



**Australian Government**

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# **Government-funded specialist homelessness services**

**SAAP National Data Collection  
annual report  
2009–10**

**Victoria**

**June 2011**

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#### **Australian Institute of Health and Welfare**

Board Chair

Hon. Peter Collins, AM, QC

Director

David Kalisch

Any enquiries about or comments on this publication should be directed to:

Communications, Media and Marketing Unit

Australian Institute of Health and Welfare

GPO Box 570

Canberra ACT 2601

Phone: (02) 6244 1032

Email: [info@aihw.gov.au](mailto:info@aihw.gov.au)

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# Summary

This publication is one of eight state and territory supplements that accompany the 2009–10 national annual report on the use of government-funded specialist homelessness services (AIHW 2011a). Information to aid readers in interpreting the data is presented in Box 1 and in the national report and appendixes (AIHW 2011i).

## **Box 1: Models of service delivery vary by jurisdiction**

The approaches to delivering homelessness services vary between jurisdictions (see AIHW 2011a:Box 1.1). This variation needs to be considered when analysing national results and comparing the states and territories.

Accommodation related data for Victoria, both in regard to the assessed need for accommodation and the provision of accommodation, is affected by the model of homelessness service delivery used in this state. Much of the specialist homelessness accommodation in Victoria is provided through the complementary Transitional Housing Management (THM) program, which collects data separately to the SAAP NDC. As such, accommodation related data in Victoria has not been recorded in the SAAP NDC in a basis consistent with other states and territories and is therefore not strictly comparable with that reported by other jurisdictions.

In line with the national picture, in Victoria:

- the majority of clients were female
- the average age of clients was in their early thirties
- Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- clients commonly sought support because of interpersonal relationship, accommodation, or financial related issues
- immediately following support, most clients were living in a house or flat, they were not employed, and their main source of income was a government pension or benefit.

Some other points of interest in Victoria were:

- the rate of use of specialist homelessness services was higher than the national average
- the length of support was the shortest nationally
- the proportion of Aboriginal and Torres Strait Islander people was the lowest nationally
- seeking support primarily because of domestic or family violence was relatively high and has increased in recent years
- there was a relatively high level of unmet need for specialist services, such as drug or alcohol support or intervention and specialist counselling.

# 1 How many people were supported?

In 2009–10, an estimated 1 in 84 Victorians used government-funded specialist homelessness services (Table 1.1). This rate of access was higher than the national figure of 1 in 100 people.

**Table 1.1: Rate of service use, by state and territory, 2009–10 (number)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:116	1:84	1:117	1:114	1:70	1:75	1:98	1:37	1:100

Sources: Table A3; AIHW 2011a, b, c, d, e, f, g, h:Table A3.

More specifically, agencies supported an estimated 64,800 people, of whom 39,100 (60%) were clients and 25,700 (40%) were children accompanying clients (tables A3, A4 and A5).

Most clients and accompanying children had one period of support within the year, though repeat use of services was slightly higher in Victoria than in the other states and territories (tables A3, A4 and A5; AIHW 2011a, b, c, d, e, f, g, h).

The proportion of support periods where a period of specialist homelessness accommodation was reported was far lower in Victoria than it was in the other states and territories (10% compared with a range of 25% in South Australia to 64% in the Northern Territory (Table 1.2). This was largely because of the way accommodation was reported in this state (see Box 1).

**Table 1.2: Support periods with and without a period of specialist homelessness accommodation, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
With accommodation	33.6	10.2	44.9	45.3	24.8	44.2	43.5	63.8	28.8
Without accommodation	66.4	89.8	55.1	54.7	75.2	55.8	56.5	36.2	71.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A4; AIHW 2011a, b, c, d, e, f, g, h:Table A4.

## 2 Who was supported?

The majority of Victorian clients were female (66%) (Table 2.1). This was slightly higher than the 62% reported nationally.

**Table 2.1: Sex of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Male	41.6	33.8	43.9	35.2	34.7	46.6	38.4	30.9	38.0
Female	58.4	66.2	56.1	64.8	65.3	53.4	61.6	69.1	62.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The average (mean) age of Victorian clients was 33 years (Table 2.2). Female clients were on average slightly younger than male clients (33 years compared with 34 years) (Table A6). This was consistent with that reported nationally.

**Table 2.2: Mean and median age of clients, by state and territory, 2009–10 (number)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	32.0	33.2	32.5	32.8	31.3	31.3	29.1	32.9	32.3
Median	30	32	31	32	30	29	27	32	31

Sources: Table A6; AIHW 2011a, b, c, d, e, f, g, h:Table A6.

The highest rate of use was by clients aged 15–19 years, particularly females – 1 in 63 Victorians aged 15–19 years and 1 in 49 Victorian females aged 15–19 years became a client (derived from Table A7). Children also had a high rate of use, with 1 in every 47 Victorian children aged 0–17 years and 1 in every 32 Victorian children aged 0–4 years accompanying a client of a specialist homelessness agency (derived from Table A9).

Victoria had by far the lowest proportion of clients and accompanying children who identified as Aboriginal or Torres Strait Islander (7% and 9%, respectively, compared with 18% and 26% nationally) (tables 2.3 and 2.4). However, Indigenous clients were still over-represented relative to their population size (around 1% of Victorians identified as being Indigenous) (ABS 2009).

The majority of clients and accompanying children in Victoria were Australian-born (81% and 93%, respectively) (tables 2.5 and 2.6). The next most common countries of birth were Sudan and New Zealand (tables A12 and A13).

**Table 2.3: Aboriginal and Torres Strait Islander status of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	18.0	6.6	23.2	30.8	20.8	10.7	15.4	63.8	18.0
Non-Indigenous	82.0	93.4	76.8	69.2	79.2	89.3	84.6	36.2	82.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A10; AIHW 2011a, b, c, d, e, f, g, h:Table A10.

**Table 2.4: Aboriginal and Torres Strait Islander status of accompanying children, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Aboriginal and Torres Strait Islander people	29.6	8.7	33.3	40.6	23.6	17.1	20.1	80.0	25.6
Non-Indigenous	70.4	91.3	66.7	59.4	76.4	82.9	79.9	20.0	74.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A11; AIHW 2011a, b, c, d, e, f, g, h:Table A11.

**Table 2.5: Country of birth of clients, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	82.8	80.9	86.5	78.1	89.1	93.3	78.9	93.9	83.6
Born overseas	17.2	19.1	13.5	21.9	10.9	6.7	21.1	6.1	16.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A12; AIHW 2011a, b, c, d, e, f, g, h:Table A12.

**Table 2.6: Country of birth of accompanying children, by state and territory, 2009–10 (per cent)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Australian-born	94.9	92.9	95.1	86.9	97.0	98.8	89.0	99.0	93.9
Born overseas	5.1	7.1	4.9	13.1	3.0	1.2	11.0	1.0	6.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A13; AIHW 2011a, b, c, d, e, f, g, h:Table A13.

### 3 Why do people seek support?

The most common broad main reasons why people sought support in Victoria were (Table 3.1):

- interpersonal relationships issues (44%)—such as domestic or family violence and the breakdown of a relationship with a family member, spouse or partner
- accommodation related issues (21%)—such as being evicted or otherwise made to leave existing accommodation
- financial issues (19%)—such as having insufficient money to pay for accommodation, food, bills or other essentials.

The proportion of support periods in which people sought support because of domestic or family violence was relatively high in Victoria (26% compared with 22% nationally) (Table A15; AIHW 2011a:Table A15).

**Table 3.1: Broad main reason for seeking support, by state and territory, 2009–10 (per cent support periods)**

	NSW	Vic	Qld	WA <sup>(a)</sup>	SA	Tas	ACT <sup>(b)</sup>	NT <sup>(c)</sup>	Australia
Interpersonal relationships	44.1	43.6	33.7	49.5	51.7	40.2	43.8	52.5	43.7
Financial	14.6	19.4	21.9	11.3	6.8	10.2	7.9	9.3	15.9
Accommodation	14.7	21.5	23.1	11.4	22.2	29.6	18.4	13.9	19.0
Health	13.6	5.1	7.1	4.6	4.9	6.4	9.6	8.1	7.9
Other	13.0	10.5	14.2	23.2	14.5	13.6	20.3	16.2	13.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

(a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

(b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be underreported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.

(c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A15; AIHW 2011a, b, c, d, e, f, g, h:Table A15.



## 4 For how long were people supported?

Victorian clients were supported for an average (mean) of 44 days (Table 4.1). For clients who were accommodated, the average (mean) length of accommodation was 86 days (Table 4.2).

Clients in Victoria had the shortest lengths of support nationally but had relatively long lengths of accommodation. The short length of support was largely a result of day centres reporting high numbers of single day support periods.

**Table 4.1: Mean and median length of support for clients, by state and territory, 2009–10 (days)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	80	44	60	55	87	76	180	54	64
Median	22	1	21	7	21	39	61	13	11

Sources: Table A17; AIHW 2011a, b, c, d, e, f, g, h:Table A17.

**Table 4.2: Mean and median length of accommodation for clients, by state and territory, 2009–10 (days)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Mean	75	86	50	34	66	46	133	25	60
Median	18	29	17	6	12	9	32	5	14

Note: accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A19; AIHW 2011a, b, c, d, e, f, g, h:Table A19.

## 5 Were support needs met?

Overall, agencies were able to meet the needs of clients and their accompanying children in the majority of cases:

- the needs of clients were met in 96% of cases (of which 91% were provided directly and 5% were referred on) (tables 5.1 and A23). The need for general support or advocacy services was the most often met (98%), followed by personal support (97%), and basic support (96%)
- the needs of accompanying children were met in 97% of cases (of which 89% were provided directly and 7% were referred on) (tables 5.2 and A26). The need for specialist homelessness accommodation was the most often met (98%), followed by the need for basic support (98%) and general support or advocacy (98%).

**Table 5.1: Provision of support for clients, by state and territory, 2009–10 (per cent distinct types of support required in closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.2	95.7	96.5	97.4	89.8	96.7	98.4	99.0	96.5
Unmet	1.8	4.3	3.5	2.6	10.2	3.3	1.6	1.0	3.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: derived from Table A23; AIHW 2011a, b, c, d, e, f, g, h:Table A23.

**Table 5.2: Provision of support for accompanying children, by state and territory, 2009–10 (per cent distinct types of support required in closed accompanying child support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Met	98.7	96.6	97.9	98.3	91.4	98.6	98.9	99.8	97.5
Unmet	1.3	3.4	2.1	1.7	8.6	1.4	1.1	0.2	2.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: derived from Table A26; AIHW 2011a, b, c, d, e, f, g, h:Table A26.

Required support remained unmet in 4% of cases for clients and 3% of cases for children accompanying clients:

- for clients, specialist services – such as drug or alcohol support or intervention and specialist counselling – was the most common broad type of support to remain unmet at the completion of support (11%). This was higher than the national average (8%). The next most common broad type of support to remain unmet was housing and accommodation services (8%), also slightly higher than the national average of 7%. This was largely because of a higher level of unmet need for assistance to obtain or maintain medium-term accommodation (19% compared with 12% nationally)
- for accompanying children, school liaison or child care services (11%), specialist services (8%) and personal support (7%) were the types of support that most often remained unmet.

## 6 What happened after support?

Generally, client circumstances had improved by the completion of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables A28–A35).

Immediately following support, most Victorian clients: were unemployed or not in the labour force (90%); were receiving a government pension or benefit as their main source of income (86%); and were living in a house or other dwelling (90%) with some form of tenure (74%) (tables 6.1–6.4).

Compared with other states and territories, Victoria had a high level of people exiting support to live in boarding or rooming houses (in 18% of closed support periods compared with between 4% in New South Wales and 10% in Queensland) (Table A32, AIHW 2011a, b, c, d, e, f, g, h). This level was higher than that reported before support (15%).

**Table 6.1: Main source of income immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
No income	6.7	5.4	8.1	4.8	4.7	5.7	5.9	5.8	6.1
Government payments	83.5	86.5	85.1	83.8	86.1	89.0	79.0	85.5	85.2
Other	9.8	8.1	6.8	11.4	9.1	5.3	15.1	8.7	8.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A28; AIHW 2011a, b, c, d, e, f, g, h:Table A28.

**Table 6.2: Employment status in the week after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Employed full/part time	12.5	10.0	10.3	12.8	10.5	9.8	20.3	11.0	11.1
Unemployed (looking for work)	19.2	32.1	25.0	24.7	22.0	21.3	14.8	17.2	25.4
Not in labour force	68.3	57.9	64.7	62.5	67.4	68.9	64.9	71.8	63.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A30; AIHW 2011a, b, c, d, e, f, g, h:Table A30.

**Table 6.3: Type of house/dwelling immediately after a support period, by state and territory, 2009–10 (per cent closed support periods)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Improvised dwelling/sleeping rough	9.2	7.5	6.5	5.5	3.2	5.4	1.9	6.2	7.1
House/dwelling	84.9	90.1	90.4	91.4	94.0	91.1	93.1	90.8	89.4
Institutional setting	5.9	2.3	3.1	3.1	2.8	3.5	5.0	3.0	3.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

Sources: Table A32; AIHW 2011a, b, c, d, e, f, g, h:Table A32.

**Table 6.4: Type of tenure immediately after a support period, by state and territory, 2009–10  
(per cent closed support periods)**

	<b>NSW</b>	<b>Vic</b>	<b>Qld</b>	<b>WA</b>	<b>SA</b>	<b>Tas</b>	<b>ACT</b>	<b>NT</b>	<b>Australia</b>
SAAP/CAP funded accommodation	13.3	15.5	15.4	9.3	14.5	11.1	18.9	5.5	14.0
No tenure	13.9	10.9	10.1	8.7	6.7	7.4	5.3	7.8	10.7
Tenure	72.8	73.5	74.6	82.0	78.9	81.4	75.8	86.7	75.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

*Notes*

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A33; AIHW 2011a, b, c, d, e, f, g, h:Table A33.

## 7 Changes over time

In recent years, there has been a small increase in the use of specialist homelessness services in Victoria – from 1 in every 88 Victorians in 2006–07 to 1 in 84 in 2009–10 (or 58,400 people to 64,800 people) (Table A3).

The proportion of support periods that include a period of specialist homelessness accommodation has decreased over recent years from 19% in 2006–07 to 10% in 2009–10 (Table A4).<sup>1</sup> In percentage terms, this amounted to a decrease of 47% between 2006–07 and 2009–10, the highest decrease of all the jurisdictions (compared with a national average decrease of 10%, excluding Victoria). This, however, is largely due to the model of homelessness service delivery in this state (see Box 1 and AIHW 2011a).

Going against the national trend, the overall lengths of support and accommodation in Victoria have remained relatively steady in recent years (tables A17 and A19). The length of support ranged from an average (mean) of 42 days in 2006–07 to peak at 49 days in 2008–09 before dropping back to 44 days in 2009–10. The length of accommodation decreased from an average (mean) of 85 days in 2006–07 to 79 days in 2008–09 before increasing to 86 days in 2009–10.

There has been a slight increase in Victoria in recent years in people seeking support primarily because of domestic or family violence. The proportion of support periods in which clients sought assistance primarily because of domestic or family violence increased from 22% in 2006–07 to 26% in 2009–10 (Table A15).

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<sup>1</sup> There have been changes in recent years in the way specialist homelessness accommodation has been reported in Victoria (see Box 1 and AIHW 2011a:Box 1.1).

# Appendix Additional tables

**Table A1: Funding to agencies, by reporting period, 2006–07 to 2009–10**

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	524	68,459	20,400	88,859	170
2007–08	519	70,249	20,262	90,511	174
2008–09	535	95,238	1,164	96,402	180
2009–10	560	105,856	—	105,856	189

*Notes*

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and state and territory governments. From 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement. 'Agreement funding' from 1 January 2009 to 30 June 2009 refers to funding provided under the NAHA. 'Agreement funding' from 1 July 2009 to 30 June 2010 refers to funding provided under the NAHA and NPAH.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

**Table A2: Client Collection: agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2009–10**

Reporting period	Participating agencies <sup>(a)</sup> (number)	Agency participation rate (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent <sup>(b)</sup> (%)
2006–07	503	78.1	68,563	85.9	80.1
2007–08	461	91.3	64,197	89.0	84.0
2008–09	488	92.8	62,255	90.5	87.1
2009–10	502	92.0	69,396	92.3	89.2

(a) 'Agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011a:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011a:Appendix 5).

*Notes*

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

**Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2009–10**

Reporting period	Total periods of support	Total people supported	People per 10,000 population	Average periods of support per person
2006–07	108,100	58,400	114	1.85
2007–08	102,000	58,000	111	1.76
2008–09	101,900	58,600	110	1.74
2009–10	116,100	64,800	119	1.79

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Person figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

**Table A4: Support periods and clients, by reporting period, 2006–07 to 2009–10**

	2006–07	2007–08	2008–09	2009–10
Support periods (number)	75,800	70,300	67,000	75,400
With accommodation (per cent) <sup>(a)</sup>	18.9	17.1	12.5	10.2
Without accommodation (per cent)	81.1	82.9	87.5	89.8
Daily average support periods (number)	8,500	8,300	8,800	9,800
Nightly average support periods with accommodation (number)	2,200	1,900	800	1,400
Clients (number)	37,900	36,600	35,500	39,100
Per 10,000 population aged 10+ years <sup>(b)</sup> (number)	84	79	75	81
Clients with one period of support (per cent)	70.0	69.4	69.1	68.4
Mean number of support periods per client	2.00	1.92	1.88	1.92

(a) Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

(b) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 1,145 nightly support periods with accommodation in 2006–07, 920 in 2007–08, 2,653 in 2008–09, 789 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2010.

**Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2009–10**

	2006–07	2007–08	2008–09	2009–10
Accompanying child support periods (number)	32,300	31,600	34,900	40,700
With accommodation <sup>(a)(b)</sup> (per cent)	28.6	25.1	16.9	14.2
Without accommodation (per cent)	71.4	74.9	83.1	85.8
Daily average accompanying child support periods (number)	6,100	5,800	6,600	7,400
Nightly average accompanying child support periods with accommodation (number)	1,700	1,500	700	1,300
Accompanying children (number)	20,500	21,400	23,100	25,700
Per 10,000 population aged 0–17 years <sup>(c)</sup> (number)	173	179	192	211
Accompanying children with one period of support (per cent)	73.0	78.2	74.5	76.4
Mean number of accompanying child support periods per accompanying child	1.57	1.48	1.51	1.58

(a) Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

(b) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(c) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

*Notes*

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; 493 nightly accompanying child support periods with accommodation in 2006–07, 359 in 2007–08, 2,003 in 2008–09, 580 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

*Sources:* Client Collection; ABS 2010.



**Table A6: Clients: age by sex, 2009–10 (per cent)**

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.6	1.1	1.7	1.7	1.7	700
15–19 years	5.5	9.3	16.2	14.1	14.8	5,800
20–24 years	4.8	10.6	14.2	16.0	15.4	6,000
25–29 years	3.6	8.8	10.7	13.3	12.4	4,900
30–34 years	3.9	8.5	11.4	12.9	12.4	4,800
35–39 years	4.3	9.2	12.7	13.9	13.5	5,300
40–44 years	3.5	7.1	10.3	10.7	10.6	4,100
45–49 years	2.9	4.7	8.6	7.1	7.6	3,000
50–54 years	1.9	2.9	5.6	4.3	4.8	1,900
55–59 years	1.1	1.7	3.4	2.5	2.8	1,100
60–64 years	0.8	1.0	2.4	1.5	1.8	700
65 years and over	1.0	1.4	3.0	2.1	2.4	900
<i>Total</i>	33.8	66.2	100.0	100.0	100.0	..
<b>Total (number)</b>	<b>13,200</b>	<b>25,900</b>	<b>13,200</b>	<b>25,900</b>	..	<b>39,100</b>
<b>Mean age (years)</b>	..	..	<b>34.0</b>	<b>32.8</b>	..	<b>33.2</b>
<b>Median age (years)</b>	..	..	<b>33</b>	<b>32</b>	..	<b>32</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 3,500 (1,300 males, 2,200 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A7: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006–07 to 2009–10**

Reporting period	Clients aged 10+ years							All clients	
	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
<b>Male clients</b>									
2006–07	5	126	107	88	38	13	62	33.5	32
2007–08	3	105	100	79	36	12	56	33.7	32
2008–09	5	115	93	73	34	11	54	33.2	32
2009–10	6	113	87	76	40	12	56	34.0	33
<b>Female clients</b>									
2006–07	9	233	213	162	51	13	105	31.9	31
2007–08	8	208	199	162	51	11	102	32.2	31
2008–09	9	206	196	150	49	10	96	32.0	31
2009–10	10	205	208	166	59	13	106	32.8	32
<b>All clients</b>									
2006–07	7	178	159	125	45	13	84	32.5	31
2007–08	5	155	148	121	44	11	79	32.7	31
2008–09	7	159	143	111	42	11	75	32.4	31
2009–10	8	158	145	121	50	13	81	33.2	32

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection; ABS 2010.

**Table A8: Accompanying children: age, by sex, 2009–10**

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	21.6	20.7	43.1	41.5	42.3	10,800
5–9 years	13.8	13.6	27.6	27.4	27.5	7,000
10–14 years	10.5	11.0	21.0	22.0	21.5	5,500
15–17 years	4.2	4.6	8.4	9.1	8.7	2,200
<i>Total</i>	<i>50.2</i>	<i>49.8</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
<b>Total (number)</b>	<b>12,900</b>	<b>12,800</b>	<b>12,900</b>	<b>12,800</b>	<b>..</b>	<b>25,700</b>
<b>Mean age (years)</b>	<b>..</b>	<b>..</b>	<b>6.5</b>	<b>6.7</b>	<b>..</b>	<b>6.6</b>
<b>Median age (years)</b>	<b>..</b>	<b>..</b>	<b>6</b>	<b>6</b>	<b>..</b>	<b>6</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
  2. Figures have been weighted to adjust for agency non-participation and client non-consent.
- Source:* Client Collection.

**Table A9: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2009–10**

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	275	176	138	72	173	6.5	6
2007–08	275	187	142	81	179	6.5	6
2008–09	292	199	147	91	192	6.5	6
2009–10	316	216	164	106	211	6.6	6

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
  2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
  3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
  4. Figures have been weighted to adjust for agency non-participation and client non-consent.
- Source:* Client Collection; ABS 2010.

**Table A10: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2009–10 (per cent)**

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
<b>Male clients</b>				
Aboriginal and Torres Strait Islander people	5.7	5.3	6.4	6.1
Non-Indigenous	94.3	94.7	93.6	93.9
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>11,600</b>	<b>11,900</b>	<b>11,800</b>	<b>12,600</b>
<b>Female clients</b>				
Aboriginal and Torres Strait Islander people	6.6	7.1	7.1	6.9
Non-Indigenous	93.4	92.9	92.9	93.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>21,100</b>	<b>22,500</b>	<b>21,800</b>	<b>24,300</b>
<b>All clients</b>				
Aboriginal and Torres Strait Islander people	6.3	6.5	6.9	6.6
Non-Indigenous	93.7	93.5	93.1	93.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>32,700</b>	<b>34,400</b>	<b>33,600</b>	<b>36,900</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,166 in 2006–07; 2,229 in 2007–08; 1,923 in 2008–09; 2,242 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A11: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2009–10 (per cent)**

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10
Aboriginal and Torres Strait Islander people	9.8	11.2	9.9	8.7
Non-Indigenous	90.2	88.8	90.1	91.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>19,600</b>	<b>20,200</b>	<b>21,000</b>	<b>23,000</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 873 in 2006–07; 1,261 in 2007–08; 2,083 in 2008–09; 2,964 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A12: Clients: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)**

Country of birth	2006–07 <sup>(a)</sup>	2007–08	2008–09 <sup>(b)</sup>	2009–10
Australia (including external territories)	83.2	83.4	82.9	80.9
Sudan	1.7	1.7	1.9	2.1
New Zealand	1.7	1.6	1.6	1.6
Vietnam	0.9	1.0	0.9	1.1
Ethiopia	1.0	0.8	0.9	1.0
Other	11.5	11.5	11.8	13.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>36,600</b>	<b>35,100</b>	<b>34,200</b>	<b>37,300</b>

(a) In 2006–07 the top 5 countries of birth were: Australia 83.2%; New Zealand 1.7%; Sudan 1.7%; Ethiopia 1.0%; and Vietnam 0.9%.

(b) In 2008–09 the top 5 countries of birth were: Australia 82.9%; Sudan 1.9%; New Zealand 1.6%; Ethiopia 0.9%; and Vietnam 0.9%.

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,334 in 2006–07; 1,532 in 2007–08; 1,352 in 2008–09; 1,883 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A13: Accompanying children: top 5 countries of birth in 2009–10, by reporting period, 2006–07 to 2009–10 (per cent)**

Country of birth	2006–07 <sup>(a)</sup>	2007–08 <sup>(b)</sup>	2008–09 <sup>(c)</sup>	2009–10
Australia (including external territories)	92.9	92.8	92.7	92.9
Sudan	1.6	1.8	1.9	1.6
New Zealand	1.1	1.1	1.3	0.8
Ethiopia	0.6	0.2	0.2	0.4
Kenya	0.3	0.3	0.3	0.3
Other	3.5	3.7	3.6	4.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>19,900</b>	<b>20,500</b>	<b>21,400</b>	<b>23,400</b>

(a) In 2006–07 the top 5 countries of birth were Australia 92.9%; Sudan 1.6%; New Zealand 1.1%; Ethiopia 0.6%; and Vietnam 0.3%.

(b) In 2007–08 the top 5 countries of birth were Australia 92.8%; Sudan 1.8%; New Zealand 1.1%; Kenya 0.3%; and Vietnam 0.3%.

(c) In 2008–09 the top 5 countries of birth were Australia 92.7%; Sudan 1.9%; New Zealand 1.3%; Somalia 0.3%; and Kenya 0.3%.

*Notes*

1. Number excluded due to errors and omissions (weighted): 632 in 2006–07; 937 in 2007–08; 1,680 in 2008–09; 2,303 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A14: Support periods: client group, by reporting period, 2006–07 to 2009–10 (per cent)**

<b>Client group</b>	<b>2006–07</b>	<b>2007–08</b>	<b>2008–09</b>	<b>2009–10</b>
Male alone, under 25	8.9	8.5	9.0	8.2
Male alone, 25+	28.8	26.2	24.4	24.6
Female alone, under 25	12.0	11.8	11.3	10.8
Female alone, 25+	22.0	23.6	20.5	21.1
Couple no children	3.1	2.9	3.5	3.9
Couple with children	3.5	3.4	4.2	4.2
Male with children	1.2	1.3	1.5	1.7
Female with children	20.0	21.4	23.8	24.1
Other	0.6	0.8	1.9	1.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>74,800</b>	<b>69,300</b>	<b>66,700</b>	<b>75,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,025 in 2006–07; 970 in 2007–08; 114 in 2008–09; 68 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

*Source:* Client Collection.

**Table A15: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2009–10 (per cent)**

<b>Main reason for seeking assistance</b>	<b>2006–07</b>	<b>2007–08</b>	<b>2008–09</b>	<b>2009–10</b>
<i>Interpersonal relationships</i>	41.8	41.1	44.0	43.6
Time out from family/other situation	7.8	6.0	6.7	5.3
Relationship/family breakdown	8.4	8.2	8.7	8.4
Interpersonal conflict	2.2	2.3	2.4	2.3
Sexual abuse	0.3	0.3	0.3	0.3
Domestic/family violence	22.1	23.2	24.8	26.3
Physical/emotional abuse	1.0	1.0	1.0	1.0
<i>Financial</i>	19.5	19.7	17.4	19.4
Gambling	0.2	0.2	0.2	0.2
Budgeting problems	4.9	5.9	6.0	7.1
Rent too high	0.9	1.1	1.2	1.0
Other financial difficulty	13.5	12.6	10.1	11.1
<i>Accommodation</i>	20.1	21.9	21.5	21.5
Overcrowding issues	2.8	2.8	3.3	3.3
Eviction/asked to leave	7.6	8.7	7.9	7.4
Emergency accommodation ended	2.7	2.5	2.5	3.2
Previous accommodation ended	7.0	8.0	7.8	7.6
<i>Health</i>	5.7	5.5	5.3	5.1
Mental health issues	1.5	1.5	1.5	1.8
Problematic drug/alcohol/substance use	2.3	1.8	1.7	1.5
Psychiatric illness	0.6	0.8	0.7	0.5
Other health issues	1.3	1.4	1.4	1.3
<i>Other reasons</i>	13.0	11.7	11.8	10.5
Gay/lesbian/transgender issues	—	—	—	—
Recently left institution	0.8	1.0	1.0	0.9
Recent arrival to area with no means of support	1.6	1.5	1.7	1.1
Itinerant	1.9	2.0	2.3	2.3
Other	8.7	7.2	6.8	6.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>74,100</b>	<b>68,700</b>	<b>65,100</b>	<b>73,400</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,733 in 2006–07; 1,551 in 2007–08; 1,687 in 2008–09; 1,809 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A16: Support periods: main reason for seeking assistance, by client group, 2009–10 (per cent)**

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	36.7	16.9	56.1	53.9	22.9	17.6	23.6	67.0	56.3
Time out from family/ other situation	8.1	9.3	7.3	2.8	6.5	3.2	2.7	2.1	6.3
Relationship/ family breakdown	20.3	3.8	19.7	4.0	8.3	5.8	14.4	7.3	20.4
Interpersonal conflict	4.4	2.1	3.5	1.9	2.8	2.7	2.2	1.4	3.5
Sexual abuse	0.2	—	0.8	0.4	—	0.2	—	0.3	1.1
Domestic/family violence	3.4	1.3	23.2	43.5	4.6	5.0	3.7	54.5	23.9
Physical/emotional abuse	0.4	0.3	1.6	1.3	0.7	0.7	0.7	1.4	1.1
<i>Financial</i>	17.5	33.2	10.1	18.1	24.0	22.9	25.0	10.2	6.0
Gambling	0.1	0.4	—	0.1	0.1	0.1	0.3	0.1	—
Budgeting problems	5.7	11.9	3.2	6.4	8.9	11.0	9.7	4.3	0.9
Rent too high	0.8	0.9	0.6	1.1	1.7	2.2	1.4	1.0	1.6
Other financial difficulty	10.9	20.0	6.3	10.5	13.3	9.6	13.6	4.8	3.5
<i>Accommodation</i>	27.5	23.1	20.5	14.7	35.7	45.8	36.4	16.8	16.9
Overcrowding issues	3.9	1.2	3.8	1.3	6.2	11.8	7.5	4.3	4.9
Eviction/asked to leave	9.5	6.8	6.8	4.9	12.1	19.1	12.2	6.8	6.8
Emergency accommodation ended	3.3	4.7	2.7	2.7	5.7	5.0	3.9	1.6	0.8
Previous accommodation ended	10.8	10.5	7.2	5.8	11.8	9.9	12.8	4.1	4.4
<i>Health</i>	4.7	10.6	3.2	5.1	5.0	2.5	4.6	1.0	3.3
Mental health issues	1.9	3.2	1.3	2.2	1.1	0.6	2.0	0.4	1.1
Problematic drug/ alcohol/substance use	1.9	3.7	1.2	1.0	1.4	0.4	0.9	0.2	1.5
Psychiatric illness	0.5	0.9	0.2	0.7	0.2	0.2	0.5	0.1	0.5
Other health issues	0.5	2.7	0.4	1.2	2.2	1.3	1.2	0.4	0.2
<i>Other reasons</i>	13.6	16.2	10.2	8.1	12.4	11.2	10.3	5.0	17.5
Gay/lesbian/ transgender issues	0.1	—	0.1	—	—	—	—	—	—
Recently left institution	3.0	1.4	0.5	0.9	0.5	0.3	1.2	0.2	0.6
Recent arrival to area with no means of support	1.2	1.4	0.9	0.7	1.5	3.1	1.9	0.7	2.1
Itinerant	2.8	4.4	2.1	1.3	3.4	1.8	1.9	0.9	3.7
Other	6.5	9.0	6.6	5.2	6.9	6.0	5.3	3.2	11.2
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,000</b>	<b>18,100</b>	<b>8,000</b>	<b>15,500</b>	<b>2,800</b>	<b>3,100</b>	<b>1,300</b>	<b>17,800</b>	<b>800</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,866.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.



**Table A17: Closed support periods: length of support, by reporting period, 2006–07 to 2009–10 (per cent)**

Length of support	2006–07	2007–08	2008–09	2009–10
1 week or less	59.9	57.4	54.5	60.9
>1 week–1 month	13.4	12.0	12.2	10.2
>1–3 months	15.0	18.2	19.7	16.1
>3–6 months	6.0	6.7	7.3	6.8
>6 months	5.7	5.7	6.3	6.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>68,300</b>	<b>63,100</b>	<b>59,400</b>	<b>65,200</b>
<b>Mean length (days)</b>	<b>42</b>	<b>44</b>	<b>49</b>	<b>44</b>
<b>Median length (days)</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>1</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A18: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2009–10 (days)**

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	54	57	63	65	10	11	20	11
Male alone, 25+	18	20	22	19	<1	<1	<1	<1
Female alone, under 25	55	66	64	65	13	14	21	12
Female alone, 25+	28	35	37	30	<1	1	1	<1
Couple no children	56	49	58	49	13	8	13	<1
Couple with children	88	89	86	71	27	27	21	9
Male with children	83	91	82	66	25	32	24	1
Female with children	73	67	68	65	21	21	20	11
Other	73	76	99	68	6	4	27	13

*Notes*

1. Number excluded due to errors and omissions (weighted): 749 in 2006–07; 693 in 2007–08; 95 in 2008–09; 61 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A19: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2009–10 (per cent)**

Length of accommodation	2006–07	2007–08	2008–09	2009–10
1 day to 1 week	28.5	27.1	26.5	26.7
>1 week–1 month	24.7	23.7	25.0	21.6
>1–3 months	23.4	26.7	28.5	28.7
>3–6 months	9.6	10.4	9.5	10.4
>6 months	13.8	12.1	10.5	12.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>10,200</b>	<b>8,600</b>	<b>4,900</b>	<b>5,100</b>
<b>Mean length (days)</b>	<b>85</b>	<b>84</b>	<b>79</b>	<b>86</b>
<b>Median length (days)</b>	<b>24</b>	<b>28</b>	<b>27</b>	<b>29</b>
<b>Accommodation starting and ending on the same date (number)</b>	<b>1,000</b>	<b>800</b>	<b>300</b>	<b>300</b>
<b>Total closed support periods with accommodation (number)</b>	<b>11,200</b>	<b>9,400</b>	<b>5,200</b>	<b>5,500</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,059 in 2006–07; 830 in 2007–08; 2,051 in 2008–09; 678 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A20: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2009–10 (days)**

Client group	Mean				Median			
	2006–07	2007–08	2008–09	2009–10	2006–07	2007–08	2008–09	2009–10
Male alone, under 25	77	89	72	94	26	33	33	33
Male alone, 25+	58	64	64	68	22	25	28	37
Female alone, under 25	91	87	87	88	25	32	32	29
Female alone, 25+	66	70	56	55	13	14	15	18
Couple no children	94	89	79	116	33	37	33	41
Couple with children	159	182	172	168	89	99	97	103
Male with children	130	162	170	168	72	96	74	75
Female with children	96	90	87	87	27	30	23	26
Other	83	92	86	139	18	30	84	38

*Notes*

1. Number excluded due to errors and omissions (weighted): 1,151 in 2006–07; 894 in 2007–08; 2,010 in 2008–09; 684 in 2009–10.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).
5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A21: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2009–10 (per cent)**

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Housing/accommodation</i>	46.3	45.6	43.2	38.4
SAAP/CAP accommodation <sup>(a)</sup>	24.0	22.2	16.2	12.0
Assistance to obtain/maintain short-term accommodation	13.9	14.1	23.5	22.7
Assistance to obtain/maintain medium-term accommodation	10.0	9.8	4.4	2.4
Assistance to obtain/maintain independent housing	21.6	21.3	22.8	20.8
<i>Financial/employment</i>	45.7	46.1	41.3	38.5
Assistance to obtain/maintain government allowance	5.9	8.1	11.1	5.9
Employment and training assistance	4.8	4.7	4.8	3.7
Financial assistance/material aid	39.7	39.1	34.5	34.2
Financial counselling and support	8.9	11.0	8.9	4.0
<i>Personal support</i>	54.0	47.9	47.7	44.3
Incest/sexual assault	1.4	1.2	1.3	0.9
Domestic/family violence	20.4	21.2	21.7	23.4
Family/relationship	12.4	15.6	13.4	7.5
Emotional support	47.9	41.8	39.7	36.5
Assistance with problem gambling	0.3	0.3	0.3	0.2
<i>General support/advocacy</i>	81.9	82.4	75.8	72.3
Living skills/personal development	15.8	15.0	15.8	9.1
Assistance with legal issues/court support	9.4	9.2	9.1	9.4
Advice/information	75.3	75.3	69.7	64.5
Retrieval/storage/removal of belongings	8.3	7.0	6.9	5.1
Advocacy/liaison on behalf of client	39.8	42.8	39.1	40.7
<i>Specialist services</i>	25.9	21.0	18.8	15.9
Psychological services	9.9	7.0	5.6	3.9
Specialist counselling services	4.5	4.7	4.3	3.5
Psychiatric services	2.8	2.7	2.7	2.1
Pregnancy support	1.0	1.1	1.0	0.7
Family planning support	0.9	0.9	0.5	0.4
Drug/alcohol support or intervention	4.8	4.5	4.3	3.2
Physical disability services	0.3	0.2	0.2	0.2
Intellectual disability services	0.3	0.4	0.3	0.3
Culturally specific services	3.5	3.8	4.0	3.7
Interpreter services	1.4	1.8	1.3	1.4
Assistance with immigration services	0.9	1.0	0.9	0.9
Health/medical services	10.9	8.3	7.6	6.1
<i>Basic support/other n.e.s.</i>	33.0	27.5	30.6	27.3
Meals	13.7	10.1	10.2	8.5
Laundry/shower facilities	12.3	9.1	9.5	8.0
Recreation	10.3	6.1	6.5	5.0
Transport	13.2	13.1	13.0	10.6
Other	13.4	11.0	16.3	14.8
<i>No needs recorded</i>	0.7	0.9	1.5	0.9
<b>Total (number)</b>	<b>66,200</b>	<b>60,300</b>	<b>57,000</b>	<b>61,500</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

*Notes*

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 2,150 in 2006–07; 2,770 in 2007–08; 2,385 in 2008–09; 3,703 in 2009–10.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A22: Closed support periods: type of support required by clients, by client group, 2009–10 (per cent)**

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	55.0	25.9	52.0	28.8	49.2	59.6	49.5	47.0	44.9
SAAP/CAP accommodation <sup>(a)</sup>	19.4	8.6	15.7	7.6	9.6	14.3	12.7	15.9	14.6
Assistance to obtain/maintain short-term accommodation	35.1	15.8	32.6	17.7	26.7	34.9	27.8	26.5	26.8
Assistance to obtain/maintain medium-term accommodation	4.2	3.7	2.9	1.0	1.8	4.0	1.8	1.9	3.0
Assistance to obtain/maintain independent housing	26.4	15.0	24.9	13.9	30.9	40.8	33.4	26.4	25.6
<i>Financial/employment</i>	46.3	45.7	36.3	34.1	43.9	41.1	45.5	35.6	23.7
Assistance to obtain/maintain government allowance	12.2	5.4	10.7	3.6	4.5	4.6	4.1	6.2	6.2
Employment and training assistance	14.5	3.0	9.2	0.9	2.8	4.1	2.9	1.9	4.7
Financial assistance/material aid	36.2	43.2	26.9	31.2	40.5	36.6	41.6	31.2	17.7
Financial counselling and support	7.0	1.7	5.7	2.8	4.5	8.8	5.3	5.7	5.5
<i>Personal support</i>	34.4	20.0	50.4	54.0	28.6	39.9	31.6	69.9	66.3
Incest/sexual assault	0.4	—	2.0	1.0	0.3	0.3	0.2	1.7	0.4
Domestic/family violence	3.6	0.5	23.4	38.1	3.8	4.9	3.6	51.9	33.0
Family/relationship	13.8	1.9	14.3	5.4	5.3	10.0	8.6	10.6	23.0
Emotional support	29.4	19.1	40.4	43.7	26.1	36.0	29.3	58.1	46.8
Assistance with problem gambling	0.4	0.3	0.1	0.1	—	0.1	0.2	0.2	—
<i>General support/advocacy</i>	69.5	64.2	73.9	75.1	70.2	72.4	71.9	80.5	70.7
Living skills/personal development	23.1	8.0	18.1	4.9	6.2	8.2	6.6	6.4	11.4
Assistance with legal issues/court support	9.1	4.1	9.0	11.5	3.0	5.1	5.7	17.8	5.4
Advice/information	59.3	57.6	62.9	67.1	63.0	66.8	66.1	74.3	64.6
Retrieval/storage/removal of belongings	8.5	5.2	7.6	4.1	5.9	4.8	4.1	4.5	5.3
Advocacy/liason on behalf of client	40.0	29.6	43.4	44.6	40.9	44.9	40.8	53.1	46.7
<i>Specialist services</i>	18.6	13.6	17.7	16.5	12.1	13.5	10.8	19.7	21.0
Psychological services	4.1	6.5	3.5	3.8	1.9	1.4	1.6	2.9	3.3
Specialist counselling services	4.4	3.1	4.0	3.0	1.1	2.2	2.4	5.7	2.9
Psychiatric services	2.6	3.9	1.4	2.2	2.0	0.6	0.6	0.6	1.7
Pregnancy support	0.1	0.0	1.8	0.3	2.2	2.1	0.0	1.3	2.6
Family planning support	0.5	0.1	0.8	0.2	0.7	1.0	0.6	0.5	0.9
Drug/alcohol support or intervention	8.1	5.2	3.5	2.0	2.5	2.7	3.1	1.2	4.0
Physical disability services	0.3	0.1	0.1	0.2	0.3	0.1	0.5	0.2	0.0
Intellectual disability services	1.0	0.1	0.5	0.2	0.1	0.4	0.4	0.2	0.0
Culturally specific services	3.5	0.4	3.8	5.0	1.3	2.2	2.2	7.5	9.2
Interpreter services	0.4	0.3	0.9	1.9	0.3	2.2	0.8	3.2	1.7
Assistance with immigration services	0.4	0.1	1.6	1.8	—	0.3	0.4	1.7	1.1
Health/medical services	8.0	7.0	7.3	5.7	6.2	5.2	3.9	5.5	6.5
<i>Basic support/other n.e.s.</i>	31.6	29.3	30.4	22.5	18.8	21.1	18.7	31.4	33.5
Meals	15.7	8.5	13.7	6.8	5.8	2.8	3.2	6.6	5.6
Laundry/shower facilities	11.8	12.8	9.8	6.1	4.9	1.3	1.5	5.0	3.9
Recreation	11.3	4.8	8.4	3.7	3.1	1.5	1.6	3.5	3.2
Transport	17.6	7.4	16.7	9.7	10.4	7.8	6.9	11.9	12.2
Other	10.8	14.5	13.4	12.1	7.8	15.6	13.8	22.7	23.1
<i>No needs recorded</i>	1.3	0.3	0.9	0.9	1.3	1.0	0.8	1.3	0.7
<b>Total (number)</b>	<b>4,900</b>	<b>16,600</b>	<b>6,400</b>	<b>13,700</b>	<b>2,400</b>	<b>2,200</b>	<b>1,000</b>	<b>13,700</b>	<b>600</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

**Notes**

1. Number excluded due to errors and omissions (weighted): 3,793 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A23: Type of support required by clients in closed support periods, by provision, 2009–10**

**Part a: Individual types of support required in closed support periods, by provision (percentage of closed support periods)**

Type of support	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total		
<i>Housing/accommodation</i>								
SAAP/CAP accommodation <sup>(a)</sup>	8.3	8.8	17.1	69.1	13.7	82.8	100.0	7,400
Assistance to obtain/maintain short-term accommodation	7.1	8.3	15.4	61.4	23.2	84.6	100.0	14,000
Assistance to obtain/maintain medium-term accommodation	18.9	5.7	24.6	62.2	13.2	75.4	100.0	1,500
Assistance to obtain/maintain independent housing	7.9	8.1	16.0	68.1	15.9	84.0	100.0	12,800
<i>Financial/employment</i>								
Assistance to obtain/maintain government allowance	6.9	8.4	15.3	69.4	15.3	84.7	100.0	3,600
Employment and training assistance	15.1	18.0	33.1	51.1	15.8	66.9	100.0	2,300
Financial assistance/material aid	2.1	3.1	5.2	88.7	6.0	94.7	100.0	21,000
Financial counselling and support	8.6	23.1	31.7	47.9	20.4	68.3	100.0	2,500
<i>Personal support</i>								
Incest/sexual assault	10.5	26.3	36.8	42.4	20.8	63.2	100.0	500
Domestic/family violence	3.6	3.1	6.7	83.1	10.2	93.3	100.0	14,400
Family/relationship	7.2	7.8	15.0	76.3	8.8	85.1	100.0	4,600
Emotional support	1.9	1.5	3.4	90.2	6.4	96.6	100.0	22,400
Assistance with problem gambling	18.9	29.2	48.1	34.9	17.0	51.9	100.0	100
<i>General support/advocacy</i>								
Living skills/personal development	7.2	3.5	10.7	84.4	4.9	89.3	100.0	5,600
Assistance with legal issues/court support	6.2	9.5	15.7	62.7	21.6	84.3	100.0	5,800
Advice/information	0.9	0.3	1.2	94.5	4.2	98.7	100.0	39,700
Retrieval/storage/removal of belongings	5.2	3.2	8.4	86.3	5.3	91.6	100.0	3,200
Advocacy/liaison on behalf of client	1.2	1.8	3.0	90.0	6.9	96.9	100.0	25,100
<i>Specialist services</i>								
Psychological services	13.6	25.5	39.1	44.7	16.2	60.9	100.0	2,400
Specialist counselling services	15.9	33.7	49.6	18.6	31.7	50.3	100.0	2,200
Psychiatric services	14.1	22.8	36.9	39.6	23.4	63.0	100.0	1,300
Pregnancy support	8.7	21.5	30.2	48.1	21.7	69.8	100.0	500
Family planning support	9.9	25.8	35.7	38.5	25.8	64.3	100.0	200
Drug/alcohol support or intervention	16.5	22.3	38.8	30.7	30.5	61.2	100.0	2,000
Physical disability services	20.8	32.3	53.1	28.1	18.8	46.8	100.0	100
Intellectual disability services	17.3	35.9	53.2	30.8	16.0	46.8	100.0	200
Culturally specific services	3.2	6.1	9.3	67.5	23.3	90.8	100.0	2,300
Interpreter services	2.6	6.6	9.2	71.6	19.2	90.8	100.0	900
Assistance with immigration issues	4.4	16.8	21.2	34.7	44.0	78.7	100.0	600
Health/medical services	9.3	23.9	33.2	42.4	24.4	66.8	100.0	3,800
<i>Basic support/other n.e.s.</i>								
Meals	2.7	1.2	3.9	92.2	3.9	96.1	100.0	5,200
Laundry/shower facilities	2.9	0.3	3.2	95.5	1.3	96.8	100.0	4,900
Recreation	6.0	1.9	7.9	88.7	3.3	92.0	100.0	3,100
Transport	4.3	0.8	5.1	91.7	3.2	94.9	100.0	6,500
Other	3.6	4.6	8.2	81.4	10.4	91.8	100.0	9,100

(continued)

**Table A23 (continued): Type of support required by clients in closed support periods, by provision, 2009–10**

**Part b: Broad types of support required in closed support periods, by provision (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.1	8.2	16.3	65.5	18.2	83.7	100.0	35,600	23,600
Financial/ employment	4.3	6.6	10.9	79.9	9.2	89.1	100.0	29,400	23,700
Personal support	3.2	3.2	6.4	85.5	8.2	93.7	100.0	42,100	27,300
General support/ advocacy	2.0	1.8	3.8	89.7	6.4	96.1	100.0	79,300	44,500
Specialist services	10.8	21.7	32.5	42.6	24.9	67.5	100.0	16,300	9,800
Basic support/ other n.e.s.	3.7	2.1	5.8	88.9	5.3	94.2	100.0	28,900	16,800
<b>Total (%)</b>	<b>4.3</b>	<b>5.1</b>	<b>9.4</b>	<b>80.6</b>	<b>10.1</b>	<b>90.6</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>9,900</b>	<b>11,800</b>	<b>21,700</b>	<b>186,700</b>	<b>23,300</b>	<b>210,000</b>	..	<b>231,700</b>	<b>61,000</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

Notes for tables A23 and A24

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 2,385 in 2008–09; 3,703 in 2009–10.
2. In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A24: Broad types of support required in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	8.3	11.0	19.3	63.6	17.0	80.6	100.0	38,200	24,600
Financial/ employment	4.9	6.8	11.7	78.8	9.5	88.3	100.0	33,800	23,500
Personal support	3.7	3.5	7.2	85.8	7.0	92.8	100.0	43,500	27,200
General support/ advocacy	2.1	2.4	4.5	89.8	5.7	95.5	100.0	80,100	43,200
Specialist services	10.3	22.4	32.7	45.1	22.2	67.3	100.0	18,600	10,700
Basic support/ other n.e.s.	2.6	3.5	6.1	88.6	5.4	94.0	100.0	31,600	17,500
<b>Total (%)</b>	<b>4.4</b>	<b>6.2</b>	<b>10.6</b>	<b>80.0</b>	<b>9.4</b>	<b>89.4</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>10,900</b>	<b>15,200</b>	<b>26,100</b>	<b>196,600</b>	<b>23,100</b>	<b>219,700</b>	..	<b>245,800</b>	<b>56,100</b>

**Table A25: Closed accompanying child support periods: type of support required for accompanying children, by reporting period, 2006–07 to 2009–10 (per cent)**

Type of support	2006–07	2007–08	2008–09	2009–10
<i>Accommodation</i>	52.6	51.0	61.8	53.2
SAAP/CAP accommodation <sup>(a)</sup>	52.6	51.0	61.8	53.2
<i>School liaison/child care</i>	22.9	19.4	18.4	14.2
School liaison	14.5	11.6	11.9	8.4
Child care	10.3	8.7	7.7	6.7
<i>Personal support</i>	16.5	15.3	14.1	11.2
Help with behavioural problems	8.9	7.7	8.2	5.5
Sexual/physical abuse support	4.1	3.0	2.6	1.5
Skills education	3.8	4.3	2.6	2.5
Structured play/skill development	6.7	7.2	6.3	5.0
<i>General support/advocacy</i>	48.2	48.7	47.4	51.5
Access arrangements	7.2	7.9	5.3	4.2
Advice/information	28.7	28.0	28.4	34.5
Advocacy	33.2	32.3	33.2	34.3
<i>Specialist services</i>	18.8	17.5	17.5	13.3
Specialist counselling	7.5	7.0	7.1	6.0
Culturally specific services	6.5	6.1	6.5	3.5
Health/medical services	8.7	8.8	7.9	6.2
<i>Basic support/other n.e.s.</i>	51.0	42.9	38.2	37.8
Meals	22.8	20.5	19.9	15.3
Showers/hygiene	17.3	18.2	16.9	11.6
Recreation	17.4	15.4	15.3	10.5
Transport	27.0	24.7	24.4	17.6
Other	19.0	11.8	10.5	17.0
<i>No needs recorded</i>	0.6	1.5	1.1	2.8
<b>Total (number)</b>	<b>10,800</b>	<b>9,700</b>	<b>8,700</b>	<b>9,500</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

*Notes*

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 16,658 in 2006–07; 16,859 in 2007–08; 20,718 in 2008–09; 23,833 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A26: Type of support required for accompanying children in closed support periods, by provision, 2009–10**

**Part a: Individual types of support required for accompanying children in closed support periods, by provision (percentage of closed accompanying child support periods)**

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation <sup>(a)</sup>	1.8	8.5	10.3	75.6	14.1	89.7	100.0	5,000
<i>School liaison/child care</i>								
School liaison	9.2	11.0	20.2	66.3	13.6	79.9	100.0	800
Child care	13.7	20.3	34.0	49.5	16.5	66.0	100.0	600
<i>Personal support</i>								
Help with behavioural problems	8.3	31.7	40.0	43.9	16.1	60.0	100.0	500
Sexual/physical abuse support	6.0	27.1	33.1	45.9	21.1	67.0	100.0	100
Skills education	7.7	20.9	28.6	55.9	15.5	71.4	100.0	200
Structured play/skill development	6.5	17.8	24.3	67.4	8.3	75.7	100.0	500
<i>General support/advocacy</i>								
Access arrangements	5.4	18.4	23.8	62.4	13.8	76.2	100.0	400
Advice/information	2.3	0.7	3.0	74.2	22.9	97.1	100.0	3,300
Advocacy	1.8	1.1	2.9	73.5	23.6	97.1	100.0	3,200
<i>Specialist services</i>								
Specialist counselling	11.3	42.7	54.0	24.1	21.8	45.9	100.0	600
Culturally specific services	3.6	9.2	12.8	67.0	20.3	87.3	100.0	300
Health/medical services	7.6	20.6	28.2	48.6	23.2	71.8	100.0	600
<i>Basic support/other n.e.s.</i>								
Meals	2.2	1.6	3.8	91.8	4.5	96.3	100.0	1,500
Showers/hygiene	3.0	0.2	3.2	93.1	3.8	96.9	100.0	1,100
Recreation	3.8	5.0	8.8	85.5	5.7	91.2	100.0	1,000
Transport	2.2	0.3	2.5	92.9	4.7	97.6	100.0	1,700
Other	0.8	6.5	7.3	79.9	12.8	92.7	100.0	1,600

(continued)



**Table A26 (continued): Type of support required for accompanying children in closed support periods, by provision, 2009–10**

**Part b: Broad types of support required for accompanying children in closed support periods, by provision (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.8	8.5	10.3	75.6	14.1	89.7	100.0	5,000	5,000
School liaison/ child care	11.2	15.1	26.3	58.8	14.9	73.7	100.0	1,400	1,300
Personal support	7.3	24.6	31.9	54.2	13.9	68.1	100.0	1,400	1,100
General support/ advocacy	2.2	1.9	4.1	73.2	22.7	95.9	100.0	6,900	4,900
Specialist services	8.1	26.5	34.6	43.4	22.0	65.4	100.0	1,500	1,300
Basic support/ other n.e.s.	2.2	2.7	4.9	88.5	6.5	95.0	100.0	6,800	3,600
<b>Total (%)</b>	<b>3.4</b>	<b>7.3</b>	<b>10.7</b>	<b>74.3</b>	<b>15.0</b>	<b>89.3</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>800</b>	<b>1,700</b>	<b>2,500</b>	<b>17,200</b>	<b>3,500</b>	<b>20,700</b>	..	<b>23,100</b>	<b>9,200</b>

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'. Accommodation data are reported differently in Victoria to other jurisdictions (see Box 1 and AIHW 2011a:Box 1.1).

Notes for tables A26 and A27

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 20,718 in 2008–09; 23,833 in 2009–10. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

**Table A27: Broad types of support required for accompanying children in closed support periods, by provision, 2008–09 (percentage of distinct types of support required)**

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	2.0	8.3	10.3	74.8	15.0	89.8	100.0	5,400	5,400
School liaison/ child care	12.1	15.8	27.9	58.2	13.9	72.1	100.0	1,700	1,600
Personal support	6.9	18.6	25.5	61.5	13.0	74.5	100.0	1,700	1,200
General support/ advocacy	2.2	3.5	5.7	83.6	10.7	94.3	100.0	5,800	4,100
Specialist services	7.0	24.8	31.8	49.7	18.5	68.2	100.0	1,900	1,500
Basic support/ other n.e.s.	3.6	3.2	6.8	88.7	4.4	93.1	100.0	7,600	3,300
<b>Total (%)</b>	<b>4.0</b>	<b>8.1</b>	<b>12.1</b>	<b>77.2</b>	<b>10.7</b>	<b>87.9</b>	<b>100.0</b>	..	..
<b>Total (number)</b>	<b>1,000</b>	<b>1,900</b>	<b>2,900</b>	<b>18,600</b>	<b>2,600</b>	<b>21,200</b>	..	<b>24,100</b>	<b>8,600</b>

**Table A28: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
No income	15.0	7.3	8.1	6.0
Government payments	79.5	87.5	83.8	86.1
Other	5.4	5.2	8.1	8.0
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>6,300</b>	<b>6,100</b>	<b>53,300</b>	<b>51,800</b>
<b>2009–10</b>				
No income	21.6	10.1	7.2	5.4
Government payments	71.8	84.7	84.6	86.5
Other	6.6	5.2	8.2	8.1
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,700</b>	<b>3,500</b>	<b>57,900</b>	<b>55,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 7,310 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 5,771 before support (including 'Don't know'), 7,336 before support (including 'Don't know'), 9,631 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A29: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
No income	6.9	6.8	4.3	5.2	3.1	6.0	3,100
Government payments	86.6	85.1	85.5	83.6	87.8	86.1	44,600
Other	6.5	8.2	10.2	11.2	9.1	8.0	4,100
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>28,000</b>	<b>6,300</b>	<b>10,200</b>	<b>3,900</b>	<b>3,400</b>	..	<b>51,800</b>
<b>2009–10</b>							
No income	5.6	6.5	5.2	4.7	3.3	5.4	3,000
Government payments	88.1	83.6	83.3	83.7	87.0	86.5	48,100
Other	6.3	9.9	11.5	11.6	9.6	8.1	4,500
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	..
<b>Total (number)</b>	<b>33,600</b>	<b>5,500</b>	<b>8,900</b>	<b>4,100</b>	<b>3,600</b>	..	<b>55,600</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 7,310 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 9,631 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A30: Closed support periods: employment status in the week before and after a support period, 2008–09 to 2009–10 (per cent)**

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
Employed full/part time	8.8	17.4	9.1	10.2
Unemployed (looking for work)	38.2	35.3	23.2	22.4
Not in labour force	53.0	47.3	67.6	67.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,700</b>	<b>2,600</b>	<b>54,500</b>	<b>52,100</b>
<b>2009–10</b>				
Employed full/part time	8.2	17.2	9.1	10.0
Unemployed (looking for work)	37.3	33.6	32.0	32.1
Not in labour force	54.4	49.2	59.0	57.9
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>2,400</b>	<b>2,200</b>	<b>58,500</b>	<b>56,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 4,612 before support (including 'Don't know'), 6,984 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 6,699 before support (including 'Don't know'), 9,123 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A31: Closed support periods: employment status in the week after a support period, by length of support, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
Employed full/part time	6.6	10.7	14.7	17.5	17.1	10.2	5,300
Unemployed (looking for work)	24.5	22.2	21.5	16.4	13.9	22.4	11,700
Not in labour force	68.9	67.1	63.8	66.1	69.0	67.5	35,200
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>28,400</b>	<b>6,200</b>	<b>10,200</b>	<b>3,900</b>	<b>3,400</b>	<b>..</b>	<b>52,100</b>
<b>2009–10</b>							
Employed full/part time	6.1	13.5	15.8	17.6	18.2	10.0	5,600
Unemployed (looking for work)	41.6	18.7	18.7	15.4	14.3	32.1	18,000
Not in labour force	52.3	67.8	65.5	66.9	67.4	57.9	32,500
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>34,200</b>	<b>5,500</b>	<b>8,800</b>	<b>4,000</b>	<b>3,600</b>	<b>..</b>	<b>56,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 6,984 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 9,123 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A32: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
<i>Improvised dwelling/sleeping rough</i>	7.7	2.1	10.1	6.5
Improvised dwelling/car/tent/squat	5.6	1.7	6.0	3.7
Street/park/in the open	2.1	0.5	4.1	2.8
<i>House/dwelling</i>	87.3	94.8	86.4	91.1
House/flat	69.7	76.8	64.2	65.4
Caravan	3.2	2.7	2.1	1.8
Boarding/rooming house	9.9	11.1	14.4	17.0
Hostel/hotel/motel	4.4	4.2	5.7	6.8
<i>Institutional setting</i>	5.0	3.1	3.5	2.5
Hospital	1.0	0.3	0.7	0.3
Psychiatric institution	1.7	0.4	0.9	0.3
Prison/youth training centre	0.9	0.5	0.6	0.4
Other institutional setting	1.4	1.8	1.3	1.4
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>12,700</b>	<b>11,200</b>	<b>54,000</b>	<b>49,400</b>
<b>2009–10</b>				
<i>Improvised dwelling/sleeping rough</i>	7.9	2.3	11.5	7.5
Improvised dwelling/car/tent/squat	5.9	1.8	6.9	4.4
Street/park/in the open	2.0	0.5	4.6	3.1
<i>House/dwelling</i>	87.4	95.2	85.3	90.1
House/flat	69.4	77.2	62.3	62.6
Caravan	3.1	2.3	1.8	1.5
Boarding/rooming house	10.3	12.2	15.2	18.1
Hostel/hotel/motel	4.6	3.5	6.0	8.0
<i>Institutional setting</i>	4.6	2.5	3.2	2.3
Hospital	1.1	0.5	0.7	0.4
Psychiatric institution	1.2	0.4	0.6	0.3
Prison/youth training centre	1.0	0.5	0.6	0.4
Other institutional setting	1.4	1.2	1.2	1.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>12,800</b>	<b>11,300</b>	<b>58,100</b>	<b>53,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,119 before support (including 'Don't know'), 9,736 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 7,104 before support (including 'Don't know'), 12,096 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A33: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
<b>2008–09</b>				
<i>SAAP/CAP funded accommodation<sup>(a)</sup></i>	12.9	11.3	12.0	15.4
SAAP/CAP crisis/short-term accommodation	8.4	5.7	7.4	9.0
SAAP/CAP medium/long-term accommodation	2.2	3.0	1.9	3.3
Other SAAP/CAP funded accommodation	2.2	2.7	2.7	3.1
<i>No tenure</i>	12.2	4.9	14.3	10.4
Institutional setting	3.9	2.0	2.5	1.5
Improvised dwelling/sleeping rough	5.8	1.5	8.9	6.6
Other	2.4	1.4	3.0	2.3
<i>Tenure</i>	75.0	83.8	73.7	74.2
Purchasing/purchased own home	2.3	1.0	5.2	3.9
Private rental	25.4	33.1	25.7	26.9
Public housing rental	7.7	15.2	9.3	11.1
Community housing rental	6.6	11.0	6.9	9.7
Rent-free accommodation	10.6	5.4	8.1	5.7
Boarding	22.4	18.0	18.5	16.8
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>12,200</b>	<b>10,800</b>	<b>50,600</b>	<b>46,800</b>
<b>2009–10</b>				
<i>SAAP/CAP funded accommodation<sup>(a)</sup></i>	12.4	10.1	10.8	15.5
SAAP/CAP crisis/short-term accommodation	8.0	5.1	6.6	8.6
SAAP/CAP medium/long-term accommodation	1.7	2.6	1.2	2.4
Other SAAP/CAP funded accommodation	2.6	2.5	2.9	4.6
<i>No tenure</i>	11.7	4.5	15.9	10.9
Institutional setting	3.3	1.7	2.3	1.5
Improvised dwelling/sleeping rough	5.8	1.5	10.2	6.8
Other	2.6	1.3	3.4	2.7
<i>Tenure</i>	76.0	85.4	73.4	73.5
Purchasing/purchased own home	2.1	1.3	5.4	4.5
Private rental	26.0	35.0	24.5	25.2
Public housing rental	6.5	13.4	8.7	10.4
Community housing rental	7.4	10.4	6.2	8.4
Rent-free accommodation	9.9	6.0	8.0	5.7
Boarding	24.1	19.3	20.6	19.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>12,300</b>	<b>10,900</b>	<b>54,800</b>	<b>50,300</b>

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 8,552 before support (including 'Don't know'), 12,331 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 10,411 before support (including 'Don't know'), 14,954 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A34: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
Improvised dwelling/sleeping rough	10.4	2.8	2.0	1.5	1.1	6.5	3,200
House/dwelling	87.4	93.7	95.5	96.2	96.4	91.1	45,000
Institutional setting	2.2	3.5	2.5	2.4	2.5	2.5	1,200
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>26,600</b>	<b>5,900</b>	<b>9,800</b>	<b>3,800</b>	<b>3,300</b>	<b>..</b>	<b>49,400</b>
<b>2009–10</b>							
Improvised dwelling/sleeping rough	11.5	2.4	1.6	1.0	0.6	7.5	4,000
House/dwelling	86.4	93.8	96.2	96.8	96.6	90.1	47,900
Institutional setting	2.1	3.7	2.2	2.2	2.8	2.3	1,200
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>31,900</b>	<b>5,200</b>	<b>8,500</b>	<b>3,900</b>	<b>3,500</b>	<b>..</b>	<b>53,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 9,736 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 12,096 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A35: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2008–09 to 2009–10 (per cent)**

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
<b>2008–09</b>							
SAAP/CAP funded accommodation <sup>(a)</sup>	18.1	16.1	12.5	9.8	8.7	15.4	7,200
No tenure	15.1	6.5	5.1	3.9	3.6	10.4	4,900
Tenure	66.9	77.4	82.4	86.3	87.7	74.2	34,700
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>25,000</b>	<b>5,600</b>	<b>9,400</b>	<b>3,700</b>	<b>3,200</b>	<b>..</b>	<b>46,800</b>
<b>2009–10</b>							
SAAP/CAP funded accommodation <sup>(a)</sup>	18.3	15.0	11.8	9.1	7.4	15.5	7,800
No tenure	15.3	6.6	4.0	3.2	3.5	10.9	5,500
Tenure	66.4	78.4	84.1	87.7	89.1	73.5	37,000
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>..</b>
<b>Total (number)</b>	<b>30,100</b>	<b>4,900</b>	<b>8,100</b>	<b>3,800</b>	<b>3,400</b>	<b>..</b>	<b>50,300</b>

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

*Notes*

1. Number excluded due to errors and omissions (weighted): 12,331 (including 'Don't know' and 'Client left without providing any information') in 2008–09; 14,954 (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A36: Closed support periods: living situation immediately before and after a support period, by reporting period, 2008–09 to 2009–10 (per cent)**

Living situation	Before	After
	<b>2008–09</b>	
With both parents	2.1	1.6
With one parent and parent's spouse/partner	1.1	0.8
With one parent	3.2	2.5
With foster family	0.2	0.1
With relatives/friends temporary	13.3	8.9
With relatives/friends long-term	2.4	3.2
With spouse/partner	8.9	6.6
With spouse/partner and child(ren)	10.9	7.2
Alone	30.1	33.8
Alone with child(ren)	13.5	18.4
With other unrelated persons	13.3	15.6
Other	1.0	1.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>53,600</b>	<b>49,100</b>
	<b>2009–10</b>	
With both parents	1.8	1.4
With one parent and parent's spouse/partner	1.0	0.6
With one parent	2.8	2.3
With foster family	0.1	0.1
With relatives/friends temporary	12.3	8.6
With relatives/friends long-term	2.6	3.5
With spouse/partner	8.5	6.3
With spouse/partner and child(ren)	10.8	7.2
Alone	31.8	35.7
Alone with child(ren)	13.9	18.4
With other unrelated persons	13.2	14.4
Other	1.1	1.5
<b>Total</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>57,200</b>	<b>52,100</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,512 before support (including 'Don't know'), 9,990 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 8,073 before support (including 'Don't know'), 13,173 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

**Table A37: Closed support periods: student status immediately before and after a support period, by age, 2008–09 to 2009–10 (per cent)**

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
<b>2008–09</b>						
Not a student	54.7	54.1	95.4	95.0	92.7	92.4
Primary/secondary student	35.8	33.8	0.9	0.8	3.3	2.9
Post-secondary student/employment training	9.5	12.1	3.7	4.1	4.1	4.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,700</b>	<b>3,400</b>	<b>50,900</b>	<b>49,000</b>	<b>54,600</b>	<b>52,400</b>
<b>2009–10</b>						
Not a student	52.7	50.5	94.9	94.5	92.2	91.9
Primary/secondary student	36.4	35.3	0.9	0.8	3.1	2.8
Post-secondary student/employment training	10.9	14.2	4.3	4.7	4.7	5.3
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>3,600</b>	<b>3,300</b>	<b>54,800</b>	<b>52,900</b>	<b>58,500</b>	<b>56,200</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 4,159 before support (including 'Don't know'), 6,374 after support (including 'Don't know' and 'Client left without providing any information') in 2008–09; 6,396 before support (including 'Don't know'), 8,664 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.



**Table A38: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2009–10 (per cent)**

Case management plan	2006–07	2007–08	2008–09	2009–10
Yes	51.2	57.2	52.4	53.5
No, client did not agree to one	9.7	5.2	4.9	6.1
No, support period too short	37.8	36.6	34.1	31.9
No, other reason	1.3	0.9	8.6	8.6
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>62,600</b>	<b>58,500</b>	<b>59,000</b>	<b>65,000</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 5,683 in 2006–07; 4,516 in 2007–08; 383 in 2008–09; 268 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* Client Collection.

**Table A39: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2009–10 (per cent)**

Achievement of goals	2006–07	2007–08	2008–09	2009–10
All goals achieved	49.8	44.0	48.7	53.1
Most or some goals achieved	44.6	50.2	46.8	42.2
No goals achieved	5.6	5.8	4.4	4.7
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total (number)</b>	<b>31,900</b>	<b>32,900</b>	<b>30,800</b>	<b>34,700</b>

*Notes*

1. Number excluded due to errors and omissions (weighted): 133 in 2006–07; 608 in 2007–08; 85 in 2008–09; 36 in 2009–10.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

*Source:* Client Collection.

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