Homeless people in SAAP

SAAP National Data Collection Annual Report 2002–03

Western Australia supplementary tables

The Australian Institute of Health and Welfare is Australia's national health and welfare statistics and information agency. The Institute's mission is better health and wellbeing for Australians through better health and welfare statistics and information.

Homeless people in SAAP

SAAP National Data Collection Annual Report 2002–03

Western Australia supplementary tables

Australian Institute of Health and Welfare Canberra

AIHW cat. no. 95

© Australian Institute of Health and Welfare 2003

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, no part may be reproduced without prior written permission from the Australian Institute of Health and Welfare. Requests and enquiries concerning reproduction and rights should be directed to the Head, Media and Publishing, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601.

A complete list of the Institute's publications is available from the Media and Publishing Unit, Australian Institute of Health and Welfare, GPO Box 570, Canberra ACT 2601, or via the Institute's web site (http://www.aihw.gov.au).

ISSN 1445-503X ISBN 1 74024 3439

Suggested citation

Australian Institute of Health and Welfare 2003. Homeless people in SAAP: SAAP National Data Collection annual report 2002–03 Western Australia supplementary tables. AIHW cat. no. HOU 95. Canberra: AIHW (SAAP NDCA report. Series 8).

Australian Institute of Health and Welfare

Board Chair Dr Sandra Hacker

Director
Dr Richard Madden

Any enquiries about or comments on this publication should be directed to:

Manager SAAP National Data Collection Agency Australian Institute of Health and Welfare GPO Box 570 Canberra ACT 2601

Phone: (02) 6244 1206

Published by the Australian Institute of Health and Welfare Printed by Pirion

Contents

Lis	t of t	ables	vii
Lis	t of f	igures	ix
Pre	face.		xi
Acl	know	vledgments	xii
Ab	brevi	iations and symbols	xiii
		y	
1	Intr	oduction	1
2	Fun	iding	3
	2.1	Key chart	
	2.2	Table	4
3	Lev	el of support	5
	3.1	Key chart	
	3.2	Tables	
4	Age	e, gender and cultural and linguistic diversity	9
	4.1	Key chart	
	4.2	Tables	
5	Clie	ent group and reasons for seeking support	15
	5.1	Key charts	
	5.2	Tables	17
6	Sup	port provided	21
	6.1	Key chart	21
	6.2	Tables	22
7	Med	eting the needs of clients	25
	7.1	Key chart	25
	7.2	Tables	26
8	Circ	cumstances of clients before and after support	29
	8.1	Key chart	
	8 2	Tables	30

9	Supr	ort to accompanying children	35
		Key chart	
		Tables	
10	Supp	oort from 1996-97 to 2002-03	41
	10.1	Key charts	41
	10.2	Tables	43
Apj	pendi	x 1 The data	49
	A1.1	Agency participation	49
	A1.2	Additional counting rules	50
Apj	pendi	x 2 SAAP NDCA Client Collection form	53
Ref	erenc	es	

List of tables

Table 2.1:	SAAP agencies: recurrent allocations and mean funding per agency, by zone, service delivery model and primary target group, Western Australia, 2002–03	4
Table 3.1:	SAAP support periods and clients, Western Australia, 2002–03	6
Table 3.2:	SAAP support periods: number of support periods active each day, average by month and zone, Western Australia, 2002–03	7
Table 3.3:	SAAP support periods with accommodation: number of accommodation periods active each night, average by month and zone, Western Australia, 2002–03	8
Table 4.1:	SAAP clients, by age and gender, Western Australia, 2002-03	.10
Table 4.2:	SAAP clients: number of support periods per client by age and gender of client, Western Australia, 2002–03	.11
Table 4.3:	SAAP clients: birthplace by gender, Western Australia, 2002-03	.12
Table 4.4:	SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Western Australia, 2002–03	.13
Table 5.1:	SAAP support periods: zone by client group, Western Australia, 2002-03	.17
Table 5.2:	SAAP support periods: client group by primary target group of agency, Western Australia, 2002–03	.18
Table 5.3:	SAAP support periods: main reason for seeking assistance by client group, Western Australia, 2002–03	.19
Table 6.1:	SAAP closed support periods: length of support by client group, Western Australia, 2002–03	.22
Table 6.2:	SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Western Australia, 2002–03	.23
Table 6.3:	SAAP support periods: services provided to clients, by client group, Western Australia, 2002–03	.24
Table 7.1:	SAAP services requested by clients in closed support periods, by provision, Western Australia, 2002–03	.26
Table 7.2:	SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2002–03	.28
Table 8.1:	SAAP closed support periods: source of income immediately before and after a support period, Western Australia, 2002–03	.30
Table 8.2:	SAAP closed support periods: type of accommodation immediately before and after a support period, Western Australia, 2002–03	.31
Table 8.3:	SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Western Australia, 2002–03	.32

Table 8.4:	SAAP closed support periods: living situation immediately before and after a support period, Western Australia, 2002–03	33
Table 8.5:	SAAP closed support periods: employment status immediately before and after a support period, Western Australia, 2002–03	33
Table 9.1:	Accompanying children and accompanying child support periods, by age and gender of child, Western Australia, 2002–03	36
Table 9.2:	Accompanying children, birthplace of child, Western Australia, 2002-03	36
Table 9.3:	Accompanying child support periods: services provided to accompanying children, by client group, Western Australia, 2002–03	37
Table 9.4:	SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2002–03	38
Table 9.5:	SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2002–03	40
Table 10.1:	SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, Western Australia, 1996–97 to 2002–03	43
Table 10.2:	SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2002–03	44
Table 10.3:	SAAP clients: age of client by reporting period, Western Australia, 1998–99 to 2002–03	45
Table 10.4:	SAAP closed support periods: existence of a support plan by reporting period, Western Australia, 1998–99 to 2002–03	46
Table 10.5:	SAAP closed support periods: length of support by reporting period, Western Australia, 1998–99 to 2002–03	47
Table 10.6:	SAAP clients: number of support periods per client by reporting period, Western Australia, 1996–97 to 2002–03	48
Table 10.7:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Western Australia, 1996–97 to 2002–03	48
Table A1.1:	SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by zone, service delivery model and primary target group, Western Australia, 2002–03	49

List of figures

Figure 2.1:	Recurrent funding allocations by primary target group, Western Australia, 2002–03	3
Figure 3.1:	SAAP support periods active each day and accommodation periods active each night, average by month, Western Australia, 2002–03	5
Figure 4.1:	SAAP clients by age and gender, Western Australia, 2002-03	9
Figure 5.1:	SAAP support periods by client group, Western Australia, 2002–03	15
Figure 5.2:	Main reason for seeking assistance, Western Australia, 2002–03	16
Figure 6.1:	Median length of support by client group, Western Australia, 2002–03	21
Figure 7.1:	Provision of services requested by clients, Western Australia, 2002	25
Figure 8.1:	Type of accommodation immediately before and after a support period, Western Australia, 2002–03	29
Figure 9.1:	Provision of services requested for accompanying children, Western Australia, 2002–03	35
Figure 10.1:	Number of SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2002–03	41
Figure 10.2:	Number of clients by age group, Western Australia, 1998-99 to 2002-03	42
Figure 10.3:	Length of support, Western Australia, 1998–99 to 2002–03	42

Preface

This publication contains statistical tables and charts in relation to Western Australia and is intended to supplement the seventh (2002–03) annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The first national report, containing 1996–97 data, was published in December 1997. The reports provide information on people who are homeless and those who are at risk of being homeless.

A productive and cooperative partnership has continued between the SAAP National Data Collection Agency (managed by the Australian Institute of Health and Welfare), SAAP agencies and the SAAP Information Sub-committee, comprising government, community and expert representatives. Valuable support and encouragement have been provided by the SAAP Coordination and Development Committee, which is responsible for the national direction of the SAAP program.

This partnership has been built on shared goals and mutual trust. The key has been agencies' willingness to collect and provide data to the National Data Collection Agency, knowing that any personal information provided by clients is protected by the extremely strict confidentiality provisions of the *Australian Institute of Health and Welfare Act* 1987.

The fact that 99% of agencies in Western Australia provided data in 2002–03 is testimony to their collective commitment to, and confidence in, the collection. A 97% participation rate was recorded in 2001–02. The proportion of SAAP clients who consented to the provision of their personal data to the National Data Collection Agency remained steady at 88% in both 2001–02 and 2002–03.

This large and complex project has not only a high level of support but also a high level of accuracy. We are confident that we can further improve the quality of the information provided to help policy makers and the community better understand and provide for the needs of people who are homeless or at risk of being so.

Under the Coordination and Development Committee's direction, a SAAP National Research Program has been established to undertake and fund studies on homeless people, often using data from the National Data Collection. Over time, the availability of time-series SAAP data will greatly increase the usefulness of the data. The publication of this seventh annual report and the release of 2002–03 data are one step towards this goal.

Richard Madden

Australian Institute of

Health and Welfare

SAAP Coordination and Development Committee

Acknowledgments

This report was written and prepared by staff of the SAAP National Data Collection Agency at the Australian Institute of Health and Welfare: Anne Giovanetti, Felicity Murdoch and Manjiree Kulkarni. Justin Griffin provided helpful comments during the preparation of the report.

Table programming and production were carried out by Qasim Shah and Ashfaq Hussein. Data entry was managed by Fiona Holland. Without the efforts of Kay Grzadka, Paul Halliday, Gloria Jackson, Neil Angel, Melinda Hecker, Stirling Lewis, Toni Stepniak and Natalie Sugden, who ensured that the data were collected and processed, this report would not have been possible.

The SAAP Information Sub-committee and the Australian Government Department of Family and Community Services provided valuable support and comments throughout the development and drafting of the report. The authors also acknowledge the assistance provided by Ainsley Morrissey and Lauren Di Salvia in preparing the report for publication.

Finally, the authors acknowledge the vital role played by data providers. This report draws together a large amount of statistical material and could not have been produced without the efforts and cooperation of SAAP service providers and clients, who provided service and client information, and of the Australian Government Department of Family and Community Services and the Western Australian Department for Community Development, which provided administrative data.

Abbreviations and symbols

Abbreviations

ABS Australian Bureau of Statistics

AIHW Australian Institute of Health and Welfare

CAP Crisis Accommodation Program

DV Domestic violence

NDC National Data Collection

NDCA National Data Collection Agency

SAAP Supported Accommodation Assistance Program

Symbols in tables

.. Not applicable

Nil or rounded to zero (including null cells)

n.a. Not available

n.e.s. Not elsewhere specified

Glossary

Accompanying child

A person aged under 18 years who accompanies a *client* to a SAAP *agency* during a *support period* or who requires and/or receives assistance from a SAAP *agency* as a result of their parent or guardian being a client of the same *agency*. An accompanying child may or may not require or receive assistance.

Accompanying child support period

An accompanying child support period refers to each support period in which the child either accompanies their parent or guardian to a SAAP agency or receives assistance as a result of their parent or guardian's support period.

Within an *accompanying child support period* the child may receive one-off assistance and/or support over a period of time. Since the child may not be supported for the entire duration of their parent's or guardian's *support period*, it is not possible to assess the length of support for an *accompanying child*.

Agency

An organisation or establishment that receives a specified amount of SAAP funds to provide services.

Alpha code

A predetermined combination of letters from a *client's* name, together with a letter designating the *client's* gender. A 'valid *alpha code'* is a legitimate *alpha code* (that is, one containing only letters from the alphabet and ending in either M or F) joined to the *client's* reported year of birth and encrypted to create a unique *client* indicator.

Client

A person aged 18 years or older, or a person of any age not accompanied by a parent or guardian, who:

- receives support or assistance from a SAAP agency which entails generally 1 hour or more of a worker's time, either with that client directly or on behalf of that client, on a given day; or
- is accommodated by a SAAP *agency*; or
- enters into an ongoing support relationship with a SAAP agency.

Closed accompanying child support period

An accompanying child support period associated with a closed support period.

Closed support period

A *support period* that had finished before the end of the reporting period – 30 June.

English proficiency group 1 countries

Canada, Ireland, New Zealand, South Africa, the United Kingdom, and the United States of America.

English proficiency group 2-4 countries

Countries, excluding Australia, that are not included in *English* proficiency group 1.

Homeless person

A person who does not have access to safe, secure and adequate housing. A person is considered not to have access to safe, secure and adequate housing if the only housing to which they have access:

- damages, or is likely to damage, their health; or
- threatens their safety; or
- marginalises them through failing to provide access to:
 - adequate personal amenities, or
 - the economic and social supports that a home normally affords; or
- places them in circumstances which threaten or adversely affect the adequacy, safety, security and affordability of that housing; or
- has no security of tenure that is, they have no legal right to continued occupation of their home.

A person is also considered homeless if he or she is living in accommodation provided by a SAAP *agency* or some other form of emergency accommodation.

Ongoing support relationship

A relationship between a SAAP *agency* and a person whereby some assistance has been provided to that person and it is agreed that future contact will occur between the person and the *agency* for the purpose of providing additional assistance.

An invitation to return to the *agency* if the need arises does not constitute an *ongoing support relationship*.

This definition is used to help establish whether a person is considered a *client* for the purposes of the National Data Collection.

Recurrent allocations

Amounts of money specifically allocated during the reporting period by a state or territory department either:

- to SAAP agencies to fund salaries and associated on-costs, and ongoing operating costs; or
- for use by each state or territory for such purposes as training, research, evaluation, administration, and asset replacement or purchase.

Referral

For the purposes of the National Data Collection, a formal referral process — not simply the provision of information. A (formal) *referral* occurs when a SAAP *agency* contacts another organisation and that organisation accepts the person concerned for an appointment or interview. A *referral* has not been provided if the person is not accepted for an appointment or interview.

Support

Assistance, other than *supported accommodation*, provided to a client as part of an *ongoing support relationship* between a SAAP *agency* and the *client*. For the purposes of the National Data Collection, *support* also includes contact with, or work on behalf of, a *client* for generally more than 1 hour on a given day. *Support* may be provided to the *client* individually or in group sessions.

Support period

A *support period* commences when a *client* begins to receive *support* and/or *supported accommodation* from a SAAP *agency*. The *support period* is considered to finish when:

- the *client* ends the relationship with the *agency*; or
- the *agency* ends the relationship with the *client*.

If it is not clear whether the *agency* or the *client* has ended the relationship, the *support period* is assumed to have ended if no assistance has been provided to the *client* for a period of 1 month. In such a case, the date the *support period* ended is 1 month after the last contact with the *client*.

Supported accommodation

Accommodation paid for, or provided directly by, a SAAP *agency*. The accommodation may be provided at the *agency* or may be purchased using SAAP funds—at a motel, for example.

1 Introduction

This publication is one of eight state and territory supplements that accompany the seventh annual national report on the Supported Accommodation Assistance Program (SAAP) National Data Collection. The annual report provides an overview of assistance given to clients of agencies funded through SAAP.

The tables and charts included in this supplement are generally similar to those in the national report but relate to Western Australia only. To assist the reader, a glossary of terms is included at the beginning of this report. Further information to aid readers in interpreting the tables is given in Appendix 1 of the national report. Included in that appendix are:

- an overview of the Client Collection and its data;
- general notes to tables;
- an explanation of the weighting system used to adjust the data for agency nonparticipation and client non-consent;
- counting rules used in the tables; and
- a guide to interpreting the tables. In particular, two example tables with explanatory notes demonstrate how to interpret data presented in the different types of tables in the report.

Appendix 1 to this supplementary report provides additional information relevant only to the interpretation of tables for Western Australia. Appendix 2 contains copies of the client form used to collect data in 2002–03.

Data presented here primarily relate to the financial year ending 30 June 2003. Although most tables provide information about both completed and ongoing support periods, analysis of the duration of support and accommodation and of data items relating to client circumstances after support is necessarily limited to completed support periods only. In addition, a number of tables contain data for the 7 years that the National Data Collection has been conducted (see Chapter 10). It should be noted that, while most estimates have been adjusted for client non-consent and/or agency non-participation, no allowance has been made for agencies who provide forms for some but not all of their support periods.

Estimates in this report are subject to revision. Revised tables, along with the reports themselves, are posted on the web site of the Australian Institute of Health and Welfare (www.aihw.gov.au). Regional tables and counts for all data items collected are available in hard copy or electronic format on request from the National Data Collection Agency, which is managed by the Australian Institute of Health and Welfare (ndca@aihw.gov.au).

2 Funding

2.1 Key chart

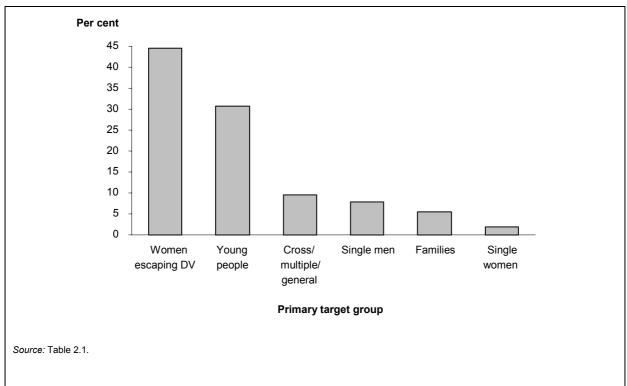


Figure 2.1: Recurrent funding allocations by primary target group, Western Australia, 2002–03 (per cent)

2.2 Table

Table 2.1: SAAP agencies: recurrent allocations and mean funding per agency, by zone, service delivery model and primary target group, Western Australia, 2002–03

	Agencies (number)	Agencies (%)	Recurrent allocation (\$)	Recurrent allocation (%)	Mean funding per agency (\$)
Zone					
Goldfields	6	4.8	1,073,000	3.9	178,900
Kimberley	15	12.0	2,609,000	9.5	174,000
Metropolitan, North-East	9	7.2	2,055,000	7.5	228,300
Metropolitan, North-West	23	18.4	5,880,000	21.4	255,600
Metropolitan, South-East	12	9.6	2,640,000	9.6	220,000
Metropolitan, South-West	15	12.0	3,388,000	12.3	225,900
Murchison	7	5.6	1,196,000	4.3	170,800
Pilbara	8	6.4	2,235,000	8.1	279,400
Southern	19	15.2	3,482,000	12.7	183,300
Statewide	11	8.8	2,945,000	10.7	267,700
Total	125	100.0	27,503,000	100.0	220,000
Service delivery model					
Crisis/short-term accommodation	66	52.8	19,569,000	71.2	296,500
Medium/long-term accommodation	28	22.4	4,405,000	16.0	157,300
Day support	5	4.0	840,000	3.1	168,000
Outreach support	10	8.0	1,419,000	5.2	141,900
Telephone information/referral/multiple	3	2.4	369,000	1.4	247,300
Other	13	10.4	902,000	3.3	69,400
Total	125	100.0	27,503,000	100.0	220,000
Primary target group					
Young people	39	31.2	8,419,000	30.6	215,900
Single men only	8	6.4	2,161,000	7.9	270,100
Single women only	1	0.8	511,000	1.9	510,600
Families	10	8.0	1,522,000	5.5	152,200
Women escaping domestic violence	40	32.0	12,247,000	44.5	306,200
Cross-target/multiple/general	27	21.6	2,644,000	9.6	97,900
Total	125	100.0	27,503,000	100.0	220,000
Recurrent allocations to agencies		100.0	27,503,000	98.6	220,000
Other			1,015,000	1.4	
Total			28,518,000	100.0	

Notes

Source: SAAP Administrative Data Collection.

 ^{&#}x27;Recurrent allocation' excludes funds not allocated to agencies; for example, funds allocated for administration, training, research and evaluation. 'Recurrent allocation' for Western Australia includes \$750,000 provided by the West Australian government which was in addition to the SAAP funding agreement between that State and the Australian Government.

^{2.} All agencies operated throughout the year.

3 Level of support

3.1 Key chart

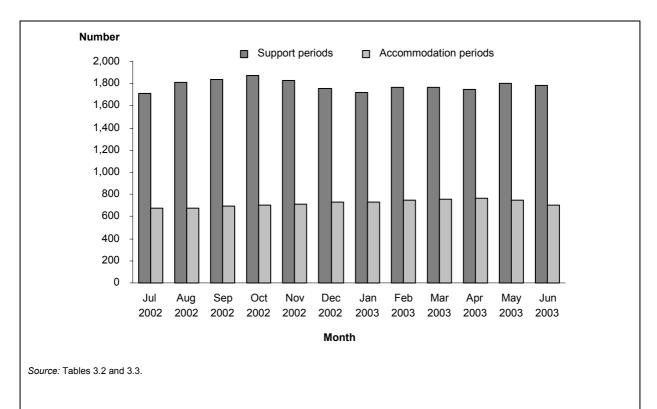


Figure 3.1: SAAP support periods active each day and accommodation periods active each night, average by month, Western Australia, 2002–03 (number)

3.2 Tables

Table 3.1: SAAP support periods and clients, Western Australia, 2002-03

Support periods (number)	14,950
Clients (number)	9,300
Mean number of support periods per client	1.61
Clients per 10,000 population 10+	55

Notes

- 1. Number excluded due to errors and omissions (weighted): 0.
- 2. Number of clients in this table relates to clients that ever received assistance from a SAAP agency in Western Australia.
- 3. Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients multiplied by the average number of support periods for these clients may be greater than the number of support periods provided within Western Australia.
- 4. 'Clients per 10,000 population aged 10+' shows how many people out of every 10,000 aged 10 years and over in the general population became SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June 2002 (preliminary estimates).
- 5. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
- 6. Support period figures have been weighted to adjust for agency non-participation.
- 7. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 2003a.

Table 3.2: SAAP support periods: number of support periods active each day, average by month and zone, Western Australia, 2002–03

Date	Goldfields	Kimberley	Metro, NE	Metro, NW	Metro, SE	Metro, SW
July 2002	30	60	60	500	320	260
August 2002	30	70	70	540	320	260
September 2002	30	70	70	560	320	280
October 2002	30	80	60	600	300	280
November 2002	30	90	70	570	300	250
December 2002	30	70	70	540	300	230
January 2003	30	80	70	520	310	200
February 2003	40	80	60	520	320	220
March 2003	40	90	60	520	320	190
April 2003	30	110	60	510	330	180
May 2003	40	110	50	500	360	190
June 2003	40	90	60	490	360	170
Support periods: total number of						
days	12,200	31,070	23,300	193,200	117,450	82,280

(continued below)

Date	Murchison	Pilbara	Southern	Statewide	Total
July 2002	20	40	110	300	1,710
August 2002	30	50	140	310	1,810
September 2002	20	40	150	290	1,840
October 2002	30	40	160	290	1,870
November 2002	20	30	180	300	1,830
December 2002	30	20	170	290	1,760
January 2003	30	30	160	310	1,720
February 2003	30	20	160	320	1,770
March 2003	30	20	170	320	1,770
April 2003	30	30	160	310	1,750
May 2003	30	30	160	340	1,800
June 2003	30	20	180	350	1,780
Support periods: total number of					
days	9,770	11,450	57,350	113,390	651,470

Notes

- 1. Number excluded due to errors and omissions (unweighted): 15.
- 2. Figures are unweighted and have not been adjusted for agency non-participation.
- 3. Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

Source: SAAP Client Collection.

Table 3.3: SAAP support periods with accommodation: number of accommodation periods active each night, average by month and zone, Western Australia, 2002–03

Date	Goldfields	Kimberley	Metro, NE	Metro, NW	Metro, SE	Metro, SW
July 2002	10	10	40	290	70	80
August 2002	10	10	40	300	70	80
September 2002	10	10	40	290	70	80
October 2002	10	10	40	310	70	80
November 2002	10	20	40	300	70	90
December 2002	10	20	40	310	80	90
January 2003	10	20	30	310	70	80
February 2003	20	20	30	310	80	100
March 2003	20	20	30	320	70	100
April 2003	10	20	40	330	70	100
May 2003	10	20	40	320	60	100
June 2003	10	20	30	300	60	80
Accommodation periods: total						
number of nights	4,430	6,070	13,210	107,970	24,870	30,710

(continued below)

Date	Murchison	Pilbara	Southern	Statewide	Total
July 2002	10	10	40	120	680
August 2002	10	10	40	110	680
September 2002	10	10	40	110	690
October 2002	20	10	40	110	700
November 2002	20	10	50	110	710
December 2002	20	10	50	110	730
January 2003	20	10	60	110	730
February 2003	10	20	60	120	750
March 2003	20	10	60	120	760
April 2003	20	20	50	120	770
May 2003	20	20	50	120	750
June 2003	20	10	50	120	700
Accommodation periods: total					
number of nights	5,730	4,930	17,210	39,860	254,980

Notes

Source: SAAP Client Collection.

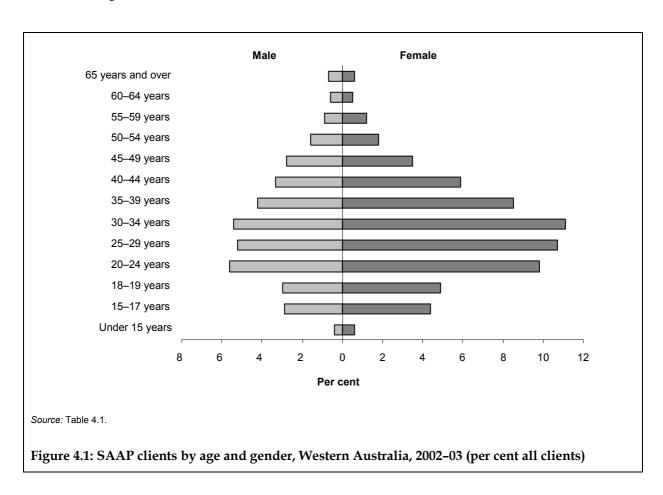
^{1.} Number excluded due to errors and omissions (unweighted): 121.

^{2.} Figures are unweighted and have not been adjusted for agency non-participation.

^{3.} Please refer to the counting rules (Appendix 1, Section A1.4 of the national report) for the method used to calculate the monthly average.

4 Age, gender and cultural and linguistic diversity

4.1 Key chart



4.2 Tables

Table 4.1: SAAP clients, by age and gender, Western Australia, 2002-03

	Percentage of	all clients	Percentage of ge	ender group		
Age	Male	Female	Male	Female	To	tal
	%	%	%	%	%	Number
Under 15 years	0.4	0.6	1.0	0.9	0.9	100
15-17 years	2.9	4.4	8.0	7.0	7.3	700
18–19 years	3.0	4.9	8.1	7.8	7.9	750
20-24 years	5.6	9.8	15.4	15.4	15.4	1,400
25-29 years	5.2	10.7	14.3	16.9	15.9	1,450
30-34 years	5.4	11.1	14.9	17.5	16.5	1,500
35–39 years	4.2	8.5	11.4	13.4	12.7	1,150
40-44 years	3.3	5.9	9.0	9.3	9.2	850
45–49 years	2.8	3.5	7.5	5.6	6.3	600
50-54 years	1.6	1.8	4.5	2.9	3.5	300
55–59 years	0.9	1.2	2.4	1.8	2.0	200
60-64 years	0.6	0.5	1.7	0.8	1.1	100
65 years and over	0.7	0.6	2.0	0.9	1.3	100
Total	36.6	63.4	100.0	100.0	100.0	
Total (number)	3,350	5,850	3,350	5,850		9,200
Mean age (years)			32.5	31.2		31.7
Median age (years)			31	30		30

Notes

Source: SAAP Client Collection.

^{1.} Number excluded due to errors and omissions (weighted): 53.

^{2.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.2: SAAP clients: number of support periods per client by age and gender of client, Western Australia, 2002–03 (per cent)

Number of support periods	Under 18 years	18–19 years	20–24 years	25–44 years	45–64 years	65+ years	Tot	tal
	-		Male cli	ents			%	Number
1	78.7	74.3	68.9	66.0	70.6	88.4	69.4	2,350
2	12.4	14.7	13.8	14.9	15.7	6.6	14.5	500
3	5.6	6.1	7.0	8.2	4.5	5.0	6.9	250
4	1.5	2.0	3.2	4.0	3.9	_	3.4	100
5	_	1.2	2.8	2.6	1.8	_	2.1	50
6+	1.9	1.6	4.3	4.3	3.5	_	3.6	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	8.9	8.1	15.4	49.6	16.0	2.0	100.0	
Total (number)	300	250	500	1,650	550	50		3,350
Mean number of support periods	1.45	1.55	1.78	1.79	1.69	1.18		1.71
Per 10,000	26	94	75	58	22	7		44
population	26	94			23			41
4	81.9	74.3	Female c		70.0	00.1	74.4	4 250
1 2			73.2 13.7	71.8	79.9 13.7	89.1 8.6	74.1	4,350
	11.3 3.7	16.9	7.3	14.8 6.7	2.1	0.0	14.4	850
3	3. <i>1</i> 1.5	4.3 1.5	7.3 2.8	2.9	1.6	_	5.8	350 150
4		0.8		2.9 1.4		_	2.5	50
5 6+	0.8	2.3	1.4 1.5	2.4	1.1 1.6	2.3	1.3 2.0	100
	0.8 100.0	2.3 100.0	1.5	2.4 100.0	100.0	2.3 100.0	2.0 100.0	
Total (%)	700.0 7.9	700.0 7.8	100.0 15.4	57.0	100.0 11.1	0.9	100.0	
Total (%)								
Total (number)	450	450	900	3,350	650	50	• •	5,850
Mean number of support periods	1.36	1.49	1.58	1.61	1.46	1.35		1.56
Per 10,000 population	40	164	135	116	29	4		70
			All clie	nts				
1	80.6	74.3	71.6	69.9	75.7	88.7	72.4	6,700
2	11.7	16.1	13.7	14.9	14.6	7.5	14.4	1,350
3	4.5	5.0	7.2	7.2	3.2	2.8	6.2	550
4	1.5	1.7	3.0	3.3	2.6		2.8	250
5	0.5	0.9	1.9	1.8	1.4	_	1.6	150
6+	1.2	2.0	2.5	3.0	2.4	1.0	2.6	250
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	8.2	7.9	15.4	54.3	12.9	1.3	100.0	
Total (number)	750	750	1,400	5,000	1,200	100		9,200
Mean number of support periods	1.40	1.51	1.65	1.67	1.56	1.25		1.62
Per 10,000 population	33	128	104	87	26	5		55

Sources: SAAP Client Collection; ABS 2003a.

^{1.} Number excluded due to errors and omissions (weighted): 53.

^{2. &#}x27;Per 10,000 population' shows how many people out of every 10,000 in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients with the estimated resident population in the designated age group as at 30 June 2002 (preliminary estimates). For the age group under 18 years, only those aged 10 to 17 are included in the calculations.

^{3.} The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.3: SAAP clients: birthplace by gender, Western Australia, 2002-03

Birthplace	Male	Female	Tota	al	Western A	
	%	%	%	Number	%	Number
Australia	82.2	85.0	84.0	7,550	70.7	1,247,300
Oceania (excluding Australia)	3.0	2.3	2.6	250	2.5	44,600
UK, Ireland and associated islands	5.2	2.5	3.5	300	13.2	233,750
Other Europe and the former Soviet Union	2.3	2.1	2.2	200	5.6	99,000
South-East, North-East and Southern Asia	2.9	4.5	3.9	350	5.3	94,350
Other (including the Middle East, Africa, the Americas and Caribbean)	4.3	3.6	3.8	350	2.6	46,250
Total	100.0	100.0	100.0		100.0	
Total (%)	37.0	63.0	100.0			
Total (number)	3,350	5,700		9,000		1,765,250

Sources: SAAP Client Collection; ABS 1999.

^{1.} Number excluded due to errors and omissions (weighted): 269.

^{2. &#}x27;Western Australian population' refers to the estimated resident population aged 10 years and over at 30 June 1996.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 4.4: SAAP clients and support periods per client, by cultural and linguistic diversity and gender of client, Western Australia, 2002–03

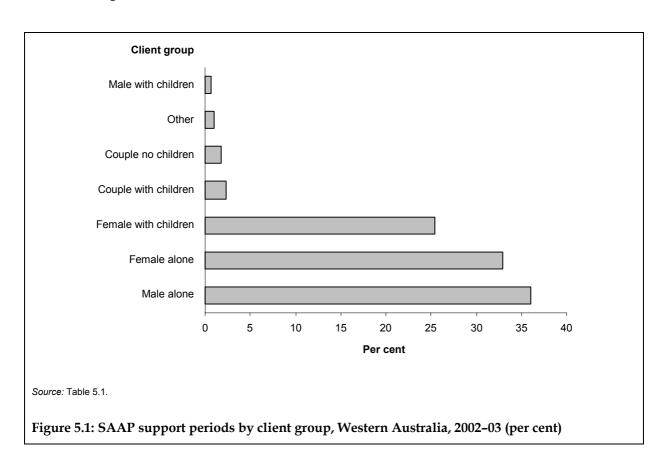
Cultural and linguistic diversity	Male	Female	Tota	al	Western A	
Clients	%	%	%	Number	%	Number
Indigenous Australians	13.6	50.0	36.5	3,250	3.2	56,200
Australian-born non-Indigenous people	68.7	35.3	47.6	4,250	67.5	1,191,100
People born overseas, English proficiency group 1	9.2	5.4	6.8	600	16.8	297,350
People born overseas, English proficiency groups 2–4	8.6	9.3	9.1	800	12.5	220,600
Total	100.0	100.0	100.0		100.0	
Total (%)	37.0	63.0	100.0			
Total (number)	3,300	5,650		8,950		1,765,250
Support periods	Me	an number per	client	Total number		
Indigenous Australians	1.56	1.76	1.73	5,650		
Australian-born non-Indigenous people	1.79	1.40	1.61	6,850		
People born overseas, English proficiency group 1	1.67	1.34	1.51	900		
People born overseas, English proficiency groups 2–4	1.49	1.26	1.34	1,050		
Total	1.72	1.57	1.62			
Total support periods (%)	39.2	60.8	100.0			
Total support periods (number)	5,650	8,800		14,500		

- 1. Number excluded due to errors and omissions (weighted): 316 clients.
- 2. For derivation of cultural and linguistic diversity, see the counting rules (Appendix 1, Section A1.4 of the national report). English proficiency groups are based on country of birth—see Glossary.
- 3. 'Western Australian population' refers to the estimated resident population at 30 June 1996. The figures for Indigenous Australians are from experimental estimates based on the 1996 Census produced by the ABS. The number of 'Australian-born non-Indigenous people' is derived as the Australian-born population minus the number of Indigenous Australians.
- 4. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
- 5. Figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Client Collection; ABS 1998, 1999.

5 Client group and reasons for seeking support

5.1 Key charts



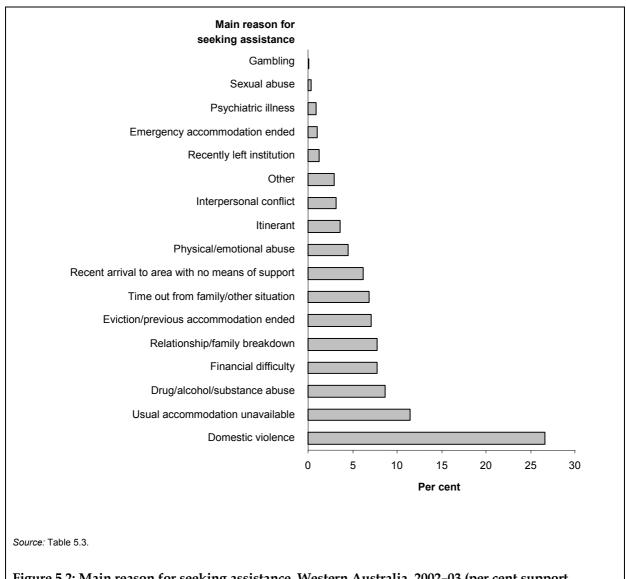


Figure 5.2: Main reason for seeking assistance, Western Australia, 2002–03 (per cent support periods)

5.2 Tables

Table 5.1: SAAP support periods: zone by client group, Western Australia, 2002-03 (per cent)

	Male	Female	Couple	Couple	Male with	Female with				
Zone	alone	alone	children	children	children	children	Other	Total	To	otal
									%	Number
Goldfields	18.4	40.6	2.1	0.7	0.6	35.8	1.8	100.0	5.9	850
Kimberley	0.6	52.7	0.4	_	1.1	43.8	1.3	100.0	11.1	1,550
Metro, NE	12.9	35.4	2.4	13.4	_	34.4	^(a) 1.5	100.0	3.8	550
Metro, NW	69.2	19.0	1.9	1.0	0.1	8.6	0.2	100.0	37.6	5,350
Metro, SE	18.3	24.6	3.5	7.1	2.3	37.7	6.7	100.0	5.3	750
Metro, SW	28.0	47.5	2.6	1.7	_	19.6	^(a) 2.4	100.0	8.6	1,200
Murchison	15.2	30.7	0.5	2.2	_	50.2	^(a) 1.4	100.0	5.8	850
Pilbara	10.0	39.8	1.5	1.0	_	45.6	^(a) 2.1	100.0	6.2	900
Southern	16.2	43.1	1.1	2.5	1.2	34.6	1.2	100.0	10.2	1,450
Statewide	33.2	38.8	2.5	7.1	1.9	15.5	1.1	100.0	5.3	750
Total (%)	36.0	32.9	1.8	2.3	0.7	25.4	1.0	100.0	100.0	
Total (number)	5,100	4,650	250	350	100	3,600	150			14,200

⁽a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure client confidentiality.

Notes

Sources: SAAP Client and Administrative Data Collections.

^{1.} Number excluded due to errors and omissions (unweighted): 618.

^{2.} Figures are unweighted and have not been adjusted for client non-consent and agency non-participation.

Table 5.2: SAAP support periods: client group by primary target group of agency, Western Australia, 2002–03 (per cent)

Client group	Young people	Single men only	Single women only	Families	Women escaping DV	Cross-target/ multiple/ general	Т	otal
							%	Number
Male alone, under 25	38.0	16.7	_	3.0	0.6	9.4	11.2	1,600
Male alone, 25+	2.7	74.1	(*)	6.5	1.6	48.6	24.8	3,600
Female alone, under 25	42.3	1.5	5.1	2.8	8.6	5.4	11.3	1,650
Female alone, 25+	3.8	6.6	94.4	5.2	35.0	19.6	21.9	3,200
Couple, no children	2.1	8.0	_	8.5	0.4	4.6	1.7	250
Couple with children	1.6	_	_	32.3	0.3	3.0	2.2	300
Male with children	0.8	_	_	5.3	0.5	0.8	0.7	100
Female with children	7.2	_	_	32.6	52.4	8.1	25.4	3,700
Other	1.4	^(a) 0.2	(*)	3.9	0.7	0.5	0.8	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	15.2	22.1	2.4	4.2	41.5	14.5	100.0	
Total (number)	2,200	3,200	350	600	6,000	2,100		14,500

⁽a) Includes a small proportion of support periods for the client group 'Male with children'. These cells have been merged to ensure client confidentiality.

Sources: SAAP Client and Administrative Data Collections.

^{1.} Number excluded due to errors and omissions (weighted): 468.

^{2.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for client non-consent and agency non-participation.

Table 5.3: SAAP support periods: main reason for seeking assistance by client group, Western Australia, 2002–03 (per cent)

Main reason for seeking assistance	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	Total
Usual accommodation unavailable	16.3	18.5	10.5	5.6	18.6	21.8	27.1	6.3	16.7	11.5
Time out from family/other situation	8.7	3.7	9.5	8.8	6.8	5.2	(*)	6.7	7.7	6.9
Relationship/ family breakdown	13.2	5.2	15.1	5.9	8.8	5.5	17.3	5.5	14.1	7.7
Interpersonal conflict	4.5	2.5	4.5	2.9	2.9	2.3	(*)	2.6	3.7	3.1
Physical/ emotional abuse	1.0	0.6	6.7	6.9	_	(*)	6.3	7.5	4.7	4.5
Domestic violence	0.8	0.6	20.4	40.7	3.2	3.6	21.1	58.0	19.2	26.6
Sexual abuse	_	_	1.3	0.3	_	_	_	0.4	_	0.3
Financial difficulty	12.0	20.1	1.5	1.5	19.9	12.0	(*)	1.2	1.1	7.8
Gambling	_	0.2	_	_	(*)	_	_	_	_	0.1
Eviction/previous accommodation ended	14.4	8.1	9.6	3.9	14.7	16.5	6.4	3.4	5.6	7.1
Drug/alcohol/ substance abuse	7.5	21.2	4.5	7.5	3.3	(*)	5.2	0.8	3.2	8.6
Emergency accommodation ended	1.8	0.9	1.8	0.8	(*)	3.3	_	0.3	_	1.0
Recently left institution	3.8	1.7	1.1	0.9	(*)	1.4	(*)	(*)	_	1.2
Psychiatric illness	1.3	0.9	1.4	1.3	_	(*)	(*)	(*)	_	0.9
Recent arrival to area with no means of support	7.4	9.6	3.8	5.1	11.8	16.3	(*)	2.9	17.5	6.2
Itinerant	3.6	3.7	4.0	5.3	3.2	3.2	(*)	2.0	2.2	3.6
Other	(a)3.5	2.7	4.2	2.6	4.4	6.3	1.2	2.2	4.3	2.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (%)	11.2	25.1	11.3	22.0	1.6	2.1	0.6	25.3	0.7	100.0
Total (number)	1,550	3,500	1,550	3,100	250	300	100	3,550	100	14,000

⁽a) Includes a small proportion of support periods where the main reason for seeking assistance was reported as 'Sexual abuse'. These cells have been merged to ensure client confidentiality.

Source: SAAP Client Collection.

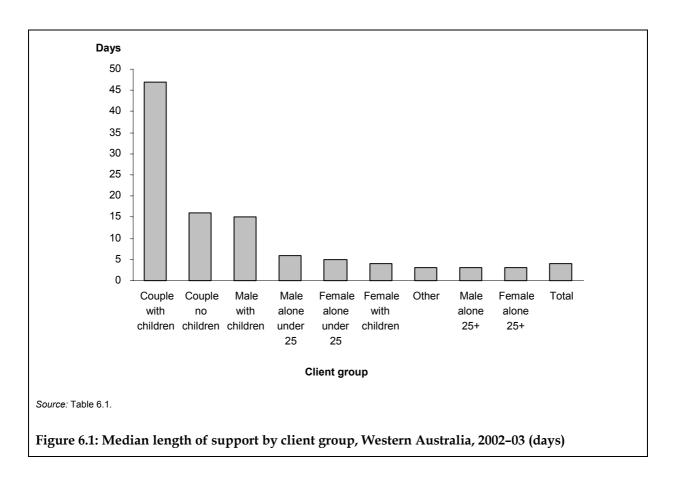
^{1.} Number excluded due to errors and omissions (weighted): 969.

^{2.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

6 Support provided

6.1 Key chart



6.2 Tables

Table 6.1: SAAP closed support periods: length of support by client group, Western Australia, 2002–03 (per cent)

Length of support	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	To	otal
										%	Number
Less than 1 day	5.2	5.4	9.1	11.1	6.7	10.3	(*)	5.5	4.2	7.2	950
1 day	16.6	24.4	20.4	21.9	6.7	5.6	19.2	21.9	27.8	21.3	2,750
2 days	10.6	17.4	9.3	11.0	13.0	(*)	(*)	11.3	11.3	12.3	1,600
3 days	8.0	13.4	5.4	9.0	2.8	(*)	(*)	7.2	11.7	8.9	1,150
4 days	4.0	5.5	4.2	4.9	^(a) 2.8	1.6	(*)	5.1	10.1	4.9	650
5 days	2.9	2.8	3.7	4.2	^(a) 1.9	(*)	(*)	3.8	(*)	3.4	450
6 days	3.2	2.4	2.6	2.9	2.0	(*)	_	2.8	(*)	2.7	350
7 days	3.1	2.2	2.1	2.1	5.0	(*)	(*)	2.5	(*)	2.4	300
>1-2 weeks	12.0	7.7	8.0	7.6	6.3	12.2	(*)	9.6	(*)	8.7	1,150
>2-4 weeks	9.8	7.0	8.7	6.7	9.2	8.9	(*)	7.6	_	7.6	1,000
>4-13 weeks	15.0	6.6	14.7	11.5	18.2	15.5	17.7	12.2	13.2	11.4	1,500
>13-26 weeks	4.6	2.7	5.5	4.2	13.6	20.4	14.8	5.4	4.1	4.8	650
>26-52 weeks	3.4	1.6	3.7	2.0	9.0	14.3	10.5	3.2	5.4	2.9	400
>52 weeks	1.7	0.9	2.6	1.0	2.7	6.3	(*)	2.0	_	1.6	200
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.2	24.9	11.1	22.5	1.7	1.7	0.6	25.7	0.6	100.0	
Total (number)	1,450	3,250	1,450	2,950	200	250	50	3,350	100		13,050
Mean length (days)	40	21	44	26	69	111	70	37	32		34
Median length (days)	6	3	5	3	16	47	15	4	3		4

⁽a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality. *Notes*

^{1.} Number excluded due to errors and omissions (weighted): 422.

^{2.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.2: SAAP closed support periods in which clients were accommodated: total length of accommodation by client group, Western Australia, 2002–03 (per cent)

Length of accommodation	Male alone under 25	Male alone 25+	Female alone under 25	Female alone 25+	Couple no children	Couple with children	Male with children	Female with children	Other	To	otal
										%	Number
1 day	19.5	27.3	25.5	29.8	8.1	8.2	20.0	26.9	35.9	26.2	2,600
2 days	13.4	19.4	12.3	15.7	16.4	_	(*)	13.6	14.7	15.3	1,500
3 days	9.3	15.1	6.9	12.4	3.5	(*)	(*)	9.5	15.2	11.2	1,100
4 days	4.7	5.8	5.4	6.7	(*)	(*)	(*)	6.7	8.8	6.0	600
5 days	3.0	2.8	5.6	5.9	(*)	_	(*)	5.0	(*)	4.3	450
6 days	3.2	2.7	3.3	3.6	5.4	_	_	3.7	(*)	3.3	300
7 days	3.2	2.4	2.2	2.7	(*)	_	(*)	2.7	(*)	2.6	250
>1-2 weeks	14.0	7.8	9.9	9.1	5.3	15.0	10.5	11.6	(*)	10.0	1,000
>2-4 weeks	11.1	7.7	8.9	5.9	14.3	11.5	(*)	8.5	_	8.1	800
>4-13 weeks	12.6	5.9	12.6	6.2	24.2	14.1	24.7	7.6	9.0	8.3	800
>13-26 weeks	3.7	1.5	3.3	1.2	8.4	22.3	(*)	2.2	(*)	2.4	250
>26-52 weeks	^(a) 2.3	1.1	2.9	^(a) 0.7	6.3	16.2	(*)	1.5	(*)	1.7	150
>52 weeks	_	0.4	1.4	_	(*)	9.9	(*)	0.6		0.6	50
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	11.6	28.0	10.5	20.2	1.2	1.2	0.4	26.2	0.6	100.0	
Total (number)	1,150	2,750	1,050	2,000	100	100	50	2,600	50		9,900
Mean length (days)	23	16	30	10	52	137	57	19	25		20
Median length (days)	6	3	5	3	16	89	8	3	2		3
Accommodation starting and ending on the same date (number)	50	100	100	150	<25	<25	<25	150	<25		550

⁽a) Includes a small proportion of closed support periods where clients were accommodated for '>52 weeks'. These cells have been merged to ensure client confidentiality.

^{1.} Number excluded due to errors and omissions (weighted): 307.

^{2.} Clients were able to be accommodated on more than one occasion in a support period.

^{3.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 6.3: SAAP support periods: services provided to clients, by client group, Western Australia, 2002–03 (per cent)

	Male	Male	Female	Female	Couple	Couple	Male	Female		
Type of service	alone under 25	alone 25+	alone under 25	alone 25+	no children	with	with children	with	Other	Total
Housing/accommodation	88.5	93.9	82.6	77.1	69.2	79.8	70.4	87.5	83.4	85.8
SAAP/CAP accommodation	83.1	89.9	76.6	74.4	59.2	66.0	61.7	83.8	78.4	81.4
Assistance to obtain/maintain	03.1	09.9	70.0	74.4	39.2	00.0	01.7	03.0	70.4	01.4
short-term accommodation	15.4	15.0	8.6	4.8	8.7	19.2	15.4	6.1	8.5	9.8
Assistance to obtain/maintain	10.4	10.0	0.0	4.0	0.7	13.2	10.4	0.1	0.5	3.0
independent housing	16.1	8.2	17.0	7.2	22.7	45.9	23.6	18.6	10.8	13.7
Financial/employment	33.7	23.1	36.1	25.2	38.7	53.0	33.2	43.7	26.8	32.4
Assistance to obtain/maintain	00.7	20.7	00.7	20.2	00.7	00.0	00.2	40.7	20.0	02.4
government payment	14.3	8.8	15.3	6.7	16.6	13.0	13.0	14.6	7.4	11.4
Employment/training assistance	10.0	1.3	9.1	0.5	6.3	5.1	(*)	2.2	(*)	3.4
Financial assistance/material aid	22.0	18.3	24.3	21.1	23.3	41.3	29.0	37.9	20.6	25.6
Financial counselling	7.8	1.9	7.9	2.0	8.1	19.8	11.5	7.5	(*)	5.2
Counselling	40.3	31.5	62.8	61.3	42.8	49.1	45.6	64.6	33.3	51.6
Incest/sexual assault	2.6	2.6	3.4	2.1	42.0	(*)		2.4	(*)	2.4
Domestic violence	1.3	0.8	12.1	26.2	4.2	10.0	10.2	34.8	8.2	16.6
Family/relationship	9.5	2.7	18.5	16.7	13.5	17.7	21.1	18.7	11.0	13.0
Emotional/other	37.7	30.1	58.0	54.8	35.9	45.6	37.1	56.9	31.0	46.7
Assistance with problem gambling		3.6	-	- 62.5	-	- 64.6	40.2	- 64.7	_	1.1
General support/advocacy	64.5	60.8	64.5	62.5	54.3	61.6	49.2	61.7	44.2	61.9
Living skills/personal development	30.0	14.8	26.2	8.4	16.2	13.0	14.2	9.0	9.9	14.9
Assistance with legal issues/court	6.4	4.3	F 2	6.9	6.5	6.0	7.7	15.0	(*)	8.0
support Advice/information			5.3		6.5	6.0				
	49.4	47.4	54.7	53.4	46.4	53.1	39.8	49.8	34.8	50.3
Retrieval/storage/removal of	17.4	26.6	15.0	11.7	11.5	6.4	13.2	11.0	(*)	16.1
belongings Advocacy/liaison on behalf of clien		15.3	19.4	17.8	28.0	43.7	23.6	34.5	18.1	22.5
Brokerage services	1.5	1.3	0.8	17.6	3.5	3.1	4.1	1.0	-	1.3
Specialist services	25.8	31.7	28.5	36.1	24.5	33.6	27.2	31.4	29.0	31.4
•	0.8	0.5	0.9	0.7	(*) <u> </u>	(*) <u> </u>	(*) <u> </u>	0.8		0.7
Psychological services	4.7	8.2	1.3	2.4	(*)		(*)	0.6	_	3.5
Psychiatric services	(*) <u> </u>	(*)			(*)		(*)		_	
Pregnancy support		(*)	2.9	0.6	···-	1.9		2.6	_	1.2
Family planning support	0.3	()	1.5	0.2	_	2.5	_	1.3	_	0.6
Drug/alcohol support or	15.9	25.0	10.1	9.5	6.4	2.5	7.7	3.9	(*)	12.5
intervention	15.9	(*)	(*)	0.2	- 0.4	(*) <u> </u>		J.9 —	(*)	0.1
Physical disability services	(*)		(*)			` '-	_		(*)	
Intellectual disability services		_		0.2	40.0	20.2	44.5	0.3	18.7	0.2
Culturally appropriate support	4.0	3.0	10.3	18.4	10.8	29.2	11.5	20.7	18.7	12.6
Interpreter services	0.4	0.4	0.7	1.6	5.5	5.8 (*)	_	1.9	(+)	1.2
Assistance with immigration issues		2.3	0.7	0.7	_		_	1.0	(*)	1.3
Health/medical services	9.6	11.2	11.5	12.6	2.6	3.6	8.0	11.3	8.5	11.1
Basic support and services n.e.s.	75.4	75.8	72.8	77.4	46.6	36.7	51.5	80.4	60.7	75.3
Meals	63.7	71.5	59.8	66.4	33.5	14.6	27.8	57.7	45.3	62.4
Laundry/shower facilities	61.8	69.8	62.1	67.6	35.1	11.2	32.8	66.4	39.2	64.4
Recreation	39.5	39.0	25.4	18.7	4.6	1.5	17.6	20.9	27.3	26.9
Transport	28.3	6.8	44.4	35.7	15.5	21.5	28.4	53.7	34.3	32.4
Other	21.5	10.2	17.1	5.7	5.1	9.6	19.4	13.4	24.1	12.1
No services provided directly	0.5	0.5	1.7	0.3	6.9	5.2	16.9	1.4	4.6	1.2
Total (number)	1,600	3,500	1,600	3,050	250	300	100	3,550	100	14,000

^{1.} Number excluded due to errors and omissions (weighted): 970 (including cases with no information on service requirements or provision).

^{2.} Clients were able to receive multiple services, so percentages do not total 100.

^{3.} To ensure confidentiality some cells in this table have been replaced with "(*)—'. While these cases are not presented separately, they are included in the total

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

7 Meeting the needs of clients

7.1 Key chart

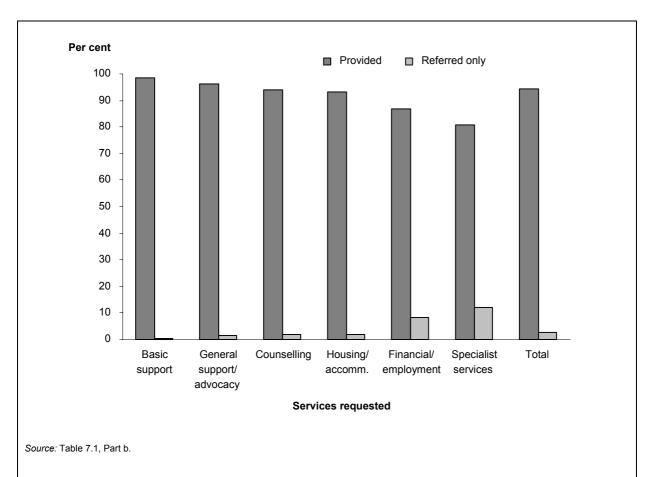


Figure 7.1: Provision of services requested by clients, Western Australia, 2002–03 (per cent services requested in closed support periods)

7.2 Tables

Table 7.1: SAAP services requested by clients in closed support periods, by provision, Western Australia, 2002–03

Part a: Individual types of services requested in closed support periods, by provision (per cent closed support periods)

	No	t provided			Provided			Closed
	Neither				Provided			support
	provided nor			Provided	and			periods
Type of service	referred	Referred	Subtotal	only	referred	Subtotal	Total	(number)
Housing/accommodation								
SAAP/CAP accommodation	0.9	0.5	1.4	97.5	1.1	98.6	100.0	10,850
Assistance to obtain/								
maintain short-term accommodation	on 22.2	6.0	28.2	63.1	8.7	71.8	100.0	1,500
Assistance to obtain/	40.7	- 4	00.0	05.7	40.5	70.0		4.050
maintain independent housing	13.7	7.1	20.8	65.7	13.5	79.2	100.0	1,650
Financial/employment								
Assistance to obtain/		44.0	40.7	00.0	40.0	00.4	400.0	4.500
maintain government payment	5.7	11.0	16.7	66.8	16.6	83.4	100.0	1,500
Employment/training assistance	14.7	20.2	34.9	52.1	13.0	65.1	100.0	500
Financial assistance/material aid	2.6	5.0	7.6	84.7	7.7	92.4	100.0	3,200
Financial counselling	9.3	7.5	16.8	72.6	10.6	83.2	100.0	600
Counselling								
Incest/sexual assault	11.7	14.0	25.7	59.0	15.3	74.3	100.0	200
Domestic violence	6.7	3.1	9.8	81.7	8.5	90.2	100.0	2,200
Family/relationship	8.1	4.7	12.8	75.9	11.4	87.3	100.0	1,550
Emotional/other	1.5	0.4	1.9	95.3	2.8	98.1	100.0	5,600
Assistance with problem gambling	(+)	(*)	29.4	70.6	_	70.6	100.0	<25
General support/advocacy								
Living skills/personal development	3.3	0.6	3.9	94.6	1.6	96.2	100.0	1,450
Assistance with legal issues/								
court support	8.2	15.6	23.8	57.7	18.5	76.2	100.0	1,050
Advice/information	0.9	0.1	1.0	97.5	1.5	99.0	100.0	6,150
Retrieval/storage/								
removal of belongings	2.7	1.1	3.8	93.8	2.4	96.2	100.0	2,100
Advocacy/liaison on behalf of clien	t 2.3	0.4	2.7	92.6	4.7	97.3	100.0	2,500
Brokerage services	4.5	_	4.5	91.1	4.5	95.6	100.0	100
Specialist services								
Psychological services	15.4	42.6	58.0	26.6	15.4	42.0	100.0	150
Psychiatric services	11.5	22.3	33.8	50.2	16.1	66.3	100.0	300
Pregnancy support	9.3	9.3	18.6	67.5	13.9	81.4	100.0	150
Family planning support	(+)	(*)	16.9	67.7	15.4	83.1	100.0	50
Drug/alcohol support or intervention	n 6.8	5.3	12.1	81.4	6.5	87.9	100.0	1,650
Physical disability services	17.6	29.4	47.0	35.3	17.6	52.9	100.0	<25
Intellectual disability services	26.5	14.7	41.2	44.1	14.7	58.8	100.0	50
Culturally appropriate support	3.6	2.6	6.2	91.0	2.8	93.8	100.0	1,400
Interpreter services	6.1	9.5	15.6	72.3	12.2	84.5	100.0	150
Assistance with immigration issues	·*)	(+)	24.6	49.3	26.0	75.3	100.0	50
Health/medical services	7.4	21.7	29.1	57.5	13.4	70.9	100.0	1,750
Basic support and services n.e.s.								,
Meals	0.7	0.7	1.4	97.8	0.8	98.6	100.0	8,200
Laundry/shower facilities	0.9	0.1	1.0	99.0	0.1	99.1	100.0	8,350
Recreation	2.3	_	2.3	97.4	0.4	97.8	100.0	2,750
Transport	2.0	0.3	2.3	96.8	0.9	97.7	100.0	4,050
Other	1.0	0.4	1.4	94.0	4.5	98.5	100.0	1,500

(continued)

Table 7.1 (continued): SAAP services requested by clients in closed support periods, by provision, Western Australia, 2002–03

Part b: Broad types of SAAP services requested in closed support periods, by provision

	No	t provided		F	Provided				Assoc.
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services requested	closed support periods
		%	distinct	services req	uested			Number	Number
Housing/accommodation	4.7	1.9	6.6	90.0	3.4	93.4	100.0	14,050	11,500
Financial/employment	5.1	8.2	13.3	75.9	10.8	86.7	100.0	5,850	4,150
Counselling	4.0	2.0	6.0	88.2	5.8	94.0	100.0	9,550	6,250
General support/ advocacy	2.3	1.6	3.9	92.6	3.6	96.2	100.0	13,350	7,600
Specialist services	6.9	12.2	19.1	71.6	9.3	80.9	100.0	5,800	4,250
Basic support and services n.e.s.	1.2	0.3	1.5	97.7	0.7	98.4	100.0	24,900	9,850
Total (%)	3.2	2.6	5.8	90.3	3.9	94.2	100.0		
Total (number)	2,350	1,950	4,300	66,350	2,850	69,200		73,500	12,700

- 1. Number excluded due to errors and omissions (weighted): 389 closed support periods (including cases with no information on service requirements or provision).
- 2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
- 3. To ensure confidentiality some cells in this table have been replaced with "(*)—". While these cases are not presented separately, they are included in the total. A "(*)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.
- 4. Figures have been weighted to adjust for agency non-participation.

Table 7.2: SAAP services requested by the client in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2002–03

	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	То	tal
Broad type of service			% ι	ınmet need	S			%	Number
Housing/accommodation	41.7	19.2	31.0	39.0	57.1	21.1	45.5	28.0	650
Financial/employment	11.4	12.4	24.1	16.9	14.3	14.1	9.1	12.9	300
Counselling	8.3	19.3	17.2	7.8	7.1	23.3	18.2	16.5	400
General support/ advocacy	9.8	14.6	13.8	15.6	7.1	14.6	18.2	13.1	300
Specialist services	12.8	20.8	6.9	18.2	7.1	17.9	9.1	17.0	400
Basic support and services n.e.s.	16.0	13.7	6.9	2.6	7.1	9.0	_	12.5	300
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	2,300
Summary totals									
Total unmet needs (%)	31.3	33.6	1.3	3.4	0.6	29.4	0.5	100.0	
Total unmet needs (number)	700	750	50	100	<25	700	<25		2,300
Total closed support periods with unmet needs (%)	32.6	30.8	1.7	3.4	0.8	30.2	0.5	100.0	
Total closed support periods with unmet needs (number)	450	450	<25	50	<25	400	<25		1,400
Total closed support periods (%)	36.6	33.2	1.6	1.7	0.5	25.6	0.8	100.0	
Total closed support periods (number)	4,600	4,150	200	200	50	3,200	100		12,550

^{1.} Number excluded due to errors and omissions (weighted): 48 identified unmet needs.

^{2.} Number excluded due to errors and omissions (weighted): 33 closed support periods with identified unmet needs.

^{3.} Number excluded due to errors and omissions (weighted): 689 closed support periods (including cases with no information on service requirements or provision).

^{4.} Figures have been weighted to adjust for agency non-participation and client non-consent.

8 Circumstances of clients before and after support

8.1 Key chart

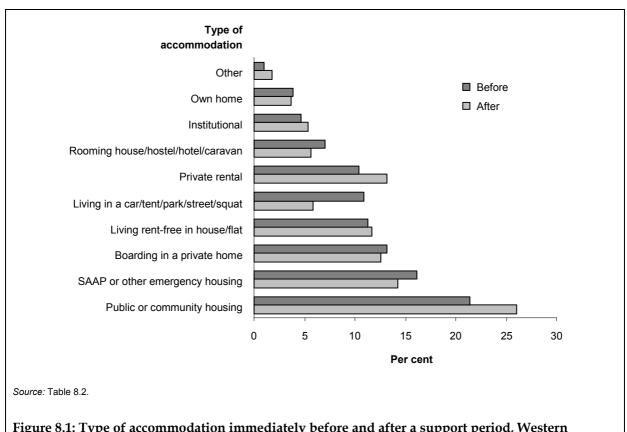


Figure 8.1: Type of accommodation immediately before and after a support period, Western Australia, 2002–03 (per cent closed support periods)

8.2 Tables

Table 8.1: SAAP closed support periods: source of income immediately before and after a support period, Western Australia, 2002–03 (per cent)

	Closed support period clients needed assis obtain/maintain a pension	tance to	All closed support periods		
Source of income	Before	After	Before	After	
No income	11.7	4.4	5.1	3.5	
No income, awaiting pension/benefit	3.2	2.4	1.3	0.8	
Government pension/benefit	79.9	89.9	88.3	90.6	
Other	5.2	3.3	5.4	5.1	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	1,500	1,350	12,200	11,000	
Number with missing data	100	200	1,250	2,450	
Total (number)	1,550	1,550	13,450	13,450	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.2: SAAP closed support periods: type of accommodation immediately before and after a support period, Western Australia, 2002–03 (per cent)

	Closed support period clients needed assis obtain/maintain independ	tance to	All closed support periods		
Type of accommodation	Before	After	Before	After	
SAAP or other emergency housing	17.7	14.3	16.1	14.3	
Living rent-free in house/flat	13.3	9.6	11.3	11.7	
Private rental	14.9	25.6	10.4	13.2	
Public or community housing	12.7	24.7	21.4	26.0	
Rooming house/hostel/hotel/caravan	6.2	4.6	7.0	5.6	
Boarding in a private home	22.6	15.0	13.2	12.6	
Own home	3.5	2.0	3.9	3.7	
Living in a car/tent/park/street/squat	4.8	0.9	10.9	5.8	
Institutional	3.3	2.2	4.7	5.3	
Other	1.1	1.3	1.0	1.8	
Total	100.0	100.0	100.0	100.0	
Total (number with valid data)	1,700	1,350	11,850	8,550	
Number with missing data	100	450	1,600	4,900	
Total (number)	1,800	1,800	13,450	13,450	

Note : Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.3: SAAP closed support periods in which the client was accommodated: length of accommodation by type of accommodation after support, Western Australia, 2002–03 (per cent)

Type of accommodation	1 day	>1-3 days	>3-7 days	>1-2 weeks	>2-4 weeks	>4-13 weeks	>13-26 weeks	>26-52 weeks	>52 weeks	To	otal
										%	Number
SAAP or other emergency housing	11.1	15.2	13.5	18.1	18.9	21.2	21.0	9.8	12.7	15.1	1,000
Living rent-free in house/flat	13.6	12.0	13.3	12.1	10.1	8.3	8.0	6.4	_	11.8	750
Private rental	6.8	6.7	10.7	14.4	16.1	19.0	18.0	34.7	22.9	11.1	700
Public or community housing	30.4	27.0	26.2	20.0	18.1	16.1	28.4	34.7	50.1	25.7	1,650
Rooming house/hostel/ hotel/caravan	4.2	5.8	7.4	6.0	7.2	8.0	4.5	(*)	(*)	5.8	400
Boarding in a private home	12.8	10.6	13.3	17.4	18.8	19.3	14.4	11.2	8.1	13.9	900
Own home	1.9	2.5	2.7	3.2	1.6	1.6	(*)	(*)	_	2.2	150
Living in a car/tent/park/ street/squat	10.3	10.4	3.4	1.3	1.3	0.9	_	(*)	_	6.1	400
Institutional	6.6	7.4	7.7	5.8	5.5	3.8	2.9	(*)	(*)	6.3	400
Other	2.3	2.6	1.9	1.7	2.4	1.8	(*)	_	_	2.1	150
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
Total (%)	25.8	25.0	15.5	10.1	8.4	9.3	3.0	2.1	0.8	100.0	
Total (number)	1,650	1,650	1,000	650	550	600	200	150	50		6,500

^{1.} Number excluded due to errors and omissions (weighted): 3,697 closed support periods (type of accommodation and length of accommodation)

^{3.} Table excludes closed support periods in which clients started and ended their accommodation on the same date.

To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 8.4: SAAP closed support periods: living situation immediately before and after a support period, Western Australia, 2002–03 (per cent)

Living situation	Before	After
With parent(s)	7.2	6.6
With foster family	0.1	0.1
With relatives/friends short-term	18.1	17.8
With relatives/friends long-term	6.3	8.0
With spouse/partner with/without children	26.4	19.1
Alone with children	7.5	12.8
Alone	19.6	20.3
With other unrelated persons	14.0	14.3
Other	0.7	0.9
Total	100.0	100.0
Total (number with valid data)	12,050	9,000
Number with missing data	1,400	4,450
Total (number)	13,450	13,450

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP Client Collection.

Table 8.5: SAAP closed support periods: employment status immediately before and after a support period, Western Australia, 2002–03 (per cent)

	Closed support period clients needed assis employment and t	stance in	All closed support periods		
Employment status	Before	After	Before	After	
Employed full-time	2.0	5.4	2.5	2.8	
Employed part-time/casual	8.3	12.0	6.9	7.4	
Unemployed (looking for work)	56.6	49.8	36.0	34.1	
Not in labour force	33.1	32.8	54.6	55.8	
Total	100.0	100.0	100.0	100.0	
Total (with valid data)	550	450	12,350	10,900	
Number with missing data	50	100	1,100	2,550	
Total (number)	550	550	13,450	13,450	

Note: Figures have been weighted to adjust for agency non-participation and client non-consent.

9 Support to accompanying children

9.1 Key chart

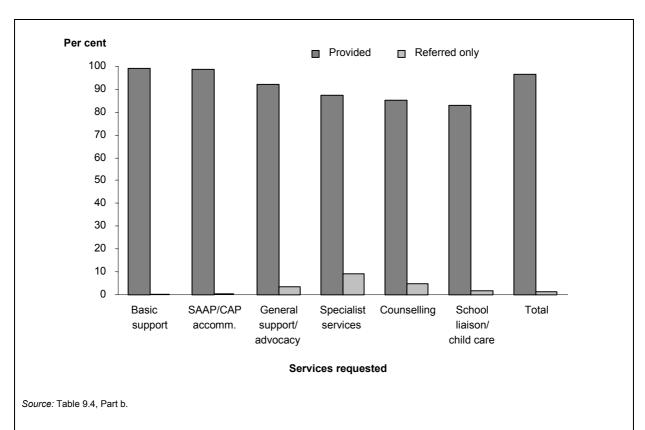


Figure 9.1: Provision of services requested for accompanying children, Western Australia, 2002–03 (per cent distinct services requested in closed accompanying child support periods)

9.2 Tables

Table 9.1: Accompanying children and accompanying child support periods, by age and gender of child, Western Australia, 2002–03

	Accomp	anying children	Accompanying child	support periods
Age	%	Number	%	Number
0-4 years	45.9	2,750	47.3	3,600
5–12 years	44.2	2,650	44.2	3,400
13–15 years	7.4	450	6.3	500
16-17 years	2.4	150	2.1	150
Total	100.0	6,000	100.0	7,650
Gender				
Male	49.8	3,000	48.8	3,900
Female	50.2	3,000	51.2	4,100
Total	100.0	6,000	100.0	7,950

Notes

- 1. Number excluded due to errors and omissions in age (weighted): 7 accompanying children.
- 2. Number excluded due to errors and omissions in gender (weighted): 8 accompanying children.
- 3. Number excluded due to errors and omissions in age (weighted): 388 accompanying child support periods.
- 4. Number excluded due to errors and omissions in gender (weighted): 61 accompanying child support periods.
- 5. Accompanying children figures have been weighted to adjust for agency non-participation and client non-consent.
- 6. Accompanying child support period figures have been weighted to adjust for agency non-participation

Source: SAAP Client Collection.

Table 9.2: Accompanying children, birthplace of child, Western Australia, 2002-03

Birthplace	Per cent	Number
Australia	94.2	5,450
Oceania (excluding Australia)	0.8	50
Europe and the former Soviet Union	0.4	50
South-East, North-East and Southern Asia	1.4	100
Other (including the Middle East, Africa, the Americas and Caribbean)	3.1	200
Total	100.0	5,800

Notes

- 1. Number excluded due to errors and omissions in birthplace (weighted): 198 accompanying children.
- Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 9.3: Accompanying child support periods: services provided to accompanying children, by client group, Western Australia, 2002–03

	Couple	Male with	Female with	Other with		
Type of service	children	children	children	children	To	tal
Accompanying child support periods		(%	%)		%	Number
Accommodation	84.5	84.4	89.7	71.4	89.4	5,450
SAAP/CAP accommodation	84.5	84.4	89.7	71.4	89.4	5,450
School liaison/child care	25.5	11.1	21.0	32.1	21.1	1,300
School liaison	17.3	(*)	7.3	(*)	7.8	450
Child care	9.0	(*)	16.5	32.1	16.1	1,000
Counselling	11.2	22.2	14.3	17.9	14.2	850
Help with behavioural problems	6.8	17.8	3.8	(*)	4.0	250
Sexual/physical abuse counselling/support	1.8	(*)	2.1	_	2.0	150
Skills education	2.5	_	1.7	_	1.7	100
General counselling/support	10.4	17.8	11.2	(*)	11.3	700
General support/advocacy	20.9	22.2	13.9	32.1	14.3	900
Access arrangements	_	_	1.3	(*)	1.2	50
Advice/information	13.7	(*)	8.4	14.3	8.6	550
Brokerage services	4.7	8.9	0.4	_	0.7	50
Advocacy	5.8	(*)	7.4	21.4	7.3	450
Specialist services	18.7	15.6	16.0	3.6	16.1	1,000
Culturally sensitive services	17.3	11.1	12.4	(*)	12.6	750
Health/medical services	7.9	(*)	5.4	(*)	5.5	350
Basic support and other services n.e.s.	19.4	44.4	82.0	60.7	78.8	4,800
Meals	10.8	24.4	63.5	46.4	60.7	3,700
Showers/hygiene	3.2	20.0	64.2	32.1	60.9	3,700
Recreation	6.1	13.3	29.3	28.6	28.1	1,700
Transport	8.3	20.0	47.5	46.4	45.5	2,800
Other	_	(*)	13.6	25.0	13.0	800
No services provided directly by agency	2.9	_	1.1	10.7	1.2	50
Total accompanying child support periods (%)	4.6	0.7	94.2	0.5	100.0	
Total accompanying child support periods (number)	300	50	5,750	50		6,100
Support periods for SAAP clients with accompanying	children re	quiring ass	istance			
Total support periods (%)	3.8	1.1	94.7	0.4	100.0	
Total support periods (number)	100	50	2,800	<25		2,950
Mean number of accompanying children requiring assistance	2.53	1.41	2.07	2.15		2.08

^{1.} Number excluded due to errors and omissions (weighted): 1,919 accompanying child support periods (including cases with no information on service requirements or provision).

^{2.} Number excluded due to errors and omissions (weighted): 45 support periods.

^{3.} Accompanying children were able to receive multiple services, so percentages do not total 100.

^{4.} An accompanying child may be counted in more than one support period, so the total number of accompanying child support periods does not equal the actual number of accompanying children requiring assistance.

^{5.} Although each member of a couple has an individual support period, in this table a couple presenting with children contributes only one support period. The table is therefore not directly comparable with other tables showing the number of support periods by client group.

^{6.} To ensure confidentiality some cells in this table have been replaced with '(*)—'. While these cases are not presented separately, they are included in the total.

^{7.} Figures have been weighted to adjust for agency non-participation.

Table 9.4: SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2002–03

Part a: Individual types of SAAP services requested for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

	N	lot provided	i		Provided			Closed
Type of service	Neither provided nor referred	Referred	Subtotal	Provided only	Provided and referred	Subtotal	Total	accompany- ing child support periods (number)
Accommodation								
SAAP/CAP accommodation	1.0	0.2	1.2	98.2	0.6	98.8	100.0	5,050
School liaison/child care								
School liaison	5.1	3.3	8.4	84.3	7.2	91.5	100.0	450
Child care	19.1	1.3	20.4	75.4	4.2	79.6	100.0	1,100
Counselling								
Help with behavioural problems	17.6	3.6	21.2	62.4	16.3	78.7	100.0	200
Sexual/physical abuse counselling/support	14.7	16.7	31.4	46.2	22.4	68.6	100.0	150
Skills education	4.6	_	4.6	85.1	10.3	95.4	100.0	100
General counselling/support	7.2	2.9	10.1	86.0	4.0	90.0	100.0	650
General support/advocacy								
Access arrangements	7.7	26.9	34.6	51.9	13.5	65.4	100.0	100
Advice/information	5.5	_	5.5	93.6	1.0	94.6	100.0	400
Brokerage services	_	_	_	100.0	_	100.0	100.0	50
Advocacy	2.8	1.3	4.1	91.8	4.1	95.9	100.0	400
Specialist services								
Culturally sensitive services	^(a) 2.7	^(a) 0.7	3.3	92.6	4.1	96.7	100.0	650
Health/medical services	5.4	23.1	28.5	53.2	18.3	71.5	100.0	400
Basic support and other services n.e.s.								
Meals	0.7	0.2	0.9	98.0	1.1	99.1	100.0	3,600
Showers/hygiene	0.6	_	0.6	99.3	_	99.3	100.0	3,600
Recreation	1.1	_	1.1	98.3	0.6	98.9	100.0	1,600
Transport	1.0	_	1.0	97.9	1.1	99.0	100.0	2,650
Other	(+) (*)	(*)	2.8	94.2	3.0	97.2	100.0	700
Further other	4.7	4.7	9.4	88.4	2.3	90.7	100.0	50

(continued)

Table 9.4 (continued): SAAP services requested for accompanying children in closed support periods, by provision, Western Australia, 2002–03

Part b: Broad types of SAAP services requested for accompanying children in closed support periods, by provision

	N	ot provided			Provided				Assoc. closed
Broad type of service	Neither provided nor referred	Referred	Sub- total	Provided only	Provided and referred	Sub- total	Total	Distinct services Il requested	accompany- ing child support periods
		%	distinct	services requ	uested			Number	Number
Accommodation	1.0	0.2	1.2	98.2	0.6	98.8	100.0	5,050	5,050
School liaison/ child care	15.1	1.9	17.0	78.0	5.1	83.1	100.0	1,500	1,350
Counselling	10.2	4.8	15.0	75.5	9.6	85.1	100.0	1,100	850
General support/ advocacy	4.4	3.5	7.9	88.6	3.6	92.2	100.0	950	750
Specialist services	3.7	9.2	12.9	77.7	9.5	87.2	100.0	1,050	900
Basic support and services n.e.s.	0.9	0.1	1.0	98.2	0.8	99.0	100.0	12,150	4,550
Total (%)	2.7	1.1	3.7	94.2	2.0	96.3	100.0		
Total (number)	600	250	850	20,550	450	21,000		21,800	5,500

⁽a) Indicates an adjusted cell. These cells have been adjusted slightly to ensure client confidentiality.

^{1.} Number excluded due to errors and omissions (weighted): 1,476 closed accompanying child support periods (including cases with no information on service requirements or provision).

In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad
groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support
period, so percentages relate to accompanying child support periods.

^{3.} To ensure confidentiality some cells in this table have been replaced with "(*)—". While these cases are not presented separately, they are included in the total. A "(*)" indicates cells that have been removed to ensure confidentiality but which make up the majority proportion of the subtotal for that provision grouping.

^{4.} Figures have been weighted to adjust for agency non-participation.

Table 9.5: SAAP services requested for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Western Australia, 2002–03

	Couple with children	Female with children	ī	otal
Broad type of service	% unme	t needs	%	Number
Accommodation	9.8	8.3	8.3	50
School liaison/child care	13.1	42.7	39.2	250
Counselling	36.1	17.5	19.3	100
General support/advocacy	21.3	5.5	7.3	50
Specialist services	16.4	5.5	6.6	50
Basic support and services n.e.s.	3.3	20.5	19.3	100
Total	100.0	100.0	100.0	600
Summary totals				
Total unmet needs (%)	10.6	88.2	100.0	
Total unmet needs (number)	50	500		600
Total closed accompanying child support periods with unmet needs (%)	3.4	95.1	100.0	
Total closed accompanying child support periods with unmet needs (number)	<25	400		400
Total closed accompanying child support periods (%)	3.2	95.8	100.0	
Total closed accompanying child support periods (number)	200	5,350		5,600
Total closed support periods with accompanying children with unmet needs (%)	2.7	96.0	100.0	
Total closed support periods with accompanying children with unmet needs (number)	<25	200		250
Total closed support periods with accompanying children requiring assistance (%)	2.9	95.8	100.0	
Total closed support periods with accompanying children requiring assistance (number)	100	2,600		2,700

- 1. Number excluded due to errors and omissions (weighted): 2 identified unmet needs for accompanying children.
- 2. Number excluded due to errors and omissions (weighted): 2 closed accompanying child support periods with unmet needs.
- 3. Number excluded due to errors and omissions (weighted): 1,393 closed accompanying child support periods (including cases with no information on service requirements or provision).
- 4. Number excluded due to errors and omissions (weighted): 2 closed support periods with accompanying children with unmet needs.
- 5. Number excluded due to errors and omissions (weighted): 27 closed support periods with accompanying children requiring assistance.
- 6. In a very small number of closed support periods, people in the 'Male with children' and 'Other with children' client groups presented with children for whom requested services were neither provided nor referred. To ensure confidentiality, these cases are not presented separately but are included in the total.
- 7. Figures have been weighted to adjust for agency non-participation.

10 Support from 1996–97 to 2002–03

10.1 Key charts

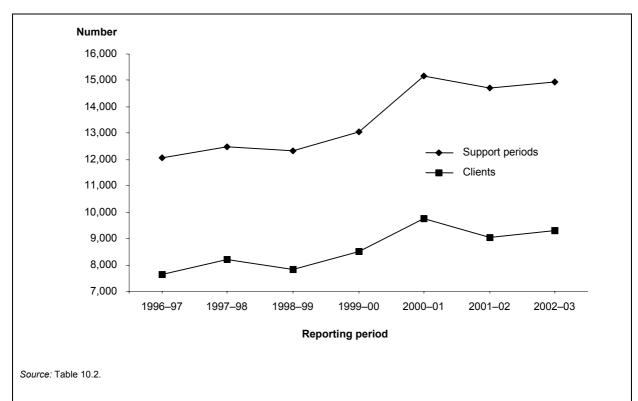
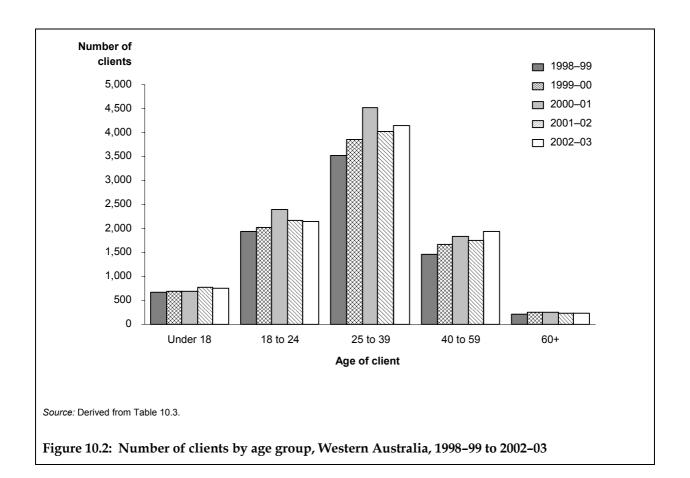
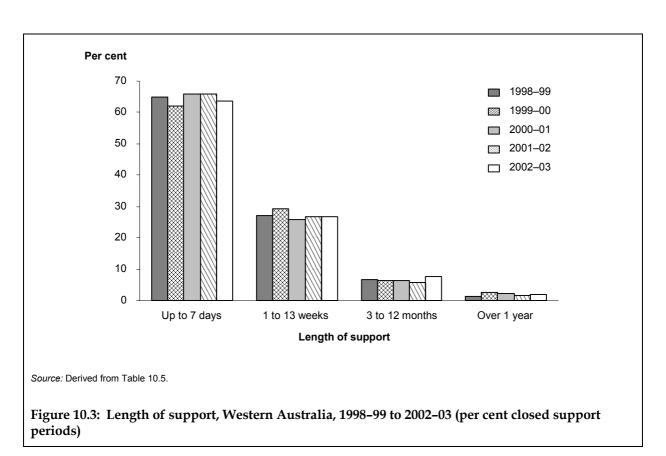


Figure 10.1: Number of SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2002–03





10.2 Tables

Table 10.1: SAAP funding to agencies and mean funding per support period and client: current and constant 2002–03 dollars, by reporting period, Western Australia, 1996–97 to 2002–03

Reporting period	Total recurrent funding	Funding to agencies	Funding per support period	Funding per client
		Curre	nt \$	
1996–97	17,696,000	17,043,000	1,420	2,220
1997–98	18,015,000	17,633,000	1,410	2,150
1998–99	22,037,000	21,395,000	1,730	2,720
1999–00	23,729,000	23,414,000	1,790	2,750
2000–01	25,673,000	24,757,000	1,630	2,540
2001–02	26,908,000	25,997,000	1,770	2,880
2002–03	28,518,000	27,503,000	1,840	2,960
		Constant 2	002–03 \$	
1996–97	20,173,000	19,429,000	1,610	2,540
1997–98	20,223,000	19,794,000	1,580	2,410
1998–99	24,053,000	23,353,000	1,890	2,970
1999–00	25,709,000	25,367,000	1,940	2,980
2000–01	26,906,000	25,946,000	1,710	2,660
2001–02	27,608,000	26,673,000	1,820	2,950
2002–03	28,518,000	27,503,000	1,840	2,960

Notes

- 1. Funding per support period and funding per client are based on recurrent allocations to agencies.
- 2. 'Total recurrent funding' for 1999–00 and 2000–01 includes relatively small amounts provided through the Partnerships Against Domestic Violence Program (AIHW 2001a: Table 2.1; AIHW 2001b: Table 2.1).
- 'Recurrent allocation' for Western Australia includes \$750,000 in 2002–03 provided by the West Australian government which was in addition to the SAAP funding agreement between that State and the Australian Government.
- 4. Support period figures have been weighted to adjust for agency non-participation.
- 5. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; AIHW 1997, 1999, 2000, 2001a, 2001b, 2002; ABS 2003b; FaCS unpublished data.

Table 10.2: SAAP support periods and clients, by reporting period, Western Australia, 1996–97 to 2002–03 (number)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
Support periods (number)	12,050	12,500	12,350	13,050	15,150	14,700	14,950
Clients (number)	7,650	8,200	7,850	8,500	9,750	9,050	9,300
Mean number of support periods per client	1.58	1.53	1.57	1.54	1.57	1.63	1.61
Clients per 10,000 population 10+	50	53	50	53	60	54	55
Nightly average support periods with accommodation	300	600	650	650	650	650	700
Daily average support periods	1,050	1,100	1,300	1,600	1,750	1,650	1,800

- 1. Number excluded due to errors and omissions (weighted): 0 client and support periods.
- 2. Number excluded due to errors and omissions (weighted): 2,474 nightly average support periods with accommodation.
- 3. Number excluded due to errors and omissions (weighted): 1,630 daily average support periods.
- 4. Numbers of clients in this table relate to clients that ever received assistance from a SAAP agency in Western Australia.
- Some of the support periods for clients may have been at agencies in another state or territory. Consequently, the number of clients
 multiplied by the average number of support periods for these clients may be greater than the number of support periods provided with
 Western Australia
- 6. 'Clients per 10,000 population 10+' shows how many people out of every 10,000 aged 10 years and over in the general population become SAAP clients. The rate is estimated by comparing the number of SAAP clients aged 10 years and over with the estimated resident population aged 10 years and over at 30 June just prior to the reporting period.
- 7. The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the mean number of support periods per client presented in this table.
- 8. Support period figures have been weighted to adjust for agency non-participation.
- 9. Client figures have been weighted to adjust for agency non-participation and client non-consent.

Sources: SAAP Administrative Data and Client Collections; ABS 2003a.

Table 10.3: SAAP clients: age of client by reporting period, Western Australia, 1998–99 to 2002–03 (per cent)

Age of client	1998–99	1999–00	2000–01	2001–02	2002-03
Under 15 years	0.8	0.6	0.8	1.5	0.9
15-17 years	7.7	7.4	6.3	7.2	7.3
18-19 years	7.4	7.3	7.7	8.3	7.9
20-24 years	17.5	16.4	17.1	16.0	15.4
25–29 years	17.3	18.0	17.8	16.7	15.9
30-34 years	15.4	15.4	16.2	15.9	16.5
35-39 years	12.4	12.0	12.5	12.4	12.7
40-44 years	8.7	8.9	8.4	8.8	9.2
45-49 years	4.7	5.7	5.6	5.9	6.3
50-54 years	3.4	3.5	3.2	3.4	3.5
55-59 years	2.0	1.6	1.8	1.5	2.0
60-64 years	1.2	1.3	1.3	1.1	1.1
65 years and over	1.5	1.6	1.3	1.4	1.3
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	7,800	8,500	9,700	8,950	9,200
Mean age (years)	31.8	31.6	31.4	31.3	31.7
Median age (years)	29	30	30	30	30

^{1.} Number excluded due to errors and omissions (weighted): 277.

^{2.} Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 10.4: SAAP closed support periods: existence of a support plan by reporting period, Western Australia, 1998-99 to 2002-03 (per cent)

Existence of support plan	1998–99	1999–00	2000–01	2001–02	2002-03
Support plan	48.2	57.7	56.1	48.9	47.5
All goals achieved	n.a.	n.a.	5.1	7.2	7.9
Most or some goals achieved	n.a.	n.a.	28.6	33.0	32.0
No goals achieved	n.a.	n.a.	4.3	4.6	4.2
No information given	n.a.	n.a.	18.0	4.0	3.4
No support plan	23.8	15.4	20.0	24.5	26.2
Not appropriate	28.0	26.9	24.0	26.7	26.2
Total	100.0	100.0	100.0	100.0	100.0
Total (number)	9,900	9,950	11,650	12,050	11,850

^{1.} Number excluded due to errors and omissions (weighted): 6,750.

^{2.} Data on goal achievement were not collected before 2000–01. In addition, the percentage with 'No information given' on goal achievement is high for 2000–01: these data were not collected for the first half of the year by agencies using the electronic reporting tool.

^{3.} Figures have been weighted to adjust for agency non-participation.

Table 10.5: SAAP closed support periods: length of support by reporting period, Western Australia, 1998–99 to 2002–03 (per cent)

Length of support	1998–99	1999–00	2000–01	2001–02	2002-03
Less than 1 day	9.6	10.1	9.2	7.8	7.5
1 day	23.7	20.3	22.5	22.0	21.7
2 days	12.5	11.3	13.0	13.4	12.4
3 days	6.9	7.0	9.2	9.7	8.7
4 days	4.5	4.6	4.3	4.6	4.9
5 days	3.0	3.2	2.9	2.9	3.4
6 days	2.3	2.6	2.7	2.6	2.7
7 days	2.5	2.8	2.2	2.8	2.4
>1–2 weeks	8.7	9.4	8.1	8.6	8.4
>2-4 weeks	7.4	8.1	7.2	7.4	7.3
>4-13 weeks	10.8	11.8	10.4	10.7	11.0
>13-26 weeks	4.0	3.7	3.7	3.8	4.7
>26-52 weeks	2.7	2.6	2.6	2.0	3.0
>52 weeks	1.3	2.5	2.2	1.7	1.9
Total (%)	100.0	100.0	100.0	100.0	100.0
Total (number)	10,800	11,450	13,400	12,950	13,250
Mean length (days)	31	41	37	32	34
Median length (days)	3	4	3	3	3

^{1.} Number excluded due to errors and omissions (weighted): 351.

^{2.} Figures have been weighted to adjust for agency non-participation.

Table 10.6: SAAP clients: number of support periods per client by reporting period, Western Australia, 1996-97 to 2002-03 (per cent)

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
1	76.0	79.0	75.8	77.9	74.6	72.6	72.5
2	13.9	12.1	13.5	12.1	13.7	14.3	14.4
3	5.6	4.8	6.1	5.9	5.7	6.1	6.2
4	2.4	2.2	2.4	1.9	2.7	3.2	2.8
5	1.0	0.8	1.1	1.3	1.4	1.4	1.6
6+	1.1	1.1	1.2	1.0	1.8	2.4	2.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total (number)	7,650	8,200	7,850	8,500	9,750	9,050	9,300
Mean number of support periods	1.58	1.53	1.57	1.54	1.57	1.63	1.61

Source: SAAP Client Collection.

Table 10.7: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent by reporting period, Western Australia, 1996–97 to 2002–03

	1996–97	1997–98	1998–99	1999–00	2000–01	2001–02	2002-03
Agencies (number)	94	100	104	104	102	104	105
Agency participation rate (%)	96.8	95.0	95.2	93.3	97.1	97.1	99.0
Forms returned (number)	11,538	11,915	11,774	12,178	14,711	14,257	14,795
Forms returned with consent (%)	66.1	77.7	74.7	80.1	84.0	88.2	88.1
Forms returned with valid consent (%)	62.5	74.3	71.6	77.3	81.8	86.3	86.3

Notes

Sources: SAAP Administrative Data and Client Collections.

^{1.} Number excluded due to errors and omissions (weighted): 0.

^{2.} The method used to calculate the number of support periods per client was adjusted in 2002–03. The adjusted method has been applied to the number of support periods per client presented in this table.

^{3.} Figures have been weighted to adjust for agency non-participation and client non-consent.

^{1. &#}x27;Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP
are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide
casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP
(see Chapter 2) are not included in this table.

^{3. &#}x27;Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary).

Appendix 1 The data

A1.1 Agency participation

General information to help readers interpret the tables presented in this report is given in Appendix 1 of the national report. Additional information relevant only to the tables for Western Australia follows.

Table A1.1: SAAP Client Collection: agency participation rates and forms returned with informed consent and valid consent, by zone, service delivery model and primary target group, Western Australia, 2002–03

	Agencies		Fo		
	Total	Participation	Total	Consent	Valid
Zone	Number	%	Number	%	%
Goldfields	5	100.0	855	96.4	95.1
Kimberley	8	87.5	1,645	91.9	86.1
Metro, NE	8	100.0	559	88.6	87.1
Metro, NW	19	100.0	5,605	90.8	90.1
Metro, SE	12	100.0	815	72.3	69.8
Metro, SW	12	100.0	1,266	84.2	83.6
Murchison	5	100.0	836	89.6	88.3
Pilbara	8	100.0	896	85.5	84.4
Southern	17	100.0	1,498	88.1	85.6
Statewide	11	100.0	820	76.6	72.3
Total	105	99.0	14,795	88.1	86.3
Service delivery model					
Crisis/short-term accommodation	66	98.5	11,276	91.1	89.5
Medium/long-term accommodation	28	100.0	2,184	92.0	90.4
Day support	1	100.0	308	14.9	13.0
Outreach support	9	100.0	976	68.5	64.2
Multiple	1	100.0	51.0	64.7	60.8
Total	105	99.0	14,795	88.1	86.3
Primary target group					
Young people	30	100.0	2,242	84.4	81.4
Single men only	8	100.0	3,208	97.0	96.8
Single women only	1	100.0	362	99.7	99.2
Families	10	100.0	611	71.4	70.2
Women escaping domestic violence	40	97.5	6,117	88.4	85.8
Cross target/multiple/general	16	100.0	2,255	81.0	79.9
Total	105	99.0	14,795	88.1	86.3

Notes

^{1. &#}x27;Agencies' refers to the number of agencies that were 'in scope'—that is, that should have been participating in the reference period.

^{2.} Based on forms returned from agencies in scope for the Client Collection during the reference period. Not all agencies funded under SAAP are required to participate in the Client Collection. For example, agencies that only provide support to other agencies or that only provide casual assistance lasting less than 1 hour are not required to participate in the collection. Consequently, some agencies funded under SAAP (see Chapter 2) are not included in this table.

^{3.} Valid consent' here refers to all forms with a valid alpha code that were answered with consent (see 'alpha code' in the Glossary). Sources: SAAP Administrative Data and Client Collections.

A1.2 Additional counting rules

In the tables in this report, when counting clients or support periods in particular groups, the following rules have been used in addition to those outlined in Appendix 1, Section 1.4 of the national report.

Service delivery model

The SAAP NDCA Administrative Data Collection specifies eight distinct service delivery models for SAAP agencies:

- crisis or short-term supported accommodation agencies those
 predominantly providing supported accommodation to people
 needing immediate (crisis) accommodation for periods of generally
 not more than three months (short-term);
- medium- to long-term supported accommodation agencies those predominantly providing supported accommodation for periods of around three to six months (medium-term) and for longer than six months (long-term);
- day support agencies those predominantly providing support only on a walk-in basis;
- outreach support agencies those providing support
 predominantly in a setting other than the agency or an outlet of the
 agency;
- telephone information and referral agencies those providing support predominantly via telephone contact;
- agency support agencies those predominantly providing support to, or representation of, other SAAP agencies;
- multiple agencies those that provide support using more than one service delivery model; and
- other agencies those that provide support using a service delivery model not specified above.

No distinction is made in Western Australia between agencies that provide support at an agency setting and those that provide support at a setting other than the agency or an outlet of the agency. All such agencies are classified as outreach support agencies.

Zone

The regional classification developed by the Western Australian Department for Community Development for administrative purposes is used in this report. The names of these zones, and the abbreviations used in tables, are as follows:

- Goldfields
- Kimberley
- Metropolitan, North-East (Metro, NE)
- Metropolitan, North-West (Metro, NW)

- Metropolitan, South-East (Metro, SE)
- Metropolitan, South-West (Metro, SW)
- Murchison
- Pilbara
- Southern
- Statewide.

Appendix 2 SAAP NDCA Client Collection form



CLIENT FORM

JULY 2002 - JUNE 2003

41
VIH/V

AGENCY NUMBER		OFFICE USE
SUPPORT PERIOD	D D M M Y Y Y Y	ONLY
Date commenced		1
Date finished		2 3
SUPPORT PERIOD NOT ENDED BY		4
30 June 2003	Yes1	5
		6
CONSENT OBTAINED	Yes 1 No 2	7
		8
ALPHA CODE		9
	2ND & 3RD 1ST & 2ND LAST LETTER M/F FOR MALE LETTERS OF LETTERS OF OF SURNAME OR FEMALE	10
	FIRST NAME SURNAME	11
YEAR OF BIRTH OF CLIENT		12

THE 2002–2003 CLIENT FORM

The 2002–03 Client Collection commences Monday 1 July 2002. The only change on this year's form is the addition of a shaded square at the end of the Agency Number, at the top right hand corner of the front page. Please use this space to write in your agency's new alphabetic check digit. Your new agency id is your previous four digit agency number <u>plus</u> an alphabetic check digit (eg. 9999 X).

Important points to remember:

- Either a shaded square or ellipse indicates if informed consent is required. The ellipse indicates the questions that require the informed consent of the client. The square indicates questions that should be completed even without the informed consent of the client.
- You should begin using the new pink client forms on Monday 1 July 2002. The new forms should be used for any client who begins a support period on or after 1 July. All support details for existing ongoing clients should be transferred to the new form from 1 July.

Prior to 1 July please read the *Collector's Manual July 2001* and quick reference information card carefully and ensure that your agency members are aware of the changes to the form and procedures to complete it. It is important that all workers at your agency are aware of these changes.

REMINDER

As a worker in a SAAP agency, you should complete the form based on information provided by the client. It is not appropriate for clients to complete the form on their own. You should use the Collection Manual to help complete the form accurately.

1. Source of referral/information		4. Country of birth of client
please tick one box only		Australia 1
self	f 13	other (please specify) 2
family	/ 14	
friends		5. Does the client identify as being of Aboriginal or
school/other educational institution	1 2	Torres Strait Islander origin?
community services department	t 3	no 1
police/legal unit	t 4	yes, Aboriginal person 2
prison/correction institution	n 5	yes, Torres Strait Islander person 3
hospital/health/medical services	6	yes, both 4
psychiatric unit	t 7	6. What language does the client mainly speak?
telephone/crisis referral agency	/ 8	What tanguage does not enter mainly speak.
SAAP agency/worker	r 9	English 1 go to
other government department	t 10	other (please specify) 2
other non-government organisation	11	7. How well does the client speak English?
other (please specify)	999	
don't know/no information	n 🔲 0	very well 1
		well 2
2. Person(s) receiving assistance		not well 3
please tick one box only		not at all 4
WITH child(ren))	8. Cultural identity of the client?
person with child(ren)		
couple with child(ren))	(please specify)
WITHOUT child(ren))	9. Labour force status before and after support period
person alone or with unrelated person(s)) 1	please tick one box only in each column Before After
couple without child(ren)) 2	·
other (please specify)	999	employed full time 1
3. Gender of client		employed part time 2
female	e	employed casual 3
male		unemployed (looking for work) 4
IF CONSENT NOT OBTAINED PLEASE GO TO		not in labour force (see manual) 5
QUESTION 19		don't know /no information 0

Main income source before and after	support period	12. Presenting reasons for seeking assistance		
please tick one box only in each column	Before After	please tick as many circles as apply		
No Income		usual accommodation unavailable	\bigcirc	19
no inco	me	eviction/previous accommodation ended/ asked to leave		9
		time out from family/other situation		2
registered/awaiting ben	efit 2	relationship/family breakdown		3
Government Payments		interpersonal conflict	Ŏ	4
newstart allowar	nce 4	physical/emotional abuse	\bigcirc	5
youth allowar	nce 33	domestic violence	0	6
Austudy Payment - for students ag	jed	sexual abuse	0	7
25 years of age and o		financial difficulty		10
community development employment	ent	drug/alcohol/substance abuse gambling		10 20
program (CDE		emergency accommodation ended		11
ABSTU		recently left institution	Ö	12
		psychiatric illness	Ō	13
disability support pens		recent arrival to area with no means of support	\bigcirc	14
age pens	ion 13	itinerant (moving from place to place)	\bigcirc	15
parenting payment (single) - forme		other (please specify)	\bigcirc	999
sole parent pens		other (please specify)	\bigcirc	998
parenting payment (partner	ed) 32	don't know/no information	\bigcirc	(
special ben	efit 15	Main anno sodino ano so for a colina assistan		
sickness allowar	nce 16	13. Main presenting reason for seeking assistan		. 40
partner allowar	nce 17	Please write the appropriate code number from Que	Suon	1 12
DVA support pens	ion 29			
DVA disability pens		14. Current period of unsafe, insecure or inadec	nuat	0
other type of allowance or ben		housing (i.e. homelessness)	luui	C
•		at imminent risk		888
Other Income	:	less than one week		1
workcover/compensat		1 week - 1 month		2
maintenance/child supp	ort 20	1-3 months		3
wages/salary/own busine	ess 21	3-6 months		4
spouse/partner's inco	me 22	6-12 months		5
other (please specify)	999	1-2 years		6
		2-5 years		7
don't know/no informat	ion	more than 5 years		8
Student status before and after suppor	t period	don't know/no information		0
please tick one box only in each column	Before After	15. Location before the period of unsafe, insecu	re	
not a stude		or inadequate housing in question 14		
primary/secondary school stud		(i.e. homelessness or at imminent risk)		
post-secondary student/employment train	= =	etete		
don't know/no informat	- = =	state		
		suburb/town		
		postcode		
		postcode overseas		999
				1

before and after this support period		processes before or after support?
please tick one box only in each column	Before After	Before After
SAAP/CAP FUNDED ACCOMMODATION		no 🗌 1 🗍
crisis/short-term accommodation	1	OR tick as many circles as apply
medium/long term accommodation	2	protection or guardianship order
hostel	3	(including wardship or equivalent) 2
motel/hotel	4	intervention/protection/restraining order/
community placement	5	apprehended violence order (as a result of
other SAAP/CAP funded accommodation	6	violence perpetrated <u>AGAINST</u> the CLIENT) 3
NON-SAAP HOUSING ACCOMMODATION		intervention/protection/restraining order
non-SAAP emergency accommodation	7	intervention/protection/restraining order apprehended violence order (as a result of
living rent-free in house or flat	8	violence perpetrated BY the CLIENT) 6 0
renting independently in the private rental market	9	other legal processes 999
renting a public housing dwelling	10	don't know/no information 0 0
renting community housing	<u> </u>	
renting a caravan	12	19. Has a case management/support plan been agreed
rooming house/hostel/hotel	13	to by the end of the support period?
boarding in a private home	14	please tick one box only
purchasing or living in own home	15	_
living in a car/tent/park/street/squat	16	yes 1 go to question 20
other non-SAAP housing/accommodation	17	no 2 go to question 21
INSTITUTIONAL SETTING		not appropriate 3 go to question 21
hospital/psychiatric institution	18	20. To what extent have the client's case management
prison/youth training centre	<u> </u>	goals been achieved by the end of the support
other government residential arrangement	20	period?
detoxification unit/rehabilitation centre	21	please tick one box only
other institutional setting	22	not at all 1
don't know/no information	0	some 2
17. Who was the client living with immediate	<u>ly</u> before	most 3
and after this support period?		all 4
please tick one box only in each column	Before After	not applicable/appropriate 5
alone	10	
with both parents		
·		
with one parent and parent's spouse/partner	2	
with one parent	3	
with a foster family	4	
with relative(s) - temporary	5	
with relative(s) - long term	6	
with spouse/partner	7	
with spouse/partner and child(ren)	8	
alone with child(ren)	9	
with friend(s) - temporary	11	
with friend(s) - long term	12	
living with other unrelated persons	13	
other (please specify)	999	
don't know/no information	0	

18. Was the client the subject of a legal order or legal

16. Type of housing/accommodation immediately

2	1. Was SAAP/CAP accomm	odation provided?	22. Support to client				
	No go to question 2	2	please tick as many circles	Needed	Provided	Referral Arranged	Not provided
		ypes and dates of	as apply				or referred
		ported accommodation	SAAP/CAP accommodation (including THM's and other				
		client (including THM's managed properties)	SAAP managed properties)			\bigcirc	43
		managea properties,	assistance to obtain/maintain				
1.	Type of accommodation	Dates of accommodation	short-term accommodation				39
	please tick one box only	please complete all boxes	assistance to obtain/maintain				
	on-site off-site	D D M M Y Y Y Y	independent housing	\circ	\circ	\bigcirc	42
	Crisis/short term 1 4	Start Start	assistance to obtain/maintain				
			benefit/pension/ other government allowance				O 37
	Medium/long term 2 5	Finish	employment and training				Ü
	Other SAAP 3 6		assistance				O 5
			financial assistance/material aid				O 6
2.	Type of accommodation	Dates of accommodation	financial counselling and support				O 7
	please tick one box only	please complete all boxes	incest/sexual assault	_	_	_	_
	on-site off-site	D D M M Y Y Y Y	counselling and support	\bigcirc	\bigcirc	\bigcirc	8
			domestic violence counselling				O 9
		Start	and support	\circ			9
	Medium/long term 2 5	Finish	family/relationship counselling and support			\bigcirc	O 10
	Other SAAP 3 6		emotional support/				<u> </u>
			other counselling	\bigcirc			O 11
3.	Type of accommodation	Dates of accommodation	psychological services				O 12
-	please tick one box only	please complete all boxes	psychiatric services				O 13
	on-site off-site	D D M M Y Y Y Y	living skills/personal				
	Crisis/short term 1 4	Start Start	development		\bigcirc		<u> </u>
			pregnancy support		\bigcirc	\bigcirc	33
	Medium/long term 2 5	Finish	family planning support		\bigcirc	\bigcirc	34
	Other SAAP 3 6		drug/alcohol support or				O 40
			intervention				1617
4.	Type of accommodation	Dates of accommodation	physical disability services	0			1710
	please tick one box only	please complete all boxes	intellectual disability services	0			1810
	on-site off-site	D D M M Y Y Y Y	culturally appropriate support	0		0	1920
	Crisis/short term 1 4	Start	interpreter services	0		0	O 20
			meals	0		0	O 21
	Medium/long term 2 5	Finish	laundry/shower facilities	0		0	O 22
	Other SAAP 3 6		recreation	0		0	2324
			transport	0			24
5.	Type of accommodation	Dates of accommodation	assistance with legal issues/ court support		\bigcirc	\bigcirc	O 25
	please tick one box only	please complete all boxes	health/medical services				O 26
	on-site off-site	$D \; D \; \; M \; \; M \; \; Y \; \; Y \; \; Y$	advice/information				O 27
	Crisis/short term 1 4	Start	brokerage services				28
			retrieval/storage/removal of				<u> </u>
	Medium/long term 2 5	Finish	personal belongings				O 29
	Other SAAP 3 6		advocacy/liaison on behalf			Ŭ	O
			of client	\bigcirc	\bigcirc	\bigcirc	O 30
			assistance with problem				
			gambling	\bigcirc	\bigcirc	\bigcirc	36
			assistance with immigration issues				O 38
			other (please specify)				0 30
				\bigcirc	\bigcirc	\bigcirc	999
				_	_	_	_

PART B—ACCOMPANYING AND/OR ASSISTED CHILDREN

(Complete a separate client form for each child aged 18 years and over)

23. Does this client have children rep			•				rm for	this p	eriod of s	uppor	t?		
(children should be recorded on only of please tick one box only Yes, child(ren) recorded on this form									□ 3				
24.	2ND & 3F LETTER OF FIRS NAME	ALP RD 1ST 8 S LETT T 0 SURN	ERS LET	ST M/F FOI TER MALE OF OR NAME FEMALE		2ND & LETTE OF FIF NAM	ALI 3RD 1ST ERS LET RST (TERS LET	AST M/F FOR TITER MALE OF OR NAME FEMALE	2ND & 3 LETTEI OF FIR NAME	RD 1ST & LETT ST O SURN	TERS LET	ST W/F FOR TER MALE OR
25. Country of birth of the child(ren)			Austra	rify)	1			Austra	cify)	:		Austra	cify)
26. Number of homes the child(ren) has lived in during the past year			hom	nes		homes			homes				
27. Age of child(ren)	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4			2	0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4			0-4 years 1 5-12 years 2 13-15 years 3 16-17 years 4					
28. Gender of child(ren)			fem:		1	female 1 male 2			female 1 male 2				
29. Support to child(ren)													
no assistance													
OR tick as many circles as apply	Needed	Provided	Referral Arranged	Not provided or referred	١	Needed	Provided	Referral Arranged	Not provided or referred	Needed	Provided	Referral Arranged	Not provided or referred
SAAP/CAP accommodation (including THM's and other SAAP managed properties) help with behavioural problems sexual/physical abuse counselling/support child care	0000		0 0 0		1 1 2 3	0000	0 0 0	0 0 0	21123	0000	0000	0 0 0	21123
liaison with kindergarten/school access arrangements culturally sensitive services meals	0000		0 0 0 0	11	4 5 0 1	00000	00000	00000	451011	0000	00000	0 0 0	45101112
showers/hygiene support recreation transport advice/information brokerage services	0 0 0	000000		11111	3 4 5 6	00000	0000	00000	 12 13 14 15 16 17 				1213141516
skills education advocacy health/medical services general counselling/support other (please specify)	0000			111299	8 9 0				17181920999				17181920999
other (please specify)	\circ	\bigcirc	\bigcirc	99	8	\bigcirc	\bigcirc	\bigcirc	998	\bigcirc	\bigcirc	\bigcirc	998

COMPLETED FORMS WILL BE KEPT STRICTLY CONFIDENTIAL

CHILD 4 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST M/F FOR LETTERS LETTERS LETTER MALE OF FIRST OF OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 5 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 6 ALPHA CODE 2ND & 3RD 1ST & 2ND LAST MF FOR LETTERS LETTERS LETTER MALE OF FIRST OF OR NAME SURNAME SURNAME FEMALE YEAR OF BIRTH	CHILD 7 ALPHA CODE 2ND & 3RD
Australia 1 other (please specify) 2	Australia 1 1 other (please specify) 2 homes	Australia 1 other (please specify) 2	Australia 1 other (please specify) 2
0-4 years	0-4 years	0-4 years	0-4 years
Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred	Needed Provided Referral Not Arranged provided or referred
○ ○ ○ 21 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 0 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 16 ○ ○ ○ 18 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 9998	○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 999 ○ ○ ○ 998	○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ ○ 9998	○ ○ ○ 21 ○ ○ ○ 1 ○ ○ ○ 2 ○ ○ ○ 3 ○ ○ ○ 4 ○ ○ ○ 10 ○ ○ ○ 11 ○ ○ ○ 12 ○ ○ ○ 13 ○ ○ ○ 14 ○ ○ ○ 15 ○ ○ ○ 17 ○ ○ ○ 19 ○ ○ ○ 999 ○ ○ 9998

RETURNING FORMS TO THE NDCA

- In the first week of each month, send the forms of *clients* who have left your agency in the last month to the NDCA in the prepaid envelope provided.
- Forms should reach the NDCA by the 15th of each month.
- Include a completed Form Return Sheet with your forms. If no clients left your agency in the
 last month record zero forms to return on the Form Return Sheet. This ensures that your
 agency is counted as participating in the National Data Collection. The NDCA is required to
 notify State/Territory funding departments of agencies that do not return forms (or Form Return
 Sheets) each month.

30 JUNE 2002 AND 31 DECEMBER 2002

- Twice a year (in the first week of July 2002 and in the first week of January 2003), you should notify the NDCA of clients who are still being supported as at 30 June 2002 and 31 December 2002.
- For clients who are ongoing at 30 June 2002, transfer the information from the old 2001–2002 form to the new 2002–2003 form. Return the old form to the NDCA along with the forms of clients who have left your agency in the last month. Retain the new form in your agency until the client has finished his/her support period.
- For ongoing clients at 31 December use the December Form Return Sheet and note in the box provided the number of clients being supported on 31 December 2002. It is important to send in a December Form Return Sheet even if you did not have any client forms to remit or you had no ongoing clients.

If you do not need materials sent to you, please return them to the NDCA addressed:

REPLY PAID
SAAP National Data Collection Agency
Australian Institute of Health and Welfare
Locked Bag 8900
Canberra ACT 2601

References

ABS (Australian Bureau of Statistics) 1998. Experimental projections of the Aboriginal and Torres Strait Islander population, 30 June 1996–30 June 2006. ABS cat. no. 3231.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 1999. Migration, Australia 1997–98. ABS cat. no. 3412.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2003a. Australian demographic statistics. ABS cat. no. 3101.0. Canberra: ABS.

ABS (Australian Bureau of Statistics) 2003b. National income, expenditure and product: Australian national accounts, June quarter 2000. ABS cat. no. 5206.0. Canberra: ABS.

AIHW (Australian Institute of Health and Welfare) 1997. SAAP National Data Collection annual report 1996–97 Western Australia. AIHW cat. no. HOU 14. Canberra: AIHW (SAAP NDCA report. Series 2).

AIHW (Australian Institute of Health and Welfare) 1999. SAAP National Data Collection annual report 1997–98 Western Australia. AIHW cat. no. HOU 28. Canberra: AIHW (SAAP NDCA report. Series 3).

AIHW (Australian Institute of Health and Welfare) 2000. SAAP National Data Collection annual report 1998–99 Western Australia. AIHW cat. no. HOU 46. Canberra: AIHW (SAAP NDCA report. Series 4).

AIHW (Australian Institute of Health and Welfare) 2001a. SAAP National Data Collection annual report 1999–2000 Western Australia. AIHW cat. no. HOU 54. Canberra: AIHW (SAAP NDCA report. Series 5).

AIHW (Australian Institute of Health and Welfare) 2001b. SAAP National Data Collection annual report 2000–2001 Western Australia. AIHW cat. no. HOU 65. Canberra: AIHW (SAAP NDCA report. Series 6).

AIHW (Australian Institute of Health and Welfare) 2002. Homeless people in SAAP: SAAP National Data Collection annual report 2001–2002 Western Australia. AIHW cat. no. HOU 76. Canberra: AIHW (SAAP NDCA report. Series 7).