

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2002–03**

**South Australia
supplementary tables**

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is better health and wellbeing for Australians through better health and welfare statistics and information.

SAAP NDCA REPORT SERIES 8

Homeless people in SAAP

**SAAP National Data Collection
Annual Report
2002–03**

**South Australia
supplementary tables**

Australian Institute of Health and Welfare
Canberra

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Preface

This publication contains statistical tables and charts in relation to South Australia and is intended to supplement the seventh (2002–03) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act 1987*.

The fact that 96% of agencies in South Australia provided data in 2002–03 is testimony to their collective commitment to, and confidence in, the collection. A 93% participation rate was recorded in 2001–02. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency increased from 75% in 2001–02 to 87% in 2002–03.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2002–03 data are one step towards this goal.

Richard Madden
Australian Institute of
Health and Welfare

SAAP Coordination and
Development Committee

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Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the South Australian Department of Human Services, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
CAP	Crisis Accommodation Program
DV	Domestic violence
NDC	National Data Collection
NDCA	National Data Collection Agency
SAAP	Supported Accommodation Assistance Program

Symbols in tables

..	Not applicable
–	Nil or rounded to zero (including null cells)
n.a.	Not available
n.e.s.	Not elsewhere specified

Glossary

Accompanying child	A person aged under 18 years who accompanies a <i>client</i> to a SAAP agency during a <i>support period</i> or who requires and/or receives assistance from a SAAP agency as a result of their parent or guardian being a client of the same agency. An accompanying child may or may not require or receive assistance.
Accompanying child support period	<p>An <i>accompanying child support period</i> refers to each <i>support period</i> in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's <i>support period</i>.</p> <p>Within an <i>accompanying child support period</i> the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's <i>support period</i>, it is not possible to assess the length of support for an <i>accompanying child</i>.</p>
Agency	An organisation or establishment that receives a specified amount of SAAP funds to provide services.
Alpha code	A predetermined combination of letters from a <i>client's</i> name, together with a letter designating the <i>client's</i> gender. A 'valid <i>alpha code</i> ' is a legitimate <i>alpha code</i> (that is, one containing only letters from the alphabet and ending in either M or F) joined to the <i>client's</i> reported year of birth and encrypted to create a unique <i>client</i> indicator.
Client	<p>A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:</p> <ul style="list-style-type: none">• receives <i>support</i> or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that <i>client</i> directly or on behalf of that <i>client</i>, on a given day; or• is accommodated by a SAAP agency; or• enters into an <i>ongoing support relationship</i> with a SAAP agency.
Closed accompanying child support period	An <i>accompanying child support period</i> associated with a <i>closed support period</i> .

Closed support period	<i>A support period</i> that had finished before the end of the reporting period – 30 June.
English proficiency group 1 countries	Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.
English proficiency group 2-4 countries	Countries, excluding Australia, that are not included in <i>English proficiency group 1</i> .
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:</p> <ul style="list-style-type: none"> • damages, or is likely to damage, their health; or • threatens their safety; or • marginalises them through failing to provide access to: <ul style="list-style-type: none"> - adequate personal amenities, or - the economic and social supports that a home normally affords; or • places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or • has no security of tenure – that is, they have no legal right to continued occupation of their home. <p>A person is also considered homeless if he or she is living in accommodation provided by a SAAP <i>agency</i> or some other form of emergency accommodation.</p>
Ongoing support relationship	<p>A relationship between a SAAP <i>agency</i> and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the <i>agency</i> for the purpose of providing additional assistance.</p> <p>An invitation to return to the <i>agency</i> if the need arises does not constitute an <i>ongoing support relationship</i>.</p> <p>This definition is used to help establish whether a person is considered a <i>client</i> for the purposes of the National Data Collection.</p>

Recurrent allocations	<p>Amounts of money specifically allocated during the reporting period by a state or territory department either:</p> <ul style="list-style-type: none"> • to SAAP <i>agencies</i> to fund salaries and associated on-costs, and ongoing operating costs; or • for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.
Referral	<p>For the purposes of the National Data Collection, a formal referral process – not simply the provision of information. A (formal) <i>referral</i> occurs when a SAAP <i>agency</i> contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A <i>referral</i> has not been provided if the person is not accepted for an appointment or interview.</p>
Support	<p>Assistance, other than <i>supported accommodation</i>, provided to a client as part of an <i>ongoing support relationship</i> between a SAAP <i>agency</i> and the <i>client</i>. For the purposes of the National Data Collection, <i>support</i> also includes contact with, or work on behalf of, a <i>client</i> for generally more than 1 hour on a given day. <i>Support</i> may be provided to the <i>client</i> individually or in group sessions.</p>
Support period	<p>A <i>support period</i> commences when a <i>client</i> begins to receive <i>support</i> and/or <i>supported accommodation</i> from a SAAP <i>agency</i>. The <i>support period</i> is considered to finish when:</p> <ul style="list-style-type: none"> • the <i>client</i> ends the relationship with the <i>agency</i>; or • the <i>agency</i> ends the relationship with the <i>client</i>. <p>If it is not clear whether the <i>agency</i> or the <i>client</i> has ended the relationship, the <i>support period</i> is assumed to have ended if no assistance has been provided to the <i>client</i> for a period of 1 month. In such a case, the date the <i>support period</i> ended is 1 month after the last contact with the <i>client</i>.</p>
Supported accommodation	<p>Accommodation paid for, or provided directly by, a SAAP <i>agency</i>. The accommodation may be provided at the <i>agency</i> or may be purchased using SAAP funds – at a motel, for example.</p>

1 Introduction

This publication is one of eight state and territory supplements that accompany the seventh annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to South Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency non-participation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

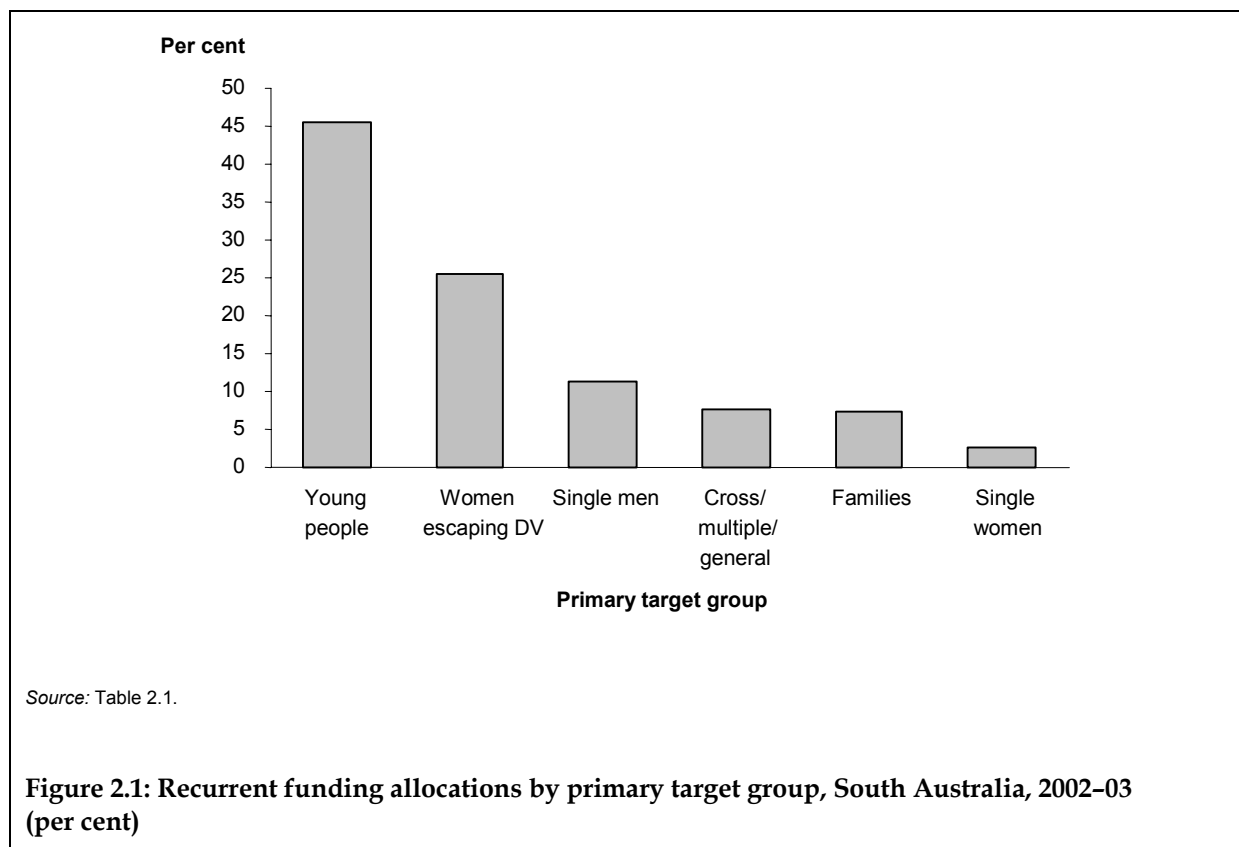
Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for South Australia. Appendix 2 contains copies of the client form and the high-volume client form used to collect data in 2002-03.

Data presented here primarily relate to the financial year ending 30 June 2003. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 7 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart



2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by region and primary target group, South Australia, 2002–03

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Region					
Metropolitan, Eastern	30	34.5	10,753,000	44.7	358,400
Metropolitan, Western	5	5.7	1,478,000	6.1	295,700
Metropolitan, Northern	8	9.2	2,912,000	12.1	364,000
Metropolitan, Southern	7	8.0	2,814,000	11.7	402,000
Country, North	21	24.1	3,719,000	15.4	177,100
Country, South	16	18.4	2,394,000	9.9	149,600
Total	87	100.0	24,070,000	100.0	276,700
Primary target group					
Young people	27	31.0	10,987,000	45.6	406,900
Single men only	13	14.9	2,731,000	11.3	210,100
Single women only	2	2.3	628,000	2.6	314,100
Families	12	13.8	1,768,000	7.3	147,300
Women escaping domestic violence	21	24.1	6,121,000	25.4	291,500
Cross-target/multiple/general	12	13.8	1,835,000	7.6	152,900
Total	87	100.0	24,070,000	100.0	276,700
Recurrent allocations to agencies	87	100.0	24,070,000	94.3	276,700
Other	1,457,000	5.7	..
Total	25,527,000	100.0	..

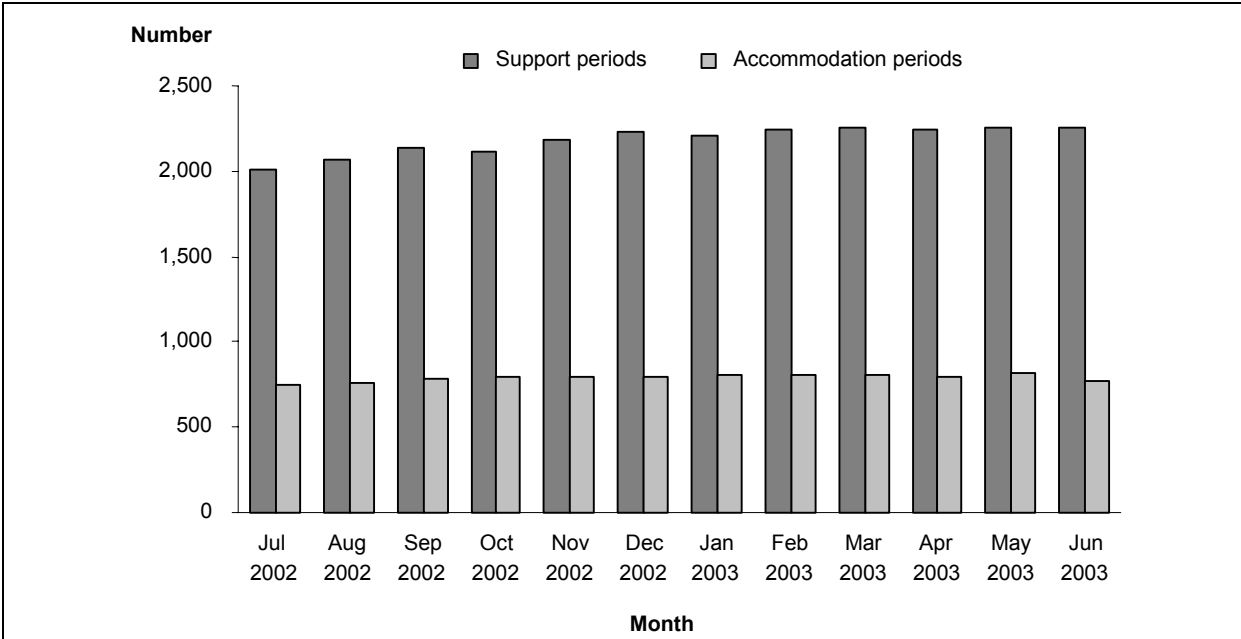
Notes

1. 'Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation.
2. All agencies operated throughout the year.

Source: SAAP Administrative Data Collection.

3 Level of support

3.1 Key chart



Sources: Tables 3.2 and 3.3.

Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, South Australia, 2002-03 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, South Australia, 2002–03

Support periods (number)	14,100
Clients (number)	9,400
Mean number of support periods per client	1.50
Clients per 10,000 population 10+	70

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in South Australia.
3. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided within South Australia.
4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2002 (preliminary estimates).
5. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
6. Support period figures have been weighted to adjust for agency non-participation.
7. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

Table 3.2: SAAP support periods: number of support periods active each day, average by month and region, South Australia, 2002–03

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2002	760	150	250	250	390	220	2,010
August 2002	760	150	270	270	390	230	2,070
September 2002	780	160	300	280	400	230	2,140
October 2002	750	140	300	290	400	230	2,110
November 2002	780	140	310	300	410	240	2,180
December 2002	800	150	320	320	390	250	2,230
January 2003	810	150	310	320	380	250	2,210
February 2003	830	150	310	320	380	250	2,240
March 2003	840	150	310	320	390	250	2,260
April 2003	850	140	320	330	370	240	2,240
May 2003	820	140	330	330	360	260	2,260
June 2003	810	150	330	350	360	260	2,260
Support periods: total number of days	291,930	53,640	110,890	111,710	140,470	88,150	796,790

Notes

1. Number excluded due to errors and omissions (unweighted): 13.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and region, South Australia, 2002-03

Date	Metro, Eastern	Metro, Western	Metro, Northern	Metro, Southern	Country, North	Country, South	Total
July 2002	230	70	120	120	100	100	750
August 2002	230	70	130	120	100	100	760
September 2002	240	80	140	120	100	100	780
October 2002	230	80	140	130	110	100	790
November 2002	240	80	130	130	120	100	800
December 2002	250	80	120	130	110	100	790
January 2003	280	80	110	130	110	110	810
February 2003	270	80	110	130	110	110	810
March 2003	280	80	120	130	110	100	810
April 2003	270	80	120	130	100	100	800
May 2003	280	80	120	120	100	110	820
June 2003	250	80	110	130	90	110	770
Accommodation: total number of nights	89,670	28,040	43,240	44,440	37,440	36,580	279,400

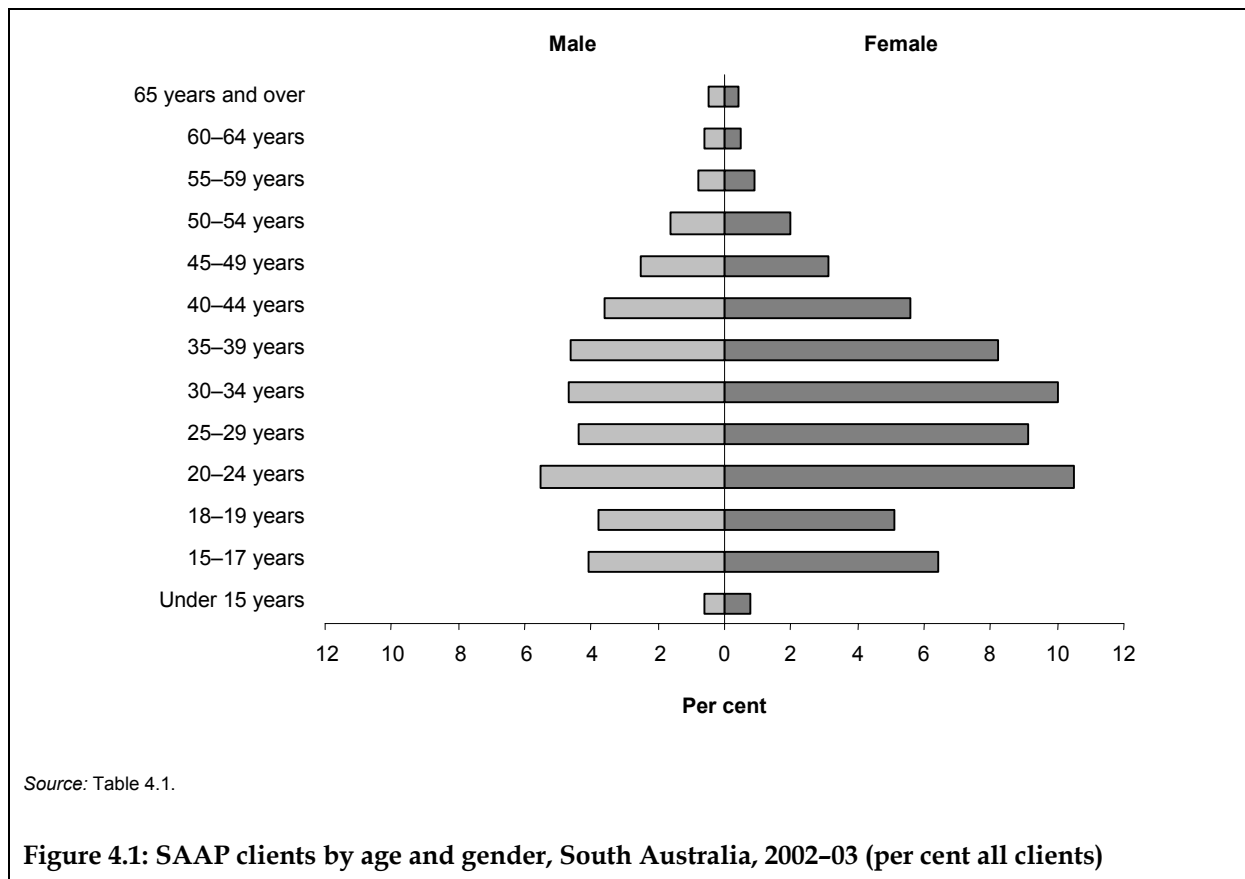
Notes

1. Number excluded due to errors and omissions (unweighted): 58.
2. Figures are unweighted and have not been adjusted for agency non-participation.
3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, South Australia, 2002–03

Age	Percentage of all clients		Percentage of gender group		Total	
	Male	Female	Male	Female	%	Number
	%	%	%	%	%	
Under 15 years	0.6	0.8	1.6	1.3	1.4	150
15–17 years	4.1	6.4	10.9	10.2	10.5	1,000
18–19 years	3.8	5.1	10.1	8.1	8.8	850
20–24 years	5.5	10.5	14.7	16.8	16.0	1,500
25–29 years	4.4	9.1	11.9	14.5	13.5	1,250
30–34 years	4.7	10.0	12.5	16.0	14.7	1,400
35–39 years	4.6	8.2	12.4	13.2	12.9	1,200
40–44 years	3.6	5.6	9.7	9.0	9.3	850
45–49 years	2.5	3.1	6.7	4.9	5.6	500
50–54 years	1.6	2.0	4.4	3.2	3.6	350
55–59 years	0.8	0.9	2.2	1.4	1.7	150
60–64 years	0.6	0.5	1.5	0.8	1.1	100
65 years and over	0.5	0.4	1.4	0.7	1.0	100
<i>Total</i>	37.3	62.7	100.0	100.0	100.0	..
Total (number)	3,500	5,850	3,500	5,850	..	9,350
Mean age (years)	31.6	30.3	..	30.8
Median age (years)	30	29	..	29

Notes

1. Number excluded due to errors and omissions (weighted): 48.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, South Australia, 2002–03 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total		
							Male clients	%	Number
1	72.0	78.0	86.0	81.4	85.9	82.3	81.2	2,850	
2	11.3	10.6	8.7	13.1	10.2	13.2	11.6	400	
3	5.4	4.7	2.4	3.8	2.8	4.4	3.8	150	
4	4.4	2.5	1.5	1.2	0.9	—	1.7	50	
5	3.6	2.5	0.2	0.3	—	—	0.9	50	
6+	3.3	1.6	1.1	0.1	0.2	—	0.8	50	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	12.4	10.1	14.7	46.5	14.9	1.4	100.0	..	
Total (number)	450	350	500	1,650	500	50	..	3,500	
Mean number of support periods	1.82	1.58	1.34	1.34	1.27	1.33	..	1.41	
Per 10,000 population	51	163	103	74	28	5	..	53	
							Female clients		
1	72.9	79.4	75.7	72.8	83.2	86.2	75.0	4,400	
2	14.2	14.0	12.9	15.6	12.0	11.1	14.5	850	
3	4.6	3.2	5.8	6.2	3.1	2.8	5.4	300	
4	3.1	1.5	2.6	3.2	1.4	—	2.7	150	
5	2.6	0.5	1.3	1.1	0.4	—	1.2	50	
6+	2.6	1.5	1.8	1.1	—	—	1.3	100	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	11.6	8.1	16.8	52.6	10.2	0.7	100.0	..	
Total (number)	700	500	1,000	3,100	600	50	..	5,850	
Mean number of support periods	1.66	1.46	1.57	1.58	1.34	1.28	..	1.55	
Per 10,000 population	84	231	207	143	32	3	..	87	
							All clients		
1	72.6	78.8	79.2	75.7	84.5	84.1	77.3	7,250	
2	13.0	12.6	11.5	14.7	11.2	12.3	13.4	1,250	
3	4.9	3.8	4.6	5.4	2.9	3.7	4.8	450	
4	3.6	1.9	2.2	2.5	1.1	—	2.3	200	
5	3.0	1.4	0.9	0.9	0.2	—	1.1	100	
6+	2.9	1.5	1.5	0.8	0.1	—	1.1	100	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	
Total (%)	11.9	8.8	16.0	50.3	12.0	1.0	100.0	..	
Total (number)	1,100	850	1,500	4,700	1,100	100	..	9,350	
Mean number of support periods	1.73	1.51	1.49	1.49	1.31	1.31	..	1.50	
Per 10,000 population	67	196	154	109	30	4	..	70	

Notes

- Number excluded due to errors and omissions (weighted): 48.
 - 'Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2002 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.
 - The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
 - Figures have been weighted to adjust for agency non-participation and client non-consent.
- Sources: SAAP Client Collection; ABS 2003a.

Table 4.3: SAAP clients: birthplace by gender, South Australia, 2002-03

Birthplace	Male	Female	Total	South Australian population		
	%	%	%	Number	%	Number
Australia	89.9	87.9	88.7	8,050	77.7	1,145,300
Oceania (excluding Australia)	2.6	1.5	1.9	150	0.9	12,600
UK, Ireland and associated islands	2.5	2.4	2.4	200	10.0	147,350
Other Europe and the former Soviet Union	2.2	3.1	2.7	250	7.5	110,350
South-East, North-East and Southern Asia	1.0	3.1	2.3	200	2.7	40,550
Other (including the Middle East, Africa, the Americas and Caribbean)	1.8	2.0	1.9	200	1.2	18,100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>100.0</i>	<i>..</i>
Total (%)	37.2	62.8	100.0
Total (number)	3,400	5,700	..	9,100	..	1,474,250

Notes

1. Number excluded due to errors and omissions (weighted): 318.
2. 'South Australian population' refers to the estimated resident population aged 10 years and over at 30 June 1996.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1999.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, South Australia, 2002–03

Cultural and linguistic diversity	Male	Female	Total	South Australian population	
	%	%	%	Number	Number
Clients					
Indigenous Australians	10.4	18.2	15.3	1,400	22,050
Australian-born non-Indigenous people	79.7	69.7	73.4	6,600	1,123,250
People born overseas, English proficiency group 1	5.0	3.9	4.3	400	165,150
People born overseas, English proficiency groups 2–4	5.0	8.2	7.0	650	163,800
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>	<i>..</i>
Total (%)	37.2	62.8	100.0
Total (number)	3,350	5,650	..	9,000	1,474,250
Support periods	Mean number per client		Total number		
Indigenous Australians	1.39	1.74	1.66	2,250	..
Australian-born non-Indigenous people	1.43	1.53	1.49	9,850	..
People born overseas, English proficiency group 1	1.45	1.46	1.45	550	..
People born overseas, English proficiency groups 2–4	1.29	1.28	1.28	800	..
<i>Total</i>	<i>1.42</i>	<i>1.55</i>	<i>1.50</i>	<i>..</i>	<i>..</i>
Total support periods (%)	35.2	64.8	100.0
Total support periods (number)	4,750	8,750	..	13,500	..

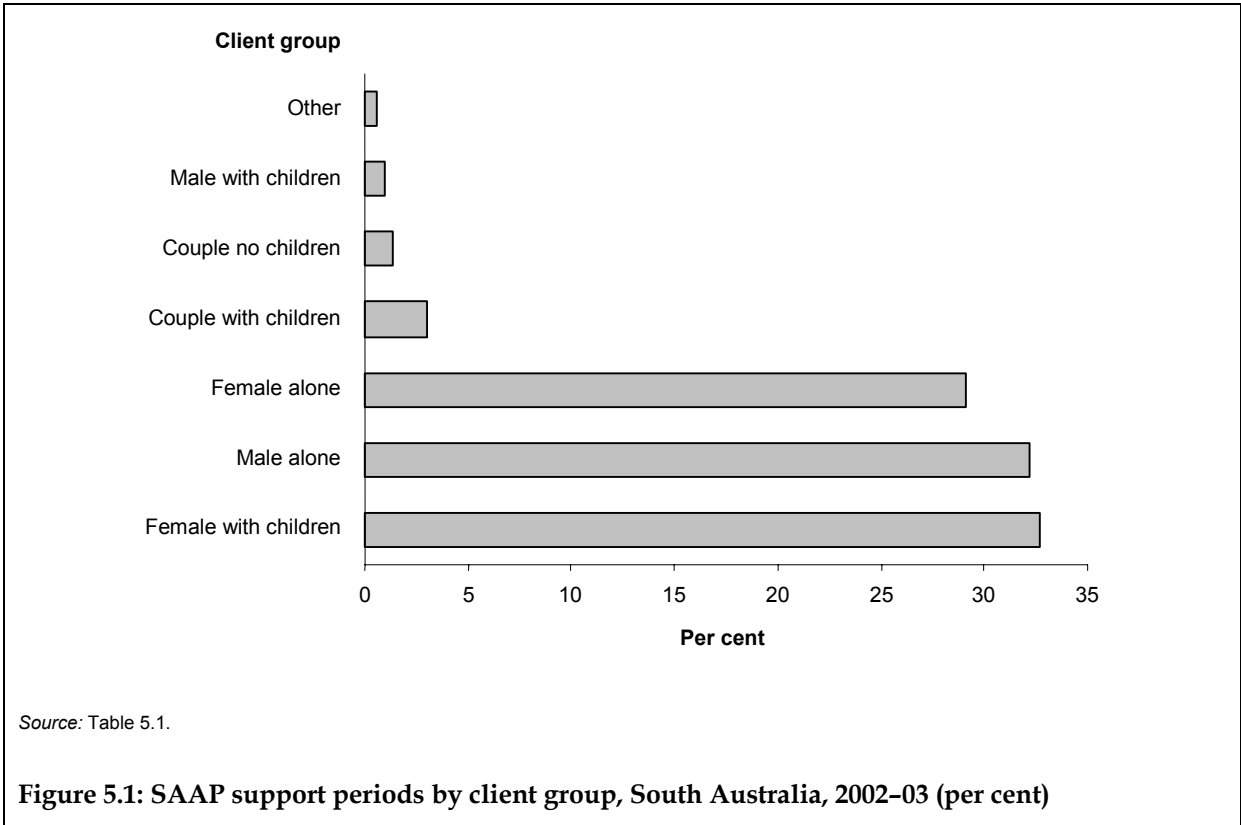
Notes

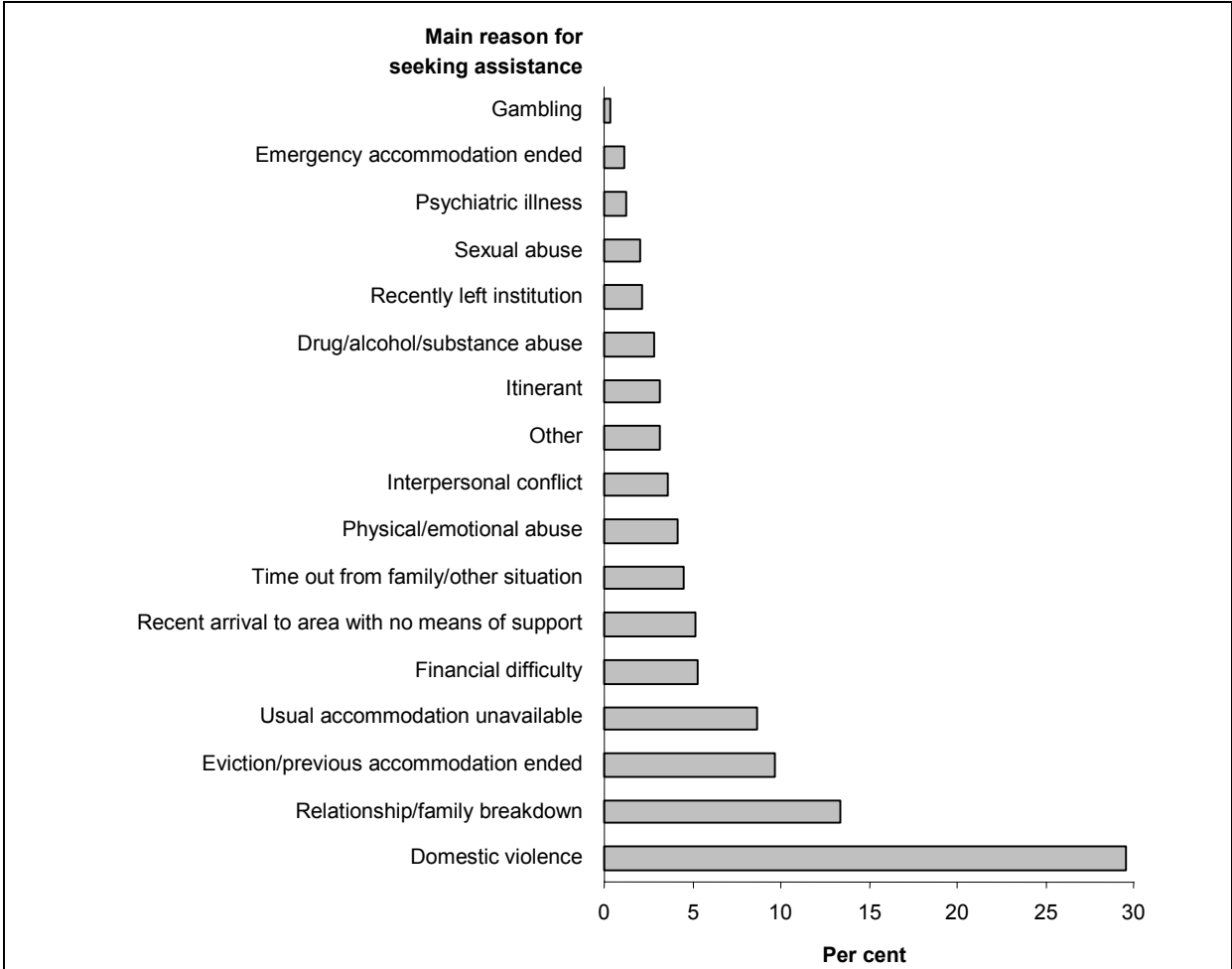
1. Number excluded due to errors and omissions (weighted): 422 clients.
2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
3. 'South Australian population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1998, 1999.

5 Client group and reasons for seeking support

5.1 Key charts





Source: Table 5.3.

Figure 5.2: Main reason for seeking assistance, South Australia, 2002-03 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: region by client group, South Australia, 2002–03 (per cent)

Region	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	Total	
									%	Number
Metropolitan, Eastern	38.1	27.6	0.5	1.2	0.6	31.6	0.3	100.0	59.0	7,600
Metropolitan, Western	23.1	33.2	1.6	6.0	0.8	34.0	1.4	100.0	3.9	500
Metropolitan, Northern	20.2	27.2	3.3	5.6	1.8	40.9	1.0	100.0	8.7	1,100
Metropolitan, Southern	26.3	25.6	4.2	7.7	2.2	32.5	1.6	100.0	6.8	850
Country, North	25.8	41.8	1.7	2.2	0.5	27.3	0.7	100.0	13.6	1,750
Country, South	21.7	21.8	2.8	9.4	2.9	40.4	1.0	100.0	8.0	1,050
Total (%)	32.2	29.1	1.4	3.0	1.0	32.7	0.6	100.0	100.0	..
Total (number)	4,150	3,750	200	400	150	4,200	100	12,850

Notes

1. Number excluded due to errors and omissions (unweighted): 364.
2. Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Source: SAAP Client and Administrative Data Collections.

Table 5.2: SAAP support periods: client group by primary target group of agency, South Australia, 2002–03 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/multiple/general	Total	
							%	Number
Male alone, under 25	39.3	14.1	—	1.7	0.1	4.6	13.4	1,850
Male alone, 25+	0.3	83.1	—	4.2	0.1	44.5	18.7	2,600
Female alone, under 25	41.3	(*)—	9.0	1.0	6.4	4.4	14.1	1,950
Female alone, 25+	0.6	0.7	89.6	2.7	28.0	15.2	15.2	2,100
Couple, no children	2.5	0.6	—	2.5	0.2	3.1	1.3	200
Couple with children	1.4	0.2	—	23.9	0.3	8.8	2.8	400
Male with children	0.5	0.4	—	6.3	0.4	3.3	1.0	150
Female with children	12.7	0.7	1.1	55.7	64.3	15.5	32.7	4,550
Other	1.3	(*)—	—	2.0	0.3	0.5	0.7	100
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	26.6	17.3	3.2	6.3	37.8	8.8	100.0	..
Total (number)	3,700	2,400	450	850	5,250	1,250	..	13,900

Notes

1. Number excluded due to errors and omissions (weighted): 202.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for client non-consent and agency non-participation.

Sources: SAAP Client and Administrative Data Collections.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, South Australia, 2002-03 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	16.2	8.1	10.3	3.5	21.4	17.4	9.6	4.6	14.5	8.7
Time out from family/other situation	7.6	4.6	7.3	3.0	7.0	3.6	4.3	1.7	8.6	4.5
Relationship/family breakdown	25.5	7.0	24.9	4.9	14.4	8.3	12.4	7.0	13.5	13.4
Interpersonal conflict	5.2	2.7	5.3	2.5	4.5	5.7	5.4	2.3	—	3.6
Physical/emotional abuse	2.9	^(a) 1.1	5.6	7.6	^(*) —	1.7	^(*) —	3.9	6.5	4.2
Domestic violence	0.8	—	13.0	54.8	3.8	2.0	8.2	58.9	15.1	29.5
Sexual abuse	2.2	—	5.2	1.0	—	^(*) —	^(*) —	1.3	^(*) —	2.0
Financial difficulty	4.7	12.3	5.1	4.0	7.6	6.5	10.2	3.4	^(*) —	5.3
Gambling	—	1.6	—	—	^(*) —	—	^(*) —	—	—	0.3
Eviction/previous accommodation ended	14.0	10.0	11.8	3.9	15.4	17.9	12.8	7.8	^(*) —	9.7
Drug/alcohol/substance abuse	3.3	10.7	1.3	3.3	^(*) —	1.6	^(*) —	0.8	^(*) —	2.8
Emergency accommodation ended	2.4	0.6	1.1	0.5	^(*) —	1.3	—	0.9	—	1.1
Recently left institution	3.2	8.9	1.1	1.7	—	^(*) —	^(*) —	0.3	—	2.1
Psychiatric illness	1.7	3.9	0.9	0.9	^(*) —	—	—	0.5	^(*) —	1.2
Recent arrival to area with no means of support	3.8	18.9	2.2	3.1	7.1	21.8	8.2	1.7	7.9	5.2
Itinerant	5.2	4.5	3.0	2.2	10.3	5.2	11.7	1.2	^(*) —	3.2
Other	1.2	5.1	1.9	^(b) 3.3	^(*) —	5.7	8.6	^(b) 3.8	14.2	3.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	16.5	10.8	18.8	15.6	1.7	4.0	1.2	30.5	0.9	100.0
Total (number)	1,500	1,000	1,700	1,450	150	350	100	2,800	100	9,150

(a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Domestic violence'. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Gambling'. These cells have been merged to ensure client confidentiality.

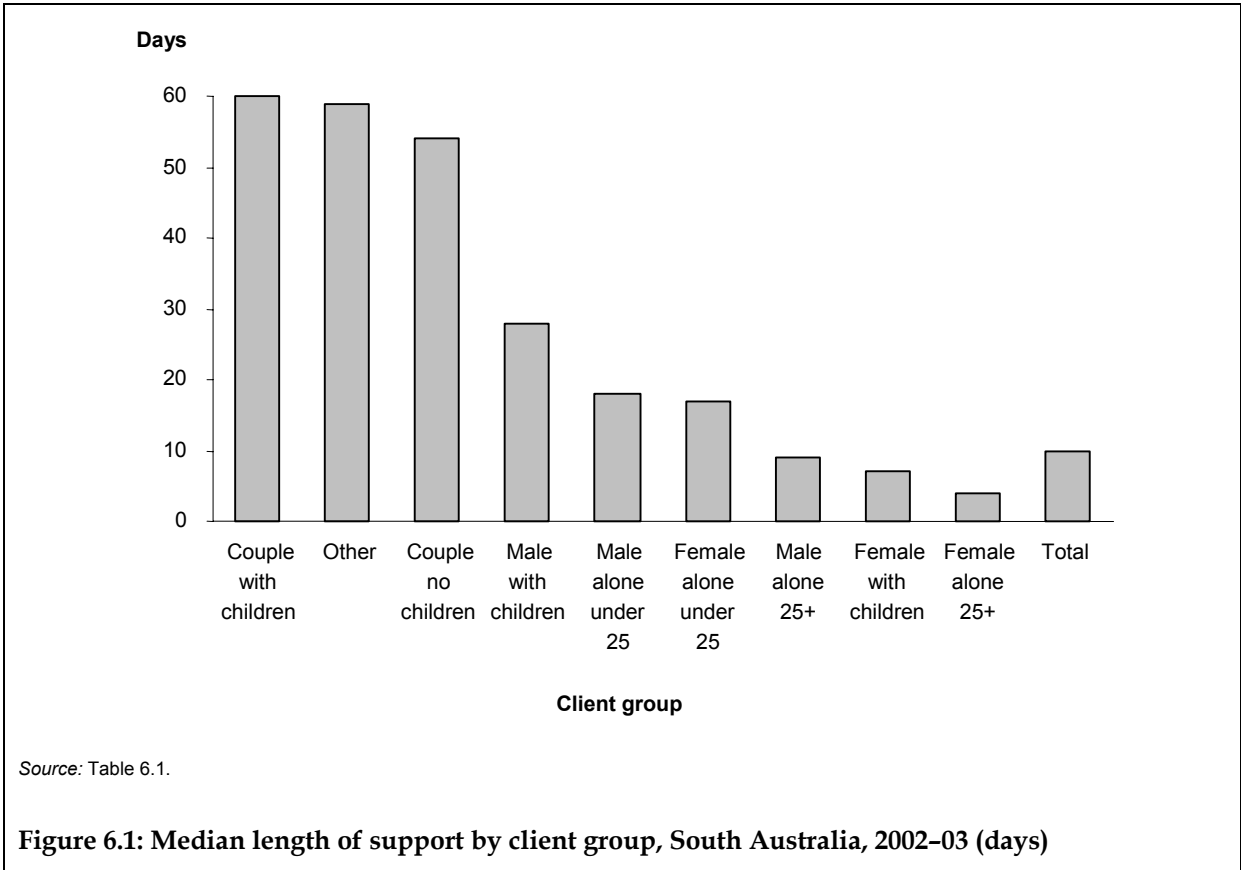
Notes

1. Number excluded due to errors and omissions (weighted): 414.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. To ensure confidentiality some cells in this table have been replaced with '^(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

6 Support provided

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, South Australia, 2002–03 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
Less than 1 day	3.1	3.9	12.1	25.1	10.2	8.6	13.1	26.4	(*)—	16.0	1,900
1 day	10.5	13.6	8.0	11.2	5.5	6.7	8.4	8.1	13.2	10.0	1,200
2 days	5.2	7.6	4.1	5.1	5.8	(*)—	(*)—	3.5	(*)—	4.9	550
3 days	4.4	6.0	4.3	5.7	(*)—	1.9	(*)—	3.9	(*)—	4.6	550
4 days	4.2	4.4	3.4	4.5	—	(*)—	6.9	2.9	—	3.6	450
5 days	2.4	3.8	2.2	2.9	(*)—	(*)—	—	2.0	(*)—	2.5	300
6 days	2.1	3.4	1.8	1.6	—	(*)—	(*)—	1.9	—	2.1	250
7 days	3.7	3.9	2.8	3.4	(*)—	2.6	(*)—	2.7	—	3.2	350
>1–2 weeks	10.1	16.6	8.7	7.6	5.0	8.2	5.8	7.0	—	9.6	1,150
>2–4 weeks	14.0	15.9	9.8	5.7	4.8	8.1	10.4	6.1	8.5	9.6	1,150
>4–13 weeks	21.1	10.6	18.4	15.0	27.8	16.2	20.6	13.8	25.3	15.2	1,800
>13–26 weeks	8.6	4.9	11.5	6.4	21.0	13.8	13.9	9.9	25.7	8.7	1,050
>26–52 weeks	6.7	4.1	6.8	3.7	8.1	20.3	11.3	7.2	(*)—	6.2	750
>52 weeks	3.9	1.3	6.2	2.0	7.4	10.9	(*)—	4.4	10.3	3.8	450
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	13.0	20.1	13.0	16.1	1.0	2.4	0.9	32.9	0.5	100.0	..
Total (number)	1,550	2,400	1,550	1,900	100	300	100	3,900	50	..	11,800
Mean length (days)	73	36	85	41	111	152	80	70	119	..	64
Median length (days)	18	9	17	4	54	60	28	7	59	..	10

Notes

1. Number excluded due to errors and omissions (weighted): 179.
2. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, South Australia, 2002-03 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
										%	Number
1 day	15.7	14.7	12.2	10.8	10.4	10.0	(*)—	5.9	13.7	11.8	650
2 days	7.8	7.9	7.7	7.9	(*)—	—	(*)—	3.1	(*)—	6.4	350
3 days	5.6	6.6	8.3	10.5	—	—	—	5.1	3.2	6.4	350
4 days	6.4	5.4	5.5	7.8	—	(*)—	10.2	5.2	(*)—	5.7	300
5 days	3.4	4.4	4.0	4.8	(*)—	—	—	4.0	—	3.9	200
6 days	2.6	4.1	2.3	2.7	—	(*)—	(*)—	3.4	—	3.2	200
7 days	5.6	4.1	4.0	4.7	(*)—	(*)—	(*)—	4.6	—	4.4	250
>1-2 weeks	14.1	19.4	14.9	14.7	12.3	10.9	10.1	13.1	—	15.5	900
>2-4 weeks	16.0	19.0	11.7	10.7	(*)—	10.3	10.1	11.3	24.4	14.5	800
>4-13 weeks	12.3	9.9	10.7	14.1	17.6	15.3	24.8	19.7	17.0	13.5	750
>13-26 weeks	5.1	2.5	10.5	6.7	23.6	26.3	12.3	13.5	21.4	7.9	450
>26-52 weeks	3.8	1.5	5.2	3.7	16.3	15.2	17.1	9.4	(*)—	5.1	300
>52 weeks	1.7	0.5	2.8	0.9	(*)—	7.4	—	1.9	(*)—	1.6	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (%)	16.5	32.9	11.0	10.9	0.8	2.7	0.8	23.8	0.6	100.0	..
Total (number)	950	1,850	600	600	50	150	50	1,350	50	..	5,650
Mean length (days)	37	21	52	35	104	143	77	67	69	..	44
Median length (days)	9	8	10	8	56	84	40	20	25	..	11
Accommodation starting and ending on the same date (number)	<25	<25	<25	50	<25	—	<25	50	—	..	150

Notes

1. Number excluded due to errors and omissions (weighted): 93.
2. Clients were able to be accommodated on more than one occasion in a support period.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 6.3: SAAP support periods: services provided to clients, by client group, South Australia, 2002–03 (per cent)

Type of service	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Housing/accommodation	72.0	88.2	56.6	51.3	78.1	81.3	72.9	59.7	74.6	66.1
SAAP/CAP accommodation	59.5	77.2	40.8	34.7	42.9	61.1	49.7	40.1	54.7	49.8
Assistance to obtain/maintain short-term accommodation	29.3	55.1	20.6	21.7	23.3	23.2	26.5	24.3	10.7	29.7
Assistance to obtain/maintain independent housing	22.9	12.3	25.2	14.6	43.3	43.6	32.6	24.1	33.0	21.3
Financial/employment	35.4	22.7	36.6	33.8	48.8	59.6	53.7	35.9	37.4	34.1
Assistance to obtain/maintain government payment	12.1	3.3	14.7	8.8	7.2	15.9	11.8	13.6	14.9	10.9
Employment/training assistance	8.2	1.3	6.1	0.9	8.0	9.0	5.0	1.9	7.2	3.4
Financial assistance/material aid	24.2	18.1	25.1	26.2	40.8	49.3	46.1	25.2	22.4	24.9
Financial counselling	11.8	7.7	11.6	9.5	12.6	24.3	15.2	14.4	9.9	11.8
Counselling	51.4	68.7	58.3	75.6	44.1	59.5	68.7	83.6	59.9	70.2
Incest/sexual assault	2.4	0.6	7.2	2.4	—	1.6	(*)—	3.5	5.7	3.0
Domestic violence	3.2	0.6	15.8	48.8	5.7	11.1	14.6	64.4	9.7	31.8
Family/relationship	15.8	6.4	26.9	26.9	17.9	33.3	33.2	43.8	32.5	27.2
Emotional/other	47.8	67.8	52.1	62.6	38.8	52.3	58.0	69.0	55.9	61.5
Assistance with problem gambling	0.3	1.3	(*)—	0.6	—	—	(*)—	0.3	—	0.5
General support/advocacy	78.4	83.0	78.9	85.8	69.9	80.7	78.0	88.7	83.0	83.8
Living skills/personal development	21.9	5.1	19.0	10.8	8.5	9.5	7.6	9.8	20.9	12.0
Assistance with legal issues/court support	8.9	2.1	9.5	15.1	6.5	8.2	10.4	19.8	10.2	12.2
Advice/information	69.9	76.5	70.9	76.6	58.6	72.9	69.9	79.9	69.1	75.5
Retrieval/storage/removal of belongings	33.2	58.3	15.4	8.5	17.3	21.8	16.7	9.2	17.5	23.0
Advocacy/liaison on behalf of client	33.2	18.7	45.0	57.4	37.9	51.4	42.8	58.1	30.2	44.6
Brokerage services	7.8	2.1	5.9	3.2	4.7	13.1	5.1	4.4	(*)—	4.7
Specialist services	16.2	14.8	22.3	19.4	18.7	19.0	19.8	17.7	28.5	18.0
Psychological services	1.1	0.6	2.1	0.7	(*)—	(*)—	—	1.1	—	1.0
Psychiatric services	1.0	1.9	1.2	1.4	—	(*)—	—	0.7	—	1.1
Pregnancy support	(*)—	—	4.8	0.6	9.5	3.7	—	4.0	5.3	2.4
Family planning support	0.5	—	1.9	(*)—	(*)—	1.2	(*)—	2.1	(*)—	1.1
Drug/alcohol support or intervention	7.4	6.6	5.0	4.4	2.9	3.6	7.6	3.2	4.2	4.9
Physical disability services	(*)—	0.4	(*)—	0.2	—	(*)—	(*)—	0.2	(*)—	0.2
Intellectual disability services	0.5	0.3	—	(*)—	—	—	—	0.1	(*)—	0.2
Culturally appropriate support	2.9	1.4	4.7	7.9	3.6	7.3	2.7	6.2	5.4	4.9
Interpreter services	0.4	0.2	0.3	1.8	—	(*)—	(*)—	1.1	(*)—	0.8
Assistance with immigration issues	(*)—	—	(*)—	0.8	—	(*)—	(*)—	0.3	—	0.3
Health/medical services	6.8	7.9	11.8	6.8	4.3	8.6	9.2	7.8	9.8	8.1
Basic support and services n.e.s.	57.2	76.7	44.4	41.4	39.1	41.1	42.3	39.0	49.1	49.9
Meals	45.8	65.7	29.3	25.1	15.3	5.3	17.3	15.7	8.4	32.2
Laundry/shower facilities	43.6	64.5	27.9	25.0	10.4	12.4	20.6	16.0	13.9	31.8
Recreation	34.9	59.9	20.0	17.2	6.1	3.1	11.1	8.4	5.6	24.5
Transport	30.5	9.1	33.4	26.9	23.6	26.2	21.4	27.5	31.3	25.1
Other	8.5	3.3	8.3	6.0	8.5	12.4	9.8	8.4	16.5	7.2
No services provided directly	5.9	1.3	4.8	1.5	3.2	1.4	0.9	1.7	1.7	2.6
Total (number)	1,850	2,600	1,950	2,100	150	350	150	4,450	100	13,700

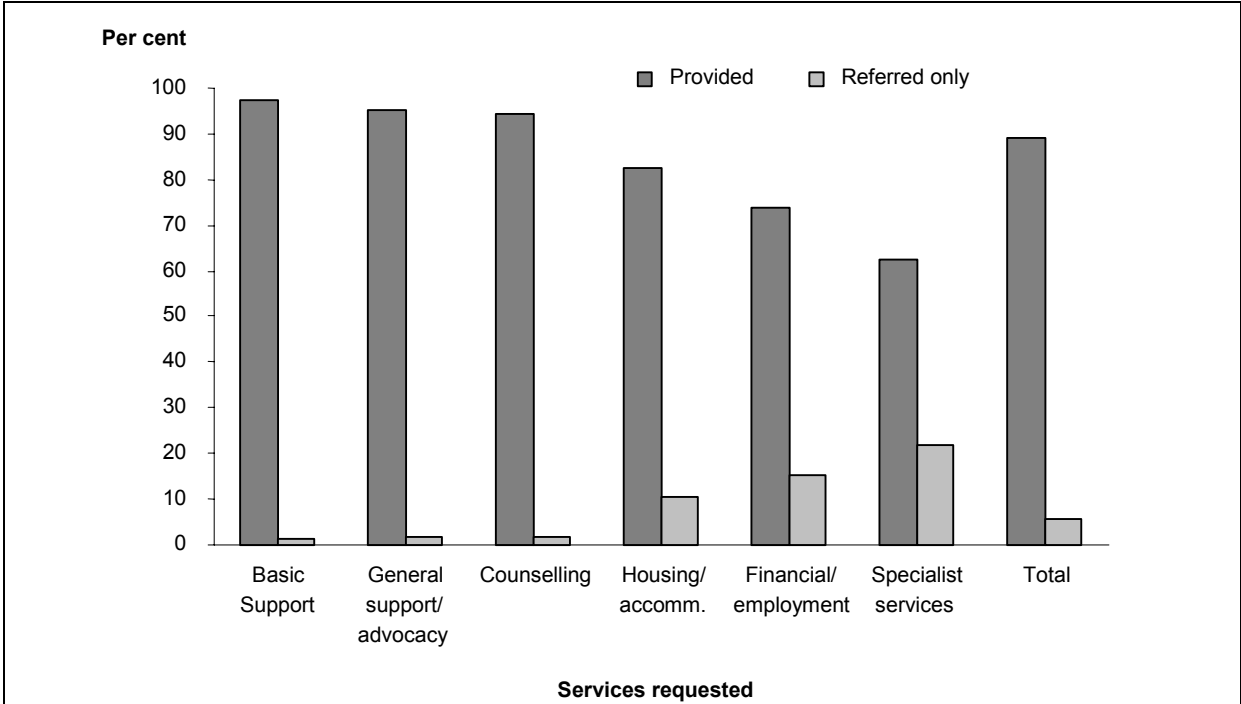
Notes

1. Number excluded due to errors and omissions (weighted): 413 (including cases with no information on service requirements or provision).
2. Clients were able to receive multiple services, so percentages do not total 100.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

7 Meeting the needs of clients

7.1 Key chart



Source: Table 7.1, Part b.

Figure 7.1: Provision of services requested by clients, South Australia, 2002-03 (per cent services requested in closed support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, South Australia, 2002-03

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/accommodation									
SAAP/CAP accommodation	3.7	7.1	10.8	85.4	3.8	89.2	100.0	6,600	
Assistance to obtain/maintain short-term accommodation	8.3	11.5	19.8	71.8	8.4	80.2	100.0	4,550	
Assistance to obtain/maintain independent housing	13.1	16.1	29.2	51.8	19.0	70.8	100.0	2,950	
Financial/employment									
Assistance to obtain/maintain government payment	6.4	20.2	26.6	43.6	29.8	73.4	100.0	1,550	
Employment/training assistance	34.8	21.3	56.1	30.8	13.0	43.8	100.0	600	
Financial assistance/material aid	6.3	13.6	19.9	64.2	15.9	80.1	100.0	3,200	
Financial counselling	15.3	12.4	27.7	60.5	11.9	72.4	100.0	1,500	
Counselling									
Incest/sexual assault	12.1	13.8	25.9	60.2	14.0	74.2	100.0	350	
Domestic violence	2.9	1.8	4.7	91.1	4.3	95.4	100.0	3,800	
Family/relationship	6.4	2.7	9.1	83.9	6.9	90.8	100.0	3,150	
Emotional/other	2.2	0.7	2.9	94.7	2.4	97.1	100.0	7,100	
Assistance with problem gambling	20.1	12.4	32.5	38.1	29.5	67.6	100.0	50	
General support/advocacy									
Living skills/personal development	10.6	2.8	13.4	82.4	4.2	86.6	100.0	1,300	
Assistance with legal issues/court support	9.2	13.6	22.8	56.9	20.3	77.2	100.0	1,550	
Advice/information	0.9	0.2	1.1	96.9	2.0	98.9	100.0	8,850	
Retrieval/storage/removal of belongings	2.7	2.7	5.4	91.2	3.4	94.6	100.0	3,000	
Advocacy/liaison on behalf of client	2.1	0.6	2.7	93.4	4.0	97.4	100.0	5,200	
Brokerage services	6.3	2.1	8.4	85.9	5.7	91.6	100.0	600	
Specialist services									
Psychological services	30.1	29.8	59.9	19.7	20.3	40.0	100.0	250	
Psychiatric services	19.9	39.5	59.4	19.7	20.9	40.6	100.0	300	
Pregnancy support	12.7	11.2	23.9	55.5	20.6	76.1	100.0	250	
Family planning support	15.7	6.5	22.2	60.2	17.6	77.8	100.0	100	
Drug/alcohol support or intervention	26.2	16.0	42.2	44.8	13.0	57.8	100.0	850	
Physical disability services	11.7	20.6	32.3	41.4	26.3	67.7	100.0	50	
Intellectual disability services	34.3	26.3	60.6	26.3	13.1	39.4	100.0	50	
Culturally appropriate support	4.3	8.0	12.3	80.6	7.0	87.6	100.0	550	
Interpreter services	—	9.6	9.6	82.1	8.3	90.4	100.0	100	
Assistance with immigration issues	(*)—	(+)—	23.8	49.9	26.3	76.2	100.0	50	
Health/medical services	12.6	28.8	41.4	39.5	19.1	58.6	100.0	1,500	
Basic support and services n.e.s.									
Meals	0.8	0.3	1.1	98.0	0.9	98.9	100.0	4,050	
Laundry/shower facilities	0.8	0.1	0.9	98.7	0.3	99.0	100.0	3,950	
Recreation	2.0	0.5	2.5	96.7	0.8	97.5	100.0	3,200	
Transport	2.9	4.3	7.2	90.7	2.1	92.8	100.0	2,900	
Other	4.5	1.3	5.8	85.6	8.7	94.3	100.0	750	

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, South Australia, 2002-03

Part b: Broad types of SAAP services requested in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Housing/ accommodation	7.1	10.4	17.5	74.0	8.5	82.5	100.0	14,100	8,800
Financial/ employment	10.9	15.5	26.4	55.8	17.9	73.7	100.0	6,900	4,350
Counselling	3.6	1.8	5.4	90.2	4.3	94.5	100.0	14,500	8,200
General support/ advocacy	2.9	1.9	4.8	90.9	4.3	95.2	100.0	20,500	9,850
Specialist services	16.0	21.7	37.7	46.0	16.3	62.3	100.0	4,050	2,700
Basic support and services n.e.s.	1.7	1.1	2.8	95.9	1.3	97.2	100.0	14,800	5,900
Total (%)	5.0	5.7	10.7	82.9	6.4	89.3	100.0
Total (number)	3,750	4,250	8,000	62,050	4,800	66,850	..	74,850	11,500

Notes

1. Number excluded due to errors and omissions (weighted): 309 closed support periods (including cases with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total. A '(*)' indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2002–03

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
Broad type of service								%	Number
								% unmet needs	
Housing/accommodation	27.0	24.4	51.7	37.7	20.1	26.7	37.5	26.7	1,000
Financial/employment	24.8	17.8	11.4	20.0	10.0	16.6	25.0	19.9	750
Counselling	8.8	16.4	5.7	13.6	10.0	18.3	12.5	13.9	500
General support/ advocacy	14.0	16.9	8.5	12.8	32.4	16.3	25.0	15.7	600
Specialist services	18.2	17.3	19.9	13.6	17.5	16.6	—	17.3	650
Basic support and services n.e.s.	7.1	7.2	2.8	2.4	10.0	5.5	—	6.5	250
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>3,750</i>
Summary totals									
Total unmet needs (%)	35.4	32.0	1.0	3.5	1.1	26.8	0.2	100.0	..
Total unmet needs (number)	1,350	1,200	50	150	50	1,000	<25	..	3,750
Total closed support periods with unmet needs (%)	30.9	33.1	1.6	4.2	1.0	29.0	0.2	100.0	..
Total closed support periods with unmet needs (number)	550	600	50	100	<25	500	<25	..	1,800
Total closed support periods (%)	33.7	28.8	1.1	2.5	0.8	32.7	0.5	100.0	..
Total closed support periods (number)	3,900	3,350	150	300	100	3,800	50	..	11,600

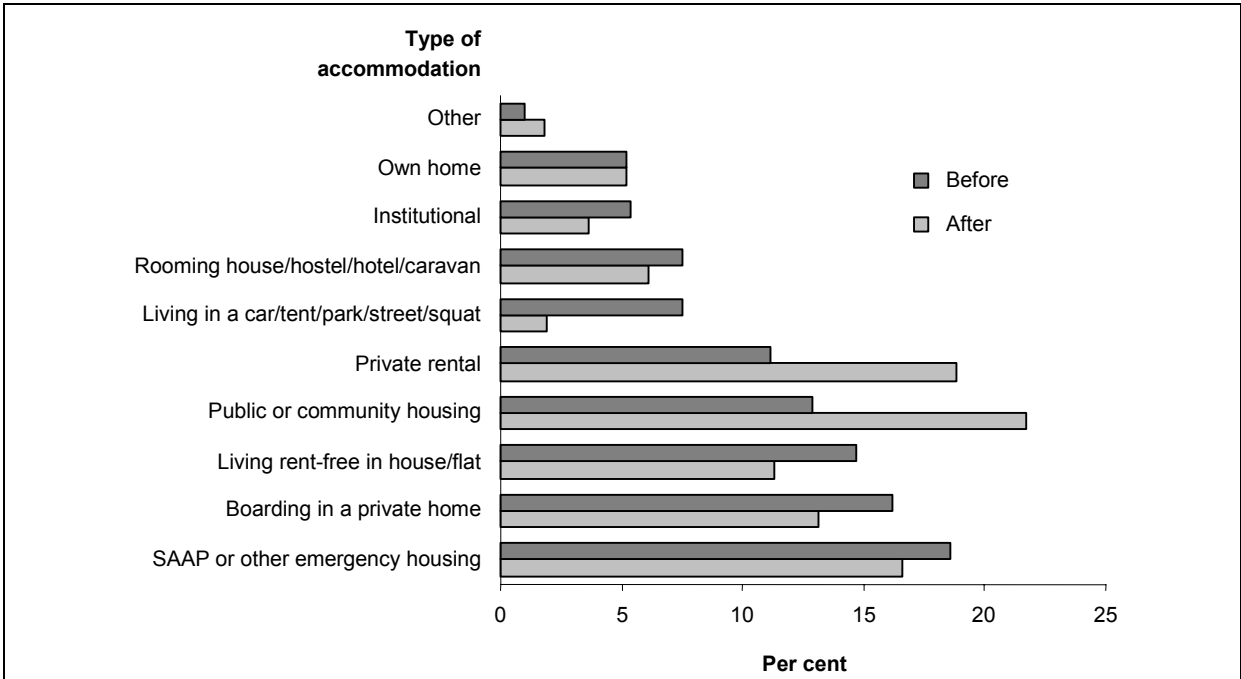
Notes

1. Number excluded due to errors and omissions (weighted): 20 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 10 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 382 closed support periods (including cases with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

8 Circumstances of clients before and after support

8.1 Key chart



Source: Table 8.2.

Figure 8.1: Type of accommodation immediately before and after a support period, South Australia, 2002-03 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, South Australia, 2002-03 (per cent)

Source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
No income	13.7	3.7	8.3	4.4
No income, awaiting pension/benefit	2.0	0.9	1.2	0.7
Government pension/benefit	77.9	90.7	83.1	87.2
Other	6.3	4.7	7.4	7.7
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>1,350</i>	<i>1,250</i>	<i>6,850</i>	<i>6,100</i>
Number with missing data	50	200	650	1,400
Total (number)	1,450	1,450	7,500	7,500

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, South Australia, 2002–03 (per cent)

Type of accommodation	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
SAAP or other emergency housing	21.0	12.8	18.6	16.6
Living rent-free in house/flat	12.1	6.5	14.7	11.3
Private rental	11.1	24.2	11.1	18.8
Public or community housing	9.5	27.1	12.9	21.7
Rooming house/hostel/hotel/caravan	8.7	7.0	7.5	6.1
Boarding in a private home	21.0	14.2	16.2	13.1
Own home	3.4	2.0	5.2	5.2
Living in a car/tent/park/street/squat	7.0	1.0	7.5	1.9
Institutional	4.7	3.0	5.4	3.6
Other	1.4	2.4	1.0	1.8
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>2,650</i>	<i>2,050</i>	<i>6,900</i>	<i>5,300</i>
Number with missing data	100	700	550	2,150
Total (number)	2,750	2,750	7,500	7,500

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, South Australia, 2002–03 (per cent)

Type of accommodation	1 day	>1–3 days	>3–7 days	>1–2 weeks	>2–4 weeks	>4–13 weeks	>13–26 weeks	>26–52 weeks	>52 weeks	Total	
										%	Number
SAAP or other emergency housing	20.4	33.6	34.9	29.6	19.2	13.4	13.5	9.1	5.3	20.6	500
Living rent-free in house/flat	22.0	10.1	8.1	8.1	6.4	9.3	6.6	5.8	9.1	8.9	250
Private rental	7.7	10.3	13.4	15.3	23.4	25.0	20.6	15.6	15.9	17.9	450
Public or community housing	15.1	6.0	9.9	10.3	14.0	16.5	30.8	44.6	41.5	18.8	450
Rooming house/hostel/hotel/caravan	(*)—	4.2	6.6	8.7	8.0	5.5	4.0	—	—	5.1	150
Boarding in a private home	20.0	20.1	15.7	19.5	17.7	19.0	18.1	15.7	18.0	18.2	450
Own home	(*)—	4.2	2.3	—	3.4	2.6	1.6	2.6	(*)—	2.5	50
Living in a car/tent/park/street/squat	3.3	—	—	1.5	—	0.9	1.3	(*)—	—	1.2	50
Institutional	4.2	6.5	6.2	4.3	3.8	6.1	2.6	4.5	—	4.7	100
Other	4.1	^(a) 5.0	^(a) 2.9	^(b) 1.7	^(a) 4.1	1.8	1.0	(*)—	(*)—	2.2	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (%)	7.5	8.0	13.9	12.1	11.8	20.8	14.3	8.9	2.7	100.0	..
Total (number)	200	200	350	300	300	500	350	200	50	..	2,500

(a) Includes a small proportion of closed support periods where clients who were accommodated reported that they were 'Living in a car/tent/park/ street/squat' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

(b) Includes a small proportion of closed support periods where clients who were accommodated reported that they were living in their 'Own home' following a period of emergency accommodation. These cells have been merged to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,184 closed support periods (type of accommodation and length of accommodation).
3. Table excludes high-volume records because not all items were included on the high-volume form and closed support periods in which clients started and ended their accommodation on the same date.
4. To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, South Australia, 2002-03 (per cent)

Living situation	Before	After
With parent(s)	11.2	8.6
With foster family	0.6	0.2
With relatives/friends short-term	19.9	14.8
With relatives/friends long-term	2.6	4.3
With spouse/partner with/without children	22.2	16.6
Alone with children	14.0	24.0
Alone	17.6	20.3
With other unrelated persons	11.4	10.6
Other	0.3	0.5
<i>Total</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (number with valid data)</i>	<i>7,000</i>	<i>5,400</i>
Number with missing data	500	2,050
Total (number)	7,500	7,500

Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, South Australia, 2002-03 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
Employed full-time	1.5	3.8	3.2	4.1
Employed part-time/casual	6.2	13.3	7.1	8.2
Unemployed (looking for work)	46.4	40.6	25.0	22.6
Not in labour force	45.9	42.3	64.7	65.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
<i>Total (with valid data)</i>	<i>600</i>	<i>500</i>	<i>6,900</i>	<i>6,000</i>
Number with missing data	50	150	600	1,500
Total (number)	650	650	7,500	7,500

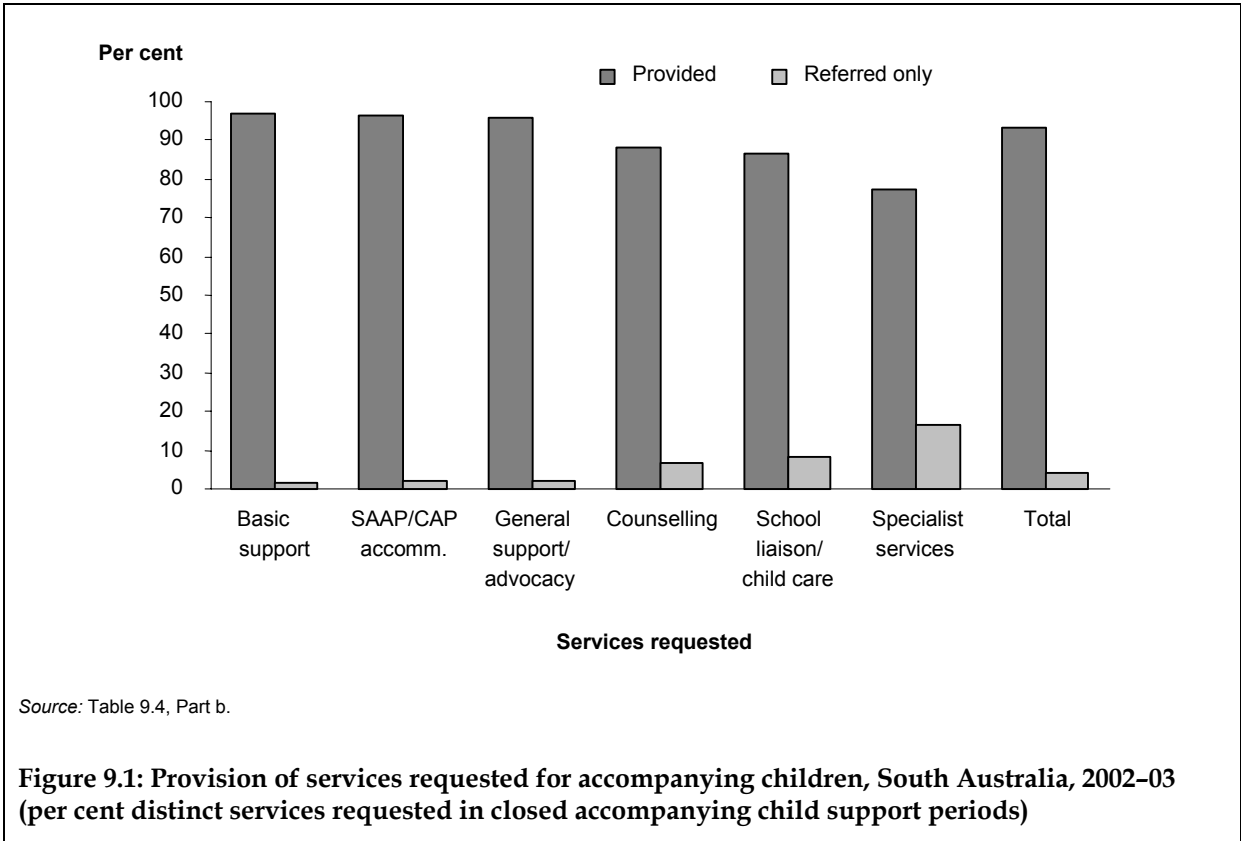
Notes

1. Table excludes high-volume records because not all items were included on the high-volume form.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

9 Support to accompanying children

9.1 Key chart



9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, South Australia, 2002–03

Age	Accompanying children		Accompanying child support periods	
	%	Number	%	Number
0–4 years	46.4	2,500	46.3	2,850
5–12 years	41.7	2,250	42.1	2,600
13–15 years	9.2	500	9.1	550
16–17 years	2.7	150	2.6	150
Total	100.0	5,350	100.0	6,150
Gender				
Male	49.1	2,650	49.5	3,150
Female	50.9	2,700	50.5	3,200
Total	100.0	5,350	100.0	6,300

Notes

1. Number excluded due to errors and omissions in age (weighted): 7 accompanying children.
2. Number excluded due to errors and omissions in gender (weighted): 10 accompanying children.
3. Number excluded due to errors and omissions in age (weighted): 198 accompanying child support periods.
4. Number excluded due to errors and omissions in gender (weighted): 40 accompanying child support periods.
5. Table excludes high-volume records because not all items were included on the high-volume form.
6. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
7. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, South Australia, 2002–03

Birthplace	Per cent	Number
Australia	97.0	5,100
Oceania (excluding Australia)	0.5	<25
Europe and the former Soviet Union	0.7	50
South-East, North-East and Southern Asia	0.4	<25
Other (including the Middle East, Africa, the Americas and Caribbean)	1.4	50
Total	100.0	5,250

Notes

1. Number excluded due to errors and omissions in birthplace (weighted): 124 accompanying children.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, South Australia, 2002–03

Type of service	Couple with children	Male with children	Female with children	Total	
		(%)		%	Number
Accompanying child support periods					
Accommodation	75.9	71.3	66.8	67.5	2,850
SAAP/CAP accommodation	75.9	71.3	66.8	67.5	2,850
School liaison/child care	27.6	35.7	30.6	30.4	1,300
School liaison	7.0	23.8	12.2	12.1	500
Child care	20.6	20.9	23.2	23.0	950
Counselling	27.3	35.6	29.8	29.8	1,250
Help with behavioural problems	4.8	7.4	13.1	12.5	550
Sexual/physical abuse counselling/support	1.5	—	3.4	3.2	150
Skills education	—	(*)—	4.2	4.0	150
General counselling/support	22.8	28.2	22.3	22.4	950
General support/advocacy	19.7	38.9	40.6	39.2	1,650
Access arrangements	1.8	(*)—	4.4	4.2	200
Advice/information	10.7	28.4	29.0	27.8	1,150
Brokerage services	(*)—	(*)—	2.8	2.6	100.0
Advocacy	11.9	17.9	21.3	20.6	850
Specialist services	7.4	4.5	15.3	14.6	600
Culturally sensitive services	4.8	—	9.1	8.6	350
Health/medical services	3.7	—	7.5	7.2	300
Basic support and other services n.e.s.	42.5	54.0	58.4	57.3	2,400
Meals	16.7	25.7	33.0	31.7	1,350
Showers/hygiene	1.5	9.1	23.5	21.7	900
Recreation	5.5	17.8	21.2	20.1	850
Transport	17.3	24.0	32.3	31.2	1,300
Other	14.8	12.2	17.6	17.3	750
No services provided directly by agency	5.9	5.9	3.1	3.4	150
Total accompanying child support periods (%)	6.7	1.7	91.5	100.0	..
Total accompanying child support periods (number)	300	50	3,850	..	4,200
Support periods for SAAP clients with accompanying children requiring assistance					
Total support periods (%)	6.3	2.3	91.2	100.0	..
Total support periods (number)	150	50	1,900	..	2,100
Mean number of accompanying children requiring assistance	2.15	1.46	2.02	..	2.02

Notes

1. Number excluded due to errors and omissions (weighted): 2,140 accompanying child support periods (including cases with no information on service requirements or provision).
2. Number excluded due to errors and omissions (weighted): 36 support periods.
3. Table excludes high-volume records because not all items were included on the high-volume form.
4. Accompanying children were able to receive multiple services, so percentages do not total 100.
5. An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.
6. Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.
7. In a very small number of support periods, people in the 'Other' client group presented with children. To ensure confidentiality, these cases are not presented separately but are included in the total.
8. To ensure confidentiality some cells in this table have been replaced with '(*)—' where appropriate. While these cases are not presented separately, they are included in the total.
9. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2002–03

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total		
Accommodation								
SAAP/CAP accommodation	1.5	2.2	3.7	94.4	1.9	96.3	100.0	2,250
School liaison/child care								
School liaison	5.1	7.1	12.2	75.2	12.7	87.9	100.0	400
Child care	5.0	8.7	13.7	78.8	7.4	86.2	100.0	850
Counselling								
Help with behavioural problems	8.7	8.7	17.4	66.0	16.6	82.6	100.0	450
Sexual/physical abuse counselling/support	7.0	20.2	27.2	49.6	23.3	72.9	100.0	150
Skills education	3.0	5.3	8.3	88.0	3.8	91.8	100.0	150
General counselling/support	3.5	3.2	6.7	89.8	3.5	93.3	100.0	750
General support/advocacy								
Access arrangements	7.0	16.8	23.8	64.3	11.9	76.2	100.0	150
Advice/information	1.2	0.9	2.1	95.7	2.2	97.9	100.0	950
Brokerage services	(*) (+) —	(*) —	4.0	96.0	—	96.0	100.0	100
Advocacy	1.6	0.6	2.2	90.1	7.7	97.8	100.0	650
Specialist services								
Culturally sensitive services	2.2	7.6	9.8	88.8	1.4	90.2	100.0	300
Health/medical services	9.5	24.7	34.2	35.5	30.3	65.8	100.0	300
Basic support and other services n.e.s.								
Meals	0.8	1.1	1.9	^(a) 97.7	^(a) 0.4	98.1	100.0	1,050
Showers/hygiene	(+) —	(*) —	1.5	(+) —	(*) —	98.5	100.0	700
Recreation	2.5	2.0	4.5	94.1	1.4	95.5	100.0	750
Transport	0.8	0.5	1.3	97.6	1.1	98.7	100.0	1,000
Other	2.1	3.2	5.3	85.6	9.1	94.7	100.0	400
Further other	2.5	7.9	10.4	69.4	20.2	89.6	100.0	200

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, South Australia, 2002–03

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

Broad type of service	Not provided			Provided			Total	Distinct services requested	Assoc. closed accompanying child support periods
	Neither provided nor referred	Referred	Sub-total	Provided only	Provided and referred	Sub-total			
	% distinct services requested							Number	Number
Accommodation	1.5	2.2	3.7	94.4	1.9	96.3	100.0	2,250	2,250
School liaison/ child care	5.0	8.2	13.2	77.6	9.1	86.7	100.0	1,300	1,100
Counselling	5.4	6.7	12.1	78.5	9.4	87.9	100.0	1,500	1,000
General support/ advocacy	1.9	2.1	4.0	91.2	4.8	96.0	100.0	1,850	1,350
Specialist services	6.0	16.5	22.5	60.9	16.5	77.4	100.0	600	550
Basic support and services n.e.s.	1.4	1.5	2.9	94.6	2.5	97.1	100.0	4,100	1,900
Total (%)	2.7	3.9	6.6	88.3	5.1	93.4	100.0
Total (number)	300	450	750	10,200	600	10,800	..	11,600	3,250

(a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality.

Notes

1. Number excluded due to errors and omissions (weighted): 1,561 closed accompanying child support periods (including cases with no information on service requirements or provision).
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
4. To ensure confidentiality some cells in this table have been replaced with "(*)". While these cases are not presented separately, they are included in the total. A "(+)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
5. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, South Australia, 2002–03

	Couple with children	Female with children	Total	
Broad type of service	% unmet needs		%	Number
Accommodation	31.8	9.0	10.9	50
School liaison/child care	13.6	20.7	21.0	50
Counselling	36.4	25.9	26.1	100
General support/advocacy	9.1	11.3	11.5	50
Specialist services	4.5	12.8	11.9	50
Basic support and services n.e.s.	4.5	20.3	18.6	50
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>300</i>
Summary totals				
Total unmet needs (%)	7.5	90.2	100.0	..
Total unmet needs (number)	<25	300	..	300
Total closed accompanying child support periods with unmet needs (%)	8.9	87.6	100.0	..
Total closed accompanying child support periods with unmet needs (number)	<25	200	..	200
Total closed accompanying child support periods (%)	6.4	92.1	100.0	..
Total closed accompanying child support periods (number)	200	3,050	..	3,300
Total closed support periods with accompanying children with unmet needs (%)	7.0	90.9	100.0	..
Total closed support periods with accompanying children with unmet needs (number)	<25	150	..	150
Total closed support periods with accompanying children requiring assistance (%)	5.7	92.2	100.0	..
Total closed support periods with accompanying children requiring assistance (number)	100	1,500	..	1,650

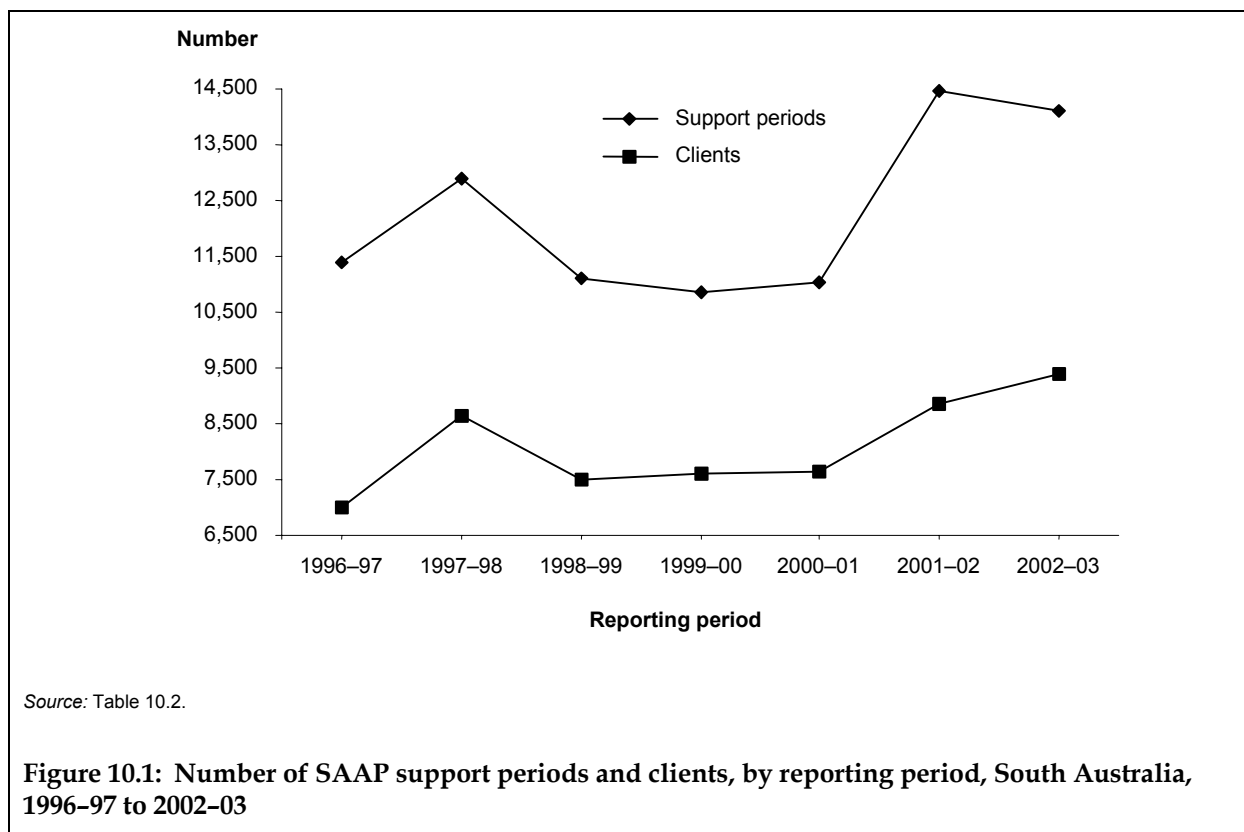
Notes

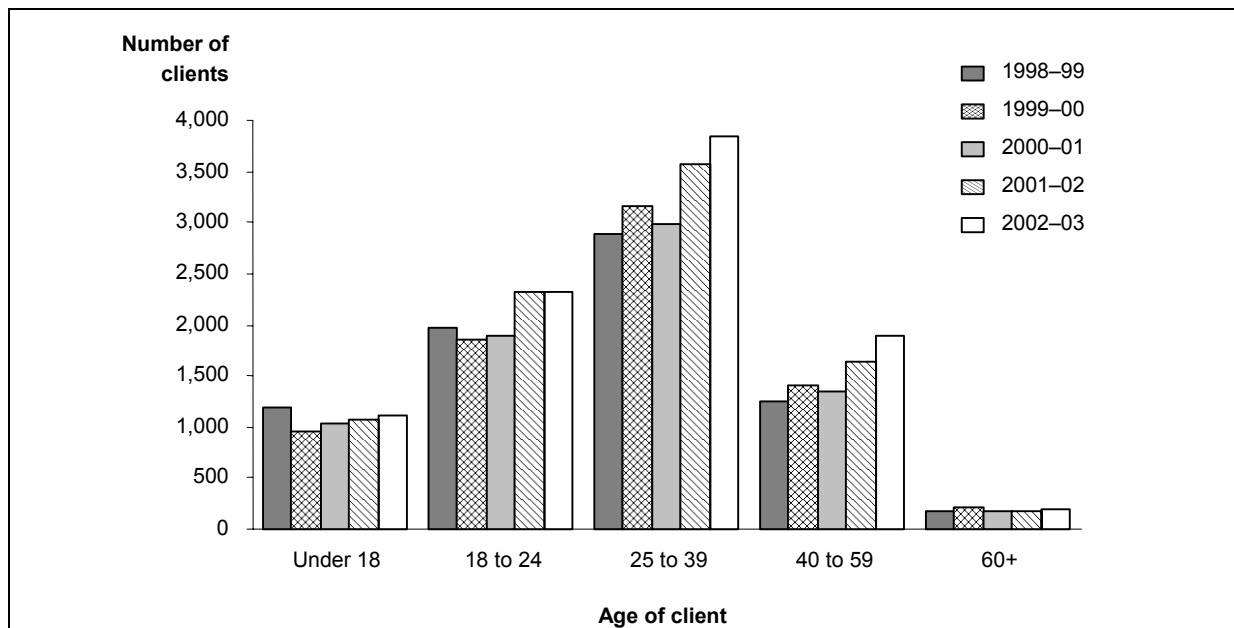
1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,477 closed accompanying child support periods (including cases with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 7 closed support periods with accompanying children requiring assistance.
6. Table excludes high-volume records because not all items were included on the high-volume form.
7. In a very small number of closed support periods, people in the 'Male with children' client group presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total. There were no closed support periods for the client group 'Other with children' in which services requested for children were neither provided nor referred.
8. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

10 Support from 1996–97 to 2002–03

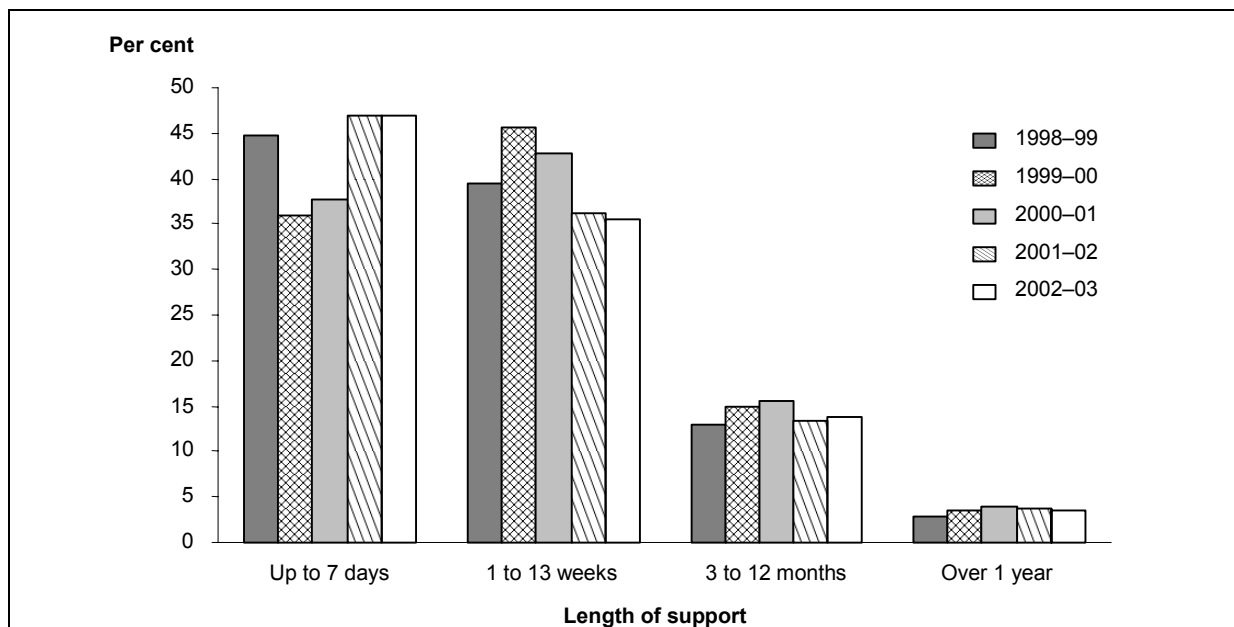
10.1 Key charts





Source: Derived from Table 10.3.

Figure 10.2: Number of clients by age group, South Australia, 1998-99 to 2002-03



Source: Derived from Table 10.5.

Figure 10.3: Length of support, South Australia, 1998-99 to 2002-03 (per cent closed support periods)

10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, South Australia, 1996–97 to 2002–03

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
Current \$				
1996–97	20,903,000	18,066,000	1,590	2,580
1997–98	21,280,000	19,905,000	1,540	2,300
1998–99	22,363,000	21,530,000	1,940	2,860
1999–00	22,398,000	20,865,000	1,920	2,740
2000–01	24,045,000	21,929,000	1,990	2,860
2001–02	24,743,000	23,063,000	1,600	2,610
2002–03	25,527,000	24,070,000	1,710	2,560
Constant 2002–03 \$				
1996–97	23,829,000	20,596,000	1,810	2,940
1997–98	23,888,000	22,344,000	1,730	2,590
1998–99	24,409,000	23,500,000	2,120	3,120
1999–00	24,266,000	22,606,000	2,080	2,970
2000–01	25,199,000	22,981,000	2,080	3,000
2001–02	25,386,000	23,663,000	1,640	2,680
2002–03	25,527,000	24,070,000	1,710	2,560

Notes

1. Funding per support period and funding per client are based on recurrent allocations to agencies.
2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002; ABS 2003b; FaCS unpublished data.

Table 10.2: SAAP support periods and clients, by reporting period, South Australia, 1996–97 to 2002–03 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Support periods (number)	11,400	12,900	11,100	10,850	11,050	14,450	14,100
Clients (number)	7,000	8,650	7,500	7,600	7,650	8,850	9,400
Mean number of support periods per client	1.70	1.50	1.46	1.42	1.44	1.63	1.50
Clients per 10,000 population 10+	55	67	58	58	58	67	70
Nightly average support periods with accommodation	500	650	650	700	650	850	800
Daily average support periods	1,250	1,550	1,600	1,850	1,750	2,300	2,300

Notes

1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
2. Number excluded due to errors and omissions (weighted): 1,317 nightly average support periods with accommodation.
3. Number excluded due to errors and omissions (weighted): 1,323 daily average support periods.
4. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in South Australia.
5. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided with South Australia.
6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
7. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
8. Support period figures have been weighted to adjust for agency non-participation.
9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2003a.

Table 10.3: SAAP clients: age of client by reporting period, South Australia, 1998–99 to 2002–03 (per cent)

Age of client	1998–99	1999–00	2000–01	2001–02	2002–03
Under 15 years	1.8	0.8	1.1	1.1	1.4
15–17 years	14.2	11.8	12.6	11.2	10.5
18–19 years	9.1	9.4	9.5	9.1	8.8
20–24 years	17.2	15.1	15.9	17.3	16.0
25–29 years	14.7	14.4	14.2	13.6	13.5
30–34 years	12.8	14.8	14.1	14.2	14.7
35–39 years	11.1	12.5	11.8	12.7	12.9
40–44 years	8.2	8.6	7.9	8.3	9.3
45–49 years	4.1	5.2	5.0	5.2	5.6
50–54 years	2.8	3.1	3.2	3.4	3.6
55–59 years	1.6	1.6	2.2	1.8	1.7
60–64 years	1.0	1.4	1.2	1.0	1.1
65 years and over	1.4	1.3	1.3	1.1	1.0
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	7,500	7,600	7,650	8,800	9,350
Mean age (years)	29.5	30.6	30.3	30.4	30.8
Median age (years)	27	29	28	29	29

Notes

1. Number excluded due to errors and omissions (weighted): 149.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, South Australia, 1998–99 to 2002–03 (per cent)

Existence of support plan	1998–99	1999–00	2000–01	2001–02	2002–03
<i>Support plan</i>	64.2	70.8	73.7	73.1	69.6
All goals achieved	n.a.	n.a.	13.4	21.4	20.9
Most or some goals achieved	n.a.	n.a.	29.7	43.3	42.2
No goals achieved	n.a.	n.a.	3.1	4.6	4.7
No information given	n.a.	n.a.	27.5	3.8	1.9
<i>No support plan</i>	13.8	12.3	9.9	10.0	10.7
<i>Not appropriate</i>	22.1	16.9	16.4	17.0	19.6
<i>Total</i>	100.0	100.0	100.0	100.0	100.0
Total (number)	6,150	5,700	5,853	6,700	6,700

Notes

1. Number excluded due to errors and omissions (weighted): 4,604.
2. Table excludes high-volume records because not all items were included on the high-volume form.
3. Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.5: SAAP closed support periods: length of support by reporting period, South Australia, 1998–99 to 2002–03 (per cent)

Length of support	1998–99	1999–00	2000–01	2001–02	2002–03
Less than 1 day	12.6	6.1	9.4	17.9	16.2
1 day	11.3	10.1	9.5	9.7	10.0
2 days	5.5	4.7	4.6	4.6	4.9
3 days	4.2	4.0	3.9	3.9	4.5
4 days	3.0	2.9	3.0	3.2	3.6
5 days	2.6	2.6	2.3	2.5	2.5
6 days	2.6	2.8	2.4	2.5	2.2
7 days	2.9	2.8	2.6	2.6	3.1
>1–2 weeks	11.4	11.5	11.5	9.9	10.3
>2–4 weeks	10.6	12.1	11.0	10.1	9.9
>4–13 weeks	17.5	22.0	20.2	16.1	15.3
>13–26 weeks	8.1	9.0	8.9	7.8	8.2
>26–52 weeks	4.9	6.0	6.6	5.6	5.7
>52 weeks	2.9	3.5	4.0	3.7	3.5
<i>Total (%)</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	9,600	9,000	9,200	12,100	11,950
Mean length (days)	57	65	70	64	61
Median length (days)	11	17	15	9	9

Notes

1. Number excluded due to errors and omissions (weighted): 412.
2. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 10.6: SAAP clients: number of support periods per client by reporting period, South Australia, 1996–97 to 2002–03 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
1	72.9	79.1	78.5	79.6	78.8	71.5	77.4
2	15.8	11.6	13.3	13.4	14.1	15.3	13.3
3	5.4	5.0	4.5	4.1	4.2	7.5	4.7
4	2.8	2.2	1.9	1.7	1.4	2.3	2.3
5	1.5	1.0	0.7	0.6	0.7	1.3	1.1
6+	1.6	1.1	1.0	0.6	0.9	2.0	1.1
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>
Total (number)	7,000	8,650	7,500	7,600	7,650	8,850	9,400
Mean number of support periods	1.70	1.50	1.46	1.42	1.44	1.63	1.50

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 10.7: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, South Australia, 1996–97 to 2002–03

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002–03
Agencies (number)	68	72	76	77	82	82	80
Agency participation rate (%)	97.1	97.2	96.1	93.5	93.9	92.7	96.3
Forms returned (number)	10,884	12,315	10,656	10,158	10,362	13,349	13,210
Forms returned with consent (%)	66.8	77.8	78.8	81.0	81.1	75.2	87.3
Forms returned with valid consent (%)	64.6	75.1	75.8	79.3	79.2	73.2	85.4

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Sources: SAAP Administrative Data and Client Collections.

Appendix 1 The data

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for South Australia follows.

A1.1 Agency participation

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by region and primary target group, South Australia, 2002–03

	Agencies		Forms returned		
	Total	Participation rate	Total	Consent	Valid consent
Region	Number	%	Number	%	%
Metropolitan, Eastern	26	96.2	7,733	88.2	87.2
Metropolitan, Western	5	100.0	537	89.0	86.6
Metropolitan, Northern	7	100.0	1,181	81.9	80.7
Metropolitan, Southern	7	85.7	907	80.5	79.3
Country, North	20	95.0	1,788	88.8	82.6
Country, South	15	100.0	1,064	89.3	86.7
Total	80	96.3	13,210	87.3	85.4
Primary target group					
Young people	21	95.2	3,558	79.5	78.3
Single men only	13	92.3	2,222	97.4	96.9
Single women only	2	100.0	431	81.9	81.7
Families	12	100.0	850	84.9	83.1
Women escaping domestic violence	21	95.2	4,982	88.2	85.4
Cross target/multiple/general	11	100.0	1,167	91.5	87.8
Total	80	96.3	13,210	87.3	85.4

Notes

1. 'Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.
2. Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.
3. 'Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).
4. Of the 13,210 forms returned, 4,066 were high-volume forms. After adjusting for agency non-participation (see Section A1.2.1 of the national report), high-volume agencies accounted for 4,500 of the 14,100 support periods.

Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Region

Six administrative regional classifications developed by the South Australian Department of Human Services are used in this report. The names of these regions are as follows:

- Metropolitan, Western – including the Local Government Areas of Charles Sturt, West Torrens, Port Adelaide, Enfield-Coast and Port;
- Metropolitan, Northern – including the Local Government Areas of Gawler, Playford, Salisbury, Tea Tree Gully, Port Adelaide, Enfield-East and Inner;
- Metropolitan, Eastern – including the Local Government Areas of Adelaide, Burnside, Cambelltown, Norwood, Payneham, Saint Peters, Prospect, Unley, Walkerville, Adelaide Hills-Central and Ranges;
- Metropolitan, Southern – including the Local Government Areas of Holdfast Bay, Marion, Mitcham, Onkaparinga;
- Country, North – including the Eyre, Mid-North, North and Far West, Wakefield regions; and
- Country, South – including the Hills Mallee and Southern, Riverland, and South East regions.

Appendix 2 SAAP NDCA Client Collection forms



CLIENT FORM

JULY 2002 – JUNE 2003



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	OFFICE USE ONLY
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	1
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2
SUPPORT PERIOD NOT ENDED BY								3
30 June 2003	Yes	<input type="checkbox"/>	1					4
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2		
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	5
	2ND & 3RD LETTERS OF FIRST NAME		1ST & 2ND LETTERS OF SURNAME		LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE		6
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>				7
								8
								9
								10
								11
								12

THE 2002–2003 CLIENT FORM

The 2002–03 Client Collection commences Monday 1 July 2002. The only change on this year's form is the addition of a shaded square at the end of the Agency Number, at the top right hand corner of the front page. Please use this space to write in your agency's new alphabetic check digit. **Your new agency id is your previous four digit agency number plus an alphabetic check digit (eg. 9999 X).**

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that *require* the *informed consent* of the client. The square indicates questions that should be completed *even without* the *informed consent* of the client.
- You should begin using the new pink client forms on Monday 1 July 2002. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

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1. Source of referral/information

please tick one box only

- self 13
- family 14
- friends 15
- school/other educational institution 2
- community services department 3
- police/legal unit 4
- prison/correction institution 5
- hospital/health/medical services 6
- psychiatric unit 7
- telephone/crisis referral agency 8
- SAAP agency/worker 9
- other government department 10
- other non-government organisation 11
- other (please specify) _____ 999
- don't know/no information 0

2. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
- couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
- couple without child(ren) 2
- other (please specify) _____ 999

3. Gender of client

- female 1
- male 2

IF CONSENT NOT OBTAINED PLEASE GO TO QUESTION 19

4. Country of birth of client

- Australia 1
- other (please specify) _____ 2

5. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
- yes, Aboriginal person 2
- yes, Torres Strait Islander person 3
- yes, both 4

6. What language does the client mainly speak?

- English 1 go to **8.**
- other (please specify) _____ 2

7. How well does the client speak English?

- very well 1
- well 2
- not well 3
- not at all 4

8. Cultural identity of the client?

(please specify) _____

9. Labour force status before and after support period

please tick one box only in each column **Before** **After**

- employed full time 1
- employed part time 2
- employed casual 3
- unemployed (looking for work) 4
- not in labour force (see manual) 5
- don't know /no information 0

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10. Main income source before and after support period

please tick one box only in each column **Before** **After**

No Income

- no income 1
- registered/awaiting benefit 2

Government Payments

- newstart allowance 4
- youth allowance 33
- Austudy Payment - for students aged
25 years of age and over 28
- community development employment
program (CDEP) 8
- ABSTUDY 31
- disability support pension 12
- age pension 13
- parenting payment (single) - formerly
sole parent pension 14
- parenting payment (partnered) 32
- special benefit 15
- sickness allowance 16
- partner allowance 17
- DVA support pension 29
- DVA disability pension 30
- other type of allowance or benefit 18

Other Income

- workcover/compensation 19
- maintenance/child support 20
- wages/salary/own business 21
- spouse/partner's income 22
- other (please specify) _____ 999
- don't know/no information 0

11. Student status before and after support period

please tick one box only in each column **Before** **After**

- not a student 1
- primary/secondary school student 2
- post-secondary student/employment training 3
- don't know/no information 0

12. Presenting reasons for seeking assistance

please tick as many circles as apply

- usual accommodation unavailable 19
- eviction/previous accommodation ended/
asked to leave 9
- time out from family/other situation 2
- relationship/family breakdown 3
- interpersonal conflict 4
- physical/emotional abuse 5
- domestic violence 6
- sexual abuse 7
- financial difficulty 8
- drug/alcohol/substance abuse 10
- gambling 20
- emergency accommodation ended 11
- recently left institution 12
- psychiatric illness 13
- recent arrival to area with no means of support 14
- itinerant (moving from place to place) 15
- other (please specify) _____ 999
- other (please specify) _____ 998
- don't know/no information 0

13. Main presenting reason for seeking assistance

Please write the appropriate code number from Question 12

--	--	--

14. Current period of unsafe, insecure or inadequate housing (i.e. homelessness)

- at imminent risk 888
- less than one week 1
- 1 week - 1 month 2
- 1-3 months 3
- 3-6 months 4
- 6-12 months 5
- 1-2 years 6
- 2-5 years 7
- more than 5 years 8
- don't know/no information 0

15. Location before the period of unsafe, insecure or inadequate housing in question 14 (i.e. homelessness or at imminent risk)

- state
- suburb/town
- postcode
- overseas 9998
- don't know/no information 0

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16. Type of housing/accommodation immediately before and after this support period

please tick one box only in each column

Before After

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
- medium/long term accommodation 2
- hostel 3
- motel/hotel 4
- community placement 5
- other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
- living rent-free in house or flat 8
- renting independently in the private rental market 9
- renting a public housing dwelling 10
- renting community housing 11
- renting a caravan 12
- rooming house/hostel/hotel 13
- boarding in a private home 14
- purchasing or living in own home 15
- living in a car/tent/park/street/squat 16
- other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
- prison/youth training centre 19
- other government residential arrangement 20
- detoxification unit/rehabilitation centre 21
- other institutional setting 22
- don't know/no information 0

17. Who was the client living with immediately before and after this support period?

please tick one box only in each column

Before After

- alone 10
- with both parents 1
- with one parent and parent's spouse/partner 2
- with one parent 3
- with a foster family 4
- with relative(s) - temporary 5
- with relative(s) - long term 6
- with spouse/partner 7
- with spouse/partner and child(ren) 8
- alone with child(ren) 9
- with friend(s) - temporary 11
- with friend(s) - long term 12
- living with other unrelated persons 13
- other (please specify) _____ 999
- don't know/no information 0

18. Was the client the subject of a legal order or legal processes before or after support?

Before After

no 1

OR tick as many circles as apply

- protection or guardianship order (including wardship or equivalent) 2
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated AGAINST the CLIENT) 3
- intervention/protection/restraining order/ apprehended violence order (as a result of violence perpetrated BY the CLIENT) 6
- other legal processes 999
- don't know/no information 0

19. Has a case management/support plan been agreed to by the end of the support period?

please tick one box only

- yes 1 go to question 20
- no 2 go to question 21
- not appropriate 3 go to question 21

20. To what extent have the client's case management goals been achieved by the end of the support period?

please tick one box only

- not at all 1
- some 2
- most 3
- all 4
- not applicable/appropriate 5

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21. Was SAAP/CAP accommodation provided?

No go to question 22
 Yes please provide types and dates of SAAP/CAP supported accommodation provided to the client (including THM's and other SAAP managed properties)

1. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

2. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

3. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

4. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

5. Type of accommodation Dates of accommodation
please tick one box only *please complete all boxes*

	on-site		off-site			D D M M Y Y Y Y
Crisis/short term	<input type="checkbox"/>	1	<input type="checkbox"/>	4	Start	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Medium/long term	<input type="checkbox"/>	2	<input type="checkbox"/>	5	Finish	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Other SAAP	<input type="checkbox"/>	3	<input type="checkbox"/>	6		

22. Support to client

	Needed	Provided	Referral Arranged	Not provided or referred	
<i>please tick as many circles as apply</i>					
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	38
other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999

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PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/guardian's form)

please tick one box only

Yes, child(ren) recorded on this form 1 No, child(ren) recorded on 'other adults' form 2 not applicable 3

24.

CHILD 1				CHILD 2				CHILD 3			
ALPHA CODE				ALPHA CODE				ALPHA CODE			
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>				YEAR OF BIRTH <input type="text"/>			

25. Country of birth of the child(ren)

Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1	Australia <input type="checkbox"/> 1
other (please specify) <input type="text"/>	other (please specify) <input type="text"/>	other (please specify) <input type="text"/>
<input type="checkbox"/> 2	<input type="checkbox"/> 2	<input type="checkbox"/> 2

26. Number of homes the child(ren) has lived in during the past year

homes <input type="text"/>	homes <input type="text"/>	homes <input type="text"/>
----------------------------	----------------------------	----------------------------

27. Age of child(ren)

0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1	0-4 years <input type="checkbox"/> 1
5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2	5-12 years <input type="checkbox"/> 2
13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3	13-15 years <input type="checkbox"/> 3
16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4	16-17 years <input type="checkbox"/> 4

28. Gender of child(ren)

female <input type="checkbox"/> 1	female <input type="checkbox"/> 1	female <input type="checkbox"/> 1
male <input type="checkbox"/> 2	male <input type="checkbox"/> 2	male <input type="checkbox"/> 2

29. Support to child(ren)

	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21	no assistance <input type="checkbox"/>				21
	Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred		Needed	Provided	Referral Arranged	Not provided or referred	
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	21
help with behavioural problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1
sexual/physical abuse counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2
child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3
liaison with kindergarten/school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4
access arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5
culturally sensitive services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11
showers/hygiene support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16
skills education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17
advocacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19
general counselling/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	999
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	998

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CHILD 4
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 5
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 6
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

CHILD 7
ALPHA CODE

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE
YEAR OF BIRTH <input type="text"/>			

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

Australia 1
other (please specify) 2

homes

0-4 years 1
5-12 years 2
13-15 years 3
16-17 years 4

female 1
male 2

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	14
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	16
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	17
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	18
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	19
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

<input type="checkbox"/>	Needed	Provided	Referral Arranged	Not provided or referred	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	3
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	999
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	998

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If you have any problems completing this form please telephone the SAAP NDCA hotline on 1-800 627 191 or email ndca@aihw.gov.au

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients who have left your agency in the last month* to the NDCA in the prepaid envelope provided.
- **Forms should reach the NDCA by the 15th of each month.**
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the last month record **zero** forms to return on the Form Return Sheet. This ensures that your agency is counted as participating in the National Data Collection. The NDCA is required to notify State/Territory funding departments of agencies that do not return forms (or Form Return Sheets) each month.

30 JUNE 2002 AND 31 DECEMBER 2002

- Twice a year (in the first week of July 2002 and in the first week of January 2003), you should notify the NDCA of clients who are still being supported as at 30 June 2002 and 31 December 2002.
- For clients who are ongoing at 30 June 2002, transfer the information from the old 2001–2002 form to the new 2002–2003 form. Return the old form to the NDCA along with the forms of *clients who have left your agency in the last month*. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December – use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2002. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

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CLIENT FORM

HIGH VOLUME AGENCIES

JULY 2002 – JUNE 2003



AGENCY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	OFFICE USE ONLY
SUPPORT PERIOD	D	D	M	M	Y	Y	Y	Y		1
Date commenced	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	2
Date finished	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	3
SUPPORT PERIOD NOT ENDED BY										4
30 June 2003	Yes	<input type="checkbox"/>	1							5
CONSENT OBTAINED	Yes	<input type="checkbox"/>	1	No	<input type="checkbox"/>	2				6
ALPHA CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	7
	2ND & 3RD LETTERS OF FIRST NAME	1ST & 2ND LETTERS OF SURNAME	LAST LETTER OF SURNAME	M/F FOR MALE OR FEMALE						8
YEAR OF BIRTH OF CLIENT	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	9
										10
										11
										12

1. Person(s) receiving assistance

please tick one box only

WITH child(ren)

- person with child(ren) 3
 couple with child(ren) 4

WITHOUT child(ren)

- person alone or with unrelated person(s) 1
 couple without child(ren) 2
 other (please specify) _____ 999

2. Does this client have children reported on this form or another form for this period of support?

(children should be recorded on only one of the parent/ guardian's form)

please tick one box only

- Yes, child(ren) recorded on this form 1
 No, child(ren) recorded on 'other adults' form 2
 not applicable 3

3. Number of accompanying children assisted in each age group

- 0 – 4 years 1
 5 – 12 years 2
 13 – 15 years 3
 16 – 17 years 4

(complete a separate client form for each child aged 18 years and over)

4. Gender of client

- female 1
 male 2

5. Main income source at commencement

please tick one box only in each column

No Income

- no income 1
 registered/awaiting benefit 2

Government Payments

- newstart allowance 4
 youth allowance 33
 Austudy Payment - for students aged 25 years of age and over 28
 community development employment program (CDEP) 8
 ABSTUDY 31
 disability support pension 12
 age pension 13
 parenting payment (single) - formerly sole parent pension 14
 parenting payment (partnered) 32
 special benefit 15
 sickness allowance 16
 partner allowance 17
 DVA support pension 29
 DVA disability pension 30
 other type of allowance or benefit 18

Other Income

- workcover/compensation 19
 maintenance/child support 20
 wages/salary/own business 21
 spouse/partner's income 22
 other (please specify) _____ 999
 don't know/no information 0

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6. Country of birth of client

- Australia 1
 other (please specify) _____ 2

7. Does the client identify as being of Aboriginal or Torres Strait Islander origin?

- no 1
 yes, Aboriginal person 2
 yes, Torres Strait Islander person 3
 yes, both 4

8. Cultural identity of the client

other (please specify) _____

9. Type of housing/accommodation immediately before this support period

please tick one box only

SAAP/CAP FUNDED ACCOMMODATION

- crisis/short-term accommodation 1
 medium/long term accommodation 2
 hostel 3
 motel/hotel 4
 community placement 5
 other SAAP/CAP funded accommodation 6

NON-SAAP HOUSING ACCOMMODATION

- non-SAAP emergency accommodation 7
 living rent-free in house or flat 8
 renting independently in the private rental market 9
 renting a public housing dwelling 10
 renting community housing 11
 renting a caravan 12
 rooming house/hostel/hotel 13
 boarding in a private home 14
 purchasing or living in own home 15
 living in a car/tent/park/street/squat 16
 other non-SAAP housing/accommodation 17

INSTITUTIONAL SETTING

- hospital/psychiatric institution 18
 prison/youth training centre 19
 other government residential arrangement 20
 detoxification unit/rehabilitation centre 21
 other institutional setting 22
 don't know/no information 0

10. Support to client

please tick as many circles as apply

	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 43
assistance to obtain/maintain short-term accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 39
assistance to obtain/maintain independent housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 42
assistance to obtain/maintain benefit/pension/ other government allowance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 37
employment and training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 5
financial assistance/material aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 6
financial counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 7
incest/sexual assault counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 8
domestic violence counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 9
family/relationship counselling and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 10
emotional support/ other counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 11
psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 12
psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 13
living skills/personal development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 14
pregnancy support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 33
family planning support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 34
drug/alcohol support or intervention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 16
physical disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 17
intellectual disability services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 18
culturally appropriate support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 19
interpreter services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 20
meals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 21
laundry/shower facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 22
recreation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 23
transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 24
assistance with legal issues/ court support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 25
health/medical services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 26
advice/information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 27
brokerage services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 28
retrieval/storage/removal of personal belongings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 29
advocacy/liaison on behalf of client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 30
assistance with problem gambling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 36
assistance with immigration issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 38
other (please specify) _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> 999

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