

# **Homeless people in SAAP**

**SAAP National Data Collection  
annual report  
2006–07**

**Victoria  
supplementary tables**

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SAAP NDCA REPORT SERIES 12

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2006–07**

**Victoria  
supplementary tables**

**July 2008**

Australian Institute of Health and Welfare  
Canberra

Cat. no. HOU 178

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ISSN 1445-5056

ISBN 978 1 74024 809 9

### **Suggested citation**

Australian Institute of Health and Welfare (AIHW) 2008. Homeless people in SAAP: SAAP National Data Collection annual report Victoria supplementary tables. SAAP NDCA report series 12. Cat. no. HOU 178. Canberra: AIHW.

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Published by the Australian Institute of Health and Welfare

Printed by Union Offset

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# Preface

This publication contains statistical tables and charts in relation to Victoria and is intended to supplement the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless or at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Subcommittee. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of SAAP.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Penny Allbon

Australian Institute of  
Health and Welfare

SAAP Coordination and  
Development Committee

# Acknowledgments

This report was prepared by Felicity Murdoch and Joseph Hogan of the SAAP National Data Collection Agency (NDCA) at the Australian Institute of Health and Welfare (AIHW). All staff at the NDCA have contributed to this report – without the efforts of Simon Edwards, Joseph Hogan, Anne Aisbett, Richard Tuttle, Stirling Lewis, Michael Navaratnam, Neil Angel, Lynda Carney, Phil Denman, Anne Giovanetti, Melita Kunstelj, Claire Lahiff, Dianne Oglesby, Joan Reid, Toni Stepniak, Tom Watson and Katrina Williams this report would not have been possible.

Justin Griffin, Heather Logie and the SAAP Information Subcommittee provided helpful comments on the draft report. Cecilia Burke and Peter Nolan provided assistance in preparing the report for publication.

Finally, the vital role played by data providers is acknowledged. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and the Victorian Department of Human Services, which provided administrative data.



# Abbreviations and symbols

## Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	domestic violence
FaCSIA	Department of Families, Community Services and Indigenous Affairs
FaHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs (formerly known as FaCSIA)
I & I	Innovation and Investment Fund
NDCA	National Data Collection Agency
No.	number
SAAP	Supported Accommodation Assistance Program

## Symbols in tables

..	not applicable
—	nil or rounded to zero (including null cells)
n.a.	not available
n.e.s.	not elsewhere specified



# 1 Introduction

This publication is one of eight state and territory supplements that accompany the Series 12 (2006–07) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection (AIHW 2008). The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Victoria only. Information to aid readers in interpreting the tables is given in Appendix 2 of the national report (AIHW 2008). Included in that appendix are:

- an overview of the Client Collection and its data
- general notes to tables
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent
- counting rules and glossary terms used in the tables
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

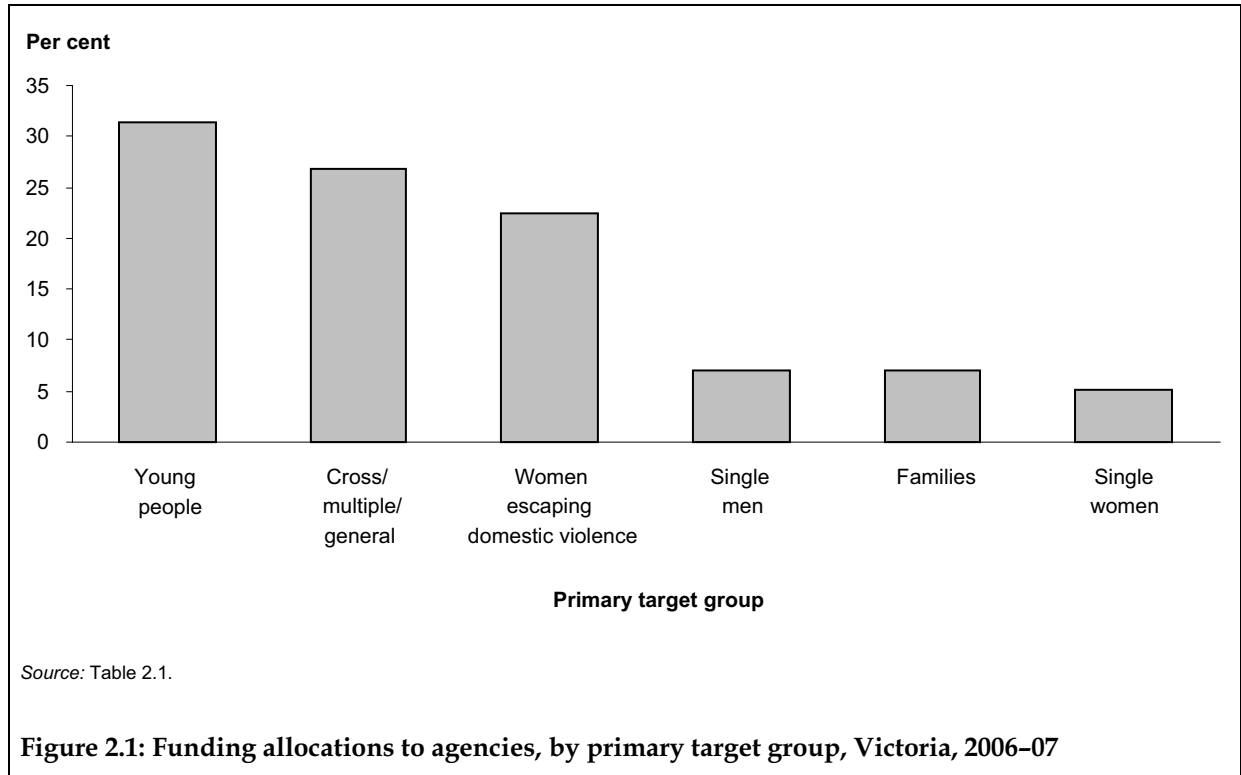
Appendix 2 to this supplementary report provides additional information relevant only to the interpretation of tables for Victoria. Appendix 3 contains a copy of the client form used to collect data in 2006–07.

Data presented here primarily relate to the financial year ending 30 June 2007. In addition, a number of tables contain data for the 11 years that the National Data Collection has been conducted (refer to Chapter 9).

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the website of the Australian Institute of Health and Welfare <[www.aihw.gov.au](http://www.aihw.gov.au)>. Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare ([ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)).

## 2 Funding

### 2.1 Key chart



## 2.2 Tables

**Table 2.1: SAAP agencies: funding allocations to agencies and mean funding per agency, by region and primary target group, Victoria, 2006–07**

	Agencies (number)	Agencies (%)	Funding allocation (\$) <sup>(a)</sup>	Funding allocation (%) <sup>(a)</sup>	Mean funding per agency (\$)
<b>Region<sup>(b)</sup></b>					
Eastern Metropolitan	48	9.2	11,200,000	12.6	233,300
North & West Metropolitan	127	24.2	30,591,000	34.4	240,900
Southern Metropolitan	106	20.2	18,346,000	20.6	173,100
Barwon South Western	54	10.3	5,733,000	6.5	106,200
Gippsland	41	7.8	4,837,000	5.4	118,000
Grampians	41	7.8	4,284,000	4.8	104,500
Hume	51	9.7	4,875,000	5.5	95,600
Loddon Mallee	48	9.2	5,444,000	6.1	113,400
Statewide	8	1.5	3,549,000	4.0	443,600
<b>Total</b>	<b>524</b>	<b>100.0</b>	<b>88,859,000</b>	<b>100.0</b>	<b>169,600</b>
<b>Primary target group</b>					
Young people	205	39.1	27,933,000	31.4	136,300
Single men only	18	3.4	6,288,000	7.1	349,300
Single women only	18	3.4	4,573,000	5.1	254,100
Families	34	6.5	6,257,000	7.0	184,000
Women escaping domestic violence	122	23.3	20,030,000	22.5	164,200
Cross-target/multiple/general	127	24.2	23,777,000	26.8	187,200
<b>Total</b>	<b>524</b>	<b>100.0</b>	<b>88,859,000</b>	<b>100.0</b>	<b>169,600</b>
Funding allocations to agencies <sup>(a)</sup>	524	100.0	88,859,000	94.2	169,600
Other funding allocations	..	..	5,520,000	5.8	..
<b>Total</b>	<b>..</b>	<b>..</b>	<b>94,379,000</b>	<b>100.0</b>	<b>..</b>

(a) 'Funding allocation' includes Innovation and Investment Fund allocations (refer to Appendix 1 and AIHW 2008). 'Funding allocation' by region and primary target group and 'Funding allocations to agencies' exclude funds not allocated to agencies, e.g. funds allocated for administration, training, research and evaluation (these are shown in 'Other funding allocations').

(b) For the definition of region, refer to Appendix 2, Section A2.2.

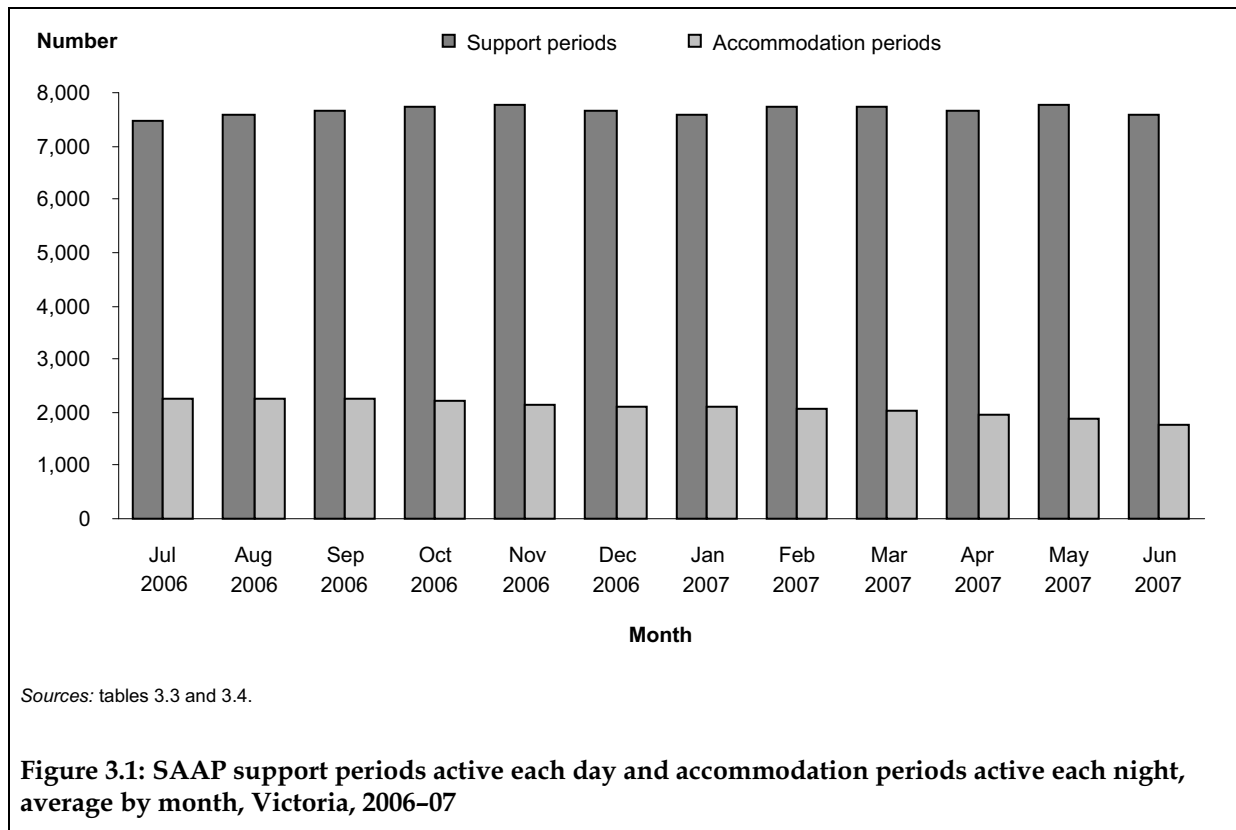
### Notes

1. At 30 June 2007, 523 agencies were funded.
2. Total funding allocations include \$20.4m provided by the Victorian funding department in addition to the SAAP funding agreement between Victoria and the Australian Government.
3. Not all funded agencies are required to participate in the Client Collection (refer to Appendix 2, Table A2.1 and AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data Collection; FaHCSIA unpublished data.

### 3 Level of support

#### 3.1 Key chart



## 3.2 Tables

**Table 3.1: SAAP support periods and clients, Victoria, 2006–07**

Support periods	75,850
With accommodation	14,350
Without accommodation	61,500
Clients	37,900
Mean number of support periods per client	2.00
Clients per 10,000 population aged 10+ years <sup>(a)</sup>	84

(a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

**Table 3.2: SAAP accompanying child support periods and accompanying children, Victoria, 2006–07**

Accompanying child support periods	32,250
With accommodation <sup>(a)</sup>	9,200
Without accommodation <sup>(a)</sup>	23,050
Accompanying children	20,500
Mean number of accompanying child support periods per accompanying child	1.57
Accompanying children per 10,000 population aged 0–17 years <sup>(b)</sup>	173

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children aged 17 years and under with the estimated resident population aged 17 years and under at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

**Table 3.3: SAAP support periods: number of support periods active each day, average by month and region, Victoria, 2006–07**

<b>Date</b>	<b>Eastern Metro.</b>	<b>North &amp; West Metro.</b>	<b>Southern Metro</b>	<b>Barwon South Western</b>	<b>Gipps-land</b>	<b>Gram-pians</b>	<b>Hume</b>	<b>Loddon Mallee</b>	<b>State-wide</b>	<b>Total</b>
July 2006	870	2,240	1,510	510	460	420	520	790	160	7,480
August 2006	910	2,200	1,510	540	450	440	540	840	180	7,600
September 2006	920	2,170	1,560	560	450	450	550	860	170	7,680
October 2006	920	2,170	1,590	590	440	440	530	870	170	7,720
November 2006	910	2,180	1,580	580	470	460	530	880	180	7,780
December 2006	910	2,120	1,620	550	460	470	530	850	190	7,680
January 2007	890	2,080	1,590	540	480	460	550	800	190	7,570
February 2007	860	2,100	1,630	590	510	490	540	870	170	7,750
March 2007	870	2,100	1,650	570	520	490	520	880	160	7,750
April 2007	900	2,090	1,610	550	490	490	500	900	160	7,680
May 2007	900	2,160	1,630	540	480	500	490	930	150	7,770
June 2007	890	2,120	1,530	530	470	500	480	920	150	7,590
<b>Support periods: total number of days</b>	<b>326,430</b>	<b>782,320</b>	<b>577,890</b>	<b>202,220</b>	<b>172,260</b>	<b>170,200</b>	<b>191,370</b>	<b>316,240</b>	<b>61,030</b>	<b>2,799,960</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. Regions are explained in Appendix 2, Section 2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.



**Table 3.4: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, Victoria, 2006–07**

<b>Date</b>	<b>Eastern Metro.</b>	<b>North &amp; West Metro.</b>	<b>Southern Metro</b>	<b>Barwon South Western</b>	<b>Gippsland</b>	<b>Gram-pians</b>	<b>Hume</b>	<b>Loddon Mallee</b>	<b>State-wide</b>	<b>Total</b>
July 2006	370	720	580	170	110	110	70	120	10	2,270
August 2006	380	700	580	170	100	120	80	120	10	2,270
September 2006	360	710	580	180	100	120	80	120	10	2,260
October 2006	340	680	590	170	100	120	70	120	10	2,200
November 2006	330	660	580	160	100	110	70	130	10	2,140
December 2006	330	640	580	160	100	100	60	120	10	2,090
January 2007	320	660	570	150	110	100	60	120	10	2,100
February 2007	300	660	580	160	100	100	60	130	10	2,080
March 2007	270	650	570	150	100	100	50	120	10	2,030
April 2007	270	640	560	150	90	100	40	120	10	1,970
May 2007	250	630	530	140	90	100	30	120	10	1,890
June 2007	220	590	490	130	80	90	40	120	—	1,760
<b>Accommodation periods: total number of nights</b>	<b>110,290</b>	<b>233,630</b>	<b>199,550</b>	<b>55,540</b>	<b>35,040</b>	<b>36,810</b>	<b>20,710</b>	<b>42,940</b>	<b>3,150</b>	<b>737,660</b>

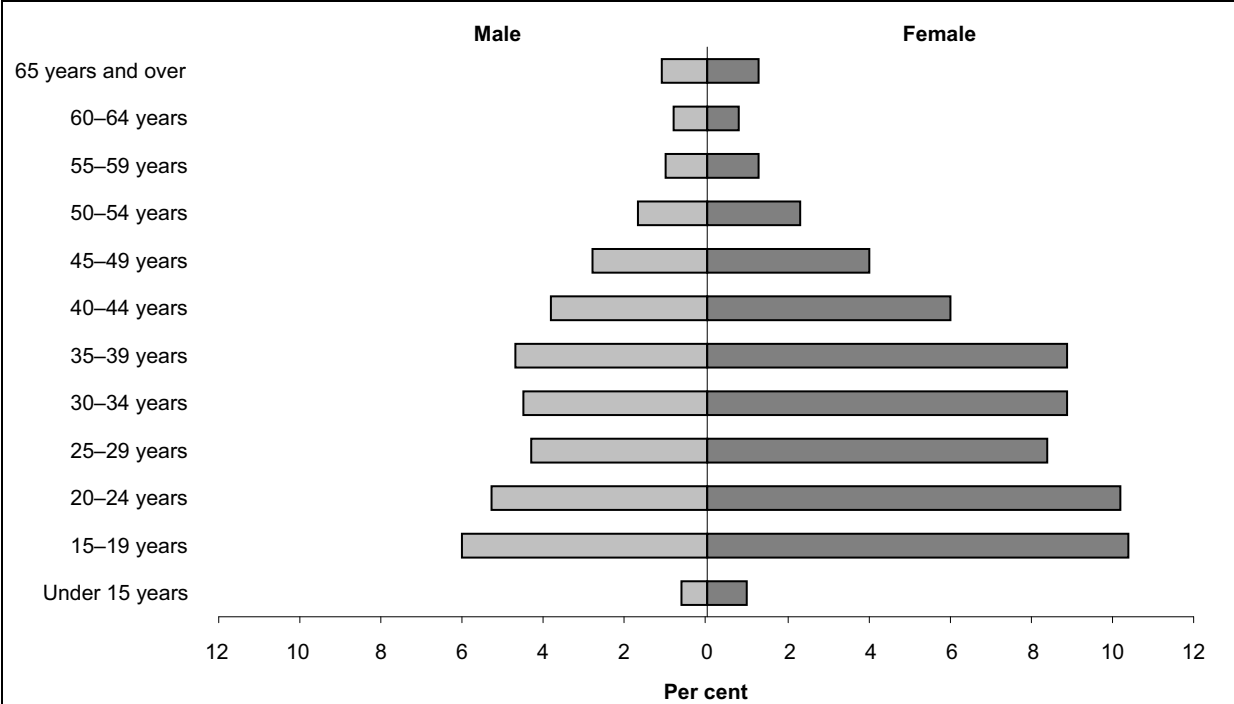
*Notes*

1. Number excluded due to errors and omissions (unweighted): 1,035.
2. Regions are explained in Appendix 2, Section 2.2.
3. Refer to AIHW 2008:Appendix 2 for the method used to calculate the monthly average.
4. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

*Source:* SAAP Client Collection.

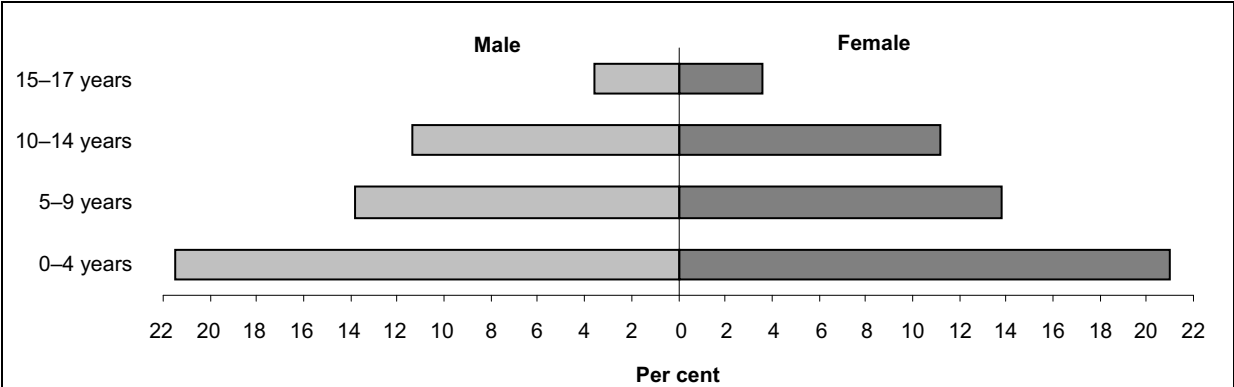
# 4 Age, sex, country of birth and cultural and linguistic diversity

## 4.1 Key charts



Source: Table 4.1.

Figure 4.1: SAAP clients, by age and sex, Victoria, 2006-07 (per cent of all clients)



Source: Table 4.2.

Figure 4.2: SAAP accompanying children, by age and sex, Victoria, 2006-07 (per cent of all accompanying children)

## 4.2 Tables

Table 4.1: SAAP clients: age, by sex, Victoria, 2006–07

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
Under 15 years	0.6	1.0	1.5	1.6	1.6	600
15–19 years	6.0	10.4	16.4	16.4	16.4	6,200
20–24 years	5.3	10.2	14.4	16.0	15.5	5,850
25–29 years	4.3	8.4	11.8	13.2	12.7	4,800
30–34 years	4.5	8.9	12.3	14.0	13.4	5,050
35–39 years	4.7	8.9	12.9	13.9	13.6	5,150
40–44 years	3.8	6.0	10.5	9.5	9.9	3,750
45–49 years	2.8	4.0	7.7	6.3	6.8	2,600
50–54 years	1.7	2.3	4.7	3.6	4.0	1,500
55–59 years	1.0	1.3	2.7	2.1	2.3	850
60–64 years	0.8	0.8	2.1	1.3	1.6	600
65 years and over	1.1	1.3	3.0	2.0	2.4	900
<i>Total</i>	36.4	63.6	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>13,800</b>	<b>24,100</b>	<b>13,800</b>	<b>24,100</b>	..	<b>37,900</b>
<b>Mean age (years)</b>	..	..	<b>33.5</b>	<b>31.9</b>	..	<b>32.5</b>
<b>Median age (years)</b>	..	..	<b>32</b>	<b>31</b>	..	<b>31</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Clients aged 0–17 years: 3,900 (1,350 males, 2,550 females).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.2: SAAP accompanying children: age, by sex, Victoria, 2006–07**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–4 years	21.5	21.0	42.8	42.3	42.6	8,700
5–9 years	13.8	13.8	27.3	27.8	27.5	5,650
10–14 years	11.4	11.2	22.7	22.6	22.7	4,650
15–17 years	3.6	3.6	7.2	7.2	7.2	1,500
<i>Total</i>	<i>50.4</i>	<i>49.6</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>10,300</b>	<b>10,150</b>	<b>10,300</b>	<b>10,150</b>	<b>..</b>	<b>20,500</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>6.5</b>	<b>6.5</b>	<b>..</b>	<b>6.5</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>6</b>	<b>6</b>	<b>..</b>	<b>6</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.3: SAAP clients: number of support periods per client, by age and sex, Victoria, 2006–07 (per cent)**

Number of support periods	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	
							%	Number
<b>Male clients</b>								
1	90.7	73.2	71.2	64.3	65.7	73.4	67.7	9,350
2	4.6	14.4	16.0	15.8	15.7	13.8	15.4	2,100
3+	4.7	12.4	12.8	19.9	18.6	12.8	17.0	2,350
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>1.5</b>	<b>16.4</b>	<b>14.4</b>	<b>47.5</b>	<b>17.2</b>	<b>3.0</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>200</b>	<b>2,250</b>	<b>2,000</b>	<b>6,550</b>	<b>2,350</b>	<b>400</b>	..	<b>13,800</b>
<b>Mean number of support periods</b>	<b>1.38</b>	<b>1.72</b>	<b>1.85</b>	<b>2.54</b>	<b>2.66</b>	<b>2.44</b>	..	<b>2.31</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>5</b>	<b>126</b>	<b>106</b>	<b>88</b>	<b>38</b>	<b>13</b>	..	<b>62</b>
<b>Female clients</b>								
1	88.0	71.9	69.0	69.4	77.0	83.8	71.3	17,200
2	9.2	15.6	16.5	15.7	11.7	7.8	15.0	3,600
3+	2.8	12.6	14.5	14.9	11.4	8.4	13.6	3,300
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>1.6</b>	<b>16.4</b>	<b>16.0</b>	<b>50.6</b>	<b>13.3</b>	<b>2.0</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>400</b>	<b>3,950</b>	<b>3,850</b>	<b>12,200</b>	<b>3,200</b>	<b>500</b>	..	<b>24,100</b>
<b>Mean number of support periods</b>	<b>1.33</b>	<b>1.69</b>	<b>1.83</b>	<b>1.91</b>	<b>1.76</b>	<b>1.62</b>	..	<b>1.83</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>9</b>	<b>233</b>	<b>213</b>	<b>161</b>	<b>51</b>	<b>13</b>	..	<b>105</b>
<b>All clients</b>								
1	88.9	72.4	69.7	67.6	72.2	79.1	70.0	26,550
2	7.6	15.2	16.3	15.8	13.4	10.6	15.2	5,750
3+	3.5	12.5	13.9	16.6	14.4	10.4	14.8	5,600
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	..
<b>Total (row %)</b>	<b>1.6</b>	<b>16.4</b>	<b>15.5</b>	<b>49.5</b>	<b>14.7</b>	<b>2.4</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>600</b>	<b>6,200</b>	<b>5,850</b>	<b>18,750</b>	<b>5,550</b>	<b>900</b>	..	<b>37,900</b>
<b>Mean number of support periods</b>	<b>1.34</b>	<b>1.70</b>	<b>1.84</b>	<b>2.13</b>	<b>2.14</b>	<b>1.99</b>	..	<b>2.00</b>
<b>Per 10,000 population<sup>(a)</sup></b>	<b>7</b>	<b>178</b>	<b>159</b>	<b>125</b>	<b>45</b>	<b>13</b>	..	<b>84</b>

(a) 'Per 10,000 population' shows how many people out of every 10,000 in the population of that sex and age group became SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated sex and age group as at 30 June 2006 (preliminary estimates). For the age group 'Under 15 years', only those aged 10–14 are included in the calculations.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2007a.

**Table 4.4: SAAP accompanying children: number of accompanying child support periods per accompanying child, by age, Victoria, 2006–07 (per cent)**

Number of accompanying child support periods	0–4 years	5–9 years	10–14 years	15–17 years	Total	
					%	Number
1	72.5	71.5	74.5	77.6	73.0	14,950
2	18.6	19.4	17.5	16.9	18.4	3,750
3+	9.0	9.1	8.1	5.5	8.5	1,750
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>42.6</b>	<b>27.5</b>	<b>22.7</b>	<b>7.2</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>8,700</b>	<b>5,650</b>	<b>4,650</b>	<b>1,500</b>	<b>..</b>	<b>20,500</b>
<b>Mean number of accompanying child support periods</b>	<b>1.60</b>	<b>1.59</b>	<b>1.53</b>	<b>1.45</b>	<b>..</b>	<b>1.57</b>
<b>Per 10,000 population of applicable age group<sup>(a)</sup></b>	<b>276</b>	<b>176</b>	<b>138</b>	<b>72</b>	<b>..</b>	<b>173</b>

(a) 'Per 10,000 population of applicable age group' shows how many children out of every 10,000 children in the relevant age group in the general population accompanied SAAP clients. The rate is estimated by comparing the number of SAAP accompanying children with the estimated resident population in the designated age group as at 30 June 2006 (preliminary estimates).

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* SAAP Client Collection; ABS 2007a.

**Table 4.5: SAAP clients: country of birth, by sex, Victoria, 2006–07 (per cent)**

Country of birth	Male	Female	Total	
			%	Number
Australia (including external territories)	87.6	80.8	83.2	30,450
Oceania and Antarctica (excluding Australia)	1.7	2.7	2.3	850
Europe	3.2	4.3	3.9	1,400
North Africa and the Middle East	2.5	4.1	3.6	1,300
Asia	2.1	5.1	4.0	1,450
Americas	0.4	0.7	0.6	200
Sub-Saharan Africa	2.5	2.3	2.4	850
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>36.3</b>	<b>63.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>13,250</b>	<b>23,300</b>	<b>..</b>	<b>36,550</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,334.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.6: SAAP accompanying children: country of birth, Victoria, 2006-07**

<b>Country of birth</b>	<b>Per cent</b>	<b>Number</b>
Australia (including external territories)	92.9	18,450
Oceania and Antarctica (excluding Australia)	1.4	250
Europe	0.5	100
North Africa and the Middle East	2.4	450
Asia	1.2	250
Americas	0.2	50
Sub-Saharan Africa	1.4	300
<b>Total</b>	<b>100.0</b>	<b>19,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 632.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 4.7: SAAP clients and support periods per client: cultural and linguistic diversity by sex, Victoria, 2006–07**

Cultural and linguistic diversity	Male	Female	Total	
	Per cent	Per cent	Per cent	Number
<b>Clients</b>				
Aboriginal and Torres Strait Islander peoples	5.7	6.6	6.3	2,050
Other Australian-born people	80.5	72.5	75.4	24,550
People born overseas, English proficiency group 1	3.2	3.1	3.1	1,000
People born overseas, English proficiency groups 2–4	10.7	17.7	15.2	4,950
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>35.5</b>	<b>64.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>11,550</b>	<b>21,050</b>	<b>..</b>	<b>32,600</b>
Support periods	Mean number per client			Total number
Aboriginal and Torres Strait Islander peoples	1.96	1.82	1.87	3,750
Other Australian-born people	2.35	1.82	2.02	50,050
People born overseas, English proficiency group 1	2.69	1.90	2.18	2,300
People born overseas, English proficiency groups 2–4	1.80	1.75	1.76	8,750
<i>Total</i>	<i>2.28</i>	<i>1.81</i>	<i>1.98</i>	<i>..</i>
<b>Total support periods (%)</b>	<b>41.1</b>	<b>58.9</b>	<b>100.0</b>	<b>..</b>
<b>Total support periods (number)</b>	<b>26,700</b>	<b>38,200</b>	<b>..</b>	<b>64,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,298 clients; 10,965 support periods.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008: Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 4.8: SAAP accompanying children: cultural and linguistic diversity, Victoria, 2006–07**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	9.8	1,900
Other Australian-born children	82.6	16,050
Children born overseas, English proficiency group 1	1.3	250
Children born overseas, English proficiency groups 2–4	6.3	1,250
<b>Total</b>	<b>100.0</b>	<b>19,450</b>

*Notes*

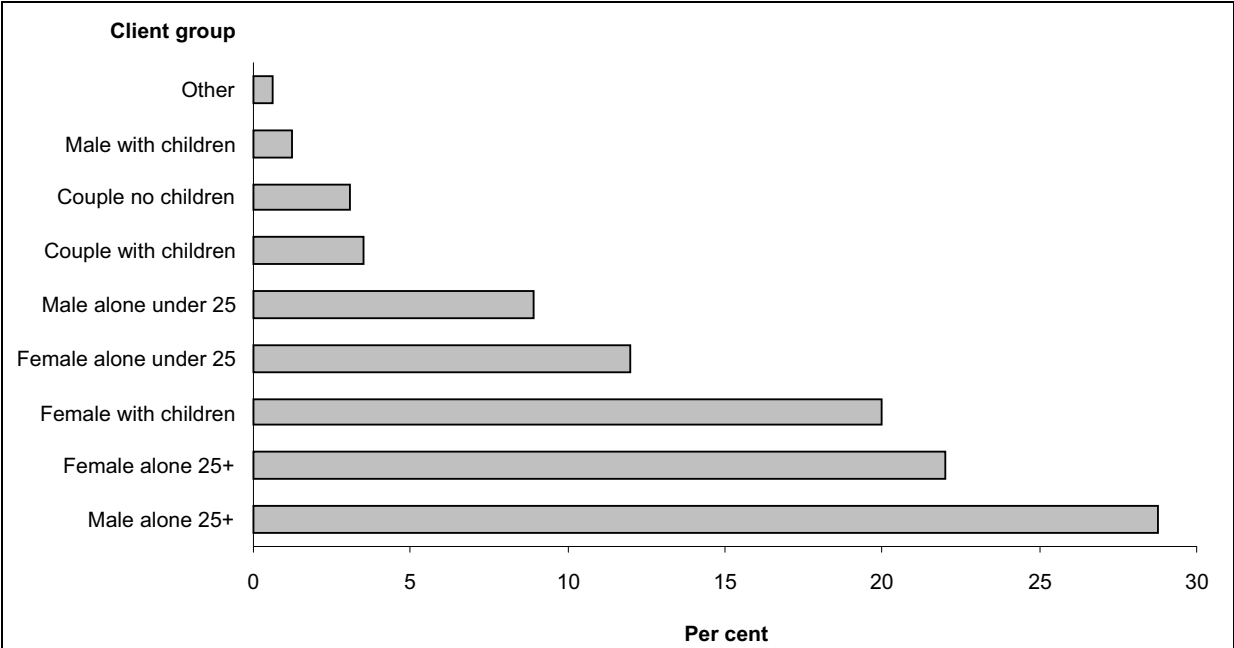
1. Number excluded due to errors and omissions (weighted): 1,036.
2. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. For derivation of cultural and linguistic diversity, refer to AIHW 2008: Appendix 2.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



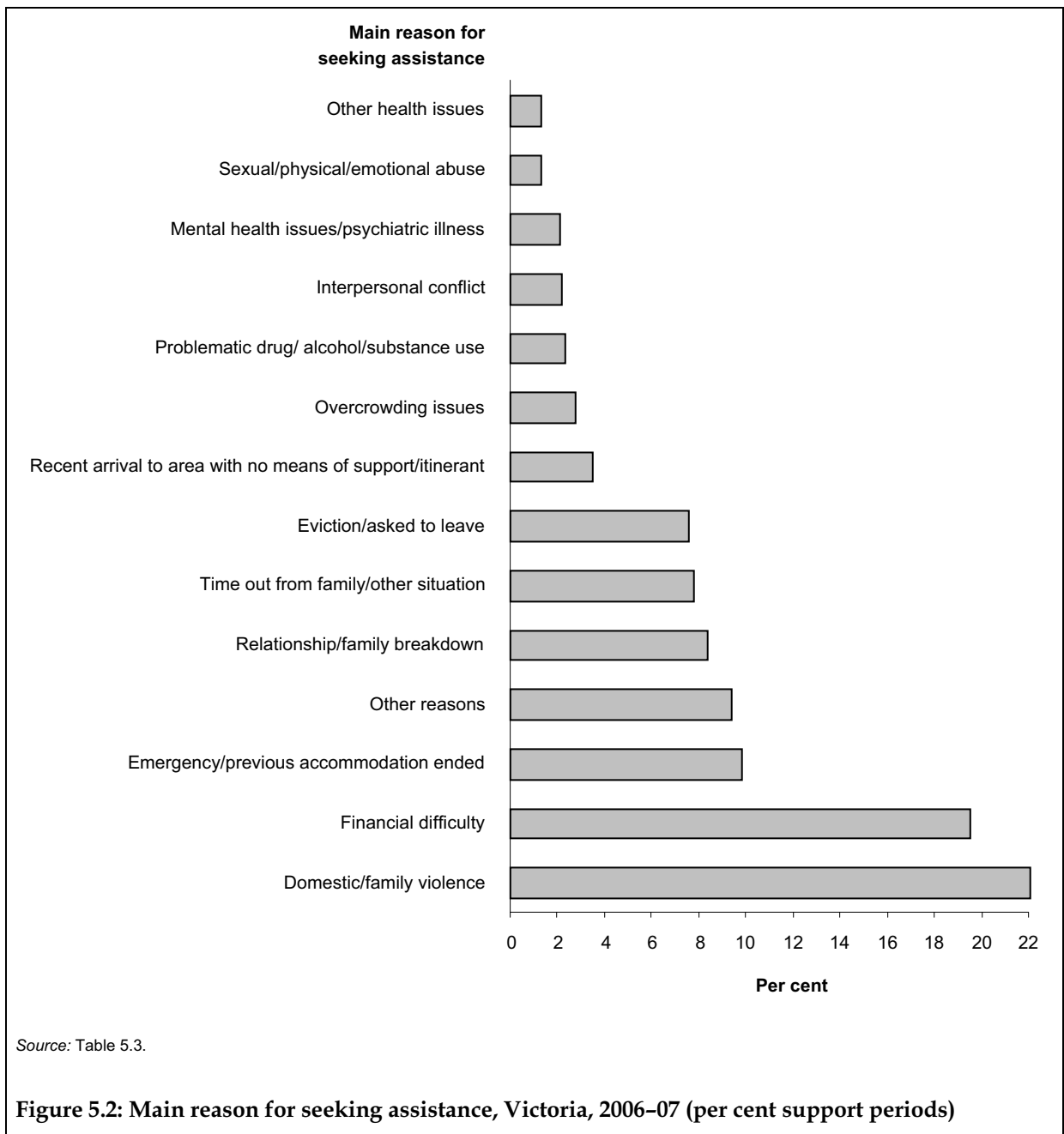
# 5 Client groups and reasons for seeking assistance

## 5.1 Key charts



Source: Table 5.2.

Figure 5.1: SAAP support periods, by client group, Victoria, 2006-07 (per cent)



## 5.2 Tables

Table 5.1: SAAP support periods: client group, by region, Victoria, 2006–07 (per cent)

Client group	Eastern Metro.	North & West Metro.	Southern Metro.	Barwon South Western	Gippsland	Grampians	Hume	Loddon Mallee	State-wide	Total	
										%	Number
Male alone	27.6	39.5	51.6	23.3	27.2	24.3	21.5	20.5	0.2	38.2	25,700
Female alone	26.3	24.0	38.4	33.5	30.8	38.0	37.8	33.0	43.5	33.3	22,400
Couple no children	6.7	3.4	1.1	4.1	8.9	4.8	3.4	5.6	0.6	3.1	2,100
Couple with children	7.9	3.3	1.4	6.7	5.9	4.3	4.3	6.9	0.4	3.5	2,350
Male with children	3.0	1.3	0.4	2.6	1.8	1.5	1.2	2.1	0.3	1.2	800
Female with children	27.9	26.7	6.9	29.1	24.2	27.0	31.7	31.7	54.2	19.9	13,400
Other	0.6	1.8	0.2	0.7	1.1	—	—	0.4	0.8	0.6	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>11.7</b>	<b>20.4</b>	<b>42.2</b>	<b>4.7</b>	<b>3.8</b>	<b>3.9</b>	<b>3.6</b>	<b>6.3</b>	<b>3.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>7,900</b>	<b>13,700</b>	<b>28,400</b>	<b>3,150</b>	<b>2,550</b>	<b>2,650</b>	<b>2,450</b>	<b>4,250</b>	<b>2,250</b>	<b>..</b>	<b>67,250</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 1,320.
2. Regions are explained in Appendix 2, Section 2.2.
3. Figures are unweighted and have not been adjusted for agency non-participation and/or client non-consent.

Sources: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group, by primary target group of agency, Victoria, 2006–07 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	33.9	10.2	—	4.6	0.4	6.7	8.9	6,700
Male alone, 25+	0.9	80.8	0.2	6.1	0.2	45.8	28.8	21,500
Female alone, under 25	41.8	0.3	12.2	6.1	8.3	7.4	12.0	9,000
Female alone, 25+	1.1	4.1	50.7	5.5	32.3	24.2	22.0	16,450
Couple no children	5.7	0.9	0.3	3.4	0.6	3.6	3.1	2,300
Couple with children	3.4	0.5	1.0	19.1	0.6	3.4	3.5	2,600
Male with children	0.6	2.4	—	7.3	0.1	1.1	1.2	900
Female with children	11.6	0.9	35.4	46.3	56.8	7.4	20.0	14,950
Other	1.0	—	0.2	1.6	0.7	0.4	0.6	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.3</b>	<b>3.2</b>	<b>3.5</b>	<b>5.1</b>	<b>18.8</b>	<b>56.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>9,950</b>	<b>2,450</b>	<b>2,600</b>	<b>3,850</b>	<b>14,050</b>	<b>41,950</b>	<b>..</b>	<b>74,850</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,025.
2. To ensure confidentiality, some cells in this table have been removed. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client and Administrative Data Collections.

**Table 5.3: SAAP support periods: main reason for seeking assistance, by client group, Victoria, 2006–07 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Time out from family/ other situation	9.2	14.3	7.7	4.3	7.8	4.5	6.6	2.4	2.2	7.8
Relationship/ family breakdown	19.9	3.9	20.2	3.5	11.6	7.1	21.0	7.1	11.8	8.4
Interpersonal conflict	4.0	1.7	3.4	1.9	3.2	3.2	1.7	1.3	3.2	2.2
Sexual/ physical/emotional abuse	0.7	0.5	2.4	1.6	1.4	1.2	1.5	1.6	3.5	1.3
Domestic/family violence	2.5	0.8	17.7	31.6	5.4	5.7	4.4	60.2	28.7	22.1
Financial difficulty <sup>(a)</sup>	14.0	30.7	11.6	25.9	12.3	14.6	12.9	6.2	11.1	19.5
Overcrowding issues	2.9	1.2	4.4	1.7	6.4	8.6	8.4	3.2	5.3	2.8
Eviction/asked to leave	10.2	5.3	8.4	5.4	15.6	24.3	15.5	7.0	11.7	7.6
Emergency/previous accommodation ended	16.9	11.2	12.0	7.8	11.7	12.9	11.8	4.4	8.0	9.8
Mental health issues/psychiatric illness	2.1	3.7	1.4	2.5	0.9	0.7	*	0.5	*	2.1
Problematic drug/ alcohol/substance use	2.7	4.5	1.2	1.8	2.1	0.5	*	0.5	*	2.3
Other health issues	0.6	2.5	0.7	1.0	3.0	1.8	0.4	0.5	1.4	1.3
Recent arrival to area with no means of support/itinerant	5.2	4.7	2.9	2.1	7.6	6.8	3.6	1.6	4.1	3.5
Other reasons <sup>(b)</sup>	9.1	15.1	6.1	9.1	11.0	8.1	10.7	3.7	7.6	9.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<b>Total (row %)</b>	<b>8.8</b>	<b>29.0</b>	<b>11.9</b>	<b>22.1</b>	<b>3.1</b>	<b>3.5</b>	<b>1.2</b>	<b>19.9</b>	<b>0.6</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,500</b>	<b>21,250</b>	<b>8,750</b>	<b>16,200</b>	<b>2,250</b>	<b>2,550</b>	<b>900</b>	<b>14,600</b>	<b>400</b>	<b>73,350</b>

(a) 'Financial difficulty' includes the categories of 'Gambling', 'Budgeting problems', 'Rent too high' and 'Other financial difficulty'.

(b) 'Other reasons' includes the categories of 'Gay/lesbian/transgender issues', 'Recently left institution' and 'Other'.

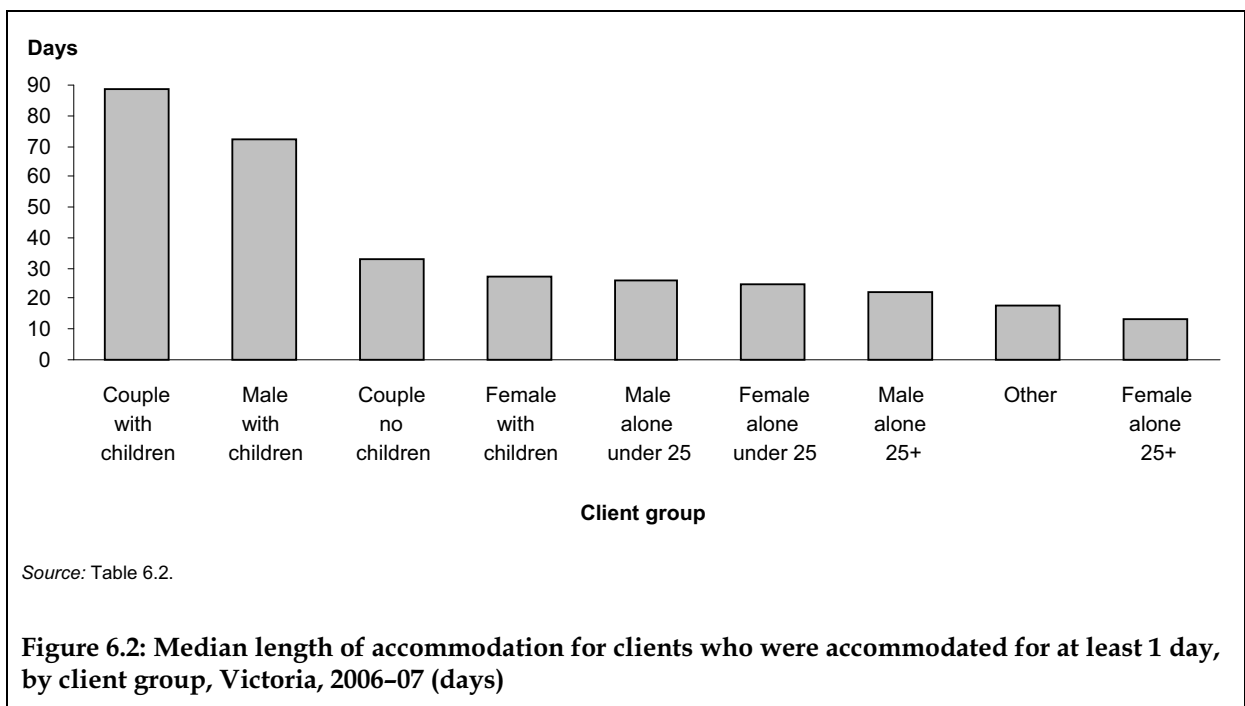
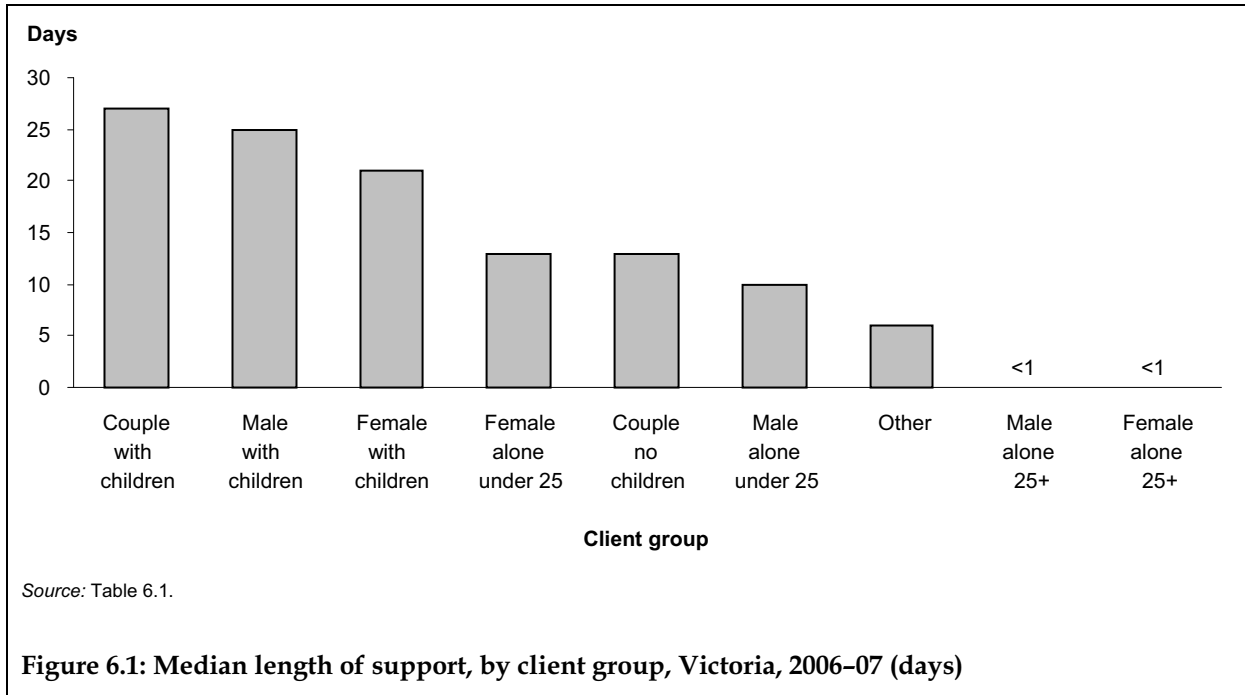
*Notes*

1. Number excluded due to errors and omissions (weighted): 2,482.
2. In order to ensure confidentiality, some main reason categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Victoria level). Other cases have been replaced with '\*'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

# 6 Support provided

## 6.1 Key charts



## 6.2 Tables

Table 6.1: SAAP closed support periods: length of support, by client group, Victoria, 2006–07 (per cent)

Length of support	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less	46.7	79.2	45.5	69.8	43.0	33.8	34.8	40.1	52.5	59.9	40,550
>1–13 weeks	38.7	16.3	38.5	22.4	41.2	39.1	38.9	37.8	27.6	28.0	18,900
>13–26 weeks	7.5	2.6	8.8	4.4	7.9	11.8	13.1	10.6	4.7	6.2	4,200
>26 weeks	7.1	1.9	7.2	3.4	7.9	15.3	13.3	11.5	15.1	5.9	4,000
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>8.6</b>	<b>30.7</b>	<b>11.5</b>	<b>22.8</b>	<b>2.9</b>	<b>3.2</b>	<b>1.1</b>	<b>18.8</b>	<b>0.5</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>5,850</b>	<b>20,750</b>	<b>7,750</b>	<b>15,400</b>	<b>2,000</b>	<b>2,150</b>	<b>750</b>	<b>12,700</b>	<b>300</b>	<b>..</b>	<b>67,650</b>
<b>Mean length (days)</b>	<b>54</b>	<b>18</b>	<b>55</b>	<b>28</b>	<b>56</b>	<b>88</b>	<b>83</b>	<b>73</b>	<b>73</b>	<b>..</b>	<b>42</b>
<b>Median length (days)</b>	<b>10</b>	<b>—</b>	<b>13</b>	<b>—</b>	<b>13</b>	<b>27</b>	<b>25</b>	<b>21</b>	<b>6</b>	<b>..</b>	<b>1</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 749.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation, by client group, Victoria, 2006–07 (per cent)

Length of accommodation	Male alone	Male alone	Female alone	Female alone	Couple	Couple	Male	Female	Other	Total	
	under 25	25+	under 25	25+	no children	with children	with children	with children		%	Number
1 week or less <sup>(a)</sup>	26.3	20.1	28.9	39.9	14.4	8.9	7.4	34.1	33.8	28.1	2,900
>1–13 weeks	53.2	66.4	48.5	43.3	62.2	42.4	51.4	36.3	40.9	48.4	4,950
>13–26 weeks	9.2	8.3	7.8	7.3	10.0	17.2	19.0	11.7	11.9	9.9	1,000
>26 weeks	11.4	5.2	14.9	9.5	13.4	31.6	22.2	17.9	13.4	13.7	1,400
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>13.0</b>	<b>18.8</b>	<b>14.9</b>	<b>14.6</b>	<b>3.1</b>	<b>5.5</b>	<b>1.7</b>	<b>27.8</b>	<b>0.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>1,350</b>	<b>1,950</b>	<b>1,550</b>	<b>1,500</b>	<b>300</b>	<b>550</b>	<b>150</b>	<b>2,850</b>	<b>50</b>	<b>..</b>	<b>10,250</b>
<b>Mean length (days)</b>	<b>77</b>	<b>58</b>	<b>91</b>	<b>66</b>	<b>94</b>	<b>159</b>	<b>130</b>	<b>96</b>	<b>83</b>	<b>..</b>	<b>85</b>
<b>Median length (days)</b>	<b>26</b>	<b>22</b>	<b>25</b>	<b>13</b>	<b>33</b>	<b>89</b>	<b>72</b>	<b>27</b>	<b>18</b>	<b>..</b>	<b>25</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>100</b>	<b>150</b>	<b>100</b>	<b>150</b>	<b>50</b>	<b>100</b>	<b>50</b>	<b>250</b>	<b>&lt;25</b>	<b>..</b>	<b>950</b>
<b>Total closed support periods with accommodation</b>	<b>1,400</b>	<b>2,100</b>	<b>1,650</b>	<b>1,650</b>	<b>350</b>	<b>650</b>	<b>200</b>	<b>3,100</b>	<b>50</b>	<b>..</b>	<b>11,200</b>

(a) Excludes accommodation starting and ending on the same date.

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,151.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.3: SAAP support periods: services provided to clients, by client group, Victoria, 2006–07 (per cent)**

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>53.6</b>	<b>25.9</b>	<b>50.0</b>	<b>28.5</b>	<b>61.4</b>	<b>68.2</b>	<b>65.4</b>	<b>50.3</b>	<b>57.6</b>	<b>39.7</b>
SAAP/CAP accommodation	28.6	12.3	25.0	13.3	21.5	35.2	32.6	27.9	29.9	19.9
Assistance to obtain/maintain short-term accommodation	15.2	10.5	11.5	8.5	18.7	17.9	17.8	10.6	16.2	11.2
Assistance to obtain/maintain medium-term accommodation	14.3	6.6	12.0	4.2	15.5	12.6	15.2	8.5	11.2	8.4
Assistance to obtain/maintain independent housing	19.7	11.5	21.6	13.7	34.6	38.5	33.0	25.9	33.9	18.7
<b>Financial/employment</b>	<b>40.6</b>	<b>39.0</b>	<b>38.8</b>	<b>41.2</b>	<b>38.4</b>	<b>45.1</b>	<b>44.8</b>	<b>38.4</b>	<b>35.9</b>	<b>39.8</b>
Assistance to obtain/maintain government allowance	9.4	3.0	8.3	2.8	4.1	4.3	5.2	7.3	10.1	5.1
Employment/training assistance	9.2	2.2	7.2	1.1	4.1	4.0	3.3	2.6	7.7	3.4
Financial assistance/material aid	31.5	35.9	29.2	37.2	33.1	40.2	40.9	33.5	30.4	34.6
Financial counselling and support	8.7	5.6	8.8	7.6	9.0	11.4	12.2	6.9	10.9	7.4
<b>Personal support</b>	<b>37.4</b>	<b>42.9</b>	<b>54.1</b>	<b>55.4</b>	<b>42.3</b>	<b>43.7</b>	<b>44.8</b>	<b>75.0</b>	<b>52.4</b>	<b>53.0</b>
Incest/sexual assault	0.3	0.1	1.6	1.0	0.7	1.2	1.4	1.4	—	0.8
Domestic/family violence	2.5	0.5	15.8	25.8	4.9	6.1	3.8	54.7	24.6	19.3
Family/relationship	13.7	4.2	18.2	10.9	11.2	15.4	15.7	17.0	14.9	11.5
Emotional support	33.1	42.2	48.1	49.9	40.0	40.2	41.3	65.9	38.3	48.3
Assistance with problem gambling	0.1	0.2	0.1	0.2	*	0.2	*	0.1	—	0.2
<b>General support/advocacy</b>	<b>77.1</b>	<b>83.3</b>	<b>79.7</b>	<b>82.4</b>	<b>79.5</b>	<b>74.2</b>	<b>74.7</b>	<b>80.7</b>	<b>72.2</b>	<b>81.1</b>
Living skills/personal development	21.7	23.4	19.0	10.5	13.0	9.1	8.5	7.9	16.2	15.8
Assistance with legal issues/court support	5.9	3.3	5.7	7.9	4.9	6.7	8.3	19.5	12.8	8.3
Advice/information	69.5	77.5	72.2	76.4	73.9	69.2	68.0	75.4	65.0	75.0
Retrieval/storage/removal of personal belongings	11.8	5.9	10.3	5.3	10.8	10.4	10.2	7.9	11.6	7.6
Advocacy/liaison on behalf of client	41.9	32.1	43.6	40.9	50.3	47.2	49.2	49.2	45.4	41.0
<b>Specialist services</b>	<b>13.8</b>	<b>26.3</b>	<b>14.9</b>	<b>14.5</b>	<b>18.2</b>	<b>15.1</b>	<b>13.5</b>	<b>19.3</b>	<b>22.3</b>	<b>19.1</b>
Psychological/psychiatric services	4.3	20.2	2.3	5.6	4.8	2.4	4.2	2.2	—	8.5
Specialist counselling	2.9	2.2	3.0	1.6	1.2	1.9	2.6	3.9	2.7	2.5
Pregnancy/family planning support	0.3	0.1	2.6	0.4	3.7	3.1	0.4	3.3	4.6	1.3
Drug/alcohol support or intervention	5.1	5.0	2.7	1.9	4.2	3.3	3.3	1.5	1.8	3.2
Physical/intellectual disability services	0.4	0.2	0.2	0.2	0.3	0.5	0.6	0.4	—	0.3
Culturally specific services	1.8	0.4	3.2	3.6	1.5	2.7	2.0	8.3	11.2	3.3
Interpreter services/assistance with immigration issues	0.6	0.3	1.7	2.3	0.9	2.4	0.8	4.6	5.1	1.9
Health/medical services	6.4	7.4	5.9	4.9	7.9	6.6	5.8	5.7	9.4	6.2
<b>Basic support/other services n.e.s.</b>	<b>33.0</b>	<b>34.6</b>	<b>32.2</b>	<b>25.1</b>	<b>40.1</b>	<b>31.1</b>	<b>33.5</b>	<b>37.1</b>	<b>31.7</b>	<b>32.6</b>
Meals	17.1	11.1	14.1	8.2	12.4	8.1	6.9	11.0	14.4	11.2
Laundry/shower facilities	14.2	12.8	11.8	7.6	9.9	6.2	4.1	8.6	9.6	10.4
Recreation	12.6	9.4	9.5	5.3	7.5	5.8	5.2	6.3	11.0	8.0
Transport	20.9	8.1	21.8	10.4	18.5	17.1	16.4	17.9	19.7	14.1
Other	8.1	20.1	9.0	11.4	19.5	15.1	17.2	17.5	9.3	15.0
<b>No services provided directly</b>	<b>5.4</b>	<b>1.8</b>	<b>4.5</b>	<b>3.1</b>	<b>4.8</b>	<b>4.2</b>	<b>6.2</b>	<b>3.0</b>	<b>4.2</b>	<b>3.2</b>
<b>Total (number)</b>	<b>6,250</b>	<b>21,000</b>	<b>8,450</b>	<b>16,000</b>	<b>2,150</b>	<b>2,450</b>	<b>850</b>	<b>14,150</b>	<b>350</b>	<b>71,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 4,189 (including support periods with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Victoria level). Other cases have been removed or replaced with “\*”. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 6.4: SAAP accompanying child support periods: services provided to accompanying children, by client group, Victoria, 2006–07 (per cent)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>54.6</b>	<b>48.3</b>	<b>46.3</b>	<b>23.1</b>	<b>47.4</b>
SAAP/CAP accommodation	54.6	48.3	46.3	23.1	47.4
<b>School liaison/child care</b>	<b>11.3</b>	<b>13.5</b>	<b>16.8</b>	<b>15.4</b>	<b>16.0</b>
School liaison/child care	11.3	13.5	16.8	15.4	16.0
<b>Personal support</b>	<b>6.4</b>	<b>10.3</b>	<b>11.9</b>	—	<b>11.2</b>
Help with behavioural problems	3.4	6.5	5.7	—	5.5
Sexual/physical abuse support	2.3	3.1	2.5	—	2.5
Skills education/structured play/skill development	2.5	4.1	7.1	—	6.4
<b>General support/advocacy</b>	<b>29.5</b>	<b>34.9</b>	<b>47.9</b>	<b>84.6</b>	<b>45.0</b>
Access arrangements	0.8	3.3	3.8	—	3.4
Advice/information	15.4	22.2	28.6	69.2	26.7
Advocacy	22.5	23.2	33.2	—	31.4
<b>Specialist services</b>	<b>6.4</b>	<b>4.2</b>	<b>11.8</b>	<b>7.7</b>	<b>10.7</b>
Specialist counselling	1.1	1.3	3.1	—	2.8
Culturally specific services	2.4	1.0	5.4	—	4.8
Health/medical services	3.4	2.4	4.3	—	4.1
<b>Basic support/other services n.e.s.</b>	<b>37.1</b>	<b>40.8</b>	<b>46.1</b>	<b>38.5</b>	<b>44.7</b>
Meals	8.2	10.9	22.6	—	20.2
Showers/hygiene	4.7	5.7	17.4	—	15.2
Recreation	8.8	11.3	16.6	—	15.3
Transport	13.8	12.4	27.3	30.8	24.8
Other	19.2	22.8	13.8	—	15.0
<b>No services provided directly by agency</b>	<b>6.1</b>	<b>7.8</b>	<b>9.3</b>	<b>7.7</b>	<b>8.8</b>
<b>Total (number)</b>	<b>1,550</b>	<b>700</b>	<b>10,600</b>	<b>&lt;25</b>	<b>12,850</b>

*Notes*

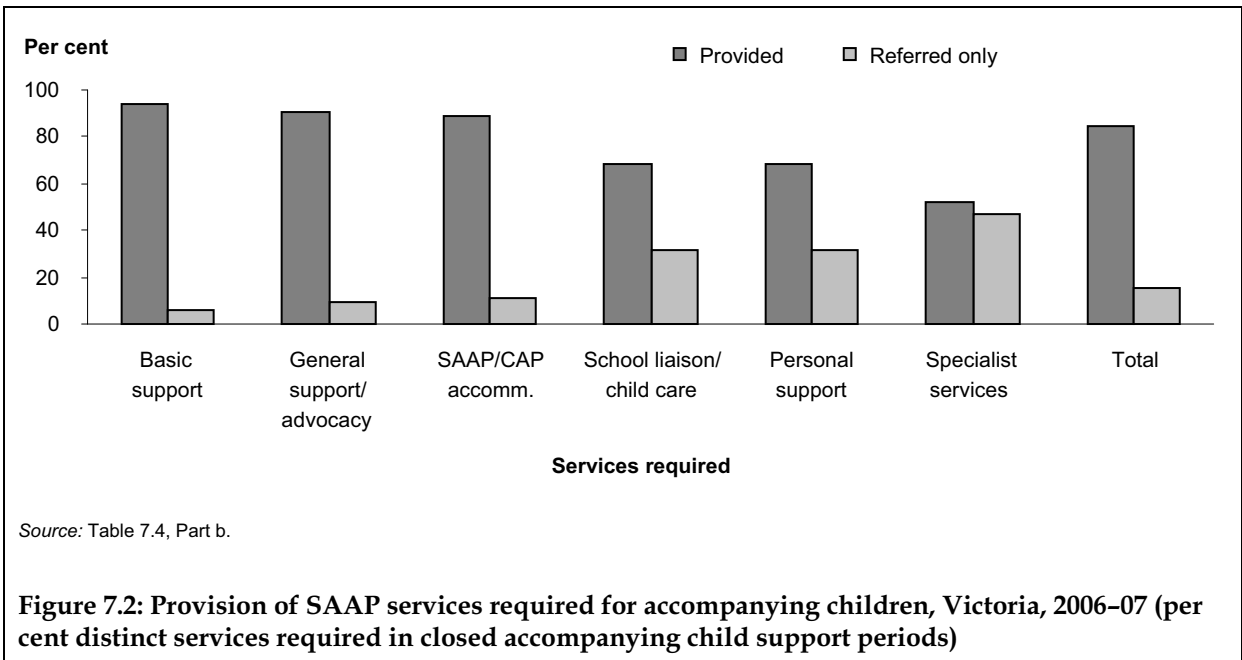
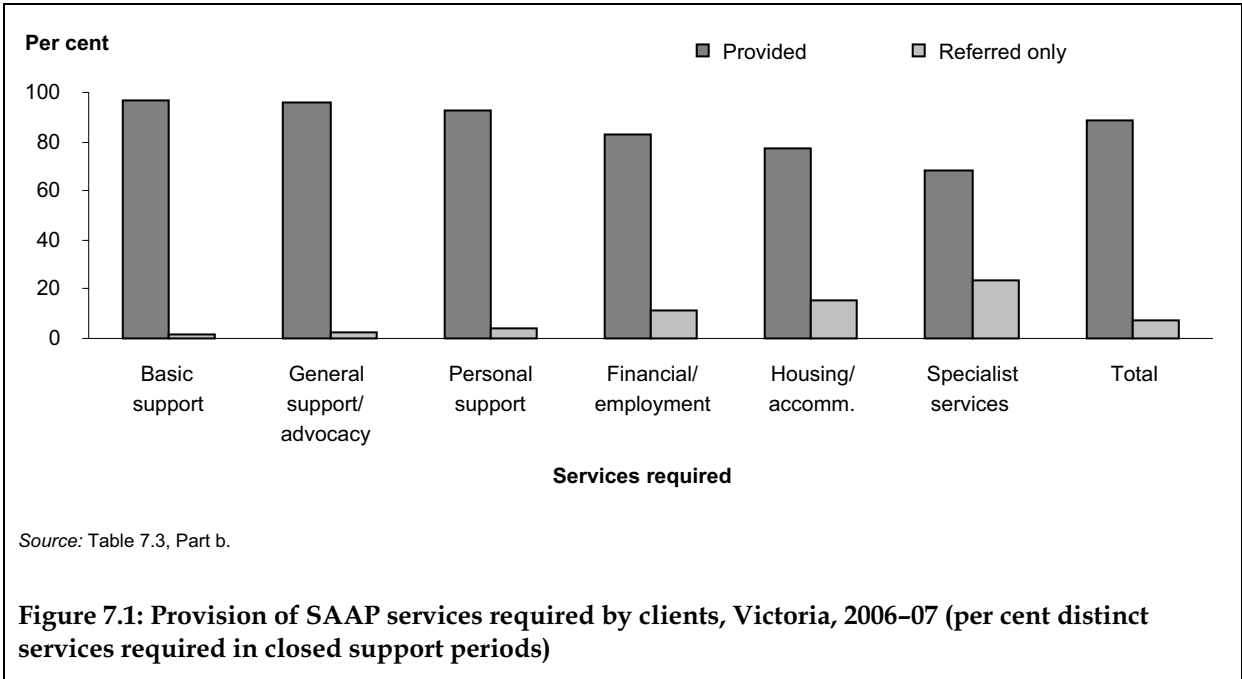
1. Number excluded due to errors and omissions (weighted): 19,399 (including accompanying child support periods with no information on service requirements or provision). In 18,946 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Victoria level). Other cases have been removed. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.



# 7 Meeting the needs of clients and accompanying children

## 7.1 Key charts



## 7.2 Tables

Table 7.1: SAAP closed support periods: services required by clients, by client group, Victoria, 2006–07 (per cent closed support periods)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
<b>Housing/accommodation</b>	<b>63.9</b>	<b>29.9</b>	<b>60.1</b>	<b>37.9</b>	<b>72.1</b>	<b>76.0</b>	<b>74.6</b>	<b>61.6</b>	<b>71.1</b>	<b>47.3</b>
SAAP/CAP accommodation	34.1	14.3	31.5	19.1	27.7	38.8	36.9	36.4	37.5	24.7
Assistance to obtain/maintain short-term accommodation	20.1	12.0	15.7	11.8	22.1	21.3	22.1	14.4	23.5	14.3
Assistance to obtain/maintain medium-term accommodation	18.9	7.2	15.8	5.9	20.6	14.6	17.7	11.2	20.5	10.4
Assistance to obtain/maintain independent housing	23.9	12.6	25.4	16.5	43.1	45.9	39.2	32.7	41.7	22.0
<b>Financial/employment</b>	<b>46.6</b>	<b>43.2</b>	<b>45.3</b>	<b>47.4</b>	<b>43.5</b>	<b>52.1</b>	<b>51.7</b>	<b>44.7</b>	<b>43.5</b>	<b>45.3</b>
Assistance to obtain/maintain government allowance	10.9	2.9	9.9	3.8	6.1	5.4	5.8	10.0	14.3	6.2
Employment and training assistance	13.7	2.3	10.4	1.9	8.2	6.3	5.5	4.8	12.5	4.9
Financial assistance/material aid	34.7	39.8	33.5	42.9	36.8	45.6	45.2	38.5	32.7	39.2
Financial counselling and support	10.1	6.2	10.3	9.4	13.1	18.3	17.7	11.7	10.2	9.5
<b>Personal support</b>	<b>38.9</b>	<b>43.3</b>	<b>56.6</b>	<b>57.1</b>	<b>45.2</b>	<b>44.3</b>	<b>46.6</b>	<b>77.9</b>	<b>56.5</b>	<b>54.3</b>
Incest/sexual assault	0.5	0.1	2.9	1.6	1.4	1.8	2.2	2.7	2.8	1.4
Domestic/family violence	3.5	0.9	18.6	28.2	6.7	8.5	5.5	59.7	30.4	21.0
Family/relationship	15.4	4.5	21.2	11.5	14.4	18.2	17.8	19.7	17.1	12.7
Emotional support	33.6	42.2	49.1	50.0	42.0	39.7	41.0	67.7	36.8	48.7
Assistance with problem gambling	0.3	0.3	0.1	0.3	0.3	*	0.9	*	0.5	0.3
<b>General support/advocacy</b>	<b>79.2</b>	<b>83.7</b>	<b>82.1</b>	<b>83.6</b>	<b>80.7</b>	<b>74.9</b>	<b>77.0</b>	<b>82.3</b>	<b>73.9</b>	<b>82.4</b>
Living skills/personal development	23.1	24.1	20.1	11.0	15.4	10.8	9.6	8.8	17.2	16.8
Assistance with legal issues/court support	7.2	3.4	6.8	9.5	7.1	8.8	10.8	23.5	15.3	9.7
Advice/information	71.1	77.4	73.8	77.0	75.0	69.5	70.7	77.0	65.6	75.9
Retrieval/storage/removal of belongings	11.0	5.4	10.1	6.0	11.9	11.3	11.0	9.8	11.8	7.8
Advocacy/liaison on behalf of client	42.5	32.0	44.3	41.6	51.6	46.4	48.9	50.2	43.8	41.1
<b>Specialist services</b>	<b>19.9</b>	<b>29.9</b>	<b>21.0</b>	<b>20.5</b>	<b>24.8</b>	<b>24.0</b>	<b>21.5</b>	<b>28.1</b>	<b>28.9</b>	<b>25.1</b>
Psychological/psychiatric services	6.4	22.0	5.2	10.0	8.0	5.8	7.9	7.3	6.0	12.1
Specialist counselling	4.8	2.4	5.9	3.7	3.3	5.2	5.1	9.5	10.0	4.8
Pregnancy/family planning support	0.3	0.1	3.8	0.6	5.0	5.3	0.9	4.5	4.9	1.8
Drug/alcohol support or intervention	7.5	5.8	4.0	3.8	7.4	6.4	6.5	3.3	5.0	4.9
Physical/intellectual disability services	0.8	0.4	0.4	0.6	0.9	*	0.8	*	0.4	0.5
Culturally specific support	2.0	0.4	3.6	3.9	1.5	3.9	2.4	9.7	9.7	3.7
Interpreter services/assistance with immigration issues	0.7	0.3	1.8	2.6	0.8	2.5	0.6	5.1	5.0	2.1
Health/medical services	8.6	8.7	9.6	8.3	12.8	11.0	9.8	10.8	14.1	9.3
<b>Basic support/other services n.e.s.</b>	<b>32.4</b>	<b>33.8</b>	<b>32.4</b>	<b>25.7</b>	<b>40.8</b>	<b>31.1</b>	<b>34.3</b>	<b>39.6</b>	<b>32.7</b>	<b>32.9</b>
Meals	17.6	10.8	14.7	8.5	13.9	8.0	7.7	12.2	13.1	11.5
Laundry/shower facilities	14.6	12.5	12.3	8.0	11.1	6.3	4.8	9.5	10.0	10.7
Recreation	12.9	9.1	9.6	5.5	8.8	6.6	5.1	7.1	10.3	8.2
Transport	20.1	7.4	21.5	10.2	18.8	16.4	15.6	18.4	17.0	13.5
Other	7.4	19.9	9.2	12.0	20.0	15.5	17.9	19.1	10.7	15.5
<b>No needs recorded</b>	<b>1.1</b>	<b>0.8</b>	<b>0.9</b>	<b>0.5</b>	<b>2.1</b>	<b>0.9</b>	<b>1.3</b>	<b>0.7</b>	<b>—</b>	<b>0.8</b>
<b>Total (number)</b>	<b>5,550</b>	<b>20,400</b>	<b>7,400</b>	<b>15,100</b>	<b>1,900</b>	<b>2,100</b>	<b>700</b>	<b>12,250</b>	<b>300</b>	<b>65,650</b>

### Notes

- Number excluded due to errors and omissions (weighted): 2,710 (including closed support periods with no information on service requirements or provision).
- Clients were able to receive multiple services, so percentages do not total 100.
- A client may require more than one type of service within a broad type of assistance.
- In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Victoria level). Other cases have been removed or replaced with '\*'. While these cases are not presented separately, they are included in the total.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 7.2: SAAP closed accompanying child support periods: services required for accompanying children, by client group, Victoria, 2006–07 (per cent closed accompanying child support periods)**

Type of service	Couple with children	Male with children	Female with children	Other with children	Total
<b>Accommodation</b>	<b>56.5</b>	<b>51.8</b>	<b>52.2</b>	<b>57.1</b>	<b>52.7</b>
SAAP/CAP accommodation	56.5	51.8	52.2	57.1	52.7
<b>School liaison/child care</b>	<b>14.6</b>	<b>18.1</b>	<b>24.3</b>	<b>42.9</b>	<b>22.9</b>
School liaison/child care	14.6	18.1	24.3	42.9	22.9
<b>Personal support</b>	<b>12.0</b>	<b>14.3</b>	<b>17.3</b>	—	<b>16.5</b>
Help with behavioural problems	7.3	9.7	9.0	—	8.8
Sexual/physical abuse support	3.2	5.8	4.2	—	4.2
Skills education/ structured play/skill development	5.7	5.6	9.6	—	8.9
<b>General support/advocacy</b>	<b>29.6</b>	<b>38.5</b>	<b>51.3</b>	<b>85.7</b>	<b>48.1</b>
Access arrangements	1.1	8.1	8.0	—	7.2
Advice/information	15.7	24.4	30.7	57.1	28.7
Advocacy	22.0	24.4	35.3	—	33.2
<b>Specialist services</b>	<b>13.4</b>	<b>11.7</b>	<b>20.0</b>	—	<b>18.8</b>
Specialist counselling	3.0	4.4	8.3	—	7.5
Culturally specific services	5.3	1.6	7.0	—	6.5
Health/medical services	8.2	8.1	8.7	—	8.6
<b>Basic support/other services n.e.s.</b>	<b>44.0</b>	<b>47.4</b>	<b>52.2</b>	<b>28.6</b>	<b>51.0</b>
Meals	9.5	13.7	25.2	—	22.8
Showers/hygiene	5.9	7.5	19.5	—	17.3
Recreation	10.8	11.5	18.6	—	17.3
Transport	15.0	13.3	29.5	—	27.0
Other	24.0	29.8	17.5	—	18.8
<b>No needs recorded</b>	<b>0.6</b>	<b>0.4</b>	<b>0.6</b>	—	<b>0.6</b>
<b>Total (number)</b>	<b>1,250</b>	<b>550</b>	<b>8,900</b>	<b>&lt;25</b>	<b>10,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 16,732 (closed accompanying child support with no information on service requirements or provision). In 16,352 of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple services, so percentages do not total 100.
3. An accompanying child may require more than one type of service within a broad type of assistance.
4. In order to ensure confidentiality, some service type categories in this table have been combined (please refer to the national report (AIHW 2008) for an expanded list at the Victoria level). Other cases have been removed. While these cases are not presented separately, they are included in the total.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.3: SAAP services required by clients in closed support periods, by provision, Victoria, 2006–07**

**Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)**

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
<b>Housing/accommodation</b>									
SAAP/CAP accommodation	5.1	17.7	22.8	63.7	13.5	77.2	100.0	15,850	
Assistance to obtain/maintain short-term accommodation	7.3	16.8	24.1	64.3	11.5	75.8	100.0	9,200	
Assistance to obtain/maintain medium-term accommodation	9.2	16.6	25.8	61.1	13.1	74.2	100.0	6,600	
Assistance to obtain/maintain independent housing	9.4	11.7	21.1	67.9	11.1	79.0	100.0	14,250	
<b>Financial/employment</b>									
Assistance to obtain/maintain government allowance	7.3	18.2	25.5	59.9	14.6	74.5	100.0	3,900	
Employment and training assistance	13.6	27.3	40.9	43.0	16.1	59.1	100.0	3,150	
Financial assistance/material aid	3.8	7.0	10.8	77.5	11.7	89.2	100.0	26,300	
Financial counselling and support	8.0	18.2	26.2	61.5	12.2	73.7	100.0	5,900	
<b>Personal support</b>									
Incest/sexual assault	13.6	29.8	43.4	37.9	18.7	56.6	100.0	900	
Domestic/family violence	4.2	6.3	10.5	79.5	10.0	89.5	100.0	13,500	
Family/relationship	8.1	7.1	15.2	77.4	7.4	84.8	100.0	8,200	
Emotional support	1.5	0.8	2.3	94.8	2.9	97.7	100.0	31,700	
Assistance with problem gambling	23.6	34.6	58.2	26.2	15.7	41.9	100.0	200	
<b>General support/advocacy</b>									
Living skills/personal development	4.9	2.6	7.5	88.3	4.3	92.6	100.0	10,450	
Assistance with legal issues/court support	6.6	15.2	21.8	57.8	20.3	78.1	100.0	6,250	
Advice/information	0.9	0.4	1.3	96.1	2.7	98.8	100.0	49,800	
Retrieval/storage/removal of belongings	5.5	4.6	10.1	85.5	4.4	89.9	100.0	5,500	
Advocacy/liaison on behalf of client	1.4	1.4	2.8	90.2	7.0	97.2	100.0	26,350	
<b>Specialist services</b>									
Psychological/psychiatric services	7.1	20.3	27.4	64.8	7.8	72.6	100.0	7,500	
Specialist counselling	13.5	38.5	52.0	29.2	18.7	47.9	100.0	3,000	
Pregnancy/family planning support	11.7	23.3	35.0	47.8	17.2	65.0	100.0	1,150	
Drug/alcohol support or intervention	15.2	25.6	40.8	39.5	19.8	59.3	100.0	3,150	
Physical/intellectual disability services	20.8	39.0	59.8	22.7	17.6	40.3	100.0	350	
Culturally specific support	5.1	12.6	17.7	69.6	12.7	82.3	100.0	2,300	
Interpreter services/assistance with immigration issues	4.0	11.7	15.7	63.7	20.6	84.3	100.0	1,250	
Health/medical services	6.0	24.7	30.7	47.1	22.1	69.2	100.0	7,200	
<b>Basic support/other services n.e.s.</b>									
Meals	1.2	1.8	3.0	94.2	2.8	97.0	100.0	9,050	
Laundry/shower facilities	1.5	0.8	2.3	96.4	1.3	97.7	100.0	8,150	
Recreation	2.6	1.9	4.5	92.5	3.1	95.6	100.0	6,800	
Transport	2.4	1.7	4.1	93.3	2.6	95.9	100.0	8,750	
Other	0.9	2.2	3.1	91.4	5.5	96.9	100.0	8,900	

(continued)

**Table 7.3 (continued): SAAP services required by clients in closed support periods, by provision, Victoria, 2006-07**

**Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	7.5	15.5	23.0	64.8	12.3	77.1	100.0	45,950	30,600
Financial/ employment	5.6	11.4	17.0	70.6	12.4	83.0	100.0	39,250	30,250
Personal support	3.5	3.7	7.2	87.2	5.6	92.8	100.0	54,500	35,750
General support/ advocacy	2.1	2.1	4.2	90.7	5.2	95.9	100.0	98,300	54,200
Specialist services	8.8	23.3	32.1	52.4	15.6	68.0	100.0	27,350	17,150
Basic support/ other services n.e.s.	1.7	1.7	3.4	93.6	3.1	96.7	100.0	41,650	21,850
<b>Total (%)</b>	<b>4.1</b>	<b>7.4</b>	<b>11.5</b>	<b>80.6</b>	<b>7.9</b>	<b>88.5</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>12,650</b>	<b>22,700</b>	<b>35,350</b>	<b>247,400</b>	<b>24,250</b>	<b>271,650</b>	..	<b>307,000</b>	<b>65,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 2,150 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

**Table 7.4: SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2006–07**

**Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)**

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<b>Accommodation</b>								
SAAP/CAP accommodation	2.2	9.1	11.3	75.6	13.0	88.6	100.0	5,650
<b>School liaison/child care</b>								
School liaison/child care	8.5	20.5	29.0	54.2	16.8	71.0	100.0	2,450
<b>Personal support</b>								
Help with behavioural problems	13.6	22.1	35.7	48.2	16.1	64.3	100.0	950
Sexual/physical abuse counselling/support	11.9	23.3	35.2	49.0	15.8	64.8	100.0	450
Skills education/structured play/skill development	11.4	14.3	25.7	64.5	9.8	74.3	100.0	950
<b>General support/advocacy</b>								
Access arrangements	7.1	46.0	53.1	40.1	6.7	46.8	100.0	750
Advice/information	3.1	2.4	5.5	83.4	11.0	94.4	100.0	3,100
Advocacy	2.2	1.9	4.1	86.3	9.6	95.9	100.0	3,600
<b>Specialist services</b>								
Specialist counselling	18.9	47.1	66.0	19.3	14.7	34.0	100.0	800
Culturally specific services	7.3	13.7	21.0	72.3	6.7	79.0	100.0	700
Health/medical services	8.0	43.2	51.2	35.3	13.5	48.8	100.0	950
<b>Basic support/other services n.e.s.</b>								
Meals	2.3	2.0	4.3	92.5	3.2	95.7	100.0	2,450
Showers/hygiene	3.4	0.7	4.1	94.0	1.9	95.9	100.0	1,850
Recreation	3.2	4.0	7.2	86.4	6.4	92.8	100.0	1,850
Transport	2.0	0.8	2.8	94.8	2.3	97.1	100.0	2,900
Other	1.6	11.2	12.8	66.6	20.5	87.1	100.0	2,050

(continued)

**Table 7.4 (continued): SAAP services required for accompanying children in closed support periods, by provision, Victoria, 2006–07**

**Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)**

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompany -ing child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.2	9.1	11.3	75.6	13.0	88.6	100.0	5,650	5,650
School liaison/ child care	8.8	22.6	31.4	56.1	12.6	68.7	100.0	2,700	2,450
Personal support	12.9	18.7	31.6	55.7	12.7	68.4	100.0	2,550	1,800
General support/ advocacy	3.1	6.7	9.8	80.3	9.9	90.2	100.0	7,450	5,200
Specialist services	11.4	36.0	47.4	40.6	11.9	52.5	100.0	2,450	2,050
Basic support/ other services n.e.s.	2.4	3.5	5.9	87.6	6.5	94.1	100.0	11,150	5,500
<b>Total (%)</b>	<b>4.6</b>	<b>10.5</b>	<b>15.1</b>	<b>75.0</b>	<b>9.9</b>	<b>84.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,450</b>	<b>3,350</b>	<b>4,800</b>	<b>23,950</b>	<b>3,150</b>	<b>27,100</b>	..	<b>31,950</b>	<b>10,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 16,658 (closed accompanying child support periods with no information on service requirements or provision). In 16,352 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. In order to ensure confidentiality, some service type categories in Part a of this table have been combined.
4. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 7.5: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service, by client group, Victoria, 2006–07**

Broad type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
	Per cent unmet needs									%	Number
Housing/ accommodation	29.8	27.6	32.8	27.3	34.4	28.8	26.4	26.6	28.5	28.7	3,350
Financial/ employment	19.8	24.9	14.4	16.4	14.5	17.2	17.9	14.2	15.5	17.1	2,000
Personal support	12.7	9.0	15.7	14.4	11.4	14.7	9.7	15.5	16.8	13.7	1,600
General support/ advocacy	18.3	13.5	16.6	14.6	16.5	13.9	15.0	16.7	13.3	15.8	1,850
Specialist services	14.1	18.0	16.1	22.5	17.7	21.5	25.2	21.6	20.8	19.4	2,300
Basic support/ other services n.e.s.	5.4	6.9	4.5	4.8	5.6	3.9	5.9	5.5	5.1	5.3	600
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>11,750</b>
<b>Summary totals</b>											
Total unmet needs (%)	12.7	13.5	14.2	22.3	5.1	4.5	1.5	24.8	1.2	100.0	..
Total unmet needs (number)	1,500	1,600	1,650	2,600	600	550	200	2,900	150	..	11,750
Total closed support periods with unmet needs (%)	11.5	17.6	14.5	22.9	4.2	4.5	1.5	22.4	0.9	100.0	..
Total closed support periods with unmet needs (number)	600	900	750	1,200	200	250	100	1,150	50	..	5,200
Total closed support periods (%)	8.4	31.0	11.3	23.0	2.9	3.2	1.1	18.7	0.5	100.0	..
Total closed support periods (number)	5,550	20,400	7,400	15,100	1,900	2,100	700	12,250	300	..	65,650

*Notes*

1. Number excluded due to errors and omissions (weighted): 127 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 53 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 2,710 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 7.6: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service, by client group, Victoria, 2006–07**

	Couple with children	Male with children	Female with children	Other with children	Total	
					%	Number
<b>Broad type of service</b>	<b>Per cent unmet needs</b>					
Accommodation	4.1	5.6	9.0	100.0	8.3	100
School liaison/child care	6.8	25.0	17.0	—	16.3	250
Personal support	40.5	23.6	20.0	—	22.5	350
General support/advocacy	9.5	18.1	16.7	—	16.0	250
Specialist services	21.6	13.9	19.3	—	19.2	300
Basic support/other services n.e.s.	17.6	13.9	18.0	—	17.7	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>1,450</i>
<b>Summary totals</b>						
Total unmet needs (%)	11.3	5.5	83.1	0.1	100.0	..
Total unmet needs (number)	150	100	1,200	<25	..	1,450
Total closed accompanying child support periods with unmet needs (%)	9.6	5.6	84.7	0.2	100.0	..
Total closed accompanying child support periods with unmet needs (number)	50	50	550	<25	..	650
Total closed accompanying child support periods (%)	11.5	5.1	83.3	0.1	100.0	..
Total closed accompanying child support periods (number)	1,250	550	8,900	<25	..	10,700
Total closed support periods with accompanying children with unmet needs (%)	7.5	5.2	87.0	0.3	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	50	<25	350	<25	..	400
Total closed support periods with accompanying children requiring assistance (%)	10.8	6.0	83.1	0.1	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	600	350	4,600	<25	..	5,550

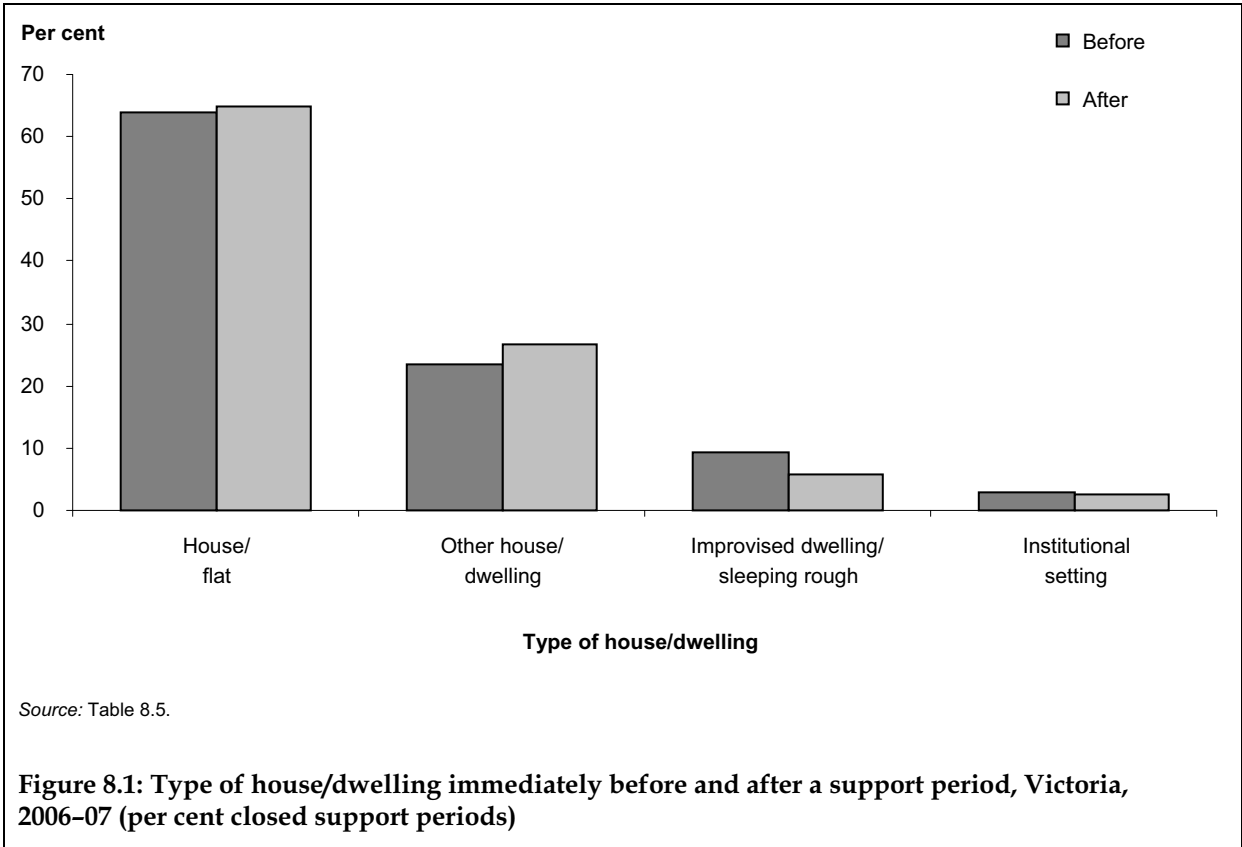
*Notes*

1. Number excluded due to errors and omissions (weighted): 21 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 6 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 16,732 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 1 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 43 closed support periods with accompanying children requiring assistance.
6. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 8 Circumstances of clients before and after support

## 8.1 Key chart



## 8.2 Tables

**Table 8.1: SAAP closed support periods: main source of income immediately before and after a support period, Victoria, 2006–07 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	22.0	8.1	6.9	4.8
Government payments	69.5	85.4	86.1	88.3
Other	8.6	6.4	7.0	6.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,000</i>	<i>3,700</i>	<i>63,650</i>	<i>60,550</i>
Number with 'Client left without providing any information'	..	150	..	1,800
Number with 'Don't know'	50	150	4,400	5,500
Number with missing data	50	50	350	550
<b>Total (number)</b>	<b>4,100</b>	<b>4,100</b>	<b>68,400</b>	<b>68,400</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.2: SAAP closed support periods: employment status in the week before and after a support period, Victoria, 2006–07 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full time/part time	9.0	18.1	7.9	8.8
Unemployed (looking for work)	39.9	35.8	19.1	18.4
Not in labour force	51.1	46.1	73.0	72.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>3,250</i>	<i>2,950</i>	<i>63,800</i>	<i>60,000</i>
Number with 'Client left without providing any information'	..	150	..	2,200
Number with 'Don't know'	50	150	4,250	5,550
Number with missing data	<25	50.0	300	650
<b>Total (number)</b>	<b>3,300</b>	<b>3,300</b>	<b>68,400</b>	<b>68,400</b>

*Notes*

1. In order to ensure confidentiality, some employment status categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.3: SAAP closed support periods: main source of income and employment status after support, by length of support, Victoria, 2006–07 (per cent)**

After support	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>Main source of income</b>						
No income	5.2	4.4	4.3	2.6	4.8	2,900
Government payments	89.6	86.3	85.4	87.2	88.3	53,450
Other	5.1	9.3	10.3	10.2	6.9	4,200
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>59.9</b>	<b>27.7</b>	<b>6.3</b>	<b>6.1</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>36,250</b>	<b>16,800</b>	<b>3,800</b>	<b>3,700</b>	<b>..</b>	<b>60,550</b>
<b>Employment status</b>						
Employed full time/part time	5.1	13.4	16.5	17.0	8.8	5,250
Unemployed (looking for work)	18.9	18.4	15.5	15.6	18.4	11,050
Not in labour force	75.9	68.3	68.0	67.4	72.8	43,700
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>60.6</b>	<b>27.2</b>	<b>6.2</b>	<b>6.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>36,350</b>	<b>16,350</b>	<b>3,750</b>	<b>3,600</b>	<b>..</b>	<b>60,000</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 7,828 (main source of income, including 'Don't know' and 'Client left without providing any information').
2. Number excluded due to errors and omissions (weighted): 8,368 (employment status, including 'Don't know' and 'Client left without providing any information').
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.4: SAAP closed support periods: student status immediately before and after a support period, by age, Victoria, 2006–07 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
Not a student	54.8	54.9	96.2	96.0	93.3	93.3
Primary/secondary student	36.0	32.6	0.8	0.6	3.3	2.7
Post-secondary student/employment training	9.2	12.5	2.9	3.3	3.4	3.9
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>4,450</i>	<i>3,950</i>	<i>59,100</i>	<i>56,050</i>	<i>63,550</i>	<i>60,050</i>
Number with 'Client left without providing any information'	..	300	..	1,750	..	2,050
Number with 'Don't know'	250	350	3,750	4,600	4,000	4,950
Number with missing data	<25	50	500	950	500	1,050
<b>Total (number)</b>	<b>4,700</b>	<b>4,700</b>	<b>63,350</b>	<b>63,350</b>	<b>68,050</b>	<b>68,050</b>

*Notes*

1. Table excludes closed support periods for clients aged 4 years and under.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.5: SAAP closed support periods: type of house/dwelling immediately before and after a support period, Victoria, 2006–07 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
Improvised dwelling/sleeping rough <sup>(a)</sup>	7.2	2.2	9.4	5.7
House/flat	73.0	80.6	64.0	64.8
Other house/dwelling <sup>(b)</sup>	16.5	14.8	23.6	26.8
Institutional setting <sup>(c)</sup>	3.3	2.4	3.0	2.6
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>14,350</i>	<i>12,650</i>	<i>62,550</i>	<i>55,900</i>
Number with 'Client left without providing any information'	..	850	..	3,000
Number with 'Don't know'	200	950	5,600	8,950
Number with missing data	50	150	200	550
<b>Total (number)</b>	<b>14,600</b>	<b>14,600</b>	<b>68,400</b>	<b>68,400</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.

2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.6: SAAP closed support periods: type of tenure immediately before and after a support period, Victoria, 2006–07 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP/CAP crisis/short-term accommodation	11.1	7.4	8.1	10.1
SAAP/CAP medium/long-term accommodation	3.9	6.5	2.2	4.6
Other SAAP/CAP funded accommodation	2.3	2.1	3.3	4.2
Institutional setting	2.1	1.2	2.0	1.5
Improvised dwelling/sleeping rough	6.1	1.8	8.2	5.0
Other, no tenure	2.0	0.8	2.1	1.3
Purchasing/purchased own home	3.5	1.8	5.3	4.0
Private rental	29.9	35.7	27.7	27.7
Public housing rental	8.8	19.0	11.3	13.9
Community housing rental	2.2	4.8	5.5	7.0
Rent-free accommodation	8.9	4.8	7.6	5.2
Boarding	19.2	14.1	16.8	15.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>13,700</i>	<i>12,350</i>	<i>58,300</i>	<i>52,750</i>
Number with 'Client left without providing any information'	..	900	..	3,200
Number with 'Don't know'	800	1,200	9,550	11,750
Number with missing data	100	150	500	700
<b>Total (number)</b>	<b>14,600</b>	<b>14,600</b>	<b>68,400</b>	<b>68,400</b>

*Note:* Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.7: SAAP closed support periods: type of house/dwelling occupied after support, by length of support, Victoria, 2006–07 (per cent)**

Type of house/dwelling	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	8.4	2.3	0.6	0.7	5.7	3,200
House/flat	52.4	79.2	87.8	92.1	64.8	36,250
Other house/dwelling <sup>(b)</sup>	36.5	15.5	9.6	5.3	26.8	15,000
Institutional setting <sup>(c)</sup>	2.6	3.0	2.0	1.9	2.6	1,450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>58.9</b>	<b>28.1</b>	<b>6.5</b>	<b>6.4</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>32,900</b>	<b>15,700</b>	<b>3,650</b>	<b>3,600</b>	<b>..</b>	<b>55,900</b>
<b>Closed support periods in which clients were accommodated</b>						
Improvised dwelling/sleeping rough <sup>(a)</sup>	2.3	2.2	0.6	0.4	1.7	200
House/flat	61.6	70.2	84.5	93.1	73.0	7,500
Other house/dwelling <sup>(b)</sup>	30.6	21.5	11.1	4.7	20.3	2,100
Institutional setting <sup>(c)</sup>	5.4	6.1	3.8	1.9	4.9	500
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>29.4</b>	<b>43.1</b>	<b>10.9</b>	<b>16.6</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>3,000</b>	<b>4,400</b>	<b>1,100</b>	<b>1,700</b>	<b>..</b>	<b>10,250</b>

(a) 'Improvised dwelling/sleeping rough' includes the categories of 'Improvised dwelling/car/tent/squat' and 'Street/park/in the open'.

(b) 'Other house/dwelling' includes the categories of 'Caravan', 'Boarding/rooming house' and 'Hostel/hotel/motel'.

(c) 'Institutional setting' includes the categories of 'Hospital', 'Psychiatric institution', 'Prison/youth training centre' and 'Other institutional setting'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 12,492 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2,100 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. In order to ensure confidentiality, some house/dwelling categories in this table have been combined.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 8.8: SAAP closed support periods: type of tenure after support, by length of support, Victoria, 2006–07 (per cent)**

Type of tenure	1 week or less	>1–13 weeks	>13–26 weeks	>26 weeks	Total	
					%	Number
<b>All closed support periods</b>						
SAAP/CAP crisis/short-term accommodation	11.9	9.1	4.9	4.3	10.1	5,350
SAAP/CAP medium/long-term accommodation	2.4	7.6	8.1	7.6	4.6	2,400
Other SAAP/CAP funded accommodation	5.9	2.2	1.1	0.5	4.2	2,200
Institutional setting	1.5	1.6	1.1	1.4	1.5	800
Improvised dwelling/sleeping rough	7.6	1.8	0.4	0.3	5.0	2,650
Other, no tenure	1.8	0.7	0.5	0.4	1.3	700
Purchasing/purchased own home	2.9	5.8	6.2	2.9	4.0	2,100
Private rental	24.8	32.8	31.1	27.6	27.7	14,600
Public housing rental	10.4	13.2	22.6	38.3	13.9	7,300
Community housing rental	8.7	4.3	6.7	4.3	7.0	3,700
Rent-free accommodation	4.6	6.6	5.7	4.1	5.2	2,750
Boarding	17.3	14.2	11.7	8.3	15.4	8,150
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>58.3</b>	<b>28.3</b>	<b>6.7</b>	<b>6.7</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>30,750</b>	<b>14,950</b>	<b>3,550</b>	<b>3,500</b>	<b>..</b>	<b>52,750</b>
<b>Closed support periods in which clients were accommodated</b>						
SAAP/CAP crisis/short-term accommodation	36.5	15.7	9.7	5.0	19.3	1,900
SAAP/CAP medium/long-term accommodation	10.0	17.5	17.2	9.4	13.9	1,400
Other SAAP/CAP funded accommodation	6.2	3.9	0.9	0.7	3.7	350
Institutional setting	2.9	3.2	1.8	1.3	2.6	250
Improvised dwelling/sleeping rough	1.5	1.5	0.2	0.3	1.2	100
Other, no tenure	0.8	0.6	0.3	0.3	0.6	50
Purchasing/purchased own home	2.8	1.6	1.3	0.5	1.7	150
Private rental	11.8	18.2	18.0	21.7	16.9	1,700
Public housing rental	4.3	8.0	25.1	43.8	14.9	1,500
Community housing rental	4.1	7.5	8.5	5.2	6.3	600
Rent-free accommodation	7.6	7.4	4.4	3.0	6.4	650
Boarding	11.3	14.8	12.5	8.8	12.5	1,250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>29.0</b>	<b>43.1</b>	<b>11.1</b>	<b>16.9</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>2,850</b>	<b>4,250</b>	<b>1,100</b>	<b>1,650</b>	<b>..</b>	<b>9,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 15,646 closed support periods (including 'Don't know' and 'Client left without providing any information'); 2446 closed accommodated support periods (including 'Don't know' and 'Client left without providing any information').
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.



**Table 8.9: SAAP closed support periods: living situation immediately before and after a support period, Victoria, 2006–07 (per cent)**

<b>Living situation</b>	<b>Before</b>	<b>After</b>
With parent(s)	6.0	4.2
With foster family	0.2	0.1
With relatives/friends temporary	12.1	7.7
With relatives/friends long-term	2.2	3.0
With spouse/partner	9.2	6.6
With spouse/partner and child(ren)	11.5	7.5
Alone	33.4	37.9
Alone with child(ren)	13.8	18.8
With other unrelated persons	10.9	12.8
Other	0.8	1.4
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>63,400</i>	<i>57,800</i>
Number with 'Client left without providing any information'	..	2,700
Number with 'Don't know'	4,750	7,400
Number with missing data	200	500
<b>Total (number)</b>	<b>68,400</b>	<b>68,400</b>

*Notes*

1. In order to ensure confidentiality, some living situation categories in this table have been combined.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 8.10: SAAP closed support periods: existence of a case management plan, Victoria, 2006–07 (per cent)**

<b>Case management plan</b>	<b>Per cent</b>	<b>Number</b>
Yes	51.2	32,050
No, client did not agree to one	9.7	6,050
No, support period too short	37.8	23,700
No, other reason	1.3	850
<b>Total</b>	<b>100.0</b>	<b>62,650</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5684.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

**Table 8.11: SAAP closed support periods where a case management plan was in place by the end of support: extent to which the client's case management goals were achieved, Victoria, 2006–07 (per cent)**

<b>Achievement of goals</b>	<b>Per cent</b>	<b>Number</b>
All goals achieved	49.8	15,850
Most or some goals achieved	44.6	14,250
No goals achieved	5.6	1,800
<b>Total</b>	<b>100.0</b>	<b>31,900</b>

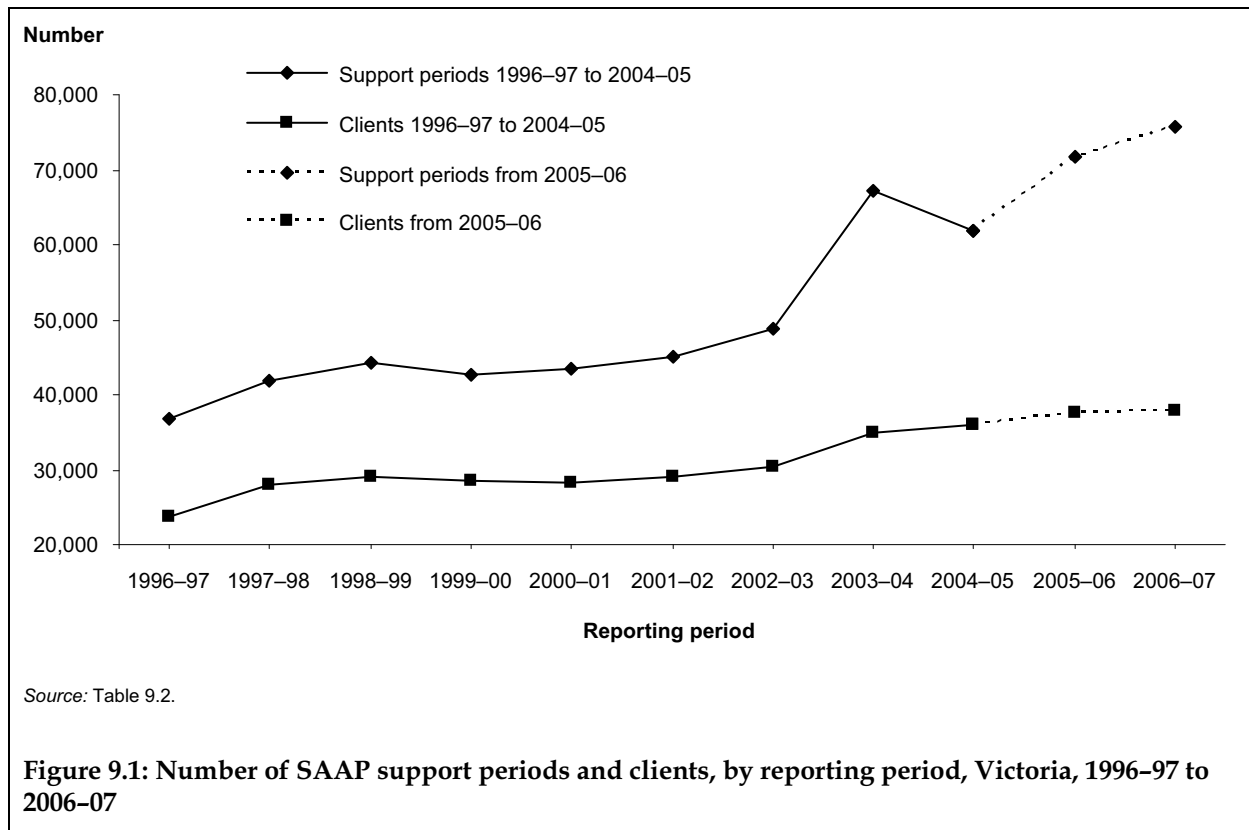
*Notes*

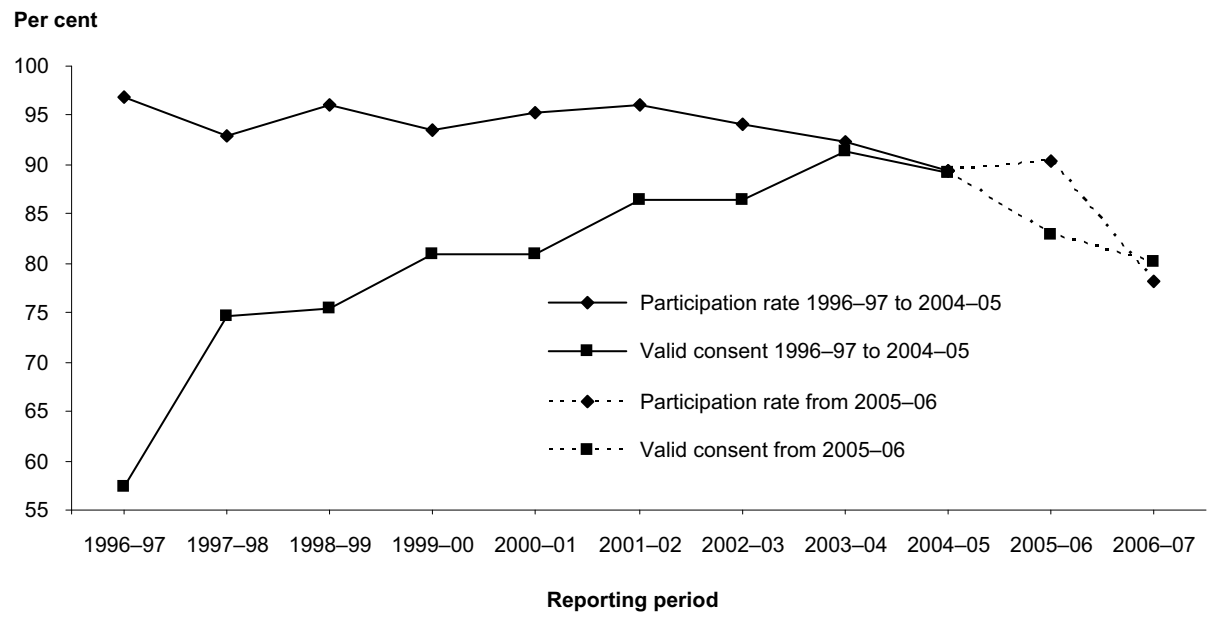
1. Number excluded due to errors and omissions (weighted): 133.
2. Figures have been weighted to adjust for agency non-participation.

*Source:* SAAP Client Collection.

# 9 Support from 1996–97 to 2006–07

## 9.1 Key charts





Source: Table 9.4.

**Figure 9.2: Agency participation rate and valid consent, by reporting period, Victoria, 1996-97 to 2006-07**

## 9.2 Tables

**Table 9.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2006–07 dollars, by reporting period, Victoria, 1996–97 to 2006–07**

Reporting period	Total funding <sup>(a)(b)</sup>	Funding to agencies <sup>(a)(b)</sup>	Funding per support period <sup>(b)(c)</sup>	Funding per client <sup>(b)(c)</sup>
<b>Current \$</b>				
1996–97	48,401,000	44,466,000	1,210	1,870
1997–98	49,265,000	46,237,000	1,110	1,650
1998–99	48,028,000	46,991,000	1,060	1,620
1999–00	51,247,000	46,730,000	1,090	1,640
2000–01	55,970,000	52,964,000	1,220	1,880
2001–02	65,435,000	62,843,000	1,390	2,150
2002–03	72,163,000	67,833,000	1,390	2,220
2003–04	74,398,000	71,847,000	1,070	2,060
2004–05	78,474,000	75,484,000	1,220	2,090
2005–06	83,324,000	78,887,000	1,100	2,090
2006–07 <sup>(d)</sup>	94,379,000	88,859,000	1,170	2,340
<b>Constant 2006–07 \$</b>				
1996–97	71,513,000	65,699,000	1,790	2,770
1997–98	76,522,000	71,818,000	1,720	2,560
1998–99	71,406,000	69,865,000	1,580	2,400
1999–00	70,167,000	63,982,000	1,500	2,250
2000–01	72,219,000	68,341,000	1,580	2,430
2001–02	78,766,000	75,646,000	1,670	2,590
2002–03	86,151,000	80,983,000	1,660	2,660
2003–04	90,254,000	87,160,000	1,300	2,490
2004–05	87,725,000	84,382,000	1,360	2,340
2005–06	89,090,000	84,345,000	1,170	2,240
2006–07 <sup>(d)</sup>	94,379,000	88,859,000	1,170	2,340

(a) 'Total funding' and 'Funding to agencies' for 1999–00, 2000–01 and 2002–03 includes relatively small amounts provided through the Partnerships Against Domestic Violence program (AIHW 2001a:Table 21, 2001b:Table 2.1, 2003:Table 2.1). 'Total funding' and 'Funding to agencies' for 2003–04, 2004–05, 2005–06 and 2006–07 includes state allocations in addition to the SAAP agreement between this government and the Australian Government (Table 2.1; AIHW 2005:Table 2.1, 2006a:Table 2.1, 2007:Table 2.1).

(b) SAAP agencies may receive funding from sources other than SAAP. This is not included.

(c) 'Funding per support period' and 'Funding per client' are based on funding allocations to agencies.

(d) Funding for 2006–07 includes Innovation and Investment Fund allocations. Refer to Appendix 1 and AIHW 2008.

### Notes

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Refer to AIHW 2008:Chapter 9 for further information.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2007b; FaHCSIA unpublished data.

**Table 9.2: SAAP support periods and clients, by reporting period, Victoria, 1996–97 to 2006–07 (number)**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Support periods	36,800	41,850	44,250	42,700	43,350	45,200	48,800	67,200	62,000	71,800	75,850
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Clients	23,700	28,050	29,100	28,500	28,150	29,200	30,500	34,950	36,100	37,650	37,900
<i>Errors and omissions</i>	—	—	—	—	—	—	—	—	—	—	—
Nightly average support periods with accommodation	1,250	1,900	1,800	1,450	1,450	2,000	2,150	2,250	2,450	2,250	2,250
<i>Errors and omissions</i>	1,179	1,236	1,917	1,613	977	1,146	1,067	1,783	1,306	1,523	1,145
Daily average support periods	5,000	5,400	6,250	6,250	6,100	6,850	7,550	7,450	8,350	7,650	8,500
<i>Errors and omissions</i>	1,576	1,305	55	63	175	281	79	30	—	—	—

*Notes*

1. In 2005–06 the definition of a support period, the definition of a client and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. The number of clients in this table relates to the first visit for that client in Victoria. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
3. Refer to AIHW 2008:Chapter 9 for further information.
4. Support period figures have been weighted to adjust for agency non-participation.
5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* SAAP Client Collection.

**Table 9.3: SAAP accompanying child support periods and accompanying children, by reporting period, Victoria, 2001-02 to 2006-07 (number)**

	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07
Accompanying child support periods	23,900	25,650	25,700	29,700	29,400	32,250
<i>Errors and omissions</i>	—	—	—	—	—	—
Accompanying children	18,300	19,900	19,650	20,450	18,500	20,500
<i>Errors and omissions</i>	—	—	—	—	—	—
Nightly average accompanying child support periods with accommodation	1,350	1,500	1,450	1,700	1,700	1,750
<i>Errors and omissions</i>	755	681	874	934	832	493
Daily average accompanying child support periods	4,600	5,000	4,850	5,250	5,650	6,100
<i>Errors and omissions</i>	167	36	25	—	—	—

*Notes*

1. In 2005-06 the definition of an accompanying child support period, the definition of an accompanying child and the statistical linkage key were changed. Data from that point on are therefore not comparable to previous years.
2. Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of days of support and the number of nights of accommodation, accompanying children are assumed to have the same periods of support and accommodation as their parent(s) or guardian(s).
3. The number of accompanying children in this table relates to the first visit for that child in Victoria. Since a client with accompanying children may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
4. In 2001-02, 2002-03 and 2004-05, data that enabled the number of accompanying children to be estimated was not collected by agencies using the high-volume collection form. The reporting year 2004-05 was the first year that the number of accompanying children could be reported for all participating agencies.
5. Refer to AIHW 2008:Chapter 9 for further information.
6. Accompanying child support period figures have been weighted to adjust for agency non-participation.
7. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

**Table 9.4: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, Victoria, 1996–97 to 2006–07**

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03	2003–04	2004–05	2005–06	2006–07
Agencies <sup>(a)</sup> (number)	292	322	321	311	310	348	337	349	349	354	503
Agency participation rate (%)	96.9	92.9	96.0	93.6	95.2	96.0	94.1	92.3	89.4	90.4	78.1
Records returned (number)	34,916	39,630	42,477	39,948	41,280	43,133	45,662	62,172	55,443	64,893	68,563
Records returned with consent (%)	66.1	79.9	78.5	83.0	82.4	88.0	88.3	92.6	91.3	87.9	85.9
Records returned with valid consent <sup>(b)</sup> (%)	57.3	74.7	75.4	81.0	80.9	86.5	86.5	91.3	89.2	82.9	80.1

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2 and AIHW 2006b:Glossary). Note that in 2005–06 the statistical linkage key was changed and therefore data from that point on are therefore not comparable to previous years.

*Notes*

1. Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.
2. Refer to AIHW 2008:Chapter 9 and Appendix 2 for further information.

Sources: SAAP Administrative Data and Client Collections.



# Appendix 1 Innovation and Investment Fund Pilot Projects: additional tables

This section presents unweighted data from Innovation and Investment (I & I) Fund Pilot Project agencies in Victoria. Refer to Chapter 2 and Appendix 1 of the national report (AIHW 2008) for details of the Innovation and Investment Fund.

## A1.1 Tables

**Table A1.1: SAAP Innovation and Investment Fund Pilot Project support periods and clients, Victoria, 2006–07 (number)**

Support periods	50
With accommodation	<25
Without accommodation	50
Clients	50

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.2: SAAP Innovation and Investment Fund Pilot Project accompanying child support periods and accompanying children, Victoria, 2006–07 (number)**

Accompanying child support periods	<25
With accommodation <sup>(a)</sup>	<25
Without accommodation <sup>(a)</sup>	<25
Accompanying children	<25

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.3: SAAP Innovation and Investment Fund Pilot Project clients: age, by sex, Victoria, 2006–07**

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–24 years	61.1	38.9	100.0	100.0	100.0	50
25–44 years	—	—	—	—	—	—
45–64 years	—	—	—	—	—	—
65 years and over	—	—	—	—	—	—
<i>Total</i>	<i>61.1</i>	<i>38.9</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>..</b>	<b>50</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>18.6</b>	<b>18.4</b>	<b>..</b>	<b>18.5</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>19</b>	<b>18</b>	<b>..</b>	<b>19</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.4: SAAP Innovation and Investment Fund Pilot Project accompanying children: age, by sex, Victoria, 2006–07**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	%	Number
0–9 years	100.0	—	100.0	—	100.0	<25
10–17 years	—	—	—	—	—	—
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>&lt;25</b>	<b>—</b>	<b>&lt;25</b>	<b>—</b>	<b>..</b>	<b>&lt;25</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>2.5</b>	<b>—</b>	<b>..</b>	<b>2.5</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>3</b>	<b>—</b>	<b>..</b>	<b>3</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. Figures are unweighted.

Source: SAAP Client Collection.

**Table A1.5: SAAP Innovation and Investment Fund Pilot Project clients: cultural and linguistic diversity, by sex, Victoria, 2006–07 (per cent)**

Cultural and linguistic diversity	Male	Female	Total	
			%	Number
Aboriginal and Torres Strait Islander peoples	4.8	7.1	5.7	<25
Other Australian-born people	76.2	92.9	82.9	50
People born overseas, English proficiency group 1	—	—	—	—
People born overseas, English proficiency groups 2–4	19.0	—	11.4	<25
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (row %)</b>	<b>60.0</b>	<b>40.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>&lt;25</b>	<b>&lt;25</b>	<b>..</b>	<b>50</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 1.
2. A client may move between Pilot Project agencies and other SAAP agencies. The number of clients in this table refers to the first visit by that client at a Pilot Project agency in Victoria.
3. A client may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

*Source:* SAAP Client Collection.

**Table A1.6: SAAP Innovation and Investment Fund Pilot Project accompanying children: cultural and linguistic diversity, Victoria, 2006–07**

Cultural and linguistic diversity	Per cent	Number
Aboriginal and Torres Strait Islander children	—	—
Other Australian-born children	100.0	<25
Children born overseas, English proficiency group 1	—	—
Children born overseas, English proficiency groups 2–4	—	—
<b>Total</b>	<b>100.0</b>	<b>&lt;25</b>

*Notes*

1. Number excluded due to errors and omissions (unweighted): 0.
2. A client with accompanying children may move between Pilot Project agencies and other SAAP agencies. The number of accompanying children in this table refers to the first visit by that child at a Pilot Project agency in Victoria.
3. A client with accompanying children may have support periods in more than one state or territory, therefore state and territory figures do not sum to the national figure.
4. For derivation of cultural and linguistic diversity, refer to AIHW 2008:Appendix 2.
5. Figures are unweighted.

*Source:* SAAP Client Collection.

## Appendix 2 The data

General information to help readers interpret the tables presented in this report is given in Appendix 2 of the national report (AIHW 2008). Additional information relevant only to the tables for Victoria follows.

### A2.1 Agency participation

**Table A2.1: SAAP Client Collection: agency participation rates and records returned with informed consent and valid consent for clients, by state and territory and primary target group, Victoria, 2006–07**

Region	Agencies <sup>(a)</sup>		Records returned		
	Total	Participation rate	Total	Consent	Valid consent <sup>(b)</sup>
	Number	Per cent	Number	Per cent	Per cent
Eastern Metropolitan	46	78.3	8,127	96.0	89.8
North & West Metropolitan	123	86.2	14,160	77.2	71.7
Southern Metropolitan	104	77.9	28,608	86.4	82.8
Barwon South Western	51	80.4	3,226	83.5	78.2
Gippsland	38	76.3	2,602	87.7	58.3
Grampians	39	87.2	2,699	93.5	86.3
Hume	50	62.0	2,492	88.1	82.5
Loddon Mallee	47	66.0	4,354	84.0	77.7
Statewide	5	80.0	2,295	91.4	87.0
<b>Total</b>	<b>503</b>	<b>78.1</b>	<b>68,563</b>	<b>85.9</b>	<b>80.1</b>
<b>Primary target group</b>					
Young people	203	69.5	9,232	89.9	85.5
Single men only	17	88.2	2,191	86.5	84.0
Single women only	18	100.0	2,401	91.5	85.5
Families	29	96.6	3,484	92.0	86.9
Women escaping domestic violence	120	80.8	12,913	84.3	76.2
Cross-target/multiple/general	116	81.0	38,342	84.6	79.0
<b>Total</b>	<b>503</b>	<b>78.1</b>	<b>68,563</b>	<b>85.9</b>	<b>80.1</b>

(a) 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period. Refer to AIHW 2008:Appendix 2.

(b) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Note: Table based on records returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. Consequently, some agencies funded under SAAP (refer to Table 2.1) are not included in this table.

Sources: SAAP Administrative Data and Client Collections.

**Table A2.2: SAAP Client Collection: records returned with informed consent and valid consent for accompanying children, by state and territory and primary target group, Victoria, 2006–07**

	Records returned		
	Total	Consent	Valid consent <sup>(a)</sup>
<b>Region</b>	<b>Number</b>	<b>Per cent</b>	<b>Per cent</b>
Eastern Metropolitan	4,843	94.4	67.0
North & West Metropolitan	7,803	91.4	55.2
Southern Metropolitan	4,376	94.2	70.1
Barwon South Western	2,041	82.6	61.8
Gippsland	1,259	91.0	34.4
Grampians	1,639	92.7	64.8
Hume	1,579	89.4	60.4
Loddon Mallee	3,052	89.4	68.4
Statewide	2,569	91.9	16.7
<b>Total</b>	<b>29,161</b>	<b>91.5</b>	<b>57.8</b>
<b>Primary target group</b>			
Young people	1,447	94.7	60.9
Single men only	105	92.4	62.9
Single women only	1,662	98.2	65.9
Families	4,578	92.5	78.4
Women escaping domestic violence	14,129	89.2	47.4
Cross-target/multiple/general	7,210	93.2	62.5
<b>Total</b>	<b>29,161</b>	<b>91.5</b>	<b>57.8</b>

(a) 'Valid consent' here refers to all records with a valid statistical linkage key (refer to AIHW 2008:Appendix 2).

Sources: SAAP Administrative Data and Client Collections.

## A2.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 2 of the national report (AIHW 2008).

<b>Region</b>	<p>Administrative regional classifications developed by the Victorian Department of Human Services are used in the report. The state's administrative regions, which consist of three metropolitan regions, five rural regions and one statewide classification, are as follows:</p> <ul style="list-style-type: none"><li>• Eastern Metropolitan</li><li>• North and West Metropolitan</li><li>• Southern Metropolitan</li><li>• Barwon South Western</li><li>• Gippsland</li><li>• Grampians</li><li>• Hume</li><li>• Loddon Mallee</li><li>• Statewide.</li></ul>
<b>Rounding</b>	<p>Note that numbers of support periods and clients are generally rounded to the nearest 50 in the state and territory supplementary tables and to the nearest 100 in the national report.</p>

# Appendix 3 SAAP NDCA Client Collection form



## CLIENT FORM

JULY 2006 – JUNE 2007

\* indicates questions that require the informed consent of the client.

AGENCY ID

SUPPORT PERIOD

Date commenced

Date finished

SUPPORT PERIOD ONGOING AT 30 JUNE 2007 Yes  1

CONSENT OBTAINED Yes  1 No  2

- Where a name is not long enough please fill in any remaining squares with a 2.  
For example, a male client called Ng Tien will have the alpha code G2 IE2 M.
- Where a part of the name is missing or unknown please substitute a 9.  
For example, a female client known to you only as Jane will have the code AN 999 F.
- Do not count hyphens, apostrophes, blank spaces or any other such character as a letter of the alphabet.

\* ALPHA CODE

Letters of first name

1st 2nd 3rd 4th 5th 6th

Letters of last name

M/F for male or female

- Complete date as best you can.
- If day unknown, tick box "day unknown".
- If month unknown, tick box "month unknown".
- If year unknown, provide best estimate and tick box "estimated year".

\* DATE OF BIRTH OF CLIENT

day unknown  month unknown  estimated year

### 1 Sex of client

- female  1  
male  2

### 2 Person(s) receiving assistance

*please tick one box only*

#### WITH child(ren)

- person with child(ren)  3  
couple with child(ren)  4

#### WITHOUT child(ren)

- person alone or with unrelated person(s)  1  
couple without child(ren)  2

#### OTHER

please specify \_\_\_\_\_  999

### 3 Source of referral/information

*please tick one box only*

- self  13  
family/friends  16  
school/other education institution  2  
community services department  3  
police/legal unit/correction institution  17  
health services  18  
psychiatric unit  7  
telephone/crisis referral agency  8  
SAAP agency/worker  9  
other government department  10  
other non-government organisation  11  
other (please specify) \_\_\_\_\_  999  
don't know/no information  0

**IF CONSENT IS NOT OBTAINED PLEASE GO TO QUESTION 15**

**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**\* 4 Country of birth of client**

Australia  1  
 other (please specify) \_\_\_\_\_

**\* 5 Does the client identify as being of Aboriginal or Torres Strait Islander origin?**

no  1  
 yes, Aboriginal  2  
 yes, Torres Strait Islander  3  
 yes, both  4

**\* 6 Presenting reasons for seeking assistance**

*please tick as many circles as apply*

**Interpersonal relationships**

time out from family/other situation  2  
 relationship/family breakdown  3  
 interpersonal conflict  4  
 sexual abuse  7  
 domestic/family violence  6  
 physical/emotional abuse  5

**Financial**

gambling  20  
 budgeting problems  23  
 rent too high  24  
 other financial difficulty  21

**Accommodation**

overcrowding issues  27  
 eviction/asked to leave  25  
 emergency accommodation ended  11  
 previous accommodation ended  26

**Health**

mental health issues  28  
 problematic drug/alcohol/substance use  10  
 psychiatric illness  13  
 other health issues  29

**Other reasons**

gay/lesbian/transgender issues  30  
 recently left institution  12  
 recent arrival to area with no means of support  14  
 itinerant  15  
 other (please specify) \_\_\_\_\_  999  
 don't know/no information  0

**\* 7 Main presenting reason for seeking assistance**

*please write only ONE code number from Question 6*

eg

**\* 8 Main income source before and after support**

*please tick one box only in each column*

**Before** **After**

**No income**

no income  1   
 registered/awaiting benefit  2

**Government payments**

newstart  4   
 youth allowance  33   
 community development employment project (CDEP)  8   
 ABSTUDY  31   
 Austudy payment for students aged 25 years and over  28   
 disability support pension  12   
 age pension  13   
 parenting payment  34   
 DVA payment (pension or support)  35   
 other type of allowance or benefit  36

**Other income**

workcover/compensation  19   
 maintenance/child support  20   
 wages/salary/own business  21   
 spouse/partner's income  22   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 9 Labour force status before and after support**

*please tick one box only in each column*

**Before** **After**

employed full time (35 hours per week or more)  1   
 employed part time (less than 35 hours per week)  2   
 unemployed (looking for work)  4   
 not in labour force (see manual)  5   
 client left without providing any information 98   
 don't know  99

**\* 10 Student status before and after support**

*please tick one box only in each column*

**Before** **After**

not a student  1   
 primary/secondary school student  2   
 post-secondary student/employment training  3   
 client left without providing any information 98   
 don't know  99

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**\* 11 Type of house/dwelling immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**Improvised dwelling/sleeping rough**

- improvised dwelling/car/tent/squat  1   
 street/park/in the open  2

**House/dwelling**

- house/flat  3   
 caravan  4   
 boarding/rooming house  5   
 hostel/hotel/motel  6

**Institutional setting**

- hospital  7   
 psychiatric institution  8   
 prison/youth training centre  9   
 other institutional setting  10

- client left without providing any information 98   
 don't know  99

**\* 12 Type of tenure (legal right to occupy a dwelling) immediately before and after this support period**

*please tick one box only in each column* **Before** **After**

**SAAP/CAP funded accommodation**

- SAAP/CAP crisis/short term accommodation (including THM crisis)  1   
 SAAP/CAP medium/long term accommodation  2   
 other SAAP/CAP funded accommodation (eg hostel, motel etc)  3

**No tenure**

- institutional setting  4   
 improvised dwelling/sleeping rough  5   
 other (no tenure) (please specify)  6

**Tenure**

- purchasing/purchased own home  7   
 private rental  8   
 public housing rental  9   
 community housing rental (including THM transitional)  10   
 rent-free accommodation  11   
 boarding  12   
 client left without providing any information 98   
 don't know  99

**\* 13 Who was the client living with immediately before and after this support period?**

*please tick one box only in each column* **Before** **After**

- alone  10   
 with both parents  1   
 with one parent and parent's spouse/partner  2   
 with one parent  3   
 with foster family  4   
 with relatives/friends temporary  16   
 with relatives/friends long-term  17   
 with spouse/partner  7   
 with spouse/partner and child(ren)  8   
 alone with child(ren)  9   
 living with other unrelated persons  13   
 other (please specify) \_\_\_\_\_  999   
 client left without providing any information 98   
 don't know  99

**\* 14 Location of client's last home**

suburb/town   
 state   
 postcode   
 overseas  9998  
 don't know/no information  0

**15 Was a case management plan agreed to by the end of the support period?**

*please tick one box only*

- yes  1 ► **Go to question 16**  
 no, client did not agree to one  4 ► **Go to question 17**  
 no, support period too short  5 ► **Go to question 17**  
 no, other (please specify) \_\_\_\_\_  6 ► **Go to question 17**

**16 To what extent were the client's case management goals achieved by the end of the support period?**

*please tick one box only*

- not at all  1  
 some  2  
 most  3  
 all  4

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## 17 Support to client

*please tick as many circles as apply*

	Needs identified by worker	Provided	Referral arranged	
<b>Housing/accommodation</b>				
SAAP/CAP accommodation (including THMs and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain medium-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	49
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
<b>Financial/employment</b>				
assistance to obtain/maintain government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
<b>Personal support</b>				
incest/sexual assault support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	45
domestic/family violence support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	46
family/relationship support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	47
emotional support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	48
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
<b>General support/advocacy</b>				
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
assistance with legal issues/court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liason on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
<b>Specialist services</b>				
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
specialist counselling services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	44
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally specific services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
assistance with immigration services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
<b>Basic support</b>				
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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**18 If SAAP/CAP accommodation was provided (including THMs and other SAAP managed properties) please provide details**

**Note:** If the client had more than 12 accommodation periods in this support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

**1 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**7 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**2 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**8 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**3 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**9 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**4 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**10 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**5 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**11 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**6 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

**12 Type of accommodation** **Date of accommodation**  
*please tick one box only* *please complete all boxes*

crisis/short term  7 Start 

D	D	M	M	Y	Y	Y	Y

medium/long term  8 Finish 

--	--	--	--	--	--	--	--

other SAAP  9

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- Accompanying children should be recorded on only one of the parent/guardian forms
- Complete a separate client form for each child aged 18 years and over

<p><b>* 19 ALPHA CODE FOR ACCOMPANYING CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• For short names fill in with 2's.</li> <li>• For missing names fill in with 9's.</li> </ul> <p><b>* DATE OF BIRTH OF CHILD(REN)</b></p> <ul style="list-style-type: none"> <li>• Complete date as best you can.</li> <li>• If day unknown, tick box "day unknown".</li> <li>• If month unknown, tick box "month unknown".</li> <li>• If year unknown, provide best estimate and tick box "estimated year".</li> </ul>	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																	<p>Letters of first name</p> <table border="1"> <tr> <td>1st</td><td>2nd</td><td>3rd</td><td>4th</td><td>5th</td><td>6th</td><td></td> </tr> </table> <p>Letters of last name</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>M/F for male or female</p> <p><input type="checkbox"/> M <input type="checkbox"/> F</p> <p>D D M M Y Y Y Y</p> <table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> <p>day unknown month unknown estimated year</p>	1st	2nd	3rd	4th	5th	6th																																																																																																																																				
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<p><b>* 21 Country of birth of the child(ren)</b></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>	<p>Australia <input type="checkbox"/> 1</p> <p>other (please specify) _____ <input type="checkbox"/></p>																																																																																																																																																																
<p><b>* 22 Is the child of Aboriginal or Torres Strait Islander origin?</b></p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>	<p>no <input type="checkbox"/> 1</p> <p>yes, Aboriginal <input type="checkbox"/> 2</p> <p>yes, Torres Strait Islander <input type="checkbox"/> 3</p> <p>yes, both <input type="checkbox"/> 4</p>																																																																																																																																																																
<p><b>23 Support to child(ren)</b> no assistance <input type="checkbox"/> 1</p> <p><b>Indicate above if no assistance was given or tick as many circles below as apply</b></p> <p><b>Accommodation</b> SAAP/CAP accommodation (including THMs and other SAAP managed properties)</p> <p><b>School liaison/child care</b> school liaison child care</p> <p><b>Personal support</b> help with behavioural problems sexual/physical abuse support skills education structured play/skill development</p> <p><b>General support/advocacy</b> access arrangements advice/information advocacy</p> <p><b>Specialist services</b> specialist counselling culturally specific services health/medical services</p> <p><b>Basic support</b> meals showers/hygiene recreation transport</p> <p>other (please specify) _____</p> <p>other (please specify) _____</p>	<table border="1"> <thead> <tr> <th>Needs identified by worker</th> <th>Provided</th> <th>Referral arranged</th> <th></th> </tr> </thead> <tbody> <tr><td><input 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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

**Note:** If the client had more than 5 accompanying children in a support period, you should photocopy a blank copy of this page, complete details, and staple it to this page.

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**COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL**

If you have any problems completing this form please telephone the SAAP NDCA hotline on 1800 627 191 or email [ndca@aihw.gov.au](mailto:ndca@aihw.gov.au)

### RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left the agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

### 30 JUNE 2006 AND 31 DECEMBER 2006

- In the first week of July 2006 and in the first week of January 2007, you should notify the NDCA of clients who are still being supported as at 30 June 2006 and 31 December 2006.
- For clients who are ongoing at 30 June 2006, transfer the information from the old 2005–2006 form to the new 2006–2007 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December—use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2006. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need the materials sent to you, please return them in the NDCA Reply Paid envelope.

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