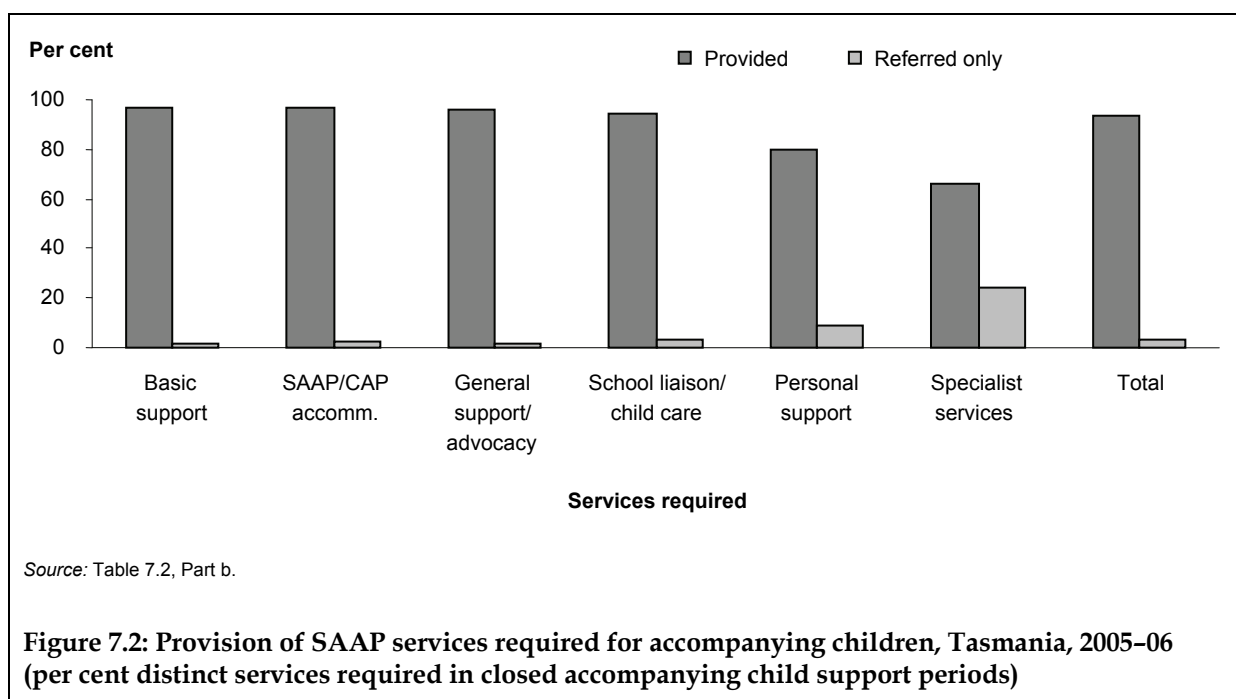
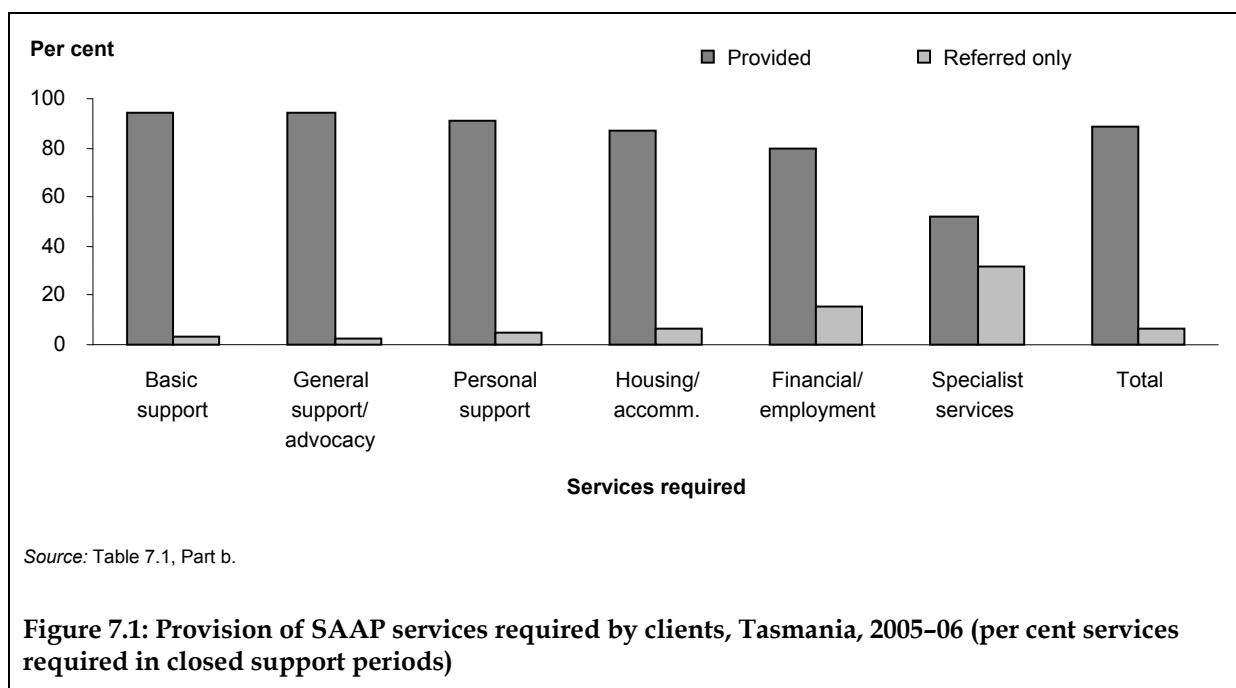


7 Meeting the needs of clients and accompanying children

7.1 Key charts



7.2 Tables

Table 7.1: SAAP services required by clients in closed support periods, by provision, Tasmania, 2005-06

Part a: Individual types of services required in closed support periods, by provision (per cent closed support periods)

Type of service	Not provided			Provided			Total	Closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Housing/accommodation								
SAAP/CAP accommodation	0.7	3.5	4.2	91.2	4.6	95.8	100.0	2,550
Assistance to obtain/maintain short-term accommodation	6.5	6.4	12.9	78.4	8.7	87.1	100.0	650
Assistance to obtain/maintain medium-term accommodation	16.8	10.4	27.2	61.5	11.3	72.8	100.0	450
Assistance to obtain/maintain independent housing	10.8	10.3	21.1	63.0	16.0	79.0	100.0	2,000
Financial/employment								
Assistance to obtain/maintain government allowance	2.7	35.0	37.7	51.9	10.4	62.3	100.0	400
Employment/training assistance	16.6	37.2	53.8	36.2	10.1	46.3	100.0	200
Financial assistance/material aid	2.6	6.2	8.8	81.5	9.6	91.1	100.0	1,650
Financial counselling and support	8.3	20.4	28.7	60.7	10.5	71.2	100.0	500
Personal support								
Incest/sexual assault	7.4	3.5	10.9	85.4	3.7	89.1	100.0	450
Domestic/family violence	6.2	15.1	21.3	67.8	10.9	78.7	100.0	550
Family/relationship	8.6	10.5	19.1	73.6	7.3	80.9	100.0	700
Emotional	2.2	0.8	3.0	94.7	2.3	97.0	100.0	2,600
Assistance with problem gambling	13.8	41.4	55.2	31.0	13.8	44.8	100.0	50
General support/advocacy								
Living skills/personal development	10.2	5.6	15.8	69.3	14.9	84.2	100.0	750
Assistance with legal issues/court support	7.8	21.8	29.6	58.8	11.6	70.4	100.0	350
Advice/information	0.9	0.2	1.1	95.5	3.4	98.9	100.0	3,950
Retrieval/storage/removal of personal belongings	5.1	10.9	16.0	78.5	5.5	84.0	100.0	450
Advocacy/liaison on behalf of client	2.7	0.6	3.3	93.4	3.3	96.7	100.0	1,850
Specialist services								
Psychological services	25.9	29.9	55.8	32.0	12.2	44.2	100.0	150
Specialist counselling	11.2	26.5	37.7	52.1	10.2	62.3	100.0	300
Psychiatric services	25.8	44.1	69.9	16.1	14.0	30.1	100.0	100
Pregnancy support	18.8	18.8	37.6	41.7	20.8	62.5	100.0	50
Family planning support	22.9	25.7	48.6	34.3	17.1	51.4	100.0	50
Drug/alcohol support or intervention	21.4	32.9	54.3	32.9	12.7	45.6	100.0	250
Physical disability services	35.7	57.1	92.8	(+)(*)—	(*)—	7.1	100.0	<25
Intellectual disability services	14.8	55.6	70.4	14.8	14.8	29.6	100.0	50
Culturally specific support	(*)—	(+)(*)—	27.9	55.8	16.3	72.1	100.0	50
Interpreter services	(*)—	(+)(*)—	16.7	(+)(*)—	(*)—	83.3	100.0	<25
Assistance with immigration issues	—	—	—	(+)(*)—	(*)—	100.0	100.0	<25
Health/medical services	12.2	36.5	48.7	39.7	11.5	51.2	100.0	300
Basic support								
Meals	1.2	7.4	8.6	89.4	2.0	91.4	100.0	1,650
Laundry/shower facilities	1.0	1.2	2.2	(+)(*)—	(*)—	97.7	100.0	1,400
Recreation	2.2	1.6	3.8	(+)(*)—	(*)—	96.3	100.0	550
Transport	2.6	2.6	5.2	92.1	2.6	94.7	100.0	1,300
Other	1.7	2.2	3.9	89.4	6.7	96.1	100.0	350

(continued)

Table 7.1 (continued): SAAP services required by clients in closed support periods, by provision, Tasmania, 2005–06

Part b: Broad types of SAAP services required in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal			
Housing/ accommodation	6.2	6.8	13.0	77.4	9.6	87.0	100.0	5,650	3,950
Financial/ employment	4.7	15.3	20.0	70.1	9.9	80.0	100.0	2,750	2,100
Personal support	4.4	4.7	9.1	86.5	4.4	90.9	100.0	4,300	2,950
General support/ advocacy	2.9	2.6	5.5	89.5	5.0	94.5	100.0	7,350	4,200
Specialist services	16.6	31.7	48.3	39.5	12.2	51.7	100.0	1,300	900
Basic support	1.7	3.6	5.3	92.9	1.8	94.7	100.0	5,250	2,550
Total (%)	4.5	6.8	11.2	82.6	6.1	88.8	100.0
Total (number)	1,200	1,800	3,000	22,050	1,650	23,700	..	26,650	5,200

Notes

1. Number excluded due to errors and omissions (weighted): 122 (closed support periods with no information on service requirements or provision).
2. In groups of service types, a client may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)' or '(+)(*)'. A '(*)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.2: SAAP services required for accompanying children in closed support periods, by provision, Tasmania, 2005-06

Part a: Individual types of SAAP services required for accompanying children in closed support periods, by provision (per cent closed accompanying child support periods)

Type of service	Not provided			Provided			Total	Closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Subtotal	Provided only	Provided and referred	Subtotal		
Accommodation								
SAAP/CAP accommodation	1.1	2.5	3.6	88.8	7.7	96.5	100.0	950
School liaison/child care								
School liaison	2.9	3.1	6.0	90.0	4.1	94.1	100.0	400
Child care	6.3	3.1	9.4	82.0	8.6	90.6	100.0	150
	1.2	2.8	4.0	92.9	3.1	96.0	100.0	300
Personal support								
Help with behavioural problems	14.2	11.8	26.0	63.0	11.0	74.0	100.0	150
Sexual/physical abuse counselling/support	(*)	(+)(*)	8.8	75.9	15.2	91.1	100.0	100
Skills education	(+)(*)	(*)	31.0	(+)(*)	(*)	68.9	100.0	50
Structured play/skill development	(+)(*)	(*)	13.7	72.4	13.8	86.2	100.0	50
General support/advocacy								
Access arrangements	(*)	(+)(*)	18.1	70.9	10.9	81.8	100.0	50
Advice/information	(+)(*)	(*)	1.0	95.9	3.1	99.0	100.0	300
Advocacy	4.7	—	4.7	88.9	6.3	95.2	100.0	200
Specialist services								
Specialist counselling	14.9	28.7	43.6	44.8	11.5	56.3	100.0	100
Culturally specific services	(*)	(+)(*)	5.0	(+)(*)	(*)	95.0	100.0	<25
Health/medical services	(*)	(+)(*)	29.7	50.0	20.4	70.4	100.0	50
Basic support services								
Meals	(*)	(+)(*)	4.2	92.1	3.7	95.8	100.0	350
Showers/hygiene	2.4	—	2.4	(+)(*)	(*)	97.6	100.0	300
Recreation	(*)	(+)(*)	3.4	(+)(*)	(*)	96.6	100.0	100
Transport	(+)(*)	(*)	2.6	92.5	4.9	97.4	100.0	400
Other	(*)	(+)(*)	5.1	89.7	5.2	94.9	100.0	100

(continued)

Table 7.2 (continued): SAAP services required for accompanying children in closed support periods, by provision, Tasmania, 2005-06

Part b: Broad types of SAAP services required for accompanying children in closed support periods, by provision (per cent distinct services required)

Broad type of service	Not provided			Provided			Total	Distinct services required (number)	Assoc. closed accompanying child support periods (number)
	Neither provided nor referred	Referred only	Sub-total	Provided only	Provided and referred	Sub-total			
Accommodation	1.1	2.5	3.6	88.8	7.7	96.5	100.0	950	950
School liaison/ child care	2.7	2.9	5.6	89.8	4.7	94.5	100.0	450	400
Personal support	11.4	8.7	20.1	68.2	11.7	79.9	100.0	250	200
General support/ advocacy	2.4	1.7	4.1	90.8	5.0	95.8	100.0	550	400
Specialist services	9.9	24.2	34.1	52.2	13.7	65.9	100.0	150	150
Basic support	1.8	1.5	3.3	93.5	3.2	96.7	100.0	1,250	650
Total (%)	2.9	3.5	6.4	87.7	5.9	93.6	100.0
Total (number)	100	150	250	3,150	200	3,350	..	3,600	1,200

Notes

1. Number excluded due to errors and omissions (weighted): 1,222 (closed accompanying child support periods with no information on service requirements or provision). In 1,182 of these, 'no assistance' was indicated as required for the accompanying child.
2. In groups of service types, an accompanying child may require more than one type of service within the group. Percentages for broad groups relate to all needs and not to support periods. For individual types of services, a need can be recorded only once within a support period, so percentages relate to accompanying child support periods.
3. To ensure confidentiality some cells in this table have been replaced with '(*)' or '(+)(*)'. A '(+)' indicates cells that make up the higher proportion. While these cases are not presented separately, they are included in the total.
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.3: SAAP services required by clients in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2005–06

Broad type of service	Male alone	Female alone	Couple no children	Couple with children	Male with children	Female with children	Other	Total	
								%	Number
% unmet needs									
Housing/accommodation	29.9	24.2	29.5	22.9	36.4	37.7	25.0	29.9	350
Financial/employment	12.9	10.7	2.3	5.7	9.1	11.4	—	11.1	150
Personal support	9.5	21.8	11.4	34.3	21.2	13.2	—	15.3	200
General support/ advocacy	16.9	17.9	29.5	14.3	18.2	17.6	50.0	18.0	200
Specialist services	23.1	17.1	22.7	14.3	9.1	13.9	—	18.2	200
Basic support and services n.e.s.	7.7	8.3	4.5	8.6	6.1	6.2	25.0	7.5	100
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	1,150
Summary totals									
Total unmet needs (%)	34.7	31.3	3.8	3.0	2.8	23.6	0.7	100.0	..
Total unmet needs (number)	400	350	50	50	50	250	<25	..	1,150
Total closed support periods with unmet needs (%)									
Total closed support periods with unmet needs (%)	34.2	29.9	3.5	2.9	2.9	26.1	0.4	100.0	..
Total closed support periods with unmet needs (number)									
Total closed support periods with unmet needs (number)	150	150	<25	<25	<25	150	<25	..	500
Total closed support periods (%)									
Total closed support periods (%)	40.5	27.6	3.5	4.7	2.2	21.1	0.4	100.0	..
Total closed support periods (number)									
Total closed support periods (number)	2,050	1,400	200	250	100	1,050	<25	..	5,050

Notes

1. Number excluded due to errors and omissions (weighted): 32 identified unmet needs.
2. Number excluded due to errors and omissions (weighted): 11 closed support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 263 closed support periods (including closed support periods with no information on service requirements or provision).
4. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

Table 7.4: SAAP services required for accompanying children in closed support periods that were neither provided nor referred: broad type of service by client group, Tasmania, 2005-06

	Couple with children	Male with children	Female with children	Other with children	Total		
					%	Number	
Broad type of service							
		% unmet needs					
Accommodation	—	33.3	11.0	—	9.7	<25	
School liaison/child care	11.1	—	12.2	—	11.7	<25	
Personal support	55.6	66.7	22.0	—	29.1	50	
General support/advocacy	—	—	15.9	—	12.6	<25	
Specialist services	22.2	—	14.6	—	15.5	<25	
Basic support	11.1	—	24.4	—	21.4	<25	
<i>Total</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100.0</i>	<i>100</i>	
Summary totals							
Total unmet needs (%)	17.5	2.9	79.6	—	100.0	..	
Total unmet needs (number)	<25	<25	100	—	..	100	
Total closed accompanying child support periods with unmet needs (%)	10.3	5.2	84.5	—	100.0	..	
Total closed accompanying child support periods with unmet needs (number)	<25	<25	50	—	..	50	
Total closed accompanying child support periods (%)	9.0	(¹)—	86.6	(¹)—	100.0	..	
Total closed accompanying child support periods (number)	100	50	1,050	<25	..	1,200	
Total closed support periods with accompanying children with unmet needs (%)	9.1	6.1	84.8	—	100.0	..	
Total closed support periods with accompanying children with unmet needs (number)	<25	<25	50	—	..	50	
Total closed support periods with accompanying children requiring assistance (%)	10.0	(¹)—	84.1	(¹)—	100.0	..	
Total closed support periods with accompanying children requiring assistance (number)	50	50	550	<25	..	650	

Notes

1. Number excluded due to errors and omissions (weighted): 0 identified unmet needs for accompanying children.
2. Number excluded due to errors and omissions (weighted): 0 closed accompanying child support periods with identified unmet needs.
3. Number excluded due to errors and omissions (weighted): 1,230 closed accompanying child support periods (including closed accompanying child support periods with no information on service requirements or provision).
4. Number excluded due to errors and omissions (weighted): 0 closed support periods with accompanying children with unmet needs.
5. Number excluded due to errors and omissions (weighted): 4 closed support periods with accompanying children requiring assistance.
6. To ensure confidentiality some cells in this table have been replaced with '(¹)—'. While these cases are not presented separately, they are included in the total.
7. Figures have been weighted to adjust for agency non-participation.

Source: SAAP Client Collection.

