
 budgeting problems  23  
 rent too high  24  
 other financial difficulty  21

**Accommodation**

overcrowding issues  27  
 eviction/asked to leave  25  
 emergency accommodation ended  11  
 previous accommodation ended  26

**Health**

mental health issues  28  
 problematic drug/alcohol/substance use  10  
 psychiatric illness  13  
 other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30  
 recently left institution  12  
 recent arrival to area with no means of support  14  
 itinerant  15  
 other (please specify) \_\_\_\_\_  999  
 don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg

**\* 8 Main income source before and after support**

*please tick one box only in each column*

**Before** **After**

**No income**

no income  1   
 registered/awaiting benefit  2

**Government payments**

newstart  4   
 youth allowance  33   
 community development employment project (CDEP)  8   
 ABSTUDY  31   
 Austudy payment for students aged 25 years and over  28   
 disability support pension  12   
 age pension  13   
 parenting payment  34   
 DVA payment (pension or support)  35   
 other type of allowance or benefit  36

**Other income**

workcover/compensation  19   
 maintenance/child support  20   
 wages/salary/own business  21   
 spouse/partner's income  22   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

**Before** **After**

employed full time (35 hours per week or more)  1   
 employed part time (less than 35 hours per week)  2   
 unemployed (looking for work)  4   
 not in labour force (see manual)  5   
 client left without providing any information 98   
 don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

**Before** **After**

not a student  1   
 primary/secondary school student  2   
 post-secondary student/employment training  3   
 client left without providing any information 98   
 don't know  99

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**\* 11 Type of house/dwelling immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**Improvised dwelling/sleeping rough**

- improvised dwelling/car/tent/squat  1   
 street/park/in the open  2

**House/dwelling**

- house/flat  3   
 caravan  4   
 boarding/rooming house  5   
 hostel/hotel/motel  6

**Institutional setting**

- hospital  7   
 psychiatric institution  8   
 prison/youth training centre  9   
 other institutional setting  10   
 client left without providing any information 98   
 don't know  99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**SAAP/CAP funded accommodation**

- SAAP/CAP crisis/short term accommodation (including THM crisis)  1   
 SAAP/CAP medium/long term accommodation  2   
 other SAAP/CAP funded accommodation (eg hostel, motel etc)  3

**No tenure**

- institutional setting  4   
 improvised dwelling/sleeping rough  5   
 other (no tenure) (please specify)  6

**Tenure**

- purchasing/purchased own home  7   
 private rental  8   
 public housing rental  9   
 community housing rental (including THM transitional)  10   
 rent-free accommodation  11   
 boarding  12   
 client left without providing any information 98   
 don't know  99

**\* 13 Who was the client living with immediately before and after this support period?**

*please tick one box only in each column* **Before** **After**

- alone  10   
 with both parents  1   
 with one parent and parent's spouse/partner  2   
 with one parent  3   
 with foster family  4   
 with relatives/friends temporary  16   
 with relatives/friends long-term  17   
 with spouse/partner  7   
 with spouse/partner and child(ren)  8   
 alone with child(ren)  9   
 living with other unrelated persons  13   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 14 Location of client's last home**

- suburb/town   
 state   
 postcode   
 overseas  9998  
 don't know/no information  0

**15 Was a case management plan agreed to by the end of the support period?**

*please tick one box only*

- yes  1 ► **Go to question 16**  
 no, client did not agree to one  4 ► **Go to question 17**  
 no, support period too short  5 ► **Go to question 17**  
 no, other (please specify) \_\_\_\_\_  6 ► **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

*please tick one box only*

- not at all  1  
 some  2  
 most  3  
 all  4

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email ndca@aihw.gov.au

## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liason on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

**1 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**7 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**2 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**8 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**3 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**9 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**4 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**10 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**5 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**11 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**6 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**12 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

<p><b>* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• For short names fill in with 2's.</li> <li>• For missing names fill in with 9's.</li> </ul> <p><b>* DATE OF BIRTH OF CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• Complete date as best you can.</li> <li>• If day unknown, tick box "day unknown".</li> <li>• If month unknown, tick box "month unknown".</li> <li>• If year unknown, provide best estimate and tick box "estimated year".</li> </ul>	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																																																																																																																																				
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<p><b>* 21 Country of birth of the child(ren)</b></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>																																																																																																																																																																
<p><b>* 22 Is the child of Aboriginal or Torres Strait Islander origin?</b></p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>																																																																																																																																																																
<p><b>23 Support to child(ren)</b></p> <p>no assistance <input type="checkbox"/> 1</p> <p><i>Indicate above if no assistance was given or tick as many circles below as apply</i></p> <p><b>Accommodation</b> SAAP/CAP accommodation (including THMs and other SAAP managed properties)</p> <p><b>School liaison/child care</b> school liaison child care</p> <p><b>Personal support</b> help with behavioural problems sexual/physical abuse support skills education structured play/skill development</p> <p><b>General support/advocacy</b> access arrangements advice/information advocacy</p> <p><b>Specialist services</b> specialist counselling culturally specific services health/medical services</p> <p><b>Basic support</b> meals showers/hygiene recreation transport</p> <p>other (please specify) _____ <input type="checkbox"/></p> <p>other (please specify) _____ <input type="checkbox"/></p>	<table border="1"> <thead> <tr> <th>Needs identified by worker</th> <th>Provided</th> <th>Referral arranged</th> 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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2006 AND 31 DECEMBER 2006

- In the first week of July 2006 and in the first week of January 2007, you should notify the NDCA of clients who are still being supported as at 30 June 2006 and 31 December 2006.
- For clients who are ongoing at 30 June 2006, transfer the information from the old 2005–2006 form to the new 2006–2007 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2006. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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