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**Australian Institute of
Health and Welfare**

*Authoritative information and statistics
to promote better health and wellbeing*

Government-funded specialist homelessness services

**SAAP National Data Collection
annual report
2010–11**

Western Australia

Australian Institute of Health and Welfare
Canberra

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Summary

This publication is one of eight state and territory supplements that accompany the 2010–11 annual report on the use of government-funded specialist homelessness services in Australia (AIHW 2011a). Information to aid readers in interpreting the data is presented in the national report and appendixes (AIHW 2011i).

In line with the national picture, service users in Western Australia:

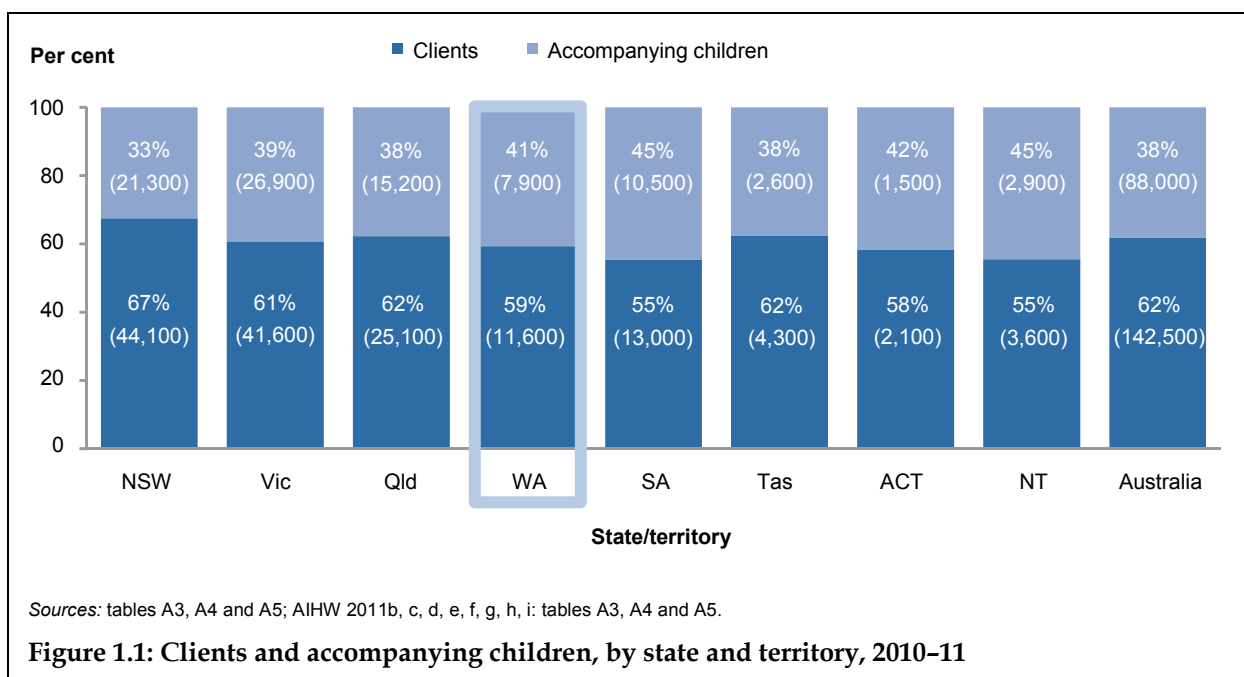
- were mostly female
- were often relatively young
- were mostly non-Indigenous, however, Aboriginal and Torres Strait Islander people were over-represented relative to their population size
- commonly sought support because of interpersonal relationships, such as for domestic or family violence
- immediately on exit from support, were most often living in a house or flat; were not employed; and had a government pension or benefit as their main source of income.

Some other points of interest in Western Australia were:

- the rate of use of specialist homelessness services was lower than the national average
- seeking support primarily because of domestic violence was relatively high
- there has been an increase in seeking assistance because of financial reasons in recent years
- Aboriginal and Torres Strait Islander people used services at levels higher than the national average
- the proportion of Aboriginal and Torres Strait Islander service users has decreased in recent years
- the proportion of Australian-born service users was the lowest of all the states and territories
- the proportion of overseas-born service users has increased in recent years
- clients were supported for relatively short periods, with the lengths of support and accommodation being shorter than the national averages.

1 How many people were supported?

In 2010–11, an estimated 19,500 people received support from a government-funded specialist homelessness agency in Western Australia. Of these, 11,600 (59%) were clients and 7,900 (41%) were children accompanying clients (Figure 1.1).



This was equivalent to 1 in 117 people in Western Australia using services – a lower rate of use than the national figure of 1 in 97 people (Table 1.1).

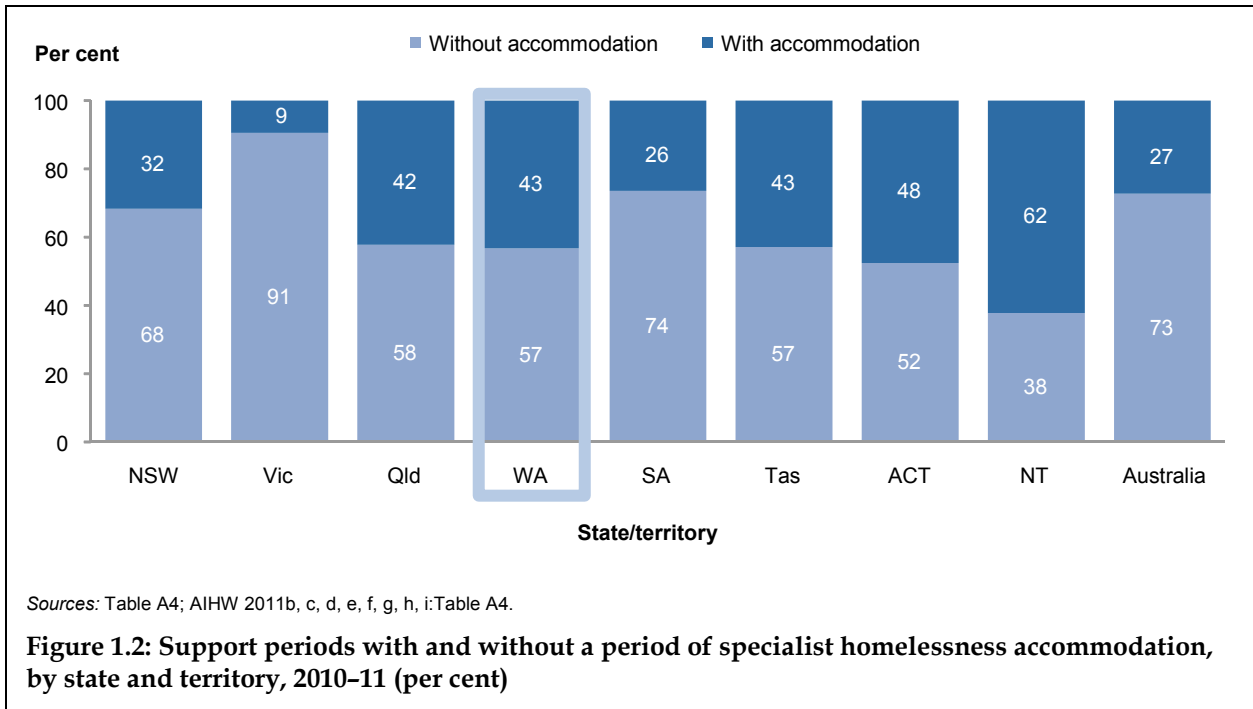
Table 1.1: Rate of service use, by state and territory, 2010-11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Ratio	1:111	1:81	1:112	1:117	1:70	1:74	1:101	1:36	1:97

Sources: Table A3; AIHW 2011b, c, d, e, f, g, h, i: Table A3.

Most clients and accompanying children had one period of support within the year (tables A3, A4 and A5).

A period of specialist homelessness accommodation was included in 43% of support periods in Western Australia (Figure 1.2). The remaining 57% were for support services only.



2 Who was supported?

Service users in Western Australia were:

- mostly female – 58% of all service users and 64% of clients (Table 2.1)
- relatively young – the average (mean) age of service users was 22 years overall, 34 years for clients, and 6 years for accompanying children (Table 2.2); and the highest rate of use of services was by 15–19 year-olds – an equivalent of 1 in 80 West Australians aged 15–19 used services (derived from Table A7)
- mostly non-Indigenous (66%) (Figure 2.1). Aboriginal or Torres Strait Islander people were, however, over-represented relative to their population size – 34% of service users in Western Australia identified as Indigenous compared with 3% of West Australians (Figure 2.1; ABS 2009). The proportion of Indigenous service users was the second highest nationally (after the Northern Territory)
- mostly Australian-born (82%) (Table 2.4). The next most common countries of birth were New Zealand and Sudan (Table A15). The proportions of Australian-born clients and accompanying children were the lowest of all the states and territories.

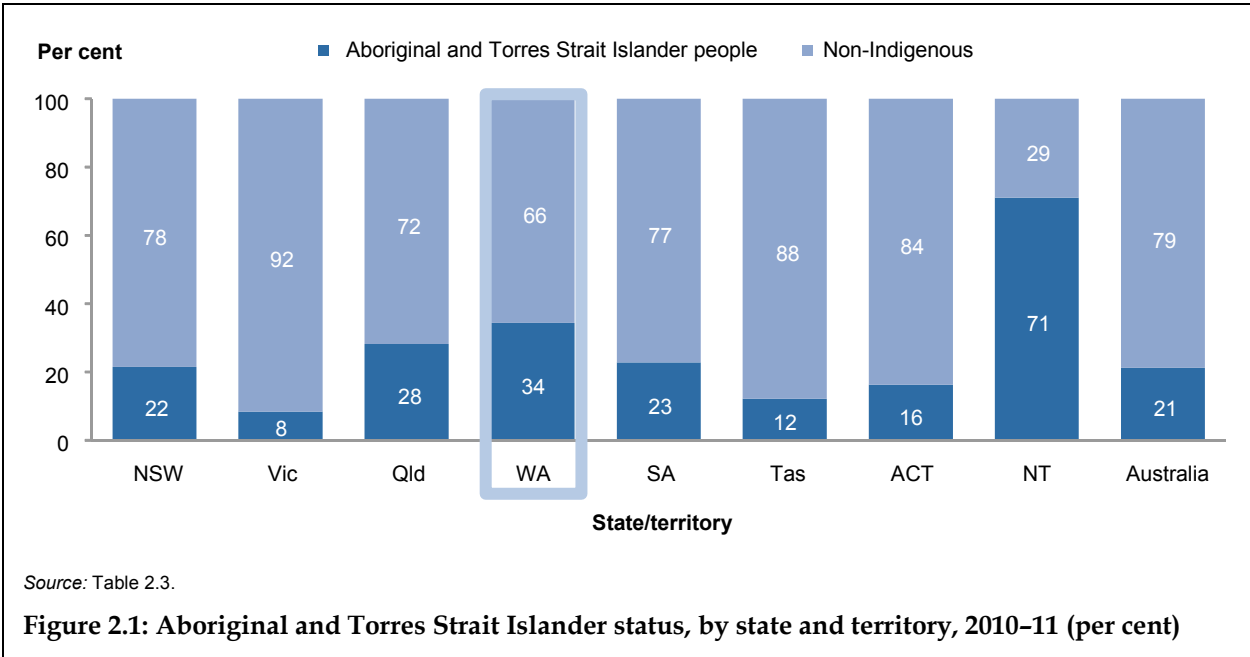


Table 2.1: Sex, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Male	40.9	34.1	43.8	36.4	33.3	44.1	41.7	25.1	37.8
Female	59.1	65.9	56.2	63.6	66.7	55.9	58.3	74.9	62.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Male	50.5	50.6	49.9	49.8	49.8	49.4	51.6	48.9	50.2
Female	49.5	49.4	50.1	50.2	50.2	50.6	48.4	51.1	49.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Male	44.0	40.6	46.1	41.9	40.7	46.1	45.8	35.7	42.5
Female	56.0	59.4	53.9	58.1	59.3	53.9	54.2	64.3	57.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.2: Mean and median age, by state and territory, 2010–11 (number)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Mean	32.5	33.5	32.6	33.5	31.9	31.2	30.7	32.6	32.8
Median	31	32	31	32	30	29	28	31	31
Accompanying children									
Mean	6.4	6.7	6.4	6.0	6.5	6.2	6.0	6.1	6.5
Median	5	6	6	5	6	5	5	5	6
Total									
Mean	24.0	23.0	22.7	22.4	20.5	21.8	20.4	20.8	22.7
Median	21	20	20	20	17	19	18	17	20

Sources: tables A6, A8, A10; AIHW 2011b, c, d, e, f, g, h, i: tables A6, A8, A10.

Table 2.3: Aboriginal and Torres Strait Islander status, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Aboriginal and Torres Strait Islander people	18.2	7.9	24.7	30.1	21.3	10.8	14.1	66.9	18.6
Non-Indigenous	81.8	92.1	75.3	69.9	78.7	89.2	85.9	33.1	81.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Aboriginal and Torres Strait Islander people	28.2	9.3	34.2	40.6	24.7	14.3	19.2	76.3	25.5
Non-Indigenous	71.8	90.7	65.8	59.4	75.3	85.7	80.8	23.7	74.5
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Aboriginal and Torres Strait Islander people	21.5	8.4	28.3	34.4	22.8	12.1	16.3	71.0	21.2
Non-Indigenous	78.5	91.6	71.7	65.6	77.2	87.9	83.7	29.0	78.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A12, A13, A14; AIHW 2011b, c, d, e, f, g, h, i: tables A12, A13, A14.

Table 2.4: Country of birth, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Clients									
Australian-born	83.0	81.7	86.5	78.0	88.4	93.2	79.8	94.1	83.8
Born overseas	17.0	18.3	13.5	22.0	11.6	6.8	20.2	5.9	16.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Accompanying children									
Australian-born	95.0	94.2	94.9	87.9	95.8	97.6	91.2	97.7	94.3
Born overseas	5.0	5.8	5.1	12.1	4.2	2.4	8.8	2.3	5.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Australian-born	87.0	86.4	89.7	82.0	91.7	94.9	84.6	95.7	87.7
Born overseas	13.0	13.6	10.3	18.0	8.3	5.1	15.4	4.3	12.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: tables A15, A16, A17; AIHW 2011b, c, d, e, f, g, h, i: tables A15, A16, A17.

3 Why do people seek support?

The predominant broad reason why people sought support in Western Australia was interpersonal relationships issues (47% of support periods) – such as domestic or family violence (Figure 3.1). Seeking assistance primarily because of domestic or family violence was relatively high in Western Australia – 29% compared with 22% nationally (Table A19; AIHW 2011i:Table A19). This was largely a result of Western Australia having a high proportion of agencies that were focused on delivering services to women and children escaping domestic violence – 31% of agencies that were required to participate in data collection in this jurisdiction were domestic violence agencies, compared with a national average of 24% (AIHW unpublished data).

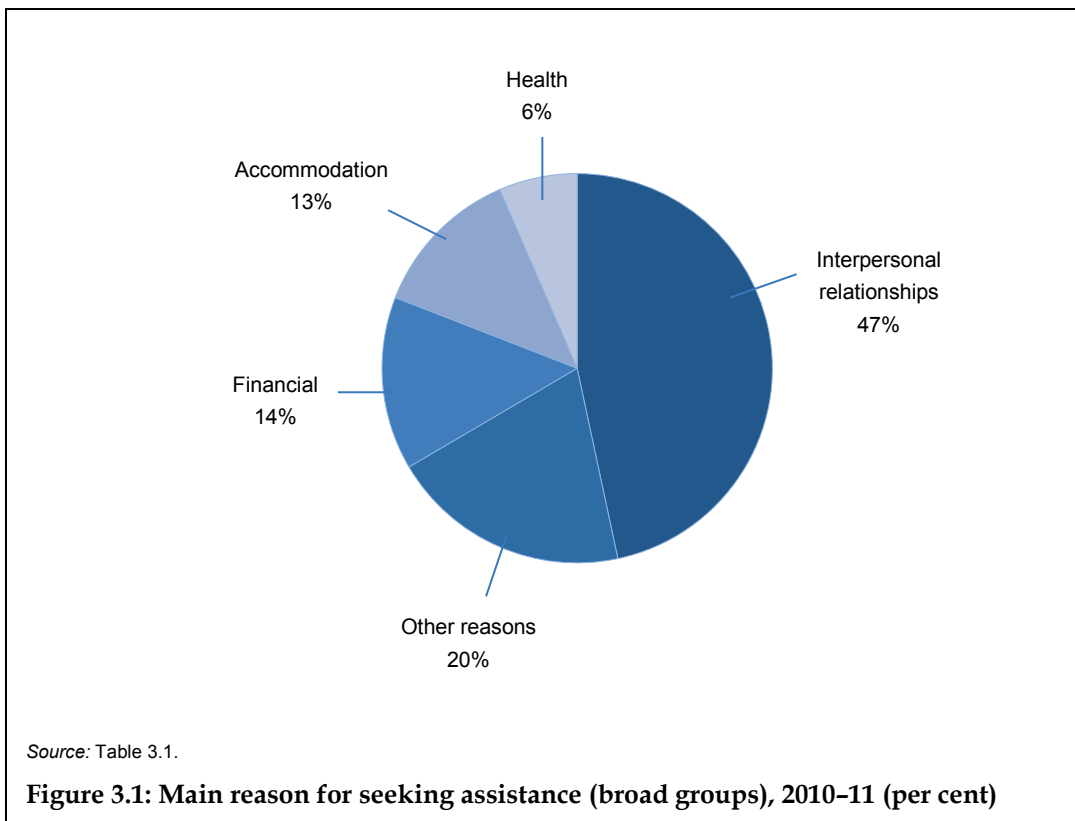


Table 3.1: Support periods: main reason for seeking assistance (broad groups), by state and territory, 2010–11 (per cent)

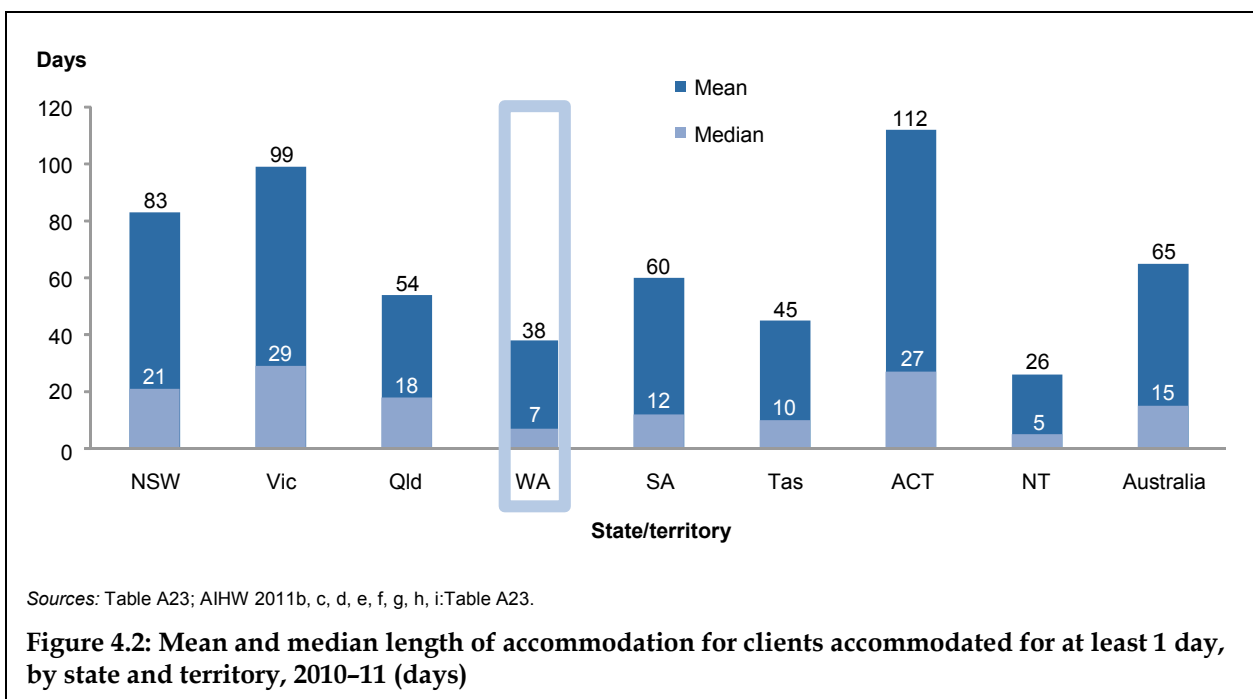
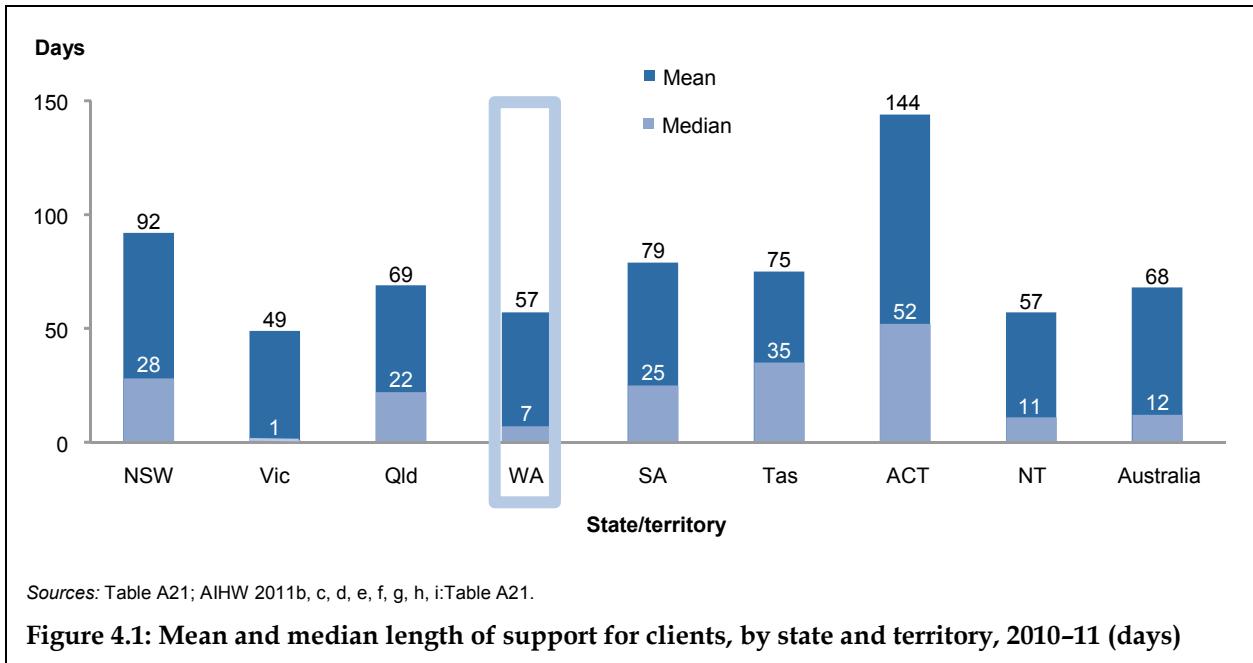
	NSW	Vic	Qld	WA ^(a)	SA	Tas	ACT ^(b)	NT ^(c)	Australia
Interpersonal relationships	40.9	42.6	31.3	46.7	53.5	42.6	46.1	55.5	42.0
Financial	19.2	19.9	25.3	14.4	6.3	10.4	7.3	6.5	18.2
Accommodation	15.1	22.6	23.0	12.6	22.2	26.7	17.9	15.5	19.7
Health	11.1	5.0	6.6	6.5	4.2	6.7	9.8	6.1	7.1
Other	13.7	9.9	13.8	19.9	13.9	13.6	19.0	16.4	13.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) The data on reasons for seeking assistance in Western Australia may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.
- (b) The data on reasons for seeking assistance in the Australian Capital Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, problematic drug, alcohol or substance use and mental health issues in the Australian Capital Territory may be under-reported because of the reporting of reasons such as 'dual diagnosis' (in which a person has a co-occurring substance use and mental health disorder) as an 'other' reason for seeking assistance.
- (c) The data on reasons for seeking assistance in the Northern Territory may include an over-reporting of 'other' as a reason for seeking assistance and an under-reporting of more specific categories. In particular, many of the 'other' reasons should have instead been recorded as 'other financial difficulties'.

Sources: Table A19; AIHW 2011b, c, d, e, f, g, h, i:Table A19.

4 For how long were people supported?

The length of both support and accommodation in Western Australia were shorter than the national averages (figures 4.1 and 4.2). Clients in Western Australia were supported for an average (mean) of 57 days and, when accommodated, the average (mean) length of accommodation was 38 days.

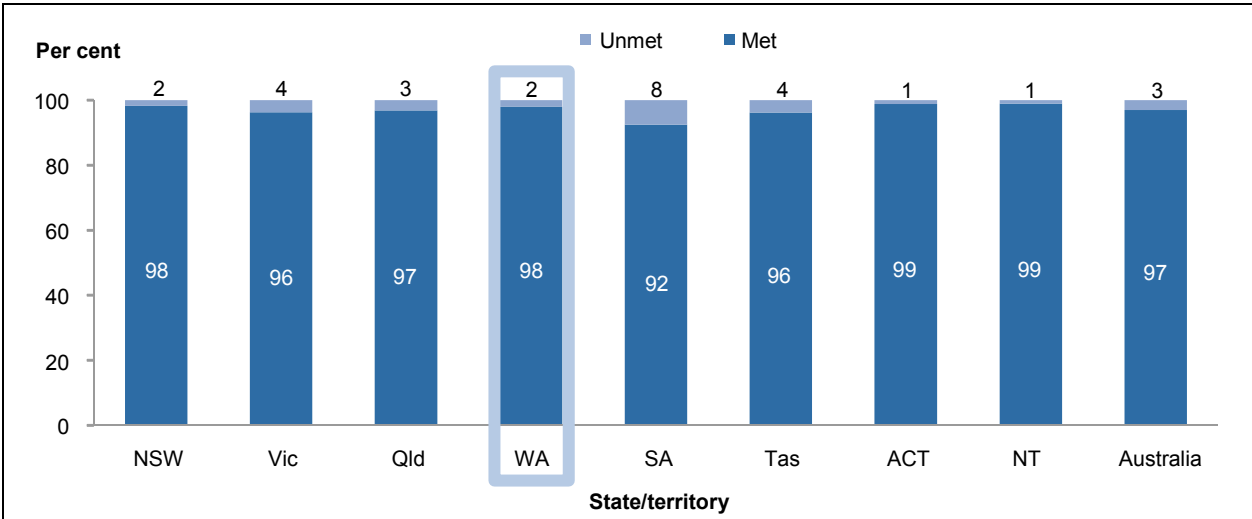


5 Were support needs met?

The support needs of both clients and accompanying children in Western Australia were met in 98% of cases (figures 5.1 and 5.2).

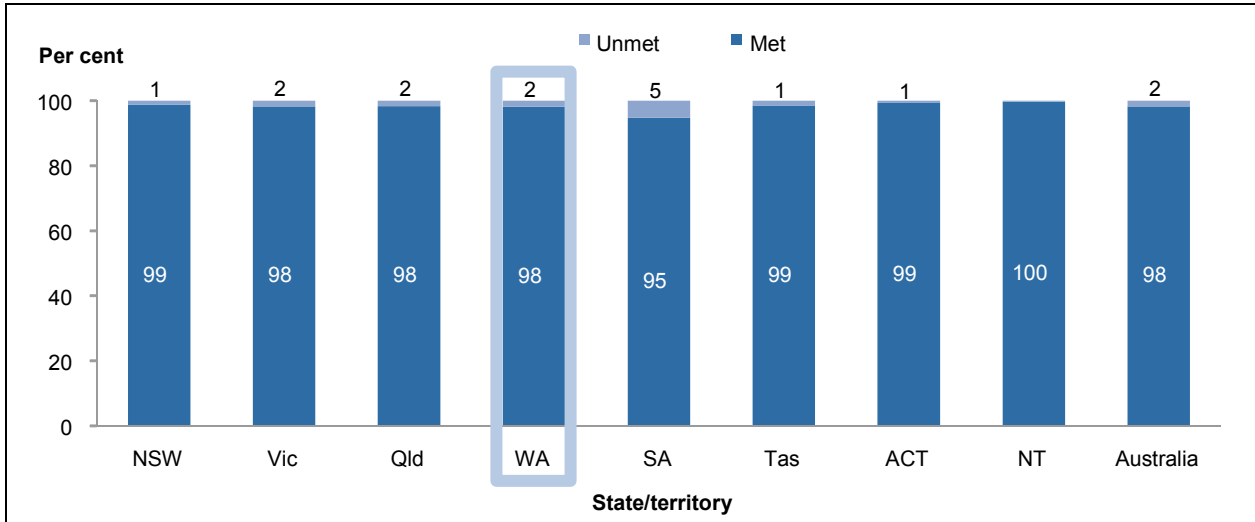
The types of support that most often remained unmet at the completion of support were:

- for clients, specialist services and financial or employment services (4% of cases for both)
- for accompanying children, personal support services and school liaison or child care services (8% of cases for both).



Source: Table 5.1.

Figure 5.1: Provision of support required by clients, by state and territory, 2010-11 (per cent)



Source: Table 5.2.

Figure 5.2: Provision of support required by accompanying children, by state and territory, 2010-11 (per cent)

Table 5.1: Provision of support required by clients, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Housing/accommodation									
Met	96.3	92.1	93.5	96.6	84.9	95.1	97.7	96.8	93.4
Unmet	3.7	7.9	6.5	3.4	15.1	4.9	2.3	3.2	6.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Financial/employment									
Met	97.6	96.5	95.9	96.4	84.9	94.3	98.0	98.9	96.0
Unmet	2.4	3.5	4.1	3.6	15.1	5.7	2.0	1.1	4.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	99.1	97.5	97.7	98.2	95.3	96.6	99.4	99.5	97.9
Unmet	0.9	2.5	2.3	1.8	4.7	3.4	0.6	0.5	2.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.2	98.2	98.8	98.7	97.0	98.0	99.4	99.4	98.6
Unmet	0.8	1.8	1.2	1.3	3.0	2.0	0.6	0.6	1.4
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	95.4	90.0	92.9	96.2	90.1	79.8	97.6	95.3	93.3
Unmet	4.6	10.0	7.1	3.8	9.9	20.2	2.4	4.7	6.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	98.9	97.7	98.9	99.5	97.6	98.5	99.7	99.6	98.8
Unmet	1.1	2.3	1.1	0.5	2.4	1.5	0.3	0.4	1.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.2	96.3	96.9	98.0	92.4	96.2	98.8	98.9	97.0
Unmet	1.8	3.7	3.1	2.0	7.6	3.8	1.2	1.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A27; AIHW 2011b, c, d, e, f, g, h, i:Table A27.

Table 5.2: Provision of support required by accompanying children, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Accommodation									
Met	96.9	98.5	99.1	98.3	79.8	97.3	99.6	98.9	95.8
Unmet	3.1	1.5	0.9	1.7	20.2	2.7	0.4	1.1	4.2
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
School liaison/child care									
Met	98.1	95.3	97.0	92.1	97.1	98.2	96.9	100.0	96.9
Unmet	1.9	4.7	3.0	7.9	2.9	1.8	3.1	—	3.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Personal support									
Met	98.8	93.4	96.3	91.9	97.7	96.5	98.5	98.9	97.4
Unmet	1.2	6.6	3.7	8.1	2.3	3.5	1.5	1.1	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
General support/advocacy									
Met	99.3	99.0	98.8	98.3	99.4	99.3	99.6	100.0	99.1
Unmet	0.7	1.0	1.2	1.7	0.6	0.7	0.4	—	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Specialist services									
Met	97.3	95.3	93.7	97.8	97.9	94.5	98.3	99.9	97.0
Unmet	2.7	4.7	6.3	2.2	2.1	5.5	1.7	0.1	3.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Basic support/other n.e.s.									
Met	99.3	98.9	98.9	99.5	99.0	99.3	99.9	99.9	99.3
Unmet	0.7	1.1	1.1	0.5	1.0	0.7	0.1	0.1	0.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total									
Met	98.7	98.2	98.3	98.1	94.8	98.5	99.3	99.7	98.2
Unmet	1.3	1.8	1.7	1.9	5.2	1.5	0.7	0.3	1.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A30; AIHW 2011b, c, d, e, f, g, h, i:Table A30.

6 What happened after support?

Generally, client circumstances had improved by the end of a period of support, particularly for those who specifically required assistance with income, employment and housing; and for those supported for longer periods (tables 6.1–6.4 and A32–A41).

Immediately following support, most clients: were unemployed or not in the labour force (88%); were receiving a government pension or benefit as their main source of income (85%); and were living in a house or other dwelling (91%) with some form of tenure (83%) (tables 6.1–6.4).

Exiting support to live in public or community housing was relatively high in Western Australia (35%) compared with Australia overall (21%) (Figure 6.1). Western Australia also had a relatively high proportion of clients entering support from public or community housing (30%). This, combined with the relatively low level of unmet need for assistance to obtain or maintain independent housing (Table A27), suggests that clients' social housing tenancies are generally maintained while they are supported or new social housing tenancies are obtained for clients by the completion of support.

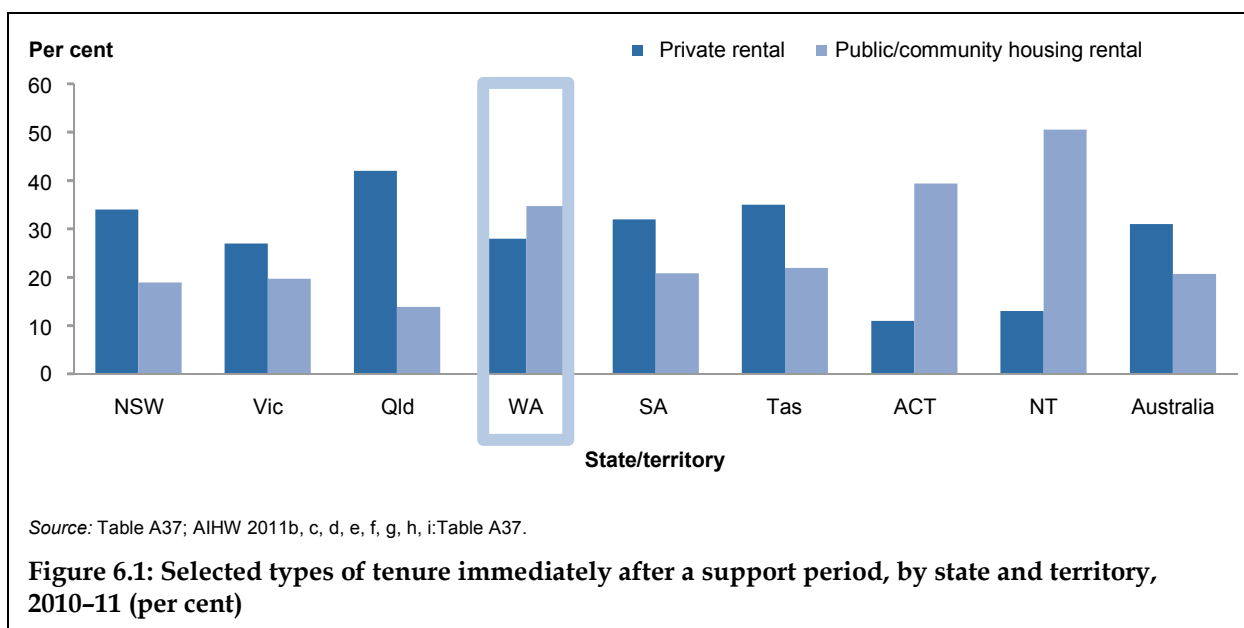


Table 6.1: Closed support periods: main source of income immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
No income	9.4	6.8	9.6	7.1	7.0	8.3	10.2	6.4	8.0
Government payments	82.1	84.9	84.8	83.0	82.2	88.1	80.7	85.8	83.9
Other	8.5	8.2	5.5	9.9	10.8	3.6	9.1	7.9	8.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
No income	6.9	5.2	7.3	4.5	4.5	6.2	4.5	5.5	5.9
Government payments	83.4	86.6	86.4	85.2	84.3	89.4	84.6	85.6	85.5
Other	9.7	8.3	6.3	10.2	11.2	4.4	11.0	8.8	8.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A32; AIHW 2011b, c, d, e, f, g, h, i:Table A32.

Table 6.2: Closed support periods: employment status in the week before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Employed full/part time	9.7	9.6	7.6	10.2	10.6	7.4	14.9	10.0	9.4
Unemployed (looking for work)	19.2	32.6	28.8	26.5	22.6	21.6	19.0	14.1	26.5
Not in labour force	71.1	57.8	63.7	63.3	66.8	71.0	66.0	75.9	64.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Employed full/part time	12.3	10.2	9.4	12.5	12.3	8.6	19.6	11.5	11.0
Unemployed (looking for work)	18.7	33.0	27.4	25.1	22.5	20.7	15.6	13.0	26.2
Not in labour force	69.0	56.8	63.1	62.4	65.1	70.7	64.7	75.6	62.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A34; AIHW 2011b, c, d, e, f, g, h, i:Table A34.

Table 6.3: Closed support periods: type of house/dwelling immediately before and after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
Improvised dwelling/sleeping rough	12.2	11.3	13.2	10.5	8.7	11.7	13.9	11.9	11.6
House/dwelling	81.8	85.6	82.7	86.7	86.3	83.5	75.3	84.7	84.2
Institutional setting	6.0	3.1	4.1	2.8	5.0	4.8	10.8	3.4	4.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
Improvised dwelling/sleeping rough	7.9	6.9	5.9	6.0	2.0	4.7	1.9	4.7	6.3
House/dwelling	86.5	90.9	91.6	90.8	95.1	90.7	92.7	91.4	90.4
Institutional setting	5.6	2.2	2.5	3.2	2.8	4.7	5.4	3.9	3.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Sources: Table A36; AIHW 2011b, c, d, e, f, g, h, i:Table A36.

Table 6.4: Closed support periods: type of tenure immediately after a support period, by state and territory, 2010–11 (per cent)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Australia
Before									
SAAP/CAP funded accommodation	12.8	9.1	13.4	7.0	10.2	11.5	18.4	5.0	10.7
No tenure	18.2	17.0	17.6	13.9	15.2	15.4	24.4	14.9	17.0
Tenure	69.0	73.9	69.0	79.1	74.6	73.1	57.2	80.1	72.3
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
After									
SAAP/CAP funded accommodation	12.7	14.1	16.6	7.5	15.0	11.0	22.9	7.4	13.6
No tenure	12.6	11.6	8.5	9.9	4.9	7.5	6.6	7.0	10.4
Tenure	74.8	74.3	74.9	82.6	80.0	81.5	70.5	85.7	76.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Notes

1. Although the SAAP Agreement and Crisis Accommodation Program have ceased, for continuity in reporting data from the SAAP NDC the terminology and labels of data produced under that agreement have been retained. 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.
2. Accommodation estimates are affected by the model of homelessness service delivery used in each jurisdiction. See AIHW 2011a:Box 1.1.

Sources: Table A37; AIHW 2011b, c, d, e, f, g, h, i:Table A37.

7 Changes over time

From 2006–07 to 2010–11 there has been:

- a slight increase in use of specialist homelessness services – from 1 in every 118 West Australians to 1 in 117 (or from 17,500 people to 19,500 people) (Table A3)
- a decrease in the proportion of support periods that included a period of specialist homelessness accommodation – from 60% to 43% (Table A4)
- a decrease in the proportion of Aboriginal and Torres Strait Islander service users – from 45% to 34% (Table A12)
- an increase in the proportion of overseas-born service users – from 12% to 18% (Table A15)
- an increase in seeking assistance because of financial reasons – from 11% to 14% of support periods (Table A19).

Appendix—WA additional tables

Table A1: Funding to agencies, by reporting period, 2006–07 to 2010–11

Reporting period	Funded agencies (number)	Agreement funding (\$'000)	Additional state/territory funding (\$'000)	Total allocation (\$'000)	Mean funding per agency (\$'000)
2006–07	148	31,487	2,025	33,512	226
2007–08	158	35,982	827	36,809	233
2008–09	156	39,083	—	39,083	251
2009–10	149	40,200	—	40,200	270
2010–11	125	41,298	—	41,298	330

Notes

1. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
2. Not all funded agencies are required to participate in data collection (see Table A2).
3. Funding to agencies excludes funds not allocated directly to agencies, such as funds allocated for administration and training.
4. 'Agreement funding' refers to funding provided jointly by the Australian Government and the state and territory governments under the following agreements: from 1 July 2006 to 31 December 2008, 'agreement funding' refers to funding provided under the SAAP V Agreement; from 1 January 2009 to 30 June 2009, from 1 July 2009 to 30 June 2010 and from 1 July 2010 to 30 June 2011 'agreement funding' refers to funding provided under the NAHA.
5. 'Additional state/territory funding' refers to funding provided by the states and territories over and above the amounts determined in the above agreements.
6. Agencies may also receive funding from other sources. This is not included.
7. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Source: Administrative Data Collection.

Table A2: Agency participation rates and records returned with informed consent and valid consent, by reporting period, 2006–07 to 2010–11

Reporting period	Participating agencies ^(a) (number)	Agency participation rate ^(b) (%)	Records returned (number)	Records returned with consent (%)	Records returned with valid consent ^(c) (%)
2006–07	133	90.2	15,104	93.8	89.6
2007–08	141	92.9	16,799	89.6	83.1
2008–09	142	93.7	16,159	95.2	84.9
2009–10	143	86.0	16,185	92.9	89.6
2010–11	119	87.4	15,937	89.7	86.3

(a) 'Participating agencies' refers to the number of agencies that should have been participating in the reference period. Refer to AIHW 2011i:Appendix 5. Not all funded agencies are required to participate in the Client Collection (see Table A1). Consequently, some funded agencies are not included in this table.

(b) 'Agency participation rate' = the number of participating agencies which returned data during the reference period ÷ the total number of participating agencies x 100.

(c) 'Valid consent' here refers to records with a valid statistical linkage key (refer to AIHW 2011i:Appendix 5).

Notes

1. Table based on records returned from participating agencies during the reference period.
2. Inclusion or exclusion of agencies from the SAAP NDC is determined by the state and territory governments responsible for administering the government response to homelessness.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.

Sources: Administrative Data and Client Collections.

Table A3: Total support for clients and accompanying children, by reporting period, 2006–07 to 2010–11 (number)

Reporting period	Periods of support	People supported (service users)	Service users per 10,000 population	Rate of service use	Average number of periods of support
2006–07	26,000	17,500	85	1:118	1.49
2007–08	29,800	19,200	91	1:110	1.55
2008–09	28,600	19,300	89	1:113	1.48
2009–10	31,800	19,800	88	1:114	1.61
2010–11	29,400	19,500	85	1:117	1.51

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. 'Per 10,000 population' shows how many people out of every 10,000 in the population used government-funded specialist homelessness services. The rate is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Period of support figures have been weighted to adjust for agency non-participation.
5. Service user figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A4: Support periods and clients, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Support periods (number)	16,500	18,100	17,200	18,800	18,200
With accommodation (per cent)	59.5	50.1	43.9	45.3	43.3
Without accommodation (per cent)	40.5	49.9	56.1	54.7	56.7
Daily average support periods (number)	3,700	2,700	3,400	2,800	3,100
Nightly average support periods with accommodation (number)	700	700	700	800	800
Clients (number)	11,100	10,900	11,100	11,400	11,600
Per 10,000 population aged 10+ years ^(a) (number)	62	59	58	57	57
Clients with only one period of support (per cent)	76.7	70.7	75.3	73.6	73.1
Mean number of support periods per client	1.48	1.65	1.56	1.66	1.58

- (a) 'Per 10,000 population aged 10+ years' shows how many people out of every 10,000 aged 10 years and over in the population became a client. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 support periods and clients; 100 nightly support periods with accommodation in 2006–07, 100 in 2007–08, <50 in 2008–09, 100 in 2009–10, 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Support period figures have been weighted to adjust for agency non-participation.
4. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A5: Accompanying child support periods and accompanying children, by reporting period, 2006–07 to 2010–11

	2006–07	2007–08	2008–09	2009–10	2010–11
Accompanying child support periods (number)	9,600	11,700	11,300	12,900	11,200
With accommodation ^(a) (per cent)	66.8	55.1	44.8	43.9	45.7
Without accommodation (per cent)	33.2	44.9	55.2	56.1	54.3
Daily average accompanying child support periods (number)	1,200	1,800	2,200	2,500	2,200
Nightly average accompanying child support periods with accommodation (number)	500	600	600	800	600
Accompanying children (number)	6,300	8,300	8,200	8,400	7,900
Per 10,000 population aged 0–17 years ^(b) (number)	127	163	158	158	147
Accompanying children with only one period of support (per cent)	75.0	83.5	83.0	69.9	78.8
Mean number of accompanying child support periods per accompanying child	1.49	1.40	1.38	1.51	1.39

(a) Dates of support and accommodation are not collected for accompanying children. For the purposes of calculating the number of accompanying child support periods with and without a period of accommodation, accompanying children are assumed to be accommodated if their parent or guardian was accommodated.

(b) 'Per 10,000 population aged 0–17 years' shows how many people out of every 10,000 aged 17 years and under in the population accompanied a client. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note that this may not match data reported in previous reports due to adjustments in ABS population estimates.

Notes

1. Number excluded due to errors and omissions (weighted): 0 accompanying child support periods and children; <50 nightly accompanying child support periods with accommodation in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Accompanying child support period figures have been weighted to adjust for agency non-participation.
4. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: Client Collection; ABS 2011.

Table A6: Service users: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	19.6	19.6	46.8	33.7	39.2	7,700
15–19 years	3.5	6.6	8.3	11.3	10.1	2,000
20–24 years	2.3	5.7	5.5	9.7	8.0	1,600
25–29 years	2.5	5.8	6.1	9.9	8.3	1,600
30–34 years	2.9	5.4	6.9	9.2	8.3	1,600
35–39 years	2.9	5.0	7.0	8.7	8.0	1,600
40–44 years	2.5	3.9	6.0	6.7	6.5	1,300
45–49 years	2.0	2.7	4.7	4.6	4.6	900
50–54 years	1.5	1.6	3.6	2.8	3.1	600
55–59 years	1.0	0.9	2.3	1.5	1.8	400
60–64 years	0.6	0.5	1.3	0.8	1.0	200
65 years and over	0.6	0.5	1.4	0.9	1.1	200
<i>Total</i>	<i>41.9</i>	<i>58.1</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	8,200	11,400	8,200	11,400	..	19,500
Mean age (years)	21.3	23.2	..	22.4
Median age (years)	16	22	..	20

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A7: Service users: rate per 10,000 population by age and sex and mean and median age by sex, by reporting period, 2006–07 to 2010–11

Reporting period	Under 15 years	15–19 years	20–24 years	25–44 years	45–64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006–07	141	83	71	71	34	10	70	22.4	20
2007–08	179	92	54	57	27	8	71	19.3	14
2008–09	179	92	53	55	30	7	71	19.6	14
2009–10	176	97	51	58	31	6	71	20.2	15
2010–11	167	84	50	62	33	9	70	21.3	16
Female									
2006–07	163	176	147	125	36	7	100	23.3	22
2007–08	207	180	149	134	36	7	111	22.3	21
2008–09	194	187	146	127	35	7	107	22.4	21
2009–10	195	178	145	122	37	6	105	22.4	21
2010–11	177	170	135	121	39	7	100	23.2	22
Total									
2006–07	152	128	107	97	35	8	85	23.0	21
2007–08	192	135	100	95	31	7	91	21.1	18
2008–09	186	138	97	90	32	7	89	21.3	18
2009–10	185	136	96	89	34	6	88	21.5	18
2010–11	172	125	90	91	36	8	85	22.4	20

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients and accompanying children in the reporting year with the estimated resident population at the start of the reporting year.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A8: Clients: age by sex, 2010–11 (per cent)

Age	Percentage of all clients		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
Under 15 years	0.6	1.2	1.7	1.8	1.8	200
15–19 years	4.2	8.6	11.4	13.6	12.8	1,500
20–24 years	3.9	9.5	10.7	15.0	13.4	1,600
25–29 years	4.3	9.7	11.8	15.2	14.0	1,600
30–34 years	4.9	9.0	13.4	14.2	13.9	1,600
35–39 years	4.9	8.5	13.5	13.4	13.4	1,600
40–44 years	4.3	6.6	11.7	10.4	10.9	1,300
45–49 years	3.3	4.5	9.0	7.1	7.8	900
50–54 years	2.5	2.8	6.9	4.4	5.3	600
55–59 years	1.6	1.4	4.5	2.3	3.1	400
60–64 years	0.9	0.8	2.5	1.3	1.7	200
65 years and over	1.0	0.9	2.7	1.4	1.9	200
<i>Total</i>	36.4	63.6	100.0	100.0	100.0	..
Total (number)	4,200	7,400	4,200	7,400	..	11,600
Mean age (years)	35.7	32.3	..	33.5
Median age (years)	35	31	..	32

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Clients aged 0–17 years: 1,100 (400 males, 700 females).
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A9: Clients: rate per 10,000 population aged 10 years and over by age and sex and mean and median age of all clients by sex, by reporting period, 2006-07 to 2010-11

Reporting period	Clients aged 10+ years							All clients	
	10-14 years	15-19 years	20-24 years	25-44 years	45-64 years	65+ years	Total	Mean age (years)	Median age (years)
Male									
2006-07	1	71	71	71	34	10	47	34.7	33
2007-08	4	65	54	57	27	8	38	34.2	33
2008-09	4	63	53	55	30	7	38	34.6	34
2009-10	6	67	51	58	31	6	40	34.6	34
2010-11	3	59	50	62	33	9	41	35.7	35
Female									
2006-07	7	152	147	125	36	7	77	31.6	30
2007-08	7	144	149	134	36	7	79	31.7	31
2008-09	8	154	146	127	35	7	77	31.5	30
2009-10	9	143	145	122	37	6	76	31.8	31
2010-11	7	132	135	121	39	7	74	32.3	31
Total									
2006-07	4	110	107	97	35	8	62	32.8	31
2007-08	6	104	100	95	31	7	59	32.5	31
2008-09	6	107	97	90	32	7	58	32.5	31
2009-10	7	104	96	89	34	6	57	32.8	32
2010-11	5	94	90	91	36	8	57	33.5	32

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of clients aged 10 years and over in the reporting year with the estimated resident population aged 10 years and over at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A10: Accompanying children: age, by sex, 2010–11 (per cent)

Age	Percentage of all accompanying children		Percentage of sex group		Total	
	Male	Female	Male	Female	Per cent	Number
0–4 years	23.3	23.1	46.8	46.1	46.4	3,700
5–9 years	14.5	13.5	29.1	26.9	28.0	2,200
10–14 years	9.5	9.9	19.1	19.8	19.5	1,500
15–17 years	2.5	3.6	5.0	7.2	6.1	500
<i>Total</i>	<i>49.8</i>	<i>50.2</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>..</i>
Total (number)	3,900	4,000	3,900	4,000	..	7,900
Mean age (years)	5.9	6.2	..	6.0
Median age (years)	5	5	..	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A11: Accompanying children: rate per 10,000 population aged 0–17 years by age and mean and median age, by reporting period, 2006–07 to 2010–11

Reporting period	0–4 years	5–9 years	10–14 years	15–17 years	Total	Mean age (years)	Median age (years)
2006–07	233	141	78	30	127	5.7	5
2007–08	275	182	110	52	163	6.0	5
2008–09	259	172	111	53	158	6.1	5
2009–10	250	175	113	55	158	6.2	5
2010–11	239	156	104	52	147	6.0	5

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. The rate per 10,000 population is estimated by comparing the number of accompanying children aged 17 years and under in the reporting year with the estimated resident population aged 17 years and under at the start of the reporting year. Note this may not match data reported in previous reports due to adjustments in ABS population estimates.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection; ABS 2011.

Table A12: Service users: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
			Male		
Aboriginal and Torres Strait Islander people	33.3	30.4	28.9	27.8	27.2
Non-Indigenous	66.7	69.6	71.1	72.2	72.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,800	7,200	7,500	7,800	7,800
			Female		
Aboriginal and Torres Strait Islander people	52.7	45.0	40.1	40.0	39.5
Non-Indigenous	47.3	55.0	59.9	60.0	60.5
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	9,800	11,200	11,000	11,200	11,000
			Total		
Aboriginal and Torres Strait Islander people	44.8	39.3	35.6	35.0	34.4
Non-Indigenous	55.2	60.7	64.4	65.0	65.6
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	16,600	18,500	18,500	18,900	18,800

Notes

1. Number excluded due to errors and omissions (weighted): 900 in 2006–07; 700 in 2007–08; 800 in 2008–09; 800 in 2009–10; 700 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A13: Clients: Aboriginal and Torres Strait Islander status by sex, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Male					
Aboriginal and Torres Strait Islander people	12.9	14.6	16.5	16.0	15.1
Non-Indigenous	87.1	85.4	83.5	84.0	84.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	3,800	3,400	3,600	3,800	4,000
Female					
Aboriginal and Torres Strait Islander people	46.5	42.9	38.5	38.7	38.6
Non-Indigenous	53.5	57.1	61.5	61.3	61.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,600	7,000	7,100	7,000	7,100
Total					
Aboriginal and Torres Strait Islander people	34.1	33.7	31.2	30.8	30.1
Non-Indigenous	65.9	66.3	68.8	69.2	69.9
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	10,400	10,400	10,600	10,800	11,200

Notes

1. Number excluded due to errors and omissions (weighted): 700 in 2006–07; 500 in 2007–08; 500 in 2008–09; 600 in 2009–10; 400 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A14: Accompanying children: Aboriginal and Torres Strait Islander status, by reporting period, 2006–07 to 2010–11 (per cent)

Aboriginal and Torres Strait Islander status	2006–07	2007–08	2008–09	2009–10	2010–11
Aboriginal and Torres Strait Islander people	62.9	46.5	41.5	40.6	40.6
Non-Indigenous	37.1	53.5	58.5	59.4	59.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,100	8,000	7,900	8,100	7,700

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 200 in 2007–08; 300 in 2008–09; 300 in 2009–10; 300 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A15: Service users: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(a)	2008–09 ^(a)	2009–10 ^(a)	2010–11
Australia (including external territories)	87.6	81.5	80.1	81.9	82.0
New Zealand	1.5	1.8	1.9	2.2	2.0
Sudan	1.1	3.3	3.1	1.8	1.4
England	1.0	0.9	1.1	1.0	1.1
Somalia	0.4	0.9	1.2	1.0	1.1
Other	8.4	11.7	12.6	12.2	12.5
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	16,700	18,700	18,700	19,000	19,000

(a) In 2006–07 the 5 most common countries of birth were Australia, New Zealand, England, Sudan and Vietnam (with varying orders of precedence).

Notes

1. Number excluded due to errors and omissions (weighted): 800 in 2006–07; 500 in 2007–08; 600 in 2008–09; 800 in 2009–10; 500 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A16: Clients: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(a)	2008–09	2009–10	2010–11
Australia (including external territories)	85.1	79.8	77.4	78.1	78.0
New Zealand	1.9	2.2	2.3	2.7	2.6
Sudan	0.8	2.1	2.6	1.9	1.6
England	1.6	1.6	1.8	1.7	1.6
Somalia	0.4	0.7	1.1	1.0	1.0
Other	10.2	13.6	14.7	14.7	15.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	10,500	10,500	10,700	10,800	11,300

(a) In 2006–07 and 2007–08 the 5 most common countries of birth were Australia, New Zealand, England, Sudan and Vietnam (with varying orders of precedence).

Notes

1. Number excluded due to errors and omissions (weighted): 700 in 2006–07; 400 in 2007–08; 300 in 2008–09; 600 in 2009–10; 300 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A17: Accompanying children: 5 most common countries of birth in 2010–11, by reporting period, 2006–07 to 2010–11 (per cent)

Country of birth	2006–07 ^(a)	2007–08 ^(b)	2008–09 ^(c)	2009–10 ^(c)	2010–11
Australia (including external territories)	91.8	83.7	83.6	86.9	87.9
Tanzania	0.3	0.5	0.8	0.8	1.3
Somalia	0.5	1.1	1.4	1.0	1.2
New Zealand	0.8	1.2	1.4	1.5	1.1
Sudan	1.6	4.9	3.9	1.6	1.1
Other	5.0	8.7	9.0	8.2	7.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	6,200	8,100	8,000	8,200	7,700

(a) In 2006–07 the 5 most common countries of birth were Australia, Sudan, New Zealand, Congo and Somalia.

(b) In 2007–08 the 5 most common countries of birth were Australia, Sudan, New Zealand, Somalia and Ethiopia.

(c) In 2008–09 and 2009–10 the 5 most common countries of birth were Australia, Sudan, Somalia, New Zealand and Kenya (with varying orders of precedence).

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 200 in 2008–09; 200 in 2009–10; 200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A18: Support periods: client group, by reporting period, 2006–07 to 2010–11 (per cent)

Client group	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	9.4	7.9	8.1	8.1	7.2
Male alone, 25+	24.5	21.4	22.6	23.2	25.7
Female alone, under 25	11.5	10.7	10.5	10.6	8.8
Female alone, 25+	22.8	23.9	20.5	20.2	21.6
Couple no children	1.9	2.4	3.0	2.7	3.3
Couple with children	3.0	4.1	4.8	4.9	5.1
Male with children	0.6	0.7	0.9	1.1	1.0
Female with children	25.9	28.2	28.3	28.0	25.9
Other	0.3	0.6	1.2	1.2	1.4
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	16,300	17,800	16,900	18,400	17,800

Notes

1. Number excluded due to errors and omissions (weighted): 200 in 2006–07; 300 in 2007–08; 400 in 2008–09; 500 in 2009–10; 500 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A19: Support periods: main reason for seeking assistance, by reporting period, 2006–07 to 2010–11 (per cent)

Main reason for seeking assistance	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Interpersonal relationships</i>	49.3	48.8	47.1	49.5	46.7
Time out from family/other situation	6.8	7.1	6.2	7.2	5.9
Relationship/family breakdown	8.4	7.7	7.9	7.9	8.1
Interpersonal conflict	2.3	2.1	2.2	2.0	1.9
Sexual abuse	0.5	0.4	0.5	0.4	0.4
Domestic/family violence	29.6	28.8	28.6	30.5	28.8
Physical/emotional abuse	1.7	2.6	1.7	1.5	1.5
<i>Financial</i>	11.2	13.2	11.0	11.3	14.4
Gambling	0.1	0.1	0.1	0.1	0.1
Budgeting problems	4.7	3.1	2.2	2.4	4.8
Rent too high	0.5	1.4	1.6	1.3	1.6
Other financial difficulty	5.9	8.6	7.1	7.5	7.9
<i>Accommodation</i>	13.1	13.9	15.1	11.4	12.6
Overcrowding issues	2.0	2.3	3.2	2.2	1.9
Eviction/asked to leave	4.6	5.2	5.0	4.5	5.1
Emergency accommodation ended	1.7	1.6	1.5	1.0	0.8
Previous accommodation ended	4.8	4.7	5.4	3.8	4.8
<i>Health</i>	6.4	5.2	4.9	4.6	6.5
Mental health issues	1.3	1.2	1.1	1.3	1.6
Problematic drug/alcohol/substance use	3.8	2.8	2.6	2.4	3.2
Psychiatric illness	0.5	0.3	0.3	0.2	0.5
Other health issues	0.8	0.9	0.9	0.7	1.2
<i>Other reasons</i>	19.8	19.0	21.9	23.2	19.9
Gay/lesbian/transgender issues	0.1	—	—	—	—
Recently left institution	1.1	0.8	0.8	0.6	0.6
Recent arrival to area with no means of support	3.8	2.8	2.6	1.7	1.6
Itinerant	2.2	1.9	2.0	1.5	1.9
Other	12.6	13.5	16.5	19.4	15.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	16,100	17,600	16,900	18,500	17,800

Notes

1. Number excluded due to errors and omissions (weighted): 400 in 2006–07; 500 in 2007–08; 400 in 2008–09; 500 in 2009–10; 500 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A20: Support periods: main reason for seeking assistance, by client group, 2010–11 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Interpersonal relationships</i>	44.7	21.0	66.2	54.6	14.8	10.9	21.3	69.8	62.3
Time out from family/ other situation	9.5	2.9	10.4	6.7	2.7	4.0	1.4	6.8	7.2
Relationship/family breakdown	21.9	6.7	23.4	3.9	4.2	2.8	14.3	4.9	9.6
Interpersonal conflict	2.8	2.2	2.3	2.1	2.8	1.3	—	1.3	1.0
Sexual abuse	0.2	0.1	1.1	0.9	—	0.1	0.7	0.2	0.5
Domestic/family violence	9.7	8.5	26.4	38.4	4.6	2.8	4.1	54.7	43.5
Physical/emotional abuse	0.5	0.6	2.6	2.6	0.5	—	0.7	1.9	0.5
<i>Financial</i>	7.5	16.0	4.7	13.5	25.0	38.5	33.7	12.3	11.2
Gambling	0.2	0.2	—	—	—	0.1	—	—	—
Budgeting problems	3.8	7.5	1.7	6.4	5.2	5.9	4.9	2.1	4.0
Rent too high	1.0	1.6	0.9	1.0	2.6	5.0	1.4	1.5	2.6
Other financial difficulty	2.5	6.7	2.1	6.1	17.3	27.5	27.3	8.7	4.7
<i>Accommodation</i>	26.2	13.1	15.6	4.8	17.5	29.3	23.9	9.3	11.7
Overcrowding issues	2.0	0.6	2.8	0.5	3.4	4.3	7.3	3.0	1.4
Eviction/asked to leave	10.6	3.8	6.2	1.8	7.3	15.8	11.3	4.2	6.1
Emergency accommodation ended	2.9	0.8	1.0	0.5	1.8	1.3	—	0.4	1.0
Previous accommodation ended	10.7	7.9	5.6	2.0	5.0	7.9	5.2	1.7	3.1
<i>Health</i>	6.4	14.1	3.3	5.6	10.2	3.4	4.3	1.3	2.1
Mental health issues	2.5	3.3	2.0	1.3	0.6	0.6	0.8	0.3	0.5
Problematic drug/ alcohol/substance use	3.2	7.0	1.1	3.0	6.9	0.4	2.0	0.6	0.5
Psychiatric illness	0.2	1.4	0.1	0.3	1.1	—	0.7	—	—
Other health issues	0.4	2.4	0.2	1.1	1.6	2.4	0.8	0.4	1.1
<i>Other reasons</i>	15.3	35.8	10.2	21.4	32.6	17.9	16.9	7.3	12.7
Gay/lesbian/ transgender issues	—	—	0.2	—	—	0.1	—	—	—
Recently left institution	1.8	1.2	0.3	0.3	0.2	0.5	1.4	0.1	0.5
Recent arrival to area with no means of support	2.2	2.8	0.6	1.0	2.4	3.4	1.4	0.8	—
Itinerant	1.8	2.2	2.7	2.0	4.1	0.6	2.8	1.3	2.1
Other	9.6	29.6	6.4	18.1	25.8	13.3	11.2	5.1	10.1
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,200	4,500	1,500	3,800	600	900	200	4,500	200

Notes

1. Number excluded due to errors and omissions (weighted): 900.
2. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A21: Closed support periods: length of support, by reporting period, 2006–07 to 2010–11 (per cent)

Length of support	2006–07	2007–08	2008–09	2009–10	2010–11
1 week or less	51.7	52.8	49.0	50.5	50.0
>1 week–1 month	22.4	18.1	19.4	17.6	18.2
>1–3 months	15.1	15.0	18.2	18.4	17.7
>3–6 months	5.3	6.7	6.4	6.9	6.9
>6 months	5.6	7.4	6.9	6.6	7.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	12,500	15,500	13,600	15,900	15,400
Mean length (days)	44	54	51	55	57
Median length (days)	7	6	8	7	7

Notes

1. Number excluded due to errors and omissions (weighted): 0.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A22: Closed support periods: mean and median length of support by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	40	62	50	74	56	9	13	14	13	17
Male alone, 25+	38	75	36	39	52	7	6	4	1	2
Female alone, under 25	54	54	71	65	61	8	7	13	9	11
Female alone, 25+	29	40	40	33	38	4	2	4	3	2
Couple no children	58	88	48	51	78	16	20	15	18	21
Couple with children	109	100	90	97	107	24	41	30	41	43
Male with children	75	88	53	53	80	21	36	23	28	31
Female with children	45	47	57	65	67	7	9	16	15	17
Other	147	143	93	226	135	21	56	28	114	32

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 200 in 2007–08; 300 in 2008–09; 400 in 2009–10; 400 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A23: Closed support periods in which clients were accommodated: total length of accommodation, by reporting period, 2006–07 to 2010–11 (per cent)

Length of accommodation	2006–07	2007–08	2008–09	2009–10	2010–11
1 day to 1 week	61.1	57.3	54.8	55.4	52.4
>1 week–1 month	22.0	22.6	22.3	22.3	23.2
>1–3 months	10.9	12.1	14.4	14.4	15.6
>3–6 months	2.7	4.1	3.9	4.3	4.4
>6 months	3.2	3.9	4.6	3.6	4.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	8,500	7,600	6,300	6,900	6,500
Mean length (days)	27	31	37	34	38
Median length (days)	5	5	6	6	7
Accommodation starting and ending on the same date (number)	400	600	400	600	400
Total closed support periods with accommodation (number)	8,900	8,200	6,700	7,500	6,900

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; <50 in 2008–09; 100 in 2009–10; 100 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A24: Closed support periods in which clients were accommodated: mean and median length of accommodation by client group, by reporting period, 2006–07 to 2010–11 (days)

Client group	Mean					Median				
	2006–07	2007–08	2008–09	2009–10	2010–11	2006–07	2007–08	2008–09	2009–10	2010–11
Male alone, under 25	26	37	37	35	43	7	12	13	14	17
Male alone, 25+	33	39	40	49	64	7	11	12	14	14
Female alone, under 25	26	36	48	35	38	4	6	7	6	9
Female alone, 25+	11	16	20	13	16	3	3	3	3	3
Couple no children	54	55	50	49	69	14	11	11	6	21
Couple with children	165	164	205	122	180	99	51	39	49	51
Male with children	113	138	65	63	82	32	66	7	4	8
Female with children	26	26	34	35	36	4	4	5	4	5
Other	151	34	14	32	29	12	14	5	7	7

Notes

1. Number excluded due to errors and omissions (weighted): 100 in 2006–07; 100 in 2007–08; 100 in 2008–09; 300 in 2009–10; 400 in 2010–11.
2. Table excludes accommodation that started and ended on the same date.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A25: Closed support periods: type of support required by clients, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Housing/accommodation</i>	82.9	69.3	65.1	60.8	62.5
SAAP/CAP accommodation ^(a)	74.3	56.3	53.4	50.5	49.3
Assistance to obtain/maintain short-term accommodation	7.7	7.7	9.2	6.9	7.6
Assistance to obtain/maintain medium-term accommodation	5.5	5.1	6.8	6.4	6.5
Assistance to obtain/maintain independent housing	15.0	16.2	17.6	18.7	20.3
<i>Financial/employment</i>	34.9	33.8	35.6	37.7	45.6
Assistance to obtain/maintain government allowance	11.0	7.7	9.4	9.2	9.9
Employment and training assistance	5.1	4.8	5.6	5.3	5.0
Financial assistance/material aid	27.6	27.2	27.5	29.4	37.4
Financial counselling and support	6.5	7.1	8.5	7.8	8.6
<i>Personal support</i>	55.7	50.0	52.1	58.0	57.0
Incest/sexual assault	1.5	1.0	1.0	1.1	0.9
Domestic/family violence	22.4	22.8	24.9	25.5	21.5
Family/relationship	11.0	13.0	13.7	14.9	12.8
Emotional support	48.3	43.3	44.2	50.1	48.2
Assistance with problem gambling	0.2	0.1	0.1	0.1	0.1
<i>General support/advocacy</i>	65.0	59.3	62.7	67.0	62.2
Living skills/personal development	12.5	12.7	13.3	13.9	11.8
Assistance with legal issues/court support	8.6	8.2	8.7	9.0	9.3
Advice/information	56.9	50.1	53.4	58.8	53.2
Retrieval/storage/removal of belongings	14.0	10.0	11.2	9.8	7.0
Advocacy/liaison on behalf of client	26.3	24.5	31.2	32.5	32.6
<i>Specialist services</i>	35.8	36.9	34.7	32.0	29.2
Psychological services	3.0	3.0	4.8	4.0	3.3
Specialist counselling services	4.1	4.5	5.3	5.6	5.7
Psychiatric services	1.8	1.3	1.0	0.8	1.0
Pregnancy support	1.2	1.2	1.2	0.9	0.8
Family planning support	0.7	0.6	0.8	0.6	0.6
Drug/alcohol support or intervention	8.5	7.4	9.2	9.0	8.6
Physical disability services	0.1	0.2	0.2	0.2	0.2
Intellectual disability services	0.2	0.2	0.2	0.1	0.1
Culturally specific services	16.3	20.3	13.9	12.0	9.5
Interpreter services	1.2	1.1	1.2	1.1	1.3
Assistance with immigration services	1.1	1.1	1.3	1.2	1.3
Health/medical services	11.6	9.3	9.6	9.6	9.2
<i>Basic support/other n.e.s.</i>	73.5	69.8	64.7	63.1	56.5
Meals	54.3	41.9	36.3	36.2	35.0
Laundry/shower facilities	60.2	44.7	39.6	40.1	37.3
Recreation	29.4	22.3	20.6	20.8	17.4
Transport	32.1	24.6	23.9	23.0	22.0
Other	17.4	26.4	25.6	30.1	25.7
<i>No needs recorded</i>	0.2	0.2	0.2	0.1	0.4
Total (number)	12,300	15,000	13,300	15,700	15,000

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 100 in 2006–07; 400 in 2007–08; 300 in 2008–09; 300 in 2009–10; 400 in 2010–11.
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. A client may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A26: Closed support periods: type of support required by clients, by client group, 2010–11 (per cent)

Type of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other
<i>Housing/accommodation</i>	78.3	47.0	80.2	58.3	50.1	55.6	61.8	68.8	85.4
SAAP/CAP accommodation ^(a)	67.0	35.6	71.9	50.8	28.2	17.7	24.8	55.0	51.6
Assistance to obtain/maintain short-term accommodation	19.6	6.2	14.8	4.9	8.1	4.9	5.2	5.4	5.3
Assistance to obtain/maintain medium-term accommodation	11.5	6.1	10.7	4.9	4.0	10.0	7.2	6.1	14.8
Assistance to obtain/maintain independent housing	29.4	20.2	20.6	9.2	29.2	38.8	37.7	21.3	47.0
<i>Financial/employment</i>	48.7	39.5	45.6	40.3	55.7	73.1	76.3	55.5	58.7
Assistance to obtain/maintain government allowance	17.2	8.0	13.2	5.2	8.5	10.8	9.2	13.2	33.5
Employment and training assistance	21.2	2.8	15.0	1.6	7.4	5.4	5.3	3.1	19.0
Financial assistance/material aid	26.6	31.3	30.9	36.1	40.6	66.1	67.9	49.1	37.0
Financial counselling and support	14.9	5.6	10.2	3.7	17.0	21.2	10.5	9.0	44.8
<i>Personal support</i>	62.8	44.1	68.3	55.6	49.5	52.3	58.8	72.8	75.6
Incest/sexual assault	0.3	0.3	1.9	1.0	—	0.2	—	1.2	2.2
Domestic/family violence	6.7	5.3	21.7	27.7	4.6	3.9	2.6	42.4	20.9
Family/relationship	21.2	3.4	23.1	9.1	10.3	14.7	8.7	19.3	51.6
Emotional support	53.1	38.5	58.1	47.2	45.4	49.2	57.9	59.9	61.2
Assistance with problem gambling	0.1	0.2	0.1	—	0.5	0.2	—	0.1	—
<i>General support/advocacy</i>	77.0	48.2	72.7	51.1	65.5	88.2	93.1	77.2	73.0
Living skills/personal development	39.4	9.8	32.1	4.3	15.4	7.7	7.0	8.6	32.5
Assistance with legal issues/court support	6.2	2.4	8.4	9.8	3.3	5.0	6.9	20.0	6.4
Advice/information	58.5	40.6	56.5	43.6	59.1	80.3	86.3	69.8	65.4
Retrieval/storage/removal of belongings	19.0	4.9	15.0	4.9	7.9	4.9	2.6	5.5	17.6
Advocacy/liaison on behalf of client	27.5	21.4	30.8	25.2	40.5	64.9	60.8	46.9	64.4
<i>Specialist services</i>	39.8	24.1	39.0	26.9	24.5	16.0	11.1	36.9	32.5
Psychological services	7.8	3.9	6.7	2.1	6.7	0.5	—	1.5	15.5
Specialist counselling services	5.2	2.0	8.7	5.0	2.1	3.1	2.6	10.9	11.4
Psychiatric services	1.1	0.8	1.1	1.3	0.3	1.1	1.7	0.6	—
Pregnancy support	—	—	2.0	0.3	2.5	1.1	—	1.3	1.0
Family planning support	—	0.1	1.7	0.1	0.5	0.9	—	1.3	5.4
Drug/alcohol support or intervention	23.1	16.1	9.6	3.9	6.7	1.5	4.3	2.3	11.4
Physical disability services	0.1	0.3	—	0.1	—	0.5	—	0.4	—
Intellectual disability services	0.1	—	0.5	—	—	0.6	—	0.1	1.0
Culturally specific services	2.4	0.6	10.3	12.2	8.6	6.0	3.4	20.5	5.4
Interpreter services	—	0.1	0.6	1.6	2.0	2.6	0.9	2.4	—
Assistance with immigration services	0.4	0.1	2.3	2.6	0.8	0.4	—	2.2	1.1
Health/medical services	17.2	9.5	15.3	6.8	3.6	4.4	5.1	9.8	8.5
<i>Basic support/other n.e.s.</i>	73.0	56.5	73.8	60.0	46.4	22.0	20.7	56.9	59.8
Meals	54.8	25.8	57.7	40.9	11.0	5.4	9.1	39.4	30.1
Laundry/shower facilities	60.6	28.3	60.9	40.1	17.4	3.4	6.5	42.7	35.7
Recreation	40.9	16.6	30.2	12.8	13.9	1.4	4.4	17.7	28.8
Transport	32.7	3.7	44.2	26.5	7.1	9.1	8.1	34.9	21.4
Other	20.3	38.6	16.2	26.1	27.8	13.9	8.7	22.1	21.6
<i>No needs recorded</i>	0.6	0.6	0.2	0.2	0.3	—	—	0.2	—
Total (number)	1,000	3,900	1,100	3,400	500	700	100	3,800	100

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 700 (including those with no information on support requirements or provision).
2. Clients were able to receive multiple types of support, so the percentages do not add to 100.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A27: Type of support required by clients in closed support periods, by provision, 2010–11

Part a: Individual types of support (per cent)

Type of support	Not provided			Provided			Total	Closed support periods (number)	
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
<i>Housing/accommodation</i>									
SAAP/CAP accommodation ^(a)	2.1	3.4	5.5	91.2	3.2	94.4	100.0	7,400	
Assistance to obtain/maintain short-term accommodation	4.0	13.2	17.2	70.6	12.1	82.7	100.0	1,100	
Assistance to obtain/maintain medium-term accommodation	7.2	9.9	17.1	67.2	15.7	82.9	100.0	1,000	
Assistance to obtain/maintain independent housing	5.2	6.0	11.2	69.3	19.4	88.7	100.0	3,000	
<i>Financial/employment</i>									
Assistance to obtain/maintain government allowance	4.2	7.6	11.8	67.5	20.7	88.2	100.0	1,500	
Employment and training assistance	9.1	10.1	19.2	52.2	28.6	80.8	100.0	800	
Financial assistance/material aid	2.2	2.6	4.8	88.1	7.1	95.2	100.0	5,600	
Financial counselling and support	5.9	20.3	26.2	52.6	21.2	73.8	100.0	1,300	
<i>Personal support</i>									
Incest/sexual assault	4.4	15.0	19.4	52.2	28.3	80.5	100.0	100	
Domestic/family violence	2.4	1.7	4.1	90.2	5.7	95.9	100.0	3,200	
Family/relationship	3.6	3.2	6.8	80.0	13.2	93.2	100.0	1,900	
Emotional support	1.0	0.2	1.2	96.5	2.3	98.8	100.0	7,200	
Assistance with problem gambling	12.5	6.3	18.8	50.0	31.3	81.3	100.0	<50	
<i>General support/advocacy</i>									
Living skills/personal development	3.9	1.6	5.5	88.3	6.2	94.5	100.0	1,800	
Assistance with legal issues/court support	3.0	13.5	16.5	65.5	18.1	83.6	100.0	1,400	
Advice/information	0.4	0.3	0.7	96.2	3.0	99.2	100.0	8,000	
Retrieval/storage/removal of belongings	2.0	3.7	5.7	88.4	5.9	94.3	100.0	1,000	
Advocacy/liaison on behalf of client	1.1	0.7	1.8	92.1	6.1	98.2	100.0	4,900	
<i>Specialist services</i>									
Psychological services	4.0	12.4	16.4	71.0	12.6	83.6	100.0	500	
Specialist counselling services	5.5	44.9	50.4	26.6	23.1	49.7	100.0	900	
Psychiatric services	9.6	39.2	48.8	24.8	26.4	51.2	100.0	100	
Pregnancy support	9.1	18.2	27.3	53.5	19.2	72.7	100.0	100	
Family planning support	10.8	13.3	24.1	56.6	19.3	75.9	100.0	100	
Drug/alcohol support or intervention	5.1	8.9	14.0	77.6	8.4	86.0	100.0	1,300	
Physical disability services	—	39.3	39.3	28.6	32.1	60.7	100.0	<50	
Intellectual disability services	13.3	13.3	26.6	53.3	20.0	73.3	100.0	<50	
Culturally specific services	1.4	2.6	4.0	92.7	3.2	95.9	100.0	1,400	
Interpreter services	—	7.3	7.3	81.4	11.3	92.7	100.0	200	
Assistance with immigration issues	2.3	16.6	18.9	62.9	18.3	81.2	100.0	200	
Health/medical services	3.1	19.6	22.7	59.5	17.8	77.3	100.0	1,400	
<i>Basic support/other n.e.s.</i>									
Meals	0.3	0.2	0.5	97.7	1.8	99.5	100.0	5,300	
Laundry/shower facilities	0.2	0.1	0.3	98.5	1.3	99.8	100.0	5,600	
Recreation	0.8	0.3	1.1	96.3	2.6	98.9	100.0	2,600	
Transport	1.1	0.5	1.6	96.4	2.0	98.4	100.0	3,300	
Other	0.7	0.5	1.2	94.8	4.0	98.8	100.0	3,900	

(continued)

Table A27 (continued): Type of support required by clients in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	3.4	5.4	8.8	82.2	8.9	91.1	100.0	12,600	9,400
Financial/ employment	3.6	6.5	10.1	76.8	13.1	89.9	100.0	9,100	6,800
Personal support	1.8	1.2	3.0	91.8	5.2	97.0	100.0	12,500	8,600
General support/ advocacy	1.3	1.8	3.1	91.3	5.6	96.9	100.0	17,100	9,300
Specialist services	3.8	16.3	20.1	66.9	13.0	79.9	100.0	6,200	4,400
Basic support/ other n.e.s.	0.5	0.3	0.8	97.0	2.2	99.2	100.0	20,600	8,500
Total (%)	2.0	3.6	5.6	87.8	6.6	94.4	100.0
Total (number)	1,600	2,800	4,400	68,600	5,200	73,800	..	78,200	15,000

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A27 and A28

- Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 300 in 2009–10; 400 in 2010–11.
- In broad groups of support types, a client may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to support periods.
- Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
- Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A28: Broad types of support required in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	5.1	4.3	9.4	82.6	8.0	90.6	100.0	12,900	9,500
Financial/ employment	3.5	6.6	10.1	80.0	9.8	89.8	100.0	8,100	5,900
Personal support	1.9	1.3	3.2	94.3	2.6	96.9	100.0	14,400	9,100
General support/ advocacy	1.6	1.4	3.0	92.8	4.3	97.1	100.0	19,400	10,500
Specialist services	5.2	13.5	18.7	70.0	11.3	81.3	100.0	7,100	5,000
Basic support/ other n.e.s.	1.3	0.4	1.7	97.1	1.3	98.4	100.0	23,500	9,900
Total (%)	2.6	3.0	5.6	89.6	4.8	94.4	100.0
Total (number)	2,200	2,600	4,800	76,500	4,100	80,600	..	85,400	15,600

Table A29: Closed accompanying child support periods: type of support required by accompanying children, by reporting period, 2006–07 to 2010–11 (per cent)

Type of support	2006–07	2007–08	2008–09	2009–10	2010–11
<i>Accommodation</i>	87.6	80.8	73.8	67.7	69.1
SAAP/CAP accommodation ^(a)	87.6	80.8	73.8	67.7	69.1
<i>School liaison/child care</i>	27.2	21.5	22.1	16.8	20.4
School liaison	9.1	6.8	7.8	5.6	6.8
Child care	21.2	17.5	16.5	12.6	16.0
<i>Personal support</i>	26.3	18.8	15.6	15.0	15.1
Help with behavioural problems	5.2	4.9	4.9	4.0	4.0
Sexual/physical abuse support	1.6	1.0	1.2	1.2	2.7
Skills education	5.2	3.6	3.7	3.4	4.5
Structured play/skill development	21.7	14.7	10.7	11.5	9.8
<i>General support/advocacy</i>	11.0	21.0	25.2	32.7	33.3
Access arrangements	1.7	1.3	1.8	1.6	1.5
Advice/information	7.3	13.5	14.8	28.1	23.1
Advocacy	5.2	8.9	13.0	15.6	24.7
<i>Specialist services</i>	25.4	26.8	24.6	28.6	24.8
Specialist counselling	4.6	4.3	5.7	7.7	7.9
Culturally specific services	17.4	18.4	14.9	18.0	13.8
Health/medical services	5.9	6.1	5.8	6.2	6.6
<i>Basic support/other n.e.s.</i>	82.6	72.7	66.4	71.4	69.0
Meals	68.6	60.1	50.7	49.4	47.4
Showers/hygiene	68.2	62.3	52.3	53.1	51.0
Recreation	40.9	31.0	25.7	26.1	22.8
Transport	49.0	39.1	34.8	35.5	32.9
Other	9.2	13.0	15.7	21.1	23.0
<i>No needs recorded</i>	0.7	0.5	0.6	0.1	0.1
Total (number)	6,100	6,900	6,000	6,700	6,200

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 2,400 in 2006–07; 3,200 in 2007–08; 3,300 in 2008–09; 3,900 in 2009–10; 3,300 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. Accompanying children were able to receive multiple types of support, so the percentages do not add to 100.
3. An accompanying child may require more than one type of support within a broad type of assistance.
4. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
5. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A30: Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part a: Individual types of support (percentage of closed accompanying child support periods)

Type of support	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
<i>Accommodation</i>								
SAAP/CAP accommodation ^(a)	1.7	0.5	2.2	96.2	1.6	97.8	100.0	4,300
<i>School liaison/child care</i>								
School liaison	6.5	9.7	16.2	69.2	14.6	83.8	100.0	400
Child care	8.5	5.7	14.2	77.9	8.0	85.9	100.0	1,000
<i>Personal support</i>								
Help with behavioural problems	6.0	8.4	14.4	70.7	14.9	85.6	100.0	200
Sexual/physical abuse support	6.8	6.1	12.9	76.2	10.9	87.1	100.0	200
Skills education	7.5	5.0	12.5	85.5	2.1	87.6	100.0	300
Structured play/skill development	9.6	4.1	13.7	84.4	1.9	86.3	100.0	600
<i>General support/advocacy</i>								
Access arrangements	6.1	14.6	20.7	61.0	18.3	79.3	100.0	100
Advice/information	2.3	0.4	2.7	95.6	1.7	97.3	100.0	1,400
Advocacy	0.8	2.8	3.6	90.3	6.1	96.4	100.0	1,500
<i>Specialist services</i>								
Specialist counselling	4.0	59.5	63.5	17.1	19.4	36.5	100.0	500
Culturally specific services	1.3	1.1	2.4	95.7	1.9	97.6	100.0	900
Health/medical services	2.0	27.0	29.0	44.8	26.2	71.0	100.0	400
<i>Basic support/other n.e.s.</i>								
Meals	0.8	—	0.8	97.3	1.8	99.1	100.0	2,900
Showers/hygiene	0.1	—	0.1	98.4	1.5	99.9	100.0	3,200
Recreation	0.8	1.8	2.6	93.9	3.5	97.4	100.0	1,400
Transport	0.4	0.2	0.6	97.2	2.2	99.4	100.0	2,000
Other	0.9	0.8	1.7	94.4	3.9	98.3	100.0	1,400

(continued)

Table A30 (continued): Type of support required by accompanying children in closed support periods, by provision, 2010–11

Part b: Broad types of support (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support period (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.7	0.5	2.2	96.2	1.6	97.8	100.0	4,300	4,300
School liaison/ child care	7.9	6.9	14.8	75.3	9.9	85.2	100.0	1,400	1,300
Personal support	8.1	5.4	13.5	81.0	5.6	86.6	100.0	1,300	900
General support/ advocacy	1.7	2.0	3.7	91.9	4.4	96.3	100.0	3,100	2,100
Specialist services	2.2	23.4	25.6	62.0	12.4	74.4	100.0	1,800	1,500
Basic support/ other n.e.s.	0.5	0.4	0.9	96.8	2.3	99.1	100.0	10,900	4,300
Total (%)	1.9	3.1	5.0	91.1	3.9	95.0	100.0
Total (number)	400	700	1,100	20,700	900	21,600	..	22,700	6,200

(a) 'SAAP/CAP accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes for tables A30 and A31

1. Number excluded due to errors and omissions (weighted) (closed support periods with no information on support requirements or provision): 3,900 in 2009–10; 3,300 in 2010–11. In the majority of these, 'no assistance' was indicated as required for the accompanying child.
2. In broad groups of support types, an accompanying child may require more than one type of support within the group. The percentages for broad groups relate to all needs and not to support periods. For individual types of support, a need can be recorded only once within a support period, so the percentages relate to accompanying child support periods.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A31: Broad types of support required by accompanying children in closed support periods, by provision, 2009–10 (percentage of distinct types of support required)

Broad type of support	Not provided			Provided			Total	Distinct types of support required (number)	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.5	1.0	2.5	95.5	2.0	97.5	100.0	4,500	4,500
School liaison/ child care	6.8	6.4	13.2	79.2	7.6	86.8	100.0	1,200	1,100
Personal support	5.4	2.3	7.7	85.3	7.0	92.3	100.0	1,300	1,000
General support/ advocacy	1.6	2.1	3.7	92.3	4.0	96.3	100.0	3,000	2,200
Specialist services	1.7	17.1	18.8	71.4	9.7	81.1	100.0	2,100	1,900
Basic support/ other n.e.s.	1.0	0.3	1.3	97.6	1.1	98.7	100.0	12,300	4,800
Total (%)	1.7	2.5	4.3	92.7	3.0	95.7	100.0
Total (number)	400	600	1,000	22,700	700	23,400	..	24,500	6,600

Table A32: Closed support periods: main source of income immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Main source of income	Closed support periods in which clients needed assistance to obtain/maintain a pension or benefit		All closed support periods	
	Before	After	Before	After
2009–10				
No income	20.1	8.6	7.6	4.8
Government payments	72.0	83.1	81.7	83.8
Other	7.9	8.3	10.7	11.4
Total	100.0	100.0	100.0	100.0
Total (number)	1,500	1,400	14,600	13,700
2010–11				
No income	16.0	7.2	7.1	4.5
Government payments	74.4	81.6	83.0	85.2
Other	9.6	11.2	9.9	10.2
Total	100.0	100.0	100.0	100.0
Total (number)	1,500	1,400	14,400	13,600

Notes

1. Number excluded due to errors and omissions (weighted): 1,400 before support (including 'Don't know'), 2,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,000 before support (including 'Don't know'), 1,800 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A33: Closed support periods: main source of income immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
No income	4.7	6.3	4.1	4.4	4.1	4.8	700
Government payments	87.0	80.5	82.5	77.7	77.0	83.8	11,500
Other	8.2	13.2	13.4	17.9	18.9	11.4	1,600
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,900	2,500	2,700	900	800	..	13,700
2010–11							
No income	4.1	6.1	4.7	3.4	4.0	4.5	600
Government payments	88.9	84.2	82.4	77.5	75.3	85.2	11,600
Other	7.0	9.7	12.9	19.0	20.7	10.2	1,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,700	2,600	2,500	900	900	..	13,600

Notes

1. Number excluded due to errors and omissions (weighted): 2,200 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,800 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A34: Closed support periods: employment status in the week before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Employment status	Closed support periods in which clients needed assistance in employment and training		All closed support periods	
	Before	After	Before	After
2009–10				
Employed full/part time	8.5	21.0	10.7	12.8
Unemployed (looking for work)	33.9	26.8	26.0	24.7
Not in labour force	57.6	52.2	63.3	62.5
Total	100.0	100.0	100.0	100.0
Total (number)	800	800	14,500	13,500
2010–11				
Employed full/part time	8.5	19.6	10.2	12.5
Unemployed (looking for work)	32.9	28.5	26.5	25.1
Not in labour force	58.7	51.9	63.3	62.4
Total	100.0	100.0	100.0	100.0
Total (number)	800	700	14,300	13,300

Notes

1. Number excluded due to errors and omissions (weighted): 1,400 before support (including 'Don't know'), 2,400 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,100 before support (including 'Don't know'), 2,100 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A35: Closed support periods: employment status in the week after a support period, by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Employed full/part time	7.5	15.6	18.1	20.8	23.4	12.8	1,700
Unemployed (looking for work)	26.9	25.7	22.2	18.5	17.8	24.7	3,300
Not in labour force	65.6	58.7	59.6	60.7	58.8	62.5	8,400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,800	2,500	2,600	800	800	..	13,500
2010–11							
Employed full/part time	6.8	13.0	17.9	24.9	26.7	12.5	1,700
Unemployed (looking for work)	27.9	25.2	22.3	21.0	15.4	25.1	3,300
Not in labour force	65.3	61.8	59.8	54.1	57.9	62.4	8,300
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,600	2,500	2,400	900	900	..	13,300

Notes

1. Number excluded due to errors and omissions (weighted): 2,400 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 2,100 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A36: Closed support periods: type of house/dwelling immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of house/dwelling	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>Improvised dwelling/sleeping rough</i>	10.5	2.8	9.2	5.5
Improvised dwelling/car/tent/squat	6.4	2.0	5.5	3.2
Street/park/in the open	4.1	0.9	3.7	2.3
<i>House/dwelling</i>	84.6	93.1	88.0	91.4
House/flat	68.7	77.1	75.4	76.9
Caravan	1.7	1.6	1.2	1.2
Boarding/rooming house	6.2	8.5	6.8	8.2
Hostel/hotel/motel	8.1	5.9	4.7	5.1
<i>Institutional setting</i>	4.9	4.1	2.8	3.1
Hospital	1.1	0.9	0.6	0.5
Psychiatric institution	0.5	0.2	0.3	0.3
Prison/youth training centre	1.2	1.4	0.7	0.5
Other institutional setting	2.1	1.5	1.1	1.8
Total	100.0	100.0	100.0	100.0
Total (number)	2,900	2,200	14,700	12,700
2010–11				
<i>Improvised dwelling/sleeping rough</i>	10.4	3.0	10.5	6.0
Improvised dwelling/car/tent/squat	6.0	1.4	6.3	3.8
Street/park/in the open	4.4	1.6	4.2	2.2
<i>House/dwelling</i>	84.6	94.1	86.7	90.8
House/flat	69.4	80.1	74.2	77.8
Caravan	2.4	1.9	1.4	1.1
Boarding/rooming house	5.7	6.0	6.6	7.4
Hostel/hotel/motel	7.0	6.1	4.5	4.5
<i>Institutional setting</i>	5.0	2.9	2.8	3.2
Hospital	1.5	0.7	0.8	0.6
Psychiatric institution	0.5	0.3	0.4	0.3
Prison/youth training centre	1.1	0.3	0.6	0.3
Other institutional setting	2.0	1.6	1.1	2.0
Total	100.0	100.0	100.0	100.0
Total (number)	3,000	2,400	14,300	12,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,200 before support (including 'Don't know'), 3,300 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,100 before support (including 'Don't know'), 3,200 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A37: Closed support periods: type of tenure immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Type of tenure	Closed support periods in which clients needed assistance to obtain/maintain independent housing		All closed support periods	
	Before	After	Before	After
2009–10				
<i>SAAP/CAP funded accommodation^(a)</i>	13.3	9.7	8.2	9.3
SAAP/CAP crisis/short-term accommodation	9.2	5.1	5.6	5.9
SAAP/CAP medium/long-term accommodation	2.6	3.6	1.8	2.8
Other SAAP/CAP funded accommodation	1.5	1.0	0.8	0.6
<i>No tenure</i>	13.7	7.8	11.5	8.7
Institutional setting	2.4	2.5	1.7	2.2
Improvised dwelling/sleeping rough	8.3	2.2	8.5	5.3
Other	3.0	3.0	1.3	1.2
<i>Tenure</i>	73.0	82.6	80.2	82.0
Purchasing/purchased own home	2.6	2.1	5.3	5.0
Private rental	37.1	42.9	27.2	27.6
Public housing rental	11.4	13.3	21.7	22.9
Community housing rental	1.0	4.9	8.3	9.8
Rent-free accommodation	6.1	4.3	3.7	2.9
Boarding	14.7	15.0	14.0	13.7
Total	100.0	100.0	100.0	100.0
Total (number)	2,700	2,100	13,600	11,700
2010–11				
<i>SAAP/CAP funded accommodation^(a)</i>	9.8	9.7	7.0	7.5
SAAP/CAP crisis/short-term accommodation	7.5	5.5	4.9	4.4
SAAP/CAP medium/long-term accommodation	1.7	3.6	1.5	2.6
Other SAAP/CAP funded accommodation	0.6	0.7	0.5	0.5
<i>No tenure</i>	13.2	5.1	13.9	9.9
Institutional setting	3.0	1.7	2.0	2.0
Improvised dwelling/sleeping rough	8.6	2.0	9.4	5.4
Other	1.6	1.4	2.6	2.6
<i>Tenure</i>	77.0	85.1	79.1	82.6
Purchasing/purchased own home	1.9	1.5	4.6	4.0
Private rental	44.6	47.4	28.3	28.4
Public housing rental	7.3	12.5	22.3	25.1
Community housing rental	1.5	4.5	7.5	9.6
Rent-free accommodation	5.5	3.3	3.7	3.0
Boarding	16.2	15.8	12.6	12.5
Total	100.0	100.0	100.0	100.0
Total (number)	2,800	2,300	13,300	11,300

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 2,400 before support (including 'Don't know'), 4,200 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 2,100 before support (including 'Don't know'), 4,100 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A38: Closed support periods: type of house/dwelling occupied immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
Improvised dwelling/sleeping rough	8.6	2.7	2.2	1.5	3.7	5.5	700
House/dwelling	88.4	93.3	95.4	95.2	93.5	91.4	11,600
Institutional setting	3.0	4.0	2.4	3.3	2.7	3.1	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,300	2,300	2,500	800	800	..	12,700
2010–11							
Improvised dwelling/sleeping rough	9.7	2.4	2.6	2.3	0.9	6.0	700
House/dwelling	87.0	93.2	94.7	95.5	96.4	90.8	11,000
Institutional setting	3.3	4.4	2.7	2.2	2.7	3.2	400
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	6,100	2,200	2,200	800	800	..	12,200

Notes

1. Number excluded due to errors and omissions (weighted): 3,300 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 3,200 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A39: Closed support periods: type of tenure immediately after a support period by length of support, by reporting period, 2009–10 to 2010–11 (per cent)

After support	1 week or less	>1 week–1 month	>1–3 months	>3–6 months	>6 months	Total	
						Per cent	Number
2009–10							
SAAP/CAP funded accommodation ^(a)	10.3	8.5	7.9	8.3	9.3	9.3	1,100
No tenure	11.6	7.1	4.6	5.2	6.5	8.7	1,000
Tenure	78.0	84.4	87.5	86.4	84.2	82.0	9,600
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,900	2,000	2,300	800	700	..	11,700
2010–11							
SAAP/CAP funded accommodation ^(a)	6.4	7.9	8.3	11.1	8.4	7.5	800
No tenure	15.2	5.7	4.8	3.7	3.1	9.9	1,100
Tenure	78.4	86.3	86.9	85.2	88.5	82.6	9,300
Total	100.0	100.0	100.0	100.0	100.0	100.0	..
Total (number)	5,600	2,000	2,100	800	800	..	11,300

(a) 'SAAP/CAP funded accommodation' refers to what is now known as 'specialist homelessness accommodation'.

Notes

1. Number excluded due to errors and omissions (weighted): 4,200 (including 'Don't know' and 'Client left without providing any information') in 2009–10; 4,100 (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A40: Closed support periods: living situation immediately before and after a support period, by reporting period, 2009–10 to 2010–11 (per cent)

Living situation	Before	After
	2009–10	
With both parents	2.0	1.5
With one parent and parent's spouse/partner	1.7	1.0
With one parent	3.1	2.7
With foster family	0.2	0.1
With relatives/friends temporary	13.4	11.8
With relatives/friends long-term	6.3	7.8
With spouse/partner	10.5	8.0
With spouse/partner and child(ren)	17.3	14.1
Alone	20.0	21.0
Alone with child(ren)	11.3	16.2
With other unrelated persons	12.8	14.5
Other	1.3	1.3
Total	100.0	100.0
Total (number)	14,700	12,700
	2010–11	
With both parents	1.3	0.8
With one parent and parent's spouse/partner	1.6	1.1
With one parent	2.9	2.5
With foster family	0.2	0.1
With relatives/friends temporary	12.7	12.0
With relatives/friends long-term	6.4	7.8
With spouse/partner	10.7	7.4
With spouse/partner and child(ren)	16.3	13.0
Alone	22.5	24.3
Alone with child(ren)	11.9	16.3
With other unrelated persons	12.2	13.7
Other	1.2	1.1
Total	100.0	100.0
Total (number)	14,300	12,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,200 before support (including 'Don't know'), 3,300 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,100 before support (including 'Don't know'), 3,200 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A41: Closed support periods: student status immediately before and after a support period, by age, by reporting period, 2009–10 to 2010–11 (per cent)

Student status	5–17 years		18+ years		Total	
	Before	After	Before	After	Before	After
2009–10						
Not a student	56.7	61.0	95.8	95.3	92.7	92.9
Primary/secondary student	35.6	29.9	0.7	0.7	3.5	2.7
Post-secondary student/employment training	7.8	9.1	3.5	4.0	3.8	4.4
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	1,100	900	13,200	12,400	14,300	13,300
2010–11						
Not a student	61.2	61.3	95.3	94.7	93.2	92.7
Primary/secondary student	28.7	27.6	0.6	0.7	2.4	2.4
Post-secondary student/employment training	10.1	11.1	4.1	4.5	4.4	4.9
Total	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	900	800	13,400	12,400	14,300	13,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,500 before support (including 'Don't know'), 2,500 after support (including 'Don't know' and 'Client left without providing any information') in 2009–10; 1,000 before support (including 'Don't know'), 2,100 after support (including 'Don't know' and 'Client left without providing any information') in 2010–11.
2. Table excludes closed support periods for clients aged 4 years and under.
3. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
4. Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: Client Collection.

Table A42: Closed support periods: existence of a case management plan by the end of a support period, by reporting period, 2006–07 to 2010–11 (per cent)

Case management plan	2006–07	2007–08	2008–09	2009–10	2010–11
Yes	49.9	47.6	55.6	52.8	61.1
No, client did not agree to one	16.5	13.9	9.7	12.1	9.4
No, support period too short	32.5	37.9	34.2	34.5	28.2
No, other reason	1.1	0.5	0.6	0.6	1.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	10,800	12,500	10,800	12,500	12,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,600 in 2006–07; 3,000 in 2007–08; 2,800 in 2008–09; 3,400 in 2009–10; 3,200 in 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

Table A43: Closed support periods where a case management plan was in place by the end of a support period: achievement of goals, by reporting period, 2006–07 to 2010–11 (per cent)

Achievement of goals	2006–07	2007–08	2008–09	2009–10	2010–11
All goals achieved	20.9	22.6	25.7	28.6	45.9
Most or some goals achieved	68.0	66.4	65.8	64.7	48.4
No goals achieved	11.1	11.0	8.5	6.8	5.8
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	5,400	5,900	6,000	6,600	7,400

Notes

1. Number excluded due to errors and omissions (weighted): <50 in 2006–07, 2007–08, 2008–09, 2009–10 and 2010–11.
2. Caution should be used when comparing data across years because of changes in policy and service delivery arrangements.
3. Figures have been weighted to adjust for agency non-participation.

Source: Client Collection.

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