

**Crisis Accommodation Program  
2006–07**

**Commonwealth State Housing Agreement  
national data report**

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HOUSING ASSISTANCE DATA DEVELOPMENT SERIES

# **Crisis Accommodation Program 2006–07**

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# Authorship and acknowledgments

This report was produced by the Housing Assistance Unit of the Australian Institute of Health and Welfare. The author of this report was Janice Miller. Hong Shan also provided assistance with the preparation of the report. Data were provided by all states and territories under the National Housing Data Agreement, a subsidiary agreement to the 2003 Commonwealth State Housing Agreement. This work is jointly funded by the Housing Ministers' Advisory Committee and the Australian Institute of Health and Welfare. The author would like to thank the National Committee for Housing Information for its direction in preparing this report.

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# Symbols and abbreviations

..	not applicable
n.a.	not available
\$	Australian dollars
%	per cent
'000	thousands

# Overview of the Crisis Accommodation Program in 2006–07

This section presents a summary of the data reported for the 2006–07 Commonwealth State Housing Agreement (CSHA) Crisis Accommodation Program data collection.

Dwellings funded under the CSHA Crisis Accommodation Program are used by governments, churches and other welfare organisations to assist people in situations of actual or impending crisis or homelessness. Support services to these households are provided directly by health and community service organisations, and by the national Supported Accommodation Assistance Program.

In 2006–07, the CSHA provided 7,518 dwellings for emergency accommodation under the Crisis Accommodation Program. This is an increase of 168 over last year. In contrast, the amount of money spent on new dwellings dropped from \$55.7 million in the previous year to approximately \$41.1 million in 2006–07, a decrease of 26%. A total of \$14.4 million was spent on maintenance of Crisis Accommodation Program properties in the same period.

There were 58,422 households assisted by the Crisis Accommodation Program in New South Wales, Victoria, Queensland and Western Australia during 2006–07. Although all jurisdictions provide assistance under the Crisis Accommodation Program, data for the remaining jurisdictions were not available.

Information on Indigenous status was only available for Queensland and Western Australia. Among the 10,999 newly assisted households in these two states during 2006–07, there were 2,811 identified Indigenous households.



# 1 Introduction

This publication is one of a set of six that report on housing assistance provided in 2006–07 under the 2003 Commonwealth State Housing Agreement (CSHA). This report focuses on the Crisis Accommodation Program, presenting a compilation of available data from all jurisdictions.

The remaining five reports in the series are:

- *Community housing 2006–07: Commonwealth State Housing Agreement national data report* (AIHW 2008a)
- *Home purchase assistance 2006–07: Commonwealth State Housing Agreement national data report* (AIHW 2008b)
- *Private rent assistance 2006–07: Commonwealth State Housing Agreement national data report* (AIHW 2008c)
- *Public rental housing 2006–07: Commonwealth State Housing Agreement national data report* (AIHW 2008d)
- *State owned and managed Indigenous housing 2006–07: Commonwealth State Housing Agreement national data report* (AIHW 2008e).

These publications are the eighth set published in the Housing Assistance Data Development Series. The series was initially developed under the 1999 National Housing Data Agreement and the 1999 Agreement on National Indigenous Housing Information to report on the data collections and the associated standards, definitions and classifications under these agreements. Both agreements were renewed for a further 5 years under the 2003 CSHA. Reports are available from <[www.aihw.gov.au](http://www.aihw.gov.au)> for most previous collections.

Related publications in the series include the *National housing assistance data dictionary, version 3* (AIHW 2006) and *Measuring housing assistance: national data standards developed under the 1999 Commonwealth State Housing Agreement* (AIHW 2004).

This report provides data on the people receiving assistance and the dwellings managed by state and territory housing authorities under the Crisis Accommodation Program. It contains all data collected for national reporting under the 2003 CSHA.

# 2 CSHA 2006–07 Crisis Accommodation Program data

## 2.1 National data

### 2.1.1 Tenancy management

Table 1: Crisis accommodation tenancy management, 2006–07

Data item	For year ending 30 June 2007	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total <sup>(a)</sup>
C1	Total number of new households assisted	n.a.	12,704	9,205	1,794	n.a.	n.a.	n.a.	n.a.	23,703
C2	Total number of new Indigenous households assisted	n.a.	n.a.	2,200	611	n.a.	n.a.	n.a.	n.a.	2,811
C3	Total number of all households assisted	30,100	16,946	9,205	2,171	n.a.	n.a.	n.a.	n.a.	58,422
C4	Total number of all Indigenous households assisted	n.a.	n.a.	2,200	1,732	n.a.	n.a.	n.a.	n.a.	3,932

(a) Does not represent national total due to data not being available for all jurisdictions. Also note that total figures should be interpreted with caution due to data inconsistency between jurisdictions.

#### Notes

NSW	C3	This item is number of assistances, not number of households. This item is calculated using 2006–07 stock figures and data from the <i>Homeless people in Supported Accommodation Assistance Program (SAAP) National Data Collection annual report 2005–06</i> .
Vic	General	The data include two programs: (i) Crisis Supported Accommodation and (ii) the Transitional Housing Management Program. Crisis Supported Accommodation provides an immediate response to people who are homeless and in crisis. Accommodation is provided from 1 night to 6 weeks. The Transitional Housing Program complements the provision of crisis supported accommodation. Accommodation is provided for up to 12 months (18 months for young people).
	C2, C4	Information systems do not currently capture this household attribute.
WA	C1–C4	These data items are significantly different from those reported in 2005–06 due to survey response rates.
Qld	C1, C3	The number of households assisted is calculated from the most recent published data on the number of SAAP-CAP accommodation support periods in Queensland, adjusted for the proportion of dwellings that are Crisis Accommodation Program (CAP) funded. As short-term crisis accommodation is being provided (i.e. not ongoing housing assistance), the number of new households assisted is approximately equal to the total number of households assisted.
	C2, C4	The number of Indigenous households assisted is estimated from the total number of households assisted and the percentage of accommodated SAAP clients who are Indigenous. The latter percentage is published annually in Table 15A.171 of the <i>Report on government services</i> .
Tas	C1–C4	Not reported to Housing Tasmania. Refer to the SAAP National Data Collection for information.
ACT	C1–C4	Organisations which receive CAP funding are not required to report household data to Housing ACT. Information on supported accommodation is collected for completed support periods and reported by the SAAP National Data Collection. These support periods may relate to numerous episodes of support to the same household or individual.

## 2.1.2 Property management

**Table 2: Crisis accommodation property management, 2006–07**

Data item	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Total <sup>(a)</sup>	
<b>At 30 June 2006</b>										
C5	Total number of crisis accommodation dwellings	1,439	3,768	1,089	485	260	126	59	124	7,350
<b>At 30 June 2007</b>										
C6	Total number of crisis accommodation dwellings	1,484	3,780	1,181	514	255	126	60	118	7,518
<b>For year ending 30 June 2007</b>										
C7	Total number of additional dwellings	48	132	188	35	9	1	1	1	415
C8	Total number of new constructions	0	15	9	32	0	1	0	0	57
C9	Total number of dwellings deleted from stock	3	120	96	11	14	1	0	7	252
C10	Total capital expenditure (\$'000)	7,960	2,643	20,668	6,626	1,434	1,034	398	354	41,117
C12	Total amount spent on housing maintenance	2,639	8,548	2,095	187	502	302	116	n.a.	14,389

(a) Total figures should be interpreted with caution due to data inconsistency between jurisdictions.

### Notes

NSW	C8	All new Crisis Accommodation Program (CAP) dwellings were acquired either by purchasing an existing property or by leasing accommodation from the private rental market, and therefore there are no new constructions.
Vic	General	The data include two programs: (i) Crisis Supported Accommodation and (ii) the Transitional Housing Management Program. Crisis Supported Accommodation provides an immediate response to people who are homeless and in crisis. Accommodation is provided from 1 night to 6 weeks. The Transitional Housing Program complements the provision of crisis supported accommodation. Accommodation is provided for up to 12 months (18 months for young people).
	C5	These properties included 8,759 crisis accommodation bedrooms at 30 June 2006.
	C6	These properties included 8,783 crisis accommodation bedrooms at 30 June 2007.
	C7	These properties included 302 additional crisis accommodation bedrooms during the year ending 30 June 2007.
	C8	These created 20 new crisis accommodation bedrooms for year ending 30 June 2007.
	C9	Deletions include transfer of dwellings to other programs, sales, demolitions, lease handbacks and stock loss through the conversion of dwellings.
	C10	This figure reflects direction from the Victorian Homelessness Strategy that saw Victoria commit to significantly increase crisis accommodation in earlier years and to then focus capital expenditure on longer-term housing.
	C12	A proportion of CAP funds are committed to recurrent leasing costs, so are not reflected in this figure.
Qld	C7	Additions comprised 22 transfers in from other programs, 37 purchases, 9 construction completions and 120 administrative adjustments resulting from reconciliation of stock counts with other sources. The high number of administrative adjustments was mostly due to corrections to dwelling counts in boarding houses and hostels.
	C8	In 2006–07, a much higher number of dwellings was added through purchases of existing properties than construction.
	C9	Deletions comprised 53 transfers to other programs, 3 sales, 5 demolitions, decrease of 19 headleased properties and 16 adjustments due to administrative data corrections.
	C12	Relates to Department of Housing expenditure on department owned properties only.
WA	C5–C10	Figures were sourced from administrative data.

SA	General	<p>The total number of crisis accommodation dwellings as at 30 June 2007 is only a portion of the number of properties that CAP funding has contributed to in South Australia. The CAP in SA also funds many projects which add to the total number of crisis accommodation beds and transitional housing numbers, however they are not reported as CAP because they are not government owned but properties owned by the non-government sector. These properties are available to support the homeless in the community and are secured for this purpose by legal agreements between the Minister and the non-government agency receiving the funds.</p> <p>In addition to 255 CAP properties, the Supported Tenancy Scheme (STS) managed by Housing SA leases an additional 860 properties to the non-government sector to provide accommodation responses to people who are homeless and in crisis. These accommodation options are directly linked to support services managed by agencies funded under the Supported Accommodation Assistance Program (SAAP).</p> <p>Housing SA also owns/manages 15 boarding houses which provide approximately 200 accommodation places to people who are homeless and in crisis.</p>
ACT	C5	<p>The total number of dwellings at 30 June 2006, which was reported as 60 in 2005–06, has been revised to 59, to take account of the transfer of a dwelling out of the CAP at the beginning of the 2006–07 period.</p>
NT	C5	<p>Figures subject to dwelling reclassification from the CAP to the Community Housing Program.</p>

# 3 General notes

## 3.1 Scope

The data reported in this collection relate only to crisis accommodation covered by the 2003 Commonwealth State Housing Agreement (CSHA).

It includes forms of accommodation where:

- funding (capital and/or recurrent) is provided fully or partly through the CSHA
- the tenancy management functions are undertaken by a community organisation or local government
- properties are leased for the provision of crisis accommodation (headleasing) provided the tenancy management function is undertaken by a community organisation.

It excludes properties where the tenancy management function is managed under:

- public rental housing programs
- state owned and managed Indigenous rental housing programs
- Indigenous community-managed rental housing programs (e.g. the Community Housing and Infrastructure Program)
- community housing and related programs.

These properties (with the exception of the Indigenous community-managed rental housing programs) are reported under the relevant CSHA data collection report.

Also excluded are non-CSHA programs such as those provided by:

- the Australian Government Department of Families, Housing, Community Services and Indigenous Affairs
- the Australian Government Department of Veterans' Affairs
- other state/territory-based funding programs
- properties owned and managed by community housing groups not funded under the CSHA.

## 3.2 Coverage

South Australia, Tasmania, the Australian Capital Territory and the Northern Territory were unable to provide any of the requested data relating to crisis accommodation tenancy management in 2006–07.

Only Queensland and Western Australia could provide Indigenous status data. See footnotes at Table 1 for details.

### **3.3 Data definitions**

The *National housing assistance data dictionary, version 3* (AIHW 2006) was the authoritative source of data definitions and standards for this collection.

Further details of the specific items in this national collection are available from the *CSHA Crisis Accommodation Program data manual 2006–07* (AIHW 2007). Copies of the data manual are available from the contact officer for this publication.

### **3.4 Terminology**

#### **Capital expenditure**

Expenditure on the acquisition or enhancement of crisis accommodation dwellings. Excludes expenditure associated with program administration, net operational costs, salaries, repairs and maintenance.

Capital expenditure includes: acquisitions (purchase of properties); construction costs; redevelopment and improvement (of properties); land acquisitions and development; and joint ventures.

#### **Dwelling**

A structure or discrete space within a structure intended for people to live in or where a person or group of people live. Thus, a structure that people actually live in is a dwelling regardless of its intended purpose, but a vacant structure is only a dwelling if it is intended for human residence. A dwelling may include one or more rooms used as an office or workshop provided the dwelling is in residential use.

#### **Household**

A group of two or more related or unrelated people who usually reside in the same dwelling, and who make common provision for food and other essentials for living. Or a person who usually resides in a dwelling and makes provision for his or her own food and essentials for living, without combining with any other person.

#### **Indigenous household**

A household that contains one or more Indigenous people.

### **3.5 Data qualifications**

In addition to those qualifications detailed in the footnotes, national totals are calculated using only those states and territories where information is available.

### **3.6 List of data items**

- C1 Total number of new households assisted for year ending 30 June 2007
- C2 Total number of new Indigenous households assisted for year ending 30 June 2007
- C3 Total number of all households assisted for year ending 30 June 2007
- C4 Total number of all Indigenous households assisted for year ending 30 June 2007
- C5 Total number of crisis accommodation dwellings at 30 June 2006
- C6 Total number of crisis accommodation dwellings at 30 June 2007
- C7 Total number of additional crisis accommodation dwellings for year ending 30 June 2007
- C8 Total number of new constructions for year ending 30 June 2007
- C9 Total number of crisis accommodation dwellings deleted from stock for year ending 30 June 2007
- C10 Total capital expenditure for year ending 30 June 2007
- C12 Total amount spent on housing maintenance for year ending 30 June 2007

### **3.7 Changes to the 2006–07 data collection**

**The following data item was included for the first time in this report for 2006–07:**

- C12 Total amount spent on housing maintenance for year ending 30 June 2007

Data for C12 are sourced from the unaudited schedule to the CSHA National Financial Reporting Statements. Data for 2006–07 will also be reported in the *Housing Assistance Act 1996 annual report 2006–07*.

# References

AIHW (Australian Institute of Health and Welfare) 2004. Measuring housing assistance: national data standards developed under the 1999 Commonwealth State Housing Agreement. Cat. no. HOU 111. Canberra: AIHW.

AIHW 2006. National housing assistance data dictionary, version 3. Housing assistance data development series. Cat. no. HOU 147. Canberra: AIHW.

AIHW 2007. Commonwealth State Housing Agreement (CSHA) Crisis Accommodation Program data manual 2006–07. Canberra: AIHW.

AIHW 2008a. Community housing 2006–07: Commonwealth State Housing Agreement national data report. Housing assistance data development series. Cat. no. HOU 172. Canberra: AIHW.

AIHW 2008b. Home purchase assistance 2006–07: Commonwealth State Housing Agreement national data report. Housing assistance data development series. Cat. no. HOU 176. Canberra: AIHW.

AIHW 2008c. Private rent assistance 2006–07: Commonwealth State Housing Agreement national data report. Housing assistance data development series. Cat. no. HOU 175. Canberra: AIHW.

AIHW 2008d. Public rental housing 2006–07: Commonwealth State Housing Agreement national data report. Housing assistance data development series. Cat. no. HOU 170. Canberra: AIHW.

AIHW 2008e. State owned and managed Indigenous housing 2006–07: Commonwealth State Housing Agreement national data report. Housing assistance data development series. Cat. no. HOU 171. Canberra: AIHW.

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